

MOTOMANUAL

W375 GSM 900/1800/1900

USER MANUAL

www.motorola.com.hk

Welcome

Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola W375 wireless phone.



Note: All the illustrations, simulated screen and related images used in this manual are for reference only. There may be slight difference between the handset and keys and content of display used in this manual and those of your handset. Please refer to your handset for actuality.

Mobile Devices Business (852)2506-3888 (Hong Kong) www.motorola.com.hk (Hong Kong)

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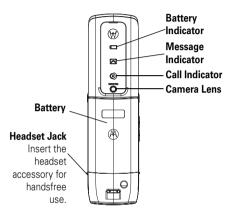
While Products specifications and features may be subject to change without notice, we are making every possible effort to ensure that user manuals are updated on a regular basis to reflect product functionality revisions. However, in the unlikely event that your manual version does not fully reflect the core functionality of your product, please let us know. You may also be able to access up-to-date versions of our manuals from our Motorola web site, at http://www.motorola.com.hk.

Certain mobile phone features are dependent on the capabilities and settings of your service providerís network. Additionally, certain features may not be

activated by your service provider, and/or the provider's network settings may limit the feature is functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Manual Number: SJJN7516B

check it out!



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Note: The functions available on this handset may vary in different regions and nations. Please contact your local customer service centres. agencies or retailers if you have any question about the handset functions. Motorola reserves all rights to revise and change this user's manual without obligation to notify any person of such revisions or changes

menu map

main menu



Recent Calls

- Received Calls
- Dialled Calls
- NotePad Call Times *
- Call Cost *
- Data Times *
- Data Volumes *

Message

- Create
- Inbox
- Draft
- Outbox **Quick Notes**
- Voicemail *
- Browser Msgs *
- Info Services * · MMS Templates

Fxtras

- Calculator
 - MvMenu Alarm Clock

 - Stop Watch Chat *

 - Dialling Services * STK Service *

 - Calendar Lantern

Games

- Football
- Space
- Crazv
- Sound Settings

WebAccess

- Start Browser
- Web Shortcut Go to URI
- Web Session
- Stored Pages
- History General Setting

Multimedia

- Camera
- Pictures
- Sounds
- FM Radio

Personalise

- Home Screen
- Main Menu Colour Setting
- Greeting
- Wallpaper Screen Saver
- Ouick Dial *

Settings

(see next page)

* Indicates network or subscriptiondependent features

The STK Service depends on your carrier's SIM card. You may not see this function. Chat and Quick Dial depend on your carrier's settings. You may not see these features in your phone.

The above gives an example of typical structure of main menu. Please refer to your handset for the actual structure. You can reorder the main menu according to your needs.

settings menu

Ring Styles

- Style
- · Style Detail

G⇔ Call Divert *

- Voice Calls
- Fax Calls *
- Data Calls *
 Cancel All
- Cancel All
 Divert Status

In Call Setup

- In-Call Timer
- Call Cost Setup *
 My Caller ID
- Answer Options
- Call Waiting *

Initial Setup

- Time and Date
- 1-Touch DialDisplay Settings
- Backlight
- Scroll
- Language
- DTMF
 Master Br
- Master Reset
 Master Clear
- Format Additional Storage Device
- · Status Indicator

Phone Status

- Mv Numbers
- Active Line *
- Battery Meter

∩ Headset

Auto Answer

Network

- New Network
- Network Setup
 Avail, Networks
- My Network List
- Service Tone *
- Call Drop Tone
- Band Selection

Security

- Phone Lock
- Fixed Dial
 Call Barring *
- SIM PIN
- New Passwords

Lantern

Lantern

* Indicates network or subscription-dependent features

Note: The Active Line function, My Network List, Service Tone, STK Service, Easy Prefix, and Band Selection depend on your carrier's settings. You may not see these features in your phone.

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.*

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in

the relevant standards, always follow these instructions and precautions.

External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

^{*} The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Pacemakers

If you have a pacemaker, consult your physician before using this device

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: www.motorola.com/callsmart.

Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust. or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Damaged Products

If your mobile device or battery has been submerged in water. punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

Batteries and Chargers

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit). become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. Use only Motorola Original batteries and chargers.

Caution: To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
\triangle	Important safety information follows.
8	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
⊝Li lon BATT ⊕	Your mobile device contains an internal lithium ion battery.
*	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the

lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Use and Care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



microwaves

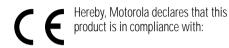
Don't try to dry your phone in a microwave oven.



the ground

Don't drop your phone.

European Union Directives Conformance Statement



- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Telephone and Accessories

Please do not dispose of mobile telephones or electrical accessories, such as chargers or headsets, with your household waste. In some countries or regions, collection systems have been set up to handle waste electrical and electronic items. Please contact your regional authorities for more details. If no suitable scheme exists, you may return unwanted mobile telephones and electrical accessories to any Motorola Approved Service Centre in your region.

essentials

about this guide

This guide shows how to locate a menu feature as follows:

Find it: Press > Recent Calls > Dialled Calls

This example shows that, from the home screen, you press to open the menu, highlight and select Recent Calls, then highlight and select Dialled Calls

Press � to scroll to and highlight a menu feature. Press the **SELECT** key to select the highlighted menu feature.

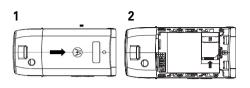
This means a feature depends on the network or subscription and may not be available in all areas. Contact your service provider for more information. This means a feature requires an

SIM card

Your *Subscriber Identity Module* (SIM) card contains personal information like your phone number and Contacts entries.

