

cricket
wireless



LG **HELIX**

also available in pink



Please visit LG's website or mycricket.com for the User Guide fully illustrated on how to use your phone.



P/N : MMBB0352101 (1.0) KW LW310

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Important Safety Precautions

Read these instructions. Breaking the rules may be dangerous or illegal. Further detailed information is given in this user guide.

WARNING! *Violation of the instructions may cause serious injury or death.*



1. Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.



2. Never place your phone in a microwave oven as it will cause the battery to explode.
3. Never store your phone in temperatures less than -4°F or greater than 122°F .
4. Do not dispose of your battery by fire or with hazardous or flammable materials.



5. When riding in a car, do not leave your phone or set up the hands-free kit near to the air bag. If wireless equipment is improperly installed and the air bag is deployed, you may be seriously injured.



6. Do not use a hand-held phone while driving.
7. Do not use the phone in areas where its use is prohibited. (For example: aircraft)

Important Safety Precautions



1. Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.



2. Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. This could cause a fire.



3. Do not drop, strike, or shake your phone severely. It may harm the internal circuit boards of the phone.

4. Do not use your phone in high explosive areas as the phone may generate sparks.



5. Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.



6. Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause electric shock or fire.

7. Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.



8. Do not disassemble the phone.



1. Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.
2. Do not hold or let the antenna come in contact with your body during a call.



3. Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.
4. Store the battery out of reach of children.



5. Be careful that children do not swallow any parts (such as rubber plugs, earphone, connection parts of the phone, etc.) This could cause asphyxiation or suffocation resulting in serious injury or death.



6. Unplug the power cord and charger during lightning storms to avoid electric shock or fire.



7. Only use the batteries and chargers provided by LG. The warranty will not be applied to products provided by other suppliers.
8. Only authorized personnel should service the phone and its accessories. Faulty installation or service may result in accidents and consequently invalidate the warranty.



9. Your service provider programs one or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

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Welcome

Thank you for choosing the LW310 cellular phone designed to operate with the latest digital mobile communication technology, Code Division Multiple Access (CDMA). Along with the many advanced features of the CDMA system, such as greatly enhanced voice clarity, this compact phone offers:

- Significantly enhanced voice clarity.
- Slim and sleek design with internal antenna (Internal antenna described as antenna throughout this user guide).
- Large, easy-to-read, 9-line backlit LCD with status icons.
- Paging, messaging, voice mail, and caller ID.
- 23-key keypad.
- Speakerphone feature.
- Menu-driven interface with prompts for easy operation and configuration.
- Any key answer, auto answer, auto retry, one-touch and speed dialing with 99 memory locations.
- Bilingual (English and Spanish) capabilities.
- Bluetooth® wireless technology.

Note

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by LG Electronics is under license. Other trademarks and trade names are those of their respective owners.

Technical Details

Important Information

This user's guide provides important information on the use and operation of your phone. Please read all the information carefully prior to using the phone for the best performance and to prevent any damage to or misuse of the phone. Any unapproved changes or modifications will void your warranty.

FCC Part 15 Class B Compliance

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device and its accessories may not cause harmful interference, and (2) this device and its accessories must accept any interference received, including interference that causes undesired operation.

Technical Details

The LW310 is a trimode phone that operates on among (Code Division Multiple Access CDMA) frequencies: cellular services a 800 MHz, (Personal Communication Services PCS) at 1.9 GHz and AWS (Advanced Wireless Services).

CDMA technology uses a feature called DSSS (Direct Sequence Spread Spectrum) that enables the phone to keep communication from being crossed and to use one frequency channel by multiple users in the same specific area. This results in a 10-fold capacity increase when compared with analog mode. In addition, features such as soft / softer handoff, hard handoff, and dynamic RF power control technologies combine to reduce call interruptions.

The Cellular and PCS CDMA

networks consist of MSO (Mobile Switching Office), BSC (Base Station Controller), BTS (Base

Station Transmission System), MS (Mobile Station) and AWS (Advanced Wireless Services).

CDMA Standard	Designator	Description
Basic Air Interface	TIA/EIA-95A TSB-74 ANSI J-STD-008 TIA/EIA-IS2000 ANSI TIA/EIA 553A	CDMA Dual Mode Air Interface 14.4kbps radio link protocol and inter-band operations IS-95 adapted for PCS frequency band cdma2000 1xRTT AirInterface
Network	TIA/EIA/IS-634 TIA/EIA/IS/651 TIA/EIA/IS-41 -C TIA/EIA/IS-124	MAS-BS PCSC-RS Intersystem operations Non-signaling data comm.
Service	TIA/EIA/IS-96-B TIA/EIA/IS-637 TIA/EIA/IS-657 IS-801 TIA/EIA/IS-707-A	Speech CODEC Short message service Packet Data Position Determination Service (gpsOne) High Speed Packet Data
Performance	TIA/EIA/IS-97 TIA/EIA/IS-98 ANSI J-STD-018 ANSI J-STD-019 TIA/EIA/IS-125	Cellular base station Cellular mobile station PCS personal station PCS base station Speech CODEC

Technical Details

* TSB-74: Protocol between an IS-95A system and ANSI J-STD-008

1xRTT system receives twice as many subscribers in the wireless section as IS-95. Its battery life is twice as long as IS-95. High-speed data transmission is also possible.

