



ECKELS ENGINEERING

CryoComp 5.0 for Windows

Installation Guide

CRYOCOMP 5.0 FOR WINDOWS

Installation Guide

© Eckels Engineering, Inc.
3322 Ebenezer Chase Drive
Florence, SC 29501
Phone 843.661.2829

Table of Content

CHAPTER 1

<i>Installing CryoComp</i>	1
Platform and Software Requirements	1
Installing CryoComp 5.0 for Windows	3

CHAPTER 2

<i>Getting Started</i>	5
Viewing the User Manual	6

CHAPTER 3

<i>Uninstalling/Re-installing CryoComp</i>	7
Uninstalling CryoComp	7
Re-installing CryoComp	9

CHAPTER 4

<i>Technical Support</i>	10
Technical Support Contact Information	10

CHAPTER 5

<i>Copyright Information</i>	11
<i>License Agreement</i>	11
<i>Limited Warranty</i>	12
<i>Disclaimer</i>	13

APPENDIX A

<i>Microsoft EULA</i>	14
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Installing CryoComp

CryoComp 5.0 for Windows is software built on top of Microsoft's .NET Framework.

The CryoComp software package is built on top of Microsoft's .NET Framework, therefore the .NET Framework must be installed on the computer to which the CryoComp software is being installed.

The installer software (setup.exe) is designed to automatically detect whether the .NET Framework is installed, and install it if necessary. From there the installer will proceed with the installation of CryoComp for Windows.

The .Net Framework version 2.0 included with CryoComp is intended to be inclusive of many legacy versions of Windows, back to **Windows 98** and **ME**. **Windows 7** and **Vista** already include the .Net Framework in the Operating System, and many **XP** users will find that the .Net Framework is already installed on their system, usually as an update or service pack is applied. For those users who do not have the .Net Framework installed, the supplied version 2.0, when installed, will likely trigger Windows Update to install the latest .Net Framework updates.

Platform and Software Requirements

For users who need to install the .NET Framework, you must have one of the following operating systems with Microsoft Internet Explorer 5.01 or later installed on your computer:

- Microsoft® Windows® 98
- Microsoft Windows 98 Second Edition
- Microsoft Windows Millennium Edition (Windows Me)
- Microsoft Windows 2000 (Professional, Server, or Advanced Server) with Windows Service Pack 3 and the latest critical updates available from the Microsoft Windows Update website

- Microsoft Windows XP (Home or Professional) with Service Pack 2
- Microsoft Windows Server 2003 family

Note

Administrator privileges are required to install the .NET Framework. If you have previously installed the .NET Framework or Microsoft Visual Studio .NET, you do not need to install the .NET Framework.

The .NET Framework (**English edition**) is included on the CryoComp CD, and will be installed using the automated installer, unless otherwise noted in the following section which covers installation procedures. Please continue with this section to see if your version of Windows requires special installation procedures.

Customers that wish to install the .NET Framework to a localized (**non-English**) version of Windows are required to visit Microsoft's .NET website at <http://www.microsoft.com/net/> where language specific versions of the .NET Framework are available for download.

The .NET Framework is serviced by **Microsoft Windows Update**. Running Windows Update on a regular basis will help to ensure that your installation of the .NET Framework is secure and reliable.

Installing CryoComp 5.0 for Windows

It is recommended that the installation of the CryoComp 5.0 for Windows and the .NET Framework, when required, be performed using the automated installer (setup.exe), unless otherwise noted in the previous section for your particular version of Windows.

Please review Microsoft's .NET Framework End-User License Agreement prior to installing the .NET Framework software. The Microsoft EULA can be found in Appendix A of this document.

