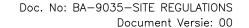
Omschrijving: Site Regulations Nyrstar Budel (EN) Doc Type: BU Beleidsplannen





# SITE REGULATIONS Nyrstar Budel

Datam vingsgeven. 1 i.o 12010 Dit is een beheerd document. Afgedrukte versies moeten vergeleken worden met de meest recente versie in SAP-DMS voor het gebruik ervar



Process owner General Manager	Document administrator Management Systems department
Risk classification: critical	SAP-DMS Risk description: low
Nature of most recent change: second edition	

Edition First edition	Date 1st March 2014	Most important changes n/a
Second edition	1st May 2014	<ul> <li>1.1.1. Definition of in-house contractor</li> <li>1.5.4. Electronic communication devices</li> <li>1.5.6. Drinking in Casting Department</li> <li>1.8 Communication of SITE Regulations</li> <li>2.2.2. Access regulations for visitors, contractors and third parties</li> <li>4.5 Work clothing and PPE for lorry drivers</li> </ul>



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# 1. GENERAL

# 1.1 Definitions and abbreviations

# 1.1.1 Definitions

Term	Definition
Captain	Person responsible for the river vessel, including both the crew and loading onto other ships.
Contractor	A contractor is a person or legal entity who performs work of a technical nature on our buildings, installations, property or other facilities as part of service contract.
Contractor employee	Any employee who is not on the Nyrstar payroll, including consultants/sub-consultants, sub-contractors and third parties.
Controlled area	An area located beyond the fenced company premises but which is still monitored by the Security department.
Crew	People under the responsibility of the captain.
Dangerous situation	A situation in which there is the threat of danger but nothing has yet happened.
Electronic communication devices	These include, amongst other things: mobile phones, tablets, smart phones, laptops etc.
Employer	The person/organisation who pays the salary of the employee.
High-risk activity	Nyrstar Budel BV has classified a number of work activities as high risk. This list is included in Section 7.
(near)Incident	An event which has led or could lead to physical injury, material damage, environmental damage and/or other losses.
In-house contractor	Contractor who has a long-term service contract with Nyrstar Budel BV and a permanent location at the contractor park.
Loader	Person in charge of a vehicle or vessel involved in loading/unloading.
Nyrstar Budel SITE	Area within the enclosure, including the port. Hereinafter referred to as the SITE.
Nyrstar contractor supervisor	A Nyrstar Budel BV employee who has defined the scope of work and/or is responsible for the overall management of the work.
Nyrstar employee	An employee on Nyrstar's payroll.
Port	Location where ships are loaded with sulphuric acid.



Proof of identity	The following are regarded as valid proof of identity: - Identity card - Passport A driving license is not valid as proof of identity.
Ship	Captain's area of responsibility.
SITE employee	Employee in the paid employment of a SITE user.
SITE user	A legal entity fully responsible for a defined area. SITE users currently present: - NedZink BV - Nyrstar Budel BV - Maintenance organisation Jarosiet ponds
Supervisor	Person who supervises work. This includes: - Nyrstar contractor Supervisor - In-house contractor foreman
Third parties	Couriers, lorry drivers
Third Party contractor	Agency staff and temporary employees who carry out work on a daily basis for Nyrstar Budel BV.
Vehicles	All motorised vehicles equipped with a seat.
Visitors	A visitor is a person who visits the Nyrstar SITE upon the request of a Nyrstar Budel employee for a short period of time to attend a discussion or meeting or carry out an inspection of a non-technical nature.

# 1.1.2 Abbreviations

Abbreviation	Meaning
ADN	Accord européen relatif au transport international des marchandises Dangereuses par voies de Navigation intérieures
ADR	Accord européen relatif au transport international des marchandises Dangereuses par Route
ATEX	ATmosphères Explosives (Explosive atmospheres possible)
CMR	Convention Relative au Contrat de Transport International de Marchandises par Route
CROW	Centrum voor Regelgeving en Onderzoek in de Grond-, Water- en Wegenbouw en de Verkeerstechniek (Centre for Regulation and Research in Soil, Water and Road Engineering and Traffic Engineering)



CSC	Confined Space Card
ECD	Electronic Communication Devices
Enf.	Enforcer (government)
EPF	Effluent Purification Facilities
FA	First Aid
HV	High Voltage
I-SZW	Inspectiedienst Sociale Zaken & Werkgelegenheid (Inspection Service for Social Affairs & Employment)
KPI	Key Performance Indicator
LMRA	Last Minute Risk Analysis
LV	Low Voltage
MT	Management Team
OPS	Operations
PPE	Personal Protective Equipment
RI&E	Risk Inventory & Evaluation
RID	Regulations concerning the International Carriage of Dangerous Goods by Rail
RIMS	Risk Information Management System
SCC	Sicherheits Certifikat Contraktoren (Contractors Safety Certificate)
SHEQ	Safety, Health, Environment, Quality
SPV	Supervisor (government)
TRA	Task Risk Analysis
TS	Technical Service
VCA	Safety, Health and Environment, Contractors Checklist (Veiligheid, Gezondheid en Milieu (VGM) Checklist Aannemers)
VGM/SHE	Safety, Health, Environment (Veiligheid, Gezondheid, Milieu)
WMS	Work Method Statement
WT	Water Treatment



#### 1.2 SITE Regulations

Each SITE User is primarily responsible for all activities which take place within its area of authority, including its employees, visitors, contractors and third parties.

The present SITE Regulations are valid as of 1-3-2014 for everyone who:

- enters the SITE upon the direct or indirect request of Nyrstar Budel BV or
- makes use of the communal infrastructure of the SITE users.

#### Remarks:

- a) With the exception of Sections 2 & 3, the regulations are not applicable to the area of responsibility of the following SITE users:
  - NedZink BV (within its own buildings)
- b) Maintenance organisation Jarosiet ponds. To fall under the responsibility of the SITE user in question, one must always be using the communal infrastructure.

The departmental management of Nyrstar Budel BV, contractor supervisor or person who grants access to the SITE is responsible for checking which sections of the SITE Regulations are applicable to the activities to be carried out.

They must verify whether the SITE Regulations are known to the employees under their authority, contractors and third parties. They are also responsible for ensuring that these parties comply with the relevant regulations.

The additional instructions (safety film), RI&Es, acoustic signals and valid work permits are also part of the SITE Regulations.

The SITE Regulations will be evaluated periodically and updated where necessary.

#### 1.3 Legislation and regulations

The basic principle is that legislation and regulations in force in the Netherlands must be complied with. Each employer has its own employer's responsibility within this legislation.

In addition to the general legislation and regulations, Nyrstar Budel BV must also comply with the Soveso Directive / Control of Major Accident Hazards Regulations (BRZO 1999). This is related to the quantity of dangerous substances which may be present on the site. Stricter rules apply to companies affected by this decree than to other companies.

Nyrstar Budel BV has a pro-active risk-management policy. In those cases in which Nyrstar Budel BV is of the opinion that the legislation and regulations are insufficient or require further explanation, additional rules will be drawn up and included in the Nyrstar Budel SITE standards & instructions.

#### 1.4 **Nyrstar values**

We follow the "Nyrstar Way" in everything that we do. This consists of seven different elements (see www.nyrstarbudel.nl).

We therefore do the utmost to ensure that all employees understand, appreciate and apply the consequences of each of these elements in their everyday work.

