

# **REFRIGERATED DRINKS DISPENSER No. 34**

## **USER AND MAINTENANCE MANUAL**



**IMPORTANT:** documents included in this manual to be kept:

- "CE" COMPLIANCE DECLARATION
- WARRANTY CERTIFICATE



Read the user manual before unpacking the appliance.

Coffee grinders - Fruit juicers - Mixers - Blenders - Drinks dispensers - Planetary mixers Cheese graters - Ice crushers - Mincers - Vegetable slicers – Dough mixer Coffee grinders - Fruit squeezers - Mixers - Blenders - Drinks dispensers - Mixer beaters - Dough mixer - Cheese graters - Ice crushers - Mincers - Vegetable cutters<0}

> MODELS PATENTED IN FRANCE AND INTERNATIONALLY INTERNATIONALLY PATENTED MODELS





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## **"EC" COMPLIANCE DECLARATION**

#### THE MANUFACTURER:

#### SANTOS SAS - 140-150, Av. Roger SALENGRO 69120 VAULX-EN-VELIN (LYON) FRANCE

HEREBY DECLARES THAT THE MACHINE DESIGNATED ON THE IDENTIFICATION PLATE AFFIXED:

- UNDER THE APPLIANCE,
- ON THE WARRANTY CERTIFICATE ON THE LAST PAGE OF THIS MANUAL,

COMPLIES WITH THE PROVISIONS OF THE "machines" DIRECTIVE n° 2006/42/CE AND THE NATIONAL LEGISLATION TRANSPOSING IT.

IT ALSO COMPLIES WITH THE PROVISIONS OF THE FOLLOWING EUROPEAN DIRECTIVES:

- No. 2006/95/EC (Low voltage directive)
- No. 2004/108/EC (CEM directive)
- No. 2002/95/EC (RoHS directive)
- No. 2002/96/EC (WEEE directive)

The machine complies with the provisions of the following harmonized European standards:

- NF EN ISO 12100-1 and 2:2004: Machine safety devices General design principles
- NF EN 60204-1:2006: Machine safety devices Machine electrical equipment -General regulations
- EN 60204-1:1998: Machine safety Machine electrical equipment General regulations
- NF EN 60335-1:2003 Safety of household and similar electrical appliances

#### SIGNED IN VAULX-EN-VELIN ON: 01/03/2010

#### SIGNATORY'S TITLE: CHIEF EXECUTIVE OFFICER

#### SIGNATORY'S NAME: Aurélien FOUQUET

SIGNATURE



# SAFETY RULES

When using, maintaining or disposing of the appliance, always make sure the following elementary precautions are observed.

### Read the whole of the information manual

Note: To make understanding of the following paragraphs easier, please refer to the diagrams at the end of the manual

## DO NOT:

- 1. Never remove the paddle while filling.
- 2. Do not fill the container beyond the 12 litre mark
- 3. Never allow the appliance to be used without at the least full daily cleaning of the juice containers
- 4. Never use an abrasive sponge or an abrasive product to clean the lid (1), container (2) or the sheet metal casing (10)
- 5. Do not obstruct the ventilation vents (10) at the front and back of the appliance.
- 6. Use only **R134A** to charge the condensing unit.
- 7. The base (10) must not be immersed in water
- 8. For reasons of protection against the risks of electrocution, do not immerse the base in water or any other liquid.
- 9. Unplug the appliance before carrying out any work on it: cleaning, upkeep and maintenance.
- 10. The use of spare parts other than certified SANTOS original parts is prohibited.

## INSTALLATION.

Install the appliance on a counter which can take the weight of the appliance with the container full.

Make sure that proper ventilation in the appliance is possible. A free space of a minimum of 15 cm must be left at the front and back



CARE: Leave the appliance to stand without plugging in the electrical plug for 12 hours whenever it has been laid down or turned over during its transport or unpacking.







#### **ELECTRICAL CONNECTION:**

- The electric power supply for the appliance is available in 3 single-phase voltages:
  - 110-120 V 50/60 Hz: 34V1 model
  - 220-240 V 50 Hz: 34V2 model
  - 220-240 V 60 Hz: 34V4 model

<u>Line protection</u>: the appliance should be connected to a standard <u>2-pole + earth</u> electric socket. The system should be fitted with a ground fault circuit interrupter and a fuse rated at 10A. **The appliance <u>must</u> be earthed**.

