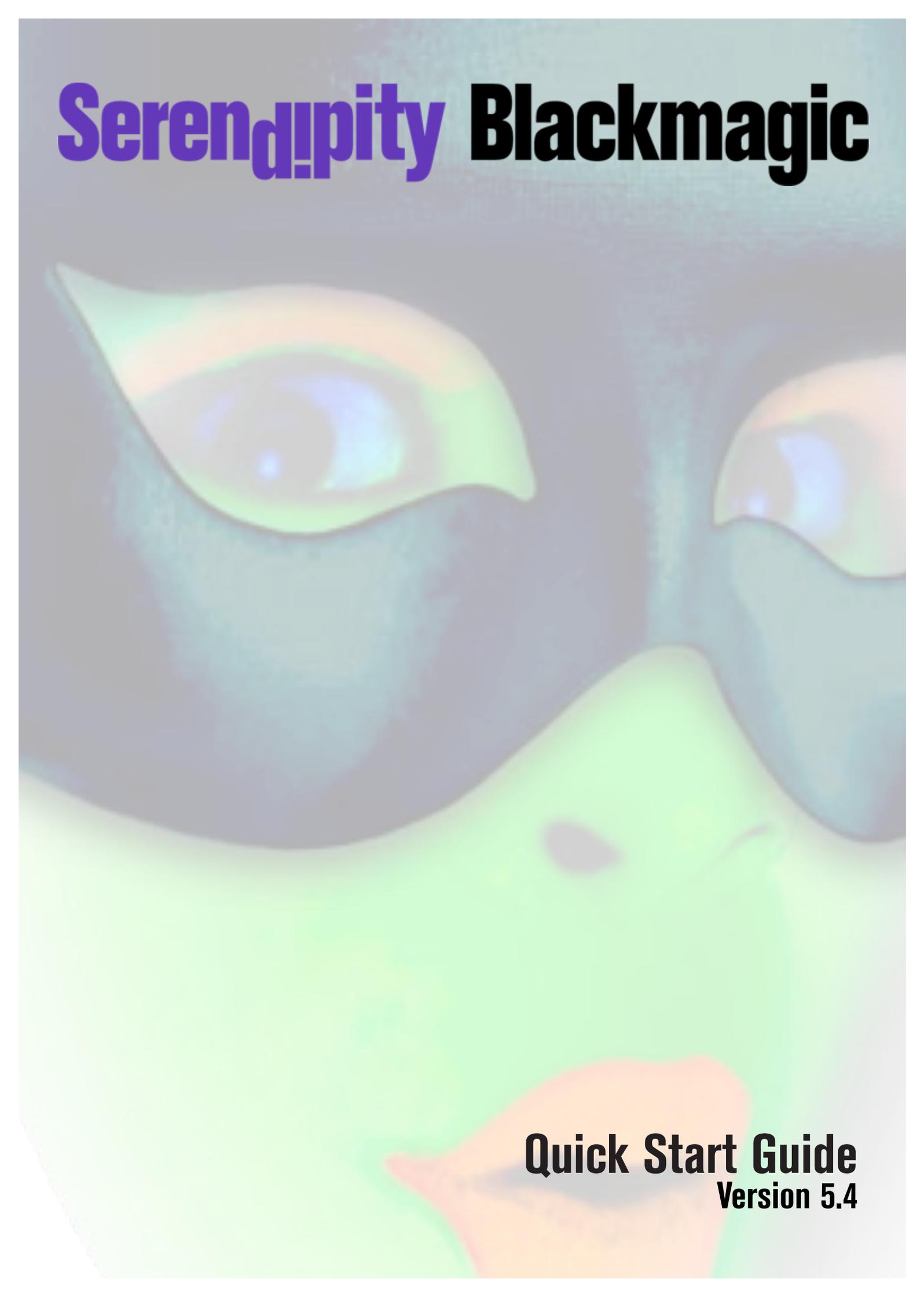


Serendipity **Blackmagic**



Quick Start Guide
Version 5.4

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Serendipity Blackmagic Quick Start Guide

This booklet contains information on the basic installation, set up and configuration of the Serendipity Blackmagic software.

