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KrystalTM EDMS User Manual Version 2.1

FIRST EDITION

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This edition applies to the licensed program KrystalTM EDMS Version 2.1 and to all subsequent releases and modifications until otherwise indicated in new editions. Please make sure you are using the proper edition for the level of the product.

All the names in this manual are fictional and any resemblance to existing people or firms is purely coincidental. If you have any comments about the manual or the product, we would very much like to hear from you.

Please send your comments by e-mail to info@primeleaf.in or by fax to +91 2447 3373.

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Introduction to Krystal[™] EDMS

KrystalTM EDMS is easy to use, powerful and cost-effective document management software that allows companies to centralize the management, storage, retrieval and distribution of documents.

Built with robust, scalable architecture, **KrystalTM EDMS** can be deployed over LAN, WAN or Internet in large Enterprises. These Products also empower individuals and organizations by acting as powerful knowledge management tools.

KrystalTM EDMS addresses the needs of many vertical markets, including manufacturing, architecture, engineering, construction, utilities, universities, and government agencies.

Krystal[™] EDMS Features

Robust Document Management with Version Control

Document Management also enables you to manage document creation and revising. Through a check-out/check-in function, documents can be versioned and multiple revisions of the same document can be stored and archived.

Accessible over the Internet, WAN or LAN

Being a completely web based solution, **KrystalTM EDMS** can be accessed over internet, WAN or LAN. The only client software to view your documents is a standard web browser.

Multi-Domain functionality

Create independent domains (work areas) for different departments or divisions to organize documents and knowledge workers according to their business function. Share document classes across domains and assign multiple domains to users.

LDAP / Active Directory Integration

KrystalTM EDMS is integrated with LDAP, and with Active Directory, to allow you to authenticate user login IDs created in **KrystalTM EDMS** with those already existing in your LDAP / Active Directory database. Hence users need only remember a single user login and password in order to access the various applications in your network environment to which they are authorized.

Template based Access Control

ACL Templates is a smart and easy way to manage the system permission. Administrator can create various ACL Templates and assign rights to these templates for public, users, groups and roles.

Document Retention and Ageing

KrystalTM EDMS offer you the flexibility to define retention policies that reflect the specific needs of your organization. You can define as many, or as few, retention policies as you need.

Detailed Audit Reports

At any time, system administrators can review comprehensive system audit reports containing precise and detailed information about all domain activity and resource usage.

Low Startup Cost

Low cost of ownership - an affordable, web-driven solution that doesn't require extensive service, support, networking or user training keeps the total cost of system to a minimum. An affordable web-based solution requiring minimal licensing fees, networking infrastructure or training ensures low cost of ownership.

System Structure

KrystalTM EDMS comprises mainly of 2 major components

- Domains
- Document Repository

These components are user defined hence it helps a better representation of your business. For further details on system configuration and administrator please refer to Administrator's Guide.

Domains

Each domain typically represents a relatively self-contained department, division or location of an organization. Primarily it groups related users and related document classes by their job / business function.

Administrators can create more than one domain in a single server environment depending upon the licensing of the application. Each domain can then be assigned an Administrator who will configure and monitor it. For further details on system configuration and administrator please refer to Administrator's Guide.

All end users are given a username and password and are assigned to one or more domain. Users can login to their assigned domain(s) and get access to those domain specific documents. All documents are domain specific and are stored and manipulated independently of the other domains. A document class can be shared among domains.

After logging on to a specific domain, user gets access to all the domains assigned to her by selecting the domain name from a drop down available from top navigation panel.

Document Repository

Every document uploaded, created or imported to **KrystalTM EDMS** is stored on the server inside a Document Repository. It is a unified domain based storage system which stores and maintains all types of documents and meta-data.

As an enterprise class Document Management System, **KrystalTM EDMS** can accommodate all types of electronic documents, including scanned physical files (TIF, JPG), PDF, MS-Office files and faxes.

Starting Krystal[™] EDMS

KrystalTM EDMS server is installed as a Windows NT Service on Microsoft Windows platforms. You can use services control panel to start and stop **KrystalTM EDMS**.

Alternately, you can use Start - > All Programs -> KrystalTM EDMS -> Start Server to start the server on Windows based platforms.

Internet Mozilla Firefox		😡 My Computer			
Microsoft Office 2003	e Outlook	Control Panel	•		
Manage Your	Server	Administrative To	iols 🕨		
Command Pro	mpt	Connect <u>T</u> o	95		
💟 Windows Expl				1	
		s Catalog s Update			
eclipse.exe	🧕 WinZip				
	🗟 Netscap	e SmartUpdate			Start Server Stop Server
휅 Mozilla Thunderl	Accesso	ries	•	-	System Configuration Wiza
-	🛅 Startup		•		Export Document Wizard
All <u>P</u> rograms	📻 Krystal ^{TI}	"EDMS	> {	1	Uninstall Krystal

On Linux or Solaris distributions, you can use the script "StartServer.sh" located in KRYSTAL_HOME/bin/ folder to start the server

To verify the installation and configuration of **KrystalTM EDMS** server, you can open the browser and visit <u>http://localhost/</u> to get connected.

If you are on a machine other than on which **KrystalTM EDMS** is installed then visit <u>http://hostname:portno/</u> where hostname is the name / IP address of the machine where it is installed and 'port number' on which it is configured to be running.

Getting Started

Krystal[™] EDMS is a complete web-based solution. Hence once it is installed on the server, only software required to use it, is internet browser.

End users rarely required training and if they do we have this complete web based training system free of charge for our customers. We strive to keep things simple.

Accessing Krystal[™] EDMS

KrystalTM EDMS can be accessed using any standard Java enabled web browser from any where on your corporate intranet / extranet or internet.

	And in case of the local division of the loc
Username: rahul.kubadia	
Password:	
Domain: PRIMELEAF	
Login	Enterprise Document Management System KRYSTAL 2.1
	Copyright 2002-2006 Primeleaf Consulting.

To gain access to **KrystalTM EDMS**, users need to supply their secure username, password and domain name. Once logged in, users can navigate through all accessible documents under the current domain via Enterprise Document Management Console (EDMC).

Enterprise Document Management Console (EDMC)

The Enterprise Document Management Console (EDMC) is designed in such a way that users can get to the required documents in as few clicks as possible. On logging to the KrystalTM EDMS user is presented his / her workspace. This area is desingnated as My Workspace.

Enterprise Document Management Console	Rahul Kubadia (rahul.kubadia) Tuesday , 25 Jul 2006	Powered By	
Select Domain PRIMELEAF		My Workspace Control P	anel Logout Help & Support
Document Classes		DocViews	
📮 Invoice		Scan Shop Invoices	
Multipage Tiffs		🖼 Inovice and POs of Trey Research	
Purchase Orders		🖼 Invoices From Scan Shop	
Proposals			
Shipping Confirmation		🐁 Configure DocViews	
😰 Capture Document			
Checked Out Documents			
Work Queues	\mathbf{b}	₩orkViews [®] This Years Claims	
👃 Document Managers		🔗 My WorkView	
Administrators			
A DMS Users			
Vtilities	$\widehat{\Box}$	Bookmarks	
Search Journal Notes		🖄 Scan Shop Invoice	
View Logs		🖄 🛛 HPCL Proposal For Tade Data System	n
E Preferences			
😤 Change Password		🌯 Configure Bookmarks	

My Workspace

All Document Classes, DocViews, Bookmarks of users are displayed on this section. If Workflow is enabled then all Work queues and WorkViews assigned to user are also displayed. Users can access various utilities such as Search Journal Notes, Preferences, and Change Password etc directly from here.