#### CARE:

- Before connecting the appliance, check that the mains electrical voltage is the same as the voltage for your machine. This value is given:
  - either on the identification plate on the appliance rear panel.
  - > or on the identification plate on the last page of this manual.
- If the power supply lead is damaged, it must be replaced by a special assembly available from approved SANTOS dealers or from SANTOS.

#### TURNING ON FOR THE FIRST TIME (Fig. A).

Thoroughly clean all parts coming into contact with the food.

Wash with a standard dishwashing product: the lid (2), paddle (3) and juice container (5).

#### **RECYCLING THE PRODUCT AT THE END OF ITS SERVICE LIFE**



This appliance has the recycling symbol marking relating to waste electrical and electronic equipment. This means that this product must be processed by a waste sorting system in accordance with Directive 2002/96/CE (WEEE) – Professional Equipment section – so that it can be either recycled or disassembled in order to reduce any impact on the environment.

For further information, please contact your dealer or SANTOS.

For the elimination or recycling of the appliance components, please contact a specialist company or contact SANTOS

Electronic products which have not been out-sorted are potentially dangerous for the environment.

The packaging materials must be eliminated or recycled in accordance with regulations in force.



# APPLIANCE DESCRIPTION

- Refrigerated drinks dispensers No. 34 are of sturdy construction made of stainless steel plate and unbreakable transparent polycarbonate container and lid, and are particularly suitable for professional use: Cafés, Hotels, Restaurants, Collective caterers, etc.
- Refrigerated drinks dispensers No. 34 are available with 1, 2 or 3 containers, each of a capacity of 12 litres
- The temperature of each container is controlled by a thermostat which can be set to between 4 and 12°C. The thermostat is accessible after removal of the side panel.
- Except where specifically required, the cooling unit is charged with R134a-type refrigerant. Before any work, check the type of fluid for your appliance by referring to the identification plate.

## **USING THE APPLIANCE**

### **OPERATION:**

As for refrigerators, the mains power plug serves as the main switch. The switches (8) located on the front panel control each paddle.

The time required to cool the drink depends on many factors such as the volume of the drink, its original temperature, the ambient temperature, and the thermostat setting.

## **STARTING UP:**

#### Preparation and use:

- 1. Fill the container (2) up to a maximum of 12 litres. To prepare the drink, follow the manufacturer's instructions for the product in question. *Always put the water in first, then add the product,*
- 2. Put the paddle switch (8) to 1.
- 3. Leave the appliance running, even during the night; the condensing unit will stop when the temperature is reached.
- 4. However, for good performance, it is recommended that the evaporator (4) is always left covered and that the paddle is not stopped while there is still some product in the container.

#### **SETTING THE DRINK TEMPERATURE:**

The temperature of the drink is controlled by factory-set thermostats. Changing that setting is not advised. In normal operation, warm air should be released from the front or back panel.





However, if it is excessively hot, check the air inlet at the back of the appliance (minimum 15 cm free space).

In any event, if the drink in the container is cold, the appliance is working properly.

## **CLEANING:**

#### **IMPORTANT**:



- Stop the paddle (3) and unplug the appliance power lead.
- Cleaning with a water spray or pressure spray is prohibited

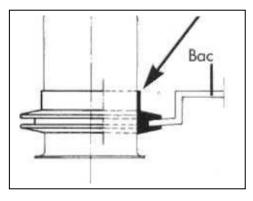
#### Daily cleaning:

#### The appliance must be cleaned every day

Remove the juice container and clean with hot water (never an abrasive sponge or product)

#### Removing the juice container:

- 1. Raise the container lid (1).
- 2. Take off the paddle (3)
- 3. Remove the container (2) by lifting it to separate it from the evaporator dome.
- 4. Remove the evaporator seal (7).
- 5. Take off the tap as follows:
  - a. Push the lever (11) to release the pourer spout (5),
  - b. Unscrew the distribution nozzle (6).



