

**JWE-  
DISHWASHER  
BASIC  
TRAINING**





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A**

← JET WASH

← ECOLOGY/ ECONOMY

← 62 WASH  
CYCLES PER  
HOUR

← BOOSTER HEATER BUILT IN

← GENERATION

# JWE-620UA



- HIGH TEMP DISHWASHER
- HIGH TEMP USES HOT WATER TO SANITIZE THE DISHES ~ 185°F +
- IT'S MORE ECONOMICAL TO USE HOT WATER TO SANITIZE THAN TO BUY CHEMICAL SANITIZERS
- IT'S MORE **ENVIRONMENTALLY FRIENDLY** TO USE HOT WATER TO SANITIZE
- NSF, ANSI-3, ETL, ENERGY STAR



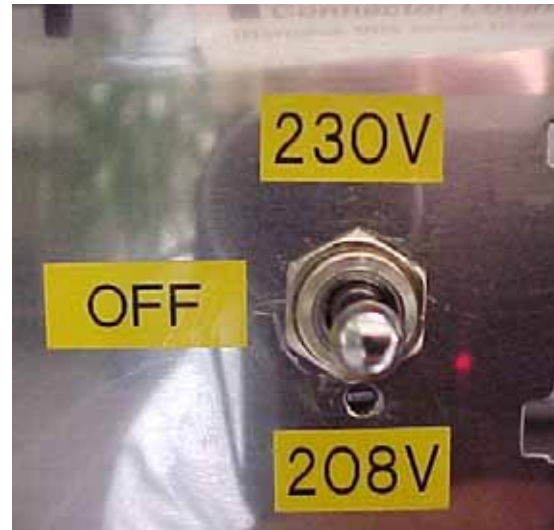
## BUILD FEATURES

- ALL STAINLESS CONSTRUCTION
- SLOPED TOP
- ENCLOSED DOOR SPRINGS
- BUILT IN BOOSTER HEATER
- ELECTRONIC CONTROLS
- 18" DOOR OPENING
- LOW WATER CONSUMPTION



## ELECTRICAL SPECIFICATIONS

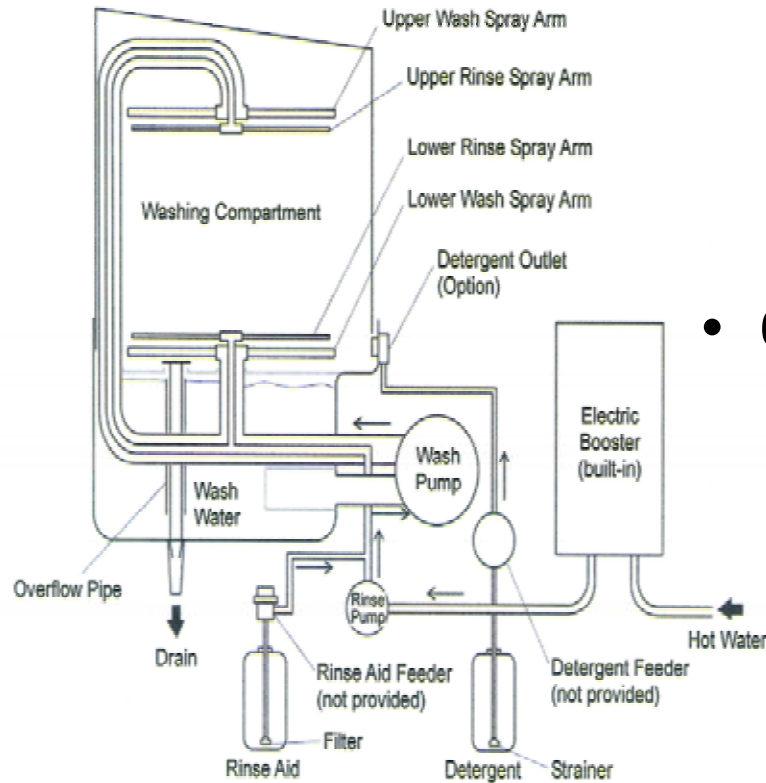
- REFER TO PAGE 4 IN SERVICE MANUAL
- 3PHASE 208/230V.
- 40AMP CIRCUIT
- BREAKER SWITCH ALSO HAS GFCI PROTECTION



# WATER SPECIFICATIONS

## SUPPLY

- $\frac{3}{4}$  FNPT
- 3~5GPM
- 140°F TEMP (110~167°F RANGE)
- 68.5 PPM WATER HARDNESS OR LESS
- 10 ~ 70PSI WATER PRESSURE



## DRAIN

- 1  $\frac{1}{2}$  MNPT
- GRAVITY FEED
- OVERFLOW PIPE

# BASIC UNIT CONSTRUCTION

## FRONT VIEW

VERTICAL SLIDING  
DOOR

DOOR HANDLE

FRONT COVER

NAME PLATE

ELECTRONIC  
CONTROLLER

BREAKER/GFCI  
COVER



# BASIC UNIT CONSTRUCTION

## SIDE VIEW

**DOOR PILLAR**  
WITH ENCLOSED DOOR SPRING

**SLOPED TOP:** Allows water to shed to the front and helps stop soap dripping on clean dishes.

**SOAP PORT**  
ONE ON LEFT AND RIGHT SIDE

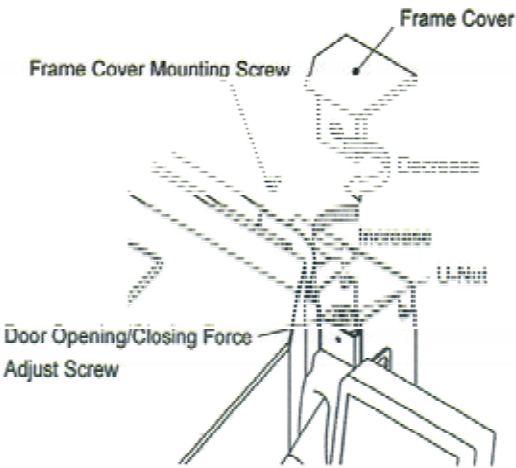
**LEFT SIDE PANEL**



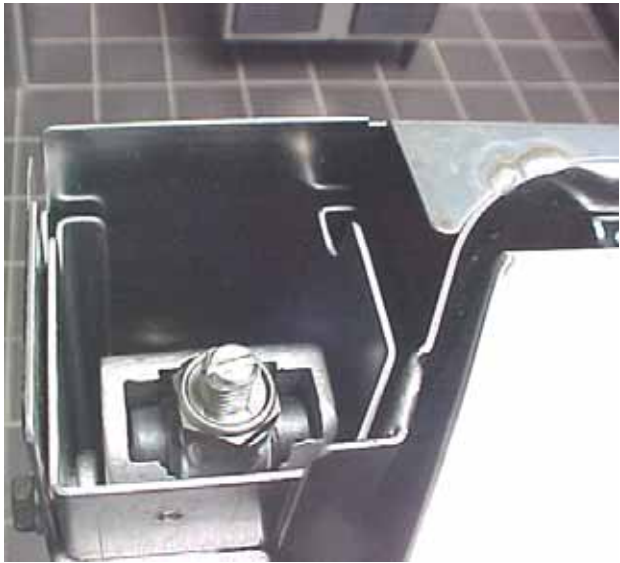


# BASIC UNIT CONSTRUCTION

## REAR VIEW



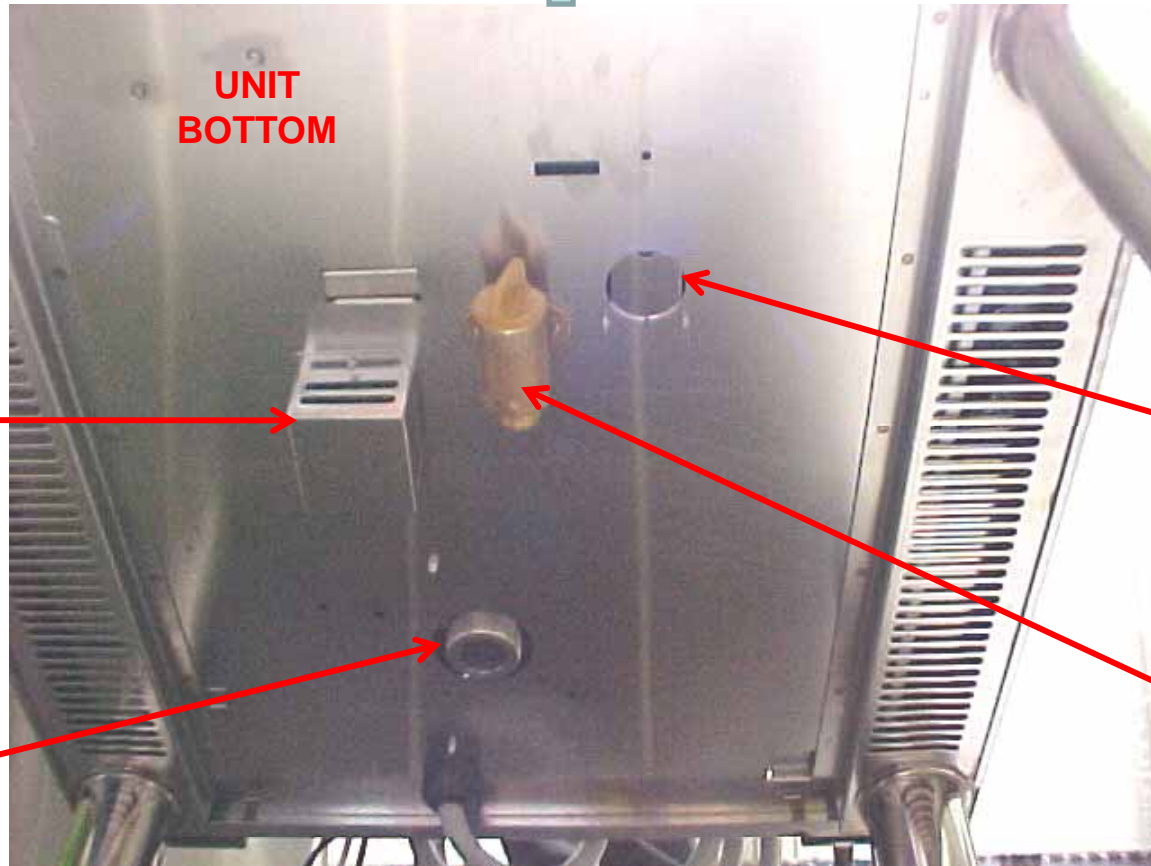
**DOOR PILLARS**  
WITH ENCLOSED DOOR SPRINGS



