

CeeNee Symphony

USER MANUAL

Version 1.0

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Hello, my name is CeeNee Symphony! Thank you for taking me home, it's nice to meet you. I am a network media player that is capable of playing 1080p/720p high definition content over your network. Moreover, I can play your movies, music, Karaoke, photo slideshows, and flash applications on your local hard drive. Most importantly, I can also record your Karaoke singing. Let's get set up, so we can bring joy to the party!

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CeeNee, Inc.

Website: www.ceenee.com

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Product Safety

- Follow all instructions.
- Heed all warnings.
- Do not operate the device near water to avoid the risk of electric shock or damage.
- Do not throw, shake, or drop the device, otherwise damage may occur.
- Avoid exposing the product to moisture, high humidity, or dust.
- Do not attempt to repair or service the product yourself. Opening or removing the covers may expose you to the risk of high voltages, electric shock, and other hazards. If repair is required, please contact your dealer and refer all servicing to qualified service personnel.
- Do not touch the power cord during lightning. Avoid handling the power cord during electrical storms to avoid electric shock.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Do not overload power strips or extension cords. Overloading an electrical outlet can result in fire, electric shock, or device damage.
- Never push foreign objects into the device.
- Hold the outer power connector when removing the power cable. Pulling the power cable itself may damage the wires inside the cable, and it can cause fire, or electric shock.
Unplug this apparatus when it is not being used for an extended period of time.
- Do not spray chemical on, or near the device.
- Maintain a distance of at least 3 feet between the device and any heat source, i.e. radiator, heater, oven, amplifier, etc...
- Do not operate the product close to smoke.
- Do not operate in a high heat environment over 95 °F (degrees Fahrenheit).
- Do not use the product in an enclosed environment, or else the device may get damaged.
- Do not touch the connector with wet hands to avoid the risk of electric shock.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Operating environment. Temperature: 40 °F ~ 95 °F, Humidity: 20% ~ 80% non-condensing.
- For additional safety information, please refer to www.ceenee.com.

Recording your CeeNee Product Information

In the following table, please write the serial and model numbers of your new CeeNee Symphony product.

You can find this information on the label at the bottom of the device. You should also note the date of purchase. This information may be required when requesting technical support.

Serial Number:
Model Number:
Purchase Date:
System and Software Notes:

Product Overview

This user manual provides step-by-step instructions for installing and using your new media player. For the latest CeeNee product information and news, please visit us at www.ceenee.com.

The CeeNee Symphony is an all-in-one high end HD Karaoke Network Media Player. It is a high-definition (HD) USB 2.0/3.0 and networked media player that attaches to home entertainment system through a variety of audio/video interfaces. It supports up to Full HD (1080P) video playback (through an HDMI connection) or standard definition for TVs with lower capabilities. High-fidelity digital audio is also supported from an optical interface. The five USB ports and an SD card slot are available to connect external storage devices. With the advanced built-in mixer, and auto volume control, customers can be guaranteed that they have the best entertainment experience. The included remote control lets you quickly browse through your media library and configure settings.

Package Contents

- CeeNee Symphony HD Karaoke Network Media Player
- AC Adapter
- HDMI Cable
- Composite A/V Cable
- Remote Control
- 2 AAA Batteries
- Quick Start Guide
- USB Wi-Fi dongle

- * USB Mini-B Host Adapter (Optional)
- * USB 3G/4G dongle (Optional)
- * Mini USB/OTG Cable (Optional)

Connections

Front Panel



1. Microphone Input
2. Infrared sensor
3. SD card slot
4. Mini USB/OTG
5. USB connectors

Back Panel



1. One 12V power adapter
2. One Optical audio connector
3. One Coaxial audio connector
4. One 10/100/1000 Ethernet port
5. One HDMI port
6. One Composite A/V connectors
7. One Component connectors

Connecting devices

1. USB external drive
2. SD/SDHC Card
3. Network storage devices

Getting Started

Quick Start

Connect the CeeNee Symphony media player to your TV or entertainment unit through the desired interface option.

1. Connect your CeeNee Symphony to the TV set using the HDMI cable or Composite AV cable or Component cable.
2. To connect the player to the Internet/Network: connect the Ethernet cable to the Ethernet port or connect a WiFi USB dongle/ an optional 3G/4G dongle to the USB connector.
3. Connect the Red and White of Composite cable between A/V connectors to TV. To use the optical digital sound, connect the optical cable and/or the coaxial cable from the player to amplifier.
4. Connect the AC adapter to the wall unit and to CeeNee Symphony and turn the switch to ON.
5. Insert a USB drive/a SD card (not included)/ or an internal hard drive (not included) that store(s) your favorite movies, music, Karaoke songs, flash applications (including games) and photos to the player.
6. Insert two AAA batteries into the remote control device.
7. Wait a moment for the player to search for contents, and then enjoy!

Installation

Step 1: Connect the CeeNee Symphony media player to your TV or entertainment unit through the desired interface option.

The below figures illustrate the cable connections supported by the CeeNee Symphony media player. The standard connection uses the included composite AV cables.

Choosing the Best Connection

The quality of the media contents depends on the quality of your TV and its connection to the CeeNee Symphony media player.

Connection	Quality	Connections
HDMI	BEST	Specialized, high-definition connector
COMPONENT	BETTER	Red, Green, and Blue
COMPOSITE	GOOD	<ul style="list-style-type: none"> • Yellow = video • Red = right audio • White = left audio



For High Definition TV



For Standard Definition TV

Step 2: Insert the network cable or USB Wi-Fi dongle or USB 3G/4G dongle (This step is optional and only required if networking and internet browsing is desired).



Step 3: Insert the optical digital cable (Optical digital cable is not included).



Step 4: Connect the AC adapter



Step 5: To transfer media contents to the Symphony internal hard drive:

Currently, Symphony has two options to transfer media contents:

Option 1:

Customer can use [“File Explorer”](#) application to transfer content from their USB, SD card, or external hard drive to the internal hard drive. Or, transfer contents among those connecting devices. It will be more comfortable for customers because they don't need to move the CeeNee Symphony next to the PC.

Option 2:

- Connect CeeNee Symphony to the computer using the optional mini USB/OTG cable.



- Connect Mini-B type connector end of the USB/OTG cable to the CeeNee Symphony's mini connector located on the back side of the player
- Connect USB-A type connector end of the cable to the computer/laptop
- Connect the AC adaptor to the Symphony
- Wait for a few moments while the computer/laptop scans the internal HDD of CeeNee Symphony
- Computer/laptop will show the notification of the newly connected CeeNee Symphony
- Copy favorite media contents on the CeeNee Symphony

Step 6: Connecting and removing the USB drive or SD card

- Connect a USB drive or an SD card to the CeeNee Symphony media player.
- Please wait a few moments while the CeeNee Symphony media player scans the USB device or the SD card for the media files. In the case of the USB devices, this may take a few minutes, depending on the storage capacity of the USB device and the number of available media files. When the external device is detected, the respective status light turns on and the Home screen displays the new USB directory icon or the SD card icon whichever is applicable.
- Removing the USB device/SD card

To prevent data loss, please remove the storage devices properly following the below procedure:

- Press the **EJECT** button on the remote.
- Select the desired device you want to remove.
- Highlight **OK** on the prompt and then press the **OK** button on the remote.
- Disconnect the ejected device from the CeeNee Symphony media player.

Typical connection diagram for Karaoke



Using the CeeNee Symphony media player

Using the Remote Control

The standard CeeNee Symphony remote control lets you navigate the Home screen, browse for media files, enable playback options, and customize the system settings. The picture below shows the front and back of the remote control and where the battery compartment is.

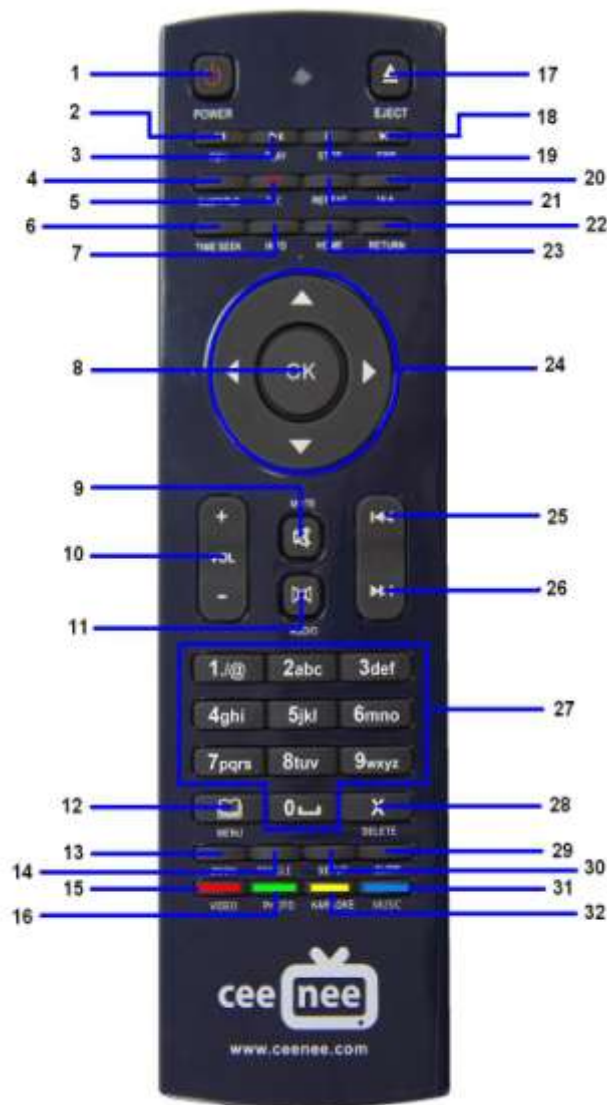


* CeeNee Symphony is also backward compatible with other CeeNee players' remote control. The other remote control model has black buttons and no dedicated REC button.



** CeeNee Symphony can also be controlled by a U.S. International Keyboard. For information on how to use the keyboard to control the player, please visit the [Keyboard section](#) at the end of this manual

Remote Control



1. **POWER:** Switch the power on/off
2. **REV:** Backward
3. **PLAY:** Play/Pause
4. **SUBTITLE:** Switch subtitles
5. **REC:** record button
6. **TIME SEEK:** Play at time which is being selected
7. **INFO:** Display main/sub-screen picture source
8. **OK:** To choose a selection
9. **MUTE:** Turn the sound on/off
10. **VOL +/-:** Volume Up/Down adjustment
11. **AUDIO:** Select audio channel
12. **MENU:** Toggle the menu bar
13. **ZOOM:** Zoom frame (support only video and photo)
14. **TOGGLE:** Press this button and OK button at the same time will disable/enable the mouse
15. **VIDEO:** shortcut key to Video page or record when singing Karaoke
16. **PHOTO:** shortcut key to Photo page
17. **EJECT:** Eject-safely an attached folder from shared network: from a USB or a SD card
18. **FWD:** Forward
19. **STOP:** Halt play and return to the list

20. **16:9:** Switch Aspect ratio
21. **REPEAT:** Switch modes: Normal, Repeat One, Repeat All, Shuffle, Repeat All and Shuffle
22. **RETURN:** Navigate back to the previous screen
23. **HOME:** Exit back to the homepage
24. **4 WAY NAVIGATION ARROWS:** Navigate through the menu
25. **◀◀:** Previous track
26. **▶▶:** Next track
27. **NUMBER PAD:** Searches by video/song/photo/app application name by alphanumeric keys. Press multiple times on the numeric key cycles through numbers and letters.
28. **DELETE:** Delete input character or delete a queue song in Karaoke
29. **SLOW:** Do not support
30. **SETUP:** Go to Settings interface
31. **MUSIC:** shortcut key to Music page
32. **KARAOKE:** shortcut key to Karaoke

Usage & Navigation

Menus

Use the 4-way arrows on the remote control to navigate through the menu. Press the “OK” button to select a feature, and then press the “RETURN” button to go back.

