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EB SERIES SCALES

SERVICE MANUAL



EB SERIES SCALES SERVICE MANUAL



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CHAPTER 1 INTRODUCTION

1. INTRODUCTION

This service manual contains instructions for the diagnosis and repair work to be performed by Ohaus Dealers or Ohaus authorized service centers. Knowledge of the operation of the EB Scale is assumed. Instruction manuals may be required with this service manual. For complete information on operation, refer to the Instruction Manual.

This manual covers maintenance on the following:

EB Series Scales, Models EB3, EB6, EB15 and EB30

The contents of this manual are contained in five chapters and an Appendix with Service Mode and Service Calibration instructions.

Chapter 1 Introduction - Contains information about service facilities, tools, test equipment, test masses, and service strategy.

Chapter 2 Diagnosis - Contains information on problem verification, scale examination, preliminary checks and troubleshooting tables.

Chapter 3 Testing - Contains testing procedures, an interconnection diagram, performance tests, battery tests, specifications and calibration.

Chapter 4 Repair Procedures - Contains detailed repair procedures for all major components.

Chapter 5 Parts Lists - Contains overall views identifying all major serviceable replacement components with associated parts lists.

Appendix A EB Service Modes/Service Calibration - Contains configuration, capacity and resolution settings for the EB Series Scales in a service mode.

1.1 SERVICE FACILITIES

The service area should be a stable environment.

The bench area should be clean and should contain an antistatic mat with a personnel-grounding clip to protect internal circuit boards. The ideal electrical power source for the scales should be a dedicated line to avoid sudden fluctuations or voltage drops caused by external equipment drawing heavy current.

The service area for the scales should be away from direct sunlight, overhead heating or air conditioning ducts, magnetic fields such as motors, large transformers or vibrating sources such as machinery. The power outlet should be grounded for safety. Sufficient space should be provided around the scale as not to be affected by other equipment. This will ensure that the scale is operated under ideal conditions.

CHAPTER 1 INTRODUCTION

1.2 TOOLS AND EQUIPMENT

1.2.1 Standard Tools and Test Equipment

The service shop should contain the following equipment:

- 1. Digital Voltmeter (DVM).
- 2. Standard Electronics tool kit.
- 3. Desk magnifier on a stand.
- 4. Grounding mat and clip.
- 5. Razor blades.

1.2.2 Special Tools

To service the Ohaus EB Series Scales, the following equipment is recommended:

- 1. A Load Cell Simulator.
- 2. AC Adapter, 220 V, 60 Hz (US) Ohaus P/N 80120000
- 3. AC Adapter, 230 V, 50 Hz (EU) Ohaus P/N 80120001
- 4. AC Adapter, 230 V, 50 Hz (GB) Ohaus P/N 80120002
- 5. AC Adapter, 240 V, 50 Hz (AU) Ohaus P/N 80120003
- 6. AC Adapter, 100 V, 50 Hz (JP) Ohaus P/N 80120004
- 7. AC Adapter, 230V, 50 Hz (KR) Ohaus P/N 80120025

NOTE: Adapters required for servicing are location dependent.

1.3 CALIBRATION MASSES REQUIRED

The masses required to test the EB Series Scales must meet the requirements of ASTM Class 4 or OIML Class F2. The mass values are listed in Table 1-1.

MODEL	Calibration	
Cal in kg:	Masses Totaling	
EB3	3kg	
EB6	6kg	
EB15	15kg	
EB30	30kg	

TABLE 1-1. CALIBRATION MASSES

Note: The EB Scales can be calibrated over a wide range, however, it is recommended that the calibration mass used is at or near the full capacity of the scale for maximum accuracy.

1.4 SERVICE STRATEGY

The repair method for the EB Series Scales is the direct substitution of major assemblies. The available repair parts are listed in Table 5-1.

The EB Series Scales contains 6 major replaceable assemblies: Top Housing, Membrane Switch, Load Cell Assembly with Frame, Lead Acid Rechargeable Battery, Display PC Board with LCD and the Main PC Board.

NOTE: The Load Cell and LCD may also be ordered and replaced separately.

This service manual contains sufficient information to isolate the problem, replace the component, test and restore the Scale to original factory specifications.

2. DIAGNOSIS

This section contains information needed to properly evaluate the reported problem and diagnose its cause.

2.1 SCALE SETUP AND EXAMINATION

Set up the scale according to the Instruction manual. Allow the scale to stabilize to room temperature. Examine the scale for signs of corrosion or physical damage.

2.2 PRELIMINARY CHECKS

Power up the scale using the customer's ac adapter. In the case where the scale will not power up, check the ac adapter. Observe and record the error codes and software revision. Record all menu settings as received.

2.3 TROUBLESHOOTING TABLES

Troubleshooting tables 2-1 through 2-7 identify actual types of problems that could be encountered with the scale.

The troubleshooting tables refer to an interconnection diagram in Section 3 to assist in locating the problem.

SYMPTOM	PROBABLE CAUSE	REMEDY
Scale will not turn on with AC adapter supplied.	Adapter defective.	Refer to Section 3.1 and check the ac adapter voltage output. If voltage is low or nonexistent, replace the ac adapter. If OK, proceed.
	Membrane Switch defective.	Refer to Section 3.2 and test the Mem- brane Switch. Replace if necessary. See Repair Procedure 4.2
	Main PC Board is defective.	If the scale fails to turn on with a new Membrane Switch, the Main PC Board should be tested in accordance with section 3.4. The Main PC Board if defective should be replaced. See Re- pair Procedures 4.3. After repair, pro- ceed with Performance Tests in Section 3.6.

2-1 SCALE WILL NOT TURN ON WITH AC ADAPTER.

SYMPTOM	PROBABLE CAUSE	REMEDY
Scale will not turn on using battery power.	Battery discharged or de- fective.	Refer to Section 3.5 and test the battery. Replace if necessary. See Repair Proce- dure 4.6.
	Wiring harness defective or battery clips connection broken.	Refer to section 4.1 and open the scale. Check voltage at battery contacts first. Check dc voltage at the battery connector on the Main PC Board. Voltage should read approximately 6 Volts dc minimum. If voltage is not present at the connector, disconnect the leads from the battery and make a continuity test between the connectors on the Harness to the con- nector on the Main PC Board. Resis- tance should be 0 ohms for the red lead and 0 ohms for the black lead. If an open condition exists, replace wiring and con- nector as necessary. If OK, proceed.
	Membrane Switch defec- tive.	Refer to Section 3.2 and test the Mem- brane Switch. Replace if necessary. See Repair Procedure 4.2
	Main PC Board is defec- tive.	If the scale fails to turn on with a new Membrane Switch, the Main PC Board should be tested in accordance with Section 3.4. The Main PC Board if defec- tive should be replaced. See Repair Procedures 4.3. After repair, proceed with Performance Tests in Section 3.6.