Click Logout link on top navigation bar to logout from EDMC

Browsing Document Classes

Document Classes are nothing but a group of similar documents. Document which are similar in its functional capabilities are grouped under a particular document class. For example, "INVOICES", "Purchase Orders", "Shipping Confirmations" etc

Document Classes can be accessed from **My Workspace** module. All document classes to which users have permissions are listed here

1	
1	

Document Classes

	Invoice
<u>-</u>	Multipage Tiffs
<u>-</u>	Purchase Orders
<u>-</u>	Proposals
<u>-</u>	Shipping Confirmation
P	Capture Document
3	Checked Out Documents

On clicking on any document class, a list of indexes associated with it gets listed. Users can enter search criteria (filters) on indexes to restrict the document hit list.

My Workspace > Filter : Invoice

Enter filter values and click on Show Hits button to get the document hit-list

Available Document Indexes			
Order Date	Is 💌 🛄		
Purchase Number	Is 💌		
Customer Name	Like Trey		
Invoice Number	Is 💌		
Document Properties			
Created	From To		
Document Type	Tagged Image File Format (*.TIF)		
Created By	All 💌		
Show Hits	Reset		

After applying the filters, all the documents matching the filter criteria are listed from selected document class. If the size of resultant hit list is larger than the hit list preference set by the user then navigation buttons are displayed at the bottom of the screen, which allows users to browse the document class

My	y Workspace > Filter : Invoice > Document Hitlist : Invoice (INVOICE)							?				
										Show	ing 1 to 6	5 of e
			Created By	Revision Id	Order Date	Purchase Number	Customer Name	Invoice Number	File Size	Created	Annotati	ions
8	Þ	۲	SYSTEM	1.0	01/01/2004	002345	Trey Research	60035	13.3 KB	06/29/06 14:16		
0	B	۲	SYSTEM	1.0	01/01/2004	002345	Trey Research	60035	13.3 KB	06/29/06 14:15		
	3	۲	SYSTEM	1.0	01/01/2004	002345	Trey Research	60035	13.3 KB	06/29/06 14:14		
	Þ	₽	SYSTEM	1.0	01/01/2004	002345	Trey Research	60035	13.3 KB	06/29/06 14:13		
	Þ	Ð	SYSTEM	1.0	01/01/2004	002345	Trey Research	60035	13.3 KB	06/29/06 14:12		
	Þ	Ł	SYSTEM	1.0	01/01/2004	002345	Trey Research	60035	13.3 KB	06/02/06 13:18		

Searching Repository

The ready availability of information is integral to virtually every stage of any business or decision-making process and the powerful **KrystalTM EDMS** search engine ensures that any information resource contained anywhere within the repository can be instantly retrieved.

With a minimum of input, you can rapidly retrieve the information you need using any of a variety of flexible search parameters to pinpoint the precise location of specific documents.

Multiple concurrent users can search and view the contents of all repository documents to which they have been assigned at least read-level access privileges.

?

If you are looking for a particular document in particular document class then click on the document class from My Workspace. A index filter list will appear. Filter list provides user with various criteria to filter out the required document. User can select any of the predefined criteria from the drop down and provide value to the text box adjacent to it to retrieve the required document.

My Workspace > Filter : Inv	oice	?			
Enter filter values and click on Sh	Enter filter values and click on Show Hits button to get the document hit-list				
Available Document Indexes					
Order Date	Between 10/10/2005				
Purchase Number	Is 💌				
Customer Name	Like Scan Shop				
Invoice Number	Is 💌				
Document Properties					
Created	From 05/20/2006				
Document Type	Tagged Image File Format (*.TIF)				
Created By	All				
	Show Hits Reset				

All the matching records are displayed as a document hit list. If a single document is qualified then the document is directly shown to the user (dependent on the configuration).

Searches can be carried out not just on the index fields but also on the meta data like owner, creator of document, file type of document, creation date etc. You can apply more than one filter to narrow the search and get to the exact document match.

Working with Documents

User can perform diverse range of operation on the documents in EDMC by clicking on and selecting any of the following action available according to access permissions from resultant hit list.

		Created By*	Revision No	Order Date	
6		ADMINISTRATOR	1.0	05/04/2006	
		SWAPNIL	1.0	05/05/2006	
3		SYSTEM	1.0	01/12/2003	
3	1	SYSTEM	1.0	01/01/2004	
B		View Document		05/02/2004	
	-	Bookmaik Document Checkout Revision History	View Docum	ent /12/2003	
	2	Edit Indexes Delete Document		05/02/2004	
	ĉ	Show Related Documents		01/12/2003	
3	2	Journal Notes	-	01/01/2004	
	e.	Show Access History			

10	View Document: To view the document you can click here or on any index field. On clicking KrystalTM Viewer will open and document is displayed to the user. If the file format is not supported by KrystalTM Viewer then it will automatically prompt you to download the file to a local system where you can then open it within its native application.
6	Bookmark Documents: To bookmark the document for quick access in future, user can use this option
9	Check Out Document: If revision control is enabled on the document class and user has permission to check-out the document for editing then this option will be available. User can check-out document on the local machine and can edit an check-in the document back to KrystalTM EDMS . Once the document is checked out, no one except Administrator can check-in / check-out the document.
4	Check In Document: If revision control is enabled on the document class and document is checked out and user has permission to check-in the document then this option will be available. User can check-in document from the local machine and can also update the indexes associated with the document.
X	Cancel Check Out: User who has checked out the document can cancel the checkout using this option.
2	Revision History: User can view complete revision history of the document by selecting this option from the action list. It displays complete details of whether the document was checked out or checked in, when and who performed the operation.
2	Edit Indexes: To change the indexes associated with the document, users can use this option. Each edit operation is logged into KrystalTM EDMS but the version no of the document does not get updated. Users will edit permission on the document class can only change the index values of the document.
×	Delete Document: To delete the document from the repository use the delete document option from the action list.
	Show Related Documents: Document classes are linked with each other using the feature called related documents. All documents related to the current document in other document classes can be accessed using the single click operation. Domain administrators can link more than one document class with each other using the common index fields of the document classes.
2	Journal Notes : To work with Journal Notes click this icon
2	Show Access History: Every action performed on the document is logged into KrystalTM EDMS . Each read / writes / edits operation along with the user, time, IP address is logged. You can use this option to view the complete access history of the document. Access history also stores details like creation / updating / deletion of annotations on the document.

