GEMS, your Official General Contractor for show products and services, is proud to announce the all new GEMS TS online ordering system! Please follow these simple steps to order all your show services online.

# Logging In & Ordering Online

You will be receiving an email from GEMS with your login information, show code and important information. If you do not receive an email, please contact your GEMS Project Manager, see below.

Please use your login information to view your service manual, important show information and use the GEMS TS online ordering system. The online ordering system allows you, the exhibitor, to order, view past orders and make changes to your order for up to 6 hours without penalties or surcharges. All you need to do is login, choose the services you would like to order and click "add to cart", then checkout.

If you choose not to use the GEMS TS online ordering system, a 6% processing fee will be added to your total invoice.

As always, if you have any questions feel free to contact GEMS.



... A Cut Above The Rest!"

Cathy Gilbert, Project Manager 895 Central Florida Parkway E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**GEMS Discount Deadline** 

October 1, 2012

SERVICES Orlando, Florida 32824



GEMS is prou	ud to be your Exposit	on Management team The NPI Event. The	During the Show:
following are Official Ge GEMS - Gi 895 Centr	important dates and eneral Contractor ilbert Exposition Man ral Florida Parkway, C 107) 438-5002 F	<ul> <li>GEMS maintains an on-site Exhibitor Center throughout the show. If there is anything you forgot to order, or new require- ments arise during the show, we will be happy to help you. Just visit us at the Exhibitor Service Center for assistance.</li> </ul>	
Show Info Back-wall Side-wall Carpet Co Booth Size Booth Inc	Drape: H Drape: H blor: N e: S	Hunter Green/White Hunter Green Multi Colored Carpet in Ballroom 3' x 10' Pipe and drape and (1) ID sign provided	SHIPPING ADDRESSES: Advance to Warehouse: GEMS Warehouse Company Name & Booth # NPI 2012 Airways % Direct Logistics Transport 16637-C W. Hardy Road Houston, TX 77060
Importa Friday Tuesday	Int Dates September 21, 2 October 1 , 2012	<ul> <li>2012 Shipments may start arriving at the GEMS warehouse</li> <li>2 Discount Deadline GEMS orders received with payment</li> </ul>	Direct to Show Site: The Westin Galleria Houston c/o GEMS Company Name & Booth # NPI 2012 5011 WestHeimer @ Post Oak Houston, TX 77056
Friday		<ul> <li>2 Last day for shipments to arrive at GEMS warehouse without surcharges</li> <li>D SHOW SITE PRIOR TO</li> <li>D Ctober 23, 2012.</li> </ul>	*Shipments arriving at show site before the designated move-in date will be refused, rerouted, or held by the facility. You are responsible for all related charges incurred at show site a n d b y G E M S. Shipping prior to move in
exhibit rentals, in	act GEMS throughout the yestallation and dismantle la to serving you in the future		could delay your shipment to your booth. Please follow the outlined shipping guidelines.

A GEMS Project Manager is specifically assigned to this event in order to help you with all of your booth needs.

Please do not hesitate to contact her with any questions.

## **SHOW HOURS**

Monday October 22, 2012

Exhibitor Move - In 1:00 pm - 6:00 pm

Tuesday October 23, 2012					
Exhibits Open	7:00 am - 11:00 am				
	1:00 pm - 4:30 pm				
Exhibits Move - Out	4:30 pm - 7:00 pm				

- Airways Freight Trade Show will be on location if you would like to ship with the Show carrier.
- Please inform your drivers to be checked in at the loading area by 6:15 pm on Tuesday October 23, 2012.
- Freight not picked up by 7:30 pm on Tuesday October 23, 2012 will be redirected.
- All Exhibit Materials must be off the show floor by 7:30 pm.
- Stop by the GEMS Desk during move-out and get an out bound bill of lading.

## **PAYMENT & CREDIT CARD CHARGE AUTHORIZATION**

Credit Card Cha	rge Authorizatio	n		С	Calculation of Orde	ers	Total
	-			Μ	Naterial Handling		\$
(All Information N	Must Be Provided)			In	nstallation & Dismantle La	bor	\$
MasterCardVISAAmerican Ex	press <u>Corporate</u>	Perso	nal	St	tandard Furnishings & Acc	cessories	\$
	E	<u>EXPIRATIO</u>	<u>ON DATE</u>	С	Custom Furniture Rental		\$
			,	G	EMS Rental Exhibits		\$
				FI	Ioral Service		\$
				В	Booth Cleaning		\$
Card Holders Name				0	Other		\$
(Please Print)					To simplify payment, and	a abaak payabla ta	CEMC for
Billing Address	_	_			To simplify payment, send your entire order or note your ci		
City	<u>State</u>	<u>Zip</u>		F	ULL PAYMENT in U.S. fund	s drawn on a U.S.	\$
				B	Bank		
Phone Number	Fax Number			C	check #		
Email Address					Please list all au	thorized persons for	r
Card Holders Signature					credit card use	at show site below.	
Company Name		Booth #					
Payment Policy							
Payment for Services			Third Party	y Bil	lling		
GEMS requires payment in full at the time services are ordered. GEMS requires that you provide a credit card authorization with your initial order. For your convenience, we will use this authorization to charge your account for services which may include labor & material handling not covered by your first payment.				erves	g firm is ultimately responsible f the right to institute collection ac does not pay. See Third Party Billi	tion against the exhibitor	
For your convenience, we will use this authorization to charge your credit card for any additional amounts ordered by your representative for products and services rendered to your company for this event.							
Method of Payment					ur orders for the show. GEMS r e tax will appear on your invoice.	nust receive your certific	ate with your
GEMS accepts MasterCard, VISA, Discover, American Express, & Check. Purchase orders are not considered payment. All payments must be made in U.S. Funds			Adjustmen	nts a	and Cancellations		
drawn on a U.S. Bank. Exhibitors will be char checks.	services and notice of ca	nd lab ancel	your invoice will not be made bor are subject to cancellation fee Illation is not received within 15 t ssued after delivery or attempted of	s. Cancellation fees will a ousiness days of the show	pply if written		

If you have any questions regarding our payment policy, please call exhibitor services at 407-438-5002 or visit our Service Desk during setup and move-out. Please complete the information and return payment in full with this form and your orders. You may choose to pay by credit card, check or bank wire transfer, however, we require your credit card charge authorization to be on file with GEMS. You agree to late fees up to 1.5% per month on any balance not paid at the conclusion of the Show, or balance left without appropriate credit card on file.



