



**VD01** 



Dear Customer,

Thank you for purchasing the Verilux Original Natural Spectrum® Desk Lamp. You have received a quality product, backed by a one-year limited warranty. As a Verilux customer, your satisfaction means everything to us. We look forward to serving you now and in the future.

Many other healthy lighting products are available through our catalog and online. Visit us on the web at www.verilux.com to request a free catalog and learn more about all our quality Verilux products, or call our toll-free number 1-800-454-4408.

Have a Bright Day!

Nicholas Harmon

President, Verilux, Inc.

Nicholas Harmon

### **Important Safety Instructions**

#### SAVE THESE INSTRUCTIONS

Thank you for purchasing the Original Natural Spectrum® Desk Lamp. Please read the following safety information before using. To reduce the risk of fire, electrical shock, or injury to persons:

- Do NOT dismantle.
- Do NOT alter power cord.
- Turn off/unplug and allow to cool before replacing bulb or cleaning.

## **Warnings and Precautions**

- For indoor use only.
- The lamp is an electrical device. DO NOT USE NEAR WATER.
- Before plugging in the lamp, check to make sure the voltage of the wall socket does not exceed 120 volts.
- Not for use with light dimmers, timers, motion detectors or extension cords.
- This product may cause interference with radios, cordless telephones or devices that use a wireless remote control, such as televisions. If interference occurs, move the product away from the device, plug the product or device into a different outlet or move the lamp out of the line of sight of the remote control receiver.
- Unplug from electrical outlet for extended periods of non-use or during lightning storms to ensure protection of the electronics.
- WARNING: Do NOT use lubricating agent in assembly; please see troubleshooting section if you are having difficulty assembling your lamp.
- **WARNING:** Do not use the lamp outside or in wet locations such as bathrooms. It is intended for indoor, dry use only.
- **WARNING:** This product contains Mercury in the bulb. Dispose of bulb per local regulations.

#### **Avertissements et Précautions**

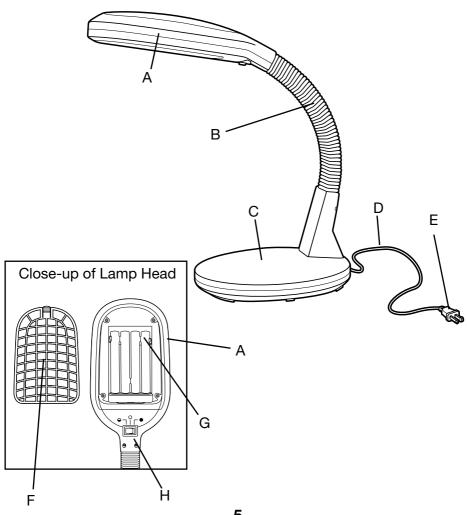
- Pour usage intérieur seulement.
- La lampe est un dispositif électrique. NE PAS UTILISER PRÈS DE L'EAU.
- Avant de brancher la lampe, vérifier que la tension de la prise murale ne dépasse pas 120 volts.
- Ne pas utiliser avec des gradateurs de lumière, des minuteries, des détecteurs de mouvement ou des rallonges.
- Ce produit peut causer des interférences avec des radios, des téléphones sans fil ou des appareils utilisant une télécommande sans fil, telle qu'une télévision.
- Si des interférences se produisent, éloigner le produit de l'appareil, brancher le produit ou l'appareil dans une autre prise ou encore déplacer la lampe hors de la ligne de visée du détecteur de télécommande.
- Débrancher de la prise électrique lorsque le produit ne sert pas pendant de longues périodes ou lors d'orages électriques afin d'assurer la protection des pièces électroniques.
- AVERTISSEMENT: Ne PAS utiliser de produit lubrifiant lors de l'assemblage; voir la section de dépannage en cas de difficulté lors de l'assemblage de la lampe.
- AVERTISSEMENT: Ne pas utiliser la lampe à l'extérieur ou dans des endroits humides, telle qu'une salle de bain. La lampe doit être uniquement utilisée à l'intérieur et dans un endroit sec.
- AVERTISSEMENT: Ce produit contient du mercure dans son ampoule. Suivre les règlements locaux pour la mise au rebut de l'ampoule.