To use the CryoComp installer's automated install processing from the CD:

- 1.) Start the Windows operating system.
- 2.) Close all open programs.
- 3.) Insert the CryoComp CD into your CD-ROM/DVD-ROM drive.
- 4.) Left click the **Start** button from the Windows Taskbar. The Start menu opens.
- 5.) From the Start menu, select **Run...**
- 6.) In the Run dialog box, type or browse for **D:\setup.exe**, then click **OK**. (Substitute the correct drive letter of your CD-ROM/DVD-ROM drive if other than 'D:').
- 7.) The automated installer will determine whether the .NET Framework is installed on your computer and prompt you to continue with installation if the .NET Framework is not found. Follow the installation prompts to complete the .NET Framework installation. **Note:** Depending on your hardware and version of Windows, the .NET Framework installation can take a while on older computers (30 minutes on a PII 233Mhz PC).
- 8.) When the .NET Framework is already present or has completed installation, the CryoComp installer will appear. Follow the installation prompts to complete the CryoComp 5.0 for Windows installation.

Note

Should your computer need to **reboot** after the installation of the .NET Framework has completed, it may be necessary to restart the installation process. If the automated installer does not appear after Windows has started, proceed from **step 4** above to install CryoComp 5.0 for Windows.

Should it be necessary to **manually** install the **.NET Framework (English)** from the CD:

- 1.) Start the Windows operating system.
- 2.) Close all open programs.
- 3.) Insert the CryoComp CD into your CD-ROM/DVD-ROM drive.
- 4.) Left click the **Start** button from the Windows Taskbar. The Start menu opens.
- 5.) From the Start menu, select **Run...**
- 6.) In the Run dialog box, type or browse for **D:\DotNET Framework\dotnetfx.exe**, then click **OK**.
(Substitute the correct drive letter of your CD-ROM/DVD-ROM drive if other than 'D:').
- 7.) Follow the installation prompts to complete the .NET Framework installation.
Note: Depending on your hardware and version of Windows, the .NET Framework installation can take a while on older computers (30 minutes on a PII 233Mhz PC).

To install CryoComp 5.0 for Windows after manually installing the .NET Framework:

- 1.) Start the Windows operating system.
- 2.) Close all open programs.
- 3.) Insert the CryoComp CD into your CD-ROM/DVD-ROM drive.
- 4.) Left click the **Start** button from the Windows Taskbar. The Start menu opens.
- 5.) From the Start menu, select **Run...**
- 6.) In the Run dialog box, type or browse for **D:\setup.exe**, then click **OK**.
(Substitute the correct drive letter of your CD-ROM/DVD-ROM drive if other than 'D:').
- 7.) With the .NET Framework already present, the CryoComp installer will appear. Follow the installation prompts to complete the CryoComp 5.0 for Windows installation.

Getting Started

With CryoComp installed, let's get started.

Once the installation procedure has completed successfully, verify that the Windows programs menu contains an entry for CryoComp with a link to the executable, as well as a link to the Uninstall utility. Also provided is a desktop icon.

Launch CryoComp by using either of the program launch methods to run CryoComp.

To launch CryoComp from the programs menu:

- 1.) Start the Windows operating system.
- 2.) Left click the **Start** button from the Windows Taskbar. The Start menu opens.
- 3.) From the Start menu, select **All Programs** (or **Programs**), then select **CryoComp**, and then click **CryoComp for Windows**.

To launch CryoComp using the desktop icon:

- 1.) Start the Windows operating system.
- 2.) Double click on the snowflake icon labeled **CryoComp for Windows**.

The program splash screen should appear, and once the program's data set is initialized, the program interface will appear. If an error occurs in the initialization of the program, retry running the program. If the problem persists, contact the distributor for support (see **chapter 4** for technical support information).

Please review the introduction screen for the conditions and limitations of the usage of this software. If you do not agree to the terms of these conditions, or need further clarification, please contact the distributor for more information.

To ensure the program license information is accurate, use the following steps:

- Click on the file menu, selecting **Help**.

- Click the **About** menu item.
- Review the license information for its accuracy.

If there is an issue regarding the licensing information, please contact the distributor for support.

Viewing the User Manual

CryoComp 5.0 for Windows provides a **User Manual** accessible from the main program window or from the Material Properties Editor.

There are two ways to access the User Manual:

- Click on the file menu, selecting **Help**.
- Click the **View Manual** menu item.

Or

- Press the **F1** key.

