



Tanzanite 110

Telephone User Manual

PRECAUTIONS

Do not expose the telephone to direct sunlight or moisture. Do not use the telephone in the bathroom.

Do not use the telephone outdoors.

Do not use the telephone during a lightning storm.

Do not install the telephone near open fires, heating appliances, air conditions, etc. Do not drop the telephone or handle it roughly.

Do not allow magnetic objects to come into contact with the telephone receiver. Do not use strong or abrasive cleaning agents to clean the telephone.

Use a soft damp cloth to clean the telephone.

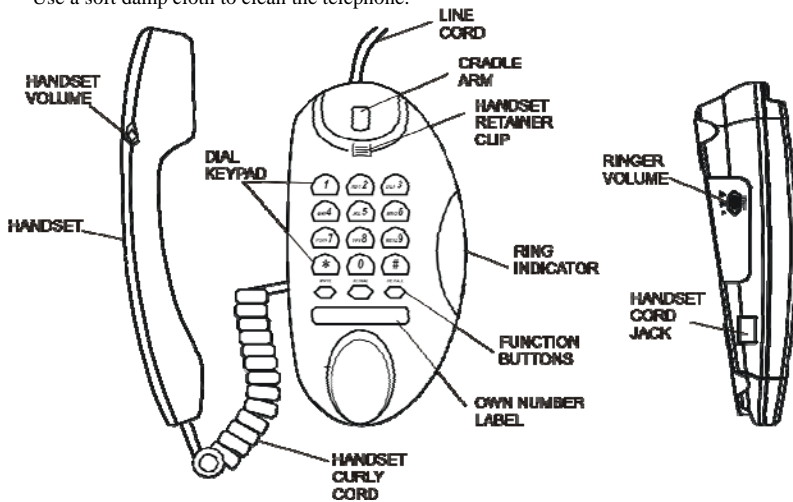


Figure 1: Phone Front View

The Tanzanite 110 telephone with its high-tech design and modular handset and cord, offers a range of advanced technological features.

The Last Number Redial memory can store and display the last number (up to 32 digits) dialed via the keypad.

The telephone handset is hearing aid compatible. Refer to your hearing aid user manual for the operation of this facility.

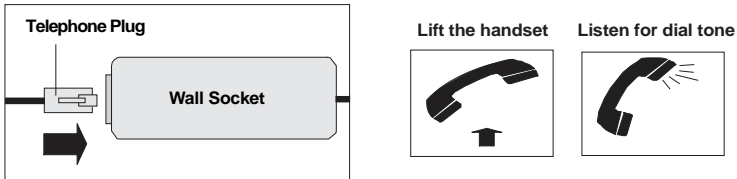
1. EQUIPMENT SUPPLIED

- One Tanzanite 110 Phone
- One Tanzanite 110 Handset
- One Line cord
- One Handset Curly Cord
- Comprehensive User Guide

2. INSTALLING THE TELEPHONE

To connect the telephone line

Plug one end of the line cord into the LINE jack on the base of the telephone and the other end into the wall socket (you will hear a click when the plug is inserted correctly).

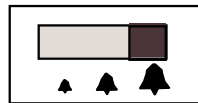


You will hear dial tone if the telephone is connected correctly. If you do not hear dial tone, check that the telephone plug is inserted correctly.

Depress and release the cradle switch a few times and press any keypad button between 0 and 9 and check that the dial tone disappears.

3. SETTING THE RINGER VOLUME CONTROL

The ringer volume control has three settings Low, Medium and High and can be set using the slider switch on the right side of the telephone base. Set the switch to the volume level required.



4. FEATURES

MUTE

Pressing the MUTE key during a call will disconnect the microphone, allowing you to have a private conversation without the other party hearing you.

Pressing MUTE again (or any other button on the keypad) reconnects the microphone allowing you to resume your telephone conversation. Replacing the handset also cancels the mute function. If the telephone is connected behind a PABX, pressing RECALL when Mute is activated will place the other party on hold.

REDIAL

Pressing the REDIAL key will automatically redial the last number dialed.

RECALL

The RECALL key is used with voice services and PABX systems to transfer, or place calls on hold. Refer to your PABX system manual for the operation of this facility.

VISUAL RINGING INDICATOR

The Ringing indicator lamp will light up when the phone is ringing to indicate an incoming call.

HANDSET VOLUME CONTROL

The handset volume may be adjusted by using the NORM/HIGH switch on the side of the handset. You can set the volume louder by sliding the switch to the HIGH position or softer by sliding the switch to the NORM position.

5. MAKING AND ANSWERING CALLS

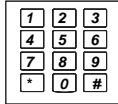
Lift the handset



Listen for dial tone



Dial the number



Listen for ringing tone



If the number you have dialed is busy or does not exist, you will hear a repeated tone (engaged) or a long continuous tone (number unobtainable). To make calls from a telephone connected to a PABX, consult your system manual. (See Section 10)

6. RECALL BUTTON

The RECALL button is used with Voice Services (e.g. TalkPlus) and PABX systems to transfer, place calls on Hold etc. It is also referred to as “R” or FLASH and functions as Time Break Recall (TBR). Refer to your PABX system manual or your TalkPlus manual for the operation of this facility.

7. REDIAL BUTTON

Press the REDIAL button in normal mode will automatically redial the last number dialed via the keypad (up to 32 digits).

Lift the handset



Listen for dial tone



Press REDIAL



8. PARALLEL WORKING

If the telephone is connected in parallel (two or more telephones on the same PABX/exchange line) and one of the other telephones is used simultaneously, correct operation cannot be guaranteed. It is, therefore, recommended that only one telephone be used at a time.

9. WALL MOUNTING

The key-slots on the underside of the telephone base can be used to mount the telephone directly onto a wall. The telephone base has a reversible handset retaining clip (see Figure 1 on page 2) for wall mounting.

- a. To mount the phone against a wall, you need two screws (not supplied) with heads that fit into the keyhole slots in the bottom of the phone and wedge.
- b. On the base, pull out the handset retainer clip (see Figure 1 on page 2), turn it around and place in the opposite direction, so that the clip allows the handset to hang onto the base unit.
- c. Drill two holes in the wall 83 mm apart and fit raw plugs if necessary.
- d. Thread a screw into each hole, letting the heads extend about 5 mm from the wall. Place the base on the 2 screws and slide downwards to engage the screws in the narrow portions of the slots.
- e. Connect phone to handset and telephone jack on wall as described in Installing the Telephone on page 3.

10. TROUBLESHOOTING CHECKLIST

After following the procedures in this manual, if you experience problems with the operation of your telephone, refer to the checklist below.

Problem	Action	Refer to
No Dial tone	Check that the telephone line cord is connected to the line jack on the phone and the wall socket	Section 2
The telephone rings too loudly/softly	Set the ringer volume	Section 3
Noise on the phone	Check for source of noise (e.g. cellphone, cordless phone, PC, etc...). Move phone or source of noise	

11. CLEANING THE TELEPHONE

Use a soft damp cloth to lightly wipe the telephone. If the telephone is dirty use a mild detergent on the cloth. Do not use abrasive materials or solvents as these can damage the telephone surface and printing.

12. TECHNICAL SPECIFICATION

The telephone complies with ICASA Regulatory Requirements.

Recall: 100ms (typical)

Line Cord Plug: RJ11

Dialing Mode: DTMF

NOTE: We reserve the right to make modification to the product to enhance features and functionality. User manual will change accordingly without notification.

13. SERVICE ENQUIRIES

For any service or product information queries relating to this telephone, please call our ShareCall number 08602HELPU (0860243578) or visit our website on www.phones4telkom.co.za.