Audit Logs

At any time, system administrators can review comprehensive system audit reports containing precise and detailed information about all domain activity and resource usage.

Additionally, it is possible to view all activity within a fixed time frame by specifying an exact or approximate date range.

In this way, every event or operation can be traced to its exact origin so as to ensure enduser accountability and strict compliance with internal or external regulatory standards.

KrystalTM EDMS provides multiple audit log reports

- Access History
- User Access Logs

Access History

This report provides a complete access history of each document by all users. It displays username, IP address, date and time of access, type of access and operation performed.

Access History	?
Following is the Access History for selected object	

Filter Access History						
Datetime	From	То				
		Submit				

Action	User	IP Address	Date time	Parameteres	Comments
Accessed	RAHUL	127.0.0.1	07/20/06 18:35		Perforned On 32
Accessed	ADMINISTRATOR	10.1.1.10	07/19/06 17:15		Perfomed On 32
Accessed	ADMINISTRATOR	10.1.1.10	07/19/06 17:10		Perforned On 32
Accessed	RAHUL	127.0.0.1	07/13/06 15:09		Perfomed On 32
Created	RAHUL	127.0.0.1	07/13/06 15:09	Annotation Type:RUBBERSTAMP	Perfomed On 32
Accessed	RAHUL	127.0.0.1	07/13/06 15:08		Perforned On 32
Accessed	RAHUL	127.0.0.1	07/11/06 18:51		Perfomed On 32
Created	RAHUL	127.0.0.1	07/11/06 18:50	Annotation Type:HIGHLIGHT	Perfomed On 32
Accessed	RAHUL	127.0.0.1	07/11/06 18:50		Perfomed On 32
Accessed	RAHUL	127.0.0.1	07/11/06 18:48		Perfomed On 32
					Detai

Each entry is logged at different level, read, write, edit, create, delete are at level 1, where as operations like annotation, adding attachment are logged at level 2.

User Access Logs

This report details every access to Krystal[™] EDMS by username, IP address, date and time and operation performed. It logs details like login and logout at level 1 and details like change of password and preferences at level 2



Submit

Action	User	IP Address	Date time	Parameteres	Comments
Preferences Changed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:31		Perfomed On Rahul Kubadia
Preferences Changed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:30		Perfomed On Rahul Kubadia
Accessed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:28		Perforned On Invoice
Accessed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:28		Perforned On Invoice
Accessed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:23		Perforned On Invoice
Logged in	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:20		Perfomed On Rahul Kubadia
Logged out	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:07		Perfomed On Rahul Kubadia
Edited	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:07		Perfomed On Rahul Kubadia
Accessed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:05		Performed On Proposals
Accessed	RAHUL, KUBADIA	127.0.0.1	07/25/06 15:05		Perforned On Invoice

Version Control

KrystalTM EDMS allows users to checkout and check-in documents in to repository. Users with check-out permissions can check out document from a the document class by using the Check-out Option from the action list.. The document is then downloaded on the local machine into a pre-defined path set by user in the preferences.



Each time a document is checked back in to the repository after alterations on a local machine, KrystalTM EDMS automatically creates and securely stores a new version so that no previous version is ever overwritten. To view a comprehensive version history for a particular document, select the Revision History from within the document hit list.

My Workspace > Revision History

Revision History Following table lists the revision history for selected object.

Revision Id	Action	Date	User
1.1	OBJECT CHECKED IN	07/25/06 14:16	Rahul Kubadia
1.1	OBJECT CHECKED OUT	07/25/06 15:32	Rahul Kubadia
1.0	OBJECT CHECKED OUT	07/25/06 14:11	Rahul Kubadia

User can see all the checked out documents by him / her by using the Checkout Documents link on the My Workspace.

2	Doc	ument Classes
		Invoice
	<u> </u>	Multipage Tiffs
	<u>-</u>	Purchase Orders
	<u>-</u>	Proposals
	<u>-</u>	Shipping Confirmation
	P	Capture Document
	2	Checked Out Documents

User can perform following tasks through this module.

- View Document •
- View Indexes
- View Revision History •
- Cancel Checkout .
- Check-in Document •

My Workspace > Checked Out Documents	?
Checked Out Documents The following documents have been checked out.	

			Document Class	Checkout Path	Date time		
6	ab	6	Invoice (INVOICE)	C:\TEMP\Krystal_31_1_0_Obj.TIF	07/25/06 13:36	X	Ð
ò	ab	6	Invoice (INVOICE)	C:\TEMP\Krystal_28_1_0_Obj.TIF	07/25/06 14:42	X	Ð
ò	ab	6	Proposals (PROPOSALS)	C:\TEMP\Krystal_50_1_0_Obj.DOC	07/25/06 13:37	X	Ð
े	ab	6	Invoice (INVOICE)	C:\TEMP\Krystal_30_1_1_Obj.TIF	07/25/06 15:32	X	Ð

Indexes associated with the documents are displayed as a popup when user clicks on the View Indexes icon as shown below

?

Index Fields	Index Values
Document Date	10/16/2003
Author(s)	Andrei D'souza
Region	INDIA
Category	Creative Consulting
Project Title	Proposal for LESS T.V.Demo
Customer Name	LESS TV
	Close

To Check-in the document user can use Check-in Document icon link or user can use the action list drop down menu of document Hit list.

My Workspace >	ly Workspace > Check In Document : Proposals ?						
Check In Document Enter document deta	: ails and checkin the document.						
Enter details of the	document below.						
Path	C:\Proposals\LessTVWersion1.1.doc Browse						
Customer Name	LESS TV						
Project Title	Proposal for LESS T.V.Demo						
Author(s)	Andrei D'souza						
Category	Creative Consulting						
Region	INDIA						
Document Date	10/16/2003						
Comments	New version created as scope is changed						
	Check In Reset						

All available indexes of the document class is displayed along with option to select the document to be checked in. The comments added by the user while checking the document is added as a Journal Note for the document.

DocViews

DocViews are similar to the views made on database tables. In this case the database tables are replaced by **document classes**. A snapshot of document class is known as a **DocViews**.

Just like database views, **DocViews** also provides a read only access to the selected document classes. Users with administrative privileges can create Public and Private **DocViews**. Normal users can create views which are Private and are accessible only by them.

My	Worl	kspace > Configure Doc¥iews	?
		• DocViews ule allows you to configure DocViews.	
		Description	Created By
0	6	SCANSHOP (Scan Shop Invoices)	🐣 Administrator
0	i =	TREY_INV&PO (Inovice and POs of Trey Research)	🐣 Administrator
0	6	SCANSHO_INVOICE (Invoices From Scan Shop)	🐣 Rahul Kubadia
\circ		TREY_INV (Invoices For Trey Research)	🐣 Administrator
0		MYINVOICE (My Invoices)	🐣 Administrator
		New Delete	Reset

DocViews cannot be modified but they can be deleted by the user who created it or by administrator.

A **DocView** can contain more than one document class, just like joins in database tables. User can link two or more document classes also using **DocViews**. To create a **DocView**, click on *New...* button on Configure **DocViews** module.

