

19" HD READY DIGITAL LCD TV WITH USB RECORD

User Guide



Now you have purchased a Logix product rest assured in the knowledge that as well as your 3 year parts and labour warranty you have the added peace of mind of dedicated helplines and web support :

AFTER SALES SUPPORT

UK HELPLINE NO 0871 2000 463 ROI HELPLINE NO 01443 3940 WEBSITE www.skymediauk.co.uk MODEL NUMBER: X19/17-USB

IMPORTANT GUARANTEE INFORMATION

Congratulations on purchasing this television. We hope you have many years of trouble free enjoyment from your purchase.

Your product is covered under the manufacturers guarantee for 36 months from date of purchase.

In the event of a fault being diagnosed, please refer to the frequently asked questions/ troubleshooting section at the rear of this user guide.

If you are still unable to remedy the fault, try resetting the TV to factory settings, (details in this user guide) or contact the helpline.

In the event that a fault is diagnosed, the helpline will arrange to collect the TV from your home or work address, return it to our service centre, repair the item and then return it to you.

If we believe we cannot offer a permanent repair, we will replace the item.

Sky Media UK LTD – Helpline Information

Telephone UK 0871 2000 463, ROI 01443 3940 Email: service@skymediauk.co.uk Web support: www.skymediauk.co.uk

The telephone opening hours are Monday to Friday 8.30am to 6pm, Saturday 9am - 5pm.

Register your manufacturers guarantee on our web site within 7 days of purchase and you will receive an extra 3 months guarantee for FREE (therefore making the manufacturers guarantee 39 months from your date of purchase)

You must retain all packaging materials, in addition to your proof of purchase/receipt, as you will need these in the event of warranty/service support.

This guarantee is in addition to and does not affect your statutory rights.

If you need to call the helpline, you will need the following information.

1) Model Number X19/17-USB

2) Date of purchase

(You can find this on your sales receipt)

3) Serial Number

(You can find this on the rear of the TV)



EXAMPLE OF LABEL ON REAR OF TV

IMPORTANT SAFETY INSTRUCTIONS



Please read these instructions. All the safety and operating instructions should be read before the appliance is operated.

Warnings

To reduce the risk of fire, electric shock or damage to the television, do not expose it to dust, rain or moisture, or place any objects filled with liquids on or near the television.
Do not place the television in a confined space, ensure that nothing can obstruct the

ventilation openings at the rear of the television.

• Do not place naked flames on or near the television.

• Dispose of this television and any components including batteries in an environmentally friendly manner. If in doubt, please contact your local authority for details of recycling.

Safety

• For your safety, this appliance is fitted with a fused moulded 3 pin mains plug. Should the fuse need to be replaced, ensure that any replacement is of the same amperage and approved with the BSI mark.

• Never try and replace the mains plug unless you have adequate qualifications and are legally authorised to do so. In the event that a replacement Mains cable is required, contact the manufacturer for a suitable replacement.

Never use the television if it is damaged in any way.

• Always place the television on a flat level surface avoiding anywhere which may be subject to strong vibration.

• Ensure the television is not placed on top of the power cable as the weight of the television may damage the cable and cause a safety hazard.

• Never place mobile phones, speakers or any other device which may cause magnetic or radio interference with the television. If interference is apparent, move the device causing the interference away from the television.

Maintenance

• To clean this unit, wipe with a soft, dry cloth. If the surfaces are extremely dirty, use a soft cloth dipped in a soap and water solution or a weak detergent solution.

- Use eyeglass cleaner to remove stubborn dirt from the LCD/LED Screen.
- Never use alcohol, paint thinner or benzene to clean this unit.
- Before using a chemically treated cloth, read the instructions that came with the cloth carefully.

CAUTION: If water or other liquid enters the television through the display panel surface, a malfunction may occur.



Packaging

 The safest way to transport your item is in the original box/packaging - please save your packaging for this.

• You will need original box/packaging in the event of warranty/service repair or support. We are unable to carry out warranty/service if you are unable to package it correctly.

IMPORTANT SAFETY INSTRUCTIONS



Please read these instructions. All the safety and operating instructions should be read before the appliance is operated.

Important Information Regarding Use of Video Games, Computers, Captions or Other Fixed Image Displays

The extended use of fixed image program material can cause a permanent "shadow image" on the LCD panel.

