

## 5.1 Introduction

This section contains preventive and corrective maintenance procedures for the A440 Series notebook. The first part of the section describes the computer cleaning procedures and preferred handling procedures for sensitive components (e.g. disk drives, LCD, CPU, batteries).

The second part of the chapter identifies all field replaceable parts with the remainder explaining the removal and replacement procedures for the field replaceable parts.

## 5.2 Preventive Maintenance

Preventive maintenance is limited to cleaning the plastic case, the keyboard, and the display screen and cleaning the floppy drive heads as required.

## 5.2.1 Cleaning the Computer

When it is necessary to clean the plastic case and keyboard, use a soft lint-free cloth, slightly dampened with a mild detergent solution, or use the contents of any commercially available computer cleaning kit.

(i) Never use alcohol, petroleum-based solvents, or harsh detergents to clean the notebook. Also, do not spray any liquids directly on the computer case, keyboard, or screen. If the liquid-crystal display (LCD) screen has become smeared or dusty, clean the screen by first applying a mild glass cleaner to a soft, clean, lint-free cloth, and gently wipe the glass. Never apply liquids directly on the screen surface. Moreover, do not use paper towels to clean the display screen. Paper can scratch the display screen matte.

## 5.2.2 Protecting the Disk Drives

To protect the disk drives and data, back up the system disk periodically on floppy diskettes. Periodically use a head-cleaning diskette in the floppy diskette drive to prolong the life of the drive and to help maintain data integrity.

## 5.2.3 Maintaining the LCD Quality

When it comes to screen problems, heat plays a big part. After a good working session, the typical routine is to shut the machine and close the cover. But the display surface - no matter what type it is - and the components inside the computer radiates heat; when you close the cover, you trap the heat against the screen. Leave the computer's cover open for about ten minutes while the heat disperses. Make this a habit.

## 5.2.4 Maintaining the Hard Disk Drive

The hard disk drive is one of the most common parts that always gets problem. Here is some preventive maintenance that you can do when handling the hard disk.

- Always back up the data files from the hard disk.
- Run a virus detecting program for possible virus infected area on the hard disk.
- Use **SCANDISK** to correct any errors found in the directory and File Allocation Table (FAT). This will also free up space from any unused sectors.
- Never turn the computer off when the hard disk is being accessed.
- Never move or raise the computer while the hard disk is being accessed, most especially don't jar the hard disk as this may cause a hard disk crash.
- Use hard disk system tools like **Disk Defragmenter** under Windows. This reorganizes your hard disk by eliminating fragmentation and improves the hard disk access time.

## 5.2.5 Handling the Computer Battery Packs

The battery packs furnished with the computer require reasonable care and handling to ensure efficient operation and maximum life. Periodically inspect the battery terminals and the batteries for evidence of corrosion and oxide build-up.

To ensure that the battery packs endure normal life cycle, always observe the following precautions when handling the battery packs:

- Do not drop the battery packs or subject them to excessive shock and vibration.
- Do not expose the battery packs to direct sunlight, moisture, or chemical compounds.
- Do not disassemble the battery packs.
- Do not use the battery packs to power other devices.
- Do not short the battery leads or connect the battery with reversed polarity.
- Never attempt to charge the battery packs in any way other than as described in this manual and the User's Manual.
- Always charge the battery packs as soon as possible after a low battery indication.

## 5.3 Required Tools and Equipment

To troubleshoot and repair PC systems properly, you need a few basic tools:

- Tweezers
- Small flat-blade screwdriver
- Small Phillips screwdriver
- Regular size Phillips screwdriver
- Small Hex-bolt screwdriver

All boards, options, and peripherals contain components that are sensitive to static electricity. When handling any of these items, use wrist or ankle grounding straps and grounded working mats. When moving or storing items, use the anti-static bags supplied with the items.

### 5.4 Notebook Field-Replaceable Parts and Assemblies

The notebook contains two major assemblies: The Cover Display LCD Assembly and the System Unit Assembly.



