

Panasonic

Operating Instructions 58"/65" Class 1080p Plasma HDTV (58.0/64.7 inches measured diagonally)

Manual de instrucciones Televisión de alta definición de 1080p y clase 58"/65" de Plasma

(58,0/64,7 pulgadas medidas diagonalmente)

(Image: TC-58PS14)

Model No. TC-58PS14 Número de modelo TC-65PS14

- For assistance (U.S.A./Puerto Rico), please call: 1-877-95-VIERA (958-4372) or visit us at www.panasonic.com/contactinfo
- For assistance (Canada), please call: 1-866-330-0014 or visit us at www.vieraconcierge.ca
- Para solicitar ayuda (EE.UU./Puerto Rico), Ilame al: 1-877-95-VIERA (958-4372) ó visítenos en www.panasonic.com/contactinfo

Contents

Please read before using the unit

Safety Precautions	2
Notes	5
Accessories/Optional Accessory	5
Basic Connection	7
Identifying Controls	11
First Time Setup	12
How to Use Menu Functions	15
• FAQ	18
Limited Warranty	
(for U.S.A. and Puerto Rico only)	20
Customer Services Directory	
(for U.S.A. and Puerto Rico)	21
Limited Warranty (for Canada)	





For more detailed instructions, refer to the Operating Instructions on the CD-ROM.

To view the Operating Instructions on the CD-ROM, you need a computer equipped with a CD-ROM drive, and Adobe® Reader® (Version 7.0 or later is recommended) installed on your computer.

Depending on the operating system or settings on your computer, the Operating Instructions may not start automatically.

In this case, open the PDF file under \MANUAL\PDF manually to view the instructions.

Para obtener instrucciones más detalladas, consulte las instrucciones de manejo contenidas en el CD-ROM. Para ver las instrucciones de manejo contenidas en el CD-ROM, se necesita un ordenador equipado con una unidad de CD-ROM, y que tenga instalado Adobe® Reader® (se recomienda la versión 7.0 o posterior). Dependiendo del sistema operativo o de las configuraciones del ordenador, las instrucciones de manejo pueden no iniciarse automáticamente.

En tal caso, abra manualmente el archivo PDF en \MANUAL\ PDF para visualizar las instrucciones.

English

Please read these instructions before operating your set and retain them for future reference. The images shown in this manual are for illustrative purposes only.

Español

Lea estas instrucciones antes de utilizar su televisor y guárdelas para consultarlas en el futuro. Las imágenes mostradas en este manual tienen solamente fines ilustrativos.

Safety Precautions







The lightning flash with arrowhead within a triangle is intended to tell the user that parts inside the product are a risk of electric shock to persons.

The exclamation point within a triangle is intended to tell the user that important operating and servicing instructions are in the papers with the appliance.

WARNING: To reduce the risk of electric shock, do not remove cover or back. No user-serviceable parts inside. Refer servicing to qualified service personnel.

WARNING:

G: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. Do not place liquid containers (flower vase, cups, cosmetics, etc.) above the set (including on shelves above, etc.).

Important Safety Instructions

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

- 11) Only use attachments / accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart / apparatus combination to avoid injury from tip-over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15) To prevent electric shock, ensure the grounding pin on the AC cord power plug is securely connected.

FCC STATEMENT

This equipment has been tested and found to comply with the limits for an Other Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

FCC Caution:

To assure continued compliance, follow the attached installation instructions and use only shielded interface cables when connecting to peripheral devices. Any changes or modifications not expressly approved by Panasonic Corp. of North America could void the user's authority to operate this device.

Responsible Party:	Panasonic Corporation of North America One Panasonic Way, Secaucus, NJ 07094
Contact Source:	Panasonic Consumer Electronics Company 1-877-95-VIERA (958-4372)
email:	consumerproducts@panasonic.com

WARNING/CAUTION

Small parts can present choking hazard if accidentally swallowed.

Keep small parts away from young children.

Discard unneeded small parts and other objects, including packaging materials and plastic bags/sheets to prevent them from being played with by young children, creating the potential risk of suffocation.

Set up

This Plasma TV may fall and can cause personal injury or even death if not installed correctly. To prevent personal injury or death, follow these warnings:

- Install the Plasma TV in accordance with the manufacturer's recommended pedestal or stand, corresponding hardware and installation instructions. This Plasma TV is for use only with the following optional accessories. Use with any other type of optional accessories may cause instability. The following accessories are manufactured by Panasonic Corporation.
 - Wall-hanging bracket (Angled) TY-WK5P1RW (TC-58PS14)
 - TY-WK6P1RW (TC-65PS14)
- Be sure to ask a qualified technician to carry out the installation and set-up.

