

MobileFlex Version 1.0 Portable Technology Solutions, LLC

Telephone: 1-877-640-4152 Fax: 1-501-421-5085

http://www.ptshome.com support@ptshome.com



This document and the software described by this document are copyright 2001-2007 by Portable Technology Solutions LLC. All rights reserved. Use of the software described herein may only be done in accordance with the License Agreement provided with the software. This document may not be reproduced in full or partial form except for the purpose of using the software described herein in accordance with the License Agreement provided with the software. Information in this document is subject to change without notice.

Windows is the registered trademark of Microsoft Corporation. All other trademarks are the property of their respective owners

PORTABLE TECHNOLOGY SOLUTIONS LLC WILL NOT BE LIABLE FOR (A) ANY BUG, ERROR, OMISSION, DEFECT, DEFICIENCY, OR NONCONFORMITY IN MOBILEFLEX OR THIS DOCUMENTATION; (B) IMPLIED MERCHANTIBILITY OF FITNESS FOR A PARTICULAR PURPOSE; (C) IMPLIED WARRANTY RELATING TO COURSE OF DEALING, OR USAGE OF TRADE OR ANY OTHER IMPLIED WARRANTY WHATSOEVER; (D) CLAIM OF INFRINGEMENT; (E) CLAIM IN TORT, WHETHER OR NOT ARISING IN WHOLE OR PART FROM PORTABLE TECHNOLOGY SOLUTIONS CORPORATION'S FAULT, NEGLIGENCE, STRICT LIABILITY, OR PRODUCT LIABILITY, OR (F) CLAIM FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, OR LOSS OF DATA, REVENUE, LICENSEES GOODWILL, OR USE. IN NO CASE SHALL PORTABLE TECHNOLOGY SOLUTIONS LLC LIABILITY EXCEED THE PRICE THAT LICENSEE PAID FOR MOBILEFLEX.

MobileFlex

for Windows Mobile and Pocket PC

Table of Contents

| Chapte | 1։ Introdu | uction | 4 | | |
|--------|----------------------------------|---|----|--|--|
| 1.1 | What is | MobileFlex? | 4 | | |
| 1.2 | Free Tria | al | 4 | | |
| 1.3 | | g MobileFlex | | | |
| 1.4 | | lex Batch or Wireless Mode | | | |
| 1.5 | | ible PDAs and Bar Code Terminals | | | |
| 1.6 | MobileF | lex Support | 5 | | |
| 1.7 | How to E | Buy MobileFlex | 5 | | |
| Chapte | 2: Installa | ation | 7 | | |
| 2.1 | System | Requirements | 7 | | |
| 2.2 | Automatic Installation | | | | |
| 2.3 | | lex Database Configurations | | | |
| 2.4 | | MobileFlex on Multiple PDAs | | | |
| 2.5 | | ring MobileFlex | | | |
| 2.6 | | ng MobileFlex Installation | | | |
| Chapte | · 3: Data Sy | nchronization | 11 | | |
| 3.1 | MobileFlex Synchronization Modes | | | | |
| 0.1 | 3.1.1 | Wireless | 11 | | |
| | 3.1.2 | Batch | | | |
| Chapte | · 4: Managi | ng Inventory | 13 | | |
| 4.1 | Syncing | a Store Item List (Batch Mode Only) | 13 | | |
| 4.2 | | ·m | | | |
| 4.3 | Conduct | Conducting Inventory Audits | | | |
| | 4.3.1 | Creating Physical Inventory for MobileFlex in RMS | 15 | | |
| | 4.3.2 | Syncing Physical Inventory to MobileFlex | 17 | | |
| | 4.3.3 | Conducting a Standard Physical Inventory | 18 | | |
| | 4.3.4 | Conducting a Blind Physical Inventory | 19 | | |
| | 4.3.5 | Syncing Physical Inventory Counts to RMS™ Store Operations | | | |
| | 4.3.6 | Completing the Physical Inventory | 19 | | |
| Chapte | 5: Shippin | ng and Receiving Inventory | 22 | | |
| 5.1 | Managir | ng Purchase Orders with MobileFlex | 22 | | |
| | 5.1.1 | Creating Purchase Orders | 22 | | |
| | 5.1.2 | Synchronize Purchase Orders to MobileFlex (Batch Mode Only) | 25 | | |
| 5.2 | View Ite | ms on a Purchase Order | | | |
| 5.3 | Receive | Receive Inventory via Purchase Orders | | | |
| 5.4 | | Transfer In Orders | | | |
| | 5.4.1 | View Items on Store to Store Transfers | | | |
| | 5.4.2 | Receiving Inventory on Transfer In Orders | 31 | | |
| 5.5 | Shipping | nventory | 32 | | |

| 5.6 | Ship Items on the Store out Transfer | 34 |
|---------|--------------------------------------|----|
| Chapter | r 6: Sale Labeling and Re-Labeling | 36 |
| 6.1 | Re-Labeling | |
| | 6.1.1 Re-Label Log | 37 |
| 6.2 | Sale Labeling | |
| | 6.2.1 Sale Label Log | 38 |
| Chapter | r 7: MobileFlex Plug-ins | 40 |
| 7.1 | Wireless Plug-in | |
| 7.2 | Printer Plug-in | 40 |
| 7.3 | The Launcher Shortcut | |

Chapter 1: Introduction

1.1 What is MobileFlex?

MobileFlex enables Microsoft™ Retail Management Software users to extend their RMS systems to the point of activity. With MobileFlex, end users can eliminate errors and streamline processes that benefit from barcode enabled data collection including inventory, shipping and receiving, sale mark downs and shelf re-labeling. MobileFlex is simple to install and connects seamlessly to your RMS data via batch or wireless technology.

Highlighted Features:

- Seamless data sharing to mobile terminals via wireless or batch technology.
- Customizable label printing supports most mobile and desktop barcode printers.
- Tight integration with RMS allows data to flow directly between handheld and RMS databases.
- Easy to configure to meet specialized needs.

1.2 Free Trial

MobileFlex is a shareware application. Shareware applications allow end users to trial full feature sets of software applications for no fee. We encourage anyone trialing MobileFlex to contact us with any questions that arise during the trial process so we can insure you are completely satisfied with the product after purchase.

The trial download is limited in that only 5 records will transfer to and from each handheld session to RMS. After you purchase MobileFlex, simply fill out the MobileFlex Registration Request Page accessible from your PC's Start Menu. A registration code will be sent within 24 hours. Alternatively, you can register from our website at http://www.mobileflex-pos.com. This registration code will activate your trial version, enabling it for full use. There is no need to reinstall.