Figure 5-1 Cover Display and System Unit Assembly

0	Color LCD Panel	0/B	Email / Browser Buttons	4	Status LED Panel
6	Glidepad	6	Power Button	0	Air Cooling Vent
8	Keyboard	<b>0</b> /0	Power/Charge LEDs		

## 5.4.1 Cover-Display LCD assembly

The Cover-Display LCD Assembly includes the following major field replaceable units/parts (FRUs):

#### • LCD Face and Back Panel Cover

These parts are used to cover the whole LCD Panel assembly, which includes the LCD Display Module, the LCD FPC cables, and inverter board.

#### • LCD Display Module

12.1"/13.3"/14.1" LCD (Liquid Crystal Display) screen used for output display. This part is assembled together with LCD Power Inverter Board, and LCD cables contained inside the whole LCD Panel. Handle this part with care against static electricity and accidents that can break the LCD.

#### • LCD Power Inverter Board

This part or PCB (Printed Circuit Board) is used to provide high voltage to the CCFT (Cold Cathode Fluorescent Tube) of the notebook's LCD backlighting. It is connected to the right side of the LCD display screen and attached to the back panel by a screw. Exercise safety electrical precautions in handling and servicing this part. The circuit board also includes the function for displaying the power status and battery charge LED indicators.

#### • LCD FPC Cable

The LCD FPC cable is used to convert output signals from the motherboard in driving the LCD display screen. The cable is connected to the back of the LCD Panel.

### 5.4.2 System Unit Assembly

The System Unit Assembly comprise of several assemblies of which can be divided into two major sub-assemblies.

- The System Top Unit Assembly.
- The System Base Unit Assembly.

The following System Top Unit Assembly includes the following major field replaceable units/parts (FRUs):

• Glidepad Touchpad Module Assembly

The touchpad (glidepad) pointing device module is assembled at the underside of the Palm-rest case with the sensor pad exposed on the top. The assembly comprises of the glidepad board, the glidepad converter board, the select buttons bracket casing, the insulator sheet, the glidepad FPC cable, and the glidepad wire cable. The glidepad board is assembled just underneath the select button assembly. It provides a FPC cable connector for the glidepad converter board. The converter board on the other hand provides the wire cable connector to the audio board of the system unit.

#### • Keyboard Panel Assembly

The keyboard is assembled on top of the system unit and connected to the I/O board's keyboard FPC type connector. The keyboard is also secured on the system's top unit casing. There are no screws attached to the keyboard.

#### • Heat Plate and Fan Exhaust Unit

The Fan Exhaust unit is assembled on the right side of the system unit. It comprises of a heat plate and one fan. There are four screws securing the heat plate to the CPU module inserted on the motherboard. The exhaust fan is secured underneath the heat plate using two small screws.

#### • System Upper Unit Case Assembly

The system upper unit case assembly is a thin bracket for holding the keyboard and heat plate as well as covering the base unit. It is also where you attached the LCD panel through the hinge sections and includes the power button and status LED cover moldings.

The following System Base Unit Assembly includes the following major field replaceable units/parts (FRUs):

#### • Battery Pack

This is one of the more easily replaceable parts. The battery pack is found on the right side on the base unit and can be easily removed by pressing the latch underneath the unit and pulling the battery on its handle. The battery pack is replaced as a whole and must not be opened for repair.

#### • Hard Disk Drive Module

The Hard Disk Drive is attached on the front left side of the system base unit located just above the floppy disk drive assembly. The HDD is secured by a steel bracket and one screw. The HDD module is a 2.5-inch hard disk drive with a maximum height of 12.7mm. The hard drive module assembly is attached to the motherboard through the HDD board connector that plugs into the I/O board.