Two or more people are required to install or remove the television.

 Some wall mounts (wall-hanging brackets) are not designed to be mounted to walls with steel studs or old cinder block constructions.

Ask your dealer or licensed contractor to properly secure the wall-hanging bracket.

 Do not place the Plasma TV or its stand on a sloped or unstable surface.

The Plasma TV may fall or tip over.

- Do not support the Plasma TV on a non-specified pedestal.
- Do not place the Plasma TV on furniture that can easily be used as steps, such as a chest of drawers.
- Do not climb or allow children to climb on the Plasma TV
- Place or install the Plasma TV where it cannot be pushed, pulled over or knocked down.
- Route all cords and cables such that they cannot be tripped over or pulled by curious children.
- Do not place any objects on top of the Plasma TV. If water spills onto the Plasma TV or foreign objects get inside it, a short-circuit may occur which could result in fire or electric shock. If any foreign objects get inside the Plasma TV, please consult an Authorized Service Center.

AC Power Supply Cord

To prevent fire or electric shock:

 The Plasma TV is designed to operate on a 120 V AC, 60 Hz service. Insert the power cord plug as far as it will go into the wall socket.

If the plug is not fully inserted, heat may generate, which could cause a fire.

- The included power cord is for use with this unit only.
- Do not use any power cord other than that provided with this TV.
- Do not handle the power cord plug with wet hands.
- Do not do anything that might damage the power supply cord.

- When disconnecting the power supply cord, hold the plug, not the cord.
- Do not use the power supply cord if the plug or cord is damaged.

Replace the cord or contact your Authorized Service Center

- Handling the power supply cord
- Insert the power plug fully into the socket outlet. (If the power plug is loose, it could generate heat and cause fire.)
- Ensure that the power plug is easily accessible.
- Ensure the earth pin on the power plug is securely connected to prevent electrical shock.
 An apparatus with CLASS I construction shall be connected
 - An apparatus with CLASS I construction shall be connected to a power socket outlet with a protective earthing connection.
- Do not touch the power plug with a wet hand. (This may cause electrical shock.)
- Do not use any power cord other than that provided with this TV. (This may cause fire or electrical shock.)
- Do not damage the power cord. (A damaged cord may cause fire or electrical shock.)
 - Do not move the TV with the cord plugged in the socket outlet.
 - Do not place a heavy object on the cord or place the cord near a high-temperature object.
 - Do not twist the cord, bend it excessively, or stretch it.
 - Do not pull on the cord. Hold onto the power plug body when disconnecting cord.
 - Do not use a damaged power plug or socket outlet.

If Problems Occur During Use

- If a problem occurs (such as no picture or no sound), or if smoke or an abnormal odor is detected from the Plasma TV, unplug the power supply cord immediately. Continued use of the TV under these conditions might cause a fire or permanent damage to the TV. Have the TV evaluated by an Authorized Service Center. Servicing of the TV by unauthorized personnel is strongly discouraged due to its high voltage.
- If water or an object gets inside the Plasma TV, if the Plasma TV is dropped, or if the enclosure becomes damaged, unplug the power supply cord immediately. A short-circuit may occur, which could cause a fire. Contact an Authorized Service Center for an evaluation.

- Do not cover the ventilation holes. Doing so may cause the Plasma TV to overheat, which can cause a fire or damage to the Plasma TV.
- Leave a space of 3 15/16" (10 cm) or more at the top, left and right, and 2 3/4" (7 cm) or more at the rear.
- When using the pedestal, keep the space between the bottom of the TV and the pedestal or stand surface clear from objects that may obstruct ventilation.
- When Moving the Plasma TV
- Be sure to disconnect all cables before moving the Plasma TV.

Moving the TV with its cables attached might damage the cables which, in turn, can cause fire or electric shock

• To prevent an electric shock, disconnect the power plug from the wall outlet as a safety precaution before carrying out any cleaning.

Safety Precautions (Continued)

- Transport only in upright position Transporting the unit with its display panel facing upright or downward may cause damage to the internal circuitry.
- Using a dry cloth, clean any dust from the power supply cord and plug regularly.

