



MEFFLiveUpdate Setup USER MANUAL

19 February 2007

The information contained in this document is subject to modification without notice. Unless otherwise noted, the companies, names and data used in the examples are fictitious. No part of this document may be reproduced or transmitted in any form or by any means, be it electrical or mechanical, for any reason without written permission.

© 2013 BME. All rights reserved

Contents

1.	Introduction	1
2.	Configuration	2
3.	Terminal update	3
4.	Common Problems	5

1. Introduction

Starting from version 7, MEFF Terminals do install, along with the MEFF Terminal itself, a new utility to ease the update of future software releases.

When this new utility is fully configured, the MEFF Terminal will check automatically for new versions at each start up. This check can also be done manually.

2. Configuration

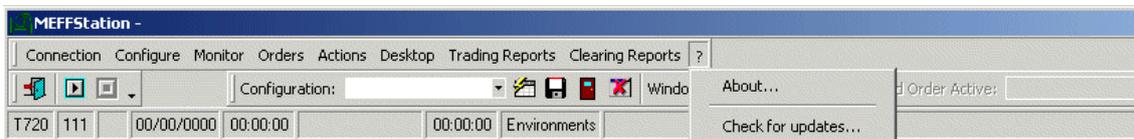
For this utility to work properly, the following items have to be configured:

- Update Servers in the host file – MEFF has configured both MEFFAccess at each member site to work as Update Servers. Their IP addresses have to be defined in the HOSTS file, along with the labels shown in the following box.

```
xx.xx.xx.xx      Meff_LiveUpd_A
xx.xx.xx.xx      Meff_LiveUpd_B
```

The hosts file is located in %WINDIR%\system32\drivers\etc\HOSTS. The IP addresses have to be the same as the ones the terminal is using to connect to the Exchange.

Once these labels have been configured in the hosts file, a new “Check for updates” menu item should appear under the help menu.



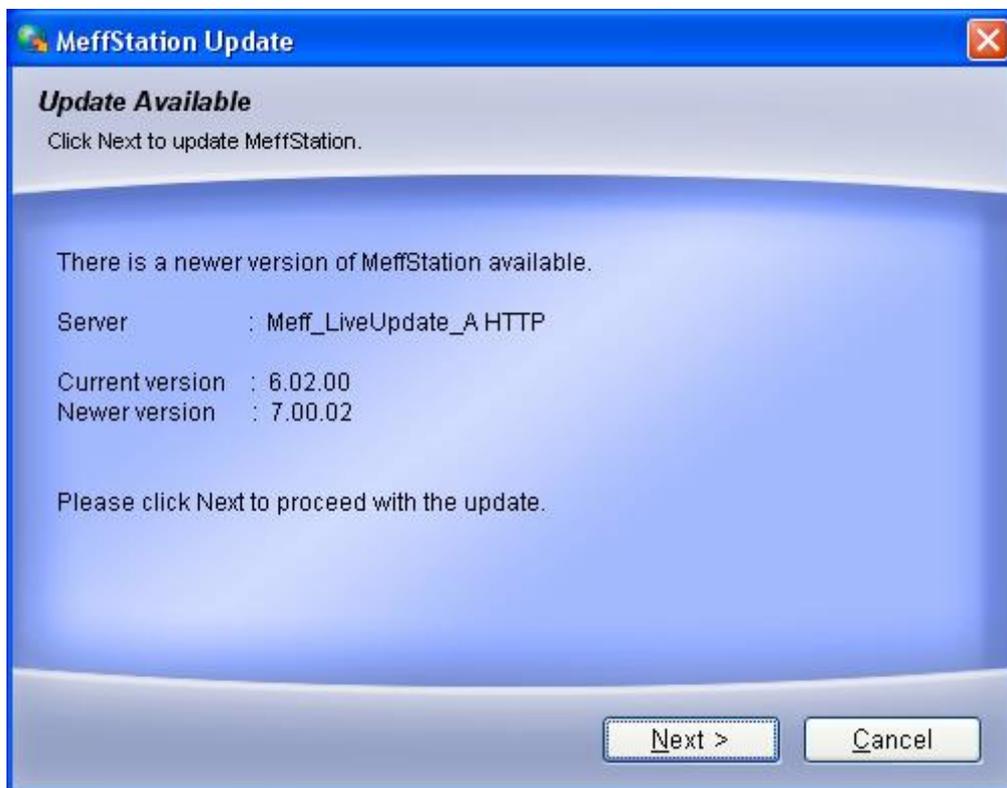
- Access to the update service – MEFFLiveUpdate uses the service 9050/tcp. If there is a firewall between MEFF network and your own, connections originating from the terminals using this service must be authorized.