#### • I/O Board + Charger Board

The I/O board is a daughter board attached to the system main board or motherboard. This I/O board also has the charger board attached to it underneath. The I/O board provides connections for the hard drive, floppy drive, and keyboard. The I/O board also includes the cover switch for activating STR mode when the LCD cover is closed. The charger board, on the other hand, provides the circuitry for charging the battery. It is attached on the underneath the I/O board and can be separated from it. You need to remove the I/O board first before you can see the charger board.

#### • Audio Board

The audio board is a daughter board that is attached to the system main board or motherboard through a connector near the PCMCIA connector. The audio board sits on top of the battery pack compartment and is just on the right side of the I/O board. This board provides connections for the internal microphone, speakers, CMOS battery, and glidepad. It also includes the external audio ports for connecting external audio devices.

#### • CD-ROM / DVD-ROM Drive Assembly

The CD-ROM / DVD-ROM Drive Assembly is attached on the left end side of the base unit and is only secured with one screw. The drive module includes a metal bracket (left and right) with two screws securing each bracket.

#### • Floppy Disk Drive Assembly

The Floppy Drive assembly is located at the front left side of the base unit just underneath the hard disk drive assembly. It is assembled to the unit with one screw secured on the lower left corner. The module consists of the metal bracket with four screws, insulation sheet, FDD FPC cable, and the floppy drive.

#### • CPU

The Pentium-III/Celeron FC-PGA socket is found on the top part of the motherboard. You will need a flat screwdriver for removing or installing the CPU. Refer to Chapter 2 on how to install and upgrade the CPU.

#### • Speaker Assembly

The two internal speakers of the notebook are assembled into front left and right side corner of the System. The Speakers are secured into a slot and speaker cable connector is attached into the audio board.

#### • Motherboard Assembly

The Motherboard assembly is the most important part of the notebook. It contains the entire major chipsets including the core logic, PCMCIA, memory, and BIOS to operate the whole computer. It also includes the sockets, connectors and ports completing the functionality.

#### • Internal Modem/LAN Module Assembly

If the computer includes an internal modem or an internal LAN module, it is located underneath the motherboard using a mini-PCI slot. The output jack is inserted into the port just beside the exhaust vent.

#### • System Base Unit Case

The System Base Unit Case is where the Motherboard is placed. It includes openings for the battery, FDD, CD-ROM and PCMCIA equipment.

## 5.5 Parts Removal and Replacement Procedures

This section contains the field service-level removal/ replacement procedures for the notebook. The notebook is designed for optimum modularity in order to make field replacement and maintenance easy and efficient.

## 5.5.1 Removing the Battery Pack

The procedure for removing and replacing the battery pack is as follows:

- 1. The battery pack is located on the right side of the system unit.
- 2. To release the battery pack, locate the battery latch found underneath the unit.
- 3. Push the latch to release the lock and at the same time pull the battery pack out.
- 4. To replace the battery pack, simply slide in the battery pack until the latch snaps in.

## 5.5.2 Removing the Glidepad

The glidepad module is assembled underneath the palm-rest cover case. Follow the procedure below on how to remove the module:



Figure 5-2(a) Removing the Glidepad / Palmrest Cover

- 1. Remove the three screws mounted on the palm-rest assembly found underneath the unit.
- 2. Slowly remove the palm-rest cover by unsnapping the sides from the system base unit, starting at the right corner panel.
- 3. Slowly lift the cover case, and you will find a cable connected from the glidepad to the

audio board. Pull the glidepad cable from the audio board to separate the palm-rest cover from the system unit.

4. Underneath the palm-rest cover, you will see the glidepad module assembly. Remove first the three screws on the glidepad converter board where the glidepad wire cable is connected. Remove the FPC cable connected to it as well.



Figure 5-2(b) Glidepad Assembly

- 5. When the converted board is removed, you can remove the select-button bracket casing covering the glidepad board.
- 6. Replace a new glidepad module and reverse the procedure to reassemble.

