

# *Osaki*



**INSTRUCTION MANUAL**  
**MODEL NO.: OS-3000**

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## 01 Safety Instructions

The plug must be fully inserted into an appropriate outlet. Improper connection of the equipment-grounding conductor can result in the risk of electric shock.

Check with a qualified electrician or service technician, if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If the outlet is not suitable, please ensure that a proper outlet is installed by a qualified electrician.

When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire, or injury to the person.

Read the following details before usage:

- Please ensure that you insert massage chair plug into a proper electrical outlet.
- Make sure the power plug is securely inserted into the proper electrical outlet to reduce the risk of short-circuit and fire.
- Always unplug the massage chair from the electrical outlet immediately after use and before cleaning.
- **DO NOT** use the massage chair in places where the humidity is high.
- **DO NOT** use the massage chair outdoors and avoid places with direct sunlight.
- If the power goes off during use, be sure to turn the power switch to the OFF position and pull the power plug out from the socket to prevent any damage from occurring when the power is restored.
- Never operate the massage chair if the power cord is wet or damaged.
- Never plug/unplug the power cord from the socket with wet hands.
- Close and continuous supervision is necessary when this appliance is used by, on, or near children, invalid or disabled persons.
- Use this appliance only for its intended use as described in this user manual.
- **DO NOT** use any attachment other than those recommended by this manual.
- **DO NOT** stand, sit or jump in the calves rest when massage chair is in use. This may result in injury to yourself.
- **DO NOT** attempt to stand on the backrest and armrest. This may result in injury.
- Be careful not to fall asleep during the massage.
- Always keep the massage chair clean and never insert any object into the gaps on and around the massage chair.

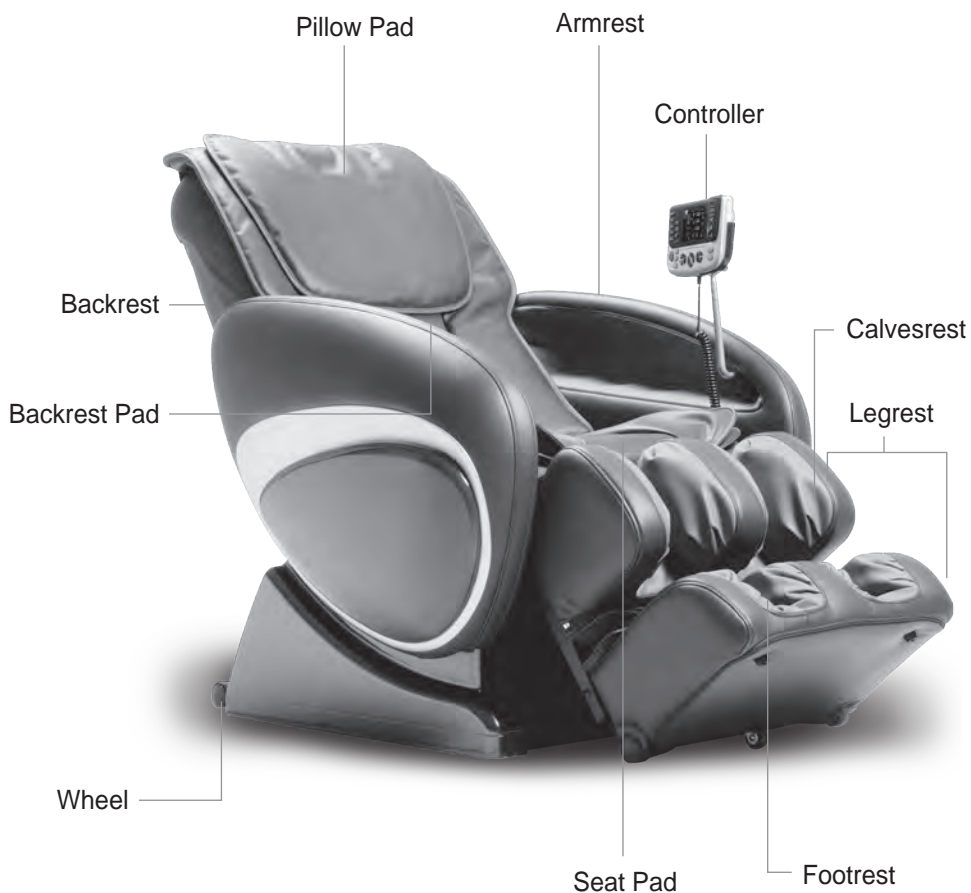
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- **DO NOT** move the massage chair by pulling the power supply cord.
  - Ensure that there are no persons (children in particular), pets or obstacles underneath the massage chair prior to lowering the leg rest/backrest.
  - Always check whether the surface of the massage chair is torn or ripped before usage. If you find any unfamiliar rips in any area of the cloth in the backrest do not use the massage chair.
  - This appliance is designed for household use only.
  - For those suffering from illness, please consult your doctor on whether you can use the massage chair before using it.
  - The following persons are requested to consult a doctor prior to use in order to reduce the risk of user feeling sick or suffering from injury:
    - » Those who have malignant tumor.
    - » Those who suffer from heart disease.
    - » Those who are experiencing pregnancy, menstruation and puerperal fever.
    - » Those who require complete rest.
    - » Those who are under medical treatment.
    - » Those who suffer from back problems or whose backbone is abnormal or bent.
  - If you experience pain during usage, stop using the massage chair immediately. If any injuries occur, consult a doctor immediately.
  - Never massage swollen or inflamed parts of the body.
  - This product is non-professional appliance designed to provide a comfortable massage. Do not use this product as a substitute for medical treatment.
  - **DO NOT** use this massage chair for more than 30 minutes at one time. Limit massage on a concentrated area to a maximum of 15 minutes. Over-massaging can lead to the massage chair overheating, thus giving it a shorter lifespan.
  - **DO NOT** operate where aerosol (spray) products are used or where oxygen is being administered.
  - The massage chair is not suitable for children aged 12 years old and below.

