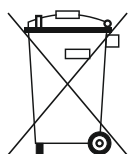


Warranty Registration System

Help us to serve you better by registering your product for Warranty

- Web** Register at www.onida.com
- Telephone** Call Centre No. 0XX-39889000(0XX-STD Code of State Capital)
- Post / Visit** Post the Warranty Registration Card & Service Centre Copy or Visit the Nearest Service Centre.



As per Government of India's E-Waste (Management and Handling) Rules, 2011(effective from May 1st, 2012) the product purchased by you is to be considered as E-Waste and cannot be disposed off with your general household waste. It should be disposed of through the company's collection center so as to prevent any damage to environment

Collection Center address

Mirc Electronics Ltd.Village Kudus,Bhiwandi Wada road,
Taluka Wada., Dist. Thane - 421312,Tel no. 952525 220375/377
Visit at : www.onida.com for details about collection Centers.

We request you to make a note of the above details and support us in our endeavour to ensure an environmental friendly nation.

ONIDA

MIRC Electronics Ltd.,

Onida House, G-1, MIDC, Mahakali Caves Road, Andheri (East), Mumbai – 400 093

USER MANUAL



Model: INV18ELE7

ONIDA

AIR CONDITIONERS

The unit displayed is for representational purposes only. Actual unit may vary.

The Onida Ethos

Putting customers at the
center of our existence.

The ONIDA logo is presented in a white, serif, all-caps font. It is centered within a dark gray, rounded rectangular box that has a subtle gradient and a slight shadow effect.

IMPORTANT :

- Please read this owner's manual carefully and thoroughly before installing and operating your room air conditioners.
- Please retain this owner's manual for future reference after reading it thoroughly.

Dear customer

Congratulation on buying ONIDA Air Conditioner.

Your Air Conditioner comes with ONIDA Guarantee of Quality as detailed in the manual.

ONIDA takes great pride in providing its customers with state-of-the-art products that adheres to international quality standards.

ONIDA is committed to following quality policy laid by our chairman and managing director Mr G. L. Mirchandani.

"We are committed to quality and strive for continuous improvement through innovation and human development to give customer better value for money always"

ONIDA stands committed to provide the ultimate customer satisfaction, as nothing brings us greater joy than having satisfied customers of ONIDA.

At ONIDA, feedback and suggestions based on your product usage experience is greatly appreciated.

Please contact to us at response@onida.com

*G. Sundar
Chief Executive Officer*

The ONIDA logo is presented in a white, serif, all-caps font. It is centered within a dark gray, rounded rectangular box that has a subtle gradient and a slight shadow effect.

The Onida Ethos

Understanding customer
lives, dreams and
aspirations better
than anyone else.

ONIDA

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The Onida Ethos

Delivering products that
enrich customer lifestyle
reliably, stylishly and
thoughtfully.

ONIDA

SALIENT FEATURES

Model Code : **INV18ELE7**

- **Aesthetics:-**

- a) Unique Elegant Model with High EER
- b) Sleek Indoor Unit

- **Performance:-**

- a) Imported High BTU Tropicalised Compressor
- b) Trapezoidal Inner Grooved Tube
- c) Large L - Shaped Condenser Coil
- d) High RPM Fan Motor with High Static

- **Features:-**

- a) Clean Air
- b) Multi-Step Air Swing for Customized Cooling
- c) Surround Air
- d) Turbo

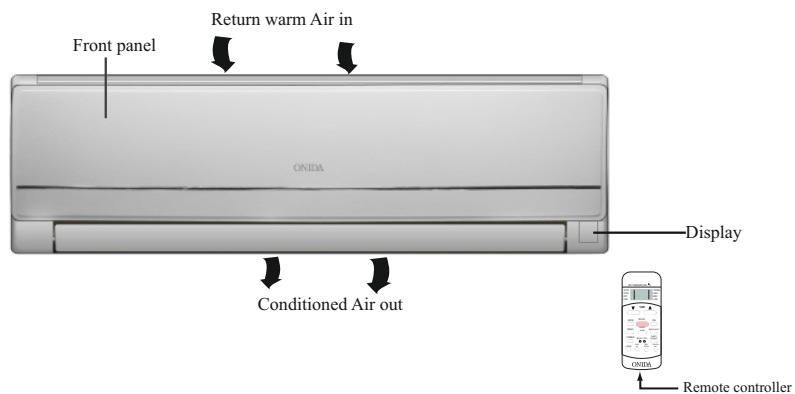
- **Safety & Reliability:-**

- a) Hydrophilic Fins
- b) Full Function LCD Remote
- c) Special Insulation on the Air Vent
- d) 5-Stage Epoxy Polyester Painting

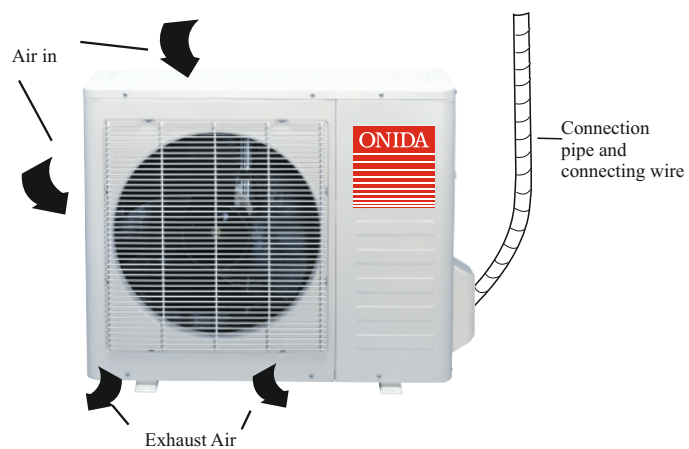
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INSIDE OVERVIEW