For complete instructions and comprehensive calibration information refer to the User Manual included on the installation DVD, or available for download from the Serendipity Software website.

Serendipity Software Website: www.serendipity-software.com.au

Serendipity Software Knowledge Base: skb.serendipity-software.com.au

Serendipity Software Technical Support: support@serendipity-software.com.au

What's on the DVD?

The software is supplied on one DVD for Mac OS X, Linux and Windows versions. All versions come with a SuperPro USB dongle and require a dongle driver be installed.

DVD Contents

Agent - Contains the Agent software for all supported platforms.

Docs - Contains all documentation including User Manuals and release notes.

Dongle - Contains the dongle drivers for Linux, Mac OS X and Windows.

Drivers - Contains the Megarip PPDs for all supported platforms.

Extras - Contains additional components and print drivers loaded as part of the install process.

HTML - Contains the information required for the web browser install. This automatically launches the default browser for installation to begin.

Linux - Contains the Serendipity Blackmagic and AppleTalk installation packages for Linux.

MacOSX - Contains the Serendipity Blackmagic installation package for Mac OS X.

Serendipity Client - Contains the Serendipity Client and C5 Client for all supported platforms.

Testprn - Contains Serendipity internal test prints.

Windows - Contains the Serendipity Blackmagic installation package for Windows.

Installation

Windows Installation

Administrator rights are required to install Serendipity Blackmagic and the Serendipity Agent. If upgrading from an existing installation, see the Upgrading section within this booklet.

Installing the Dongle Driver

1. Remove all USB dongles from the computer.
2. On the installation DVD, navigate to the **dongle/windows** directory.
3. Double-click the **Sentinel Protection Installer.exe** file to launch the application.
4. Follow the onscreen instructions to complete the installation.
5. Restart the computer when finished.

Installing Serendipity Blackmagic

There are two (2) Windows files available - a 32 bit or a 64 bit version. Select the appropriate file for your system to install.

1. On the installation DVD, navigate to the **Windows** folder.
2. Run the file **blackmagic.msi** (32 or 64 bit version).
3. Follow the onscreen instructions to complete the installation.

Installation of the Serendipity Agent

If you are polling a RIP or RIP folder on a Windows machine, the most efficient method is to use the Serendipity Remote Agent. This runs a service on the Windows machine where the RIP is located.

1. On the installation DVD, navigate to the **agent/windows** directory.
2. Run the **agent32.msi** (32 bit) or the **agent64.msi** (64 bit) file.
3. Follow the onscreen instructions to complete the installation.

Once the installation has finished, proceed to the "Running the Software" section of this booklet.

Mac OS X Installation

Administrator rights are required to install Serendipity Blackmagic and the Serendipity Agent. If upgrading from an existing installation, see the Upgrading section within this booklet.

Installing the Dongle Driver

1. Remove all USB dongles from the computer.
2. On the installation DVD, navigate to the **dongle/macosx** directory.
3. Double-click the **Sentinel System Driver.pkg** file to launch the application.
4. Follow the onscreen instructions to complete the installation.
5. Restart the computer when finished.

Installing the Serendipity Printer Drivers

Used when setting up a Published Pagesetup for printing from third party applications like Photoshop.

1. On the installation DVD, navigate to the **drivers/mac** folder.
2. Double-click the **Serendipity Printer Drivers.pkg** file to launch the application.
3. Follow the onscreen instructions to complete the installation.

Installing Serendipity Blackmagic

1. On the installation DVD, navigate to the **macosx** folder.
2. Double-click the **Serendipity Blackmagic.pkg** file to launch the application.
3. Follow the onscreen instructions to complete the installation.

Installing the Serendipity Agent

1. Select and run the **Serendipity Agent.pkg** file located in the **agent/macosx** folder on the DVD.
2. Follow the onscreen instructions to complete the installation.

Once the installation has finished, proceed to the "Running the Software" section of this booklet.