#### Assembling the juice container:

- Position the lever assembly (11) in the open position.
- Introduce the distribution nozzle (6) and screw back in.
- Place the evaporator seal (7) on the container (2).
- Put the container in place on the evaporator
  (4) and push it fully down.
- To facilitate insertion of the seal, moisten the evaporator dome (4). Or start up the appliance and wait until frost appears on the evaporator before pushing the container and seal down
- Position the paddle (3)





## MAINTENANCE



Before any work on the appliance, it is essential to unplug the appliance from the mains

#### Monthly maintenance

Once a month: remove any dust from the condenser fins.

To access the condenser: unplug the appliance and unscrew the side panels (9).

#### Spare parts:



**IMPORTANT**: The use of spare parts other than certified SANTOS original spare parts is prohibited

Apart from the monthly maintenance, this machine requires no specific maintenance. If work is required to replace wear parts such as the juice container, lid, paddle, distribution nozzle or the electrical or other components, refer to the components list (see the exploded view at the end of the manual).

For **all spare part orders** (see references in the exploded view at the end of the manual), state:

- > the type,
- the appliance serial number and
- the electrical specifications

marked on the appliance.



98134 EN 2.1 - 07 2010



## FAULT FINDING

Identify the exact cause of the appliance stoppage

#### The paddles do not turn:

- Make sure that you have indeed actuated (position 1) the respective switches (8)
- Check the mains power supply and the condition of the power supply lead.

#### Liquid drips from the distribution nozzle:

- Clean the flexible distribution spout (5) (a solid body is probable stuck inside).
- The flexible spout (5) is a consumable. For hygiene reasons, do not hesitate to replace it regularly

#### The appliance overheats:

- Ventilation is required to ensure the proper performance of the appliance
- Make sure that the front and back ventilation vents (**10**) are not obstructed (leave a gap of at least 15cm).
- Check that there is no dust on the condenser grid (clean using a soft brush)
   o Access to the grid: remove the appliance side panels (9)

#### The temperature of the juice is too high:

- See previous section "the appliance overheats"
- Depending on the volume of product and the ambient temperature, it is sometimes necessary to wait several hours before reaching the desired temperature.
- If after stabilisation the temperature is inadequate, then adjust the thermostats (12) (one per juice container; it is recommended that the same setting is used on all the thermostats)
  - Access to the thermostats: remove the appliance side panels (9)
- For multi-container appliances (2 or 3 containers), leaving at least one container with no liquid is not recommended.
  - Frost quickly forms on the evaporation cup (4) and the thermostat is quickly triggered, thus stopping the compressor. The other containers are no longer cooled.
  - Always fill the containers with a minimum of 5 cm of liquid

#### The appliance runs continually without cooling the juice:

- Have the system checked by a refrigeration engineer
- The refrigerant charge is stated on the appliance identification plate.
- Draining and filling the condensing unit is absolutely prohibited in any place not equipped to collect such gasses.
- Do not use anything other than R134A



# **APPLIANCE TECHNICAL SPECIFICATIONS**

## ELECTRICAL SPECIFICATIONS (1)

Model no. 34		34-1 (1 bowl)			34.2 (2 bowls)			34-3 (3 bowls)		
type		V1	V2	V4	V1	V2	V4	V1	V2	V4
Power supply voltage	(V)	100-120	220-240	220-240	100-120	220-240	220-240	100-120	220-240	220-240
Frequency	(Hz)	50/60	50	60	50/60	50	60	50/60	50	60
Input power	(W)	160	260	260	260	260	260	330	330	330
Capacitor (optional)	(µF)	-	-	-	-	-	53µF	-	-	-
Capacity	(I)	1 x 12 litres			2 x 12 litres			3 x 12 litres		
Dimensions: Height	(mm)	545			545			545		
Width	(mm)	190			380			570		
Depth	(mm)	430			430			430		
Weight: Net weight	(kg)	15			24			33		
Packaged weight	(kg)	17			26			35		
Noise: (2) L <sub>pA</sub> uncertainty K <sub>pA</sub> = 2.5dB	(dBA)	N.A			N.A			N.A		
<b>R134a</b> refrigerant charge (do not use any other fluid)	(g)	60			139			139		

