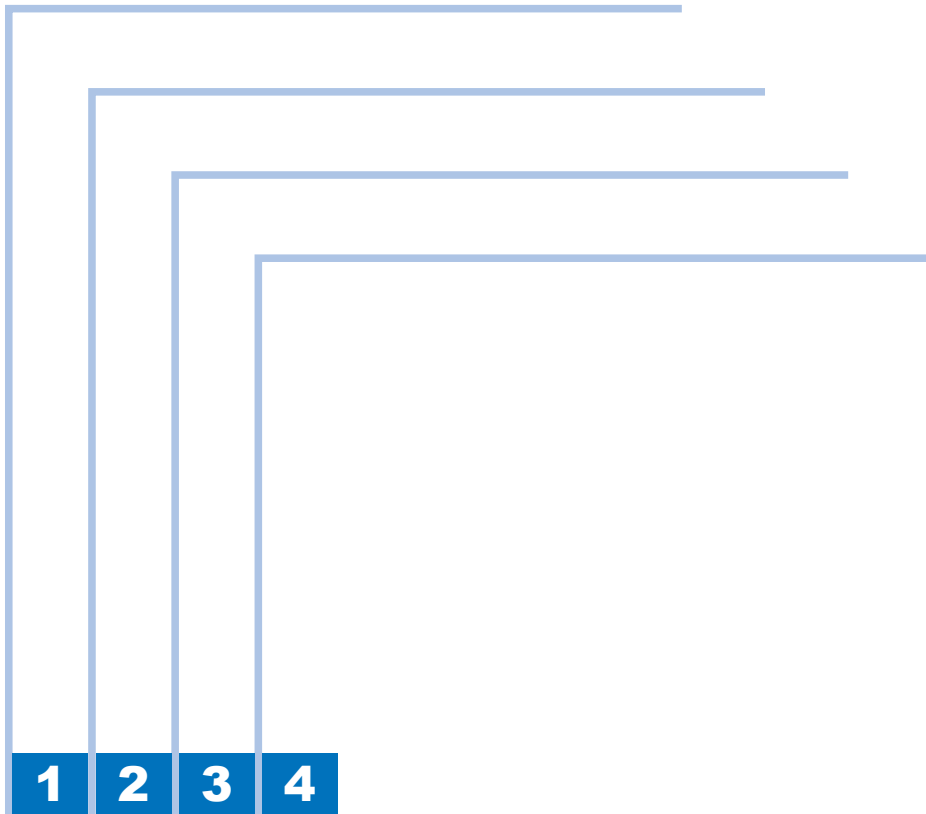


PS Printer Kit-AY1

Service Manual



Application

This manual has been issued by Canon Inc. for qualified persons to learn technical theory, installation, maintenance, and repair of products. This manual covers all localities where the products are sold. For this reason, there may be information in this manual that does not apply to your locality.

Corrections

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Caution

Use of this manual should be strictly supervised to avoid disclosure of confidential information.



Explanation of Symbols

The following symbols are used throughout this Service Manual.

Symbols	Explanation	Symbols	Explanation
	Check.		Remove the claw.
	Check visually.		Insert the claw.
	Check the noise.		Use the bundled part.
	Disconnect the connector.		Push the part.
	Connect the connector.		Plug the power cable.
	Remove the cable/wire from the cable guide or wire saddle.		Turn on the power.
	Set the cable/wire to the cable guide or wire saddle.		
	Remove the screw.		
	Tighten the screw.		

The following rules apply throughout this Service Manual:

- Each chapter contains sections explaining the purpose of specific functions and the relationship between electrical and mechanical systems with reference to the timing of operation.

In the diagrams,  represents the path of mechanical drive; where a signal name accompanies the symbol, the arrow  indicates the direction of the electric signal.

The expression "turn on the power" means flipping on the power switch, closing the front door, and closing the delivery unit door, which results in supplying the machine with power.

- In the digital circuits, '1' is used to indicate that the voltage level of a given signal is "High", while '0' is used to indicate "Low". (The voltage value, however, differs from circuit to circuit.) In addition, the asterisk (*) as in "DRMD*" indicates that the DRMD signal goes on when '0'.

In practically all cases, the internal mechanisms of a microprocessor cannot be checked in the field. Therefore, the operations of the microprocessors used in the machines are not discussed: they are explained in terms of from sensors to the input of the DC controller PCB and from the output of the DC controller PCB to the loads.

The descriptions in this Service Manual are subject to change without notice for product improvement or other purposes, and major changes will be communicated in the form of Service Information bulletins.

All service persons are expected to have a good understanding of the contents of this Service Manual and all relevant Service Information bulletins and be able to identify and isolate faults in the machine.