## 02 Chair Specifications

Description	Specification
Product Name	Luxury Massage Chair
Model number of the Product	OS-3000
Power source	~120V
Alternating current	60Hz
Power consumption	220W
Timer	5/10/15/20/25/30 minutes
Maximum operating period	30 minutes
Shipping dimension (Length/width/height)	Product carton: 1320 x 770 x 870(mm) Side panel carton: 960*620*370(mm)
Weight	Product gross weight: 115kg
	Product net weight: 97kg
Length of wire	Controller wire: 1.2m
	Power supply wire: 2.1m
Usage condition	Environment temperature: 20-60 degree
	Contrasting humidity: 30-85RH
Storage condition	Storage temperature: 20-60 degree
	Storage humidity level: 30-85RH
Safety feature	Equipped with overheated and power surge safety protection
Using benefits	Increasing blood circulation
	Relieving muscular fatigue

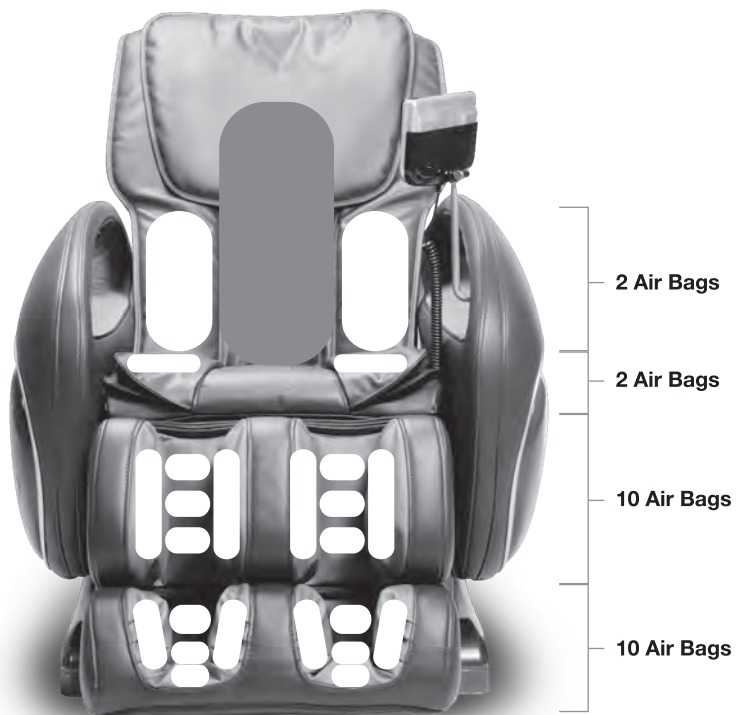
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## 03 Parts of the Chair



