## solutions ChildWare

# USER MANUAL

Last updated November 11, 2010

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#### About ChildWare

ChildWare has been developed by the Public Health Management Corporation (PHMC) specifically to meet the needs of Pennsylvania child care providers.

#### **Technical Support**

Ongoing technical support for ChildWare is available from PHMC.

If you have a technical problem (e.g. you can't print or log in), please contact the PHMC HelpDesk at **215-985-2599**, or **helpdesk@phmc.org**.

If you have a problem with, or question about, using the software, (e.g. you don't know what a field does or how to enter data), please contact the ChildWare Team:

Farrah Parkes - 267-765-2343 / <u>fparkes@phmc.org</u>. Christianne Balsamo - 215-731-2407 / <u>cbalsamo@phmc.org</u>

#### Accessing ChildWare via the Internet

**<u>STEP 1</u>**: Connect to your Internet provider using Internet Explorer 6 or higher.

**<u>STEP 2</u>**: Go to the following site: www.1973-phmc.org.

You will see the following screen:



**<u>STEP 3</u>**: Press the CONNECT button. (If your CONNECT button is not functioning, please contact PHMC HelpDesk. (See page 1.)

You will see the following screen:



#### Notes for the first time you log in to ChildWare

The first time you log in to ChildWare, you may be prompted to download two pieces of software.



Press then YES button to download ActiveX, a Microsoft control. The download takes less than 15 seconds.

You may also be prompted to download ThinPrint, software that will allow you to print from ChildWare.

If you have a problem installing ActiveX or ThinPrint, please contact PHMC (contact information is listed on Page 1 of this manual).

<u>STEP 4:</u> Enter your username and network password. Press the OK button. You will see this screen:

Enter Username and Password
solutions Child Ware
Username: KAHLEN
Password:
Login Cancel

<u>STEP 5:</u> Your username automatically appears in the username field. Enter your database password, and hit the LOGIN button. You are now logged in to ChildWare.

#### ChildWare Usernames and Passwords

You will be assigned a username and two passwords (network and database) with which to access ChildWare. Your network password grants you access to PHMC servers; your database password grants you access to ChildWare.

If you were not assigned a username and passwords, contact the administrator at your agency. If you are the administrator for your agency, contact the ChildWare Team. (See page 1.) If you were assigned a username and passwords and forgot them, contact the PHMC Help Desk. (See page 1.)

Due to HIPAA regulations, you will periodically be asked to update your network password. (Your database password will not change.) Due to HIPAA regulations, you must follow the following protocols when selecting a new network password.

New passwords must be at least six characters long AND must contain at least three of the four following types of characters:

#### Character Type

#### Examples

Uppercase lettersA, B, C,....ZLowercase lettersa,b,c,...ZNumbers0,1,2,...9Non-alphanumeric characters (special symbols)\$,! %,^&,+,=,@

The following are examples of **acceptable** passwords:

OTHel!0 othe11@ 2005mn#

The following are **not acceptable** passwords:

- othel17 (only contains numbers and lower case letters) Oth17 (only 5 characters)
- OTH#\$% (only contains uppercase letters and special symbols)

#### ChildWare Main Menu



When you log in to ChildWare, select the Main Menu option that corresponds to what you want to do. When you exit from an area, you are returned to the Main Menu. The major functions of ChildWare are the following:

CHILDREN - Allows you to enter data about children served by your agency and their caregivers, including recruitment and enrollment, payers, consent forms, and medical data. (See page 12.)

ATTENDANCE/MEALS - Allows you to enter monthly attendance and meal data for each site, and print attendance, meal and payment reports for third party payers. (See page 55.)

TO DO - Generates a list of missing, expired, and soon to expire data for children, staff, sites, and the agency. (See page 67.)

FINANCIALS - Allows you to bill and invoice co-payments, tuition and other charges for children, enter payments from caregivers in batch format, reconcile payments from third party payers, and print financial reports. (See page 69.)

REPORTS - Allows you to print reports about children and staff. (See page 87.)

AGENCY - Allows you to enter data about your agency, and each site. (See page 90.)

STAFF - Allows you to enter information about staff, including data about credentials and professional development. (See page 106.)

EXIT - Ends your ChildWare session.

#### Accessing Multiple Sites

Users who work at agencies that have more than one site, and who have administrative rights in ChildWare or work at more than one site, have access to data for multiple sites. Each time you select a Main Menu option, you are prompted for the site for which you want to see data.

📰 Select Ag	jency and Site	×
Site:	The East Shelton Tabernacle	<b>•</b>
	All 'Bout Children	
	Baby Geniuses Learning Academy	
	Jeffs Place	
Ok	The East Shelton Tabernacle	

Select the site for which you want to see data. (If you have entered a site earlier in your ChildWare session, that site will be the default site until you change it.)

Users who have access to only one site do not see this screen; they automatically see data for the one site to which they have access.

#### **COMMON CHILDWARE FUNCTIONS**

#### **Common Buttons in ChildWare**

Throughout ChildWare, there are several buttons that appear on multiple screens. When you press these buttons, the follow operations will be performed:

CLOSE button: Exits you out of the current screen. If you are in Edit Mode, the CLOSE button will save your changes and then close the screen. If you are adding a new record and press the CLOSE button, the record will not be added or saved.

EDIT button: Allows you to enter into Edit Mode (See page 10.).

SELECT button: Allows you to retrieve the record that is currently highlighted with a black triangle on the left hand side of the list.

ADD button: Allows you to add a new record to the listing screen that you have open.

PRINT and PRINT/VIEW buttons: Allow you to view a printable version of the current screen or report you have selected. If applicable, this button will also allow you to export data into Excel (See page 11).

DELETE button: Allows you to delete the record that is currently highlighted with a black triangle on the left hand side of the list.

#### **Drop-down Menus**

😂 Add Payer	×
Begin Date:	
Payer:	
Care Level:	•
CCIS Agency:	
Copayment:	
Billing Frequency:	
Close Add	

Some fields in ChildWare, such as the Payer: field in the above screen shot, have a downward arrow on the right hand side. These fields have standard values that must be used; you can select the appropriate value by pressing on the arrow, or typing it in the field. If the value you're looking for does not appear in the list, contact the ChildWare Team. (See page 1.)

#### **Retrieve Options**

ew or Se	earch By: Payer		•				
Search	Term(s): CCIS				*		
ID	Last Name	First Name	DOB	Sex	Intake	Discharge	Site
2	Angelou	Maya	5/14/2001	F	10/01/2009	10/31/2009	TEST
13	Armstrong	Louis	12/10/2004	Μ	10/24/2004	8/15/2003	TEST
10	Baldwin	James	12/10/2006	Μ	11/01/2009		TEST
26	bedontil	barry	1/02/2006	Μ	1/30/2009	10/31/2009	TEST
9	Bedrosian	Michael	1/01/2002	Μ	9/01/2004	11/30/2009	TEST
45	Blades	Rueben	12/10/2006	Μ	9/01/2009		TEST
27	Bloom	Judy	10/01/2009	F	7/01/2001		TEST
15	Bolivar	Simon	5/02/2008	F	9/01/2004		TEST
5	Chisolm	Shirley	1/03/2002	F	9/04/2004		TEST
1	Dali	Salvador	12/01/2002	Μ	9/01/2004		TEST
7	Davis	Miles	1/01/1995	Μ	12/01/2009	11/30/2005	TEST
3	De burgos	Julia	5/05/2000	F	9/01/2004		TEST
578	Doe	Janice	12/31/2006	F	1/15/2010		TEST
24	Douglass	Frederick	12/10/2006	Μ	3/01/2007		TEST
25	Ellington	Duke	1/01/2007	М	1/21/2007		TEST
19	Fitzgerald	Ella	2/01/2009	F	8/01/2006		TEST
46	Flintstone	Fred	12/25/1950	Μ	12/02/2009	5/03/2010	TEST
577	Frazier	Walt	12/10/1995	м	3/01/2010		TEST
	Flintstone Frazier	Fred		M			TES

When retrieving data in ChildWare, you will often be presented with a list to choose from as in the example above. Most listing screens have two fields which allow you to filter which records are retrieved.

View or Search By: Allows you to specify how you want to filter the list. There are two ways to filter lists. First, you can filter by certain general attributes, without needing to enter any search terms. For example, you can filter by Active or Discharged. Selecting one of these options will immediately restrict the list to only active children or only discharged children. In these cases, the Search Term(s) field will not appear.

Search Term(s): The second method of filtering the list requires you to select or input additional information to refine your filter. For example, if you wanted to retrieve only children funded by CCIS, you would select Payer from the View or Search By drop down menu. The Search Term(s) field would then appear and you would select "CCIS" from the drop down menu. Similarly, if you wanted to list only children with the last name "Smith", you would select Last

Name from the View or Search By drop down menu and enter "Smith" in the Search Term(s) field.

#### Edit Mode

Many screens contain an EDIT button. In order to prevent accidental data entry, you must press the EDIT button before making changes on the screen. After you press the EDIT button, the header of the form indicates that you are in edit mode.

#### Before - editing not allowed:

📰 Child									×
СНІІ	L <b>D:</b> Ar	ms	trong, L	ouis				nce Due: \$ nily Due: \$1	\$60.50 L94.73
Main	Health	Adr	ninistrativ	e Meals	Charges/Payr	nents 🛛 EL	N		
Ехре	cted Mea	s							
			Monday	Tuesday	Wednesday	Thursda	y Friday	Saturday	Sunday
	Breakf	ast:		✓	$\checkmark$	✓			
	Snac	k 1:							
	Lur	nch:				✓			
	Snac	k 2:							
	Sup	ber:							
	Food Sub:	sidy:	Reduced p	rice 🔽					

#### After - editing allowed

ain 🗍	Health Ad	ministrative	Meals	Charges/Payr	nents ELN			
xpect	ed Meals			_				
		Monday T	uesday	Wednesday	Thursday	Friday	Saturday	Sunday
	Breakfast:		✓		$\checkmark$			
	Snack 1:							
	Lunch:				✓			
	Snack 2:							
	Supper:							

#### **Retrieving Exported Files**

ChildWare allows you to export some reports and lists to Excel. Files you export from ChildWare are sent to an FTP (Internet) site. To access the site, enter the following in your Web browser's address field.

ftp://ftp.phmc.org/your agency abbreviation/

In the above, the agency abbreviation is assigned to your agency by PHMC. If you don't know your agency abbreviation, contact the administrator at your agency. If you are the agency administrator, please contact the ChildWare Team. (See page 1.)

When you access the site, you will be prompted to log on.

Log On A	5	×
?	Either the server does not allow anonymous logins or the e-mail address was not accepted.	
	FTP server: ftp.phmc.org	
	User name: unity\CFARQA	
	Password:	
	After you log on, you can add this server to your Favorites and return to it easily.	
⚠	FTP does not encrypt or encode passwords or data before sending them to the server. To protect the security of your passwords and data, use Web Folders (WebDAV) instead.	
	Learn more about <u>using Web Folders</u> .	
	Log on anonymously	
	Log On Cancel	

User name: Enter the word "unity", followed by a backslash ( $\)$ , then your username.

Password: Enter your network password.

Press the LOG ON button to access the site.

#### **Child Listing screen**

ID	Last Name	First Name	DOB	Sex	Intake	Discharge	Site
391	Belafonte	Harry	10/08/2008		10/08/2010	Discharge	JEFF
28	Brite	Rainbow	1/01/2006		9/01/2010		JEFF
1024	Clemon	Tonya	12/23/2009		10/10/2010		JEFF
677	Deville	Lil	2/28/2009		3/15/2010		JEFF
678	Deville	Phil	2/28/2009		3/15/2010		JEFF
873	Doe	Jane	9/10/2009	F	8/05/2010		JEFF
890	Doe	John	10/02/2008	М	10/20/2010		JEFF
676	Finster	Chuckie	5/29/2008	М	3/25/2010		JEFF
672	Griffin	Stewie	6/26/2008	М	3/01/2010		JEFF
699	Mayonaise	Patty	6/26/2000	F	3/15/2010		JEFF
1110	Pickles	Dill	3/23/2010	М	10/24/2010		JEFF
811	Pickles	Tommy	2/27/2009	М	5/01/2010		JEFF
673	Simpson	Maggie	1/22/2010	F	4/15/2010		JEFF
841	Squarepants	Spongebob	2/14/2008	М	8/09/2010		JEFF
892	Test	Tracey	7/01/2008	F	7/01/2010		JEFF

When you select 'Children' from the Main Menu, ChildWare sends you to a list of active children for the site.

CLOSE button: Returns you to the Main Menu.

SELECT: Allows you to retrieve a child's record. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 17.)

SHOW ALL: Allows you to view a list of all children located at the site you selected. If you have access to data from multiple sites, you will be able to view a list of all children at all sites within your agency.

ADD button: Allows you to enroll a new child or add them to the recruitment/ waiting list. (See page 13.)

DELETE: Allows you to delete a child's record. In order to delete a record, highlight it in the list, then press the DELETE button.

VIEW/PRINT: Allows you to print or export data about the children in the list.

#### Add Child screen

This screen can be used to add newly enrolled children as well as add information about potential enrollees or children on the waiting list.

🗃 Add Child	×
First Name: MI: MI: Last Name: Suffix: • Sex: • DOB: Ethnicity: • Race: • SSN:	Payer Information Payer: Care Level: CCIS Agency: Copayment: Billing Frequency:
Recruitment Information Referral Date: By: Staff Contact: Status: Intake Information Enrolled On: Site: Classroom:	Expected Attendance Monday V Tuesday V Wednesday V Thursday V Friday V Saturday V Sunday V School Information
Date Consent Form Completed:	Pre-School Only: Starts Kindergarten: After School Only: School: Grade: School Pickup? Pupil ID:

First Name: Enter the child's first name.

*MI*: Enter the child's middle initial.

Last Name: Enter the child's last name.

Suffix: Enter the child's suffix, if applicable.

Sex: Select the child's gender.

DOB: Enter the child's date of birth.

Ethnicity: Enter the child's ethnicity.

Race: Select the child's race.

SSN: Enter the child's SSN.

#### **Recruitment section**

Referral Date: Enter the date the child was first referred to the agency.

By: Select the child's referral source.

Staff Contact: Select the name of the first person at the agency to contact the child's caregiver(s).

*Status:* Select the recruitment status of the child based on the following options:

- **Enrolled:** If you enter an enrollment date, the status field will default to enrolled.
- **Pending:** If you do not enter an enrollment date, this field will default to Pending. Pending refers to a child whose caregiver has expressed interest, or while the application process is underway.
- Waiting List: If the child's caregiver has indicated that he/she would like to proceed with enrollment, the application process is complete but your agency is full, you may manually overwrite this field to list the child on the Waiting List.
- Not Enrolled: If a child's caregiver or your agency decides not to enroll the child, you may select the Not Enrolled option.

What is selected in the status field will help you sort lists of children based on recruitment status on the Child Listing screen. (See page 12.)

#### Intake section

Complete this section only if the child has enrolled at one of the agency's sites.

Enrolled On: Enter the child's first day of attendance.

Site: Select the site the child is attending. This field defaults to the current site.

Classroom: Select the child's primary classroom.

Date Consent Form Completed: Enter the date the child's caregiver completed a consent form.

#### Payer section

These fields are operational only if you have entered an enrollment date for the child.

Payer: Select the child's primary payer. If the child has multiple payers, additional payers can be added later from the Child screen. (For a list of payers, see page 39.)