TABLE 2-2 SCALE WILL NOT TURN ON USING BATTERY POWER.

CHAPTER 2 DIAGNOSIS

SYMPTOM	PROBABLE CAUSE	REMEDY
Scale does not respond to front panel controls.	Membrane Switch is defec- tive.	Refer to Section 3.2 and test the Mem- brane switch. Replace if necessary. See Repair Procedure 4.2. If membrane switches are OK, refer to Section 3.4 and test the Main PC Board. If defec- tive, replace the Main PC Board. See Repair Procedures 4.3. After repair, proceed with Performance Tests in Sec- tion 3.6.

TABLE 2-3 SCALE DOES NOT RESPOND TO FRONT PANEL CONTROLS.

TABLE 2-4 NO DISPLAY OR PARTIAL DISPLAY.

SYMPTOM	PROBABLE CAUSE	REMEDY
Display is not on or partial char- acters are displayed.	Display PC Board is defec- tive or LCD may be defective.	The Display PC Board is replaced as a whole assembly. Check procedures in Tables 2-1, 2-2 and 2-3 first and verify
	NOTE : If the LCD shows signs of damage such as cracked, dim or partial characters, the LCD should be replaced	that other problems do not exist. Then, refer to Section 3.6.1 and test the LCD Display.
		Replace Display PC Board or LCD. See Repair Procedures 4.3.2. After repair, proceed with Performance Tests in Sec- tion 3.6.

SYMPTOM	PROBABLE CAUSE	REMEDY
Scale reads incorrectly.	Needs calibration.	Perform Service Calibration in Appen- dix A. If calibration fails, refer to Table 2-6.
Scale reading unstable.	Load Cell is damaged.	Test the Load Cell, refer to Section 3.3. If defective replace, see Section 4.4. After repair, proceed with Performance Tests in Section 3.6.
	Main PC Board defective.	The Main PC Board should be tested in accordance with Section 3.4. The Main PC Board if defective should be re- placed. See Repair Procedures 4.3. After repair, proceed with performance Tests in Section 3.6.

 TABLE 2-5
 SCALE READING INCORRECT OR UNSTABLE.

TABLE 2-6 CANNOT CALIBRATE THE SCALE.

SYMPTOM	PROBABLE CAUSE	REMEDY
Scale can be turned on but will not calibrate.	Incorrect weights.	Verify that proper weights are used.
	Load cell assembly defec- tive.	Test the Load Cell, refer to Section 3.3. If defective replace, see Section 4.4. After repair, proceed with Performance Tests in Section 3.6.
	Main PC Board defective	The Main PC Board should be tested in accordance with Section 3.4. The Main PC Board if defective should be replaced. See Repair Procedures 4.3. After repair, proceed with Performance Tests in Sec- tion 3.6.

2.4 EB SERIES SCALES ERROR CODE TABLE

The EB Series Scales is equipped with software which will display an error condition when it occurs. Review the listed codes and follow instructions to correct the problem.

ERROR CODE	CAUSE	REMEDY	
E1, E2, E3 displayed	The pan is placed incorrectly.	Reposition the Platform correctly.	
	Zero limit exceeded during power up.	Ensure the Platform is empty before switch- ing the scale on.	
	Load Cell Assembly Defec- tive.	Test the Load Cell, refer to Section 3.3. If defective replace, see Section 4.4. After repair, proceed with Performance Tests in Section 3.6.	
	Main PC Board defective	The Main PC Board should be tested in accordance with Section 3.4. The Main PC Board if defective should be replaced. See Repair Procedures 4.3. After repair, proceed with Performance Tests in Sec- tion 3.6.	
OL displayed	Load exceeds scale capac- ity.	Reduce the load on the Platform.	
	Load Cell Assembly Defec- tive.	Test the Load Cell, refer to Section 3.3. If defective replace, see Section 4.4. After repair, proceed with Performance Tests in Section 3.6.	
	Main PC Board defective	The Main PC Board should be tested in accordance with Section 3.4. The Main PC Board if defective should be replaced. See Repair Procedures 4.3. After repair, proceed with Performance Tests in Sec- tion 3.6.	

 TABLE 2-7. EB SERIES SCALES ERROR CODES

CHAPTER 2 DIAGNOSIS

3. TESTING AND CALIBRATION

This section of the manual contains testing procedures of the individual replaceable components and the scale. Before and after servicing the EB Series Scales, an operational test and various performance tests should be made to ascertain whether or not the scale meets specifications.

3.1 TESTING THE AC ADAPTER

The AC Adapters are available with different input voltages. Before testing the Adapter, make sure the Adapter rating agrees with the power source being used. All Adapters are rated with an output of 12 V dc at 800mA. Adapters can fail by having shorted internal windings producing low voltage output or no output at all.

- 1. Plug the AC Adapter in a suitable power source and measure the open circuit voltage on connector it should be 10 V dc to 16 V dc.
- 2. Refer to Section 4.1 and remove the Top Housing. Plug the AC Adapter into the scale and measure the voltage on the battery terminals. Turn the scale on. The voltage should be 6.5 Volts dc minimum, and 7.5 Volts dc maximum. If the voltage is below or above these readings, replace the Adapter. This is the actual battery voltage while charging.

3.2 TESTING THE MEMBRANE SWITCH

The Membrane Switch can be tested after removing the Top Housing from the Bottom Housing.

- 1. Refer to Section 4.1 and remove the Top Housing.
- 2. Disconnect the Membrane Switch connector from the Display PCB.
- 3. Refer to Table 3-1. Using an Ohmmeter, measure the resistance between the pins shown in the table. The readings should be less than 70 Ohms for each button. If continuity is not present or the resistance is higher than 100 Ohms, the Membrane Switch is defective. Replace the Membrane Switch. Figure 3-1 illustrates the cable connector and pin locations.
- 4. Reassemble Top Housing to Bottom Housing.

TABLE 3-1. MEMBRANE SWITCH PIN CONNECTIONS.

PANEL BUTTON	PINS
M+	1 to 2
UNITS	1 to 3
ZERO	1 to 4
TARE	1 to 5
CHECK	1 to 6
COUNT	1 to 7
%	1 to 8



Figure 3-1. Membrane Switch Connector.

3.3 TESTING THE LOAD CELL ASSEMBLY

This section contains two methods of testing the Load cell.

