

**Z222**  
**Mobile Phone**  
**User guide**

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# Chapter 1

## Phone Overview





## Keypad Functions

Key	Function Description
Soft Key	The bottom line of the display shows the options that can be selected using the <b>Left</b> and <b>Right Soft Keys</b> . The options change depending on the application/function being used.
Call Key	<ul style="list-style-type: none"> <li>Press the <b>Call Key</b> to dial or answer calls.</li> <li>In standby mode: Press the <b>Call Key</b> to show a list of All Recent calls.</li> </ul>

End Key	<ul style="list-style-type: none"> <li>• Press and hold the <b>End Key</b> to turn the phone on/off.</li> <li>• Press the <b>End Key</b> to end a call.</li> <li>• Press the <b>End Key</b> to reject an incoming call.</li> <li>• Press the <b>End Key</b> to cancel dialing.</li> <li>• Press the <b>End Key</b> to return to standby mode.</li> </ul>
Clear Key	<ul style="list-style-type: none"> <li>• Press the <b>C Key</b> to delete the message or file.</li> <li>• Press the <b>C Key</b> once to delete the character on the left of the cursor when entering text or numbers.</li> <li>• Press and hold the <b>C Key</b> to delete all characters during text entry.</li> </ul>
Navigation Key	<ul style="list-style-type: none"> <li>• In standby mode: Used as hot keys to activate pre-set functions.</li> <li>• In lists, messages and menus: Used to scroll up, down, left and right.</li> </ul>
OK Key	<p>In lists and menus: Press the <b>OK Key</b> to start an application/function.</p>
Number Keys	<ul style="list-style-type: none"> <li>• Press the number keys to enter a phone number.</li> <li>• Press and hold keys <b>2</b> to <b>9</b> to dial the associated speed dial contact.</li> </ul>
* Key	<ul style="list-style-type: none"> <li>• Press the <b>* Key</b> to enter *.</li> <li>• In an editing screen: Press the <b>* Key</b> to enter punctuation.</li> </ul>

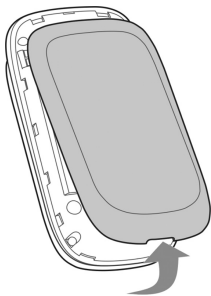
# Key

- Press the **# Key** to enter #.
- In an editing screen: Press the **# Key** to change the input method.
- In standby mode: Press and hold the **# Key** to activate/de-activate meeting mode.

## Chapter 2

### Removing the Back Cover

Remove the back cover using the thumb catch at the bottom of the phone.



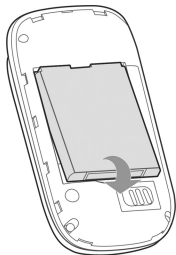


# Chapter 3

## Installing the Battery

Notes:

- The phone automatically turns off if the battery power is too low.
  - If you are not going to use the battery for a long time, remove it from the phone and store it in a cool dry place.
1. Hold the **End key** to turn off the phone and then remove the back cover of your phone.
  2. Insert the battery with the contacts located against the metal springs and push down the battery until it clicks into place.
  3. Replace the cover on the back of the phone.



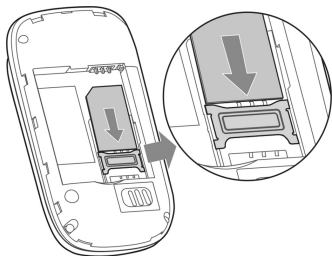
Caution: Make sure the cover is lined up before pressing it into place. Do not force it. Doing so will damage the back cover.

# Chapter 4

## Inserting the SIM card

Caution:

- Do not bend or scratch your SIM card. Keep the card away from electricity and magnetism.
  - Don't touch the metal surface of the SIM card. Doing so could cause information on the card to be lost or destroyed.
  - Disconnect the charger and other accessories from your phone and remove the battery before inserting and removing your SIM card.
1. Hold the **End key** to turn off the phone and then remove the back cover of your phone.
  2. Insert the card with the metal contacts facing downward and the cut corner at the upper left. And push it until it clicks into position.
  3. Replace the cover on the back of your phone.