This background image is viewable on normal programs in the form of a stationary fixed image. This type of irreversible LCD/LED panel deterioration can be limited by observing the following steps:

1. Reduce the brightness/contrast setting to a minimum viewing level.

2. Do not display the fixed image for extended periods of time.

3. Turn the power off when not in actual use.

Examples of images that you need to watch out for are as follows (this is not an exhaustive list): • TV Channel Logos: e.g. Shopping channel logos and pricing displays-especially if they are

bright and stationary. Moving or low-contrast graphics are less likely to cause ageing of the screen.

- Time Displays
- · Teletext: Do not view a stationary page for long period of time
- TV/DVD Menus: e.g. Listings of DVD disk content

• Pause Mode: Do not leave the TV in pause mode for long periods of time, e.g. When watching DVDs or videos.

Important - Once 'shadow image/screen burn' occurs, it will never disappear and is not repairable under warranty.

How do I dispose of this product?

UK: Waste electrical products should not be disposed of with household waste. Separate disposal facilities exist. For your nearest facilities, please see www.recycle-more.co.uk or in store for details.

ROI: Waste electrical products should not be disposed of with household waste. Separate disposal facilities exist. Check with your Local Authority or retailer for recycling advice.

Batteries

- Observe the correct polarity when inserting batteries.
- Do not use different types of batteries together or mix old and new batteries.
- Dispose of batteries in an environmentally friendly way.
- Certain regions may regulate the disposal of batteries. Please consult your local authority.





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WHAT IS INCLUDED IN THE BOX

Accessories

Included with this TV are the following accessories:

1 x User Guide



1 x Quick Start Guide



1 x Stand



1 x RF Cable



1 x Remote Control



2 x AAA Batteries







1 x USB Memory Stick



Please save your packaging as you will need this in the event of warranty/service repair or support. We are unable to carry out warranty/service if you are unable to package it correctly. The safest way to package your item in the event of warranty/service repair is in it's original box/packaging.

ATTACHING/DETACHING THE STAND

Attaching the Stand

1) Insert the TV into the stand at 45 degrees

2) Twist the TV into the CLOSE position until it clicks into place



IMPORTANT - BEFORE DRILLING ANY HOLES IN THE WALL ENSURE YOU ARE NOT DRILLING WHERE THERE COULD BE ANY ELECTRIC WIRES, WATER OR GAS PIPES

This television requires a VESA 100 wall mount, or equivalent.

Detaching the Stand

- 1) Remove the two screws indicated below
- 2) The stand will now come off



Wall mounting the TV

1) Remove the four screws highlighted below.

2) The wall mount can now be easily attached to the mounting holes on the rear of the TV. These holes are indicated in the picture below.



Important – If wall mounting this TV, only use the screws already provided in the wall mounting holes. Using other screws which are longer could cause irreparable damage to internal parts.

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GETTING STARTED - INITIAL SET UP



Tip: If the TV finds some, but not all, of the Digital channels, the TV is functioning correctly but the signal being received is not strong enough. (The signal strength needs to be above 85% - you can see the signal strength the TV is receiving when you change channels/ programmes) you will need to increase the signal reception in order to receive all of the channels available. The most economical way to do this is by purchasing and connecting a 'signal booster' in between the TV and the TV areial socket. If this does not solve the problem, you will need to upgrade the TV areial to a digital hi-gain compatible aerial

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TV BUTTONS & SOURCE MENU

- Volume up and menu right
- 2 Volume down and menu left
- Programme/Channel up and menu up
- Programme/Channel down and menu down
- 6 Displays Menu/OSD
- 6 Displays the input source menu
- Standby Power On/Off



Choosing Mode/Source

To switch between the different connections is very easy.

Using the buttons on the remote control:

 Press [SOURCE/ AV] - The following will appear
 Press [V] or [A] to select the input you require.
 Press [OK]

Using the buttons on the Television:

 Press [SOURCE]
 Scroll up / down using CH+/ CH- buttons to the input/source you require
 Press Vol+ to change input/source to the one selected.