Linux Installation

If upgrading from an existing installation, see the Upgrading section within this booklet.

Installing the Dongle Driver

1. Remove all USB dongles from the computer.
2. On the installation DVD, navigate to the **dongle/linux** directory.
3. Double-click the **sntl-sud-7.5.1-0.i386.rpm** file to launch the application.

Installing Serendipity Blackmagic

Before installing on a Linux x64 operating system, ensure the following i686 (32 bit) libraries are installed:

libstdc++.i686	GNU Standard C++ Library
mesa-libGLU.i686	Mesa libGLU runtime library
zlib.i686	The zlib compression and decompression library
freetype.i686	A free and portable font rendering engine
libXrender.i686	X.Org X11 libXrender runtime library
fontconfig.i686	Font configuration and customisation library
glib2.i686	A library of handy utility functions
libpng.i686	A library of functions for manipulating PNG image format files
libSM.i686	X.Org X11 Sm runtime library

If the package installer cannot locate the libraries open a terminal window, go to the /root directory and install each library using the following command:

```
yum install name of library
```

Once the libraries are installed:

1. On the installation DVD, navigate to the **linux** folder.
2. Double-click the **install.sh** file and select Run in Terminal. A terminal window will popup and the installer will display the default installation directory.
3. Press Enter to install or type an alternative path then press Enter.
4. When the installation is complete the terminal window will close.

Note: If using an alternative path for installation ensure the folder exists and the current user has read/write/execute permissions for the folder.

Once the installation has finished, proceed to the “Running the Software” section of this booklet.

Upgrading

Upgrading to Version 5.4

The following information is relevant for upgrading an existing Serendipity Blackmagic installation to Version 5.4.

The installer will automatically upgrade the existing database to the current 5.4 format. As a precaution before upgrading it is recommended that the Blackmagic database and ICC profiles are backed up using the Archives application.

Backing Up a Current Installation

1. Run the existing Blackmagic Server and Serendipity Client.
2. Go to the Serendipity Client Application menu > Archives. This application is called Archiver in previous versions.
3. Select File > Perform Full Backup.
4. Once all database items have appeared in the Archives window (may take a few minutes), select File > Save Archive to save the .sdb archive file to a selected location.
5. Close the Archives application when finished.

Windows - Upgrading to Version 5.4

Installing the Dongle Driver

1. Make sure the Blackmagic Server and Client are not running and remove any Blackmagic or SuperPro USB dongles from the computer.
2. On the installation DVD, navigate to the **dongle/windows** folder and run the **Sentinel Protection Installer.exe** file.
3. Run the Sentinel Installer.
4. Select Upgrade and Next.
5. Follow the onscreen instructions to complete the driver upgrade.
6. Restart the computer when finished.

Installing C++ Runtime Libraries

To run correctly, Blackmagic 5.4 requires the installation of Microsoft Visual C++ Redistributable libraries that may not be present in your Windows operating system. If these were not installed for the existing Blackmagic version they will need to be installed now.

1. Navigate to the **windows** folder on the Blackmagic installation DVD.
 - a. For Windows 32 bit - Run the **vcredist_x86.exe** file.
 - b. For Windows 64 bit - Run the **vcredist_x64.exe** file.
2. Follow the prompts to install Windows Visual C++ 2008 Redistributable.

Installing the Blackmagic 5.4 Upgrade

Current Windows file/folder security and permissions makes it necessary to install Blackmagic 5.4 in the root directory of the hard drive rather than in Program Files where earlier versions of the software were installed.

1. On the Blackmagic installation DVD navigate to the **windows** folder.
2. Run the **blackmagic32.msi** (32 bit) or **blackmagic64.msi** (64 bit) file.
3. If necessary, change the installation directory to the root directory of the hard drive and click Next.
4. Follow the onscreen prompts to complete the upgrade.
5. Plug the Blackmagic dongle in to an available USB port.
6. Start the 5.4 Blackmagic Server and the Serendipity Client.