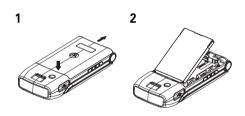
optional accessory.

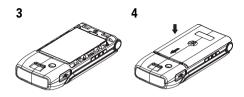
Caution: Do not bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.



battery

battery installation





Note: If you remove the battery for a long time, the phone will ask you to reset the time and date. If you choose to cancel or ignore, the time and date will be **affected**. You can input the correct time and date by:

Find it: Press > Settings > Initial Setup > Time and Date

But, if you remove the battery just for a few seconds (e.g., quickly change SIM card), the system either won't ask you to reset the time and date or if prompted, you can choose **BACK** on the time and date screen, the clock will only be slightly affected.

battery charging

Before you can use vour phone, vou need to completely charge the battery. New batteries are not fully charged. Plua the Mini-USB cord into your



Insert the charger.

phone and an electrical outlet or a PC. (The Mini-USB cable is for charging and mobile USB only.) Your phone displays Charge Complete when finished

Tip: You cannot overcharge your battery. It will perform best after you fully charge and discharge it a few times.

New batteries are shipped partially charged. Before you can use your phone, install and charge the battery as described below. Some batteries perform best after several full charge/discharge cycles.

using your phone's USB mass storage feature

Your phone has a mini-USB port so you can connect it to a computer with a USB cable.

connect your phone to a computer

With the phone flip open and the phone turned on:

Place your phone in idle mode (end active calls and/or exit all menus to return to the home screen).

Note: If you attempt to connect a USB cable while your phone is not in idle mode, your phone displays a message that tells you to place it in idle mode.

- 2 Connect the cable to your phone and to an available USB port on your computer.
 - When your phone and computer are connected, the "My Computer" window on your computer shows a USB mass storage folder named "MS_DEVICE" with subfolders "picture" and "sound."
- When you are finished using the phone in USB mass storage mode, disconnect the cable from the phone and computer.

When you disconnect the cable from your phone, the phone completes a quick restart and returns to idle mode. (If you immediately reattach the cable to the phone, your phone will show **The phone is busy now......**

connection tips

 When you connect your phone to a computer, your computer may display a pop-up installation wizard. This occurs

- because your computer is trying to communicate with a USB device. You do not need to install any drivers when you connect the phone to your computer cancel the pop-up installation wizard and continue with the connection.
- If you connect your phone to a computer and the computer does not recognize the phone immediately, unplug the USB cable from the phone and then reconnect it.

charging through your phoneis USB port

You can charge your phone's battery by connecting a cable from the phone's mini-USB port to a highpower USB port on a computer (not a low-power one such as the USB port on your keyboard or buspowered USB hub). Typically, USB high-power ports are located directly on your computer.

Both your phone and the computer must be turned on, and your computer must have the correct software drivers installed. The driver software does not come with your phone but is available at

www.motorola.com.

The actual charge rate depends on the capacity of your computer. It may take approximately twelve hours to charge your phone completely.

Bluetooth® connectivity **not** supported

Your phone does NOT include support for Bluetooth wireless connections.

Please disregard any references to Bluetooth connectivity in your phoneís user guide.

battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

Always use Motorola Original™ batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.



- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place, such as a refrigerator.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.

 It is normal for batteries to gradually wear down and require longer charging times.
 If you notice a change in your battery life, it is probably time to purchase a new battery.



Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the "Safety and General Information" section included in the grayedged pages at the back of this guide.

turn it on & off

To turn on your phone, press and hold ① for 2 seconds. If prompted, enter your SIM card PIN



code and/or unlock code.

Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays **SIM Blocked**. Contact your service provider.

To turn off your phone, press and hold 1 for 2 seconds.

make a call

Enter a phone number and press (to make a call.

To end the call, press 💿

answer a call

When your phone rings and/or vibrates, press to answer.

To end the call, press 💿

You can also answer or end a call by pressing any key when the **Multi-key** answer option is activated.

Find it: Press > Settings > In Call Setup > Answer Options

your phone number

To see your number:

 ${\tt Press} \ \ \blacksquare \ > {\tt Settings} > {\tt Phone \ Status} > {\tt My \ Numbers}$

To store or edit your name and number on your SIM card, press the **VIEW** key while displaying it. If you don't know your phone number, contact your service provider.

main attractions

multimedia messages

For more message features, see page 59.

send a multimedia message



A Multimedia Messaging Service (MMS) message contains pages with text and media objects (including photos, pictures, animations, or sounds). You can send the multimedia message to other phones with MMS and to email addresses.

Find it: Press > Messages > Create > Create Message > SMS/EMS, MMS or MMS Templates

Note: The **MMS** templates can't be downloaded or expanded. You can only use the default templates.

1 Press keypad keys to enter text on the page. For details about text entry, see page 38.

To insert another slide in the message, enter text objects on the current page and press **> Insert > Insert Slide**. You can enter more text and objects on the new page.

- **2** When you finish the message, press **0K.**
- **3** Choose one or more people for **Send To**.

To select a **Contacts entry**, highlight the entry, and press **ADD**. Repeat to add other **Contacts** entries

To **enter** a new number, highlight [One Time Entry] and press SELECT.

To **enter and store** a new number, highlight [New Entry] and press **SELECT**. The entry can be saved in your SIM card or to your phone.

4 When you finish entering numbers/ addresses, press DONE. Your phone displays the message fields.

To enter a **subject** for the message, highlight **Subject** and press **CHANGE**.

To request a **Delivery Report** for the message, highlight **Receipt** and press **CHANGE**, then press **ADD**.

