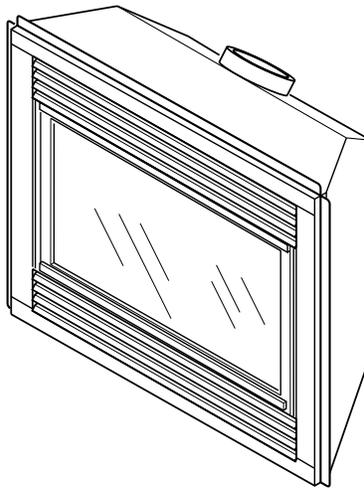
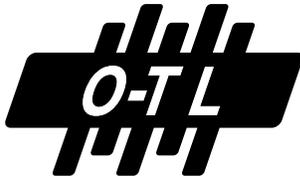




# DIRECT-VENT FIREPLACE OWNER'S OPERATION AND INSTALLATION MANUAL

For more information, visit [www.desatech.com](http://www.desatech.com)



## NATURAL GAS MODELS (V)V42NA(1) AND CHDV42NRA PROPANE/LP GAS MODEL (V)V42PA(1)

**WARNING:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

### FOR YOUR SAFETY

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

### FOR YOUR SAFETY

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

**WARNING:** Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to this manual for correct installation and operational procedures. For assistance or additional information consult a qualified installer, service agency, or the gas supplier.

Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

This appliance may be installed in an aftermarket\*, permanently located, manufactured (mobile) home, where not prohibited by state or local codes.

\*Aftermarket: Completion of sale, not for purpose of resale, from the manufacturer.

Save this manual for future reference.



## TABLE OF CONTENTS

|   |    |  |            |
|---|----|--|------------|
| SAFETY INFORMATION .....                | 2  | CLEANING AND MAINTENANCE .....                   | 29         |
| PRODUCT IDENTIFICATION .....            | 3  | TROUBLESHOOTING .....                            | 30         |
| LOCAL CODES .....                       | 3  | REPLACEMENT PARTS .....                          | 33         |
| PRODUCT FEATURES .....                  | 4  | SPECIFICATIONS .....                             | 33         |
| PRE-INSTALLATION PREPARATION .....      | 4  | SERVICE HINTS .....                              | 33         |
| LOCATION OF TERMINATION CAP .....       | 6  | TECHNICAL SERVICE .....                          | 33         |
| VENTING INSTALLATION INSTRUCTIONS ..... | 7  | ILLUSTRATED PARTS BREAKDOWN AND PARTS LIST ..... | 34         |
| FIREPLACE INSTALLATION .....            | 17 | ACCESSORIES .....                                | 38         |
| OPERATING FIREPLACE .....               | 26 | OWNER'S REGISTRATION FORM .....                  | 39         |
| INSPECTING BURNERS .....                | 28 | WARRANTY INFORMATION .....                       | Back Cover |

## SAFETY INFORMATION

### WARNINGS

**⚠ WARNING: This product contains and/or generates chemicals known to the State of California to cause cancer or birth defects, or other reproductive harm.**

**IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this fireplace. Improper use of this fireplace can cause serious injury or death from burns, fire, explosions, electrical shock, and carbon monoxide poisoning.**

**⚠ DANGER: Carbon monoxide poisoning may lead to death!**

This fireplace must be installed by a qualified (certified or licensed) service person. It has a sealed gas combustion chamber that uses a coaxial pipe (pipe within a pipe and having the same center) venting system. It brings in fresh air for combustion through the outer pipe and combustion gases are exhausted through the inner pipe. If the glass door assembly and venting pipe are not properly seated, connected, and sealed, carbon monoxide leakage (spillage) can occur.

**Carbon Monoxide Poisoning:** Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, or nausea. If you have these signs, the fireplace may not have been installed properly. **Get fresh air at once!** Have fireplace inspected and serviced by a qualified service person. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes.

**Natural and Propane/LP Gas:** Natural and propane/LP gases are odorless. An odor-making agent is added to the gas. The odor helps you detect a gas leak. However, the odor added to the gas can fade. Gas may be present even though no odor exists.

Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to safe and proper operation of this fireplace.

**⚠ WARNING: Any change to this fireplace or its controls can be dangerous.**

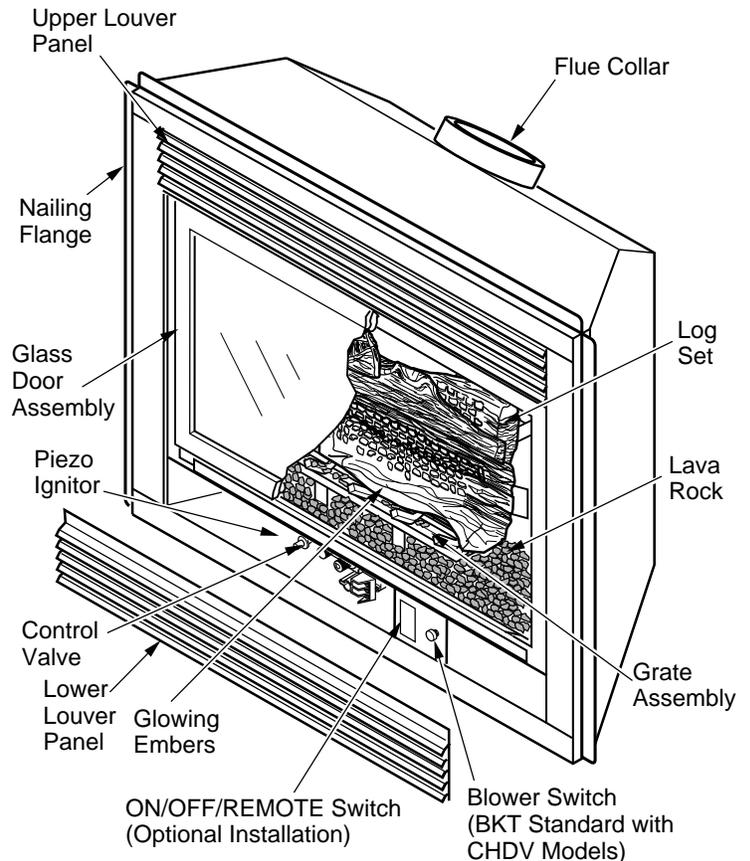
1. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases unless a certified kit is used.
2. For propane/LP fireplace, do not place propane/LP supply tank(s) inside any structure. Locate propane/LP supply tank(s) outdoors. To prevent performance problems, do not use propane/LP fuel tank of less than 100 lbs. capacity.
3. If you smell gas
  - shut off gas supply
  - do not try to light any appliance
  - do not touch any electrical switch; do not use any phone in your building
  - immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions
  - if you cannot reach your gas supplier, call the fire department.
4. Never install the fireplace
  - in a recreational vehicle
  - in windy or drafty areas where curtains or other combustible (flammable) objects can make contact with the fireplace front
  - in high traffic areas

