DELORME

inReach SE

inReach SE

Quick Start Guide

Guide de démarrage

The Latest and Most Comprehensive Information is Always Online!

Manage Your inReach Account / Gérer votre compte inReach / Administrar su cuenta inReach
explore.delorme.com

User Manuals / Manuels d'utilisation / Manuales de usuario
manuals.delorme.com

Community Forum / Forum communautaire / Foro de la comunidad
forum.delorme.com

Technical Support / Assistance technique / Asistencia técnica
support.delorme.com

News and Real-Life Examples / Nouvelles et exemples de vie réelle / Noticias y ejemplos de la vida real
blog.delorme.com

Read before you activate!

Before you use your inReach™ SE two-way satellite communicator with GPS, you'll need to:

Set up your service account online

- Step outside with a clear view of the sky to get a satellite signal

If you plan to use your inReach SE with your smartphone, you'll also need to:

- Download the Earthmate™ app to your smartphone
- Pair your device with your smartphone

Use this Quick Start Guide along with the inReach SE to streamline your activation and setup process. Once you complete the setup, you'll be able to start using your inReach SE to share your trip details, send and receive messages with loved ones, or send an SOS in an emergency.

Learn more about the inReach SE capabilities in this Quick Start Guide or online at delorme.com/inreachse.

> **IMPORTANT!** *The information in this guide may become outdated due to firmware updates. The latest version of this guide and the detailed* **inReach User Manual** *are available in PDF format at manuals.delorme.com.*

inReach SE Overview

Antenna

inReach SE

Status Light

DELORME

6:35 PM   4 ✉ ✱ 86%

Data Use   Tracking   Check

QuickText Messages   Social

Settings   Contacts   SOS

Micro-USP Port

Quit/
inReach Messages
Shortcut

Power/Enter

Directional Pad

iridium

SOS

SOS Button Lock

Check the contents of your box.

Your inReach SE includes:

- inReach SE device
- Lanyard
- USB cable
- AC adaptor
- Pack clip
- Quick Start Guide

Please note: Charge your inReach SE fully before using. Connect the device to the AC adaptor and plug it into an electrical outlet or use the USB cable to charge from your computer.

Antenna - Keep the satellite communicator antenna pointing up toward the sky and the face of the device pointing out away from your body.

Status Light - This light flashes green when there is a new message waiting. It flashes red when there is something important for you to see; low power or a sending message delay.

Micro-USB Port - Lift the micro-USB protective cover to access the micro-USB port beneath. Use this port for charging and for updates when notified.

Power/Enter - Press and hold for three seconds to power the inReach SE on. When on, press to select highlighted objects or hold to access keyboard shortcuts when sending messages.

Directional Pad - Press to move the selection highlight on the screen or hold to access keyboard shortcuts when sending messages.

Quit/inReach Messages Shortcut - Press to back out of pages or operations. Press and hold to access the inReach Messages shortcut.

SOS Button Lock - Slide the SOS button lock to the left to unlock the SOS button in an emergency.

SOS Button - Press and hold the SOS button for three seconds to send a distress message to emergency response. Press and hold the SOS button for five seconds while in SOS to send a Cancel SOS message to emergency response.

Step One: Set up your service account.

Your inReach SE requires a service account to send and receive messages, much like a mobile phone plan. Set up your service account by visiting our website:

- Go online from your computer to explore.delorme.com
- You will be prompted for your IMEI number and Authorization Code, find these in the Setup Wizard on the inReach SE device.

During the account setup process, you'll choose your inReach service plan, enter your payment information, add your emergency contacts, and enter the contact details that will be used if your inReach goes into SOS emergency mode.

Use the DeLorme Explore website to add contacts to your device by selecting the **Contacts** tab on the website.

Create some commonly used text messages that will be stored in your device by selecting the **Messages** tab and editing the **Quick Text Messages.**

Write special **inReach Messages** that you think you'll use often — i.e. ("Just arrived and doing well" or "Leaving now for my next destination"). Next, select a group of recipients for the messages. You'll use these inReach messages to check in or let friends and family know that all is well.

Step Two: Power on your device.

Turn your inReach SE on by holding down the power button. When the device is on, the screen will display a welcome message and the start of the setup process.

Follow the on-screen instructions to continue the setup process.

Step Three: Check your connection

The inReach SE needs a clear satellite signal from the sky to complete the setup process. Go outside and stand in an open area away from tall buildings and trees.

When you set up your service account, DeLorme sent you a welcome message for testing your inReach. During the activation process, your inReach will ask you if you're ready to receive this message. When you have a clear satellite signal, press enter. To read your welcome message, select **Messages** from the device's home page and choose the new message from DeLorme.
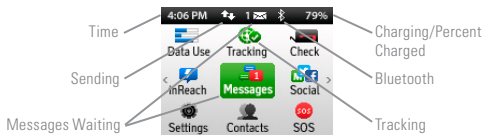
Time: displays the current inReach time, go to Settings and Time to change your time zone.

Sending: the sending indicator appears when the inReach SE is sending or receiving messages or track points, it lets you know that your device is active.

