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ULTIMATE U37 Rear Vent Direct Vent Freestanding Gas Stove

Owners & Installation Manual



MODELS: U37-NG Natural Gas U37-LP Propane

a fire or ex	tion in these instructions are not followed exactly, plosion may result causing property damage, ıry or loss of life.	 Do not try to light any appliance Do not touch any electrical
FOR YOUR SAFETY Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.		from a neighbour's phone. Follow
Installation and service must be performed by a qualified installer, service agency or the gas supplier.		 the gas supplier's instructions. If you cannot reach your gas supplier, call the fire department.
Tested by: Installer: Please complete the details on the back cover		



REGENCY ULTIMATE Rear Vent Direct Vent Freestanding Gas Stove

To the New Owner:

Congratulations! You are the owner of a state-of-the-art ULTIMATE Rear Vent Direct Vent Gas Stove by FPI Fireplace Products International. The Regency Gas Series of hand crafted appliances has been designed to provide you with all the warmth and charm of a woodstove, at the flick of a switch. The models U37-NG, and U37-LP of this series has been approved by Warnock Hersey for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your ULTIMATE Rear Vent Direct Vent Freestanding Gas Stove.



INFORMATION FOR MOBILE/MANUFACTURED HOMES AFTER FIRST SALE

This Regency product has been tested and listed by Warnock Hersey as a Direct Vent Wall Furnace to the following standards: ANSI Z21.88b-2003/CSA 2.33b-2003, and CAN/CGA-2.17-M91.

This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CAN/CGA B149 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

This Regency Mobile/Manufactured Home Listed appliance comes factory equipped with a means to secure the unit.

This Regency Mobile/Manufactured Home listed appliance comes equipped with a dedicated #8 ground lug to which an 8 gauge copper wire from the steel chassis ground must be attached.



We recommend that our products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute[®] (NFI) or in Canada by Wood Energy Technical Training (WETT).

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This is a copy of the label that accompanies each ULTIMATE Rear Vent Direct Vent Freestanding Gas Stove. We have printed a copy of the contents here for your review. The safety label is located on the inside of the drop down pedestal door.

NOTE: Regency units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

Copy of Safety Label for U37

Listed: GRAVITY DIRECT VENT WALL FURNACE Certified for/Certifiée pour: CANADA AND U.S.A.	Serial No./No de serie			
	IOT REMOVE THIS LABEL / ENLEVER CETTE ÉTIQUETTE AL: Minimum Clearances to Combustibles/ Degregoment			
Provide Note Provide Note <td< td=""><td>élevée</td></td<>	élevée			
VENTING: Only for direct discharge without duct connection. This appliance must be installed in accordance with the manufacturer's installation instructions and with local codes, if any; if not, follow the current ANSI Z223.1 in the USA or the current CAN/CGA-B149 in Canada. For Manufactured Home Installation: This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and Manufactured Home Construction and Safety Standard Title 24 CFR, Part 3280, or the current Standard for Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240 MH Mobile Home Standard in Canada. Electrical supply 115VAC, 1.13 A, 60 Hz. Not for use with solid fuel.				
FPI Fireplace Products International Ltd., Delta, BC, Canada MADE IN CANADA / FABRIQUE AU CA DOOR SEAL ADJUSTMENT: Please check that door is properly sealed.	Plafond Hauteur en haut de			
Periodic adjustment of latch may be required.	l'appareil: 36" / 914 mm 8-028a			

For the State of Massachusetts, installation and repair must be done by a plumber or gasfitter licensed in the Commonwealth of Massachusetts.

For the State of Massachusetts, flexible connectors shall not exceed 36 inches in length.

For the State of Massachusetts, the appliances individual manual shut-off must be a t-handle type valve.

INSTALLATION

IMPORTANT: SAVE THESE INSTRUCTIONS

The ULTIMATE Rear Vent Direct Vent Freestanding Gas Stove must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the building authority having jurisdiction to determine the need for a permit prior to starting the installation.

Note: Failure to follow the instructions could cause a malfunction of the heater which could result in death, serious bodily injury, and/or property damage. Failure to follow these instructions may also void your fire insurance and/or warranty.

SPECIFICATIONS

- Fuels: U37-NG is approved for use with natural gas. U37-LP is approved for use with liquefied petroleum gases (propane).
- Electrical: 120 V A.C. system.
- Circulation Fan: Variable speed, 125/75.
- Log Sets: Ceramic fibre, 7 per set.

Vent System:

Axial (6-5/8" outer / 4" inner liner) rigid flue and Riser Vent Terminal.

BEFORE YOU START

Safe installation and operation of this appliance requires common sense, however, we are required by the Canadian Safety Standards and ANSI Standards to make you aware of the following:

INSTALLATION AND REPAIRS SHOULD BE DONE BY A QUALI-FIED SERVICE PERSON. THIS AP-PLIANCE SHOULD BE INSTALLED, REPAIRED, INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A QUALIFIED SERVICE PER-SON. MORE FREQUENT CLEAN-ING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPET-ING, ETC. IT IS IMPERATIVE THAT THE CONTROL COMPARTMENT, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLI-ANCE BE KEPT CLEAN. DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LO-CATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

WARNING: FAILURE TO INSTALL THIS APPLIANCE CORRECTLY WILL VOID YOUR WARRANTY AND MAY CAUSE A SERIOUS HOUSE FIRE.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES, ESPECIALLY THE FIREPLACE GLASS, AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.

YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THE APPLIANCE.

CLOTHING OR OTHER FLAMMA-BLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLI-ANCE.

- 1) Provide adequate clearances for servicing, proper operation and around the air openings into the combustion chamber.
- 2) The appliance must be installed on a flat, solid, continuous surface (e.g. wood, met-al, concrete). This may be the floor, or it can be raised up on a platform to enhance its visual impact. The appliance may be installed on carpeting, tile, wood flooring or other combustible material, because the appliance's metal pedestal base extends the full width and depth of the appliance. The ULTIMATE Rear Vent Direct Vent Freestanding Gas Stove can be installed in a wide variety of ways and will fit nearly any room layout. It may be installed in a recessed position, framed out into the room, or across a corner.
- 3) The ULTIMATE Rear Vent Direct Vent Freestanding Gas Stove is approved for manufactured home installations, see pages 6 to 9 for the required vent arrangements. If installed into a manufactured home the unit must be bolted down to the floor.

4) We recommend that you plan your installation on paper using exact measurements for clearances and floor protection before actually installing this appliance. Have a qualified building inspector review your plans before installation.

GENERAL SAFETY INFORMATION

- 1) The appliance installation must conform with local Canadian Electrical Code.
- 2) The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, ANSI/ NFPA 70 or CSA C22.1 Canadian Electrical Code.
- 3) The appliance should be inspected for shipping damage before use and serviced annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, and circulating air passageways of the appliance be kept clean and free from excessive lint from carpeting.
- 4) See general construction and assembly instructions. The appliance and vent should be enclosed when installed in or passing through a living area, where children may come in contact with it.
- 5) This appliance must be connected to the specified vent and termination cap to the outside of the building envelope. Never vent to another room or inside a building. Make sure that the vent is fitted as per the instructions starting on page 6.
- 6) Inspect the venting system annually for blockage and any signs of deterioration.
- 7) Venting terminals shall not be recessed into a wall or siding.
- Any safety glass removed for servicing must be replaced prior to operating the appliance.
- 9) To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.

Emissions from burning wood or gas could contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

INSTALLATION CHECKLIST

- Check Clearances to Combustibles (page 6), location of unit (page 6) and venting requirements (pages 6-10).
- 2) Install venting: Check all venting requirements, pages 8-14.
- Make gas connections, page 17. Test the pilot. Must be as per diagram, pages 17 & 24.
- 4) If necessary, convert from Natural Gas to Propane (page 16).
- 5) Install log set, page 17.
- 6) Install Front Door Front, page 19.
- 7) Test Gas Pressure, page 19.
- 8) Install Louvers, page 20.
- 9) Install optional Remote Control, or Wall Thermostat, page 20.
- 10) Final check, page 20.

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and **operation fully explained to customer.**

This includes:

- Clocking the appliance to ensure the correct firing rate (rate noted on label) after burning appliance for 15 minutes.
- 2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.

CAUTION: Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.

MANUFACTURED MOBILE HOME ADDITIONAL REQUIREMENTS

- Ensure that structural members are not cut or weakened during installation.
- Ensure proper grounding using the #8 ground lug provided.
- Appliance must be anchored to the floor with the supplied anchoring methods.

