



# ClickView Online User Manual



# Contents

What is ClickView Online? .....	4
How do I find ClickView Online? .....	4
Understanding the ClickView Online Teacher Account Screen .....	6
Search.....	8
Locating content through Folders.....	9
The Web Player.....	10
Full screen viewing in ClickView Web player.....	10
Playlists .....	11
Creating a Playlist.....	11
Adding a program to a Playlist.....	12
Removing programs from a Playlist.....	13
Removing a Playlist .....	13
Sharing a Playlist .....	14
Favourites.....	15
Adding a video to your Favourites.....	15
Play a video in ClickView Exchange.....	16
Request a program to be downloaded.....	17
Sharing and adding a program to a Playlist in ClickView Exchange.....	17
ClickView Media Store .....	18
Previewing a Title.....	18
Purchasing a video .....	19
Workspace .....	20
Uploading content to your Workspace.....	20
Pending .....	21
Editing a program in Workspace.....	22
Managing your Workspace .....	23
Deleting a video in Workspace .....	23
Downloading Content as MP4 .....	23
Sharing videos within Workspace.....	24
Privacy Settings .....	24
Adding a program from Workspace to a Playlist .....	25
Make a link from a program in Workspace.....	25
Embed a program from Workspace.....	25

Albert .....	26
Using Albert.....	26
Adding additional curriculum links .....	27
Relevancy Ratings .....	27
ClickView Technical Support .....	28
Copyright Notice .....	28

## What is ClickView Online?

ClickView Online is a cloud-based platform that extends the reach of the ClickView resource beyond your local network. Videos from your ClickView Library are synchronised with ClickView Online and become accessible at home through any computer or mobile device. Teachers can add their own content recorded on mobile devices, add it to their ClickView Online Teacher Account and share this with students.

## How do I find ClickView Online?

Before you begin using ClickView Online, you will require a ClickView Online username and password.

If your username and password is based on your email address and a password you have created, you log into ClickView Online from this site:

<https://online.clickview.com.au>

If your institution has adopted Single Sign-On for ClickView Online you will need to login via the website created by your Systems Administrator with a different username and password.

If you are unsure if Single Sign-On has been setup in your institution, contact your Systems or ClickView Administrator.

## Reset passwords

If in the event you should forget your password, this is what you will need to do.

### **Reset password from ClickView Online homepage**

To reset a password:

1. Go to <https://online.clickview.com.au>
2. Click "Forgot your password?"
3. Enter your email address. An email will be sent to this address to reset your password
4. Go to your email account
5. Find reset password email
6. Click "Reset Password"
7. Enter new password when prompted

### **Single Sign-On**

If your school is using Single Sign-On (SSO) please ask your system administrator to reset your password for you.

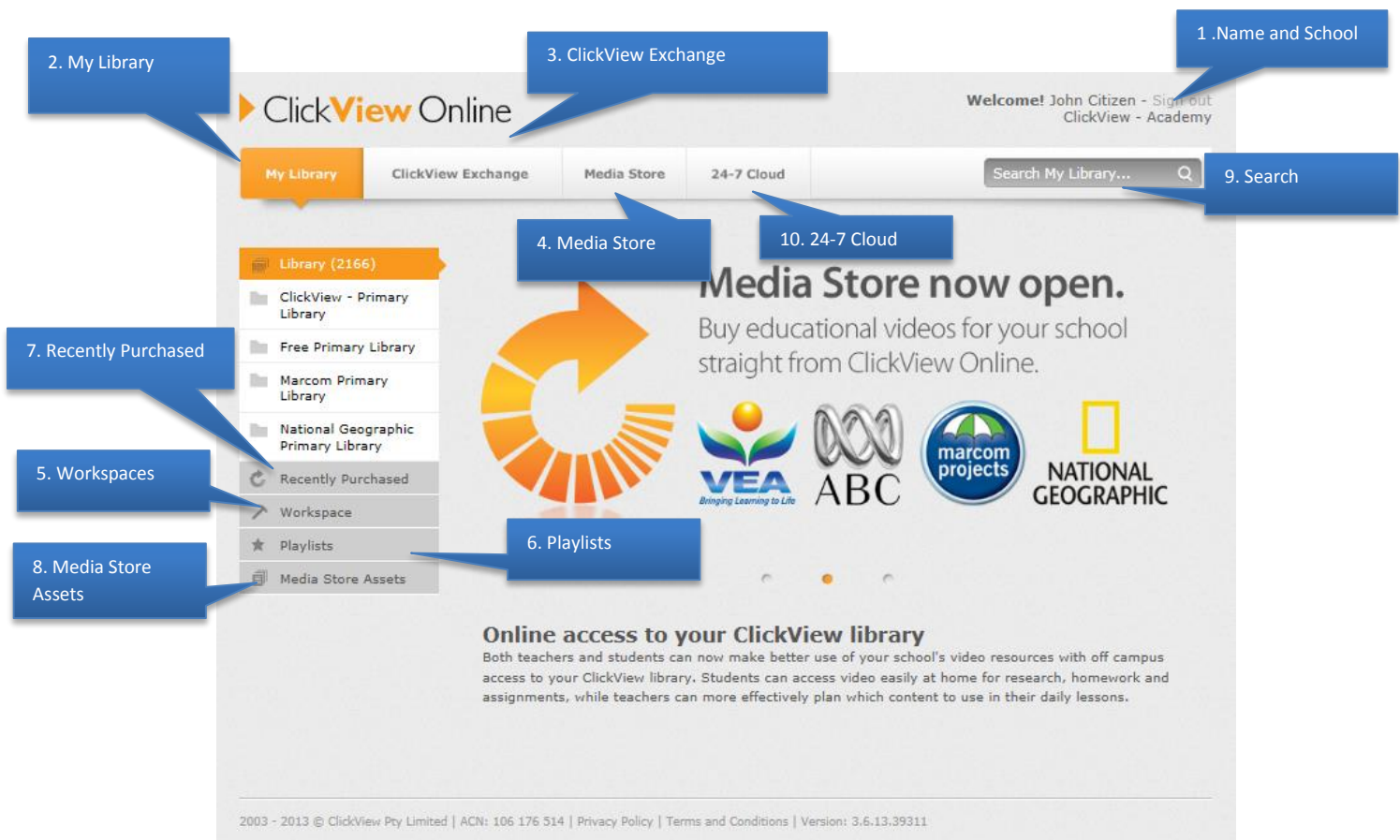
# Introduction to ClickView Online Teacher Accounts

A ClickView Online Teacher Account provide teachers with the ability to review, show and share content from a variety of sources, including their own school's video collection (My Library), the ability to preview and request content from other ClickView school's across Australia (ClickView Exchange) and to preview additional content available for purchase (ClickView Media Store). Teachers can also add their own digital video files (Workspace) and to organise and share content through (Share options and Playlists).