## THIRD PARTY PAYMENT AND STATEMENT OF TERMS

GEMS will present invoices to third parties at the Show site for payment of all services rendered to exhibitors provided the following conditions are met :

1. The exhibitor is required to complete the "INTENT TO USE NON-OFFICIAL CONTRACTORS" form located on page 11 of this manual.

2. The payment record of the third party must be acceptable to GEMS. Also, the charge card information must be completed and submitted to GEMS as a deposit for the Show.

3. If there is any doubt who is to be invoiced for a service, the charges for the service will be charged to the exhibitor. The exhibiting firm is ultimately responsible for the payment of all charges. If the Non-Official Contractor requires GEMS to fax an invoice from the Show Facility, a \$75.00 service charge will be added.

4. The following form is to be completed, signed and returned by both parties by the deadline date indicated at the bottom of this page. Otherwise, the request will be denied. Please do not forget to fill out the credit card authorization form.

We understand that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event that the named third party does not make payment upon presentation of the invoice at the Show site, such charges will be presented to the exhibiting firm for payment.

ALL INVOICES MUST BE SETTLED BY THE CLOSE OF THE SHOW. Please fill out the form below completely.

				1	
EXHIBITING FIRM:				BOOTH#:	
AUTHORIZED NAME & TITLE:					
AUTHORIZED SIGNATURE:					
DISPLAY HOUSE NAME/THIRD F	ARTY PAYER:				
COMPLETE ADDRESS:					
CITY, STATE:				ZIP CODE:	
AUTHORIZED NAME & TITLE:					
AUTHORIZED SIGNATURE:					
PHONE NUMBER:		FAX NUMBER:			
ITEMS TO BE BILLED TO THIRD	PARTY:				
MASTERCARD	VISA	DISCOVE	R	AMERIC	AN EXPRESS
ACCOUNT NUMBER:				EXPIRATION DATI	E:
NAME ON CARD:				<u> </u>	
SIGNATURE:					
COMPANY NAME:				BOOTH #:	
COMPANY ADDRESS:					
CITY, STATE:				ZIP CODE:	
PHONE NUMBER:		FAX NUMBER:		1	
		Page 3			
	Cat	thy Gilbert, Project Manager	E-mail: cathy@gemse	vents.com	
	Cat Cat	5 Central Florida Parkway	Phone: (407) 438-50	02 ext. 113	GEMS Discount Deadl

Fax: (407) 852-0286

GILBERT EXPOSITION MANAGEMENT SERVICES Orlando, Florida 32824

"...A Cut Above The Rest!"

## SHIPPING INSTRUCTIONS

ADVANCE SHIPMENTS TO THE WAREHOUSE	SHIPMENTS TO SHOW SITE
• Shipments must be sent PRE-PAID. All collect shipments will be refused.	<ul> <li>All shipments arriving at the facility prior to October 22, 2012 will be refused &amp; rerouted.</li> </ul>
<ul> <li>Crated shipments may be sent to the warehouse in advance up to thirty (30) days prior to the Show move-in date. Such shipments must arrive on or before October 19, 2012 between 8:00am &amp; 4:00pm Monday through Friday.</li> <li>No shipments will be received at the warehouse on weekends or holidays. To trace the arrival of a shipment, call 407-438-5002.</li> <li>HAVE PRO NUMBER AND CARRIER INFORMATION AVAILABLE.</li> </ul>	<ul> <li>NOTE: Shipments will only be received at the Show site <i>during the move-in periods</i> - SEE PAGE ONE OF THE SERVICE MANUAL.</li> <li>As an exhibitor, it is your responsibility to instruct your carrier of the proper date for direct deliveries to the Show facility.</li> <li>Bills of Lading indicating weight must accompany freight delivery. The driver's signature on the Show site receiving report will verify the total count and weight.</li> </ul>
<ul> <li>NOTE: Shipments that arrive at the warehouse after Show move-in has begun will be charged an additional 25% overtime rate of the advance warehouse rate.</li> </ul>	• NOTE: Shipments arriving at Show site before the designated move-in date will be <i>refused, rerouted, or held by the facility.</i> You're responsible for all related charges incurred at site & by GEMS. Shipping prior to move-in could delay your shipment to your booth. Please follow the outlined shipping guidelines.
Label each package or crate as follows:	Label each package or crate as follows:
TO ARRIVE ON OR BEFOREOctober 19, 2012GEMS WarehouseCompany Name & Booth #NPI 2012Airways % Direct Logistics Transport16637-C W. Hardy RoadHouston, TX 77060	DO NOT DELIVER PRIOR TO October 22, 2012 The Westin Galleria Houston c/o GEMS Company Name & Booth # NPI 2012 5011 WestHeimer @ Post Oak Houston, TX 77056

#### Please note the following general shipping information:

- Shipments received without receipts, freight bills or specified unit counts on the receipts or freight bills, such as UPS or van lines, will be delivered to the exhibitor's booth without guarantee of the piece count or condition. No liability will be assumed by GEMS for such shipments.
- Crated materials will be received at the warehouse up to 28 days in advance and delivered to respective booths at the Show facility. Empty containers will be removed from the booth, placed in storage and returned to the booth at the close of the Show. Material is then moved from the booth to the dock and reloaded on designated vehicles. Charges will be based on in-bound weight only.