■ INDOOR UNIT



■ OUTDOOR UNIT

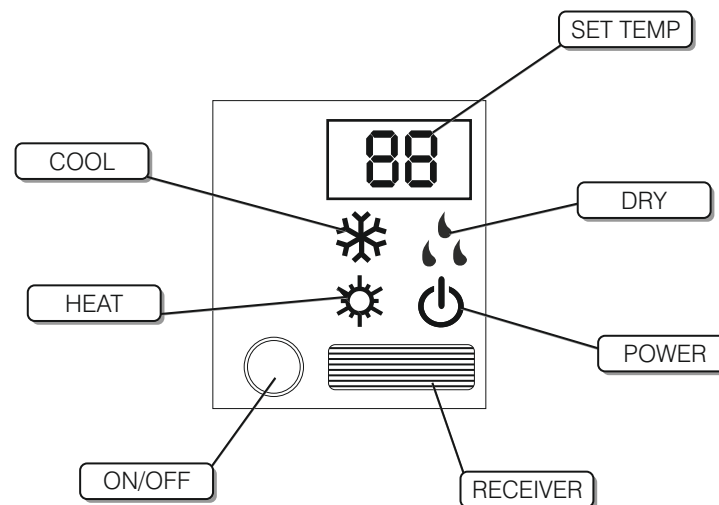


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INDOOR UNIT DISPLAY

Display on the indoor unit.

For the icon of LED windows, only relevant icons will light up with their displays on.



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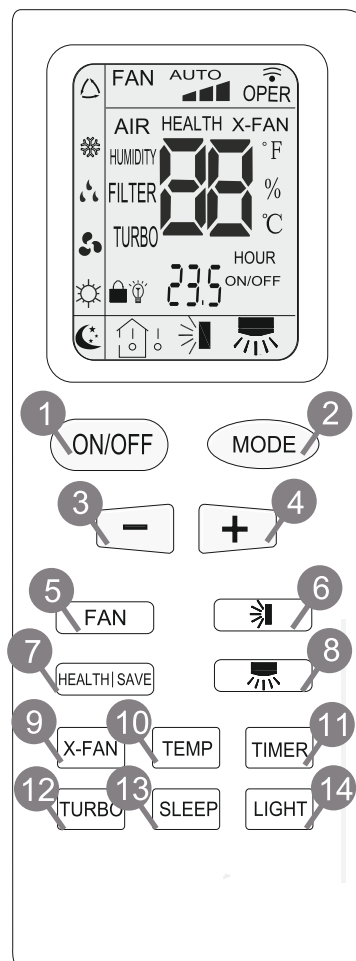
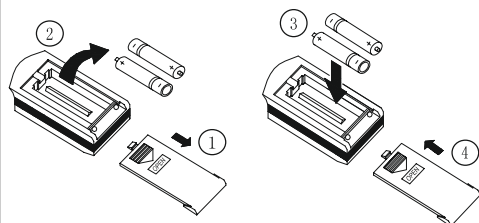
REMOTE OVERVIEW

Replacement of Batteries

- 1) Remove the battery cover plate from the rear of the remote controller. (As shown in the figure)
- 2) Take out the old batteries.
- 3) Insert two new AAA1.5V dry batteries, and pay attention to the polarity .
- 4) Reinstall the battery cover plate.

Notes:

- When replacing the batteries, do not use old or different batteries, otherwise, it may cause malfunction.
- If the wireless remote controller will not be used for a long time, please remove batteries to prevent damage from leaking batteries.
- The operation should be performed in its receiving range.
- It should be kept 1m away from the TV set or stereo sound sets.
- If the wireless remote controller does not operate normally, please take the batteries out and reinsert them after 30 seconds. If it still can't operate properly, replace the batteries.



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REMOTE OVERVIEW

1) ON/OFF

Press it to start or stop operation.

2) MODE

Press it to select operation mode(AUTO/COOL/DRY/FAN/HEAT)

3) " - "

Press it to decrease temperature setting.

4) " + "

Press it to increase temperature setting.

5) FAN

Press it to set fan speed .

6)

Press it to set up & down swing angle.

7) HEALTH SAVE (page 7)

Press it to turn on or off health function.

8)

Press it to set left & right swing angle.

9) X-FAN

(page 7)

10) TEMP

(page 7)

11) TIMER

Press it to set timer ON/ timer OFF.

12) TURBO

(page 8)

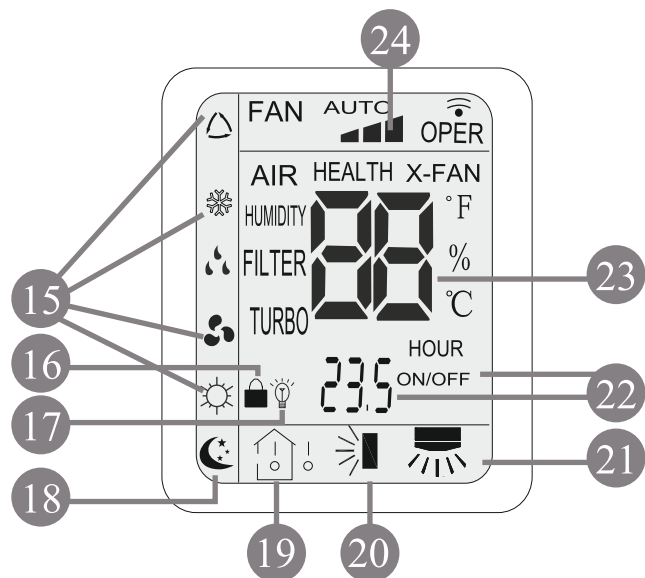
13) SLEEP

(page 8)

14) LIGHT

Press it to turn on/off the light.