1.3 Learning MobileFlex

To discover the full power of MobileFlex, we strongly recommend that you read this manual thoroughly. We also encourage users to take advantage of training classes offered by most MobileFlex dealers.

1.4 MobileFlex Batch or Wireless Mode

MobileFlex can share data with RMS in either a batch or wireless mode depending on the barcode terminal capabilities and the availability of a wireless network.

Batch mode allows users without a wireless network to sync RMS data directly to their PDA for inventory audits, label printing and other RMS operations. After the user has completed the necessary tasks, data is simply synchronized back to the RMS database.

Wireless Mode enables end users to view and share data in a real time environment with RMS. This does require a wireless network to be in place.

1.5 Compatible PDAs and Bar Code Terminals

MobileFlex is designed to extend the reach of your RMS data with or without a bar code enabled PDA. However, to discover the full power of MobileFlex, we recommend using a barcode

enabled PDA. A partial list of the current barcode enabled PDAs supported by MobileFlex are listed below. Most of these units are available for purchase at http://www.mobileflex-pos.com. Also available through MobileFlex resellers.

Currently Supported Windows Mobile 2003, 5.0, Pocket PC, Windows CE, and CE.Net Bar Code and PDAs Terminals include:

Symbol PPT2700 Series

Symbol PPT2800 Series

Symbol PPT8800 Series

Symbol PDT8100 Series

Symbol MC50 Series

Symbol MC70 Series

Symbol MC3000 Series

Symbol MC9000 Series

Intermec

Most Unitech devices

Most Opticon devices

Most Data Logic devices

Most HandHeld Products devices

PSC

MobileFlex with Socket Plug-in scanner is compatible with the following devices:

IPAQ

Dell Axim

Most Casio Handhelds

Most Windows Mobile cell phones and PDAs

1.6 MobileFlex Support

As a registered MobileFlex user, you receive free e-mail support for 30 days from the date of purchase. During this period, we are available to answer any MobileFlex questions. Our goal is to provide MobileFlex users the tools to capitalize on the efficiencies of mobile and bar code technology. Please visit http://www.mobileflex-pos.com to learn more. To contact Technical Support, please e-mail support@ptshome.com.

Extended support agreements, including phone support, can be purchased through your MobileFlex value added reseller.

An easy to use knowledge base is available to answer the most common MobileFlex questions. The knowledge base is located at http://www.mobileflex-pos.com/kb/

We also host a MobileFlex User Group. The group was created to offer our users a communication channel in which to discuss MobileFlex. You can join the MobileFlex User Group at http://www.mobileflex-pos.com.

1.7 How to Buy MobileFlex

MobileFlex is available for purchase through RMS Resellers nationwide. Contact a MobileFlex representative directly at 1-877-640-4152 for a list of local resellers or visit the MobileFlex website at http://www.mobileflex-pos.com/.

Chapter 2: Installation

MobileFlex Value Added Resellers specialize in RMS systems and integration. They are certified in MobileFlex and RMS enabling them to handle any integration question or concern you may have. MobileFlex resellers also specialize in providing cost effective bar code and wireless systems for end users.

Chapter 2: Installation

This chapter explains the steps for installing MobileFlex in detail.

2.1 System Requirements

- 1. Windows 98/NT/2000/XP/Vista
- 2. ActiveSync version 3.5 or higher
- **3.** A PDA or Bar Code enabled terminal running Windows Mobile, Pocket PC, or CE version 3.0 or higher.
- **4.** If MobileFlex is going to run in a Wireless environment, a license of Mobile Flex Wireless Server is required.
- **5.** A licensed version of Microsoft RMS[™] 1.3 or higher.

2.2 Automatic Installation

- 1. Download **mobileflex_ppc.exe** from http://www.mobileflex-pos.com or any authorized reseller's website.
- 2. Double click **mobileflex_ppc.exe** in the folder to which you saved the download.
- 3. Follow the standard installation instructions.
- 4. The MobileFlex application is now ready for use on your portable device or will be available on your next ActiveSync depending on your configuration. The MobileFlex application is located under Start Menu→Programs on your PDA. It is also available from your Pocket PC via the shortcuts taskbar after running for the first time.

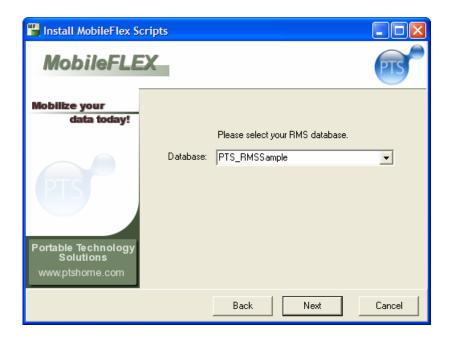
2.3 MobileFlex Database Configurations

After installing MobileFlex to the handheld, the application will now ask you to configure your Microsoft ™ RMS Database location.

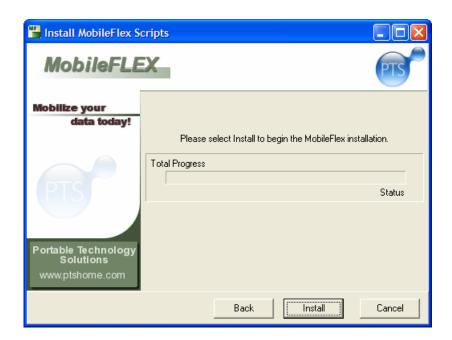


1. Select your RMS Server from the **Server** drop down menu.

- 2. Select the authentication preference; Windows NT or SQL Server.
- 3. Enter your SQL Server User Name.
- 4. Enter your SQL Server Password.
- 5. Click the Next button.



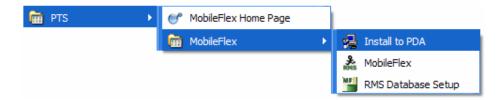
- 6. Select your RMS Database from the **Database** drop down menu.
- 7. Click the Next button.



8. Click the **Install** button to begin the installation.

2.4 Installing MobileFlex on Multiple PDAs

Before installing MobileFlex on multiple PDAs, it is recommended that each PDA be connected at least once via ActiveSync and assigned a PDA user name. With MobileFlex installed on your PC, use the **Install to PDA** shortcut to install the PDA portion of the application to the PDA(s) in your installation. The PDA install tool can be found on your PC. Click **Start** \rightarrow **Programs** \rightarrow **PTS** \rightarrow **MobileFlex** and select **Install to PDA**. Simply perform an ActiveSync and MobileFlex is installed on the PDA.