Following steps are required for creation of **DocView**.

My	Wor	rkspace > Configure DocViews > Create DocView	?					
	mod	DocView (Step 1 of 4) dule will help you create a DocView. Please select a document class from the list given						
		Document Classes						
V	i	Invoice						
	i	Multipage Tiffs						
~		Purchase Orders						
		Proposals						
		Shipping Confirmation						
		Next >> Reset						

In step1, user is asked to select at least one document class from the available document classes.

My Wo	My Workspace > Configure DocViews > Create DocView ?					
Create This mo	DocViev odule wi	w (Step 2 of 4) Il help you create a Docview. Selec	t index fields and define criteria for DocView.			
Select	Index F	ields				
<u>-</u>	Invoic	e				
	ab	Order Date				
✓	ab	Purchase Number	001234			
	ab	Customer Name				
✓	ab	Invoice Number				
<u> </u>	Purcha	ase Orders				
✓	ab	PO Date				
✓	ab	Customer Number				
✓	ab	Customer name				
✓	ab	PO Number				
		Next >>	Reset			

After selecting document class user will be asked to select indexes from each of the selected document classes. User can set search criteria at this stage for each of the index.

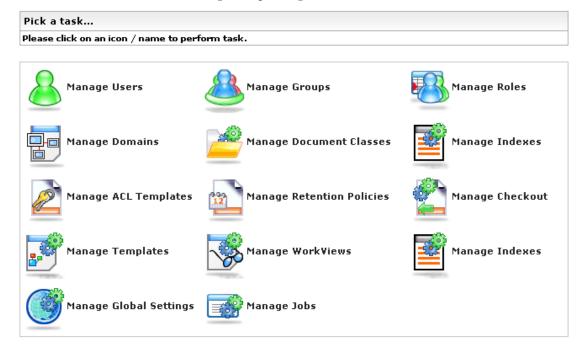
My	Workspace > Config	jure Doc¥iews > Creat	e DocView	?
Plea	i te DocView (Step 3 of se enter a name and c mit to create the Docvie	escription for DocView, an	d specify the scope (public/private).	Click
Nam	ie in the second se	INV_PO_00		
Desc	cription	Invoice and PO 001234		
Doc	/iew Type	🔘 Public 💿 Private		
Sele	ect Document Class			
	Invoice			
	Selected Indexes		Filter Preset	
ab	Purchase Number		001234	
ab	Invoice Number			
	Purchase Orders			
	Selected Indexes		Filter Preset	
ab	PO Date			
ab	Customer Number			
ab	Customer name			
ab	PO Number			
		Save	Reset	

If user has administrative privileges then option of creating Private or Public **DocView** appears here else it is Private only. To create a DocView, click on *Save* button.

DocViews are listed on My Workspace once user logs into the system. On clicking the **DocView** an index filter screen appears and user can further refine the search of documents.

Control Panel

Users with administrative privileges can access the control panel of **KrystalTM EDMS** using the menu available on top of each page. This menu item is available only to those users who have administrative rights / privileges.



The default administrator user name and password are "administrator" and "admin" respectively. Administrator can create other administrator users by assigning them "Administrators" group.

Manage Users

On installation only a default administrator user is available. After logging into KrystalTM EDMS the administrator can create new users via Control Panel.

Manage Users module of Control Panel allows administrators to create, delete, and modify users along with tracking the access history of each user. Administrators can also change the password of all the users by clicking on the **R** icon.

Control Panel > Manage Users

Manage Users Please click on the User Name to modify it.

Real Name	Usemame	Use	er Email	Description	Last Login	IP Address	Work Queues	Can Search?		
Administrator	ADMINISTRATOR	administrator	@primeleaf.in	Administrator	07/25/06 15:43	127.0.0.1	٣	٣		9
Pooja Kubadia	ALOOA	pooja.kubadi	a@primeleaf.in	Developer		null	٣	۲		9
Prajakta Mule	PRAJAKTA	prajakta.mule	@primeleaf.in	Trainee		null	۲	۲		9
Abhijit Shetye	ABHIJIT	abhi@primele	af.in	Developer	06/20/06 11:16	127.0.0.1	٣	٣		q
Rahul Kubadia	RAHUL, KUBADIA	rahul, kubadia	@primeleaf.in	Developer	07/25/06 15:20	127.0.0.1	٣	٣	E	q
Dharmesh Modi	DHARMESH.MODI	dharmesh.mo	di@primeleaf.in	Developer	07/03/06 19:30	10.1.1.202	۲	۲		9
Andrei D'souza	ANDREI	andrei.dsouza	a@primeleaf.in	Creative Designer		null	٣	٣	E	9

Administrators can add new users to their domains and can modify or delete users only pertaining to their domains. System administrator can create users for every domain and can assign multiple domains to users.

On clicking on the *New...* button, administrator can add a new user to its domain as shown below

Control Panel > Manage Users > Add User
Add User

Please enter details below.	
Real Name	Ravi Kumar
Username	ravi
Password	•••••
Confirm Password	
User Email	ravi.kumar@primeleaf.in
Description	Sales Manager
Work Queues	⊙Yes ○N
Can Search?	⊙Yes ○N
LDAP / ADSI	NONE
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS
Select Group	Administrators DMS Users Managers
Select User Roles	Document Managers ▲ Super Claims Administrator □ Claims Administrator □ Registered Nurse ▼
	Save Reset

Enter details like username, real name, email, password, description etc and click on *Save* to create user. If user needs to be authenticated against the Active Directory or LDAP domain then select the Domain Name from the drop down.

To modify details of a particular user, click on the username on the Manage User dialog

Control Panel > Manage Users > Modify Users		
Modify Users		
Please enter details below.		
Username	RAHUL.KUBADIA	
Real Name	Rahul Kubadia	
User Email	rahul.kubadia@primeleaf.in	
Description	Developer	
Work Queues	⊙Yes ○N	
Can Search?	⊙Yes ○N	
LDAP / ADSI	ARYSYS	
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS	
Select Group	Administrators DMS Users Managers	
Select User Roles	Document Managers Super Claims Administrator Claims Administrator Registered Nurse	
	Update Reset	

To set a user as domain administrator, go to the modify user dialog and select administrators group. The administrative privileges can be revoked later by un checking the administrators group from modify user dialog.

Manage Groups

Groups consist of one or more users. Administrators can create any number of groups they want and each group can consist of any number of members. **KrystalTM EDMS** allows administrator to assign roles to groups as well. A group can also have more than one role. Group Management tasks can be performed using Manage Groups module.

Control Panel > Manage Groups	
Manage Groups Please click on the Group Name to modify.	

	Group Name	Group Description	Group Email
	ADMINISTRATORS	Administrators	administrator@arysys.com
	USERS	DMS Users	users@primeleaf.in
	MANAGERS	Managers	manager@primeleaf.in
Delete		Delete	New

User can add a group by click on the *New* button, following dialog will be displayed.