5 To send the message, press **SEND**.

- To **cancel or save** the message as a **Draft**, press 🔳 > **Save to Drafts**.
- 6 To **cancel** the message, go to **Outhox**. If the message is still sending, highlight the message and press **T** > **Cancel**.

receive a multimedia message



Press the **READ** key to open the message.

If a multimedia message contains media objects:

- photos, pictures, and animations will display as you read the message.
- sound files will play when its slide bar displays.

chatting *

Select **Chat** from the **Extras** menu to keep in touch with friends. You can save time by inserting a common phrase, such as In a meeting now or **Take Care**. Press **NEW** > **Msg:** > **CHANGE**.

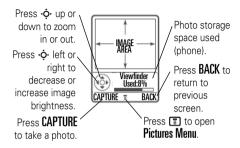
* Indicates network or subscriptiondependent features

camera

To activate your phone's camera using the menu system:

Find it: Press > Multimedia > Camera

The active viewfinder image appears on your display.



Note: The percentage used shown in the picture is only an estimate.

Point the camera lens at the photo subject, then:

- **1** Press **CAPTURE** to take a photo.
- 2 Press STORE to view storage options. If you choose to keep the photo, continue to step 4.

- **3** Press **DISCARD** to delete the photo and return to active viewfinder.
- 4 Scroll to STORE > Send In Message, Store Only, Apply as Wallpaper, Apply as Screen Saver or Apply as Contacts Entry and press SELECT.

Note: If the screen flickers when taking a picture, you may need to select an alternative frequency for the **Flicker** setting. For example, if the **Flicker** setting is currently 50Hz, switch to 60Hz, and try to take the picture again.

Find it: Press > Multimedia > Camera > > Picture Setup > Flicker

From the active viewfinder, you can press
to enter the **Pictures Menu**:

option

Go To Pictures

Go to the picture library.

Auto-Timed Capture

Set the camera to take a photo automatically after counting down 5 or 10 seconds.

Picture Setup

Adjust the picture settings. The settings include Lighting Conditions, Special Effect, Exposure, Resolution, Shutter Tone, Image Quality, and Flicker.

View Free Space

Check used and available memory.

After **CAPTURE**, you can choose to **STORE** your picture. Store options include:

option

Send In Message

An MMS message will be initiated with the captured picture. You can edit the MMS message and send it with the captured picture. You can also add a voice note.

Store Only

The captured picture will be stored in **Pictures**.

Apply as Wallpaper

Your picture will be applied as Wallpaper.

Apply as Screen Saver

Your picture will be applied as the Screen Saver

Apply as Contacts Entry

Your picture will be saved in the **Contacts**.

use the FM radio

You can listen to and program up to nine of your favorite FM radio stations.

turn on the FM radio

Find it: Press 🔳 > Multimedia > FM Radio

The FM radio will automatically tune in the lowest available frequency when you use it for the first time. After that, it will tune in the frequency last used. Press •• up and down or use the side volume key to increase or decrease the volume.



Press MUTE to mute or unmute volume.

Note: The earpiece must be inserted into the phone for the FM radio to function. If you try to turn it on without inserting the earpiece, your phone will display **Please Insert The Earpiece**.

Note: The headset also acts as an antenna, so the FM Radio receiver performance is dependent on the type of headset device connected. If a non-Motorola 3.5 mm headset is connected to the phone through the adapter (2.5 - 3.5 mm), or the headset is curled up or kinked, performance may be affected.

Note: In order for the FM Radio to play when the flip is closed, you must **HIDE** the FM Radio. Flip off or press **END** key also **HIDE** the FM

tune the FM radio

Radio.

1 Press 🗊 > Multimedia and scroll to FM radio.

- 2 Press • left or right to increase or decrease the frequency. Each keypress will increase or decrease the frequency by 0.05 MHz.
- 3 Press and hold • left or right to activate the scanning feature. The FM radio will scan to the next usable frequency. You can continue scanning by pressing • again. Press Set Frequency to save the channel.

use the radio presets

You can store up to nine preset radio stations.

set the radio presets

- Tune in the desired frequency by pressing •• left or right.
- **2** Press and hold number keys to save that number as the preset.

select a radio preset

Press number keys to select the corresponding radio preset.

FM radio selection

You can manually set the radio frequency and display or edit the frequency list.

set frequency



- 1 Press **and scroll to Set Frequency.** Press **SELECT.**
- 2 Use the number keys to enter the desired frequency. Press # to enter a decimal

- point. Second decimal number can only be 0 or 5.
- 3 Press OK.

display or edit the channel list

- 1 Press **and scroll to Station Presets.** Press **SFLECT**
- 2 Press the keypad keys to select the desired channel or press · ♠ to scroll to the desired channel, then press ► > Edit.
- 3 Use the number keys to enter the Friendly Name and Frequency.
- 4 Press DONE.

play FM radio through speaker or headset

Press and scroll to **Speaker**, then press **SELECT**. To play the FM Radio through the

headset, press **T** and scroll to **Earpiece**, then press **SELECT**.

Note: The headset must be inserted into the phone for the FM radio to play through the Speaker.

turn off FM radio

To turn off the radio, press \blacksquare > Multimedia > FM Radio > \blacksquare > FM radio off.



mobile usb

Your phone can be USB charged by connection to a PC. It can also upload and download files via connection to a PC or other USB device.

Note: Windows 2000 and higher are supported for the Mobile USB. Mac is not supported.

To use this feature:

- 1 Insert the USB cable into the USB port on the left side of the phone. The phone will display Connect phone as storage device?
- **2** Press **Yes** to use phone as a portable USB storage device.