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REMOTE CONTROL

STANDBY - Switch on TV when in standby or vice versa MUTE - Mute the sound or vice versa ATV - Switch to analogue TV source TV/RADIO - Switch to Freeview and switch between TV and radio in Freeview mode TV GUIDE - Opens the 7 Day TV Guide (Freeview mode) USB - Switch to USB source

REC - To record what is currently on television
 REC LIST - Opens the list of what you have previously recorded
 To restart the current chapter
 To advance forward to the next chapter

🖲 - To stop the playback

B

- 🗐 To play in fast rewind mode
- To play in fast forward mode
- To play/pause (Pause live TV when USB Memory Stick is inserted)

SOURCE - To display the input/source menu INFO - Press once for now/next channel information Press twice for programme information about current programme - Allows you to navigate the on-screen menus and adjust the system settings to your preference MENU - To display OSD menu EXIT - To exit all menus NUMBER BUTTONS - 0 - 9 to select a TV channel directly. - To return to the previous channel viewed FAV - To display FAV menu

VOL #J= - To increase / decrease the sound level SUBTITLE - To switch the dialogue at the bottom of the screen (on/off) ASPECT - To switch the screen between the different picture formats AUDIO - To change the audio language (if available) CH #J= To increase or decrease the channel being watched

TEXT - Teletext mode - To enter Teletext INDEX - Teletext mode - To display the index page REVEAL - Teletext mode - To reveal or hide the hidden words DISPLAY - To switch off the screen when listening to radio P.MODE - Press repeatedly to cycle through the available picture modes SIZE - To change the display size in Teletext mode HOLD - Hold current page which is displayed S.MODE - Press repeatedly to cycle through the available sound modes



CONNECTIONS

	A	USB	USB port
	В	HDMI	HDMI input
	C	VGA(PC)	VGA-PC input
a a	D	VGA(PC) Audio In	3.5mm PC audio input
	e	SCART	SCART input
	6	CI CARD IN	Common Interface Card Input
	G	COAX Audio Out	Digital Coax output (all sources)
	0	VIDEO	Video input
	0	COMPONENT (HD)	Component input (YPbPr)
	J	AUDIO IN (R/L)	Component / Video audio input
	K	RF IN	RF / TV Aerial Input
	0	HEADPHONES	3.5mm Headphone output



Connecting a DVD or Video recorder

Source should be set to SCART



CONNECTIONS

Connecting a Camcorder, Camera or Games Console

Source should be set to Video



Connecting a High Definition (HD) Device

Option 1 - via HDMI to HDMI cable

A HDMI cable can output both video and audio and enables you to enjoy digital-quality video and audio with minimal loss of picture quality.

TV Source should be set to HDMI.



Option 2 - via Component cable

If you are supplied with a cable from the device which has RED, GREEN, BLUE, RED & WHITE connectors you must connect via Component (for picture) and by phono cable (for sound).

TV Source should be set to Component.



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PICTURE MENU





To access this menu, press [MENU] button on the remote control.

If you wish to make changes to any of the default settings, use the scroll $A \lor \lor \blacktriangleleft$ buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Picture Mode - Choose from the following presets

Standard	Default settings	
Personal	Lets you manually alter all the settings	
Movie	Recommended settings when watching a movie	
Sport	Recommended settings when watching sport	
Mild	Set to be lighter in colour and less bright	
Game	e Recommended settings when playing game consoles	

Brightness - Increase or decrease the brightness of the picture Contrast - Switch the balance between black and white Sharpness - Increase or decrease the sharpness of the picture Colour - Increases the colour from black and white

Colour Temperature - Choose from the following presets		
Standard Default settings		
Warm	Increases red within the picture	
Cool Increases blue within the picture		
cool increases blue within the picture		

Noise Reduction - Choose from the following presets		
Low Minimum reduction in interference		
Middle	Medium reduction in interference	
High	Maximum reduction in interference	
Off	Off	

Tip: If you do not press any buttons for 10 seconds, the menu will automatically exit. You can change the length of time before the menu exits automatically - see 'OSD Timer' section.

SOUND MENU





To access this menu, press [MENU] button on the remote control.

If you wish to make changes to any of the default settings, use the scroll AVPA buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Personal	Selects your personal sound settings
Voice	Emphasises voice over other sounds
Music	Emphasises music over voices
Theatre	Provides live and full sound for movies
Standard	Default settings

Tip: Treble and bass levels can only be adjusted when the sound mode 'Personal' is selected.

Bass - To adjust the amount of low frequency within the sound

Treble - To adjust the amount of high frequency within the sound

Balance - To switch the sound between the left and right speakers

Auto Volume Level (AVL) - When on maintains the volume on all sources constant level

Digital Output - This is the digital COAX Audio output. Choose from the following options:

Off	Off
Bitstream	Select this option if you are connecting to a Dolby Digital 5.1 surround sounds amplifier
	via coax cable (True digital signal)
РСМ	Select this option if you are connecting to a Stereo Hi-fi via coax cable (Pulse-code
	modulation (PCM) is a digital representation of an analogue signal)

CHANNEL MENU





To access this menu, press [MENU] button on the remote control.