2.5 Registering MobileFlex

MobileFlex is an application that requires registration for full functionality. The trial version of MobileFlex limits the number of records transferred to the PC to five (5), and the number of sessions to three (3). Once MobileFlex is registered, these trial limitations are lifted.

We encourage all users who benefit from MobileFlex to register their copy. To register MobileFlex, we only require your MobileFlex PDA ID, order number, plug-ins being used (wireless, or print) and an e-mail address. We generate a unique registration code for each MobileFlex PDA ID and the version of MobileFlex you select so it is important that you send the ID exactly as it appears on the MobileFlex splash screen - capitalization is critical.

How to Register:

- On your PC, click on Start → Programs → PTS → MobileFlex, and select Registration Info.
- 2. Locate the PDA IDs you wish to register, and click on the link to purchase the software. If you have already purchased MobileFlex through PTS or an authorized reseller please proceed to step 4.
- 3. Once your purchase is completed and payment is received, you will receive an order confirmation from PTS.
- 4. Complete, review and submit the Registration Info form on your PC.
 - Note: Make sure that the correct version of MobileFlex is selected. Also confirm that plug-ins and external devices are selected if they are being used.
- **5.** Once this step is completed, your registration code is e-mailed to the address provided. This process usually takes one hour but we ask that you allow one business day in the event of heavy traffic or any other delay.
- **6.** Once you receive your registration code, follow the instructions below to enter the code into your PDA.

Entering Your Registration Code

1. Start the **MobileFlex** application on the PDA.

Chapter 2: Installation

- 2. Click the Register button in the MobileFlex Splash Screen.
- 3. Enter your **Registration Code** at the Code prompt.
- **4.** If the Registration Code is valid, you will receive a **Thank you for Purchasing MobileFlex** message.

2.6 Removing MobileFlex Installation

In the unlikely event that you would like to remove MobileFlex from your PDA, follow these simple instructions.

- 1. Use the Add/Remove Programs feature in MS Windows via control panel to remove MobileFlex from your PC.
- 2. On your PDA, navigate to Start → Settings → System → Remove Programs. Highlight MobileFlex and select **Remove.**

Chapter 3: Data Synchronization

3.1 MobileFlex Synchronization Modes

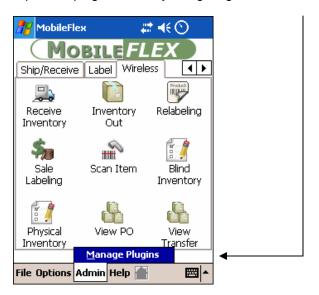
Mobile Flex is available in two data synchronization modes: real time over a wireless network or batch using a batch synchronization process. In batch mode, a user must place their PDAs in the cradle and perform a synchronization after changes are made.

3.1.1 Wireless

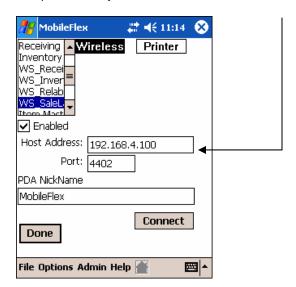
In wireless mode, the handhelds are viewing and editing RMS™ data in a real time environment utilizing a wireless network. This allows all users connected to MobileFlex to see any changes made to the RMS™ data immediately.

To connect MobileFlex to the MobileFlex Wireless Server follow these steps:

1. Open the plug-ins form by navigating to Admin→Manage Plugins.



2. From the Plugins form, enter the IP address and port of the server and click **Done**. This needs to be performed for each wireless session being used. Wireless sessions are preceded by a "WS_" in the session name.

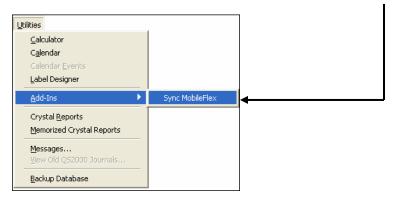


Once connected, all MobileFlex transactions are performed in real time over a wireless network.

3.1.2 Batch

MobileFlex is pre-configured to operate in batch synchronization mode. Batch synchronization requires a cradle to be tethered to a host PC with a licensed copy of RMS[™]. When running in batch mode, records are initially sent to the PDA for processing. Once the synchronization is complete, the connected PDA now contains all the up to date information entered in the RMS[™] system. Synchronization should occur after all tasks are completed on the PDA. This keeps all connected PDAs current with the most recent RMS[™] data.

To perform this synchronization, open the RMS™ Store Operations. Select Utilities→Add-Ins→Sync MobileFlex. This synchronizes all of the RMS™ store data with MobileFlex running on the handheld device.



Chapter 4: Managing Inventory

MobileFlex features simple to use inventory modules which streamline store inventory operations, reduce errors and offer a significant return on investment. Item descriptions can be viewed and modified on the store floor via the Item List module. Additionally, inventory audits can be conducted on the handheld including Physical Inventory and Blind Physical Inventory which greatly increases inventory count speeds and reduce errors.

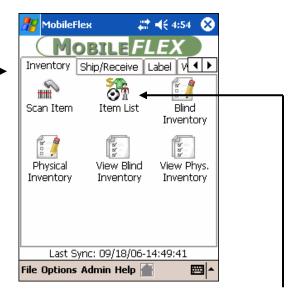
4.1 Syncing a Store Item List (Batch Mode Only)

Having the store item list on the handheld is very helpful to store personnel. Item lists are traditionally used to quickly visually find store merchandise without access to the barcode. Using the item list, the store personnel can find items, check inventory levels, as well as check pricing and sale information.

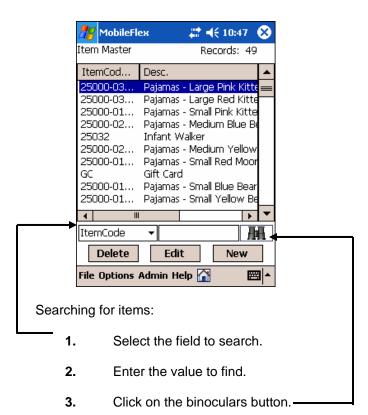
Note: All of the inventory sessions can also be performed in a wireless real-time environment. To do this, follow the steps in section 3.1.1 to connect to the MobileFlex Wireless Server. Use the Wireless tab on the Launcher to open each of the inventory sessions described below.

To sync and view a Store Item List in MobileFlex, follow these steps.

- 1. In the RMS Store Manager application on the PC, simply navigate to Utilities Synchronize MobileFlex and select **Synchronize MobileFlex**.
- 2. The next time a handheld is connected to the cradle the latest Item List is sent to the PDA.
- 3. To access the Item List go to the MobileFlex Launcher. From the Launcher select the **Inventory** Tab.