CLEARANCES TO COMBUSTIBLES

The clearances listed are MINIMUM distances. Measure the clearance to both the appliance and the chimney connector. **The farthest distance is correct if the two clearances do not coincide.** For example, if the appliance is set as indicated in one of the diagrams but the connector is too close, move the stove until the correct clearance to the connector is obtained.

This appliance may be installed only with the clearances as shown in the situations pictured. Do not combine clearances from one type of installation with another in order to achieve closer clearances.

This unit can be installed on a solid combustible surface like a wood floor. This unit can also be installed directly on carpeting or vinyl when the bottom pedestal cover plate (provided with unit) is installed.

Use the minimum clearances shown in the diagrams below:

U37-NG & U37-LP Clearances			
A Side Wall to Unit	7-1/2" / 190 mm		
B Back Wall to Unit	3" / 76 mm		
E Side Wall to Unit	4-1/2" / 114 mm		

U37-NG & U37-LP Reference Dimensions

C Floor to Flue Centerline 25" / 635 mm

D Side Wall to Flue Centerline 20-1/2"/521 mm



Minimum ceiling height is 36" / 914 mm from top of unit.

914 mm / 36" Minimum

LOCATING YOUR ULTIMATE GAS STOVE

When selecting a location for your stove, ensure that the clearances listed above are met as well as ensuring that there is adequate accessibility for servicing and proper operation.

For Vent Termination requirements, see page 7.

This appliance is Listed for bedroom installations when used with a Listed Millivolt Thermostat. Some areas may have further requirements, check local codes before installation.

This appliance is Listed for Alcove installations, maintain minimum Alcove clearances as follows, minimum ceiling height of 66"(1.7m), minimum width of 41"(1.0m) and a maximum depth of 36"(0.9m).



- A) Cross Corner
- B) Flush with Wall/Alcove
- C) Flat on Wall Corner
- D) Flat on Wall

COMBUSTION AND VENTILATION AIR

The combustion air from this appliance is drawn from outside the building through the outer flue. Extra provision for combustion air inside the room is not required.

VENTING

The Regency Direct Vent System (Horizontal Termination Kit (640-944) and the Vertical Termination with the Co-linear Flex System in combination with the ULTIMATE Direct Vent-Rear Freestanding Gas Stoves (U37-NG and U37-LP) have been tested and listed as direct vent heater systems by Warnock Hersey.

The Horiz. Termination Kit (640-944) includes everything required for a straight through the wall installation, or add a 45° elbow for a corner installation. If a snorkel termination is required, the Simpson Dura-Vent Direct Vent System Model DVGS terminals are available.



IMPORTANT

Read all instructions carefully before starting the installation. Failure to follow these instructions may create a fire or other safety hazard, and will void the warranty. Be sure to check the venting and clearance to combustible requirements on pages 6 to 10. Consult your local building codes before beginning installation.

The location of the termination cap must conform to the requirements in the Exterior Vent Terminal Locations diagram on page 7.

VENTING INSTALLATION PRECAUTIONS

The Regency Direct Vent System and the Vertical Termination with the Co-linear Flex System are engineered products that have been designed and tested for use with the U37-NG, and U37-LP. The Regency warranty will be voided and serious fire, health or other safety hazards may result from any of the following actions:

- 1) Installation of any damaged Direct Vent component
- 2) Unauthorized modification of the Direct Vent System
- Installation of any component part not manufactured or approved by Regency Industries Ltd.
- Installation other than as instructed by Regency Industries Ltd.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

The minimum clearance requirements between the outer wall of the vent pipe and nearby combustible surfaces is 1-1/4 inch. Be sure to check the vent termination clearance requirements from decks, windows, soffits, gas regulators, air supply inlets and public walkways as specified on page 7 and in your local building codes. The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas-burning appliance.

Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited.

SAFETY PRECAUTIONS FOR THE INSTALLER

- 1) Wear gloves and safety glasses for protection.
- 2) Exercise extreme caution when using ladders or on roof tops.
- 3) Be aware of electrical wiring locations in walls and ceilings.

PLANNING YOUR VENTING INSTALLATION

See page 7 for Exterior Vent Termination requirements.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. Determine the minimum clearance to combustibles from the rear of the unit to the wall. It is also important to note the wall thickness. Before cutting the vent hole through the wall ensure that ALL vent and termination clearances (see page 7) will be met. *If this is an outside corner, the minimum distance between the vent and the outside corner is 12" (30cm). See "F" on the diagram on page 7.



NOTE: Ensure compliance with the outside vent terminal location before cutting hole as both dimensions must be met.

U37 Regency ULTIMATE Rear Vent Direct Vent Freestanding Gas Heater

RIGID PIPE VENTING COMPONENTS LIST

All Simpson Dura-Vent components are available directly from FPI.

Description	Simpson Dura-Vent Direct VentGS ^R	Selkirk Direct-Temp™	Amerivent ^R Direct Vent
6" Pipe Length, Galvanized	908	4DT-6	N/A
6" Pipe Length, Black	908B	4DT-6B	N/A
7" Pipe Length, Galvanized	N/A	N/A	4D7
7" Pipe Length, Black	N/A	N/A	4D7B
9" Pipe Length, Galvanized	907	4DT-9	N/A
	907 907B	4DT-9 4DT-9B	N/A N/A
9" Pipe Length, Black			4D12
12" Pipe Length, Galvanized	906	4DT-12	
12" Pipe Length, Black	906B	4DT-12B	4D12B
18" Pipe Length, Galvanized	N/A	4DT-18	N/A
18" Pipe Length, Black	N/A	4DT-18B	N/A
24" Pipe Length, Galvanized	904	4DT-24	4D2
24" Pipe Length, Black	904B	4DT-24B	4D2B
36" Pipe Length, Galvanized	903	4DT-36	4D3
36" Pipe Length, Black	903B	4DT-36B	4D3B
48" Pipe Length, Galvanized	902	4DT-48	4D4
48" Pipe Length, Black	902B	4DT-48B	4D4B
Adjustable Length, 11"-14", Galv.	911	4DT-AJ	N/A
Adjustable Length, 11"-14", Black	911B	4DT-AJB	N/A
Adjustable Length, 17"-24", Black	917B	N/A	N/A
Adjustable Length, 7" Galvinized	N/A	N/A	4D7A
Adjustable Length, 7" Black	N/A	N/A	4D7AB
Adjustable Length, 12" Galvinized	N/A	N/A	4D12A
Adjustable Length, 12" Black	N/A	N/A	4D12AB
45° Elbow, Galvinized	945	4DT-EL45	4D45L
45° Elbow, Black	945B	4DT-EL45B	4D45LB
45° Elbow, Swivel, Galvinized	945G	N/A	N/A
45° Elbow, Swivel, Black	945BG	N/A	N/A
90° Elbow, Galvinized	990	4DT-EL90S	4D90LS
90° Elbow, Black	990B	4DT-EL90SB	4D90LBS
90° Elbow, Swivel, Galvinized 90° Elbow, Swivel, Black	990G 990BG	N/A N/A	N/A N/A
90° EIDOW, SWIVEI, BIACK	99000	N/A	IN/A
Ceiling Support	949 - n/a from FPI	4DT-CS	4DFSP
Cathedral Support Box	941	4DT-CSS	4DRSB
Wall Support/Band	988	4DT-WS/B	4DWS
Offset Support	989 - n/a from FPI	4DT-OS	N/A
Wall Thimble, Black	942	4DT-WT	4DWT
Wall Thimble Support Box/Ceiling Support	940	N/A	N/A
Firestop Spacer	963	4DT-FS	4DFSP
Trim Plate, Black	N/A	4DT-TP	4DFPB
Brass Trim for Wall Thimble/Ceiling Support	3951	N/A	N/A
Attic Insulation Shield 12"	N/A	N/A	4DAIS12
Attic Insulation Shield - Cold Climates 36"	N/A	N/A	4DAIS36
Basic Horizontal Termination Kit (A)	970	4DT-HKA	4DHTK2
Horizontal Termination Kit (B)	971	4DT-HKB	4DHTK1
Vertical Termination Kit	978	4DT-VKC	4DVTK
High Wind Vertical Cap	991	N/A	N/A
High Wind Horizontal Cap	985	N/A	N/A
Horizontal Square Termination Cap	984	4DT-HHC	4DHC
Verical Termination Cap	980	4DT-HNC	4DHC 4DVC
Storm Collar	953	4DT-SC	4DVC 4DSC
Adjustable Flashing, 0/12-6/12 Adjustable Flashing, 6/12-12/12	943 943S	4DT-AF6 4DT-AF12	4DF 4DF12
Adjustable Flashing, 6/12-12/12	9435	4D1-AF12	4DF12
Vinyl Siding Standoff	950	4DT-VS	N/A
Vinyl Siding Shield Plate	N/A	4DT-VSP	N/A
Snorkel Termination 14"	982	4DT-ST14	4D12S
Snorkel Termination 36"	981	4DT-ST36	4D36S
46-506/P Vent Guard (Optional)	946-208		al) - Riser Vent Termina
10 E20/D Disor Vant Tarminal	946-523	3/P AstroCap Horizontal	Cap
10-530/P Riser Vent Terminal	0.000		
40-994 U37 Rigid Pipe Adaptor	946-20	•	