## SAFETY INFORMATION

### Continued

5. This fireplace reaches high temperatures. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Fireplace will remain hot for a time after shutdown. Allow surfaces to cool before touching.
6. Carefully supervise young children when they are in the room with fireplace.
7. Do not modify this fireplace under any circumstances. Any parts removed for servicing must be replaced prior to operating fireplace.
8. Turn fireplace off and let cool before servicing, installing, or repairing. Only a qualified service person should install, service, or repair this fireplace. Have fireplace inspected annually by a qualified service person.
9. You must keep control compartments, burners, and circulating air passages clean. More frequent cleaning may be needed due to excessive lint and dust from carpeting, bedding material, etc. Turn off the gas valve and pilot light before cleaning fireplace.
10. Have venting system inspected annually by a qualified service person. If needed, have venting system cleaned or repaired. See *Cleaning and Maintenance*, page 29.
11. Keep the area around your fireplace clear of combustible materials, gasoline, and other flammable vapor and liquids. Do not run fireplace where these are used or stored. Do not place items such as clothing or decorations on or around fireplace.
12. Do not use this fireplace to cook food or burn paper or other objects.
13. Do not use any solid fuels (wood, coal, paper, cardboard, etc.) in this fireplace. Use only the gas type indicated on fireplace nameplate.
14. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electrical Code, ANSI/NFPA 70*, or the *Canadian Electrical Code, CSA C22.1*.
15. Do not use fireplace if any part has been exposed to or under water. Immediately call a qualified service person to arrange for replacement of the unit.
16. Do not operate fireplace if any log is broken.
17. Do not use a blower insert, heat exchanger insert, or other accessory not approved for use with this fireplace.
18. Do not operate fireplace with glass door removed, cracked, or broken.
19. Provide adequate clearances around air openings.

## PRODUCT IDENTIFICATION



**Figure 1 - Direct-Vent Fireplace with Millivolt Ignition**

## LOCAL CODES

Install and use fireplace with care. Follow all local codes. In the absence to local codes, use the current *National Fuel Gas Code ANSI Z223.1/NFPA 54\** (USA) or the current *CSA-B149.1 Installation Code* (Canada).

\*Available from:

American National Standards Institute, Inc.  
1430 Broadway  
New York, NY 10018  
National Fire Protection Association, Inc.  
Batterymarch Park  
Quincy, MA 02269

## PRODUCT FEATURES

These are a few facts that can help you understand and enjoy your direct-vent fireplace:

- The venting system may be routed to the outside of your home in several ways. It may vent through the roof (vertical) or it may vent to an outside/exterior wall (horizontal). The vent pipe installation is very important to allow for proper operation. You must follow the venting instructions very carefully for either vertical or horizontal applications.
- This fireplace may be installed in any room of your house provided all local codes and these installation instructions are followed.
- This fireplace does not require electricity to operate.
- Only the blower requires electricity if installed and if you plan to install the blower at a later date, do not forget to wire the outlet at the bottom of the fireplace when framing.
- A piezo ignitor and ceramic electrode create spark to ignite the pilot light. It does not require any matches, batteries or any other sources of ignition to light the pilot.
- Each time you turn on your fireplace, you may notice some amount of condensation on the inside of the fireplace glass. This is normal and will disappear after 10-20 minutes of operation.
- Your direct-vent gas fireplace system (fireplace and venting) is a balanced and sealed gas operating unit. It requires approximately 10-20 minutes of operating time before the flame pattern stabilizes.
- Your fireplace is designed to be used in zero clearance installations. Wall or framing material can be placed directly against any exterior surface on the back, sides, or top of your fireplace, except where standoff spacers are integrally attached. If standoff spacers are attached to your fireplace, these spacers can be placed directly against wall or framing material. See framing details on page 5.
- If you plan on installing a television or entertainment center recessed above your fireplace, it is recommended that you maintain a minimum 18" above top of louver opening.
- When locating termination cap, it is important to observe the minimum clearances shown in Figure 7, page 6.
- If recessing into a wall, you can avoid extra framing by positioning your fireplace against an already existing framing member.
- Do not recess termination cap into a wall or siding.
- You may paint the termination cap with 450°F (232°C) heat-resistant paint to coordinate with the exterior finish.
- There must not be any obstruction such as bushes, garden sheds, fences, decks, or utility buildings within 24" from the front of the termination cap.
- Do not locate termination cap where excessive snow or ice build up may occur. Be sure to clear vent termination area after snow falls to prevent accidental blockage of venting system. When using snow blowers, do not direct snow towards vent termination area.

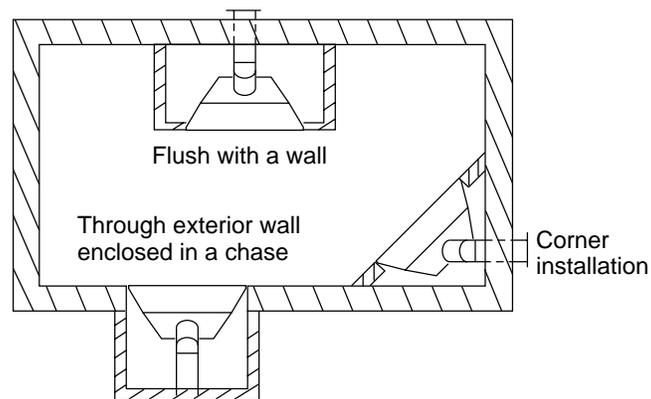
## PRE-INSTALLATION PREPARATION

### LOCATION AND SPACE REQUIREMENTS

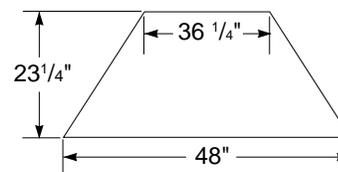
Determine the safest and most efficient location for your DESA direct-vent fireplace. Make sure that rafters and wall studs are not in the way of the venting system. Choose a location where the heat output is not affected by drafts, air conditioning ducts, windows or doors. Figure 2 shows some common locations. Be aware of all restrictions and precautions before deciding the exact location for your fireplace and termination cap.

When deciding the location of your fireplace, follow these rules:

- Do not connect this fireplace venting to a chimney flue serving a separate solid-fuel burning fireplace or appliance.
- Due to high temperatures, do not locate this fireplace in high traffic areas, windy or drafty areas, or near furniture or draperies.
- Proper clearances must be maintained.
- If your fireplace is to be installed directly on carpeting, vinyl tile, or any combustible material other than wood, it must be installed on a metal or wood panel extending the full width and depth of the fireplace. See Figure 3.



**Figure 2 - Common Fireplace Locations**



**Figure 3 - Fireplace Bottom Dimensions**

# PRE-INSTALLATION PREPARATION

*Continued*

## CLEARANCES

Minimum clearances to combustibles for the fireplace are as follows:

- Back, and sides 0"/mm
- Perpendicular walls 6" (152mm)
- Floor 0"/mm
- Ceiling to louver opening 42" (1067mm)
- Front 36" (914mm)
- Top of Standoffs 0"/mm
- Vent (See venting instructions for specific venting clearances.)

Combustible material with a maximum thickness of 5/8" may be flush with the top front of fireplace .

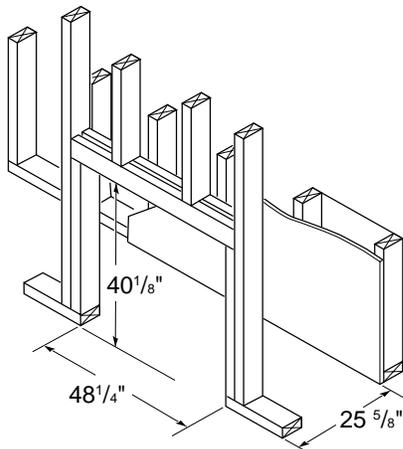
**NOTICE:** This fireplace is intended for use as supplemental heat. Use this fireplace along with your primary heating system. Do not install this fireplace as your primary heat source. If you have a central heating system, you may run system's circulating blower while using fireplace. This will help circulate the heat throughout the house. In the event of a power outage, you can use this fireplace as a heat source.