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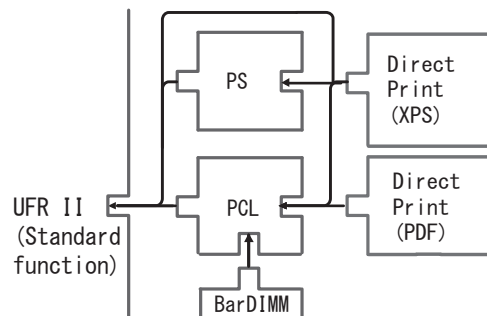
Specifications

■ Specifications

Specifications

Printer accessory configuration

Since every printer accessory is a license accessory, it is necessary to follow the LMS instructions, obtain the number of license information, and enter it into the host machine.



F-1-1

TIFF and JPEG in Direct Printing by structure of UFR II.

The following two methods enable Direct Print function.

- Download of the PDF or XPS which becomes usable with Direct Print Kit(for PDF/XPS).
- Download of the PDF or PS file which becomes usable with PS Printer Kit.

Note:

You can install PS Printer Kit after having installed Direct Print Kit PDF.
You cannot install Direct Print Kit PDF after installation in PS Printer Kit.

	Function		UFR II, PCL Printer Kit	Direct Print Kit XPS	PS Printer Kit	Direct Print Kit PDF
	RUI	File	TIFF(JPEG)	OK	OK	OK
PDF			N/A	N/A	OK	OK
XPS			N/A	OK	N/A	N/A
PS			N/A	N/A	OK	N/A
Web browser content print	File	TIFF(JPEG)	N/A	N/A	N/A	N/A
		PDF	N/A	N/A	OK	OK
		XPS	N/A	N/A	N/A	N/A

T-1-1

OK: It is possible to print directly.

N/A: It is not possible to print directly.

The Direct Print from Web browser becomes enabled when PS Unit is connected.

The host-client relationship of the printer option

In PCL and the PS, a validation is possible individually.

There is not the dependency.

PCL is necessary to install BarDIMM.

When PS license is made effectively, You cannot install the Direct PDF license.

Even if a PDF license is made effectively, You can install the PS license.

How to confirm the activated printer option license

The options displayed by selecting [counter confirmation key > device configuration confirmation] for the users in the operation panel are individual functions (such as UFR II+ PCL), not the names of the purchased options.

Consequently, the license certificate is the only way to see the combination of options.

Enter the service mode level 2 and go to the service mode described below. Then the license condition is displayed and transfer inactivation can be executed.

Copier>Option>LCNS-TR

The field "1" in the table below shows the activated/inactivated condition of UFR II, PCL, and PS in the service mode.

*marked service code must be used for the license transfer inactivation. Other operations do not work appropriately.

UFRII(standard)		
ST-LXUFR	1	Shows the UFR II installation condition.
PCL Printer Kit		
ST-PCL	1*	Shows the PCL installation condition.
PS Printer Kit		
ST-PS	1*	Shows the PS installation condition.

T-1-2

UFR II Printer Driver

■ FONT HANDLING:

UFR II mode:

All fonts are not available for the UFR II driver.

Image mode:

All fonts are not available for the UFR II driver.

■ Paper Size:

Paper Name	Paper Size [mm]	
	Width	Height
Letter	215.9	279.4
11x17	279.4	431.8
Legal	215.9	355.6
Statement	139.7	215.9
Executive	184.2	266.7
A5	148.5	210.0
B5	182.0	257.0
A4	210.0	297.0
B4	257.0	364.0
A3	297.0	420.0
Envelope Monarch	98.4	190.5
Envelope No.10 (COM10)	104.7	241.3
Envelope DL	110.0	220.0
Envelope C5	162.0	229.0
Custom Paper Size (Minimum)	99.0 x 148.0	
Custom Paper Size (Maximum)	297.0 x 431.8	
Custom Paper Size (Long Paper Minimum)	99.0 x 431.9	
Custom Paper Size (Long Paper Maximum)	297.0 x 630.0	

T-1-3

■ Effective print area

The printable area of the host machine is shown.

The host machine print guarantee area narrows more than this.

Effective print area		
	Main scanning(mm)	Sub scanning(mm)
Maximum printable area(mm)	292.0	620.5
Maximum certified print area(mm)	292.0	424.3

T-1-4

Margin(mm)	
Top	4.0
Left	2.5
Back	Less than B4: 2.5 More than B4: 3.5 Free size : 5.5
Right	2.5

T-1-5

■ Data processing

600dpi / 1200dpi

■ Supported operating systems

Windows Printer Driver: effect from Version 20.90

[32-bit] Windows XP/Server2003/Vista/Server2008/Windows7/Windows8

[64-bit] Windows XP/Server2003/Vista/Server2008/Windows7/Windows8/Server2008R2/Server2012

PS Printer Driver

■ Target PDL:

Adobe PostScript Level3 3017

■ FONT HANDLING:

● PS3

PostScript PDL option support the following font types.