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15) MODE icon:

If MODE button is pressed, current operation mode icon \triangle (AUTO), \otimes (COOL), ☼ (DRY), ⚙ (FAN) or ⚙ (HEAT only for heat pump models) will show.

16) LOCK icon:

🔒 is displayed by pressing "+" and "-" buttons simultaneously. Press them again to clear the display.

17) LIGHT icon:

💡 is displayed by pressing the LIGHT button. Press LIGHT button again to clear the display.

18) SLEEP icon :

🌙 is displayed by pressing the SLEEP button. Press this button again to clear the display.

19) TEMP icon:

Pressing TEMP button, (set temperature), (indoor ambient temperature) (outdoor ambient temperature) and blank is displayed circularly.

20) Up & down swing icon:

⬆️⬆️ is displayed when pressing the up & down swing button. Press this button again to clear the display.

21) Left & right swing icon:

⬅️➡️ is displayed when pressing the left & right swing button. Press this button again to clear the display.

22)SET TIME display:

After pressing TIMER button, ON or OFF will blink. This area will show the set time.

23) DIGITAL display:

This area will show the set temperature. In SAVE mode, "SE" will be displayed. During defrosting operation, "H1" will be displayed.

24) FAN SPEED display:

Press FAN button to select the desired fan speed setting(AUTO-Low-Med-High).Your selection will be displayed in the LCD windows, except the AUTO fan speed.

OPERATIONS

1) ON/OFF

Press this button to turn on the unit. Press this button again to turn off the unit.

2) MODE

Each time you press this button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, FAN, and HEAT *, as the following:



**Note: Only for models with heating function.*

After energization, AUTO mode is defaulted. In AUTO mode, the set temperature will not be displayed on the LCD, and the unit will automatically select the suitable operation mode in accordance with the room temperature to make indoor room comfortable.

3) “—”

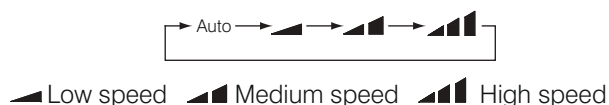
Press this button to decrease set temperature. Hold it down for above 2 seconds to rapidly decrease set temperature. In AUTO mode, set temperature is not adjustable.

4) “+”

Press this button to increase set temperature. Hold it down for above 2 seconds to rapidly increase set temperature. In AUTO mode, set temperature is not adjustable.

5) FAN

This button is used for setting fan speed in the sequence that goes from AUTO, Low speed, Medium speed, High speed, then back to Auto.

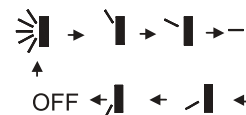


6) ⇅

- Press ⇅ button to start or stop up & down swing function. The remote controller defaults to simple swing condition.
- Press + button and ⇅ button at the same time at unit OFF to switch between simple swing and static swing blinks for 2 seconds.
- In static swing condition, pressing ⇅ button, the swing angle of up & down louver changes as.

ONIDA

OPERATIONS



- If the unit is turned off during swing operation, the louver will stop at present position.

7) HEALTH SAVE

Press HEALTH part of this button to turn on or off HEALTH function. Pressing SAVE part of this button, 5E is displayed and the unit goes into SAVE operation mode. Press SAVE part of the button again to cancel SAVE function. During SAVE operation, the temperature and fan speed is not adjustable

8) ⇅

- Press ⇅ button to start or stop left & right swing function. The remote controller defaults to simple swing condition.
- Press + button and ⇅ button at the same time at unit OFF to switch between simple swing and static swing; ⇅ blinks for 2 seconds.
- In static swing condition, pressing ⇅ button, the swing angle of left & right louver changes as below:



- If the unit is turned off during swing operation, the louver will stop at present position.

9) X-FAN

Pressing X-FAN button in COOL or DRY mode, the icon "X-FAN" is displayed and the indoor fan will continue operation for 10 minutes in order to dry the indoor unit even though you have turned off the unit.

After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN and HEAT mode.

Note: X-FAN is the alternative expression of BLOW for the purpose of understanding.

10) TEMP

Press this button, could select displaying the indoor setting temperature or indoor ambient temperature. When the indoor unit firstly power on it will display the setting temperature, if the temperature's displaying status is changed from other status

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to "°C", displays the ambient temperature, 5s later or within 5s, it receives other remote control signal that will return to display the setting temperature. If the users haven't set up the temperature displaying status, that will display the setting temperature.

11) TIMER

Press TIMER button at unit ON to set TIMER OFF; HOUR OFF blinks. Press TIMER button at unit OFF to set TIMER ON; HOUR ON blinks. In this case, pressing + or -

button changes time setting. Holding down either button rapidly changes time setting (time setting range 0.5-24hours). Press TIMER button again to confirm setting; HOUR ON/OFF stops blinking. If there is not any operation of button within 5 seconds during HOUR ON/OFF blinking, TIMER setting will be cancelled.



12) TURBO

Press this button to activate / deactivate the Turbo function which enables the unit to reach the preset temperature in shortest time. In COOL mode, the unit will blow strong cooling air at super high fan speed. In HEAT mode, the unit will blow strong heating air at super high fan speed. (This function is not applicable for some models).



13) SLEEP

Press this button to go into the SLEEP operation mode. Press it again to cancel this function. This function is available in COOL, HEAT (Only for models with heating function) or DRY mode to maintain the most comfortable temperature for you.

14) LIGHT

Press LIGHT button to turn on the display's light and press this button again to turn off the display's light. If the light is turned on,  is displayed. If the light is turned off,  disappears.

