

User Guide



Insignia LittleBuddy

NS-KDTR1/NS-KDTR2

Insignia LittleBuddy

Contents

Safety information	2
Introduction	5
Features	5
Setting up your LittleBuddy	7
Using your LittleBuddy	14
Troubleshooting	25

Safety information

Warning

Your Insignia LittleBuddy is not for use with children under three years of age.

- Your LittleBuddy is intended to assist you in locating your child but does not guarantee their safety.
- Your LittleBuddy relies on cellular technology and will not work in all areas.
- Position locations are available only within the United States.
- The battery must be charged for the device to work correctly.

Failure to follow these safety instructions could result in serious bodily injury or property damage due to battery liquid leakage, fire, or rupture.

- Read all instructions and cautionary markings on your LittleBuddy and adapter/charger.
- Do not use or store your LittleBuddy in a place where it will be exposed to high temperatures, such as near an open flame or heat-emitting equipment.
- Do not drop your LittleBuddy or subject it to severe shock.
- Do not place your LittleBuddy in a microwave oven because this may cause the battery to explode.

- Do not allow children to swallow any parts of your LittleBuddy or its accessories.
- Do not use harsh chemicals (such as alcohol, benzene, or thinners) or detergents to clean your LittleBuddy.
- Do not paint your LittleBuddy.
- Do not immerse your LittleBuddy in water.
- Do not expose your LittleBuddy to rain or spilled beverages.
- Do not use unauthorized accessories.
- Do not disassemble your LittleBuddy or its accessories. If service or repair is required, return unit to an authorized service center. If your LittleBuddy is disassembled, a risk of electric shock or fire may result.

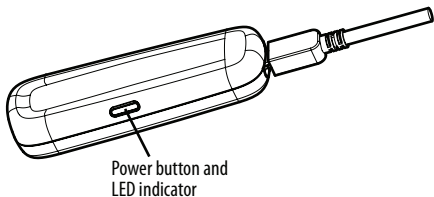
Introduction

Your LittleBuddy is a location device that lets you locate your child using the Web or your mobile phone. Using built-in location technology, you can view your child's location on an interactive map.

Features

- Easy LittleBuddy account setup
- Add your child's name and face to the LittleBuddy page
- Automatically locate your child based on a weekly schedule
- Follow your child with location updates on-demand
- Customize location addresses for easy identification

LittleBuddy



LED indicator

LED status	Description
Flashing every 5 seconds	Your LittleBuddy is turned on.
Flashing every second	Your LittleBuddy is plugged in and charging.
Solid	Your LittleBuddy is plugged in and fully charged.

Setting up your LittleBuddy

Charging the battery

To charge the battery:

- 1** Connect the USB charging cable to a USB port on a computer.
- 2** Charge the battery four to five hours.
While your LittleBuddy is charging, the LED flashes every second. When your LittleBuddy is fully charged, the LED lights solid.

Turning your LittleBuddy on or off

To turn your LittleBuddy on or off:

- Press and hold the power button for five seconds. The LED lights when your LittleBuddy is on and turns off when your LittleBuddy is off.

Warning

Your LittleBuddy uses cellular technology and should be turned off when on an airplane.

Note

Your LittleBuddy will not operate in extreme hot or cold conditions. It will automatically turn off to protect the battery. The operating range is -4°F to 140°F (-20°C to 60°C).

Setting up your LittleBuddy account

To set up your LittleBuddy account:

- 1 In a Web browser, go to www.InsigniaLittleBuddy.com

The screenshot shows the Insignia LittleBuddy website interface. At the top, there is a navigation bar with the 'BEST BUY' logo, the 'INSIGNIA LittleBuddy' text, and several small profile pictures of children. Below the navigation bar is a horizontal menu with five tabs: 'Welcome', 'How It Works', 'Purchase Devices', 'Activate Your Device' (which is highlighted), and 'Sign In'. The main content area is titled 'Ready to activate your Insignia LittleBuddy?'. It is divided into three vertical sections. The left section, 'Are you a new user?', contains a button labeled 'activate your device'. The middle section, 'Already have an account?', contains input fields for 'email address' and 'password', a checkbox for 'remember my email', and buttons for 'sign in' and 'forgot password?'. The right section, 'Not yet purchased a device?', contains a button labeled 'purchase device'.