## 5.5.3 Removing the Keyboard and Heat Plate

The internal keyboard is located just above the system top unit and is fitted in without screws on the top unit case. Follow the steps below on how to remove the keyboard and heat plate:

- 1. Follow the steps on removing the Glidepad assembly (palm-rest cover). There are no screws attached to the keyboard.
- 2. Remove the keyboard cover by gently pressing on it and sliding it towards right direction.



Figure 5-3 Removing the Keyboard Cover

3. Lift the keyboard and tilt it towards the LCD panel. You will find the keyboard cable connected to the I/O board inside the unit. Release keyboard cable by sliding the ZIF connector towards right direction.





Figure 5-4

Removing the Keyboard Cable



Figure 5-5 Removing the Heat Plate

4. Release the three screws securing the heat plate found on the top center. Remove the heat sink by slightly lifting it up and sliding it towards left direction. Be careful with the CPU fan cable that is still connected on the motherboard. Unplug the CPU fan cable. The heat sink may be a bit difficult to pull out at first time.

## 5.5.4 Removing the LCD Panel

The procedure for removing the LCD Panel is as follows:



Figure 5-6 LCD Hinge and LCD Panel Connector

- 1. Follow the steps above in removing the keyboard cover.
- 2. You will find the LCD panel connector attached to the system unit using two screws. Remove the screws of the LCD panel connector.
- 3. At the back of the LCD panel connector where the I/O ports are located, you will find another two small screws. The screws are just located on top of the printer port and VGA port. Remove the two screws as well.
- 4. You now need to pull out the LCD hinge cover found at both rear corners of the system unit where the LCD panel is attached. Use a small flat screwdriver first to unsnap the hinge cover before pulling them.
- 5. There are two screws securing both LCD hinge to the system unit. Remove the screws to separate the LCD panel from the system unit.
- 6. Slowly pullout the LCD panel from the system unit.
- 7. To remove the LCD screen itself, you need to disassemble the LCD front panel casing. Remove the screws on the front panel as shown in the figure below. Then, carefully separate the front panel cover from the LCD assembly.



Figure 5-7 LCD Face Cover Screw Locations

## 5.5.5 Removing the System Upper Case

The procedure for removing the system upper case is as follows:

- 1. For doing this disassembly, you need first to do the disassembly for the glidepad, keyboard, heat plate, and LCD panel.
- 2. To remove the system top case, you need to remove several screws. There are nine screws found on the top case four small ones on the rear end and another five screws as indicated on the figure below. Remove them all.
- 3. At the rear corners of the system unit on the I/O port, you will find four round screws secured at both ends. Remove them.
- 4. Slowly unsnap the top case bracket from the bottom case. Pull out the top case.



Figure 5-8 Removing the Screws of the System Upper Case

## 5.5.6 Removing the Internal Hard Disk Drive

The notebook provides a built-in hard disk for the primary IDE controller. The HDD is an industry standard 2.5" IDE disk drive and can be upgraded with another standard 2.5" HDD.

- 1. Remove the two screws securing the palm-rest cover underneath the system base unit. Remove the palm-rest cover by slowly unsnapping each section of the palm-rest cover from the base unit.
- 2. When you have remove the entire palm-rest cover, simply flip over the touchpad panel to the keyboard. You will find the built-in hard disk secured with one screw at the upper left corner of the hard disk and another screw at the upper right corner of the hard disk. Remove the screw and carefully pull the hard disk module from the connector on the daughter board.
- 3. Remove the four screws securing the hard disk to the bracket connector and replace with another one. Plug in the hard disk module to the connector on the daughter board and secure the screw on the upper left corner of the hard disk.



Figure 5-9 Hard Disk Drive Assemblies

## 5.5.7 Removing the Audio Board

The procedures for removing and replacing the audio board is as follows:

- 1. Before removing the audio board, you need first to disassemble the glidepad, keyboard, heat plate, LCD panel, and upper casing.
- 2. The audio board is plugged onto the connector found on the motherboard just behind the PCMCIA connector. The board sits on top of the battery pack compartment. The audio board is where the speaker cable, glidepad cable, internal microphone, and RTC battery are attached.