RIGID PIPE VENTING - VERTICAL TERMINATIONS FOR BOTH RESIDENTIAL & MANUFACTURED HOMES/MOBILE HOMES

Vertical Terminations with Co-linear Flex System

The shaded area in the diagram shows the allowable vertical terminations installed in a masonry chimney. All vertical vent installations require the Vent Restrictor to be set to 1-1/4" (32mm) open.

Straight Vertical Terminations

Vertical Terminations using Rigid Piping Systems

The shaded areas in the two diagrams below show all allowable combinations of straight vertical and offset to vertical runs with vertical terminations. Maximum one 90° elbow. All vertical and offset to vertical vent installations require Vent Restrictor to be set to 1-1/4" (32mm) open. If the vent is ENCLOSED in a chase (min. size 9" x 9") maintain a 1-1/4" (32mm) clearance to combustibles.

Offset to Vertical Terminations



WARNING:

Do not combine venting components from different venting systems.

However use of the the AstroCap[™] and FPI Riser is acceptable with all systems.

This product has been evaluated by Intertek for using a Dura-Vent Flue Adaptor in conjunction with Selkirk Direct-Temp and Ameri Vent Direct venting systems. Use of these systems with the Direct Vent GS starting collar is deemed acceptable and does not affect the Intertek WHI listing of components.

When using piping other than Simpson Dura-Vent, 3 screws must be used to secure rigid pipe to adaptor.

The FPI AstroCap[™] and FPI Riser Vent terminal is certified for installations using FPI venting systems as well as Simpson Dura-Vent®, Direct Vent GS American Metal Products, Ameri Vent Direct vent and Selkirk Direct-Temp. FPI™, and FPI Astro-Cap[™] are the proprietary trademarks of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent GS are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.





If using a Rigid Pipe Venting Sys-

Vent Restrictor Position

To set the Vent restriction as indicated in the diagram, simply loosen the screws and push the vent restrictor plate to the correct position. Tighten the screws.



RESIDENTIAL AND MANUFACTURED HOMES/ MOBILE HOMES INSTALLATIONS

You will require the following components with your new Regency Rear Vent Direct Vent Freestanding Gas Stove. Please review your product to make sure you have everything you need. In the event that you are missing any part, contact your dealer. Decorative brass or chrome trim kits are available from Simpson Dura-Vent for their wall thimbles, as well as a square wall thimble cover.



HORIZONTAL INSTALLATIONS

- Set the unit in its desired location. Check to determine if wall studs are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit.
- 2) Assemble the desired combination of pipe and elbow to the appliance adapter with pipe seams oriented down. Offset the pipe seams as double seams in one place will cause the outer pipe to take an oval shape. Kit comes complete with 18" of straight vent -6-5/8" dia. black outer pipe and 4" dia. inner vent.
- 3) With the pipe attached to the stove, slide the stove into its correct location, and mark the wall for a 9-1/2" (inside dimensions) round hole. The center of the round hole should line up with the centerline of the horizontal pipe, as shown in diagram 1. Cut and frame the 9-1/2 round hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a 7" diameter hole is acceptable.



Diagram 1

Note:

- a) The horizontal run of vent should have a 1/4 inch rise for every 1 foot of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.
- b) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be blocked or obstructed. For External Vent Terminal Locations, see diagram on page 7.

c) Snorkel Terminations:

For installations requiring a vertical rise on the exterior of the building, 14-inch and 36-inch tall Snorkel Terminations as shown in Dia. 2 are available, as well as the standard Riser Vent. Follow the same installation procedures as used for standard Horizontal Termination. NEVER install the snorkel upside down.



*Dia 2a & 2b: As specified in CGA B149 Installation Code. Local codes or regulations may require different clearances.

INSTALLATION



Diagram 2b

NOTE: For Snorkel terminations in ABOVE grade installations, follow national or local code requirements.

> Below Grade Snorkel Installation If the Snorkel Termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the Snorkel Termination. Refer to Dura-Vent Installation instructions for details.. Do not attempt to enclose the Snorkel within the wall, or any other type of enclosure.

4) Install wall penetration heat shield in the center of the 9-1/2" round hole and attach with wood screws. The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings. Dia. 3.



- 5) If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding. Dia. 3.
- 6) Take the Riser Vent terminal and separate the Backing Plate from the Riser Vent Front by removing 8 screws as shown in diagram 4.
- Install the Backing Plate into the wall penetration heat shield and attach using 4 screws. Dia. 4.



- 8) Connect all pipe sections to unit and install into wall:
 - a) Measure pipe length required and cut to length. Hint: use the cut end of the 6-5/ 8" dia. outer pipe at the vent terminal end.
 - b) Push the pipe sections completely together, the minimum pipe overlap is 1-1/4". Secure all outer pipe joints by using at least two screws. Locate the screws at the bottom of the pipe so that the screw heads are hidden on the final installation. Apply sealant "Mill-Pac" to inner pipe and high temp silicone sealant or "Mill-Pac" to outer pipe on every joint.



Hint: Apply sealant to female end.

- c) Before connecting the vent pipe to the vent termination, slide the black decorative wall thimble cover over the vent pipe, then slide the Wall Penetration Heat Shield (Part # 946-202) over the vent pipe. Dia. 3.
- d) Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the riser vent terminal assembly. It is important that the vent pipe extends into the Riser Vent Backing Plate a sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches. Secure the connection between the vent pipe and the vent cap by attaching the two sheet metal strips extending from the Riser Vent Backing Plate into the outer wall of the vent pipe.

Use two aluminum screws provided to connect the strips to the pipe section. Bend any remaining portion of the sheet metal strip back towards the vent cap and cut off any excess, it will be concealed by the decorative wall thimble cover. See diagram 5.



- Diagram 5
- Slide the decorative wall thimble up to the wall surface being careful not to scratch the paint. See diagram 5.
- Back outside: Apply sealant to the 4" inner flue and slide the Riser Vent Front into the Backing Plate and fasten with 8 screws.

IMPORTANT:

When connecting the pipe to the Riser Vent, apply Mill-Pac to the inner pipe on the Riser Vent Terminal, around the bead. Ensure that the vent pipe is pushed past the bead for a secure fit.



10) Seal around the outer edge of the Riser Vent Backing Plate.

VERTICAL TERMINATION WITH CO-LINEAR FLEX SYSTEM

THE APPLIANCE MUST NOT BE CONNECTED TO A CHIMNEY FLUE SERVING A SEPARATE SOLID FUEL BURNING APPLIANCE.

This appliance is designed to be attached to two 3" (76mm) co-linear aluminium flex running the full length of the chimney. See the Venting Arrangements chart on page 10 for minimum and maximum flue lengths. See chart below for minimum distances from roof. Periodically check that the vent is unrestricted.

Masonry chimneys may take various contours which the flexible liner will accommodate. However, keep the flexible liner as straight as possible, avoid unnecessary bending.

The Air Intake pipe must be attached to the inlet air collar of the termination cap.

Required Parts:



CONVERTING A CLASS-A METAL CHIMNEY OR MASONRY CHIMNEY TO A DIRECT VENT SYSTEM

General

There are two different types of direct vent conversion systems listed below. Follow the appropriate directions for your installation.