3.3.1 Resistance Test

- 1. Refer to Section 4.1 and remove the Top Housing.
- 2. Refer to Figure 3-2 and record color code and position of the wires from the Load Cell.
- 3. Unsolder the Load Cell cable from the Main PC Board. Using an Ohmmeter, measure in accordance with Table 3-2 Load Cell Resistance Readings on the cable. If the resistance readings vary more than the table readings allow, replace the Load Cell in accordance with the procedure in Section 4.4 or 4.5. This resistance test is useful in determining if the Load Cell has been severely damaged by a short or open circuit which has occurred on the cell or wiring. If the Load Cell resistance readings are good, continue with this procedure.

MEASUREMENT POINTS	READING	
Wires 2 & 5	415 <u>+</u> 15 Ohms	
Wires 3 & 4	350 <u>+</u> 3 Ohms	

TABLE 3-2 LOAD CELL RESISTANCE READINGS

NOTE: Wires 2, 3, 4 and 5 must be isolated from chassis ground and shield. Resistance should be greater than 5 megohms. A lower reading indicates a short in either in the Load Cell cable or the Load Cell.

4. Reconnect Load cell cable to the Main PCB.

3.3.2 Excitation and Output Voltage Test

NOTES: 1. The following steps involve power applied to the scale.

- 2. Load Cell solder contacts can be used as measuring points. See Figure 3-2.
- 1. Insert the Platform Support into the Load Cell Frame and place the Platform on top.
- 2. Turn on power to the scale.
- 3. With no load on the Platform, first measure the excitation voltage across point 2 and 5 Load Cell connection on the PCB. This voltage must be 5.0 Volts dc with the Load cell connected. If the voltage is lower, disconnect the Load Cell cable from the PC Board and measure again. If the voltage is 5 Volts dc, the Load Cell is defective and must be replaced. If the voltage remains low, the PC Board is defective and the Main PC Board must be replaced. For Main PC Board replacement, see Section 4.3.

3.3.2 Excitation and Output Voltage Test (Cont.)

4. Refer to Figure 3-2 and measure the voltages on points 3 and 4, +SIG and –SIG points. These measurements represent the output of the Load Cell. Repeat measurements at 50% and full scale capacities. See Table 3-3 for typical readings.

NOTE: Table 3-3 indicates typical readings, actual values can vary, but should remain linear throughout the entire range.

If readings are out of tolerance, replace the Load cell. See Section 4.4 or 4.5 for Load Cell replacement.

NOMINAL OUTPUT IN MILLIVOLTS AT 5 VOLTS EXCITATION			
CAPACITY NO LOAD		50%	100%
3 kg	2.7 <u>+</u> 1.5	no load + 3.2	no load + 6.4
6 kg	1.9 <u>+</u> 1.5	no load + 4.4	no load + 8.8
15 kg	1.2 <u>+</u> 1.5	no load + 5.2	no load + 10.3
30kg	0.5 <u>+</u> 1.5	no load + 4.9	no load + 10.4

TABLE 3-3. LOAD CELL OUTPUT READINGS.



Figure 3-2. EB Series Scales Interconnection Diagram.

3.4 TESTING THE MAIN PC BOARD

The Main PC Board can be tested by measuring voltages and by using a simulator. The simulator replaces the Load Cell during testing and is a useful tool for diagnosing problems.

3.4.1 Main PC Board Voltage Measurements

Prior to making the voltage measurements, the battery should have been fully charged and tested.

- 1. Disconnect power from the scale.
- 2. Remove the Top housing, refer to Section 4.1 and leave the Membrane Switch connected to the scale.
- 3. Disconnect the battery from the Main PC Board.
- 4. Remove screws and washers holding the Main PC Board and lift the board and lay flat.
- 5. Connect the AC Adapter to the scale.
- 6. Refer to Figure 3-2, Interconnection Diagram which illustrates the interconnections to the Main PC Board and is shown as a top view.
- 7. Turn the scale on.
- Using a DVM, measure the excitation voltage across +EXE and -EXE leads it should be 5 volts dc. This is the excitation voltage for the Load Cell and is regulated. If the voltage is lower, replace the Main PC Board, refer to Section 4.3 and then proceed with Performance Tests in accordance with Section 3.6.
- 9. Measure incoming power from the AC Adapter connector shown in Figure 3-2. The voltage should read above 6 Volts dc with power on.
- 10. Connect the battery to the Main PC Board and measure the voltage across Black and Red leads on the battery connector. The full battery voltage should read a minimum of 6.0 Volts dc. If the voltage is lower, the battery may require charging or it may be defective. Refer to section 3.5 and test the battery.
- 11. Perform simulator testing.

3.4.2 Simulator Testing

To perform these tests, the use of a Simulator is required. The basic function of a Simulator is to simulate the output of a full bridge Load Cell allowing the scale to be separated from the Load Cell for the purposes of troubleshooting and calibration. The Load Cell used in the scale is rated at 2mV/V output with a 5 Volt excitation voltage applied.

General Load Test

This test checks the Main PC Board circuitry by simulating accurate load cell voltages at 0%, 50% and 100% load capacities.

- 1. Disconnect power from the scale.
- 2. Remove the Top housing, refer to Section 4.1 and leave the Membrane Switch connected to the scale.
- 3. Disconnect the battery.
- 4. Unsolder the Load Cell cable from the Main PC Board. Refer to Figure 3-2 for location.
- 5. With the Simulator set to zero, connect the Simulator test leads to the Main PCB by soldering test leads in place of the load cell. Make sure connections are correct.
- 6. Connect a known good AC Adapter to the scale and connect to a power source.
- 7. Turn on the scale, an error may be displayed. This is normal.
- 8. Review Table 3-3 and adjust the Simulator to simulate 0% load, 50% load and 100% load for the rated capacity of the scale. If the resulting readings are unstable, the Main PC Board is defective. Use the Simulator to calibrate the scale in the next procedure to verify if the Main PC Board is good or bad.

Calibration Test

This test calibrates the scale using the simulator and can verify that the Main PC Board is functioning properly or improperly.

- 1. With the scale on and the Membrane Switch connected, enter calibration mode by pressing and holding the **ZERO** switch until CAL is displayed and perform calibration.
- Follow the scale prompts. When the scale indicates a given weight should be placed on the scale, set the simulator to an equivalent value based on Table 3-3. For example, when a span value of 3 kg for a 3 kg scale is shown, the simulator should be set to output 9.1mV (2.7 + 6.4).

Calibration Test (Cont.)

- Upon completion of calibration, the Main PC Board can be further checked using the Simulator to simulate various weight values. If simulator settings and weight reading on the scale agree, the Main PC Board is functional. If the scale readings vary, or do not agree with readings in Table 3-3, the Main PC Board is defective and should be replaced.
- 4. Remove power from the scale and proceed with Section 4.3 and replace the Main PC Board.
- 5. After Main PC Board replacement and assembly of the scale, proceed with Performance Tests in Section 3.6.