3. Terminal update

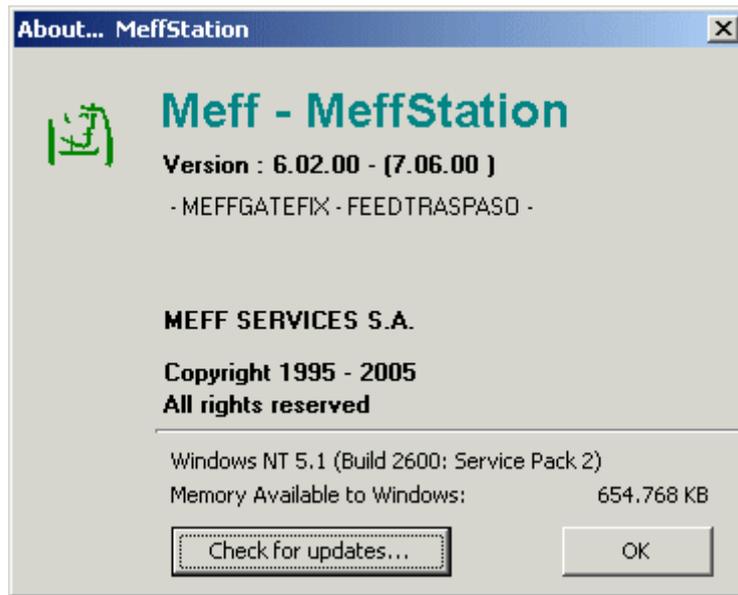
When the MEFF terminal starts, it checks whether there is a pending update.



If there are software updates found, it asks for a confirmation before proceeding.



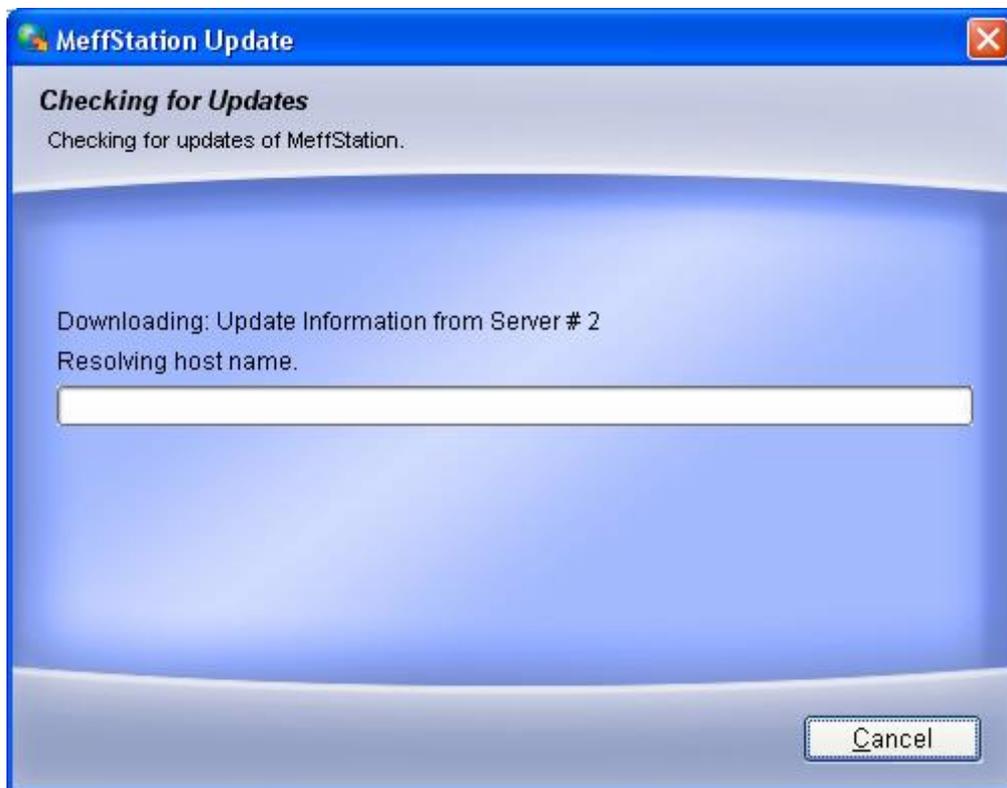
This check is made automatically, but it can also be requested from the Help / About.. menu



When the update is done, the MEF terminal is ready to connect to the Exchange as usual.

4. Common Problems

- When the MEFF Terminal starts, it does not show the message “Checking for updates”, and the Help menu does not have this option either.
 - Verify the labels configured in the HOSTS file. They have to be exactly “Meff_LiveUpd_A” and “Meff_LiveUpd_B”. Depending on the network setup, sometimes it is necessary to include also these labels in the LMHOSTS file.
 - If you are using a proxy, make sure the IP range corresponding to the MEFFAccess is excluded.
 - The MEFF Terminal has to be installed properly using the setup program. Moving or renaming directories after the installation prevents MEFFLiveUpdate from working.
- The “Checking for updates” windows appears for a while and after that an error message is displayed.



- If you are using a firewall, make sure connections using the 9050/tcp port can be established between your network and MEFF Network
- Check the IP addresses specified in the HOSTS file for the Update Servers. They must be the same as the ones used by the terminal to connect to the Exchange. If in doubt, do not hesitate to contact our Technical Helpdesk (HelpDesk@meff.com Tel: +34 93 412 11 28)