2 Click **activate your device**.

BEST BUY | **INSIGNIA** | LittleBuddy

To activate a new Insignia LittleBuddy device, first provide your email.

Make sure to use a valid email address that you check frequently. Insignia LittleBuddy sends important emails regarding your account, the location of your family, and forgotten passwords. Insignia LittleBuddy will not share your email or send you spam.

Your email address:

submit

- 1 Your Email Address
- 2 Billing and Account Info
- 3 Activate Devices

- 3** Type your e-mail address in the **Your email address** field, then click **submit**.
Make sure that you use an e-mail address that you check regularly. Insignia LittleBuddy will send you an e-mail with a link to verify your address.
- 4** Open the e-mail, then click the link to continue creating your account.

The following screen opens:

The information below is required to set up your account.

1 Your Email Address
2 Billing and Account Info
3 Activate Devices

Billing Info

First Name:
Last Name:
Street:
City:
State:
Zip:
Credit Card Number: CVV2 ☐ Three or four digit code printed on back of your card.
Expiration Date: month year

Account Info:

Mobile Phone Number:
Create Password: Passwords must be at least 6 characters long, and can only contain letters and numbers.
Confirm Password:
☐ I have read and accept the Best Buy Family Finder Terms of Service.

Note

Your credit card will not be charged at this time. It will be associated with your account for future charges you make. The first 30 days of service is included with the purchase of the device. You can select the type of billing option you would like later in the account setup.

- 5** Complete the account information, then click **submit**. Insignia LittleBuddy uses the phone number you enter to send you important information about the location of your child.

BEST BUY | **INSIGNIA** | LittleBuddy

Activate Device

1 Your Email Address
2 Billing and Account Info
3 **Activate Devices**

Enter the last six digits of this code below, along with a name you'd like to call this device. For example, you may choose to name the device after the child it will be given to.

If you have more than one device, you'll be given the chance to activate the others next.

Don't yet have an Insignia LittleBuddy? Buy one at your nearest Best Buy or at the [Best Buy online store](#).

HEX Code (On Back):

Name This Device:

submit

- 6 Type the last six digits of the **HEX ID** on the back of your LittleBuddy into the **HEX CODE (On Back)** field, then type a name for the device in the **Name This Device** field.

Note

Do not confuse the letter "O" with the number "0" (zero). It is always zero.

For example, you may want to use your child's name. If you have more than one LittleBuddy, using the child's name makes it easier to identify which child you are locating. You can change the name later.

- 7 Click **submit**. You are ready to use your LittleBuddy.

Using your LittleBuddy

When you log into your LittleBuddy account, the *Map* page opens and shows the location of your LittleBuddy.



From the *Map* page, you can click the following tabs:

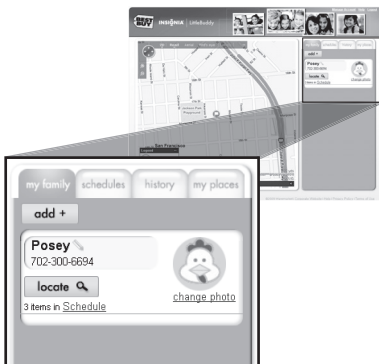
- **my family**—Lets you:
 - Change the name and photo associated with your LittleBuddy. For more information, see “my family tab” on page 17.
 - Add another LittleBuddy. For more information, see “my family tab” on page 17.
 - Manually locate your LittleBuddy. For more information, see “my family tab” on page 17.
 - Follow your LittleBuddy with updates every two minutes for one hour. For more information, see “my family tab” on page 17.
- **schedules**—Lets you set up a daily or weekly schedule of times you want to locate your LittleBuddy. For more information, see “schedules tab” on page 19.
- **history**—Lets you review manual and scheduled locates. All locates are stored in history for seven days. For more information, see “history tab” on page 21.

- **my places**—Lets you:
 - Change street addresses to easy to remember names.
 - Set up Safety Zones to track where your LittleBuddy is at specific times. For more information, see “my places tab” on page 22.


my family tab

To use the my family tab:

- 1 Click the **my family** tab on the right of the *Map* page.