If you wish to make changes to any of the default settings, use the scroll **AVP** buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Channel Manager - Allows you to lock channels, delete channels, add/remove channel skip, move channel position and rename channels.

Favourite Manager - Add and remove favourites. Up to 4 favourite lists are available

Auto Search - You can select the country and then complete re-tune of the television

Manual Search - Select the start channel (which relates to the frequency) and search manually for a channel.

Note - This only searches for channels in the current source. i.e. Freeview channels on Freeview source

FEATURE MENU





To access this menu, press [MENU] button on the remote control.

If you wish to make changes to any of the default settings, use the scroll AVPA buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

System Lock - This menu allows you to lock certain features of the television so that they can not be used or viewed. For example if you don't want certain channels viewed by children or if the television is to be used in a hotel and you want to limit the volume.

When you enter the system lock menu you will be asked for a pin code. As default it is 0000.

You now have the choice to lock any of the following:

System Lock - Switches all the locks on or off

Key Lock - Stops the buttons on the television working

Source Lock - Press [OK] to enter then apply On to lock the source so it can't be used

Channel Lock - Press [OK] to enter then apply locks to channels you wish to block. This will lock the channels of the source you using, i.e. Analogue, Freeview.

Default Source – You can set the default start up source, so when the television is turned on it goes to this source, i.e. FREEVIEW, SCART, HDMI etc

Default Channel - You can set the default start up channel, so when the television is turned on it goes to this channel.

Maximum Volume – You can limit the maximum volume

Change Pin Code – Press [OK] to enter, first enter the current code, then enter your new code and confirm your new code. Write the new code here so you don't forget it ______

Language - Lets you adjust the different language options available

Programme Schedule - Lets you manually set recording by date, time and number of recordings.

Clock - Allows you to set the clock (as default the information is taken automatically from the digital TV signal)

Hearing Impaired - You can switch on the hearing impaired feature, this provides additional information and subtitles

Sleep Timer - Lets you set the sleep timer so the television automatically switches off after a certain amount of time

Common Interface - Pay per view services require a "smartcard" to be inserted into the TV.

If you subscribe to a pay per view service the provider will issue you with a 'CAM' and a "smartcard". The CAM can then be inserted into the COMMON INTERFACE

PORT (CI Card In).



SETUP MENU





To access this menu, press [MENU] button on the remote control.

If you wish to make changes to any of the default settings, use the scroll $\blacktriangle \nabla \triangleright \blacktriangleleft$ buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

OSD Timer - Lets you adjust the amount of time the On Screen Menu stays on the screen before disappearing First Time Installation - Takes you back to the first time installation screen, so you can completely re-tune both Freeview and analogue

Aspect Ratio - Within the UK the picture format varies depending on the channel/broadcast. There are a number of different option to best meet your needs

4:3 Auto Automatically displays the best picture format. So the Displays the 4:3 picture is in the correct position. May have black lines picture in its At the top/bottom and/or sides. original size. Side bars are shown to fill the 16:10 screen Full 16:9 Fills the screen, Top and so no black bottom bars lines are shown to fill the 16:10 screen. 4:3 pictures will be . stretched 700m 14:9 The picture Displays the is the correct 14:9 picture proportion but in the correct zoomed in to proportion. As fill the screen a result side bars are shown on the screen

Blue Screen - Changes the background when there is no input between clear and a blue background (Only available on some sources)

Reset to default

Reset Menu System - This resets the menus to factory settings. Reset TV Channels - This clears all the TV channels from the television.

Firmware Upgrade - From time to time we may release new firmware to improve the operation of the television (available to download). This menu lets you install the new software/firmware onto the television. Further details of how to do this will be issued with the firmware. Contact the helpline or refer to the 'product support' section of the website.

USING THE TELEVISION AS A COMPUTER MONITOR

IMPORTANT - Before connecting the computer to the television you must ensure the computer settings are correct for the television. You MUST do this using your old monitor.

How to set up for Windows XP & Windows Vista (connecting via VGA cable to the TV)

1) Switch on your computer

2) When finished booting up right click your mouse anywhere on the screen



4) Left click your mouse on Setting/Display Settings. Ensure the screen resolution is set to what is shown in the technical specifications section toward the rear of this user guide. To correct the resolution to that of the television move the slider.



