

SC and SS Slider



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“SC” & “SS” Model Operation and Maintenance Procedures

Pre-Operation Procedures:

- Unlock all locking mechanisms and ensure that the door is free of obstructions.

General Cleaning Guidelines:

- All weather-stripping should be checked and cleaned weekly.
- All glass, aluminum framing, and stainless steel should be kept clean at all times. All cleaning fluids and applicators should be non-abrasive.
- Bottom bases should always be kept clean and clear of objects obstructing normal operation (i.e. - dirt, grease, paper, etc.).

General Maintenance:

- Slide rail should be kept clean of all dirt and debris.
- Rails should be oiled with lightweight oil every 6 months.
- Hook lock & thumb turn should be cleaned of all dirt and debris every 6 months.

Access Panel Removal:

To gain access to the slide rail system, the access cover panel must first be removed. The cover panel is located at the top of the header on the operator's side of the window.

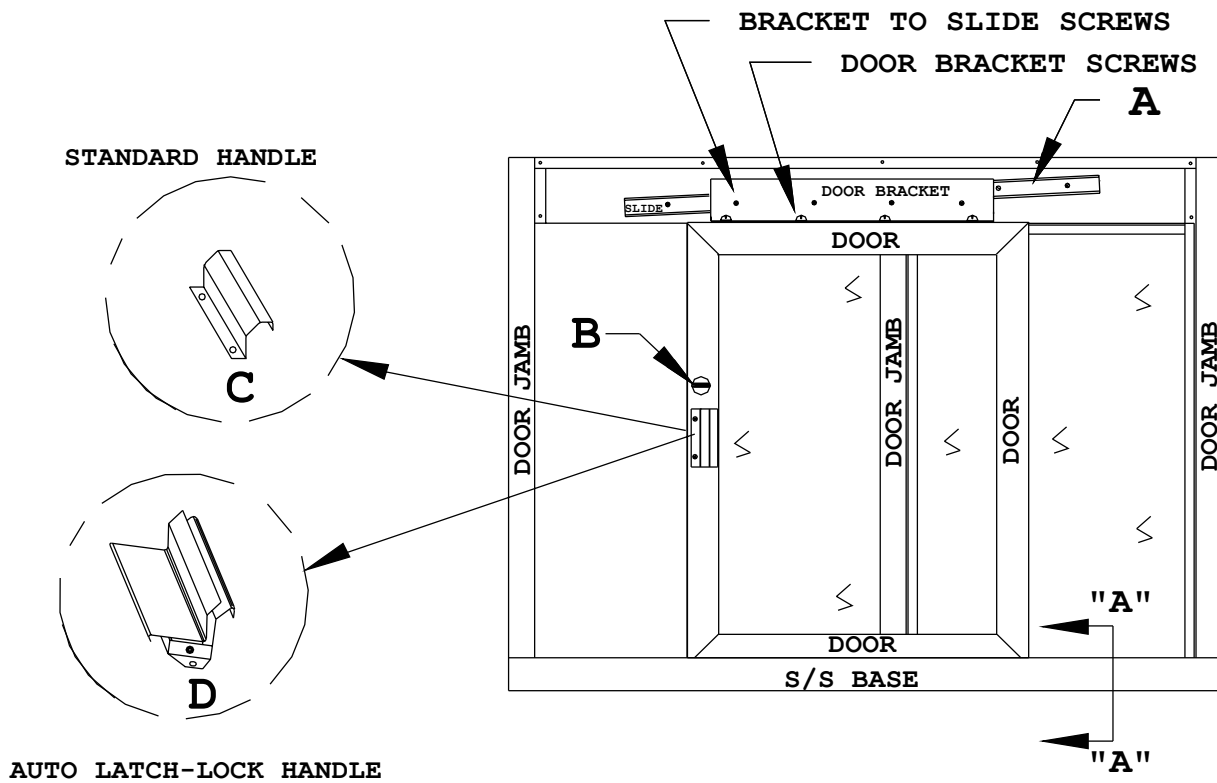
Remove the screws protruding from the cover panel. - See arrow below.