The following table lists some major CDMA standards.

FCC RF Exposure Information

WARNING! Read this information before operating the phone.

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to Radio Frequency (RF) electromagnetic

energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards.

Bodily Contact During Operation

This device was tested for typical use with the back of the phone kept 0.79 inches (2.0 cm) from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.79 inches (2.0 cm) must be maintained between the user's body and the back of the phone, including the antenna, whether extended or retracted. Third-party belt-clips, holsters, and similar accessories containing

metallic components should not be used. Avoid the use of accessories that cannot maintain 0.79 inches (2.0 cm) distance between the user's body and the back of the phone and have not been tested for compliance with FCC RF exposure limits.

Vehicle-Mounted the External Antenna

(Optional, if available.)

To satisfy FCC RF exposure requirements, keep 8 inches (20 cm) between the user / bystander and vehicle-mounted the external antenna. For more information about RF exposure, visit the FCC website at www.fcc.gov.

FCC Notice and Cautions

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the

following two conditions: (1) This device and its accessories may not cause harmful interference, and (2) this device and its accessories must accept any interference received, including interference that causes undesired operation.

Any changes or modifications not expressly approved in this user guide could void your warranty for this equipment. Use only the supplied antenna. Use of unauthorized antennas (or modifications to the antenna) could impair call quality, damage the phone, void your warranty and/or violate FCC regulations.

Don't use the phone with a damaged antenna. A damaged antenna could cause a minor skin burn. Contact your local dealer for a replacement antenna.

Technical Details

Caution

Use only the supplied and approved antenna. Use of unauthorized antennas or modifications could impair call quality, damage the phone, void your warranty and/or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin a minor burn may result. Contact your local dealer for a replacement antenna.

Part 15.19 statement

This device and its accessories comply with part15 of FCC rules. Operation is subject to the following two conditions:

- (1) This device & its accessories may not cause harmful interference.
- (2) This device & its accessories must accept any interference received, including interference that may cause undesired operation.

Part 15.21 statement

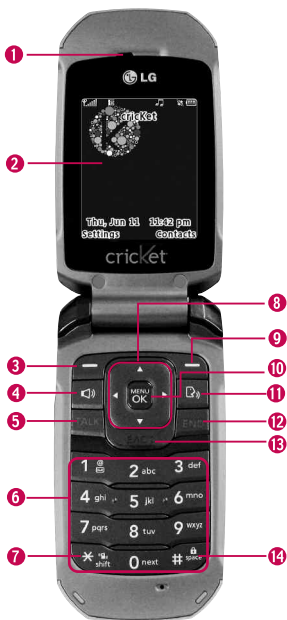
Change or Modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. if this equipment does cause harmful interference or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Phone Overview



1. **Earpiece** Lets you hear the caller.
2. **LCD Screen** Displays messages and indicator icons. When the phone is turned on, Power Save mode automatically dims the screen and then darkens it if no keys are pressed.
3. **Settings** Use to access Settings menu.
4. **Speakerphone Key** Use to turn Speaker On or Off.
5. **TALK Key** Use to place or answer calls.
6. **Alphanumeric Keypad** Use to enter numbers and characters and select menu items.
7. **Vibrate Mode Key** Use to set the vibration mode from standby mode, press and hold for about 3 seconds.
8. **Navigation Key** Use for quick access to Messaging, Multimedia, Browser or Games & apps.
9. **Right Soft Key** Use to access Contacts.
10. **Menu/OK Key** Press **OK** to select the options of the menus in your phone.
11. **Start Command** Use to access Start Command.
12. **PWR/END Key** Use to turn the power on/off and to end a call. Also returns to the main menu display screen.
13. **BACK Key** Deletes single spaces or characters with a quick press, but press and hold to delete entire words. Will also back you out of menu, one level at a time.
14. **Lock Mode Key** Use to lock the phone from standby mode, press and hold for about 3 seconds.



1. **Earphone Jack** Allows the use of a headset to hear caller's voice.
2. **Side Keys** Use to adjust the ring volume in standby mode and the earpiece volume during a call.
3. **Charger Port** Connects the phone to the battery charger or other available accessories.
4. **Side Camera Key** Use for quick access to Camera function.

Charging with PC USB

You can use your computer to charge your phone. Connect one end of a USB cable to the charging accessory port on your phone and the other end to a highpower USB port on your PC (commonly located on the front panel of the computer). When charging with Hub, charge the phone with Hub Power.