# **Getting Started**

#### **Main Parts & Controls**

- A. Lamp Head
- B. Gooseneck
- C. Lamp Base
- D. Power Cord

- E. Polarized Plug
- F. Parabolic Grid Diffuser
- G. Bulb
- H. High/Off/Low Switch



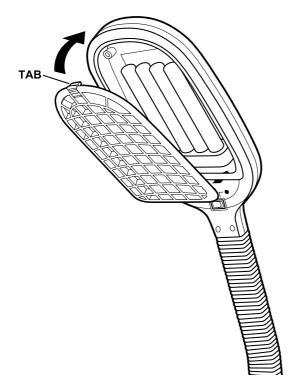
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## **Set-up Instructions**

To prevent damage during shipping, the Verilux® bulb is surrounded by protective padding. Carefully remove and dispose of the protective padding. Check to ensure that the bulb is fully seated and has not come loose from the socket during shipping. There should be no gap between the bulb and socket.

#### **Attaching the Parabolic Grid Diffuser:**

- 1. Remove grid diffuser from protective plastic bag.
- 2. Insert plastic pegs at bottom of grid diffuser into openings near the bulb socket.
- 3. Snap tab into place.
- **4.** Plug lamp into an outlet and turn it on. If bulb does not illuminate instantly, please refer to the troubleshooting section of this manual.



## **Bulb Replacement Instructions**

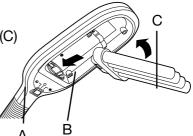
#### Installation

1. Unplug the lamp from power source.

2. Firmly hold the base (B) and push bulb (C) into the socket (A).

3. Be sure the bulb is firmly seated in the socket (see below) and snapped into the metal bulb clip (D).

4. Replace grid diffuser.

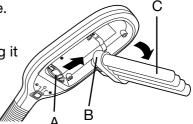


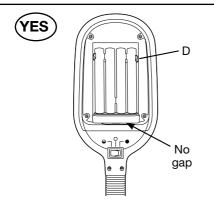
#### Removal

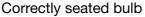
1. Unplug the lamp from the power source.

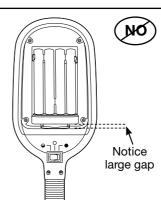
2. To access to the bulb, remove the grid diffuser by depressing the tab and lifting it out (see page 6).

**3.** Firmly hold the bulb base (B) and pull the bulb (C) from the socket (A) in an outward motion.









Incorrectly seated bulb

**CAUTION:** ALWAYS UNPLUG LAMP BEFORE PERFORMING BULB REPLACEMENT OR INSTALLATION.

MISE EN GARDE : TOUJOURS DÉBRANCHER LA LAMPE AVANT DE REMPLACER OU DE POSER L'AMPOULE.

### **Troubleshooting**

# Before requesting service on your Verilux® lamp, please read the following:

- Make sure all power connectors, cords and plugs are inserted fully and securely.
- Be sure the bulb is securely seated into the socket (see page 7).
- Make sure there is power to the wall outlet or try another outlet.
- CAUTION: DISCONNECT LAMP BEFORE PERFORMING
  ALIGNMENT ACTIVITY. MISE EN GARDE: DÉBRANCHER LA
  LAMPE AVANT D'EFFECTUER SON ALIGNEMENT. Correct alignment
  with screw holes can be accomplished by following these steps:
  - **1.** Always start with the base and work your way up the shaft, attaching the head last.
  - 2. Place your foot on the base of the lamp on the floor.
  - **3.** While holding the shaft with your hand, gently rock the unit back and forth.
  - 4. Shaft should ease into the socket and the screw holes will align.