Turning on the CeeNee Symphony Player for the first time may take a few moments for the Navigation Home to display. Users will be prompted to select the default language. We currently support English, Vietnamese, Japanese, Chinese, Spanish, and Korean.

Ejecting a Disk: Press the “EJECT” button on the remote control.

Home

The navigation is split into several parts:

- The header of the screen is the CeeNee logo and a digital clock at the selected location.
- User can see the Karaoke, Video, Photo, Music, Applications, Web Browser, YouTube, and Settings icons and labels at the top side of the page. The weather is shown on the left side, and the stock is on the opposite. The clock is displayed in the center.
- The footer belongs to status of the network and the devices such as HDD, USB, SD card.



Video

1. Two methods to go to Video interface:
 - a. Select the “VIDEO” tab in the CeeNee Symphony homepage, and then press the “OK” button on the remote.
 - b. Press the “VIDEO (RED)” button on the remote when you are viewing the interfaces such as Home page, Music list, Photo list, Application list, Settings.
2. In the video browser screen:



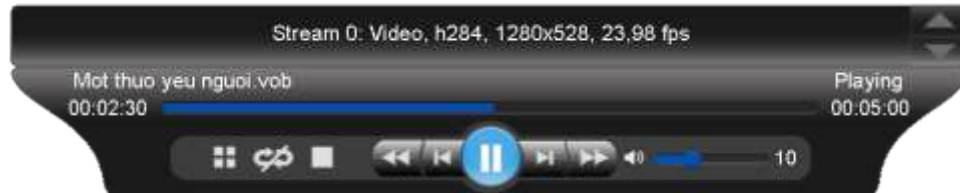
- a. Press the “OK”, or “RIGHT ARROW” button and then select a USB, a SD card or shared directories from a Local Network.
- b. Searching: Use the NUMBER PAD and press “OK” to search. Press the “DELETE” button if you need to delete a character in the search box.
- c. Press the ►► or ◀◀ button to display the next/previous page in the video list.
- d. Press “OK”, “PLAY” or “RIGHT ARROW” button on the remote to play a video.
- e. Press the “PHOTO (GREEN)” button to go to PHOTO interface.
- f. Press the “KARAOKE (YELLOW)” button to go to KARAOKE interface.
- g. Press the “MUSIC (BLUE)” button to go to MUSIC interface.
- h. Press the “SETUP” button to go to SETTINGS interface.
- i. Press the “RETURN” button to go back to the previous screen.
- j. Press the “HOME” button to exit back to the homepage.

3. In the video player screen:

a. When playing a video, if program displays “Resume?” message:

- Press “YES” to start playing the video again after being interrupted.
- Press “NO” to play the video from scratch.

b. Press the “INFO” button to bring up the playback options such as fast forward, backward, next, previous, pause, play, and stop.



c. Press the “MENU” button to bring up the selections such as Audio Channel, Subtitles, Zoom in, Zoom out, Move, Restore, and Repeat.



d. Press the ►► button to play the next video.

e. Press the ◀◀ button to play the previous video.

f. Press the “FWD” button to fast forward the video.

g. Press the “REV” button to backward the video.

h. Press the “PLAY” button to play/pause the video.

i. Press the “STOP” button to stop the video.

j. Press the “TIME SEEK” button to play the video at time which is being selected.

k. .Press the “AUDIO” button:

- Depending on the media, if containing more than one soundtrack you can press the audio button to select accordingly.
- While playing a video, press AUDIO with “LEFT or RIGHT ARROW” to select the available soundtrack.
- It may take a few seconds to change audio track because it has to sync.

l. Press the “MUTE” button to turn the sound on/off.

m. Press the “VOL+/- ” to adjust volume up/down.

n. Press the “SUBTITLE” button, a dialog will be showed and you can change the values to get a suitable subtitle.

- o. Press the “REPEAT” button and use the “LEFT or RIGHT ARROW” button to switch modes: Normal, Repeat One, and Repeat All.
- p. Press the “ZOOM” and “RIGHT ARROW” button to zoom in the frame or “LEFT ARROW” button to zoom out the frame.
- q. Press “16:9” button to switch Aspect ratio: Normal/Widescreen.
- r. Press the “SETUP” button to go to SETTINGS interface.
- s. Press the “RETURN” button to go back to the previous screen.
- t. Press the “HOME” button to exit back to the homepage.

Music

1. Two methods to go to Music interface:
 - a. Select the “MUSIC” tab in the CeeNee Symphony homepage, and then press the “OK” button on the remote.
 - b. Press the “MUSIC (BLUE)” button on the remote when you are viewing the interfaces such as Home page, Video list, Photo list, Karaoke, Application list, Settings.
2. In the music browser screen:



- a. The screen split into two parts. The left side shows the devices such as USB, SD card, HDD or shared directories from Local Network; the devices’ sub-folders and files. The right side shows song’s information when you press the “PLAY” button on a file (song) on the left side.

- b. Press the “OK”, ”PLAY” or “RIGHT ARROW” button to select a USB, a SD card, or shared directories from Local Network.
- c. Searching: Use the NUMBER PAD and press “OK” to search. Press “DELETE” button if you need to delete a character in the search box.
- d. Press the ►► or ◀◀ button to display the next/previous page in the music list.
- e. Browse to the music to play, and select the song by pressing “OK” or “RIGHT ARROW” button on the remote.
- f. Press the “VIDEO (RED)” button to go to VIDEO interface.
- g. Press the “PHOTO (GREEN)” button to go to PHOTO interface.
- h. Press the “KARAOKE (YELLOW)” button to go to KARAOKE interface.
- i. Press the “SETUP” button to go to SETTINGS interface.
- j. Press the “RETURN” button to go back to the previous screen.
- k. Press the “HOME” button to exit back to the homepage.

3. In the music player screen:



- a. Press the ►► button to play the next music.
- b. Press the ◀◀ button to play the previous music.
- c. Press the “FWD” button to forward the music.
- d. Press the “REV” button to backward the music.
- e. Press the “PLAY” button to play or pause the music.
- f. Press the “STOP” button to halt play and return to the list.
- g. Press the “MUTE” button to turn the sound on/off.
- h. Press the “VOL+/-” to adjust the volume up/down.

- i. Press the “REPEAT” button to switch modes: Normal, Repeat One, Repeat All, Shuffle, Repeat All and Shuffle
- j. Press the “SETUP” button to go to SETTINGS interface
- k. Press the “RETURN” button to get back to the previous screen
- l. Press the “HOME” button to get back to the homepage.

Note:

- You still can continue to listen to music if you return to home page, browse video list, or view a photo.

- When pressing the STOP button, opening a video, applications, going to Karaoke, Web browser, YouTube or Settings, the music will be stopped.

Photo

1. Two methods to go to Photo interface:
 - a. Select the “PHOTO” tab in the CeeNee Symphony homepage, and then press the “OK” button on the remote.
 - b. Press the “PHOTO (GREEN)” button on the remote when you are viewing the interfaces such as Home page, Video list, Music list, Karaoke, Application list, Settings.
2. In the photo browser screen:



- a. Press the “OK”, ”PLAY” or “RIGHT ARROW” button to select a USB, a SD card or shared directories from Local Network.
 - b. Searching: Use the NUMBER PAD and press “OK” to search. Press “DELETE” button if you need to delete a character in the search box.
 - c. Press the ►► or ◀◀ button to display the next/previous page in the photo list.
 - d. Browse to the photo to view, and select the photo by pressing “OK” or “RIGHT ARROW” button on the remote.
 - e. Select the photo on the list and press the “PLAY” button on the remote to view photo slide.
 - f. Press the “VIDEO (RED)” button to go to VIDEO interface.
 - g. Press the “KARAOKE (YELLOW)” button to go to KARAOKE interface.
 - h. Press the “MUSIC (BLUE)” button to go to MUSIC interface.
 - i. Press the “SETUP” button to go to SETTINGS interface.
 - j. Press the “RETURN” button to go back to the previous screen.
 - k. Press the “HOME” button to exit back to the homepage.
3. In the photo player screen:
- a. Press the “INFO” button to view photo’s information..



- b. Press the “MENU” button to bring up the selections such as Move, Rotate Right, Rotate Left, Zoom in, Zoom out, Restore, Repeat and Shuffle..



- c. Press the ►► or “RIGHT ARROW” button to view next photo..
- d. Press the ◀◀ or “LEFT ARROW” button to view previous photo..
- e. Press the “PLAY” button to play/pause the photo (when view slide photo).
- f. Press the “STOP” button:
 - To halt play and return to the list.

- If user is viewing photo and listening to music, press the “STOP” button to halt play photo and return to the list, and then press the “STOP” button again to stop the music.
- g. Press the “MUTE” button to turn the sound on/off (if user view photo and listen to music concurrently).
- h. Press the “VOL+/-” to adjust the volume up/down (if user view photo and listen to music concurrently).
- i. Press the “REPEAT” button and use the “LEFT, RIGHT, UP or DOWN ARROW” button to switch modes: Normal, Repeat All, Shuffle, Shuffle and Repeat All.
- j. Press the “ZOOM” button then the “RIGHT ARROW” button to zoom in the photo, or the “LEFT ARROW” button to zoom out the photo.
- k. Press the “SETUP” button to go to SETTINGS interface.
- l. Press the “RETURN” button to get back to the previous screen.
- m. Press the “HOME” button to get back to the homepage.

Karaoke

The CeeNee Karaoke Player is a full featured sing-along player. There are functions to create a song booklet, queue songs, and modify playlists.

Navigating the Karaoke menu

1. Playing a Song: Two methods to go to Karaoke interface:
 - a. Select the “KARAOKE” tab in the CeeNee Symphony homepage, and then press the “OK” button on the remote.
 - b. Press the “KARAOKE (YELLOW)” button on the remote when you are viewing the interfaces such as Home page, Video list, Music list, Photo list, Application list, Settings.
2. If on screen displays the ***“Empty. Please press SETUP button on remote control”***. You have to go into “Settings -> Karaoke -> Select Folder (if you select HD Karaoke) or Select MP3 Folder (if you select MP3 Karaoke)” to add any folder containing Karaoke files (*go to section “[Settings/5.Karaoke](#)” in this Manual to view in details*). Return to Karaoke interface after adding successfully. By default, the player will detect the Karaoke folder and generate a song book from that directory automatically.