Control Panel > Manage Groups > Add Group	
Add Group	

Please enter details below	Please enter details below.			
Group Name	CLERKS			
Group Description	Documentation Clerk			
Group Email	clerks@primeleaf.in			
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS			
Set Group Roles	Document Managers (DOCUMENTN Super Claims Administrator (CLAIM Claims Administrator (CLAIMSADM Registered Nurse (NURSE)			
	Save Reset			

For domain administrators, the group will be added for the currently logged in domain, whereas the administrator user will have option to choose the domains as well.

Domain Administrators can modify only groups which are associated with the current domain whereas the administrator can modify all groups available in the system.

To modify details of existing group, administrator can click on group name or email. On clicking the group name following dialog will appear

Control Panel > Manage Groups > Modify Group
Modify Group

Please enter details below.			
Group Name	MANAGERS		
Group Description	Account Managers		
Group Email	manager@primeleaf.in		
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS		
Modify Group Roles	Document Managers (DOCUMENT) Super Claims Administrator (CLAIN) Claims Administrator (CLAINSADM) Registered Nurse (NURSE)		
	Update Reset		

To apply changes, click on *Update* button.

Manage Roles

KrystalTM EDMS allows multiple roles for users and groups of the system. To manage roles click on **Manage Roles** link on **Control Panel**. A list of all available roles will be displayed.

Man	i trol Panel > Manag age Roles se dick on the Role Na			
	Role Name	Role Description	Role Email	Role Rank
	DOCUMENTMANAGER	Document Managers	docmanager@primeleaf.in	100
	CLAIMADMIN	Super Claims Administrator	ca@primeleaf.in	100
	CLAIMSADMIN	Claims Administrator		100
	NURSE	Registered Nurse		100
	PAYABLE	Accounts Payable		100
	SUPERVISOR	Supervisor		100
		Delete	New	

To add a new role, click on **New...** button. This will display Add Role dialog. Add necessary details and click on **Save** button to add the role.

Control Panel > Mana	je Roles > Add Role
Add Role	
Please enter details belo	<i>n</i> .
Role Name	SALES_MANAGER
Role Description	Sales Manager
Role Email	sm@primeleaf.in
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS
Role Rank	50
	Save Reset

For domain administrators, the role will be added for the currently logged in domain, whereas the administrator user will have option to choose the domains to which roles needs to be added.

Domain Administrators can modify only roles which are associated with the current domain whereas the administrator can modify all roles available in the system.

To modify a role, click on the role name on the Manage Roles dialog. A modify role dialog will appear, make the necessary changes and click on Update button to save the changes.

Control Panel > Ma	nage Roles > Modify Role	
Modify Role		
Please enter details b	elow.	
Role Name	NURSE	

Role Description	Registered Nurse
Role Email	nurse@primeleaf.in
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS
Role Rank	100
	Update Reset

Manage Domains

Domains are top-level structural units intended to organize groups of related users and relevant document classes according to their job or business functions. Administrators can create / edit domains depending on the license restrictions. To perform domain management task, administrators can use Manage Domains module of Control Panel.

Control Panel > Manage Domains	
Manage Domains Please click on the Domain Name to modify.	

Domain Name	Domain Description	Туре	Active	
PRIMELEAF	Primeleaf Consutling	Built-in	٣	
DELHI	DELHI	Built-in	٣	
MUMBAI	Mumbai Domain	LDAP / ADSI	٣	
ARYSYS	ADSI Test Domain	LDAP / ADSI	٣	
New				

To ensure privacy of information, user names and passwords are valid only for those domain(s) to which they are assigned: users can only login to their assigned domain(s) and all documents are domain-specific, stored, and manipulated independently of other domains. The user can move from one domain to another from EDMC if he is assigned to it in a single click.

To add a domain, click on the New button on the manage domains screen. Enter domain name and a small description and check the active checkbox to set the domain active. Domain(s) can be linked to Active Directory or LDAP Servers. To create such domain select LDAP / ADSI type from type dropdown, and provide the Connection String for connecting to ADSI / LDAP Server.

Control Panel > Manage Domains > Add Domain
Add Domain

Please enter details below.			
Domain Name	PRIMELEAF		
Domain Description	Primeleaf Consulting (P) Ltd		
Туре	LDAP / ADSI		
Connection String	http://ldap.primeleaf.local:389/		
Active	💽 Yes 🔘 No		
	Save Reset		

Only active domains will be available for users to login into EDMC

Domain(s) once created, cannot be deleted from the system, but you can change the domain details by clicking on the domain name on Manage Domains dialog.

Control Panel > Manage	Domains	> Modify	/ Domain
Modify Domain			

Please enter details below.		
Domain Name	ARYSYS	
Domain Description	ADSI Test Domain	
Туре	LDAP / ADSI	
Connection String	ldap://10.1.1.1:389/	
Active	⊙Yes ○No	
	Update Reset	

To save changes click on Update button

Manage Document Classes

Administrators can create any number of document classes using this module. Each document class can be shared across domains and can contain any number of metadata indexes. Document Class management tasks can be performed using Manage Document Class module of Control Panel.

Document classes allow users to sort/group documents based on similar characteristics. Document classes, in addition, controls the way documents can be stored, the retention policy of the document, and access permissions based on ACL templates assigned to it.

Control Panel > Manage Document Classes

Manage Document Classes Please click on the Document Class Name to modify it.

	Document Name	Class	Document C Descriptio		Display	Revision Control	
T.	HCFA1500		HCFA1500		۲	۴	View Audit Logs
T.	INVOICE		Invoice		٣	٣	View Audit Logs
F T	MULTIPAGE		Multipage Tiffs		٣	٣	View Audit Logs
T	РО		Purchase Orders		٣	٣	View Audit Logs
T	PROPOSALS		Proposals		۴	۴	View Audit Logs
T	SHIPMENT		Shipping Confirm	ation	۴	٣	View Audit Logs
			Delete		New		

To create a new document class, click on New on the manage document classes screen. Enter the required details for creation of document class and click the Save button to create the document class

Control Panel > Manage	Document Classes >	Add Document Class
Add Document Class		

Please enter details below.				
Document Class Name	DATASHEETS			
Document Class Description	Data Sheets			
Storage Media				
Media Type	💿 Database 🛛 File System			
Storage Path	DEFAULT			
Access Control				
Show Document Class	⊙Yes ○No			
Enable Revision Control	⊙Yes ○No			
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS			
Add Index				
Index Name	Index Description			
TITLE	Project Title			
AUTHOR	Author			
DATE	Creation Date			
PODATE 💌				
Add Index	Save Reset			

Only classes which are set for display will be listed in EDMC, if users have rights to access it. If logged in user is a domain administrator then document class will be added to the current logged in domain, whereas administrator user will have an option to choose the domain(s).

User can modify document class by clicking on the document class name link in the main screen.

