



SKIP-AWAY PRO™

User's Manual

Covers getting to know your machine,
repairing an optical disc, maintenance,
menus, displays, & warranty coverage.

FOR SUPPORT INFORMATION

www.venmill.com

or

508-278-0091

866-864-0210

TOLL FREE

FOR NON-NORTH AMERICAN SERVICE
PLEASE CALL YOUR REGIONAL DISTRIBUTOR
If uncertain please contact sales@venmill.com

venmill industries

WARRANTY: VenMill Industries, Inc. (“VenMill”) warrants its SKIP-AWAY Pro™ product against defects in materials and workmanship under normal use for a period beginning on the date of retail purchase (the “Purchase Date”) by the original end-user purchaser (the “Purchaser”) and ending on or upon the first to occur of (i) the first anniversary of the Purchase Date or (ii) one hundred (100) hours of product operation as measured by the product’s internal usage tracking system (“Warranty Period”). If a product defect arises and a valid warranty claim is received by VenMill within the Warranty Period, at its option, VenMill will either (1) repair the defect at no charge, using new or refurbished replacement parts, (2) exchange the product with a new or refurbished functionally equivalent product, or (3) refund the purchase price of the product. A replacement product or part assumes the remaining warranty of the original product. When a defective product or part is exchanged, or a refund of the purchase price is given, the applicable defective product or part will become VenMill’s property and returned to VenMill at VenMill’s request.

WARRANTY EXCLUSIONS AND LIMITATIONS: This Limited Warranty applies only to SKIP-AWAY Pro™ units manufactured by or for VenMill that can be identified by the “VenMill” trademark, trade name, or logo affixed to them, and the unit lot number.

This Limited Warranty does not apply: (a) to damage caused by failure to follow care and usage instructions supplied with the product or improper maintenance; (b) to damage caused by accident, abuse, misuse, neglect, flood, fire, lightning, earthquake, or other external or natural causes (such as electrical fluctuations or power failure); (c) to damage caused by operating the product outside the permitted or intended uses described by VenMill; (d) to damage caused by service, repair, or product modifications performed by anyone not authorized by VenMill; (e) to damage sustained during shipment; (f) to a product or part that has been modified to significantly alter functionality or capability; (g) to consumable parts, unless damage has occurred due to a defect in materials or workmanship; (h) to a product with a defaced or removed VenMill lot number; (i) to a product used for commercial purposes or other non-personal purposes (such as in a video store, library, pawn shop, hotel, or office); or (j) to a product offered for rental.

No VenMill reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, VENMILL SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF VENMILL CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY VENMILL IN ITS SOLE DISCRETION.

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FOR PURCHASERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. Some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to the Purchaser. This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights that vary by country, state or province. This Limited Warranty is governed by and construed under the laws of the country in which the product purchase took place.

OBTAINING WARRANTY SERVICE: To obtain warranty service for the SKIP-AWAY Pro™ product, the Purchaser needs to contact regional distributor, or if in North America, VenMill customer service during the Warranty Period either by phone at 800.928.0090 or 866-864-0210 or by email to support@venmill.com. In order for VenMill to process a warranty claim, the Purchaser will need to provide to VenMill a copy of the dated sales receipt for the product, the Purchaser’s name and address, the product lot number and a description of the problem. If the Purchaser’s claim appears to meet the criteria for warranty service, the Purchaser will be given a return material authorization number (RMA). Upon the issuance of the RMA to the Purchaser, the Purchaser should bring or ship the product prepaid in the original container, with any associated accessories, to VenMill at the following address:

VenMill Industries, Inc.
RMA Number: (insert your RMA number here—see above)
660 Douglas Street
Uxbridge, MA 01569

or to such other address as a VenMill customer service representative may provide to the Purchaser.

It is recommended that the Purchaser insure any product shipped to VenMill.

SAVE ALL PACKING MATERIALS. FAILURE TO USE PACKAGING DESIGNED FOR THIS UNIT MAY CAUSE DAMAGE TO THE UNIT AND WILL VOID WARRANTY.