As ClickView Online is browser based and stores content in the Cloud, access is available both on and off school premises.

## Understanding the ClickView Online Teacher Account Screen

When you first enter your ClickView Online Teacher Account, the following screen will be visible.



1. Name and school
2. My Library – content that has been made available by the school. This also contains access to Workspaces, Playlists, Recently Purchased and Media Store Assets.
3. ClickView Exchange – Teachers can preview and request content uploaded by ClickView schools across Australia
4. Media Store – Teachers can preview and then purchase or request additional content to be added to the schools content collection.
5. Workspaces – Teachers can store and edit videos from ClickView Online or add their own digital files
6. Playlists – Teachers can create their own personalised folder structure and link videos from My Library or Workspace within them.
7. Recent Purchase – Shows any content that has been recently purchased from ClickView Media Store
8. Media Store Assets – Shows any content that has been purchased from ClickView Media Store, with the purchase date, price and content provider indicated.
9. Search – Search for content by using key words.
10. ClickView 24-7 Cloud – View, edit and share programs recorded from free-to-air TV. Optional product.

# Search

ClickView Online provides you with several ways to locate content including a search function or by browsing through subject folders.

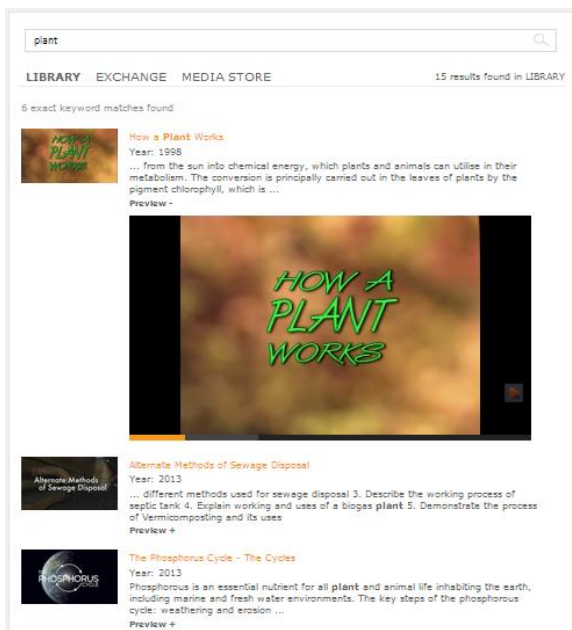
The search function is located in the top right corner of the school under your name and school details.

To use the search function:

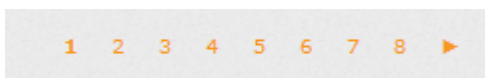
1. Go to search panel
2. Enter keyword
3. Press enter or click on the magnifying glass icon

Results will be sorted into three headings Library, Exchange and Media Store. Each result comes with a preview option to quickly review the content without having to click into the title.

4. Select heading
5. Click on orange title of desired program to watch the video



Please note, that there may be more than one page worth of results, and the page indicator at the bottom of the page will allow you to search through pages of possible titles.

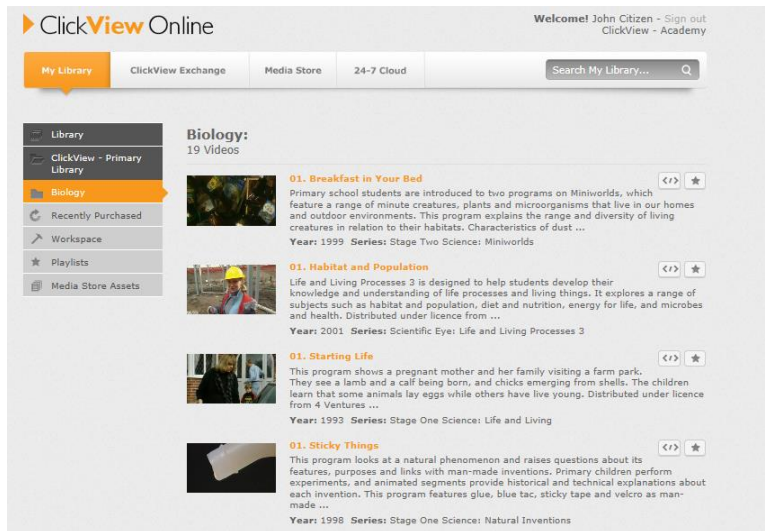




## Locating content through Folders

To find a title within the available folders:

1. Select the main area you wish to search (ie My Library, ClickView Exchange etc.)
2. Click on a folder
3. Click on subfolder if available
4. Scroll through available titles
5. Click on orange title to play video



The screenshot shows the ClickView Online interface. At the top, there is a navigation bar with tabs for "My Library", "ClickView Exchange", "Media Store", and "24-7 Cloud". A search bar is located on the right side of the navigation bar. Below the navigation bar, there is a sidebar on the left with a tree view of folders: "Library", "ClickView - Primary Library", "Biology" (highlighted in orange), "Recently Purchased", "Workspace", "Playlists", and "Media Store Assets". The main content area displays the "Biology" folder, which contains 19 videos. Four video titles are visible, each with a thumbnail image, a title, a description, and a "Year" and "Series" field. The titles are: "01. Breakfast in Your Bed", "01. Habitat and Population", "01. Starting Life", and "01. Sticky Things". Each title has a play button icon and a star icon to its right.

ClickView Online

Welcome! John Citizen - Sign out  
ClickView - Academy

My Library ClickView Exchange Media Store 24-7 Cloud Search My Library...

Library  
ClickView - Primary Library  
Biology  
Recently Purchased  
Workspace  
Playlists  
Media Store Assets

**Biology:**  
19 Videos

**01. Breakfast in Your Bed**  
Primary school students are introduced to two programs on Miniworlds, which feature a range of minute creatures, plants and microorganisms that live in our homes and outdoor environments. This program explains the range and diversity of living creatures in relation to their habitats. Characteristics of dust ...  
Year: 1999 Series: Stage Two Science: Miniworlds

**01. Habitat and Population**  
Life and Living Processes 3 is designed to help students develop their knowledge and understanding of life processes and living things. It explores a range of subjects such as habitat and population, diet and nutrition, energy for life, and microbes and health. Distributed under licence from ...  
Year: 2001 Series: Scientific Eye: Life and Living Processes 3

**01. Starting Life**  
This program shows a pregnant mother and her family visiting a farm park. They see a lamb and a calf being born, and chicks emerging from shells. The children learn that some animals lay eggs while others have live young. Distributed under licence from 4 Ventures ...  
Year: 1993 Series: Stage One Science: Life and Living

**01. Sticky Things**  
This program looks at a natural phenomenon and raises questions about its features, purposes and links with man-made inventions. Primary children perform experiments, and animated segments provide historical and technical explanations about each invention. This program features glue, blue tac, sticky tape and velcro as man-made ...  
Year: 1998 Series: Stage One Science: Natural Inventions

## The Web Player

The Web Player allows you to watch your videos through ClickView Online. Within its frame there are several useful options to maximise your viewing experience.