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## Massaging Position



Back Massage Mode       Air Bag

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## 04 Chair Installation

### Step 1:

When positioning the massage chair, please leave 80cm of space behind the backrest to allow free reclining of the backrest, and 80cm of space in front of the footrest to allow free lift of the footrest.



### Step 2:

Insert and connect the backrest to the bottom seat, and fasten the backrest into the allotted slot.

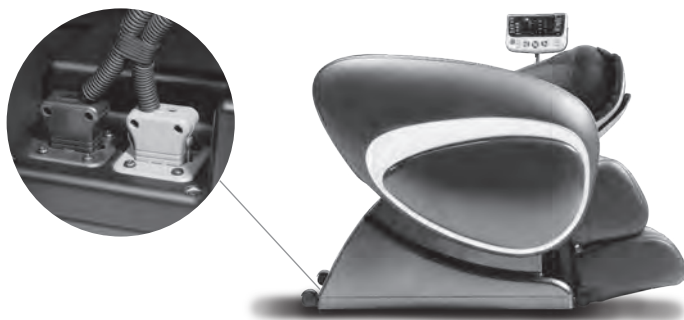




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**Step 3:**

Connect the wire plugs to the corresponding place in the seat according to the marks given.



**Step 4:**

Unfold the backrest until you hear it click into place as shown in the diagram below.



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## 05 Moving the Chair

1. Lift up the calves rest.
2. Then recline the chair to approximately 45 degrees, so that you can easily move the chair around the house with a slight pull or push.

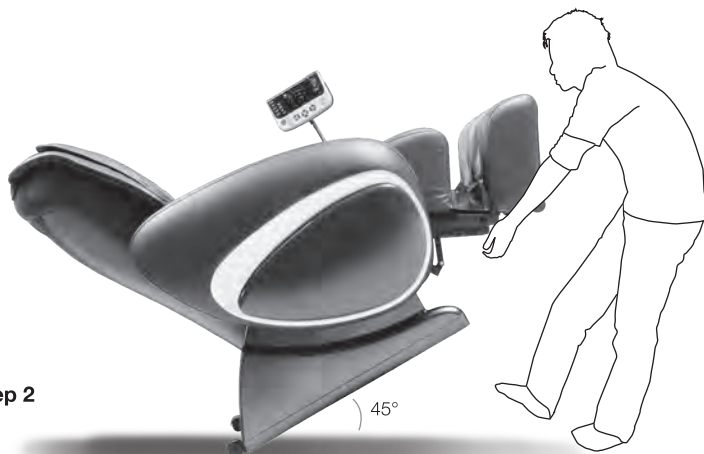
**Caution:**

- 1) Before you move the chair, please put the footrest back into the original position first. Otherwise, injuries might occur in the process of moving.
- 2) Avoid moving the massage chair when there is someone seated on it.
- 3) Placing a mat underneath the massage chair is advisable, as the moving process might leave scratches on the floor surface.