## Removing the SIM Card

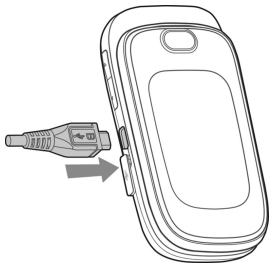
1. Hold the **End key** to turn off the phone.
2. Remove the back cover of your phone.
3. Gently remove the SIM card from the card holder.

# Chapter 5

## Charging Your Phone

Your phone uses a rechargeable battery. When you first unpack the phone, the battery is not fully charged, but there might be enough power to turn on the phone. You can use the provided charger to charge the phone battery.

1. Open the USB port cover.
2. Insert the charger's USB adapter into the USB port.



3. Plug the charger into a standard AC wall outlet.
4. When the battery is fully charged, unplug the charger and disconnect it from the phone.

**Notes:**

- **Make sure the adapter's connector is inserted correctly. Do not force the connector into the port.**
- **The battery will remain fully charged for 3 to 4 hours.**
- **If the phone is used too often when the battery is low or not used for a long time, the screen may not display the charge indicator until the battery has been continuously charged for 10 to 40 minutes.**
- **To get the maximum performance out of your battery, it is recommended that you completely charge the battery before using the phone for the first time. A new battery's full performance is only reached after three complete charge and discharge cycles have been finished.**
- **Charging is only possible within a temperature range of 0°C to 45°C.**

# Chapter 6

## Power on/off the Phone

**Notes:**

**Do not power on your phone if wireless phone use is unapproved, or when it may cause interference or danger.**

Press and hold the **End Key** to turn on / off the phone.

**Notes:**

**When prompted, enter your PIN (Personal Identification Number) code or handset code and press the OK Key.**

**The PIN code is the password provided by your network service provider. You cannot use the SIM card without it.**

**When the PIN code or handset code is accepted, the phone automatically searches for the network. After a few seconds, your phone displays stand-by mode.**

# Chapter 7

## Standby Mode

The startup screen below is referred to throughout the guide as the standby mode.



1	Indicators
2	The function for the <b>Left Soft Key</b>
3	The function for the <b>OK Key</b>
4	The function for the <b>Right Soft Key</b>

# Chapter 8

## Main Menu

From the standby mode, press the **OK Key** to enter the main menu.

<b>Tools</b> <ol style="list-style-type: none"><li>1. Bluetooth</li><li>2. Alarm</li><li>3. Calendar</li><li>4. Stopwatch</li><li>5. World Time</li><li>6. Calculator</li><li>7. Converter</li><li>8. GPS</li></ol>	<b>Browser</b> <ol style="list-style-type: none"><li>1. Enter Address</li><li>2. Bookmarks</li><li>3. History</li><li>4. Saved Page</li><li>5. Home Page</li><li>6. Settings</li><li>7. Version</li></ol>	<b>Game &amp; App</b>  <b>Contacts</b>
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<p><b>Messages</b></p> <p>A <b>Message</b></p> <ol style="list-style-type: none"> <li>1. Create message</li> <li>2. Inbox</li> <li>3. Outbox</li> <li>4. Drafts</li> <li>5. Sent</li> <li>6. User folders</li> <li>7. SIM Inbox</li> <li>8. Settings</li> <li>9. Memory info.</li> </ol>	<p><b>Messages</b></p> <p>B <b>Email (Please add email account first.)</b></p> <ol style="list-style-type: none"> <li>1. New Email</li> <li>2. Inbox</li> <li>3. Outbox</li> <li>4. Drafts</li> <li>5. Sent</li> <li>6. User folders</li> <li>7. Settings</li> <li>8. Memory info.</li> </ol>	<p><b>Recent Call</b></p> <p>A <b>All</b></p> <p>B <b>Missed</b></p> <p>C <b>Received</b></p> <p>D <b>Dialed</b></p>
<p><b>Settings</b></p> <p>A <b>Profiles</b></p> <ol style="list-style-type: none"> <li>1. General</li> <li>2. Meeting</li> <li>3. Outdoor</li> <li>4. Silent</li> <li>5. Flight</li> </ol>	<p><b>Settings</b></p> <p>B <b>Phone</b></p> <ol style="list-style-type: none"> <li>1. Language</li> <li>2. Time and Date</li> <li>3. Missed calls alert</li> <li>4. Shortcut keys</li> <li>5. Phone number</li> <li>6. TTY setting</li> <li>7. Master Reset</li> <li>8. Auto power on/off</li> </ol>	<p><b>Settings</b></p> <p>C <b>Display</b></p> <ol style="list-style-type: none"> <li>1. Wallpaper</li> <li>2. Manage themes</li> <li>3. Backlight duration</li> <li>4. Brightness</li> <li>5. Keyboard light</li> <li>6. Owner name</li> <li>7. Greeting</li> </ol>