If the installation directory did not require changing, the existing database should appear once the Server and Client have restarted, reformatted and intact in the Workbench. The Client should open with the previous version's configuration.

If the installation directory was (or needed to be) changed, or in the event the existing database is not complete, the database backup (made in earlier steps) will need to be imported using the Archives application.

Importing an Existing Database

1. Open the Archives application from the Serendipity Client Application menu.
2. Select File > Open Archive.
3. Navigate to and select the saved backup .sdb file and click Open. The archive will load into the Archives window. This may take a few moments depending on size.
4. Once the archive has loaded, select Edit > Add to Database > Whole Archive. This will import the entire archive. Alternatively, select individual items to import and select > Selected Nodes when importing.
5. The database items will import and appear in the Workbench ready for use.

Mac OS X - Upgrading to Version 5.4

Installing the Dongle Driver

1. Remove all SuperPro USB dongles.
2. On the installation DVD navigate to the **dongle/macosx** folder.
3. Double-click the **Sentinel System Driver.pkg** file to launch the installer.
4. Follow the onscreen instructions to complete the installation.

Installing the Serendipity Printer Drivers

Used when setting up a Published Pagesetup for printing from third party applications like Photoshop.

1. On the installation DVD, navigate to the **drivers/mac** folder.
2. Double-click the **Serendipity Printer Drivers.pkg** file to launch the application.
3. Follow the onscreen instructions to complete the installation.

Installing the Blackmagic 5.4 Upgrade

1. On the installation DVD, navigate to the **macosx** folder.
2. Run the **Serendipity Blackmagic.pkg** file.
3. Select the drive and location to install the software. The installer will choose the current installation location by default, usually Applications/Serendipity.
4. Follow the onscreen instructions to complete the upgrade.
5. Plug in the Blackmagic USB dongle in to an available port.
6. Start the 5.4 Blackmagic Server and the Serendipity Client .

If the installation directory did not require changing, the existing database should appear once the Server and Client have restarted, reformatted and intact in the Workbench. The Client should open with the previous version's configuration.

If the installation directory was (or needed to be) changed, or in the event the existing database is not complete, the database backup (made in earlier steps) will need to be imported using the Archives application.

Importing an Existing Database

1. Open the Archives application from the Serendipity Client Application menu.
2. Select File > Open Archive.
3. Navigate to and select the saved backup .sdb file and click Open. The archive will load into the Archives window. This may take a few moments depending on size.
4. Once the archive has loaded, select Edit > Add to Database > Whole Archive. This will import the entire archive. Alternatively, select individual items to import and select > Selected Nodes when importing.
5. The database items will import and appear in the Workbench ready for use.

Linux - Upgrading to Version 5.4

Installing the Dongle Driver

1. Remove all SuperPro USB dongles.
2. On the installation DVD navigate to the **dongle/linux** folder.
3. Double-click the **sntl-sud-7.5.1-0.i386.rpm** file to launch the installer.

Installing the Blackmagic 5.4 Upgrade

1. On the installation DVD, navigate to the **linux** folder.
2. Double-click the **install.sh** file and select Run in Terminal.
3. A terminal window will popup and the installer will display the default installation directory.
4. Press Enter to install or type an alternative path then press Enter. The terminal window will close when the upgrade is complete.
Note: If using an alternative install path ensure the folder exists and the current user has read/write/execute permissions for the folder.
5. Plug in the Blackmagic USB dongle in to an available port.
6. Start the 5.4 Blackmagic Server and the Serendipity Client .

If the installation directory did not require changing, the existing database should appear once the Server and Client have restarted, reformatted and intact in the Workbench. The Client should open with the previous version's configuration.

If the installation directory was (or needed to be) changed, or in the event the existing database is not complete, the database backup (made in earlier steps) will need to be imported using the Archives application.

Importing an Existing Database

1. Open the Archives application from the Serendipity Client Application menu.
2. Select File > Open Archive.
3. Navigate to and select the saved backup .sdb file and click Open. The archive will load into the Archives window. This may take a few moments depending on size.
4. Once the archive has loaded, select Edit > Add to Database > Whole Archive. This will import the entire archive. Alternatively, select individual items to import and select > Selected Nodes when importing.
5. The database items will import and appear in the Workbench ready for use.