1. Video title and Chapter name
2. Full screen – Expands the video to full screen
3. Volume – Increases or decreases the sound of the video
4. Resolution – Allows user to change resolution of the video
5. Chapters – Allows a user to play a specific chapter
6. Worksheets – Allows the user to download any associated worksheets that are provided with the video
7. Closed Captions – Turns captions on or off if available
8. Time counter – Allows user to see or high speed scrub to a location/time point within the chapter
9. Previous chapter and Next chapter
10. Pause/Play – Allows the user to pause or play the video



### Full screen viewing in ClickView Web player

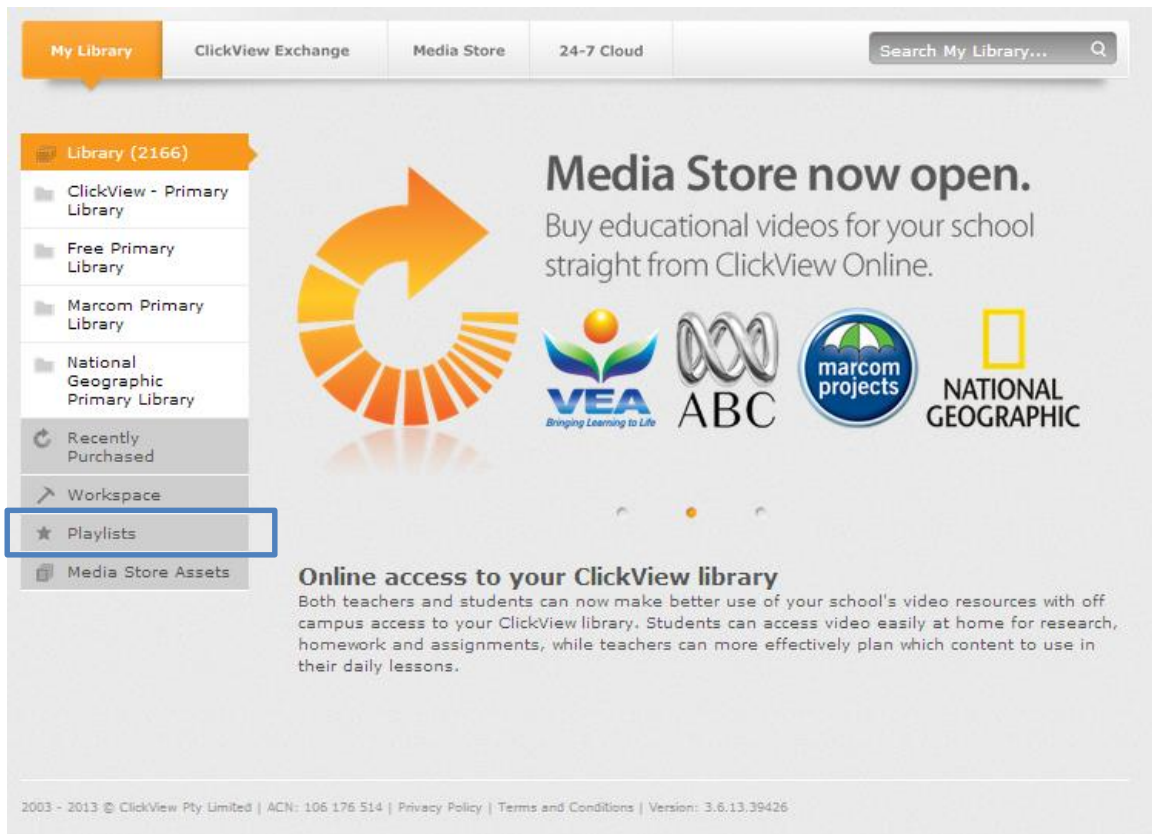
To make the web player functions visible, move your cursor onto the web player screen.

To remove the functions for a clearer display, simply move the cursor away from the web player screen.

## Playlists

The Playlist function allows an individual teacher to create personalised lists or folders which they can populate with videos within ClickView Online for organisation and for sharing.

The main playlist screen can be found in the section underneath the My Library Tab.




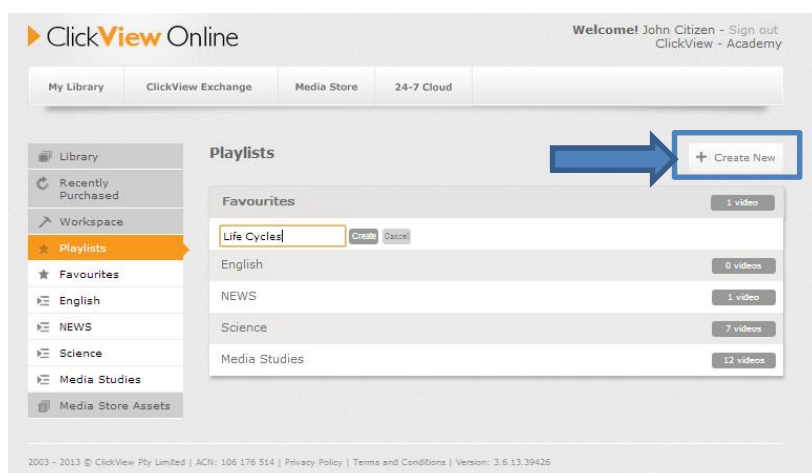
The screenshot shows the ClickView Online interface. At the top, there are navigation tabs: 'My Library' (selected), 'ClickView Exchange', 'Media Store', and '24-7 Cloud'. A search bar is located on the right. The left sidebar contains a list of library categories: 'Library (2166)', 'ClickView - Primary Library', 'Free Primary Library', 'Marcom Primary Library', 'National Geographic Primary Library', 'Recently Purchased', 'Workspace', 'Playlists' (highlighted with a blue arrow), and 'Media Store Assets'. The main content area features a large orange circular graphic and a banner for 'Media Store now open.' with logos for VEA, ABC, marcom projects, and NATIONAL GEOGRAPHIC. Below the banner, there is a section titled 'Online access to your ClickView library' with a brief description.

### Creating a Playlist

To create a Playlist

1. Go to the My Library Tab
2. Click "Playlist"
3. Click "+ Create New"
4. Name playlist
5. Click "Create"


Once you have created a Playlist, you are able to populate them by clicking on the  next to video titles found in My Library, ClickView Exchange and in Workspaces.




## Adding a program to a Playlist

This feature will allow you to add a video to a playlist, which can then be viewed or shared with others.

