

Important Technical Information from Parity Software Support

Subject: Microsoft Great Plains 3rd Party Module Chunk Loading for Dynamics and eEnterprise.

Date: 14/11/2002

Parity Software chunks have been developed to run with the Dynamics and eEnterprise releases. Please refer to the information below for instructions on how to obtain and install the files needed, as well as detailed information on how to register the Module with Parity Software.

Please Note that Registration keys will only be supplied if sufficient proof of payment for the Module and/or enhancement fees has been provided.

Backup

Ensure you have a sufficient backup of you Company and DYNAMICS databases.
Ensure you have a sufficient backup of your Reports.dic file .

Installation Instructions

1. Ensure you have the correct version of chunk you require.
2. The chunk file supplied must be saved (if zipped, first unzip file) in the Dynamics or eEnterprise folder.
3. Launch Great Plains.
4. Log in as SA, when asked if you would like to include new code, press yes.
5. The folder will now load onto your system.
6. This must be done on each machine that is using Great Plains including the server.

Registration

1. Access the Module Registration Window through the pallet pertaining to the specific module.
2. Press the Printer button on the Registration Window.
3. Either
 - a. print to screen and then press Send To... this will create an email. Email this form to support@parity.co.za
 - Or b. Or print the form and fax it to +27 11-440-2828
4. Parity Software will respond to the details on the form with the Registration Keys.
5. Once you have the information, enter the Disk Number and the Registration Number that have been supplied.
6. The Parity Software Module is now installed.
7. Ensure you read the User Manual for further guidance.

Contact support

If you have any questions regarding the information in this document, please send your questions to the Support Team at Parity Software via email: support@parity.co.za

Sincerely,
The Support Team
Parity Software
Microsoft Great Plains Business Solutions Partner