3.5 TESTING THE BATTERY

The EB Series Scales contains a rechargable, 6.0 Volt, 5.0 Ampere rated, Lead-Acid Battery.

3.5.1 Precautions for Battery Handling

WARNING DEATH OR SERIOUS INJURY CAN OCCUR



- Charge the battery only with the charger in the scale. Charging the battery under any other conditions may cause the battery to overheat, emit hydrogen gas, Leak, ignite or burst.
- Operate the battery at normal temperature range as specified for the scale.
- Do NOT short the battery terminals under any conditions.
- Do NOT dispose of the battery in incinerators, or crush or try to open. Dispose of the defective battery in accordance with local regulations for lead-acid type batteries.

CAUTION



- Check the battery for any sign of irregularities in appearance. If there is any damage to the case such as cracks, deformation or leakage, replace the battery with a new one.
- **Do NOT charge the battery with the charger terminals reversed.**

3.5.2 Battery Tests

A new battery when installed in the EB Series Scales will provide many years of useful service. The length of service depends upon the type of use of the scale. If left connected to the AC Adapter all of the time, the battery receives a small charge when the battery voltage is low, service life can be many years.

The EB Series Scales can be operated for up to 80 hours per charge. Battery life can be maximized by frequent charging.

- 1. Upon receipt of the scale, plug in the AC Adapter to a power source and the scale. Allow the battery to charge. If the battery required a charge, the battery indicator on the front of the LCD display will indicate charging. Green indicates fully charged, yellow indicates a partial charge and red, indicates the battery is nearly discharged.
- 2. Refer to Section 4.1 and remove the Top Housing. Leave the Membrane Switch on the cover connected to the scale.

3.5.2 Battery Tests (cont.)

3. With the AC Adapter connected, measure the battery voltage at the battery terminals; the voltage should be approximately **6 to 7 Volts dc** when charging. The voltage should be above **6.0 Volts dc** ten minutes after charging stops.

NOTE: If the scale operates less than 80 hours, charge the battery and turn on the scale and test how long the scale operates. If the scale operates less than 40 hours with no backlight, the battery should be replaced. This is 50% capacity.

4. If the battery requires replacement, refer to Section 4.6, charge the new battery overnight and check scale performance.

3.6 PERFORMANCE TESTS

Accurate performance of the EB Series Scales is determined by a series of three performance tests, Repeatability Test, Off-Center Load Test and Linearity Test. These tests are used to evaluate the scale performance before and after repairs. Each scale tested must meet the requirements specified in each test as well as the specifications listed in Table 3-4. A scale passing each of these three tests complies with Ohaus specifications. A segment display test determines if the display is working properly.

3.6.1 Segment Display Test

Connect the AC Adapter into a suitable power source and connect it to the scale. Turn the scale on, all 999999 segments are displayed followed by a countdown of 8's. 7's, 6's and so on until all zeros are reached briefly followed by a software revision number. This is a segment display test. Figure 3-3 illustrates the starting of the display test.



Figure 3-3. Segment Display.

3.6.2 Repeatability Test

Repeatability is the Standard Deviation of a set of similar weight readings.

Requirements:

To perform this test a single mass must be used for all readings. The test mass should be approximately 1/2 of the capacity of the scale. Before starting a repeatability test, set up the scale as follows:

Set Up:

Enter the menu and adjust and record the following setting.

- A. Set the Filter level to 1.
- B. Set the zero display range to 1d.
- C. Set the scale to display the same units as the performance specifications.

Record Settings:

Filter Level Setting =	
Auto Zero Tracking Setting =	
Displayed Units =	
Zero Return =	
Mass Used =	

3.6.2 Repeatability Test (Cont.)

Test Procedure:

- 1. Zero the scale.
- 2. Using a test mass approximately 1/2 the capacity of the scale, place the mass on the center of platform. Record the reading on the worksheet provided.
- 3. Remove the mass from the Platform.
- 4. Repeat this test starting at step 1 until you record a total of ten readings

n	Reading	Delta = Reading – Mean	Delta x Delta
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

Fill in this worksheet with the ten (10) readings.

n = number of Reading Mean = Sum of Readings / 10 Delta = Reading – Mean Standard Deviation = The Square root of (the sum of the (Delta x Delta) / 9)

5. Add the ten readings and divide the total by 10 to find the Mean (average).

Mean = (Reading 1 + Reading 2 + Reading 3 + Reading 4 + Reading 5

+ Reading 6 + Reading 7+ Reading 8 + Reading 9 + Reading 10) / 10

Mean =____

- 6. Calculate the Delta for each reading and record in the work sheet. Delta = Reading - Mean
- 7. Calculate the Delta x Delta for each reading and record in worksheet.
- 8. Add the ten Delta x Delta values and divide by 9
- 9. Calculate the Standard Deviation by applying the square root of the result from step 8.

Standard Deviation =_____

3.6.3 Off-Center Load Test

The Off-Center Load Test is used to determine whether displayed weight values will be affected by moving the sample to different areas of the weighing surface. See Figure 3-4. This test must be performed using a single mass or the masses must be stacked.

- 1. Zero the scale.
- 2. Place a mass equal to 1/3 of the full-scale capacity in the center of the weighing surface. Press the **ZERO** button to return the reading to zero.
- 3. Slide the mass halfway between the center and the rear edge of the Platform, and record the reading.
- 4. Slide the mass to the center of the weighing surface and press the **ZERO** button to return the reading to zero.
- 5. Slide the mass halfway between the center and the left edge of the Platform, and record the reading.
- 6. Slide the mass to the center of the weighing surface and press the **ZERO** button to return the reading to zero.
- 7. Slide the mass halfway between the center and the right edge of the Platform, and record the reading.
- 8. Slide the mass to the center of the weighing surface and press the **ZERO** button to return the reading to zero.
- 9. Move the mass halfway between the center and the front edge of the Platform, and record the reading.
- 10. Maximum reading should be less than or equal to the OCL specifications for the scale.



Figure 3-4. Off-Center Load Test Weight Locations.

3.6.4 Linearity Test

The linearity test is used to determine the linearity of the scale throughout its operating range. The results should be in accordance with the specifications shown above. The reference mass should be approximately 1/8 of the full-capacity of the scale.

NOTE: The scale must pass the Off-Center Load test and Repeatability Test **before** the Linearity Test is performed.

BE CERTAIN TO USE THE SAME REFERENCE MASS THROUGHOUT THE LINEARITY TEST.