**POWER CORD**  
Will not be on production model

# BASIC UNIT CONSTRUCTION

UNIT  
FRONT



BOOSTER  
TANK  
OVERFLOW

MAIN DRAIN  
1 1/2 "

UNIT  
BOTTOM

OPENING  
FOR SOAP &  
RINSE AID  
ACCESS

INLET WATER  
CONNECTION

# BASIC UNIT CONSTRUCTION

**FRONT VIEW**  
DOOR OPEN

**WASH  
CHAMBER**



**18" DOOR  
HEIGHT  
INDUSTRY  
LEADER**

# LOWER WASH TANK ASSEMBLY

OVERFLOW PIPE

RACK  
RAIL

LOWER RINSE  
SPRAY ARM

LOWER  
WASH SPRAY  
ARM



Strainers

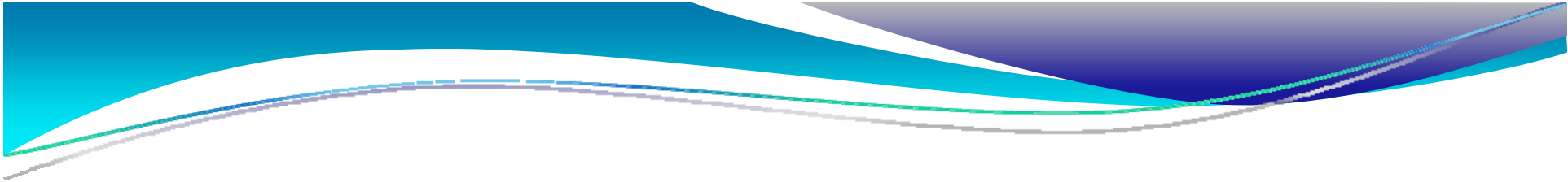
The upper and lower rinse arms are threaded. They hold the wash arm in position.