#### IMPORTANT: Refer to the "MATERIAL HANDLING RATES" in the Exhibitor Service Manual for rate information.



"...A Cut Above The Rest!"

Page 4

Cathy Gilbert, Project Manager

895 Central Florida Parkway

E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**GEMS Discount Deadline** 

FOR ADVANCE SHIPMENTS	FOR ADVANCE SHIPMENTS	
TO ARRIVE BY October 19, 2012	TO ARRIVE BY October 19, 20	12
N IZ		
-97-		
	-	
RUSH	RUSH	
EXHIBITION MATERIALS	EXHIBITION MATERIALS	
То:	То:	
EXHIBITOR NAME	EXHIBITOR NAME	
GEMS Warehouse	GEMS Warehouse	
NPI 2012	NPI 2012	
Airways % Direct Logistics Transport	Airways % Direct Logistics Trans	sport
16637-C W. Hardy Road	16637-C W. Hardy Road	
Houston, TX 77060	Houston, TX 77060	
Booth #:	Booth #:	
#of Pieces:		
Carrier:	Carrier:	
FOR ADVANCE SHIPMENTS	FOR ADVANCE SHIPMENTS	
TO ARRIVE BY October 19, 2012	TO ARRIVE BY October 19, 20	12
$\bullet$	•	
RUSH	RUSH	
EXHIBITION MATERIALS	EXHIBITION MATERIALS	
То:	То:	
EXHIBITOR NAME	EXHIBITOR NAME	
GEMS Warehouse	GEMS Warehouse	
NPI 2012	NPI 2012	
Airways % Direct Logistics Transport	Airways % Direct Logistics Trans	sport
16637-C W. Hardy Road	16637-C W. Hardy Road	iport
Houston, TX 77060	Houston, TX 77060	
Booth #:	Booth #:	
#of Pieces:		
Carrier:		
Cathy Gilbert, Pr	roject Manager E-mail: cathy@gemsevents.com	
Sentral Flor	rida Parkway Phone: (407) 438-5002 ext. 113	GEMS Discount Deadlin
GILBERT EXPOSITION MANAGEMENT SERVICES Orlando, Florida	a 32824 Fax: (407) 852-0286	October 1, 2012
"A Cut Above The Rest!"		

		MAT	ERIAL H		G RECAP		
We will ship	pieces @	lbs.	Warehouse	@ \$58.00 per 1	00 lbs. (200 lb. minimum)	\$	
We will ship	pieces @	lbs.	Show Site	@ \$68.00 per 1	00 lbs. (200 lb. minimum)		
Small Package (	Charge			@ \$50.00 (25 lb	. maximum)	\$	
Loose/Uncrated	J/Pad Wrapped			@ \$105.00 per	100 lbs. (200 lb. minimum)	\$	
				· ·	Schedule On Page One) Ill day on Saturdays, Sundays & Holidays		
Inbound Overtin	<b>ne Warehouse</b> Shipm	nent Charge	d at \$68.00 (100 f	lbs. (200 lb. minim	ium)	\$	
Inbound Overtin	ne Show Site Shipn	nent Charge	d at \$78.00 (100	Ibs. (200 lb. minim	 າum)	\$	
NOTE: We un	nderstand that your c	alculation is	, only an estimate.	Invoicing will be	Material Handling Straight time	\$	
•	n the actual weight as			0,1	Material Handling Overtime	\$	
	nents will be made accordingly, and must be paid at Show site. If you have any questions about material handling, please call 407-438-5002.						
_ ·	For complete information	n and instructions	on shipping and material h	andling, refer to the "SHIPP	ING INSTRUCTIONS" and "MATERIAL HANDLING RATES."		
	*When recording weight	round up to the	port one hundred (100) per	unde *Shinmonte received	without individual /carrier receipte or freight hills, such as		

\*When recording weight, round up to the next one hundred (100) pounds. \*Shipments received without individual/carrier receipts or freight bills, such as UPS, FEDERAL EXPRESS, EXPRESS MAIL, PARCEL POST, or PRIVATE VEHICLE, etc., will be delivered to the booth without guarantee of the piece count or condition.

FREIGHT INFORMATION GUIDE								
PLEASE NOTE: To enable our tracking delayed shipments, please fax duplicate Bills of Lading to 407 852-0286.								
	COLLECT SHIPMEN	IS WILL NOT BE RECEIVED						
Shipments arriving at Show site before the	Shipments arriving at Show site before the designated move-in date could be refused, rerouted, or held by the facility. You are responsible for all related charges incurred at Show site							
INSTRUCTIONS FOR OUTGOING SHIPMENTS AFTER THE SHOW								
Consign to (Company Name): Telephone:								
Street Address:		City:						
State:		Zip:						
Carrier:		Circle One: PREPAID COLLECT						
Total Number of Containers:		Total Weight of Shipment:						
INCOMING SHIPMENT	INCOMING SHIPMENT	INCOMING SHIPMENT	INCOMING SHIPMENT					
Origin of Shipment:	Origin of Shipment:	Origin of Shipment:	Origin of Shipment:					
Shipping Date:	Shipping Date:	Shipping Date:	Shipping Date:					
Approximate Arrival Date:	Approximate Arrival Date:	Approximate Arrival Date:	Approximate Arrival Date:					
Total Number of Containers:	Total Number of Containers:	Total Number of Containers:	Total Number of Containers:					
Total Weight of Shipment:	Total Weight of Shipment:	Total Weight of Shipment: Total Weight of Shipment:						
Carrier:	Carrier:	Carrier:	Carrier:					
Pro #:	Pro #:	Pro #:	Pro #:					

#### Page 6

## **EXHIBITING FIRM:**



Cathy Gilbert, Project Manager 895 Central Florida Parkway

E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**BOOTH#:** 

**GEMS Discount Deadline** 

October 1, 2012

"...A Cut Above The Rest!"