PROBLEM	CHECK	SOLUTION
Light won't come on	Has the plug come loose?	Insert plug securely into wall outlet.
	Is the bulb old?	Check the bulb for blackening/darkening at the ends (an indicator of bulb life) and replace bulb.
	Is the bulb connected securely to the socket?	Be sure the bulb is securely seated into the socket, repeat the bulb installation process.
Blackening/darkening at ends of bulb	Is the bulb new?	Sometimes when a new bulb is turned on for the first time the tube will darken, but this will fade after a few minutes.
	Is the bulb old?	With older bulbs darkening of the tube indicates end of bulb life. (This doesn't affect operation except to reduce the amount of light available since the phosphor in that area has become inactive). Bulb replacement is recommended.
Light flickers	Has the plug come loose?	Insert plug securely into wall outlet.
	Is the bulb connected securely to the socket?	Be sure the bulb is securely seated into the socket, repeat the bulb installation process. <b>CAUTION:</b> DISCONNECT LAMP FROM OUTLET PRIOR TO REPEATING THE BULB INSTALLATION PROCESS. <b>MISE EN GARDE:</b> DÉBRANCHER LA LAMPE DE LA PRISE DE COURANT AVANT DE POSER UNE NOUVELLE AMPOULE.
	Is the lamp connected to a dimmer switch?	Connect lamp plug only to wall outlet without a dimmer switch.

#### **Care & Cleaning**

Your lamp is made from high quality materials that will last for many years with minimum care. You may want to periodically clean the lamp using a mild non-abrasive cleaner and soft cloth. When cleaning, make sure you have turned off and unplugged the unit, allowing sufficient time for the unit to cool. All liquid should be properly wiped away and dried prior to restoring power.

**CAUTION:** DO NOT USE SOLVENTS OR CLEANERS CONTAINING ABRASIVES, OR AMMONIA BASED CLEANERS.

MISE EN GARDE: NE PAS UTILISER DE SOLVANTS NI DE NETTOYANTS CONTENANT DES ABRASIFS OU DE L'AMMONIAQUE.

**WARNING:** All moisture should be properly wiped away and dried prior to restoring power.

**AVERTISSEMENT :** Toute humidité doit être essuyée et séchée avant de remettre la lampe sous tension.

#### **One Year Limited Warranty**

**ATTENTION!** ONCE OPENED, PLEASE **DO NOT** RETURN THIS PRODUCT TO THE STORE WHERE IT WAS PURCHASED FOR REPAIR OR REPLACEMENT!

Many questions may be answered by visiting www.verilux.com, or you may call our Customer Service Department at 800-786-6850 during normal business hours.

This limited warranty is provided by: Verilux, Inc., 340 Mad River Park, Waitsfield, VT 05673

Verilux warrants this product to be free from defects in material and workmanship for a period of one year from the date of the original retail purchase from Verilux or an authorized Verilux distributor. **Proof of purchase is required for all warranty claims.** During the limited warranty period, Verilux, Inc. will, at its option, repair or replace defective parts of this product, at no charge to the customer, subject to the following limitations: This limited warranty does not include any postage, freight, handling, insurance or delivery fees. This warranty does not cover damage, defect or failure caused by or resulting from accident, external destruction, alteration, modification, abuse, misuse or misapplication of this product.

This warranty does not cover damage to the product resulting from return shipping or handling. The use of shipping insurance is recommended to help protect your product.

**Return Authorization is required for all returns.** To obtain a Return Authorization, please contact the Verilux Customer Service Department at 800-786-6850.

If, during the first year of ownership, this product fails to operate properly, it should be returned as specified at www.verilux.com/warrantyreplacement or as instructed by a Verilux customer service representative at 800-786-6850.

**Note:** Verilux recommends using a quality surge suppressor on all electronics equipment. Voltage variations and spikes can damage electronic components in any system. A quality suppressor can eliminate the vast majority of failures attributed to surges and may be purchased at electronics stores.

Due to ongoing improvements, actual product may have slight variations from the product described in this manual.

Please visit our website at www.verilux.com or call our Customer Service Department at

1-800-786-6850

Representatives are available Monday — Friday, 9am — 5pm EST