XP Screen







XP Screen

VISTA Screen

6) Left click on the drop down for Screen refresh rate and select 60 Hertz, if you experience picture noise or 'flickering', select 50 hertz or 70 hertz.

7) Click on Apply, then click Yes and the settings will be saved.

8) Now switch off your computer and connect the television (as shown)

9) Switch on the TV, select the input/source to VGA/PC and re-start your PC.

Connecting a Laptop

In addition to the above if you are connecting a laptop to the television you will also need to activate the VGA connection on the laptop. This can vary based on the brand of laptop you have, on many brands/ models, it is as per below.

1) Connect the laptop to the television

2) On the Laptop push buttons The screen will now switch to the television.



KP Screen VISTA Screen 5) Left click your mouse on Advance/Advance Settings and left click on Monitor



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3) Left click your mouse on Properties/Personalise

PC SETUP MENU

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	a Pasta	2
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in the second	And I have been a second se	
- Channel	_	
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To access this menu, press [MENU] button on the remote control.

If you wish to make changes to any of the default settings, use the scroll **AVP** buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Auto Adjust - Lets you automatically configure the television to be used as a computer monitor

Horizontal Position - Changes the horizontal position of the picture

Vertical Position - Changes the vertical position of the picture

Phase - To adjust delay time of phase in order to reduce the noise of picture

Clock - Alter this in order to reduce the noise within the picture

Tip: If the computer is left in-active for a period of time, the television will switch into a 'sleep' state (the screen will power off to save power). To switch back on press the standby button.

USB RECORD

Built into this television is a USB record facility. The benefits of this are as follows:

- Pause live TV/Radio and then playback, fast forward and rewind (up to live TV)
- · One button record, if you decide you want to record the current programme
- Easy programmable recording from the 7 day TV Guide
- Record TV/Radio and watch/listen back on your computer/laptop

This function operates in Digital/freeview mode only.

Included with the television is a 4GB USB high speed Memory Stick. This will allow you to record approximately 2 hours of television.

Due to the nature of the product, it is necessary to use a high speed USB memory stick (as the TV reads from and writes to the memory stick at the same time, some memory sticks may not be suitable)

You can purchase high speed memory sticks from some computer stores, alternatively, we have a selection of tested and compatible memory sticks available to purchase directly from the helpline/web site. These are available in 4GB, 8GB and 16GB. (Please check the web site/helpline for latest specifications and prices)

Minimum Specification - USB Memory Stick

Read Speed	20 MB/s (Mega Byte Per Second)
Write Speed	6 MB/s (Mega Byte Per Second)

If you wish to use a USB portable hard drive larger than 32GB, please refer to the FAQ section at the rear of this user guide.

Setting up the USB Memory Stick

1) Insert the USB Memory Stick into the USB Port located on the side of the television. The TV will now test the speed of the memory

2) You will then have the option to start time shift

Tip: If the TV does not recognise the USB Memory Stick, please check that it is formatted to FAT32.

Pause Live TV/Radio (Time Shift)

Pausing Live TV/Radio is very simple.



I press the play/pause button and the television will pause and the live content will be recorded. To resume watching press play/pause again.

• Press fast forward to go forward in a recording (i.e. to skip adverts)

 $oxed{s}$ - Press fast rewind to go back in a recording (i.e. if you fast forwarded too far)

Tip: When you switch the TV to standby or change channel the Time Shift memory is wiped. To restart time shift you must press play/pause button.

One Button Record

At any point in time you may decide to record the current channel that you are watching. To do this you need to press the [REC] button and the programme will record until it finishes.

Tip: This television contains one TV tuner, therefore it can only record the channel you are watching or record one channel while the television is in standby mode.

Note: USB record function is only avilable in Digital/Freeview TV/Radio mode. Due to copyright laws and illegal copying/recording it is not possible to record to/from any other input/output source.

USB RECORD / 7 DAY TV GUIDE

Record from 7 Day TV Guide

TV Guide is available in Digital TV mode. It provides information about forthcoming programmes (where supported by the freeview channel). You can view the start and end time of all programmes and on all channels for the next 7 days, set reminders and plan your recording

1) Press [TV GUIDE]. The following 7 Day TV Guide will appear.



