

**Boost Mobile<sup>®</sup>**

**C290 CDMA Handset**

**User's Guide**

# Getting Started

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## Introduction

Welcome to Boost Mobile<sup>®</sup>. With your new Unlimited by Boost<sup>™</sup> service, you'll get the best in unlimited calling. With Unlimited by Boost<sup>™</sup> you get:

- Unlimited Local and Long Distance Calling
- Large Home Calling Areas
- Quality Nationwide Network

To welcome you to Unlimited by Boost<sup>™</sup>, you'll also receive the first month of service for free when you activate your new phone.

This Getting Started Guide will give you everything you need to know about how to get

your Unlimited by Boost<sup>™</sup> service up and running fast. This guide contains information on:

- Activating your Unlimited by Boost<sup>™</sup> service
- Your Boost c290 phone features and navigation
- Basic functions of your Boost c290 phone
- Contact information and Boost Mobile<sup>®</sup> Tips

For more information about your **c290 mobile phone**, please refer to your Boost Mobile<sup>®</sup> User's Guide available at **boostmobile.com**.

**Important: Before using your phone please read the "Terms and Conditions of Service", "Driving Tips" and "Safety and General Information".**

# Activating Your Service

Now that you have your phone, call Unlimited by Boost™ 1-877-TLK-MORE (1-877-855-6673) to get set up.

Once you've activated your service you can begin your unlimited talk as long as you continue to pay your monthly balance. If your account is interrupted or suspended, you have 30 days before your account is canceled. If that happens, you'll need to open a new account; you will be charged \$15 to reactivate. We'll even send you reminders via email or text message to let you know your payment is due.

## 1 **Charge your Battery.**

Your Boost c290 comes with a Lithium Ion battery and charger. Remove the battery from the original packaging. Charge your phone after attaching the battery. See page 12 for more information on batteries.

## 2 **Locate your Activation Number.**

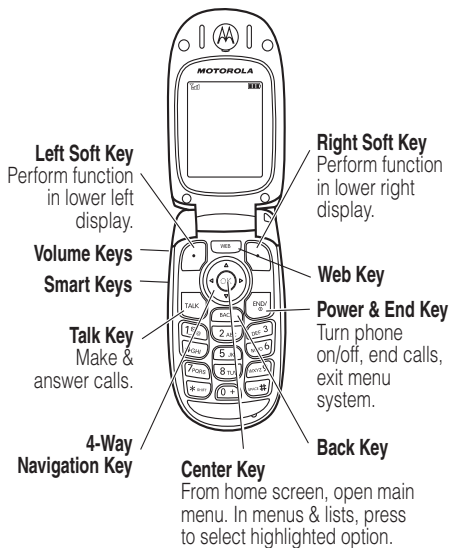
The 11-digit ESN activation number is located on the outside box label.

## 3 **Get Connected.**

Call Unlimited by Boost™ Customer Care at 1-877-TLK-MORE (1-877-855-6673).



## 4 **Get your Personal Phone Number.**

You will receive a 10-digit personal telephone number from your Unlimited by Boost™ Customer Care Representative. See page 25 for information on Wireless Local Number Portability of your existing wireless number from another carrier.





## Home Screen



- 1** Press and hold the **Power Key**  for a few seconds, or until the screen lights up, to turn on your phone.
- 2** Press the **OK** key  to open the **Main Menu**.

## Main Menu



- 3** Press the Navigation Key **up, down, left or right**  to highlight a menu feature.
- 4** Press the **OK** key  to select.

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Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Manual Number: 6809510A38

# Menu Map

## Main Menu



**Call History**



**Contacts**



**Messaging**

- Send Message
- Text Messaging
- Voicemail
- Settings



**Web**



**My Content**



**Contacts**



**Tools**



**Voice Records**



**Settings**

- (see next page)

# Settings Menu

## Sounds

- Ringtones
- Volume
- Alerts

## Display

- Screensaver
- Standby Display
- Backlight Control
- Status Light
- Greeting Banner
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## Roaming

- Set Mode
- Call Guard
- Data Roam Guard

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- On/Off

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- Text Input
- Update Phone SW

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- My Phone #
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# Use and Care

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To care for your Motorola phone, please keep it away from:



## liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



## extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



## microwaves

Don't try to dry your phone in a microwave oven.



## dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



## cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



## the ground

Don't drop your phone.

# Essentials

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**CAUTION:** Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.






## About this guide

This guide shows how to locate a menu feature as follows:

**Find it:** Press  >  **Settings** > **Others**

This means that, from the home screen:

**1** Press the **center key**  to open the menu.

- 2** Press the **navigation key**  to scroll to  **Settings**, and press the **center key**  to select it.
- 3** Press the navigation key  to scroll to **Others**, and press the center key  to select it.

### symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.

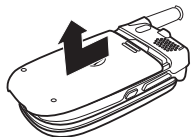


This means a feature requires an optional accessory.

# Battery

## battery installation

1



2



3



## battery charging

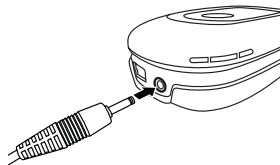
New batteries are not fully charged.

Plug the battery charger into your phone and an electrical outlet.

Your phone might

take several seconds to start charging the battery. Your display shows **Charge Complete**


when finished.




Tip: Relax, you can't overcharge your battery. It will perform best after you fully charge and discharge it a few times.




## Make a call

Enter a phone number and press  to make a call.

To “hang up,” close the flip or press .




## Answer a call




When your phone rings and/or vibrates, just open the flip or press  to answer.

To “hang up,” close the flip or press .

## Store a phone number

You can store a phone number in **Contacts**:

- 1 Press  >  **Contacts** > **Add New Entry**.
- 2 Enter a name for the new entry and press . Each entry's name can contain 24 characters.

- 3 Enter the number for the entry and press .
- 4 Select a type for the entry (**Mobile**, **Home**, **Work**, **Pager**, or **Other**) and press .
- 5 To change the speed dial number, highlight this option and press .

Tip: You can scroll left or right to store and view other information for the entry. You can add a picture, choose a special ring tone, store an Email address, assign a Group, and more.

After you have saved the number, the new Contacts entry is displayed.

# Main Attractions

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You can do much more with your phone than make and receive calls.

## Send message

**Find it:** Press ☰ > ✉ > **Messaging**  
> **Send Message**

Enter the recipient's phone number and press r. To add another recipient, press **OPTIONS** (⏏) and select **New Recipient**. You can also press **Options** (⏏) and select **Insert Contact** to select a recipient from your Contacts.

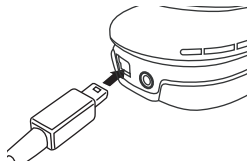
Scroll to Message and compose your message text and press ☒.

To type a message, use your keypad to enter your message. Use the right softkey (⏏) to select a character input mode.

To use a preset message, press **Options** (right softkey), select **Insert Preset Msg**, highlight your desired message, and press the Send key (⏏). Review your message and press Send (⏏). (You may also scroll down to enter a message Callback number and/or change the message priority to Urgent.)

## Cable connections

 Your phone has a mini-USB port so you can connect it to a computer. If you use a USB cable connection:





- Make sure to connect the phone to a high-power USB port on your computer (not a low-power one such as the USB port on your keyboard or bus-powered USB hub). Typically, USB high-power ports are located directly on your computer.

Note: If you connect your phone to a low-power USB port, the computer may not recognize your phone.

- Make sure both your phone and the computer are turned on.

## TTY operation

A **TTY** (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Unlimited by Boost Service, please call Boost Customer Service via the state Telecommunications Relay Service (TRS) by first dialing 7 1 1 N. Then provide the state TRS with this number: TBD.