**HAND TIGHT ONLY**





**WASH TANK SEPARATOR (Removable)**



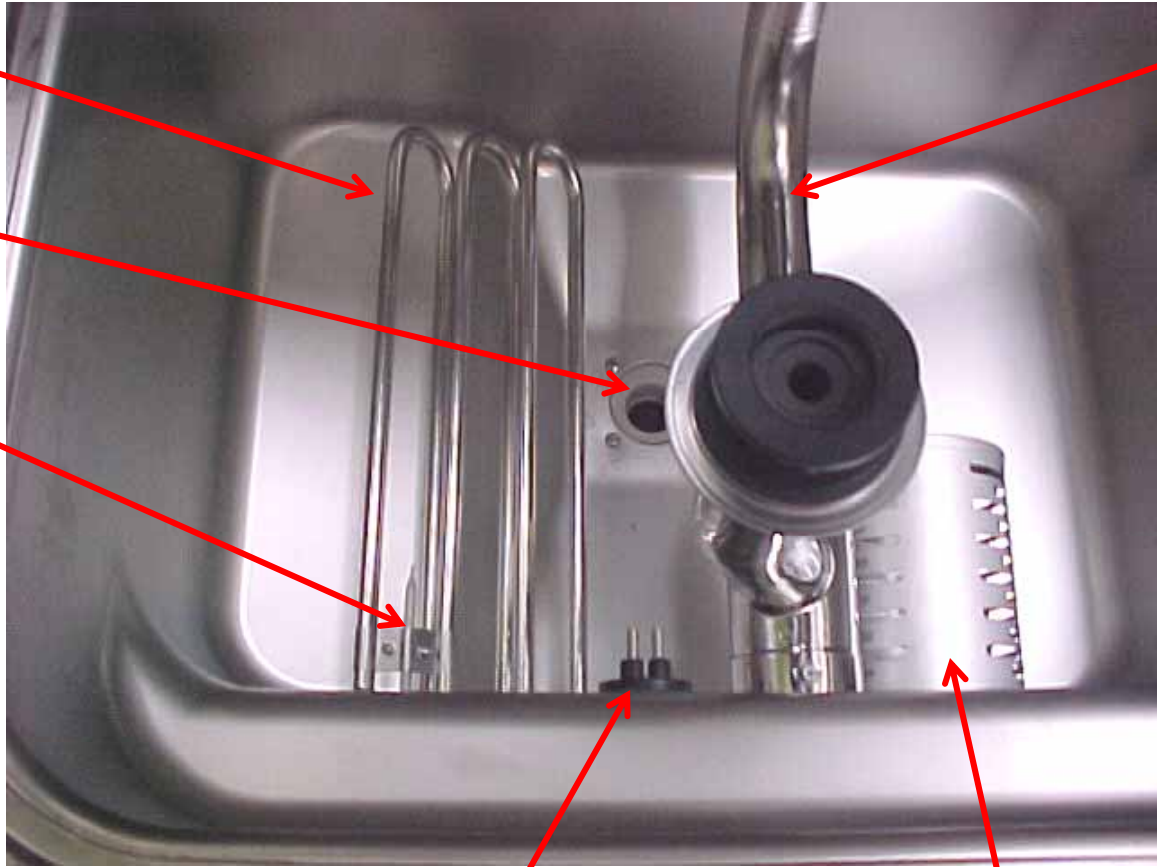
**WASH TANK HEATER  
6.9KW**

**DRAIN  
OVERFLOW PIPE  
REMOVED**

**WASH TANK  
THERMISTOR**

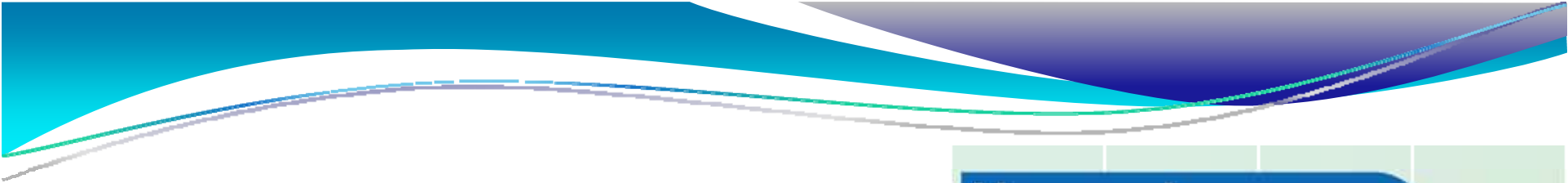
**FLUSH PIPE**

**FRONT OF  
UNIT**

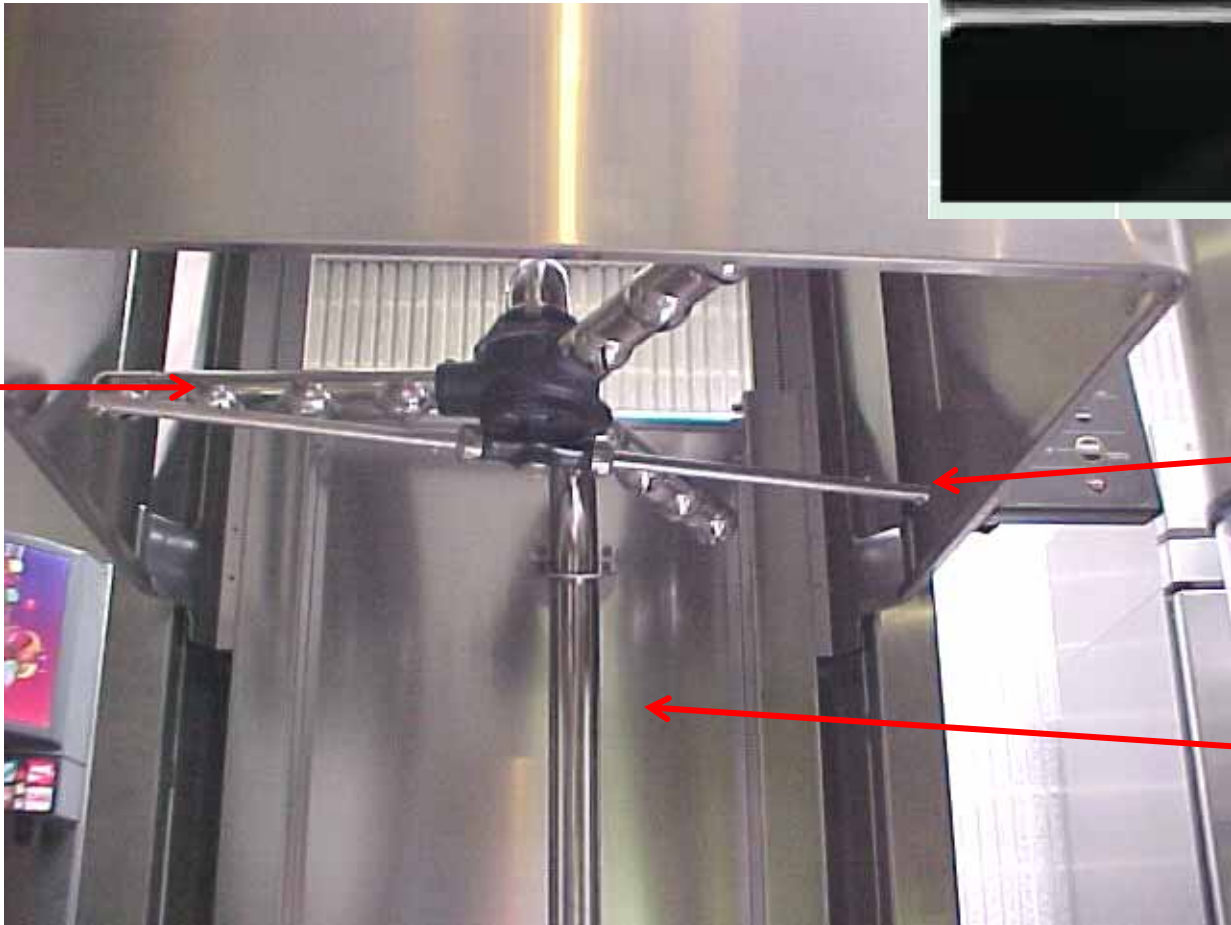


**WATER LEVEL  
SENSOR**

**WASH PUMP  
SUCTION FILTER**



**UPPER WASH  
SPRAY ARM**



**UPPER RINSE  
SPRAY ARM**

**FLUSH  
PIPE**



# FRONT PANEL REMOVAL

**TO REMOVE FRONT  
PANEL:**  
1.REMOVE BOTH 5MM  
TRUSS HEAD SCREWS  
2.SLIGHTLY TILT OUT  
THE BOTTOM OF THE  
PANEL  
3.PULL DOWN ON PANEL  
UNTIL IT CLEARS WASH  
TANK