Build-up of dust on the power cord plug can increase humidity, which might damage the insulation and cause a fire. This Plasma TV radiates infrared rays;

therefore, it may affect other infrared communication equipment. Install your infrared sensor in a place away from direct or reflected light from your Plasma TV.

The TV will still consume some power as long as the power supply cord is connected to the wall outlet.

- Display panel is made of glass. Do not apply strong force or impact to the display panel. This may cause damage resulting in injury.
- The TV is heavy. TV should be handled by 2 or more people. Support as shown to avoid injury by the TV tipping or falling.





AWARNING

CEA CHILD SAFETY NOTICES: Flat panel displays are not always supported on the proper stands or installed according to the manufacturer's recommendations. Flat panel displays that are inappropriately situated on dressers, bookcases, shelves, desks, speakers, chests or carts may fall over and may cause personal injury or even death.

The consumer electronics industry (of which Panasonic is a member) is committed to making home entertainment enjoyable and safe. To prevent personal injury or death, be sure to follow the following safety guidelines:

TUNE INTO SAFETY:

- One size does NOT fit all. Follow the manufacturer's recommendations for the safe installation and use
 of your flat panel display.
- Carefully read and understand all enclosed instructions for proper use of this product.
- Don't allow children to climb on or play with furniture and television sets.
- Don't place flat panel displays on furniture that can easily be used as steps, such as a chest of drawers.
- Remember that children can become excited while watching a program, especially on "larger than life" flat panel displays. Care should be taken to install the display where it cannot be pushed, pulled over, or knocked down.
- Care should be taken to route all cords and cables connected to the flat panel display so that they
 cannot be pulled or grabbed by curious children.

WALL MOUNTING: IF YOU DECIDE TO WALL MOUNT YOUR FLAT PANEL DISPLAY, ALWAYS:

- Use a mount that has been recommended by the display manufacturer and/or listed by an independent laboratory (such as UL, CSA, ETL).
- Follow all instructions supplied by the display and wall mount manufacturers.
- If you have any doubts about your ability to safely install your flat panel display, contact your retailer about professional installation.
- Make sure the wall where you are mounting the display is appropriate. Some wall mounts are not designed to be mounted to walls with steel studs or old cinder block construction. If you are unsure, contact a professional installer.
- A minimum of two people are required for installation. Flat panel displays can be heavy.

Panasonic recommends that a qualified installer perform the wall-mount installation. See page 5.

Notes

■ Do not display a still picture for a long time This causes the image to remain on the plasma screen

("Image retention"). This is not considered a malfunction and is not covered by the warranty.





Typical still images

- Channel number and other logos
- Image displayed in 4:3 mode
- SD Card photo
 Video game
 Computer image

To prevent "Image retention", the screen saver is automatically activated after a few minutes if no signals are sent or no operations are performed.

Set up

- Do not place the unit where it's exposed to sunlight or other bright light (including reflections).
- Use of some types of fluorescent lighting may reduce the remote control's transmission range.

Accessories/Optional Accessory





(+ or -).

Do not burn or break batteries.

Attaching the pedestal to TV

Assembling the pedestal



AC cord connection



Basic Connection

Example 1

Connecting Antenna (To watch TV)

тν



VHF/UHF Antenna

 NTSC (National Television System Committee): Conventional broadcasting

 ATSC (Advanced Television Systems Committee): Digital TV Standards include digital high-definition television (HDTV), standard-definition television (SDTV), data broadcasting, multi-channel surround-sound audio and interactive television.



Note

- Not all cables and external equipment shown in this book are supplied with the TV.
- For more details on the external equipment's connections, please refer to the operating manuals for the equipment.
- When disconnecting the power cord, be absolutely sure to disconnect the power cord plug from the wall outlet first.
- For additional assistance, visit us at: www.panasonic.com

www.panasonic.ca

Basic Connection (Continued)

Example 2

Connecting DVD recorder (VCR) (To record/playback)

тν



DVD Recorder

If the source has a higher resolution signal (480p/720p/1080i/1080p), connection can be made with the use of a Component Video or HDMI cable. **VCR**

Connection can be made with the use of an RF cable and Composite Video/S Video cable.

To connect the antenna terminal and DVD recorder or VCR



Example 3 Connecting DVD recorder (VCR) and satellite receiver



You can enjoy high-definition programming by subscribing to high-definition satellite service. Connection can be done with the use of HDMI or Component Video cable.