Note: Use a TSB-121 compliant cable (provided by the TTY manufacturer) to connect the TTY device to your phone.

Note: Set the phone to level 4 (middle setting) for proper operation. If you experience a high number of incorrect characters, adjust the volume as needed to minimize the error rate.


Note: For optimal performance, your phone should be at least 12 inches (30 centimeters) from the TTY device. Placing the phone too close to the TTY device may cause high error rates.

## set TTY mode

When you set your phone to a TTY mode, it operates in that mode whenever the TTY device is connected:

Press **##889#** from standby mode. (An informational message is displayed.)

Press .

Select one of the following Options and press .

option	
<b>Disable</b>	Disable TTY, VCO, and HCO modes.
<b>TTY</b>	Transmit and receive TTY characters.

option	
<b>VCO</b>	Receive TTY characters but transmit by speaking into microphone.
<b>HCO</b>	Transmit TTY characters but receive by listening to earpiece.


When your phone is in a TTY mode, your phone displays the international TTY mode, the international TTY symbol, and the mode setting during an active TTY call.

## return to voice mode

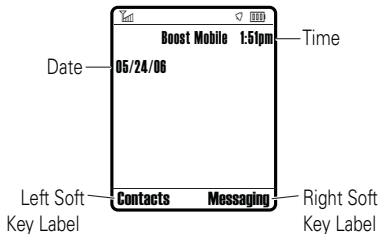
To return to standard voice mode, select **Disable** from the **Options** menu.

# Basics

## Display

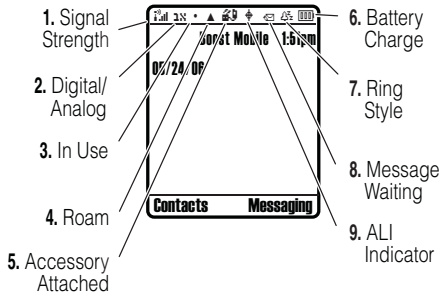
The home screen shows when you turn on the phone. To dial a number from the home screen, press number keys and .

Note: Your home screen may look different.










Soft key labels show the current soft key functions.

Status indicators can show at the top of the home screen:




- 1 Signal Strength Indicator** – Vertical bars show the strength of the network connection. You can't make or receive calls when 1 or 0 shows.


- 2 **Digital/Analog Signal Indicator** – Shows whether you are receiving a digital or analog signal. 
- 3 **In Use Indicator** – Shows that a call is in progress. Other indicators can include:
-  = datebook alarm       = packet data
-  = status secure       = voice privacy data
- 4 **Roam Indicator** – Shows when your phone is using a network outside your home network. 
- 5 **Accessory Indicator** – Shows when your phone is charging or is plugged into a data connector. 
- 6 **Battery Charge Indicator** – Vertical bars show the battery charge level. Recharge the

battery when your phone shows Low Battery.


- 7 **Ring Style Indicator** – Shows the ring style setting.

 = Loud


 = Vibrate


 = Soft

 = Vibe&Ring

 = Silent

- 8 **Message Indicator** – Shows when you receive a text message. Indicators can include:

 = text and voicemail message

 = voicemail message

- 9 **ALI Indicator** – Shows the status of the automatic location information feature:

 = ALI on

 = ALI off

## Text entry

Some features let you enter text.

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Mail and SMS Text Messaging).

To change the character input mode:

When you display a screen where you can enter text, press the right softkey (⏏) to change the character input mode.

Select one of the following options:

entry modes	
<b>Word English</b>	Enter text using a predictive text entering system that lets you enter a word with fewer keypresses.

entry modes	
<b>Multi-Tap</b>	Cycle through the alpha characters associated with the letters on the keypad.
<b>Numbers</b>	Enter numbers by pressing the numbers on the keypad.
<b>Symbols</b>	Enter symbols.
<b>Word Spanish</b>	Enter Spanish text using predictive text like Word English.
<b>Insert Preset Msg</b>	Enter preprogrammed messages.