Care Level: Select the child's care level. This field becomes invisible for payers without care levels.

CCIS Agency: Select the child's CCIS agency. This field is only visible if you select CCIS as the payer.

Co-payment: Enter the child's co-payment for the third party payer, or the tuition amount for non-subsidized children. For non-subsidized children, this label is renamed "Payment."

#### Expected Attendance section

These fields are operational only if you have entered an enrollment date for the child.

Enter the child's daily expected attendance from the third party payer. Attendance types are traditional part-time (P), traditional full-time (F), non-traditional part-time (Y), and non-traditional full-time (Z).

#### School Information section

Preschool Only:

Starts Kindergarten: Enter the year the child began, or is scheduled to begin kindergarten.

After-School Only:

School: Select the name of the school that the child attends.

Grade: Enter the child's grade level.

School Pickup: Check this box if agency staff pick the child up at their school.

*Pupil ID:* Enter the child's Student ID number within the child's designated school district.

CLOSE button: Returns you to the Child Listing screen <u>without</u> saving the record you just entered.

ADD button: Saves the new child record you just entered, and opens the Child screen for that child.

#### Child screen

🛱 Child	×
CHILD: Armstrong, Louis	Balance Due: \$60.50 Family Due: \$194.73
Main Health Administrative Meals Charge	s/Payments ELN
First Name: Louis MI: S Last Name: Sex: M • Ethnicity: Non-Hispanic • DOB: 12/10/2004 Race: Black or African Am	Languages: French Family Size: 3
Classroom: Blue room	Food Subsidy: Reduced price  Siblings
Name: Smith, Bessie Nickname: Aggie Sex: F Relationship: Aunt Pick Up: Any time Language: English Home Phone: 215 555-7421 Pager / Cell: 267 555-8401 Work Phone: 215 555-5101 x 124 Address: 102 N. Trumpet Street Philadelphia PA 19139 Comment:	Name: Ellington, Duke Nickname: Edward Sex: M Relationship: Brother Pick Up: Only in emergency Language: English Home Phone: 215 555-7421 Pager / Cell: 267 555-8402 Work Phone: x Address: 102 N. Trumpet Street Philadelphia PA 19139 Comment: On the road most of the time
Close Edit Log History Payers Ever	nts Contacts

Regardless of the tab selected, the Child screen always displays the Balance Due and Family Due at the top right hand corner of the screen, and the seven buttons at the bottom of the screen (Close, Edit, Log, History, Payers, Events, and Contacts).

Balance Due: Displays the balance due from the child's caregiver(s) for the child, based on data from the Charges/Payments page. (See page 24.) You cannot edit this field.

Family Due: Displays the balance due from the child's caregiver(s) for all children in the child's family, based on data from each child's Charges/Payments page. You cannot edit this field.

LOG button: Allows you to view data changes made to critical fields on the Child screen. (See page 33.)

HISTORY button: Allows you to view and enter information about the child's recruitment, intake and discharge. (See page 34.)

PAYERS button: Allows you to view and enter information about payers for the child's services including tuition, co-payments, and meal payments. (See page 38.)

EVENTS button: Allows you to view and enter data about developmental events for the child, including observations. (See page 42.)

CONTACTS button: Allows you to view, enter and edit data about the child's contacts. (See page 45.)

#### Child screen (Main page)

First Name: Displays the child's first name.

*MI:* Displays the child's middle initial.

Last Name: Displays the child's last name.

Suffix: Displays the child's suffix, if applicable.

SSN: Displays the child's Social Security number.

Sex: Displays the child's gender.

Ethnicity: Displays the child's ethnicity.

Languages: Display the languages spoken by the child.

Family Size: Displays the number of people in the child's household, including the child.

DOB: Displays the child's date of birth.

Race: Displays the child's race.

Income: Displays the child's family income.

*Classroom:* Displays the name of the child's primary classroom. Only classrooms for the site the child attends can be selected.

Food Subsidy: Displays the child's food subsidy level. The status is automatically updated whenever the child's family income or family size is edited, based on the rules for food subsidies. A pop-up box notifies users when the system automatically recalculates food subsidy status. Users can overwrite the calculated value if necessary.

SIBLINGS button: Allows you to connect a child's record to one or more of his or her siblings at the agency. (See page 53.)

#### Contacts/Guardians section

Displays the names and contact information for the child's two primary contacts. You cannot edit the data in this section. In order to change the child's primary contacts, or change the data for contacts, use the CONTACTS button. (See page 45)

Main       Health       Administrative       Meals       Charges/Payments       ELN         Doctor       Restrictions         Name:       heodore Geise       Activity:         Practice:       Kensington Pediatrics       Activity:         Address:       1435 Kensington Ave.       No singing -strained vocal chords         City:       Philadelphia       Food:         State:       PA < Zip:       19142         Phone:       215       505       X         Policy #:       A0075001500       Allergic to rice         Group #:       7C6500       Allergic to oranges         Date of Health Assessment:       12/10/2009       Special Needs         Screening       Date       Result       1:         Vision:       2:       Adaptive devices       3:         Hearing:       3:       ADD / ADHD       4:         Dental:       4:       ADD / ADHD       1		LD: Ai				-				×.	Family Due:	\$194.73
Name:       headore Geisel       Activity:         Practice:       Kensington Pediatrics       Activity:         Address:       1435 Kensington Ave.       No singing -strained vocal chords         City:       Philadelphia       Food:         State:       PA • Zip:       19142         Phone:       215       505       x         Insurance       Insurer:       Personal Choice       •         Policy #:       A0075001500       Allergic to rice         Group #:       7C6500       Allergic to oranges         Date of Health Assessment:       12/10/2009       Special Needs         Screening       Date       Result       1:         Vision:       2:       Adaptive devices       •         Hearing:       3:       ADD / ADHD       •	Main	Health	Admir	nistra	ative	Meals	Charg	jes/Paym	ients	ELN		
Practice: Kensington Pediatrics   Address: 1435 Kensington Ave.   City: Philadelphia   State: PA < Zip:	Do	ctor							Resti	ictions		
Address: 1435 Kensington Ave.   City: Philadelphia   State: PA < Zip:		Name:	Theodor	re Ge	isel			]	Activi	ty:		
City: Philadelphia   State: PA · Zip:   Phone: 215   505 ×   Insurance Allergic to rice   Insurer: Personal Choice   Policy #: A0075001500   Group #: 7C6500   Assessments and Screenings   Date of Health Assessment: 12/10/2009   Screening Date   Result 1:   Vision: 2:   Adaptive devices 3:   ADD / ADHD 1		Practice:	Kensing	ton P	ediatr	ics		]	No sir	nging -st	rained vocal chore	İs
State: PA Zip: 19142   Phone: 215 505 ×   Insurance Allergic to rice   Insurer: Personal Choice Image: Cost of the allergic to oranges   Policy #: A0075001500   Group #: 7C6500   Assessments and Screenings   Date of Health Assessment: 12/10/2009   Screening Date   Result 1:   ADD / ADHD   Vision: 2:   Hearing: 3:   ADD / ADHD		Address:	1435 Ke	ensing	gton A	ve.		]				
Phone: 215 505 × Food:   Insurance Allergic to rice Allergic to oranges   Insurer: Personal Choice Image: Color and Choice   Policy #: A0075001500 Allergic to oranges   Group #: 7C6500 Image: Color and Choice   Assessments and Screenings Special Needs   Date of Health Assessment: 12/10/2009   Screening Date Result   Vision: Image: Color and Choice   Hearing: Image: Color and Choice		City:	Philadel	phia				]				
Insurance       Allergic to rice         Insurer:       Personal Choice         Policy #:       A0075001500         Group #:       7C6500         Assessments and Screenings       Special Needs         Date of Health Assessment:       12/10/2009         Screening       Date         Result       1:         Vision:       2:         Hearing:       3:		State:	PA 💌	Zip	: 1914	2						
Insurer:       Personal Choice <ul> <li>Allergic to integration and service and servic</li></ul>		Phone:	215	505		_ × _		]	Food	:		
Policy #: A0075001500         Group #: 7C6500         Assessments and Screenings         Date of Health Assessment: 12/10/2009         Screening         Date         Result         1: ADD / ADHD         Vision:         Hearing:         3: ADD / ADHD	Ins	surance										
Group #: 7C6500  Assessments and Screenings Date of Health Assessment: 12/10/2009 Screening Date Result Vision: Hearing: Hearing:		Insurer:	Persona	il Cho	pice		•	1	Allero	gic to ora	anges	
Assessments and Screenings Date of Health Assessment: 12/10/2009 Screening Date Result Vision: Hearing: 3: ADD / ADHD		Policy #:	A00750	0150	0							
Date of Health Assessment:     12/10/2009     Special Needs       Screening     Date     Result     1:     ADD / ADHD         Vision:		Group #:	7C6500									
Screening     Date     Result     1: ADD / ADHD       Vision:     2: Adaptive devices       Hearing:     3: ADD / ADHD	As	sessmen	ts and §	Scre	ening	s						
Vision:     2: Adaptive devices       Hearing:     3: ADD / ADHD		Date of H	lealth As	sess	ment:	12/10/2	009		Spec	ial Nee	ds	
Hearing: 3: ADD / ADHD	s	creening	Dat	е		Resu	t		1:		DHD	•
		Vision:							2:	Adaptive	devices	•
Dental: 4: ADD / ADHD		Hearing:							3:	ADD / AD	OHD	•
		Dental:							4:	ADD / AD	OHD	-

#### Child screen (Health page)

#### Doctor section

Name: Displays the name of the child's physician.

*Practice*: Displays the name of the practice at which the child's physician works.

Address: Displays the address of the child's physician.

City, State, and Zip: Display the city, state, and zip code of the child's physician.

Phone: Displays the phone number of the child's physician.

#### Insurance section

Insurer: Displays the name of the child's insurance company.

Policy #: Displays the child's insurance policy number.

Group#: Displays the child's insurance group number.

#### Assessments and screenings section

Date of Health Assessment: Displays the date the child's health assessment form was completed. These data appear in the Health Assessment Report.

Vision: Displays the date and result of the child's vision screening.

Hearing: Displays the date and result of the child's hearing screening.

Dental: Displays the date and result of the child's dental screening.

#### **Restrictions section**

Activity: Displays the child's activity restrictions. These data appear on the Food and Activity Restrictions report.

Food: Displays the child's food restrictions. These data appear on the Food and Activity Restrictions and Food Restrictions reports.

#### Special Needs section

Displays up to four special needs for the child, which can be selected from a drop-down list.

Child screen (Administrative page)

	5				5	Family Due:	\$194.73
ain	Health	Administrative	Meals	Charges/Payment	ts ELN		
Scho	ol Inform	ation			Consents a	nd Required	Forms
Pre-S	chool Stud	lents Only			Fo	rm	Date Signed
s	tarts Kinde	ergarten: <mark>2004</mark>			Emergency	Contact Form:	7/20/2009
åfter-	School St	Jdents Only			Me	dical Consent:	
		PA (HS for Creative	e and Per	forming Arts) 🔹		Trip Consent:	
G	rade: 1	Pupil ID: 12314	20	School Pickup: 🗌	Transporta	tion Consent:	7/20/2009
Coun	ty/Record	#: 51/2737272			First	t Aid Consent:	7/20/2009
arly	Interver	ation			Swimr	ning Consent:	
,		Intervention: 🗌			Wa	ding Consent:	
	,	P Expiration:					
		ring Allowed: 🗌			Newsletter	Web	Media
EIP	' Commen	-		Photos	:		
				Video:			
				Works		1	
					·		

#### **School Information section**

Preschool Students Only

Starts Kindergarten: Displays the year the child began, or is scheduled to begin kindergarten.

After-School Students Only

School: Displays the name of the school the child attends.

Grade: Displays the child's grade.

Pupil ID: Displays the child's ID number with the School District of Philadelphia.

School Pickup: Indicates whether or not the child is picked up at school prior to attending child care.

County/Record #: Displays the child's county/record number.

#### Early Invention section

Early Intervention: Indicates whether or not the child participates in Early Intervention.

IFSP/IEP Expiration: Displays the date the child's IEP or IFSP expires.

EIP Sharing Allowed: Displays whether or not the child's caregiver has authorized the sharing of the child's EIP data.

*EIP Comment:* Displays a comment about the child's Early Intervention participation.

#### **Consents and Required Forms section**

Emergency Contact Form: Displays the date the child's DPW Emergency Contact Form was completed.

*Medical Consent:* Displays the date the child's caregiver gave consent for the child to receive medical treatment.

*Trip Consent:* Displays the date the child's caregiver gave consent for the child to participate in trips organized by the agency.

*Transportation Consent:* Displays the date the child's caregiver gave consent for the child to be transported by agency staff.

*First Aid Consent:* Displays the date the child's caregiver gave consent for the child to receive first aid while in the agency's care.

Swimming Consent: Displays the date the child's caregiver gave consent for the child to swim while in the agency's care.

Wading Consent: Displays the date the child's caregiver gave consent for the child to wade while in the agency's care.

Photo, Video and Work: Display the dates the caregiver allowed for photos and videos of the child, and copies of the child's work, to be used by the agency. Separate consent is required for release in the agency's newsletter, on the agency's web site, and to the media. Child screen (Meals page)

						Fan	nily Due: \$9	98.23
ain	Health Ad	ministrative	e Meals	Charges/Payr	nents ELN			
хре	cted Meals	Mandau	Turnelau		Thursday	market and	Catandan	cd
		_		Wednesday			_	Sunday
	Breakfast:							
	Snack 1:							
	Lunch:			$\checkmark$	✓			
	Snack 2:							
	Supper:							
	Food Subsidy:	Reduced pr	ice					

The Meals page displays a grid of expected meals for the child per week. To enter or change this information press the EDIT button and press the box that corresponds with the day and meal type to add or remove an expected meal.

Food Subsidy: Displays the food subsidy status of the child.

If you enter the child's family income and family size on the Main tab (See page 18.), the food subsidy status will default to one of the three options based on rules set by the state of Pennsylvania. You may choose to override this field if you do not have access to that information.

Pricing information for meals is located in the Payers Listing screen (See page 38).

#### Child screen (Charges/Payments page)

Health	Administrative M	leals Charg	jes/Paymo	ents ELN		
bactions	Transaction	Charge	Payment	Pay Method	Check #	
	0 Copayment	\$17.00	Tuymene	1 dy nethod	CHECK #	Selec
	0 Late pickup	\$5.00				Add
	0 Copayment	\$50.00				
	0 Refund	\$47.00				Delet
8/23/201	.0 Copayment	\$17.00				. ·
	0 Payment		\$55.00	Cash		Prin
8/16/201	0 Copayment	\$17.00				
8/15/201	.0 Field trip	\$15.00				
7/30/201	0 Meals	\$14.00				
7/26/201	0 Copayment	\$17.00				
7/22/201	.0 Payment		\$24.00	Cash		
7/22/201	.0 Payment		\$36.00	Check	567	
7/21/201	.0 Meals	\$12.00				
	.0 Copayment	\$14.00				
7/14/201	.0 Field trip	\$52.00				
7/12/201	.0 Field trip	\$14.00				-

The Charges/Payments page screen shows a list of charges to, and payments made by, the child's caregivers.

SELECT button: Allows you to retrieve a payment or charge record. (See page 28 and 30.) In order to retrieve a record, highlight it in the list, then press the SELECT button.

ADD button: Allows you to add a payment or charge. (See pages 25 and 27.)