-Type 0, 1, 2, 3, 4, 5, 6, 9, 10, 11, 14, 32 and 42

-CIDFontType 0, 1, 2 and 4

● Data processing

600 / 1200 dpi

● Effective print area of PS

	Effective print area(mm)		Distance between the paper edge and the printing available area (mm)	
	Main scanning	Sub scanning	Main scanning	Sub scanning
Custom Size Minimum	91.00	140.00	4.00	4.00
Custom Size Maximum	289.00	423.80	4.00	4.00

T-1-6

* The printable area of the host machine is shown.

The host machine print guarantee area narrows more than this.

● Supported operating systems

Windows Driver Version 20.90

- [32-bit] Windows XP/Server2003/Vista/Server2008/Windows7/Windows8
- [64-bit] Windows XP/Server2003/Vista/Server2008/Windows7/Windows8/Server2008R2/Server2012

PPD V3.45

MacOS X(10.3.9 or later)

MacOS (MacOS 9.1 later and LaserWriter required)

Windows OS which running PageMaker, QuarkXPress

Basic Specification(Direct Print)

Specification/Functions		Content
Indispensable option		Direct Print Kit-H1(PDF)
Indispensable Environment		Memory Size : 1.0GB
PDF Version		PDF Ver 1.7*
TIFF Version		TIFF Ver 6.0
Paper handling	Printing area	Horizontal scanning line : Parts except blank of 4.0mm Vertical scanning line : Parts except blank of Top:4.0mm / Bottom:4.0mm
	Paper size	It is the same as the main body specification.
	Paper type	It is the same as the main body specification.
Number of copies		1 - 9999
Finisher		OFF, Collate, Group, Staple Collate, Staple Group, Offset Collate, Offset Group, Rotate Collate, Rotate Group
Staple position		<ul style="list-style-type: none"> • Corner (Upper-Left*, Upper-Right, Lower-Right, Lower-Left) • Double (Top, Right, Bottom, Left) • Saddle Stitch
Hole punch		Two holes, three holes, and four holes(This setting is decided at the shipment according to the countries.)
Support the Japanese output		<p>The correspondence letter class of the Canon Heisei font is Adobe-Japan1-4(15444 characters)</p> <ul style="list-style-type: none"> - HeiseiMinCAN-W3 - HeiseiKakuGoCAN-W5 <p>The Canon Heisei font is not output in a list of fonts of the PS.</p>

T-1-7

Available printing area:

Direct Print of PDF file:

The inside area of 4.0 mm from the lead edge, 4.0 mm from the trail edge, and 4.0 mm each from both sides

0 mm mode can be supported.

Direct Print of TIFF / JPEG:

The inside area of 5.0 mm from the edges

If [Enlarge Printing area] is set to on, all margins become 0mm so that the available printing area is extended to the whole area of paper.

If the aspect ratio of image is same as that of the specified paper size, the image can be printed without margins around the image.

No print is made, however, on the outside of the available printing area set in the copier: the inside of 4.5 mm from the lead edge, 2.0 mm from the trail edge, and 2.5 mm each from both sides.

*Corresponding to PDF Ver1.7. Except the page size of PDF getting over 508 cm(200 inches) and the file size of PDF getting over 2GB.

Limitations(Direct Print)

It is not possible to send to multiple PDF files simultaneously.

When a job is forwarded using the remote UI, PDF file cannot be forwarded from multiple host terminals simultaneously. When a PDF file is forwarded from one host PC and the other host PC simultaneously, the error is displayed on the latter host PC. However, even while forwarding the PDF file from one host PC, the other host PC can operate the remote UI and forward the other PDL job simultaneously.

Page range for page label cannot be specified.

Specifying Page range for the page label which is supported in PDF Ver1.3 (e.g. Contents is used Roman numbers and the text is used Arabic numbers) is not supported.

Original print specification

PDF aims to be viewed by the viewer, so you need to specify the print operations originally. The following items are summed the specifications of the original print.

1. Annotation print

Print of each annotation is shown below. When NG is placed, the annotation cannot be printed.

It is specifiable whether to do the annotation print. (Default is to print)

The annotation window displayed when the annotation is selected on Acrobat Reader is not printed. PDF file format specification is that you can specify whether an individual annotation is printed or not, but specifying this is ignored.

Annotation type	Can be printed?	Remarks
Annotation Dictionaries	OK	
Annotations Flags	OK	
Border Styles	OK	
Appearance Streames	OK	
Markup	OK	
Text	OK	
Link	OK	
FreeText	OK	
Line	OK	
Square and Circle	OK	
Polygon and Polyline	OK	
Text Markup	OK	
Caret	OK	
Rubber Stamp	OK	
Ink	OK	

Annotation type	Can be printed?	Remarks
Popup	NG	For a PDF Viewer.
File Attachment	OK	Prints as icon
Sound	OK	Prints as icon
Movie	OK	Not supporting extracting from movie files.
Screen	OK	
Widget	OK	
Printer's Mark	OK	
Trap Network	OK	
Watermark	NG	

T-1-8

Encrypted file

Decoding the PDF file encrypted by encryption algorithm RC4 128bit, AES 128bit and AES 256bit is supported.