15) Combination of "+" and "-" buttons About lock

Press "+" and "-" buttons simultaneously to lock or unlock the keypad. If the remote controller is locked,  is displayed. In this case, pressing any button,  blinks three times.

16) Combination2 of "MODE" and "-" buttons

About switch between Fahrenheit and Centigrade.

At unit OFF, press "+" MODE and "-" buttons simultaneously to switch between °C and °F.

Displayer indicator light control of indoor unit

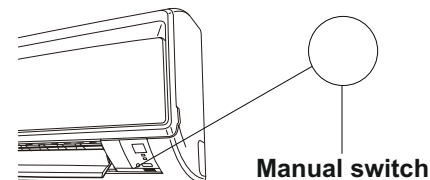
Special selection button: for those users who do not want light at night.

- Light on: press "light" button when the light is off, the indoor indicator light will be on.
- Light off: press "light" button when the light is on, the indoor indicator light will be off.

Notice: when there's no display of indoor indicator, please check the setting status for light function of wireless remote controller.

Emergency operation

If the wireless remote control is lost or broken, please use the manual switch button. At this time, the unit will run at the Auto mode, but the temperature and fan speed cannot be changed. The operation was shown as below: To open the panel, the manual switch is on the displayer box.



- Turn on the unit: At unit turned off, press the button, the unit will run at Auto mode immediately. The microcomputer will accord to the indoor temperature to select (Cooling, Heating, Fan) and obtain the comfortable effect.
- Turn off the unit: At unit turned on, press the button, the unit will stop working.

• NOTICES FOR INSTALLATION

Safety Requirements For Electric Appliances

1. The power supply should be used the rated voltage and AC exclusive circuit, the power cable diameter should be satisfied.
2. Don't drag the power cable emphatically.
3. It should be reliably earthed, and it should be connected to the special earth device, the installation work should be operated by the professional.
The air switch must have the functions of magnetic tripping and heat tripping, in order to protect the short circuit and overloading.
4. The min. distance from the unit and combustive surface is 1.5m.
5. The appliance shall be installed in accordance with national wiring regulations.
6. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring. For models with a power plug, make sure the plug is within reach after installation.

Air-conditioner (Btu/h)	Air switch capacity
18,24K	25A

Earthing requirements

1. Air conditioner is type I electric appliance, thus please do conduct reliable earthing measure.
2. The yellow-green two-color wire in air conditioner is earthing wire and cannot be used for other propose. It cannot be cut off and be fix it by screw, otherwise it would cause electric shock.
3. The earth resistance should accord to the National Criterion.
4. The user power must offer the reliable earthing terminal. Please don't connect the earthing wire with the following place:
 - A. Tap water pipe.
 - B. Gas pipe.
 - C. Contamination pipe.
 - D. Other places that professional personnel consider them unreliable.
5. Including an air switch with suitable capacity, please note the following table. Air switch PCB board should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect

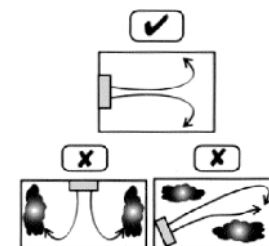
ONIDA

• GENERAL INSTRUCTIONS FOR INSTALLATION

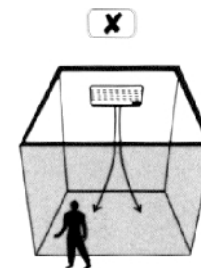
Locating the indoor and outdoor units properly will help optimise the performance of your airconditioner. While your Onida / Dealer's Technician will be happy to guide you on the best location for your airconditioner, here are a few helpful hints.

Locating the Indoor Unit

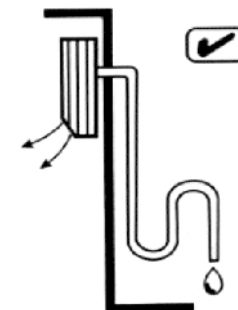
- Locate the IDU for the best cool air circulation. Preferably, there should be no obstructions nearby, as shown in the adjacent figure.



- Do not locate the unit directly opposite a door which is opened frequently. The cold air will go out of the room each time the door is opened, as shown in the adjacent figure.



- All indoor units will form condensate water. Please ensure that the condensate can be drained out of the room to a toilet / pantry, etc. The installation engineer will make sure that a "U" bend is provided in the drain to prevent insects from coming into the room through the drain tube, as shown in the adjacent figure.



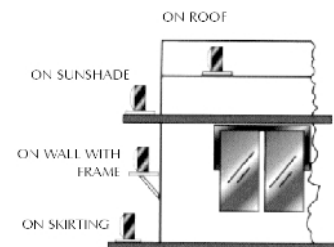
ONIDA

GENERAL INSTRUCTIONS FOR INSTALLATION

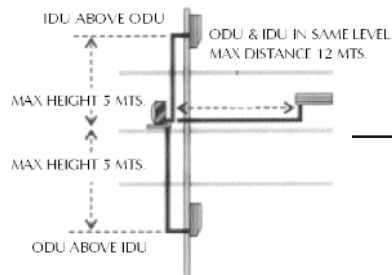
Locating the Outdoor Unit

The outdoor unit houses the compressor, condenser fan and electrical components. The heat removed from the room is expelled to the atmosphere through the outdoor unit.

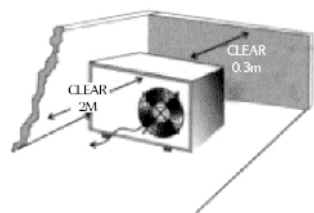
Once again, the Onida / dealer's Technician will ensure optimal installation of the ODU for you. However, the following information will be of interest to you.