FRONT PANEL

HINGED BREAKER COVER

TWO 5MM TRUSS  
HEAD SCREWS

# COMPONENT LAYOUT

FRONT PANEL  
REMOVED

INSTRUCTION  
SHEET FOR SOAP  
CONNECTIONS

INLET WATER  
VALVE

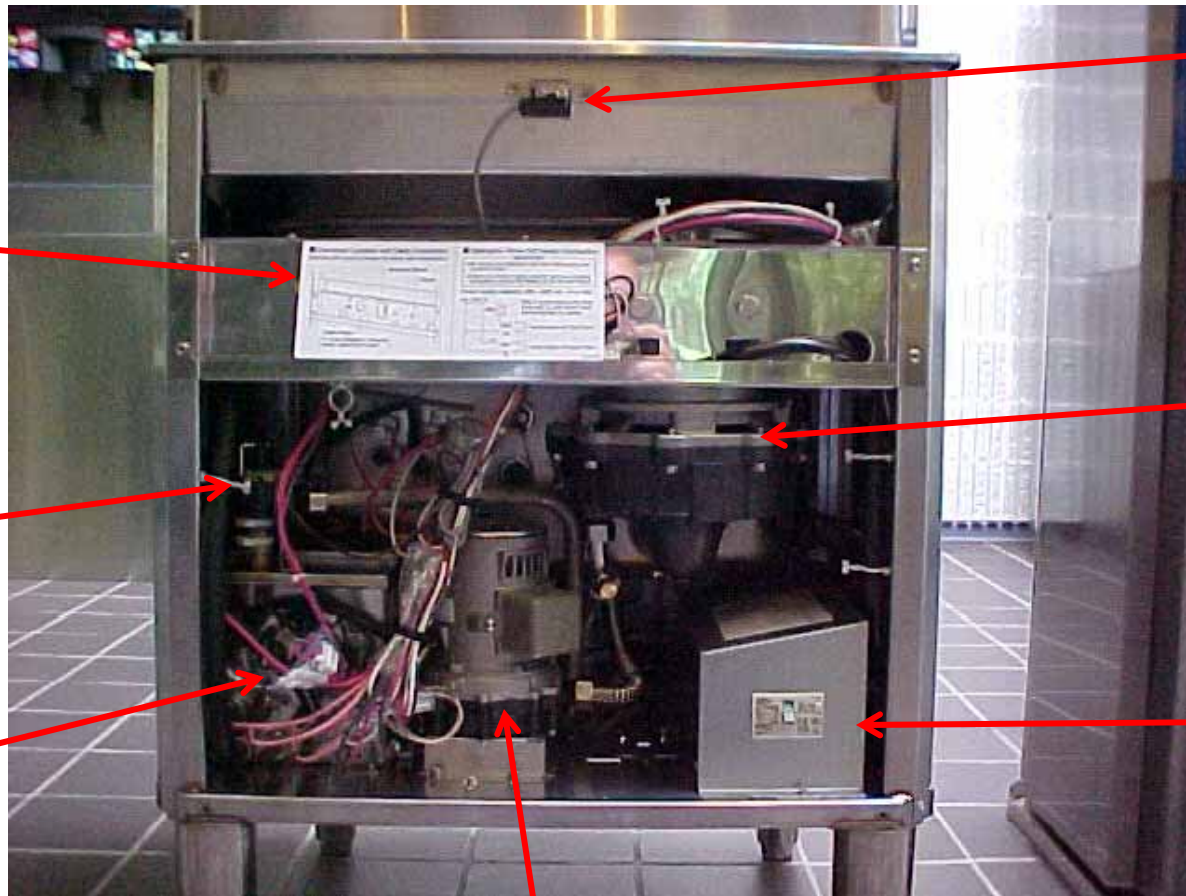
BOOSTER HEATER  
TANK

DOOR SWITCH

WASH PUMP

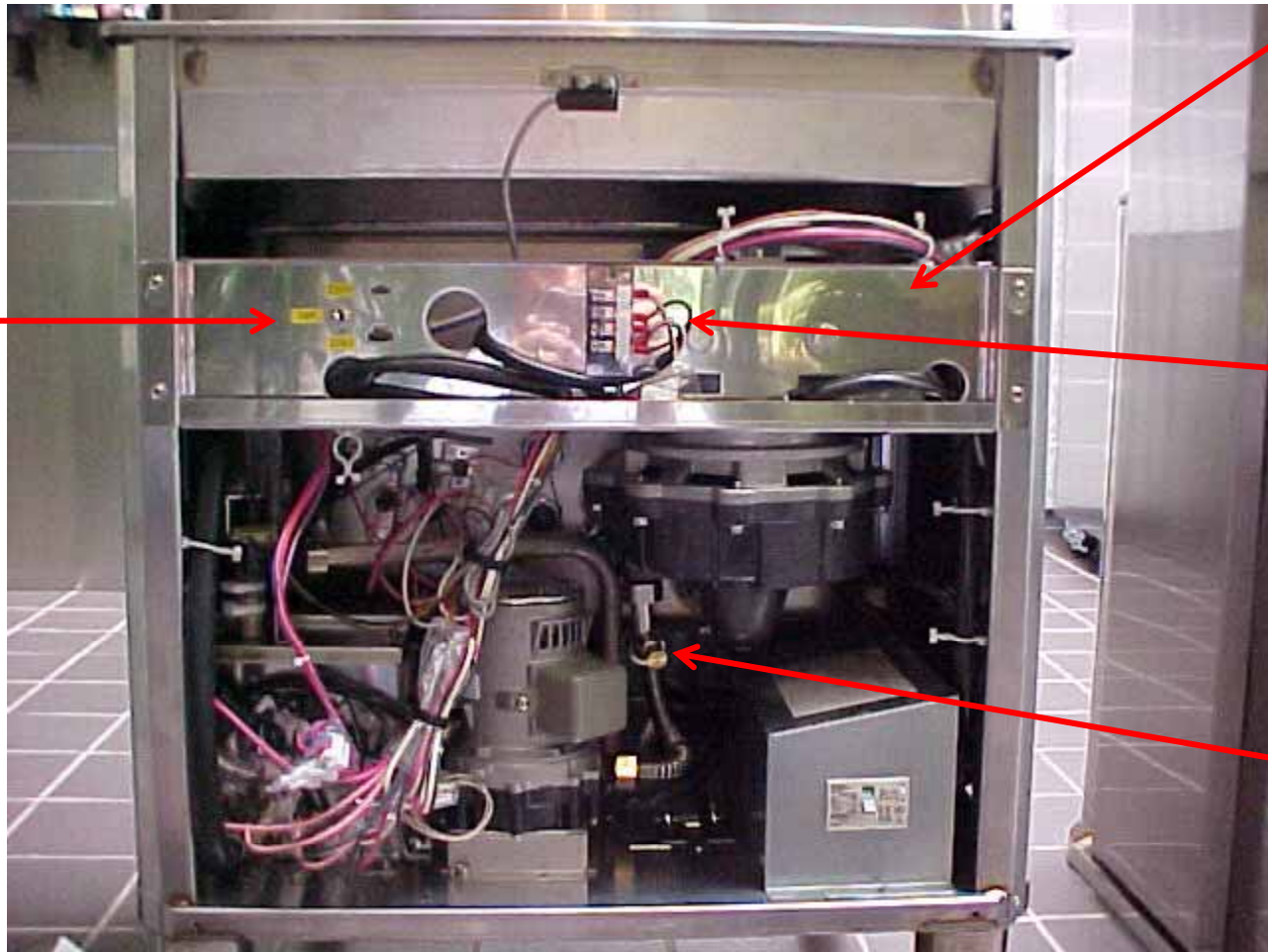
CONTROL BOX

RINSE PUMP



**INSTRUCTION SHEET  
REMOVED**

**VOLTAGE TAP  
SWITCH**



**PANEL**

**TERMINAL  
BLOCK FOR  
SOAP  
CONNECTIONS**

**RINSE AID  
PORT**

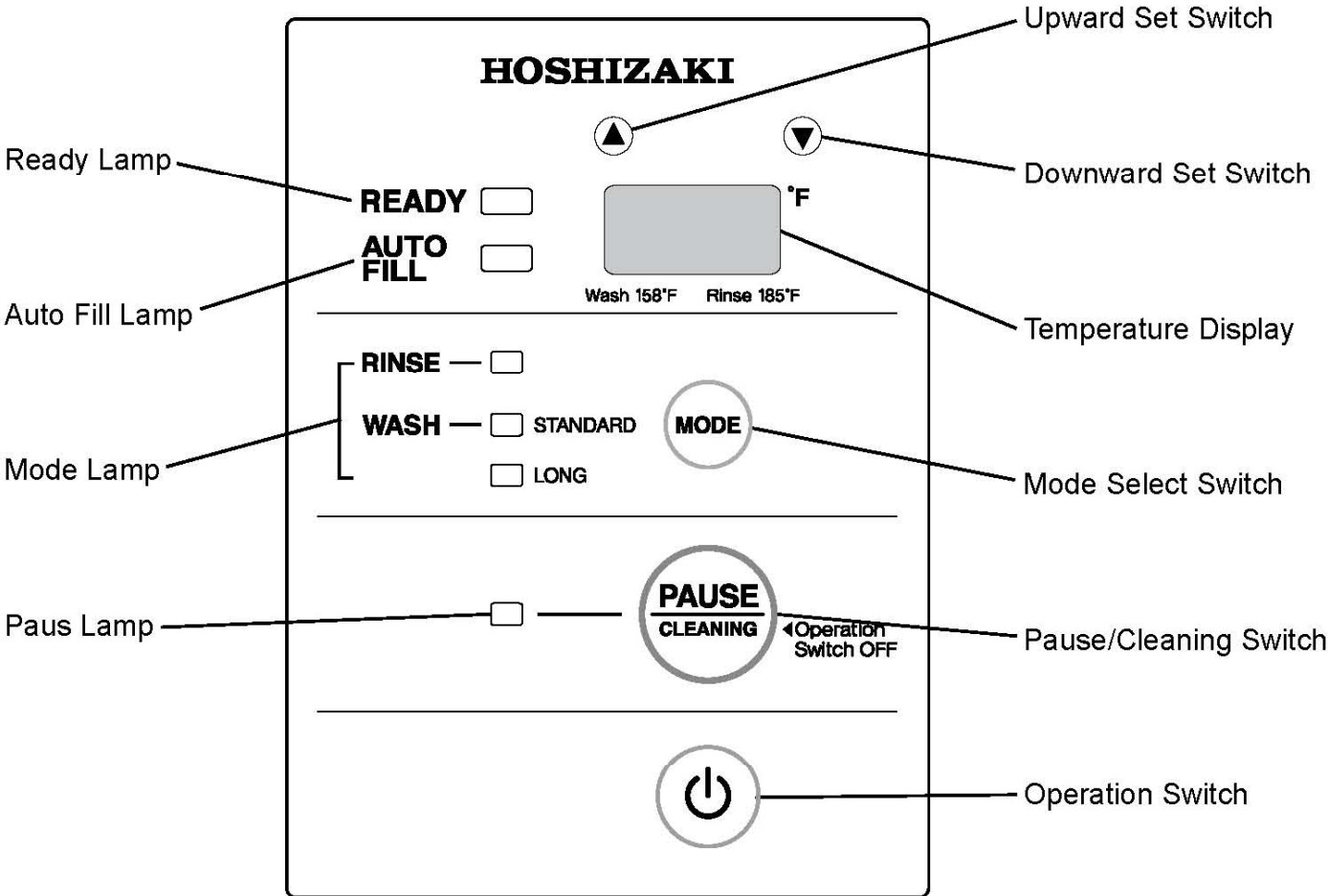
Center tap switch  
(Verify Power coming in  
and switch accordingly )

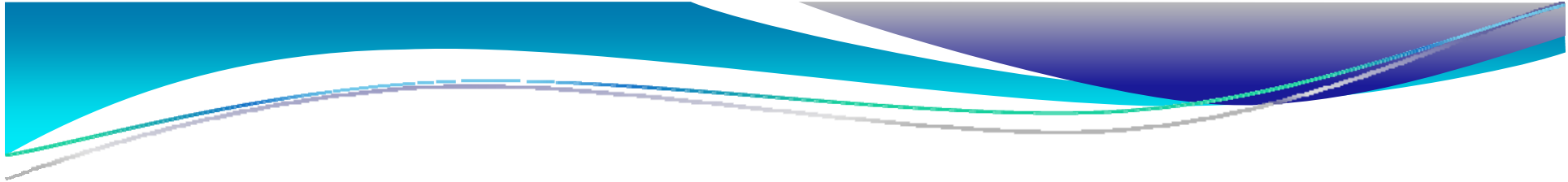
**CLOSE UP OF VOLTAGE TAP  
AND TERMINAL BLOCK**



Connection for Wash  
Detergent and Rinse  
aid 208/230 VAC  
(If Used)

# CONTROL PANEL LAYOUT





**ON / OFF BUTTON  
POWERS UP UNIT**



## PAUSE BUTTON

PAUSES UNIT DURING NORMAL OPERATION

USED AS START SWITCH WHEN SETTING #11 IS IN THE OFF POSITION

USED TO EXIT AND SAVE DATA IN THE MAINTENANCE MODE

USED TO ENTER THE SELF-CLEANING MODE - "SC"



## MODE BUTTON

USED TO TOGGLE UNIT INTO LONG  
WASH AND RINSE ONLY

USED TO ENTER MAINTENANCE  
MODE

ENTERS DATA CHANGES IN THE  
MAINTENANCE MODE

USED TO ENTER THE PREVENTIVE  
CLEANING MODE





**DISPLAY**

**DISPLAYS WASH TANK TEMP BY  
DEFAULT**

**DISPLAY ALL DATA**

**DISPLAYS ALL ERRORS**



**ARROWS**

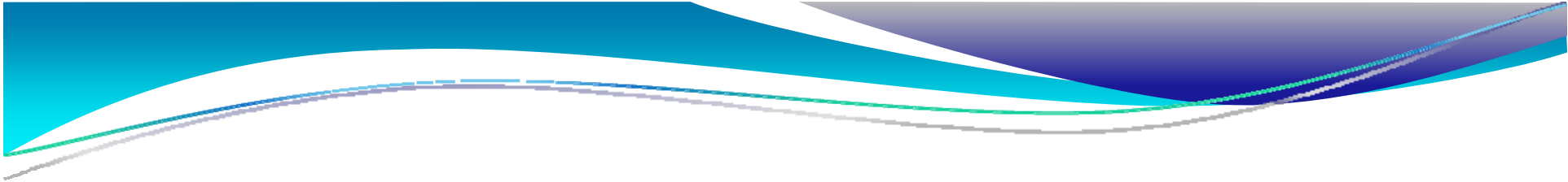
**USED TO SCROLL THROUGH  
MENUS**

**CLEARs ERROR LOG –BOTH  
PRESSED**

**USED TO ENTER THE  
PREVENTATIVE CLEANING MODE –  
BOTH PRESSED**

**USED TO ENTER INPUT SIGNALS  
MODE – BOTH PRESSED**





**UP ARROW ONLY**

**USED TO DISPLAY NUMBER  
OF OPERATIONS**



**DOWN ARROW ONLY**

**DISPLAYS OPPOSITE WATER  
TEMP OF SETTING 12**

**CLEAR THE INPUT SIGNAL  
MODE**

**STOPS ERROR BUZZER**

## LED'S

INDICATES THE MODE OF OPERATION THE UNIT IS IN.



## 6. ERROR CODES

If the Control Board detects a trouble with the dishwasher, one of the following error codes is displayed with a beep sound. The unit operation in case of error depends on the type of error.

Code	Error	Condition	Operation	Reset
A1	Wash Tank auto fill error	Water level in Wash Tank does not reach Water Level Sensor after Rinse Pump has run preset number of cycles.	Whole unit stops	ON/OFF Button OFF
A2	Booster Tank auto fill error	Booster Tank auto fill cycle does not complete within 10 min.	Whole unit stops	ON/OFF Button OFF
A3	Wash Tank water level error	Water level in Wash Tank goes below Water Level Sensor range in standby.	Auto fill cycle starts	Auto fill cycle ends
o1	Overflow Switch error (Water Level Switch ON)	Water level in Booster Tank reaches overflow level (both Water Level Switch and Overflow Switch remain ON for 1 min).	Normal (Heater OFF)	ON/OFF Button OFF
o2	Overflow Switch error (Water Level Switch OFF)	Water Level Switch is OFF, and water level in Booster Tank reaches overflow level (Water Level Switch turns OFF and Overflow Switch remains ON for 1 min).	Normal (Heater OFF)	ON/OFF Button OFF
H1	Wash Tank Thermistor error	Thermistor senses abnormal temperature (at or above 230°F (110°C)).	Continues (Heater OFF)	Thermistor senses normal temperature
H2	Thermistor error	Thermistor senses abnormal temperature (at or below -6°F (-21°C)).		
H3	Booster Tank Thermistor error	Thermistor senses abnormal temperature (at or above 230°F (110°C)).	Continues (Heater OFF)	
H4	Thermistor error	Thermistor senses abnormal temperature (at or below -6°F (-21°C)).		
H5	ROM/RAM error	Control Board ROM/RAM fails.	Whole unit stops	Control Board resumes normal operation
H6	EEPROM error	EEPROM fails.	Whole unit stops	
H7	Phase reversal error	Power supply phase is reversed.	Whole unit stops	Power reset

## 5. MAINTENANCE MODE

The maintenance mode is available as a data setting function of the Control Board. The detailed data setting instructions are also specified on the label "DISHWASHER PROGRAMMABLE CONTROLS" provided with the dishwasher.

Always turn off the ON/OFF Button [Power Switch (GFCI) on] before entering the maintenance mode.