DELETE button: Allows you to delete a charge or payment. In order to delete a record, highlight it in the list, then press the DELETE button.

PRINT button: Allows you to print a list of payments and charges for that child, or the family (if the child has siblings) for a user-specified date range.

#### Add Payment screen

🛱 Add Payment	×
Payment/Credit Charge	
Type: Payment	
Child: Armstrong, Louis 💽	Note:
Contact: Smith, Bessie	
Date: 7/05/2010 Amount: 25.00	
Method: Check 🗾 Check #: 123	
Receipt #: 456	
Close Add	

PAYMENT/CREDIT button: Indicates whether a payment or credit is being entered. This is the default view when you press the ADD button on the Payment and Charge Listing screen. To enter a charge, press the CHARGE button. (See page 27.)

Type: Select the type of payment from a drop-down list:

- Deposit Credit
- Meal Credit
- Payment
- Tuition Credit

Child: Defaults to the child you have previously selected.

Contact: Select the name of the caregiver who made the payment.

Date: Enter the date of the payment.

Amount: Enter the amount of the payment.

Method: Select the method of payment (e.g. cash or check.)

*Check #:* Enter the check number. This field is visible only for payments by check.

Note: Enter a comment about the payment.

Receipt #: Enter a receipt number, if desired. For some agencies, a receipt number is automatically assigned if you print a receipt for the payment.

CLOSE: Returns you to the Charges/Payments page <u>without</u> saving the payment record you just entered.

ADD: Saves the payment record you just created and returns you to the Charges/Payments page.

#### Add Charge screen

🛱 Add Charge	×
Payment/Credit Charge	
Turat	
Type:	
Child: Armstrong, Louis	Note:
Date: Amount:	
Close Add	

CHARGE button: Press the CHARGE button to indicate that you are entering a charge, as opposed to a payment.

Type: Enter the type of charge from a drop-down list:

- Application Fee
- Co-payment
- Deposit
- Field Trip
- Fundraising
- Late fee
- Late pickup
- Meals
- Refund
- Tuition
- Unscheduled attendance

Child: Defaults to the child you have previously selected.

Date: Enter the date of the charge.

Amount: Enter the amount of the charge.

Note: Enter a comment about the charge.

CLOSE: Returns you to the Charges/Payments page <u>without</u> saving the information you just entered.

ADD: Saves the information you just entered and returns you to the Charges/Payments page.

ChildWar	e 🔀
2	Is a payment being made for this charge today?
	Yes No

After you enter a charge, ChildWare gives you the option of entering a payment for that charge. Press the YES button to enter a payment. Press the NO button to return to the Charges/Payments page.

#### Payment screen

🕫 Payment	×
Payment	
EDIT MODE	
Type: Payment	
	Note:
Contact: Doe, Jon 💽	
Date: 6/24/2010 Amount: 50.00	
Method: Check 🗾 Check #: 123	
Receipt #: 163	
Close Edit	Print

Type: Displays the type of payment.

Contact: Displays the name of the caregiver who made the payment.

Date: Displays the date of the payment.

Amount: Displays the amount of the payment.

Method: Displays the method of payment (e.g. cash or check).

Check #: Displays the check number of the payment. This field is visible only for payments made by check.

Receipt #: Displays the receipt number for that payment, if applicable.

Note: Displays a comment about the payment.

CLOSE button: Saves your changes, and returns you to the Charges/Payments page.

EDIT button: Allows you to edit the data. In order to edit the data, press the EDIT button, and edit the data directly on this screen.

PRINT button: Allows you to view and print the receipt for that individual payment.

#### Charge screen

🔀 Charge			x
Charge			
EDIT MODE			
Type: Tuition	-		
		Note:	
Date: 7/05/2010	Amount: 25.00	Weekly Copayment	
Date. Manager			1
Close Edit			

*Type:* Displays the type of charge.

Date: Displays the date of the charge.

Amount: Displays the amount of the charge.

Note: Displays a comment about the charge.

CLOSE button: Saves your changes, and returns you to the Charges/Payments page.

EDIT button: Allows you to edit the data. In order to edit the data, press the EDIT button, and edit the data directly on this screen.

#### Child screen (ELN page)

🕫 Child	×
CHILD: Armstrong, Louis EDIT MODE	Balance Due: \$862.00 Family Due: \$973.23
Main   Health   Administrative   Meals   Charges/Payments   EL	N
Health Information	
Child's Birth Weight: Normal (Greater than or equal to 5.8 lbs) 🔻	a
Mother's Birth Year: 1922 Mother's Highest Education: Vocatio	pal or Technical Program After H 🚽
Immunizations Up-To-Date?:	
Anemia: Asthma: Diabetes: Obesity:	None:
Miscellaneous Household Information	
	Age of Adoption: 12 Weeks
Reading Frequency: Less than once a month  # of Books at Home: Fewer than 5  Sibling Cou	Int: 24 Adults in Household: 1
Outreach	
Emergency/Crisis Intervention: Substance Abuse: 🗹	Marriage Education: 🗌
Housing Assistance: Child Abuse: Transportation Assistance: Domestic Violence:	Health Insurance: 🗌 Health Providers: 🗖
Mental Health Services: 🗹 Child Support: 🗌	
ESL Training: Health Education:	None:
Job Training: 🗌 Parenting Education: 🗌	
Adult Education: AFII:	
Close Edit Log History Payers Events Contacts	

For providers who are a part of the Early Learning Network, this page is available to document ELN information requirements.

#### Health Information section

Child's Birth Weight: Displays the approximate weight of the child at birth.

Mother's Birth Year: Displays the year that the child's mother was born.

Mother's Highest Education: Displays the highest level of education achieved by the mother of the child.

*Immunizations Up-To-Date?:* Displays whether or not the child's immunizations are up-to-date.

Has Regular Physician?: Displays whether or not the child sees a physician regularly.

Has Regular Dentist?: Displays whether or not the child sees a dentist regularly.

Anemia: Displays whether or not the child has anemia.

Asthma: Displays whether or not the child has asthma.

Diabetes: Displays whether or not the child has diabetes.

Obesity: Displays whether or not the child is considered obese.

None: Displays whether or not the child has no known conditions.

#### Miscellaneous Household Information section

Language at Home: Displays the primary language spoken in the child's home.

Homeless: Displays whether or not the child is homeless.

Is English Child's First Language?: Displays whether or not English is the primary language spoken in the child's home.

Adopted: Displays whether or not the child is adopted.

Age of Adoption: Displays the approximate age the child was at the time of adoption.

Reading Frequency: Displays the approximate frequency that the caregiver reads to the child.

# of Books at Home: Displays the approximate number of books in the child's home.

#### **Outreach section**

This section displays a list of referrals made by the provider including:

<b>Emergency/Crisis Intervention</b>
Housing Assistance
Transportation Assistance
Mental Health Services
ESL Training
Job Training
Adult Education

n Substance Abuse Child Abuse Domestic Violence Child Support Health Education Parenting Education AFII Marriage Education Health Insurance Health Providers Unknown None
# Child Log screen

Date	Field	Old Value	New Value	Entered By	-
6/01/2010	client_transportation_cons	Jul 20 2009 12:00AM	Jul 20 2009 12:00AM	MMCDERMOT	
4/12/2010	client_family_size	12	3	JKNIGHTLY	
3/11/2010	client_family_income	30000	20000	JKNIGHTLY	
3/11/2010	client_family_size	5	12	JKNIGHTLY	
2/21/2009	client_family_size	5	5	KAHLEN	
2/15/2009	client_classroom	Orange room	Blue room	KAHLENNFP	
7/15/2009	client_classroom	Red room	Orange room	KAHLENNFP	

The Child Log screen displays information about when critical data about the child was changed and by whom, and what the old data were.

Date: Displays the date the data were updated.

Field: Displays the name of the field that was updated.

Old Value: Displays the value of the field before the update.

New Value: Displays the value of the field after the update.

Entered By: Displays the username of the individual that made the update.

CLOSE button: Returns you to the Child screen.

### History Listing screen

R	etri	eve				
ŀ	lis	tory				
		Referred	Enrolled	Site	Discharge	Reason
		10/24/2004	10/24/2004	TEST		
		8/15/2002	12/15/2002	TEST	8/15/2003	Family situation
		, in the second s				
	Re	cord: 🚺 🔳	1	▶ ▶ ★ of 2	•	Þ
	C	Close		Select	Add	Delete

The History Listing screen displays a list of the child's recruitment, enrollment, and discharge records. Each enrollment period (for children who has been discharged and then re-enrolled) for the child is listed.

CLOSE button: Returns you to the Child screen.

SELECT: Allows you to retrieve a history record. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 36.)

ADD button: Opens the Add History screen and allows you to add a new history record. (See page 35.)

DELETE: Allows you to delete a record. In order to delete a record, highlight it in the list, then press the DELETE button.

#### Add History screen

🔡 Add History				×
Referral Date:		By:		•
First Staff Contact:			•	
Enrolled:				
Site:	Jeffs Place			•
Close Add				

Referral Date: Enter the date the child was referred to the agency.

By: Select the child's referral source.

First Staff Contact: Select the name of the person at the agency who had the first contact with the child's caregiver(s).

Enrolled: Enter the child's expected first day of attendance.

Site: Select the site at which the child enrolled. ChildWare enters a default value of the current site, which you can overwrite with another site for your agency.

CLOSE button: Returns you to the History Listing screen <u>without</u> saving the new history record.

ADD button: Adds new history record, and opens that record for further editing. (See page 36.)

#### Child History screen

🕫 Child History	
CHILD HIST	<b>ORY:</b> Finster, Chuckie
Recruitment Inform	nation
Referral Date:	1/09/2010 By: Family Member
First Staff Contact:	Gross, Greg
Expected Enrollment:	Toured Facility:
Follow Up:	By:
Application Fee Paid:	Forms Completed:
Status:	Enrolled
Note:	
Intake and Discha	rge Information
Enrollment Date:	3/25/2010
Site:	Jeffs Place
Discharge Date:	
Reason:	 
Note:	
Close Edit	

#### **Recruitment section**

Referral Date: Displays the date the child was referred to the agency.

By: Displays the child's referral source.

*First Staff Contact:* Displays the name of the staff person at the agency who had the first contact with the child's caregiver(s).

Expected Enrollment: Displays the date the child is expected to enroll at the agency.

*Toured Facility:* Displays the date the child and his or her caregiver(s) toured the facility.

Follow-up: Displays the date someone at the agency followed up on the child's referral.

By: Displays the name of the person at the agency who followed up on the child's referral.

Application Fee Paid: Displays the date the application fee was received.

Forms Completed: Displays the date that the completed application forms are submitted.

Status: Displays the recruitment status of the child. (See page 14.)

Note: Displays a comment about the child's recruitment.

# Intake and Discharge section

Enrollment Date: Displays the date the child enrolled at the agency.

Site: Displays the site the child attends. For agencies with only one site, this field is populated automatically if an enrollment date has been entered.

Discharge Date: Displays the date the child was discharged.

Reason: Displays the discharge reason. If a discharge date has been entered, you must enter the discharge reason.

Note: Displays a comment about the child's intake and discharge.

CLOSE button: Saves your changes and returns you to the History Listing screen.

### Payer Listing screen

iyers				,	liew o	r Seai	rch B	<b>y:</b> [	All P	ayers	
Payer	Begin	End	Mon	Tue	Wed	Thu	Fri	Sa	Su	Payment	Bill Freq
	8/01/2010		F	F	F	F	F			\$98.00	Weekly
CCIS	2/15/2010	7/31/2010	F	Р	F	F	Р			\$60.00	Weekly
Record: 14 4	1	▶ <b>  ▶1  </b> ▶ <b>∗</b>   (	of 2		<u> </u>						ŀ

The Payer Listing screen displays a list of current payers for the child. The rates displayed here indicate the co-payment (if third party payer is involved) or tuition (if private pay), and/or meal payments that will be charged to the caregiver.

View or Search By: Allows you to filter this list by active or all payers. To view a list which includes prior payer information and rates, select All on this drop-down.

CLOSE button: Returns you to the Child screen.

SELECT button: Retrieves an existing payer record. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 40.)

ADD button: Allows you to add a new payer record. (See page 39.)

DELETE button: Deletes a payer record. In order to delete a record, highlight it in the list, then press the DELETE button.

#### Add Payer screen

😂 Add Payer	×
Begin Date:	
Payer:	
Care Level:	-
CCIS Agency:	
Copayment:	
Billing Frequency:	
Close Add	

Begin Date: Enter the date the payer's coverage for the child begins.

Payer: Select the name of the payer; options available include:

- Private Pay
- CCIS
- Head Start
- Pre-K Counts
- Meals: If meals are not included in a child's tuition, this "payer" should be added in order to enable to system to charge a child's caregiver for partially subsidized or non-subsidized meals.

Care Level: Select the child's care level. This field becomes invisible if you select a payer that does not have care levels.

CCIS Agency: Enter the CCIS agency. This field is only visible if you select CCIS as the payer.

Co-payment: Enter the amount of the child's weekly co-payment for the payer's coverage.

Billing Frequency: Displays how often the caregiver will pay.

CLOSE button: Returns you to the Payer Listing screen <u>without</u> saving the new record you created.

ADD button: Saves the new record you created and opens that record for further editing. (See page 40.)

#### Payer screen

😫 Payer	
PAYER: CCIS	Armstrong, Louis
Begin Date: 5/01/2010	Expected Attendance
Payer: CCIS	Monday F
Care Level: Older toddler (25-36 months)	Tuesday F 🗾
CCIS Agency: Chester	Wednesday 🛛 🔽
Copayment: \$14.00	Thursday 🛛 🔽
	Friday 🛛 🔽
End Date:	Saturday 🔄 💽
	Sunday 📃 🚽
Close Edit	

The Payer screen is displayed after you add a new payer or select a payer from the Payer Listing screen (see page 38). In order to maintain accurate payer history records, once a payer has been added, no fields can be modified except the End Date. If a child's co-payment amount, care level, expected attendance and/or payer changes, you must specify an End Date (i.e. the last date for which the old payer information was applicable) and then create a new payer record.

When you close out the payer record, you will see this message:

ChildWar	e 🛛 🛛
?	You have just closed out this payer. Do you wish to extend this payer for a new period?
	Yes No

Press YES if you wish to modify that record. The Add Payer screen will appear with the same information as the previous payer record. You may edit the information here.

The Begin Date of the new payer record should be the date that the new copayment, care level, or expected attendance becomes applicable. The Begin Date must be at least one day after the old payer's End Date.

Begin Date: Displays the date the payer's coverage for the child begins.

Payer: Displays the name of the payer.

*Care Level:* Displays the child's care level. This field is visible only for payers with care levels.

CCIS Agency: Displays the child's CCIS agency. This field is visible only if the payer is CCIS.

Co-payment/Payment: Displays the child's weekly co-payment for services paid for by the third-party payer. If you entered Private Pay as your payer, this field will appear as Payment and displays the child's tuition rate.

End Date: Displays the date the payer's coverage ends. This should be left blank while the information above is still active.

# **Expected Attendance section**

Displays the child's daily expected attendance. Attendance types are traditional part-day (P), traditional full-day (F), non-traditional part-day (Y), and non-traditional full-day (Z). The default attendance is set to traditional full-day (F), Monday to Friday.