Step 1

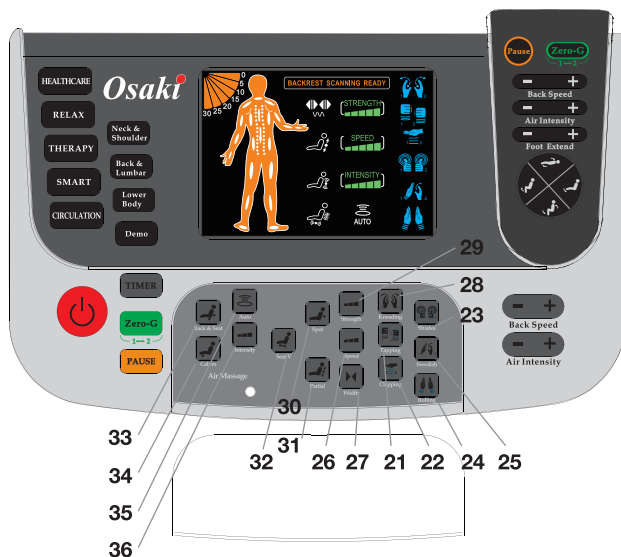
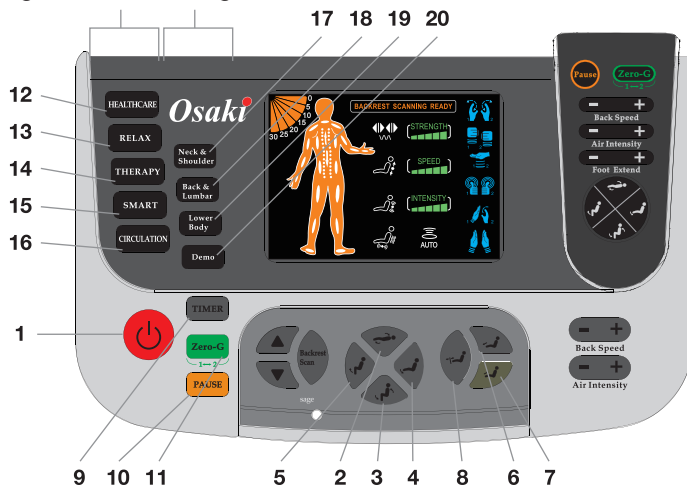


Step 2



# 06 Controller Diagram

A. Full Body Auto Programme  
 B. Localised Auto Programme



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## **07** Operation Guide

Connect to the power supply, and turn the switch to “I” position. The chair is now in idle mode. During idle mode, there are only seven functions: ON/OFF, Foot Extend, Pause, Recline, Sit Up, Lift Leg or Recline Leg that can be operated.

### **CONTROL BUTTONS FOR THE MESSAGE CHAIR**

#### **1. ON/OFF**

The Start/Stop Control Button

Press once on this button and the backlight of the Remote Control will start blinking: the chair is in idle mode. Press any massage function button to begin massage functions on the chair. This will also start the Timer.

Press this button again to stop all massage functions, the massage rollers will return to its original position.

#### **2/3. Recline/Sit Up**

Angle Adjustment Control Button for Massage Chair

These two control buttons can adjust the Reclining and Sit Up angle respectively.

Press once on the Reclining or Sit Up control button to adjust the Backrest and Footrest to a comfortable position. Press any of the control button again to adjust for Reclining, Sit Up, Lift Leg or Recline Leg, to confirm the position.

#### **4/5. Lift Leg/Recline Leg**

Angle Adjustment Control Button for Calves

These two control buttons can adjust massage angle on the Legrest.

Press once on the Lift Leg or Recline Leg control button, and the Legrest will adjust itself to a comfortable position. Press any of the control buttons again for Reclining, Sit Up, Lift Leg or Recline Leg to confirm the position.

Note: The adjustment angle functions will be activated by sustained pressing of the button for 2 seconds.

#### **6/7. Length Adjustment Control Button for Legrest**

These two control buttons can adjust the length on the legrest.

Press the button once to adjust the legrest to a comfortable length. Press the button again to confirm the length.

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## **8. Length Auto Adjustment Control Button**

It's equipped with an Auto Function that length of footrest can be adjusted according to the user's leg length for a more effective massage. Every time the button is pressed, the auto function will detect the best massage length.

## **9. Timer**

The Timer's Time Interval

After the massage process is activated, the chair will be automatically set on a 15-minute Timer. Subsequently, every time the "TIMER" button is pressed, the Timer's interval will be changed in the sequence of "20>25>30>5>10>15" minutes.

When there is only 1 minute remaining in the set time, the Backlight of the Remote Control will light up automatically, followed by 5 beeps to alert the user.