## MATERIAL HANDLING RATES

- \$58.00 per hundred weight (or fraction thereof). Warehouse Deliveries
- \$68.00 per hundred weight (or fraction thereof). Show Site Deliveries
- Minimum of \$116.00 per shipment delivered 200 lb. minimum.
- When recording weight, round up to the next one hundred (100) pounds. Rates are calculated on a round trip basis.
- If the inbound and / or outbound receiving hours occur during overtime there will be a 25% surcharge for each occurrence.
- Overtime hours are Monday-Friday before 8:00am and after • 4:00pm, and all day Saturday, Sunday and on Holidays.

#### SMALL PACKAGE SHIPMENTS

Shipments received without individual/carrier receipts or freight bills, such as UPS, FEDERAL EXPRESS, EXPRESS MAIL, PARCEL POST, or PRIVATE VEHICLE, etc., will be delivered to the booth without guarantee of the piece count or condition. GEMS will assume no liability for these shipments. \$50.00 per shipment will be charged for packages 25 pounds and under.

#### LABOR AND EQUIPMENT

Labor will be available for un-crating, un-skidding, assembling, positioning, leveling, dismantling, re-crating, and re-skidding machinery and/or equipment of exhibitors. Please see the "INSTALLATION AND DISMANTLING LABOR ORDER FORM" in this manual.

#### SPECIAL HANDLING

Add 50% to the quoted Show facility rate for un-crated or loose display shipments or shipments by any truck which, because of height or truck bed, cannot be unloaded at the docks. Uncrated and loose display shipments will not be received at the warehouse. This form of shipment should be sent directly to the Show facility, scheduled to arrive during the move-in time. These shipments will not be accepted prior to the move-in dates. Uncrated and loose display shipments are defined as open displays (not crated or cased) or un-skidded machinery on an open flatbed truck without proper lifting bars or hooks. If the crated materials are combined with un-crated or loose materials in the same shipment, and the Bill of Lading does not identify the various classifications, the whole shipment will be charged at the special handling rate.

#### INBOUND BILL OF LADING OR DELIVERY RECEIPT

All shipments must have a Bill of Lading or delivery receipt showing number of pieces, weight and description of merchandise. The charges will be computed based on this weight. In the event that no weight is indicated on the documents presented, GEMS shall estimate the weight, and all charges will be based on these estimates. The estimates will be binding on both parties. A \$25 fee will be applied to your invoice if GEMS finds it necessary to provide this weigh scale service. No adjustments will be made after the Show closes. Copies of the Bills of Lading, including pro number, should be mailed to GEMS as soon as shipments are made This will assist in tracking, if necessary.

#### **EMPTY CONTAINER LABELS**

Empty labels for storage of containers during the Show will be available at the Exhibitor Service Center. Affixing the labels is the sole responsibility of the exhibitor or representative. All previous labels should be removed. GEMS assumes no liability for errors to the above procedure, removal of containers with old labels, improper information or valuables stored in containers with old empty labels. Empty crates or containers will not be accessible after removal unless prior arrangements are made for accessible storage at the Exhibitor Service Center.

#### SPECIAL RATES AND SERVICES

- Steel banding is available at \$0.95 per linear foot, plus one-half hour minimum labor.
- Mobile equipment will be moved in & out of the exhibit hall on a time & material basis with a minimum \$250 charge per round trip.



#### Page 7

Cathy Gilbert, Project Manager 895 Central Florida Parkway

E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**GEMS Discount Deadline** 

October 1, 2012

"...A Cut Above The Rest!"

### **MATERIAL HANDLING RATES**

-CONTINUED-

#### AGREEMENT OF TERMS

The exhibitor accepts responsibility for the payment of charges in connection with the handling of shipments and guarantees payment to GEMS for the incurred services described herewith.

#### **OUTBOUND SHIPPING**

Each exhibitor or his representative will be expected to label his exhibit materials and furnish shipping information. Labels and Bills of Lading will be available at the Exhibitor Service Center. Previous shipping labels should be removed. GEMS accepts no responsibility for misdirected shipments as a result of old shipping labels remaining on containers. GEMS will route all shipments unless special advance arrangements are made. Exhibits and materials for which arrangements have not been made with GEMS, or which have not been removed from the exhibit area on removal day, will be transported to our warehouse, at an additional charge, to await disposition. GEMS reserves the right to route exhibit material via an alternate carrier in the event that the requested carrier fails to pick up the shipment or refuses to accept shipments within five (5) business days following the close of the Show. No liability will be assumed by GEMS as a result of such re-routing or handling. Any freight brought back to the warehouse for special pick-up will be given an additional charge.

#### SHIPMENTS RETURNED TO THE WAREHOUSE

At the close of the Show, should shipments need to be brought back for any reason, there will be an additional charge of \$89.00 per CWT for straight time and \$178.00 per CWT for overtime, with a 500 lb. minimum.

#### LIMITS OF LIABILITY

All shipments should be insured by the exhibitor from the time they leave their firm until they are returned after the Show. All exhibits or materials handled by GEMS and insured by the exhibitor are not to exceed a value of \$0.25 per pound and are not to exceed a maximum of \$50.00 per item or \$1000.00 per claim, whichever is less. GEMS and its subcontractors are not insurers. The amounts paid to GEMS are based on the value of the material handling services and are unrelated to the value of the property being handled.