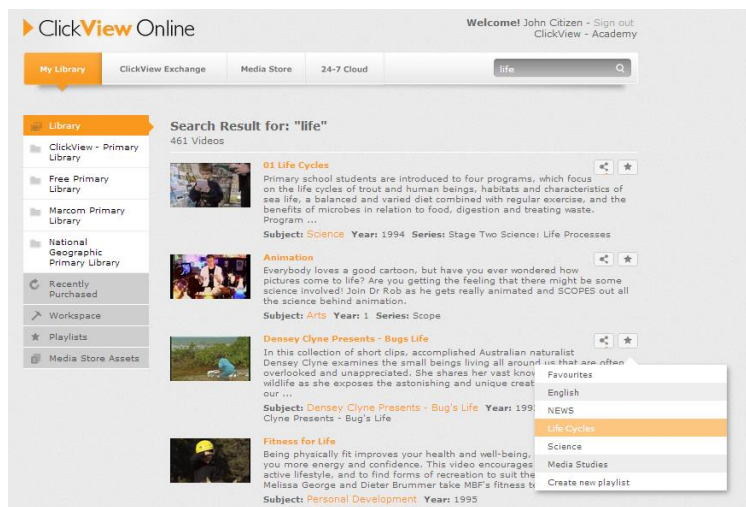
To add a title to a playlist:

1. Locate the program
2. Press the  icon
3. Click on the Playlist you wish to add the program to

If a suitable playlist does not exist, a new Playlist can be created by:

1. Press the icon 
2. Select "Add new playlist"
3. Name new playlist title

The title can then be added to the new playlist.




## Removing programs from a Playlist

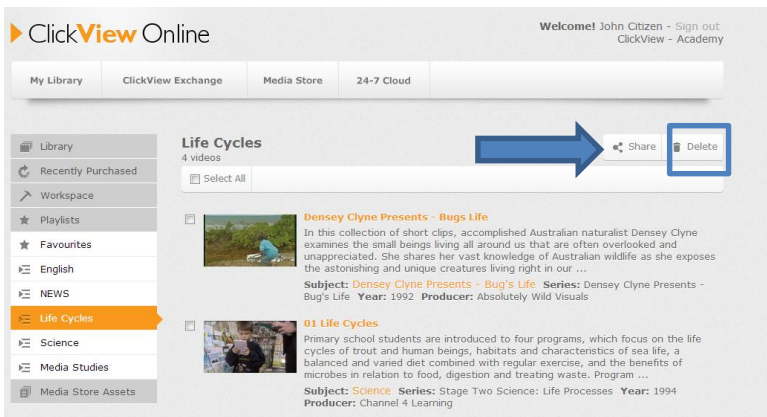
If you wish to remove a video from a playlist

1. Go to My Library
2. Click on "Playlist"
3. Click on the title of the playlist
4. Tick the box next to the program you wish to remove
5. Click on "remove"

## Removing a Playlist

To remove a playlist:


1. Go to My Library
2. Click "Playlist"
3. Click on title of playlist
4. Click  Delete

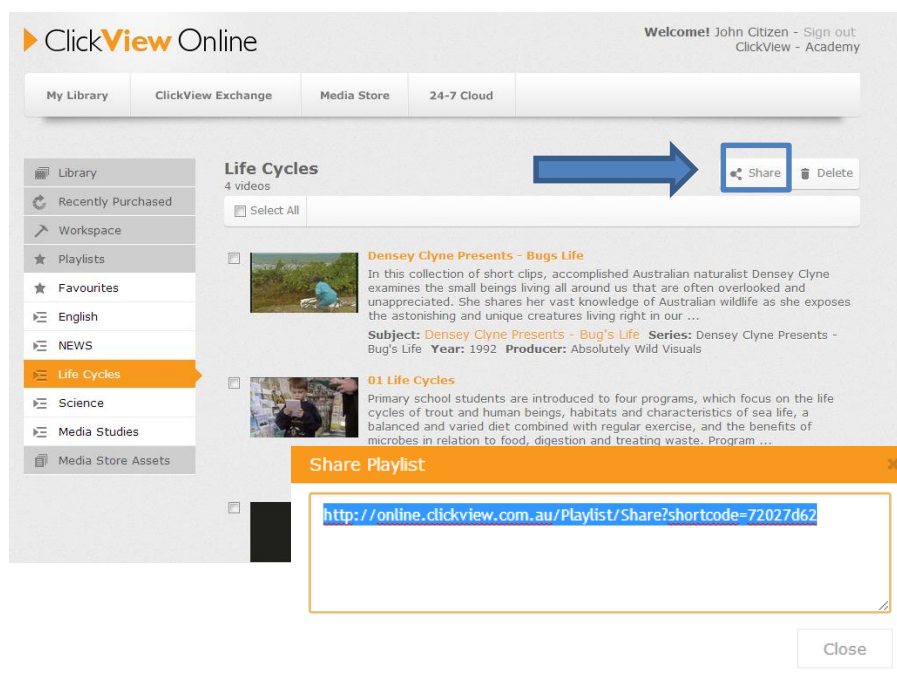


## Sharing a Playlist

The benefit of having personalised playlists is that the list can be shared with others at your school. Students and teachers will require a ClickView Online account to view any shared content.

To share a playlist:

1. Go to My Library
2. Click on "Playlists"
3. Click title of Playlist
4. Click Share icon 
5. Copy Share link
6. Paste in worksheet, email or learning management system.




## Favourites

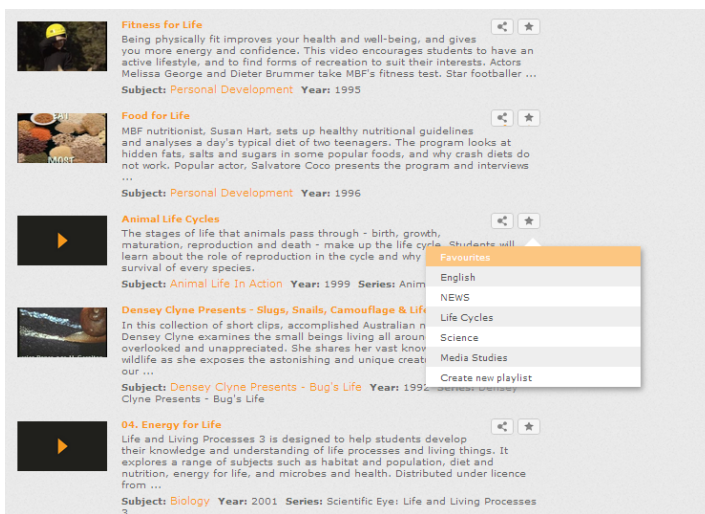
Favourites is a playlist where you can add videos you wish to keep track of or that are of important use for quick retrieval and viewing.

## Adding a video to your Favourites

If you wish to add a video to your favourite list:

1. Locate a program
2. Click the icon 
3. Select the favourites folder

The program will then be placed in the Favourite folder.