Note

To charge the phone with PC USB, USB driver should be installed in advance. LG USB Driver supports Windows98SE, ME, 2000, XP and Vista. Driver can be downloadable from your service provider's website.



5. **Camera Lens** lets you take pictures and videos.
6. **Speaker** lets you hear the different ringtones and sounds.

Menus Overview

Recent Calls

1. Missed Calls
2. Received Calls
3. Dialed Calls
4. All Calls
5. Call Timer
6. Data Counter

Messaging

1. New Text Message
2. New Picture Message
3. Inbox
4. Sent
5. Drafts
6. Voicemail
7. Templates
8. Settings
 1. All Messages
 2. Text Message

3. Picture Message
4. Edit Voicemail#
9. Delete All
 1. Delete Inbox
 2. Delete Sent
 3. Delete Drafts
 4. Delete All Messages

Contacts

1. New Contact
2. Contact List
3. Groups
4. Speed Dials
5. My Name Card

Multimedia

1. Take Photo
2. Record Voice
3. Images

4. Audios
5. Shuffle

Browser

1. Start Browser

Game & Apps

1. Games & Apps

Tools

1. Bluetooth
 1. Paired Devices
 2. Power
 3. Auto Pair Handsfree
 4. My Visibility
 5. My Bluetooth Name
 6. My Bluetooth Info

- 2. My Menu
- 3. Alarm Clock
- 4. Calendar
- 5. Ez Tip Calc
- 6. Notepad
- 7. Calculator
- 8. World Clock
- 9. Stopwatch
- 0. Unit Converter

Voice Command

- 1. Launch
 - 1. Start Command
 - 2. Command Mode
 - 3. Announce Alert
 - 4. Train Word
 - 5. Best Match

Settings

- 1. Sound
 - 1. Ringers
 - 2. Volume
 - 3. Message Alerts
 - 4. Alert Type
 - 5. Service Alerts
 - 6. Power On/Off Tone
 - 7. Flip Tone
- 2. Display
 - 1. Wallpaper
 - 2. Banner
 - 3. Backlight
 - 4. Menu Style
 - 5. Languages
 - 6. Clocks & Calendar
 - 1. Main Screen
 - 2. Front Screen

- 7. Font Settings
- 8. Phone Dial Search
- 3. Security
 - 1. Lock Phone
 - 2. Restrictions
 - 3. Emergency #s
 - 4. Change Lock Code
 - 5. Reset Default
- 4. Call Settings
 - 1. Answer Options
 - 2. Auto Retry
 - 3. One-Touch Dial
 - 4. Voice Clarity
 - 5. Airplane Mode
 - 6. TTY Mode
- 5. System
 - 1. Network
 - 2. Location

Phone Overview

6. Memory

1. Reserved
Memory

2. Multimedia

7. Phone Info.

1. My Number

2. ESN/MEID


3. Icon Glossary

4. Version

5. Warranty Data
Code

6. Refurbish

Menu Access

Press  **Menu** to access nine phone menus. There are two methods of accessing menus and submenus:

- Use the navigation key to highlight and select, or
- Press the number key that corresponds with the menu (or submenu).

Getting Started with Your Phone

The Battery

Note

It is important to fully charge the battery before initial use of the phone.

The phone comes with a rechargeable battery. Keep the battery charged while not in use in order to maximize talk and standby time. The battery charge level is shown at the top of the LCD screen.

Installing the Battery

Remove the battery cover by sliding it downward followed by the arrow indicator. Align the battery with the terminals near the top of the phone. Align the battery cover then slide it upward side until it clicks into place.



Removing the Battery

Turn the phone off. Slide the battery cover to upward and remove it. Use the opening near the bottom of the battery to lift the battery out.

Getting Started with Your Phone

Charging the Battery

To use the charger provided with your phone:

Warning! Use only the charger provided with the phone. Using any charger other than the one included with the LW310 may damage your phone or battery.



Notice



Please make sure that the 'B' Side faces up before inserting a charger or data cable into the charger port of your phone.

1. Plug the end of the adapter into the phone's charger port and the other end into an electrical outlet.
2. The charge time varies depending upon the battery level.

Battery Charge Level

The battery charge level is shown at the top right of the LCD screen. When the battery charge level becomes low, the low battery sensor alerts you in three ways: sounding an audible tone, blinking the battery icon, and displaying a warning message. If the battery charge level becomes exceedingly low, the phone automatically switches off and any function in progress is not saved.

Mute Function

The Mute Function is used during a phone call. To quickly activate Mute press Left Soft Key  Mute, then to cancel press Left Soft Key  Unmute.

Multimedia

View, take, and trade your digital pictures right from your wireless phone.