Running the Software

Once the software has been installed, launch the Server and Client applications to begin the configuration. The Blackmagic Server should be started first and allowed to complete initialisation before the Serendipity Client is launched.

Important Note for Mac OS X Users

The Blackmagic Server and Serendipity Client (for Mac OS X) are able to run in either 32 bit or 64 bit modes. Running both in 64 bit mode is optimal for normal usage however not all Spectrophotometer and printer manufacturers have converted their drivers to support 64 bit and will be unavailable for use in 64 bit mode. New installations of Blackmagic are always in 64 bit mode by default.

Before starting the Server and Client (Mac OS X Only)

To switch the Server and Client from 64 to 32 bit mode:

1. Open a Finder window and navigate to the Applications/Serendipity/Serendipity Blackmagic folder.
2. Highlight the Serendipity Client application and select CMD+I or right-click and select Get Info.
3. Tick the checkbox to enable Open in 32 bit mode.
4. Repeat the above steps for the Serendipity Blackmagic and C5 applications as necessary.

If the Open in 32 bit mode checkbox does not appear in the Get Info window it will be necessary to reset the Mac OS X Finder.

1. Open a Terminal window and type the following command into the screen and press Enter (with no line breaks):

```
/System/Library/Frameworks/CoreServices.framework/Versions/A/Frameworks/LaunchServices.framework/Versions/A/Support/lsregister -domain local -domain user -domain system -kill -r
```

2. The above command will make the Open in 32 bit mode option appear in the Get Info window.
3. Go to the Finder window, right-click, select Get Info and enable the option as necessary.

Starting the Blackmagic Server

1. Plug the Blackmagic dongle in to an available USB port.
2. Launch the Server by double-clicking the Serendipity Blackmagic file in the installation directory, or the shortcut/desktop icon.

The Server window will appear with information about the Server and the initialisation process will begin.

Starting the Serendipity Client

1. Launch the Serendipity Client by double-clicking the Client file in the installation directory, or the shortcut/desktop icon.

The Client will connect to the active Server and display the default monitoring application - Jobs - onscreen. From this point configuration of the system or loading a pre-configured setup can be done.

2. Select Server menu > Server Settings (Preferences).
3. Select the Colour Management tab.
4. Click on Change System Specials and select Reference-Lab (or your own Specials) and click OK.
5. Click OK to dismiss the System Settings window and apply any changes.

Manual Client Configuration

There are four (4) sections within the Client that require configuration in order to begin processing jobs. These are: A **RIP** where the jobs are polled; a **Pagesetup** and **Media** where jobs are processed; and an **Output** where the print job will be sent.

The following information will provide a **BASIC** configuration process for the Serendipity Client. For a full setup including calibration process refer to the User Manual or Serendipity Software Knowledge Base.

Before a Pagesetup is created, create a Media and an Output as each Pagesetup must be linked to a valid one of each type.

To begin configuration:

1. In the Serendipity Client, select the Application menu > Workbench. This will open the configuration application.

Output Configuration

1. In the Workbench window, select Output from the list of data types on the left.
2. Create a new Output by selecting File > New.
3. Rename the Output as required and select the item.
4. In the Queue panel of the gray configuration area select the appropriate driver for the printer from the dropdown list of licensed drivers.
5. In the Destination panel select a destination driver (connection method) for the printer and enter the appropriate information.
6. Configure any Collating or Nesting requirements as needed.
7. *OPTIONAL* - After a Media is created it can be assigned to the Output via the Change Media button. Assigning a Media to the Output will only allow jobs submitted to that particular Media to print. See the Media section of the User Manual for further information on this option.
8. Save the Output configuration when completed by selecting File > Save.