- The cryption key is input with remote UI as a password (maximum : 32 characters - half size of charactor), forwarded to the device with the plaintext, and decoded.
- When both the user password and the owner password are set to the document, either password can be accepted.
- When only the owner password is set to the document, entering the password is unnecessary.

If the password authentication fails, or any of the restrictions on printing applies, no printing will occur and the session will end by indicating an error message in the control panel.

Decoding is supported only if the file has been encoded using the Standard Security Handler (PDF standard).

■ Printing Restrictions

Introducing a PDF file not having printing permission will not initiate printing unless the following is true:

- The file has been given an owner password, and the password is entered correctly.

Introducing a PDF file having permission for low-resolution printing will not initiate printing if the following is true:

- The file has been given a user password, but the password is entered incorrectly (i.e., an illegal password is entered).
- The file has been given both owner password and user password, but one of them is entered incorrectly (e.g., an illegal password is entered).

Password assigned to the PDF file	Results of password authentication	Permission/prohibition of printing
Owner and user	Authenticated as owner	Permit printing (The low-resolution printing restriction will be removed, and printing will be at a high resolution.)
	Authenticated as user	Printed according to printing restrictions. (The low-resolution printing restriction will be removed.)
	Authentication denied	Prohibit printing (An error will be issued.)
Owner	Authenticated as owner	Permit printing (The low-resolution printing restriction will be removed, and printing will be at a high resolution.) Printing according to printing restrictions
	Authentication denied (authenticated as user)	Prohibit printing (An error will be issued.)
User	Authenticate as user for printing.	Printed according to printing restrictions. (The low-resolution printing restriction will be removed.)
	Authentication denied (authenticated as user)	Prohibit printing (An error will be issued.)
None		Printed according to printing restrictions. (The low-resolution printing restriction will be removed.)

T-1-9

■ Halftone screen

When half tone screen is buried in a PDF file, the said half tone is not applied to the output.

■ PJTF

The job control instruction by PJTF(Portable Jot Ticket Format) is not supported. It is ignored.

■ Font substitution

When the European character font specified by PDF doesn't exist, it is substituted by the multiple master font. However, it doesn't adjust the width of the character when the Chinese character font is substituted, so the position of the output might be displaced, depending on the substituted characters. (This is same as the Adbe PS machine).



Functions

- Printer driver

Printer driver

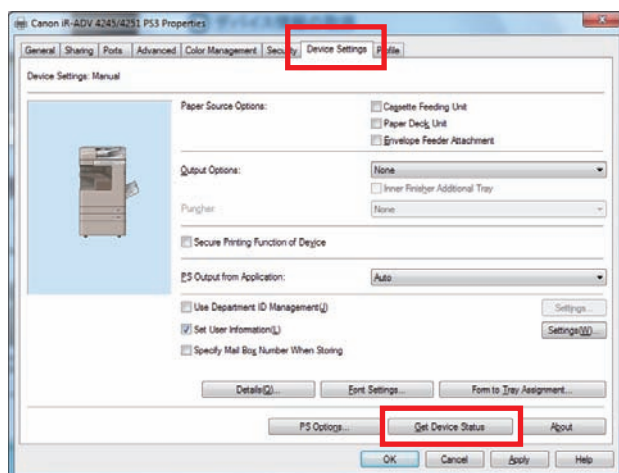
The setting method of the printer driver.

Get Device Status

Corresponding section

- Start > Devices and Printers > Printers > Printer properties
- Device Settings > Get Device Status

Pressing the [Get Device Status] button in the Device Settings tab enables to obtain automatically the configuration of the pickup options and delivery options which are connected.

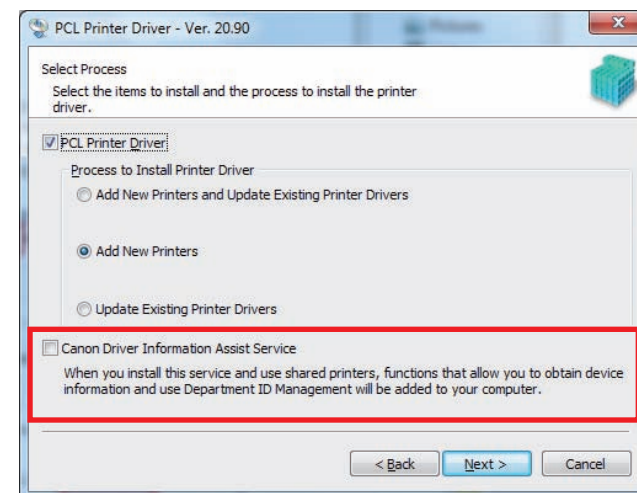


F-2-1

Precondition

To enable this function, following settings are required.