FAILURE TO USE CONSUMABLES DESIGNED FOR THIS UNIT WILL CAUSE DAMAGE TO BOTH UNIT AND DISC THEREBY VOIDING YOUR WARRANTY. FOR AUTHORIZED DISTRIBUTORS VISIT WWW.VENMILL.COM.

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The maximum amount of repairs per cartridge may vary based on cleaning cycle usage. Blu-ray discs can only be maintained, not repaired, due to the nature of the disc. A disc adapter is required for 3 inch disc repair or cleaning. (contact your Authorized distributor found on our website.) See www.venmill.com for more information.

CAUTION: Units and consumables are designed for use in specific regions. Your warranty will be voided if you purchase the equipment and/or consumables outside of your designated region. Purchase only through Authorized distributors found on our website at www.venmill.com. If uncertain please contact sales@venmill.com

Note: Discs can be repaired an unlimited amount of times. However, never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

Specifications may change or vary.

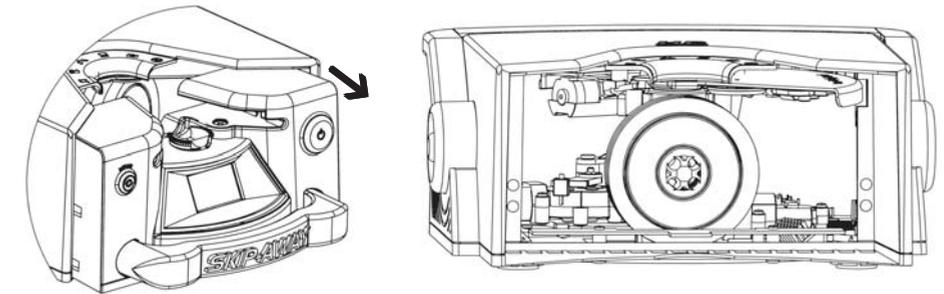


This machine is an appliance and does make noise.

Cleaning the Skip-Away Pro™

Recommended with every cartridge change.

- 1 Turn off power and wait for the shutter to completely open.
- 2 Unplug the Skip-Away Pro™ power cord.
- 3 Remove the front drawer by pulling on the drawer handle.
- 4 Remove any lint contained in the machine.
You may use compressed air, a gentle vacuum, or your hand.



- 5 Install the front drawer. Note: Push front drawer completely into machine or your machine will not power on.
- 6 Plug in the Skip-Away Pro™ power cord and turn on the power.

Cleaning the Drive Wheel

This may be necessary if the Disc is not turning properly during the cycle.

- 1 Ensure that there is no Disc in the Unit.
- 2 Enter the menu screen and select "CLN DRV".*

* This process may take several minutes.

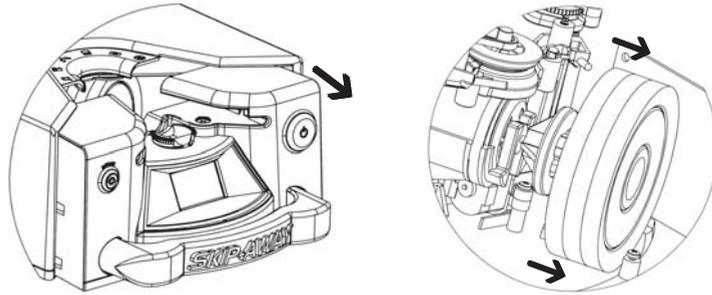
Error Codes

- 1 **WHEEL CHG** – Change the buffing wheel
- 2 **CART CHG** – Change the OptoClear™ cartridge
- 3 **CART LOW** – Cartridge is below 10%
- 4 **E0001** – Shutter not closed, contact technical support
- 5 **E0002** – Shutter not open, contact technical support
- 6 **E0003** – Buffing motor not centered, contact technical support
- 7 **E0004** – Lift wedge not in home position, contact technical support