When entering text, press the \* (Shift) key to change letter capitalization (Abc > ABC > abc).



### Word English mode

Word English Text Input lets you enter text into your phone by pressing keys just once per letter.

Word English Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using Word English Text Input:

Select the Word English character input mode.

Press the corresponding keys once per letter to enter a word (for example, to enter the word “Bill,” press 2 4 5 5). (If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.)

If the word you want is not displayed after you have entered all the letters, press the navigation key down to scroll through other word options. A pop-up list appears with the word options.



To keep this pop-up list from appearing, press  >  **Settings > Others > Text Input >**

**Word Pop-up List > Manual** (rather than Automatic).

To accept a word and insert a space, press #.

—or—


To accept a word completion (such as “Billion” when you entered “Bill”), press the navigation key right.


To turn word completion on or off, press   
>  **Settings > Others > Text Input**  
> **Word Completion > On or Off.**

## Multi-Tap mode

To enter characters by tapping the keypad:

Select the Multi-Tap mode.

Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word “Bill,” press 2 twice, 4 three times, 5 three times, and 5 three times again. If you make a mistake, press  to erase a single

character. Press and hold  to erase an entire word.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

characters	
1	? ! , @ ' - _ : ; ( ) & " 1 0 ^ ` % \$ + * / \   ~ [ ] = > < #
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7

characters	
8	T U V 8
9	W X Y Z 9
0	(no characters)
#	Space
*	Shift



## Volume

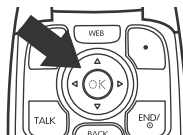
Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during calls
- change the ring tone volume from the home screen



## Navigation key

Press the navigation key  up, down, left, or right to scroll to items in the display. When you scroll to something, press **SELECT** or  to select it.



Note: The hands-free speaker won't work when your phone is connected to a hands-free car kit or headset.

## Codes & passwords

Your phone's four-digit unlock code is originally set to 1234. The six-digit security code is originally set to 000000. If your service provider didn't change these codes, you should change them:

Press  >  **Settings** > **Security** > **New Passwords**.

If you forget your unlock code: At the Enter Unlock Code prompt, try entering 1234 or the last four digits of your phone number.

## Hands-free Speakerphone

You can use your phone's hands-free speaker to make calls without holding the phone to your ear.



During a call (with the flip open), press the **SPKR On** soft key to turn the hands-free speaker on.

The hands-free speaker stays on until you press the **SPKR Off** soft key or turn off the phone.



## Lock/unlock side keys



You can restrict the use of the volume keys, the smart/speakerphone key, and the voice key:

Press  >  **Settings** > **Security**  
> **Lock Side Keys**. If necessary, enter your four-digit unlock code and press the **OK** key. Then select **Unlocked, Flip Closed Only**, or **Always Locked**.



## Lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the four-digit unlock code.

To manually lock your phone:

Press  >  **Settings** > **Security** > **Phone Lock**  
> **Lock Now**. Enter the four-digit unlock code, then press the **OK** key.

To automatically lock your phone whenever you turn it off:

Press  >  **Settings** > **Security** > **Phone Lock**  
> **Automatic Lock**. Enter the four-digit unlock code, press the **OK** key, then select **On**.

Note: You can make emergency calls on a locked phone. A locked phone still rings or vibrates for incoming calls or messages, but you need to unlock it to answer.

# Boost Mobile<sup>®</sup> Services

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## Accessories

Your phone comes with a BT60 Lithium Ion Battery and travel charger.

Various accessories are available for use with your **c290** phone, cases, vehicle power charger, data cables, Hands-Free accessories and more.

To order additional accessories, go to **www.boostmobile.com** or call 1-877-TLK-MORE (1-877-855-6673). You can also contact your Boost<sup>™</sup> Authorized Dealership. For information on Boost<sup>™</sup> retail store locations, go to **www.boostmobile.com**.