- A) Through an existing factory built metal chimney going through the ceiling: A typical conversion of this type is shown in diagram 1. The concept of direct vent conversion is to connect an adaptor to an Underwriters Laboratories (UL) listed 4 inch diameter aluminum flex pipe which is then passed down through the center of the existing metal chimney system. Three sizes of Top Adaptors are available from Simpson Dura-Vent. The Retro Connector (909B) is attached to the bottom of the flex pipe. The Top Adaptor and the Retro Connector are attached to the existing chimney with sheet metal screws. The appliance is then connected to the chimney with appropriate black direct vent pipe and an adjustable length section.
- B) Through the wall of an existing masonry chimney: A typical conversion of an existing masonry chimney is shown in Diagram 6. A Top Adaptor (985K) and Flashing are used at the top of the masonry chimney. The 4 inch aluminum liner is connected to the adaptor and is passed down the chimney and out through the masonry wall and attached to the Retro Connector (909B). The Retro Connector is attached to the masonry wall and then connected to the direct vent pipe leading to the appliance.

Prior to installation and connection of the vent system to a factory-built or masonry chimney, the chimney must be inspected and thoroughly cleaned by a qualified service person, such as a certified chimney sweep or home inspection service.

The direct vent system must not be connected to a damaged factory-built or masonry chimney.

For factory built, zero clearance, and masonry chimneys cleanout doors and caps or plugs for cleanout tee fittings and ash dumps shall be secured in place and sealed before installing a Direct Vent system within the chimney. If the appliance shuts off during operation, contact a qualified service person to determine if a negative pressure and/or leaky chimney condition exists. Do not operate the appliance until the problem is corrected.

Approved for US Installations Only The use of an existing chimney as an air intake is not covered under the ANSI Z21.88b-2003/CSA 2.33b-2003 test methods and the resulting ITS/WHI product certification. The code Authority Having Jurisdiction must be consulted prior to proceeding with this installation method.

Converting a Factory Built Metal Chimney

- 1) Remove the existing chimney cap.
- 2) Measure the distance from the top end of the chimney to the bottom of the ceiling support box, add 3" (76mm) to this measurement, and cut a section of the 4" flex pipe to that length (the flex should already be extended to its nominal length).



4) Pass the flex pipe down through the center of the chimney system, and center the adaptor on the top of the chimney pipe. Drill four 1/8" diameter holes through the adaptor and into the chimney top. Insure that you are in fact, drilling into the metal on the chimney. Twist-lock the Termination Cap (Part# 980 or 991) onto the Adaptor. (Diagram 3 and 4).



- 5) Pull the flex pipe down through the ceiling support box, until it protrudes approximately 3" (76mm). Connect the flex pipe to the Retro Connector by slipping it into the 4-3/4" diameter sleeve on the top side of the Connector. Use 3 sheet metal screws to assemble these two parts.
- 6) Push the flex pipe back up into the ceiling support box, center the Retro Connector, and attach it to the support box, or decorative sleeve for double wall solid packed pipe, with the sheet metal screws (supplied). The holes in the Retro Connector are pre-punched. Diagram 5.



 The connection between the appliance and the Retro Connector may be completed with sections of black direct vent pipe, together with an adjustable length.

INSTALLATION

Converting a Masonry Chimney

Important: The existing masonry flue opening needs to have an area of at least a 36 sq. in. to insure proper intake/exhaust flow.

 Before cutting any holes, assemble the desired sections of black direct vent pipe to determine the center of the masonry penetration.





- 2) Once the center point of the penetration has been determined, cut a 6" (152mm) dia. hole in the masonry. Be careful, if the hole is too large, the Retro Connector might not mount properly, and if the hole is too small, then the appliance might starve for intake air. If there is a frame wall in front of the masonry wall, cut and frame a 10" (254mm) clear square opening in the wall (centered around the 6" (152mm) masonry opening). IF there is sheet rock only (no studs) in front of the masonry, the 10" (254mm) clear opening is still needed, but does not need to be framed. This allows the Retro Connector to mount directly on the masonry and provide clearance to the combustibles. Diagram 11.
- Secure the Flashing (Part # 705C) to the top of the masonry chimney using a bead of non-hardening sealant-adhesive. If the Flashing is larger than the top of the chimney, then cut and fold flashing as needed to fit chimney. Diagram 7.

Cut and bend Flashing



Diagram 7

- 4) To determine the length of flex required, measure from 3" (76mm) above the top of the Flashing down to the level of the opening. Add to this measurement the distance from the center of the chimney to out through the wall. Cut a piece of 4" flex to this length (the flex should already be extended to its nominal length).
- 5) Connect the 4" flex liner to the Top Adaptor (Part # 985K) using 3 sheet metal screws. Diagram 2.
- Feed the 4" flex liner through the Flashing into the chimney. Continue to feed the liner out through the opening in the masonry wall.
- 7) Secure the Top Adaptor to the Flashing. Use 3 sheet metal screws through the side of the adaptor into the flange on the Flashing (diagram 8). Twist lock the Termination Cap (Part # 980 or 991) on to the Top Adaptor.



8) Attach the flex to the Retro Connector. Use 3 sheet metal screws to attach the flex liner to the Connector. Diagram 9. Mount the Retro Connector to the masonry wall using masonry bolts. Re-drill larger holes on connector as needed. Be careful to insure that the connector is centered in the opening and the mounting holes line up with the masonry wall.



9) Slide the Wall Thimble Cover (Part # 940) over the Retro Connector and secure with masonry bolts. Diagram 10. If you have a framed wall in front of the masonry, use wood screws to mount the Wall Thimble Cover to the framed wall, over the Retro Connector and the 10" (254mm) square framed opening. Diagram 11. If needed, add a section of direct vent pipe to the Retro Connector in order to extend through the opening in the Wall Thimble Cover.



Diagram 10



Diagram 11

10) The connection between the appliance and the Retro Connector may be completed with a section of black direct vent pipe, together with an adjustable length pipe section.

INSTALLATION

Conversion Kit from Natural Gas to Propane

THIS CONVERSION MUST BE DONE BY A QUALIFIED GAS FITTER IF IN DOUBT DO NOT DO THIS CONVERSION !!

Conversion Kit # 680-969 Contains:

Q	ty. Part #	Description
1	910-018	SIT Conversion Kit-
		50% Turndown LP
1	910-037	LP Injector (Pilot Orifice)
1	904-390	Burner Orifice #52
1	908-528	Red "PROPANE" label
1	908-255	Label "Converted to Propane"
1	918-031	Instruction Sheet

- 1) Shut off the gas supply.
- 2) Open the front door and carefully remove the logs and lava rock.
- 3) Remove burner. See diagram below.



Note: Use a magnetic type screwdriver if possible.



Pilot assembly is now accessible for steps 4) to 9).

- Remove and discard the 3 pressure regulator mounting screws (A), pressure regulator tower (B) and diaphragm (C).
- Insure that the rubber gasket (D) is properly positioned and install the new HI/LO pressure regulator assembly to the valve using the new screws (E) supplied with the kit. Tighten screws securely.
- 6) Pull off the pilot cap to expose the pilot orifice.



7) Unscrew the pilot orifice with the allen key and replace with the LP pilot orifice in the kit.



 Remove burner orifice with a 1/2" wrench and discard. Use a wrench to hold on to the elbow behind the orifice.



Burner Orifice

- Reinstall new burner orifice LP stamped #50 and tighten.
- 10) Reverse steps 3) to 2).
- 11) Attach the Conversion label "This unit has been converted to Propane" on top of the Serial # decal.
- 12) Replace yellow "Natural Gas" label with red "Propane" label
- 13) Check for gas leaks.
- 14) Check inlet and outlet pressures.
- 15) Check operation of flame control.
- 16) Check for proper flame appearance and glow on logs.



Installer Notice: These instructions must be left with the appliance.

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GAS CONNECTION

The gas connection is a 3/8" NPT 90° elbow. The gas line can be rigid pipe or to make installation easier, use a listed flexible connector and/or copper tubing if allowed by local codes. Since some municipalities have additional local codes it is always best to consult with your local authorities and the CAN/CGA B149 installation codes. For USA installations follow local codes and/or the current National Fuel Gas Code, ANSI Z223.1.

When using copper or flex connectors use only approved fittings. Always provide a union so that gas lines can be easily disconnected for burner and/or valve servicing. Flare nuts for copper lines and flex connectors are usually considered to meet this requirement.

Important: Always check for gas leaks with a soap and water solution or gas leak detector. Do not use open flame for leak testing.

Note: Prior to any pressure testing of the gas supply piping system that exceeds test pressures of 1/2 psig, this appliance must be disconnected from the piping system. If test pressures equal to or less than 1/2 psig are used then this appliance must be isolated from the piping system by closing its individual manual shut-off valve during the testing.