<p><b>Settings</b></p> <p><b>D Connections</b></p> <ol style="list-style-type: none"> <li>1. Network settings</li> <li>2. Access point settings</li> <li>3. Profile connect</li> </ol>	<p><b>Settings</b></p> <p><b>E Calls</b></p> <ol style="list-style-type: none"> <li>1. Voice mail</li> <li>2. Call forwarding</li> <li>3. Call waiting</li> <li>4. Call barring</li> <li>5. Send my number</li> <li>6. Open flip to answer</li> </ol>	<p><b>Settings</b></p> <p><b>F Security</b></p> <ol style="list-style-type: none"> <li>1. Activate security codes</li> <li>2. Change security codes</li> <li>3. Activation of FDN feature</li> <li>4. FDN list</li> <li>5. Network Unlock</li> </ol>
<p><b>Multimedia</b></p> <ol style="list-style-type: none"> <li>1. Camera</li> <li>2. Video camera</li> <li>3. Music</li> <li>4. Video</li> <li>5. Picture</li> <li>6. Audio record</li> </ol>	<p><b>File Manager</b></p> <ol style="list-style-type: none"> <li>1. Picture</li> <li>2. Audios</li> <li>3. Videos</li> <li>4. Other files</li> </ol>	

## Chapter 9

### Making a Call

1. In standby mode, enter a phone number.
2. Press the **Call Key** or **OK Key** to make a voice call.

## Chapter 10

### Making an Emergency Call

Enter the emergency number and press the **Call Key** or **OK Key** to make the call.

**Notes:**

**Emergency calls can be made without a SIM Card (Phone PIN not required).**

# Chapter 11

## Making a Speed Dial Call

In standby mode, press and hold the corresponding number key (**2 to 9**) in the speed dial list to make the call.

### Setting Speed Dial Number

1. Select a contact in **Contacts**.
2. Press **Options** and select **Set speed dial**.
3. Select an **empty** number and select **Setup**.

# Chapter 12

## Text Input

Your phone provides the following input methods: Predictive Text Mode Input (**En**), Multitap Input (**abc/Abc/ABC**), and Numbers Input (**123**).

Operation	Method
Input Words	<b>En</b> Input — Press each key once that corresponds to the letter you want to enter. The letters are shown on the display as they are entered. The list of candidate words changes as each key is pressed.
Input Letters	<b>abc/Abc/ABC</b> Input — Press a number key ( <b>2 to 9</b> ) repeatedly until the required character is shown on the screen.
Input Numbers	<b>123</b> Input — Press the number keys to input numbers directly. Or press and hold number key until that digit appears on screen except for “123” mode.
Input Space	Press the <b>0 Key</b> , except for the number input mode.
Erase Character	Press the <b>C Key</b> . Hold the <b>C Key</b> to erase all the characters.
Move the cursor up, down, left , or right	Press the <b>Navigation Keys</b> .

## Chapter 13

### Sending SMS

1. In standby mode, select **Menu > Messages > Create Message**.
2. Enter the phone number(s) of recipient(s). You can also press **Recipient** to add the recipient(s)
3. Press the **Down Key** to access the **Text** field.
4. Edit the message.
5. Press the **OK Key [Send]** to send the message.

## Chapter 14

### Sending MMS

1. In standby mode, select **Menu > Messages > Create message**.
2. Enter the phone number(s) of recipient(s). You can also press **Recipient** to add the recipient(s).
3. Press the **Down Key** to access the **Text** field.
4. Edit the message, or select **Options > Insert** to insert images, videos or audios.
5. Press the **OK Key [Send]** to send the message.

## Chapter 15

### Setting Up the First Email Account

1. In standby mode, select **Menu > Messages > Email**.
2. When you open Email for the first time, press the **OK Key [Add]** and select the account you want to use.
3. Enter your email address and password.
4. Press the **OK Key [OK]** to finish the setup.