## Wireless Local Number Portability: Bringing Your Phone Number From Another Carrier

Please contact **Boost<sup>™</sup> Customer Care** for information about this service.

## Boost<sup>™</sup> Customer Care

Boost<sup>™</sup> Customer Care: 1-877-TLK-MORE (1-877-855-6673) or dial 611 from your **c290** phone.

# Customize

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## Ringtones



Ringtones help you identify incoming calls and messages. You can assign ringtones to individual Contacts entries, types of calls, and types of messages.

- |                                |   |
|--------------------------------|---|
| <b>Preprogrammed Ringtones</b> | include a variety of standard ringtones and familiar music. |
| <b>Vibrating Ringtones</b>     | alerts you to calls or messages without disturbing others.  |
| <b>Downloaded Ringtones</b>    | can be downloaded right to your phone.                      |

## select ringtone for voice calls

Your phone provides a variety of ringtone options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

**Find it:** Press  >  **Settings** > **Sounds** > **Ringtones**

- 1 Select **Call with ID** or **Call without ID** and press **r**. The list of preprogrammed ringtones are displayed.
- 2 Use your navigation key to scroll through the available ringtones. To hear a ringtone, press **Listen** (.
- 3 Press **Assign** (.

If you want to hear a unique ringtone whenever you are roaming, you can press **OK** > **Settings** > **Sounds** > **Ringtones** > **Roam Ringtone** and choose **Distinct**.

## Select ringtones for messages

To select a ringtone for messages:

- 1 Press **OK** > **Settings** > **Sounds** > **Ringtones**.
- 2 Select **Text Message** or **Voicemail** and press **OK**. The list of preprogrammed ringtones are displayed.
- 3 Use your navigation key to scroll through the available ringtones. To hear a ringtone, press **Listen** (🔊).
- 4 Press **Assign** (📁).

## Volume

You can adjust your phone's volume settings to suit your needs and your environment.





- 1 Press **OK** > **Settings** > **Sounds** > **Volume**.
- 2 Select **Ringtones, Messaging, Calendar, Alarm, Applications, Power On, Key Beep, Voice Call, or Speakerphone** and press **OK**.
- 3 Using the navigation key, choose a volume level and press **Done** (📁).

You can adjust the ringtones volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

## Alert notification

Your phone can alert you with an audible tone when you change service areas, once a minute

during a voice call, or when a call has been connected.

- 1 Press  >  **Settings** > **Sounds** > **Alerts**.
- 2 Select **Service** (Service Change), **Minute Beep**, **Call Lost**, or **Connect** (Call Connect) and press .
- 3 Select **On** or **Off** and press .

## Silence all

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate **Silence All**:

With the phone open, press and hold the volume key down in standby mode. (The screen will briefly display "**Silence All**")




To deactivate **Silence All**:

Press the volume key up repeatedly to select a desired volume level.

## Time

Choose whether you want your phone's clock to be displayed in **analog mode** or **digital mode**.

To change the clock's appearance on the standby screen:

- 1 Press  >  **Settings** > **Display** > **Standby Display** > **Clock Type**.
- 2 Select **Analog** or **Digital**, then press .





## Hide or show location information



Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911. Turning Location on will allow the network to detect your position using GPS technology, making some Boost Mobile applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

- 1 Press  >  **Settings** > **Location**. (The Location disclaimer is displayed.)
- 2 Read the disclaimer and press .
- 3 Select **On** or **Off** press .

# Calls

---

## Turn off a call alert


You can press the volume keys to turn off a call alert before answering the call.

## Recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

**Shortcut:** Press  from the home screen to see a list of recent calls.

- 1 Press  >  **Call History**.
- 2 Select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls**.

- 3 Use your navigation key to select a **Call History** entry and press .

## Redial

To redial your last outgoing call, press **TALK** twice.

## Return a call

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display a Missed Call entry from standby mode:

Press  >  **Call History** > **Missed calls**.

## Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.



To block your phone number from being displayed for a specific outgoing call:

- 1 Press .
- 2 Enter the number you want to call.
- 3 Press .

To permanently block your number, call Boost Customer Care.

## Emergency calls

You can place calls to 911 (dial and press ) , even if your phone is locked or your account is restricted.

Note: When you place an emergency call, your phone automatically enters Emergency mode. Your phone exits Emergency mode five minutes after you end the emergency call.

## Speed dial

You can store up to 500 numbers in your phone's speed dial memory to make contacting friends and family easier. With this feature, you can dial speed dial entries using one keypress for locations 1-9, two keypresses for locations 10-99, and three keypresses for locations 100-500.



For Speed Dial locations 1-9 (One-Touch Dialing):

Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows “**Calling...**”.

For Speed Dial locations 10-99 (Two-Touch Dialing):

- 1 Press the first digit.
- 2 Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows “**Calling...**”

**For Speed Dial locations 100-500 (Three-Touch Dialing):**

Press the first two digits.


Press and hold the third digit for approximately two seconds. The display confirms that the

number has been dialed when it shows “**Calling...**”.

## Voice mail


All unanswered calls to your phone are automatically transferred to your voice mail, even if your phone is in use or turned off. Therefore, you will want to set up your voice mail and personal greeting as soon as your phone is activated.



When you **receive** a voice mail message, your phone shows the voice mail message indicator  and **New Voice Mail**. Press the **Call** key to listen to the message.

To check voice mail messages:

Press  >  **Messaging** > **Voice Mail**.

Enter your four-digit unlock code if necessary and press the  key.

Note: You can't store a **p** (pause), **w** (wait), or **n** (number) character in this number. If you want to store a voice mail number with these characters, create a **Contacts** entry for it. Then, you can use the entry to call your voice mail.

# Other Features

---



## Advanced calling

### Features

#### Voice Command



To make a call with Voice Command:

- 1 Press   and you'll hear the **"Ready"** prompt.
- 2 After the **"Ready"** prompt, simply say, in a natural voice, **"Call"** and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")

### Features

Your request will be repeated and you will be asked to verify. Say **"Yes"** to call the number or person. (The number will automatically be dialed)

Keep in mind that Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

# Contacts

## Features

### Edit or delete a Contacts entry

Display a Contacts entry.

Press **OPTIONS** (□).

Highlight **Edit** and press **OK**. (The contact details are displayed.)

Highlight the part of the entry you wish to edit (press the navigation key left or right to change tabs, and up or down to select details on each tab) and press **OK**.

Add and/or edit the desired information and press **OK**.

## Features

### Set Ringtone ID for a Contacts entry

Assign a Ringtone to an entry:

- 1 Display a Contacts entry.
- 2 Press **OPTIONS** (□).
- 3 Highlight **Edit** and press **OK**. (The contact details are displayed.)
- 4 Use your navigation key to scroll right or left to the tab with the **Assign Ringtone** options.
- 5 Scroll down to **Assign Ringtone** and press **OK**.
- 6 Use your navigation key to scroll through available files. To hear a ringtone, press **Listen** (□).
- 7 Highlight your desired ringtone and press **OK**.
- 8 Press **Save** (□) to save the entry.

# Messages





## Features

### read messages

When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message. If the message is urgent, the message icon blinks in your display.

## Features

### reply to messages

- 1 While the message is open, select **Reply** () .
- 2 Compose your reply or use the preset messages.
  - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode.
  - To use a preset message, press **Options** () , select **Insert Preset Msg** () , highlight your desired message, and press the **Send key** () .
- 3 Review your reply and press **Send** (left softkey). (You may also scroll down to enter a message callback number and/or change the message priority to Urgent.)

## Features



### send preset messages


Preset messages make sending text messages to your friends, family, and coworkers easier than ever.


Press  >  **Messaging** > **Text Messaging** > **Preset Messages**.