## FRAMING AND FINISHING

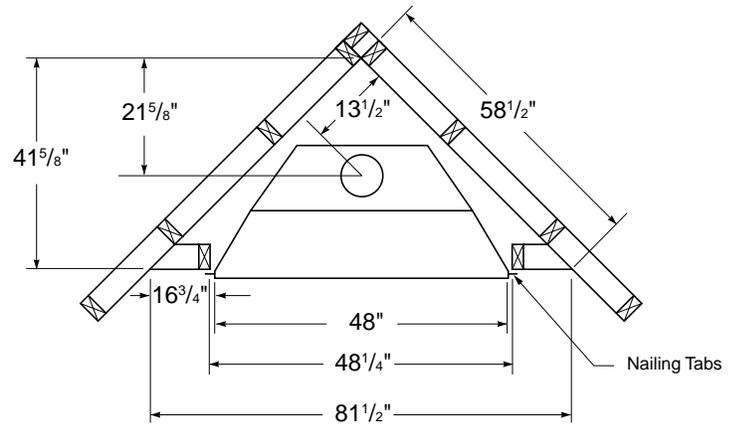
Figure 4 shows typical framing of this fireplace. Figure 5 shows framing for corner installation. All minimum clearances must be met.

For available accessories for this fireplace, see *Accessories* on pages 38. If you are using a separate combustible mantel piece, refer to Figure 6 for proper installation height. You can install noncombustible mantels at any height above the fireplace.

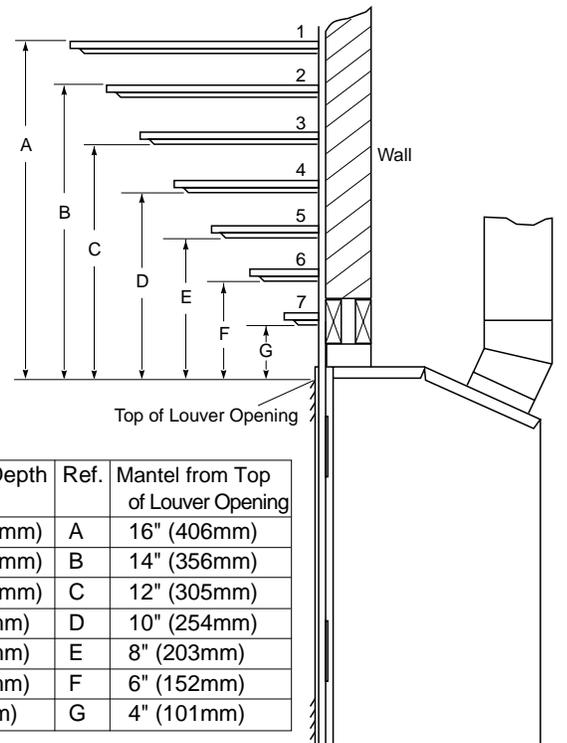
*Note:* Noncombustible mantels may discolor!



**Figure 4 - Framing Clearances for Installation Against an Exterior Wall**



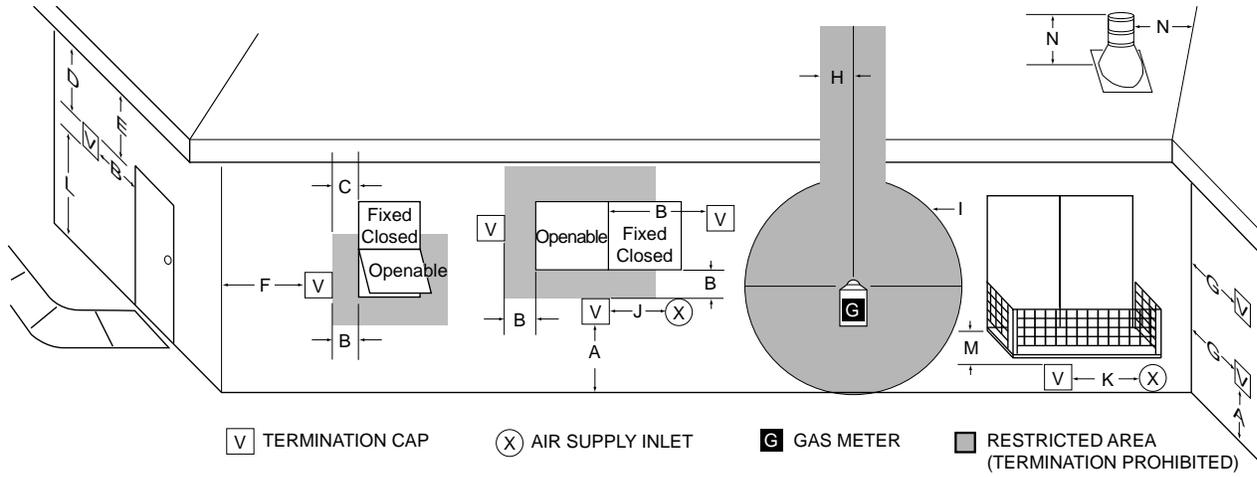
**Figure 5 - Framing Clearances for Corner Installation**



| Ref. | Mantel Depth | Ref. | Mantel from Top of Louver Opening |
|------|--------------|------|-----------------------------------|
| 1    | 14" (356mm)  | A    | 16" (406mm)                       |
| 2    | 12" (305mm)  | B    | 14" (356mm)                       |
| 3    | 10" (254mm)  | C    | 12" (305mm)                       |
| 4    | 8" (203mm)   | D    | 10" (254mm)                       |
| 5    | 6" (152mm)   | E    | 8" (203mm)                        |
| 6    | 4" (101mm)   | F    | 6" (152mm)                        |
| 7    | 2" (51mm)    | G    | 4" (101mm)                        |

**Figure 6 - Clearances for Combustible Mantels**

## LOCATION OF TERMINATION CAP



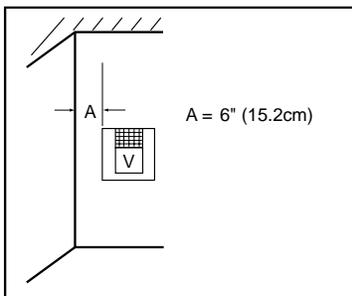
- A = clearance above grade, veranda, porch, deck, or balcony  
[\*12 inches (30.5cm) minimum]
- B = clearance to window or door that may be opened  
[12 inches (30.5cm) minimum]
- C = clearance to permanently closed window [minimum 12 inches (30.5cm) recommended to prevent condensation on window]
- D = vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 24 inches (61cm) from the center-line of the terminal [18 inches (45.7cm) minimum]
- E = clearance to unventilated soffit [12 inches (30.5cm) minimum]
- F = clearance to outside corner (see below)
- G = clearance to inside corner (see below)
- H = \*not to be installed above a meter/regulator assembly within 36 inches (91.4cm) horizontally from the center-line of the regulator

- I = clearance to service regulator vent outlet [\*72 inches (182.9cm) minimum]
- J = clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other fireplace [\*12 inches (30.5cm) minimum]
- K = clearance to a mechanical air supply inlet [\*72 inches (182.9cm) minimum]
- L = clearance above paved side-walk or a paved driveway located on public property [\*84 inches (213.3cm) minimum]
- M = clearance under veranda, porch, deck [\*12 inches (30.5cm) minimum]
- N = clearance above a roof shall extend a minimum of 24 inches (61cm) above the highest point when it passes through the roof surface and any other obstruction within a horizontal distance of 18 inches (45.7cm)