Note: When the phone is in this mass storage mode, it cannot make or receive calls, or perform any other functions. Disconnecting will resume normal operation.

or

Press **No** to enable USB charge if the connected device is a PC.

Downloaded files can be viewed by pressing

I > Multimedia > Pictures or Sounds

> Additional Storage Device.

Your phone has 500kb of memory for mobile USB storage for Ringtones and Pictures.

The downloadable media file size is limited to 100kb. The file size of a picture that you may send or receive is 100kb.

Note: Files in additional storage space will be deleted. Files in regular space are not harmed.

Note: The home screen must be displayed when connecting, and the flip must be open when using the phone as a USB connection.

Note: The bitrate for MP3 files that could be played on the phone is 96kbps.

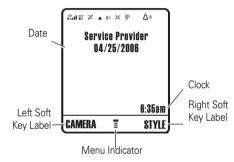
basics

See page 1 for a basic phone diagram.

display

The home screen displays when you turn on the phone. To dial a number from the home screen, press the number keys and ①.

Note: Your home screen may look different from the one on this page, depending on your service provider.



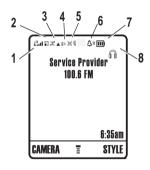
When [3] is displayed, you can press [3] to open the menu. Labels at the bottom corners of the display show the current soft key functions. Press the left or right soft key to perform the function indicated by the label. For soft key locations, see page 1.

In the home screen, press •�• up, down, left, or right to open basic menu features. You can choose to show or hide home screen display icons.

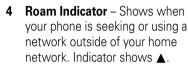
Find it: Press > Personalise > Home Screen > Home Keys > Icons

status indicators

Status indicators may be shown at the top of the home screen:



- 1 Signal Strength Indicator Vertical bars show the strength of the network connection. You cannot make or receive calls when r^a displays.
- 2 GPRS Indicator Shows when your phone is using a high-speed GPRS network connection. Indicators show PDP context active or packet data available \$\mathscr{g}\$.
- **3 Data Indicator** Shows connection status.





5 Active Line Indicator – Shows (a) to indicate an active call, or (a) to indicate when call diverting is on.
Indicators for dual phone lines (requires SIM card for 2 phone lines) can include:

6 Message Indicator – Shows when you receive a new message. Indicators can include:

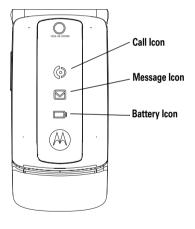


7 Ring Style Indicator – Shows the ring style setting.

Battery Level Indicator – Vertical bars show the battery charge level. Recharge the battery when your phone shows Low Battery.

status icons

The status icons show the status of incoming calls, messages, and the battery.



alert/icon



Icon rapidly flashes green for incoming calls from a known caller, and slowly flashes green for 30 minutes when there is a missed call from a known caller.

Icon rapidly flashes orange for incoming calls from an unknown caller, and slowly flashes orange for 30 minutes when there is a missed call from an unknown caller.

message icon

Icon flashes blue for 30 minutes when there is a new text or voice message.

battery icon

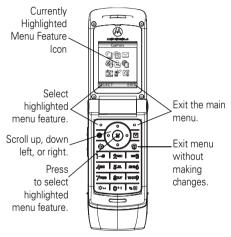
Icon flashes orange when the battery power is low, and is continually lit when the battery is charging.

Note: You can turn the Call and Message Icons on and off. Press > Settings > Initial Setup > Status Indicator.

Note: The Battery Icon cannot be turned off.

menus

From the home screen, press 🗊 to enter the main menu.

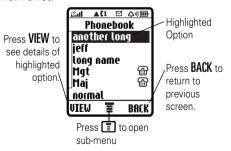


The following menu icons may be available, depending on your service provider and service subscription options.

menu features			
	Contacts		WebAccess
®	Recent Calls		Multimedia
\subseteq	Messages		Personalise
2	Extra		Settings
<u> </u>	Games		

select a feature option

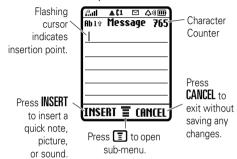
Some features require you to select an option from a list.



- Press up or down to highlight the option you want.
- In a numbered list, press a number key to highlight an option.
- In an alphabetized list, press a key repeatedly to cycle through the letters and highlight the closest matching option on the list.
- When an option has a list of possible settings, press • • left or right to select the setting.
- When an option has a list of possible numeric values, press a number key to set the value.

text entry

Some features let you enter text.



choosing a text entry method

Multiple text entry methods make it easy for you to enter names, numbers, and messages. The method you select remains active until you select another method.

Press # in any text entry screen to select one of the following entry methods:

Primary The primary text entry

method (see below to set).

Secondary The secondary entry method

(see below to set).

Number Enter numbers only (see page

59).

Symbol Enter symbols only (see page

59).

set up a text entry mode

To set your **Primary** and **Secondary** text entry modes, press **T** > **Entry Setup** in a text entry view and select **Primary setup** or **Secondary setup**.

iTAP® mode

Press # in a text entry screen to switch to iTAP mode. If you don't see m or m, press \blacksquare

> Entry Setup to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words and predicts each word as you enter it.

For example, if you press 7764, your phone displays:



- If you want a different word (such as Progress), continue pressing keypad keys to enter the remaining characters.
- Press 1 to enter punctuation or other characters.

tap mode

Press # in a text entry screen to switch to TAP mode. If you do not see $_1$ or $_2$, press \boxed{z} > Entry Setup to set TAP mode as your Primary or Secondary text entry mode.

To enter text in **TAP** mode, press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter.