3. Select a song from the karaoke song list, and press the “OK” button to play.



4. Searching

- a. Quick search: Before finding a song by using “MENU” button, use the NUMBER PAD to enter the song number and press “OK” to select it.



- b. **Normal search:** Press the “MENU” button to display the main menu. Next, select the “Choose Song” tab and press the “RIGHT ARROW” button or “OK” button. Then type word that you want to search and press “OK”. The word could be a part of the song title.



5. **Create Book:** press the “MENU” button, and then press the “DOWN ARROW” button to select the “Create Book” tab. This will enable the user to create or update a Karaoke song book, which the user can print out.
- Update book:** Replace the whole content of the existing book.
 - Create book:** Create a printable Excel file with the song numbers and song titles, which the user can then print. The file will be saved in the location specified by the user. This song book is helpful in browsing/queuing songs while others are singing. A song book only includes all songs in active devices.



6. Create Playlist:

- Press the “MENU” button and then the “DOWN ARROW” button to select the “Create Playlist” tab.
- Press the “OK or RIGHT ARROW” button to go to the create playlist menu. Select the “Create New Playlist” and press “OK” button.



- Type the desired playlist name and press the “RIGHT ARROW” button to go to the songs. Select the song and press “OK” to add to the playlist.
- Press the “LEFT ARROW” to go back to the playlist. Press the “UP ARROW” to highlight the playlist name and press “OK”.
- Select the location to save your playlist.

** To delete a playlist, simply highlight it and press the Delete button on the remote control.*

Select Yes to confirm.

7. To insert a song to the top of queue songs:

- After select the songs from the “Choose Song” tab, they will appear on the top screen. Use the “LEFT or RIGHT ARROW” button to select the song which you wish to move and press “OK”.

8. To delete a song on queue songs:

- Select a song on queue songs by using the “LEFT or RIGHT ARROW” button and press the “DELETE” button.

9. Karaoke Playback Menu:

- a. Press the “MENU” button to toggle on/off the “Choose Song Menu”.
- b. Press the “MUTE” button to turn the sound on/off.
- c. Press the “VOL+/-” to adjust the volume up/down.

- d. Press the “AUDIO” button to select an Audio Channel.
- e. Press the ►► button to play the next song in the queue.
- f. Press the “PLAY” button to play/pause the current song.
- g. Press the “STOP” button to stop playback.
- h. Press the “FWD” button to fast forward the current song.
- i. Press the “REV” button to move backward the current song.
- j. Press “16:9” button to switch Aspect ratio: Normal/Widescreen.
- k. Press the “VIDEO (RED)” button to record your voice.
- l. Press the “PHOTO (GREEN)” button to go to PHOTO interface.
- m. Press the “MUSIC (BLUE)” button to go to MUSIC interface.
- n. Press the “SETUP” button to go to SETTINGS interface.
- o. Press the “RETURN” button to go back to the previous screen.
- p. Press the “HOME” button to exit back to the homepage.

10. Record a Karaoke song:

- While playing a Karaoke song, you can press lightly (one time) the “VIDEO (RED)” button or the dedicated “REC” button of the remote control to start the recording process. Now, a blank screen will be showed in little seconds before displaying karaoke screen with red button (REC symbol) on the left corner.



- This procedure will be stopped automatically at the end of the song. The player will select the location (either the default location or location is selected by user in “[Setting Recording](#)”) to save the recorded song. Finally, user can go to MUSIC interface to listen the recorded song.

- User can also press either one these buttons (VIDEO or REC) on remote control again any time to stop the recording. At this time, player will display the red string “Saving your recorded song...”. If user would like to return recording, user should press the “VIDEO” or “REC” button.

11. Score a Karaoke song:

- In Karaoke Setting, if your selection of tab “Scoring Function” is “Turn On”, Symphony will score the Karaoke song after it finishes. The below figure is a sample user interface of this function.



Applications

There are the applications we currently have: Facebook, Gmail, Amazon, File Explorer, and KaraokeCloud. We will continue to develop additional applications, and these will be available on the new firmware. Please check our website for firmware update frequently.



The **Applications** folder allows users to access flash games that they downloaded from “Game” menu on <http://www.ceenee.com>. To access the games, please do the following:

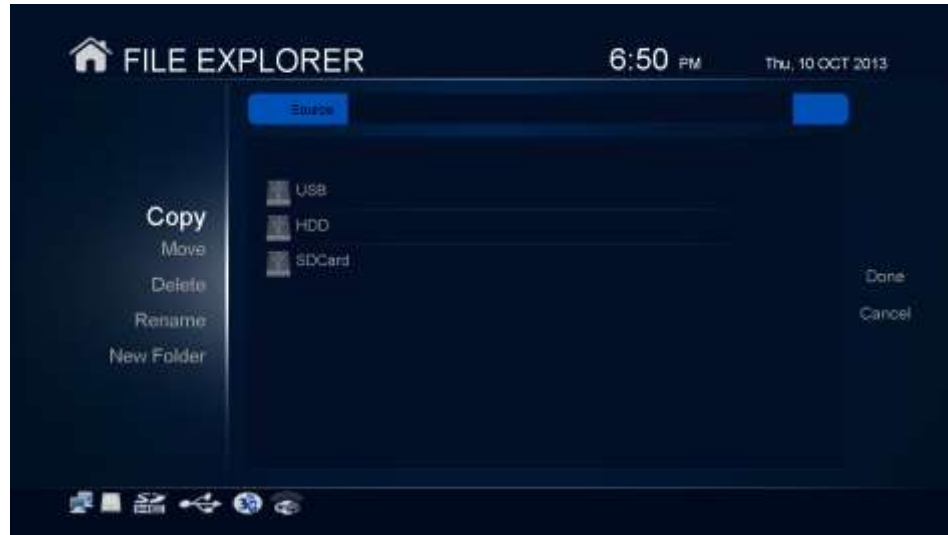
1. Select the “Applications” tab on the CeeNee Symphony homepage. Next, choose the “Applications” button and press the “OK” button on the remote.
2. In the “Other Applications” browser screen:



- a. Press the “OK” or “RIGHT ARROW” button to select a USB, a SD card, or shared directories from Local Network.
 - b. Searching: Use the NUMBER PAD and press “OK” button to search. Press “DELETE” button if you need to delete a character in the search box.
 - c. Press the ►► or ◀◀ button to display the next/previous page in the application list.
 - d. Browse to the application to play, and select the application by pressing the “OK” or “RIGHT ARROW” button on the remote.
 - e. Press the “VIDEO (RED)” button to go to VIDEO interface.
 - f. Press the “PHOTO (GREEN)” button to go to PHOTO interface.
 - g. Press the “KARAOKE (YELLOW)” button to go to KARAOKE interface.
 - h. Press the “MUSIC (BLUE)” button to go to MUSIC interface.
 - i. Press the “SETUP” button to go to SETTINGS interface.
 - j. Press the “RETURN” button to go back to the previous screen.
 - k. Press the “HOME” button to exit back to the homepage.
3. In the “Other Applications” player screen:
 - a. Press the “RETURN” button to get back to the previous screen.
 - b. Press the “HOME” button to get back to the homepage.

1. File Explorer

We support a lot of functions such as: Copy, Move, Delete, Rename and New Folder.



a. Copy

- Allow user to copy files and/or folders from the folder to another one.
- Execute:
 - o Select **"Copy"** menu.

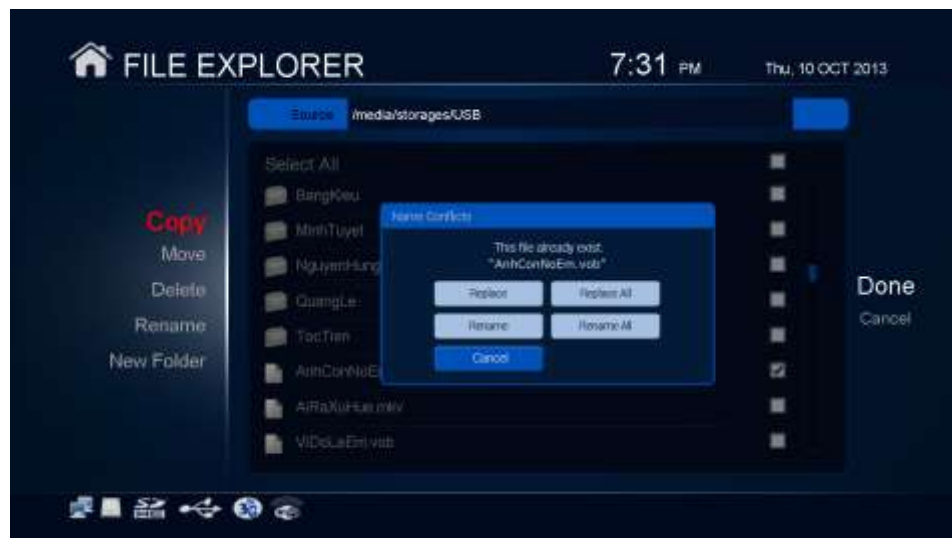


- Select a device (HDD, USB, SD card) or a folder in shared network, then press on **OK** button on remote control. The sub-folders and files are displayed.
- Select the files and/or folders which you need to copy, then click on **“Done”** button on user interface, continue to select the target folder and click on **“Done”** again to start work.



- If the destination doesn't have the paste right or its space is not enough, you will see a message *“Can't Copy: No space left on the destination.”*.

- If the file/folder is already in the destination which you want to copy to, the following dialog will be displayed:



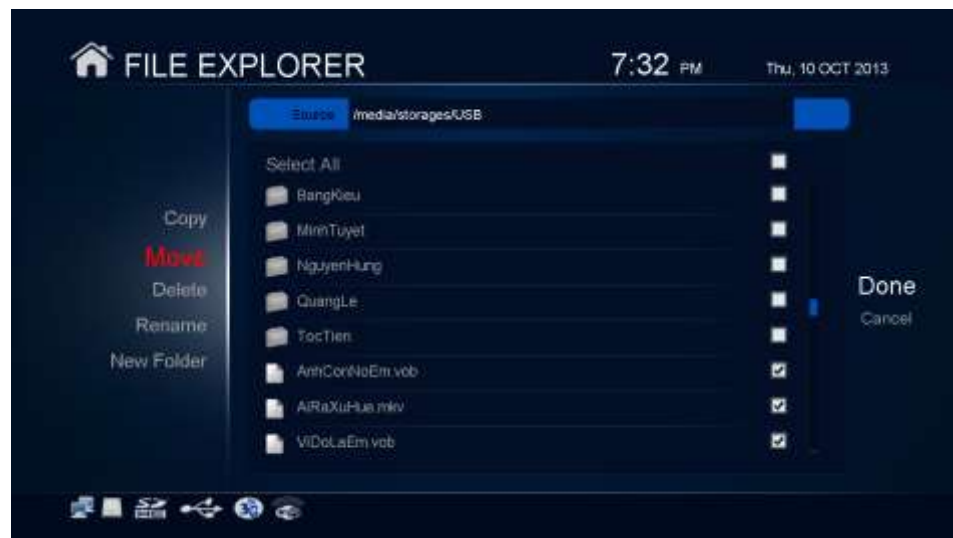
- Go to a device or a folder in shared network to check the result after receiving a message *“Complete”*.

b. Move

- Allow user to move files and/or folders from the folder to another one.
- Execute:
 - Select “**Move**” menu.
 - Select a device (HDD, USB, SD card) or a folder in shared network, then press on **OK** button on remote control. The sub-folders and files are displayed.