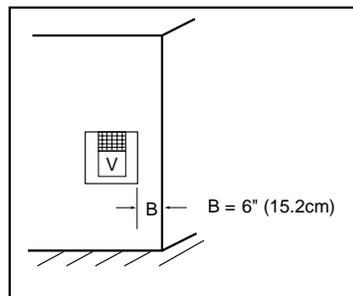
vent shall not terminate directly above a side-walk or paved driveway which is located between two single family dwellings and serves both dwellings\*  
only permitted if veranda, porch, deck or balcony is fully open on a minimum of 2 sides beneath the floor\*  
\* as specified in CAN/CSA B149 (.1 or .2) Installation Codes (1991) for Canada and U.S.A.  
*Note:* Local codes or regulations may require different clearances

### Termination Clearances for Buildings with Combustible and Noncombustible Exteriors

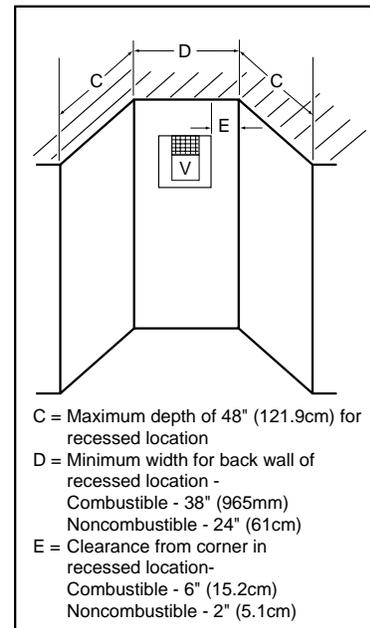
#### Inside Corner



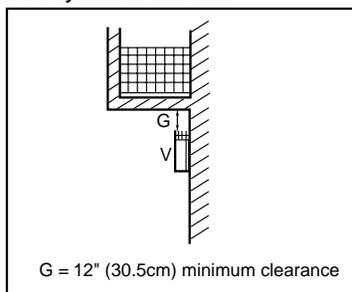
#### Outside Corner



#### Recessed Location



#### Balcony with No Side Wall



#### Balcony with Perpendicular Side Wall

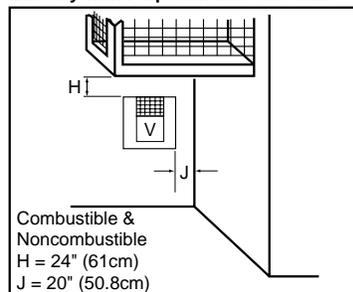


Figure 7 - Minimum Clearances for Termination Cap

For more information, visit [www.desatech.com](http://www.desatech.com)

# VENTING INSTALLATION INSTRUCTIONS

**NOTICE: Read these instructions completely before attempting installation.**

These models are tested and approved for use with DESA (direct-vent) pipe components and terminations.

The venting system must terminate on the outside of the structure and can not be attached to a chimney or flue system serving a separate solid fuel or gas burning appliance. A direct-vent appliance must have its own venting system. **DO NOT** common vent this appliance.

These models are approved to be vented either horizontally through an outside wall or vertically through a roof or chase enclosure using the following guidelines:

- When venting system terminates horizontally on an outside wall, you must install a standoff if the termination cap is to be installed directly on a combustible finish such as vinyl, wood, stucco, etc.
- Never run the vent downward as this may cause excessive temperatures which could cause a fire.
- Vent pipe air space clearances to combustibles are 1" on all sides except on the horizontal sections, which requires 2" clearance from the top of the pipe. Where the termination cap penetrates a combustible wall, 1" air space clearance is required.
- Snorkel terminations are required when minimum clearance to grade cannot be met (see Figure 16 on page 11).
- Have fireplace and selected vent components on hand to help determine the exact measurements when elbowing or offsetting. Always use wall firestops when penetrating walls and firestops when penetrating ceilings or attic spaces.
- Install horizontal venting with a 1/4" rise for every 12" of run toward the termination.

**⚠ WARNING: Read all instructions completely and thoroughly before attempting installation. Failure to do so could result in serious injury, property damage or loss of life.**

**NOTICE: Failure to follow these instructions will void the warranty.**

## INSTALLATION PRECAUTIONS

- Wear gloves and safety glasses for protection
- Use extreme caution when using ladders or when on roof tops
- Be aware of electrical wiring locations in walls and ceilings

The following actions will void the warranty on your venting system:

- Installation of any damaged venting component
- Unauthorized modification of the venting system (Do not cut or alter vent components)
- Installation of any component part not manufactured or approved by DESA
- Installation other than as instructed by these instructions

**⚠ WARNING: This gas fireplace and vent assembly must be vented directly to the outside. The venting system must NEVER be attached to a chimney serving a separate solid fuel burning appliance. Each direct-vent gas appliance must use a separate vent system. Do not use common vent systems.**

**⚠ WARNING: Vent pipe air space clearances to combustibles are 1" on all sides except on the horizontal sections, which require 2" clearances from the top of the pipe. Where the termination cap penetrates a combustible wall, 1" air space clearance is required.**

# VENTING INSTALLATION INSTRUCTIONS

*Continued*

## INSTALLATION PLANNING

There are two basic types of direct-vent installation:

- Horizontal Termination
- Vertical Termination

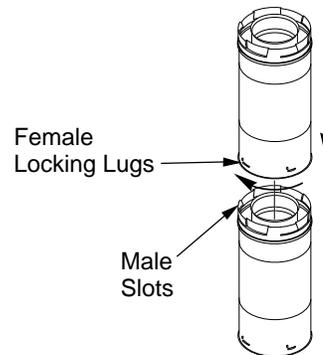
### Horizontal Termination Installation

**IMPORTANT:** Horizontal square terminations require only inner portion of wall firestop. Horizontal installations using round termination require exterior portion of wall firestop available only in vent kit 01491 for V and VV Series or SDHTRK-58 for CHDV Series (see Figure 14, page 10).

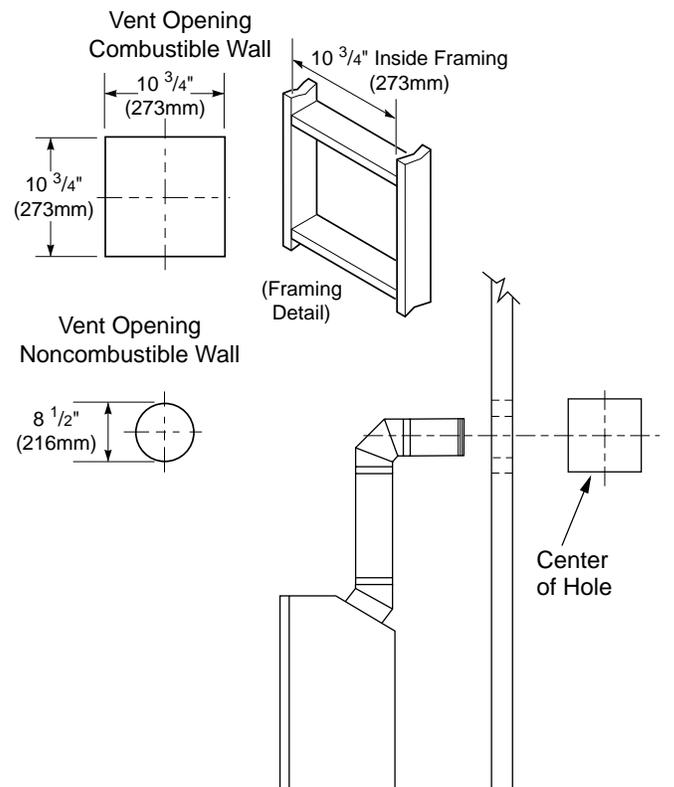
1. Set the fireplace in its desired location and determine the route your horizontal venting will take. Do not secure the fireplace until all venting has been installed. Some installations require sliding the fireplace in and out of position to make final venting connections. Figures 14 through 18 on pages 10 through 12 show different configurations for venting with horizontal termination that will help you decide which application best suits your installation. Check to see if wall studs or roof rafters are in the path of your desired venting route. If they are, you may want to adjust the location of the fireplace.
2. Direct vent pipe sections and components are designed with special twist-lock connections.

