EPSON PRODUCT SUPPORT BULLETIN

Date:	06/30/2000	**Originator:**	ESC
PSB #:	PSB.2000.07.001	**Authorization:**	*Kps*
Reference:	N/A	**Total Pages:**	2
Product(s):	Multimedia Projectors		
Subject:	Multimedia Projector Accessories – Ceiling Mounts and Suspension Adapters		

This bulletin provides specification and warranty information on Ceiling Mounts and Suspension Adapters for EPSON Multimedia Projectors:

CEILING MOUNTS:

Part Number:	ELPMB31
Compatibility:	PowerLite 5300, 5350, 7200, 7250, 7300, 7350, 8000i, 8000NL, 9000i and 9000NL
Dimension:	11.6" x 10.8" x 1.5"

Part Number:	ELPMB32
Compatibility:	PowerLite 500C, 700C and 710C
Dimension:	7.2" x 9" x 1.5"

Part Number:	ELPMB33
Compatibility:	PowerLite 5500C, 5550C, 7500C, and 7550C
Dimension:	10.7" x 9.6" x 1.8"

Warranty:	30-days whole unit exchange
Description:	Epson's ceiling mounts provide the added flexibility of mounting a PowerLite projector on the ceiling. They are designed to be installed easily and include a quick release feature for removal of the projector so it's easy to change the lamp, or remove the projector for portable use. The ceiling mounts can also be used for rear projection applications. Each ceiling mount is custom designed for use with a specific Epson projector.

SUSPENSION ADAPTERS:

Part Number: <u>ELPMBAST</u>
Compatibility: ELPMB31, ELPMB32 and ELPMB33
Dimension: 1 l/2" Pipe

Part Number: <u>ELPMBAPS</u>
Compatibility: ELPMB32 and ELPMB33
Dimensions: 1" Pipe

Warranty: 30-days whole unit exchange
Description: Adjustable tubing extensions to increase the distance from the ceiling to the projector—adjustable from 12" to 46".

EPSON PRODUCT SUPPORT BULLETIN

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Reference:	N/A	**Total Pages:**	1
Product(s):	Multimedia Projectors		
Subject:	Projector Compatibility with iMac's		

This bulletin provides useful information on how to connect EPSON Multimedia Projectors to iMac models that have no external video port and have Mac OS 8.1, 8.5 or 8.6 factory installed.

Problem:

The earlier versions of the iMac's do not have an external video port to connect an EPSON projector.   It is possible to output video signal from the iMacs by using a third party external video adapter.

Resolution:

The current line of EPSON's multimedia projectors do support the iMacs, using the recommended third party external video adapter from PowerR, at the supported video resolution 1024 x 768 with refresh rate of 75Hz. The iPresenter video adapter is a compact device that installs into an Apple iMac computer.

> iPresenter RGB Video Adapter for iMac
> Model: iP-10
>
> Power R Inc.
> 756 Aloha Street
> Seattle, WA. 98109
> (800) 729-6970
> www.powerr.com

Supports iMac version:	Supported Video Resolution
Versions A,B,C,D – no video out	1024 x 768, 75Hz

EPSON PRODUCT SUPPORT BULLETIN

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Reference:	N/A	**Total Pages:**	1
Product(s):	Multimedia Projectors		
Subject:	Multi-Monitor Support Function of Newer Macintosh Notebook Computers		

This bulletin provides configuration procedures for the newer Macintosh notebook computers with the EPSON Multimedia Projectors.

Problem description:

When the projector is connected to an Apple notebook, part of the Mac OS desktop may not display on either the LCD panel or the projector. Often, only the desktop wallpaper is visible on one screen, with the other containing the complete video output.

Reason:

Newer Macintosh notebook computers are often configured for extended desktop video output instead of video mirroring. This results in partial information being sent to either the LCD panel or the projector. This feature has been observed on Powerbook and G3 Powerbook models running Mac OS 8.x and later, but it is possible the issue has been experienced by other Macintosh users.

Resolution:

1. Click the Apple Menu to select the Control Panels, Monitors and Sound option.
    When the projector is powered on while connected to the computer, there will be an "Arrange" icon in the Monitors and Sound control panel.
2. Click the "Arrange" icon to access that control. In the "Arrange" control view window, there should be icons for two monitors.
3. Click one of the monitor icons and drag it on top of the other monitor icon. Release that icon on the other icon. This enables dual display support where both screens receive and display all video information.