1. Take Photo

1. Press **OK**, **4** ghi, **1** g.
2. Set the brightness **<** **>**, zoom **^** **v** and press Right Soft Key **Options** to change other settings.

- Use **^** **v** to highlight an option and press **OK**.

View Mode Fit to Screen/
Landscape

Resolution 1280X960/
640X480/ 320X240/
176X144/ 160X120

Quality Fine/ Normal/ Economy

Zoom

Brightness

Night Mode On/ Off

Self Timer Off/ 3 Seconds/
5 Seconds/ 10 Seconds

White Balance Auto/ Sunny/
Cloudy/ Tungsten/ Fluorescent

Color Effects Color, Sepia,
Mono, Negative

Template On/ Off

Shutter Sound None/ Sound
1/ Sound 2/ Sound 3/ Say
Cheese

Multishot Off/ 3 shots/ 6 shots

Auto-Save Enable/ Disable

3. Take a picture by pressing **OK**.
4. Press Right Soft Key **Delete**, **OK** **Send**, or Left Soft Key **Save**. Choose from the following save options:

- **Save**
- **Set As**
 1. Main Screen
 2. Front Screen
 3. Picture ID

The picture is stored in **Gallery**.



Browser

Browser

The Web feature allows you to view Internet content. Access and selections within this feature are dependent upon your service provider. For specific information on Web access through your phone, contact your service provider.

1. Start Browser

Allows you to initiate an Web session.

1. Press  ,  .
2. After a few seconds, you will see the home page.

Ending an Web Session

End an Web session by pressing



Navigating Through the Browser

On-screen items may be presented in one of the following ways:

- **Numbered options**

You can use your numeric keypad or you can select the items by moving the cursor and pressing the appropriate Soft Key(s).


- **Links embedded in content**

You can act on the options or the links by using the Soft Keys at the bottom of the display screen.


- **Text or numbers**

You can select the items by moving the cursor and pressing the appropriate Soft Keys.

Scrolling

Use  to scroll through the content if the current page does not fit on one screen. The currently selected item is indicated by a cursor on the screen.

Fast Scrolling

Press and hold  to quickly move the cursor up and down on the current screen.


Scrolling by Page

Press the Side Keys to move or down one page at a time.


Soft Keys

To navigate to different screens or select special functions, use the Soft Keys. The function associated with the Soft Keys can change for each page and depends on each highlighted item.



Left Soft Key

Left Soft Key  is used primarily for first options or selecting an item but its function may change, depending on the content displayed.

Right Soft Key

Right Soft Key  is used primarily for secondary options or a menu of secondary options.

Entering Text, Numbers, or Symbols

When prompted to enter text, the current text entry method appears above the Right Soft Key  as **abc**, **Sym**, **123**, etc. To change the input mode, press the Right Soft Key . To change to upper case, press



Browser

Clearing Out Text/Number Entered

When entering text or numbers, press **CLR** to clear the last number, letter, or symbol. Press and hold **CLR** to clear the input field completely.

Initiating a Phone Call From Mobile Web

You can make a phone call from Mobile Web if the site you are using supports the feature. The browser connection is terminated when you initiate the call. After you end the call, your phone returns to the screen from which you initiated the call.

Settings

You can customize some of the web browser settings.

1. Press **OK**, **5**.
2. Once the browser is finished loading, press the Right Soft Key **Menu**.
3. Scroll down to option 13 **Settings** and press **OK** to select it.

The following settings options will be available:

Homepage/ Downloads/
Restart Browser/ Scroll Mode/
Send Referrer/ Key Press
Timeout/ Connection Timeout

Game & Apps/ Tools

Game & Apps

1. Game & Apps

Allows you to download games and applications. Choose the software you want from the list displayed on the screen.

1. Press **OK** , **6 mno** .
2. Select the application or open shop to browse and download apps.

Tools

1. Bluetooth®

The LW310 is compatible with devices that support the Bluetooth® headset and hands-free profile(s). You may create and store 20 pairings within the LW310 and connect to one device at a time. The approximate

communication range for Bluetooth® wireless technology is up to 30 feet (10 meters).

Bluetooth QD ID B015228

Note

Read user guide of each Bluetooth® accessory that you are trying to pair with your phone because the instructions may be different.

Note

The Bluetooth® features available on this handset may not be compatible with all Bluetooth® enabled devices. Your service provider or handset manufacturer cannot be held responsible for compatibility issues with devices not sold by the service provider or handset manufacturer.





1.1 Paired Devices

Pairing is the process that allows the handset to locate, establish


Tools

and register 1-to-1 connection with the target device.