**Twist-Lock Procedure:** The female ends of the pipes have locking lugs (indentations). These lugs will slide straight into matching slots on the male ends of adjacent pipes. Push pipe sections together and twist one section clockwise approximately one-quarter turn until the sections are fully locked (see Figure 8). **Note:** Horizontal runs of vent must be supported every three feet. Use wall straps for this purpose.

3. Use a 45° elbow to connect venting system to fireplace flue collar. The elbow is designed to be twist-locked onto the flue collar as described in step 2. **IMPORTANT:** Do not attempt to alter the configuration of the elbow by cutting, twisting, bending, etc.
4. Assemble the desired combination of pipe and elbows to the fireplace flue collar. If there are long portions of venting run, pre-assembled pipe sections may be installed as subassemblies for convenience.
5. Carefully determine the location where the vent pipe assembly will penetrate the outside wall. The center of the hole should line up with the center-line of the horizontal vent pipe. Mark the wall for a 10<sup>3</sup>/<sub>4</sub>" x 10<sup>3</sup>/<sub>4</sub>" square hole. Cut and frame the square hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of noncombustible material, such as masonry block or concrete, a 8<sup>1</sup>/<sub>2</sub>" hole with zero clearance is acceptable (see Figure 9).



**Figure 8 - Vent Pipe Connections**



**Figure 9 - Vent Opening Requirements**

# VENTING INSTALLATION INSTRUCTIONS

*Continued*

**⚠ WARNING:** Do not recess vent termination into any wall. This will cause a fire hazard.

6. **Noncombustible Exterior Wall:** Position the horizontal vent cap in the center of the 8 1/2" round hole and attach to the exterior wall with four wood screws provided. Before attaching the vent cap to exterior wall, run a bead of non-hardening mastic (pliable sealant) around the outside edges to make a seal between it and the outside wall. **Note:** The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.

**Combustible Exterior Wall:** For vinyl siding, stucco, or wood exteriors, a siding standoff must be installed between the vent cap and exterior wall. The siding standoff prevents excessive heat from damaging the siding materials. Siding material must be cut to accommodate standoff. Bolt the vent cap to the standoff. Apply non-hardening mastic around outside edge of standoff. Position the standoff/cap assembly in the center of the 10 3/4" square hole and attach to exterior wall with wood screws provided (see Figure 11). The siding standoff must sit flush against the exterior fascia material.

7. **Combustible Exterior Wall Only:** Slide the wall firestop over the vent pipe before connecting horizontal run to vent cap (see Figure 12).

8. Carefully move fireplace, with vent assembly attached, toward wall and insert vent pipe into horizontal termination. The pipe overlap should be a minimum of 1 1/4". Fasten all vent pipe connections (except vent cap) with screws provided.

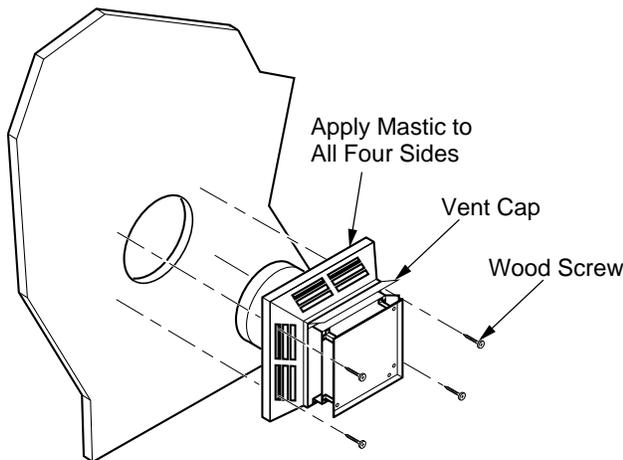


Figure 10 - Installing Horizontal Vent Cap (Noncombustible Exterior)

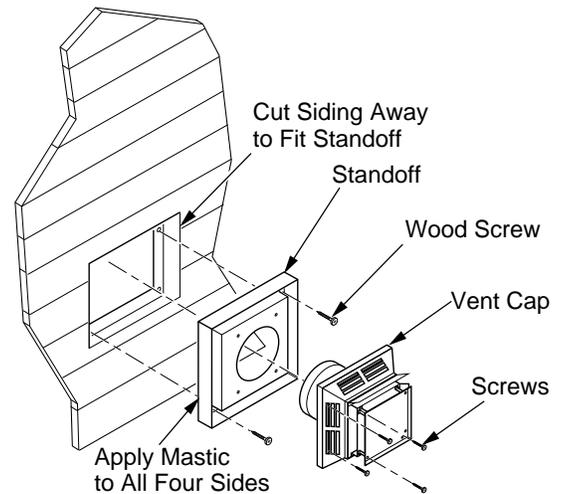


Figure 11 - Installing Siding Standoff (Combustible Exterior)

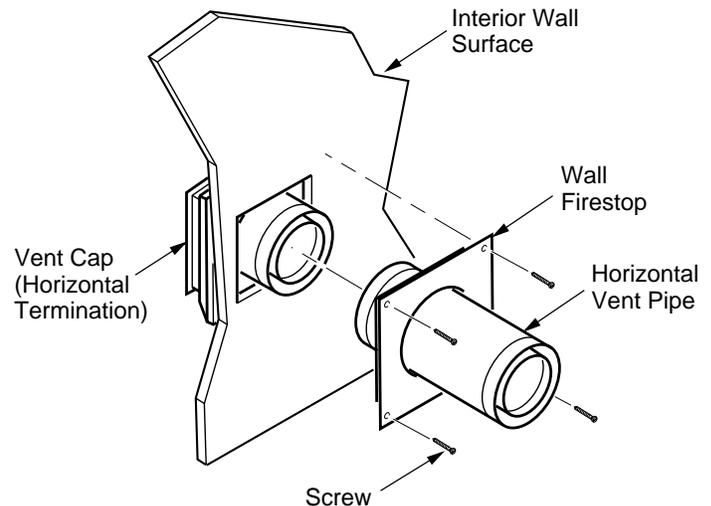
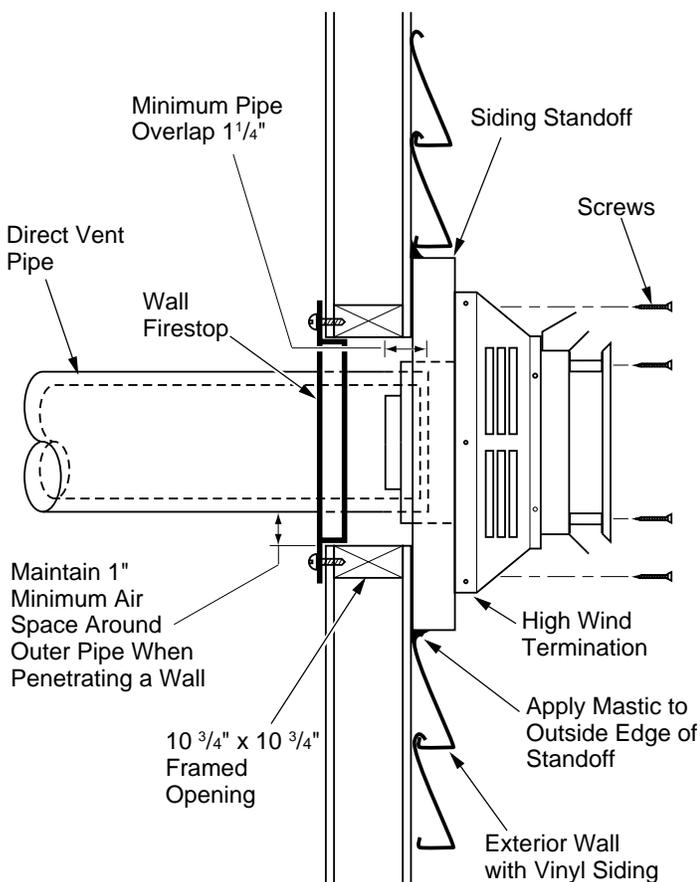