Control Panel > Manage Document Classes > Modify Document Class
Modify Document Class

Please enter details below.				
Document Class Name	PO			
Document Class Description	Purchase Orders			
Access Control				
Show Document Class	⊙Yes ○No			
Enable Revision Control	🔿 Yes 💿 No			
Select Domain	PRIMELEAF DELHI MUMBAI ARYSYS			
Index Name	Index Description			
PODATE	PO Date			
CUSTNO	Customer Number			
CUSTNAME	Customer name			
PONUM	PO Number			
Select ACL Template	Domain Administrator Document Manager			
Update	Reset			

Once a document class is created user cannot add or delete indexes to it.

Manage Document Indexes

Indexes are an essential component of document management; they not only provide a stable framework for a document indexing, but ensure that unstructured content can be streamlined and systematized according to any number of user-defined criteria.

Indexes can be used to classify and distinguish documents on the basis of their business function while serving as useful properties for precision searches: if a particular

document class is selected for searching, any document belonging to the selected class can be searched by any of that class's assigned indexes.

Manage Document Indexes module allows administrators to define the server wide indexes, which will be used during the creation of the document classes and storage of documents. To add a new index click on New button on Manage Indexes dialog.

anage Indexes ease click on the Index to modify.					
	Index Name	Index Description	Index Length	Index Type	Туре
	PODATE	ORDER DATE	10	D	G
	PONUM	PURCHASE NUMBER	20	s	G
	CUSTNAME	CUSTOMER NAME	30	s	G
	INVOICENUM	INVOICE NUMBER	20	s	G
	PAGECOUNT	NO OF PAGES	10	s	G
	test	TEST	12	N	G
	CLAIMTYPE	CLAIM TYPE	30	s	G
	ORDERNO	Order No	10	s	G
	ORDERDATE	Order Date	10	D	G
	SHIPDATE	Shipping Date	10	D	G
		Delete	New		

Indexes can be any one of the following data types:

String: free text strings can be used to describe metadata fields, such as title, subject, name, etc.

Date: the field value must be a valid calendar date.

Number: the field value must be a digital number.

To modify an index, click on the index name. Modify Index screen will appear, make required changes and click on Update button to save the changes.

Control Panel > Manage Indexes > Modify Indexes	
Modify Indexes	

Please enter details below.		
Index Name	PODATE	
Index Description	ORDER DATE	
Index Type	Date	
Index Length	10	
Туре	💿 General 🔿 Workflow	
	Jpdate Reset	

Manage ACL Templates

ACL Templates are smart and easy way to manage the system permission. Administrator can create various ACL Templates and assign rights to these templates for public, users, groups and roles.

These templates can then be assigned to any document class, workflow template and access permissions / rights assigned to templates get automatically delegated to the users, groups and roles which belong to those templates. Use Manage ACL Templates module to perform ACL Template management tasks from Control Panel.

Control Panel > Manage ACL Templates	
Manage ACL Templates Please click on template name to modify	

Template Name	Template Description	
DOMAINADMIN	Domain Administrator	Manage Permissions
DOCMANAGER	Document Manager	Manage Permissions
	Delete	New

To manage permissions for each ACL Template click on **Manage Permission** link associated with a particular template. By default two ACL templates, **Domain Administrators and Document Managers** are available on installations.

Control Panel > Manage ACL Templates > Manage Permissions
ACL Template

Please enter details below.			
Select ACL Template	Domain Administrator		
	O Public		
	💿 Users	All	
Assign Permission To	🔘 Groups	All	
	🔘 Roles	All	
Submit		Reset	

Administrator can select public, user, group or role and click on Assign Permission button. Assign Permissions screen will appear, administrator can then assign any of the following permission to selected template.

- READ
- WRITE
- EDIT
- DELETE
- CHECK-IN
- CHECK-OUT
- PRINT
- EMAIL

Control Panel > Manage ACL Templates > Manage Permissions > Assign Permissions Assign Permissions

Create	Read	Write	Delete	Print	Email	Checkin 🔽	Checkout	Select All
				V	~	~	 Image: A set of the set of the	
_	✓							
	~							
	~							
~	~	~	~	~	~	~	~	~
	~							
	~							
	~							
					Image: state stat	Image: state stat	Image: state stat	Image: state in the state

To change the name and description of the ACL Template, click on the ACL Template name, Modify Template screen will appear, make required changes and click on *Save* button to save changes.

Manage Retention Policies

Retention policies define the length of time that documents stored in a certain document class will be retained in the system before they can be moved to the archive or purged from the system. To manage retention policies, select Manage Retention Policies on the Control Panel. The Manage Retention Policies dialog

Cont	Control Panel > Manage Retention Policies					
Mana	ge Retention Poli	icie <i>s</i>				
	Policy Name	Policy Description		Related Document Class		
	INVOICE_POLICY	Y Invoice Retention Pol	icy	Invoice		
	PO_POLICY	Purchase Order Reter	ntion Polocy	Purchase Orders		
		Delete	New			

To create a new Retention Policy, click on *New...* button on the screen.

Control Panel > Manage Reten	tion Policies > Add Retention Polic	у				
Add Retention Policy	d Retention Policy					
Please enter details below.						
Policy Name	SHIPCONF_POLICY					
Policy Description	Policy For Shipping Confirmations					
Document Class	Shipping Confirmation					
Create Retention Criteria	reate Retention Criteria					
Join	Index Name	Operator	Value	Unit		
	Created	BEFORE	90	Days 🗸		
OR 💌	Shipment Date	BEFORE	4	Weeks		
Select Action	💿 Delete Document 🔘 Archive Docu	iments				
	Add Criteria	Save Reset				

Enter name of the policy, select the document class to which policy will be applied and add criteria on which the documents will be archived or purged from the system.

To add criteria to the Retention Policy click on the *Add Criteria*. To save the policy, click on *Save* button.

Manage Checkouts

Administrators or Domain Administrators can view or cancel the checkout operation carried out by a particular user using this module.

To manage checkouts, select Manage Checkouts on the Control Panel. Select the document class and user for whom you want to manage the checkout and click on submit button.

Control Panel > Manage Checkou	t
Manage Checkout	
Please enter details below.	
Select Document Class	All
Select User	Rahul Kubadia 🗸 🗸
Submit	Reset

From the list displayed, Administrators can select the documents which are checked-out by user and cancel the check-out operation

Manage Workflow Templates

Workflow Templates stores the complete business process logic. Administrators can create new templates and modify existing templates using Manage Workflow Templates module from Control Panel.

Control Panel > Mana	ge Templates		
Manage Templates Please click on template r	name to modify		
Template	name		Template Description
ISIF		Claims	
	hi-	×	

To add a new workflow template, click on the *New*... button, following dialog will be displayed.