### Events Listing screen

tetrio Evre	eve ents				
_ • •					
	Date	Туре	Notes	Staff	Ву
	7/26/2010	Injury	Phil fell off the seesaw during outdoor play	Howard, Ryar	CBALSAMO
Rec	cord: 🚺 🔳	1	1 ▶ ▶1 ▶* of 1		

The Events Listing screen displays a list of recorded events for the child. This section can be used to track events such as injuries, observations, parent conferences, and much more.

CLOSE button: Returns you to the Child screen.

SELECT button: Retrieves an existing event record. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 44.)

ADD button: Opens the Add Event screen so you can create a new event record. (See page 43.)

DELETE button: Deletes an event record. In order to delete a record, highlight it in the list, then press the DELETE button.

### Add Event screen

📰 Add Ev	ent					×
Type:			•		Howard, Ryan	•
Notes:	Charlie had	an asthma attao	ck and had	i to be t	aken to the ER.	
Close	Add					

Date: Enter the date of the event. A default value of the current date is entered, which can be over-written.

Type: Select the type of event from a drop-down list:

- Administrative
- Early intervention
- Health
- Injury
- Observation
- Parent Conference
- Parental involvement
- Transition

Staff: Select the name of the primary staff member involved in the event, if applicable.

Notes: Enter details about the event.

CLOSE button: Returns you to the Events Listing screen <u>without</u> saving the event record you have just created.

ADD button: Saves the event record you have just created and returns you to the Events Listing screen.

### **Event Screen**

🕾 Event	×
EVENT	Brown, Charlie
EDIT MODE	
Date: 7/03/2010 Type: Early intervention Staff: Howard, Ryan	
Notes: Visit from Occupational Therapist	
Close Edit	

Date: Displays the date of the event.

Type: Displays the type of event.

Notes: Displays details of the event.

Staff: Displays the name of the primary staff member involved (if applicable).

CLOSE button: Saves your changes, and returns you to the Event Listing screen.

EDIT button: Allows you to edit the data. In order to edit the data, press the EDIT button, and edit the data directly on this screen.

### Contact Listing screen

Retrie						
Cor	ntact					
	ID	Last	First	Priority	Relationship	
	15	Smith	Bessie	2	Aunt	
	16	Ellington	Duke	2	Brother	
	604	Doe	Jon	3	Brother	
Rec	ord: 🚺 🔳	1 🕨 🔰	▶¥ of 3			
	lose		Select	Add	1	
	lose		Select	A00		

The Contact Listing screen displays the names of the child's caregiver(s) and other adult contacts.

CLOSE button: Returns you to the Child screen.

SELECT button: Retrieves a contact record. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 48.)

ADD button: Opens the Add Contact screen and allows you to enter a new contact record. (See page 46.)

### Add Contact screen

👪 Add Contact		×
Existing Contact:	×	
	OR	
Last Name:	Suffix:	At Least 16? 🗹
First Name:	MI:	Student? 🗆
Sex:	×	
Language:	<b>_</b>	
Relationship:	<u>•</u>	Emergency Contact? 🗆
Pick Up:	<b>*</b>	
Close	Add	

Existing Contact: If the contact you are adding has already been entered in ChildWare, you can use this drop-down to search for his or her existing record. If an existing contact is selected, all fields except Relationship and Pick Up will disappear.

If the contact is not on the list, fill out the form:

Last Name: Enter the contact's last name.

First Name: Enter the contact's first name.

Suffix: Enter the contact's suffix if applicable.

*MI*: Enter the contact's middle initial.

Sex: Select the contact's gender.

Relationship: Select the contact's relationship to the child.

*Pick Up:* Select whether or not the contact is allowed to pick up the child at the agency.

Language: Select the primary language spoken by the contact. You can enter additional languages the contact speaks after you add the contact.

At Least 16?: Check this box if the contact is at least 16 years of age. (The box is checked as a default.)

Student?: Check this box if the contact is a student.

*Emergency Contact:* Check this box if the contact is an emergency contact for the child.

CLOSE button: Returns you to the Contact Listing screen <u>without</u> saving the new contact record you have created.

ADD button: Saves the new contact record you have created and opens the Contact screen for that contact for further data entry.

Before a record is added, ChildWare will check to see if there is already a contact with the same name in the system, to prevent duplication of records.

ChildWar	e 🛛 🕅
?	There is already a contact person with the same name. Would you like to see that person's record?
	Yes No

If there is already a contact with the same name, you will be prompted to view that record. If you are certain the contact is not already in the system, press the NO button and you will be returned to the Add Contact screen.

Press the YES button if you want to view the existing contact.

ChildWar	e 🛛 🕅
2	Is this the person you want to add as a contact?
	Yes No

The existing contact record will open and ChildWare will ask if this is the contact you want to add. Press the YES button if you want to make the existing contact in the system the contact for that child. You will need to designate the relationship and pick up information. If you press NO, you will return to the Add Contact screen.

#### Contact screen (Main page)

😂 Contact	×
CONTACT: Smith, Bessie	
Child Name: Armstrong, Lo	uis
MAIN	
Last Name: Smith Suffix: III • First Name: Bessie MI: W Nickname: Aggie Sex: F • Race: Black or African Americ • SSN: 101-00-0014 DOB: 8/01/2010 Relationship: Aunt • Guardian: Primary Guardian • Priority: 2	Is Contact: Languages Active? ☑ English Emergency? ☑ French At Least 16? ☑ Student? ☑ Education: Up to 8th Grade Pick Up: Any time
Note: Home Contact Information Address 1: 102 N. Trumpet Street Address 2: City: Philadelphia State: PA  Zip: 19139-	Home Phone: 215 555-7421 Cell Phone: 267 555-8401 Email: bessie@comcaset.com
County: Philadelphia 🔽 Close Edit Children	School District: Philadelphia City

Last Name: Displays the contact's last name.

Suffix: Displays the contact's suffix if applicable.

First Name: Displays the contact's first name.

*MI*: Displays the contact's middle initial.

Nickname: Displays the contact's nickname.

Sex: Displays the contact's gender.

Race: Displays the contact's race.

SSN: Displays the contact's Social Security number.

DOB: Displays the contact's date of birth.

Relationship: Displays the contact's relationship to the child.

*Guardian:* Displays the type of guardian that this contact is in relationship to the child.

*Priority:* Displays the priority of the contact, relative to other contacts for the child. Data about the two primary contacts are displayed on the Main page of the Child screen. The lower the number, the higher the priority (e.g. Priority 1is most important).

Education: Displays the contact's education level.

Pick Up: Displays whether or not the contact is permitted to pick up the child.

Note: Displays a comment about the contact.

# Is Contact: section

Active?: Displays whether or not the contact is an active contact for the child.

*Emergency?:* Displays whether or not the contact is an emergency contact for the child.

At least 16?: Displays whether or not the contact is at least 16 years of age.

Student?: Displays whether or not the contact is a student.

# Language section

Displays the languages spoken by the contact.

# Home Contact Information section

Address 1 and Address 2: Display the contact's home address.

City, State, and Zip: Display the contact's home city, state, and zip code.

County: Displays the contact's home county.

Home Phone: Displays the contact's home phone number.

Cell Phone: Displays the contact's cell phone number.

Email: Displays the contact's email address.

School District: Displays the school district assigned to the contact's address.

CHILDREN button: Displays a list of other children in the system that have a relationship with the contact.

MAIN button: When you are on the Work/School Contact Information page, returns you to the Main Page.

WORK/SCHOOL CONTACT INFO button: When you are on the Main page, takes you to the Work/School Contact Information page.

### Contact screen (Work/School Contact Information page)

🔡 Contact		×
CONTAC	<b>:T:</b> Smith, Bessie	
	Child Name: Armstrong, Lo	uis
WORK/SCH	OOL CONTACT INFORMATION	
Employment	Status: <sup>E</sup> ull-Time (30+ hours)	▼ Student Status: Student Full-Time ▼
Primary En	ployer/School	
Name:	Philadelphia Orchestra	Phone: 215 555-5101 × 124
Address 1:	260 S. Broad Street	Email: bsmith@philaorch.org
Address 2:		
City:	Philadelphia	Supervisor: Christoph Eschenbach
State:	PA J Zip: 19102-	Phone: 215 555-5555 x
Secondary	Employer/School	
Name:	Zanzibar Blue	Phone: 215 555-5555 x
Address 1:	212 S. Broad Street	Email:
Address 2:		
City:	Philadelphia	Supervisor: Fletcher Henderson
State:	PA 🗾 Zip: 19102-	Phone: 215 512-1020 x
Note:		
Close	Edit Children	Main Work/School Contact Info

Employment Status: Displays the contact's current status of employment.

Student Status: Displays the contact's current status in school if applicable.

### Primary and Secondary Employee/School sections

ChildWare stores information for up to two work or school sites for contacts.

Name: Displays the name of contact's school or employer.

Address 1 and Address 2: Display the contact's work or school address.

City, State and Zip: Display the contact's work city, state, and zip code.

Phone: Displays the contact's work phone number, including extension.

Email: Displays the contact's work email address.

Supervisor: Displays the name of the contact's work supervisor.

Phone: Displays phone number of the contact's work supervisor.

Note: Displays a comment about the contact's work or school contact information.

### Sibling Listing screen

	ID	Last	First	Relationship	Classroom
	5	Chisolm	Shirley	Sister	Orange room
	1	Dali	Salvador	Brother	Red room
	3	De burgos	Julia	Sister	Green room
	4	Ma	Үо-уо	Brother	Blue room
	31	Marx	Harpo	Brother	Frog room
rd:	I III		▶I ▶* of 5		

The Sibling Listing screen lists other children at the agency who are related to the child. When two or more children are linked as siblings, their financial information is also linked and for each child in that family, both a family balance and the individual balance for the child is displayed. This financial information about the family is displayed in the header of the Child screen, and can be printed from the Charges/Payment Listing screen. (See page 24.)

CLOSE button: Returns you to the Child screen.

SELECT button: Allows you to retrieve the Child record of the sibling.

ADD button: Enables you to establish a new sibling relationship within the database. (See page 54.)

DELETE button: Deletes a relationship. To delete a relationship, highlight it in the list, then press the DELETE button. When you delete a relationship record, ChildWare automatically deletes the reciprocal record. For example, if you deleted Harpo Marx from Louis Armstrong's list of siblings, ChildWare would automatically delete Louis from Harpo's list of siblings.

#### Add Sibling screen

👪 Add Sibling	×
Name:	•
Relationship:	•
Close Add	

Name: Select the name of the sibling.

Relationship: Enter the relationship of the sibling to the child.

CLOSE button: Returns you to the Sibling Listing screen <u>without</u> saving the new sibling relationship you just created.

ADD button: Saves the new sibling relationship you just created. When a record is created, ChildWare automatically creates the reciprocal record for the sibling. For example, if you create a record asserting that Ella Fitzgerald is Louis Armstrong sister, ChildWare automatically creates an entry on Ella's record indicating that Louis is Ella's brother.

#### Attendance /Meals Listing screen

w or Sea	rch By: 🛛	In Process		·		
Month	Site	Att. Prepared	Att. Certified	Meals Prepared	Meals Certified	Entere
3/2010	TEST	3/17/2010		-		3/17/2
2/2010	TEST	3/16/2010				3/16/2
1/2010	TEST	1/06/2010				1/06/2
12/2009	TEST	12/15/2009				12/15/2
11/2009	TEST	12/07/2009				12/07/2
10/2009	TEST	11/03/2009				11/03/2
9/2009	TEST	11/03/2009				11/03/2
8/2009	TEST	10/12/2009				10/12/2
7/2009	TEST	9/25/2009				9/25/2
6/2009	TEST	11/03/2009				11/03/2
5/2009	TEST	11/03/2009				11/03/2
2/2009	TEST	2/19/2009				2/19/2
1/2009	TEST	10/05/2009				10/05/2
8/2007	TEST	11/12/2007	of 35	•		11/12/2

The Attendance/Meals Listing screen lists attendance rosters and meals by month.

CLOSE button: Returns you to the Main Menu.

SELECT button: Allows you to retrieve an attendance month. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 57.)

ADD button: Opens the attendance screen to enable you to create a new attendance roster. (See page 56.)

#### Add Attendance screen

📾 Add Attendance	×
Site: The East Shelton Tabernacle	•
Date: 7/2010	
Close Add	

Site: Select the site for which you want to create the attendance roster. ChildWare enters a default value of the current site.

Date: Select the month for which you want to create the attendance roster. ChildWare enters a default value of the current month.

CLOSE button: Returns you to the Attendance Listing screen <u>without</u> creating a new attendance roster.

ADD button: Creates a new attendance roster, and sends you to the screen for that roster. If an attendance roster has already been created for the site and month you entered, ChildWare does not re-create the roster.

### Attendance screen

			1	•															ed E	epar ertifi					]					Fota		Partial 9 32	Traditional: F 92 F
				-									_		n: [	om	ssro	Cla	Ву	arch	Se						10	ren:	hildi	al Ch	Tota	2	ntraditional: Z 0
31	30	29	28	27	26	25	24	23	22	21	20	19	8 1	18	17	16	15	14	13	12	11	10	9	7 8	6	5	4	3	2	1	%	Days	Child
F	F	W	W	F	F	F	F	F	W	W	F			F	F	F		W	F	F	F			W١	F		F	F	Е	₩	95	20	Deville, Lil
Ρ	_	W	W	Ρ	F	F	Ρ	F	W		Ρ			F	Ρ	F		W	Ρ	F	F			W١	Ρ	F	F		Е	₩	100	21	Deville, Phil
F		W	W	F	F	F	F	F	W					F	F	F			F	F	F			W١	F	F	F	F	Е	₩	100	21	Finster, Chuckie
F	F	W	W	F	F	F	F	F	W		F	F		F	F	F		W	F	F	F	F		W١	F	F	F	F	Е	₩	100	21	Griffin, Stewie
	_	W							W		_						W						-	W١					Е	W	0	0	Mayonaise, Patty
_		W	W						W		_						W	W						W١					Е	W	0	0	Pickles, Tommy
Р				_							_																				80		
F														F							F						*						
*	*	W	W	*	*	*	*	*	W	W	*	*	1		Ρ	Ρ	W	W	Р	Y		P	/ P	W١	Ρ	Υ		Ρ	Е	W	42	9	Urkel, Steve
1	P F	W W		P *	F F *	P F	P F *	P F *	W W	W					P F P	P F P	W	W	P	F F Y	F	F	/ F			F * Y	P *	P * P	E E	W W	80 80 42	17 17 9	Simpson, Maggie Squarepants, Spongebo Urkel, Steve

The Attendance screen displays all children who were active at the site for at least one day during the month, and their attendance for the month. The Attendance screen is pre-populated with attendance data based on each child's expected attendance (see page 40). In order create an accurate attendance report for the month, you only need to edit those days where the child's attendance was different from the expected attendance.

### Attendance screen - Attendance Summary section

Traditional, Nontraditional, Full, and Partial: Displays the total number of traditional and non-traditional, full and partial attendance days for the month for all children currently displayed on the screen. Attendance symbols are displayed alongside the totals for each category. The Attendance symbols in ChildWare are:

- P: traditional partial day
- F: traditional full day
- Y: non-traditional partial day
- Z: non-traditional full day

If a child was not enrolled on a particular day for the month (if they were enrolled or discharged in the middle of the month), those days will be marked with an asterisk (\*).

*Total Days:* Displays the total number of attendance days of all types for the month for all children currently displayed on the screen.

Total Children: Shows the total number of children currently displayed on the screen.