For pairing new Bluetooth® device



1. Press **OK**, **7 pgrs**, **1 **, **1 **.
2. Follow the Bluetooth® accessory instructions to set the device to pairing mode.
3. Press Left Soft Key  **Search**.
4. If Bluetooth® power is set to off, you will be prompted to turn power on. Highlight **Yes ** and press **OK**.
5. The device will appear in the Add New Device menu once it has been located. Highlight the device and press **OK**.
6. The handset will prompt you for the passkey. Consult the Bluetooth® accessory

instructions for the appropriate passkey (typically “0000” - 4 zeroes). Enter the passkey and press **OK**.

7. Once pairing is successful, select **Yes ** and press **OK** to connect with the device.
8. Once connected, you will see the device listed in the Paired Devices menu.

1.2 Power

Allows you to set the power On/Off.



1. Press **OK**, **7 pgrs**, **1 **, **2 abc**.
2. Use  to select a setting, then press **OK**.

On/ Off

Note



By default, your device's Bluetooth® functionality is turned off.

1.3 Auto Pair Handsfree

1. Press **OK**, **7 pgrs**, **1** , **3 def**.
2. Use  to select a setting, then press **OK**.
On/ Off

1.4 My Visibility

Allows you to set the visibility of your Bluetooth® device.



1. Press **OK**, **7 pgrs**, **1** , **4 ghi**.
2. Use  to select a setting, then press **OK**.
Visible/ Hidden

Note

If you turn on My Visibility, your device is able to be searched by other in-range Bluetooth® devices.

1.5 My Bluetooth Name

Allows you to edit the name of the Bluetooth® device.

1. Press **OK**, **7 pgrs**, **1** , **5 jkl**.
2. Hold down **CLR** to clear the existing name.
3. Use the alphanumeric keypad to enter a new alias.
4. Press **OK** to save and exit, or Right Soft Key  **Cancel** to cancel editing.

1.6 My Bluetooth Info

Allows you to view the information of the Bluetooth®.

1. Press **OK**, **7 pgrs**, **1** , **6 mno**.

Voice Command

Voice Command


Allows you to make phone calls quickly and easily by voice. Your phone recalls the number from your Contacts, displays it briefly, and then dials it. This menu also includes a feature for those who are driving or blind. It delivers time information by voice and allows you to check missed calls, messages and voicemails.

1. Launch

1.1 Start Command

1. Press **[OK]**, **[8 tuv]**, **[1 

-Or-**

While in Standby mode, press the Voice Command Key **[

1.1.1 Call <Name> or <Number>**

1. Press **[OK]**, **[8 tuv]**, **[1 

-Or-**


Press **[**

2. Say the Contact name (and phone type, if applicable) or say the phone number.

1.1.2 Voicemail

1. Press **[OK]**, **[8 tuv]**, **[1 


-Or-**

Press **[**

1.1.3 Missed Calls

1. Press **[OK]**, **[8 tuv]**, **[1 

-Or-**

Press **[**

2. The handset will prompt you to dial each number. Say **Yes** or **No** to proceed.

1.1.4 Messages

1. Press **OK**, **8 tuv**, **1 abc**, **4 ghi** .
-Or-
Press **OK** and say "Messages".

1.1.5 Time & Date

1. Press **OK**, **8 tuv**, **1 abc**, **5 jkl** .
-Or-
Press **OK** and say "Time & Date".

1.1.6 Help

Allows you to check the information of Voice Control.

1. Press **OK**, **8 tuv**, **1 abc**, **6 mno** .
-Or-
Press **OK** and say "Help".

1.2 Command Mode

Allows you to set command mode to Normal or Speed (The

Speed setting allows you to access and use the Voice Command functions more quickly with a faster non-verbal prompt).

1. Press **OK**, **8 tuv**, **2 abc** .
2. Select options.
Normal/ Speed

1.3 Announce Alert




Allows you to customize Announce Alert. Announce Alert lets your hear more information about an incoming call or message instead of, or along with, your ringtone.

1. Press **OK**, **8 tuv**, **3 def** .
2. Select options.
Disable/ Announce/ Announce + Ring

Settings




1.4 Train Word

Allows your to train words for improved Voice Command responses.

1. Press , , .
2. Select options.
Voice Command/ Answer/
Digit Dial

1.5 Best Match






Allows you to choose whether the phone displays the 4 closest matches, or only the closest match, when using the Voice Command Call (Name or Number) function.

1. Press , , .
2. Select options.
1 Match/ 4 Matches

Settings






1. Memory

Allows you to check out the memory status of your phone.

1. Press , , .
2. Use  to highlight Reserved Memory/
Multimedia, and press .

2. Phone Info

The Phone Info menu provides you with specific information pertaining to your phone model.

1. Press , , .
2. Use  to highlight an option and press , or press the corresponding number key.

My Number/ ESN/MEID/ Icon
Glossary/ Version/ Warranty
Data Code/ Refurbish

TIA Safety Information

The following is the complete TIA Safety Information for wireless handheld phones.

Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low power radio transmitter and receiver. When ON, it receives and sends out Radio Frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) *

NCRP Report 86 (1986)

ICNIRP (1996)

* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments

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could damage the phone and may violate FCC regulations.

Phone Operation

NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on Efficient Operation

For your phone to operate most efficiently:

Don't touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Driving

Check the laws and regulations on the use of wireless phones in

the areas where you drive and always obey them. Also, if using your phone while driving, please observe the following:

- Give full attention to driving -- driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions or the law require it.

Electronic Devices

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than six (6) inches from their pacemaker when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference;

- Should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider (or call the customer service line to discuss alternatives).

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

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Health Care Facilities

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

Aircraft

FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

Blasting Areas

To avoid interfering with blasting operations, turn your phone OFF when in a “blasting area” or in areas posted: “Turn off two-way radio”. Obey all signs and instructions.

Potentially Explosive Atmosphere

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always marked clearly. Potential areas may include: fueling areas (such as gasoline stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

For Vehicles Equipped with an Air Bag

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If

in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place at all times after reading it.

Caution! *Violation of the instructions may cause minor or serious damage to the product.*

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose

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to fire, explosion or other hazard.

- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per IEEE-Std-1725-2006. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-2006. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- The phone shall only be connected to USB products that bear the USB-IF logo or have completed the USB-IF compliance program.

Charger and Adapter Safety

- The charger and adapter are intended for indoor use only.

- Insert the battery pack charger vertically into the wall power socket.
- Use the correct adapter for your phone when using the battery pack charger abroad.
- Only use the approved battery charger. Otherwise, you may cause serious damage to your phone.
- Keep the battery's metal contacts clean.
- Replace the battery when it no longer provides acceptable performance. The battery can be recharged several hundred times before replacement.
- Recharge the battery after long periods of non-use to maximize battery life.

Battery Information and Care

- Please dispose of your battery properly or take it to your local wireless carrier for recycling.
- The battery doesn't need to be empty before recharging.
- Use only LG-approved chargers specific to your phone model since they are designed to maximize battery life.
- Do not disassemble or short-circuit the battery.
- Battery life will vary due to usage patterns and environmental conditions.
- Use of extended backlighting, Browser, and data connectivity kits affect battery life and talk/standby times.
- The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn the phone on.

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Explosion, Shock, and Fire Hazards

- Do not put your phone in a place subject to excessive dust and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord prior to cleaning your phone, and clean the power plug pin when it's dirty.
- When using the power plug, ensure that it's firmly connected. If not, it may cause excessive heat or fire.
- If you put your phone in a pocket or bag without covering the receptacle of the phone (power plug pin), metallic articles (such as a coin, paperclip or pen) may short-circuit the phone. Always cover the receptacle when not in use.
- Don't short-circuit the battery. Metallic articles such as a coin, paperclip or pen in your pocket or bag may short-circuit the + and – terminals of the battery (metal strips on the battery) upon moving. Short-circuit of the terminal may damage the battery and cause an explosion.
- Do not disassemble or crush the battery. It may cause a fire.

General Notice

- Using a damaged battery or placing a battery in your mouth may cause serious injury.
- Do not place items containing magnetic components such as a credit card, phone card, bank book, or subway ticket near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.

- Talking on your phone for a long period of time may reduce call quality due to heat generated during use.
- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.
- Using the phone in proximity to receiving equipment (i.e., TV or radio) may cause interference to the phone.
- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight burn. Please contact an LG Authorized Service Center to replace the damaged antenna.
- Do not immerse your phone in water. If this happens, turn it off immediately and remove the battery. If the phone does not work, take it to an LG Authorized Service Center.
- Do not paint your phone.
- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. Please backup your important phone numbers. (Ring tones, text messages, voice messages, pictures, and videos could also be deleted.) The manufacturer is not liable for damage due to the loss of data.
- When you use the phone in public places, set the ringtone to vibration so you don't disturb others.
- Do not turn your phone on or off when putting it to your ear.
- Use accessories, such as earphones and headsets, with caution. Ensure that cables are tucked away safely and do not touch the antenna unnecessarily.

Safety

Warning! Important safety information

Avoiding hearing damage

Permanent hearing loss may occur if you use your phone and/or headset at a high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use your phone and/or headset at high volume.

- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on your phone, see the features guide for your phone.

Using your phone safely

Use of your phone while operating a vehicle is not recommended and is illegal in some areas. Be careful and attentive while driving. Stop using your phone if you find it disruptive or distracting while operating any type of vehicle or performing any other activity that requires your full attention.

Avoiding hearing damage

Permanent hearing loss may occur if you use your headset at a high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use headset at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on your handset, please refer to the features guide for your handset.

Using headsets safely

Use of headsets to listen to music while operating a vehicle is not recommended and is illegal in some areas. Be careful and attentive while driving. Stop using this device if you find it disruptive or distracting while operating any type of vehicle or performing any other activity that requires your full attention.