Please refer to the Trouble Shooting Section in this manual for additional information on the window adjustments or service procedures.

Contact us at (800) 388-8307 for assistance or for information on the nearest service center in your area.

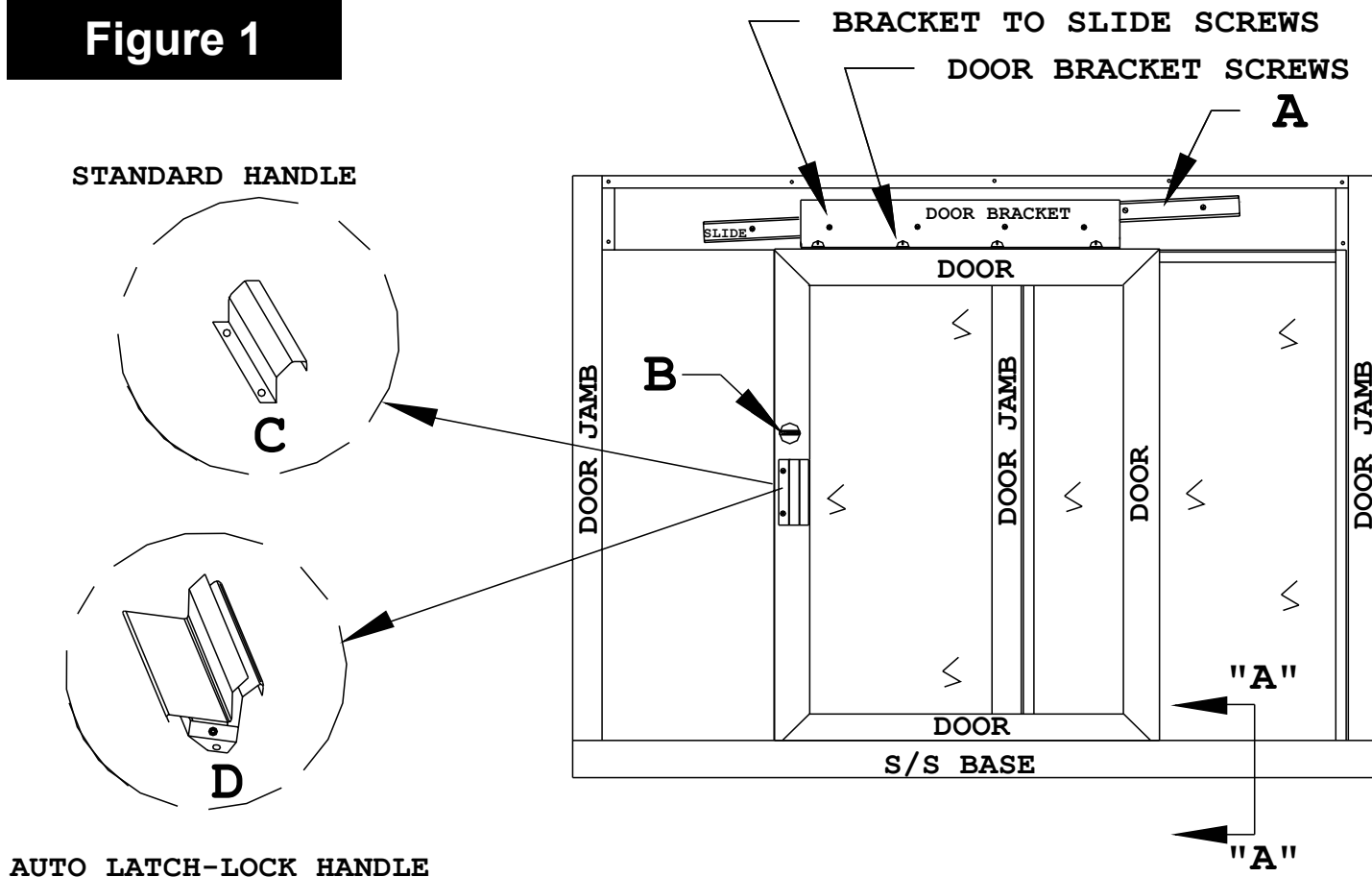
To gain access to the internal components for each window the access panel must be removed from the exterior of the window - see arrows below.