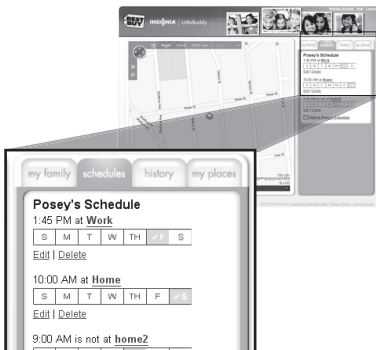
- Click **add +** to add another LittleBuddy.
- Click **locate** to show where your LittleBuddy is on the map.

- Click  to update your LittleBuddy's location every two minutes for one hour. This feature is called *Continuous Tracking*.
- Click the pencil icon next to the name to edit the name.
- Click **change photo** to select a photo you want to associate with your LittleBuddy.

schedules tab

To add a schedule check:

- 1 Click the **schedules** tab on the right of the *Map* page.



- 2 Click **add to** ____'s **schedule**. A pop-up appears.
- 3 Click the **Place** on which you would like to base your **Schedule Check**.

- 4 If you would like to create a Schedule Check for a new Place, click **New Place** on the drop-down menu.
- 5 Click **Continue**.
- 6 Select the time and date for when you would like to trigger the Schedule Check.
- 7 Click **Continue**.
- 8 Select how you would like to be notified of the results of your Schedule Check.
- 9 Click **Save**. You have successfully created a Schedule Check.

To edit an existing schedule check:

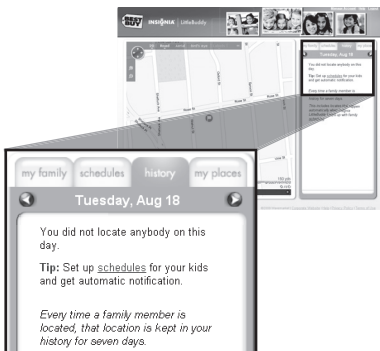
- 1 Click the **schedules** tab on the right of the *Map* page.
- 2 Click **Edit**. The *Edit Schedule Check* popup windows opens.
- 3 Change the dates and times you want, then click **continue**.
- 4 Select the method you want to use to receive notifications, then click **save**. A confirmation appears.

- 5** Click **ok** to exit the *Edit Schedule Check* pop-up window and return to the *Map* page.

history tab

To use the history tab:

- 1** Click the **history** tab on the right of the *Map* page.



- 2 Click a Locate to view it on the map.
- 3 Click the arrows at the top of the **history** tab to review different days.

my places tab

To set up a Safety Zone:

- 1 Click the **my places** tab on the right of the *Map* page.



- 2 Select **view details** for the name of the place with the associated Safety Zone alert that you want to change. A pop-up appears.
- 3 Click **Set up a Safety Zone here**.
- 4 Select which LittleBuddy you want to set up the Safety Zone for, and whether the alert should be triggered when the device arrives, leaves, or both.
- 5 Click **continue**.
- 6 Select the time and date when you want to trigger the Safety Zone alert.
- 7 Click **next: notifications**.
- 8 Choose your Safety Zone notification preferences.
- 9 Under **Also Show**, click the locations you want displayed in the Safety Zone.
- 10 When finished, click **done**. You have successfully created a Safety Zone alert.

Accessing your LittleBuddy account from a mobile phone

You can assess your LittleBuddy account from a mobile phone by going to *littlebuddymobile.com* or *insignialittlebuddy.com*, depending on the browser and settings on your phone.



On Insignia LittleBuddy's mobile application, you can:

- Perform On-Demand Locates
- Initiate a Continuous Tracking session
- View your History and Places

Troubleshooting

- Make sure that your LittleBuddy is fully charged and turned on. It takes four to five hours to fully charge the battery.
- Make sure that you have set up your LittleBuddy account.

If you are still unable to acquire a location fix on the website, contact Best Buy Customer Service (877-467-4289).

Legal notices

The Child Tracking Solution shall only be used to monitor or track the location of a minor child with the consent of the child's parent or legal guardian - tracking or monitoring of any other person is strictly prohibited. In addition, the Child Tracking Solution is merely an aide to parents and caregivers - it is not a substitute for proper supervision of minor children.

