

Toll Free -1 800 498 6429

For Android User Manual



Copyrights 2014 Adore InfoTech Pvt. Ltd.

www.adoreinfotech.com





Adore Softphone is a registered trademark. No part of this User's Manual Guide may be copied, altered, or transferred to, any other media without written explicit concern from Adore Infotech Pvt. Ltd. All brand or product names appearing herein are trademarks or registered trademarks of their respective holders.

Adore Infotech has developed this user manual guide to the best of its knowledge, but does not guarantee that the *program* will meet all requirements of the user. No warranty is made in regard to specifications or features. Adore InfoTech retains the right to make alterations to the contents of this user manual guide without the obligation to inform third parties.



1. Welcome to AdoreSoftphone

- 1.1 About AdoreSoftphone for Android
 - 1.1.1 What's new
- 1.2 Features
- 1.3 Adore Softphone panel and User Features

2. Installations and Setup

- 2.1 Account Information
- 2.2 System Requirements
- 2.3 Install Application
 - 2.3.1- Process to download & Install in Android Device

3. Uninstall Adore Softphone from Android Device

4. Using Adore Softphone

- 4.1- Register AdoreSoftphone
- 4.2 Placing a Call
- 4.3 Ending a Call
- 4.4 Handling an Incoming Call
- 4.5 Handling an Established Call
 - 4.5.1 DTMF Dial Pad
 - 4.5.2 Speaker
 - 4.5.3 Mute
 - 4.5.4 Bluetooth
 - 4.5.5 Echo Cancellation
 - 4.5.6 More
 - 4.5.6.1 End
 - 4.5.6.2 Transfer
 - 4.5.6.3 Hold
 - 4.5.6.4 Record

5. Using Recent Call

6. Using Phone Book

7. Setting

7.1- Network 7.2- Media

8. About App

9. Exit Mobile Softphone



1. Welcome to Adore Softphone

1.1 - Adore Softphone for Android

The Android SIP Client is the latest offering by AdoreSoftphone that makes entry into the android apps stores. This newly developed Android VoIP Mobile Dialer enables any Android based mobile phone to make VoIP call by using the internet connection. It is especially developed with keeping the requirements of VoIP service providers in mind that's why Android SIP Client can easily integrate itself with any of the SIP servers. Other new and advance features are also going to make this android app likeable to mobile users as well. By integrating and registering with SIP server, Android SIP Client let user make calls without any fuzz. It is compatible with all the latest android based mobile devices. Give your android mobile the power of VoIP calling with Android SIP Client.

1.1.1 What's new in this release V 3.2.3 (June 2014)

- 1) User Friendly, Advanced and Smoother GUI.
- 2) New Interface update for Android OS version 4.4.2 Kitkat.

1.2 - Features

- Customized with company name / logo
- User Friendly, Advanced and Smoother GUI
- Multi Language (OS Specific)
- Unlimited user license
- SIP protocol support
- Making and receiving calls
- Codecs supported:g729, g711,GSM,g722,iLBC
- Advanced Phone Book (Contact manager with name number, profile pic and searching)
- Call Recording
- Call Hold
- Call Transfer
- Display Balance
- Call Log
- Call Status Indicator
- Save / Edit Username & Password
- Work with all standard SIP SoftSwitches
- Android 2.x, 3.x & 4.x
- Silence Suppression
- Echo Cancellation
- Auto Registration and Timeout
- Proxy support

These features would enable you to connect your Android Softphone to any Phone and enjoy the slashed rates in comparison to traditional phone call.



1.3 - Adore Softphone panel and User Features



2. Installations and Setup

2.1 Account Information

After choosing a VoIP service provider, you will need the following information

- ✓ SIP IP/Domain
- ✓ Proxy (Optional)
- ✓ User Name
- ✓ PIN/Password
- **2.2 System Requirements**

OS Supported : Android 2.x, 3.x & 4.x

Internet Connectivity: Wi-Fi/GPRS/EDGE/3G



2.3. Install Application

Please follow process (2.3.1) to download

2.3.1- Process to download & Install in Android Device Step 1: Download AdoreSoftphone on your android device

Visit <u>Google Play</u> and search "'AdoreSoftphone" find and download on your Android device. (As shown in Fig. – 1-3)

Note: Make sure device is connect with Internet





Step 2: Its automatically start downloading *Adore Softphone* file to your Device. Now click on "*Open*" button to run the application. (As shown in Fig. - 2)



MobileSoftphone has been installed and ready to use (As shown in Fig. -3)



Fig-3



3 - Uninstall Adore Softphone from Android

To uninstall AdoreSoftphone from your Android Device, go to

Menu->Settings->Applications->Manage Applications->MobileSoftphone->Uninstall-> Ok ->Ok (As shown in Fig. -4-5)









MobileSoftphone has successfully removed from the android device.