Trouble Shooting Procedures

Trouble	Probable Cause	Probable Solution
Door is Not Closing	1. Door dragging	Adjust door
	2. Unit installed out of square	Contact construction company
	3. Door obstructed	Remove obstruction
	4. Defective slide rail	Replace or oil slide rail
	5. Door guide worn or bent	See door guide replacement
	6. Spring broke - serial # 9,715 - 15,037	Cable replacement
	7. Air relief valve out of adjustment serial # 9,715 - 15,037	Remove obstruction
	8. Defective cable assembly	See cable diagram
	9. Weight stuck	
	10. Magnet in hold-open position	Place magnet cap on magnet and make adjustments

Figure 1


Adjustment or Replacement Procedures

Door Adjustment:

1. Loosen screws in the top of the door bracket - see **Fig. 1**
2. Realign the door and tighten screws using non-permanent thread-lock.

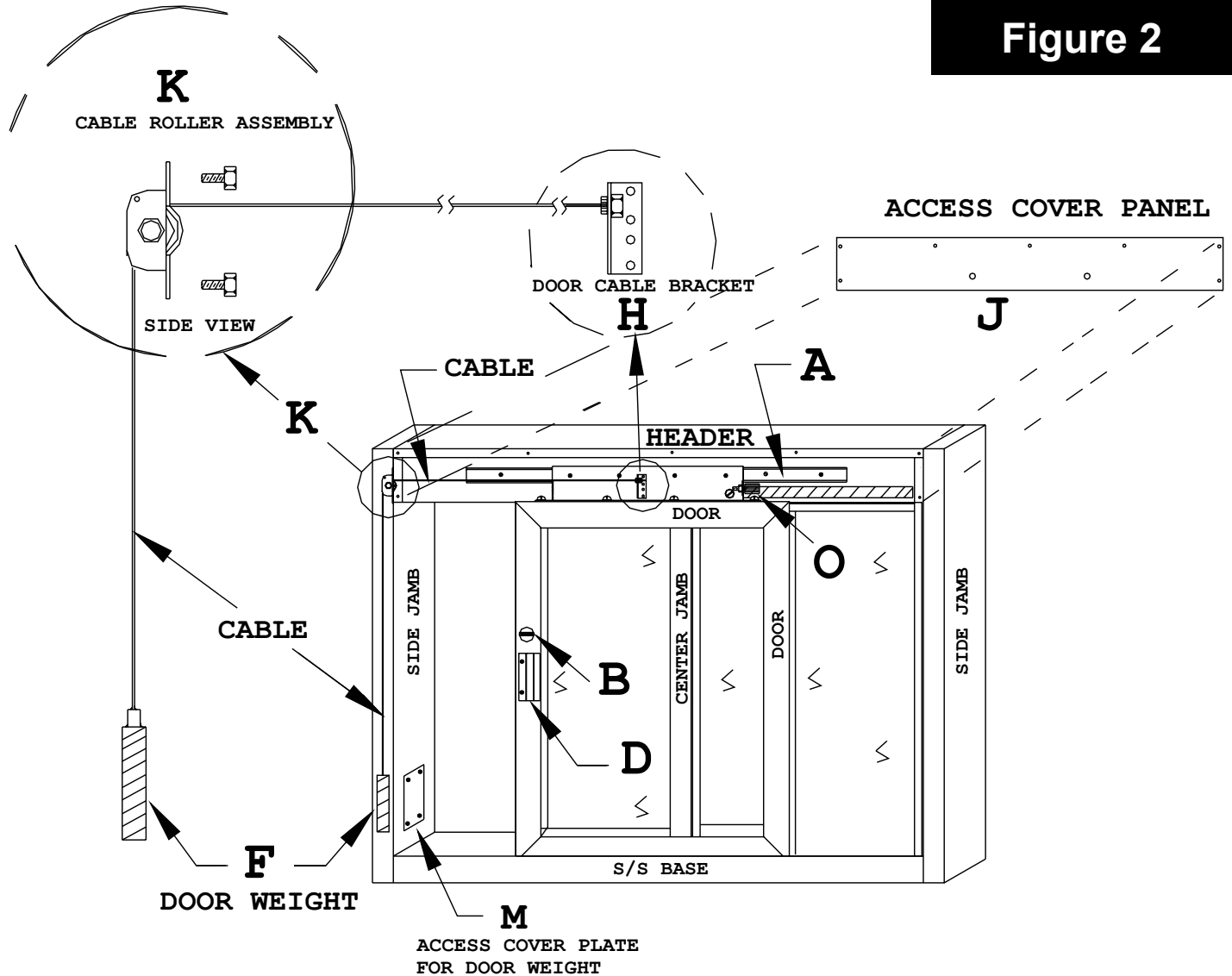
Slide Rail Replacement:

1. Remove the screws holding the door bracket to the slide rail - see **Fig. 1** (Note: These screws were installed with non-permanent thread-lock.)
2. After removing the door, you now have access to the screws holding the slide rail (Part #1917) to the header. You may need to slide the inner race of the rail to the left or right to gain access to the inner screws.
3. Install new slide rail in reverse order it was

removed. (Note: Please use non-permanent thread-lock when replacing these screws)

4. Proper installation height of the door is at the point where the door is free for movement and that the weather-stripping makes a proper seal to the stainless steel base in a closed position.

Figure 2

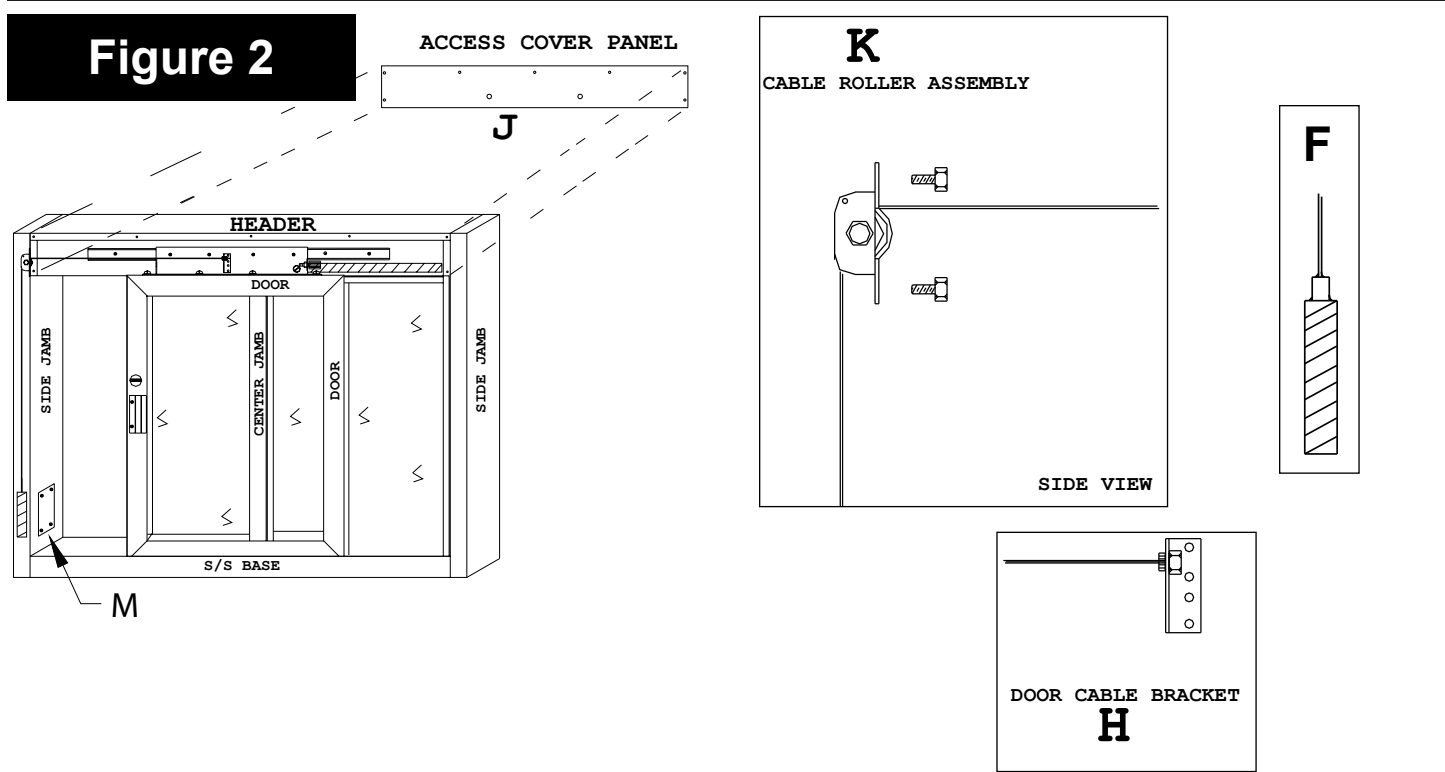
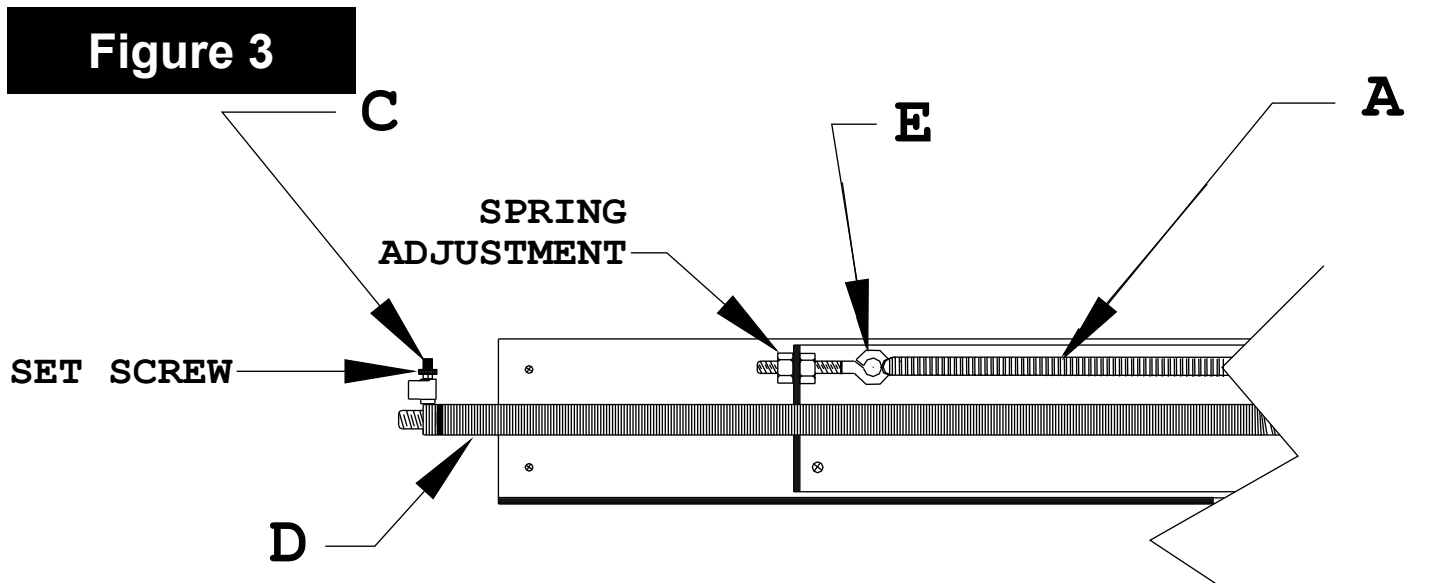