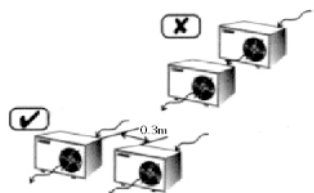
- The Outdoor Unit can be mounted on a wall, sunshade or skirting.



- Ideally, the ODU should not be too far away from the IDU; the recommended distances are marked in the adjacent figure.



- Ensure that air can pass freely through the unit. Please allow at least 2 meters free space on the air outlet side, and 0.3 meters on the air inlet side.



- If more than one ODU is to be installed, they must be properly separated, so that the warm air from the outlet of one does not enter the inlet of the other.

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GENERAL INSTRUCTIONS FOR INSTALLATION

- Avoid long and complicated routing between the IDU and ODU, as shown in the three adjacent figures.

- Too long _____
- Too high _____
- Too many bends _____

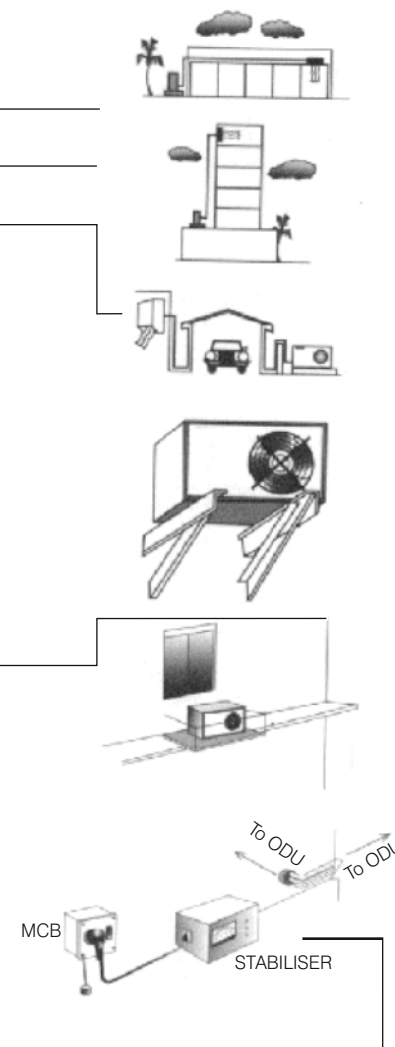
- The ODU must be placed on strong frame or support. If mounted on a wall, please ensure that the wall is thick enough and that the frame is supported adequately.

- Finally, it is most important for the ODU to be easily accessible to the service engineer. It is advisable to discuss the same with the engineer before deciding upon the location of the unit.

If the ODU is to be located on a high ledge, adequate space must be provided for the service engineer to service the unit. It is a good idea to provide a catwalk (a platform) around the unit and access door / window to the Unit.

Electrical outlet

After the location of the outdoor unit and indoor unit is finalised, you must provide a suitable electrical outlet near the indoor unit.



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INSTALLATION SKETCH

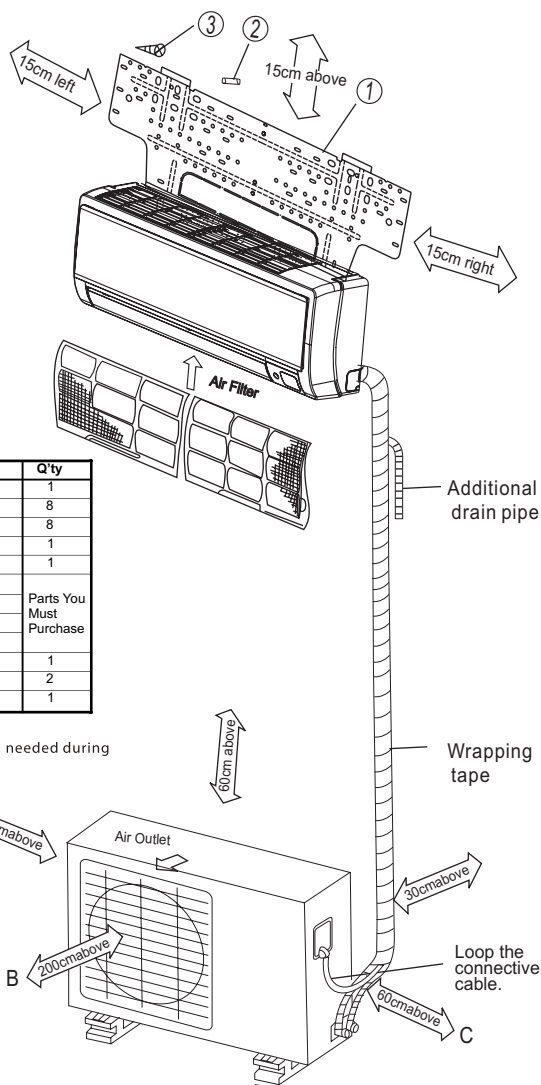
CAUTION

- Ensure that the space around the left and right of the indoor unit is more than 12cm. The indoor unit should be installed allowing a minimum clearance of 15cm from the ceiling.
- Use a stud finder to locate studs to prevent unnecessary damage to the wall.
- A minimum pipe run of 3 metres is required to minimise vibration & excessive noise.
- The indoor unit should be installed on the wall at a height of 1.7 metres or more from the floor but less than 2.3 from the floor.
- Directions A, B and C should be free from obstructions.

Items packed with the unit

Number	Name of Accessories	Q'ty
1	Installation Plate	1
2	Clip Anchor	8
3	Self-tapping Screw A ST3.9X25	8
4	Seal	1
5	Drain Joint	1
6	Connecting Pipe Assembly	Parts You Must Purchase
	Liquid Side Φ 6.35(12000Btu/h)	
	Gas Side Φ 12.7(12000Btu/h)	
	Liquid Side Φ 9.53(18000Btu/h)	
	Gas Side Φ 16.0(18000Btu/h)	
7	Remote Controller	1
8	Self-tapping Screw B ST3.9X10	2
9	Remote Controller Holder	1

Note: Except the above parts provided, the other parts needed during installation you must purchase.