For example, if you press **8** one time, your phone displays:



After 2 seconds, the character is accepted and the cursor moves to the next position.

numeric mode

In a text entry screen, press # to switch entry modes until the 12 (numeric) indicator displays.

Press keypad keys to enter the numbers you want. When you finish entering numbers, press # to switch to another entry mode.

symbol mode

In a text entry screen, press # to switch entry modes until the @ (symbol) indicator displays.

Press keypad keys repeatedly to cycle through its symbols. Highlight the symbol you want, then press **SELECT**.

volume

You can adjust the earpiece speaker volume while you are talking by pressing $\cdot \hat{\mathbf{Q}} \cdot \text{right/up}$ to increase the volume or left/down to decrease the volume. You can also adjust the volume by pressing the side volume keys.

Tip: During a call, you can set your phone to mute by pressing **(E)** > **Mute**.

navigation key

Press the *navigation key*• • up, down, left, or right to scroll and highlight options.



handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press **SPKR ON** to turn the handsfree speaker on. When your handsfree speaker is on, you can press **SPKR OFF** to turn it off.

Note: The handsfree speaker does not work when your phone is connected to a handsfree car kit or headset.

codes & passwords

Your phone's **unlock code** is originally set to **1234**. The **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

Find it: Press > Settings > Security > New Passwords

You can also change your **SIM PIN** or call barring passwords.

If you forget your unlock code: At the Enter Unlock Code prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press and enter your security code instead.

If you forget your other codes: If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

check battery meter

To check your battery meter:

customize

ring style

Your phone rings and/or vibrates to notify you of an incoming call, message, or other event. This ring and/or vibration is called an alert. You can select one of six different alert profiles: Loud Ring, Soft Ring, Vibrate, Vibrate & Ring, Vibrate then Ring, and Silent.

The ring style profile's indicator displays at the top of your home screen. To choose your profile:

Find it: Press > Settings > Ring Style > Style > style name

change alerts

You can change the alerts for incoming calls and other events. Your changes are saved in the current ring style profile.

Find it: Press > Settings > Ring Style > Detail > desired event > CHANGE > alert for event

time & date

To set the time and date for your phone:

Find it: $Press \equiv Settings > Initial Setup > Time$ and Date

Note: To choose an analog or digital clock for your home screen, press > Personalise > Home Screen > Clock Set

time, date, date format, and autoupdate setup *



When you activate the *Autoupdate feature*, your phone's clock will automatically adjust to the correct time zone when you travel from one time zone to another.

Note: If your phone's clock does not adjust to the correct time zone, verify that the *Autoupdate feature* is activated. This function depends on your carrier's setting. You may not see this feature in your phone.

Find it: Press 🗊 > Settings > Initial Setup > Time and Date > Autoupdate

* Indicates network or subscriptiondependent features

wallpaper

You can set a photo, picture, or animation as a wallpaper (background) image on your home screen.

Find it: Press > Personalise > Wallpaper Select one of the following options.

option	
Set Layout	Select Centre to center the image on the display, Tile to repeat the image across the display, Fit-to-screen to fit the image to the display.
Picture	Select an image for your
	wallpaper image.

screen saver

You can set a photo, picture, or animation as a screen saver image. The screen saver displays

when no activity is detected for a specified time.

Tip: This feature helps save your screen but not your battery. To extend battery life, turn off the screen saver.

display appearance

To choose the colors that your phone uses for indicators, highlights, and soft key labels:

 ${\sf Press} \ \ \blacksquare \ > {\sf Personalise} > {\sf Colour} \ {\sf Setting}.$

To set your display Color Setting:

Press **T** > **Personalise** > **Colour Setting**.

backlight

To save battery life, the backlight turns off when you are not using your phone. The

backlight turns back on when you press any key. To set how long your phone waits before the backlight turns off:

 $\label{eq:press} \ensuremath{\blacksquare} > \ensuremath{\textbf{Settings}} > \ensuremath{\textbf{Initial Setup}} > \ensuremath{\textbf{Backlight}}.$

answer options

You can use additional, alternative methods to answer an incoming call. To activate or deactivate an answer option:

Find it: $Press \equiv Settings > In Call Setup > Answer Options$

option	
Multi-key	Answer by pressing any key or
On	open to answer.
Multi-key	Answer by pressing © .
Off	
Open to	Answer by opening the flip.
answer	

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Find it: Press > Settings > Headset > Auto Answer > desired mode

personal greetings

You can create personal greetings that display when you turn on the phone:

Find it: Press 🔳 > Personalise > Greeting

optional handsfree operation

A phone headset enables you to use your phone without using your hands.

calls

This chapter describes features related to making and answering calls.

recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that did not connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

Tip: Press from the home screen to see the dialled Calls list.

Find it: Press **T** > Recent Calls

- Press ô to scroll to Received Calls or Dialled Calls.
- 2 Press **SELECT** to select the list.

- 3 Press · ♠ to scroll to an entry. A ✓ means the call connected.
- 4 Press (to call the number.
- 5 Press VIEW to see call details.

To see the Last Calls Menu, press . This menu can include:

option	
Store	Create a contacts entry with the number in the No . field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID /	Hide / Show your caller ID for the
Show ID	next call.
Send	Deliver a message.
Message	

option	
Add Digits	Add digits after the number.
Attach	Attach a number from the
Number	contacts or recent calls lists.

redial



- 1 Press (to view the Dialled Calls list.
- 2 Press to scroll to the entry you want to call.
- 3 Press (a) to redial the number. If you hear a busy signal and see Call Failed, Number Busy, press (b) to redial the number.

return a call

Your phone keeps a record of your unanswered calls and displays **X Missed Calls**, where **X** is the number of missed calls.