4 - Using Adore Softphone

Steps 1 – Select "MobileSoftphone" to open the application

4.1 Register AdoreSoftphone

- 1. Login Interface appears
 - Enter SIP IP/Domain
 - SIP Proxy (Optional)
 - Username
 - Password

Press Login Button (As shown in Fig. - 6 & 7)

Below figure 6 & 7 shows complete Registration process

Note1: If SIP IP/Domain is hardcoded / Locked in the Mobile Softphone, user needs to enter only Username and Password





V Δ 0.0 D: * @ 11:24 đ T AdoreSoftphone Bal: \$ 10.00 2 ABG 3 DEF 5 343 6 **MNO** 8 10 9 VOCYZ-# × 0 Fig.7

4.2 Placing a Call

You can make a call by using **mobilesoftphone**

To make call

- 1. Press desired number through Dial Pad
- 2. Press "Call" button

When Call is in progress its display "Calling..." and then your call connected. (As shown in Fig. - 8)

..... ADORE SOFTPHONE FOR ANDROID



Fig.8

4.3 Ending a Call

- 1. Press "End Call" button to ending a call.
- 2. Session message Display "Hung Up". (As shown in Fig. 11)



```
ADORE SOFTPHONE FOR ANDROID
```

4.4 Handling an Incoming Call

On incoming call message display "Incoming Call... "

Press "Answer" button to receive or Press "Reject" to reject call. (As shown in Fig. - 10)



Fig.10

4.5 Handling an Established Call

While the call is in progress you can use:

- ♦ DTMF Dial Pad
- ♦ Speaker
- ♦ Call Mute
- ♦ Bluetooth
- ♦ Echo Cancellation- Control Echo Cancellation
- ♦ More
 - o End
 - o Transfer
 - o Hold
 - o Record

(As shown in Fig. - 11)





Fig-11

4.5.1 DTMF Dial Pad

You can able to use DTMF Call through Dial Pad. (As shown in Fig. - 12)





4.5.2 Speaker

You can use Speaker on & off in your Established Call- (As shown in Fig. - 13)



4.5.3 Mute

You can mute your Established call. (As shown in Fig. - 14)





4.5.4 Bluetooth

You can use your call via Bluetooth: (As Shown in fig-15)



Fig-15

4.5.5 Echo Cancellation

You can set on your established call Echo Cancellation. (As shown in Fig. - 16)



4.5.6 More

6



Fig-17

```
ADORE SOFTPHONE FOR ANDROID
```

4.5.6.1 End

Image: second second

4.5.6.2 Transfer

- 1. When call get connected .Press Transfer.
- 2. After press Transfer your Device's Contact list will be open.
- 3. You can choose any number and click "Ok" button to transfer this call.

4. After click on "**Ok**" your call will be disconnect and call established with your choosen number. **(As shown in Fig. - 19)**



You can end your established call. (As shown in Fig. - 18)



4.5.6.3 Hold

You can hold your established call. (As shown in Fig. - 20)



4.5.6.4 Record

You can record all calls incoming and outgoing. (As shown in Fig. - 21)



..... ADORE SOFTPHONE FOR ANDROID

5. Using Phone Book

Select "Phone Book" then selects your number which you wish to call (As shown in Fig. - 22)







Fig.22

6. Using Recent Call

Select "Call Log" By using recent call you can get your call history of last dialed number. (As shown in Fig. - 23)

ADORE SOFTPHONE FOR ANDROID



Fig-23

7. Settings

7.1- Network

To set your desire network select as shown in (As shown in Fig. - 24-25)

ADORE SOFTPHONE FOR ANDROID



```
ADORE SOFTPHONE FOR ANDROID
```

7.2- Media

To set the media follow the process as shown in (As shown in Fig. - 26-27)



Fig. 26

ADORE SOFTPHONE FOR ANDROID



8. About App

Click on More > About. (As shown in Fig. -28)





Fig-28

9. Exit AdoreSoftphone

To Exit 'AdoreSoftphone' App Select on "More" > Click on "Exit". (As shown in Fig. - 29)



Fig. 29



Sales:

Tel: +91-120-6471891 (India) Toll Free- 1-800-498-6429 (USA) E-mail: <u>sales@adoreinfotech.com</u>

Support:

Tel: +91-120-6450129 (India) E-mail: <u>support@adoreinfotech.com</u>