GEMS and its subcontractors shall not be responsible for loss, delay or damage due to strikes, lockouts, work stoppage, fire, theft, windstorm, water, vandalism, acts of God, mysterious disappearances or other causes beyond its control, or for ordinary wear and tear in handling of equipment. GEMS and its subcontractors shall not be responsible for the materials after they have been delivered to the booth, or before they have been picked up for loading at the exhibit hall. GEMS shall not be responsible for damage to uncrated materials, materials improperly packed, or concealed damage. All Bills of Lading covering outgoing shipments, which are given to GEMS by exhibitors, will be checked at the time of pickup from the booth, at which time corrections will be made where discrepancies exist. *Furthermore, the exhibitor recognizes there may be a lapse of time between the completion of packing and the actual pickup of materials from the booth for loading onto a carrier. During such time, the materials will not be under the care or responsibility of GEMS. GEMS and its subcontractors shall not be liable to any extent whatsoever for potential or assumed loss of profits or revenues for any collateral costs, which may make it impossible or impractical to exhibit. Same claims for loss or damage which are not submitted to GEMS within thirty (30) days of the close of the Show shall be considered waived.* 

No suit or action shall be brought against GEMS or its subcontractors more than one year after accrual of the cause or action thereof. In order to expedite removal of materials from the Show site, GEMS shall have the authority to change designated carriers if such carriers do not pick up on time. Where the exhibitor makes no disposition, materials will be either taken to a warehouse to await exhibitor's shipping instructions (in which case extra charges will be the responsibility of the exhibitor) or shipped to the exhibitor's address.

The consignment or delivery of a shipment to GEMS or its subcontractors by the exhibitor, or by any shipper on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth in the above section.

N .	Page 8		
	Cathy Gilbert, Project Manager	E-mail: cathy@gemsevents.com	-
- Sems	895 Central Florida Parkway	Phone: (407) 438-5002 ext. 113	GEMS Discount Deadline
GILBERT EXPOSITION MANAGEMENT SERVICES	Orlando, Florida 32824	Fax: (407) 852-0286	October 1, 2012
"A Cut Above The Rest!"			

		INSTA	LLATION A	ND DISN	AN	ITLING	LABOR ORDER	
		Strai	ght Time: \$75.00 pe	er personnel ho	our Ov	ertime: \$85.0	00 per personnel hour	
							on Saturdays, Sundays & Holidays.	
				um charge is one	,	, ,		
	PLAN A: Installa	tion and disma	Intling of display	-		-	PLAN B: Installation and disman	tling of display
		supervision of					under the supervision of E	
Please note tl	he following:	•			Pleas	e note the fo		
	n to the above liste es with a \$50.00 m		•	ll apply to the		bor personne der exhibitor	el must be picked up at GEMS E supervision.	Exhibitor Service Center when
	be done on a straig vill be invoiced, if ne		if possible. Howeve	er, overtime		one hour "no ersonnel as oi	show" charge will be applied if dered.	exhibitor fails to pick up labor
	cancellation should o avoid a one-hour		•	to the	m		Ilation should be made at least d a one-hour charge per reques	•
	Workers	are assigne	ed to orders at 8:0	DOAM daily ar	nd cor	mpletion tim	ne of first assignments is un	certain.
	FORKLIFT ORDE	R Straight Tir	ne: \$75.00 per per	sonnel hour	Overt	ime: \$85.00	per personnel hour Forklift	: \$50.00 per hour
			IN	STALL & DIS	MAN	TLE RECAP	,	
Please chec	k the appropriate	line:		GEMS Su	upervi	sion	Exhibitor Supervision	Forklift Crew
nstall	Date:	Time:		Total Labore			Hours per Laborer:	\$
Dismantle	Date:	Time:		Total Labore			Hours per Laborer:	\$
EMS Super	vision Install 35%	ó:	GEMS Supervis	ion Dismantle	e 35%	5:	Forklift Fee: \$50.00	\$
STIMATED	COST FOR INSTA	LLATION, DIS	MANTLE LABOR,	AND/OR FOR	RKLIF	T LABOR:		\$
	LIMITS OF LIABILIT position Managemen e for loss, delay or da	t, Inc., GEMS		s shall not be	E S s	Exposition Mar Show on which uit or action sl	nagement, Inc., GEMS, within thi the loss, injury or damage occurr	are not submitted to Gilbert rty (30) days of the close of the ed shall be considered waived. No position Management, GEMS or its ual of the cause of action.
responsible Gilbert Exp laborers a	osition Management e for loss, injury or da position Managemen re working or oper- designated by Gilb tor.	mage cause by t, Inc., or its ating equipme	laborers or equipme subcontractors, exce nt under direct su	nt furnished by pt when such pervision of a	p ti 6. G	acking of exh he supervision Ailbert Expositi	ibitor material and products or in of the exhibitor.	not be responsible for improper ncorrect labeling if working under not be responsible for improperly
liable to an or revenue damage to	osition Management y extent whatsoever s, or for any collater an exhibitor's mater to exhibit exhibitor's	for any actual, al costs which ial or personne	potential, or assumed may result from any	d loss of profits loss, injury or	a s	in exhibitor, or	any agent of the exhibitor shall t	rers and the use of equipment by be construed as an acceptance by a set forth in Section 1 through 6
EXHIB	ITING FIRM:					BOO	[H#:	
	N.C.	Carlos and an and an		Pag	je 9			
	V/	$\mathcal{O}$	Catl	ny Gilbert, Project		ger E-mail	: cathy@gemsevents.com	
	-19-	Ye	MS 895	Central Florida F	Parkway	y Phone	: (407) 438-5002 ext. 113	GEMS Discount Deadl
	GILBERT EXPOSIT	TION MANAGE	MENT SERVICES Orla	ndo, Florida 328	324	Fax:	(407) 852-0286	October 1, 2012

"...A Cut Above The Rest!"