The **user manual** and this **installation guide** are available on the CryoComp installation CD. These documents can be found in the directory **D:\Documentation** (substitute the correct drive letter of your CD-ROM/DVD-ROM drive if other than **D:**).

Uninstalling/Re-installing CryoComp

If you are having problems with CryoComp 5.0 for Windows, re-installing the software may help.

If you are having problems or the CryoComp software did not install correctly the first time, we recommend re-installing the CryoComp 5.0 for Windows.

Uninstalling CryoComp

To uninstall CryoComp 5.0 for Windows:

- 1.) Start the Windows operating system.
- 2.) Left click the **Start** button from the Windows Taskbar. The Start menu opens.
- 3.) From the Start menu, select **All Programs** (or **Programs**), then select **CryoComp**, and then click **Uninstall CryoComp**.
- 4.) Follow the on-screen instructions to complete the uninstall process.

If the above method fails to properly uninstall CryoComp, try using the Windows Add/Remove Programs Tool:

- 1.) Open the Windows **Control Panel**.
- 2.) Select and open **Add/Remove Programs (Programs and Features in Vista)**.
- 3.) From the programs list, select **CryoComp for Windows**, then select the option to **Remove/Uninstall**.

4.) Follow the on-screen instructions to complete the uninstall process.

Note

Files that were created after the installation of CryoComp 5.0 for Windows, such as saved materials, will remain on the hard drive after completing the uninstall process. If you wish to continue to use these files, simply re-install CryoComp to the same directory.

Re-installing CryoComp

The automated installer provided with CryoComp 5.0 for Windows refers to the re-install processing as a **repair** operation.

To re-install CryoComp 5.0 for Windows without previously uninstalling:

- 1.) Start the Windows operating system.
- 2.) Close all open programs.
- 3.) Insert the CryoComp CD into your CD-ROM/DVD-ROM drive.
- 4.) Left click the **Start** button from the Windows Taskbar. The Start menu opens.
- 5.) From the Start menu, select **Run...**
- 6.) In the Run dialog box, type or browse for **D:\setup.exe**, then click **OK**. (Substitute the correct drive letter of your CD-ROM/DVD-ROM drive if other than 'D:').
- 7.) Follow the on-screen instructions to complete the re-install (**repair**) process.

Note

There is a **repair** option available using the **uninstall** operation. Attempting to repair the installation using the operation will cause the repair to fail because needed source files can only be found on the CryoComp installation CD.

To re-install CryoComp 5.0 for Windows after previously uninstalling:

- 1.) Refer to the installation instructions of **Chapter 1** in the section labeled **Installing CryoComp 5.0 for Windows**.

Technical Support

If you have trouble with CryoComp 5.0 for Windows, Technical Support can help.

If you are having a problem installing or using CryoComp 5.0 for Windows, we want to help. Please be sure you have read thoroughly the **Platform and Software Requirements** section of Chapter 1 of this document. It is essential that your system meet these minimum requirements for this software package.

General performance issues can be attributed to processor speed, available memory, and the number of concurrent running tasks which are competing with CryoComp for PC resources. Because of the computationally intensive nature of CryoComp, large data sets can take a while to create. This time could be lessened by freeing up your PC's resources by running fewer or no other programs when using CryoComp 5.0 for Windows.

Technical Support Contact Information

Technical support for CryoComp 5.0 for Windows is provided by Phil Eckels of Eckels Engineering, Inc.

Email:	peckels@bellsouth.net
Phone:	843-661-2829
Fax:	843-661-2829
Mailing Address:	Eckels Engineering, Inc. 3322 Ebenezer Chase Drive Florence, SC 29501-8006 USA

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Microsoft .NET Framework Redistributable EULA

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APPLICABLE. LE PRÉSENT CLUF SUPPLÉMENTAIRE N'A PAS POUR EFFET DE PROROGER LA DURÉE DE CETTE GARANTIE LIMITÉE.