Media Configuration

1. Select Media from the data types list in the Workbench.
2. Create a new Media by selecting File > New.
3. Rename the Media as required and select the item.
4. In the Output panel, select the appropriate driver for the printer from the dropdown list of licensed drivers. This should be the same driver as was used for the Output Configuration above.
5. Configure the print resolution to be used (if available) and the print colourspace (CMYK, RGB etc).

6. Select any custom settings for the printer. Click the Edit button to select options from the popup window. Click Accept to close the window.
7. Set the Output ICC Profile via the Choose ICC Profile button. In most cases for a new install this will be the Standard SWOP (CMYK) profile. Optionally load your own profile via the Upload File button.
8. Save the Media configuration when complete by selecting File > Save.

Note: The Media configuration here is the minimal configuration required to get a proof/print workflow functioning. For proofing work the Media will need to be correctly calibrated. For a complete guide to configuring a calibrated Pagesetup/Media/Output refer to the Serendipity Knowledge Base on the Serendipity Software website, or the User Manual for Blackmagic.

Pagesetup Configuration

1. Select Pagesetup from the data types list in the Workbench.
2. Create a new Pagesetup by selecting File > New.
3. Rename the Pagesetup as required and select the item.
4. Assign the Output created previously to the Pagesetup via the Change Output button in the Output panel.
5. Assign the Media created previously via the Change Media button. Jobs will be printed using this Media configuration unless another is selected when submitting a job for print.
6. Apply any colour correction curves if required by selecting the appropriate curve button in the Curve Correction panel.
7. Select the input ICC profiles for RGB and Press (CMYK/Multicolour) respectively by clicking the RGB ICC Profile and Choose ICC Profile buttons in the ICC Profiles panel.
8. Use the dropdown menus below each ICC profile to select the Rendering Intent to be used for each assigned profile.
9. Configure any other sheet, effects, margins, etc as required in the other panels of the Pagesetup. See the Workbench > Pagesetup section of the User Manual for complete details on each option.
10. Save the Pagesetup configuration when complete by selecting File > Save.

RIP Configuration

If the Blackmagic installation requires proofing a RIP output, a RIP setup will need to be configured to poll RIP jobs for processing.

1. Select RIP from the data types list in the Workbench.
2. Create a new RIP by selecting File > New.
3. Rename the RIP as required and select the item.
4. In the Driver panel select the appropriate RIP driver for the CTP RIP input from the dropdown list of licensed drivers.
5. Configure the RIP driver options by enabling checkbox options and/or selecting Custom Settings via the Edit button.
6. Tick the Enable Polling checkbox in the Polling panel. Set a poll interval time (e.g. 2 minutes).

Note: Some RIP drivers and polling methods require the use of the Job Genie in order for the Blackmagic RIP setup to recognise the incoming RIPped files. See the Workbench > Job Genie section of the User Manual for further information.

7. Choose the method the RIP setup will use to connect to the RIP output folder from the dropdown

menu in the Polling panel and enter any connection details required.

8. Enter the file path to the RIP folder in the Paths panel. To enter a path click the New button below the panel.
9. Click Browse to navigate to the RIP folder to be polled. Click OK to save the path. If required set up Stripe Paths.
10. Click the Test button at the bottom of the panel to Save and Test the RIP setup. A Polling OK result will confirm the RIP path is valid. Alternate messages will appear to notify of any errors or problems with the configuration.

This completes the basic configuration of Blackmagic. The next step is to configure an application in order to manage jobs as they pass through the various stages of processing.

Monitoring Jobs

Configuration

Once the base configuration has been completed a monitoring application needs to be configured in order to manage jobs throughout the system. The following information will outline how to configure one of the two applications available.

Jobs or Monitor

The Jobs application is the default and will be launched when the Client is started for the first time. This is a tab based interface and is pre-configured with selected layouts and modules for tracking and managing various processes.

The Monitor application performs the same functions available in Jobs and was the default application in previous versions of the software. It has a fully customisable user interface.

Jobs Application Configuration

The default layout of Jobs includes the QueueManager, Thumbnail and QueueStatus modules.

The RIPMonitor tab will need to be added to the Jobs application in order to poll jobs.