System Data - U37		
For 0 to 4500 feet altitude Burner Inlet Orifice Sizes: Natural Gas Propane Burner #37 #52		
Max. Input Rating	30,000 Btu/h	
Min. Input Rating	15,000 Btu/h	
Supply Pressure Natural Gas Propane	min. 5.0" w.c. min. 12.0" w.c.	
Manifold Pressure Natural Gas Propane	3.8" +/- 0.2" w.c. 11" +/- 0.2" w.c.	

HIGH ELEVATION

This unit is approved in Canada for altitude 0 ft. to 4500 ft. (CAN/CGA-2.17-M91). For Natural Gas installations above 4500 ft. follow current CAN/CGA-B149.1.

AERATION ADJUSTMENT

The burner aeration is factory set but may need adjusting due to either the local gas supply, air supply or altitude.

Natural Gas:	1/4"	open
Propane:	3/8"	open

The aeration adjustment gears are located on the right side of the burner box and can be accessed from the side or from the front when the louvers are removed.



To adjust the aeration: use the allen key to turn the turning gear which will adjust the air shutter. Open the air shutter for a blue flame or close it for a yellower flame. The factory setting should be sufficient for most installations.

> Closed -Tall yellow flame Open -Short blue flame



Clockwise to open, counter-clockwise to close.

Caution: Carbon will be produced if the air shutter is closed too much.

- Note: Any damage due to carboning resulting from improperly setting the aeration controls is NOT covered under warranty.
- Note: Aeration Adjustment should only be performed by an authorized Regency Installer at the time of installation or service.

LOG SET INSTALLATION

Read the instructions below carefully and refer to the diagrams. If logs are broken do not use the unit until they are replaced. Broken logs can interfere with the pilot operation.

The gas log kit contains the following:

c) d)	02-65 02-56 02-44 02-46 02-45 02-47 02-48	Rear Log Middle Left Log Front Left Log Left Top Log Front Right Log Center Log Middle Right Log Embers Lava	902-267 902-230 902-228 902-231 902-229 902-232 902-226 902-151 902-154
i)		Lava	902-154



C) 02-44 B) 02-56 F) 02-47 E) 02-45

The "02" refer numbers (i.e. 02-65) are molded into the rear of each log.

- Carefully remove the logs from the box and unwrap them. The logs are fragile, handle with care - do not force into position.
- 2) Sprinkle the embers on the left and right sides of the firebox base.



Embers.

Embers

INSTALLATION

 Place Rear Log A)02-65 on the two pins on the rear log support.



Pins on Rear Log Support

4) Place the Middle Left Log B)02-56 on the two pins as shown.



 Sprinkle some lava rock just in front of B) 02-56 on the burner holes.



lava rock

6) Place Front Left Log C)02-44 onto the 2 front pins as shown.



 Place the Left Top Log D)02-46 on the pin on Log B)02-56 and on top of the cutout on Log A)02-65.



8) Place Front Right Log E)02-45 on the two pins as shown.



9) Place the lava rock in the area between the left and right logs, leaving a space in the middle for log (F) 02-47.



10) Place the notch in Center Log F)02-47 over Log E)02-45 and across the cutout on Log A)02-65.



Notch Cutout

11) Position notch in Front Right Log G)02-48 on Log F)02-47 and push the bottom right edge against the bracket on the burner tray.







Bracket

- The bottom right edge of Log G)02-48 must sit snugly against the bracket
- 12) Test fire to ensure proper light off (make sure flame flows smoothly from one end of burner to the other. If there is any flame hesitation, check that area for any blockage of the burner port.



DOOR INSTALLATION (Packaged Separately)

- 1) Open the two side panels.
- 2) Slide the door onto the two hinge pins making sure the two pieces are flush together. See diagram 1.



3) Close the door. The latch plate must be centered around the alignment pin. See diagram 2. If the latch plate interferes with the corner of the stove you may want to angle the plate slightly so the door closes es easier.



- 4) The latches should already be at the proper setting. If they are too hard or too easy to close, you may want to adjust them by loosening the locking nut and turning the latch catch. See diagram 3.
- 5) Remove the blue plastic protective coating from the glass.
- 6) Test the seal around the door by placing a piece of paper between the unit and the door, close the door and try to pull the paper out. If it slips out easily, then the door is not properly sealed. Tighten or loosen the latch by turning the latch catch inward or outward. See diagram 3.
- Note: The door latch may require adjustment as the door gasket material compresses after a few fires and after glass replacement. Turn the latch catch inward or outward. Catch



GAS PIPE PRESSURE TESTING

The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig. (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig.

The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

- Note: To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.
- 1) Make sure the valve is in the "OFF" position.
- Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/ 8" wide flat screwdriver.
- Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
- Light the pilot and turn the valve to "ON" position. Read manometer.
- The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.

6) When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. <u>Note: Screw should be</u> <u>snug, but do not over tighten</u>

Valve Description

- 1) Gas cock knob
- 2) Manual high/low adjustment
- 3) Pilot Adjustment
- 4) Thermocouple Connection
- 5) Main Operator
- 6) Outlet Pressure Tap (Manifold Pressure)
- 7) Inlet Pressure Tap (Supply Pressure)
- 8) Pilot Outlet
- 9) Main Gas Outlet
- 10) Flange Securing Screw Holes
- 11) Alternative TC Connection Point
- 12) Thermoelectric Unit
- 13) Additional Valve Mounting Hole



LOUVER INSTALLATION

Attach the top & bottom louvers to the side stove panel using 2 screws per side.



OPTIONAL WALL THERMOSTAT

A wall thermostat may be installed if desired. Connect the wires as per the wiring diagrams. Note that the wires are connected to the "TH" on the gas valve. Use table below to determine the maximum wire length:

Note: Preferable if the thermostat is installed on an interior wall.

Regency offers an optional programmable thermostat but any 250-750 millivolt rated nonanticipator type thermostat that is CSA, ULC or UL approved may be used.





To thermopile

Thermostat Wire Table

(Two-Wire) W	aximum Lead Length Vhen Using Wall (CP-2 System)
Wire Size	Max. Length
14 GA.	50 Ft.
16 GA.	32 Ft.
18 GA.	20 Ft.
20 GA.	12 Ft.
22 GA.	9 Ft.

OPTIONAL REMOTE CONTROL

Use the Regency Remote Control Kit approved for this unit. Use of other systems may void your warranty.

The remote control kit comes with a hand held transmitter, a receiver and a wall mounting plate.

- Choose a convenient location on the wall to install the receiver and the receptacle box (protection from extreme heat is very important). Run wires from the fireplace to that location, use Thermostat Wire Table.
- 2) Connect the wires as per the wiring diagram above.

CAUTION Do not connect the millivolt remote control wires to the 120V wires.

3) Install 3 AAA alkaline batteries in transmitter and 4 AA alkaline batteries in the receiver. Install the receiver and its cover in the wall. Switch the remote receiver to "remote" mode. The remote control is now ready for operation.

FINAL CHECK

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly. This includes:

- 1) Clocking the appliance to ensure the correct firing rate (rate noted on label) at 15 minutes.
- 2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15 min. to stabilize.

CAUTION

Any alteration to the product that causes sooting or carboning that results in damage to the exterior facia is not the responsibility of the manufacturer.

WIRING DIAGRAM

This heater does not require a 120V A.C. supply for operation. In case of a power failure, the burner switch and the optional remote control/ thermostat will continue to operate. However, a 120V A.C. power supply is needed for the fan/ blower operation. Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.



WARNING: Electrical Grounding Instructions

This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

OPERATING INSTRUCTIONS

OPERATING INSTRUCTIONS

- 1) Read and understand these instructions before operating this appliance.
- 2) Check to see that all wiring is correct and enclosed to prevent possible shock.
- 3) Check to ensure there are no gas leaks.
- Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed.
- 5) Verify that the venting and cap are unobstructed.
- 6) Verify log placement. If the pilot cannot be seen when lighting the unit the logs have been incorrectly positioned.
- The unit should never be turned off, and on again without a minimum of a 60 second wait.

LIGHTING PROCEDURE

IMPORTANT To ignite or reignite the pilot, the door to the firebox must be opened.

Only when the pilot holds, without pressure being applied to the control knob, should the door to the firebox be closed. The unit **must never** be operated with the glass or door open.

IMPORTANT: Gas cock knob cannot be turned from "PILOT" to "OFF" unless it is partially depressed.