Select **New Preset Msg** and press .

or

Scroll to a message to edit, press **Options** () , select **Edit**, and press .

Enter your new message or changes and press .



Press **Save** () to save the preset message.

## Personalize

### Features

#### language

Set menu language:

 >  **Settings** > **Others** > **Language**

#### screensaver

Change the screen that appears when you turn on your phone:

 >  **Settings** > **Display** > **Screensaver**

#### backlight time length

Select how long the display screen and keypad are backlit after any keypress is made.

 >  **Settings** > **Display** > **Backlight Control**

## Features

### menu style

Show the main menu as graphic icons or as a text-based list:

 >  **Settings** > **Display** > **Menu Style**

### clock display

display you phone's clock in analog mode or digital mode:

 >  **Settings** > **Display** > **Clock Type**

Select **Analog** or **Digital**, then press .

## Hands-free

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

## Features

### speakerphone



Activate the speakerphone during a call:

Press and hold the smart/speakerphone key, or press **Options** > **Speaker On**.

## Features

### **auto answer** (car kit or headset)



Automatically answer calls when connected to a car kit or headset:

> **Settings** > **Others** > **Answer Options**  
> **Auto**

## Phone tools

### Features

#### **calculator**

> **Tools** > **Calculator**

#### **set alarm**

> **Tools** > **Alarm Clock**

Select one of these options: **Alarm 1, Alarm 2, Alarm 3, Alarm 4, Alarm 5** and press .

Turn the alarm on or off by highlighting the **On/Off** field and pressing .

- Select **On** or **Off** and press .

#### **turn off alarm**

When an alarm occurs:

**To turn off the alarm**, press the **Dismiss** key or






## Features


### add new calendar event


 >  **Calendar**

Scroll to the day and press , then press **Options** > **[Add]**.

### see calendar event

 >  **Calendar**

**To see event details**, scroll to the day and press .

**To edit event details**, scroll to the day and press . Scroll to the event and press **View**, then press the **Edit** key.

### event reminder

When an event reminder happens:

**To see event details**, press the **View** key.

**To close the reminder**, press the **Back** key.

## Security

### Features

#### lock feature

 >  **Settings** > **Security**  
> **Lock Application**

## My content

### Features

#### view, delete, or manage games

Manage games:

 >  **My Content** > **Games**

#### hear, delete, or manage ringtones

Manage your ringtones:

 >  **My Content** > **Ringtones**

## Features

**view, delete, or manage wallpapers**



Manage Wallpapers:

 >  **My Content > Wallpapers**

**hear, delete, or manage applications**

Manage your applications:

 >  **My Content > Applications**

# Service & Repairs

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If you have questions or need assistance, we're here to help.

Go to

[www.motorola.com/consumer/support](http://www.motorola.com/consumer/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

# Specific Absorption Rate Data

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## This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.53 W/kg, and when worn on the body, as described in this user guide, is 0.79 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

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***MOTOROLA***

Important Safety and Legal Information



# Safety and General Information

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This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\*

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the

guidelines set forth in the relevant standards, always follow these instructions and precautions.

### External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

### Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola,

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device

offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a handheld wireless phone and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device. Persons who have such devices:

- Should ALWAYS keep the phone more than six (6) inches from their implantable medical device when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the phone OFF immediately if there is any reason to suspect that the interference is taking place.
- Should read and follow the directions from the manufacturer of the implantable medical device. If you have any questions about using your wireless phone with such a device, consult your health care provider.

For more information, see [www.fcc.cellphones.gov](http://www.fcc.cellphones.gov)

## Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola Web site:  
[www.motorola.com/callsmart](http://www.motorola.com/callsmart).

## Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

### Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## Damaged Products

If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

## Batteries and Chargers








If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. Use only Motorola Original batteries and chargers.