- Select the files and/or folders which you need to move, then click on “**Done**” button, continue to select the target folder and click on “**Done**” again to start work.



- If the destination doesn't have the paste right or its space is not enough, you will see a message “*Can't Move: No space left on the destination.*”.

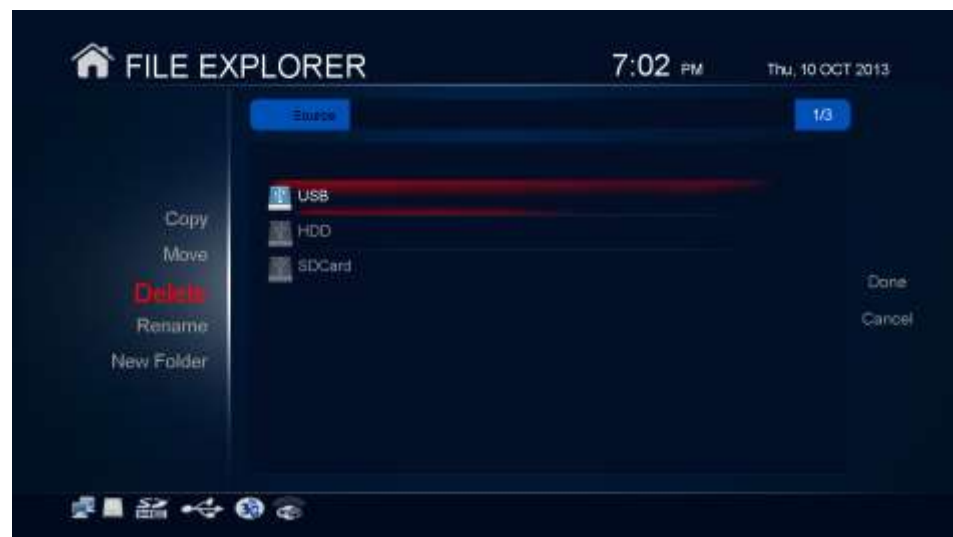
- If the file/folder is already in the destination which you want to copy to, the following dialog will be displayed:



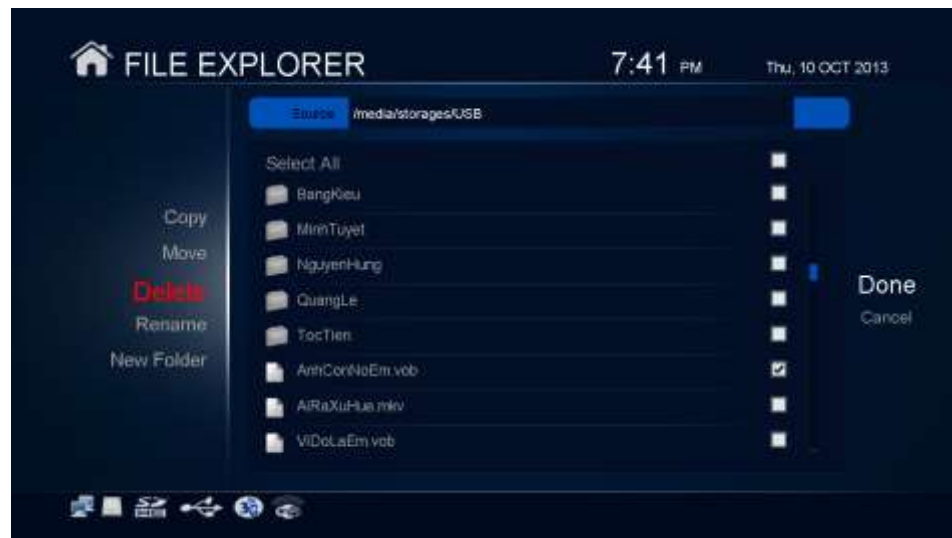
- Go to a device or a folder in shared network to check the result after receiving a message “Complete”.

c. Delete

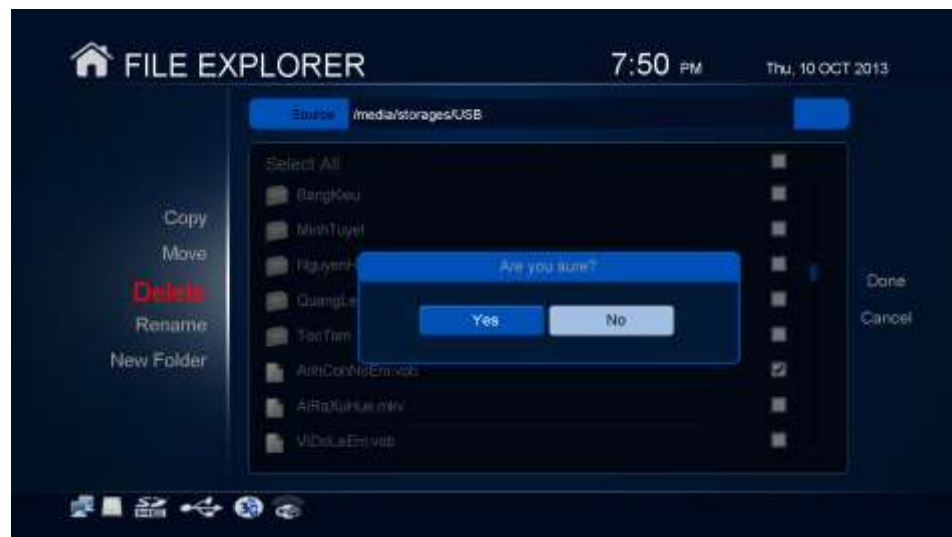
- Allow user to delete files and/or folders from current folder.
- Execute:
 - Select “Delete” menu.
 - Select a device (HDD, USB, SD card) or a folder in shared network, then press on **OK** button on remote control. The sub-folders and files are displayed.



- Select the files and/or folders which you need to delete, then click on **“Done”** button.



- A dialog will be showed. Select **“Yes”** if you want to remove them from current folder.



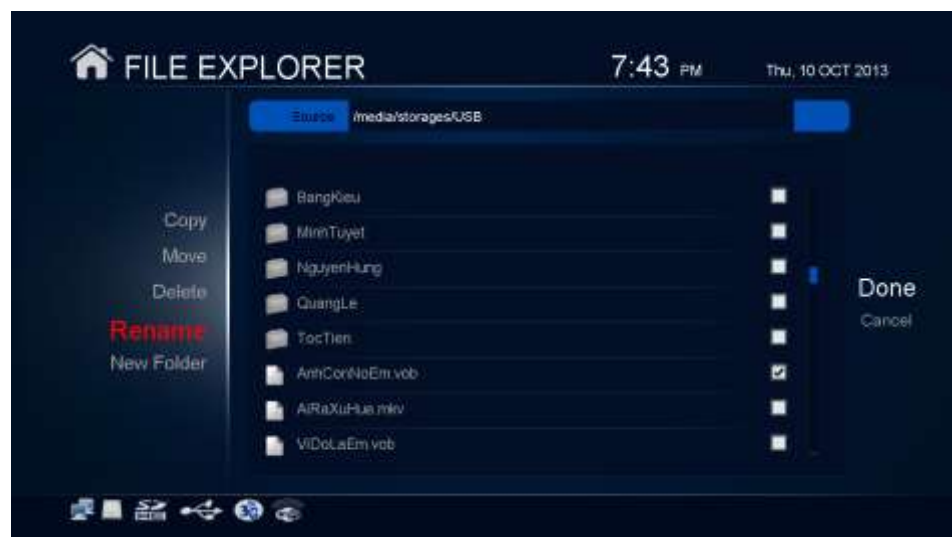
- Go to a device or a folder in shared network to check the result after receiving a message **“Complete”**.

d. Rename

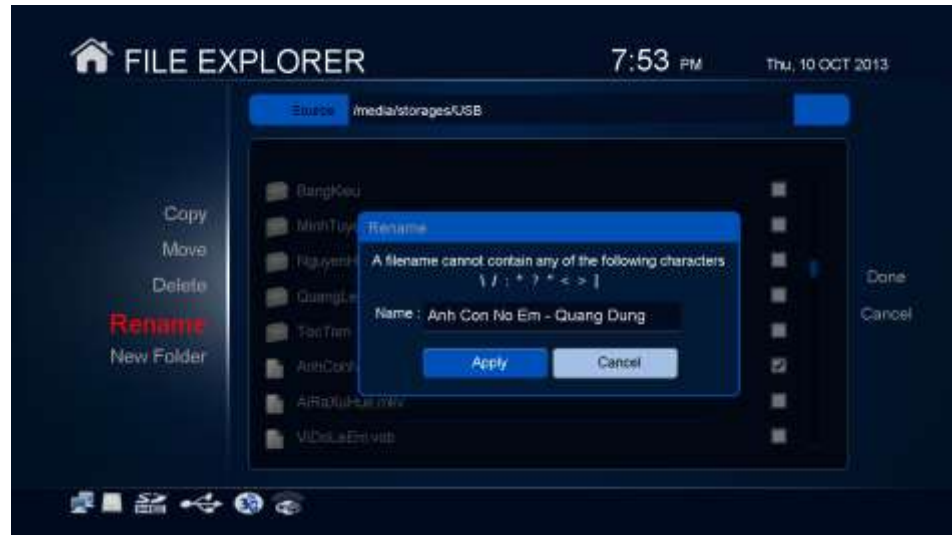
- Allow user to rename file or folder.
- Execute:
 - Select **“Rename”** menu.
 - Select a device (HDD, USB, SD card) or a folder in shared network, then press on **OK** button on remote control. The sub-folders and files are displayed.



- Select a file or a folder which you need to rename, then click on **“Done”** button



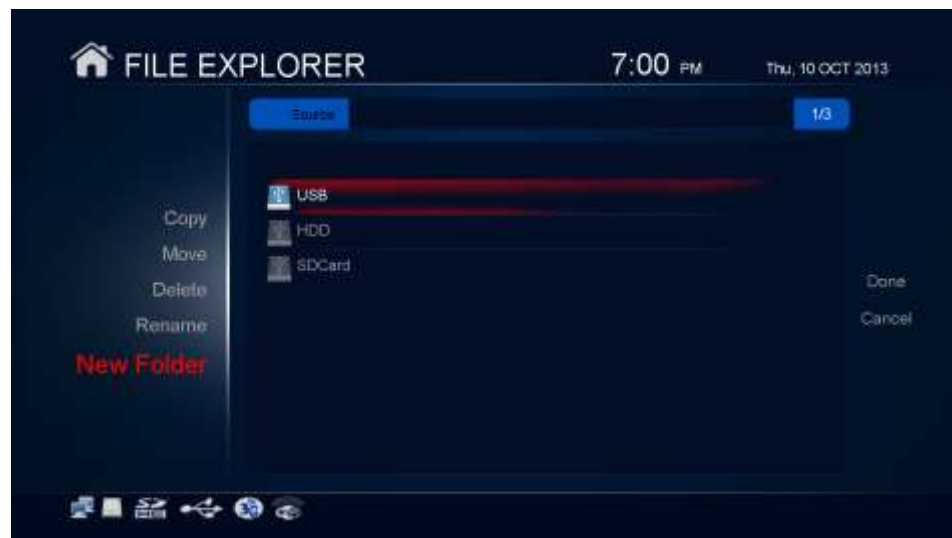
- Enter new name for it and click on “Apply”.



