



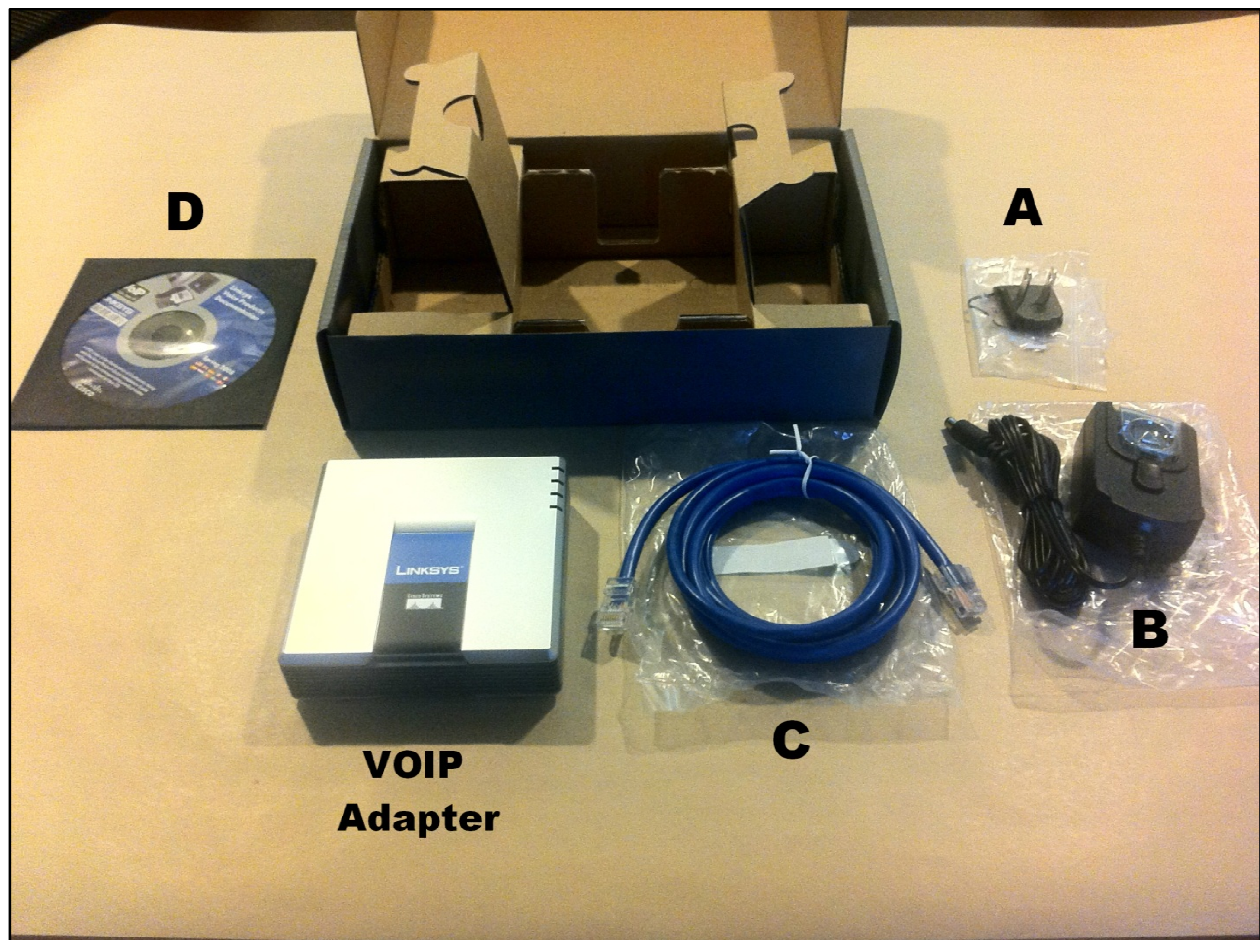
## Physical Setup Guide

Setting up your new VOIP adapter is a simple process with no computer or networking knowledge required. All configuration and setting changes have already been done. Simply follow the below instructions and once completed your new phone should be working!

**Note:** The disc (**D**) included in the package does not need to be run on your computer. It only contains the manufacturer user manual for the device. This guide should be used instead of any information from the disc as it may override important settings and cause your phone not to work. Any changes made to the settings in the VOIP adapter after shipment will not be responsibility of Silo Wireless.

### Unboxing the Equipment

Upon opening the box you should find the below items:



Attach the prong adapter (**A**) into the power supply (**B**). You can then plug the small end of the power supply into the power port on the back of the VOIP adapter, and plug the prong end into your home's power receptacle.