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# **Nyrstar values:**

#### 1. Prevent harm

Proactively manage risks related to our people, the environment, our strategy, our financials, and our assets

# 2. Be open and honest

Share one's point of view creating a productive environment by ensuring ideas and concerns are aired

#### 3. Keep our word

Deliver on our commitments therefore building trust and productivity

#### 4. Take bold decisions

Take calculated bold decisions in the face of uncertainty with confidence

#### 5. Create value

Search for ways to improve our profitability and identify growth opportunities

# 6. Use innovative and creative thinking

Find ways to improve existing processes or discover completely new ways of working

#### 7. Be driven

Exhibit a high level of drive and perseverance and deliver superior performance

#### 1.5 Code of conduct

#### 1.5.1 General

Nyrstar undertakes to ensure the highest standard of safety, health and respect for the environment (SHE).

Everyone is therefore expected to:

- follow all SITE SHE rules and instructions;
- contact their Nyrstar contractor Supervisor in the event of any uncertainties;
- immediately intervene in the event of an unsafe situation, action or situation which may lead to or threaten to cause damage to the environment.

Supervisors must also set an example by:

- displaying impeccable behaviour;
- acting immediately in the event of any concern regarding safety, health or
- giving their staff the necessary authority to do the same;
- holding their staff responsible in a consistent manner for their conduct and performance.

The contractor organisation is expected to implement programmes and action plans with the aim of eliminating unacceptable SHE risks and ensuring a safe and healthy work setting for people and the environment.

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Nyrstar Budel BV has further elaborated these rules in the booklet "Nyrstar Budel BV Code of Conduct". This booklet forms part of the SITE Regulations and will also enter into effect in mid-2015.

#### 1.5.2 Organisational matters

It is not permitted to put up posters on the SITE, write on walls or place advertising material on vehicles, distribute leaflets, flyers or printed material, collect signatures, sell or advertise goods or hold meetings etc. without the explicit permission of the Management of Nyrstar Budel BV.

# 1.5.3 Portable music players

The use of portable music players is forbidden on the SITE1.

# 1.5.4 Electronic Communication Devices (ECD).

The use of mobile ECDs can lead to a loss of concentration and attention to what is happening in one's surroundings. In combination with the operation of equipment and machinery, this can lead to a dangerous situation.

At Nyrstar Budel BV, two different user groups are distinguished:

- Private devices;
- Devices provided by the employer.

#### Private devices

Personal mobile ECDs may not be used during working hours.

An employee may deviate from this rule in special and/or urgent circumstances following consultation with his/her supervisor.

The use of mobile ECDs is only permitted if it can be done safely!

#### Smoking 1.5.5

The smoking of tobacco and all other alternative forms of smoking (including E-cigarettes and shisha pens) is only permitted in designated areas.



# 1.5.6 Food and drink

Food and drink<sup>2</sup> is only permitted in the designated lunch rooms, canteen, control room and office spaces.

<sup>&</sup>lt;sup>1</sup> Nyrstar tolerates use during breaks on the condition that Nyrstar's values and standards are respected. However, Nyrstar is not liable for any damage or theft which may occur.

at high temperatures, it is permitted to drink from a sealable bottle of water or suchlike (sports drink, soup) in the Casting Department (see departmental procedure (BZ-AP02-005-S960).



#### 1.6 Compliance Policy & Life-Saving Rules

Health and safety in the workplace is a shared responsibility and all employees, contractors and third parties will therefore be held responsible for their behaviour and actions:

# Immediate intervention in the event of any unsafe actions!

Deliberate violations of SHE rules and any persistent unsafe behaviour will lead to formal sanctions. The conscious endangerment of one's own or other people's safety or health or the pollution of the environment can lead to the enforcement of the "SITE Compliance / Sanction Policy".

This may also have consequences for the acquisition of rights of access to other Nyrstar locations.

Nyrstar Budel BV has set down safety rules and procedures in its management system. In addition, Nyrstar also has a number "Life-Saving Rules", see www.nyrstarbudel.nl

# Life-Saving Rules

#### 1. Confined Space entry

I will not enter confined spaces without an entry permit and only if I have received instructions about the risks and controls for working in confined spaces.

# Working at Heights

I will not work at heights without permission or without adequate fall arrest/prevention systems.

# **Lockout & Tagout**

I will not work on energized equipment without applying my isolation lock and tag except under approved and permitted live testing/energized work. I will never remove the tag or lock of another person.

#### 4. Drugs & Alcohol

I will never be in possession or under the influence of alcohol and/or drugs while at work.

# 5. Mobile equipment

I will not operate mobile equipment without training, authorization or certification for each specific piece of equipment or work undertaken.

# 6. Lifting Operations

I will never stand under a suspended load or operate lifting equipment without approved training, certification and authorization.

#### 7. Safety Devices

I will not bypass or shortcut a primary safety protection system or device.

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#### 8. Hazardous area

I will respect cordoned-off areas and not enter any closed zones without permission.

9. Underground & Surface Mining (not applicable for Nyrstar Budel BV)
When underground I will not enter areas of unsupported ground. I will always
follow my training and will not enter pathways of winches which are not isolated.

If one or more of these "Life-Saving Rules" is violated, the "SITE Compliance Policy" is immediately applicable.

#### Contractors and third parties:

If rules and instructions are not observed, work will in the first instance be interrupted until the shortcoming in question is remedied.

Any consequences and sanctions resulting from the violation of the Life-Saving Rules will be determined initially by the contractor organisation. The contractor must inform the responsible Nyrstar MT member regarding the measures taken and those still to be taken.

Nyrstar Budel BV has the right to take disciplinary actions in the event of serious violations. Any costs which may ensue as a result are payable by the contractor.

In the event of a reckless violation of the "Life-Saving Rules", contractors and third parties will always be barred from access to all Nyrstar SITES for a period of 3 months.

The repeated conscious or unconscious violation of procedures and rules by employees of the same organisations is regarded as a deliberate violation by the organisation in question (business at risk).

Violations are registered and included in the supplier evaluation.

# 1.7 Causing of damage

Damage to buildings and company equipment must be avoided at all times.

Third parties and contractors are liable for all damage caused to Nyrstar Budel BV (persons, buildings, material and specific PPE which is loaned out) or to third parties as a result of the actions or negligence of its representatives, personnel or personnel of its sub-contractors.

If any damage is caused, the relevant Nyrstar contractor supervisor must be informed immediately.



# 1.8 Communication of SITE Regulations

The SITE Regulations can be consulted on the Nyrstar Budel BV website (see <a href="https://www.nyrstarbudel.nl">www.nyrstarbudel.nl</a>).

Nyrstar Budel BV adheres to the following principle: "Everyone present on the SITE is deemed to know the SITE Regulations."

The SITE Regulations are currently available in Dutch and English. The translation of the Regulations into other languages is permitted.

# 1.9 Administrator of SITE Regulations

The Management Team of Nyrstar Budel BV is the owner of the SITE Regulations. The "Management Systems" department has been appointed as administrator. If you have any suggestions for improvement, you can send them to the following address: <a href="mailto:info.siteregelgeving@nyrstar.com">info.siteregelgeving@nyrstar.com</a>



#### 2. SECURITY

#### 2.1 General

The entire company premises of Nyrstar Budel BV is sub-divided into two areas:

- a. The area within the fence (located at Hoofdstraat 1, Budel-Dorplein), also known as the Nyrstar Budel SITE.
- b. The area beyond the fence of Hoofdstraat 1, Budel-Dorplein.
  - Controlled area (Port & Central Parking Area)
  - Uncontrolled area (Wood and wetland area)

The area within the fence is an enclosed area with secured access. One can only enter the site with the following:

An access badge issued by the Security Department; Permission from the Security Department (for freight transport).