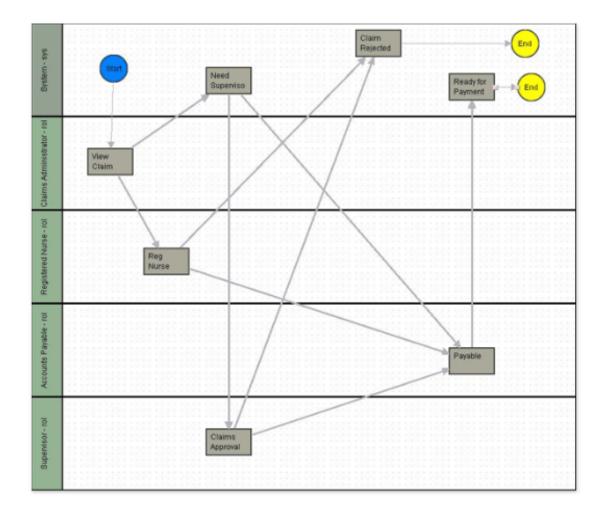
Control Panel > Manage Templates > Add Workflow Template

Add Workflow Template

Enter the parameters for the Workflow Package

Please enter details belo	w.
Workflow Id	EXPENSE
Workflow Description	Travel Explenses
WPDL File	C:\Documents and Settings\Rahul Kuba
	Save Reset

Krystal uses XPDL for defining the workflow. XPDL stands for XML PROCESS DEFINITION LANGUAGE. Users can define complete business process by using JAWE (Java Workflow Editor Version 1.4)



The generated XPDL is then imported into the system using Add New Template. Administrator can assign ACL templates at the same time to assign rights to the users.

Manage WorkViews

WorkViews are snapshot of the workflow at any given point in time. Administrators can create, modify and delete WorkViews using Manage WorkViews tool.

Con	trol Panel > Manage WorkView	5
	age WorkViews se click to modify WorkViews	
	Name	Description
	Some Name	This is my view of Claims
	Delete Mew(s)	Add Work/New

To create a **WorkView** click on Add WorkView button on the screen, New **WorkView** screen will appear.

Select template to add	1 WorkView	
Available Templates	Claims / ISIF	
Name	1WEEK_TASK	
Description	My one week pending task	
PatName		
Sex		
STARTED	This week	
COMPLETED	Not yet	

Enter required details and click on submit button to save changes. Users with read permission will get to access these **WorkViews** once they login to EDMC

Manage Workflow Indexes

Workflow Indexes can be created, modified or deleted using Manage Workflow Indexes module. To access this tool, select **Manage Workflow Indexes** from **Control Panel**.

fanage Indexes Please select template and then click on t	he index names to modify it.	
Available Templates	Claims / ISIF	
Index Column Id	Index Column Name	Is Searchable
WF_Ifield1	FIRST FIELD	*
WF_Ifield2	SECOND FIELD	*
ClaimType	CLAIM TYPE	*
IdNumber	ID NUMBER	*
PatName	PATIENT NAME	٣
DoB	DATE OF BIRTH	
Sex	SEX	*
ClaimAmt	CLAIM AMOUNT	· · · · · · · · · · · · · · · · · · ·
	Add Index	

Select the workflow template for which you want to manage indexes and index list dialog will appear. Click on the index name to modify the index details. Administrator can set an index searchable so that users can search workflow cases using it.

Indexes set for search will also appear while creating WorkViews

Control Panel > Manage Indexe	s > Modify Index
Modify Indexes	
Please enter details below.	
Template Name	ISIF
Index Column Id	ClaimType
Index Column Name Claim Type	
Index field type	Uppercase
Display	◯ Textbox ◯ Radio ◯ Drop down list
Initial Value	
Length 20	
Is Searchable	Yes ○ No No
Modify Index	Reset

Manage Global Settings

System Administrator can use this tool to modify settings of the entire server. **Manage Global Settings** tool can be used to modify database and mail server settings

Control Panel > Manage Globa	ll Settings
Manage Global Settings	
Database Settings	
Enter Database Server	LOCALHOST
Select Database Platform	Microsoft SQL Server
Enter Database Name	KRYSTALDB2
Enter Database UserName	KRYSTALDBO
Enter Database Password	•••••
Enter Database Port	1433
Server Settings	
Enter Server Port	80
SMTP Relay Host	smtp.arysys.com
SMTP From Address	workflow@primeleaf.in
Other Settings	
Allow Auto Login	🔘 Yes 💿 No

Save Save Manage Jobs

Enable File Logging

Enable Work Flow

Always Show Hitlist

Open Documents In New Window

Manage Jobs tool allows administrators to manage various scheduled jobs of **KrystalTM EDMS**.

🔘 Yes 💿 No

📀 Yes 🔘 No

📀 Yes 🔵 No

📀 Yes 🔵 No

Reset

Import Monitor and **Retention Processor** are two main Jobs of the system. Administrators can enable other predefined schedule jobs by using this tool.

Con	itrol Panel > Ma	nage Jobs		
	age Jobs se click on the Jo	b Name to n	nodify it.	
	Job Name	Job Type	Schedule Mod	e Job Parameter s
	Import monitor	IMPMON	Startup	C:\Products Sources\EDMS Server/upload
		D	elete	New

Job parameters and scheduling information can be modified by clicking on the job name, following is the screen which will be displayed when administrator want to modify the **Import Monitor**

Control Panel > Manage Joi	DS > MODILÀ TOD		
Modify Job			
General Information			
Enter Job Description	Import monitor		
Job Type	IMPMON		
Schedule Mode	Startup		
Job Parameters	C:\Products Sources\EDMS Server/uplo		
Schdeule Information			
Days of week	Sunday Monday Tuesday Wednesday		
Started			
End Time			
Frequency	0		
	Update Reset		

Administrator can make required changes and can click on *Update* button to save the changes.

Import Monitor

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Import Monitor is a module which allows Administrators to import documents into **KrystalTM EDMS** as a batch. Using KrystalTM CAPTURE Studio users can scan, index and release documents to KrystalTM EDMS.

Documents created using **KrystalTM CAPTURE** Studio gets imported by import monitor into **KrystalTM EDMS**. The location which the **Import Monitor** monitors can be configured using the Manage Job module and modifying the Job parameter string. Import Monitor can monitor multiple paths if they are separated by a (; semicolon).

Retention Processor

This process is used for document retention purposes. Retention Policies which are defined and applied to document classes gets processed by **Retention Processor**. **ADMINISTRATOR** can schedule when to **run** Retention Processor using Manage Jobs administrative module.

Workflow Process Management

Every organization worldwide documents processes by which it conducts business. Each process comprises of activities performed by entities in a manner most efficient for an organization with the use of minimal resources. Each activity can parallel or sequential activity. Processes require superior process knowledge and tight supervision in a manual world. But as the complexity increases, so does the cost and labor. Process involving interaction between various division and departments, invariably involve extended completion time.

KrystalTM Workflow tries to eliminate the deficiencies associated with a complex business process. It automates the management of activities and distribution of tasks to different entities. It monitors and schedules tasks over the life of a process. Each task can have an associated content in the form of document, information, issues, tasks, work orders bug/defect and reports. It has an inbuilt time mechanism which makes notification and escalation of tasks very efficient.

KrystalTM Workflow consists of two basic parts;

Krystal Modelling Component

Modelling component enables analysts to define processes and activities and assign them to various performers including system users and groups. System activities can be configured to have an application which can exchange information with external systems. One can also define the interaction between various activities including use of triggers and notifications. Process is modeled using XPDL, a standard defined by 'The Workflow Management Coalition (WFMC)'.