To connect the antenna terminal and Satellite Receiver and DVD recorder or VCR



Note

For details of external equipment connections, please refer to the operating manuals for the equipment.

Basic Connection (Continued)

AV cable connections



The S Video input will override the composite video signal when S Video cable is connected. Connect either S Video or Video cable.

red

e.g. VCR

Connecting to S VIDEO terminals will enable you to enjoy greater picture quality than using Composite terminals.

Note

VIDEO IN

- Some programs contain a copyright protection signal to prevent recording.
- When the copyright protection program is displayed, do not connect the other TV monitor through a VCR. Video signals fed through VCRs may be affected by copyright protection systems and the picture will be distorted on the other TV monitor.
- For more details on the external equipment's connections, please refer to the operating manuals for the equipment.

Identifying Controls



Note

- The TV consumes a limited amount of power as long as the power cord is inserted into the wall outlet.
- Do not place any objects between the TV remote control sensor and remote control.

	Remote control	
	POWER	- Closed Caption On/Off
Switches TV On or Off (Standby)		 Selects Audio Mode for TV viewing
Changes the input mode ————		 Exits from menu screen
	WERA TOOLS	- Displays Main Menu
VIERA Link menu	All and a second	- Display VIERA TOOLS
		- Viewing from SD Card
Displays Sub Menu —————		- Selects/OK/Change
Colored buttons		 Returns to previous menu
(Use for various functions following the instructions on screen.)	+ <u>^</u>	- Channel up/down
Volume up/down		- Displays or removes the channel
Sound mute On/Off		banner
Changes aspect ratio	123	 Operates the Favorite channel list function.
Changes aspect ratio	456	- Numeric keypad to select any channel
		or press to enter alphanumeric input in menus.
Switches to previously viewed channel		- Use for digital channels.
Operate the external equipment with ——— "VIERA Link control" function.		
(Refer to the Operating Instructions		
on the CD-ROM.)	Panasonic	
	TV	

First Time Setup

"First time setup" is displayed only when the TV is turned on for the first time after the power cord is inserted into a wall outlet and when "Auto power on" is set to "No".



RETURN





(1)select



Note

 To change setting (Language/Clock/ ANT/Cable setup/ Input labels) later, go to Menu screen

First Time Setup (Continued)



Press to exit from a menu screen

Note

 About broadcasting systems

Analog (NTSC):

Conventional broadcasting Digital (ATSC): New programming that allows you to view more channels featuring high-quality video and sound ④ Select scanning mode (ALL channels/Analog only/Digital only)



Start scanning the channels

②**ok**

(1)select

Available channels (analog/digital) are automatically set.

All channels: Scans digital and analog channels Analog only: Scans Analog channels only Digital only: Scans Digital channels only

(5) Confirm registered channels



- If OK is not pressed after selecting "Apply", the channels will not be saved. The channel will be saved when no operation is performed for 60 seconds and the "Manual program" menu will also exit automatically.
- If you perform scanning more than twice, previously saved channels are erased.

Set the Input labels



Switches Input mode alphabet to numeric

Label: [BLANK] SKIP/VCR/DVD/CABLE/SATELLITE/DVR/GAME/AUX/RECEIVER/ COMPUTER/Blu-ray/CAMERA/DVD REC/HOME THTR/MONITOR/ MEDIA CTR/MEDIA EXT/OTHER

How to Use Menu Functions

Various menus allow you to make settings for the picture, sound, and other functions so that you can enjoy watching TV best suited for you.