Messages Waiting: the number next to the envelope tells you how many messages are waiting to be read on the Messages page.

Bluetooth: the Bluetooth indicator appears when Bluetooth is turned on and is highlighted when a mobile device is connected.
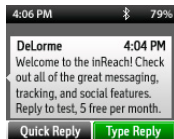
Charging: the lightning bolt lets you know that you are connected to external power and charging. The percentage tells you how full your battery is. When the device reaches 100% the lightning bolt is replaced with a plug indicator to let you know the device is running from external power.

Tracking: the check appears when the device is actively tracking and sending location updates to the Exlore website.

Send a test reply to DeLorme. You are allowed five free test messages per month.

1. Select **Messages** from the main menu.

2. Select the welcome message from DeLorme.

3. Select **Type Reply**.

4. Type a message using the on-screen keyboard, and then press **Send**.

DeLorme will send you an automatic reply when your message is received.

Shortcuts — Hold: ◀DEL ▶SPC ▼OK ▲SHFT

Sending my first test message

Additional Keys Pop-up

Accept Text / Return To Conversation

Upper & Lower Case Keyboards

Number & Symbol Keyboards

Shortcuts

- Press and hold the Left directional pad arrow to delete a letter, continue to hold to delete a word.

- Press and hold the Right directional pad arrow to insert a space.

- Press and hold the Down directional pad arrow to move the highlight to the OK button.

- Press and hold the Up directional pad arrow to change between lower and upper case as well as the number and symbol keyboards.

Word Suggestion Shortcut: When the inReach SE suggests a word to complete what you have typed you can hold the down arrow to accept the word or continue typing to see a different suggestion.

Keyboard Shortcuts: Press and hold the Enter button when highlighting a key with accents or other additional keys to see a pop-up list of options.

**ABC Button**: Press the ABC/abc button to switch between upper and lower case keyboards.

123 Button: Press the 123/[;] button to switch between number and symbol keyboards.

OK Button: Press the OK button to accept all of your typing and return to the conversation page.

Step Four: Download the Earthmate app to your mobile device.

While the inReach SE works as a stand-alone device, you have the option of using your inReach SE in conjunction with your mobile device such as a smartphone or tablet through a process called "pairing." If you choose to pair your devices, you will have increased functionality. To use them together, you'll need to:

- Download the free Earthmate™ app
- Pair your inReach to your mobile device
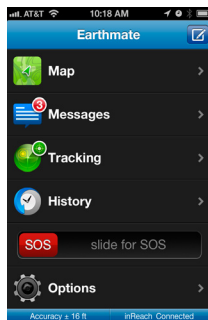
Download the Earthmate app by visiting the app store with your mobile device. The Earthmate app is available from the App Store and Google Play.

Note: Your Android smartphone must have 2.2 or later firmware. Your Apple iPhone must have iOS 5.0 or later.

Step Five: Pair your inReach to your mobile device.

To pair your inReach with your mobile device, on your inReach under Settings select **Bluetooth** and then **Pair inReach**. Follow the instructions on the inReach to pair.

On your mobile device, turn on **Bluetooth**. Select the inReach SE from the list of available devices on your Bluetooth menu. The devices must be within Bluetooth range to pair with each other.

Your inReach will notify you when it has successfully paired with your mobile device. You only need to pair the devices once; from now on, the devices will communicate with each other anytime they are both turned on and Bluetooth is active.

Enter your inReach account information into the Earthmate app to sync with the DeLorme website when you have a data connection.

Step Six: Add your contacts.

Your inReach will have the information for any contacts you added at DeLorme's Explore website.

1. From your mobile device, open the Earthmate app.

2. For iOS devices select Options then **Account & Sync**. For Android devices select **Menu** then **Settings and Account**.

3. Make sure you've entered your email address and your Explore website password.
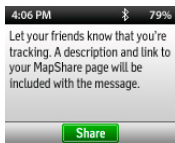
4. Select **Sync**.

All of your Explore site contacts will now appear in the Earthmate app contact list.
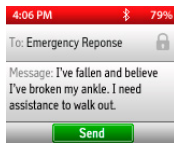
Step Seven: Begin using your device.

- You can now use your inReach device to track your locations, send and receive messages, and share your trip through text messages and social media.

- **Social Media:** Let your friends and family see your progress and updates on Facebook and Twitter. If you didn't already link your Facebook and Twitter accounts during the setup process on the DeLorme Explore website, do so now by logging into your Explore account via a computer or tablet. Select **Social** and enter your usernames and passwords for your social media. You will now be able to send updates through your inReach device.
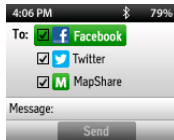
- **Tracking**: Send your tracking location to the DeLorme Explore website or your MapShare automatically as you travel. To begin tracking your locations, select **Tracking** from the inReach home page. Select **Start Tracking** to begin, and select **Stop Tracking** when you finish your trip. Your inReach SE will send a tracking location every 10 minutes while you are moving.

- **MapShare**: Send your friends live updates about your location by turning on MapShare. You can also send your MapShare link to Facebook and Twitter through MapShare. From your inReach device, select **Tracking** and then select **Share** to send a MapShare link to your Facebook or Twitter contact.