Prepared by: Displays the name of the person who prepared the attendance report. Names can be selected from the drop-down menu.

On: Displays the date the attendance report was prepared.

Certified by: Displays the name of the person who certified the attendance report. Names can be selected from the drop-down menu.

On: Displays the date the attendance report was certified.

Search By Classroom: Allows you to filter the attendance roster to a single classroom. To filter, you must first press the EDIT button and then select the name of the classroom from the drop-down menu.

To remove a filter, highlight the classroom name displayed in the *Classroom* field, then hit the "Delete" key on your keyboard followed by the "Enter" key (also on your keyboard).

When you filter the roster by classroom, the data in the Attendance Summaries section is updated to reflect only the children in the current classroom.

When you print a report with the classroom filter on, the attendance roster will include only the current classroom; however associated financial reports will include all classrooms.

# Attendance screen - Attendance Roster

The attendance roster displays the daily attendance for each child in grid format.

*Name*: Displays a list of children active during that month sorted alphabetically by last name.

Days: Displays the number of attendance days for the child during the month.

%: Displays the percentage of days that the site was open that the child attended during the month.

The remaining columns each represent a day of the month.

When the roster is created, or when new children are added to the roster, the expected attendance for children who have it is pre-loaded into the roster.

In order to enter attendance that differs from the expected attendance, press the EDIT button to enter into Edit Mode, select the day and child for which you want to edit or enter attendance, and enter a new attendance symbol (see page 57 for attendance symbols).

Days when the site is closed are indicated by special symbols. These symbols are:

- E: Emergency Paid: Closed for emergency (such as a snowstorm) and paid for by CCIS.
- J: Emergency Unpaid: Closed for emergency and not paid for by CCIS.
- H: Holiday Paid: Closed for a holiday and paid for by CCIS.
- X: Holiday Unpaid: Closed for a holiday and not paid for by CCIS.
- W: Closed for the weekend (weekend days are automatically marked as such).

When the site is closed, you cannot enter attendance for individual children. In order to mark a closed day as open, or an open day as closed, use the MARK button. (See page 60.)

Note that if you mark an open day as closed then re-mark it as open, the default child attendance data will not appear. In this case, attendance data for this day will have to be entered by hand.

### Attendance screen – Buttons and Functions

CLOSE button: Saves your changes, re-calculates the attendance for the month, and returns you to the Attendance Listing screen.

EDIT button: Allows you to edit the data on the screen. You must press the EDIT button in order to edit or filter data.

When you press the EDIT button, ChildWare updates the roster to reflect data for recently enrolled or discharged children. You will be prompted before ChildWare actually updated the roster. An example of this is displayed below. If there are children who were recently enrolled but are not on the roster, ChildWare prompts you to add them to the roster. Press the YES button to add these children to the roster.



If there are children who were previously on the roster but were recently discharged, ChildWare prompts you to delete them from the roster. An example of this is displayed below. Press the YES button to remove these children from the roster.

ChildWar	e 🛛 🔀
2	There is 1 client who was previously active in this period but are no longer active, and should not be on the roster. Would you like to update the roster?
	<u>Y</u> es <u>N</u> o

Pressing the EDIT button also causes two additional buttons to appear: MARK and CALCULATE.

CALCULATE button: Updates individual and aggregate attendance totals. These figures are also updated automatically when you press the CLOSE or PRINT button. The CALCULATE button is visible only after you press the EDIT button.

### Marking days as Open or Closed

MARK button: Allows you indicate a closed day as being open, or an open day as being closed. To change the status of a day, highlight that day on the roster then press the MARK button.

ChildWar	e 🛛 🔀
2	Are you sure you want to mark Saturday 12/5/09 as open?
	Yes <u>N</u> o

When you try to mark a closed day as open, ChildWare prompts you to be sure you have selected the correct day. Press the YES button to mark the day as open.

Child₩ar	e 🛛 🕅
2	Are you sure you want to mark Saturday 12/5/09 as closed?
	Yes No

When you try to mark an open day as closed, ChildWare prompts you to be sure you have selected the correct day. Press the YES button to mark the day as closed.

ChildWar	e 🛛 🛛
?	There are meals indicated for this day! Do you wish to remove these meals?
	Yes No

If there are meals indicated for the day you are marking as closed, ChildWare will ask you if you would like to remove the meals for that day. Press the YES button to uncheck all expected meals for that day.

🔡 Select Re	ason for Closi	ng	×
Reason:		•	1
	Emergency Emergency Holiday (P Holiday (U	y (Unpaid) aid)	
Ok	Cancel		-

ChildWare prompts you to select the reason the site was closed. (If the day you are closing is not a Saturday or Sunday, 'Weekend' will not appear in the list.) If CCIS will be paying for the closing, you should select Emergency Paid or Holiday Paid. If CCIS will not be paying for the closing, select Emergency Unpaid or Holiday Unpaid. This will affect the calculation when reconciling with CCIS (See page 82). If you are uncertain if a closure is paid or unpaid, contact CCIS. Select the reason for the closing, then press the OK button. The MARK button is visible only after you press the EDIT button.

CCIS Invoices button: Enables you to add invoice numbers from all CCIS agencies that subsidized children at your center during that month. This information is then used for reconciliation and to generate automated CCIS Attendance Discrepancy reports.

MEALS button: Takes you to the Meals screen where you can view and edit meal information for children currently displayed on the screen. (See page 66.)

VIEW/PRINT button: Allows you to print up to five reports.

# Reports Generated from the Attendance screen

🔀 Select Re	port 🗙
Report:	<b>_</b>
	Attendance Roster
	Expected Payment Summary
	Attendance Invoice / Discrepancy Report
	Attendance Invoices to CCIS
Ok	Meals By Month Report

Select the report you wish to view or print and press OK.

# Attendance Roster

If you select Attendance Roster, you may select a blank roster, a completed roster, and/or rosters broken down by classroom. The following prompts will appear:



Press YES to print a blank roster and NO to print a completed roster.

ChildWar	re	×
2	Do you want to print a roster only fo	r classroom "Bullpen Room"?
	Yes No	

If you had filtered the attendance roster by classroom, you will be asked if this is the only roster you wish to print. Press YES to print just the roster for the classroom selected.

Child₩ar	e 🛛 🛛
2	Do you want to print a separate roster for each classroom?
	Yes No

If you haven't filtered the roster by classroom or you selected NO above, ChildWare prompts you to print the entire roster on one page, or to print a separate page for each classroom.

### Expected Payment Summary

Child₩ar	e 🛛 🕅
2	Do you want to print the expected payment summary?
	Yes <u>N</u> o

Press the YES button to print the Expected Payment Summary, which shows the expected revenue from each CCIS agency.

### Attendance Invoice / Discrepancy Report

Child₩a	re 🛛 🔀
?	Do you want to print the attendance invoice (discrepancy report)?
	<u>Y</u> es <u>N</u> o

Press the YES button to print the CCIS Attendance Discrepancy report, which compares actual attendance to the expected attendance for children in CCIS.

# Attendance Invoices to CCIS

This feature is not yet available. When it is available for use, you will be able to send your Attendance Invoice / Discrepancy Report directly to CCIS.

### Meals By Month

ChildWar	e 👂	ζ.
2	Do you want to print the Meals By Month report?	
	Yes No	

Press the YES button to print the Meals By Month report, which shows the meals and snacks provided during the month.

#### Meals screen

JMMary:														С	ertif	ied											_		• •	On: On:		
		-				-		_	- 1					Ву							1	1		1	1	- 7	-					
Child	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20 :	21	22	23	24	25	26	27	28	29	30	31	Tota
Armstrong, Louis Breakfast: Snack 1: Lunch: Snack 2: Supper:																			<b>&gt;</b>													18 0 22 1 0
Baldwin, James Breakfast: Snack 1: Lunch: Snack 2: Supper:																																2 1 0 1 0
Blades, Rueben Breakfast: Snack 1: Lunch: Snack 2: cord: 14 4																																1 0 18 0

The Meals screen displays the meals received by the child for the attendance month you have selected.

When the attendance roster is created, and/or when new children are added to the roster, the Meal screen is pre-populated with meal data, based on the expected meals for each child. (See page 23.)

In order to enter meal data that differs from the expected meals, you must press the EDIT button, then check or uncheck the relevant meals as appropriate.

CLOSE button: Returns you to the Attendance/Meals listing screen.

EDIT button: Allows you to edit the meal information. After you press the EDIT button, you can check or uncheck meals for each day in the month.

ATTENDANCE button: Returns you to the attendance roster for the month

### To Do Listing screen

ew or Search By: <mark>Staff To-Do</mark>	•	<u>•</u>	
All To-Do T Child To-Do			
Nan Child/Room		To Do	Needed By
Anderson, Marian Contact To		sment expired	8/24/2010
Anderson, Marian Site To-Do		o expire	8/24/2010
Anderson, Marian Agency To-	·Do	<b>p</b>	8/24/2010
Anderson, Marian Specific To		ership	8/24/2010
Cody, William	CPR training	due to expire	3/13/2012
Cody, William	Get staff chile	d abuse clearance	8/24/2010
Cody, William	No staff healt	th assessment	8/24/2010
Cody, William	Get staff FBI	clearance	8/24/2010
Cody, William	No DVAEYC r	membership	8/24/2010
Cody, William	First aid train	ing due to expire	8/24/2010
Cody, William	No PPD		8/24/2010
Cody, William	Get staff crin	ninal records check	8/24/2010
DummyX, TestX	DVAEYC mer	nbership expired	8/24/2010
Currenty Testy	No first aid tr I ▶∗ of 70		8/24/2010

The To Do list identifies missing, expired, or soon-to expire data for the agency, sites, staff, and children. The list can be filtered so show only To Do items for children, children by classroom, caregivers for enrolled children, sites, staff members, or the agency as a whole. You can also filter for a specific To Do item for children or staff. To do this, select "Specific To-Do's" from the View or Search By drop-down menu. The Search Term(s) field will then appear and you can select the relevant To Do item from the Search Term(s) drop down menu.

Missing data are listed as such; for dated requirements, the To Do list differentiates between items that have expired, and those that are due to expire within the next 30 days. The following fields trigger to do list items:

Children: Social Security numbers, family size, income, and food subsidy status, classroom, health assessment, care level expiration, DPW emergency contact form, EIP/IFSP, and initial observation dates, recruitment follow-up, and Social Security numbers for primary and secondary contacts Staff: Child abuse, criminal record check, and FBI clearance dates, health assessment and PPD test dates, first aid and CPR trainings, and DVAEYC membership

Agency: Insurance expiration dates

Sites: DPW license and certificate of compliance dates

CLOSE button: Returns you to the Main Menu.

SELECT button: Retrieves a child, staff, agency, or site record, allowing you to view the record or make corrections. In order to retrieve a record, highlight it in the list, then press the SELECT button.

VIEW/PRINT button: Allows you to print the contents of the To Do list, or export the list to Excel.

🔡 Select Re	eport 🛛 🗙
Report:	· ·
	Paper listing
	Paper listing Export to Excel
Ok	Cancel
### **Financial Menu**

Financial Menu	
Bulk Charges Bulk Payments	
Billing Special Billing Print Invoices Reconciliation Aging Report Balances Report Deposits Report Fiscal Summary Report Transaction Report Reconciliation Report Exit	
Close Ok	

The Financial Menu contains a set of batch functions to ease data entry and reports to help summarize financial information stored in ChildWare. You can print hard copies of the reports and bulk entries from each screen. The following reports and batch functions are available from the Financial Menu:

**Bulk Charges –** Allows you to apply individual charges to multiple children's records in batch format.

**Bulk Payments –** Allows you to apply individual payments to multiple children's records in batch format.

**Billing –** Allows you to apply co-payments and tuition charges to all children's caregivers. After the billing process is complete you also have the ability to print invoices directly after billing.

**Special Billing** – Allows you to apply bulk charges other than co-payments and tuition to children and filters by classroom.

Print Invoices - Prints invoices based on a user specified date range.

**Reconciliation –** Allows you to review the status of payments from third party payers, enter payments by child and month, and write off uncollected payments.

Aging Report – Allows you to view how long each child's balance has been outstanding in 30 day increments prior to a user specified date.

**Balances Report –** Allows you to view each child's outstanding and credit balances as of today's date and a current summary of these figures.

**Deposits Report –** Allows you to view a list of children whose caregivers have paid beyond their tuition and co-payments and those amounts.

**Fiscal Summary Report –** Allows you to view a snap shot of all charges, payments, balances and deposits based on a user-specified date range.

**Transactions Report –** Allows you to view a list of charges and payments by child during a user-specified date range.

**Reconciliation Report –** Allows you to view the status of payments from third party payers for a user-specified date range

## Bulk Charges Listing screen

ew or Search By:			<u>-</u>		
Search Term(s):	Batch 17: Entere	d: 11/9/10		•	
Name	Date	Amount	Туре	Entered	By
Patty Mayonaise	11/9/20	10 \$3.00	Late fee	11/09/2010	TEST
Phil Deville	11/9/20	10 \$3.00	Late fee	11/09/2010	TEST
Rainbow Brite	11/8/20	10 \$15.00	Fundraising	11/09/2010	TEST
ecord: 📢 🗐	1 🕨 🔰 💌		4		

The Bulk Charges Listing screen allows you to apply individual charges to each child's record in a batch format. If there are no open batches, the listing screen will appear blank, and you may press ADD to start a new batch. If there is an open batch, the listing screen will appear with the charges you had previously added, as seen above. To add to an open batch, you use the same ADD button to add a new charge. To view previous batches, select from the Search Term(s) drop-down menu. Processed batches will be labeled as such.

Name: Displays the name of the child being charged.

Date: Displays the date of the charge.

Amount: Displays the amount of the charge.

Type: Displays the type of charge.

Entered: Displays the date the charge was entered into the system.

By: Displays the user who entered in the charge.

CLOSE button: Saves your changes, and returns you to the Financial Menu screen.

SELECT button: Allows you to retrieve a specific charge listed in the batch.

ADD button: Allows you to add a new charge to the batch.

DELETE button: Allows you to delete a charge entry.

PROCESS button: Allows you to preview and print the batch once you've completed data entry.

Child₩a	ire	×
?	Do you want t	o process this batch?
	Yes	No

Once you have pressed PROCESS, the batch report appears and ChildWare will ask if you would like to process the batch. Press YES to process and close the batch. You will not be able to add to this batch. Press NO to keep the batch open for future data entry.

## Add Charge screen

🗃 Add Charge	×
Type: Field trip	
Child: Bloom, Judy	Note:
	Please Touch Museum trip
Date:         7/12/2010         Amount:         15.00	
Close Add	

Type: Select the type of charge from the drop-down menu.

Child: Select the name of the child from the drop-down menu.

Date: Enter the date of the charge.

Amount: Enter the amount of the charge.

Note: Enter any details or specific notes associated with the charge.

CLOSE button: Closes the Add Charge screen <u>without</u> saving any information you may have entered and returns you to the Bulk Charges listing screen.

ADD button: Saves the charge you have just entered, closes the Add Charge screen, and returns you to the Bulk Charges listing screen.