How to Use Menu Functions

Menu list

Menu		Item	Adjustments/Configurations (alternatives)
VIERA Link		RA Link control aker output	[VIERA Link control] Selects equipment to access and operate. (Recorder/Home theater/Player/Camcorder/LUMIX) [Speaker output] Selects an audio output. (Home theater/TV) ● VIERA Link menu is accessible directly by pressing the VIERA Link button on the remote control. →
	Res	et to defaults	Resets all picture adjustments to factory default settings except for "Advanced picture".
	Pict	ure mode	Basic picture mode (Vivid/Standard/Cinema/Custom)
	Brig Colo	trast, htness, or, Tint, rpness	Adjusts color, brightness, etc. for each picture mode to suit your taste Display range Contrast/Brightness/Color/Sharpness: 0 - 100 Tint: -50 - +50
	Colo	or temp.	Selects a choice of Cool (blue), Normal, or Warm (red) color. (Cool/Normal/Warm)
	C.A	.T.S.	Adjusts the brightness and gradation according to the ambient lighting condition. (Off/On)
	Vide	eo NR	Reduces noise, commonly called snow. Leave it off when receiving a strong signal. (Off/On)
Pic	Zoo	m adjustments	Adjusts vertical alignment and size when aspect setting is "ZOOM"
Picture		3D Y/C filter	Minimizes noise and cross-color in the picture. (On/Off)
re	Cold	Color matrix	 Selects image resolution of component-connected devices (HD/SD) SD: Standard Definition HD: High Definition Only 480p signal accepted; regular TV (NTSC) is not available.
	van	MPEG NR	Reduces noise of specific digital signals of DVD, STB, etc. (On/Off)
	ced	Black level	Selects Dark or Light. Valid only for external input signals. (Dark/Light)
	Advanced picture	HD size	 Selects between 95 % (Size 1) or 100 % (Size 2) for the scanning area with High-definition signal. (Size 1/Size 2) Select "Size 1" if noise is generated on the edges of the screen. Size 1: Selected item for "HD size". Scanning 95 % Size 2: Selected item for "HD size". Scanning 100 %
		H size	Adjust horizontal display range to reduce noise of both side edges of an image. (Size 1/Size 2) Size 2: Adjust image size according to aspect mode for reducing noise.
	Res	et to defaults	Resets Bass, Treble and Balance adjustments to factory default settings.
	Bas	s	Increases or decreases the bass response.
	Tret	ole	Increases or decreases the treble response.
T	Bala	ance	Emphasizes the left / right speaker volume.
Audio	A	Surround	Enhances audio response when listening to stereo. (On/Off)
lio	Ivai	Volume leveler	Minimizes volume disparity after switching to external inputs.
	Advanced	TV speakers	Switch to "Off" when using external speakers (On/Off) ■ "Surround" and "Volume leveler" do not work if "Off" is selected.
	audio	HDMI 1 in HDMI 2 in HDMI 3 in	The default setting is "Digital" for HDMI connection. (Digital input signal) Select audio input terminal when DVI cable is connected. (Analog audio input signal) (Digital/Component 1/Component 2/Video 1/Video 2)
Timer	Slee	ep, Timer 1-5	The TV can automatically turn On/Off at the designated date and time
Lock			Locks the channels and programs
SD card	SD	card	Displays SD card data
Closed Caption		sed Caption	Displays subtitles (Closed Caption)

• In AV mode, the Audio menu and Setup menu give fewer options.

(Continued)

Menu list

		-	Adjustments (Configurations (alternatives)
Menu		ltem	Adjustments/Configurations (alternatives)
	Cha	nnel surf mode	Sets the mode to select the channel with Channel up/down button (All/Favorite/Digital only/Analog only) Favorite: Only channels registered as FAVORITE
	Lang	guage	Selects the screen menu language
	Cloc		Adjusts the clock
	ANT	/Cable setup	Sets channels
	Connected devices	Input labels	Selects the terminal and label of the external equipment
	Anti Image retention	Pixel orbiter	 Prevents "Image retention" with Wobbling. (Automatic/Periodic) Automatic: Shifts the display image automatically. Periodic: Shifts the display image every (1/2/3/4) minutes according to what was set in the "Time (minutes)" menu.
	er	Time (minutes)	Sets the time for "Pixel orbiter-Periodic" setting. (1/2/3/4)
	etenti	4:3 side bars	Change the brightness of the side bar (Off/Dark/Mid/Bright) (4:3 mode only) ● The recommended setting is "Bright" to prevent panel "Image retention".
	on	Scrolling bar	Press "OK" to start horizontal "Scrolling" on the screen
	VIE	VIERA Link	 Controls equipment connected to HDMI terminals (On/Off) "Power off link", "Power on link", "Stand-by power save", "Auto power stand-by" and "Default speakers" cannot be selected if "Off" is set.
	ER.	Power on link	Sets "Power on link" of HDMI connection equipment (Yes/No)
		Power off link	Sets "Power off link" of HDMI connection equipment (Yes/No)
õ	ink se	Stand-by power save	Set "Stand-by power save" of HDMI connection equipment. (No/Yes)
Setup	Power on link Power off link Stand-by power save Auto power stand-by		Set "Auto power stand-by" of HDMI connection equipment. (No/Yes (with reminder)/Yes (no reminder)
	S	Default speakers	Selects the default speakers (TV/Theater)
	ECO/power saving	No signal for 10 minutes	 To conserve energy, the TV automatically turns off when NO SIGNAL and NO OPERATION is performed for more than 10 minutes. (Enable/Disable) Note Not in use when setting "Auto power on", "On/Off Timer", "Lock", "SD mode" or Digital channel. "No signal for 10 minutes was activated" will be displayed for about 10 seconds when the TV is turned on for the first time after turning the power off by "No signal for 10 minutes". The on-screen display will flash 3, 2 and 1 to indicate the last three (3) remaining minutes prior to the shut-off.
	er saving	No activity for 3 hours	To conserve energy, the TV automatically turns off when no operation of remote or side panel key continues for more than 3 hours. (Enable/Disable) Note
	Advan setu	Auto power on	 Turns TV On automatically when the cable box or a connected device is turned On (No/Yes) TV AC cord must be plugged into this device. TV comes on every time the power is restored. The "Sleep" timer, "On / Off timer", and "First time setup" will not function if "Auto power on" is set.
	nced up	Play SD card automatically	Set "Thumbnail" or "Slideshow" to play back SD cards automatically. (Slideshow/Thumbnail/Set later/Off)
	Abo	ut	Displays TV version and software license.
	Rese	et to defaults	Performing Reset will clear all items set with Setup, such as channel settings.
Sub	mer	nu list	
Menu		Item	Adjustments/Configurations (alternatives)
Menu		Item	