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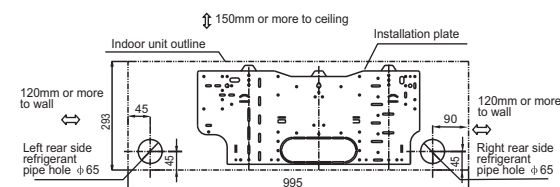
INSTALLATION

INDOOR UNIT

1. Fitment of mounting plate

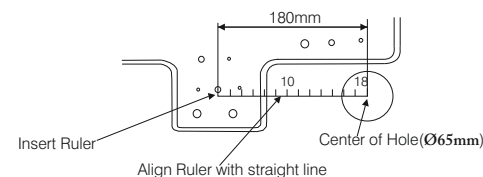
The mounting plate should be fitted on the structural part of wall on which indoor unit is to be installed.

2. Drill two holes at a distance of 450 mm between them for the expansion bolts.



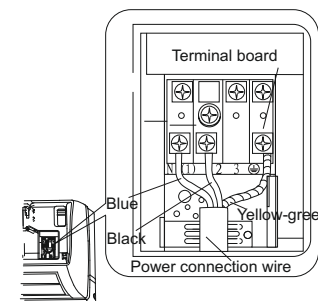
Drill on the wall

Confirm the position of holes and drill holes of diameter 65 mm on the wall



Connecting of cables

- Open the front panel
- Dismantle the electric box cover and fastener
- Connect the cable
- Reassemble the fastener and electric box cover.

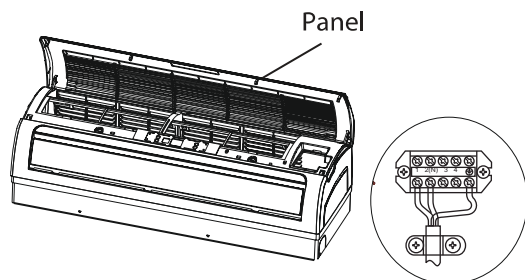


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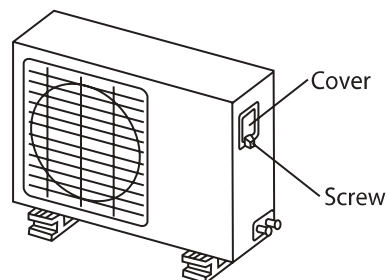
INSTALLATION

■ Installation of indoor unit

After putting the pipe assembly through the wall, attach the indoor unit to the mounting plate on the wall as shown in the figure.



■ Installation of outdoor unit



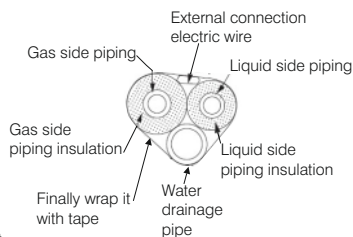
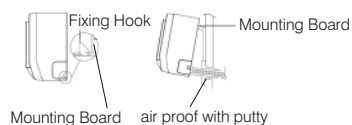
- The connecting cables must be clipped together.
- Special cable to be used to connect indoor unit and outdoor unit.
- The electric box cover must be mounted on its position on outdoor unit.

■ Connecting of pipes

Pipe	Diameter of pipe	Torque (N • m)
Liquid pipe	6.35 mm	13.7--17.6
Gas pipe	12.7 mm	49.0--56.4
Liquid pipe	9.52 mm	13.7--17.6
Gas pipe	16 mm	49.0--56.4

■ Sealing the wall hole and clamping the pipe

- Use putty to seal the wall hole.
- Use pipe fastener to clamp the pipe on wall



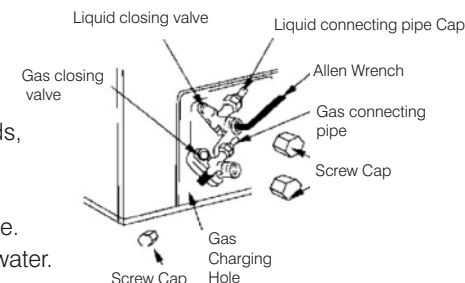
ONIDA

INSTALLATION

■ Discharge the air of the units:

It can be used as a vacuum pump.

Remove screw cap of closing valve and gas charging hole; Open the closing valve with Allen wrench (turn 90° clockwise), then push the gas hole for about 10 seconds, (When a gas-like fog appears, it indicates that the air of the unit has been discharged) put back the screw cap of gas charging hole. Do the leak test with leak detector or soap water.

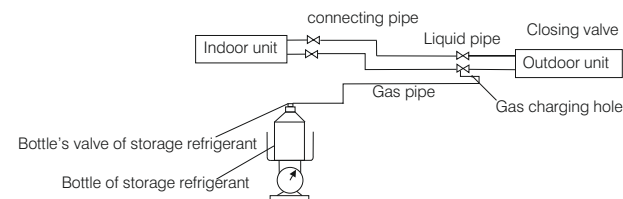


■ Add refrigerant

- If the connecting pipe is longer than 7 meters, add refrigerant as needed. Add amount A = (Lm - 7m) 15g/m.
(A: add refrigerant amount, L: the length of connecting pipe)

the length of connecting pipe (m)	7	8	9	10
add amount (g)	0	15	30	45

- Add refrigerant with the spring balance, as specified above.