- 1. Press **ZERO** to zero the display.
- 2. Place the reference mass on the center of the Platform and record the exact value (all decimal places) displayed.
- 3. Remove the reference mass and verify that the display returns to zero. If it does not, disregard the reading, press **ZERO** to rezero the display, and take the reading again.
- 4. Place a mass equal to 1/4 of the full scale capacity on the Platform and press **ZERO**.
- 5. Add the reference mass to the center of the Platform and record the exact value displayed.
- 6. Remove the reference mass and verify that the display returns to zero. If it does not, disregard the reading, press **ZERO** to rezero the display, and take the reading again.
- 7. Place a mass equal to 1/2 of the full-scale capacity on the Platform and press **ZERO**.
- 8. Add the reference mass to the center of the Platform and record the exact value displayed.
- 9. Remove the reference mass and verify that the display returns to zero. If it does not, disregard the reading, press **ZERO** to rezero the display, and take the reading again.
- 10. Place a mass equal to 3/4 of the full scale capacity on the Platform and press ZERO.
- 11. Add the reference mass to the center of the Platform and record the exact value displayed.
- 12 Remove the reference mass and verify that the display returns to zero. If it does not, disregard the reading, press **ZERO** to rezero the display, and take the reading again.
- 13. Calculate the weight differences between the reading as shown in the recorded readings.
- 14. The Maximum difference should be less than or equal to the Linearity specification for the scale.

3.6.4 Linearity Test (cont.)

Record Readings

Reading 1 reference weight added to zero
Reading 2 reference weight added at 1/4 full-scale capacity
Reading 3 reference weight added at 1/2 full-scale capacity
Reading 4 reference weight added at 3/4 full-scale capacity
Calculate Differences
Reading 1 - [(Reading 1 + Reading 2) / 2] =
Reading 2 - [(Reading 2 + Reading 3) / 2] =
Reading 3 – [(Reading 3 + Reading 4) / 2] =
Maximum Difference

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3.7 SPECIFICATIONS

Model	EB3	EB6	EB15	EB30
Capacity x Readability	3 kg x 0.0001 kg	6 kg x 0.0002 kg	15 kg x 0.0005 kg	30 kg x 0.001 kg
	3000 g x 0.1 g	6000 g x 0.2 g	15000 g x 0.5 g	30000 g x 1 g
	6.6 lb x 0.0002 lb	13 lb x 0.0005 lb	33 lb x 0.001 lb	66 lb x 0.002 lb
	105 x 0.005 oz	208 x 0.01 oz	528 x 0.02 oz	1,056 x 0.05 oz
Maximum Displayed Resolution	1:30000	1:30000	1:30000	1:30000
Construction	Stain	ess steel platform, plasti	c housing	
Weighing Units		kg, g, lb, oz		
Application Modes	Weighing, Counting, H	li-Lo Check-weigh/count	, Percent, Accumulation	l
Display	1-Window b	acklit LCD display , 25.4	mm/1" High, 6-digit, 7	-segment
Display Indicators	Stability, Center o	f Zero, Gross, Tare, batte	ry status, Hi-Ok-Lo, Unit	S
Keyboard	7 Function menb	rane switch: M+, Units, Z	Zero, Tare, Check, Count	, %
Zero Range	4¢	% of Full Scale Capacity		
Tare Range	Full Capacity by Subtraction (except EB15, up to 10kg only)			
Stabilization Time	≤ 2 seconds			
Operating Temperature	0° to 40°C			
Humidity Range	<90% relative humidity, non-condensing			
Power	AC Adapter 12V DC / 800mA			
	Internal rechargeable lead acid battery			
Battery Life	80 hours continuous use with 12 hour recharge time			
Calibration	Automatic external with kg/g mass, factory calibration recovery			
Shipping Protection	Shipping screw to avoid damage to sensitive components			
Safe Overload Capacity		120% of capacity		
Platform Size	294 x 226 mm / 11.6 x 8.9 in.			
Scale Dimensions W x H x D	325 x 330.5 x 114 mm / 12.8 x 13 x 4.5 in.			
Shipping Dimensions W x H x D	44	10 x 360 x 160 mm / 17	.3 x 14.2 x 6.3 in.	
Net Weight	4.2 kg / 9.3 lb			
Shipping Weight	5.3 kg / 11.7 lb			
Other Features	Auto-Zero Tracking, Filtering Level			

TABLE 3-4. EB SCALE SPECIFICATIONS.

3.8 CALIBRATION

Calibration – The EB Series' calibration can be calibrated using full scale capacity as the best method for the most accurate results, this is referred to as span calibration.

Calibration Weights – Before beginning calibration, make sure that the required calibration weights are available. The model-specific calibration points are listed in the Table 3-5.

3.8.1 Calibration Points

Model	Calibration Unit	Span Calibration
EB3	kg	3 kg
	lb	6 lb
EB6	Kg	6 kg
	lb	15 lb
EB15	Kg	15 kg
	lb	30 lb
EB30	kg	30 kg
	lb	60 lb

TABLE 3-5. CALIBRATION POINTS.

NOTES: 1. Calibration Units kg or Ib are selected in the (Setup mode) sub-menu.

2. ASTM Class 4 or OIML Class F2 weights are required for calibration.

3.8.2 Span Calibration

- 1. Enter calibration by a long press of the **ZERO** and **COUNT** at the same time to initiate calibration.
- 2. The required calibration weight is displayed (ex. 3000g for a 3kg model). At this time, a different calibration weight value can be entered by pressing **A**.
- 3. Place the corresponding calibration weight on the Platform. the display flashes until the actual weight is registered and the calibration process ends (the scale restarts) then remove the weight.
- **NOTE**: 1. Different values of calibration masses can be used on the EB scale, however, it is recommended that the calibration mass used is close to or matches the maximum capacity of the scale for best accuracy.
 - 2. The calibration procedure can be canceled at any time by turning the scale off.
 - 3. If needed, the factory default calibration value can be recovered. As the scale is turned on, press **TARE** and **COUNT** at the same time during power-on sequence. The power-on sequence will re-cycle and the scale will re-initiate with the default calibration.

3.9 SCALE SETTINGS

The EB scale contains four user-selectable scale settings (Setup mode). These are as follows: Scale Increment, Backlight, Zero Tracking Range and Filtering. A description of each setting is explained below.

- 1. To enter the Setup mode, press and then release **COUNT** and **M+** at the same time to enter into the user-selectable scale settings.
- 2. In the Setup mode, press \blacktriangle to step through available settings.
- 3. Press *Enter* to accept the displayed setting and proceed to the next parameter.
- 4. Press *Exit* to proceed to the next parameter without saving any changes.



Scale increment - Sets the displayed scale increment (also known as readability or graduation). Selectable setup values will be model dependent and are equivalent to within 30,000 to 3,000 scale divisions.

Backlight - Sets the activation mode of the backlight. The following settings are available: AU (Auto-on with items greater than 9d placed on the Platform or any button is pressed; turns off after 5 seconds of inactivity), on, oFF.