Krystal Execution Component

The execution component provides an execution environment for the process designed by the modeling component. It also provides an interface for end-users for completing their tasks. The execution component can be seen as sitting on top of other systems in an organization often exchanging information with them. It is responsible for a number of functions like authorization, authentication, scheduling, monitoring, event processing, queues, prioritization, escalation, load balancing, and task termination and auditing.

Workflow Queues

Workflow Queues or work queues are represented by username, groups and roles to which user belong. Each queue consists of work items or work cases. If workflow access is enabled for a user then all the queues for users will appear on My Workspace module.

Work Queues			
8	Rahul Kubadia		
- 8	Document Managers		
8	Administrators		
8	DMS Users		

On clicking on the particular queue, work cases assigned to that queue will be displayed as a hit list. The size of hit list is restricted by user preferences.

onowing is	the list of tasks assigned	tiams xuministrator		
Id	Name	Procedure	Priority	Started
1-1	View Claim	ISIF	89	05/04/06 14:29
1-2	View Claim	161F	89	05/04/06 14:29
1-3	View Claim	ISIF	89	05/04/06 14:29
1-4	View Claim	ISIF	89	05/04/06 14:29
1-5	View Claim	ISIF	89	05/04/06 14:29
1-6	View Claim	ISIF	89	05/04/06 14:29
1-7	View Claim	ISIF	89	05/04/06 14:29
1-8	View Claim	ISIF	89	05/04/06 14:29
1-9	View Claim	ISIF	89	05/04/06 14:29
1-10	View Claim	181F	89	05/04/06 14:29

Workflow Cases

An executing instance of a **Workflow** model is called a **Case** or *process instance*. There may be multiple cases of a particular **workflow** model running simultaneously, however each of these is assumed to have an independent existence and they typically execute without reference to each other.

Once the user has clicked the work queues, all the cases in that queue are displayed. User can view the case by clicking on action and then selecting a option. This will open the workflow case.

] Krystal™l	врм - м	icrosoft Internet	Explorer	_ 2
	_			
Cancel Save	2	Action	Done	
Name :	View C	aim		
Id :	1-2	Priority : 8	9 Star	rted : 05/04/06 14:29
Comment :				Mew Document
Claim Type	0	THER	Id Number	554319343
Patient Name STERNARD WENDY		FERNARD WENDY		
Claim Amount 93.00		2.00		
Date of Birth		10/1963		

The workflow case displays the details of the task on the left panel with a button that allows user to view the associated document. User can take action on the form displayed on the left panel.

If user closes the window without making any changes or taking any action then the case is locked by system. Only user with administrative privileges can unlock the case.

WorkViews

Predefined workflow searches are known as **WorkViews**. Administrators can create any number of **WorkViews** on a particular workflow template by assigning multiple search criteria.

Users who have read permissions on these **WorkViews** can only view it. It is similar to searching work cases. All **WorkViews** to which user have access permissions are displayed on My Workspace.



All cases which qualifies the pre-defined search criteria are displayed when a **WorkView** is accessed by user

Utilities

This section details Utilities available to the user of KrystalTM EDMS

2	Utilities	
•		Search Journal Notes
		View Logs
	8	Preferences
	?	Change Password

Bookmarks

Users can mark a document for quick access using Bookmarks. From the document hit list user can select action and give a name for the bookmark. The document is then bookmarked and is listed on the **My Workspace**

3	Bookmarks	
	<u>2</u>	Scan Shop Invoice
	à	HPCL Proposal For Tade Data System
	۰	Configure Bookmarks

Users can modify, rename, delete bookmarks using Configure Bookmarks link from My Workspace

?

	Bookmark n	ame		Action
<u>.</u>	HPCL Propos	al		Rename
<u></u>	Try Research	March Invoice		Rename
		Delete	Reset	

On clicking the rename link a pop up will be displayed as shown below

¥ Krystal™ Do	cument Xplore - Windo 🖃 🗆
Bookmarks	?
Rename Book	mark
Old Name	HPCL Proposal
New Name	HPCL TDS Proposal
	Submit
	Internet 🔍 100%

User can save renamed bookmark by clicking on the *Submit* button.

Journal Notes

A **Journal Note** is a type of annotation that can be put on the document. And it remains through out the life span of the document. Journal Notes cannot be modified or deleted by users. Only Administrators can delete journal notes or the users who have created journal notes can delete it.

Unlike other annotations, journal notes are not based on the revisions of the document, it is available for all the revisions of the document. If document contains Journal Note(s) then it is displayed in the center column of the Annotations column of the document hit list. To view the **Journal Note** annotation click on following popup will be displayed

🏉 Krystal 🖲 Document Xplore 🖃 🗆 🔀		
Journal Notes	×	
New Version	Rahul Kubadia	
Enter note below		
Pos	t Note	
Internet	🔍 100% 🔻	

Users can use **Search Journal Notes** utility from **My Workspace** to search Journal notes by particular user, on particular document class.

My Workspace > Search Journal Notes

Search Journal Notes

Please select document classes and users on the list below and enter the search term.

Enter Search Criteria	
Please enter search text.	version
Document Class	Data Sheets Invoice Multipage Tiffs Purchase Orders Proposals Shipping Confirmation
Posted By	Administrator Pooja Kubadia Prajakta Mule Abhijit Shetye Rahul Kubadia Dharmesh Modi ▼
Sav	e Reset

The resultant hit list displays the list of documents which contains the journal notes matching the search criteria.

My Workspace > Search Journal Notes > Search Results	
Search Results	

Action		n	Document Class	Note	Posted On	Posted By
ò	ab	×	Invoice	New Version Added	07/25/06 13:35	🐣 Rahul Kubadia
Ò	ab	×	Invoice	New Version	07/25/06 14:16	🐣 Rahul Kubadia

Preferences

Users of **KrystalTM EDMS** can customize various settings using this module. This module allows user to set following preferences

General Preferences Document Window Preferences Workflow Form Preferences Revision Control Preferences Hit list Column Preferences ?

My Workspace > Preferences

?

This module helps you to set your Preferences.

General Preferences	
No of Hits per page	 ○ 5 ● 10 ○ 25 ● 100
Document Window Pre	ferences
Alignment	OLeft ORight OFull Screen
Width	
Height	
Workflow Form Prefere	ences
Alignment	◯ Left ◯ Right
Width	
Height	
Revision Control Prefer	ences
Checkout Directory	CATEMP
Hitlist Column Preferen	ices
Select Hitlist Columns	 ✓ Created ✓ Created By ✓ File Size ✓ Revision Id
	Save Reset

To save the preferences click on *Save* button.

Change Password

Change password utility will help user to change his / her password. If user is authenticated against Active Directory / LDAP Server then he / she will not be allowed to use this utility.

My Workspace > Change Pag	ssword
Current Password This module helps the User to ch	ange the Password.
Enter Password	
Current Password	******
New Password	*******
Confirm Password	•••••
	ubmit Boset

Administrators can change password of any user using Manage User -> Change Password functions from Control Panel