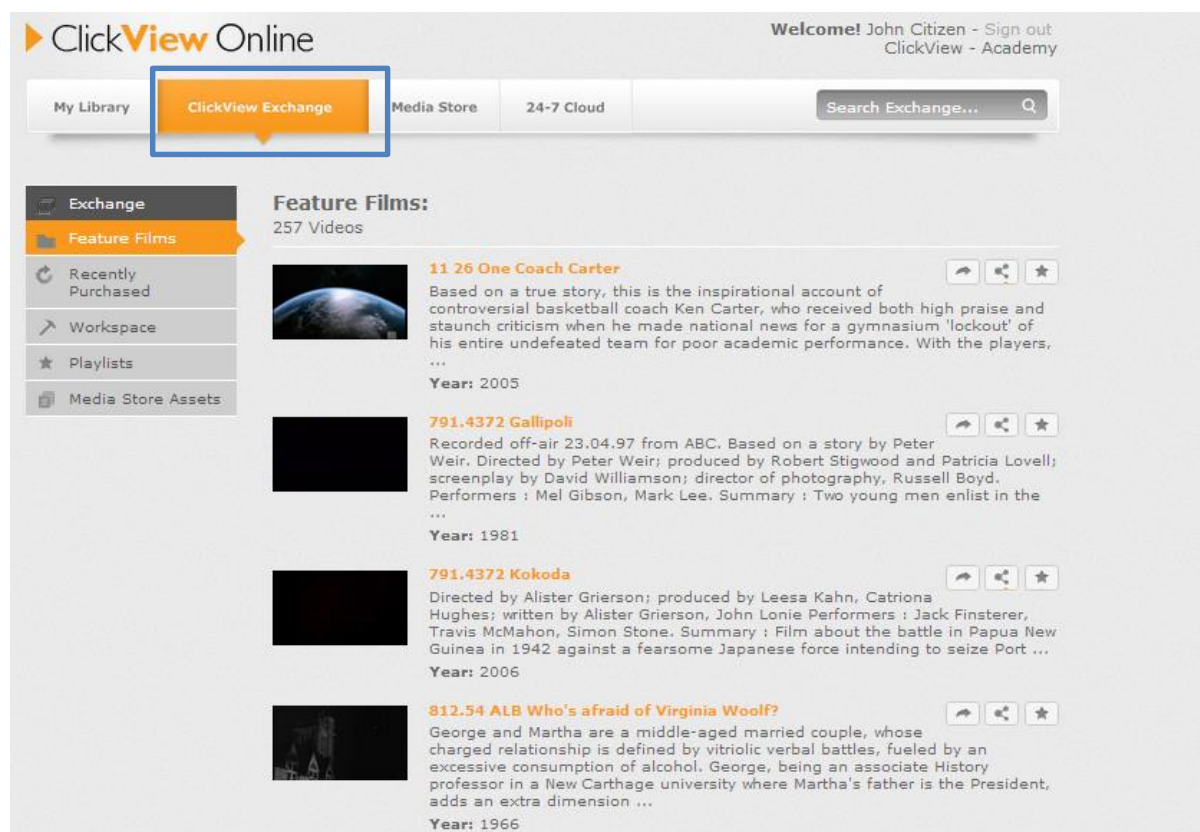
The screenshot displays a list of video resources. Each entry includes a thumbnail, a title, a brief description, and metadata such as subject and year. A dropdown menu is open over the 'Animal Life Cycles' video, showing a 'Favourites' folder and a 'Create new playlist' option. The 'Favourites' folder is highlighted, indicating it is the selected destination for the video.

Title	Description	Subject	Year	Series
<b>Fitness for Life</b>	Being physically fit improves your health and well-being, and gives you more energy and confidence. This video encourages students to have an active lifestyle, and to find forms of recreation to suit their interests. Actors Melissa George and Dieter Brummer take MBF's fitness test. Star footballer ...	Personal Development	1995	
<b>Food for Life</b>	MBF nutritionist, Susan Hart, sets up healthy nutritional guidelines and analyses a day's typical diet of two teenagers. The program looks at hidden fats, salts and sugars in some popular foods, and why crash diets do not work. Popular actor, Salvatore Coco presents the program and interviews ...	Personal Development	1996	
<b>Animal Life Cycles</b>	The stages of life that animals pass through - birth, growth, maturation, reproduction and death - make up the life cycle. Students will learn about the role of reproduction in the cycle and why survival of every species.	Animal Life In Action	1999	Anim
<b>Densley Clyne Presents - Slugs, Snails, Camouflage &amp; Life</b>	In this collection of short clips, accomplished Australian filmmaker Densley Clyne examines the small beings living all around us, often overlooked and unappreciated. She shares her vast knowledge of wildlife as she exposes the astonishing and unique creatures of our world.	Densley Clyne Presents - Bug's Life	1999	
<b>04. Energy for Life</b>	Life and Living Processes 3 is designed to help students develop their knowledge and understanding of life processes and living things. It explores a range of subjects such as habitat and population, diet and nutrition, energy for life, and microbes and health. Distributed under licence from ...	Biology	2001	Scientific Eye: Life and Living Processes



# ClickView Exchange

ClickView Exchange allows teachers to view free-to-air content uploaded by ClickView schools across Australia. This sharing community can help a school to increase the number of titles available in their school's digital video collection. If a teacher wishes, a request can be sent to the ClickView Manager for the program to be downloaded locally or added by the teacher to their personal playlist.



## Play a video in ClickView Exchange

To play a video

1. Click the ClickView Exchange tab
2. Search for program
3. Click the orange title
4. Play video

The ClickView Exchange also provides some other options for the titles.

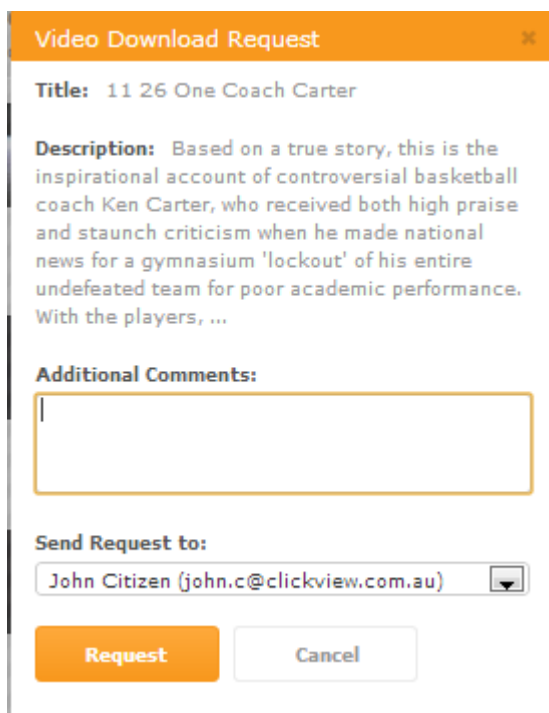


## Request a program to be downloaded

This icon allows you to request for the program to be downloaded to the ClickView Library Server for viewing by students

1. Watch program
2. Click on this icon 
3. Fill out additional comments field
4. Select email address of your ClickView Manager under send request to drop-down list
5. Press Request

An email will then be sent to your ClickView Manager for review.