- Turn stove OFF using the Burner "ON/OFF" switch, remote or thermostat.
- Turn gas control knob so indicator points to "OFF" position and allow 5 minutes for any gas in the combustion chamber to escape.
- 3) Turn gas control knob counterclockwise so indicator points to the "PILOT" position. Depress the gas control knob fully. Depress the igniter button several times until the pilot lights. After approximately one minute, release the gas control knob. The pilot flame should continue to burn. If the pilot does not remain lit, repeat operation allowing a longer period before releasing gas control knob.

- 4) When the pilot stays lit, turn the gas knob further counterclockwise to the "ON" position.
- 5) Use the thermostat or remote control to turn on the unit.
- 6) Rotate the flame height regulator to adjust the flame height higher or lower.



SHUTDOWN PROCEDURE

- 1) Use the thermostat or remote control to turn off the main burner.
- Turn the main gas control clockwise to the "OFF" position to turn off the pilot (push knob in slightly).
- Turn off all electric power to appliance if service is to be performed.

FIRST FIRE

The first fire in your stove is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on. When first operated, the unit will release an odour caused by the curing of the paint, the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours.

The glass panel may require cleaning after the unit has cooled down.

DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT.

Note: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE. During the first few fires, a white film may develop on the glass front as part of the curing process. The <u>glass should</u> <u>be cleaned</u> or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and NEVER clean the glass while it is hot.

CONVECTION FAN OPERATION

The fan operates automatically - turn the knob on the pedestal control panel to adjust to the desired speed. The fan will turn on as the stove comes up to operating temperature. After the unit has been turned off and the unit cooled to below a useful heat output range the fan will shut off automatically.



NORMAL OPERATING SOUNDS OF GAS APPLIANCES

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are **normal operating sounds** and should not be considered as defects in your appliance.

Blower:

Regency gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a "whirring" sound when ON. This sound will increase or decrease in volume depending on the speed setting of your fan speed control.

Burner Tray:

The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

Blower Thermodisc:

When this thermally activated switch turns ON it will create a small "clicking" sound. This is the switch contacts closing and is normal.

Pilot Flame:

Gas Control Valve:

While the pilot flame is on it can make a very slight "whisper" sound.

As the gas control valve turns ON and OFF, a

dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

Unit Body/Firebox:

Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

COPY OF THE LIGHTING PLATE INSTRUCTIONS

 by hand, following the instructions below exactly. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor. WHAT TO DO IF YOU SMELL GAS Do not try to light any appliance Immediately call your gas supplier from a neighbors phone. Follow the gas supplier's in try tore. C) Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not turn by hand, don't try to repair t, call the label. Denot try to 'OFF''. Indoe cannot be turned from 'PILOT' to 'OFF''. Indoe cannot be turned from 'PILOT'' to 'OFF'' unless knob is pushed in sightly. Do not force. 2) Wait five (5) minutes to clear out any gas. If you cannot neach your as a control counterclockwise for 'PILOT''. O'OFF'' unless knob is pushed in for about 1/2 minute after the pilot sile. 3) Turn knob on gas control counterclockwise for 'PILOT''. O'OFF'' unless knob is pushed in immediately push black button on spark ignifer until pilot lights. Continue to hold the control knob to 'OFF'' and call your service technician or gas supplier. 4) Push in the gas control knob slightly and turn clockwise for to 'OFF''. Do not force. You may shut off the pilot during prolonged non use periods to conserve fuel. 	
follow the current CAN1-B149/ANSI Z 223.1 (Australia: AG601, New Zealand: NZS 5261) WARNING: If you do not follow these instructions exactly, a fire or explosion may result alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier. a) This appliance has a pilot which must be lighted by hand, following the instructions belighted installer, service agency or gas supplier. a) This appliance has a pilot which must be lighted by hand, following the instructions belighted installer, service agency or gas supplier for area for gas. Follow the gas supplier's introtions. b) BEFORE LIGHTING INSTRUCTIONS STOP! Read the safety information above on this label. 1) Push in gas control knob slightly and turn clockwise or 0°FF". Knob cannot be turned instructions accompanying appliance. b) BUGT by our hand to push in or turn the gas in for manual to ordical programmatic clean. See installation and operating instructions accompanying appliance. CUIGHTING INSTRUCTIONS STOP! Read the safety information above on this label. 1) Push in gas control knob slightly and turn clockwise or 0°FF". Knob cannot be turned in the gas control knob on gas control counterclockwise in "DIOT". A) Push in control knob all the way and hold in inmediately push black button on spark ignite to "PLIOT". A) Push in the gas control knob do all the way and hold in inmediately push black button on spark ignite intight push black button on spark ignite intight push in control knob in for about 1/2 minute after the pilot is lit. TOTURNOFF GASAPPLIANCE You may shut off the pilot during prolonged non use periods to conserve fuel. You may	FOR YOUR SAFETY READ BEFORE LIGHTING
WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier. A) This appliance has a pilot which must be lighted by hand, following the instructions below exactly. B) BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor. B) BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor. WHAT TO DO IF YOU SMELL GAS - Do not try to light any appliance - Do not touch any electric switch, do not use any phone in your building - Immediately call your gas supplier from an eighbors phone. Follow the gas supplier, call the fire department. C) Use only sur hand to push in or turn the gas (COTTO knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call LIGHTING INSTRUCTIONS STOP! Read the safety information above on this label. 1) Push in gas control knob slightly and turn clockwise _ to "OFF". Knob cannot be turned from "FILOT" to "OFF" unless knob is pushed in slightly. Do not force. 3) Turn knob on gas control knob slightly and turn the gas control knob all the way and hold in Immediately push black button on spark ignite to "ILOT"	This appliance must be installed in accordance with local codes, if any; if not,
causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information consult a qualified installer, service agency or gas supplier. A) This appliance has a pilot which must be lighted by hand, following the instructions below. B) BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor. WHAT TO DO IF YOU SMELL GAS - Do not touch any electric switch, do not use any phone in your building - Immediately call your gas supplier from an elighbors phone. Follow the gas supplier is in structions If you cannot reach your gas supplier from an elighbors phone. Follow the gas supplier is in the safety information above on this label. UIGHTING INSTRUCTIONS COMPARENT. C) Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not sure by hand, don't try to repair it, call LIGHTING INSTRUCTIONS STOP! Read the safety information above on this label. If you cannot reach your gas. Supplier in the safety information above on this label. If you cannot here to clear out any gas. Top Ploor to "OFF". Knob cannot be turned from "PILOT" to "OFF". Knob cannot be turned is slightly. Do not force. 3) Turn knob on gas control counterclockwise in "DIOT". (1) Push in control knob all the way and hold in limmediately push black button on spark ignite to "PloT". (2) Hush in control knob all the way and hold in limmediately push black button on spark ignite to "PloT". (3) Turn Knob on gas control counterclockwise in "OFF". And cannot be turned in the gas control knob to all the way and hold in limmediately push black button on spark ignite to "PLOT". (4) Push in control knob all the way and hold in limmediately push black button on spark ignite to "PLOT". (4) Push in control knob all the way and hold in limmediately push black button on spark ignite to "PLOT". (5) Use mocker	follow the current CAN1-B149/ANSI Z 223.1 (Australia: AG601, New Zealand: NZS 5261)
 If you cannot reach your gas supplier, call the fire department. (c) Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call LIGHTING INSTRUCTIONS STOP! Read the safety information above on this label. 1) Push in gas control knob Slightly and turn clockwise to '0°FF''. Knob cannot be turned from "PILOT" to "OFF". Knob cannot be turned slightly. Do not force. 2) Wait five (5) minutes to clear out any gas. If you then smell gas STOP! follow "B" in the safety information above on this label. If you don't smell gas control knob all the way and hold in. Immediately push black button on spark igniter until pilot lights. Continue to hold the control knob in for about 1/2 minute after the pilot is lit. Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas control knob slightly and turn clockwise to "OFF". 1) Push in the gas control knob slightly and turn clockwise to "OFF". 1) Push in the gas control knob slightly and turn clockwise to "OFF". Do not force. 1) Push in the gas con	 causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier. A) This appliance has a pilot which must be lighted by hand, following the instructions below exactly. B) BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor. D) BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor. D) Do not use this appliance if any part has been unde water. Immediately call a qualified service technician to inspect the appliance and to replace any par of the control system and any gas control which has been under water. WHAT TO DO IF YOU SMELL GAS Do not try to light any appliance Do not try to light any appliance Do not touch any electric switch, do not use any phone in your building Immediately call your gas supplier from aneighbors phone. Follow the gas supplier's in-
LIGHTING INSTRUCTIONS STOP! Read the safety information above on this label. 1) Push in gas control knob slightly and turn clockwise	 If you cannot reach your gas supplier, call the furniture, gasoline and other liquids having fire department. C) Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not control knob. Never use tools. If the knob will not control knob.
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1) Push in the gas control knob slightly and turn clockwise for "OFF". Do not force. 2) Turn off all electric power to the appliance if service is to be performed. You may shut off the pilot during prolonged non use periods to conserve fuel.	 label. 1) Push in gas control knob slightly and turn clockwise to "OFF". Knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not force. 2) Wait five (5) minutes to clear out any gas. If you then smell gas STOP! follow "B" in the safety information above on this label. If you don't smell gas, go to the next step. 3) Turn knob on gas control counterclockwise to "PILOT". (1) Push in control knob all the way and hold in. Immediately push black button on spark igniter until pilot lights. Continue to hold the control knob in for about 1/2 minute after the pilot is lit.
clockwise	TO TURN OFF GAS APPLIANCE
	You may shut off the pilot during prolonged non use periods to conserve fuel.
DO NOT REMOVE THIS INSTRUCTION PLATE 908-649	DO NOT REMOVE THIS INSTRUCTION PLATE 908-649