#### Notes:

- Freight transport must drive to the porter's lodge (barrier gate) and park in the lorry parking area. This parking area is located within the fenced enclosure. Once they have parked, drivers must report to the Expedition Department (opening times 7.30am to 3.30pm). If nobody is present, the Security Department will deputise.
- Captains must report to the Security Department by telephone once they have moored in the port.

#### 2.2 Access regulations for persons

Access to the SITE is only granted to persons in possession of a valid access badge. This access badge is strictly personal and remains the property of Nyrstar Budel BV. An access badge is issued under the following circumstances:

- There is a justified reason for the person in question to be present on the SITE:
- The person in question is aged 18 years or above;
- The person in question has not been banned from the SITE;
- The person in question is not under the influence of alcohol, drugs or any similar substances;
- The request for access has been approved.

There are various access schemes, each with their own method of requesting access.

- 1. Employees of SITE users;
- Visitors;
- 3. Couriers & drivers of non-ADR goods;
- 4. Couriers & drivers of ADR goods:
- 5. Nyrstar Budel BV contractors;
- 6. NedZink contractors:
- 7. Other contractors;
- 8. Electricity network operator Tennet;
- 9. Government inspectors and supervisors.



# 2.2.1 Employees of SITE users

Access requests for employees of SITE users, temporary and holiday workers are dealt with by the HR department of the SITE user in question. This department is also responsible for issuing the access badge.

#### 2.2.2 Visitors, contractors and third parties

Table 2.1: Access conditions

		Visitors <sup>1</sup>	Driver / courier <sup>1</sup>	Driver / courier ADR <sup>1</sup>	Nyrstar Budel contractor <sup>2</sup>	Nedzink contractor <sup>1</sup>		Network operator Tennet <sup>1</sup>	Supervisor & Inspector
Α	Registered by SITE employee	Χ			Х	Χ	Χ		
В	Valid proof of identity	Χ	Χ	Х	Х	Χ	Χ	Χ	
С	Government identification card including indication SPV/Enf.								Х
	Identification card of network operator (Tennet)							Χ	
	Pass test on general Nyrstar Budel BV safety film			Х	X		Χ	Χ	
F	Picked up by his/her contact person	Х			$\mathbf{x}^3$				X
G	Fully completed and signed registration document				Х				
Н	VCA / SCC safety certificate (for dangerous work)				Х	Χ	Χ		
-	Valid lorry drivers' licence for drivers		Х	Х					
J	Command on Dutch, English, French and German		X <sup>4</sup>						
K	Command of Dutch, English and German			χ <sup>4</sup>					
L	Valid ADR professional competence certificate			Х					
M	Possible ADR supplement with one of the modules:								
	Tank transport / class 1 (explosive) / class 7 (radioactive			Х					
<b>.</b>	substances)								
	Proof of training in solo loading/unloading	<u> </u>		Х					
0	Valid trailer or half-trailer certificate			Х					
P	Delivery note for delivery of goods		Х	Х					$\vdash$
Q	(Oral) permission from installation manager	<u> </u>						Χ	ш

<sup>&</sup>lt;sup>1</sup> Submit request to: Security Department (entrance Hoofdstraat 1, Budel-Dorplein). Access is valid for a maximum of 24 hours.

# 2.2.3 Additional information

- Those arriving as visitors must be registered in advance with the Security Department by a SITE employee and accompanied at all times by a permanent badge holder.
- Requests via the "access form for Nyrstar Budel contractors" must be sent to the Nyrstar contractor supervisor at least 7 days prior to attendance. The Security Department will then process the request and arrange for the creation of the access pass.

Submit request form "Access for contractors", valid during Turn Arounds & Cleaning Stops, for in-house contractors and projects with foreign contractors to the Nyrstar Budel BV contact person. Access is valid for a maximum of 1 year, taking into account the validity of the VCA certificate, proof of identity, employer's declaration, suitability for work or other significant changes concerning the request in question. If the employee in question leaves the employment of the contractor, the contractor organisation must immediately report it to Nyrstar Budel BV and return the badge.

<sup>&</sup>lt;sup>3</sup> Picked up on first visit or following long-term absence (one year).

<sup>&</sup>lt;sup>4</sup> It is not permitted to enter the site with more than 1 person in the driver's cabin (i.e. no colleagues, relative, animals or children).



- The Nyrstar contractor supervisor is responsible for ensuring that the contractor supplies the access-registration details on time.
- Working in the Netherlands without a residence permit is permitted for persons with Dutch citizenship or persons from one of the countries of the European Economic Area (free labour permitted) and Switzerland.
- An employer's declaration must be submitted which states that the contractor employer is in paid employment.
- Foreign employees from EU/EEA countries (except for Croatia) must prove in which country they are socially insured.
- All non-EU/EEA employees (including Croatia) must submit a valid Dutch residence permit.
- A copy of the VCA certificate and/or equivalent (see SHE regulation 010) must be submitted.
- The security officer will check the validity and authenticity of the ID-card before issuing the access badge (Nyrstar Budel BV uses a scanner for this purpose).
- If you have lost or forgotten the access badge, you must report to the Security Department. You can obtain a day pass by showing your identity document. If your badge is lost permanently, you will be charged a fee of 50 Euro.
- During your visit, your access badge must not be worn so that it is visible. However, it must be shown on request together with a valid proof of identity.
- Access rights will be withdrawn as soon as it appears that:
  - the conditions for the issuing of the access badge are no longer being fulfilled:
  - o it has been or is being misused;
  - o changes have been introduced or an attempt has been made to do so.
- All access badges remain the property of Nyrstar Budel BV. If the access badge is not returned to the Security Department following the end of the work activities, a fee of 50 Euro will be charged to the contractor of Nyrstar Budel BV. The registration details will be erased 5 years after the last visit to the SITE.

# 2.3 Access regulations for vehicles

#### 2.3.1 Conditions of access

- Vehicles for the delivery and/or collection of materials, goods, raw & auxiliary materials, end products etc.
- Contractor vehicles which are recognisable by virtue of a permanent logo or lettering on the vehicle which is legible at a distance.
- Vehicles of which the driver has a parking permit and/or individual permission.
- Bicycles, mopeds and motorcycles.

# 2.3.2 Parking permit

Table 2.2: Types of parking permit

	Types of parking permit			•
Colour	Description	Validity	Applicant	Issuer
Orange	Permit for	1 hour	Individual	Security
	loading/unloading			
Blue	Day permit	24 hours	Individual	Security
Red	Continuous permit	1 year	Contractor	Security
			supervisor	
-	Individual permission	unlimited	Manager	Security

- The Dutch Highway Code is applicable on the company premises.



- Vehicles may only park in the designated locations. In the event of repeated parking or speeding violations, the site access for the vehicle will be withdrawn.
- Access to fire hydrants must be ensured at all times.
- Parking on the SITE is fully at one's own risk.

# 2.4 Incoming and outgoing goods

Table 2.3: Required documents for incoming and outgoing goods

Coods satemany	Required	Remarks	
Goods category	delivery removal		Remarks
End products	-	Freight documents	
Raw and auxiliary materials	Freight documents -		
Goods for revision	Freight documents Freight documents & washing declaration		
Waste substances	- Port certificate until removal*		
Technical and	Delivery and removal list Port certificate until removal*		Provide details of goods
auxiliary goods including laptops.	Designation from company that goods are sustainable		No documents necessary
Large projects	Delivery and removal list		Customised via
	Permission	for removal	Security Dept.