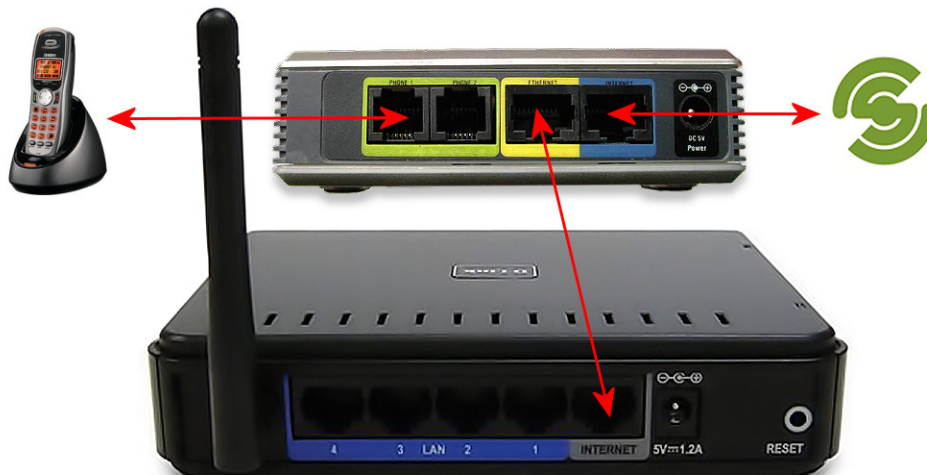
# Physical Setup Guide

**Note:** When your home has no power, your Silo Phone will not work. To help minimize the impact of power outages we strongly suggest Silo Phone customers to invest in an uninterruptable power supply (also called a UPS or battery backup). You would plug the VOIP adapter as well as your Internet equipment into this device, and in the event of a power outage it would power this equipment off of the battery, extending the window of use on your phone service. In the event that the battery runs out of power before Hydro is restored, or that our broadcast tower is without Hydro as well (leaving you without Internet), you can choose to set up a phone number for your Silo Phone calls to forward to (such as a cell phone). This will ensure that if for whatever reason your VOIP adapter cannot be reached by our systems you won't miss any calls, even if you are without power or Internet service.

## Do You Have a Router?

If **yes**, follow the below instructions and diagrams for setup. If **no**, skip to *page 3* for instructions illustrating setup to a single computer.

1. Locate your wireless router and unplug the cable currently plugged into its "INTERNET" (may also be labeled "WAN") port. This is the cable coming from your Internet connection (represented by Silo logo in diagram).
2. Plug this cable into the "INTERNET" port on your VOIP adapter.
3. Take the network cable (C) and plug one end into the "ETHERNET" port on the VOIP adapter, and plug the other end into the "INTERNET" (may also be labeled "WAN") port on your router.
4. Reboot your wireless router by unplugging its power cable and plugging it back in.
5. Plug your telephone\* into the "PHONE 1" port on the VOIP adapter.



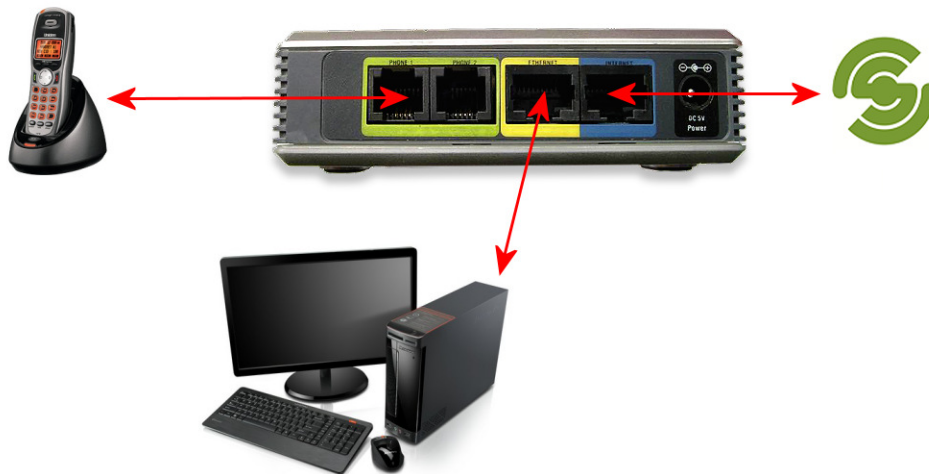
At this point your home network should have Internet as before, and your Silo Phone is ready to use!

\* Interested in tying Silo Phone into your home's existing telephone wiring? We can help! Contact us at (519) 449-5656 ext. 611, or e-mail [support@silowireless.com](mailto:support@silowireless.com) for more details!

# Physical Setup Guide

## *Setup to a Single Computer*

1. Look at the back of your computer and find where the network cable coming from the Internet equipment is plugged in. Unplug this cable from the back of your computer.
2. Plug this cable (represented by Silo logo in diagram) into the "INTERNET" port on your VOIP adapter.
3. Take the network cable (**C**) and plug one end into the back of your computer where the Internet connection used to be plugged in, and plug the other end into the "ETHERNET" port on the VOIP adapter.
4. Reboot your computer if your Internet connection does not return on its own within one minute (this will force the computer to grab a new IP address from the VOIP adapter).
5. Plug your telephone\* into the "PHONE 1" port on the VOIP adapter.



At this point your computer should have Internet as before, and your Silo Phone is ready to use!

\* Interested in tying Silo Phone into your home's existing telephone wiring? We can help! Contact us at (519) 449-5656 ext. 611, or e-mail [support@silowireless.com](mailto:support@silowireless.com) for more details!