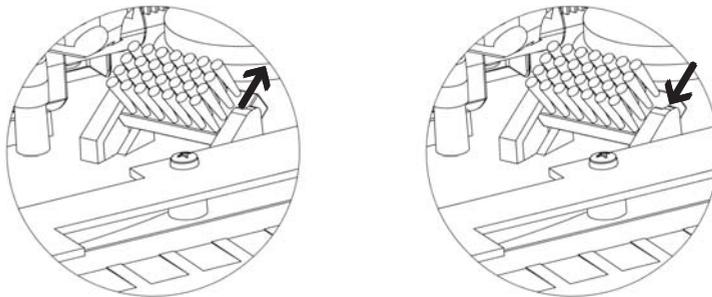
Replacing the Buffing Wheel Cleaning Brush

It is recommended that you change the brush when the buffing wheel is replaced.

- 1 Turn off power and wait for the shutter to completely open.
- 2 Unplug the Skip-Away Pro™ power cord.
- 3 Remove the front drawer by pulling on the drawer handle.
- 4 Remove the buffing wheel out of the machine.



- 5 Remove the brush by sliding it out.
- 6 Insert new brush.
- 7 Reinstall buffing wheel with label facing you.
- 8 It is now recommended that you clean your Skip-Away Pro™. (Please see pg. 15)



- 9 Install the front drawer. Note: Push front drawer completely into machine or your machine will not power on.
- 10 Plug in the Skip-Away Pro™ power cord and turn on the power.

THANK YOU

For purchasing the Skip-Away Pro™

This unit is intended to clean/repair the following discs: CD-Roms, Music CDs, Data CDs, DVDs, HD-DVDs, Computer Discs, Game Discs, Books on disc, all recordable CDs and DVDs, double-sided discs, & 3 Inch Discs (only with adapter).

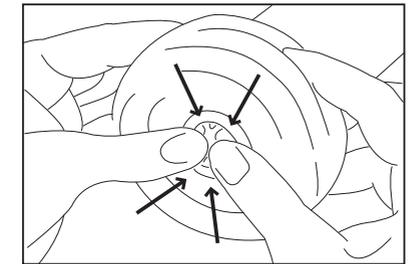
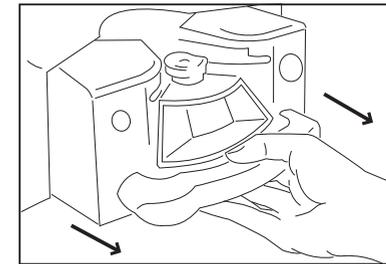
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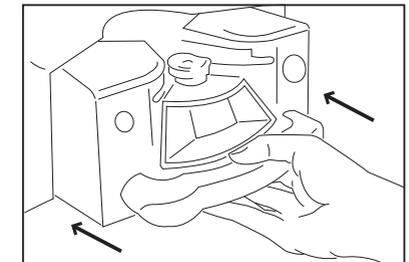
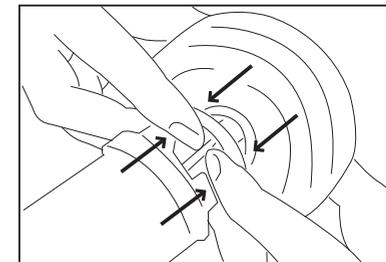
FAILURE TO USE CONSUMABLES DESIGNED FOR THIS UNIT WILL CAUSE DAMAGE TO BOTH UNIT AND DISC, THEREBY VOIDING YOUR WARRANTY. FOR AUTHORIZED DISTRIBUTORS VISIT WWW.VENMILL.COM.

Replacing the Buffing Wheel

- 1 Turn off power and wait for the shutter to completely open.
- 2 Unplug the Skip-Away Pro™ power cord.
- 3 Remove the front drawer by pulling on the drawer handle.
- 4 Remove the worn buffing wheel by pulling them away from the buffing motor.