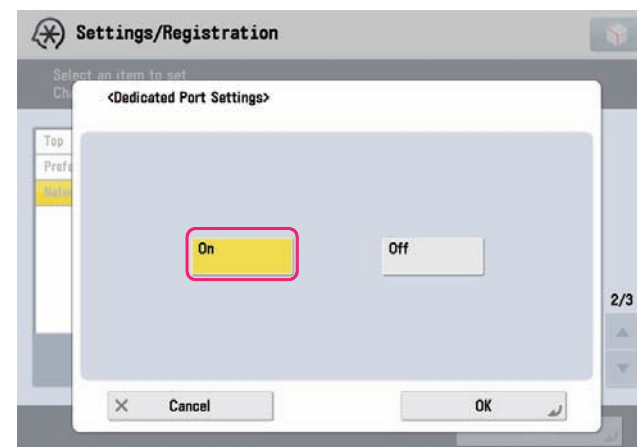
1. The host machine is connected to the TCP/IP network and is in the state where it can communicate with a PC in which a printer driver is installed.
2. When installing a printer driver, the checkbox of "Canon Driver Information Assist Service" is selected.



F-2-2

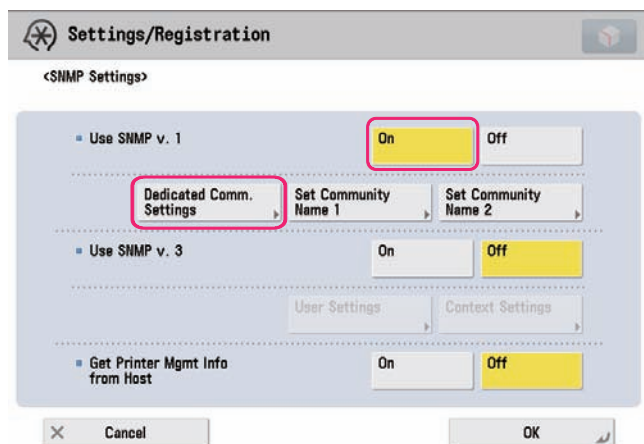
3. perform the next setting

- Settings/Registration > Network Settings > [Dedicated Port Settings] > On



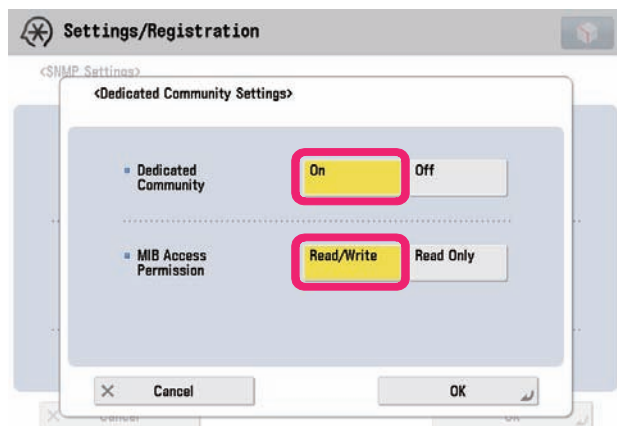
F-2-3

- Use SNMP v.1 > [ON]



F-2-4

- [Dedicated Comm. Settings]
 - Dedicated Community > [ON]
 - MIB Access Permission > [Read/Write]



F-2-5

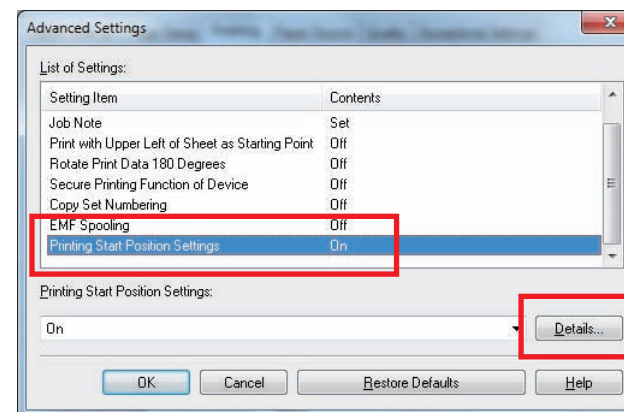
■ Prospect

The settings of the host machine needs to be enabled because the Dedicated Port is used for communication between the PC and the host machine upon [Get Device Status]. Since the Dedicated Port uses TCP/IP, it cannot be used in the case of USB connection only.