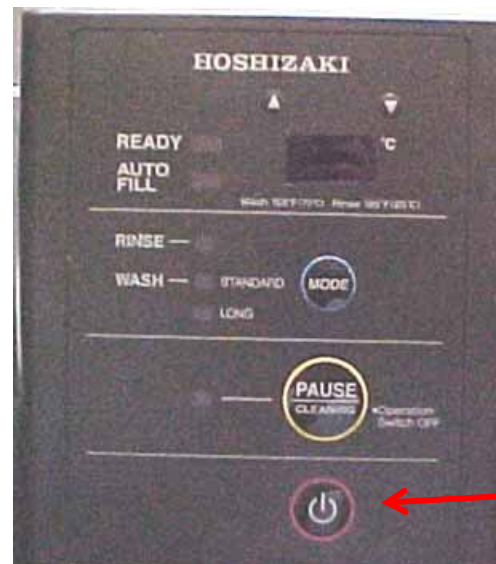
- 1) Press and hold the Mode Button on the Operation Panel, and press the ON/OFF Button. The Temperature Display illuminates the setting number 01.
- 2) Press the Up (▲) or Down (▼) Button to display the desired setting number.
- 3) Press the Mode Button to flash the set value for the selected setting number.
- 4) Press the Up (▲) or Down (▼) Button to change the set value within the setting range.  
  
Note: Press and hold the Up (▲) or Down (▼) Button for quick change.
- 5) Press the Mode Button again to return to the setting number.
- 6) After completing the data setting, press the Standby/Cleaning Button to store the set value. The Temperature Display goes off.

Setting No.	Item	Setting Range		Display
01	Wash cycle time (standard mode)	1 - 99 seconds		1 - 99
02	Wash cycle time (long mode)	10 - 990 seconds (see No. 09 for multiplier)		
03	Rinse cycle time	5 - 60 seconds		5 - 60
04	Wash temperature	32 - 167°F (0 - 75°C)		32 - 167
05	Rinse temperature	32 - 185°F (0 - 85°C)		32 - 185
07	Auto fill cycles	5 - 30 cycles		5 - 30
08	Wash cycle time unit (standard mode)	1: x 1 second, 10: x 10 seconds		1,10
09	Wash cycle time unit (long mode)			
11	Wash cycle start	ON	Door closing	on
		OFF	Start switch	oF
12	Water temperature display	ON	Wash temp in standby	on
		OFF	Rinse temp in standby	oF
15	Water temperature drop for Booster Tank energy saving	0 - 40°F	Adjustable down to set point -40°F	0 - 40
		0 - 22°C	Adjustable down to set point -22°C	0 - 22
16	Standby time before Booster Tank energy saving	0 - 99 minutes		0 - 99
17	Booster Tank water temperature to stop wash cycle (with No. 14 ON)	180 - 185°F (82 - 85°C)		180 - 185

# BASIC UNIT OPERATION

## START UP

1. PLACE THE VOLTAGE TAP SWITCH IN THE PROPER LOCATION
2. PLACE THE BREAKER SWITCH IN THE "ON" POSITION
3. PRESS THE "OPERATION" SWITCH ON THE ELECTRONIC CONTROL PANEL



LOWER BUTTON IS THE "OPERATION" SWITCH

## WHAT HAPPENS?



1. UNIT WILL CHECK THE PHASE ROTATION. AN ALARM WILL SOUND IF IT IS OFF AND THE DISPLAY WILL READ "H7" UNIT WILL STOP
2. THE UNIT WILL RUN AN AUTO FILL CYCLE
3. THE ELECTRONIC CONTROLLER WILL DISPLAY A READY LIGHT WHEN COMPLETE
4. IF THE VERTICAL SLIDING DOOR IS OPEN THE UNIT WILL NOT FILL. IF THE DOOR IS OPENED DURING THE AUTO FILL CYCLE IT WILL STOP AND RESUME ONCE IT IS CLOSED.

### **AUTO FILL CYCLE:**

The unit energizes the inlet water valve letting water enter the booster tank. When the float switch is closed the water valve will deenergize and the rinse pump will energize and spray this water through the rinse spray arms into the wash tank. The number of fill cycles is pre set in the control board. The default number of fill cycles is "28"  
The "AUTO FILL" light flashes during the fill cycle

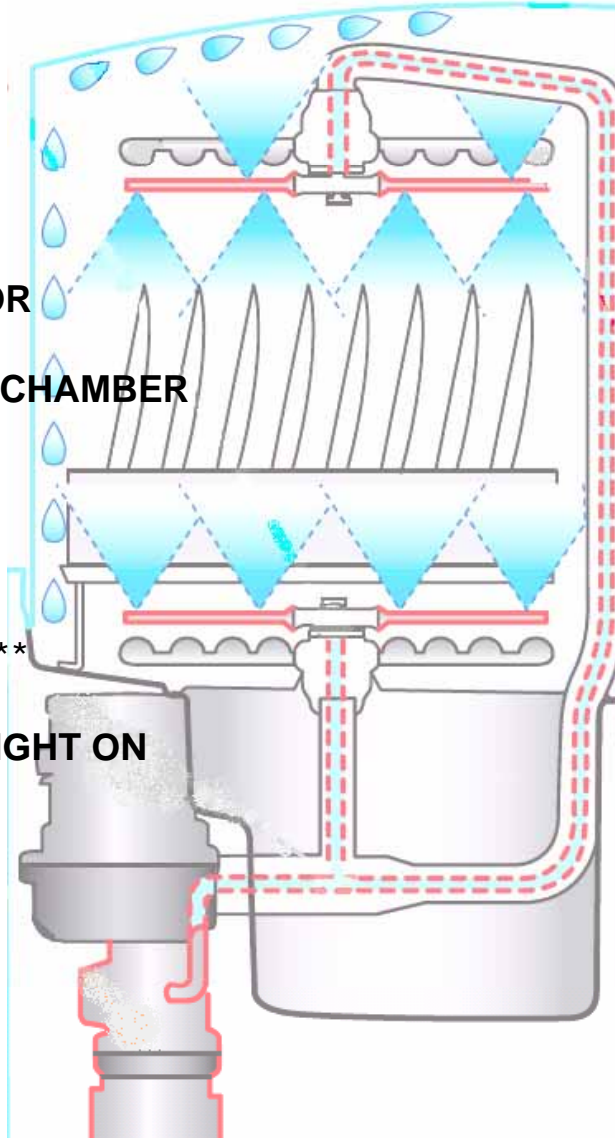
During "AUTO FILL" no heaters are energized





**AUTO FILL  
COMPLETE /  
READY LIGHT ON**

1. LIFT VERTICAL SLIDING DOOR
2. PLACE DISH RACK IN WASH CHAMBER
3. CLOSE DOOR
4. READY LIGHT OFF
5. UNIT WILL START WASHING.\*\*
6. CYCLE COMPLETE READY LIGHT ON TWO BEEPS.