- 5 Install the new buffing wheel. Ensure that it is fully seated against the back of the buffing motor spindle with label facing towards you.
- 6 It is now recommended that you clean your Skip-Away Pro™ and change your cleaning brush. (Please see pgs 14 & 15.)
- 7 Install the front drawer. Note: Push front drawer completely into machine or your machine will not power on.
- 8 Plug in the Skip-Away Pro™ power cord and turn on the power.



- 9 Enter the menu screen and choose “WHL RPL”. Resume normal operation.

The maximum amount of repairs may vary based on cleaning cycle usage. Blu-ray discs can only be maintained, not repaired, due to the nature of the disc. A disc adapter is required for 3 inch disc repair or cleaning. See www.venmill.com for more information.

Cleaning the Buffing Wheel

This process may take several minutes. This may be necessary if the Discs are coming out with a film or poor finish.

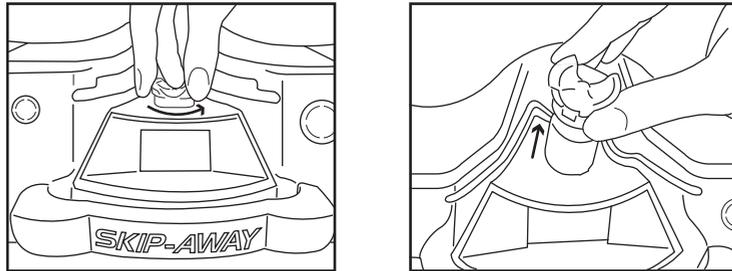
- 1 Ensure that there is no Disc in the Unit
- 2 Enter the menu screen and select “CLN WHL”. Then push Repair Button to activate.

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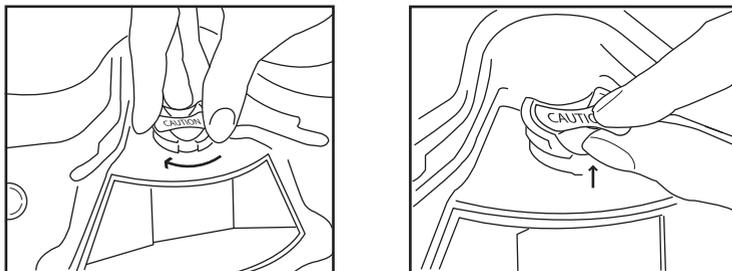
Replacing the OptoClear™ Cartridge

Caution: never point empty or replacement cartridge nozzle at your face.

- 1 Turn off the power by pressing the power button and wait for the shutter to completely open.
- 2 Unscrew the spray nozzle counterclockwise and lift out the empty cartridge.



- 3 **NOTE:** Do not remove or tamper with safety caution label or chip on cartridge. Insert the new replacement cartridge into the Skip-Away Pro™.
- 4 Tighten the spray nozzle by turning clockwise.
- 5 Remove safety caution label on new replacement cartridge.
- 6 Turn on the power.



The maximum amount of repairs per cartridge may vary based on cleaning cycle usage. Blu-ray discs can only be maintained, not repaired, due to the nature of the disc. A disc adapter is required for 3 inch disc repair or cleaning. See www.venmill.com for more information.

CAUTION: MAY BE HARMFUL IF SWALLOWED. EYE IRRITANT. CONTAINS: Isopropanol alcohol & conditioning agent (cationic) PRECAUTIONS: Avoid ingestion. Keep away from eyes. Contents under pressure. Temperature is not to exceed 120°F (49°C). Flammable. Keep away from flame. FIRST AID: If eye contact occurs, rinse with tap water for 5-10 minutes. If irritation persists, seek medical care. If swallowed, drink full glass of water; get prompt medical attention. **Dispose of cartridge properly.**

FAILURE TO USE CONSUMABLES DESIGNED FOR THIS UNIT WILL CAUSE DAMAGE TO BOTH UNIT AND DISC, THEREBY VOIDING YOUR WARRANTY. FOR AUTHORIZED DISTRIBUTORS VISIT WWW.VENMILL.COM.