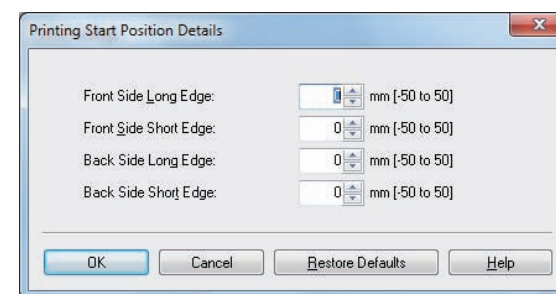
● Printing Start Position Settings

■ Corresponding section

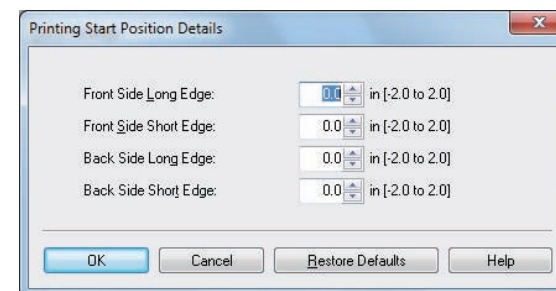
- Select Start > Devices and Printers > Printers > Printer properties.
- General > Preferences > Finishing > Advanced Settings > Printing Start Position Settings > On > Details



F-2-6



F-2-7

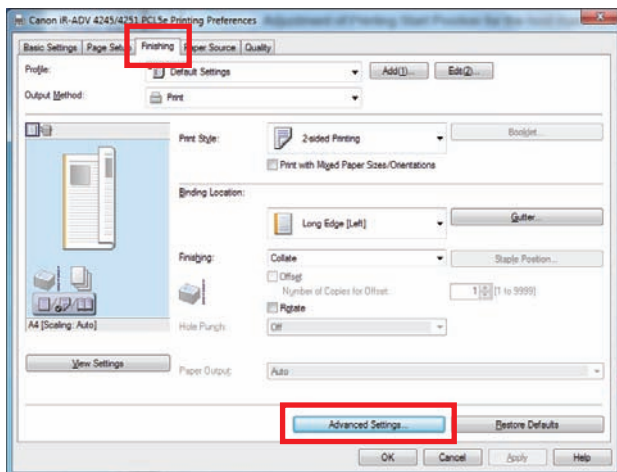


F-2-8

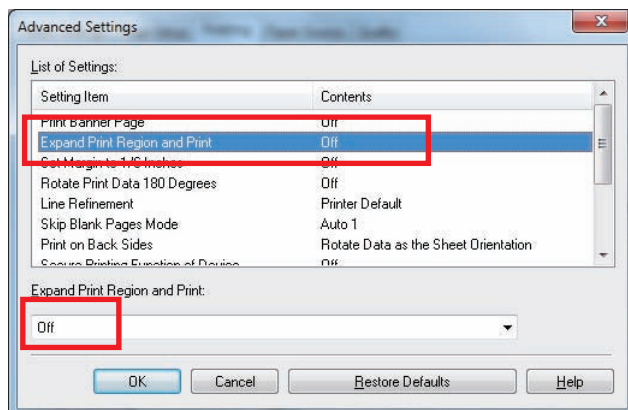
Precondition

Adjustment of Printing Start Position for the host machine is performed. (In particular, adjustment for each paper source to be used)

Check that the same values are set for all the margin widths around the original, or check that "Off" is set for General > Preferences > Finishing > Advanced Settings > Expand Print Region and Print in the printer property.



F-2-9



F-2-10



Installation

■ Installation Procedure

Installation Procedure

Overview of the Installation Procedure

As a rule, the user is expected to obtain a license key and register it to the device. Detailed instructions are found in the User's Guide. The following is an outline of the instructions:

1. Using the following URL, access the LMS, and obtain the license key by following the instructions shown on the screen:

<http://www.canon.com/lms/license/>

Note

A license key is issued in exchange for the 16-digit number indicated on the License Access Number Certificate and the serial number of the device (e.g., ABC01234) to which the license will be registered. The device serial number will be indicated in response to a press on the Counter key on the iR device (under [Serial Number]).

2. Copy the 24-digit number shown on the Web browser screen in the space given for the purpose on the License Access Number Certificate sheet.

Important

Be sure to double-check the number to avoid an error. Be sure that the user is aware of the importance of the License Access Number Certificate and that it must be stored away in a safe place.

3. Make the following selections: user mode>system control setup>license control. Then, type in the 16-digit number, and click [Execute]. In response, the license key will be registered and the appropriate functions will be enabled. Otherwise, any of the following error messages will appear:

"The number of the license key is not correct. Check the license key."

>> Make sure that the license key is not issued for a different device.

>> Make sure that the number has been correctly typed in.

>> Make sure that the license key is the correct one.

"The function has already been enabled."

>> Make sure that the Kit has not already been enabled.