- Go to a device or a folder in shared network to check the result after receiving a message “Complete”.

e. New Folder

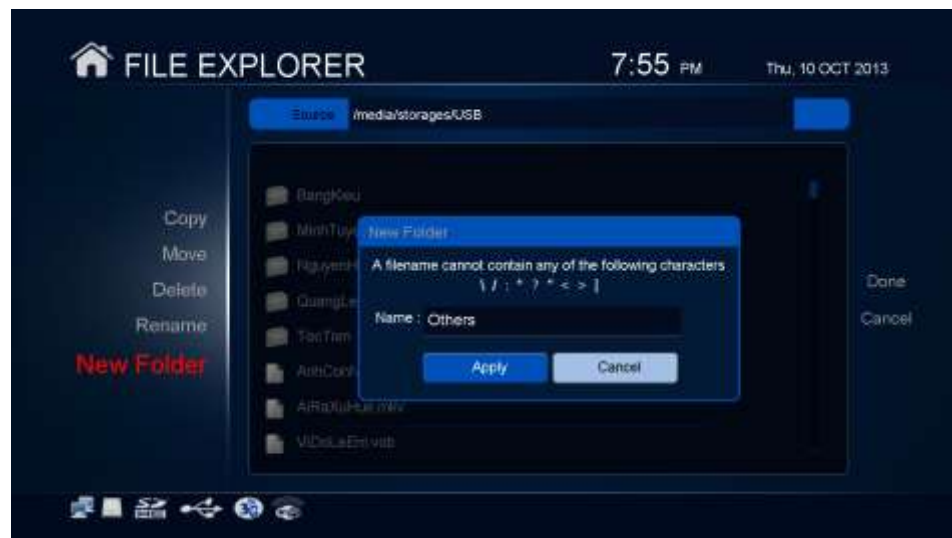
- Allow user to create a new folder in a device (HDD, USD, SD Card) or a folder of shared network.
- Execute:
 - Select “New Folder” menu.
 - Select a device (HDD, USB, SD card) or a folder in shared network, then press on **OK** button on remote control.



- The sub-folders and files are displayed. Click on **“Done”** button



- Enter name for new folder and click on **“Apply”**.



- If the new name is already, you will a message *“There is a name conflict. Please choose another name.”*
- Go to a device or a folder in shared network to check the result after receiving a message *“Complete”*.

2. KaraokeCloud

This application allows user to use some functions as <http://www.karaokecloud.com>.

a. Login

- Firstly, if you don't have an account on karaokecloud.com, you need to create a new account as follows:
 - Select the “Sign Up” tab.
 - Fill in all required information and Tick on “I agree to the Terms of Service”.
 - Press the “Sign Up” button to finish.



The screenshot shows the KaraokeCloud.com website interface. At the top, there is a logo with a blue cloud containing a white 'K' and the text 'KARAOKE CLOUD.COM'. Below the logo, there are two tabs: 'Login' and 'Sign Up'. The 'Sign Up' tab is selected. The form contains the following fields: 'First Name:' with a text input field and a small 'abc' icon; 'Last Name:' with a text input field; 'Email:' with a text input field; and 'Password:' with a text input field. Below these fields, there is a checkbox with a checkmark and the text 'I agree to the Terms of Service'. At the bottom of the form is a blue 'Sign Up' button.

- Otherwise, if you already have an account on karaokecloud.com, you should select the “Login” tab, next to enter Username and Password, and then press the “Login” button.



The screenshot shows the KaraokeCloud.com website interface. At the top, there is a logo with a blue cloud containing a white 'K' and the text 'KARAOKE CLOUD.COM'. Below the logo, there are two tabs: 'Login' and 'Sign Up'. The 'Login' tab is selected. The form contains the following fields: 'Username:' with a text input field and a small 'abc' icon; and 'Password:' with a text input field. At the bottom of the form is a blue 'Login' button.

b. Help

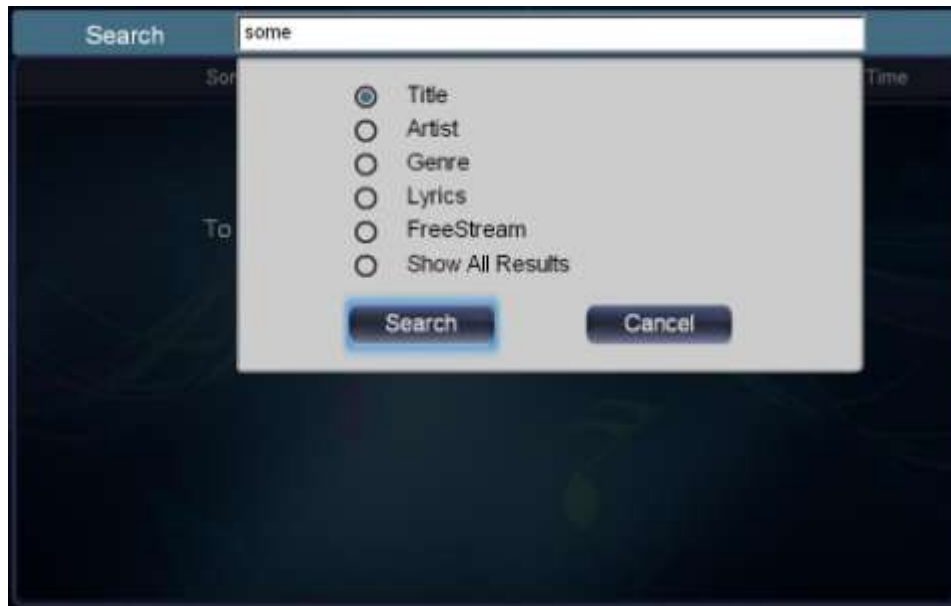
- To use the supported functions effectively, you should read the help content before using them.



c. Library


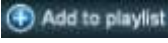
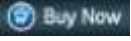


- Use the search function to view Library's content. Start your search by typing words, next press the "OK" button on Remote to choose a search type. Finally, press the "Search" button to get information.




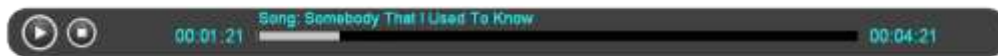
- If you want to left search function, press the "Cancel" button.
- The result list will be displayed:




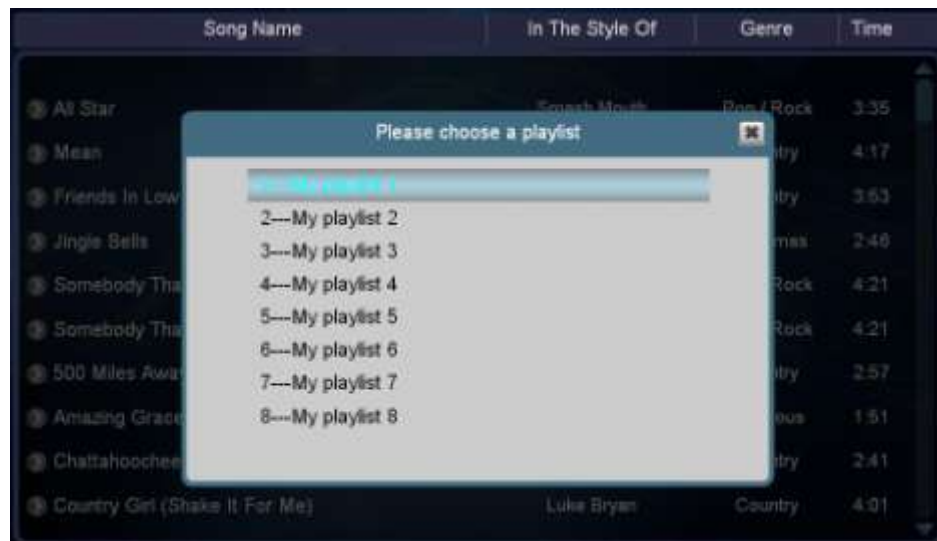
- Select a song in list and press “OK” button on remote control, you will see the options such as play a song  or add a song to your playlist  (currently, we don't support the “create a new playlist” function yet; therefore you must go to www.karaokecloud.com to execute this task) or buy it .



- Select  to play a song, Symphony will display the song information and allow user to pause or stop this song.



- Select  to add a song to your playlist, you will see the following interface. Next, you must to choose a playlist and press the “OK” button on remote control to finish.



d. Most Played

- In this list, you can also search the songs, select a song to play or add it to your playlist or buy it similar to [Library](#).



e. Newest Tracks

- In this list, you can also search the songs, select a song to play or add it to your playlist or buy it similar to [Library](#).



f. Purchased

- The “Purchased” shows the songs which you bought. And you can also search the songs, select a song to play or add it to your playlist similar to [Library](#).



g. Cart

- Currently, we do not support this function yet. We will add it on the new firmware. Please check our website for firmware update frequently.



h. Playlists:

- Currently, we do not support the functions such as create a new playlist, remove a playlist, or remove the songs in playlist. We will add it on the new firmware. Please check our website for firmware update frequently. Therefore, you must create the playlists on www.karaokecloud.com.
- Symphony will show playlists and their details.



- To view each playlist in details, you select a playlist and press the “OK” button. Symphony will show all songs in the playlist (*below figure*). Here, you can also select a song to play or add it to another playlist or buy it.

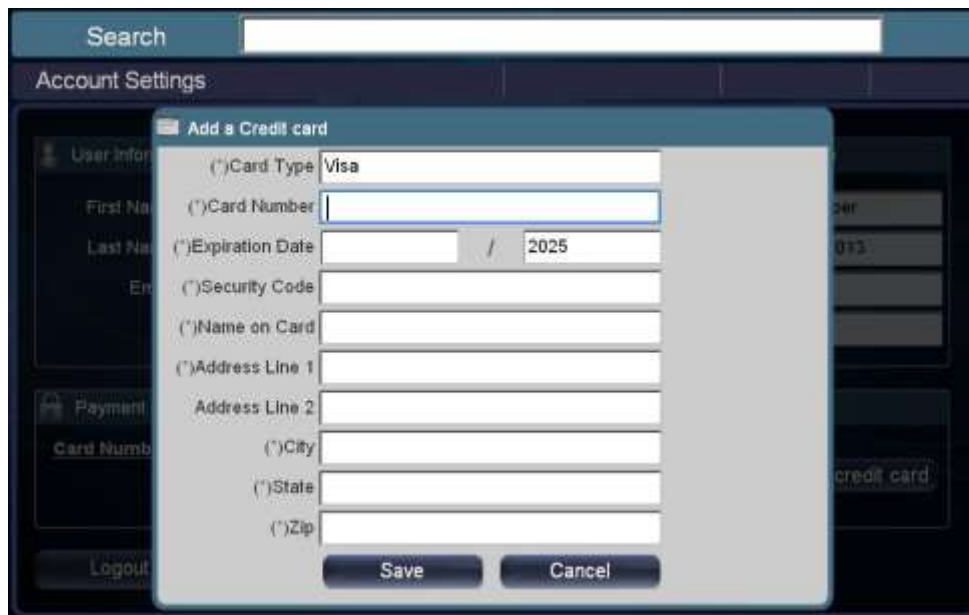


i. Account

- The “Account” menu shows your information.