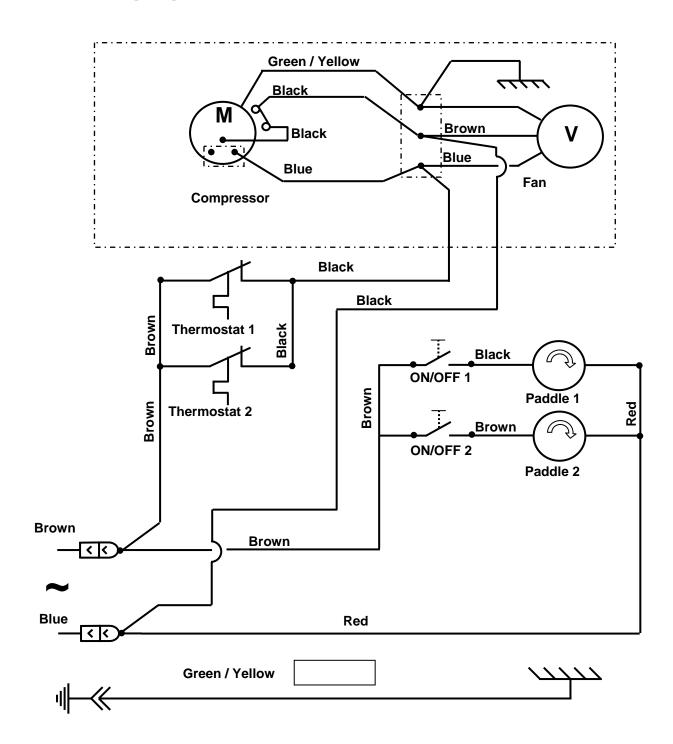
(1) These values are given as an indication only. The exact electrical specifications for your appliance are given on its identification plate.

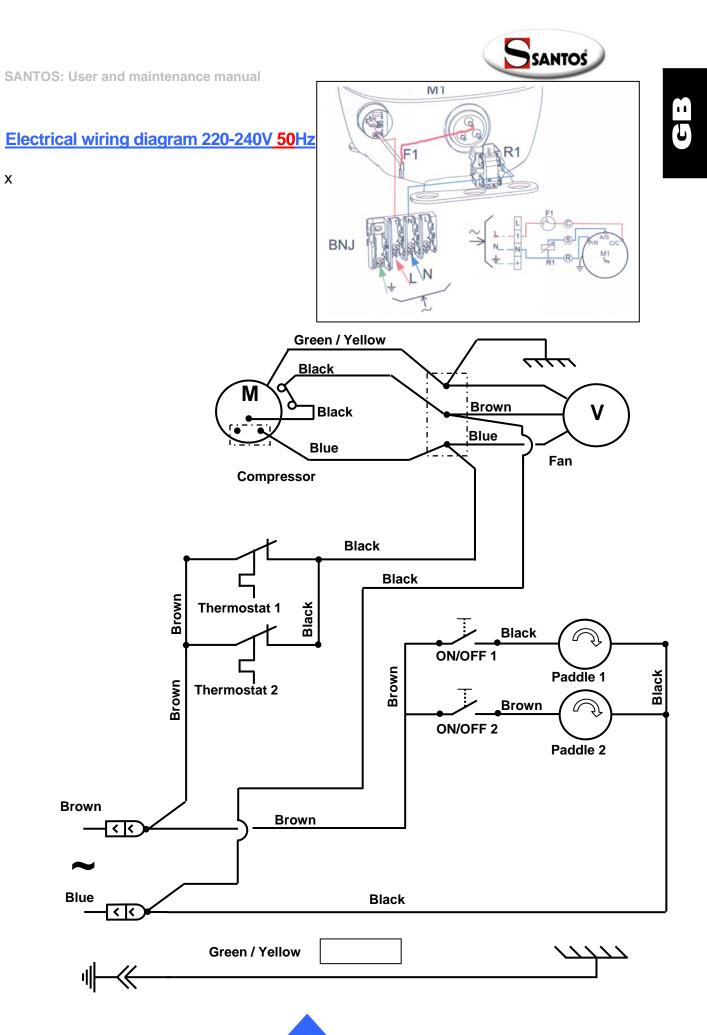
(2) Noise level measured in acoustic pressure with the appliance under load in accordance with standard ISO 11201:1995 and ISO 4871:1996.
 Appliance positioned on a work surface 75cm from the floor. Microphone turned towards the appliance 1.6m from the floor and 1m from the appliance.