6. To view the entire Item Master table, tap the **Item List** icon. This opens the item list where the user may search for items contained in the Store inventory. A screen shot of the store list is shown below.

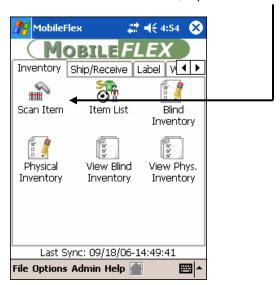


4. If an item is found it will open the item in the entry form.

4.2 Scan Item

When store personnel have access to an item's barcode but need additional information on an item such as price, sale price, end of sale date and stock levels. The Scan Item Module is used.

1. To access the Scan Item Form, tap the Scan Item icon.



2. The user is brought to the Scan Item Form. The user may scan item codes into the Item Code field or key the value in using the keyboard, if necessary. If the item is found in inventory it is displayed within the form. The form will display data such as: Item, Description, Location, Price(s) and Quantity.



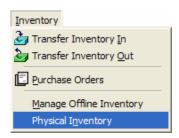
4.3 Conducting Inventory Audits

This chapter describes how to perform physical inventories and blind physical inventories using RMS™ in conjunction with MobileFlex. Standard Physical Inventories are commonly used in order to quickly correct inventory discrepancies and allow end users to initiate investigations into these errors. Blind Physical Inventories do not give store personnel visibility into expected stock levels and are traditionally used by management to speed the inventory process and at the same time allow management to uncover all inventory discrepancies.

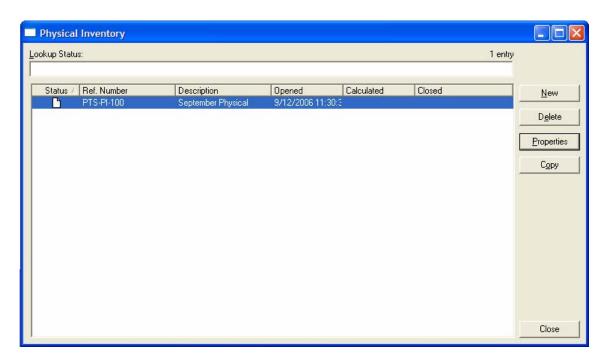
4.3.1 Creating Physical Inventory for MobileFlex in RMS

To conduct a physical inventory using MobileFlex, one must be created and opened using RMS™ Store Operations. To do this, follow these steps.

1. Select Inventory > Physical Inventory from the File menu.



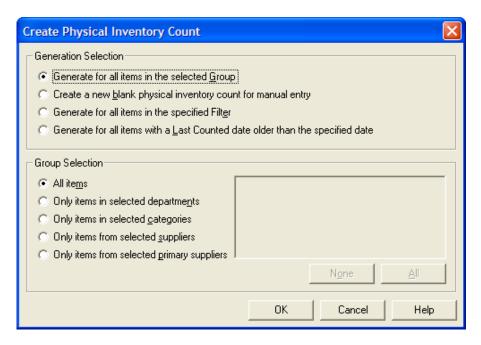
- 1. A list of all currently open physical inventories will appear.
- 2. To create a new physical inventory click **New**.



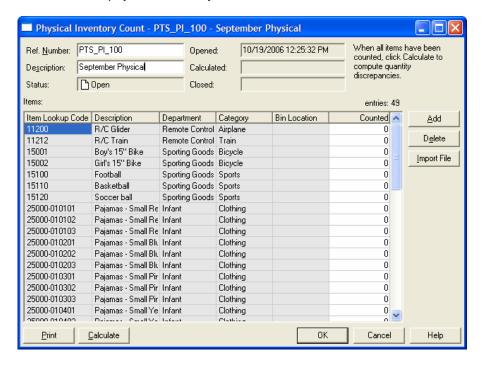
4. In the Create Physical Inventory Count screen select a physical inventory type.

Note: Refer to the RMS[™] user manual for more information on the different options when creating a physical inventory.

5. For this example we will select **Generate for all items in the selected group** and select **All Items** from the group selection area. After the selections are made click **OK**.



6. A dialog displaying all the items in the selected group will be displayed. Enter a reference number and a name for the physical inventory. Finally, click **OK** to create the physical inventory.

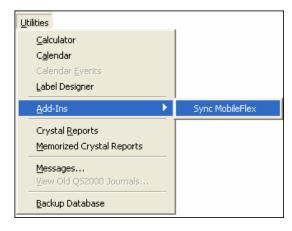


The physical inventory list will now contain the newly created physical inventory and is available for the PDA.

4.3.2 Syncing Physical Inventory to MobileFlex

If using MobileFlex in batch mode the new physical inventory information must now be synced to the handheld. These steps can be ignored when operating in a wireless environment.

- 1. Select Utilities→Sync MobileFlex from the File menu.
- **2.** A dialog box will be displayed showing the synchronization progress.

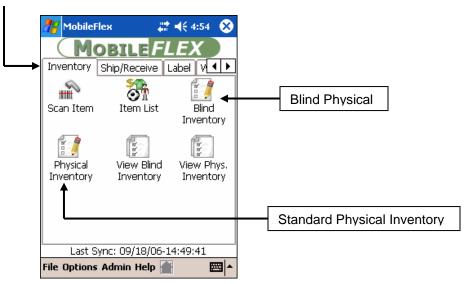


3. Once the synchronization is complete the newly created physical inventory can be completed using the handheld device.

4.3.3 Conducting a Standard Physical Inventory

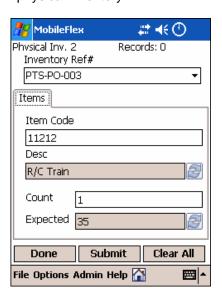
Standard Physical Inventories allow store personnel to scan items to be counted and check the expected quantities. These items can then be scanned one by one or they can be counted and entered manually using the PDA's keyboard. To complete a standard physical inventory follow the following steps.

Open MobileFlex on the handheld. The main Launch screen will be displayed. Select the Inventory tab, and select the type of physical inventory preferred.



To begin the inventory:

1. Select the reference number that matches the value you entered when creating the physical inventory.

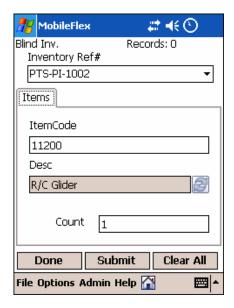


2. Begin scanning items. When an item is scanned the item description and expected quantity appears.

3. Continue scanning items one by one, or enter the value by tapping in the quantity field. When the quantity field is selected a number pad will appear where the user can enter the counted quantity manually.