1. In the Jobs application window, select the Tabs menu > Add Tabs.
2. A window will appear with a list of available layouts.
3. Select the RIP Monitor tab layout from the list. A preview screen will appear to the right. Click Add. The RIP Monitor tab will automatically appear in the Jobs window.
4. Available RIP queues can be polled by selecting them from the dropdown list and clicking the Poll button three (3) times consecutively.
5. Jobs appearing in the RIPMonitor may now be submitted for processing.

Additional pre-configured tabs may be added to the Jobs application as required.

Monitor Application Configuration

The Monitor application allows the user to fully customise the interface to match monitoring requirements.

1. Select the Application menu > Monitor to open a new Monitor window.
2. The default view will include a Queues tab and a Logs tab. The Queues tab includes the QueueManager, Thumbnail and QueueStatus modules. The Logs tab contains the ClientLog and ServerLog modules.

A RIP Monitor tab will need to be added to the Monitor application in order to poll jobs (if required).

3. Select Tab menu > New Tab to create a new tab for the RIPMonitor.
4. Rename the Tab to RIP Queues or similar to differentiate it from the other tabs.
5. Select Layout > Add RIPMonitor. A module window will appear for the RIPMonitor.
6. The window may be resized and positioned by selecting Layout > Edit. Select the corner of the window and resize it by dragging the mouse. Select Layout > Use when done. This will lock the modules.
7. Click the Spanner icon to expand the Toolbar.

8. If no RIP jobs appear in the RIP Queue, click the Poll button three (3) times consecutively.
9. Jobs appearing may now be submitted for processing.

Additional Tabs and Modules may be added to the Monitor as required. See the Monitor section of the Blackmagic User Manual for complete information on the available Modules.

The C5 Client

The C5 Client is for use with Serendipity Megarip and Blackmagic only. C5 has its own icon and is designed to be run as an alternative to the Serendipity client application. While the Serendipity and C5 Clients can be run simultaneously, this is **NOT RECOMMENDED**.

The C5 interface has simplified, icon-based access to functions. The interface is easy to use but the GUI is fixed and is not user-configurable. C5 does not have the facilities to create a calibrated Media and Paper Profiles are not accessible. It does not have access to RIP setups or the RIPMonitor, making it unsuitable for most Blackmagic RIP proofing workflows.

There are two (2) ways to run the C5 application.

Quick Start - C5 Client

1. Insert a valid dongle (Blackmagic) in to an available USB port.
2. Launch the C5 Client by double-clicking the file in the install directory or from the shortcut/desktop icon.

This method of starting the software will automatically start the Server application in the background. A valid dongle must be plugged in for this method to work otherwise a licensing error message will appear.

Server & C5 Client Start

1. Insert a valid dongle (Blackmagic) in to an available USB port.
2. Launch the Server by double-clicking the Serendipity Blackmagic file.
3. Once the Server has completed initialisation launch the C5 Client by double-clicking the file in the install directory or from the shortcut/desktop icon.

The C5 Client will open with the default Media Library window displayed ready for setup.

Configuring the C5 Client

The C5 Client will default to the Media Library window when it is run for the first time. In order to begin using C5, a Media Pack must be imported and a printer setup. It is assumed for the purposes of this booklet that a Media Pack is available for use - either downloaded from the Serendipity Software website or provided by a Dealer.

A Media Pack must be loaded into C5. There are two (2) ways this can be done:

1. Drag and drop the C5 Media Pack file into the Media Packs list. The new Media Pack will load and be added to the list; or
2. Click the + button at the bottom of the Media Pack list. This will open a file chooser window to navigate to the file for importing.

Once the Media Pack has been imported a confirmation message will appear on screen.

Setting up a Printer

1. Click on the Printers icon at the top of the interface.
2. Click on the + icon at the bottom of the list panel to add a new printer.
3. Select the printer from the list of available drivers in the dropdown menu.
4. Select a calibrated Media to use with the printer from the dropdown menu.
5. Optionally rename the printer. Back/forward slashes will be replaced with spaces.
6. Click OK when done.