FDA Consumer Update

The U.S. Food and Drug Administration's Center for Devices and Radiological Health Consumer Update on Mobile Phones:

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1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of Radio Frequency (RF) energy in the microwave range while being used. They also emit very low levels of RF when in standby mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some

cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

2. What is the FDA's role concerning the safety of wireless phones?

Under the law, the FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit Radio Frequency (RF) energy at a level that is hazardous to the user. In such a case, the FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace, or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

The FDA belongs to an interagency working group of the federal agencies that have responsibility for different

aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

The FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply

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with FCC safety guidelines that limit RF exposure. The FCC relies on the FDA and other health agencies for safety questions about wireless phones.

The FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the subject of the safety questions discussed in this document.

3. What kinds of phones are the subject of this update?

The term “wireless phone” refers here to handheld wireless phones with built-in antennas, often called “cell”, “mobile”, or “PCS”

phones. These types of wireless phones can expose the user to measurable Radio Frequency (RF) energy because of the short distance between the phone and the user’s head.

These RF exposures are limited by FCC safety guidelines that were developed with the advice of the FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person’s RF exposure decreases rapidly with increasing distance from the source. The so-called “cordless phones,” which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

4. What are the results of the

research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of Radio Frequency (RF) energy exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours

per day. These conditions are not similar to the conditions under which people use wireless phones, so we do not know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

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5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop — if they

do — may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

6. What is the FDA doing to find out more about the possible health effects of wireless phone RF?

The FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to Radio Frequency (RF) energy.

The FDA has been a leading participant in the World Health

Organization International Electro Magnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The project has also helped develop a series of public information documents on EMF issues.

The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research And Development Agreement (CRADA) to do research on wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts with

independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

7. How can I find out how much Radio Frequency energy exposure I can get by using my wireless phone?

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit Radio Frequency (RF) energy exposures. The FCC established these guidelines in consultation with the FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless phones is set at a Specific Absorption Rate (SAR)

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of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers of wireless phones must report the RF exposure level for each model of phone to the FCC. The FCC website (<http://www.fcc.gov/oet/rfsafety>) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

8. What has the FDA done to measure the Radio Frequency energy coming from wireless phones?

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the Radio Frequency (RF) energy exposure from wireless phones and other wireless handsets with the participation and leadership of FDA scientists and engineers. The standard, "Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques", sets forth the first consistent test methodology for measuring the rate at which RF is deposited in the heads of wireless phone users. The test method uses a tissue-simulating model of the human head.

Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

9. What steps can I take to reduce my exposure to Radio Frequency energy from my wireless phone?

If there is a risk from these products — and at this point we do not know that there is — it is probably very small. But if you are concerned about avoiding even potential risks, you can take

a few simple steps to minimize your exposure to Radio Frequency (RF) energy. Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna. Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those

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described above to reduce your RF exposure from wireless phone use.

10. What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to Radio Frequency (RF) energy, the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United

Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

11. What about wireless phone interference with medical equipment?

Radio Frequency (RF) energy from wireless phones can interact with some electronic devices. For this reason, the FDA helped develop a detailed test method to measure Electro Magnetic Interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is

now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI.

The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a

“compatible” phone and a “compatible” hearing aid at the same time. This standard was approved by the IEEE in 2000.

The FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

12. Where can I find additional information?

For additional information, please refer to the following resources:

FDA web page on wireless phones
(<http://www.fda.gov/cellphones/>)

Federal Communications Commission (FCC) RF Safety Program
(<http://www.fcc.gov/oet/rfsafety>)

International Commission on

Safety

Non-Ionizing Radiation

Protection

(<http://www.icnirp.de>)

World Health Organization

(WHO) International EMF

Project

(<http://www.who.int/emf>)

National Radiological Protection

Board (UK)

(<http://www.hpa.org.uk/radiation/>)

10 Driver Safety Tips

Your wireless phone gives you the powerful ability to communicate by voice almost anywhere, anytime. An important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When operating a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features such as speed dial and redial. Carefully read your instruction manual and learn to take advantage of valuable features most phones offer, including automatic redial and memory. Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.
2. When available, use a hands-free device. A number of hands-free wireless phone accessories are readily available today. Whether you choose an installed mounted device for your wireless phone or a speaker phone accessory, take advantage of these devices if available to you.
3. Make sure you place your wireless phone within easy

reach and where you can reach it without removing your eyes from the road. If you get an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.