4. Hold down the control panel power switch for 3 sec or more. Follow the instructions shown on the screen for shut-down sequence so that the main power switch may be turned off. Turn off the main power switch, wait for 10 sec, and turn it back on.
5. The registered license will become valid when the device is turned back on. When it has started normally, press the Counter key, and click the Device Configuration button to make sure that the Kit is indicated as part of the options.



Maintenance

- Notes when service
- Related Error code

Notes when service

Points to Note

When performing service on this kit in the field, note the following cautions and reference items.

- With regard to paper size and margin size, depending on calculation errors in the system,application software and driver, or due to the paper feed accuracy of the printer, paper shrinkage or stretching caused by heat and or humidity, the actual sizes may be greater or smaller than the specified or desired size.
- Supported fonts can be used by adding to the Windows fonts.

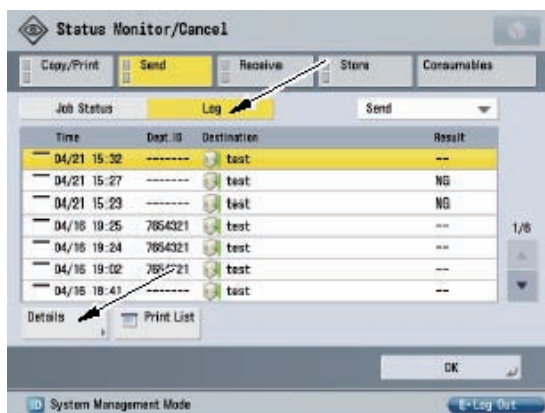
Related Error code

Confirm method of error code

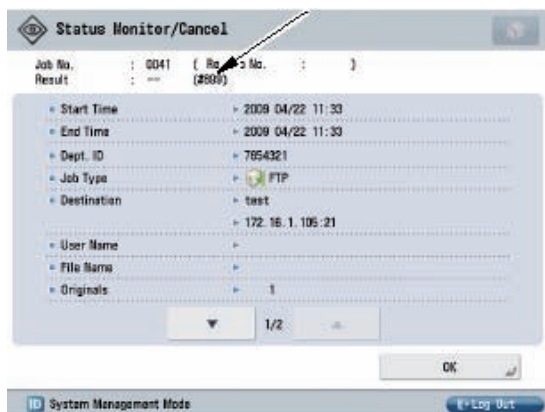
The error code is displayed in the touch panel by the figure of # XXX.

There is an error message list in the user guide.

The corresponding content of the error is confirmed.



F-4-1



F-4-2

#853

Some jobs entered by the iR host machine may be cancelled even if the printing instruction is given to the iR host machine from the PC.

If you check the error code in the following operations, you can obtain the reference information which can specify the cause.

Press 'System state/Stop' button on the lower right of the control panel to display the job history.

Select a job that resulted in NG, press 'Further information' button, then the error code is displayed in the space of Result.

The error code "#853" (An error or non-support function is detected in the host machine and the job is canceled) has 30 or more causes. It has been difficult to specify the cause, as 30 or more causes are lumped together as #853.

The details of the cause of Job cancel are shown in the list below.

First, codes: #xxx shown in the attachment list, are allocated to the causes that are lumped together as #853 in Job history on the UI screen.

Select FUNCTION > MISC-P > PJH-P-1/2, then detailed codes in the list below are displayed.

		State	Cause	Remedy
#853	32	Job cancel due to spool over of CPCA Send data (Job type: Print job, PC-FAX job)	When 'Spool' is set to 'ON', the data received from the Host cannot be spooled completely because the spool area (HDD) of the received data is full.	Use Spool function under System Control Setup > Network Setup in service mode. Re-send the data after the Spool function is set to 'OFF'.
	2	The number of Binder and Document of CPCA exceeds the upper limit (Total 400/each in whole device)	The number of Binder and Document exceeds the upper limit during the processing of received data.	Try to print again after all jobs are finished. If the print job cannot be done, check the sent data.
	38	The number of secure jobs exceeds the upper limit. (Even though the number of normal PDL print exceeds the upper limit, the job itself is not recorded in the history, as the job is not created at that point. In secure job, exceeding the upper limit may occur, as the job is kept until printing is completed.)	The number of entered secure jobs exceeds the limit of jobs receivable at a time.	Execute the secure jobs accumulated in the host machine or delete them, and then try to execute again.

T-4-1

A detailed history report is output so that users can check the internal (CPCA job log) detailed cause in service mode, since detailed causes are grouped to some extent on the UI display. But, this report shows only PDL print job.

FUNCTION > MISC-P > PJH-P-1 (Latest 100 jobs)

FUNCTION > MISC-P > PJH-P-2 (Max. 5,000 jobs)

Imaging(error)

When an error is detected in TIFF or JPEG image except PDF while the direct print function works, it conducts error processing.

Following errors are detected during direct print processing.