- Press the “Logout” button to exit Karaoke Cloud.
- To change data in the “User information” field, you use “ARROW” buttons on remote control to go into First Name, Last Name, or Email and use the NUMBER PAD to enter the data. Finally, press the “Save” button to finish.
- To add a credit card, you select “Add a credit card” button and fill in the required information as below figure:



- Next, press the “Save” button to save your information. Click “Cancel” if you want to left above interface.

- Besides, you can also remove the information of credit card by pressing the “Remove” button as below figure.



Web browser

Select the “WEB BROWSER” button on the CeeNee Symphony homepage and press the “OK” button on the remote control to browse the websites. You need to turn on the mouse cursor on the remote when using the function by pressing and holding the “TOGGLE” button and then press the “OK” button.

YouTube

Select the “YouTube” button on the CeeNee Symphony homepage and press the “OK” button on the remote control to go to the YouTube page.

Settings

You need to turn off the mouse cursor on the remote by pressing and holding the “TOGGLE” button and then press the “OK” button. You can view our instruction at <http://www.youtube.com/watch?v=VrGI23XPIx0>

Two methods of Settings interface:

- Select the “Settings” button in the CeeNee Symphony homepage, and press “OK”.
- Press the “SETUP” button anywhere except when you are viewing the Applications, Web browser, or YouTube.

The “Settings” menu has options to change features and settings in the CeeNee Symphony.

1. Video-Audio

The menu and submenu can change the output of Video and Audio.

To access the submenus on the right: Use the 4-way arrows on the remote, press the “RIGHT ARROW” button and select “Video Output,” “Resolution,” etc.

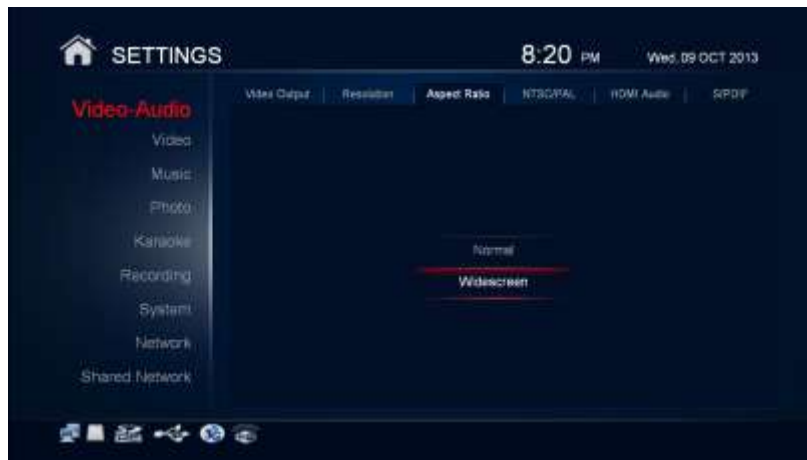
- Video Output:** Select the output of video: HDMI, Composite, Component, or All. Default is “HDMI”.



- b. Resolution:** Change the size of the screen from 480i all the way to 1080p60Hz. Default is “Auto”.



- c. Aspect Ratio:** Change the screen format to either 4:3 “Normal” or to 16:9 “Widescreen”. Default is “Widescreen”.



- d. NTSC/PAL:** American Television is displayed in NTSC format—this is default if the Symphony was purchased in America. PAL is default for Asian and European countries.



e. **Digital Audio Output:** includes two parts

+ HDMI Audio: change the audio format to either PCM or Bit Stream. PCM is for stereo sound, and Bit Stream is for pass through digital audio, especially for DTS movies and/or Dolby digital movies. Default is “PCM”.



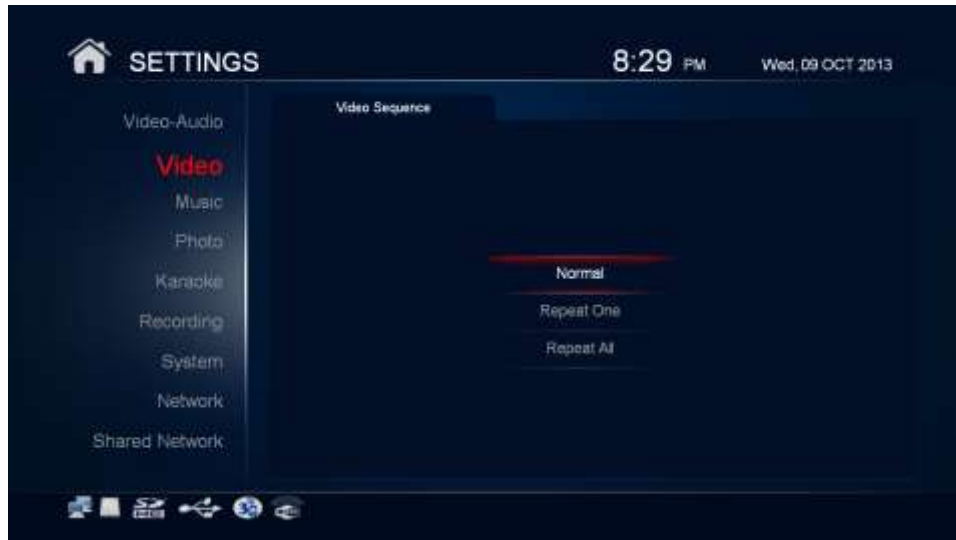
+ S/PDIF Audio: (Sony/Philips Digital Interconnect Format) is for optical sound. It is used for transporting high quality digital audio signals on transmit or receive. You have two options when you select S/PDIF: PCM or Bit Stream. PCM is for stereo sound; Bit Stream is for pass through digital audio, especially for DTS movies and/or Dolby digital movies. Default is “PCM”.



The Video, Music, and Photo menu change the way how the content is played back.

2. Video

- a. **Video sequence:** Adjust the frequency of video playback to either play just normal, once, or repeat. Default is “Normal”.



3. Music

- a. **Music sequence:** Adjust the frequency of music playback to Normal, Repeat One, Repeat All, Shuffle, Repeat All and Shuffle. Default is “Normal”.



4. Photo

- a. **Photo Sequence:** Adjust the frequency of photo playback to Normal, Shuffle, Repeat All, Repeat All and Shuffle. Default is “Normal”.



- b. **Photo Scale:** Option to enlarge photo to fill the screen. Default is “Fit to screen”.



- c. **Photo Effect:** Enable fade-out between photos during photo slideshow playback. Default is “Normal”.



- d. **Interval:** Define the amount of time between playbacks of photos from 3 seconds to 30 minutes. Default is “10 seconds”.



5. Karaoke

a. Karaoke Type

CeeNee requests every user to create folder with the name called "Karaoke" on the external HDD and put all the karaoke songs in this folder.

CeeNee firmware can play karaoke songs directly from this folder without any extra effort.

If at all user wants to have a separate folder for the karaoke songs other than the name mentioned above. It's very simple to setup you karaoke source:

b. HD Karaoke:



i. Playback Option:



When finish a Karaoke song and don't have any queue song in Karaoke interface:

- If you select “Playback Option” is “Random”, CeeNee Symphony will select a random song in the Karaoke folder to play.
- And if you select “Playback Option” is “Sequence”, CeeNee Symphony will play the next song in the Karaoke folder automatically.

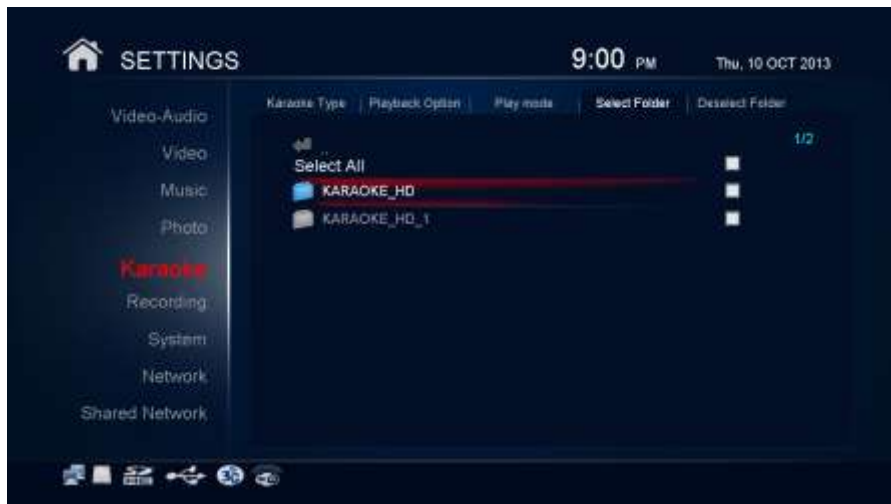
ii. Play mode:



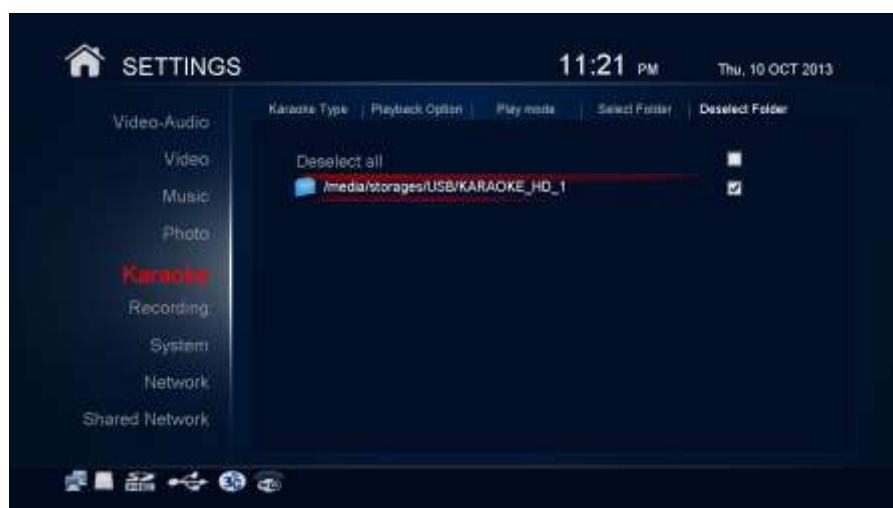
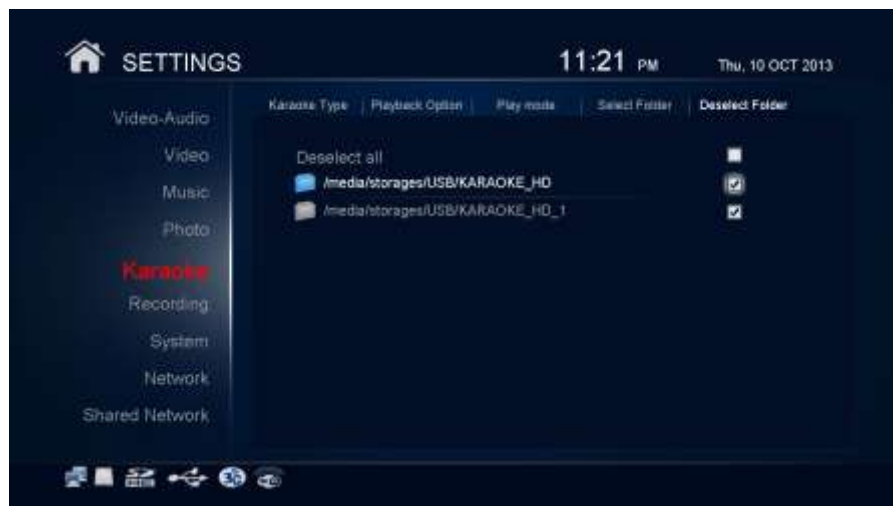
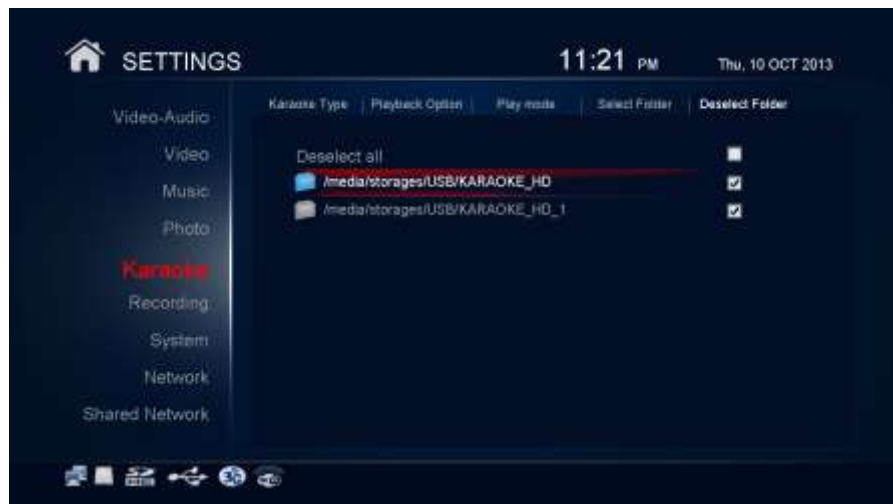
When finish a Karaoke song:

- If you select “Play mode” is “Continuous”, CeeNee Symphony will open and play a song.
- And if you select “Play mode” is “Pause before each song”, CeeNee Symphony will open and pause a song, user need to press the “Play” button to play it.

- iii. **Select Folder:** You can view the folders on your attached HDD and you can select the folder that contains karaoke songs. Go to the Karaoke folder and firmware will display the songs from the selected resource.



- iv. **Deselect Folder:** You can view the folders on your attached HDD and you can deselect the folder that contains karaoke songs.



c. MP3 Karaoke:



i. Playback Option: Same as [Playback Option](#) in HD Karaoke.



ii. Play mode: Same as [Play mode](#) in HD Karaoke.



- iii. **Select the Background Mode:** User has freedom to play any video or photo background while playing Mp3 karaoke. Select the Background mode as "Photo" or "Video" or "Keeping Original Background".



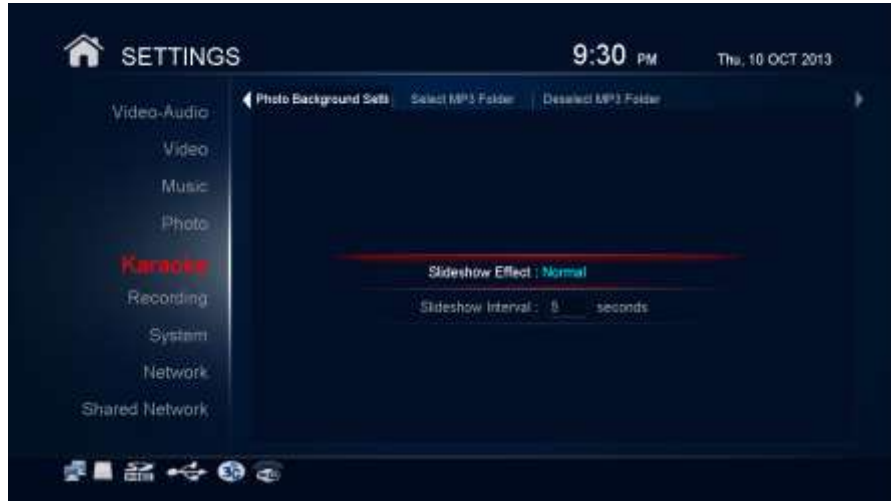
Select Background: Choose the folder which contains the photo or the video that you want to play in the background while playing the Mp3 karaoke songs.



Go to the Karaoke and firmware will display the Mp3 karaoke songs from the "Karaoke folder" and it will start playing the user selected background.

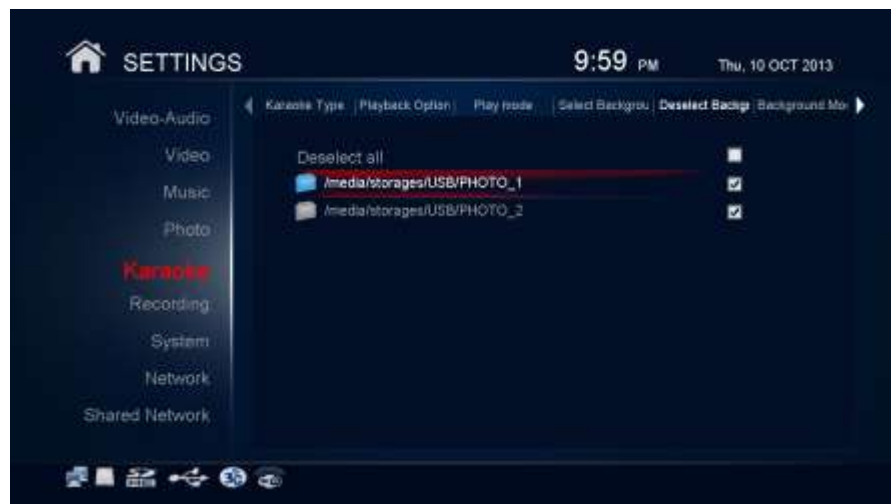
Note: If the user selected background is very big in size and contents then CeeNee will switch to its default mode in order to make sure smooth karaoke playback. Firmware will start playing Nature photos or the ocean video automatically it encounters the problem in playing user selected background.

iv. **Photo Background Settings:**

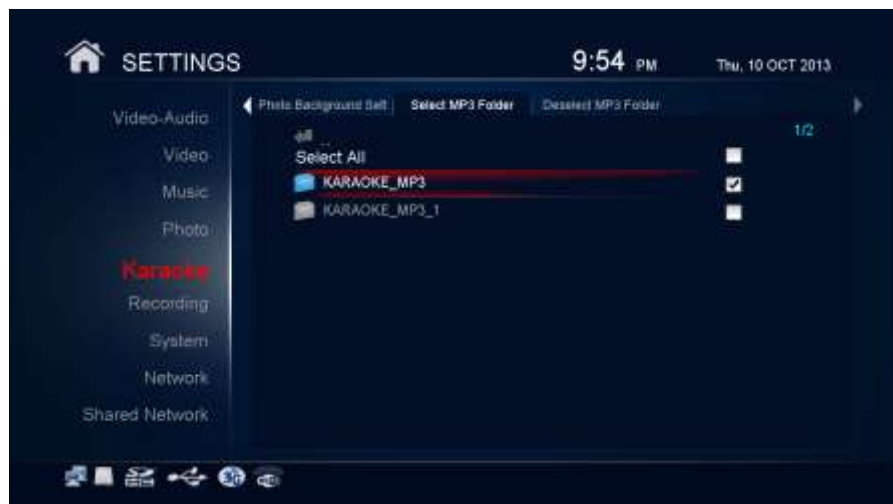


- Slideshow Effect including two options: Normal or Effect.
 - Normal: not have effect when switch from photo to another photo on background karaoke.
 - Effect: have effect when switch from photo to another photo on background karaoke.
- Slideshow Interval: set time show a photo on background karaoke.

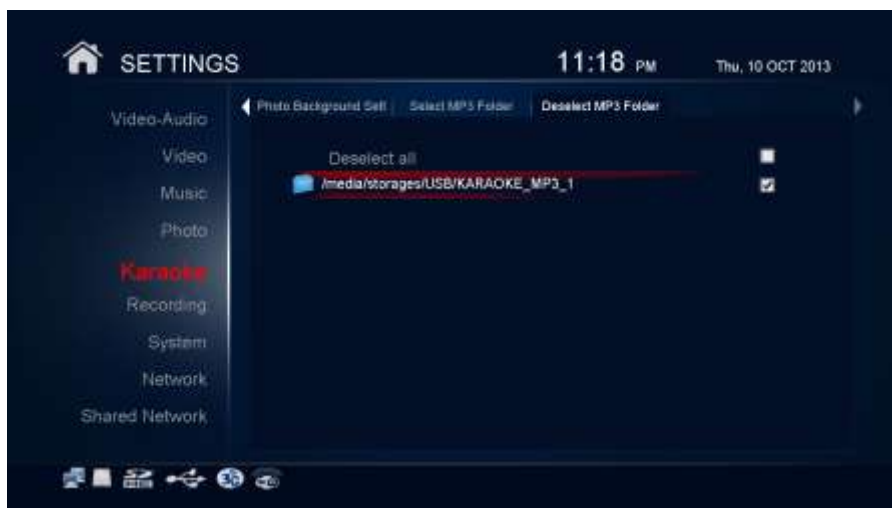
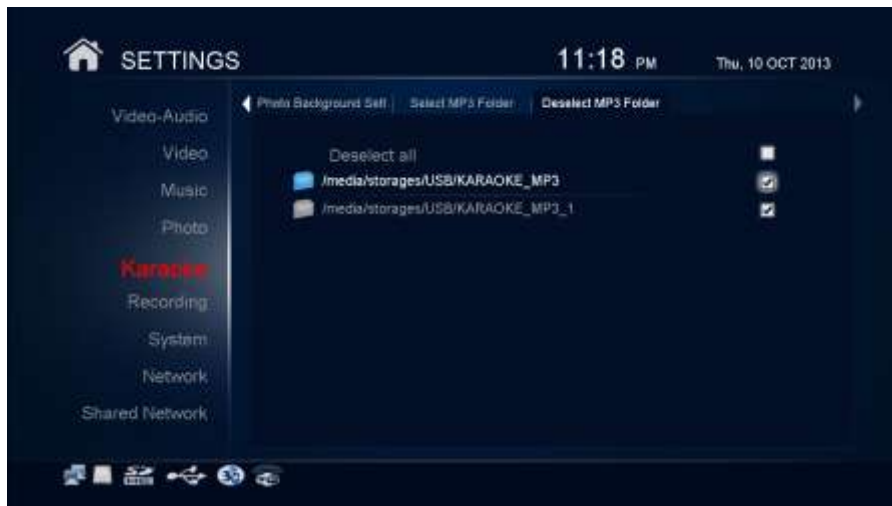
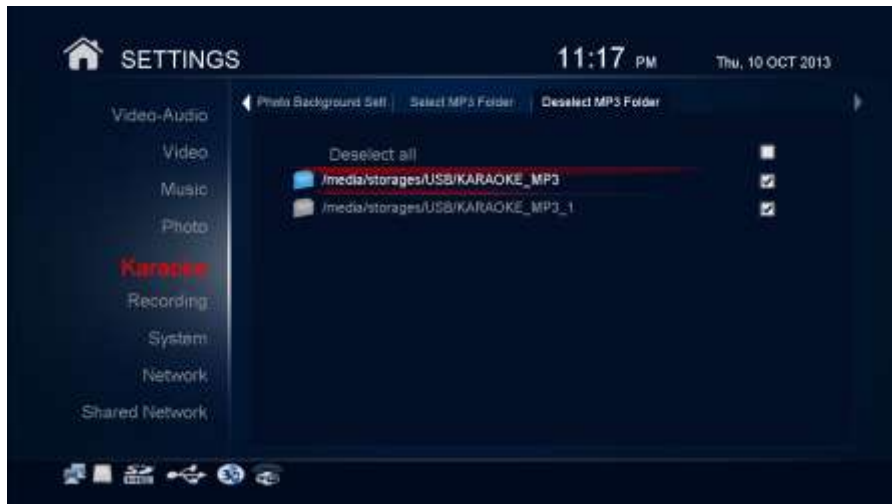
v. **Deselect Background:** Remove the resource for the background (video/photo): select the folder and press “OK” to remove.