4.3.4 Conducting a Blind Physical Inventory

The blind inventory does not display item information when a scan is performed. After scanning a count is added and this is added to the running total during the physical inventory.



To complete a blind physical inventory:

- 1. Select the Physical ID reference number from the **Inventory Ref#** drop down.
- 2. Scan an item into the Item Code field.
- Enter the quantity counted in the Count field or simply select Submit to count one item.

4.3.5 Syncing Physical Inventory Counts to RMS™ Store Operations

When operating in batch mode the physical inventory data must now be synchronized. These steps can be ignored when operating in a wireless real-time environment.

To do this, simply place the handheld device in the cradle, open RMS[™] Store Operations, and select Utilities→Sync MobileFlex from the File menu. Your counts will now be transferred into the RMS[™] system.

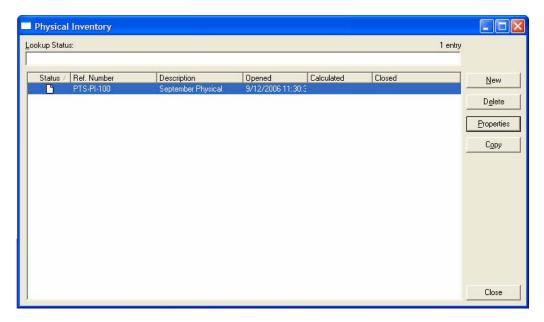
4.3.6 Completing the Physical Inventory

When the physical inventory count has been completed using MobileFlex the inventory counts must be committed to your store inventory. Select Inventory Physical Inventory from the File menu.

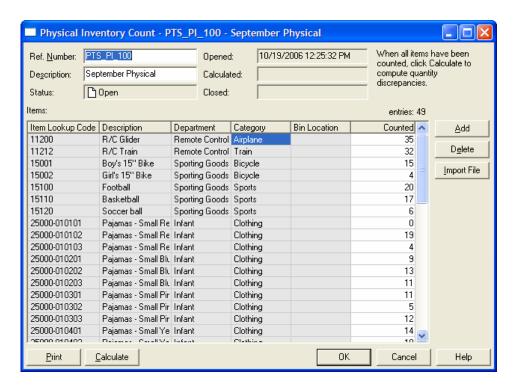
Chapter 4: Managing Inventory



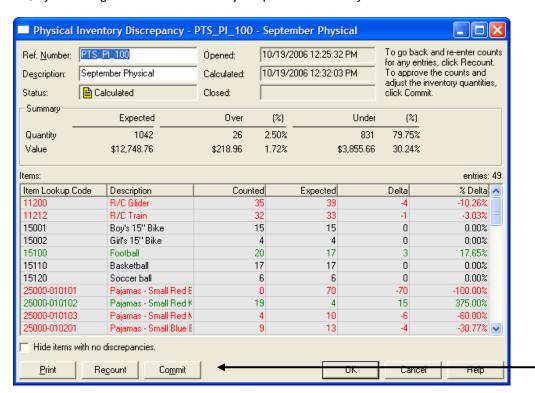
The physical inventory list will appear. Double click on the physical inventory which was just performed.



The counts will now be displayed which came down from the handheld. At this point the user can either edit these values or calculate the discrepancies. To calculate the discrepancies select **Calculate**.



The inventory count discrepancies will be displayed and the user may now commit this to the item list, by selecting **Commit**. This will adjust quantities within your store database.



Chapter 5: Shipping and Receiving Inventory

MobileFlex features Shipping and Receiving modules that allows store personnel to receive items on purchase orders, receive store transfers and ship items from inventory. Each module quickly and easily adjusts store inventory and minimizes errors when shipping and receiving.

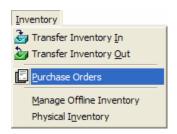
5.1 Managing Purchase Orders with MobileFlex

In order to receive items using MobileFlex, purchase orders must first be created and transferred to the handheld device. This operation is included in the RMS documentation but is documented here to further describe the MobileFlex workflow.

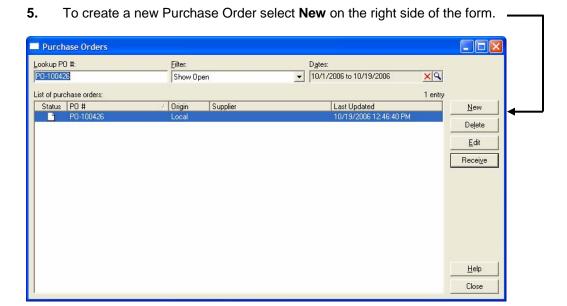
Note: All of the shipping and receiving sessions can be performed in a wireless real-time environment. To do this, follow the steps in section 3.1.1 to connect to the MobileFlex Wireless Server. Then use the Wireless tab on the Launcher to open each of the inventory sessions described below.

5.1.1 Creating Purchase Orders

 Open RMS[™] Store Manager. Navigate to Inventory→Purchase Orders, or use the TaskPad.



4. This opens a dialog displaying all currently open Purchase Order in the RMS™ system.



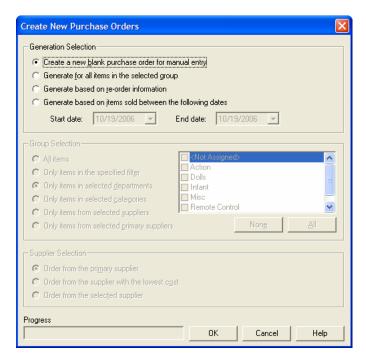
MobileFlex- PPC M-0001.0

Chapter 5: Shipping and Receiving Inventory

- **6.** The Purchase Order creation dialog will be displayed.
- **7.** Select the type of purchase order to be created.

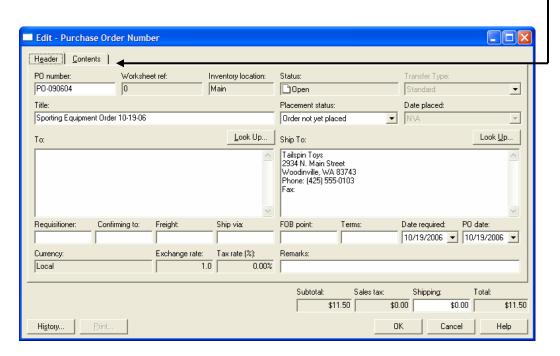
Note: For more information on these options refer to the RMS[™] user guide for creating purchase orders.