MAINTENANCE INSTRUCTIONS

- Always turn off the valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year. When cleaning the logs, use a soft clean paint brush as the logs are fragile and easily damaged.
- 2) Clean glass (never when unit is hot), appliance, louvers, and door with a damp cloth. Never use an abrasive cleaner. The gold louvers (and optional gold door) may be scratched if abrasives are used to clean them.

The heater is finished in a heat resistant paint and should only be refinished with heat resistant paint (not with wall paint). Regency uses StoveBright Paint - Metallic Black #6309.

- 3) Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.
- 4) The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

During the annual service call, the burners should be removed from the burner tray and cleaned. Replace the embers but do not block the pilot.

 Keep the area near the appliance clear and free from combustible materials, gasoline, and other flammable vapours and liquids.

WARNING: CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURE AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION. YOUNG CHILDREN SHOULD BE CAREFUL-LY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THE AP-PLIANCE.

DO NOT USE THIS APPLIANCE IF ANY PART HAS BEEN UNDER WA-TER. IMMEDIATELY CALL A QUAL-IFIED SERVICE TECHNICIAN TO INSPECT THE APPLIANCE AND TO REPLACE ANY PART OF CONTROL

SYSTEM AND ANY GAS CONTROL WHICH HAS BEEN UNDER WATER.

CAUTION: ANY SAFETY SCREEN OR GUARD REMOVED FOR SERV-ICING AN APPLIANCE MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.

CLOTHING OR OTHER FLAMMA-BLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLI-ANCE.

6) Each time the appliance is lit, it may cause condensation and fog the glass. This condensation and fog is normal and will disappear in a few minutes as the glass heats up.

Never operate the appliance without the glass properly secured in place or with the door open.

7) Periodically check the pilot flames. Correct flame pattern has three strong blue flames:1 flowing around the thermopile and 1 around the thermocouple, and 1 flowing across the rear of the burner (it does not have to be touching the burner).

Note: If you have an incorrect flame pattern, contact your Regency dealer for further instructions.

Rear of Burner



Incorrect flame pattern will have small, probably

yellow flames, not coming into proper contact with the rear of the burner or thermopile.



GENERAL VENT MAINTENANCE

Conduct an inspection of the venting system semi-annually. Recommended areas to inspect as follows:

- Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.
- 2) Check for evidences of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints, Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having exterior portions of the system being exposed to cold weather.
- Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened.

LOG REPLACEMENT

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door to carefully remove the logs. The pilot light generates enough heat to burn someone. If for any reason a log should need replacement, you must use the proper replacement log. The position of these logs must be as shown in the diagram under Log Installation.

Note: Improper positioning of logs may create carbon build-up and will alter the unit's performance which is not covered under warranty.

GOLD-PLATED DOORS

The 24 carat gold plated finish on the door requires little maintenance, and need only be cleaned with a damp cloth. DO NOT use abrasive materials or chemical cleaners, as they may harm the finish and void the warranty. Clean any fingerprints off before turning the unit on. If the door starts to discolour, check the gasket seal and replace if necessary.

DOOR GASKET

If the door gasket requires replacement use 7/8" diameter oval door gasket (Part #650-920).

MAINTENANCE

LATCH ADJUSTMENT

The door latch may require adjustment as the door gasket material compresses after a few fires and after glass replacement. Turn the handle on the adjustable catch to tighten or loosen the latch.



GLASS REPLACEMENT

Your Regency stove is supplied with high temperature, 5 mm Neoceram ceramic glass that will withstand the highest heat that your unit will produce. In the event that you break your glass, purchase your replacement from an authorized Regency dealer only, and follow the step-by-step instructions for replacement.

Never operate your unit with brokenglass.

WARNING: Do not operate appliance with the glass front removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.

MITRED DOOR

Removing Glass:

- Note: Wearing gloves will protect your hands while handling glass.
- 1) Remove the door from the unit and place on a soft surface to prevent scratching.
- 2) Pull out the door gasket.
- 3) Remove the 24 nuts holding the glass retainers in place. Do not remove the nuts underneath the retainers.
- 4) Remove the door catch plate.
- 5) Remove glass retainers on sides first (3 each side) then remove two center retainers.
- Note: Center glass retainers are glued to center glass.
- Remove glass from extrusions. When removing center glass, leave white insulation in place.



Installing Glass

- 1) Install both center and side glass onto extrusions as per diagram.
- 2) Place glass assembly into door frame.
- **3)** Install retainers by placing 1 drop of glue where previously glued and put in place.
- 4) Install side retainers.
- 5) Install door catch plate.
- 6) Install the 24 nuts loosely, do not tighten yet.
- 7) Tighten side panels nuts using the following procedure:
 - a. tighten top & bottom outside corner nuts (2)
 - b. tighten inside nuts (3)
 - c. tighten top & bottom inside corners (2)



- Glass Extrusion
- 8) Tighten the 10 nuts on center glass retainer.
- 9) Repeat step 7 for other side panel.
- 10) Replace new gasket by gluing it in place.
- **11)** Install door onto stove and check the seal.

PANEL DOOR

- 1) Remove the door from the unit and place on a soft surface to prevent scratching.
- 2) Pull out the door gasket.
- Remove the nuts holding the glass retainers in place.
- Remove the glass retainers (sides, top and bottom) and the door catch plate.
- 5) Replace the glass. The glass must have gasketing around it.
- 6) Reverse the previous steps, replace the retainers and fasten with the nuts but do not overtighten, as this can break the glass. Note: the door catch plate fits on top of the left side retainer.
- 7) Put gasket glue on the retainers, but do not put glue on the screws. Replace the door gasket, the two ends butt tight together on the bottom edge of the door.
- Replace door on the stove and check the seal.



FAN MAINTENANCE

If your fan requires maintenance or replacement, access to the fan is through the plate on the rear wall of the firebox. **NOTE: the unit MUST NOT be operated without the fan access panel securely in place and correctly sealed.**

IMPORTANT: These fans collect a lot of dust from within your home. Ensure you maintain these fan motors on a regular basis by vacuuming out the fan squirrel cages, around the motor, and around the grills on the back of the stove.

IMPORTANT Disconnect power supply before servicing



WARNING:

Electrical Grounding Instructions This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

To remove fan:

- 1) Unplug or disconnect power source to stove.
- Remove the rear access panel on the back of the stove. The fan can only be accessed from the back of the stove.
- Unclip the black and white wires from the fan motor.



4) Lift fan off of the 2 pins, tip back and pull through the opening. Disconnect the green ground wire from the right side of the fan as soon as you can reach it.



Replacing Fan:

Reverse the above steps (1 - 4). Make sure the fan wires and the ground wire are reattached.

Hint for pushing fan down onto pins - rub a bit of dish soap on the grommet so it will slide more easily onto the pin. Check to make sure the fan is seated properly on the pins - try to move the fan back and forth, there should be no noise, if there is check that the grommets haven't come loose.



REMOVING VALVE

If your valve requires maintenance or replacement, use the following instructions:

Note: Always close off the gas supply before removing the valve.

 Open front pedestal door. You may want to put a soft cloth on the base of the unit so that when the pedestal door is open it doesn't scratch the paint. See diagram below.