READ BEFORE OPERATING EQUIPMENT

SECTION 1
Getting to Know Your Machine 6

SECTION 2
Onscreen Displays 7

SECTION 3
Quick Start 8

SECTION 4
Operation Modes 10

SECTION 5
Menu Screen 11

SECTION 6
Standard Maintenance 12

Replacing the OptoClear™ Cartridge 12

Replacing the Buffing Wheel 13

Cleaning the Buffing Wheel 13

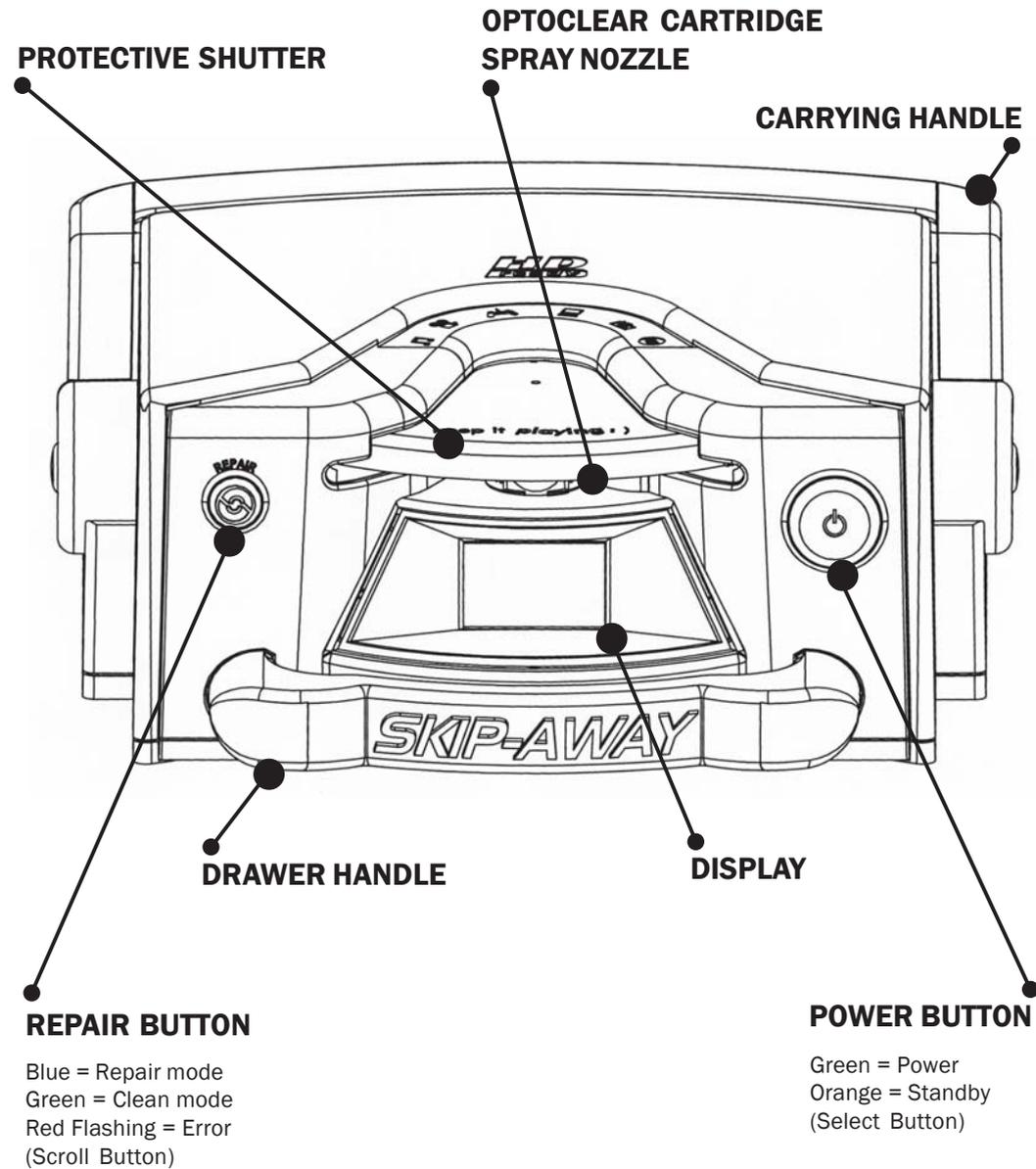
Replacing the Buffing Wheel Cleaning Brush 14