Channel surf mode Sets the mode to select the channel with Channel up/down button (All/Favorite/Digital only/Analog only) Set favorite Sets favorite channels. Edit CH caption Changes the station identifier. Signal meter Checks the signal strength if interference or freezing occurs on a digital image.

FAQ

Before requesting service or assistance, please follow these simple guides to resolve the problem. If the problem still persists, please contact your local Panasonic dealer or Panasonic Service Center for assistance. For additional assistance, please contact us via the website at: www.panasonic.com/contactinfo www.panasonic.ca



If there is a problem with your TV, please refer to the table below to determine the symptoms, then carry out the suggested check. If this does not solve the problem, please contact your local Panasonic dealer, quoting the model number and serial number (both found on the rear of the TV).



Limited Warranty (for U.S.A. and Puerto Rico only)

PANASONIC CONSUMER ELECTRONICS COMPANY, DIVISION OF PANASONIC CORPORATION OF NORTH AMERICA One Panasonic Way Secaucus, New Jersey 07094

Panasonic Plasma Television Limited Warranty

Limited Warranty Coverage

If your product does not work properly because of a defect in materials or workmanship, Panasonic Consumer Electronics Company (referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("Limited Warranty period"), at its option either (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. The decision to repair or replace will be made by the warrantor.

PLASMA TV CATEGORIES	PARTS	LABOR	SERVICE
Up to 37' (diagonal)	1 (ONE) YEAR	1 (ONE) YEAR	Carry-In
42" (diagonal) and larger	I (ONE) FEAR	T (ONE) FEAR	On-Site

During the "Labor" Limited Warranty period there will be no charge for labor. During the "Parts" Limited Warranty period, there will be no charge for parts.

You must carry-in your product or arrange for on-site service during the Limited Warranty period. If non-rechargeable batteries are included, they are not warranted. This Limited Warranty only applies to products purchased and serviced in the United States or Puerto Rico. This Limited Warranty is extended only to the original purchaser and only covers product purchased as new. A purchase receipt or other proof of the original purchase date is required for Limited Warranty service.

On-Site or Carry-in Service

For On-Site or Carry-In Service in the United States and Puerto Rico call 1-877-95-VIERA (1-877-958-4372).

On-site service where applicable requires clear, complete and easy access to the product by the authorized servicer and does not include removal or re-installation of an installed product. It is possible that certain on-site repairs will not be completed on-site, but will require that the product or parts of the product, at the servicer's discretion be removed for shop diagnosis and/or repair and then returned.

Limited Warranty Limits And Exclusions

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage, nor does it cover markings or retained images on the glass panel resulting from viewing fixed images (including, among other things, non-expanded standard 4:3 pictures on wide screen TV's, or onscreen data in a stationary and fixed location). The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, bug infestation, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, or commercial use (such as in a hotel, office, restaurant, or other business), rental use of the product, service by anyone other than a Factory Service Center or other Authorized Servicer, or damage that is attributable to acts of God.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY. (As examples, this excludes damages for lost time, cost of having someone remove or re-install an installed unit if applicable, or travel to and from the servicer. The items listed are not exclusive, but are for illustration only.) ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE LIMITED WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied Limited Warranty lasts, so the exclusions may not apply to you.

