



# HOME 911

IS  
YOUR EMERGENCY SMS  
NOTIFICATION SYSTEM

HOME911 is a DISTRESS SMS ALERT SYSTEM which enables you to silently send a distress sms from your cellphone to 10 nominated recipients simultaneously on any network within 30 seconds to notify them you are in an emergency situation and require urgent assistance.



## SMS USER MANUAL

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# MANAGING YOUR PROFILE

## MAIN MEMBER

If have not yet subscribed to HOME911, go to [www.home911.co.za](http://www.home911.co.za)

**Note:** All text to be entered into your cellphone is indicated below in *italics*. SMS messages are **not** case sensitive  
All setup SMS's are charged at normal cellphone rates

**!!! IMPORTANT !!!**



### PROGRAMMING THE SPEED DIAL ON MAIN MEMBER & HOUSEHOLD MEMBER'S CELLPHONES

Program the speed dial function on main MEMBER & ALL HOUSEHOLD MEMBERS cellphones to dial  
**\*31#0824814499**

Should you not now how to program your cellphones speed dial, please consult your cellphone manufactures user manual or visit their website for further instructions.

Managing your profile can only be done from the MAIN MEMBERS cellphone number.



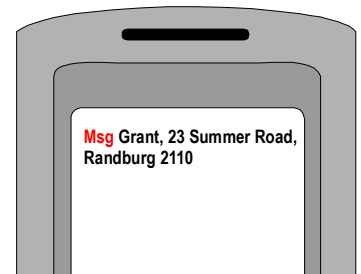
### CHANGE MAIN MEMBERS ADDRESS

Change MAIN MEMBERS ADDRESS on your profile

SMS the following to 082 481 4499 :

***Msg Name, New Address***

**NOTE:** Use comma after name



### CHANGE MAIN MEMBERS CELLPHONE NUMBER

Change MAIN MEMBERS cellphone number on your profile

SMS the following to 082 481 4499 :

***Main New cellphone number***





# MANAGING YOUR PROFILE

## HOUSEHOLD MEMBERS

The Main Member is able to manage ALERT RECIPIENTS on his/her HOME911 profile via SMS.

**Note:** Managing your profile can only be done from the MAIN MEMBERS cellphone number.



### ADDING HOUSEHOLD MEMBERS

Adding HOUSEHOLD MEMBER'S cellphone number to your profile

SMS the following to 082 481 4499 :

**Mem Name Number Name Number Name Number** (maximum 10)



### DELETE A SELECTED HOUSEHOLD MEMBER FROM LIST

Delete a selected HOUSEHOLD MEMBER/S cellphone numbers from your profile

SMS the following to 082 481 4499 :

**Dmem Number Number Number**

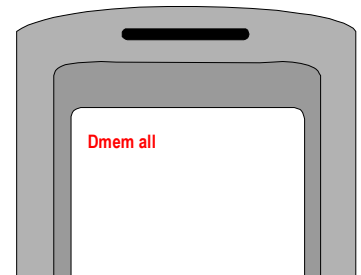


### DELETE ALL HOUSEHOLD MEMBERS

Delete all HOUSEHOLD MEMBER'S cellphone number from your profile

SMS the following to 082 481 4499 :

**Dmem all**

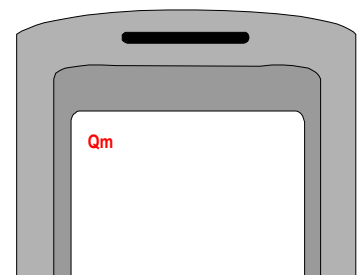


### LIST ALL HOUSEHOLD MEMBERS ON YOUR PROFILE

To receive a list of all HOUSEHOLD MEMBERS on your profile

SMS the following to 082 481 4499 :

**Qm**





# MANAGING YOUR PROFILE

## ALERT RECIPIENTS

The Main Member is able to manage ALERT RECIPIENTS on his/her HOME911 profile via SMS.

**Note:** Managing your profile can only be done from the MAIN MEMBERS cellphone number.

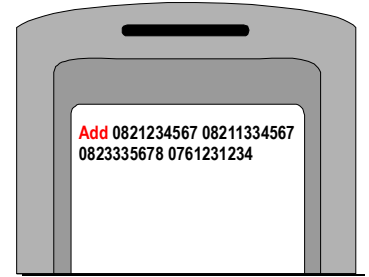


### ADDING NEW ALERT RECIPIENTS

Adding new ALERT RECIPIENT'S cellphone numbers to your profile

SMS the following to 082 481 4499:

**Add** Number Number Number Number Number Number Number Number



### DELETE SINGLE ALERT RECIPIENT

Delete a single ALERT RECIPIENT'S cellphone number from your profile

SMS the following to 082 481 4499:

**Del** Number



### DELETE ALL ALERT RECIPIENTS

Delete all ALERT RECIPIENTS cellphone numbers from your profile

SMS the following to 082 481 4499:

**Del all**

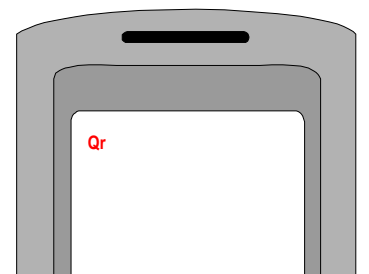


### LIST ALL ALERT RECIPIENTS ON YOUR PROFILE

To receive a list of all ALERT RECIPIENTS on your profile

SMS the following to 082 481 4499 :

**Qr**





# MANAGING YOUR PROFILE

## TESTING



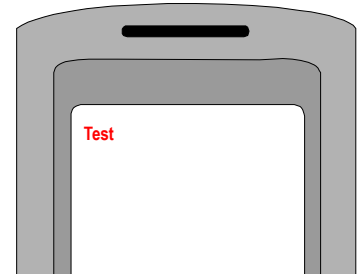
### TESTING THE HOME911 SYSTEM

#### Testing your HOME911 system

SMS the following to 082 481 4499 :

**Test**

Sending a "TEST" SMS to HOME911 will place the MAIN MEMBER'S profile plus all the HOUSEHOLD MEMBERS linked to the main member into TEST MODE. Any emergency calls (that is, using your speed dial button as in an emergency) made during this period (60 min max) on any of the members cellphones will substitute the !! ALERT !! message with !! TEST !!



Once the members have completed their testing, the main member may SMS the following message to deactivate Test mode:

SMS the following to 082 481 4499 :

**Act**

**Note:** If the MAIN MEMBER does not send the deactivation SMS, the HOME911 system will automatically deactivate the TEST MODE and activate the ALERT MODE after 60 minutes.

**NOTE:** Testing the HOME911 system is permitted once a month.