2) Navigate through the menu using $\blacktriangle
abla igvee h$

You can now:

Record programmes by pressing RED (Press repeatedly to record daily, weekly, monthly) Set a reminder by pressing GREEN View a previous day by pressing YELLOW View the next day by pressing BLUE

3) Press [EXIT] to exit the 7 day TV Guide.

Playing Back Recorded Content

To view all your recordings, press [REC LIST]

You can then simply navigate using ▲▼ ► < to the content you wish to watch and press [OK]



Note: This TV is designed to operate with USB memory sticks up to 32GB. It is possible to use either a USB memory stick or a USB portable Hard Drive of a larger capacity, however, it must be formatted to the FAT32 file system in order to operate correctly. At the time of printing this user guide, Windows XP/Vista computers are only capable of formatting up to 32GB, therefore, you will need a software programme/utility to format larger USB drives/hard drives to FAT32. Additional help and support is available from the web site.

USB MODE / MEDIA PLAYER



USB mode offers playback of various different types of content that you have saved on your USB Memory Stick.

On switching to USB source the above menu screen will appear. The content will be divided into Movies, Music, Photos and Recorded Programmes based on file type.

You can navigate through the menus using the scroll ▲▼ ► ◀ buttons. To confirm the item you wish to play/view press [OK] button.

USING WITH SKY DIGITAL / VIRGIN MEDIA

You may wish to use your TV with Sky Digital, Virgin Media or another cable or Satellite box. There are a number of connection options, the best being connecting via SCART cable.

Connecting via SCART

Connect the SCART cable from the Cable/Satellite Box to SCART of the TV
 Press [SOURCE]
 Press [V] or [/] to select SCART
 Press [OK]

The channel your Cable/Satellite box is displaying will now be shown on the TV.

Connecting via RF

You may wish to share your Sky Digital signal around the home by using an RF connection.

- 1) Connect the RF cable from the RF output socket of the sky/cable box to the 'RF IN' of the TV.
- 2) Switch the TV to analogue TV mode
- 3) Press [MENU] to enter menu
- 4) Press [V] twice to select Channel Menu
- 5) Press [>] to enter menu
- 6) Press [V] to select Auto Search
- 7) Press [OK] and then select Start

Once tuning is complete the first channel will appear. Press [CH+] to move through the channel until you find the Sky channel. The channel can then be moved if you wish, please refer to the Channel Menu, Channel Manager section of this user guide.

USING WITH SKY DIGITAL REMOTE CONTROL (BSKYB) OR UNIVERSAL REMOTE CONTROL

You may wish to use your Sky Digital or a universal remote control to operate some of the functions of this TV. For this you require a 'code' that needs to be programmed into your Sky Digital or universal remote control.

For codes for universal remote controls, please visit our website where you will find the very latest information and codes. For codes for Sky/Sky+/Sky HD, please note that at the point of manufacture, BSkyB have not launched the code required for this model of TV. They are due to launch a new remote control which should include the necessary code to operate the functions of the TV during 2010 (called revision 9).

Please check our website for updates, alternatively, see some alternative options of remote controls that are available.

The One for All remote controls shown on the right will operate all of the functions of the Sky box in the same way the original remote control will, in addition, they will also operate the functions of this model of TV. The One for All versions shown are only available to purchase from the helpline/website. When you order, we will need to know the model and serial number of your TV in order that we can include the necessary software/code for your particular TV.



The original Sky remotes are shown for comparison purposes only.