The screenshot shows a dialog box titled "Video Download Request" with a close button (X) in the top right corner. The dialog contains the following information:


- Title:** 11 26 One Coach Carter
- Description:** Based on a true story, this is the inspirational account of controversial basketball coach Ken Carter, who received both high praise and staunch criticism when he made national news for a gymnasium 'lockout' of his entire undefeated team for poor academic performance. With the players, ...
- Additional Comments:** A text input field with a vertical cursor at the beginning.
- Send Request to:** A dropdown menu showing "John Citizen (john.c@clickview.com.au)" with a downward arrow.
- At the bottom, there are two buttons: "Request" (orange) and "Cancel" (white with grey border).

## Sharing and adding a program to a Playlist in ClickView Exchange

To share a program:

1. Locate the program
2. Press the  icon
3. Copy the link or embed information
4. Paste into appropriate interface (i.e. worksheet, email, webpage or LMS).

To add a title to a playlist:

1. Press the  icon
2. Click on the Playlist you wish to add the program to

# ClickView Media Store

ClickView Media Store allows you to preview, request or purchase (if function is available) additional content to add to your school's ClickView digital video collection. To search for available content you can use the search feature, search subject folders or search by Distributors.

ClickView Online

Welcome! John Citizen - Sign out  
ClickView - Academy

My Library ClickView Exchange **Media Store** 24-7 Cloud

Search Media Store... Search

Subject

Distributor

Subjects

Distributors

Aslan Productions

Astrovisuals

Australian Broadcasting Corporation

Australian Children's Television Foundation

Beyond Productions

Brightmind

Classroom Video

ClickBoogie

Content Mint

Dramatic Media

gettyimages®

Thousands of premium clips to enhance your lesson plan.

Top titles on the Media Store

Enterprise & Entrepreneurs

Life in Medieval Europe: Feudal System, Farming

Conflict in the Modern World: The Origins of World War 1 & World War 2

A Short History of Convict Australia

## Previewing a Title

Before purchasing or requesting a program to be purchased, you are able to preview the title.

To preview the video, click on the play button found on the image of the video.



## Purchasing a video

The screenshot shows the ClickView Online Media Store interface. At the top, it says 'ClickView Online' and 'Welcome! John Citizen - Sign out ClickView - Academy'. Below this are navigation tabs: 'My Library', 'ClickView Exchange', 'Media Store' (which is highlighted), and '24-7 Cloud'. There is a search bar labeled 'Search Media Store...'. On the left, there is a 'Subjects' sidebar with a list of categories: Arts, Biology, Careers, Chemistry, Civics and Citizenship, Economics and Business, English, Fashion, Food Technology, and Geography. The main content area displays the video title 'Life in Medieval Europe: Feudal System, Farming, Food and Home' with a 'History' tag. Below the title is a video preview image showing a medieval village scene. To the right of the preview is a 'Buy Video AU\$113.64' button. Further right, there is a table of metadata:

<b>Subject</b>	History
<b>Audience</b>	Middle Primary - Middle Secondary
<b>Classification</b>	G
<b>Duration</b>	24 Minutes
<b>Production Year</b>	2001
<b>Distributor</b>	VEA
<b>Global ID</b>	5371
<b>Closed Caption</b>	Not Available

Below the metadata is a 'Description' section:

**Description**  
This medieval epic is set in a village, circa 1350. The drama unfolds through a series of characters who tell their stories of life in the middle ages. These include the baker, the herbalist, the Reeve, the landless labourer, the medicus and the Lord of the Manor. The actors are all experts in medieval history and a living medieval village is used as the set.

To purchase:

1. Press "Buy Video" button below the title preview screen.
2. Agree to the terms and conditions
3. Add Purchase order number (optional)
4. Press purchase

An email will be sent to purchaser and an invoice will be sent to the school shortly.

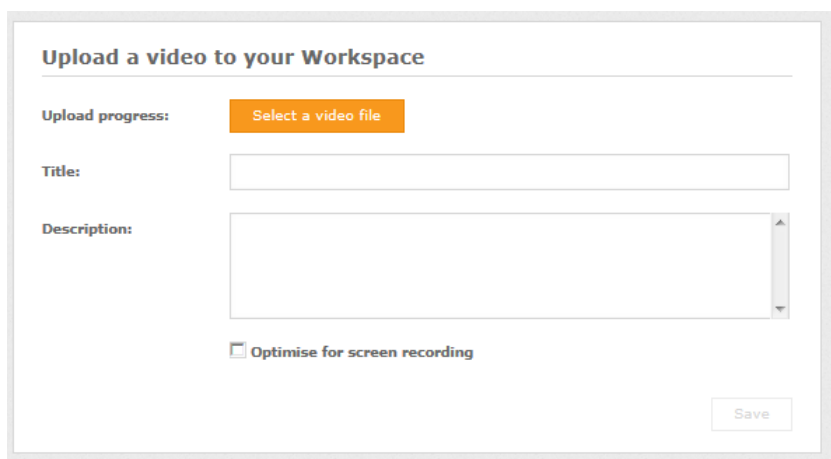
The title will be immediately available for viewing through the Recently Purchased tab under My Library.

## Workspace

Workspace provides the ability for teachers to upload, edit store and share their own videos with other teachers and students from your school. Workspace can be found beneath the My Library Tab.

### Uploading content to your Workspace

Workspace can allow you to add your existing digital video content in a variety of file types including MP4, MOV, WMV and AVI.



The screenshot shows a web form titled "Upload a video to your Workspace". At the top, there is a section for "Upload progress:" with a button labeled "Select a video file". Below this are two text input fields: "Title:" and "Description:". At the bottom of the form, there is a checkbox labeled "Optimise for screen recording" and a "Save" button.

To upload your own content:

1. Go to Workspace
2. Click on "Upload"
3. Add title and description
4. Click on "Select Video File"
5. Find file
6. Click on "Open"
7. Wait until file loads and status bar reaches 100%
8. Press "Save Changes"

Video files uploaded to your Workspace can now be 'optimised for screen recording'. This option is suitable for videos which are recordings of screencasts/webinars or on-screen demonstrations/tutorials. It allows a smaller version of the video to be available online without compromising quality.

This message will appear if your file has been successfully saved. When you return to your workspace your video will be in the pending folder.

Successfully Saved.

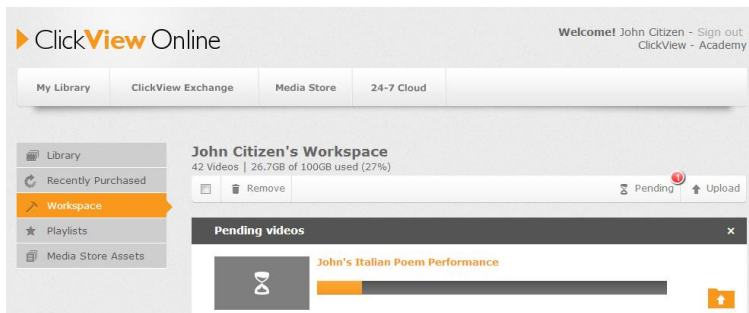
Please allow up to 20 minutes for this video to appear in your Workspace.