Bulk Payments Listing screen

ew or Search By:	Batch		<b>•</b>			
Search Term(s):	Batch: 33: E	ntered: 11/8/10		•		
Nam	e	Date	Amount	Method	Entered	By
Lil Deville		11/08/2010	\$13.00	Cash	11/08/2010	CBALSAM
Rainbow Brite		11/08/2010	\$12.00	Check	11/08/2010	CBALSAM

The Bulk Payments Screen allows you to apply individual payments to multiple children's records in batch format. If there are no open batches, the listing screen will appear blank, and you may press ADD to start a new batch. If there is an open batch, the listing screen will appear with the payments you had previously added, as seen above. To add to an open batch, you use the same ADD button to add a new payment. To view previous batches, select from the *Search Term(s)* drop-down menu. Processed batches will be labeled as such.

Name: Displays the name of the child for whom the payment is being made.

Date: Displays the date of the payment.

Amount: Displays the amount of the payment.

Method: Displays the method of payment.

Entered: Displays the date the payment was entered into the system.

By: Displays the user who entered in the payment.

CLOSE button: Saves your changes, and returns you to the Financial Menu screen.

SELECT button: Allows you to retrieve a specific payment listed in the batch.

ADD button: Allows you to add a new payment to the batch.

DELETE button: Allows you to delete a payment entry.

PROCESS button: Allows you to preview and print the batch once you've completed data entry.

ChildWa	ire	$\times$
?	Do you want to process this batc	h?
	Yes No	

Once you have pressed PROCESS, the batch report appears and ChildWare will ask if you would like to process the batch. Press YES to process and close the batch. You will not be able to add to this batch. Press NO to keep the batch open for future data entry.

## Add Payment screen

🗃 Add Payment	×
Type: Payment 🗾	
Child: Griffin, Stewie 💽	Note:
Contact: Griffin, Lois	
Date: 11/06/2010 Amount: 15.00	
Method: Check 💽 Check #: 1043	
Receipt #: 378	
Close Add	

Type: Will automatically pre-load with Payment and may not be edited.

*Child:* Select the name of the child for whom the payment is being made from the drop-down menu. You may also choose to search by contact (see below) and select the child based on the contact, or vice versa.

*Contact:* Select the name of the child's contact person making the payment. Once a child's name is selected, the *Contact* drop-down menu is automatically filtered to show only that child's contacts. If you have the name of the contact making a payment, but not the name of the child to whom the payment applies, you may also select from the complete contact list. To do this, leave the *Child* field blank and select the appropriate contact from the drop-down menu. If the person making the payment is the contact person for only one child, the child's name will automatically appear in the *Child* field. If the person is a contact for multiple children, the *Child* drop-down menu will be restricted to show only children for whom that person is a contact.

Method: Enter the method of payment.

Check #: This field will only appear if check or money order is selected as the payment method. Enter the number of the check or money order.

Receipt #: Enter the receipt number of the payment.

Date: Enter the date of the payment.

Amount: Enter the amount of the payment.

Note: Enter any details or specific notes associated with the payment. This note will appear on the child's invoice.

CLOSE button: Closes the Add Payment screen <u>without</u> saving any payment information you may have entered and returns you to the Bulk Charges listing screen.

ADD button: Saves the payment you have just entered, closes the Payment screen, and returns you to the Bulk Payments listing screen.

## Billing Request screen

88 Bi	illing Request										
	Site: Jeffs Place	•	•		Nov	201	0 No	v	-	201	10 🔻
Payer: CCIS 💽		<b>•</b>		Sun	Mon	Tue	Wed	Thu	Fri	Sat	
Bill	Frequency: Weekly		-		31	1	2	3	4	5	6
	Date: 11/15/201	.0	—		7	8	9	10	11	12	13
т					14	15	16	17	18	19	20
	Be Billed:		_		21	22	23	24	25	26	27
	Name Brite, Rainbow	Amount \$45.00	Type Copayment	<b>_</b> _	28	29	30	1	2	3	4
F	Deville, Lil	\$40.00	Copayment		5	6	7	8	9	10	11
	Deville, Phil	\$98.00	Copayment								
	Doe, Jane	\$25.00	Copayment								
	Finster, Chuckie	\$75.00	Copayment								
	Griffin, Stewie	\$30.00	Copayment								
	Pickles, Dill	\$3.76	Copayment								
	Simpson, Maggie	\$25.00	Copayment								
Re	Squarepants, Spongebob cord: 🖪 🖣	\$25.00	Copayment of 9	•							
	Ok Cancel		- Total To Be Billed:	\$386.76							

The Billing Request screen allows you to apply tuition charges for private pay children and co-payments for subsidized children. All active children are billed based on the criteria selected. After the billing process is complete you also have the ability to print invoices from this screen.

Site: Select the site you for which you want to apply charges.

Bill Frequency: Select the bill frequency for which you want to apply charges.

Date: Enter the date that the billing cycle begins. For weekly/bi-weekly billing, this date must be on a Monday. For monthly/quarterly billing, this date must be on the first day of the month/quarter. You may utilize the calendar to the right to identify the correct date.

Payer: Select the payer type for which you wish to bill.

*To Be Billed:* Displays the list of children to whom tuition charges will be applied within the billing cycle based on the criteria you selected above.

Name: Displays the name of each child in the billing cycle.

Amount: Displays the amount that is owed for each child. This is the amount that will be charged.

Type: Displays the type of charge

Total To Be Billed: Displays the total amount of charges for that cycle.

OK button: Runs the billing cycle.

ChildWar	re 🔀
?	Do you wish to run weekly billing for The East Shelton Tabernacle for 7/19/2010 for these children with payer CCIS?
	Yes No

After pressing the OK button, ChildWare will prompt you with a window that ensures you want to run the billing cycle for the date, payer and bill frequency you specified. Press YES to complete the billing cycle.

Child₩ar	e 🔀
2	Charges have been created! Do you wish to view/print these invoices?
	Yes No

Next, ChildWare will ask you if you would like to print invoices for the billing cycle. If you press YES, the system will generate invoices for all children that fell within the billing cycle. If you press NO, you can print them later by selecting Print Invoices under the Financial Menu.

### Special Billing Request screen

	Site: The East :								
		Shelton Tabernacle 📃 🗾	l Jul	2010	) Jul		•	201	10
	Type: Field trip	<b>-</b>	Sun	Mon	Tue	Wed	Thu	Fri	S
	Date: 7/02/2010	)	27	28	29	30	1	2	3
	Amount: \$20.00		4	5	6	7	8	9	10
	Comment: Trip to Ph	 iladelobia Zoo	11	12	13	14	15	16	17
	Classroom: Green roo		18	19	20	21	22	23	24
	Jassroom, Greenroo		25	26	27	28	29	30	31
To B	e Billed:		1	2	3	4	5	6	7
	Name	Туре							
	Baldwin, James	Field trip							
	Blades, Rueben	Field trip							
	De burgos, Julia	Field trip							
	Frazier, Walt	Field trip							
	Roosevelt, Franklin	Field trip							

The Special Billing Request screen allows you to apply charges to all active children in a selected site, or all active children in a specific classroom. This function is utilized for special one-time charges such as field trips or fundraising projects.

Site: Select the site you for which you want to apply charges.

Type: Select the type of charge from the drop-down list.

Date: Select the date of the charge.

Amount: Select the amount that is being charged.

*Comment:* Type in a comment about the charge. This comment will appear on the invoice.

*Classroom:* Select the classroom for which you want to apply charges (this can be used for class field trips, etc). If you are charging all children in the site, leave this field blank.

*To Be Billed:* Displays the children in this billing cycle based on the Site and Classroom you selected above.

OK button: Applies the specified charges to all children in the list.

After pressing the OK button, ChildWare will prompt you with a window that ensures you want to run the billing cycle for the date and type of payment you specified. Press Yes to complete the billing cycle.

ChildWar	re 🔀
?	Do you wish to run special billing for The East Shelton Tabernacle for 7/2/2010 for these children for charge type Field trip?
	Yes No

CANCEL button: Cancels this function and returns you to the Financial Menu.

## Print Invoices screen

📰 Enter Da	ate Range			X
Range:	Custom		•	
From:	7/04/2010	To:	7/10/2010	
Ok	Cancel			

The Print Invoices screen allows you to print invoices for each child based on a user-specified date range.

*Range:* Select a time frame from the drop down menu, or select Custom and create your own date range.

OK button: Opens invoices so you may preview and/or print.

CANCEL button: Cancels this function and returns you to the Financial Menu.

### CCIS Reconciliation screen

### Entering the Reconciliation screen

When you enter the Reconciliation screen, ChildWare first prompts you to enter the name of the payer for which you want to view data or enter payments.

🔠 Select Paye	r	×
Paye CCIS Ageno	er: CCIS by: <mark>Bucks</mark>	* *
Ok	Cancel	

Select the name of the payer. If you selected CCIS as the payer, ChildWare prompts you to enter the CCIS agency for which you want to view data or enter payments. Select the CCIS agency, then press the OK button.

ChildWare 🔀
Do you want to process a payment?
Yes No

ChildWare prompts you to see if you want to process a payment. If you say YES, ChildWare prompts you for a check number.

Check Number	? ×
Please enter the check number for this reconciliation.	ОК
reconciliation.	Cancel

Enter the check number, then press the OK button. When you have entered a check number, ChildWare uses that number as the default check number when you enter payments.

### Reconciliation Listing screen

Retri	eve					
Re	conciliat	ion				
Viev	w or Searcl	h By: All	<b>•</b>			
	Month	Child	Expected	Status	Paid	Check #
	3/2010	Bloom, Judy	\$186.00	A	\$168.00	8795
	3/2010	Chisolm, Shirley	\$129.00	A	\$129.00	8795
	3/2010	Dali, Salvador	\$168.56	A	\$155.56	8795
	3/2010	Fitzgerald, Ella	\$152.00	A	\$152.00	8795
	3/2010	Flintstone, Fred	\$162.00	A	\$147.00	8795
	3/2010	Hughes, Langston	\$321.00	A	\$294.00	8795
	3/2010	Murrow, Edward R	\$147.00	8 -	\$100.00	8795
	3/2010	Roosevelt, Franklin	\$123.00		anding	
	3/2010	Utley, Chase	\$280.00	A Appro P Pend	oved ed	95
					en off	
Red	cord: 🚺 🔳	7 ▶ ▶ ▶* of 9				
0	lose E	dit				

The Reconciliation Listing screen allows you to review the status of payments from third party payers, enter payments by child and month, and write off uncollected payments.

Month: Displays the attendance month invoiced.

Child: Displays the name of the child covered by the third party payer.

*Expected:* Displays the expected amount of the payment. This amount is calculated based on the child's payer, care level, and expected attendance. If a co-payment was entered in the child's payer record, that is subtracted from the third party payer's rates. You cannot edit the expected payment field. If this field is incorrect, you must make changes to the child's record in order generate the correct amount.

*Status:* Displays the payment status for the month. The status can be any of the following:

"BLANK" (Outstanding): No response from payer.

A(Approved): Payer has paid in full.

P(Pending): Payer has either made a partial payment or no payment at all and you are in the process of investigating or negotiating with payer.

W (Written Off): Payer has either made a partial payment or no payment at all and you have decided to accept this partial or non-payment.

Paid: Displays the amount paid.

Check #: Displays the check number of the payment.

CLOSE button: Saves your changes, and returns you to the Main Menu.

EDIT button: Allows you to edit data on the screen. (See page 85.)

## **Reconciliation screen - Entering Payments**

concilia	tion				
v or Searc	h By: All	<b>*</b>			
Month	Child	Expected	Status	Paid	Check #
3/2010	Bloom, Judy	\$186.00	A	\$168.00	8795
3/2010	Chisolm, Shirley	\$129.00	A	\$129.00	8795
3/2010	Dali, Salvador	\$168.56	A	\$155.56	8795
3/2010	Fitzgerald, Ella	\$152.00	A	\$152.00	8795
3/2010	Flintstone, Fred	\$162.00	A	\$147.00	8795
3/2010	Hughes, Langston	\$321.00	A	\$294.00	8795
3/2010	Murrow, Edward R	\$147.00	8 -	\$100.00	8795
3/2010	Roosevelt, Franklin	\$123.00		anding	
3/2010	Utley, Chase	\$280.00	A Appro P Pende		95
			W Writte		
ord: 🚺 🔳	7 ▶ ▶ ▶* of 9				

To enter a payment, or otherwise change the status of an expected payment, select the new status from the dropdown list.

When you change the status to A, ChildWare enters a default Paid amount equal to the expected payment amount. If you entered a check number when you entered the Reconciliation screen, ChildWare also enters the default check number.

	ieve - Editing									
Re	Reconciliation									
Vie	View or Search By: Outstanding									
S	earch Term	(s):								
	Month	Child	Expected	Status	Paid	Check #				
Ĵ,	1/2010	Chisolm, Shirley	\$204.00	А	\$200.00	1234				
	1/2010	Dali, Salvador	\$296.04							
	1/2010	Fitzgerald, Ella	\$212.00							
	1/2010	Hughes, Langston	\$422.00							
	1/2010	Murrow, Edward R	\$172.04							
	1/2010	Roosevelt, Franklin	\$115.04							
	-									
Re	ecord: 🚺 🔳	1 ▶ ▶ ▶* of 6								
	Exit E	dit								

If the actual payment amount differs from the expected payment amount, you can edit the amount in the *Paid* column. If you expect further payment from the third party payer, change the status to P. If you expect no further payment from the third party payer, update the status to W (Written off).

If you have an expected payment for which you will not be receiving payment from the third party payer, enter a 'W' in the status column to write off the payment.

If you have received some response from the payer (including a partial payment for a month for which you expect to receive full payment) but do not have a final resolution, enter a 'P' in the status column to indicate that payment is pending.

### **Reports Menu**

Report Options	
Care Level Expiration Children By Payer Classroom Vacancies Contact List Demographics ELN Food and Activity Restrictions	
Food Restrictions Food Subsidy Health Assessment Status Meals By Month Recruitment Report Sign In Sheet Waiting List Staff Basic Training Staff Contact List	
Staff DVAEYC Membership Staff Medical Data Staff Qualifications Training To Do Exit	

When you print a report from the Reports menu, the report is displayed on your screen in print preview format. You can then print a hard copy of the report from the screen. If you do not have a default printer installed on your computer, you will be unable to view reports.

The following reports are available from the reports menu:

**Care Level Expiration –** Prints a list of children who have aged out of their current care level, or children whose care level does not match with their age due to a data entry error.

**Children by Payer –** Prints a list of children by payer for a user-specified date range.

**Classroom Vacancies –** Prints a list of vacancies by classroom at the selected site. The number of vacancies is calculated by subtracting the number of children assigned to each classroom from the classroom's maximum capacity (see Page 96 for information about establishing classroom capacity).

**Contact List –** Prints a list of basic contact information for each child and his/her contacts. The list may be sorted alphabetically by the child's last name or by the primary contact's last name. ChildWare will prompt you before running the report.

**Demographics -** Summarizes the number and percentage of children based on gender, age and race.

**ELN –** Prints information collected for ELN for each child.

Food and Activity Restrictions - Prints a list of food and activity restrictions for all active children. A separate page is printed for each classroom.

Food Restrictions - Prints a list of food restrictions for all active children.

**Food Subsidy** - Prints the total number of meals and snacks received by children for a user-specified date range, grouped by food subsidy status and meal type.

Health Assessment Status – Prints a list of children and groups them based on the status of their health assessment.

**Meals By Month –** Prints a grid or list of children and their expected or documented meals based on a user-specified date range.

**Recruitment Report –** Prints a summary of pending and enrolled students based on a user-specified date range.

**Sign In Sheet –** Prints a weekly sign-in sheet for each classroom. The sign-in sheet consists of an alphabetical list of children with blank spaces for their caregivers to sign and record the times the child was picked up or dropped off.