#### **NON-OFFICIAL CONTRACTORS' RULES & REGULATIONS**

Gilbert Exposition Management, Inc. (GEMS), has been selected as the Official Service Contractor and must be used for all material handling, furniture rental, signs, rigging, cleaning, and installation and dismantling of decorations.

A NON-OFFICIAL CONTRACTOR IS: Any individual who is not a full-time permanent employee of an exhibiting firm, who is providing a service to an exhibitor on-site, and does not represent one or more of the official contractors.

- 1. Each representative on a Non-Official Contractor must physically pick up, in person, an "Exhibit Crew" badge at the GEMS Exhibitor Service Center. If a representative of a Non-Official Contractor does not have any identification which verifies his/her employment by a Non-Official Contractor he/she must be accompanied to the GEMS exhibitor Service Center by a representative who has verifying identification.
- 2. These services shall not conflict with existing labor regulations or contracts, and in fulfilling his obligations, the representative of a Non-Official Contractor shall adhere to the regulations set up by the hall and Show management regarding entrance.
- The representative of a Non-Official Contractor shall have a true З. and valid order for service from an Exhibitor in advance of the move-in date and shall not solicit business on the Show floor.
- 4. The representative of a Non-Official Contractor will share with the Official Service Contractor all reasonable costs related to his operation, including overtime pay for stewards, restoration of exhibit space to its initial condition, etc.

It is the responsibility of the Exhibitor to see that each representative of a Non-Official Contractor abides by the Official Rules & Regulations of this Exposition.

### INTENT TO USE NON-OFFICIAL CONTRACTORS

#### A NON-OFFICIAL CONTRACTOR IS:

Any individual who is not a full-time permanent employee of an exhibiting firm, who is providing a service to an exhibitor on-site at the Show facility and does not represent on or more of the official contractors.

- Exhibitors who choose to use a Non-Official Contractor must complete 1. and sign this form. It must be received at Gilbert Exposition Management Services, Inc. (GEMS), no later than the Deadline Date. NO EXTENSIONS OR EXCEPTIONS WILL BE GRANTED AFTER THE OFFICIAL PUBLISHED DEADLINE.
- 2. The Non-Official Contractor must provide GEMS with a copy of valid "Certificate of Insurance." This certificate must be received no later than the deadline date. NO EXTENSIONS OR EXCEPTIONS WILL BE GRANTED AFTER THE OFFICIAL PUBLISHED DEADLINE.
- Failure to provide GEMS with items 1 and 2 above will result in said 3. firms being required to hire installation and dismantling labor from GEMS. Non-Official Contractors will be able to provide supervision only.

All representatives of the Non-Official Contractor must obtain an "Exhibit Crew" badge at the GEMS Exhibitor Service Center.

#### IMPORTANT: It is the responsibility of each Exhibiting Firm who is utilizing a Non-Official Contractor to complete and return the following forms to GEMS no later than October 1, 2012.

- "INTENT TO USE NON-OFFICIAL CONTRACTORS" form, which is located on the following page of this manual.
- Liability "Certificate of Insurance" form which names Gilbert Exposition Management, Inc. (GEMS), as additionally insured for each Non-Official Contractor firm being utilized. (Note: The exhibitor appointed contractor must maintain at least \$1 million in Employer's Liability, General Liability, Automobile Liability & Worker's Compensation as required in the state the exposition is located.)

If both the "INTENT TO USE NON-OFFICIAL CONTRACTORS" form and "CERTIFICATE OF INSURANCE" are not supplied to GEMS by October 1, 2012, then any representative of the Exhibiting Firm or Non-Official Contractor will be required to order labor from GEMS.

## INTENT TO USE NON-OFFICIAL CONTRACTORS

## **NOTIFICATION DEADLINE: October 1, 2012**

EXHIBITING FIRM:	BOOTH #:		
AUTHORIZED NAME AND TITLE:			
AUTHORIZED SIGNATURE:			
FULL NAME OF NON-OFFICIAL CONTR	RACTOR:		
COMPLETE ADDRESS:			
CITY:	STATE:	ZIP CODE:	
AUTHORIZED NAME AND TITLE:			
AUTHORIZED SIGNATURE:	PHONE NUMBER:	FAX NUMBER:	
NON-OFFICIAL CONTRACTOR "SHOW	SITE" REPRESENTATIVE (if not same as abo	ve):	
DIRECT PHONE NUMBER:	TYPE OF SERVICE TO BE PERFORMED:		

895 Central Florida Parkway GILBERT EXPOSITION MANAGEMENT SERVICES Orlando, Florida 32824

"...A Cut Above The Rest!"

#### Page 10

Cathy Gilbert, Project Manager

E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**GEMS Discount Deadline** 

	CHAIRS AND	ACCESSORIES		
Quantity	Description	Discount Price	Standard Price	Total
	Basic Side Chair	\$40.75	\$55.00	\$
	Basic Black Stool with Back	\$120.00	\$135.00	\$
	Literature Stand	\$110.00	\$137.50	\$
	Waste Basket	\$15.50	\$21.00	\$
	Easel, Chrome	\$32.00	\$39.75	\$
	Tack Board	\$150.00	\$175.00	\$
	42" High Round Café Table	\$175.00	\$210.00	\$
	Bag Rack	\$60.00	\$80.00	\$
	SPECIAL DRAPERY BACKGROU Indicate Color:RedBlue		O' Increments	
Quantity	Description	Discount Price	Standard Price	Total

Quantity	Description	Discount Price	Standard Price	Total
	3' Drapery Installed, per linear foot	\$9.25	\$13.75	\$
	8' Drapery Installed, per linear foot	\$12.00	\$18.25	\$
	DRAPED DISPLAY TABL	<b>ES—</b> 30" High x 24"	' Wide	