## **10. The Pause Button**

When the chair is in massage mode and the user wants to temporarily pause it, press the Pause button and all massage functions will stop. The "Pause" icon will be blinking on the Liquid Crystal Display and the set time countdown will be paused as well. The chair is now in idle mode. Only the "Pause, Sit Up, Lift Leg, Recline Leg" can be used. Press the Pause button again to immediately cease the "Pause" function and resume the original massage function. The countdown continues.

## **11. Zero-G**

Press this button to active the Zero-G function. Press the button again to stop the Zero-G massage function.

## **A. Full Body Auto Programme**

If one of the five Auto Programmes is activated before the Auto Scan of the entire body, the machine will automatically do a height scan for the back. At the same time the user can manually adjust the massage height to the preferred level.

The following are the Auto Programmes available:

### **12. Healthcare**

### **13. Relax**

### **14. Therapy**

### **15. Smart**

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## **16. Circulation**

The Backrest and Footrest will resume original position when this Auto Programme is about to end.

## **B. Localised Auto Programme**

This programme gives precise massage at the exact part of the body for better localized-massage effect.

## **17. Neck/Shoulder**

Neck/Shoulder Auto Programme Start/Stop Control Button.

## **18. Back/Lumbar**

Back/Lumbar Auto Programme Start/Stop Control Button.

## **19. Lower Body**

Lower Body Start/Stop Control Button.

## **20. Demo**

Press this button for a brief demonstration of the features of the massage chair.

## **21. Tapping**

Tapping function Start/Stop Control Button- 3 sizes of width, 5 levels of speed to be adjusted.

Press this button once to active the tapping function for a full back massage at medium speed. Press the button again to stop the tapping massage function.

## **22. Clapping**

Clapping function Start/Stop Control Button- 3 sizes of width, 5 levels of speed to be adjusted.

Press this button once to active the clapping function for a full back massage at medium speed. Press the button again to stop the clapping massage function.

## **23. Shiatsu**

Shiatsu function Start/Stop Control Button- 3 sizes of width, 5 levels of speed to be adjusted.

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Press this button once to active the shiatse function for a full back massage at medium intensity. Press the button again, to stop the shiatsu massage function.

#### **24. Rolling**

Rolling function Start/Stop Control Button- 3 sizes of width.

Press this button once and it will activate the Rolling function for full back massage. Press again to stop the function.

This function cannot be used to perform “Spot” massage.

#### **25. Swedish**

Swedish function Start/Stop Control Button- 5 levels of speed to be adjusted.

Press this button once and it will activate the Swedish function for full back massage. Press again to stop the function.

#### **26. Speed**

The Speed Adjustment button for Tapping, Clapping, Swedish and Shiatsu mode.

After activating the Tapping, Clapping, Swedish or Shiatsu function, every time the button is pressed, the strength can be adjusted in the cycle.

#### **27. Width**

The Width Adjustment button for Tapping, Clapping, Shiatsu, Rolling mode.

After activating the Tapping, Clapping, Shiatsu or Rolling function, every time the button is pressed, the width can be adjusted in the cycle.

#### **28. Kneading**

Kneading function Start/Stop Control Button- 5 strength levels to be adjusted

Press once on “Kneading” to activate full back-massage of Kneading mode, press again to stop the Kneading function.

This function can be combined with Tapping/Clapping/Shiatsu to enjoy Kneading + Tapping, Kneading + Clapping, Kneading + Shiatsu multi massage functions.

#### **29. Strength**

The Adjustment Button for Kneading Speed

After activating the Kneading function, every time the button is pressed, the speed can be adjusted in the cycle.

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## **Setting Spot or Localised Back Massage**

### **30. Spot**

The Spot or Localised Back massage

This button allows user to select Spot massage for any part on the back. Press this button once to activate spot massage while the original massage mode continues to run at the original position. Press again to cease Spot massage function and resume full back massage function.

### **31. Partial**

The Partial Back Massage

This button allows user to select Partial Massage for any part of the back. The position for Partial Massage can be adjusted for a user friendly method of Localised Massage.