### Sending E-mail

1. In standby mode, select **Menu > Messages > Email > New Email**.
2. Enter the recipient'(s)' Email address. You can also press the **OK Key [Contact]** to add the recipient(s).
3. Press the **Down Key** to access **Copy to** field and enter the Email address of recipient(s).
4. Press the **Down Key** to access the **Title** field and edit the title.
5. Press the **Down Key** to access the **Text** field.
6. Edit the Email.
7. Press the **OK Key [Send]** to send the Email.

# Chapter 16

## Camera

Your phone has an integrated digital camera, which allows you to capture images.

1. In standby mode, select **Menu > Multimedia > Camera**.
2. Aim the camera lens at a person/place.
3. Press the **OK Key** to take the photo.
4. In camera mode, press **Options** for more options:
  - ▶ **My Pictures**: View the images saved.
  - ▶ **Photo size**: Set the size of an image.
  - ▶ **Photo quality**: Set the quality standard of an image.
  - ▶ **Brightness**: Set the brightness of an image.
  - ▶ **Contrast**: Set the contrast of an image.
  - ▶ **Effect**: Set the effect of an image.
  - ▶ **Shutter sound**: Set the shutter sound.
  - ▶ **Switch to video camera**: Switch to video camera mode to record a video clip.



# Chapter 17

## Other Facilities

If you encounter problems while using the phone, or if it performs erratically, you can consult the information in the chart below. If the particular problem cannot be resolved using the information in the chart, contact the dealer where you purchased the phone.

<b>Function</b>	<b>Selection</b>	<b>Description</b>
Messages	Menu > Messages	SMS and Email functions.
Game & App	Menu > Game & App	Download games and applications.
Contacts	Menu > Contacts	Create, edit or manage your contact.
Browser	Menu > Browser	Launch WAP browser to link web site.
Recent Call	Menu > Recent Call	Check calls log and calls duration.
Profiles settings	Menu > Settings>Profiles	This setting allows you to personalize your phone to best suit the environment you are in.
Camera	Menu > Multimedia>Camera	Camera functions.
Calendar	Menu > Tools>Calendar	Set and modify the agenda.
File manager	Menu > File Manager	To organize the files or folders.

<b>Function</b>	<b>Selection</b>	<b>Description</b>
Phone settings	Menu > Settings > Phone	This setting allows you to configure your phone to using conveniently.
Screen settings	Menu > Settings > Display	This setting allows you to configure screen display options.
Connection settings	Menu > Settings > Connections	This setting allows you to configure the connection parameters.
Call settings	Menu > Settings > Calls	This setting can enhance the call function of your phone.
Security settings	Menu > Settings > Security	Security features protect the phone from unauthorized use.
Video camera	Menu > Multimedia > Video camera	Shoot video clip.
Playlist	Menu > Multimedia > Music > Playlist	When you have some audio files stored on your phone you can create a playlist to play your audio files in the preferred order.
Streaming URL	Menu > Multimedia > Video > Streaming URL	Streaming URL are links to audio or video streaming content over the internet. The content is only available while connected to the server and depends on your network provider.

<b>Function</b>	<b>Selection</b>	<b>Description</b>
Image show	Menu > Multimedia > Picture	View the image files saved in the phone.
Audio record	Menu > Multimedia > Audio record	Record the voice memo.
Bluetooth	Menu > Tools > Bluetooth	Enable Bluetooth to transfer data with another Bluetooth device.
Alarm	Menu > Tools > Alarm	Set alarm clock.
Stopwatch	Menu > Tools > Stopwatch	To measure an exact duration of time.
World time	Menu > Tools > World Time	View the other cities time of the world.
Calculator	Menu > Tools > Calculator	Execute basic math calculation.
Converter	Menu > Tools > Converter	Make unit conversion.
GPS	Menu > Tools > GPS	Set GPS related parameters.