**\*\*WASH CYCLE:**

**WASH PUMP MOTOR STARTS  
RUNNING – 41sec.**

**READY LIGHT “OFF”  
WASH LIGHT “BLINKING”**

**PAUSE – 5sec.**

**RINSE PUMP STARTS RUNNING  
– 6sec.**

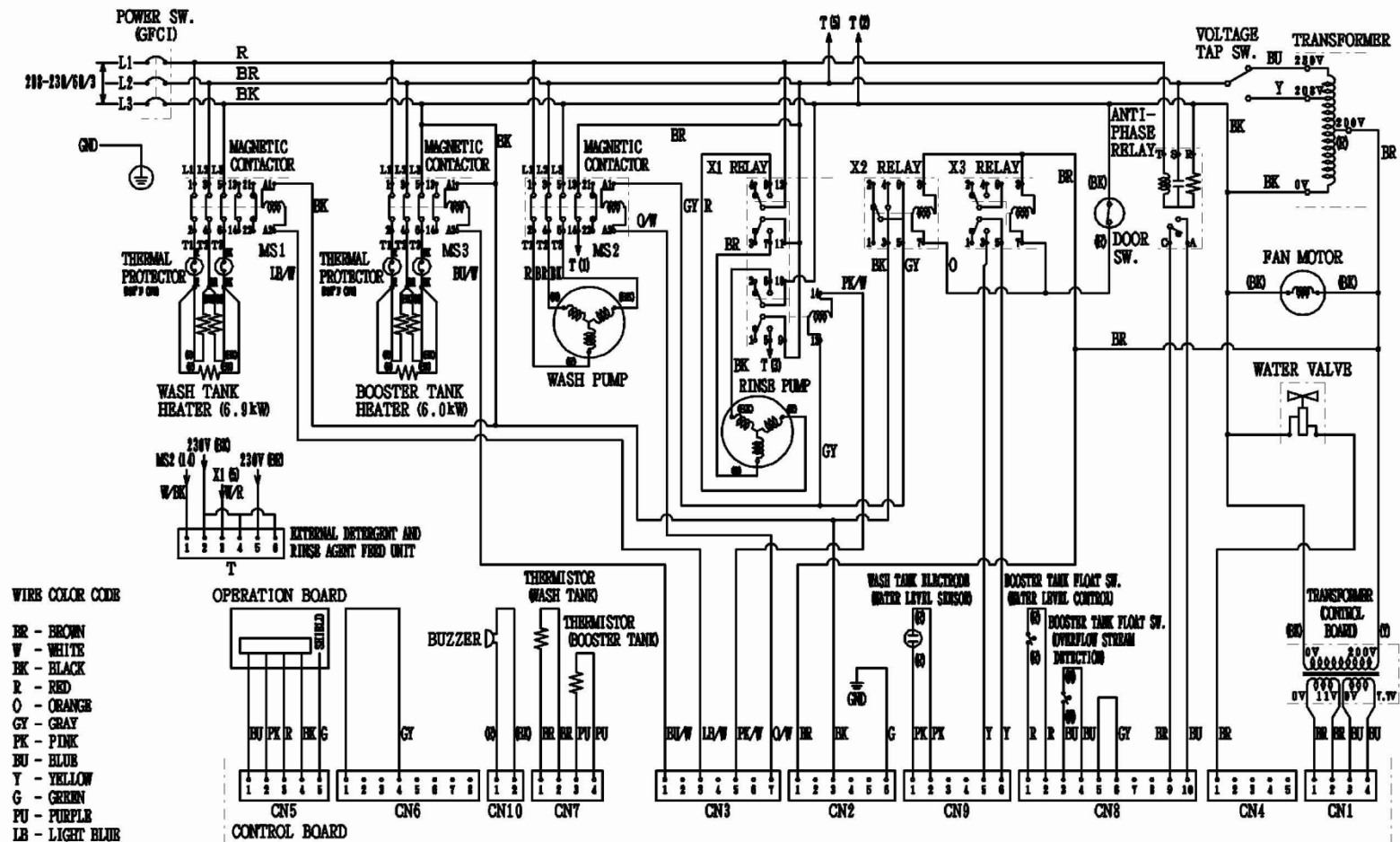
**RINSE LIGHT BLINKING**

**PAUSE – 1sec.**

**CYCLE COMPLETE**

**WASH CYCLE TIME IS  
ADJUSTABLE – 53sec. IS  
DEFAULT**

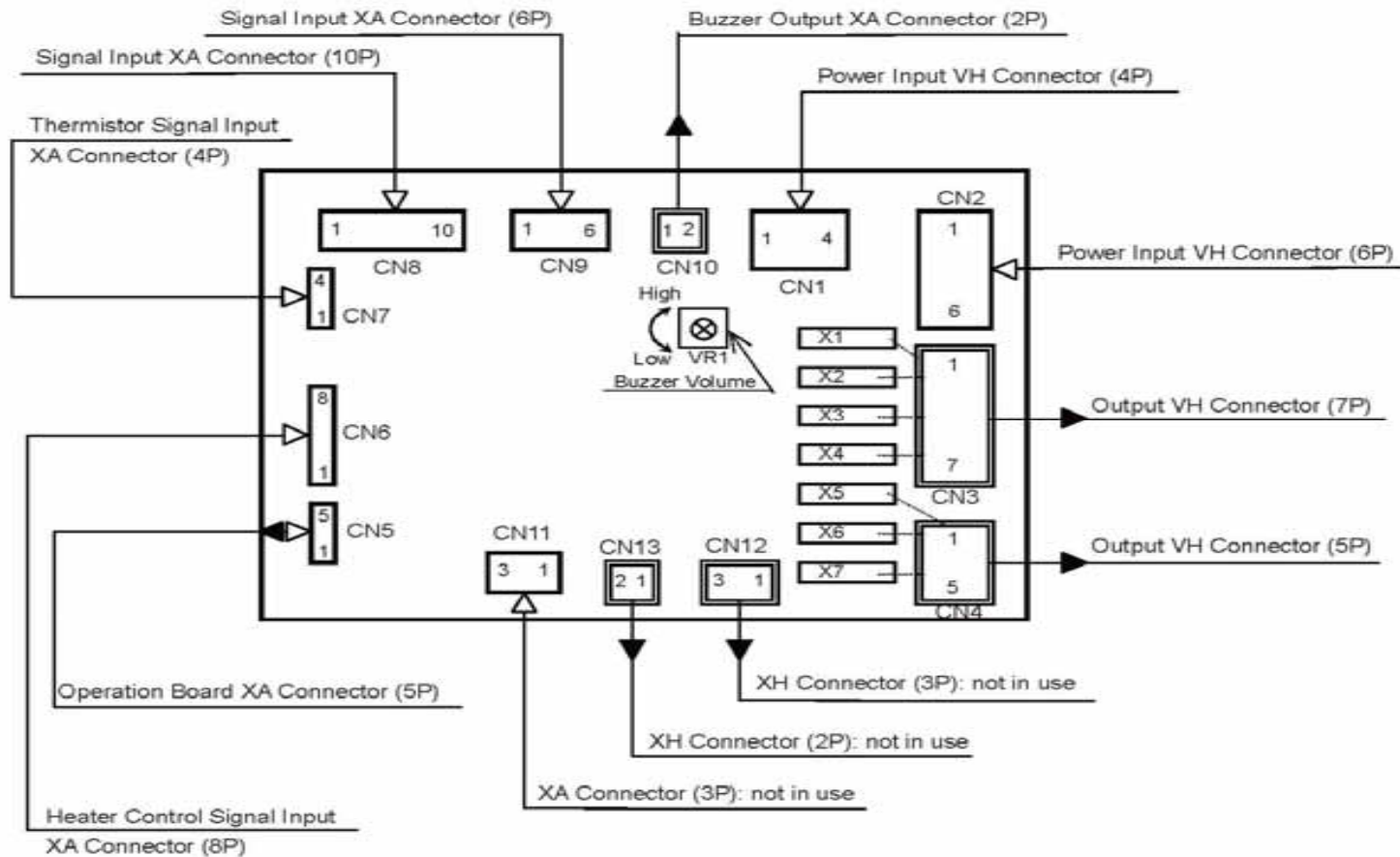
# ELECTRICAL SEQUENCE



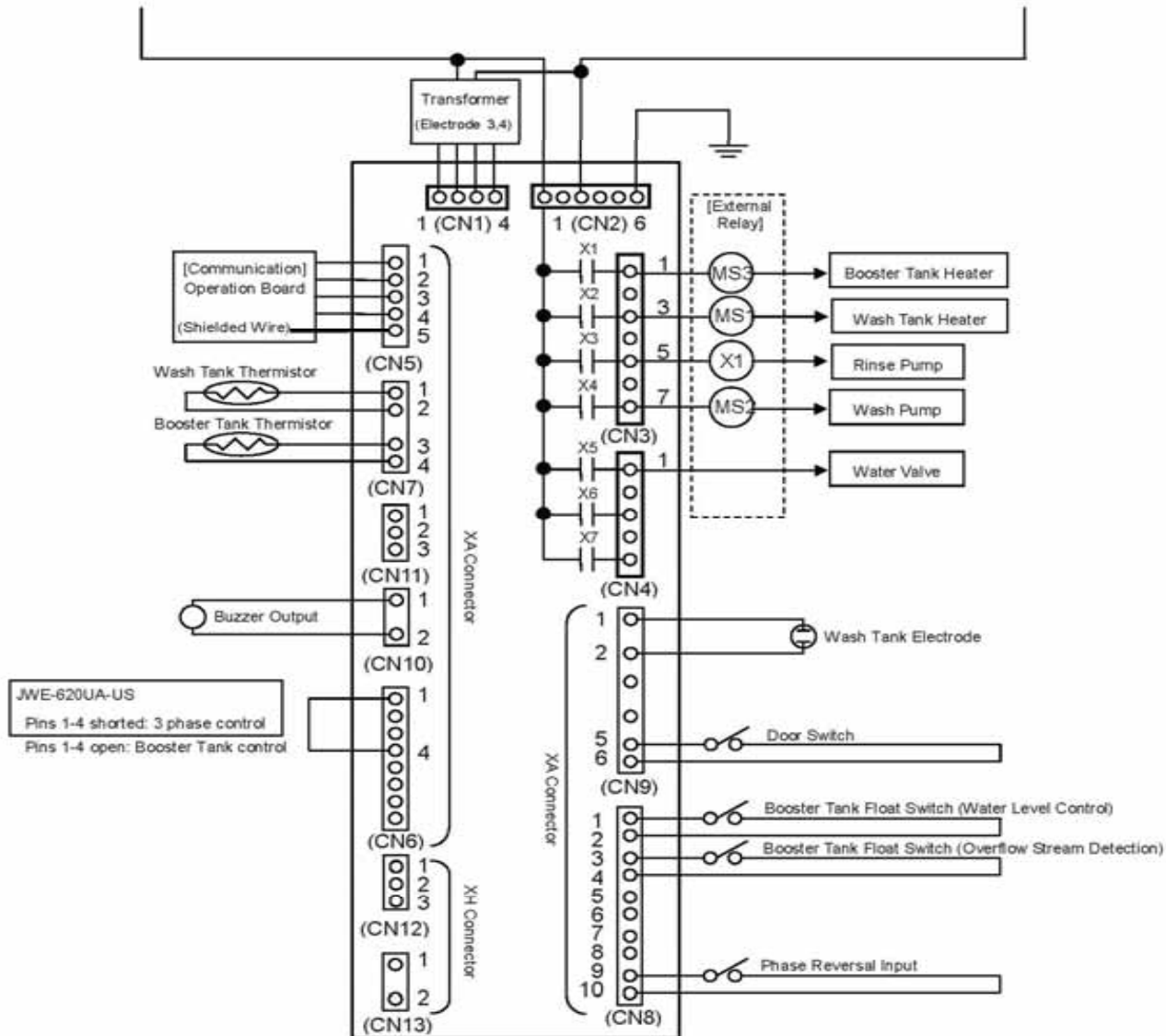
# INPUT / OUTPUT

## Control Board Input / output Layout

The major inputs and outputs (ex. connectors) are laid out on the Control Board as follows.