Figure 12 - Connecting Vent Cap with Horizontal Vent Pipe

## VENTING INSTALLATION INSTRUCTIONS

### Continued

9. **Combustible Exterior Wall Only:** Slide wall firestop against interior wall surface and attach with screws provided. See Figure 13 for horizontal termination details.
10. Place fireplace into position and shim with noncombustible material if needed. Nail or screw side flanges to framing to secure unit in place. **IMPORTANT:** Make sure fireplace is level before securing. If fireplace is not level it will not work properly.



**Figure 13 - Typical Horizontal Termination Cap Mounting with Additional Siding Standoff Installed**

### Horizontal Termination Configurations

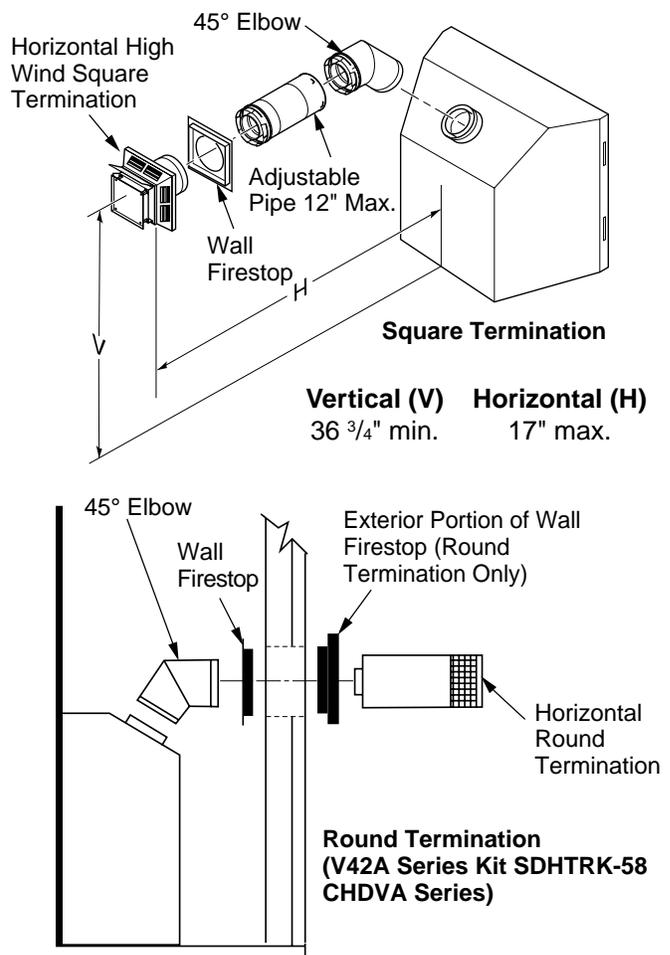
Figures 14 through 18 show different configurations and alternatives for venting with horizontal termination. Each figure includes a chart with critical minimum and maximum dimensions which **MUST** be met. **IMPORTANT:** Remember that a horizontal run of venting must have a 1/4" rise for every 12" of run toward the termination.

**⚠ WARNING: Never run vent downward as this may cause excessive temperatures which could cause a fire. Operation of improperly installed and maintained venting system could result in serious injury, property damage or loss of life.**

### GROUND FLOOR INSTALLATION

Recommended Applications:

- Installation using cabinet surrounds
- Through the wall using round or square termination (up to 12" horizontal pipe)
- **NOT FOR CORNER INSTALLATION**



**Figure 14 - Horizontal Termination Configuration for Square or Round Terminations**

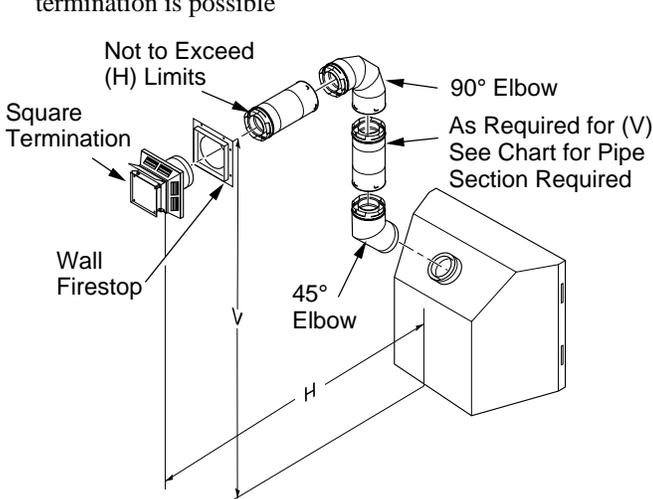
# VENTING INSTALLATION INSTRUCTIONS

## Continued

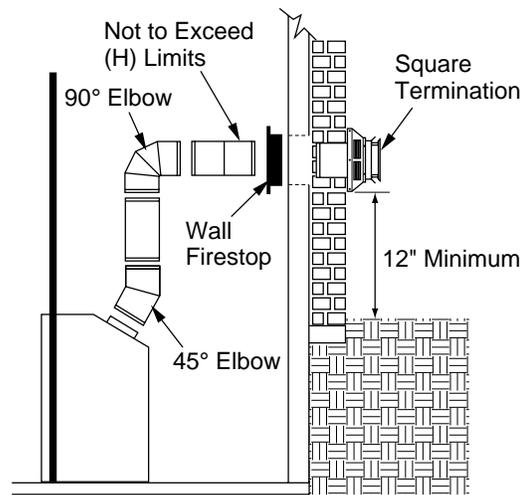
### CORNER INSTALLATION

Recommended Applications:

- Corner ground floor installation
- Ground floor installation where pipe vents horizontally through wall (over 12" horizontal pipe)
- Basement installation where one foot clearance from ground to termination is possible



| Vertical (V) | Required Vertical Pipe | Horizontal (H) |
|--------------|------------------------|----------------|
| 46 1/4" min. | None                   | 30" max.       |
| 57 1/4" min. | 1 ft.                  | 48" max.       |
| 69 1/4" min. | 2 ft.                  | 60" max.       |
| 81 1/4" min. | 3 ft.                  | 84" max.       |
| 93 1/4" min. | 4 ft.                  | 20' max.       |