	Indicate Color:Re	dBlueBl	ackTealGrey	WhiteBurgu	ndy
Quantity	Description		Discount Price	Standard Price	Total
	4' Draped		\$89.75	\$115.50	\$
	6' Draped		\$99.25	\$138.50	\$
	8' Draped		\$107.25	\$154.50	\$
	4th Side Draped		\$22.00	\$29.75	\$

	Indicate Color:	Red	Blue	Black	Teal	Grey	White	Burgu	ndy
Quantity	Description				Discoun	t Price	Standard I	Price T	otal
	4' Draped				\$95.	75	\$129.2	5 \$	8
	6' Draped				\$108	8.75	\$147.0	0 \$	6
	8' Draped				\$120	.50	\$162.7	5 \$	6
	4th Side Draped				\$22	.00	\$29.75	5 \$	8

## TABLE RISERS AND DRAPING

	Indicate Color:RedBlue	_BlackTealGrey	WhiteBurgundy	/
Quantity	Description	Discount Price	Standard Price	Total
	4' x 10" x 12" Draped	\$35.25	\$47.50	\$
	6' x 10" x 12" Draped	\$45.00	\$60.75	\$
	8' x 10" x 12" Draped	\$57.75	\$78.00	\$
	FOR ANY ADDITIONAL FURNISHINGS NOT LISTED A	BOVE, PLEASE CONTACT	Subtotal	\$
	THE EVENT COORDINATOR AT GEMS FOR ORDERING	G AND PRICING DETAILS.	Tax @ 7%	\$
EXHIBITIN	IG FIRM: BC	OOTH #:	Total	\$

### Page 11

Cathy Gilbert, Project Manager E-mail: cathy@gemsevents.com

× 895 Central Florida Parkway
 Phone: (407) 438-5002 ext. 113

Fax: (407) 852-0286

**GEMS Discount Deadline** 

October 1, 2012

GILBERT EXPOSITION MANAGEMENT SERVICES Orlando, Florida 32824

"...A Cut Above The Rest!"

12

	A/V EQUIPMENT REN	ITAL ORDE	R FOR	Μ
Qty	Video Equipment	Discount Price	Standard Price	Total
	DVD Player (Standard)	\$95	\$115	\$
	54" Roll Cart Stand with Drape	\$75	\$95	\$

Qty	LCD & Plasma Monitors	Discount Price	Standard Price	Total
	19" Flat Screen	\$285	\$360	\$
	26" Flat Screen	\$565	\$710	\$
	42" Plasma Display	\$1420	\$1740	\$
	55" Plasma Display	\$1870	\$2340	\$
	TV Stand	\$100	\$125	\$

BOOTH #	Delivery Charge	\$ 100.00
clude wires or cords,	Subtotal	
need any additional	Tax @ 7%	\$
ntact your project	Total	\$
lease call for items		
e applies to orders		
lelivery. No credits		
ery or attempted		
llation fees will apply		
15 days of delivery.		
	clude wires or cords, need any additional ntact your project lease call for items le applies to orders lelivery. No credits ery or attempted lation fees will apply	Chargeclude wires or cords, need any additionalSubtotalneed any additionalTax @ 7%ntact your projectTotallease call for itemsTotallease call for itemsItemslease call for itemsItemsle



"...A Cut Above The Rest!"

Cathy Gilbert, Project Manager 895 Central Florida Parkway

E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**GEMS Discount Deadline** 

## **STANDARD CARPET ORDER**

CARPET - Carpet Ordered in Multiples are not Guaranteed a Color Match

	Indicate Color:BlackBlue	GreyE	BurgundyRed	
Quantity	Description	Discount Price	Standard Price	Total
	8' x 10'	\$137.50	\$175.50	\$
	8' x 20'	\$250.00	\$326.75	\$
	8' x 30'	\$375.00	\$490.00	\$
	8' x 40'	\$490.00	\$653.50	\$
	Carpet Padding per 10' space	\$75.00 x	\$95.00 x	\$

### **DELUXE & SPECIAL CUT CARPET ORDER**

Enhance the impression of your booth, plus enjoy the added choices of designer colors, by ordering our custom carpeting. It is available for one-time rental or outright purchase for use at further Shows at a very reasonable cost. Carpeting is 30 oz. stain-resistant Zeftron Nylon. Other colors may be available; please call the number below for additional colors and prices. Also consider foam padding for comfort and added luxury feeling.

Gunmetal	Misty Grey		Bay Water	Cherry Red	
Burgundy	Silver Mist		Baby Blue	Ebony	
Navy	Sky Blue		Dusty Rose	Light Teal	
,				et. If additional carpet is required to cov led to you before we proceed.	er steps, skids and
I	RENTAL PRICE order inclu	udes installatio	n, carpet padding, p	ooly covering and removal.	
arpet Color	Booth Size	X	=	Sq. Ft. @ \$3.25/Sq. Ft.	\$
Pl			ion, carpet padding e close of the Show	, poly-covering and removal. will be additional.	
arpet Color	Booth Size	X	=	Sq. Ft. @ \$4.25/Sq. Ft.	\$
CARPET PADDIN	G order includes installat	tion and dispos	sing of padding. Pad	dding is only offered at the purchas	se price.
arpet Color	Booth Size	X	=	Sq. Ft. @ \$0.75/Sq. Ft.	\$
XHIBITING FIRM:				Subtota	\$
BOOTH #				Tax @ 7%	5 <b>\$</b>
				Tota	I \$