Caution: To avoid risk of personal injury, do not dispose of



your battery in a fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.
	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle

twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

# FCC Notice To Users

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Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

If your mobile device or accessory has a USB connector, or is otherwise considered a computer peripheral device whereby it can be connected to a computer for purposes of transferring data, then it is considered a Class B device and the following statement applies:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Hearing Aid Compatibility with Mobile Phones

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A number of Motorola phones have been tested for hearing aid compatibility. When some wireless phones are used with certain hearing aids, users may detect a noise which can interfere with the effectiveness of the hearing aid.

Some hearing aids are more “immune” than others to this interference noise, and phones can also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both mobile phone and hearing aids to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing aid users find phones that may be compatible with their hearing aid. Not all phones have been rated for compatibility with hearing aids. Phones that have been rated have a label with the rating(s) located on the box, and at [www.motorola.com/iden](http://www.motorola.com/iden).

These ratings are not guarantees of compatibility. Results will vary depending on the user’s hearing aid and individual type and degree of hearing loss. If a hearing aid is particularly vulnerable to interference, even a phone with a higher rating may still cause unacceptable noise levels in the hearing aid. Trying out the phone with your hearing aid is the best way to evaluate it for your personal needs.

**“M” Rating:** Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing aids than unrated phones. (M4 is the “better” or higher of the two ratings.) On those models with an extendable antenna, this rating is determined only with the antenna extended.

**“T” Rating:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. (T4 is the “better” or higher of the two ratings.) On those models with a telecoil mode setting, this rating is determined only with the phone so set. For setting instructions, see “Features for the Hearing Impaired” in the section entitled “Advanced Calling Features”. Note that not all hearing aids have telecoils in them.

Hearing aids may also be measured for immunity to interference from wireless phones and may have ratings similar to wireless phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine the estimated usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you use an M3 phone with a M3 hearing aid you will have a combined rating of six for “excellent use.” This methodology applies equally for T ratings.

More information about hearing aid compatibility may be found at: [www.motorola.com/accessibility](http://www.motorola.com/accessibility), [www.fcc.gov](http://www.fcc.gov), [www.fda.gov](http://www.fda.gov), and [www.hearingloss.org/learn/cellphonetech.asp](http://www.hearingloss.org/learn/cellphonetech.asp)

# Information from the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int./peh-emf>



# Product Registration

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Online Product Registration:

[direct.motorola.com/hellomoto/  
Motosupport/source/registration.asp](http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp)

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

# Export Law Assurances

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This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

# Wireless: The New Recyclable

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Your wireless mobile device can be recycled. Recycling your mobile device reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their mobile devices and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a mobile device user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this mobile device up or trade it in for a new one, please remember that the mobile device, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at: [recycling.motorola.young-america.com/index.html](http://recycling.motorola.young-america.com/index.html)

# California Perchlorate Label

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Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)."

There is no special handling required by consumers.

# Smart Practices While Driving

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## Drive Safe, Call Smart<sup>SM</sup>

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original hands-free accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming



call at an inconvenient time, if possible, let your voice mail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in

progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*

- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.

# Motorola Limited Warranty for the United States and Canada

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## What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products (“Accessories”) and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products (“Software”) to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer’s exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year from the date of purchase</b> by the first consumer purchaser of the product unless otherwise provided for below.
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
<b>Consumer and Professional Two-Way Radio Accessories.</b>	<b>Ninety (90) days from the date of purchase</b> by the first consumer purchaser of the product.
<b>Products and Accessories</b> that are Repaired or Replaced.	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

#### Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to

abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.



## Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

## Exclusions

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

## Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringtones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

<b>USA</b>	<b>Phones</b> 1-800-734-5580 <b>Pagers</b> 1-800-548-9954 <b>Two-Way Radios and Messaging Devices</b> 1-800-353-2729
<b>Canada</b>	<b>All Products</b> 1-800-461-4575

TTY	1-888-390-6456
For <b>Accessories</b> and <b>Software</b> , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR

TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

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