SI LE PRODUIT OS VOUS A ÉTÉ CONCÉDÉ SOUS LICENCE PAR UNE ENTITÉ AUTRE QUE MICROSOFT OU QUE L'UNE QUELCONQUE DE SES FILIALES À 100%, MICROSOFT EXCLUT TOUTE GARANTIE RELATIVE AUX COMPOSANTS OS COMME CELA EST STIPULÉ CI-APRÈS :

EXCLUSION DE GARANTIE. DANS TOUTE LA MESURE PERMISE PAR LE DROIT APPLICABLE, MICROSOFT ET SES FOURNISSEURS VOUS FOURNISSENT LES COMPOSANTS OS, AINSI QUE, LE CAS ÉCHÉANT, TOUT SERVICE D'ASSISTANCE RELATIF À CES COMPOSANTS OS (LES "SERVICES D'ASSISTANCE"), « COMME TELS ET AVEC TOUS LEURS DÉFAUTS ». EN OUTRE, MICROSOFT ET SES FOURNISSEURS EXCLUENT PAR LES PRÉSENTES TOUTE AUTRE GARANTIE LÉGALE, EXPRESSE OU IMPLICITE, RELATIVE AUX COMPOSANTS OS ET AUX SERVICES D'ASSISTANCE, NOTAMMENT (LE CAS ÉCHÉANT), TOUTE GARANTIE : DE PROPRIÉTÉ, D'ABSENCE DE CONTREFAÇON, DE QUALITÉ, D'ADAPTATION À UN USAGE PARTICULIER, D'ABSENCE DE VIRUS, DE PRÉCISION, D'EXHAUSTIVITÉ DES RÉPONSES, DES RÉSULTATS OBTENUS, D'ABSENCE DE NÉGLIGENCE, OU DE DÉFAUT DE FABRICATION, DE JOUISSANCE PAISIBLE, D'ABSENCE DE TROUBLE DE POSSESSION ET DE CONFORMITÉ À LA DESCRIPTION. VOUS ASSUMEZ L'ENSEMBLE DES RISQUES DÉCOULANT DE L'UTILISATION OU DU FONCTIONNEMENT DES COMPOSANTS OS ET DES SERVICES D'ASSISTANCE.

EXCLUSION DE RESPONSABILITÉ POUR LES DOMMAGES ACCESSOIRES, INDIRECTS ET CERTAINS AUTRES TYPES DE DOMMAGES. DANS TOUTE LA MESURE PERMISE PAR LE DROIT APPLICABLE, MICROSOFT OU SES FOURNISSEURS NE POURRONT EN AUCUN CAS ÊTRE TENUS RESPONSABLES DE TOUT DOMMAGE SPÉCIAL, ACCESSOIRE, INCIDENT OU INDIRECT DE QUELQUE NATURE QUE CE SOIT (Y COMPRIS, MAIS NON DE FAÇON LIMITATIVE, LES PERTES DE BÉNÉFICES, PERTES D'INFORMATIONS CONFIDENTIELLES OU AUTRES INFORMATIONS, INTERRUPTIONS D'ACTIVITÉ, PRÉJUDICES CORPORELS, ATTEINTES À LA VIE PRIVÉE, MANQUEMENT À TOUTE OBLIGATION (NOTAMMENT L'OBLIGATION DE BONNE FOI ET DE DILIGENCE), NÉGLIGENCE, ET POUR TOUTE PERTE PÉCUNIAIRE OU AUTRE DE QUELQUE NATURE QUE CE SOIT), RÉSULTANT DE, OU RELATIFS A, L'UTILISATION OU L'IMPOSSIBILITÉ D'UTILISER LES COMPOSANTS OS OU LES SERVICES D'ASSISTANCE, OU LA FOURNITURE OU LE DÉFAUT DE FOURNITURE DES SERVICES D'ASSISTANCE, OU AUTREMENT EN VERTU DE, OU RELATIVEMENT A, TOUTE DISPOSITION DE CE CLUF SUPPLÉMENTAIRE, MÊME SI LA

SOCIÉTÉ MICROSOFT OU UN QUELCONQUE FOURNISSEUR A ÉTÉ PRÉVENU DE L'ÉVENTUALITÉ DE TELS DOMMAGES.

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