Connecting the Printer

1. Click on the newly created printer in the Printer List.
2. Click on the Connections icon in the Options panel.
3. Select a printer connection method from the dropdown menu and enter any relevant information.
4. Click the Show All button to return to the main screen. All actions are automatically saved.
5. Configure any other settings required and submit a job. Follow the progress via the Jobs window.

Printing Jobs with the C5 Client

There are various methods available for submitting files for printing when using the C5 Client. See the C5 Client User Manual for further information on each area listed below.

Printers

- Select a printer from the Printers List.
- Select Printers menu > Print Files.
- Navigate to the file and click Open to print.

Studio

- Layout any assets (jobs) for nesting/tiling using the Studio application.
- When ready submit the job for printing via Studio menu > Print.
- Select a printer from the dropdown menu and click OK.

Jobs

- Select Jobs menu > Print Files.
- Navigate to the file location and Open it.
- Select a printer from the dropdown menu in the Choose Printers window and click OK.

Assets

Assets are generally used by the Studio application. It is possible however to drag and drop a submitted asset file directly onto a QuickDrop area for printing. See the Assets section of the C5 User Manual for further information.

DropArea

Each printer in the Printers List automatically has a DropSpot created for it in the DropArea panel of C5. To print simply drag and drop one or more files onto the selected DropSpot.

DropFolder

In addition to a DropSpot each printer in the Printers List has a DropFolder auto-generated for file submission. The printer DropFolders are located in the product installation directory, drop subfolder. The names of the DropFolders are set up as per the assigned printer names in the list.

Note: The DropFolders cannot be moved however a desktop shortcut may be created for them to make dropping files simpler still.

To print using DropFolders save a copy of the job into the selected DropFolder. The file will be placed in the queue for printing.

Important Note: Job files are deleted from the DropFolder immediately after printing. For this reason it is recommended that copies, not originals of the job files to be saved to DropFolders. If the C5 Server is shutdown all DropFolders are cleared. Any unprinted jobs in the DropFolders are lost and will need to be re-copied to the folders for printing.

Warranty Policy for Serendipity Software Products

Warranty

Warranty lasts for 1 year (12 months) from the date of purchase of the original software. Once the warranty period has lapsed the customer may purchase a Software Upgrade which will then cover them for a further year (12 months).

Warranty covers:

- i) Minor software upgrades / new features or enhancements (referred to as "X")
- ii) Bug fixes / maintenance releases (referred to as "Y")

These are determined by the second and third numbers of a version released. For example, V5.X.YY or V5.1.02.

All bug fixes/maintenance releases (Y) are free for the particular version of software purchased, regardless of warranty period. If a customer is out of warranty and requires access to new features and/or minor upgrades (X) that are available in later versions of software, a Software Upgrade must be purchased.

Purchasing Input Filters (RIPs) or Output Drivers

Purchase of an additional input filter or output driver does not constitute a Software Upgrade.

If a customer is out of warranty and requires access to a filter or driver only supported by a later version of software, a Software Upgrade must be purchased in addition to the input filter or output driver.

A customer may change their input filter and/or output driver selections once only, within three (3) months of the date of the original product purchase (this does not include Software Upgrades or Product Upgrades). Any changes made after this period will require the purchase of additional drivers and/or filters.

Product Upgrades

Upgrading a product, for example, Lite to Pro, does not constitute a Software Upgrade.

If the customer is out of warranty and requires new features and/or drivers that are only available in later versions of the software, a Software Upgrade must be purchased in addition to the Product Upgrade.

Major Software Upgrades

The Warranty does not cover a major Software Upgrade, for example, Version 5 to Version 6.

When a version number changes due to a major Software Upgrade, all customers are required to purchase a Software Upgrade.

The upgrade fee will be waived for any new, original purchases (not Software Upgrades or Product Upgrades) made 30 days prior to the release date of the new version.

Serendipity Software Pty Ltd reserves the right to alter these warranty terms and conditions at any time without notice.