<sup>\*</sup>Signing off of port certificate until removal by Nyrstar (contractor) supervisor

# 2.5 Accessibility of roads

The complete or partial blocking of roads may only occur once permission to do so has been granted by the Security Department. Any request in this regard must be submitted to the Security Department at least 24 hours prior to the blockage. The Security Department will inform the relevant departments and take the necessary measures to ensure traffic safety and guarantee adequate assistance.

# 2.6 Search obligation

There is a search obligation on the SITE, the aim of which is to determine whether goods are being delivered to and removed from the SITE in accordance with the stated rules and regulations. Everyone must lend his/her cooperation to any search request.

- A targeted search can be carried out within the context of an investigation following the reporting of a suspected theft or embezzlement.
- A search is always carried out by a security officer authorised to do so.
- In principle, the search takes place at the entrance. Upon the request of the security officer with search authorisation, the driver must show the goods being transported by him/her by opening the boot of the car or unpacking the bag in question.
- The search of hand baggage may take place upon request in an appropriate room which offers a sufficient guarantee of privacy.



# 2.7 Alcohol & drugs

The basic principle is that alcohol, drugs and work do not go together and the Security Department is therefore authorised to check whether someone is under the influence or in possession of alcoholic drinks or drugs.

#### 2.7.1 Alcohol test

Any person who wishes to enter or is already on the SITE can be tested for alcohol by means of an alcohol test (breath test). An alcohol test may be conducted after one has been involved in or caused an incident. The test will be conducted using calibrated measuring equipment.

If the person tested has an alcohol percentage of  $\geq$  0.2 promille, he/she will be refused access to the SITE and his/her supervisor or representative must be informed. The representative is responsible for ensuring that the person in question gets home safely.

An alcohol percentage of ≥ 0.5 promille or a recent alcohol or drugs-related denial of entry to the SITE is regarded as a violation of the "Critical Safety Rules" and will be dealt with in accordance with the "SITE Compliance Policy". The person tested will be taken home by his/her supervisor or representative.

#### 2.7.2 Drugs test

Any person who wishes to enter or is already on the SITE can be tested to see whether they are under the influence of drugs. A drugs test may be conducted after one has been involved in or caused an incident.

In the event of a positive drugs test, the person in question will be refused access to the SITE and his/her supervisor or representative must be informed. The representative is responsible for ensuring that the person in question gets home safely. A positive drugs test is regarded as a violation of the "Critical Safety Rules" and will be dealt with in accordance with the "SITE Compliance Policy".

Nyrstar Budel BV uses one of the following testing methods:

- Saliva test:
- Assessment of the so-called psychomotor functions (reaction time, balance function and pupil size) and visual and speech functions.

#### 2.7.3 Refusal to submit to an alcohol or drugs test

To submit to the test is voluntary. However, in the event of a refusal, the person will be suspected of having used alcohol or drugs (placement in the category  $\geq 0.2$  promille and < 0.5 promille alcohol). Access to the SITE will be refused and the supervisor or representative of the person in question will be informed.

#### 2.7.4 Possession of alcohol or drugs

At Nyrstar Budel BV, it is not permitted to be in possession of alcohol or drugs on the company premises. However, if an employee is found in possession of alcohol or drugs (this includes in his/her locker and means of transport on the SITE), his/her supervisor or representative will be informed. The "SITE Compliance Policy" will also be followed.

Alcoholic promotional gifts can be handed to the Security Department.



# 2.8 Filming and photography

The making of photographic or film material for use in company activities is prohibited for employees, contractors or third parties.

No separate permission is required for the taking of photographs for the purposes of work preparation and the drawing up of work instructions.

# 2.9 Police involvement

The police will always be involved in the event of any criminal acts or suspected criminal acts.



# 3. TRAFFIC & INFRASTRUCTURE

#### 3.1 General

The Dutch Highway Code is applicable on the SITE. This means that all vehicles on the premises must comply with the "Vehicle Regulations", including the usage requirements (securing of freight, etc.). If a vehicle does not comply with the stated requirements, additional measures must be taken in consultation with Nyrstar Budel BV. For example, the accompaniment of the vehicle after sundown if the vehicle is not equipped with lights. The wearing of a safety belt is obligatory in all vehicles used on the SITE<sup>1</sup>.

# 3.2 Speed

The maximum speed is limited to 15km/hour. This speed limit applies to the SITE as well as the central parking area.

Nyrstar Budel BV will regularly carry out speed checks to ensure that the maximum speed limit is being observed.



# 3.3 Special forms of transport

### 3.3.1 Ladle cars

In deviation from the Highway Code, ladle wagons <u>always have right of way.</u> The ladle cars transport liquid zinc from the Casting Department to the Zinkdust and to NedZink BV

Although this transport takes place at a low speed, liquid zinc can nevertheless escape from the transport container if the vehicle is forced to stop suddenly. Hence the reason that the ladle wagons always have right of way over other road users.

- Always maintain a sufficient distance between your vehicle and the ladle wagons (at least 3m)
- Take into account the fact that the driver only has a limited rear view (therefore never approach the ladle car from behind);
- Always give way to the ladle cars.

<sup>&</sup>lt;sup>1</sup> due to specific safety risks and the very low speed (5km/h), this does not apply to the ladle cars.





Figure 3.1: Ladle car

#### 3.3.2 Train

One or more trains enter the SITE daily. These trains transport a.o. zinc concentrates. A train always has right of way on the SITE.

#### 3.3.3 Continuous track vehicles

Vehicles with unprotected continuous metal tracks may not be driven on the SITE roads. The continuous tracks must be fitted with rubber blocks which prevent the road from being damaged. However, if the road is damaged, the repair costs will be charged to the Contractor of Nyrstar Budel BV.

#### Special transport

For the special transportation of large or heavy objects, information must be gathered in good time concerning the condition of the road/the ground and all necessary safety measures must be taken. Primary attention must be paid to narrow passages, the headrooms, protruding constructions (e.g. wire and pipe racks), the route of control and electrical cables, etc.

The Security Department must be informed of the transport at least 24 hours in advance.

#### 3.4 Cable and hose bridges

If cables or hoses are being laid over a road route, they must be placed in a so-called cable or hose bridge.

Such a bridge prevents damage to the cables and (fire)hoses and reduces the danger of tripping and electrocution.

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# 3.5 Wire and pipe racks

No flammable materials may be used, no vehicles may be parked and no temporary building works may be placed below or next to wire and pipe racks.

# 3.6 Exceptional circumstances

Due to the nature of the activities undertaken, the Management of Nyrstar Budel BV may in exceptional circumstances give permission to deviate from the Dutch Highway Code.



# 4. HEALTH & SAFETY

# 4.1 Policy

The policy of Nyrstar Budel BV can be found on the website at http://www.nyrstarbudel.nl/info-voor-contractors/SITE Regulations. However, these are currently only available in Dutch.

# 4.2 Safety First Standard

Nyrstar undertakes to ensure the highest standard of health and safety. This is set out in the Safety First Standard which can be found on the website at <a href="https://www.nyrstarbudel.nl">www.nyrstarbudel.nl</a>.

Since health and safety in the workplace is a shared responsibility, all Nyrstar employees and contractors will be held responsible for their performance and conduct.