This Limited Warranty gives you specific legal rights and you may also have others rights which vary from state to state. If a problem with this product develops during or after the Limited Warranty period, you may contact your dealer or Service Center. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the addresses listed for the warrantor.

PARTS AND SERVICE (INCLUDING COST OF AN ON-SITE SERVICE CALL, WHERE APPLICABLE) WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY ARE YOUR RESPONSIBILITY.

Customer Services Directory (for U.S.A. and Puerto Rico)

Customer Services Directory (United States and Puerto Rico)

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Service Center; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

http://www.panasonic.com/help

or, contact us via the web at:

http://www.panasonic.com/contactinfo

You may also contact us directly at:

1-877-95-VIERA (958-4372)

Monday-Friday 9 am-9 pm; Saturday-Sunday 10 am-7 pm, EST.

■For hearing or speech impaired TTY users, TTY: 1-877-833-8855

Accessory Purchases (United States and Puerto Rico)

Purchase Parts, Accessories and Instruction Books on line for all Panasonic Products by visiting our Web Site at:

http://www.pstc.panasonic.com

or, send your request by E-mail to:

npcparts@us.panasonic.com

You may also contact us directly at:

1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only) (Monday - Friday 9 am to 9 pm, EST.)

Panasonic Service and Technology Company

20421 84th Avenue South,

Kent, WA 98032

(We Accept Visa, MasterCard, Discover Card, American Express, and Personal Checks)

■For hearing or speech impaired TTY users, TTY: 1-866-605-1277

Limited Warranty (for Canada)

Panasonic Canada Inc.

PANASONIC PRODUCT - LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect for a period as stated below from the date of original purchase.

Viera TV (42" & over)	In-home service	One (1) year, parts (including panel) and labour.
Viera TV (under 42")	Carry-in service	One (1) year, parts (including panel) and labour.

In-home Service will be carried out only to locations accessible by roads and within 50 km of an authorized Panasonic service facility.

LIMITATIONS AND EXCLUSIONS

This warranty does not apply to products purchased outside Canada or to any product which has been improperly installed, subjected to usage for which the product was not designed, misused or abused, damaged during shipping, or which has been altered or repaired in any way that affects the reliability or detracts from the performance, nor does it cover any product which is used commercially. Dry cell batteries are also excluded from coverage under this warranty.

This warranty is extended to the original end user purchaser only. A purchase receipt or other proof of date of original purchase is required before warranty service is performed.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

In-home service requires clear, complete and easy access to the product by the Authorized Servicentre and does not include removal or re-installation of an installed product. If removal is required to service the product, it will be at the discretion of the Servicentre and in no event will Panasonic Canada Inc. or the Servicentre be liable for any special, indirect or consequential damages.

WARRANTY SERVICE

For product operation and information assistance, please contact: Our Customer Care Centre: 1-800 #: 1-866-330-001

Our Customer Care Centre:

1-800 #: 1-866-330-0014 Email link: www.vieraconcierge.ca

FOR PRODUCT REPAIRS, please contact Viera Customer Care Agent using the above contact info.

IF YOU SHIP THE PRODUCT TO A SERVICENTRE

Carefully pack and send prepaid, adequately insured and preferably in the original carton. Include details of the defect claimed, and proof of date of original purchase.

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Customer's Record

The model number and serial number of this product can be found on its back cover. You should note this serial number in the space provided below and retain this book, plus your purchase receipt, as a permanent record of your purchase to aid in identification in the event of theft or loss, and for Warranty Service purposes.

Model Number

Serial Number

Anotación del cliente

El modelo y el número de serie de este producto se encuentran en su panel posterior. Deberá anotarlos en el espacio provisto a continuación y guardar este manual, más el recibo de su compra, como prueba permanente de su adquisición, para que le sirva de ayuda al identificarlo en el caso de que le sea sustraído o lo pierda, y también para disponer de los servicios que le ofrece la garantía.

Modelo

Número de serie

Panasonic Consumer Electronics Company, Division of Panasonic Corporation of North America One Panasonic Way, Secaucus New Jersey 07094 U.S.A.

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