

Kit ConforTeck™ Puissance™

Description

- (1) DC jack 2.5X5.5mm (10 Amps max).
- (2) Carrying bag with shoulder strap and pocket.
- (3) Wall plug-in automatic charger with float charge.
- (4) Dual color led indicator.

User manual

IMPORTANT : Charge your ConforTeck™ Puissance™ before use it for the first time and after more than 4 weeks of no use.

1. Read carefully this document before using your ConforTeck™ Puissance™.
2. Your ConforTeck™ Puissance™ is a rechargeable 12 Volts DC power source with a maximum current of 10 amps. You can use it with your small 12Volts DC powered devices. However, the ConforTeck™ Puissance™ has been designed to be used as a portable power source for your ConforTeck™ products. For the needs of this document, we will explain this type of use.
3. Your ConforTeck™ Puissance™ is provided with a carrying bag with a shoulder strap.
4. **IMPORTANT : Do not expose the ConforTeck™ Puissance™ to temperature below -20°C. This may damage the battery.**
5. Wear your ConforTeck™ equipment as shown in its user's manual. Now, simply plug it to the 12V DC jack of the ConforTeck™ Puissance™. Et voilà!! Your ConforTeck™ is now working and will provide many hours of comfort. **The following chart represents the approximate autonomy of the ConforTeck™ Puissance™ when used with a ConforTeck™ Mini™ and a pair of insoles, according to the selected level.**
6. Use higher level (F) to rapidly increase temperature and set it back to normal level (3 or 4) for great comfort and better autonomy.



1 = 65h	2 = 40h	3 = 36h	4 = 30h	5 = 27h
6 = 22h	7 = 20h	8 = 18h	9 = 15h	F = 12h

Recharging the Puissance™ kit Dry location use only

1. **IMPORTANT:** Only use the provided ConforTeck™ Puissance™ charger. The battery must be over 0°Celsius before recharging to avoid damage. NOTE: The battery does not need to be completely discharged before recharging.
2. **Important:** The charger is short-circuit protected but not inversed polarity protected. If the LED goes off when plugging the battery to the charger, unplug immediately and check polarity. (not covered by warranty)
3. To recharge your ConforTeck™ Puissance™, simply plug the charger in a standard wall electrical outlet. The led will light green, indicating that the charger is ready. Now connect the charger plug into the 12 Volts DC jack of the Puissance™ battery. The led will turn red to indicate that the battery is charging normally. After the charging cycle, the led will turn green to indicate that the battery is fully charged and is now in "float charge" mode.

- led steady green without battery indicate charger is ready.
- led steady red indicate charging mode
- led steady green with battery indicate battery is fully charged and in float mode.
- led blink red quickly indicate a short circuit. Unplug and check.
- led goes out when plugging battery indicate wrong polarity. Unplug immediately and check.

Battery technical data

- Battery type : SLA
- Volts : 12 Volts DC
- Short circuits protection : inline fuse on wire
- Maximum current : 10 Amps
- Output : DC 2.5x5.5mm jack
- Operation temperature : -20°C à +40°C
- Recharging temperature : 0°C à +40°C
- Storage temperature (**important**) : -20°C à +40°C
- Relative humidity : 0 à 95%
- Size : 151x98x94mm
- Weight : 3.7Kg (8 lb)

Charger technical data

- Charger type : Wall plug-in
- Charging type : Microcontroller
- Primary current : 650mA
- Secondary current : max. 2A
- Short circuits protection : Yes
- Reverse polarity protection : NO
- Recharging status : dual color led
- Size : 48x86x32mm
- Weight : 0.16 kg (0.4 lb)



Thank you for purchasing one of our ConforTeck™ products. **Please read instructions carefully before starting operation.**

TO VALIDATE AND OBTAIN THIS LIMITED WARRANTY, PLEASE RETURN THE WARRANTY CARD ATTACHED DULY COMPLETED WITHIN 15 DAYS FROM THE DATE OF PURCHASE. IF NOT, THE MANUFACTURER MAY REFUSE TO HONOR THIS LIMITED WARRANTY.

Limited Warranty

Excluding heated glove liners that are subject to a **limited warranty of 90 days** from the date of purchase, your ConforTeck™ is covered by a **limited warranty of 1 year** from the date of purchase, subject to the provisions and exclusions set forth below, which covers all defects in materials or workmanship of ConforTeck™ products during the warranty period. This limited warranty is provided by ÉQUIPEMENTS CONFORTECK INC.

Claims Procedure

In the event of a product defect, you must obtain a return merchandise authorization (RMA) number from our **customer service** either by email : info2@conforteck.com or by phone : **1877.977.3266**. Please have ready the serial number of the product. You must give a detailed description of the problem. Once your **personalized RMA number** obtained, please send us back the product clearly identified with this RMA number at the address mentioned below with the **original purchase invoice within 10 days** after the issuance of the RMA number by our customer service. If the product is not properly identified as provided herein, it will be returned to the sender without any inspection or repair. **TRANSPORT COSTS ARE NOT COVERED BY THIS WARRANTY** and are at the sole expense of the purchaser/user.