4. Suspend conversations during hazardous driving conditions or situations. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.
5. Don't take notes or look up phone numbers while driving. If you are reading an address book or business card, or writing a "to-do" list while driving a car, you are not watching where you are going. It is common sense. Do not get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.
6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip or attempt to coincide your calls with times you may be stopped at a stop sign, red light, or otherwise stationary. But if you need to dial while driving, follow this simple tip -- dial only a few numbers, check the road and your mirrors, then continue.
7. Do not engage in stressful or emotional conversations that may be distracting. Stressful or emotional conversations and driving do not mix; they

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are distracting and even dangerous when you are behind the wheel of a car. Make people you are talking with aware you are driving and if necessary, suspend conversations which have the potential to divert your attention from the road.

8. Use your wireless phone to call for help. Your wireless phone is one of the greatest tools you can own to protect yourself and your family in dangerous situations -- with your phone at your side, help is only three numbers away. Dial 911 or other local emergency number in the case of fire, traffic accident, road hazard, or medical emergency. Remember, it's a free call on your wireless phone!
9. Use your wireless phone to help others in emergencies. Your wireless phone provides
- you a perfect opportunity to be a "Good Samaritan" in your community. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.
10. Call roadside assistance or a special wireless non-emergency assistance number when necessary. Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call for emergency services. But you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one

appears injured or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

The above tips are meant as general guidelines. Before deciding to use your mobile device while operating a vehicle, it is recommended that you consult your applicable jurisdiction's local laws or other regulations regarding such use. Such laws or other regulations may prohibit or otherwise restrict the manner in which a driver may use his or her phone while operating a vehicle.

Consumer Information on SAR

(Specific Absorption Rate)

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were

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developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure Limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

Tests for SAR are conducted

using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and

locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

This device was tested for typical body-worn operations with the back of the phone kept 0.79 inches (2.0 cm) between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 0.79 inches (2.0 cm) must be maintained between the user's body and the back of the phone. Third-party belt-clips, holsters, and similar accessories containing metallic components should not be used. Body-worn accessories that cannot maintain 0.79 inches (2.0 cm) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF

exposure limits and should be avoided.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

The highest SAR value for this model phone when tested for use at the ear is 0.952 W/kg and when worn on the body, as described in this user's manual, is 0.644 W/kg. While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid>

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after searching on FCC ID.

To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>

*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6

watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01-309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to

telecommunications services for persons with hearing disabilities.

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

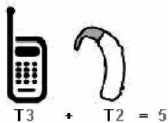
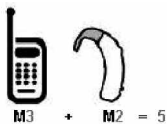
The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. T4 is the better/higher of the two ratings.

Safety

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.



In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This is synonymous for T ratings. This should provide the hearing aid user with “normal usage” while using their hearing aid with the particular wireless phone. “Normal usage” in this context is defined as a signal quality that is acceptable for normal operation.

The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the

American National Standards Institute (ANSI) C63.19 standard.

To enter that the Hearing Aid Compatibility rating for your phone is maintained, secondary

transmitters such as Bluetooth and WLAN components must be disabled during a call. See Page 52 for instructions to disable these components.

For information about hearing aids and digital wireless phones

FCC Hearing Aid Compatibility and Volume Control

<http://www.fcc.gov/cgb/dro/hearing.html>

Gallaudet University, RERC

<http://tap.Gallaudet.edu/DigWireless.KS/DigWireless.htm>

Hearing Loss Association of America [HLAA]

<http://www.hearingloss.org/learn/cellphonetech.asp>

The Hearing Aid Compatibility FCC Order

http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-168A1.pdf

Limited Warranty Statement

1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the product extends for TWELVE (12) MONTHS beginning on the date of purchase of the product with valid proof of purchase, or absent valid proof of purchase, FIFTEEN (15) MONTHS from date of manufacture as determined by the unit's manufacture date code.
- (2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user.
- (3) This warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S, including Alaska, Hawaii, U.S. Territories and Canada.
- (4) The external housing and cosmetic parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
- (5) Upon request from LG, the consumer must provide information to reasonably prove the date of purchase.
- (6) The customer shall bear the cost of shipping the product to the Customer Service

Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damages resulting from use of the product in other than its normal and customary manner.
- (2) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquid.
- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) That the Customer Service Department at LG was not notified by consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.
- (5) Products which have had the serial number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise,

Limited Warranty Statement

including, but not limited to any implied warranty of marketability or fitness for a particular use.

- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).

3. WHAT LG WILL DO:

“LG will, at its sole option, either repair, replace or refund the

purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.”

4. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN.

LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusive limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

5. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call or fax to the following telephone numbers from anywhere in the continental United States:

Tel. 1-800-793-8896 or Fax. 1-800-448-4026

Or visit <http://us.lgservice.com>. Correspondence may also be mailed to:

LG Electronics Service- Mobile Handsets

P.O. Box 240007, Huntsville, AL 35824

DO NOT RETURN YOUR PRODUCT TO THE ABOVE ADDRESS. Please call or write for the location of the LG authorized service center nearest you and for the procedures for obtaining warranty claims.

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