# 4.3 Training and instruction

Anyone who visits a department independently or who accompanies others on a visit to a department must be able to prove that he/she has seen the General Safety Film and the Departmental Safety Film. The safety film(s) must be watched again on a periodic basis. In addition, there are also separate instructions for drivers, couriers and visitors.

Table 4.1: Department films

Safety films		Production departme					
	General	\$920 <sub>*</sub>	S940*	S940 WZ*	*0 <del>2</del> 68	*096S	Info-flyer
Visitors							Х
Drivers & couriers of non-ADR goods							
Drivers & couriers of ADR goods							
Drivers of ADR goods, solo loading/unloading**	Х	Х	Х	Χ	Χ	Χ	
Nyrstar Budel BV Contractor employees**	Х	Χ	Х	Х	Χ	Χ	
NedZink contractors							
Other contractors**	Х						
Network operator (Tennet)							
Supervisors & inspectors							
Nyrstar Budel BV employees***	Х	Х	Х	Х	Х	Χ	

<sup>\*</sup> only when the department in question is visited

Visitors must be accompanied at all times and are, as a result, not obliged to watch the general safety film during a visit to the production departments. However, contractor employees are of course required to watch the general and department-specific safety film.

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<sup>\*\*</sup> at least once a year

<sup>\*\*\*</sup> at least once every 3 years



# Department registration

Anyone visiting a production department is required to register with the control room. Registration takes place as follows:

- By informing the operator on duty of the reason for the visit;
- By mentioning any particular details which may be relevant in relation to safety
- By registering in the 'visitor book'. Visitors must also sign out when leaving the department.

Visitors are only permitted to enter and exit the department via the routes indicated in Table 4.2.

Table 4.2: Different departments, locations of visitor books and obligatory entrances and evite

and exits.		
Department	Location of visitor book	Entrance and exit
S910: Ore Building (1)	Ore Building control room, if not there Control Room S920.	Door at the front of the Ore Building.
S910: Ore unloading	Ore unloading control room, if not there Control Room S920.	Door on the front side of the Ore unloading building.
S910: Acid storage and loading	Acid loading control room, if not there Control Room S920.	Acid transport building.
S920: Roasting & Sulphuric Acid Production and Utilities	Control Room S920	Door at the back (trackside), via ascending spiral staircase
S940: Leaching & Purification	Control Room S940	Door in side wall 14 or footbridge to S950
S940: Effluent Purification process	Control Room SRB, if not there Control Room S940 or Control Room TPF.	Entrance to Control Room SRB Entrance to Control Room TPF
S950: Electrolysis/anode casting/ zinc dust factory	Control Room S950	Door in wall along road 14 or footbridge from S940
S960: Melting/Casting <sup>(2)</sup>	Control Room S960 (duty officer)	Wicket door in south hall via walkway to control room (1)

Visitors to the Ore Building from departments other than S910/S920 must always be accompanied by an employee from S910/S920. Both the visitor and the accompanying employee must have been instructed in accordance with Task Procedure BZ-AP02-001-S920 "Entering Ore Building".

# **Exceptions**

In general, the obligation to register and fill in the attendance register does not apply

- staff who normally carry out their work activities in the department in question. This concerns OPS staff from the department in question and the staff of engineers or maintenance supervisors connected to the department.
- Employees who carry out work within the department with a valid work permit.

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Passage from Electrolysis to Melting/Casting and vice-versa via the loading platform is therefore not permitted!



For employees with a supervisory function who must be present regularly and/or at several locations within the department on the same day, the following applies:

- It suffices to register and sign-out at the beginning and end of the period in which the work they are supervising takes place.
- If the work continues for more than one day, they will sign out at the end of their working day.

#### 4.5 Work clothing and PPE

Nyrstar Budel BV operates four different levels with regard to work clothing and PPE.

Table 4.3: Location-specific work clothing and PPE requirements

Level	Location	PPE
0	Area before Delhaizeweg & Offices	No special requirements
1	Area beyond Delhaizeweg including zinc loading and port <sup>(1)</sup>	<ul><li> "High visibility" protective work clothing</li><li> Safety helmet</li><li> Safety shoes</li><li> Safety goggles</li></ul>
2	Department or location	Supplemented by departmental regulations <sup>(2)</sup>
3	Specific work activities in department or on location	Supplemented by specific regulations from WMS, TRA, CSC <sup>(3)</sup>

<sup>(1)</sup> The designated walking route from and to the contractor park of the Roasting and Sulphuric Acid Production department is excluded.

Further explanation is contained in SHE100 "The provision and use of personal protective equipment." For drivers and train personnel, these regulations apply from the moment at which they leave their vehicles. For captains and their crew, these regulations apply from the moment at which they begin preparing for loading until it has finished.

# 4.5.1 Provision of PPE to contractor employees

The contractor is responsible for providing its employees with PPE. If, in relation to the work being carried out, the PPE is deemed to be part of the contractor's standard equipment, it is then primarily the responsibility of the contractor to make this equipment available to the employees working under its authority.

Unless mentioned otherwise in the contract/mission statement, specific PPE will be provided by Nyrstar. However, it remains the responsibility of the contractor to:

- check such PPE/articles before use and use them in the correct manner;
- issue the necessary instructions to the employees working under its authority prior to use;
- return the PPE/articles provided on loan in their original condition.

In addition to a safety helmet, safety shoes and safety goggles, lorry drivers loading zinc in the zinc warehouse must also wear protective clothing covering the limbs in combination with a high-visibility vest.

<sup>(2)</sup> A summary list is available from each production department (BF-9053-L006.(1,2,3,4,5)-Vei). These lists state which PPE is required when one is present in a particular area. Places where a particular sort of PPE is required are indicated by means of an order sign.

<sup>(3)</sup> The standard PPE is sufficient for a large number of work activities. However, there are work situations and circumstances in which the wearing of additional PPE is necessary and obligatory. The additional PPE which must be worn is determined in a Work Method Statement (WMS), Task Risk Analysis (TRA), work instruction or Confined Space Card (CSC). The work permit will indicate which documents are applicable.



# 4.6 Working conditions

#### 4.6.1 Work interruption

Under Article 38 of the Working Conditions Act, employees have the right to discontinue their work in the event of the imminent threat of serious danger. Two conditions must be fulfilled in order to interrupt work:

- In the opinion of the employee, there must be a serious danger to people (the employee him/herself or others);
- The danger must pose an immediate threat.

Those who interrupt their work are required to report it immediately to their supervisor or, in the supervisor's absence, to the next most senior supervisor.

The supervisor will then do the following:

- Check whether there is an immediate threat of serious danger and, if necessary, take measures to remove the danger.
- If, in the opinion of the supervisor there is no (longer any) serious danger present, the supervisor will inform the employee in question and provide reasons for his/her decision.

If, upon the request of the supervisor, the employee does not resume his/her work, the next most senior supervisor<sup>3</sup> and the Nyrstar Budel BV Safety Advisor will be informed. These will then assess the work activities in question and arrange for any additional measures to be taken.

The Inspection Service I-SZW (labour inspection) will be informed if the employee does not resume work following a request to do so from his/her supervisor. The supervisor will then discuss the matter with the Nyrstar Budel BV Safety Expert and the Inspection Service and inform the employee(s) in question regarding the outcome of the discussion.

#### 4.6.2 Measures in exceptional weather conditions

The Security Department is authorised to give notice of additional measures in the event of exceptional weather conditions by means of a weather alert. This alert will be sent to all Nyrstar Budel BV employees and the permanent contact persons of NedZink by e-mail. The Nyrstar Budel BV contractor supervisor and/or licensing officer (senior supervisor) is required to forward this information to the relevant contractors.