Door Guide Replacement:

1. Remove the screws holding the door bracket to the slide rail - Fig. 1 or 2.
2. Remove door.
3. Remove the screw holding the door guide pin #1017 on Fig. 1 or #1014 Fig. 2.
4. Replace with a new door guide - Reinstall screw with non-permanent thread-lock.

Spring Replacement or Adjustment:

1. Remove spring from Part #5208 - see Fig. 3.
2. Replace with the new spring - Part #1029.
3. Adjust spring tension by loosening nuts on Part #5208 and turning the nuts clockwise or counter-clockwise to increase or decrease the spring tension.
4. Tighten nuts and apply non-permanent thread-lock.

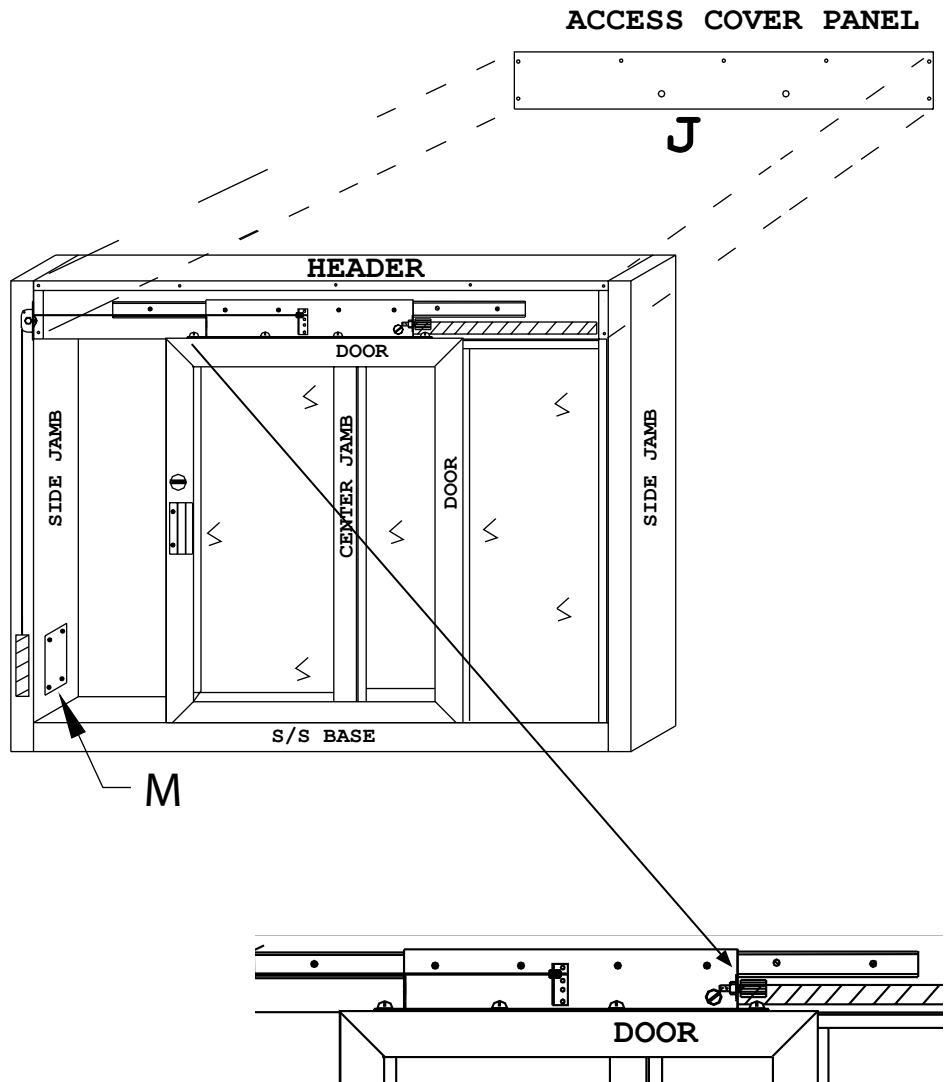
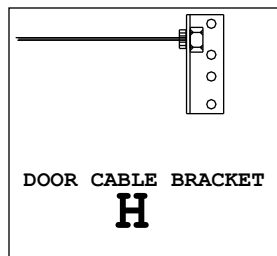
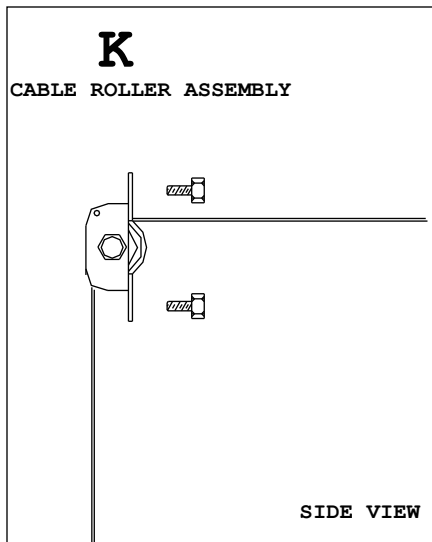