- 1 Press the **VIEW** key to see the **Received Calls** list.
- 2 Press to select a call to return.
- 3 Press (to make the call.

notepad

The most recent set of digits entered on the keypad are stored in your phone's notepad. These digits can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find it: Press 🔳 > Recent Calls > NotePad

Press (to call the number.

or

Press **STORE** to create a Contacts entry with the number in the **No.** field.

hold or mute a call

When you are on a call:

Press \blacksquare > **Hold** to put all active calls on hold.

Press > Mute to put all active calls on mute.

Press UNMUTE to turn Mute off.

call waiting



When you're using your phone, you will hear an alert if you receive a second call.

- 1 Press (to answer the new call.
- **2** Press **SWITCH** to switch between calls.

or

Press LINK to connect the 2 calls.

or

Press > End Call On Hold to end the call on hold.

To turn the call waiting feature on or off:

Find it: Press > Settings > In Call Setup > Call Waiting

caller ID



Calling line identification (caller ID) shows the phone number for an incoming call on your external and internal displays.

Your phone shows the caller's name and picture when they're stored in your contacts, or **Incoming Call** when caller ID information isn't available.

To show or hide **your phone number** for the next outgoing call or for all calls:

Find it: Press > Settings > In Call Setup > My Caller ID

emergency calls

Your service provider programs one or more emergency phone numbers (such as 999) that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. The preprogrammed emergency number(s) in your phone may not work in all locations. Sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

To call the emergency number at any time:

- Press the keypad keys to dial the emergency number.
- 2 Press to call the emergency number.

international calls



If your phone service includes international dialled, press and hold ① to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code, such as +④ ④ for the U.K., +③ ③ for France, etc., and phone number.

1-touch dial

To call contacts entries 1 through 9, press and hold the 1-Touch Dial number for one second.

You can set 1-Touch Dial to call the entries in your phone's memory contacts, your SIM card's contacts, or your **Fixed Dial** list:

Find it: Press > Settings > Initial Setup > 1-Touch Dial > Phone, SIM, or Fixed Dial

Note: For more information on the Fixed Dial feature, see the Advanced Calling section on page 53.

You can call Contacts entries 1 through 9 with the push of a single key. The first nine numbers save to the SIM card correspond to the 1-Touch Dial keys 1 through 9.

Press and hold the 1-Touch Dial number for 1 second.

Find it: Press **> Contacts**, highlight a phone entry, then **> Edit > Speed No.**

voicemail



To listen to your messages, you must call your voicemail phone number. Voicemail messages that you receive are stored on the network, not on your phone. Contact your service provider for more details.

store your voicemail number

Find it: Press \blacksquare > Messages > \blacksquare > Voicemail Setup

- Press keypad keys to enter your voicemail number.
- **2** Press **SAVE** to store the number.

receive voicemail

When you receive a voicemail message, your phone displays 1 New Message and a new voicemail indicator on the status pane. (Some networks only indicate when you have messages, whether they are new or not.) If users delete all voicemail messages, the voicemail indicator will disappear.

To listen to your voicemail messages:

Find it: Press 🔳 > Messages > Voicemail

Your phone may prompt you to store your voicemail phone number. If you do not have a

voicemail number stored, the phone guides you through storing a number.

inserting special characters into dialled sequences

You can insert special characters, as well as numbers, in a phone number.

option	
p (pause)	Your phone waits until the call connects before it dials the next digit(s) in the series.
w (wait)	Your phone waits until the call connects, then prompts you for confirmation before it dials the
	next digit(s).

You can add a pause or a wait while your call is dialled. To add a pause before the phone

connects, press and hold $\textcircled{\mathbf{x}}$. When \mathbf{p} appears, press it to add a pause. Or, if you are adding a wait, keep holding $\textcircled{\mathbf{x}}$. The \mathbf{w} will eventually appear and, when it does, press it to add a wait.

other features

advanced calling

feature	
conference call *	After your first participant is connected, dial the next number, press and then press the LINK key.
attach a phone number *	Dial an area code or prefix for a contacts number, press (E) > Attach Number.

feature	
speed dial *	Speed dial a contacts entry:
	Enter a speed dial number, press # and then •.
	Tip: If you forget the speed dial number for a contact's entry, press Souther
call diverting *	Set up or cancel call diverting:
	Settings > Call Divert

feature	
call barring *	Restrict outgoing or incoming calls:
	Settings > SecurityCall Barring
change phone line *	If you have a SIM card for dual phone lines, you can change your line to make and receive calls from your other phone number.
	Settings > Phone StatusActive Line
	The active line indicator shows which phone line is active (see page 35).

feature	
lantern	
	or
	🔳 > Extras > Lantern
	This feature makes your LCM screen function as a flashlight. To deactivate it, press any key.
fixed dial *	When you turn on fixed dialled, you can call only numbers stored in the fixed dial list.
	Turn fixed dialled on or off:
	Settings > Security > Fixed Dial
	Use the fixed dial list:
	Extras > Dialling ServicesFixed Dial

feature	
quick dial *	Dial preprogrammed phone numbers:
	Extras > Dialling ServicesQuick Dial
DTMF tones	Set to Long DTMF or Short DTMF :
	■ > Settings > Initial Setup > DTMF

contacts

feature	
add new	Create a new contacts entry:
entry	Scontacts >
	Shortcut: Key in the the number using keypad keys, then press STORE .
	Note: An entry stored on the SIM card stays on that SIM card. If the SIM card is replaced with another, you won't find the same entry. An entry stored on the phone stays on the phone. If the SIM card is replaced with another, you will find the same entry.

feature

add new entry

Note: Your phone's memory limit is 100 entries. The SIM card's memory limit depends on your carrier's SIM card type (maximum 255 entries).