Figure 5-10 Audio Board Screws and Connectors Locations

3. There are three screws securing the audio board (see Figure 5-10). The screw on the right corner is secured on top of the audio board, while the other screw on the left is secured underneath the bottom case and beside the microphone jack. To replace the audio board, remove the two screws, and plug out all cables connected to it.

### 5.5.8 Removing the Charger Board

The procedures for removing and replacing the I/O + Charger board and DC/DC board are as follows:



Figure 5-11 I/O Board Assembly

- 1. Before removing the I/O + charger board, you need first to disassemble the glidepad, keyboard, heat plate, hard disk, LCD panel, upper casing, and audio board.
- 2. The I/O board is plugged into the middle of the motherboard. The I/O board is also where the FDD cable, hard disk, and audio board are attached. Remove all cables connected to it.
- 3. There are three screws and one hex bolt securing the I/O board (see Figure 5-11). Remove the screws and slowly pull out the I/O board.

## 5.5.9 Removing the CD-ROM Module

The procedures for removing and replacing the CD-ROM module is as follows:

- 1. Before removing the CD-ROM module, you need first to disassemble the glidepad, keyboard, heat plate, hard disk, LCD panel, and upper casing. The CD-ROM module is found at the upper left side of the base unit.
- 2. To remove the CD-ROM module, remove the screws securing the CD-ROM bracket and pull out the drive from the connector.
- 3. Slowly slide the CD-ROM module out of the base unit.
- 4. To replace the CD-ROM, remove the metal bracket around it.



Figure 5-12 CD-ROM Screw Location

### 5.5.10 Removing the Internal Speaker

The internal speakers are connected on the front left and right side of the base unit assembly. Both speakers are connected to the audio board using wire cable. Follow the procedure below and illustration on how to remove the internal speaker:

- 1. The internal speakers are located on the front left and right side of the base unit. There are no screws attached to the speakers, just unhook the speakers from the speaker compartment case.
- 2. The speaker cables are directly connected to the audio board. Pull the wire cable of the internal speakers and take out them out.



Figure 5-13 Internal Speaker Assembly

## 5.5.11 Removing the FDD Module

The procedures for removing and replacing the FDD module is as follows:

- 1. Before removing the FDD module, you need first to disassemble the glidepad, keyboard, heat plate, hard disk, LCD panel, upper casing, CD-ROM module, audio board and I/O board. The FDD cable is also connected to the I/O board. Detach the FDD cable also.
- 2. The FDD module is assembled to the lower left side of the base unit, just on top of the hard disk drive.
- 3. Remove the screw securing the lower left side of the FDD metal bracket.

- 4. Slowly lift the entire FDD module and remove from the base unit.
- 5. To replace the FDD, remove first the metal bracket and mylar sheet.

## 5.5.12 Removing the CPU

For removing and installing the Socket 370 FC-PGA CPU, please refer to Chapter 2 on CPU upgrade procedures.



Figure 5-14 Socket 370 FC-PGA

### 5.5.13 Removing / Replacing the Motherboard

The motherboard contains the major chipset and components needed to run the notebook. Follow the steps below on how to remove and replace the motherboard:

- 1. Before removing the motherboard, you need first to disassemble the all base unit modules mentioned in the previous sections.
- 2. On the motherboard, there are six hex bolts and six screws (see figures below). Remove these hex bolts and screws.



Figure 5-15(a) Motherboard Hex Bolts Location



Figure 5-15(b) Motherboard Screws Location

- 3. Underneath the unit, there are two screws found on the rear corners near the tilt foot. Remove them as well. When all screws and bolts are removed, slowly detached the motherboard from the base unit casing.
- 4. After removing the motherboard, you can also pull out the I/O port bracket.
- 5. To remove the I/O port bracket, use a hex bolt screwdriver to remove the hex bolts.