Air Relief Valve Adjustment:

1. Loosen set screw (Part #1037) on relief valve - see **Fig. 3**.
2. Turn air relief valve screw counter-clockwise to increase closing speed or clockwise to decrease closing speed.
3. Tighten set screw.

Cable / Weight Removal:

1. Remove the access panels (J & M – see **Fig. 2** for all references).
2. Remove nut at the door bracket (H) and release cable from the door bracket.
3. Remove the weight (F) from the access hole (M) and disconnect from the cable (K).
4. Remove 2 hex bolts from the cable roller assembly (K) and remove the old assembly (cable, roller, and bracket).



Cable / Weight Replacement:

1. Drop cable in the guide sleeve at the side jamb (K – see Fig. 2 for all references) and retrieve at access hole (M). Reconnect weight.
2. Securely reconnect cable roller assembly with two hex bolts to the side jamb at (K).
3. Reconnect cable to the door bracket with hex nut at (H).
4. Reinstall both access panels (J) & (M). **Note: Make sure non-permanent thread lock is applied to the weight lug threads.**

Magnet Adjustment:

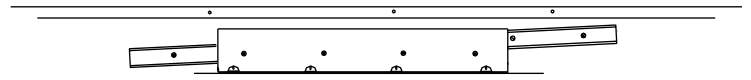
1. Loosen the 8-32 nut on the door bracket holding the magnet – see Fig. 2
2. Adjust by turning the screw either clockwise or counter clockwise until the magnet is adjusted properly to hold the door open.
3. Tighten the 8-32 nut onto the bracket.

Magnet Replacement:

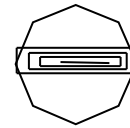
1. Using a slotted screwdriver, loosen the screw holding the magnet in place.
2. Replace magnet part #1054 and tighten screw.