# Chapter 18

## Troubleshooting and FAQ's

Problem	Solution
Poor reception	<ul style="list-style-type: none"><li>• Move to a location where the network signal can be properly received.</li><li>• Avoid using the phone at such times, or try again after waiting a short time.</li></ul>
Echo or noise	<ul style="list-style-type: none"><li>• Press the <b>End Key</b> and dial again. You may be switched to a better-quality network trunk or phone line.</li></ul>
Unable to select certain features.	<ul style="list-style-type: none"><li>• Contact your service provider.</li></ul>
Battery will not charge.	<ul style="list-style-type: none"><li>• Contact the dealer.</li><li>• Adjust the battery charging environment to avoid extremes of temperature.</li><li>• Check all connectors to make sure all connections have been properly made.</li></ul>

Problem	Solution
Shortened standby time	<ul style="list-style-type: none"> <li>• If you are located in an area where signaling is weak, temporarily switch off the phone.</li> <li>• Use a new battery.</li> <li>• Change your location to one where the network is accessible, or temporarily turn off your phone.</li> </ul>
You cannot switch your phone on.	<ul style="list-style-type: none"> <li>• Recharge the phone's battery.</li> </ul>
SIM card error	<ul style="list-style-type: none"> <li>• Take the SIM card to your service provider for testing.</li> <li>• Insert the SIM card properly.</li> <li>• Use a soft, dry cloth to clean the SIM card contacts.</li> </ul>
Unable to connect to the network.	<ul style="list-style-type: none"> <li>• Contact your service provider.</li> <li>• Check the service area with your service provider.</li> <li>• Move to an open space, or if you are inside a building, move closer to a window.</li> </ul>
You cannot answer incoming calls.	<ul style="list-style-type: none"> <li>• Go to <b>Settings &gt; Calls &gt; &gt; Call barring</b>, and then select <b>Cancel all call barring</b>.</li> </ul>

<b>Problem</b>	<b>Solution</b>
You cannot make outgoing calls.	<ul style="list-style-type: none"> <li>• Go to <b>Settings &gt; Calls &gt; Call barring</b>, and then select <b>Cancel all call barring</b>.</li> </ul>
PIN Code is blocked.	<ul style="list-style-type: none"> <li>• Contact your service provider. If the service provider provides the SIM card's PUK code, use the PUK code to unlock the SIM card.</li> </ul>
Unable to enter information into the phone book.	<ul style="list-style-type: none"> <li>• Delete unnecessary data from the Contacts.</li> </ul>

# Chapter 19

## Technical Parameters

<b>Handset Standards</b>	WCDMA 850MHz, 1900MHz HSDPA GSM 850MHz, 1900MHz
<b>Dimensions (H×W×D)</b>	95.6mm × 48.7 mm× 18.5mm
<b>Weight</b>	Approximately 51.9g (including battery)
<b>Display</b>	2.0" TFT color screen
<b>Back camera</b>	N/A
<b>Front camera</b>	0.3 M pixel camera
<b>Extended memory</b>	N/A
<b>Battery</b>	900mA hours, Lithium ion (Li-ion)
<b>Performance</b>	BMP/JPG/GIF image; 3GP/MP4 video; MP3/ AMR/WAV/ACC/ACC+ audio; USB 1.1; JAVA MIDP 2.0; MMS Video and Picture, Email, Cal- endar, Speakerphone, Bluetooth

<b>Continuous idle time</b>	Up to 2000 hours
<b>Continuous talk time</b>	About 180 minutes
<b>Charge time</b>	Approximately 3 hours

Notes:

The phone's talk time and idle time are based on ideal working environments. The use of extended backlighting, browser, and network conditions can reduce battery life and talk/idle time.



## Chapter 20

### Warranty Terms

- Keep the phone out of the reach of little children. The phone may cause injury if used as a toy.
- Please use original accessories or accessories that are authorized by the manufacturer.
- Please keep the phone dry and store in shady and cool place.
- Do not expose your mobile phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from seeping into your phone.
- Do not drop, knock or harshly treat the phone. Rough handling can break internal circuit boards.
- Do not connect the phone with other unauthorized peripheral equipments. Do not attempt to disassemble the mobile phone and battery by yourself.
- Power off your phone before you clean the phone. Please use clean fabric that is anti-static to clean your phone.
- As your mobile phone can produce electromagnetic field, do not use the phone near electrical appliances.

- Do not charge the mobile phone without battery.
- Be aware of the usage limitation when using a mobile phone at places such as oil warehouses or chemical factories.
- The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

## **Chapter 21**

### **Warning and Maintenance**

The warranty does not apply to defects or errors in the product caused by:

1. Reasonable abrasion.
2. Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
3. Water or any other liquid damage.
4. Any unauthorized repair or modification.
5. Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.
6. Use of the product with any unauthorized third party products such as generic chargers.
7. Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

## **Chapter 22**

### **Limitation of Liability**

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages.

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