7. In this example, the Create a new blank purchase order for manual entry is selected. This option allows the user to add items to the purchase order as needed.

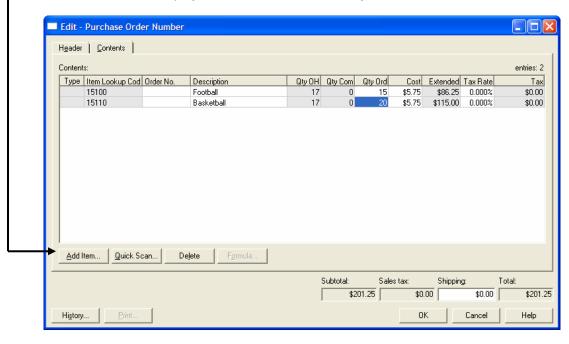


- **8.** After creating a blank purchase order, the Purchase Order dialog is displayed.
- **9.** Enter information regarding the PO from this dialog

10. Click on the Contents tab to begin adding items to the purchase order. -



- 11. Inventory items can be added from the contents tab.
- 12. Click Add to display a list of the store's inventory and add items as needed.



Edit - Purchase Order Number Header Contents PO number Worksheet ref: Inventory location: Status: 0 PO-090604 Main Open ┰ Placement status: Date placed: Sporting Equipment Order 10-19-06 Order not yet placed Order not yet placed Look Up.. Look <u>U</u>p.. Tailspin Toys 2934 N. Main Street Woodinville, WA 83743 Phone: (425) 555-0103 Requisitioner: Confirming to: Freight: Ship via: FOB point: Date required: P0 date 10/19/2006 🕶 10/19/2006 💌 Currency: Exchange rate: Tax rate (%): Remarks: 0.00% Local 1.0 Subtotal: Sales tax: \$207.00 \$0.00 \$0.00 \$207.00

13. In order for this information to be synchronized to MobileFlex, the Purchase Order must be marked as **Ordered** from the **Placement status** drop down.

Note: For more information on Purchase Orders please refer to the RMS[™] user guide.

ΟK

Cancel

Help

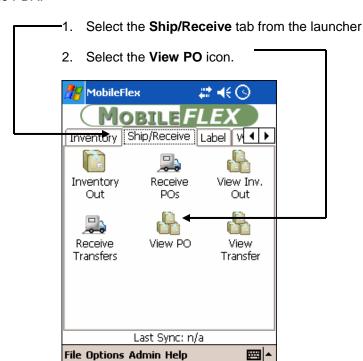
5.1.2 Synchronize Purchase Orders to MobileFlex (Batch Mode Only)

When the Purchase Order has been completed, MobileFlex should now be synchronized. Select Utilities→Sync MobileFlex from the RMS[™] Store Operations File menu. The Synchronization dialog will appear. When the synchronization is complete MobileFlex will contain the new Purchase Order information.

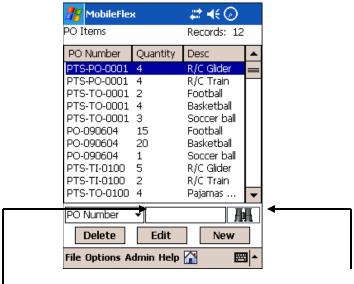
History..

5.2 View Items on a Purchase Order

Using MobileFlex a user can view all items and their quantities on a purchase order directly on the PDA.

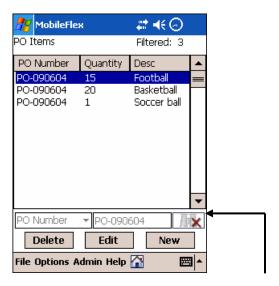


3. This will bring up a form showing all open Purchase Orders.



4. Scan or enter the PO reference number in the **Find** field. If entered using the keyboard select the **binoculars** button. The grid is now filtered to show all items on the PO and the ordered quantity.

Chapter 5: Shipping and Receiving Inventory

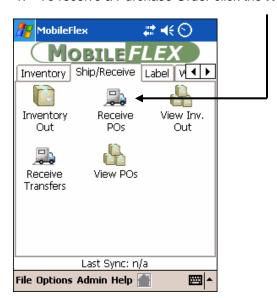


5. Press the **binoculars** button again to remove the filter.

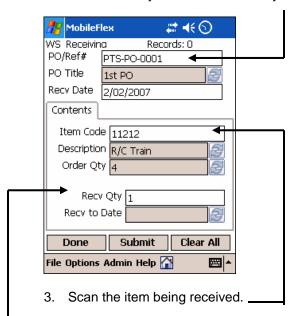
5.3 Receive Inventory via Purchase Orders

Open MobileFlex, from the Launcher screen select the **Ship/Receive** tab. If using the MobileFlex Wireless Server, select the **Wireless** tab and click on **Receive Inventory**.

1. To receive a Purchase Order click the Receive POs icon.



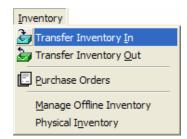
2. From the entry form select the PO you are receiving.



- If required enter the number of items to being received or click Submit to receive one item.
- 5. When complete click **Done**.
- 6. Synchronize MobileFlex using the **Sync MobileFlex** process described in section 3.1.2.

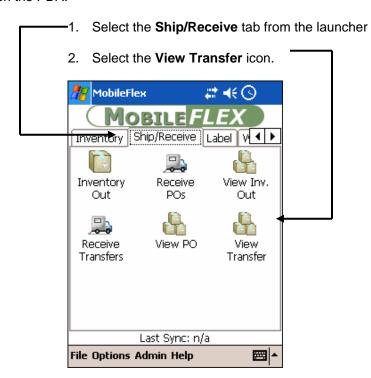
5.4 Creating Transfer Inventory In Orders

When transferring items from store to store a Transfer Order is created within RMS[™]. The process for receiving a store transfer is similar to creating a Purchase Order. Open RMS[™] Store Manager and select Inventory → Transfer Inventory In. From here follow the steps in 5.1.1 for creating a Transfer Order and adding items.

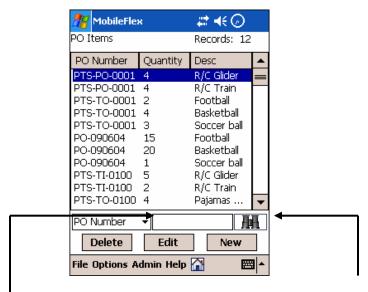


5.4.1 View Items on Store to Store Transfers

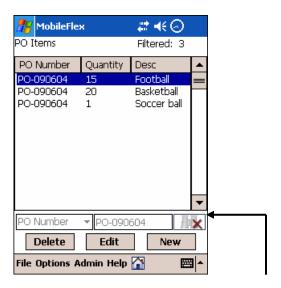
Using MobileFlex a user can view all items and their quantities on a store to store transfer directly on the PDA.