The end of the weather alert will also be communicated by e-mail.

<sup>3</sup> In the case of a Nyrstar employee, a Nyrstar MT member will be informed.

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#### Code Yellow

You are urgently requested to:

- inform employees and contractors;
- close windows and doors;
- open blinds;
- do an extra safety check on loose materials (secure or tidy up);
- close tent doors and secure the tents properly;
- remove or secure loose material on scaffolds.

#### Code Red

You must:

- stop any lifting work and retract cranes;
- stop all work on roofs, silos and bunkers;
- stop all work in conductive confined spaces;
- stop all work with ladder lifts;
- to leave all mobile scaffolds, hydraulic arms, crane baskets and scaffolds which are outside:
- not go outside unnecessarily due to the danger of flying objects.

#### Code RED!

All permits for outdoor activities are immediately suspended and must be reauthorized once the alarm code has been cancelled.

In extreme weather conditions such as snow, ice and mist, the Security Department may, in consultation with the assigned MT member or the Coordinator of Site Logistics, decide to take/announce additional measures concerning the road transportation of dangerous substances. This may mean suspending road transport or imposing further regulations (such as adjustment of the speed limit or the accompaniment of transport).

#### Measures in event of SO<sub>2</sub> warning

Under certain circumstances during starting, stopping or in the event of disruptions in the Roasting, Sulphuric Acid Production & Utilities department, SO<sub>2</sub> (sulphur dioxide) emissions may occur.

If there is a chance of an increased emission, the department management will inform the Security Department. The Security Department will then inform the Nyrstar Budel BV and NedZink departments which are downwind. Advice will be issued to remain inside and limit ventilation from outside until further notice or until 30 minutes following the announcement.

Note: If inhaled, SO2/SO3 can cause irritation and in large quantities (higher than the norm) can lead to breathing problems. People with breathing difficulties, asthma or chronic lung diseases are particularly sensitive. Asthma attacks may occur if there is a high level of sulphur dioxide in the air.

## Asbestos & ceramic fibres

In unforeseen circumstances in which asbestos and ceramic fibres are encountered despite thorough checks, work activities must be stopped immediately and the Nyrstar contractor supervisor must be informed.

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# 4.7 Work permits

For the carrying out of work activities which do not form part of normal work operations and whereby particular risks may arise, the work permit system applies in accordance with Management Procedure MP650.

#### 4.8 LMRA

LMRA (Last Minute Risk Analysis) or start-work analysis is a brief risk assessment which <u>must</u> be carried out directly before the start of work at the work site by the employees who are going to carry out the work.

The aim of the LMRA is to assure employees on the work site that all SHE risks have been recognised and that adequate control measures have been taken to prevent incidents and accidents. Detailed information can be found in the LMRA work instructions.



# 4.9 Electrotechnical safety

Work on the Nyrstar Budel BV SITE is carried out in accordance with the following standards and guidelines:

- NEN-EN 50110-1, NEN 3140 for low voltage (LV: voltage below 1000V AC or 1500V DC)
- NEN 3840 for high voltage (HV: voltage above 1000V AC or 1500V DC).

Contractor employees who are carrying out electrotechnical work on a project basis must be registered by the employer in question in accordance with NEN3140/3840. The registration must be in the possession of Nyrstar Budel BV's Installation Manager (IM) before the start of the work in question.

#### 4.10 Dangerous goods and transport safety

# 4.10.1 General

- It is forbidden to:
  - bring dangerous substances/goods onto the Nyrstar SITE which have not been ordered by a SITE user;
  - o bring guests/unauthorised persons onto the Nyrstar SITE.
- Dangerous goods which are brought onto the Nyrstar SITE must be transported in accordance with the regulations of the following agreements:
  - ADR for road transport;
  - CMR is applicable to all road transport from or to a country which is a member of the convention;
  - o RID for rail transport;
  - ADN for transport on inland waterways.
- Dangerous goods must be correctly packaged during transport on the Nyrstar SITE. This means that the packaging must bear the UN quality hallmark and also meet its requirements.



- The packaging must be clean and have the required labels.
- The transportation of dangerous substances in vehicles only suitable for passenger transport is not permitted.
- Gas bottles must be stored upright.

# 4.10.2 Loading and unloading

- The loader (owner) must always be reachable so that he/she can move his/her vehicle immediately in the event of an emergency.
- During loading and unloading, the loader (owner) will always watch over the
  activities and can intervene immediately where necessary.
- In addition, the specific Nyrstar Budel BV loading and unloading instructions must be followed.
- The loading and unloading hoses must be checked visually prior to commencement and may not show any defects.
- The loading and unloading hoses must be tested at least once a year at a pressure of at least 1 x the design pressure. The test report must be present with the hoses.

# 4.10.3 Transport by forklift truck

The transportation of dangerous substances by forklift truck is permitted provided:

- the weight and shape of the load is suitable for transportation by forklift truck;
- the driver is familiar with the dangers of the material being transported;
- dangerous substances are packaged properly;
- the load is secured so that it cannot topple, move or spring a leak.

# 4.11 Utilities

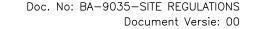
Nyrstar Budel BV has various utilities on SITE. The relevant Nyrstar contractor supervisor and/or manager must be contacted before use.

Table 4.4: Utilities

Utility	Variety
Compressed air	- Tool air app. 6 bar*
	- Instrument air app 4 – 6 bar
	- Transport air app. 3 bar
Steam	- 43 bar high pressure
	- 6 bar low pressure
	- 2 bar low pressure
Electricity	- High voltage
	- Low voltage*
Water	- Deferrised Spring water **
	- Fire-extinguishing water**
	- Demineralised water
	- Drinking water

<sup>\*</sup> Contractors can use this for hand tools.

\*\*Contractors can make limited use of this.





#### 5. **ENVIRONMENT**

#### 5.1 **Policy**

The policy of Nyrstar Budel BV can be found on the website at http://www.nyrstarbudel.nl/info-voor-contractors/SITE Regulations.

#### 5.2 **Environmental code of conduct**

The most important rules of conduct are:

- Helping and talking to one another in order to minimise damage to the environment.
- Immediate reporting/intervention in the event of deviations or potential deviations from the company policy in order to prevent damage to the environment and
- Open and honest communication with all stakeholders, including local residents and various government bodies.

In addition, there are the ten "golden" environmental rules which must be followed at all times:

- 1. No work activities involving the soil are permitted without a work permit.
- Leakages into the soil or surface water must be prevented.
- 3. Work on impervious or liquid-resistant facilities must always be preceded by an environmental risk assessment and the implementation of the necessary control measures.
- 4. The release of chemicals or other emissions into the air must be prevented.
- 5. Discharge into the sewer system may only take place following approval from S940.
- 6. Nuisances caused by noise and vibrations must be prevented as far as possible.
- 7. Waste substances must be packaged and labelled in accordance with the applicable regulations.
- 8. Dangerous substances may only be brought onto the SITE following advice from the SHEQ department (see also section 7.1.4).
- No (temporary) depositing of dangerous substances, auxiliary materials or waste substances is permitted without the permission of the SHEQ department.
- 10. All transport vehicles must arrive on the SITE clean and without leaks and must also leave the SITE in the same condition.

Environmental performance will be regularly assessed by means of audits and visual inspections and discussed with the relevant organisation(s).