### Electrical wiring diagram 110-120V 50/60Hz

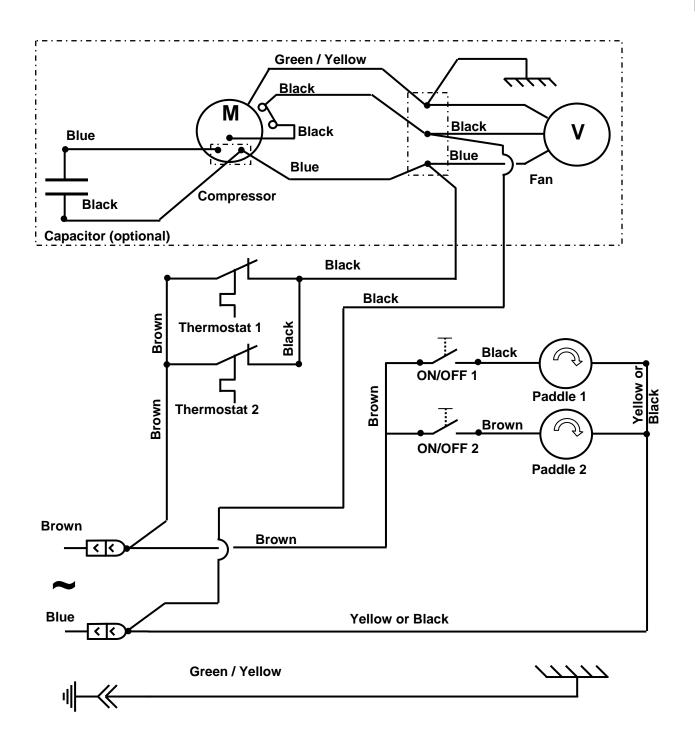




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### Electrical wiring diagram 220-240V 60Hz

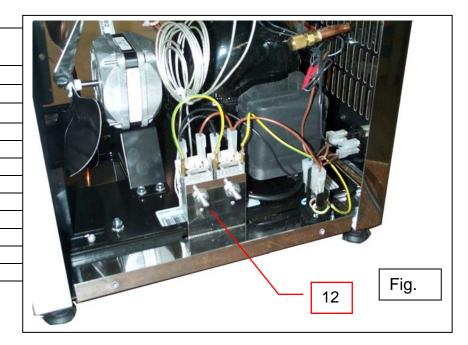






## **Figures** 4 3 2 Fig. A III.

REF	Description
1	Lid
2	Juice container
3	Paddle
4	Evaporator
5	Pourer spout
6	Distribution nozzle
7	Evaporator seal
8	Paddle switch
9	Side panels
10	Base/casing
11	Lever
12	Thermostat







## WARRANTY CERTIFICATE

### WARRANTY

This appliance is guaranteed for twelve months from the date of manufacture shown on the identification plate.

The guarantee is strictly limited to the free replacement of any original part acknowledged by us as being defective as a result of a manufacturing fault or defect and identified as relating to the appliance in question.

It does not apply to damage resulting from installation or use which does not comply with the instructions supplied with each appliance (user manual) or in the event of an obvious lack of maintenance or non-observance of basic electrical safety rules.

All part replacements under warranty are made after return of the defective part to our workshops, carriage paid, accompanied by a copy of this warranty certificate on which the serial number of the appliance is shown.

All appliances have an identification plate bearing a serial number identical to the one on this warranty certificate.

In the event of serious damage which is deemed only to be repairable in our workshops, and after agreement from our services, all appliances under warranty are to be dispatched by the client carriage paid. If the appliance is repaired outside the warranty, the forwarding and return transport is the responsibility of the client. Parts and labour are invoiced at the prices in force (spare parts price list - hourly labour cost). All repairs will be subject to a prior estimate which must be agreed before repair.

In the event of a dispute, the Courts for the manufacturer's region (Lyons, France) alone have jurisdiction.

## **APPLIANCE IDENTIFICATION PLATE**

SPECIMEN For all documents not supplied with the appliance. Printed, Faxed. Downloaded