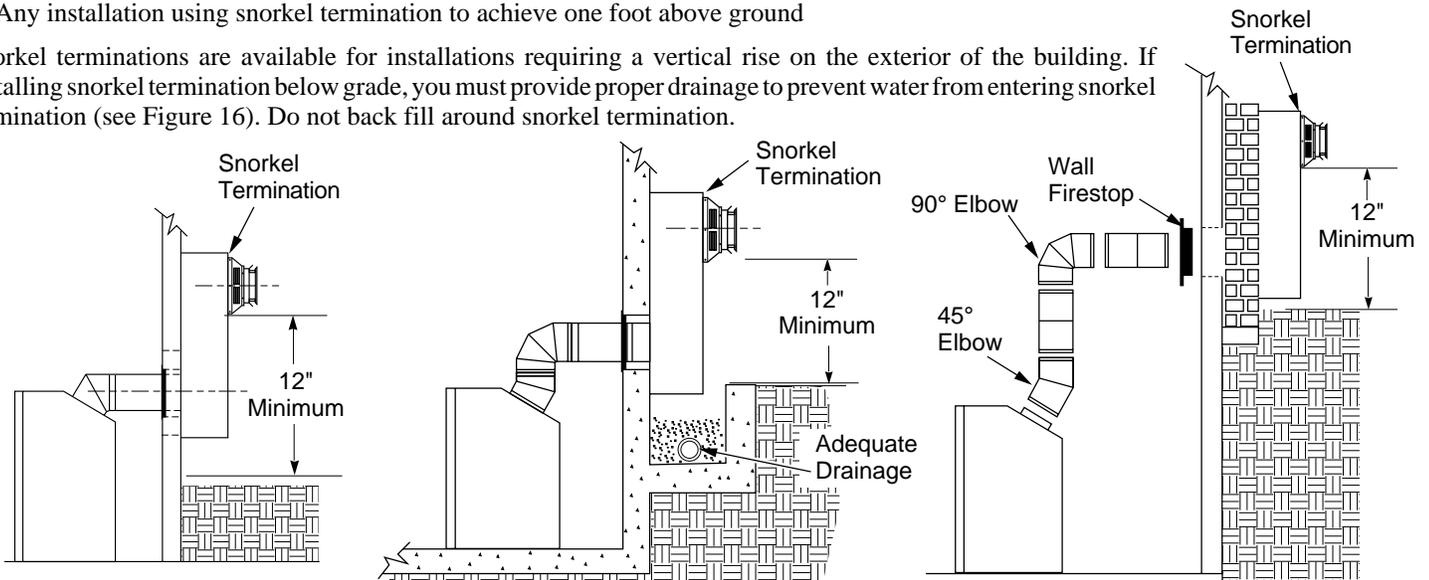
**Figure 15 - Horizontal Termination Configuration for Corner Installation Using One 90° Elbow**

### SNORKEL TERMINATION INSTALLATION

Recommended Applications:

- Installations requiring a vertical rise on building exterior
- Any installation using snorkel termination to achieve one foot above ground

Snorkel terminations are available for installations requiring a vertical rise on the exterior of the building. If installing snorkel termination below grade, you must provide proper drainage to prevent water from entering snorkel termination (see Figure 16). Do not back fill around snorkel termination.



**Figure 16 - Snorkel Termination Configurations for Below Ground Installation**

For more information, visit [www.desatech.com](http://www.desatech.com)



# VENTING INSTALLATION INSTRUCTIONS

*Continued*

## HORIZONTAL SYSTEM INSTALLATION USING TWO 90° ELBOWS

The following configurations show the minimum vertical rise requirements for a horizontal system using two 90° elbows.

### Venting with Two 90° Elbows

| Vertical (V) | Horizontal (H <sub>1</sub> ) | Horizontal (H <sub>1</sub> ) + Horizontal (H <sub>2</sub> ) |
|--------------|------------------------------|---|
| 5' min.      | 2' max.                      | 6' max.   |
| 6' min.      | 4' max.                      | 12' max.  |
| 7' min.      | 6' max.                      | 18' max.  |
| 8' min.      | 8' max.                      | 20' max.  |
| 20' max.     | 8' max.                      | 20' max.  |

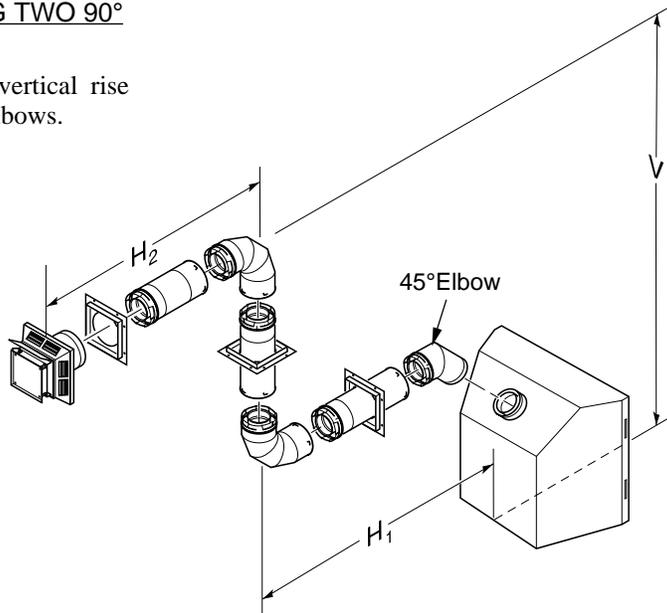


Figure 17 - Horizontal Termination Configuration for Venting Using Two 90° Elbows

### Venting with Two 90° Elbows

| Vertical (V) | Horizontal (H <sub>1</sub> ) + Horizontal (H <sub>2</sub> ) |
|--------------|---|
| 5' min.      | 6' max.   |
| 6' min.      | 12' max.  |
| 7' min.      | 18' max.  |
| 8' min.      | 20' max.  |
| 20' max.     | 20' max.  |

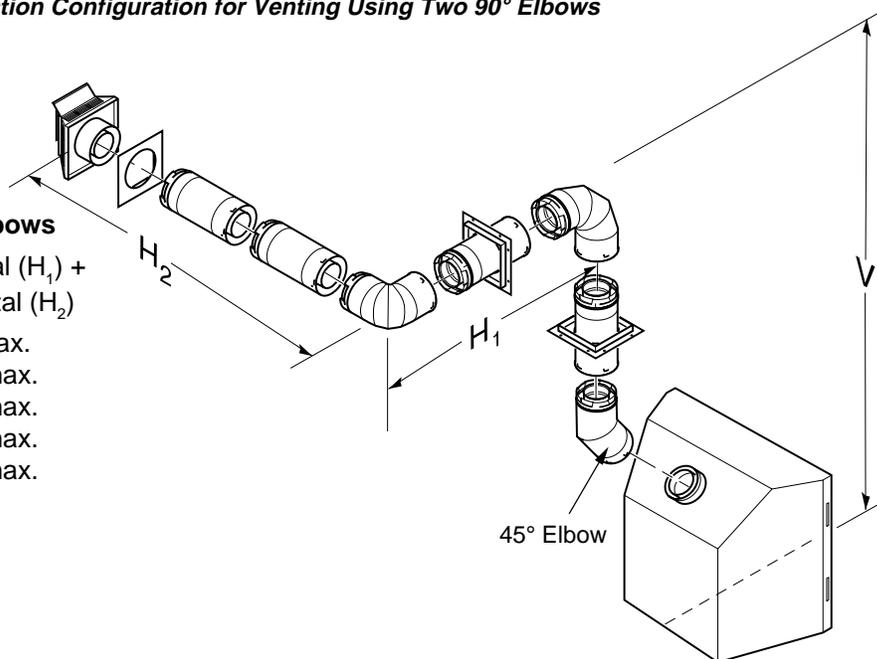


Figure 18 - Horizontal Termination Configuration for Venting Using Two 90° Elbows with Termination at 90° with Fireplace