■ Test

- Proceed leak test (with leak detector or soap water.) and inspect connecting cables before test operation.
Test procedure: (Control by emergency operation switch or remote controller) For detailed operation, see OPERATION OF AIR CONDITIONER in the manual.

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INSTALLATION



Caution

- Disconnect the power supply before cleaning and maintenance.
- Do not splash water on the units for cleaning, as electric shocks may occur.
- Wipe the units with a dry soft cloth, or a cloth slightly moistened with water or cleaner (not with volatile liquid such as thinner or gasoline).

Cleaning the Front Panel

Remove the front panel. Dip a piece of cloth into the water colder than 45 °C and dry it . Then wipe the dirty part of front panel.

Note: Do not immerse the front panel into water so as to protect microprocessor components and circuit diagram on the front panel.

Cleaning the Air Filter (every 3 months)

Note: If the air conditioner operates under dusty environment, the frequency of cleaning air filter shall increase correspondingly. When the filter is removed, do not touch the fins of the indoor unit with fingers for fear of scalding.

Take down the air filter

Press the clasp as shown by arrow (1) to loosen the lower end of clasps until a sound of “crack” is heard; press the clasp as shown by arrow 2 to open the upper end of clasp; open the panel and then pull the filter downward to remove it.(As shown in figa and b)

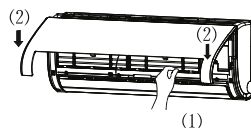
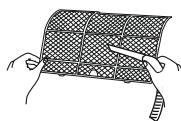
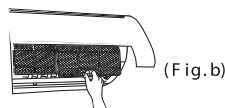
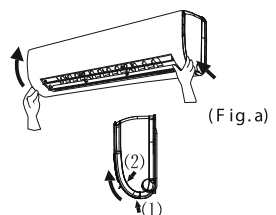
Clean the air filter

Clean the filter with a vacuum cleaner or wash the filter with water. If the filter is very dirty (such as oil stain), please clean it with the mixture of warm water (<45°C) and neutral abluent and then dry it up in the shade.

Note: Never use water above 45°C to clean the air filter as it may cause deformation or discoloration.

Reinstall the air filter

Install the air filter along arrow (1) direction and then buckle the panel cover along arrow (2).

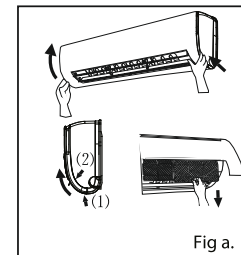


ONIDA

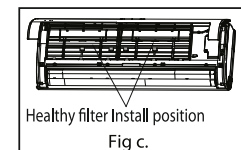
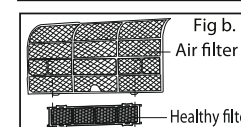
INSTALLATION

Installation and Maintenance for Healthy filter

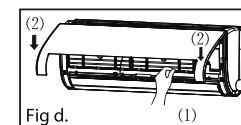
- 1) Press the clasp as shown by arrow (1) to loosen the clasps at the lower end until a sound of “crack” is heard; press the clasp as shown by arrow (2) to open the clasps at the upper end; open the panel and then pull the filter downward to remove it. (As shown in fig a)



- 2) Install the healthy filter on the air filter (as shown in fig b). If the healthy filter fails to be installed on the air filter, please install the healthy filter on the front case (As shown in fig c).



- 3) Install the air filter along arrow (1) direction and then buckle the panel cover along arrow (2). (As shown in fig d)



Clean and Maintenance for Healthy Filter

Please remove the healthy filter before cleaning and reinstall it well after cleaning according to the installation instruction. Please note that the silver ion filter shall NOT be washed by water. Active carbon filter, photocatalytic filter, LTC catalyst and formaldehyde-killer filter can be washed by water, but shall not be scrubbed with a brush or hard object. When washing is completed, dry the filter in shade rather than wipe with a rag.

Service Life for Healthy Filter

The general service life for healthy filter is one year under normal operation. As to silver ion filter, it is ineffective when the surface turns black (or green).

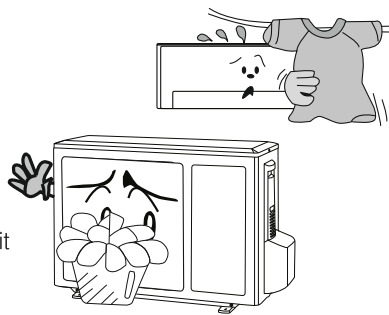
- This complementary instruction is only referred for the unit with healthy filter. The graphs in this complementary instruction may be different from the actual product, please refer to the actual product. Please refer to the actual delivery for the quantity of healthy filter.

ONIDA

TAKE CARE OF YOUR AIR CONDITIONER

Check before Use

- 1) Make sure that nothing obstructs the air inlet and air outlet of indoor and outdoor units.
- 2) Make sure there is effective grounding.
- 3) Make sure the batteries for remote controller are replaced.
- 4) Make sure the installation support for outdoor unit is in good condition. If it's damaged, please contact ONIDA appointed maintenance center. If there is rust on the outdoor unit, please apply some paint to the rusty spot to avoid spreading. BE CAREFUL when painting!



Maintenance after Use

- 1) Disconnect the power for the air conditioner.
- 2) Clean the filter and the body of indoor and outdoor units.
- 3) Remove the dust and other objects on the outdoor unit.
- 4) Make sure the installation support for outdoor unit is in good condition. If it's damaged, please contact ONIDA appointed maintenance center. If there is rust on the outdoor unit, please apply some paint to the rusty spot to avoid spreading. BE CAREFUL when painting.
- 5) Indoor and outdoor units can be wrapped by special protective bags to avoid rain and dust getting into the units to erode them.