Key No.	Part No.	Description
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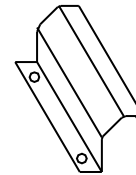
A	1917	Slide Rail
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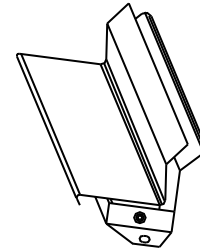
B	2022	Thumb Turn Lock
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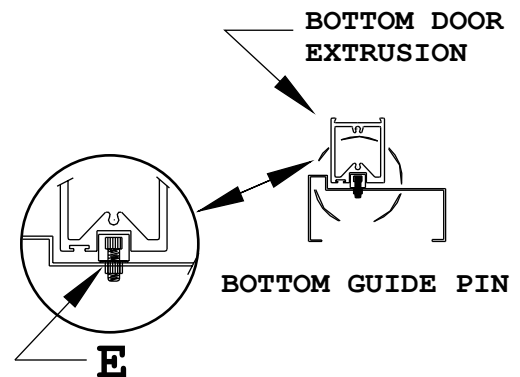
C	3588	Standard Handle
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D	5586	Auto Latch-Lock Handle
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E	1017	Door Guide
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Key No.	Part No.	Description
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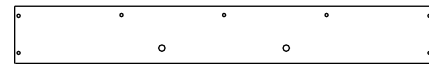
F	1035	SC Weight
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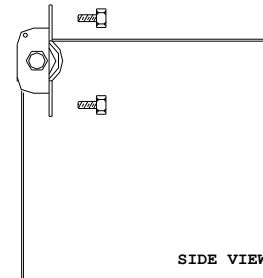
H	3518	Door Cable Bracket
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J	3606	Access Cover Panel
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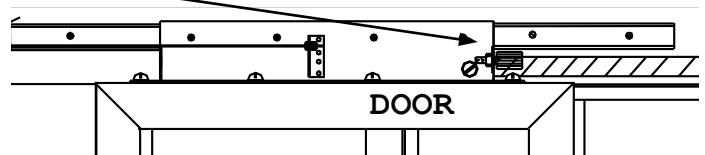
K	5601	Cable Roller Assembly
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M	3535	Access Panel Cover Plate
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O	1054	Magnet
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Warranty Service Policy

1. Quikserv Corp. MUST be notified of a warranty situation before any work is performed. Otherwise, Quikserv Corp will not be responsible to pay for unauthorized work.
2. Quikserv Corp. requires the following on each invoice submitted: an itemized account of work performed detailing hours charged and parts used, along with a short detailed description of the problem noted.
3. Quikserv Corp. will authorize a set dollar amount to be invoiced prior to performing services that will be rendered. This amount will be determined from the initial call to the service company as a fair maximum. If additional amounts are to be invoiced, they must be discussed with Quikserv Corp. prior to invoicing.
4. A service technician on a warranty service call needs to call our customer service department at (800) 388-8307 or (713) 849-5882 before leaving the job site.
5. A service company representative needs to call the store where the work is to be performed prior to going to that store. Set up a date and approximate time of arrival and if it is foreseen that the agreed upon time cannot be met, contact the store and make other arrangements.
6. Warranty parts sent to service companies are parts previously decided on that should cover the necessary repairs. Additional parts will be sent upon notification to Quikserv Corp.
7. Quikserv Corp. needs to be notified of any extra parts - either to be sent back or to be kept by the service technician. Any parts that were replaced must be returned to Quikserv Corp. if required verbally or on the service work order copy supplied with the parts sent by Quikserv Corp. If the parts are not returned, the part cost + mark up will be deducted from the service invoice.
8. A purchase order number will be given either verbally or on the service work order from Quikserv Corp. Please use this on all invoicing.
9. Work required on a window unit not covered under Quikserv's warranty must be reported to Quikserv Corp. before work is begun.
10. Quikserv's payment terms are net 30. The information above will help us assure the fastest and most efficient service possible. For further information or if you have any questions, please do not hesitate to contact us at (800) 388-8307.

Customer Service Department