3. This will bring up a form showing all the open Transfers

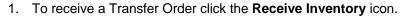


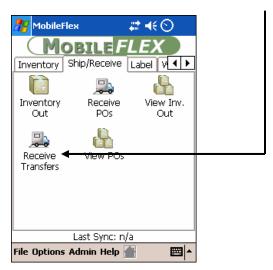
4. Scan or enter the Transfer reference number in the **Find** field. If entered using the keyboard select the **binoculars** button. The grid is now filtered to show all items on the transfer and the item's quantity.



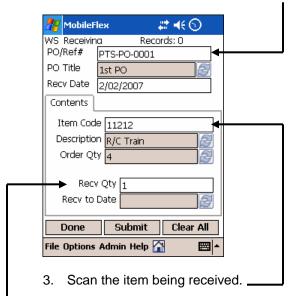
5. Press the **binoculars** button again to remove the filter.

5.4.2 Receiving Inventory on Transfer In Orders





2. From the entry form select the Transfer In Order you are receiving, either by scanning or typing.



- 4. If required enter the number of items to being received or click **Submit** to receive one item.
- 5. When complete click **Done**.
- 6. Synchronize MobileFlex using the **Sync MobileFlex** process described in section 3.1.2.

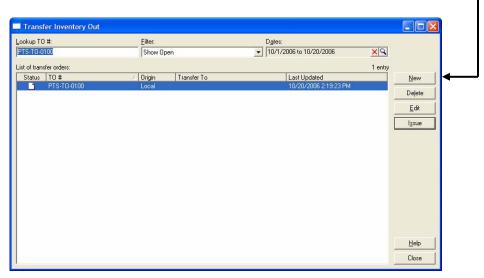
5.5 Shipping Inventory

MobileFlex also offers the ability to ship items from your inventory. This process will limit mistakes when removing items from your store's inventory and automatically adjust your quantity on hand. To ship inventory a Transfer Out Order must be created using RMS[™] Store Manager. This process is documented in the Store Operation manual however the steps are outlined below to show the process when integrated with MobileFlex.

Open RMS[™] Store Manager and select Inventory→Transfer Inventory Out.
 This will open the Transfer Inventory Out dialog.

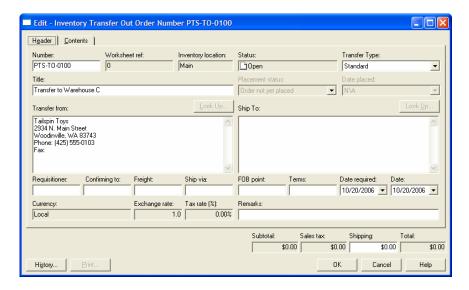


2. The Transfer Inventory Out dialog will display all currently open Transfer Out orders. To create a new Transfer Out Order click **New**.

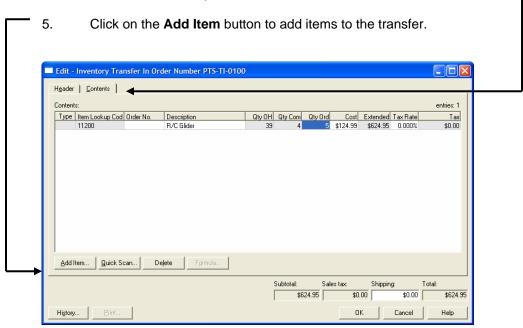


3. The Transfer Out Order creation dialog will now open. From this dialog enter all information about this transfer. More information regarding this form can be found in the RMS™ manual.

Chapter 5: Shipping and Receiving Inventory

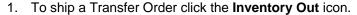


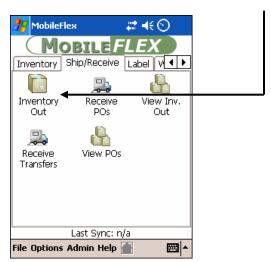
4. To add store items you wish to transfer out click on the **Contents** tab.



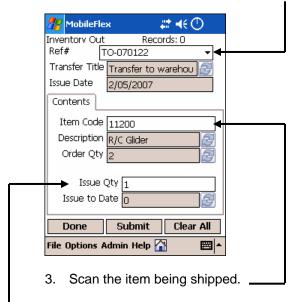
- 6. When complete click **OK**.
- 7. Finally, if running MobileFlex in batch mode, perform a synchronization as described in section 3.1.2.

5.6 Ship Items on the Store out Transfer





2. From the entry form select the Inventory Out Order you are shipping, by either scanning or typing it in.

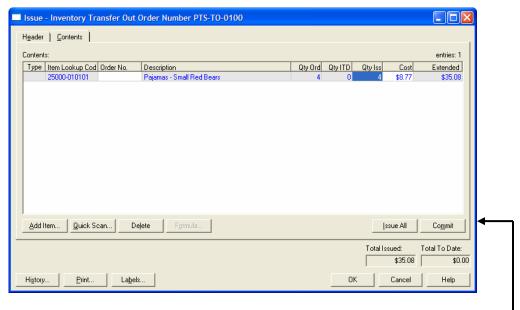


- 4. If required enter the number of items to being shipped or click **Submit** to ship one item.
- 5. When complete click **Done**.
- 6. Synchronize MobileFlex using the **Sync MobileFlex** process described in section 3.1.2.
- 7. Open the Transfer Order List in RMS™ Store Manager.

Chapter 5: Shipping and Receiving Inventory



9. Click the **Issue** button to open the Transfer Out dialog.



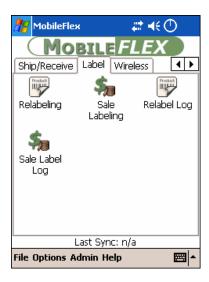
- 10. Select **Commit** to adjust your stores quantities to reflect the new changes.
- 11. The Transfer Out Order is now complete, and your store inventory has been adjusted.

Chapter 6: Sale Labeling and Re-Labeling

Labeling Sessions

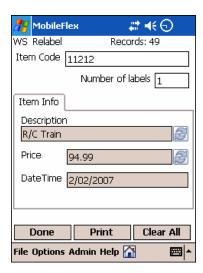
MobileFlex offers simple to use and extremely flexible labeling sessions. These sessions can be used for re-labeling items or marking down items on sale. These labels can be printed directly to any portable or stationary printer using a network, Bluetooth, or serial connection. MobileFlex's powerful printing format allows users to customize the print format to fit their needs. Include store logo's, names, or any other information to completely customize the label.