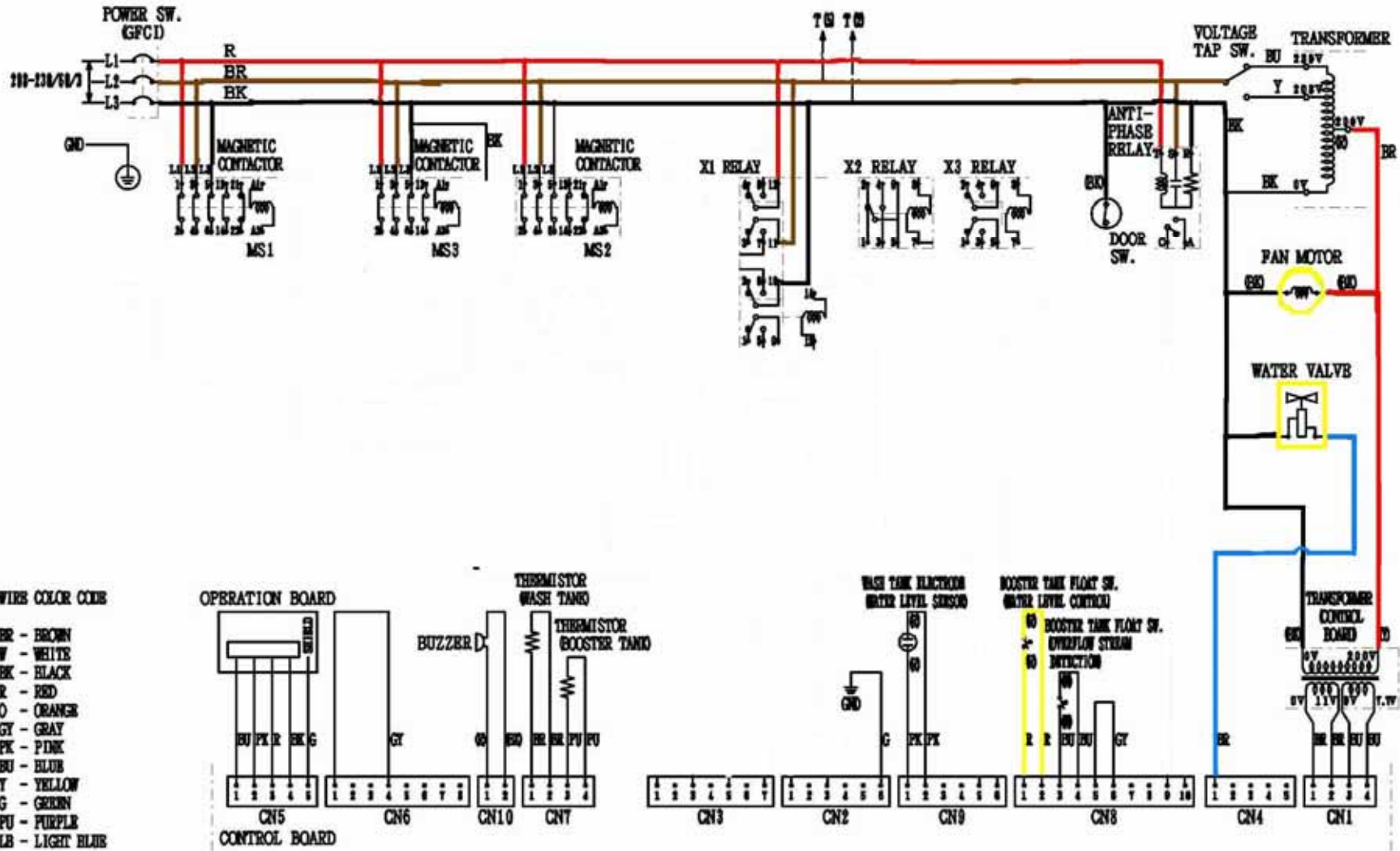


# INPUT / OUTPUT DIAGRAM

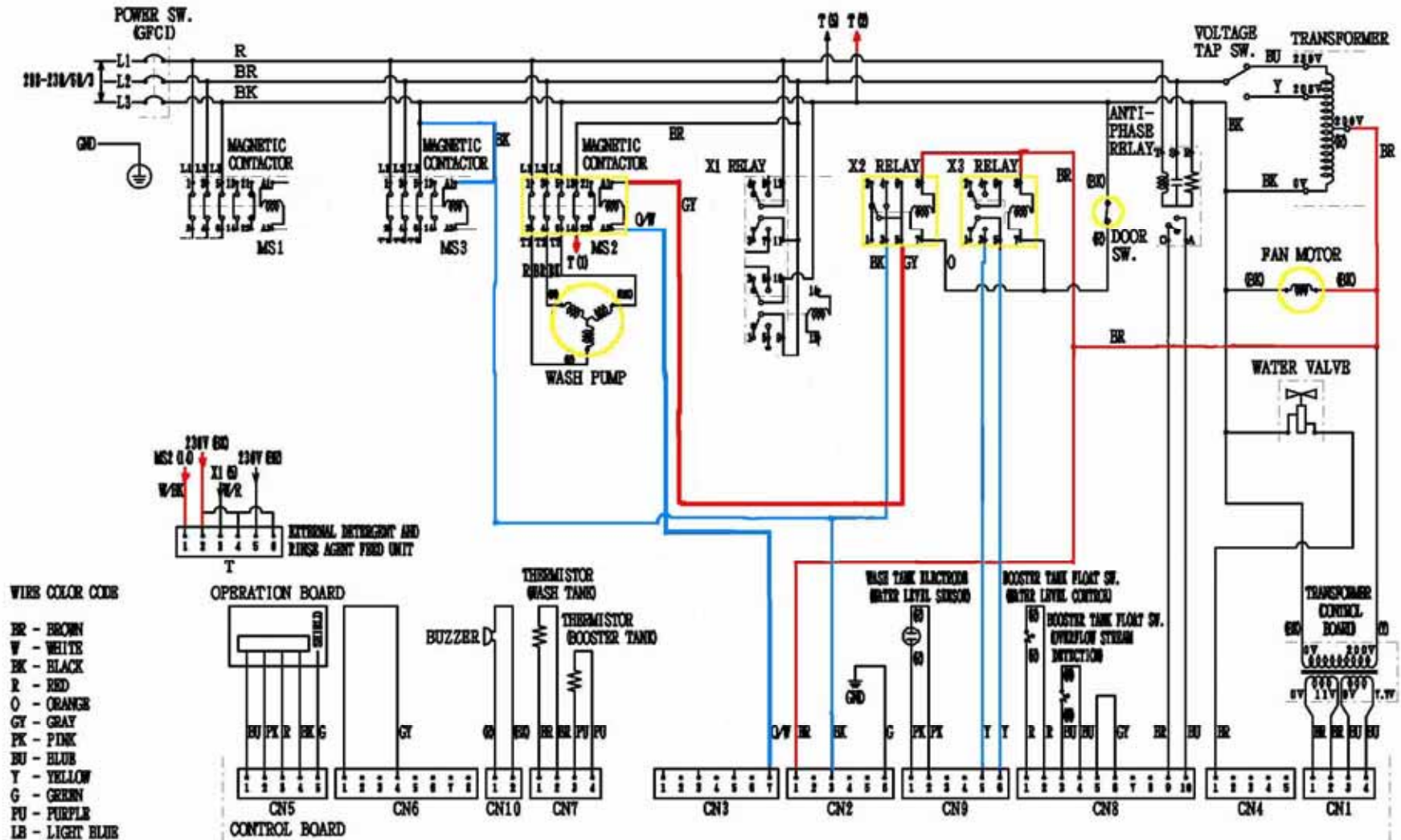


\*1 Connectors CN 1 - 4 are VH Connectors

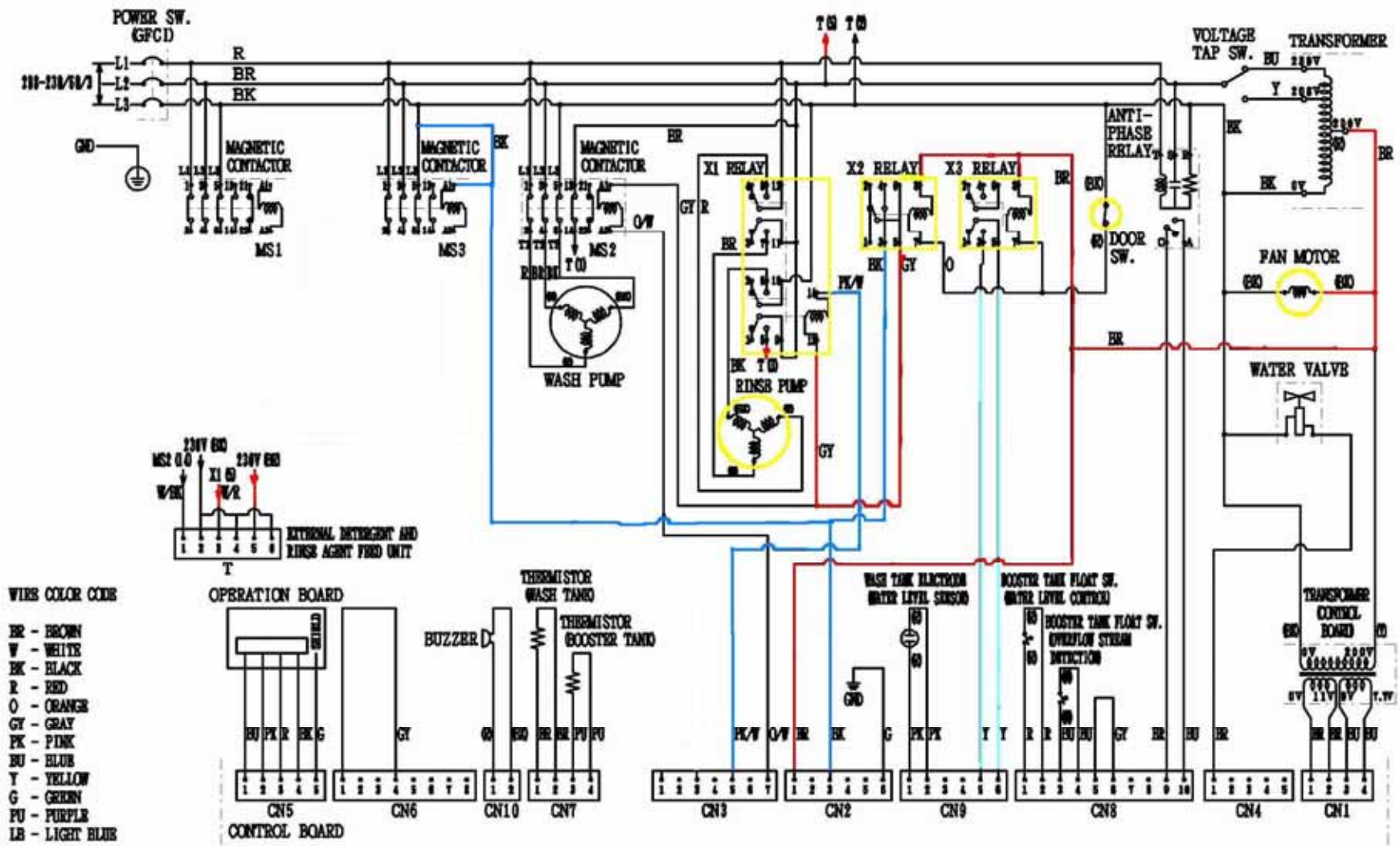
# FILL CYCLE



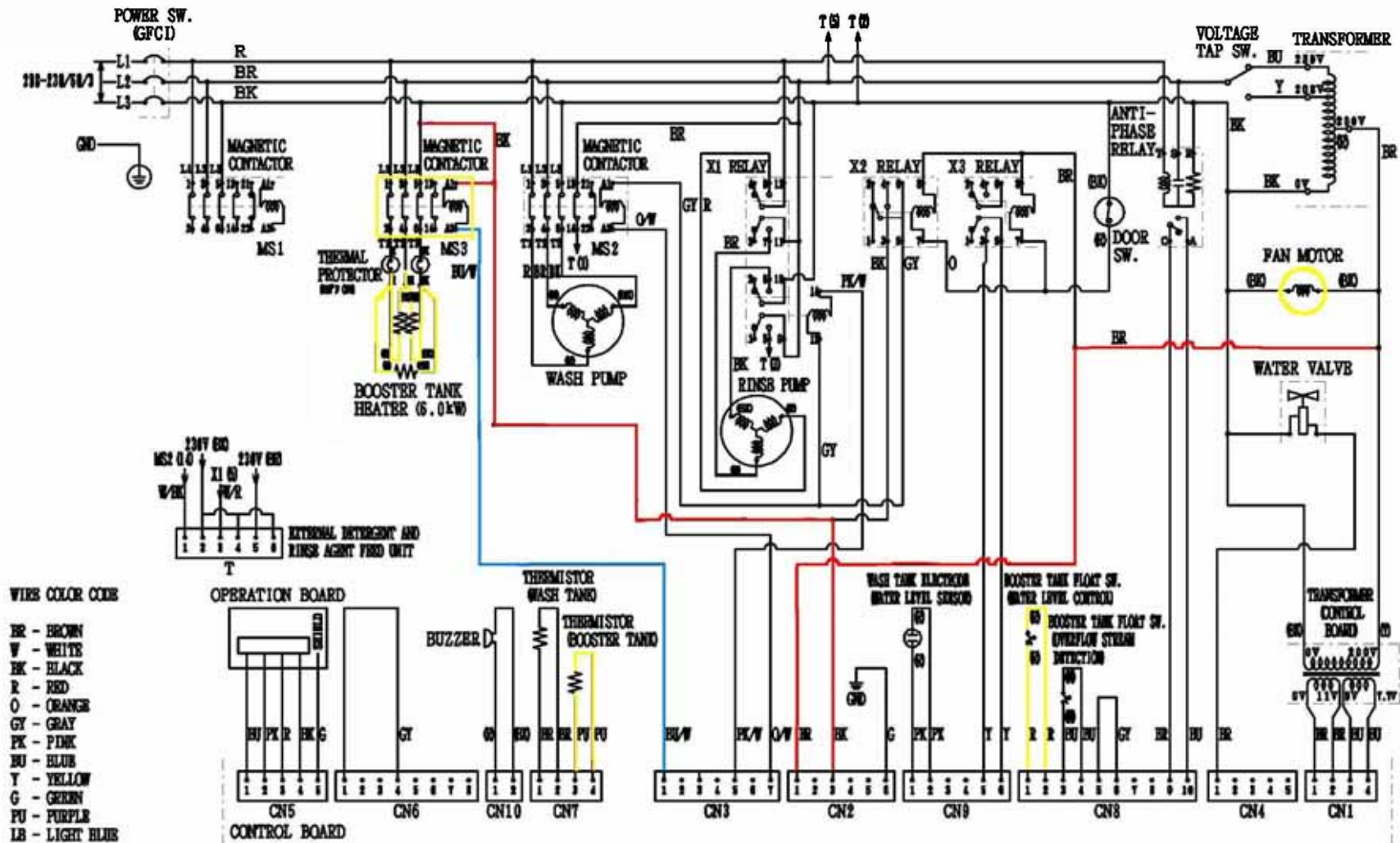
# WASH CYCLE



# RINSE CYCLE

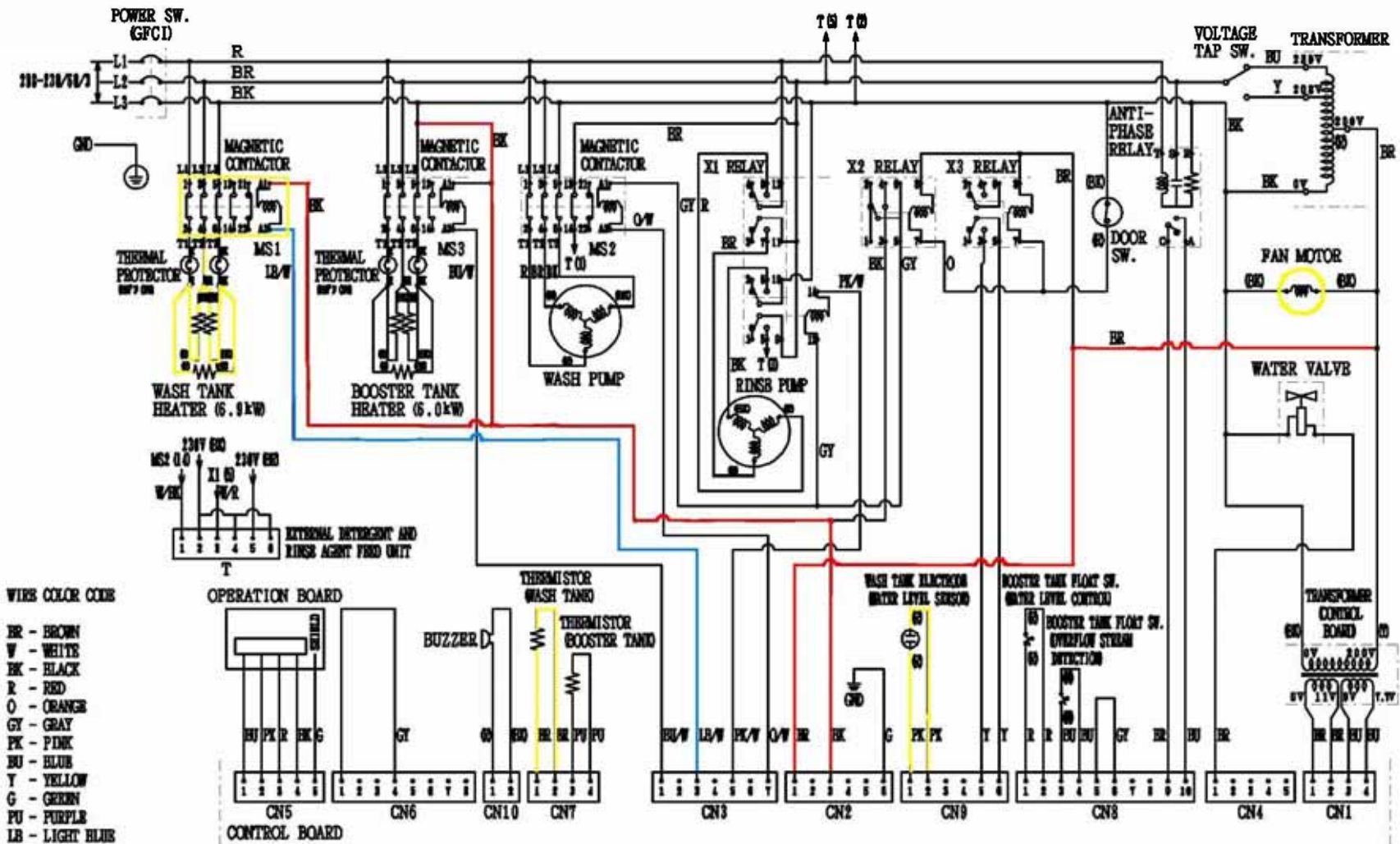


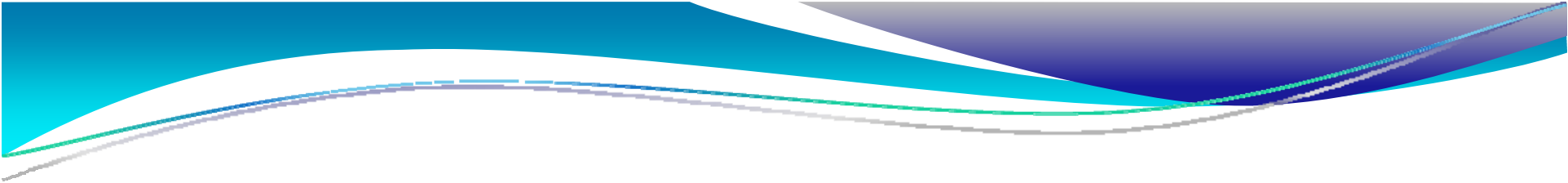
# BOOSTER HEATER





# WASH TANK HEATER





**Tech Support hopes that this gives you a good understanding of the basic layout and operation of the Dishwasher JWE units. If you have any questions concerning this or any other technical information please send e-mail to [techsupport@hoshizaki.com](mailto:techsupport@hoshizaki.com) or call the Technical Support Department at 1-800-233-1940.**