- vi. **Select MP3 Folder:** You can view the folders on your attached HDD and you can select the folder that contains MP3 karaoke songs. Go to the Karaoke folder and firmware will display the songs from the selected resource.



- vii. **Deselect MP3 Folder:** You can view the folders on your attached HDD and you can deselect the folder that contains MP3 karaoke songs.



- d. **Scoring Function:** Select “Turn On” or “Turn Off” to enable or disable the scoring function when singing Karaoke.



6. Recording

Recording Destination: this option allows users to select the location where the recorded song will be saved. The player will select a default location. However, users have option to change it.



7. System

- a. **Language:** Option to change the languages: English, Spanish, Vietnamese, Japanese, Korean, and Chinese.



- b. **Screensaver delay:** Set the amount of time before the screensaver is turned on. Default is “10 minutes”.



- c. **Update firmware:** Download the firmware and upgrade the device to the most current firmware.



- d. **Set time:** Display time on the Clock



- e. **About:** Describe the product, firmware, and Linux version.



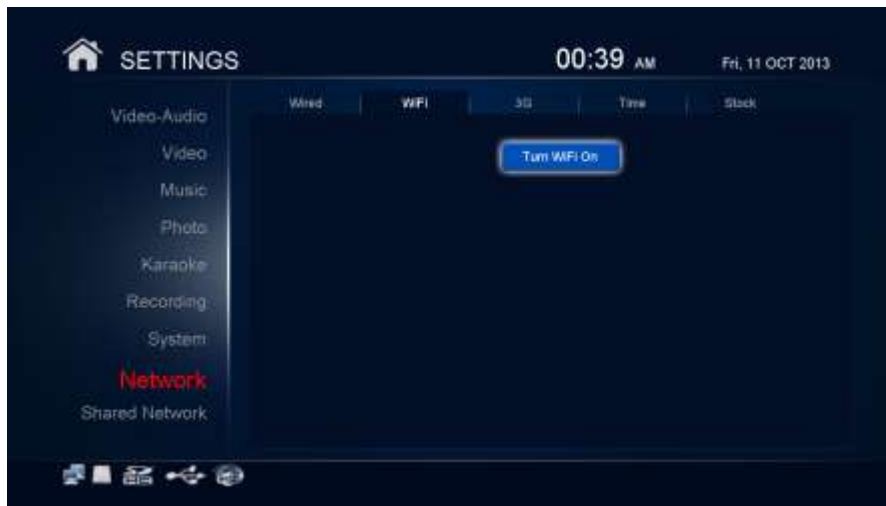
8. Network

- a. **Wired:** To change the method of IP addresses retrieval to either “On” (DHCP) or “Off” (Static). First, select “Mode Auto IP” and then press the “OK” button on the remote to switch between “On” and “Off.” To change the “IP Address” and other settings, select the settings, press “OK,” and then use the onscreen keyboard to enter the numbers.



b. WiFi:

- In the Settings, select “Network” menu and press “OK” to turn on Wi-Fi. When it is on, it will scan all the available Wi-Fi networks automatically.



- Use the “DOWN ARROW” button to select the network. With Wi-Fi including password, user must enter password. While enter password, to switch character groups (abc, ABC, 123), user need to focus cursor on “Password” textbox and press MENU button on remote control.



- After finish to enter password, select “Connect” button to connect. If Wi-Fi is connected successfully, a tick icon will be displayed on this Wi-Fi.



c. WiFi Configuration:

- To configure WiFi, in the WiFi menu, use the “UP” and “DOWN” arrow buttons to highlight the connected network and press OK.
- Select IP Setting and press OK
- The IP Mode: Auto will get the IP automatically from the router or switch. Use the “UP” or “DOWN” arrow button to highlight the IP Mode, and press OK to change to manual. Enter your settings and select Apply to save.

d. 3G:

Select the correct country and then the service provider. Choose the correct APN and then press Connect.

d. Time:

Adjust the “Time Zone” to match the user’s local time. “Time Server” is the location the time is updated from.



e. Stock:

Information about stock index will be displayed on the Home page. To change stock index, press the “OK” button and enter the stock index which you wish to replace.



9. Shared Network

- a. **Requirement:** enable windows file sharing over the network.
- b. **There are two ways to get directory from shared network:**
 - ✓ Way 1: Enter location, username, and password directly.



- ✓ Way 2: Browse through your network to your shared computer to share a folder.
Enter the Username and Password for your shared folder.
Step 1: Select a work group



Step 2: Select a Computer/NAS and press OK



Step 3: Select a directory, enter Username and Password (optional) and select the + icon to add it.



Codec Support

Video Containers

- MPEG1/2/4 Elementary (M1V, M2V, M4V)
- MPEG1/2 PS (M2P, MPG, DAT, VOB)
- MPEG2 Transport Stream (TS, TP, TRP, M2T, M2TS, MTS)
- AVI, ASF, WMV
- Matroska (MKV)
- MOV (H.264), MP4, RMP4
- FLV (only support H264)
- MP3+G, CD+G, MP3+XML

Video Code Format

- XVID SD/HD
- MPEG-1
- MPEG-2 MP@HL
- MPEG-4.2 ASP@L5, 720p, 1-point GMC
- MPEG-4.10 (H.264)
- BP@L3
- MP@L4.0
- HP@L4.0
- HP@L4.1
- WMV9
- MP@HL
- SMPTE 421M (VC-1)
- MP@HL
- AP@L3

Audio Containers

- AAC, M4A
- MPEG audio (MP1, MP2, MP3, MPA)
- WAV
- FLAC
- OGG

Audio Codec Format

- DTS
- Dolby
 - Dolby Digital
 - Dolby Digital Plus
 - Dolby TrueHD
- MPEG
- AAC, HE-AAC
- DRA
- FLAC

Photo Containers

- JPEG, BMP, PNG, GIF

CeeNee Technical Support

Important: Should you encounter any problem, please do not return this product to the store before carefully reading the user manual. You can also find answers to your technical support questions through our knowledge base at <http://support.ceenee.com> or e-mail support service at support@ceenee.com. Besides, we also provide the page <http://support.ceenee.com/create-new-ticket/> so you can create new ticket. If you still need assistance, please visit us at www.ceenee.com

Your CeeNee product includes TBD days of free technical support during the applicable warranty period for your product. The TBD day period commences on the date of your first telephone contact with CeeNee technical support. To help us keep you informed of new features and services, remember to register your CeeNee product online at <https://ceenee.com/wp-signup.php>

Troubleshooting

Problem	Solution
DISPLAY	
The TV screen is blank and the CeeNee player power LED remains off.	<ul style="list-style-type: none"> • Make sure the TV is turned on. • Make sure that the power adapter and power outlet are okay. • Make sure that the interface cable is properly attached to the correct terminals on both the TV and the CeeNee player.
The TV screen is blank and the CeeNee player power LED is ON.	<ul style="list-style-type: none"> • Make sure the TV is turned on. • Make sure that the interface cable is properly attached to the correct terminals on both the TV and the CeeNee player. • Press the reset button for 10 seconds.
The TV screen is blinking and fuzzy.	<ul style="list-style-type: none"> • Make sure that the interface cable is properly inserted on both the TV and the CeeNee player. • Make sure the CeeNee player power LED is on. • If you are using a standard definition TV, Make sure that the Composite option is selected as the video output. • If you are using an LCD TV, Make sure that the HDMI option is selected as the video output. • Make sure that the video resolution option is set as Auto. • Make sure the TV system setting matches the system used in your region.
The pictures are distorted on display screens.	<ul style="list-style-type: none"> • Navigate to the Settings Photo and select Keep as original or Fit to screen in the Photo Scaling field
FILES	
Some of the media files do not play.	<ul style="list-style-type: none"> • Verify compatibility of the media file with the CeeNee player. Refer to “Supported formats” in

	user manual.
AUDIO	
There is no sound.	<ul style="list-style-type: none"> • Make sure the volume on the entertainment unit is not muted. • Make sure the correct audio output setting is selected. • If you are using an optical and/or HDMI connection, make sure the entertainment unit is capable of processing bit streams otherwise PCM setting should be selected. • If there is no sound from the microphone, please press the Power button on the remote control to turn the player off. When it is off, press the power again to turn back on.
USB DEVICE	
The attached USB device is not visible on the Home screen.	<ul style="list-style-type: none"> • CeeNee Network Media Player only supports mass USB storage mode. Make sure that the USB device is configured as a "mass storage device." • Make sure the USB device's file system is supported (NTFS, FAT/FAT32)
REMOTE CONTROL	
The CeeNee player remote control does not work.	<ul style="list-style-type: none"> • Press only one button at a time. • Make sure the batteries are properly inserted. • The batteries may already be drained out. Replace batteries with new ones. • Make sure that the path between the remote control and the CeeNee player is not blocked.

KEYBOARD

Keyboard	Remote
Un/plug Power	Power
Esc	Eject
0	0
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
Plus sign (+)	Vol +
Minus sign (-)	Vol -
F3	Menu
Delete	Delete
Home	Home
Backspace	Return
Print Screen	Info
F5	Time Seek
Page Down	Previous Track
Page Up	Next Track
F2	Play/Pause
F4	Stop
F6	Subtitle
F7	Repeat
Alt	Bookmark
Scroll Lock	Zoom
Insert	16:9
Pause Break	Setup
F8	TV Mode
F9	Video
F10	Photo
F11	Karaoke
F12	Blue button
Enter	OK
Up	Up
Down	Down
Left	Left
Right	Right
~	Mute
#	Audio
>	Fast Forward
<	Rewind
End	Slow

HISTORY

Created/Modified By	Date	Revision	Comment
HMHT	10/10/2013	1.0	First version