Waiting List – Prints a list of children on the waiting list. (See page ..?)

**Staff Basic Training -** Prints the date of the most recent first aid, child abuse, fire safety, CPR, and emergency plan trainings for each active staff person.

**Staff Contact List** - Prints the home and cell phone numbers, and comment, for active staff members. Can be restricted to substitutes only.

**Staff DVAEYC Membership -** Displays the DVAEYC membership type, and date of membership, for active staff.

**Staff Medical Data** - Prints the date of the last medical examination, PPD test, and chest X-ray for active staff.

**Staff Qualifications** - Prints the advanced degrees, ECE credits, and years of experience for active staff.

**Training** - Displays a list of all trainings received by all staff members during a user-specified date range.

To Do - Prints the To Do list.

**Exit –** Returns you to the Main Menu.

OK button: Generates the report you selected.

CLOSE button: Returns you to the Main Menu.

## Agency screen (Main page)

👪 Agency						X
AGENCY:	The East Shelton Taberr	acle				
Main Insurance						
Name: The Ea	st Shelton Tabernacle	Phone	: 215	555	-8280	
Address 1: 1842 C	hurch Street	Fax	: 215	555	-8295	
Address 2:		Email	: testcl	hurch	@comcast.net	
City: Philade	Iphia	Note	:			
State: PA 💌	Zip: 19141-					
Tax ID: 23-123	1222					
SITES						
ID	Site	Active	Ente	no d	P.,	
ABC	All 'Bout Children				By KAHLEN	Select
RTE	Baby Geniuses Learning Academy				TEST	Add
JEFF	Jeffs Place				JKNIGHTLY	Add
TEST	The East Shelton Tabernacle				KAHLEN	
			=, = =;			
Record: II 🔳	1 ▶ ▶ ▶* of 4					
Close Edit	Group Training					

The Main page of the Agency Screen stores basic information about the agency. Some of this information is included on reports and documents such as invoices.

Name: Displays the name of the agency.

Address 1 and 2: Display the street address for the agency.

City, State and Zip: Display the city, state, and zip code for the agency.

Tax ID: Displays the tax identification number assigned to the agency.

Phone: Displays the phone number for the agency.

Fax: Displays the fax number for the agency.

*Email:* Displays the email address for the agency.

Note: Displays a comment about the agency.

## Site section

The site section displays a list of child care sites run by the agency.

SELECT button: Allows you to retrieve the record for one of the agency's sites. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 96.)

ADD button: Allows you to add a new site to the agency

CLOSE button: Saves your changes, and returns you to the Main Menu.

EDIT button: Allows you to edit information about the agency.

GROUP TRAINING button: Allows you to record training sessions for multiple staff members at one time. (See page 94.)

Agency screen (Insurance page)

🕮 Agency	,		×
AGEN	I <b>СҮ:</b> ті	he East Shelton Tabernacle	
		1	_
Main I	insurance		_
Insuran	ce/Bonds	Start Date End Date	
	Ge	eneral: 7/01/2009 6/30/2010	
		Auto: 2/01/2009 3/01/2010	
	Worker's C	Comp.: 7/01/2009 6/30/2010	
	Profes	ssional: 7/01/2009 6/30/2010	
		Abuse: 7/01/2009 6/30/2010	
	Fidelity	/ Bond: 4/01/2009 3/31/2010	
т		t Date: 12/31 Active? ☑ eipting? ☑ Logo (double-click to change):	
Close	Edit	Group Training	

## Insurance/Bonds

General: Displays the start and end date of the agency's general insurance policy.

Auto: Displays the start and end date of the agency's automobile insurance policy.

*Worker's Comp.:* Displays the start and end date of the agency's Worker's Compensation policy.

*Professional:* Displays the start and end date of the agency's professional liability insurance policy.

Abuse: Displays the start and end date of the agency's sexual abuse insurance policy.

Fidelity Bond: Displays the start and end date of the agency's fidelity bond.

## Miscellaneous Setup

Training Start Date: Displays the month and day that marks the start of the agency's training year. Annual training totals for staff people are calculated based on this date.

Active: Displays whether or not the agency is active.

Auto Receipting: Check this box if you would like ChildWare to create automated receipt numbers when a caregiver makes a payment. (See page 25.)

Logo (double click to change): Double click box and window to search computer will appear. Select image and press Save.

# Add Group Training

😫 Add Group Training 🛛 🛛 🔀
TRAINING
Date:
PQAS 🕅 Act 48 🕅
Keystone STARS
Knowledge Area:
Competency Level:
Topic Code:
STAFF
Select Staff Name 🔺 🕅 Include All Staff?
Anderson, Marian     Cody, William
Cody, William Cody, William Cody Doodle, Dipsey
Dubee, Rich
Dumbledore, Albus
Dumbledore, Albus
DummyX, TestX
Fitzgerald, Scott
Garner, Jennifer
Record: II I I I I I A OF 29
Staff Attending: 0
Close Add

The Add Group Training function allows you to add a training session to multiple staff records in one screen. Enter all information for the fields listed in the Training section of the screen. Then select the staff members who attended the training session in the Staff section of the screen. You may check the *Include All Staff*? Field if you would like add this session to the training records of all staff members.

Date: Enter the date of the training session.

Title: Enter the title of the training.

Professional Dev. Org.: Enter the name of the organization that provided the training.

Professional Dev. Instructor: Enter the name of the person who facilitated the training.

Type: Select the type of training.

Hours: Enter the length of the training.

PQAS: Select whether or not the training is PQAS eligible.

Act 48: Select whether or not the training is Act 48 eligible.

## **Keystone Stars**

This section tracks professional development relevant to Keystone Stars and the Professional Development Record (PDR).

Knowledge Area: Select the knowledge area classification for the training.

Competency level: Select the competency level for the training.

*Topic Code:* Enter the topic code for the training. Only topic codes appropriate for the knowledge area can be selected.

#### Site screen (Main page)

🔡 Site									X
SITE	: All	'Bout C	hildren						
Main	Accreditations	Rooms	Log						
Nam	ne: All 'Bout Chile	dren		P	hone:	215	825-7625	]	
Ту	pe: Child care ce	nter	<ul> <li>Acti</li> </ul>	ve? 🗹	Fax:	215	825-7699	]	
Address	1: 8200 Ridge A	venue		I	Email:	abcch	ildcare@comc	ast.net	
Address	2: Suite 702					72378	472782-3		
	ty: Philadelphia		cc	IS Reporting I					
		: 19128-			Note:				
Count	ty:	<b>*</b>							
PAYERS	S								
	Payer	Start	Stop	Entered		By			Select
▶]cc	IS	10/2009	10/2010	11/17/2009	MIKE	В			Add
									Delete
Record		1 🕨 📕	▶ <b>*</b> of 1						
Close	Edit								

The Main page of the Site Screen stores basic information about the site. Some of this information is included on reports and documents such as invoices.

Name: Displays the name of the site.

Type: Displays whether the site is a child care center, group home, or family day care center.

Active: Displays whether or not the site is active.

Address 1 and 2: Display the street address for the site.

City, State and Zip: Display the city, state, and zip code for the site.

County: Displays the name of the county in which the site is located.

Phone: Displays the phone number for the site.

Fax: Displays the fax number for the site.

Email: Displays the email address for the site.

CCIS ID: Displays the identification number of the agency according to CCIS.

CCIS Reporting Email: Displays the email address where CCIS attendance discrepancy reports will be sent when the PDF feature is available. (See page ...?)

Note: Displays a comment about the site.

# **Payers section**

Displays a list of contracts with third party payers for the site.

SELECT button: Allows you to retrieve a payer contract record. (See page 104.)

ADD button: Allows you to add a payer contract record.

DELETE button: Allows you to delete a payer contract record.

CLOSE button: Saves your changes, and returns you to the Agency screen.

EDIT button: Allows you to edit information on the main page.

### Site screen (Accreditations page)

🗄 Site 🔀
SITE: All 'Bout Children
Main Accreditations Rooms Log
Accreditation Date Received
DPW Licensing: 12/30/2008 License Number:
Certificate of Compliance:
NAEYC Accreditation:
NAA Accreditation:
NAFCC Accreditation:
NECPA Accreditation:
Keystone Stars
Level: 1
Begin: 1/01/2009
End: 12/31/2009
Close Edit

### Accreditations page

The Accreditations page allows you to record the dates on which certain accreditations were awarded or renewed. This information is used to generate renewal reminders in the To Do List.

DPW Licensing: Displays the date the site received its DPW license, or had its license renewed.

License Number: Displays the site's DPW license number.

Certificate of Compliance: Displays the date the site received its certificate of compliance.

NAEYC Accreditation: Displays the date the site received its NAEYC accreditation, or had its accreditation renewed.

NAA Accreditation: Displays the date the site received its NAA accreditation, or had its accreditation renewed.

NAFCC Accreditation: Displays the date the site received its NAFCC accreditation, or had its accreditation renewed.

NECPA Accreditation: Displays the date the site received its NECPA accreditation, or had its accreditation renewed.

# **Keystone Stars section**

Level: Displays the site's current Keystone Stars level.

Begin: Displays the date the current Keystone Stars level was achieved.

End: Displays the date the site's current Keystone stars level is due to be reviewed.

### Room Listing screen

Site					
IT	E: All	'Bout Children			
1ain	Accreditations	Rooms Log			
Roor	ms				
		escription	Classroom	Capacity	
	Frog room	escription		15	Select
$ \rightarrow $	Puppy Room			14	Add
	• • •				Delete
					Delete
Rec	cord: 🚺 🔳	1 ▶ ▶ ▶ ▶ 1 1 b ★ of 2			
Clo	ose Edit				

The Room Listing screen displays a list of the rooms at the site.

Description: Displays information such name or number that would describe the room.

*Classroom:* Displays whether or not the room is designated specifically as a classroom.

Capacity: Displays the maximum capacity for the room.

SELECT button: Retrieves the record for a room. In order to retrieve a record, highlight it in the list, then press the SELECT button. (See page 102.)

ADD button: Allows you to enter a new room record. (See page 101.)

DELETE button: Allows you to delete the room record selected which is indicated by the black arrow on the left.

CLOSE button: Returns you to the Site screen.

## Add Room screen

🗃 Add Room	×
Name/Number: Classroom? 🗆	
Capacity:	
Close Add	

*Name/Number:* Enter the name of the room. For some agencies, this is the room number.

Classroom?: Check this box if the room is a classroom.

Capacity: Enter the capacity of the room.

CLOSE button: Returns you to the Room Listing screen without adding a new room.

ADD button: Creates a new room record, and sends you to the Room screen for that room. (See page 102.)

#### Room screen

🖴 Room	×
ROOM: Frog room	
Name/Number: Frog room Classroom? 🗹	
Capacity: 15	
Last ERS Assessment:	
Date:	
Score:	
Comment:	
Close Edit	

*Name/Number:* Displays the name of the room. For some agencies, this is the room number.

Classroom?: Displays whether or not the room is specifically designated as a classroom.

Capacity: Displays the capacity of the room; this information allows the system to calculate vacancy rates by classroom.

### Last ERS Assessment

Date: Displays the date of the last ERS Assessment.

Score: Displays the score of the last ERS Assessment.

Comment: Displays any comments relating to the ERS Assessment.

CLOSE button: Returns you to the Room Listing screen.

EDIT button: Allows you to edit information about the room.

#### Site Log screen

аг	isaction Lo	-				
	Date 7/10/2010	Field		Old Value	New Value	By JKNIGHTLY
		Keystone Stars level		1	1	
_		Keystone Stars level		3	1	KAHLENNFP
		Keystone Stars end da		Dec 1 2009		KAHLENNFP
		Keystone Stars begin		Jan 1 2009 1	Jan 1 2010 12:00AM	KAHLENNFP
	12/23/2009	Keystone Stars end da	te		Dec 1 2009 12:00AM	MIKEB
	12/23/2009	Keystone Stars begin	date		Jan 1 2009 12:00AM	MIKEB
	12/23/2009	Keystone Stars level		2	3	MIKEB
	12/23/2009	Keystone Stars level			2	MIKEB
		1				

The Site Log screen displays information about when critical site data were changed, and what the old data were.

Date: Displays the date the data were updated.

Field: Displays the name of the field that was updated.

Old Value: Displays the value of the field before the update.

New Value: Displays the value of the field after the update.

By: Displays the user name of the person that made the change.

CLOSE button: Returns you to the Site screen.

### Payer Contract screen

AYER: CCIS Active Children: 27							
		Traditio	nal Rates	Non-Traditional Rates			
Active? 🔽		Full	Partial	Full	Partial		
Start: 7/2006	Infant	15.00	12.00	22.50	18.00		
Stop: 12/2010	Toddler	16.00	13.00	24.00	19.50		
00001 12/2010	Older Toddler	17.00	14.00	25.50	21.00		
	Preschool	18.00	15.00	27.00	22.50		
	Young School Age						
	Older School Age						
	-						
	Note:						

Active Children: Displays the number of active children whose attendance covered by that payer. This number is calculated based on the intake and payer data for children. You cannot edit this field.

Active: Displays whether or not the contract is active.

Start: Displays the date the contract begins.

Stop: Displays the date the contract ends.

### **Rates section**

Displays the rates paid by the payer for each type of attendance day. Separate rates can be entered for Traditional and Non-traditional Part-time and Full-time attendance, and for each of care level.

Note: Displays a note about the contract.
CLOSE button: Returns you to the Site screen and if in Edit Mode, saves your changes and returns you to the Site screen.

EDIT button: Allows you to edit the information on the Payer page.

Once a Payer Contract has been added, this information should not be edited. If the rates change, you must specify an End Date (i.e. the last date for which the old payer information is applicable) and then create a new Payer Contract record. The Begin Date of the new record should be the date that the new rates become applicable. This process ensures that historical rate information is accurate.

### Staff Listing screen

w or Search By:	All Active	•			
Last	First	Title	Site	Entered	E
Anderson	Marian	Accountant / CFO	TEST	11/08/2006	MOLIV
Cody	William	Accountant / CFO	TEST	11/03/2009	TEST
DummyX	TestX	IT support	TEST	7/08/2010	JKNIG
Garner	Jennifer	Food service	TEST	9/24/2009	FPAR
Kaufman	George	Substitute	TEST	10/05/2009	TEST
Knightly	Jeffrey	IT support	TEST	7/28/2010	JKNIG
Kotter	Gabriel	Accountant / CFO	TEST	8/18/2006	KAHLE
Man	Bat	Assistant teacher	TEST	10/05/2010	JKNIG
O'neill	A'aa	Apprentice teacher / aide	TEST	5/28/2009	MIKEE
Poppins	Mary	Assistant teacher	TEST	10/14/2010	JKNIG
Sendak	Maurice	Lead teacher	TEST	4/06/2005	dbo
Shakespeare	William	Food service	TEST	4/12/2010	JKNIG
Snape	Severace	Lead teacher	TEST	10/14/2010	JKNIG
Sullivan		Assistant teacher	ТЕСТ	2/22/2006	TEST

The Staff Listing screen displays the names of staff for the site you selected. The default list shows active program staff, i.e. staff who work directly with children, and are current employees.

CLOSE button: Returns you to the Main Menu.

SELECT button: Retrieves the record for a staff person. In order to retrieve a record, highlight it then list, then press the SELECT button. (See page 109.)

SHOW ALL button: Retrieves all staff records in the system.