Tip: Some people have more than one phone number. When creating a contacts entry, select **More** to store another number for the same **Name**.

feature

download ringtones

You can use this function to send ringtones from one handset to another:

 \blacksquare > Messages > Create > Create Message > MMS > INSERT > Sound

Ringtones can be downloaded from the **Web Browser**. When you receive an MMS from another party, you can retrieve a ringtone from that message. You can also send ringtones through MMS.

Note: You can download mp3 ringtones via the **Browser** only.

Note: Memory limit for ringtone downloads is 100kb or less.

feature	
dial number	Call a number stored in the contacts:
	T > Contacts , highlight the contacts entry, press O .
	Shortcut : In the contacts, press a keypad key one or more times to jump to entries that begin with the letters on that key. This method can be narrowed by adding more letters, up to a maximum of 12.
set category for entry	□ > Contacts > entry □
	You can classify an entry into the following categories: All, Business, Personal, General, VIPs, or a category you create.

feature	
set category	<pre>> Contacts > entry = > Category</pre>
view	You can view All entries or those in the predefined category such as Business , Personal , General , VIPs , or a category you create.
	0 11
search	Press a keypad key 1 or more
contacts entry	times to jump to entries that begin with the key's letters. Press a second letter to jump to entries beginning with the two letters you entered. You can enter up to twelve letters.
	■ > Contacts > ■ > Setup > Search Method > Find/Jump to

feature	
sort contacts list	Set the order in which entries are listed:
list	Sorting By > sort order
copy contacts entry	Copy a contacts entry to the SIM card, or from the SIM card to the phone:
	<pre> > Contacts, highlight the entry, press</pre>
copy multiple entries	Copy multiple contacts entries between the phone and SIM card:
	E > Contacts, highlight one entry, press E > Copy > Entries, press CHANGE, highlight another entry, press ADD. Repeat as necessary, press DONE.

feature	
set a picture ID for contacts	When receiving a call from a phone number stored on your phone, the picture associated with that number is displayed.
entry	T > Contacts > entry.
	> Edit > Picture.
	Note: The Picture option is not available for entries stored in SIM cards.

messages

For basic multimedia message features, see page 24.

feature		
send text message	■ > Messages > Create > Create Message > SMS/EMS	
send multimedia	 > Messages > Create > Create Message > MMS	S
message	Note: Only MMS mess 100 kb or less can be s and received.	ŭ
send a quick note	⋾ > Messages > Quick Notes	
send a multimedia template	Open a multimedia template with preloaded media:	
	> Messages > Create > Message > MMS Templates	Create

feature	
read new message	Read a new text or multimedia message:
	Press the READ key when the New Message notification displays.
read old	Read old messages:
messages	> Messages > Inbox
	Press T to perform various operations on a message.
read sent messages	Read messages that you sent:
	> Messages > Outbox
	Sent messages are saved in the Outhox .
edit old draft	Save the message that you are editing to the Draft folder for later editing:
	> Messages > Draft

feature		
browser messages *	Read messages received by your browser:	Ã
	🔳 > Messages > Browser	Msgs
info services *	Read messages from subscription-based services:	Ã
	🔳 > Messages > Info Servi	ices

^{*} Indicates network or subscriptiondependent features

feature sending You can send the vCard by and sending MMS with an receiving attachment (vCard is the vCard attachment). You can also receive vCard from another party through MMS with an attachment. You can save the received vCard by opening MMS with the vCard attachment. This function can be sent from one handset to another **I** > Messages > Create > Create Message > MMS or MMS Templates > INSERT > Attachment > [New Attachmentl > New > vCard **Note:** To change editing modes in the wap editor, press *.

chat *

feature		
start chat	■ > Extras > Chat > ■ > New Chat	
receive chat request	Press the ACCEPT key or the IGNORE key.	(A)
end chat	During a chat session: During a chat session:	A

^{*} Indicates network or subscriptiondependent features

web browser (wap 2.0)

feature	
start browser	■ > WebAccess > Start Browser

feature	
go to bookmarks	🔳 > WebAccess > Web Shortcut
go to URL	■ > WebAccess > Go to URL
choose web session	■ > WebAccess > Web Session
go to stored pages	■ > WebAccess > Stored Pages
view/go to previous sites	■ > WebAccess > History
adjust web settings	■ > WebAccess > General Setting

feature	
end web browser	Press (I) in the WebAccess menu and choose 4. Exit.
	or
	⋾ > 0K.

personalising

feature	
language	Set menu language:
	Settings > Initial SetupLanguage
scroll	Set the highlight bar to stop or wrap around in the menu lists:
	🔳 > Settings > Initial Setup > Scroll
ring volume	Settings > Ring Style > style Detail > Ring Volume

feature	
keypad volume	Settings > Ring Style > style Detail > Key Volume
clock view	Display an analog or digital clock in the home screen:
	> Personalise > Home Screen> Clock Set
menu view	Display the main menu as graphic icons or as a text-based list:
	> Personalise > Main Menu > View
main menu	Reorder items in your phone's main menu:
	> Personalise > Main Menu> Reorder

feature	
show/hide menu	Show or hide menu feature icons in the home screen:
icons	> Personalise > Home Screen> Home Keys > Icons
change home keys	Change the functions for the soft keys and navigation key in the home screen:
	> Personalise > Home Screen> Home Keys
shortcuts	Create a shortcut to a menu item:
	Highlight the menu item, then press and hold 1 .
	Use a shortcut:
	Press T , then press the shortcut number.

feature	
master reset	Reset all options except unlock code, security code, and lifetime timer:
	Settings > Initial SetupMaster Reset
	Note: Before the master reset, you need to input your security code.

feature

master clear

To reset all options to their factory settings and clear all user entries (such as downloaded wallpapers, main menu animation, and sounds):

Warning: This option erases all information you have entered (including contacts entries) and content you have downloaded. Once you erase the information, it cannot be recovered. All options are reset back to their factory settings, except for the unlock code, security code, and lifetime timer.