Cleaning the Skip-Away Pro™ 15

Cleaning the Drive Wheel 15

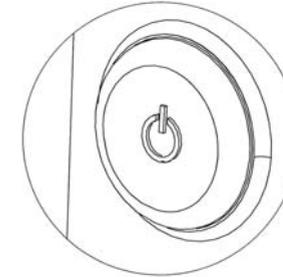
Error Codes 15

SECTION 7
Skip-Away Pro™ 1 Year Limited Warranty 16



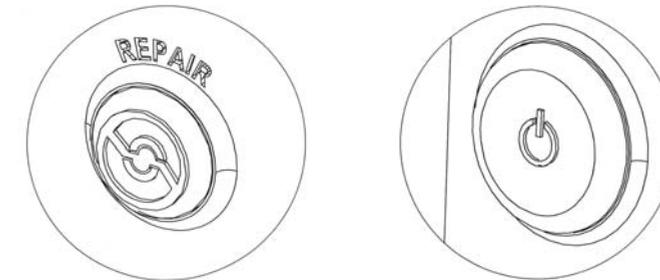
To enter the menu screen

- a Press the power button when “MENU” appears during the start-up routine
- b Press the power button when “MENU” appears while the machine is sitting idle.



Navigating the Menu Screen

- a The repair button scrolls through choices
- b The power button selects the highlighted option.



Menu Screen choices

- 1 **CLN WHL** – use this to perform an extended cleaning of the buffing wheel.*
- 2 **CLN DRV** – use this to perform an extended cleaning of the drive wheel.* This may be necessary if the Disc is not spinning properly during a cycle.
- 3 **WHL RPL** – use this to indicate that the buffing wheel has been replaced.
- 4 **LANGUAGE** – use this to select the display language of your choice. (if available)
- 5 **HOUR OP** – use this option to display the total hours of cycle operation
- 6 **CHK SYS** – use this option to test the functions of your Skip-Away Pro™. This may be used to determine where a failure has occurred.
- 7 **Exit** – use this option to exit the menu screen.

* This process may take several minutes.

If 5 repair cycles are performed within a 10 minute period the machine could commence a short cool-down. This will be indicated by a count-down timer on the display. **Please do not unplug the power cord during this cool-down period.**

Quick Clean Mode

By default, the Skip-Away Pro™ when it is first powered on is in “Quick Clean Mode”. Inserting a disc will result in a 15 second cleaning cycle being performed. (Repair button will be illuminated green)

Repair Mode

There are two ways to enter “Repair Mode”.

1. Before inserting a Disc, press the repair button. When the repair button illuminates blue the Skip-Away Pro™ will be in “Repair Mode”.
 - a Inserting a disc will result in a 3 minute repair.
 - b As long as the repair button is illuminated the last selected cycle is in memory.
2. Insert a Disc into the Skip-Away Pro™.
 - a Machine will start a cleaning cycle.
 - b You can now press the repair button at any time during the cleaning cycle to switch to a repair cycle.