Zero Display Range - Sets the range in which the Zero reading is maintained. The following settings are available: 0.5d, 1d, 2d, 4d (d= scale division).



Filtering - Sets the level in which the Stable indication turns on; the higher the setting, the faster the stabilization time. The following settings are available: 0, 1, 2, 3 (levels).

4. **REPAIR PROCEDURES**

This section describes how to change individual components of the EB Series Scales. When doing this, please refer to the drawings and parts lists in Section 5.

Important: After replacing components, an operational test of the scale must always be carried out, (see Section 3.6).

4.1 REMOVING TOP HOUSING

To gain access to the components in the scale, perform the following procedures.

- 1. Remove power from the scale by disconnecting the AC adapter. Make sure the scale is off.
- 2. Carefully lift and remove the Platform and Platform Support from the scale.
- 3. Turn the scale over and remove the five screws, which hold the Top Housing. Refer to Figure 4-1.



Figure 4-1. Top Housing Retaining Screws Location.

CAUTION Use care in the next step as the Display PCB wiring is attached to the Main PC board.

- 4. Place the scale in the upright position and carefully lift the Top Housing from the Base and tilt forward. Reach under the Top Housing from the front and carefully disconnect the flexible cable from connector on the Display PC board.
- 5. Set the Top Housing aside.

4.2 REPLACING THE MEMBRANE SWITCH

The membrane switch is affixed to the Top Housing of the scale. To replace the Membrane Switch, the scale must be disassembled to gain access to the switch connections.

1. Refer to Section 4.1 and remove Top Housing.

CAUTION Use care in the next step as the Display PCB wiring is attached to the PC board.

2. Place the scale in the upright position and carefully lift the Top Housing from the Base Housing.



Figure 4-2. Removing the Top Housing.

3. Carefully disconnect the ribbon cable from connector on the Display PC board. See Figure 4-3.



Figure 4-3. Disconnecting the Ribbon Cable.

4.2 REPLACING THE MEMBRANE SWITCH (Cont.)

4. Disconnect the Membrane Switch Cable from the Display PCB as shown in Figure 4-4.



Figure 4-4. Disconnecting the Membrane Switch Cable.

- 5. On the Top Housing, lift up the defective Membrane Switch (if necessary carefully prying it up with a knife) and gently peel it off the Top Housing.
- 6. Carefully clean the Top Housing membrane switch area (removing all traces of adhesive). The best method is to use a flat razor blade.
- 7. Insert the cable from the new Membrane Switch through the hole in the Top Housing. Peel off the protective film from the new Membrane Switch and carefully align and affix to the Top Housing.
- 8. Press the Membrane Switch down uniformly. Using your fingers with a cloth, roll from the center of the Membrane Switch outward towards the edges to remove any air bubbles that may be trapped.
- 9. Position the Top Housing in place over the Bottom Housing and connect the flexible cable from the Main PC Board to Display PC Board.
- 10. Reassemble the scale by replacing the five screws at the bottom of the scale which secure the Top housing.
- 11. Replace the Platform Support and Platform on top of the scale.

4.3 MAIN PC BOARD

The Main PC Board is located in the Bottom Housing. To replace the Main PC Board, it is necessary to disassemble the scale.

4.3.1 Main PC Board Replacement

- 1. Refer to Section 4.1 and remove the Top Housing.
- At the rear of the Bottom Housing, disconnect the Red battery lead from the Battery. See Figure 4-5 for location. This is necessary to prevent damge to the circuitry and the Battery if the wiring is accidentally shorted during servicing.



Figure 4-5. Battery Terminal Connector.

Note the positioning of the cable for reassembly.

- 3. Remove the screws and washers holding the Main PC Board in place. See Figure 4-6.
- 4. Disconnect the Display Cable coming from the Display PC Board on the Main PC Board.



Figure 4-6. Main PC Board Screws and Washers Removal.

5. Carefully lift the Main PC Board up and out of the slots in the supporting posts. You may have to rock the Main PC Board from left to right to lift the board out.

4.3.1 Main PC Board Replacement (Cont.)

6. Remove the Battery connector plug from the Main PC Board and the connector that connects to the On/Off Switch. See Figure 4-7.



Figure 4-7. Disconnecting Battery and On/Off Switch Connectors from Main PC Board.

- 7. Unsolder the Load Cell wiring from the Main PC Board. Note the position and color coding of the wires on the Main PC Board. These will have to be soldered on the new PC Board in the same positions.
- 8. On the replacement Main PC Board, install the Battery and Switch connectors.
- 9. Refer to Figure 3-2 and solder the Load Cell wiring to the replacement Main PC Board. Make sure that the color coded wiring is installed in the correct locations.
- 10. Connect the Display Cable to the Main PC Board connector. See Figure 4-8.

CAUTION: THE DISPLAY CABLE CONNECTOR MUST BE CORRECTLY INSTALLED WITH THE TAB FACING UP.



Figure 4-8. Installing Display Cable to Main PC Board.

4.3.1 Main PC Board Replacement (Cont.)

- 11. Install the Main PC Board into position in the slots on the Bottom Housing and secure with the screws and washers previously removed.
- 12. Connect the Battery connector to the Battery.
- **NOTE**: When a replacement Main PC Board is installed, the scale must be put into a service mode first to enter parameters such as capacity and readability. Calibration must also be performed, see Appendix A.
 - 13. Refer to Figure 4-9 and move the Main PC Board Jumper from normal to service position.



Figure 4-9. Main PC Board Jumper Positions.

- 14. Position the Top Housing in place over the scale temporarily and install the Platform Support and Platform in place.
- 15. Set the capacity and readability, see Appendix A.
- 16. Calibrate the scale according to the Instructions in Appendix A. After calibration, turn off the scale and replace the jumper into the normal position.
- 17. Reassemble the scale and replace the Platform Support and Platform on top of the scale.
- 18. Turn the scale on. It will go through all the self-testing and operate normally.
- 19. After repair, initiate Performance Tests, see Section 3.6.

4.3.2 Display PC Board Replacement

- 1. Refer to Section 4.1 and remove the Top Housing.
- 2. Disconnect the Ribbon Cable from the Display PC board. See Figure 4-10.



Figure 4-10. Disconnecting the Ribbon Cable.

3. Disconnect the Membrane Switch Cable from the Display PC Board. See Figure 4-11.







4. Remove the six screws that hold the Display PC Board to the Top Housing. See Figure 4-12.

Figure 4-12. Removing Screws from the Display PC Board.