Press this button once to continue the original massage mode, while activating Partial Massage, which takes the original position as the centre to perform Partial Massage with the width of approx. 8cm. Press again to stop Partial Massage function and resume full back massage function.

## **Setting Seat/Leg Vibration**

### **32. Seat V**

Seat Vibration function Start/Stop Control Button

Press the Vibration button once to activate the Vibration. Press this button again and it will stop the Vibration function.

### **33. Back & Seat**

Back and Seat Air-pressure Start/Stop Control Button- 5 levels of intensity to be adjusted. Press once to activate Seat Air-pressure massage mode. Press again to stop the function.

### **34. Calves**

Calves Air-pressure Control Button- 5 levels of intensity to be adjusted

Press once to activate Calves Air-pressure Massage Mode to enjoy rhythmic air-pressure massage at the calves. Press again to stop the function.



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### **35. Auto**

Auto Air Squeeze function Start/Stop Button- 5 levels of intensity to be adjusted  
Press once to activate pre-programmed Air-pressure Massage Mode to enjoy rhythmic air-pressure massage. Press again to stop the function.

### **36. Intensity**

The Intensity Adjustment Button for Air-pressure, Auto or Manual- 5 levels of intensity to be chosen.

After activating the Air-pressure function, press this button to adjust the intensity in the cycle.

### **Finish Operating**

Please press the "ON/OFF" button after use, the chair will stop operation. Massage Rollers will resume to its original position; then switch the power supply button under the chair to "O" and unplug the machine from the socket.

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## 08 Features

The operation of massage chair is controlled by a microcomputer that performs various intelligent massage methods and combinations, like Kneading, Tapping, Clapping, Shiatsu, Rolling, Vibration and Air Massage. All these methods massages acupressure points accurately to effectively alleviate fatigue, promote metabolism and improve blood circulation.

The chair is equipped with five sets of full body automatic programmes and three sets of localised automatic programmes to thoroughly fulfill your various needs.

The combination of air pressure for the Seat Pad and Leg as well as the Calf and Vibration functions can be set automatically for a more effective massage.

- Spring-styled massage that is specially structured for the back is designed according to the curve of the human body to provide a more effective and thorough massage.
- The massage Rollers use an interlocking gear to provide in-depth massage to the acupressure points on the back.
- Designed with double automatic adjustment, the chair's backrest can be adjusted from 115 to 160, while the footrest, from 0 to 90 to suit you.
- The Timer function can be adjusted according to our desired duration of the massage programme.
- Liquid Crystal Display and Glow-in-the-dark display for a user friendly operation even in the dark.
- Designed with power surge and pressure detector as well as automatic temperature sensor and auto shutdown mechanism for safety.
- The operation is controlled by intelligent microprocessor for excellent performance and consistent quality.

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## 09 Troubleshooting

This massage chair is controlled by microcomputer and is susceptible to power surge even by +10% or -15%. The massage chair will show the following strange circumstances:

Situations	Solution
The Massage Chair cannot operate even though it has been connected to the power supply.	<ol style="list-style-type: none"><li>1. Check whether the plug is well connected and working well.</li><li>2. Check whether the switch on the Massage Chair is turned to "I" position.</li></ol>
During operation, the Controller is working but not the Massage Chair.	The Massage Chair could be overheated after prolonged use. It will automatically cool down to resume its normal condition. Please turn OFF the power and allow the Chair to cool off for 30 to 50 minutes.
During operation, both the Controller and Massage Chair are not working.	<ol style="list-style-type: none"><li>1. If the set-time in the Timer is complete, please press the timer function again to resume operation.</li><li>2. Switch OFF power, and switch ON again to activate the Chair.</li></ol>

## 10 Product Maintenance And Precautions

- Do not use water or other cleaning detergents to clean the massage chair.
- Do not stack, pull harshly, stab or slit the surface of the massage chair.
- Please press the buttons gently during operation, and avoid hitting with hard object.
- Please pull out the power supply plug after usage.
- The recommended duration of the operation is 30 minutes. It is not advisable for user to exceed the suggested time frame.