By using the Child Tracking Solution you agree to abide by the foregoing usage restriction and you agree to indemnify, defend and hold harmless Best Buy and its vendors, including, but not limited to, Qualcomm Incorporated, any wireless telecommunications network operator, and any mobile virtual network operator for any and all damages, losses, claims, suits, obligations, liabilities and costs and expenses, including reasonable attorneys' fees arising out of or related to any alleged or actual violation of the foregoing usage restriction.

The Child Tracking Solution uses a wireless digital service that is furnished by a mobile virtual network operator ("MVNO") and a wireless telecommunications network operator ("Wireless Carrier"). THE MVNO AND THE WIRELESS CARRIER DISCLAIM ALL LIABILITY OF ANY NATURE TO CUSTOMER AND ANY THIRD PARTY, WHETHER DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, ARISING OUT OF CUSTOMER'S USE OF THE CHILD TRACKING SOLUTION, AND CUSTOMER AGREES THAT CUSTOMER SHALL HAVE NO CLAIMS AGAINST THE MVNO OR THE WIRELESS CARRIER OF ANY KIND WITH RESPECT THERETO.

FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

DHHS and FDA safety certification

This product is made and tested to meet safety standards of the FCC, requirements and compliance with safety performance of the U.S. Department of Health and Human Services, and also with FDA Radiation Performance Standards 21 CFR Subchapter J.

Exposure to radio frequency signals

Your wireless tracking device is a low power radio transmitter and receiver. When it is on, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the FCC adopted RF exposure guidelines with safety levels for wireless devices. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI/IEEE C95.1 (1999)

NCRP Report 86 (1986)

ICNIRP (1998)

IRPA (1991) Guidelines on Protection Against Non-ionizing Radiation. These standards are based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).



To comply with FCC radiation exposure requirements, use of this device for wrist-worn operational configurations is limited to accessories tested and approved by Best Buy. This is the only authorized usage model for this device.

One-year limited warranty

Insignia Products ("Insignia") warrants to you, the original purchaser of this new product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). This Product must be purchased from an authorized dealer of Insignia brand products and packaged with this warranty statement. This warranty does not cover refurbished Product. If you notify Insignia during the Warranty Period of a defect covered by this warranty that requires service, terms of this warranty apply.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. The purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a retail store location, take your original receipt and the Product to the store you purchased it from. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from an online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain in-home warranty service for a television with a screen 30 inches or larger, call 1-888-BESTBUY. Call agents will diagnose and correct the issue over the phone or will have an Insignia-approved repair person dispatched to your home. Should the Insignia-approved repair person not correct the issue on the first call, an Insignia television (size and features to be determined by Insignia) will be loaned to you until your TV is repaired and returned, at no charge to you. This feature is only available to Insignia television consumers residing in the United States.

Where is the warranty valid?

This warranty is valid only to the original purchaser of the product in the United States, Canada, and Mexico.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as lightning strikes
- Accident
- Misuse
- Abuse
- Negligence
- Commercial use
- Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

This warranty also does not cover:

- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage supply
- Attempted repair by anyone other than a facility authorized by Insignia to service the Product
- Products sold as is or with all faults
- Consumables, such as fuses or batteries
- Products where the factory applied serial number has been altered or removed

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE

WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289
www.insigniaproducts.com

Distributed by Best Buy Purchasing, LLC
7601 Penn Avenue South, Richfield, Minnesota, U.S.A.
55423-3645

© 2009 Best Buy Enterprise Services, Inc.

All rights reserved. INSIGNIA is a trademark of Best Buy Enterprise Services, Inc. Registered in some countries. All other products and brand names are trademarks of their respective owners.



www.insigniaproducts.com (877) 467-4289

Distributed by Best Buy Purchasing, LLC
7601 Penn Avenue South, Richfield, MN USA 55423-3645

© 2009 Best Buy Enterprise Services, Inc.

All rights reserved. INSIGNIA is a trademark of Best Buy Enterprise Services, Inc.
Registered in some countries.

All other products and brand names are trademarks of their respective owners.

ENGLISH
09-0904