

MEI JIN KANG

MRK-1117 Neck MASSAGE

Magnetic Neck Massager

User Manual English
iNeck

Introduction,scope and groups of application

Introduction

Thank you purchasing Merkon
Please read manual carefully,before using and keep it properly
for future reference .

The iNeck neck meridian massager is patented product of our
company with independent intellectual property rights.It simulates
the techniques of shiatsu,kneading and massage of traditional
Chinese medical science,and the unique kneading massage program
is ergonomic.The user can adjust the knob to set applicable neck
circumference.By pressing,kneading and massaging on the neck
muscles,meridians and specific acupuncture points,it will deeply
stretch tight and stiff neck muscles,promte meridian
circulation,stimulate acupuncture points,and improve neck and
shoulder muscle stiffness and fatigue,frozen shoulder and
cervical spondylosis;improve headache,dizziness,lack of oxygen to
the brain;improve the blood circulation to the brain,release stress
and fatigue,promote sleep and maintain good health.So you can
freely enjoy the charm of Chinese meridian massage.

Applicable to people who

Who face computer for a long time
Maintain the same posture for a long time
Have nervousness and insomnia
Have neck and shoulder stiffness,muscle fatigue
Have neck and shoulder pain,hands numb and fatigue
Lack oxygen to the brain,have headache and dizziness

Scope of application

Press,knead and massage the neck muscles,meridians and
specific acupuncture points,to improve neck and shoulder
muscle stiffness and fatigue,frozen shoulder,cervical
spondylosis;improve headache and dizziness,lack of oxygen to
the brain;improve brain blood circulation,release stress and
fatigue,promote sleep and maintain good health.

Accupuncture Points



Fengchi



Fengfu



Dazhui

Product Configuration

Your Massager consists of Master Unit,POWER Adapter,User' s
Manual,Certificate,Warranty Card.

Massager



Master Unit

Basic components



Power Adapter



User' s Manual&Certificate

Configuration of iNeck



- A Radian Keypad
- B Operating Keypad
(From top to bottom: power switch, intensity+key, intensity-
key, mode selection key)
- C Power Charging Jack

Preparation&Operation

Please check whether the master unit and accessories are complete. whether the power adapter is damaged.

Power On

1. Open the plug of the charging port in the bottom of the rear cover of the master unit.

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2. In the DC cylindrical plug of the power adapter in the DC power jack of the product.

3. In the process of charging, the LED indicator flashes red/green alternatively, after charging, the LED indicator turns into green.

4. In the process of charging, the product does not support operating (if the product is charged while operating, it will start the self-protection program and stop operating automatically)

5. The master unit is powered by high-performance green lithium battery.

Wearing

1. Hold the handle with both hands, put the massage head of the master unit on the cervical vertebra, and rotate the knob to adjust to the comfortable position suitable for your neck size.

2. Pull the handle with both hands, and adjust the intensity of the massage contact.

Switching on/off

Switching on: press the button LED indicator turns into red, and the product starts working. (Default : comfortable intensity + shiatsu massage + set time to 20 minutes) To switch the massage intensity or massage program, please operate the function keys manually.

Switching off: press the button LED indicator turns off, and the product stops working (When the massage time is up, the product will automatically switch off) Manual Mode

Select mode: press the button the massage mode changes in sequence: fist percussion massage > kneading massage > pushing massage > shiatsu massage

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Select the intensity: press the + button to switch the massage intensity to slow kneading, comfortable and strong. Press the - button to switch the massage intensity to strong, comfortable and slow kneading.

Note: action buttons, accompanied by a “Di” sound of the tone.

Notice

To ensure your proper and safe use of the Massager, please read the “User’ s Manual” carefully first.

1. Do not use the neck massager while driving.
2. Do not use the massager at the place with high temperature and moisture.
3. Please bundle your long hair before using the neck massager.
4. Please wear the massager around your neck before switching on.
5. People suffering from high blood pressure and other physical or mental illness shouldn’ t use this product.
6. Please use this provided DC4.5V poower adapter, and pay attention to the safe use of electricity.
7. Suffering from hypertension and mental illness when the disease do not use this product.
8. The massager is personal care product, and can not replace the advice and treatment of health care professionals; in case of any questions or need, please contact your health care professionals.
9. This massager is designed for household health care, and does not apply to the diagnosis, treatment and other commercial uses.
10. Please wipe the massager with sterile cotton moistened with neutral detergent. Do not clean it with water.

Troubleshooting

If there is any problem when you use the device, please follow the instructions below to check. If the problem still exists or the device can’ t work normally, please turn off the power supply and contact service center. Do not disassemble or repair the device yourself.

Do not disassemble or repair the device yourself.

Fault	Possible Reasons	Solutions
Power-on fail	If the lithium-battery of the main unit is low	If yes, please charge the main unit at once.
	If the power charger is connected properly	Please ensure it is connected properly.
The vibration is over low	If the lithium-battery of the main unit is low	If yes, please charge the main unit at once.

Technical parameters

DC/Power:	DC: 4.5V Power: 5W
Ideal environment:	Temperature: 5℃~40℃
	Relative Humidity: 860hpa~1060hpa
Dimension:	Master unit: L 223mm*W 102mm*H 92mm
N.W:	850g

Storage

1. In case the storage period exceeds 6 months, please check it and power it on.
2. Do not store close to floor, wall or roof.
3. Keep good ventilation condition and away from direct sunshine and corrosive gases.
4. The product has simple shockproof design and can be transported by air, railway, highway or ship; avoid rain, snow, impact, and always keep the right side up.

After-sales service and warranty

Power check

Check on the power supply: do not turn on the device if voltage of the power supply is beyond the prescribed range.

Maintenance

1. Take measures to prevent moisture, rats and pollution.
2. Switch off the device before cleaning the manual controller.
3. Put the device in safe place after using. Do not put heavy objects on the device.
4. Contact qualified technician if there is any fault. Do not disassemble the device yourself.

Comitment

If there is any defect in performance, you can return or replace the product with the Warranty Card or invoice at the counter where you purchase the product within 7 days after the purchase date, but note that only the product not damaged by outside force and with complete packing, User Manual and other accessories can be returned or replaced. If the product has defects in performance within 15 days after the purchase date, you can choose to replace or repair the product. If the product is purchased through our website or by telephone, you

can 7-day unconditional return/replacement.

Please call for details.

The warranty does not cover the following conditions. However, we can provide repair service (free of repair fee but expenses for replacing necessary parts will be charged) and the prices for components are normally between 10 to 50 yuan.

1. The massager is damaged due to improper operation, storage or maintenance of the customer.
2. The massager is damaged due to disassemble by unauthorized technicians.
3. No Warranty Card is available.
4. The product is damaged due to force majeure.

Warranty method

You can enjoy a One-year free warranty since the purchase date all over the country.

Please offer the Warranty Card to claim for warranty (the free warranty includes man-hour and material expenses, excluding the transportation expense, and we do not provide door-to-door service)

We are also responsible for the reclaim, disposal and recycle of the used products.