Settings > Initial Setup
Master Clear

To clear all information, you need to enter the **Security Code** (000000).

call times & costs *

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing ⑤. This time includes busy signals and ringing.

The amount of network connection time that you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

feature		
call times	Display call timers:	(A)
	> Recent Calls > Call Times	•

feature		
in-call timer	Display time during a call:	A
	Settings > In Call SetupIn-Call Timer	
call cost	Display call cost trackers:	
	🔳 > Recent calls > Call Cost	
call cost	Set a credit limit:	E
setup	Settings > In Call	
	Setup > Call Cost Setup	
data times	Display data times:	
	🔳 > Recent Calls > Data Time	es
data	Display data volumes:	
volumes	🔳 > Recent Calls > Data Volu	ımes

^{*} Indicates network or subscriptiondependent features

handsfree operation

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

feature	
speaker- phone	Activate a connected external speakerphone during a call:
	Press SPKR ON and SPKR OFF to turn the speakerphone on and off.
auto answer	Automatically answer calls when connected to a car kit or headset:
	■ > Settings > Headset > Auto Answer

network

feature		
network settings	Display network information and adjust network settings:	
	Settings > Network	

personal organizer

feature	
set alarm	🔳 > Extras > Alarm Clock
turn off	When an alarm displays:
alarm	To turn off the alarm, press DISABLE .
	To set the alarm to ring later, press the SNOOZE key.
calculator	🔳 > Extras > Calculator

feature	
currency converter	Extras > Calculator >Exchange Rate
	Enter exchange rate, press the OK key, enter amount, and select (E) > Convert Currency .
calendar	🔳 > Extras > Calendar
	A way to schedule reminders of important events/errands.

feature	
stop	
watch	Press START to start counting the time, press STOP to stop counting the time, and press RESET to reset the stopwatch.
	Note: After Stop Watch is activated, you can press SNAPSHOT to keep track of elapsed time for later reference. After you stop the Stop Watch, view elapsed time snapshots by scrolling right or left through snapshot 1, 2, 3, etc.

security

feature	
SIM PIN	Lock or unlock the SIM card:
	\blacksquare > Settings > Security > SIM PIN
	Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays SIM Blocked.
phone	Settings > Security > Phone
lock	Lock
	Select to lock the phone right now or enable/disable the Automatic Lock.

fun & games

feature	
manage pictures	Manage pictures and animations:
	> Multimedia > Pictures
manage sounds	Manage ring tones and music that you have downloaded or composed:
	> Multimedia > Sounds
start browser	■ > WebAccess > Start Browser
start games	⋾ > Games

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troubleshooting

check here first

If your phone does not seem to work properly, read this page first.

when the backlight is turned off, it can seem like your phone isn't working

Question: My phone does not turn on when I press the keys, but I know the battery is good.

Answer: If the backlight set to off, it might appear as if the phone is not working. Check the backlight setting.

Find it: Press 🗊 > Settings > Initial Setup > Backlight

no display

Question: Why can't I see the display when I use my phone? I know the battery is good.

Answer: The backlight may be set to off. Check the backlight setting.

Find it: Press > Settings > Initial Setup > Backlight

no backlight on the display

Question: During phone operation, why don't I see a backlight on the display?

Answer: The backlight may be set to off. Check the setting.

Find it: Press > Settings > Initial Setup > Backlight

phone doesn't vibrate

Question: My phone doesn't vibrate when I have an incoming call or message. Why not?

Answer: Make sure the volume setting is 0. Press $\hat{\phi}$ right or left to adjust the volume to 0.

messages: "enter special code," "SIM locked - contact service provider," "subsidy password"

Question: What do these messages mean?

Answer: You might see this message if you have an incorrect SIM card or if you have incorrectly entered your code too many times, depending on your carrier. You will have to enter it correctly. Contact your service provider, if necessary. You might need to replace your SIM card.

no signal or no service

Question: Why can't I make a call? I always see "no signal."

Answer: Make sure the "Band Setting" is set to **Automatic**.

Find it: Press > Settings > Network > Band Selection > Automatic

screen flickers while taking a picture

Question: Why does the screen flicker when I take a picture with my camera?

Answer: You might need to select an alternative frequency for the **Flicker** setting. For example, if the **Flicker** setting is currently *50Hz*, switch to *60Hz*, and then try again to take a picture.

Find it: Press > Multimedia > Camera > > Picture Setup > Flicker

Specific Absorption Rate Data

This model meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The ICNIRP SAR limit for mobiles devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.63 W/kg.¹ As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.² In this case, the highest tested SAR value is 0.22 W/kg.¹

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental

requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a "hands-free" device to keep the mobile phone away from the head and body.

Additional Information can be found on the websites of the World Health Organization (http://www.who.int/emf) or Motorola, Inc. (http://www.motorola.com/rfhealth).

- The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.
- Please see the Safety and General Information section about body worn operation.

Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: http://www.who.int./peh-emf

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