PRECAUTIONS TO BE TAKEN

Do's (✓)

- Seal all air gaps in the room
- Choose the right temperature to avoid over cooling
- Ventilate the room regularly.
- Switch off the power supply if not in use for long.
- Unplug the unit while cleaning.

Don'ts (X)

- Don't leave the doors and windows open when the air conditioner is on.
- Don't use hot water to clean your front grill
- Don't use scouring powder, harsh soaps, wax or polish on the grill.
- Don't switch on the air conditioner immediately after switching it off. Wait for 2 minutes.
- Don't operate with a clogged filter
- Don't block air intake & outlet vents
- Don't change setting unnecessarily.

• TROUBLE SHOOTING CHART

Phenomenon	Troubleshooting
Indoor unit cannot deliver air.	<ul style="list-style-type: none"> In HEAT mode, when the temperature of indoor heat exchanger is very low, that will stop deliver air in order to prevent cool air. (Within 2min) In HEAT mode, when the outdoor temperature is low or high humidity, there are much frost be formed on the outdoor heat exchanger, that the unit will automatically defrost, indoor unit stop blowing air for 3-12min. During the defrosting, there is water flowing out or vapor be produced. In dehumidifying mode, sometimes indoor fan will stop, in order to avoid condensing water be vapo-rized again, restrain temperature rising.
Moisture on air outlet vent.	<ul style="list-style-type: none"> If unit is running under the high humidity for a long time, the moisture will be condensed on the air outlet grill and drip off.
H1: Defrosting	<ul style="list-style-type: none"> It is normal.



Immediately stop all operations and plug out, contact the dealer in following situations.

There is harsh sound during operation. The terrible odors emitted during operation. Water is leaking in the room. Air switch or protection switch often breaks. Carelessly splash water or something into unit. There is an abnormal heat in power supply cord and power plug.

Stop running and pull out of the plug.

ONIDA

• INSTALLATION & SATISFACTION REPORT

Customer Name : _____

Address _____

Phone[O] _____ [R] _____

Unit Model	Unit Serial Number	Dealer Name

Invoice Number	Date of Purchase	Date of Installation

MCB Rating		Current (Amps.)	
Cable Size		Ambient Temp. (°C)	
Earthing		Room Temp. (°C)	
Stabiliser		Grill Temp. (°C)	
Input Voltage		Remote Operation	

Customer's Response : To be filled up by the Customer

- Installation completed within:
12hrs (), 24 hrs (), 36 hrs (), more than 36 hrs ()
- How did you find the behavior of the Engineer :
Excellent (☺), Good (☺), Not satisfied (☹)
- Overall rating of the service:
Excellent (☺), Good (☺), Not satisfied (☹)
- Suggestion if any:

Job Number	Engineer's Signature	Customer's Signature

ONIDA

WARRANTY TERMS AND CONDITIONS

M/S. MIRC ELECTRONICS LTD, WARRANTS THIS ONIDA AIR CONDITIONER[(except the front grill, knobs, remote unit and add-on plastic parts) TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTRATION CARD.

WARRANTY FOR COMPRESSOR:

MIRC ELCTRONICS LTD, HEREAFTER WARRANTS TO THE PURCHASER OF THIS ONIDA AIR CONDITIONER THAT FOR A PERIOD OF 12 MONTHS FROM THE DATE OF INVOICE .

WE WILL REPAIR/REPLACE THE COMPRESSOR WHICH PROVES UPON INSPECTION BY US OR ANY OF OUR AUTHORISED SALES DEALERS TO HAVE BEEN DEFECTIVE DUE TO MANUFACTURING DEFECT.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, break-downs, transit time etc. No notice of expiry period of warranty will be given by the company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. Any loss of refrigerant caused due to sabotage, improper handling or treatment , carelessness, accident, fire, flood earthquake or any natural calamity any corrosive action on the original refrigerant pipes, fittings, valves etc for whatever reasons, shall not be covered under this warranty.
7. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occurring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.

8. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer
9. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and/or his property or any other third party.
10. The AC is designed to operate at a range (230V +/- 10%). Any failure due to operation of the machine beyond these limits will not be covered by the above warranty.

Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer, tested and recommended by the Company.

11. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
12. Warranty null and void if:
 - i. The Air Conditioner is not purchased from the authorized dealers of the company.
 - ii. The Service Centre copy of warranty card is not received within 10 days of date of purchase at the nearest Authorised Service Centre.
 - iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
 - iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply
 - v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers
 - vi. The serial number of the unit or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removal for any reason whatsoever
 - viii. The unit is unauthorisedly moved from its original place of installation or re-installation
13. None of the employees and/or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
14. This warranty shall be deemed to have been issued at Mumbai, state of Maharashtra and courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman _____

Preventive Maintenance Service

ONIDA

Preventive Maintenance Service 1

Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman _____

Preventive Maintenance Service

ONIDA

Preventive Maintenance Service 2

Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

ONIDA

MIRC Electronics Limited
Warranty Card
Customer Copy

ONIDA

Serial No.

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐
Name:
Residence Address:
Dist: Pin:
State: Occupation:
Tel: () Res: () Fax:
Code Code
Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐
Microwave Oven ☐ LCD TV ☐
Model No:
Serial No
Please Refer Sticker On Back Cover Of Your Product
Purchase Date
Day Month Year
Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations
We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.
(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:
Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

MIRC Electronics Limited
Warranty Card
Service Centre Copy

ONIDA

Serial No.

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel: () Res: () Fax:
Code Code

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐
Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date
Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com



ONIDA

BUSINESS REPLY ENVELOPE

ONIDA CUSTOMER RELATION CENTRE

Adonis Electronics Pvt Ltd.

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Mahal Industrial Estate, off. Mahakali Caves
Road, Andheri East, Mumbai, Maharashtra,
India - 400093