The two labeling sessions included with MobileFlex are a re-labeling session, and a sale labeling session. To access these sessions open MobileFlex. From the launch screen select the **Label** tab.



6.1 Re-Labeling

To re-label an item click on the Re-Labeling icon, the following form will be displayed.



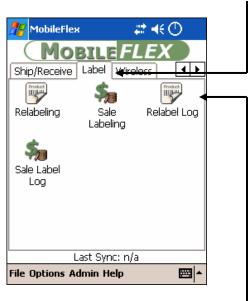
Re-Labeling Form

To re-label an item, scan or key in the item code into the **Item Code** field. This will bring up the item information from the item list. Enter the number of copies to be printed and press the **Print** button. Upon submit, the labels will be printed.

6.1.1 Re-Label Log

When using the Re-labeling session in batch mode a log will be created of all the printed labels. Occasionally the user may want to delete this log file.

1. Click on the **Label** tab from the launcher.



- 2. Select the **Re-Label Log** icon.
- 3. Select Options->Delete All to clear the Re-Label log.



6.2 Sale Labeling

To mark down items select the Sale Labeling icon from the launcher screen. This will bring up the following form.



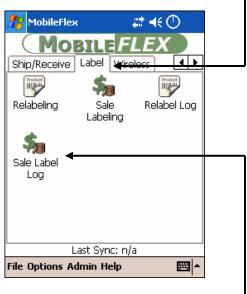
Sale Labeling Form

From the sale labeling form scan or key in an Item Code into the **Item Code** field. This will bring up the item information as well as the current sale information. Simply enter the number of copies and press **Print**, to print the sale labels. The user may also edit the sale price from the currently set price in the item list.

6.2.1 Sale Label Log

When using the Sale labeling session in batch mode a log will be created of all the printed labels. Occasionally the user may want to delete this log file.

1. Click on the **Label** tab from the launcher.



- 2. Select the Sale Label Log icon.
- 3. Select Options->Delete All to clear the Sale Label log.



Chapter 7: MobileFlex Plug-ins

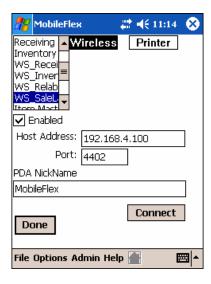
Plug-ins

Available Plug-ins for MobileFlex include the Wireless Plug-in for real-time data transfer and the Print Plug-in used for printing labels directly from a mobile printer or network printer.

7.1 Wireless Plug-in

To enable the wireless connectivity an evaluation or registered version of MobileFlex Wireless Server must be configured on the host PC and the Wireless Plug-in along with the wireless sessions must be used on the handheld. To enable the Wireless Plug-in, follow the directions below:

- 1. In MobileFlex select Admin→Manage Plug-ins.
- 2. Select the Wireless tab.
- 3. Check Enabled.
- 4. Enter the Server host and Port to be used for the connection.



7.2 Printer Plug-in

To enable the printer plug-in an evaluation or registered version of MobileFlex Printer plug-in must be installed and enabled on the handheld. To configure the Printer plug-in follow the instructions below:

- 1. In MobileFlex select Admin→Manage Plug-ins.
- 2. Select the Printer tab.
- 3. Check Enabled.
- 4. Select the printer you want to use from the drop down list.
- 5. Select the report you want to use from the drop down list.

Note: The report is the format you would like to print in. You can select one of the preconfigured reports that come with MobileFlex, or you can create your own.

6. Select the default print option when you select File→Print. This includes All records, Current record, or Prompt for filter.

Start Print Automatically

Select this if you would like MobileFlex to print automatically when you select File -> Print.

Auto Print on Submit

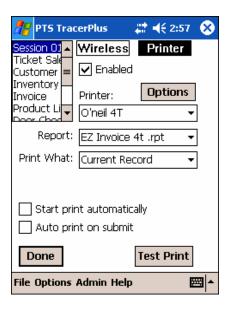
This option allows you to print automatically when a record is submitted in the entry screen.

Test Print

Press this to test your printer settings.

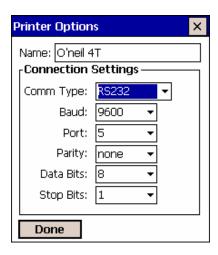
Options

Use the **Options** button to configure the connection settings for the selected printer.



Print Options Dialog

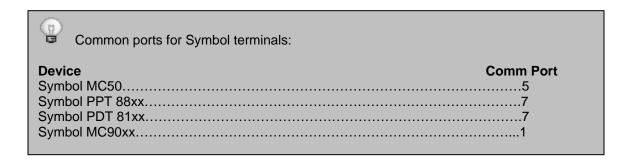
To configure the printer select the Options button. The following dialog will be displayed.



The **Print Options** dialog allows you to select how the printer is connected to the handheld. Available options are RS232, and TCP/IP.

To configure a cabled connection (RS232):

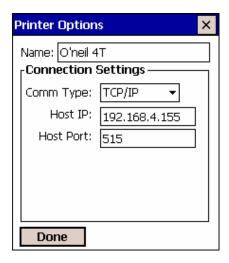
- 1. Select RS232 from the **Comm Type** drop down.
- 2. Select the appropriate settings for your handheld and connected printer.



Another available option is a TCP/IP connection to the printer. Using a wireless handheld with MobileFlex and a networked printer you can print wirelessly using MobileFlex.

To configure a TCP/IP connection:

- 1. Select TCP/IP from the **Comm Type** drop down.
- 2. The following options will then be displayed.



- 3. Enter the **Host IP** address, and **Host Port** of the printer.
- **4.** If all settings are correct, MobileFlex will now print to the configured network printer.

Print Prompt Dialog

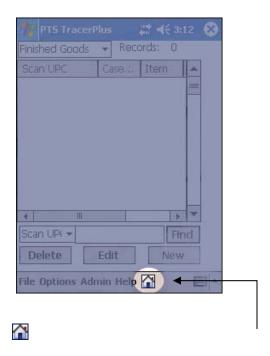
When File→Print is selected the following printer dialog is shown.



This dialog allows you to select specific records to print. The options include all records, current record or use a filter to choose a range. To set a filter:

- 1. Select the field to filter on from the drop down.
- 2. Enter filter criteria.

7.3 The Launcher Shortcut



The Launcher Shortcut is used to return to the main menu of MobileFlex. Press this shortcut at anytime time to return to the launcher to select a different MobileFlex session.