Exclusions

This warranty does not cover damages or failures resulting from **accident, neglect, misuse, improper installation, storage or use**, damages **caused by water** or resulting from a **lack of maintenance or improper maintenance**, or **use other than that for which the product was designed**.

This warranty does not cover any product whose **serial number or protective seal** has been **removed or damaged**, or a **product which has been modified** by the user. This warranty does not cover **scratches, tears, or discoloration** of the product, as well as **damage or loss resulting from or occurred during the transportation** of the product.

In either of the above mentioned situations, the warranty will become void. ÉQUIPEMENTS CONFORTECK INC. reserves its right to inspect a product before fulfilling all or part of its obligations pursuant to this warranty.

This warranty **does not cover transportation costs**, which are at all times at the expense of the recipient of this warranty. To be covered by this warranty, the product must be transported in accordance with the claim procedure described herein.

This warranty is limited to the repair of the product, its replacement or refund of its purchase price, at the option of ÉQUIPEMENTS CONFORTECK INC. Any repair or replacement made under this warranty is itself guaranteed for the remaining term of the original warranty.

ÉQUIPEMENTS CONFORTECK INC. does not guarantee the spare parts availability or any repair services beyond the warranty period granted herein.

This warranty is EXCLUSIVE and is the only warranty provided in connection with the sale and use of ConforTeck™ products. ÉQUIPEMENTS CONFORTECK INC. EXPRESSLY EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, CONTRACTUAL OR STATUTORY, INCLUDING WITHOUT LIMITATIONS ANY WARRANTY OF QUALITY OR FIT FOR A PARTICULAR PURPOSE, EXCEPT WHERE SUCH WARRANTIES CAN NOT BE EXCLUDED AS A RESULT OF THE LAW.

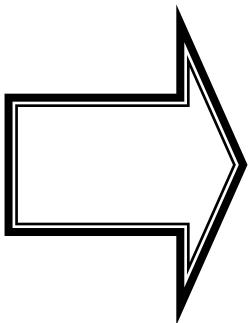
Other conditions and denial of responsibility

The responsibility of ÉQUIPEMENTS CONFORTECK INC. is limited to this warranty and can not in any case be more onerous than the selling price of the product. No information, advice or representation (oral or written) of ÉQUIPEMENTS CONFORTECK INC., its authorized service centers, dealers, agents or employees can modify this warranty or create a different one. In the event of any failure of the product, ÉQUIPEMENTS CONFORTECK INC. has no other obligations and the customer has no other recourse than those specified in this warranty.

Even in case of notice by the buyer/user of the possibility of damage, neither of ÉQUIPEMENTS CONFORTECK INC. nor anyone else involved in the development, production or distribution of ConforTeck™ products shall be liable for direct or indirect damage or injury, nor for exemplary or punitive damages. Some Provinces do not allow the exclusion or limitation of such damages and this exclusion may not apply to your particular case.

This limited warranty gives you specific legal rights. You may also have other rights which vary from Province to Province.

The safe use of ConforTeck™ products is on your sole responsibility. Please see instructions for more details.



CAUTION!

ConforTeck™ products do not replace appropriate clothing.

This product can cause burns if not used according to manufacturer's instructions. On a regular basis, check the part of the body that is exposed to the heat to avoid burns.

CAUTION!

This product is not intended for young children. People with blood circulation problems or with diabetes, people who suffer of paralysis or who have any difficulties about perceiving the heat on their skin or unable to speak normally SHOULD NEVER use this product before consulting healthcare professionals.

Satisfaction Guaranteed

ÉQUIPEMENTS CONFORTECK INC. is committed to providing you top quality products. Our success is based on the total satisfaction of our customers. This is why ConforTeck™ products are covered by a satisfaction guarantee of 10 days from the date of purchase. If for any reason you are not satisfied with your purchase, contact us within 10 days to obtain a RMA number and return the product duly identified in mint condition, in its original packaging. Upon receipt, we will refund you the purchase price of the product, including taxes, less 20 % of handling and restocking fees. **Transportation costs shall be borne by the customer and are non-refundable. Any product shipped without RMA number will be returned to the sender at his own expense.** Different outlets and dealers are free to manage this guarantee of satisfaction at their own discretion.

Want more information about this warranty or about the utilisation of our products? Feel free to contact our customer service!

Please use the following address for your returns and make sure to use a prepaid and reliable courier (FedEx, Purolator, Canada Post, UPS or other) :

**ÉQUIPEMENTS CONFORTECK INC.
2075, Sigouin Street, Drummondville (Québec) J2C 6P8**