October 1, 2012

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1

895 Central Florida Parkway

GILBERT EXPOSITION MANAGEMENT SERVICES Orlando, Florida 32824

Fax: (407) 852-0286

Phone: (407) 438-5002 ext. 113

	(Call for	Additional Information)		
UANTITY	ITEM DESCRIP	PTION	UNIT PRICE	TOTAL
	Flower Arrangement		\$96.00	\$
	Seasonal Flowering Plants (ie: Mums, Azal	ea, etc.)	\$61.50	\$
	Large Fern		\$59.50	\$
	2' Green Plant		\$59.50	\$
	3' Green Plant		\$65.00	\$
	4' Green Plant		\$76.00	\$
	5' Green Plant		\$87.00	\$
	6' Green Plant		\$98.00	\$
8	2.78		Plants may vary from	pictures in color and size.
( B		A State	Subtotal	\$
11-		TYNE	Tax @ 7%	\$
		ALL LA P		
		ANING ORDER		\$
	Cleaning orders placed duri		FORM	\$
acuum Boc	Cleaning orders placed duri	ing move-in will be charged an a	FORM dditional 25%.	\$
	Cleaning orders placed duri	ing move-in will be charged an a	FORM dditional 25%.	
/acuum Boo Before exhib	Cleaning orders placed duri CARPET	IN SERVICE (Check One)	FORM           dditional 25%.           =           X days =	
/acuum Boo Before exhib	Cleaning orders placed duri CARPET oth Carpet—One time (Before exhibits open) oth Carpet—Daily bits open, and each morning before exhibits	ing move-in will be charged an a T SERVICE (Check One) \$0.40/sq. ft. X sq. ft. \$0.30/sq. ft. X sq. ft. 3	FORM           dditional 25%.           =           X days =	\$
/acuum Boo Before exhib n)	Cleaning orders placed duri CARPET oth Carpet—One time (Before exhibits open) oth Carpet—Daily bits open, and each morning before exhibits	ing move-in will be charged an additional structure         I SERVICE (Check One)         \$0.40/sq. ft. X sq. ft.         \$0.30/sq. ft. X sq. ft.         Indicate dates required:	FORM           dditional 25%.           =           X days =	\$
/acuum Boo defore exhib າ)	Cleaning orders placed duri CARPET oth Carpet—One time (Before exhibits open) oth Carpet—Daily bits open, and each morning before exhibits	ing move-in will be charged an a T SERVICE (Check One) \$0.40/sq. ft. X sq. ft. \$0.30/sq. ft. X sq. ft. Indicate dates required: PORTER SERVICE	FORM           dditional 25%.           =           X days =	\$
/acuum Boo efore exhib າ)	Cleaning orders placed duri CARPET oth Carpet—One time (Before exhibits open) oth Carpet—Daily bits open, and each morning before exhibits	ing move-in will be charged an ar T SERVICE (Check One) \$0.40/sq. ft. X sq. ft. \$0.30/sq. ft. X sq. ft. Indicate dates required: PORTER SERVICE \$67.00 per day	FORM         dditional 25%.         =         X days =	\$
/acuum Boo lefore exhib n) Empty wast	Cleaning orders placed duri CARPET oth Carpet—One time (Before exhibits open) oth Carpet—Daily bits open, and each morning before exhibits F tebaskets, police floor at 2 hour intervals.	Indicate dates required:	FORM         dditional 25%.         =         X days =         Booth Cleaning T	\$ \$ \$ otal \$
Vacuum Boo Before exhib n) Empty wast	Cleaning orders placed duri CARPET oth Carpet—One time (Before exhibits open) oth Carpet—Daily bits open, and each morning before exhibits	Indicate dates required:	FORM         dditional 25%.         =	\$ \$ \$ otal \$

Please retain one copy for your files

#### Page 15



"...A Cut Above The Rest!"

Cathy Gilbert, Project Manager 895 Central Florida Parkway

E-mail: cathy@gemsevents.com Phone: (407) 438-5002 ext. 113 Fax: (407) 852-0286

**GEMS Discount Deadline** 

## **SIGN ORDER FORM**

SHOW	CARDS:						
Qty.	DESCRIPTION 7" x 11"		DISCOUNT	PRICE	STANDARD PRICE	TOTAL	
			\$27.7	5	\$48.75		
	7" x 44"		\$36.8	6	\$57.56		
	14" x 22"		\$37.3	6	\$58.40		
	14" x 44"		\$62.6	6	\$100.07		
	22" x 28"		\$63.6	8	\$101.40		
	28" x 44"	\$81.9	4	\$157.48			
	40" x 60"		\$179.6	\$179.63			
Banne	RS:						
Qty.	DESCRIPTION		DISCOUNT	PRICE	STANDARD PRICE	TOTAL	
	DIGITAL BANNER		\$15.00	psf	\$24.00 psf		
	Formula:		X		= \$		
Additio	ONAL SERVICES:						
Qty.	DESCRIPTION		DISCOUNT	PRICE	STANDARD PRICE	TOTAL	
	CARDBOARD EASEL		\$7.25 per	\$7.25 per sign			
	LOGO SCAN		\$49.00 pe	r logo	\$63.50 per logo		
	*PLEASE CALL FOR GRAPHICS PRICING						
SIGN S	SPECIFICATIONS (F	PLEASE INDICATE YO	OUR PREFERENCES):				
TEXT STYLE:		BLOCK	Roman	SCRIP	t Casual	SCHOOL	
PANEL STYLE:		VERTICAL	HORIZONTAL				
Letter C	Color:				, i		
BACKGRC	OUND COLOR:						
Indicate Sign Copy Here (Please Print):			to correct digit	IMPORTANT NOTE: Any in-house work needed to prepare non-digital art for production, to correct digital files to a production ready state, is billed at \$65.00 per hour with a one-had (½) hour minimum.			
			(½) hour minin		l of All Items Ordered +	7% Sales Tax: \$	



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**GEMS Discount Deadline**