One for All

Sky Onjinute

FREQUENTLY ASKED QUESTIONS

TV	I have tuned in Digital TV but I am not receiving any or all of the channels and/ or the channels I receive are breaking up	 Check you are in an area that can receive Freeview. Visit www. freeview.co.uk or call 08701 111 270. Check you are using an aerial that is able to receive a good digital signal. In most cases, you will need an outdoor digital hi-gain/wideband aerial. In areas that have excellent Freeview coverage, you may be able to use a loft type aerial but it is highly likely that you will also need to connect a booster between the back of the TV and the TV aerial wall socket. Unfortunately, to receive a good enough digital signal, it is not possible to use a portable/indoor type aerial. This may change once the analogue signal is switched off in 2012 and the Digital signal strength is increased.
Game Consoles	I have connected my PS3 to the TV via HDMI, but I am not receiving any pictures or sound on my Console	1) Ensure the TVs source is on HDMI 2) Check your settings on your PS3 are as per the PS3 instruction manual
Game Consoles	I have connected my Xbox 360 to the TV via Component Cables (Red, Green & Blue) but I am not receiving any sound	Component cables only provide HD Pictures. For the sound you will need to connect the Red & White audio cables on the Xbox to the Red & White phono inputs on the rear of the TV. Please refer to the 'Connections' pages.
VCR/DVD Recorder	I have connected the TV to my VCR or DVD Recorder via SCART but it is not recording	In addition to connecting via SCART, you should connect the aerial cable from the wall socket to your VCR/DVD Recorder and another aerial cable from the VCR/DVD Recorder to the TV
General	I would like to have louder sound by connecting additional speakers	There are 2 options: 1) Use Digital COAX output that can be connected to an amplifier/ surround sound system output and a 3.5mm to phono cable (available separately) to connect to an amplifier/surround sound system 2) Use the 3.5mm headphone output and a 3.5mm to phono cable (available separately) to connect to an amplifier/surround sound system
General	Why are some options in the menu unavailable and greyed out	Some options are only available in certain sources, i.e. HDMI, PC/ VGA. They are unavailable in the other sources where they have no affect.
USB Mode	I have inserted a USB Memory Key, but the TV does not recognise it	Ensure the USB Memory Key is formatted to type FAT32.
USB Mode	Using a USB portable hard drive	If you wish to use a portable hard drive larger than 32GB, please note that it must be formatted to the FAT32 file system in order to operate on this TV. Windows XP/Vista computers are only capable of formatting up to 32GB, therefore, you will need a software programme/utility to format larger hard drives. Please refer to the web site for more information.
USB Record / TV	I can not change the channel, access the menu or use the red button	During Time Shift you can not change the channel, access the menu or use the red button
USB Record / TV	When using the USB to record the picture 'breaks up' or experience loss of sound.	Check the USB Memory Stick meet the minimum requirements of Read Speed - 20 MB/s (Mega Byte Per Second), Write Speed - 6 MB/s (Mega Byte Per Second)
System Lock	I have changed the password on the television and now forgotten it	There is a master password of 4711, to gain access to the TV menu and reset the normal password

Additional support is available on the website: www.skymediauk.co.uk

Helpline No UK. 0871 2000 463 ROI. 01443 3940 Web Support: www.skymediauk.co.uk Model Number: XI9/I7-USB

TECHNICAL SPECIFICATION

Model	X19-17-USB
Size (Inches)	19″
Resolution	1440 x 900
Contrast Ratio	1000:1
Brightness cd/m2	300
PC RGB	Yes
RF	75 ohm Antenna / PAL-SECAM
Video	1 x SCART, 1 x Video, 1 x Component (YPbPr - 1080i)
Sound Inputs	1 x 3.5mm jack for PC audio input, 1 x pair RCA shared for Video & YPbPr (component) audio input
Sound Outputs	1 x Coax Audio output, 1 x Headphone output
HDMI	1 (up to 1080i)
Watts (RMS)	2 x 3
Voltage	110-240v 50/60Hz 1.5A 48W (standby <1W)
Inc Stand	465W x 410H x 200D
Net (Kgs)	5.0

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DIGITAL SWICHTOVER

Television in the UK is going digital, bringing us all more choice and new services. Starting late 2007 and ending in 2012, television services in the UK will go completely digital, TV region by TV region.

How the switchover affects your TV equipment.

Your new TV has a digital tuner built in, which means it is ready to receive the Freeview signal by simply connecting it into your aerial socket (you can check if you can get digital TV through your aerial now or whether you will have to wait until the switchover at www.digitaluk.co.uk)

When the TV switchover happens in your area, there are at least two occasions when you will need to re-tune your TV in order to continue receiving your existing TV channels and also to pick up new ones. Digital UK, the body leading the digital switchover, will advise you when you need to retune during the switchover.

How to retune.

Retuning your TV is a very quick and simple process. We recommend that you retune every few months to ensure you are receiving the very latest TV and radio channels that are broadcast.

1) On the remote control press [MENU] followed by 8 - 8 - 8 - 8 (so the number 8 button four times) 2) The First Time Installation menu will appear. Press [OK] and tuning will take place.

For help and support regarding the digital switchover, please contact Digital UK:

Telephone: 08456 50 50 50 (calls charged at local call rate, approx 3p per minute daytime or 1p per minute evenings from a BT landline)

Digital UK website: www.digitaluk.co.uk



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