#### 5.3 Communication regarding the environment

Comments or complaints from the public or government will be handled and investigated carefully. It concerns for example complaints due to situations which affect the environment or incidents with consequences beyond the SITE. Employees who receive any such messages must forward them to the Environment Department's complaints coordinator who is responsible for dealing with them from that point on.

0495 512 911 (Security Department) Nyrstar Budel BV Complaints Line: Complaints Coordinator: 0495 512 911 (Head of Environment

Department)

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#### 6. COMPANY EMERGENCY PLAN

#### 6.1 General

Nyrstar Budel BV / NedZink have drawn up a company emergency plan in consultation with the government in order to be able to respond adequately should such situations arise. Since the actions to be taken depend strongly on location, circumstances and time, they will be managed centrally.

# 6.2 Emergency situations

# 6.2.1 Definition of emergency situation

The following situations are in all cases treated as an emergency situation:

- Serious accident whereby external medical assistance is needed on site (e.g. ambulance);
- 2. Fire which requires fire-fighting equipment other than small extinguishers;
- 3. Power cut / broken pipe in gas installation.

Incidents whereby it is not immediately clear whether there is an emergency situation.

The following features can be listed in this regard:

- 1. Situation in which there is a serious danger or serious nuisance for persons on company premises or local residents;
- Situation whereby large-scale damage may occur or has occurred to buildings or installations;
- Situation in which serious soil, water or air pollution may occur or has occurred and which requires immediate action to prevent the consequences becoming irreversible;
- External emergency situation with possible negative consequences for Nyrstar Budel BV or NedZink BV;
- 5. Situation in which there is a significant risk of negative publicity;
- 6. Accidents which may require medical treatment at the first-aid post, hospital or from the company doctor (e.g. victims whereby the first-aid provider is uncertain).

# 6.2.2 Reporting of emergency situations



Everyone is obliged to report an emergency situation. The report should be made to the Security Department which is manned continuously.

If the person reporting the situation confirms that it is an emergency situation, the Security Department will immediately put the emergency plan into effect. In all other cases, the evacuation officer or security official will determine this in consultation with the on-call MT member.

Once the emergency plan has been put into effect, only the on-call MT member (General Coordinator) can downgrade the situation.

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#### 6.2.3 Evacuation

In exceptional circumstances, it may be necessary to evacuate a department or building. Nyrstar Budel BV has drawn up an evacuation plan for each department. This plan states which assembly areas must be used.

#### The evacuation alarm procedure

- Give the order to evacuate by operating the evacuation alarm locally and/or by warning all those present, whether or not using any potential broadcasting/announcement equipment.
- Warn the emergency centre via telephone number (7)222 or 0495-512222 or by means of an oral report to the Security Department stating the reasons for the evacuation.
- Ensure that all those present leave the workplace safely and make their way as quickly as possible to the designated assembly place (see Nyrstar Budel Ground Plan / Site licence BY-1002-207685-0001).
- Take a roll call at the assembly place using the departmental attendance register and/or a print-out from the Security Department.
- The gathering of information.
- Reporting of the information to the emergency services and the General Coordinator.

#### Note

Following consultation with the section leader or, in the event of an emergency situation, the General Coordinator, the control room may remain occupied during the evacuation by a person certified and trained in the use of self-contained breathing apparatus. The cause of the evacuation (nature and location) will of course determine whether this is permissible.

Table 6.1 Location of evacuation switches

Location of evacuation switch	Evacuation area
NH3 tank (next to switch and control cabinet)	
	SRB/BDS/EPF/BLP (depending on wind
	direction)
S – 920 (Control room)	S – 920
S – 940 (Control room Leaching &	S – 940 (leaching/purification) and/or
Purification)	S – 940 (SRB/BDS/TPF/BLP
S - 940 (Control room SRB/BDS)	S – 940 (SRB/BDS/TPF/BLP)
S – 950 (Control room S – 950)	S – 950
S – 960 (Foreman's office)	S – 960
Laboratory (in the corridors)	Laboratory
TD – office (in the corridors)	TD – office
Head office (in the corridors)	Head office

# 6.2.4 Re-entering & re-starting work in the department

The <u>re-entering</u> of the department by employees and the <u>restarting</u> of work may only take place after permission has been given by the General Coordinator.

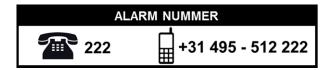
#### Attention!

All work permits are no longer valid and must be reauthorised!



#### 6.3 Accident

The reporting of an injury takes place in the same way as an emergency situation.



The First-Aid practitioner will arrive at the scene of the accident within several minutes of its being reported and will provide assistance.

If the nature of the injury is such that the First-Aid practitioner is unable to attend to it, further treatment can be administered at the local GP's offices, medical centre or the hospital in Weert. A car will always be kept available for transport purposes.

#### Note

In order to ensure adequate assistance and the proper recording of incidents, it is not permitted to seek medical attention on one's own initiative outside of the Security Department.

# 6.4 (Near) Incidents, dangerous situations and actions

These must always be reported to the supervisor and/or the Nyrstar Budel Contractor Supervisor. This also includes emergency situations and serious accidents.

# 6.5 Registration & Investigation

All incidents, near incidents and dangerous situations must be recorded in RIMS. If you cannot access this system, you must contact your supervisor or the Nyrstar Budel Contractor Supervisor who will then ensure the correct registration of the incident in question.

If Nyrstar Budel BV deems it necessary, an incident investigation will be launched. Anyone may be invited to take part in the investigation.

Note: This concerns all incidents, near incidents and dangerous situations which occur at the locations for which Nyrstar Budel BV is responsible. This means the site within the enclosure and the Port & Central Parking Area.

# 6.6 Emergency facilities

Nyrstar Budel BV has a large number of emergency facilities which are located in the various departments and buildings. Anyone may use these emergency facilities if necessary. In order to keep these facilities at an operational level, users are expected to inform the relevant contact person/department following their use.

The removal, alteration, switching off or relocation of the emergency facilities (fire extinguishers, escape routes, fire alarms, etc.) may only take place with the permission of the Head of Security & Emergency Assistance.

Omschrijving: Site Regulations Nyrstar Budel (EN) Doc Type: BU Beleidsplannen



#### 7. CONTRACTOR MANAGEMENT

Nyrstar Budel BV aims for a constructive and sustainable collaboration with its contractors. Due to the nature of the work, which is often risky, good arrangements must be made regarding the manner in which the work is executed. Nyrstar Budel BV aims to achieve a well-controlled environment in which employees and contractors work together as partners with the aim of continuously improving the safety level and environmental performance.

Nyrstar Budel BV will determine in consultation with the contractor which KPIs and other targets must be pursued so that objectives can be attained in mutual harmony.

#### SHE documents 7.1

In order to create a controlled environment, it is important that all those involved know what is happening with one another and what is expected of them. This applies to organisations as well as individual employees.

To support this process, the following safety documents are used at Nyrstar Budel

- SHE plans, which describe the organisational and coordination aspects of a project.
- Work Method Statements (WMS) which describe how the work in question can be performed in a safe and environmentally sound manner. The WMS includes a risk assessment and evaluation, such as a TRA, of the work to be carried out, taking into account the environmental factors.

Nyrstar Budel BV has developed a standard format for both safety documents which must be used (see Section 8.5 Forms).

# 7.1.1 SHE plans

Proces: BUSINESS IMPROVEMENT

In the cases below, the contractor must draw up a SHE plan. This plan must be submitted to Nyrstar Budel BV for approval.