5. Examine the replacement Display PC board and remove all protective plastic film that may be covering the LCD display.

4.3.2 Display PC Board Replacement (Cont.)

- 6. Install the replacement Display PC board with the screws previously removed.
- 7. Connect the Membrane Switch Cable from the Top Housing to the Display PC Board and the Ribbon Cable from the Main PC Board to the Display PC Board.
- 8. Reassemble and test the scale according to Performance Tests in section 3.6.

4.3.3 LCD Replacement

This procedure is performed when an LCD shows signs of visible damage such as a cracked glass or partial display and the scale operates normally in all other functions.

NOTE: This procedure is very difficult and should not be attempted unless you have the proper tools.

- 1. Perform steps 1 through 4 of Section 4.3.2.
- 2. Carefully unsolder all contacts of the defective LCD and remove the LCD. All solder holes on the Display PC board must clean and open to accept the pins of the LCD.
- 3. Solder all connections, check the Display PC Board and make sure that solder has not spilled over to other connections. Remove any protective film from the LCD and replace the LCD.
- 4. Continue with steps 6 through 8 of Section 4.3.2.

4.4 REPLACING THE LOAD CELL ASSEMBLY (WITH FRAME)

The Load Cell Assembly is centrally located inside the scale. The Load Cell is factory assembled and the overload protection stops are installed. The overload protection stops should be checked before installation.

- 1. Refer to Section 4.1 and remove Top Housing.
- 2. Turn the scale over and remove the four feet by unscrewing them counter-clockwise. The feet are actually screwed into the Load Cell Frame.



Figure 4-13. Bottom of Scale Feet.

- 3. Refer to Section 4.3.1 and perform steps 1 through 7 to gain access to the Load Cell wiring on the Main PC Board and unsolder the connections.
- 4. Remove the four screws holding the Load Cell Assembly to the bottom housing. See Figure 4-14 for screw locations.



Figure 4-14. Load Cell Retaining Screw Locations.

4.4 REPLACING THE LOAD CELL ASSEMBLY (WITH FRAME) (Cont.)

- 5. Refer to Section 4.5.1 and check overload stops on the new assembly.
- 6. Lift the Load Cell Assembly out of the Bottom Housing and replace with the new one. Install screws.
- 7. Refer to Figure 3-2 and the label on the replacement Load Cell.
- 8. Solder the Load Cell wiring to the Main PC Board. Make sure that the color coded wiring is installed in the correct locations.
- 9. Reconnect the battery and power connectors to the Main PC Board and connect the battery terminal wiring to the battery.
- 10. Connect the Display Cable from the Display PC Board to the Main PC Board.
- 11. Install the Main PC Board into position in the slots on the Bottom Housing and secure with the screws and washers previously removed.
- 12. Refer to Figure 4-15 and move the Main PC Board Jumper from normal to service position.



Figure 4-15. Main PC Board Jumper Positions.

- 13. Position the Top Housing in place over the scale temporarily and install the Platform Support and Platform in place.
- 14. Calibrate the scale according to the Instructions in Appendix A. After calibration, replace the jumper into the normal position.
- 15. Reassemble the scale and replace the Platform Support and Platform on top of the scale.
- 16. Turn the scale off then on. It will go through all the self-testing. When self-testing is completed, the scale should work normally.
- 17. After repair, perform Performance Tests, see Section 3.6.

4.5 REPLACING THE LOAD CELL COMPONENT

This procedure is used when it is desired to keep the existing Load Cell Frame and replace only the Load Cell. The Load Cell Assembly is centrally located inside the scale. When the new Load Cell is mounted to the existing Frame, the Overload Protection Stops must be adjusted.

- 1. Refer to Section 4.1 and remove Top Housing.
- 2. Refer to Section 4.4 and perform steps 1 through 4. The Load Cell and Frame can now be removed. Make sure the Load Cell Cable in the Bottom Housing can be removed by cutting the tie wrap holding the battery wires together with the Load Cell cable.
- 3. Remove the Load Cell, by unscrewing two bolts on the top of the Load Cell and two bolts on the bottom of the Load Cell. See Figure 4-16.



Figure 4-16. Load Cell Mounting Bolt Locations.

- 4. Place the replacement Load Cell on the Bottom Load Cell Frame into position and install the two bolts previously removed. **DO NOT TIGHTEN.**
- 5. Postion the Top load Cell Frame on top of the Load Cell and install the two bolts previously removed. **DO NOT TIGHTEN.**

CAPACITY	TORQUE	
3 kg	7 N.m / 62 in. lb	
6 kg	10 N.m / 88 in. lb	
15 kg	10 N.m / 88 in. lb	
30kg	10 N.m / 88 in. lb	

TABLE 4-1. LOAD CELL SCREW TORQUE INFORMATION.

6. Align Top and Bottom Frames and tighten screws as indicated. Recheck alignment.

4.5 REPLACING THE LOAD CELL COMPONENT (Cont.)

7. Position the Load Cell and Frame in the Bottom Housing and install the four retaining screws through the Frame into the Bottom Housing. See Figure 4-17.



Figure 4-17. Load Cell Frame Mounting Bolt Locations.

- 8. Install a cable clamp holding the Load Cell cable on the bottom of the Frame assembly to the other wires in the Housing.
- 9. Proceed to section 4.5.1 and set the overload stops.

4.5.1 Overload Protection Stop Adjustment

When a Load Cell has been replaced in the existing Load Cell frame, the Overload Protection Stops must be set before calibrating or testing the scale. This will require the use of mm feeler gauges ranging from 0.6 to 1.6 mm and masses. See Table 4-2.

- 1. At each Overload Stop Protection location, insert the proper feeler gauge as specified in Table 4-2.
- 2. With the correct feeler gauge positioned in the first Overload Protection Stop, press down on the Frame and see if there is movement of the frame. Adjust the Overload Protection Stop until there is no movement with the feeler gauge inserted. The resulting gap should be the thickness of the feeler gauge. Do all four stops and recheck until settings are correct.



Figure 4-18. Overload Stop Locations.

4.5.1 Overload Protection Stop Adjustment (Cont.)

- 3. Add the mass specified in Table 4-2. The mass should be placed on the center of the Platform. With the specified mass on the Platform, all of the overload (down) stops should hit the bottom Load Cell Frame.
- 4. Tighten the nut on the down stop screws so they will not move and recheck.

	ABLE 4-2. LOAD CELL OVERLOAD PROTECTION STOP GAP SETTINGS		
SCALE CAPACITY OVERLOAD GAP SETTING		MASS	
	3 kg	0.6mm	4.5kg
	6 kg	0.8mm	9kg
	15 kg	1.0mm	22.5kg
	30kg	1.6mm	45kg

LOAD CELL OVEDLOAD DEGTECTION GTOD CAD SETTINGS

- 5. Reassemble the scale.
- 6. Calibrate the scale using Appendix A instructions. Check all operations.