- 2) Undo the six screws holding the control panel in place.
- 3) Disconnect all wires from the back of the control panel and then remove panel. You should lay the panel on a soft cloth so it doesn't get marked up. See diagram above.



MAINTENANCE

 Remove the two outside frame pieces by removing two screws per side. See diagram below.



- 5) At this point you should disconnect the gas at the valve. You can access it through the front now that the control panel is off, or you can access it through the rear pedestal cover plate.
- 6) Carefully remove the logs and embers.
- 7) Remove burner. See diagram below.
- Note: Use a magnetic type screwdriver if possible.

9) Carefully lift the burner tray assembly out. Be careful not to tear gaskets when lifting out the valve tray; these gaskets seal the valve from the exterior of the firebox.



Burner tray assembly, after being removed from the stove

10) To replace the burner tray assembly, simply reverse these instructions.



8) Remove all 18 screws holding the burner tray assembly in place.



PARTS LIST

U37 MAIN ASSEMBLY

	Part #	Description		Part #	Description	
1)	560-920	Louver Assy - Gold	25)	*	Flex Pipe (3" ID)	
,	560-921	Louver Assy - Brush Nickel	26)́	*	Clamp for Flex Pipe	
	560-922	Louver Assy - Black	27)	910-233	Thermodisc	
9)	730-560	Relief Door Assembly	28)	*	Mounting Bracket - Thermodisc	
10)	730-034	Mounting Plate Gasket	29)	*	Air Deflector	
- /		3	30)	680-019	Rear Panel	
11)	730-517/P	Fan Assembly (120 V)	31)	630-021	Fan Access Panel	
,	910-331/P	Fan Motor	32)	730-565	Firebox Baffle	
12)	910-794	Power Cord (120 V)	33)	640-520	False Top Assembly	
/			38)	820-058	Pedestal Base Cover	
15)	*	Pedestal Assembly	45)	946-204	45° Elbow	
16)	730-039	Pedestal Door	,			
17)	904-257	Pedestal Door Magnet		640-944	Horizontal Termination Venting Kit	
18)	560-025	Pedestal Back		640-530/P	Riser Terminal	
- /				948-216	Logo Plate	
19)	730-530	Side Panel Door Assy (Right Side)		918-025	Manual	
20)́	730-525	Side Panel Door Assy (Left Side)				
21)	560-031	Side Panel Door Hinge	*Not	available as a	a replacement part.	0-
23)	904-258	Side Panel Door (c/w Hook) Magnet				OF
24)́	948-255	Door Latch			45	DE



PARTS LIST

U37 BURNER & LOG ASSEMBLY

	Part #	Description	
51) 52) 53) 54) 55) 56) 57) 58)	910-241 910-190 904-586 910-373 910-372 908-646 650-220 910-330	Burner ON/OFF Switch (3-way) Piezo Ignitor & Nut Knob - Fan Control Switch Knob - Pilot Valve Extension Flame Adjusting Knob Control Panel Decal Control Panel Plate Fan Speed Control (120 V)	
	680-574/P 680-576/P		
60)	910-378 910-380	Valve - S.I.T NG Valve - S.I.T LP	
66)	910-038 910-039 904-240 904-390 936-170	Pilot Assy - S.I.T 3 Flame NG Pilot Assy - S.I.T 3 Flame LP #37 Orifice - N.G. #52 Orifice - Propane Orifice Gasket	
67) 68) 71) 75)	* W840470 730-528 730-935	Pilot Holder Pilot Assembly Gasket Rear Bracket Assembly Log Set	
78) 80) 81) 82)	730-550 260-565 904-565 630-009	Burner Assy - NG/LP Air Shutter Gear Assembly (Female) Hex Key 3/16" AF Gasket - Burner Tray / Air Passage	
83) 84)	630-008 *	Gasket - Burner Tray / Firebox Air Shutter Gear Assembly (Male)	
*Not	available as	a replacement part.	

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PARTS LIST

U37 DOOR ASSEMBLIES





Regency Fireplace Products are designed with reliability and simplicity in mind. In addition, our internal Quality Assurance Team carefully inspects each unit thoroughly before it leaves our facility. FPI Fireplace Products International Ltd. is pleased to extend this limited lifetime warranty to the <u>original purchaser</u> of a Regency Product. This warranty is not transferable.

The Warranty: Limited Lifetime

The combustion chamber, heat exchanger, burner tubes/pans, logs and gold plating (against defective manufacture only) are covered under the Limited Lifetime Warranty for five (5) years for parts and subsidized labour* and parts only thereafter.

Glass is covered for lifetime against thermal breakage only, parts and subsidized labour* for five (5) years and parts only thereafter from date of purchase.

Special Finishes - One year on brushed nickel, louvers and doors. You can expect some changes in color as the product "ages" with constant heating and cooling. FPI warranties the product for any manufacturing defects on the original product. However, the manufacturers warranty does not cover changing colors and marks, ie. finger prints, etc applied after the purchase of the product. Damage from the use of abrasive cleaners is not covered by warranty.

Electrical and mechanical components such as blowers, switches, wiring, thermodiscs, FPI remote controls, spill switches, thermopiles, thermocouples, pilot assembly components, and gas valves are covered for one year parts and subsidized labour* from the date of purchase. Blowers and valves replaced under warranty are considered repairs and continue as if new with appliance. ie. twelve (12) months from original purchase date of appliance with a minimum of three (3) months coverage from date of replacement.

FPI venting components (Direct Vent units) are covered parts and subsidized labour* for three (3) years from date of purchase.

Simpson Dura-Vent venting components (Direct Vent units) are covered by Simpson Dura-Vent Inc. warranty.

Conditions:

Any part or parts of this unit which in our judgement show evidence of such defects will be repaired or replaced at FPI's option, through an accredited distributor or agent provided that the defective part be returned to the distributor or agent <u>Transportation Prepaid</u>, if requested.

It is the general practice of FPI to charge for larger, higher priced replacement parts and issue credit once the replaced component has been returned to FPI and evaluated for manufacturer defect.

The authorized selling dealer is responsible for all in-field service work carried out on your Regency product. FPI will not be liable for results or costs of workmanship from unauthorized service persons or dealers.

At all times FPI reserves the right to inspect product in the field which is claimed to be defective.

All claims must be submitted to FPI by authorized selling dealers. It is essential that all submitted claims provide all of the necessary information including customer name, purchase date, serial #, type of unit, problem, and part or parts requested, without this information the warranty will be invalid.

Exclusions:

This limited Lifetime Warranty does not extend to or include paint, door or glass gasketing or trim.

At no time will FPI be liable for any consequential damages which exceed the purchase price of the unit. FPI has no obligation to enhance or modify any unit once manufactured. ie. as products evolve, field modifications or upgrades will not be performed.

FPI will not be liable for travel costs for service work.

Installation and environmental problems are not the responsibility of the manufacturer and therefore are not covered under the terms of this warranty policy.

Embers, glass and door gaskets, door handles and paint are not covered under the terms of this warranty policy.

Any unit which shows signs of neglect or misuse is not covered under the terms of this warranty policy.

The warranty will not extend to any part which has been tampered with or altered in any way, or in our judgment has been subject to misuse, improper installation, negligence or accident, spillage or downdrafts caused by environmental or geographical conditions, inadequate ventilation, excessive offsets, negative air pressure caused by mechanical systems such as furnaces, fans, clothes dryer, etc.

Freight damage to stoves and replacement parts is not covered by warranty and is subject to a claim against the freight carrier by the dealer.

FPI will not be liable for acts of God, or acts of terrorism, which cause malfunction of the appliance.

Performance problems due to operator error will not be covered by this warranty policy.

Products made or provided by other manufacturers and used in conjunction with the operation of this appliance without prior authorization from Regency, may nullify your warranty on this product.

Any alteration to the unit which causes sooting or carboning that results in damage to the interior / exterior facia is not the responsibility of FPI.

* Subsidy according to job scale as predetermined by FPI.

Regency fireplace products are designed with reliability and simplicity in mind. In addition, our internal Quality Assurance Team carefully inspects each unit thoroughly before it leaves our door.

Fireplace Products International Ltd. is pleased to extend this Limited Lifetime Warranty to the original purchaser of a Regency Product.

See the inside back cover for details.

Register your Regency online at http://www.regency-fire.com

Installer: Please complete the following information

Dealer Name & Address:_____

FOR DETAILS

Installer:

Phone #:

Date Installed: _____

Serial No.: ____

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