[Return to your Workspace](#)

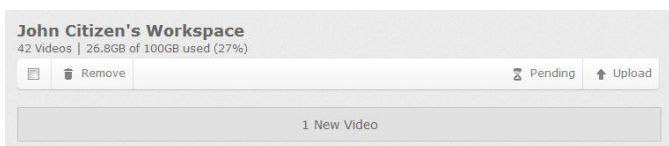
## Pending

Once you have saved your file, the file will appear temporarily pending whilst it is processing. The number of videos pending is indicated by a number in a red dot that appears above the pending button. The speed at which videos are processed will depend on the size of the video file and your current internet connection.

To view the progress of the video in the pending folder, click on the pending icon.



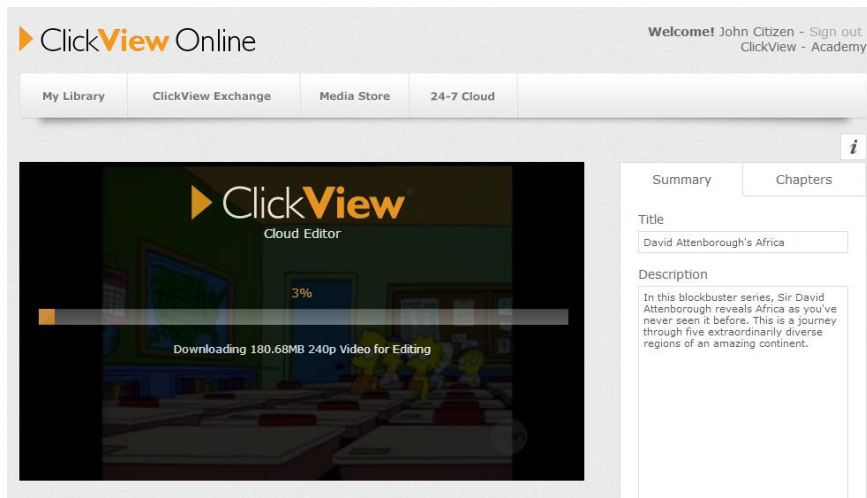
When the process has finished, you will be alerted that a new video is ready with a clickable grey alert indicating that one new video is ready.




You will also be sent an email letting you know that the video is now ready to use.

## Editing a program in Workspace

If a program has been previously unedited, ClickView Cloud Editor can be used to edit a program.

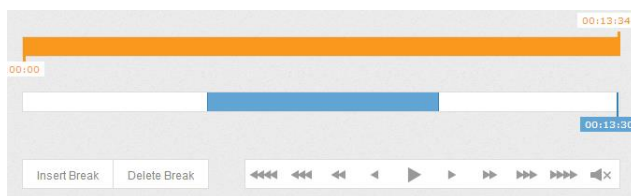


To edit a program:

1. Tick the box next to the program
2. Click Edit 

This will open the ClickView Cloud Editor. The blue bar beneath the ClickView Cloud editor is your main editing bar

3. Left mouse click and hold the time indicator and drag to the start point of the segment of program you wish to edit
4. Click Insert break
5. Left mouse click and hold the time indicator and drag to the end point of the segment of program you wish to edit.
6. Click Insert break
7. Double click on the segments you wish to remove or not keep. They will turn white
8. Rename title of program and chapter names
9. Press "Save"




## Managing your Workspace

As you have a limited amount of Cloud storage available to you, you may need to remove videos from your Workspace to make space for new content.

### Deleting a video in Workspace

To delete any videos within the Workspace


1. Click on the tick box next to the video title
2. Click remove  Remove

You will be asked by your browser if you are sure you wish to proceed with the removal of this video. When prompted, select yes.

### Downloading Content as MP4

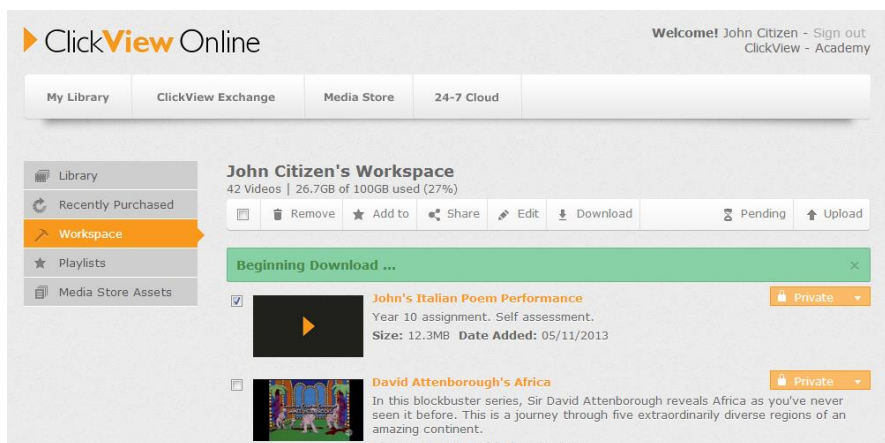
If you do not wish to delete content, you have the option of downloading a version to MP4

To download a video as MP4

1. Tick box next to video title
2. Click Download icon  Download
3. Select "Download as MP4"

The browser will then begin to download the file indicated by the green "Beginning Download strip that appears on the Workspace screen.

When complete, your browser will indicate where you can retrieve your file.



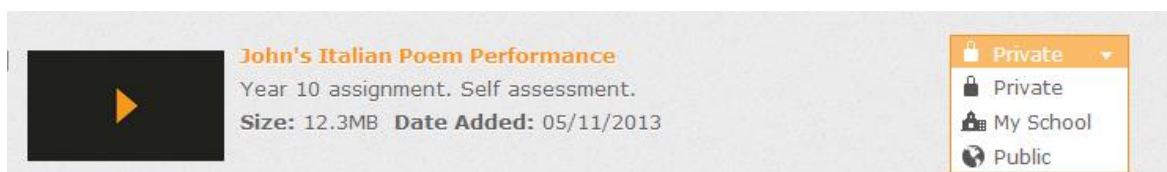
The screenshot shows the ClickView Online interface. At the top, it says "ClickView Online" and "Welcome! John Citizen - Sign out ClickView - Academy". Below this is a navigation bar with "My Library", "ClickView Exchange", "Media Store", and "24-7 Cloud". On the left is a sidebar with "Library", "Recently Purchased", "Workspace" (highlighted), "Playlists", and "Media Store Assets". The main content area is titled "John Citizen's Workspace" and shows "42 Videos | 26.7GB of 100GB used (27%)". There are action buttons: "Remove", "Add to", "Share", "Edit", "Download", "Pending", and "Upload". A green "Beginning Download ..." bar is visible. Below it are two video entries: "John's Italian Poem Performance" (Year 10 assignment, Self assessment, Size: 12.3MB, Date Added: 05/11/2013) and "David Attenborough's Africa" (In this blockbuster series, Sir David Attenborough reveals Africa as you've never seen it before. This is a journey through five extraordinarily diverse regions of an amazing continent. Size: 6MB, Date Added: 31/10/2013). Both have "Private" status indicators.