- Initialization error
- Work Memory full
- Invalid data
- Processing error

■ Initialization error

This error occurs when specified memory cannot be allocated at the startup of direct print function. When initialization error is detected, the function prints pages that have already been rendered and executes the following processing.

- Regardless of [Warning display] setting in IMAGING set up menu, it displays an error message on the panel and moves to error state.

After moving to the error state, turning the power on/off by user operation is the only way to return the function to the normal operating state.

■ Work Memory full

This error occurs when necessary memory for imaging process is exhausted. When memory full error is detected, the function prints pages that have already been rendered and executes the following processing.

- Regardless of [Warning display] setting in IMAGING set up menu, it displays an error message on the panel and moves to error state.

After moving to the error state, if the job is canceled by user operation, it returns to normal, skips importing the remaining data, and ends.

■ Invalid data

This error occurs when invalid data, which is impossible to be analyzed, is detected during data analysis of JPEG or TIFF. When the direct print function detects invalid data, it prints pages that have already been rendered and executes either of the followings. After that, if it is possible to continue the processing, printing job of the remaining data is done. If it is impossible to continue the processing, it skips importing the remaining data in printing job and ends.

- If [Warning display] is set to 'ON', it displays an error message and moves to error state.

After that, if the job is cancelled by user operation, it returns to normal.

- If [Warning display] is set to 'OFF', it does neither display any message nor move to error state.

■ Processing error

This error occurs when something abnormal is detected while the direct printing function works. For example, an error that occurs when the function is importing data from receiving buffer, or an error that occurs when the function is accessing to hard disk. When this translator detects a processing error, it prints pages that have already been rendered and executes the following.

- Regardless of [Warning display] setting in IMAGING set up menu, it displays an error message on the panel and moves to error state.

After that, if the job is canceled by user operation, it returns to normal, skips importing the remaining data, and ends.

PDF error message(Direct Print)

When some reasons make printing impossible during direct print, a message indicating the trouble appears on the touch panel while the error lamp is blinking.

Type	Message	Nature of error	Error level	Recovery
05 PDF analysis error	Printer PDF memory overflow	The work memory has become full (or exhausted).	Error	Recovery by skipping (manual)
Data cannot be decoded.	Printer PDF data decoding error	Data cannot be decoded because there is no decoding key, the decoding key is wrong, or printing is not permitted.	Error	Recovery by skipping (manual)
The specified printing range is illegal.	Printer PDF printing range error	The rate of the specified printing page is illegal.	Error	Recovery by skipping (auto)
Definition error (not defined)	Printer PDF error	An error not defined by error code has occurred.	Error	Recovery by skipping (manual)

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Error XPS Direct Print

Type	Message	Continuance of processing	Cause	Remedy	Recovery
Analysis Error	XPS data error	Auto	Improper order is specified due to corrupted data, etc., so processing cannot be continued.	1. Press the online button to continue the processing. However, the output result of the page including the target area is not guaranteed. 2. Print again with the XPS data format which the printer supports.	Cancel the target job.
Analysis Error	XPS page data error	Auto	Improper description contents. Page cannot be generated.	Print again with the XPS data format which the printer supports.	To be skipped automatically
Analysis Error	XPS image data error	Auto	Enlarging image data fails.	Change the image data in the XPS file and print again.	To be skipped automatically
Analysis Error	XPS font data error	Auto	Analysis of font data fails.	Change the font data in the XPS file and print again.	To be skipped automatically
Analysis Error	XPS non-support image error	Auto	HD Photo image is included in the data.	When HD Photo image is included in the XPS file, convert to TIFF or JPEG format to embed the image.	To be skipped automatically
Analysis Error	XPS rendering error	Auto	Error occurs in the rendering system.	Turn OFF/ON the main power switch and send the job again. When this symptom still occurs, call the service center.	
Analysis Error	XPS memory full error	Auto	Memory space is not enough for rendering.	1. Press the online button to continue the processing. However, the output result of the page including the target area is not guaranteed. 2. When HD Photo Image or Progressive JPEG is used in the XPS data, convert to Baseline JPEG or TIFF format and print again.	To be skipped automatically

Type	Message	Continuance of processing	Cause	Remedy	Recovery
Analysis Error	XPS spool full error	Cannot be continued	Spool space is not enough for rendering.	Turn OFF/ON the main power switch and send the job again. When this symptom still occurs (when printing cannot be made), divide the data using the page range and print respectively.	Cancel the job.
Analysis Error	XPS print range error	Auto	Pages to be processed are not found in the specified print range.	Specify the correct page range.	Cancel the job.
Fatal Error	XPS initialization error	Cannot be continued	Initialization fails at start-up of printer or XPS processing.	Turn OFF/ON the main power switch and send the job again. When this symptom still occurs, call the service center.	
Analysis Error	XPS exception error	Cannot be continued	Undefined error occurs.	Turn OFF/ON the main power switch and send the job again. When this symptom still occurs, call the service center.	

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