ADD button: Allows you to enter a new staff record. (See page 108.)

DELETE button: Deletes a staff record. In order to delete a record, highlight it in the list, then press the DELETE button.

VIEW/PRINT button: Allows you to print a report for the staff people currently displayed in the list.

🗃 Select Report 🛛 🔀		
Report:	· ·	
	Paper listing Paper listing (compliance) Export to Excel	
Ok	Cancel	

Paper listing - Prints basic data about staff including title, hire date, and key training and clearance information.

Paper listing (compliance) - Prints data for DPW site audits.

Export to Excel - Exports data to Excel.

### Add Staff screen

🔀 Add Staff			×
Site:	The East Shelton Tabernacle	•	
Last Name:			
First Name:			
Hire Date:	7/14/2010		
Title:		•	
Close	Add		

Site: Select the primary site at which the staff person works. ChildWare enters a default value of the current site, which you can overwrite. If the staff person works at more than one site, you will need to add a history record for each site at which the person works.

Last Name: Enter the staff person's last name.

First Name: Enter the staff person's first name.

Hire Date: Enter the date the staff person was hired.

Title: Select the staff person's job title.

CLOSE button: Returns you to the Staff Listing screen <u>without</u> saving the staff record you have just created.

ADD button: Saves the new staff record you just created and opens the Staff screen to enable you to add additional information to that staff record.

### Staff screen (Main page)

Main	,	fman, George Hiring Information	Contact Inform	ation Profes	sional Devel	lopment
Demo	graphics					
	Last: Ka	aufman		Langu	ages: Arabic	•
	First: Ge	orge			Cambo	dian 💽
	DOB: 10	/24/1968 SSN: 123-4	5-6789			
	Sex: M	Race: Native	Hawaiian or Pacif	ic Islander 💌		
NoW	rk Phone: 2	:15 555-8704 x	214			
Wo	Work Email: gkaufman@testchildcare.org View All Sites: 🗹					
	Status: Pa	id 🗾				
HISTO	ORY					
	Hired	Title		Terminated	Site	Select
	mea					
	12/15/2009 L			1/01/2010	ABC	
	12/15/2009 L 10/05/2009 S	Substitute			TEST	Add
	12/15/2009 L 10/05/2009 S			1/01/2010 6/30/2009	TEST	Add Delete
	12/15/2009 L 10/05/2009 S	Substitute			TEST	
	12/15/2009 L 10/05/2009 S	Substitute	3		TEST	

### Main section

Last: Displays the staff person's last name.

First: Displays the staff person's first name.

DOB: Displays the staff person's date of birth.

SSN: Displays the staff person's Social Security number.

Sex: Displays the staff person's gender.

Race: Displays the staff person's race.

*Work Phone:* Displays the staff person's work phone number, including extension.

Work email: Displays the staff person's work email address.

Status: Displays whether the staff person is a volunteer or paid staff person.

View all Sites: Displays whether or not the staff person can view data for all of the agency's sites. If this box is not checked, the staff person can only view data about the site(s) at which they work. Only staff with administrative rights can edit this field.

# Languages section

Displays a list of languages spoken by the staff person.

# **History Section**

Allows you to add and edit hiring, transition, and discharge information for the staff person.

SELECT button: Allows you to retrieve a staff history record. In order to retrieve a record, highlight it in the list, then press the SELECT button.

ADD button: Allows you to create a new staff history record.

DELETE button: Allows you to delete a record. In order to delete a record, highlight it in the list, then press the DELETE button.

CLOSE button: Returns you to the Staff Listing screen.

EDIT button: Allows you to edit information on the Staff Main page.

VIEW/PRINT button: Preview and print the staff member's training information based on a user-specified date range.

### Add Staff History screen

📰 Add Staff H	istory 🗙
Site:	The East Shelton Tabernacle 💌
Hire Date:	7/14/2010
Title:	Apprentice teacher / aide
Close	Add

Site: Select the site at which the staff person works. ChildWare enters a default value of the current site, which you can overwrite. If a staff person works at more than one site, you should enter a record for each site at which the staff person works.

Hire Date: Enter the date the staff person was hired to work at the site.

Title: Select the staff person's job title at the site.

CLOSE button: Returns you to the Staff History Listing screen <u>without</u> saving the staff history record you have just created.

ADD button: Saves the staff history record you have just created and opens the Staff History screen to enable you to add additional data to that record.

### Staff History screen

🗃 Staff History	X
	RY: Kaufman, George
110	
Hire	
Date:	7/01/2008
Site:	The East Shelton Tabernacle
Title:	Lead teacher
Termination	
Date:	6/30/2009
Termination Note:	had baby
Close Edit	

#### **Hire Section**

Date: Displays the date the staff person was hired.

Site: Displays the site at which the staff person works. If a staff person works at more than one site, you should enter a record for each site at which the staff person works.

Title: Displays the staff person's job title.

### **Termination Section**

Date: Displays the staff person's termination date.

Termination Note: Displays a comment about the staff person's termination.

CLOSE button: Saves your changes, and returns you to the Staff Main screen.

EDIT button: Allows you to edit information in the staff history record.

Staff screen (Schedule page)

Schedu	le Hiring Information	Contact Ir	nformation	Professional D	evelopment
m Schedu					
Day	Classroom		Start	End	
	Green room	<u> </u>	10:00 AM	3:00 PM	
	Orange room	<u> </u>	10:00 AM	3:00 PM	
	Blue room	<u> </u>	8:30 AM	6:00 PM	
Thursday		<u> </u>			
Friday:		<u> </u>			
Saturday		<b>•</b>			
Sunday:		-			

For each day of the week, displays the room in which the staff person works, and the hours they are scheduled to work.

Classroom: Displays the room in which the staff person works.

Start: Displays the start time for the staff person.

End: Displays the end time for the staff person.

CLOSE button: Saves your changes, and returns you to the Staff Listing screen.

EDIT button: Allows you to edit the staff person's schedule.

VIEW/PRINT button: Allows you to print the staff person's schedule.

Staff screen (Hiring Information page)

Main Schedule Hiring Information Conta	act Information Professional Development
Qualifications Degree Major Date	Required Documents Proof of Age: Birth certificate   State: ME
SS Child Development 12/1945	Resume: 🗹
Image: Control of the second secon	Clearances Date Completed Exempt? Child Abuse Check: 2/01/2010 Criminal Record Check: Disclosure: 2/01/2010 FBI Check: Medical Physical Date: 2/01/2010 Signature?
References Reference #1: 7/1/10 Reference #2:	Screenings     Date     Result       Chest X-Ray:     + •       PPD - Applied:     2/01/2010       PPD - Read:     2/03/2010     - •

### Qualifications section

Degree: Displays advanced degrees earned by the staff person.

*Major:* Displays the major for the degree. Only majors related to child care are listed.

Date: Displays the date (month/year) the advanced degree was awarded.

Teacher Cert: Displays whether or not the staff person has received their teacher certification.

HS Diploma: Displays whether or not the staff person has received a High School degree, or equivalency.

CDA: Displays whether or not the staff person has received a Child Development Associate credential.

ECE credits: Displays the number of ECE credits earned by the staff person.

*Experience*: Displays the staff person's years of experience in the child care field. These data appear on the DPW compliance report.

### **References section**

Displays the date(s) that a reference check was completed.

### **Required Documents section**

*Proof of Age:* Displays the type of proof of age documentation provided by the staff person at the time of his or her hiring.

State: Displays the name of the state that issued the staff person's proof of age.

Resume: Displays whether or not the staff person has a resume on file.

### **Clearances section**

*Child Abuse Check:* Displays the date of the staff person's child abuse clearance. Staff without a valid child abuse clearance appear on the site's to do list, unless the staff person is exempt from the requirement.

*Criminal Record Check:* Displays the date of the staff person's criminal record check. Staff without a valid criminal record check appear on the site's to do list, unless the staff person is exempt from the requirement.

Disclosure: Displays the date the staff person signed a disclosure form.

FBI Check: Displays the date of the staff person's FBI check. Staff without a valid FBI appear on the site's to do list, unless the staff person is exempt from the requirement.

Exempt: Displays whether or not the staff person is exempt from providing a clearance form.

### Medical section

Physical Date: Displays the date of the staff person's most recent physical.

Signature: Displays whether or not the staff person's most recent physical form was signed by a physician.

Chest X-Ray: Displays the date and result of the staff person's most recent chest X-ray.

PPD - Applied: Displays the date the staff person's most recent PPD test was applied.

*PPD - Read:* Displays the date the staff person's most recent PPD test was read, and the result of the test.

Staff screen (Contact Information page)

Main Schedule Hiring Information Contact	Information Professional Development
Home Address 1: 2024 Ferber St. Home Address 2: City: Philadelphia State PA V Zip: 19142 Home Phone: 215 555-1407 Cell: 215 555-7889 Email: gkauffman@algonquin.org Note: Cut and	Medical Information         Physician Name:       Alexander Woollcott         Address 1:       1814 Walnut Street         Address 2:       City:         City:       Philadelphia         State:       PA          Phone:       215         State:       Clams, squid, shrimp, tuna, fois         gras and peanut butter         Medical Note:         Subject to violent outbursts at the mention of         peanut butter paste
Emergency Contacts          Name:       Julius Marx       Name:       Leue         Phone:       215       555-4851       Phone:       21         Cell:       267       555-1818       Cell:       26         Relation:       Brother       The Relation:       Wife	7 555-9641

### Home section

Home Address 1 and 2: Display the staff person's home address.

City, State and Zip: Display the staff person's city, state, and zip code.

Home Phone: Displays the staff person's home phone number.

Cell Phone: Displays the staff person's cell phone number.

Email: Displays the staff person's email address.

Note: Displays a comment about the staff person.

### Medical Information section

Physician Name: Displays the name of the staff person's physician.

Address 1 and 2: Display the staff person's physician's address.

City, State and Zip: Display the staff person's physician's city, state, and zip code.

Phone: Displays the staff person's physician's phone number.

Allergies: Displays the staff person's allergies.

Medical Note: Displays a comment about the staff person's medical condition.

## **Emergency contacts section**

Displays information about two emergency contacts for the staff person.

Name: Displays the name of the emergency contact.

Phone: Displays the emergency contact's home phone number.

Cell Phone: Displays the emergency contact's cell phone number.

Relation: Displays the emergency contact's relationship to the staff person.

Staff screen (Professional Development page)

ain	Schedul	e Hiring Informat	ion Contact Ir	nformation	Professional Developm	nent
	Hours	Last Profe	ssional Dev.		DVAEYC Membe	rship
Г	Total: 53.	ОО Туре	Date	Expires	MembershipStart: 🛐	01/2009
Р	QAS: 34.	00 First Ai	d: 4/13/2010	4/13/2012	Type: Regular	
Ac	xt 48:	Child Abus	e: 1/07/2010			
ast`	Year: 11.	00 Fire Safet	y:		Other	
		CPI	R: 1/07/2009	1/07/2011	Director Credential:	
		Emerg. Pla	n:		Staff Evaluation:	
					Career Lattice Level: II	II 🔽
RAII	NINGS					
		_				
	Date	Des	cription		Туре 🔺	Select
•		Des Child Development	cription	Chi	Type  Id observation skills	
•	8/18/2010 6/24/2010	Child Development How to write your na	-	Blu	Id observation skills eprint for literacy	Select Add
•	8/18/2010 6/24/2010 6/22/2010	Child Development How to write your na Handwashing	-	Blu Bel	ld observation skills eprint for literacy navior	Add
	8/18/2010 6/24/2010 6/22/2010 6/21/2010	Child Development How to write your na Handwashing Handwashing	ime	Blu Bel Hea	Id observation skills eprint for literacy navior alth	
	8/18/2010 6/24/2010 6/22/2010 6/21/2010 6/01/2010	Child Development How to write your na Handwashing	ame eacher crazy in d	Blu Bel Hea one day Oth	Id observation skills eprint for literacy havior alth er	Add

### Hours section

You cannot edit the data in this section. They are updated automatically, based on the trainings entered for the staff person. (See page 122.)

*Total:* Displays the total hours of professional development received by the staff person during the current training year. The start month and day of the training year are recorded on the Site screen.

PQAS: Displays the total hours of professional development received by the staff person during the current training year that are PQAS eligible.

Act 48: Displays the total hours of professional development received by the staff person that are Act 48 eligible.

Last Year: Displays the total hours of professional development received by the staff person during the prior training year.

### Last Professional Development section

You cannot edit the data in this section. They are updated automatically, based on the trainings entered for the staff person.

First Aid: Displays the date of the last first aid training received by the staff person.

*Child Abuse:* Displays the date of the last child abuse training received by the staff person.

*Fire Safety:* Displays the date of the last fire safety training received by the staff person.

CPR: Displays the date of the last CPR training received by the staff person.

*Emerg. Plan:* Displays the date of the last emergency plan training received by the staff person.

## **DVAEYC** Membership section

Membership Start: Displays the date the staff person's DVAEYC membership began.

Type: Displays the staff person's DVAEYC membership type.

## Other section

Director Credential: Displays the date the staff person was certified as a child care director.

Staff Evaluation: Displays the date of the staff person's last evaluation.

## **Training Section**

Displays a list of training sessions attended by the staff person.

SELECT button: Allows you to retrieve a specific training session. In order to retrieve a record, highlight it in the list, then press the SELECT button.

ADD button: Allows you to create a new training session record. (See page 121.)

DELETE button: Allows you to delete a training session record. In order to delete a record, highlight it in the list, then press the DELETE button.

### Add Training screen

🗃 Add Professional Development	×
Staff: Kaufman, George	
Date:	
Title:	]
Туре:	
Hours:	
Close Add	

*Staff:* Displays the name of the staff person for whom you are entering training information. You cannot edit this field.

Date: Enter the date of the training.

Title: Enter the title of the training.

CLOSE button: Returns you to the Training Listing screen without creating a new training record.

ADD button: Creates and new training record, and sends you to the Training screen for that record.

Note that if multiple staff members attended the same training session, you can enter training data for multiple staff members at once. (See page 94.)

#### Training screen

🗄 Professional Development 🛛 🗙
PROFESSIONAL DEVELOPMENT: Shane Victorino EDIT MODE Date: 6/02/2010
Title: CPR Training
Professional Dev. Org.: Red Cross/Philadelphia
Professional Dev. Instructor: Christianne Balsamo
Type: CPR
Hours: 3.00
Expiration: 5/31/2011
PQAS 🗹
Act 48 🗌
Keystone STARS
Knowledge Area: K7: Health, Safety and Nutrition
Competency Level: C1: Comprehension 🔽
Topic Code: 80: Pediatric first aid
Close Edit

*Title:* Displays the title of the training.

*Professional Dev. Org.:* Displays the name of the organization that provided the training.

Professional Dev. Instructor: Displays the name of the person who facilitated the training.

Type: Displays the type of training.

Hours: Enter the length of the training.

PQAS: Select whether or not the training is PQAS eligible.

Act 48: Select whether or not the training is Act 48 eligible.

### **Keystone Stars**

This section tracks professional development relevant to Keystone Stars and the Professional Development Record (PDR).

Knowledge Area: Select the knowledge area classification for the training.

Competency level: Select the competency level for the training.

*Topic Code:* Enter the topic code for the training. Only topic codes appropriate for the knowledge area can be selected.

CLOSE button: Saves your changes, and returns you to the Staff Professional Development page.

EDIT button: Allows you to edit information in the training record.