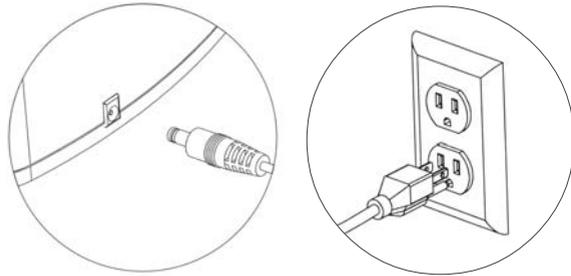
Note: Discs can be repaired an unlimited amount of times. However, never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

Onscreen Display

- 1 The top line displays the machine’s status (Ready or Error Code) and cycle type (Repair or Clean).
- 2 Machine information will scroll on the second and third display lines:
 - a Total Repairs, Total Cleans, Percent of Cartridge remaining, Percent of Buffing wheel remaining, and the Menu Select.
- 3 The Middle line is the active line. When the word “MENU” is displayed, pressing the power button will select the menu screen. (See section 5)

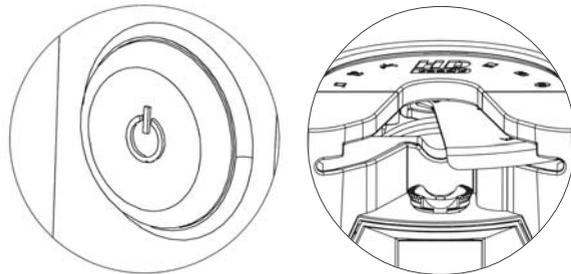


1 Plug in the Skip-Away Pro™ power cord.



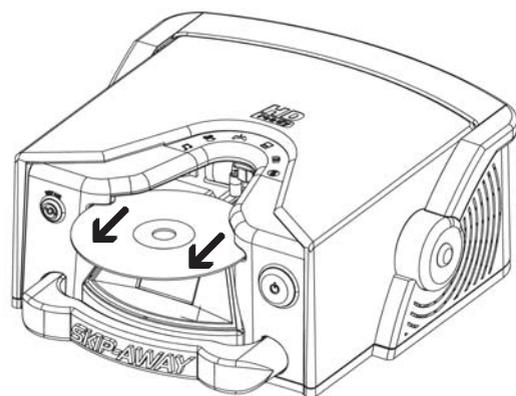
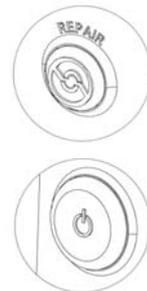
WARNING!
Plug directly into outlet.
Do not use Extension Cords.

2 Press the power button. The shutter will open completely.



3 Select the language you want for your display. (1st time use only, if available)

- a Use the repair button to scroll through languages.
- b Use the power button to select the highlighted language.



4 Remove the Disc installed during shipping. (1st time use only)

- a Manually pull the disc straight out of the machine.

5 Press the Repair Button.

- a When the repair button is pressed, it will illuminate blue indicating a 3 minute repair is selected.
- b By default the Skip-Away Pro™ when it is first powered **ON** is in “Quick Clean Mode”. Inserting a disc will result in a 15 second cleaning cycle being performed. (Repair button will be illuminated green) For Repair Cycle see section 4.



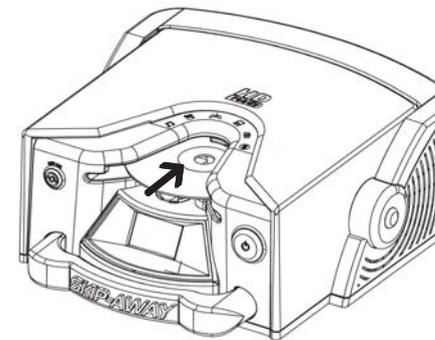
Note: Discs can be repaired an unlimited amount of times. However, never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

6 Insert the Disc.

- a The Disc should be inserted straight in. It should be properly seated between the entrance wheels. Note: 3 inch discs require the optional 3 inch adapter sold separately.

- b **After the disc is inserted, make sure that your hands do not obstruct the shutter from closing.**

- c Pressing the power button at any time will end the cycle.



7 Remove the cleaned Disc.

- a Handle the disc only by the edges or center ring.