- **SOS**: Request emergency help with your inReach device by selecting SOS. Please only use the SOS function in a real emergency situation. The inReach will contact Emergency Response who will then dispatch emergency personnel to your location.
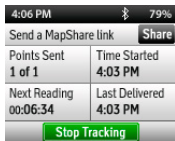
Troubleshooting

If you have any issues during the inReach setup process, go online from your computer to delorme.com/inreachse for a full user's manual. Some helpful tips to remember:

1. You must create a service account online at explore.delorme.com before you can begin using your device.

2. Your inReach SE must be outside with a clear view of the sky to send and receive messages or track your location.

3. You don't need to pair your inReach with a mobile device to use it as a standalone device, but you must pair them in order to use inReach with the Earthmate app.

4 If you choose to pair your inReach with your mobile device, they must be within Bluetooth range of each other.

If you have additional questions, visit support.delorme.com.

inReach SE Specifications

- Case: IP-67 water/dust proof, impact resistant, and rugged
- Height (including antenna): 5.87 in (149 mm)
- Height (not including antenna): 4.49 in (114 mm)
- Width: 2.44 in (62 mm)
- Depth: 1.02 in (26 mm)
- Weight: 7.05 oz (200 g)
- Operational temperature range: -4 F to 140 F (-20 C to +60 C)
- Storage temperature range: -40 F to 185 F (-40 C to +85 C)
- Battery charging temperature range: 32 F to 113 F (0 C to +45 C)
- Battery Life and Usage

This device includes an internal lithium polymer battery. For proper performance the battery must be charged before use. The battery can be charged using the micro USB connector on the side of the device or using the power pins on the back with an approved accessory.

CAUTION: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a resi-

dential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instructions, may cause interference harmful to radio communications. There is no guarantee, however, that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

> » Consult the dealer or an experienced radio/ TV technician for help.

inReach SE Limited Warranty

inReach warrants that your inReach will be free from defects in materials and workmanship for one year from the date of purchase. If your inReach fails in normal use, inReach will, during the first ninety (90) days after purchase, at its sole option, either repair or replace the unit. inReach reserves the right to either repair or replace the unit with a new or refurbished unit at its sole discretion. Such repairs or replacements will be made at no charge for labor or materials; however, the customer will be responsible for any shipping charges incurred to send the device to inReach. After the first ninety (90) days, inReach will repair your unit, but will not replace it. The repaired or replaced product will be warranted for ninety (90) days from the date of return shipment, or for the balance of the original warranty, whichever is longer. This warranty

does not cover failures due to abuse, misuse, accidents, or unauthorized disassembly or modification. Any repairs not performed by inReach will void this warranty.

inReach DISCLAIMS ANY LIABILITY FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF REVENUES OR PROFITS, EVEN IF inReach HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITED WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY AND ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, SHALL LAST FOR 1 YEAR.

This warranty gives you specific legal rights and you may also have other rights which vary by jurisdiction. Some states do not allow the exclusion or limitation of relief such as incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty applies to the original purchaser of the product ONLY.

REMINDER: Be sure to retain the sales receipt proving the date of your original purchase. This will be needed if warranty service is ever required. inReach reserves the right to refuse warranty if a receipt is not provided or if the receipt is incomplete/illegible.

Service Plan

Before you return a product, you must contact inReach Support at 207-846-8900. For the latest warranty and repair information, visit support.delorme.com.

Industry Canada certification

This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference.

EU regulatory conformance

DeLorme hereby declares that this inReach device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC, Directive 2002/95/EC, and Directive 2002/96/EC. The Declaration of Conformity made under Directive 1999/5/EC (HG nr.88/2003) is available for viewing at the following location in the EU community: manuals.delorme.com.

inReach Customer Service and Support

United States

Customer Service
For questions on returns, order status, or shipments.
Email: sales@delorme.com
Phone: 800-511-2459
(outside the U.S. call 207-847-1165)

Tech Support
Email: tech@delorme.com
Phone: 207-846-8900
Call Customer Service or Tech Support Monday-Friday, 9:00 a.m.–8:00 p.m. Eastern Time (US & Canada).

Canada

Find information on rate plans, activations, general information, and support at inreachcanada.com

Customer Service
inreachcare@roadpost.com

Tech Support
inreachtech@roadpost.com
Phone: 800-337-3155
Call Customer Service or Tech Support Monday-Friday, 9:00 a.m.–6:00 p.m. Eastern Time (US & Canada).

STAY CONNECTED AND SAFE ANYWHERE IN THE WORLD.

SOS Trigger an SOS in case of emergency and communicate back and forth with search and rescue personnel.

Send and receive 160 character text messages with GPS coordinates to any cell number or email address worldwide and post updates to Facebook and Twitter all from one device.

Adjustable tracking intervals allow you to track your trip and share your location, including GPS coordinates, elevation, altitude and speed.

Pairs with smartphone or tablet to access downloadable topographic maps and NOAA charts when outside of cellular coverage.

iridium CONNECTED Provides pole-to-pole coverage through the Iridium satellite network.

For more information visit
delorme.com/inReachSE