REPLACING THE BATTERY 4.6

This procedure is used when it is required to change the Battery.



WARNING: DEATH OR SERIOUS INJURY CAN OCCUR

- Charge the battery only with the charger in the scale. Charging the battery under any other conditions may cause the battery to overheat, emit hydrogen gas, leak, ignite or burst.
- Operate the battery at normal temperature range as specified for the scale.
- Do NOT short the battery terminals under any conditions.
- Do NOT dispose of the battery in incinerators, or crush or try to open. Dispose of the defective battery in accordance with local regulations for lead-acid type batteries.



CAUTION

- Check the battery for any sign of irregularities in appearance. If there is any damage to the case such as cracks, deformation or leakage, replace the battery with a new one.
- Do NOT charge the battery with the charger terminals reversed.
- 1. Refer to section 4.1 and remove the Top housing.

CHAPTER 4 REPAIR PROCEDURES 4.6 REPLACING THE BATTERY (Cont.)

2. Disconnect the two wires from the battery. See Figure 4-19 which is a close-up view of the battery.



Figure 4-19. Battery Connections.

- 3. Remove the Battery from the Bottom Housing.
- 4. Install a replacement Battery into the same position as the original Battery. The positive terminal (Red) should be facing up.
- 5. Connect the wires to the Battery. Make sure the Red wire is attached to the positive terminal on the Battery and the Black wire is attached to the negative terminal on the Battery.
- **Note**: The Battery is held in place by the Top Housing that has a cutout and foam backing. When the Top Housing is installed, the Battery is held in place.



CAUTION: Dispose of the Battery according to local regulations for hazardous materials. Do not incinerate, crush or throw out in regular garbage containers. Battery contains an acid solution.

6. Reassemble the scale and connect the ac adapter to the scale and plug into a power source. Allow the battery to charge for at least 12 hours with the scale off. A new battery requires a long charge period to obtain maximum service when operating the scale for the first time.

5. PARTS LISTS

This section of the manual contains exploded views, and parts lists for the EB Series Scales. The exploded view drawings identify the replaceable parts.

NOTE:

In all cases where a part is replaced, the scale must be thoroughly checked after the replacement is made. The scale **MUST** meet the parameters of all applicable specifications in this manual.

If further technical information is needed, in the United States call toll-free 1-800-526-0659 between 8.00 a.m. and 4.00 p.m. EST. An Ohaus factory service technician will be available to provide assistance. Outside the U.S.A., please visit our site www.Ohaus.com to locate the nearest Ohaus office.

Ohaus Corporation 19A Chapin Road P.O. Box 2033 Pine Brook, NJ 07058, USA Tel: (973) 377-9000 Fax: (973) 944-7177

CHAPTER 5 PARTS LISTS

5.1 EB Series Scales Components





Figure 5-2. Components in Bottom Housing of EB Series Scales.

CHAPTER 5 PARTS LISTS

PART NO.	DESCRIPTION
80120000	Adapter, US, 120V,
80120001	Adapter, EU, 230V,
80120002	Adapter, GB, 230V,
80120003	Adapter, AU, 240V,
80120004	Adapter, JP, 100V,
80251386	Switch, Membrane
80251391	Switch, Membrane, EBJP
80120007	Platform support
80120009	Platform, Stainless Steel
80120010	Overlay, Back
80104203	LCD, 1pc.
80104204	Backlight, 1pc.
80120013	Loadcell, EC3
80120014	Loadcell, EC6
80120015	Loadcell, EC15
80120016	Loadcell, EC30
80120017	Loadcell assembly, EC3
80120018	Loadcell assembly, EC6
80120019	Loadcell assembly, EC15
80120020	Loadcell assembly, EC30
80120021	Power switch assembly
80120022	Cable, Display PCB
80104205	Housing, Top
80120024	Housing, Bottom
80120025	Adapter, KR, 230V
80120026	Battery
80120027	Battery wire harness
80120028	Cover, In-use
80104190	PCB, Main
80104191	PCB, Display
80120031	Kit, hardware
80120032	Foot
80120039	Frame, Loadcell, Top
80120040	Frame, Loadcell, Bottom
80120042	Level, Bubble
80251385	Overlay, Front

TABLE 5-1. EB SERIES SCALES PARTS LIST.

A. EB SERVICE MODES

This Appendix describes the Service menu and sub-menus, which allow authorized service personnel to configure the EB scale. Configuration settings include setting the capacity and resolution and setting the decimal point position.

A.1 ENTERING THE SERVICE MENU

1. Open the scale housing and move the jumper to the service position as shown in Figure A-1.



Figure A-1. Main PC Board Jumper Positions.

- 2. Turn on the scale and press and hold the **TARE**, **COUNT** and **ZERO** buttons simultaneously while the display is counting down, release when either 0.0 or xx000 is displayed.
- **Notes:** 1. If the PCB has calibration data, the display will indicate 0.0. When 0.0 is displayed, proceed to paragraph A.2 Calibration.
 - 2. If a new PCB has been installed, the display will indicate the resolution of the scale xx000 where xx=12, 15, 30, 60 or 75. When xx000 is displayed, proceed to paragraph A.3 Scale Configuration.

A.2 SERVICE CALIBRATION

Service calibration utilizes a three point calibration technique where calibration weights of 1/3, 2/3 and full capacity are used. If after performing paragraph A.1 and 0.0 is displayed, proceed as follows:

- 1. Lightly depress the Platform and wait until the display shows the first calibration weight to add 1/3 of (capacity).
- Add the displayed weight and wait until the display shows the second (total) weight to add (2/3 of capacity).

A.2 SERVICE CALIBRATION (Cont.)

- 3. Add the displayed weight and wait until the display shows the third weight to add (full capacity).
- 4. After accepting the weight, the scale will restart the scale check process. Remove the weight while the self-check is occurring.
- 5. The display will show 0.0. Turn off the scale.
- 6. Refer to Figure A-1 and return the jumper to the normal position.

A.3 SCALE CONFIGURATION

1. After performing paragraph A.1 and xx000 is displayed, press COUNT button to step through the available settings for points of resolution as shown on table A-1, disregard any settings not shown in the table.

MODEL	RESOLUTION	CAPACITY
3	30000	3000.0
6	60000	6000.0
15	15000	15000
30	30000	30000

TABLE A-1. SC	CALE RESOLUTIO	SETTINGS .
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- 2. When the correct value is displayed, press the TARE button to accept.
- 3. The display will now show the capacity, press the **COUNT** button to step through the available settings.
- 4. When the correct value is shown, press the **TARE** button to accept. The display will now show 0.0.
- 5. After the configuration of the scale has been done, it must be calibrated, perform procedure in paragraph A.2.



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