- In-house contractors that carry out work with a heightened risk must submit an annual SHE plan;
- When projects are carried out which involve multiple contractors;
- In the removal of materials suspected of containing asbestos;
- When work activities must take place on contaminated ground (CROW publication 132).

The registration of building works in accordance with Article 2.27 of the Working Conditions Decree (projects) with the I-SZW will be done by Nyrstar Budel BV.

#### WMS (Work Method Statement)

In the cases below, the contractor must draw up a WMS. This plan must be submitted to Nyrstar Budel BV for approval:

- As part of the SHE plan:
- If high-risk activities are to be carried out by contractor employees (not Third-Party contractor employees).

A fixed component of the WMS is a risk analysis with control measures, such as TRA. This risk analysis must include both the risks of carrying out the work as well as the environmental risks. A WMS forms part of the work permit and must be demonstrably discussed with the employees carrying out the work in question.

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# Table 7.1: Defined High-Risk Activities

- 1. Danger of falling with risk-increasing circumstances (>1.80 meter & openings)\*
- 2. Heatwork (Welding / grinding)
- 3. Use of lifting equipment and cranes
- 4. Working in confined spaces
- 5. Working in ATEX zones
- 6. Opening of closed systems
- 7. Blasting work
- 8. Danger of electrocution (high-voltage lines/ cell house)
- Working near railway line

- 10. Digging work
- 11. Radiological work
- 12. Working under, near or over water
- 13. Use of dangerous substances / chemical cleaning
- 14. Demolition works
- 15. Hydraulic or gas-pressure tests
- 16. Building of special scaffolds
- 17. Working near molten metals.
- 18. Working with explosives.
- 19. Industrial cleaning

# 7.1.3 Machines, equipment and electrical installations

The contractor must have all the relevant documents listed below present on the SITE for all machines, equipment and electrical installations under its control:

- Certificates;
- Inspection reports;
- User manual.

In addition, equipment that periodically needs to be inspected, must have a valid inspection sticker.

#### 7.1.4 Dangerous substances or gases

Before any dangerous substances or gases can be brought onto the SITE, they must be assessed and approved by the SHEQ department of Nyrstar Budel BV along with the intended control measures and storage location (see BF-9053-F800-VEI en BF-9053-F810-VEI). Following approval, the Safety Data Sheet and notice of approval must be present at the work site. Gas bottles must be transported upright and secured.

#### 7.2 Start-work instruction session / safe start discussion

Prior to the start of work, a start-work instruction session must take place during which the following information will be discussed:

- Work Method Statement + Risk Inventory & Evaluation;
- Task Risk Analysis (TRA);
- Work permit(s), including relevant info sheets.

In addition, a safe-start discussion must be held before the start of each shift. Questions which may be discussed include the following:

- Did we have a safe day yesterday?
  - A. There was an improvement in the work situation
  - B. Everyone acted safely
  - C. A day with an unsafe action, work situation or incident/near-incident
- What are we going to do today to ensure it will be a safe day?

Working from an approved scaffold is <u>not regarded</u> as a fall danger with risk-increasing circumstances.



# 7.3 Working Hours Act

It is the responsibility of the contractor (employer) to ensure that the Working Hours Act is respected. Nevertheless, Nyrstar Budel BV will periodically check that the contractor is observing the act. Nyrstar Budel BV reserves the right to initiate any corrective measures.

# 7.4 Speakers of other languages

In the event of the employment of employees who do not speak Dutch, English or German, the contractor must guarantee that it will issue the (Nyrstar Budel BV) instructions in a language that the employees in question understand. Furthermore, the contractor will ensure that in each group of employees working together on a task there is at least one person present who has sufficient knowledge in one of the aforementioned languages as well as the language of the other employees.

In order to test their knowledge of the general safety instructions, each contractor employee must take an admission test. This requires a basic knowledge of one of the aforementioned languages. The contractor may, <u>following permission</u> from Nyrstar Budel BV, itself take care of the safety instructions and test for employees who do not command the language.

Nyrstar Budel BV reserves the right to carry out checks on the knowledge of the safety instructions amongst contractor employees. If such knowledge should appear inadequate, work will be temporarily suspended and the employees must receive reinstruction.

# 7.5 Auditing

The extent to which the contractor fulfils the agreed conditions will be assessed by means of periodic SHEQ audits. The audit findings will be included in the periodic contractor assessment.

A SHEQ audit may also form part of the contractor selection procedure.



# 8. APPENDICES

# 8.1 Overview of Management Procedures

MP	Description
581	The collecting, storage and disposal of waste materials
650	The granting of work permits

# 8.2 Overview of Manual System

SH	Description
XXX	Registration of contractors (in preparation)

#### 8.3 Overview of Work Instructions

WI	Description
XXX	LMRA (in preparation)



# 8.4 Overview of most important SHE regulations

SHE	Description
010	Required SHE certificates
030	Working alone
XXX	Cordoned-off areas (in preparation)
050	Order and cleanliness

	Personal Protective Equipment (PPE)
100	The supply and use of personal protective equipment

	Risky activities	
210	Isolating, bolting, labelling, testing	
215	Rules concerning dangers of gas or chemical explosion	
220	Work involving fire risks	
225	Working in confined spaces	
230	Washing and cleaning work (SIR manual)	
240	Lifting	
242	Working at heights	
250	Radiological work in non-destructive testing	
260	Safely carrying out electrotechnical work	
265	Pressurisation - use of sealing bands	
270	Blasting	

	Tools	
301	Fitting of chains	
308	Vehicle overpressure units (areas with dust nuisance)	
305	Working with scaffolds	
320	Electrotechnical facilities	
330	Internal combustion engines	
340	Requirements for (electrical) hand tools	
345	Gas bottles and welding carts	
350	Availability of emergency facilities	
355	Mobile transport vehicles (preparation)	

	Dangerous substances	
400	Storage and use of chemicals/dangerous substances	
415	Hydrogen sulphide in the water purification	
420	Working with mineral fibres or man-made mineral fibres (MMMF)	
421	Working with asbestos and materials containing asbestos	
423	Mercury and its compounds (in preparation)	
430	Biological Monitoring in relation to lead exposure (& cadmium)	

Environment		
500	The prevention and management of waste, waste water, soil and air pollution.	

See www.nyrstarbudel.nl



# 8.5 Overview of forms

Form	Description
XXX	Contractor access request form (in preparation)
F-22/BEV/071106	Port certificate for removal of goods
BZ-F005-Vei	Work permit form
BF-9053-F100-NED-VEI	SHE plan
BF-9053-F101-NED-VEI	WMS Dutch version
BF-9053-F101-DUI-VEI	WMS German version
BF-9053-F101-ENG-VEI	WMS English version
BF-9053-F027_VEI	LMRA card
BF-9053-F800-VEI	Request using hazardous substances
BF-9053-F810-VEI	Request using hazardous substances by contractors

#### 8.6 Overview of other documents

Document	Description
L-006.1/Vei	PPE Section S-920
L-006.2/Vei	PPE Section S-940
L-006.3/Vei	PPE Section S-950
L-006.4/Vei	PPE Section S-960
L-006.5/Vei	PPE General Site, Workshops, Warehouse, Laboratory
BY-1002-207685- 0001	Nyrstar Budel BV Ground Plan / Site Licence
BZ-AP02-001-S920	Entering Ore Building
XXX	Nyrstar SITE Code of Conduct (in preparation)

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