## Sharing videos within Workspace

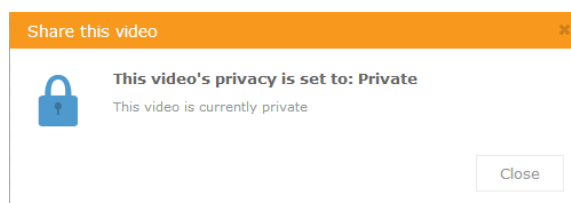
When a video is added to your Workspace it can be shared with others at your school in a variety of ways, through playlists, links and embed links. However, before you begin sharing you need to adjust the privacy setting for each program within your Workspace.

### Privacy Settings

Each video has a privacy level. Before a video can be shared, you need to adjust the privacy level to reflect how you wish to use and share the content. You have three options: Private, My School and Public



Private indicates that no one else can see the content except for you. This is the default setting. If you try to share content that is set to private you will see this message



My School restricts access to only those that have a ClickView online account from your school.



Public allows anyone to view your content.


To change privacy settings

1. Click on the  drop down list
2. Choose your option





## Adding a program from Workspace to a Playlist


To add a program to a playlist:

1. Locate video title
2. Tick the box next to the title
3. Press the  Add to icon
4. Select the Playlist you wish to add the title to

## Make a link from a program in Workspace


1. Locate video title
2. Tick the box next to the title
3. Press the  Share icon
4. Copy the top link
5. Paste the link

Share this video 

 **This video's privacy is set to: Just my school**  
This video can be viewed by anyone who is from the same school as you.


Link to this video:

## Embed a program from Workspace

1. Locate video title
2. Tick the box next to the title
3. Press the  Share icon
4. Copy the embed link
5. Paste the link

Embed this video: - Hide embed options

```
<iframe frameborder="0" allowfullscreen webkitallowfullscreen
```

Video size:   Autoplay this video:

# Albert

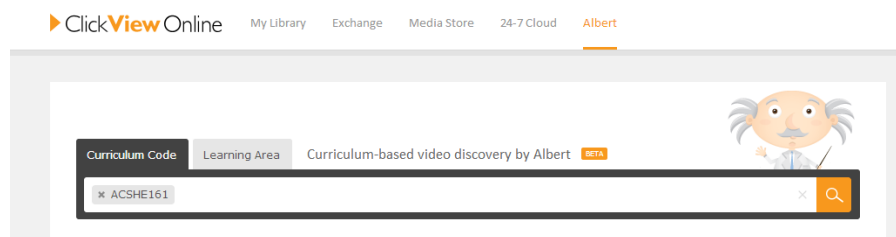
Albert is ClickView's Curriculum Specialist. Albert helps teachers find the perfect video using Australian Curriculum codes and learning areas. Albert will search for any relevant content in a school's Library, the Exchange and in Media Store. Albert can be found next to the Search tab in a ClickView Online Teacher Account.

## Using Albert

There are two main ways of using Albert. The first is by entering specific curriculum codes. The next is searching by learning areas.

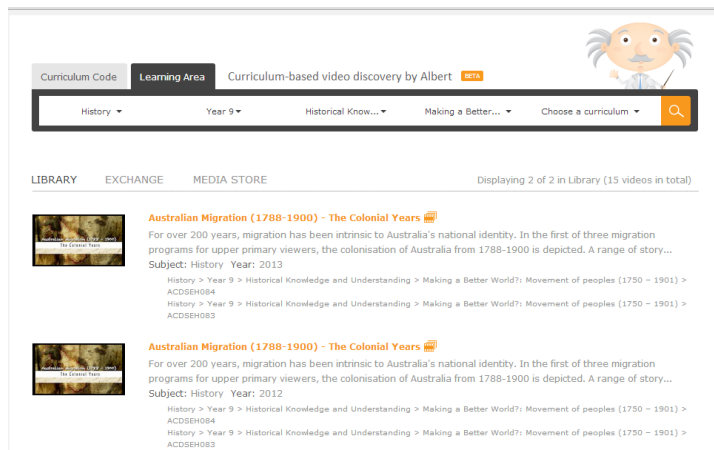
To search a particular curriculum outcome:

1. Click on the Albert link
2. Select Curriculum Code tab
3. Enter curriculum code or multiple codes
4. Press the magnifying glass
5. Select results in either Library, Exchange or Media Store.
6. Click on program title to play video.



To search by subject area:

1. Click on Learning Area tab
2. Select subject from drop down list
3. Select year level from drop down list
4. Select from strand, and curriculum code (if known)
5. Press the magnifying glass
7. Select results in either Library, Exchange or Media Store.
8. Click on program title to play video.



## Adding additional curriculum links

Teachers can link titles in their school's ClickView library or added from ClickView 24-7 Cloud, ClickView Exchange or Media Store to a curriculum code.

To map a video to a curriculum code:

1. Click on the video title
2. Select the Add Curriculum link button
3. Click on "Add New Link"
4. Map the video by selecting the appropriate subject areas, year levels, streams and code.
5. Press "Save Selected Codes"

This link will now be made available to other teachers in your school.

## Relevancy Ratings

As a teacher you can endorse the strength or relevancy of the curriculum link to the content by rating the relevancy of the content to the curriculum code. This is achieved by selecting a star rating. One star indicates that the video is not relevant to the chosen outcome, five stars indicates a completely relevant video for the chosen outcome.

To endorse a video by using relevancy rating:

1. Click on a video title
2. Click on the number of stars you wish to give each code.



As more connections and links are rated, the titles with the stronger results will appear more predominately when searched.

## ClickView Technical Support

For more information go to the ClickView Website [www.clickview.com.au](http://www.clickview.com.au)

If you require Technical Support contact our team on 02 9509 2600.

## Copyright Notice

Copyright 2014 ClickView Pty. Ltd. ABN: 78 106 175 514 - All rights reserved. ClickView, ClickView 24-7 Cloud, ClickView Live, ClickView Exchange, ClickView Library Manager, ClickView Player, ClickView Media Store and ClickView Online are trademarks or registered trademarks of ClickView Pty. Ltd. in Australia and/or other countries. All other product and company names mentioned herein may be trademarks or registered trademarks of their respective owners. ClickView reserves the right to change technical specifications and design at any time without notice.