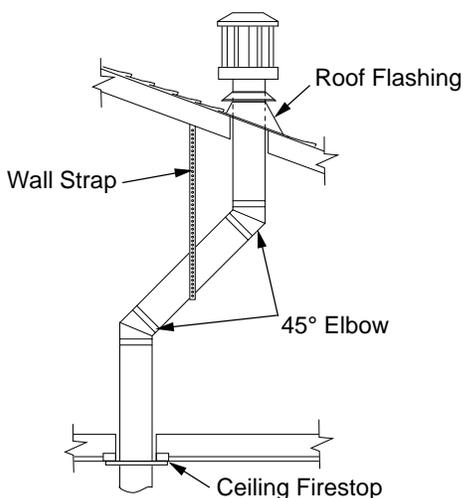
# VENTING INSTALLATION INSTRUCTIONS

*Continued*

## INSTALLATION FOR VERTICAL TERMINATION

*Note:* Vertical restrictor must be installed in all vertical installations.

1. Determine the route your vertical venting will take. If ceiling joists, roof rafters, or other framing will obstruct the venting system, consider an offset (see Figure 19) to avoid cutting load bearing members. *Note:* Pay special attention to these installation instructions for required clearances (air space) to combustibles when passing through ceilings, walls, roofs, enclosures, attic rafters, etc. Do not pack air spaces with insulation. Also note maximum vertical rise of the venting system and any maximum horizontal offset limitations.
2. Set the fireplace in desired location. Drop a plumb line down from the ceiling to the position of the fireplace exit flue. Mark the center point where the vent will penetrate the ceiling. Drill a small locating hole at this point.  
Drop a plumb line from the inside of the roof to the locating hole in the ceiling. Mark the center point where the vent will penetrate the roof. Drill a small locating hole at this point.



**Figure 19 - Offset with Wall Strap and 45° Elbows**

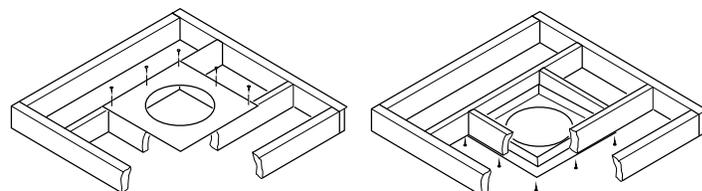
### Flat Ceiling Installation

1. Cut a 10 3/4" square hole in the ceiling using the locating hole as a center point. The opening should be framed to 10 3/4"x10 3/4" (273mm x 273mm) inside dimensions, as shown in Figure 9 on page 8 using framing lumber the same size as the ceiling joists. If the area above the ceiling is an insulated ceiling or a room, nail firestop from the top side. This prevents loose insulation from falling into the required clearance space. Otherwise, install firestop below the framed hole. The firestop should be installed with no less than three nails per side (see Figure 20).

2. Assemble the desired lengths of pipe and elbows necessary to reach from the fireplace flue up through the firestop. Be sure all pipe and elbow connections are fully twist-locked (see Figure 8, page 8).
3. Cut a hole in the roof using the locating hole as a center point. (Cover any exposed open vent pipes before cutting hole in roof.) The 10 3/4"x10 3/4" hole must be measured on the horizontal; actual length may be larger depending on the pitch of the roof. There must be a 1" clearance from the vent pipe to combustible materials. Frame the opening as shown in Figure 9, page 8.
4. Connect a section of pipe and extend up through the hole.  
*Note:* If an offset is needed to avoid obstructions, you must support the vent pipe every 3 feet. Use wall straps for this purpose (see Figure 19). Whenever possible, use 45° elbows instead of 90° elbows. The 45° elbow offers less restriction to the flow of the flue gases and intake air.
5. Place the flashing over the pipe section(s) extending through the roof. Secure the base of the flashing to the roof and framing with roofing nails. Be sure roofing material overlaps the top edge of the flashing as shown in Figure 19. There must be a 1" clearance from the vent pipe to combustible materials.
6. Continue to add pipe sections until the height of the vent cap meets the minimum building code requirements described in Figure 7 on page 6. *Note:* You must increase vent height for steep roof pitches. Nearby trees, adjoining rooflines, steep pitched roofs, and other similar factors may cause poor draft or down-drafting in high winds. Increasing the vent height may solve this problem.
7. Twist-lock the vent cap onto the last section of vent pipe.

*Note:* If the vent pipe passes through any occupied areas above the first floor, including storage spaces and closets, you must enclose pipe. You may frame and sheetrock the enclosure with standard construction material. Make sure and meet the minimum allowable clearances to combustibles. Do not fill any of the required air spaces with insulation.

If area above is a room, install firestop above framed hole. If area above is not a room, install firestop below framed hole.



**Figure 20 - Installing Firestop**

# VENTING INSTALLATION INSTRUCTIONS

Continued

## Vertical Termination Configurations

Figures 21 through 24 show four different configurations for vertical termination.

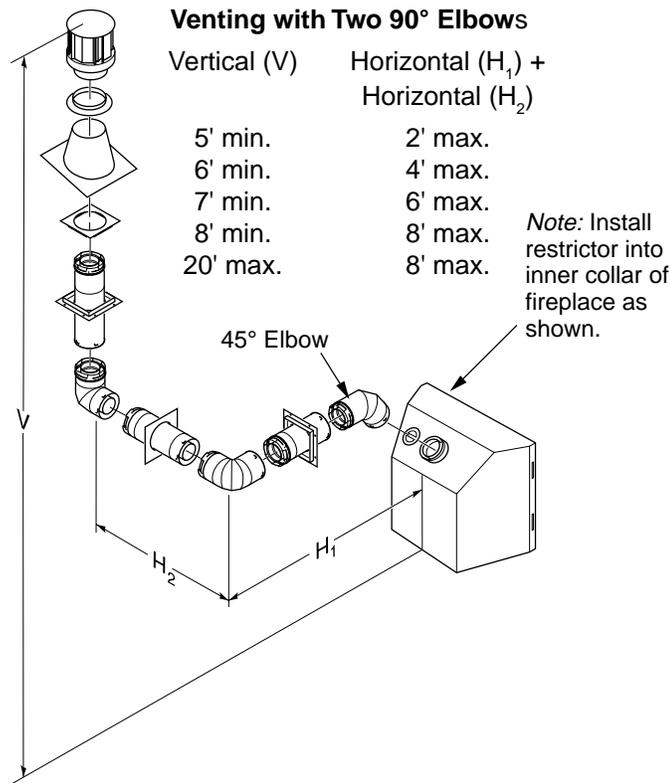


Figure 21 - Vertical Venting Configuration Using Two 90° Elbows with Two Horizontal Runs (Vertical Round High Wind Termination Shown)

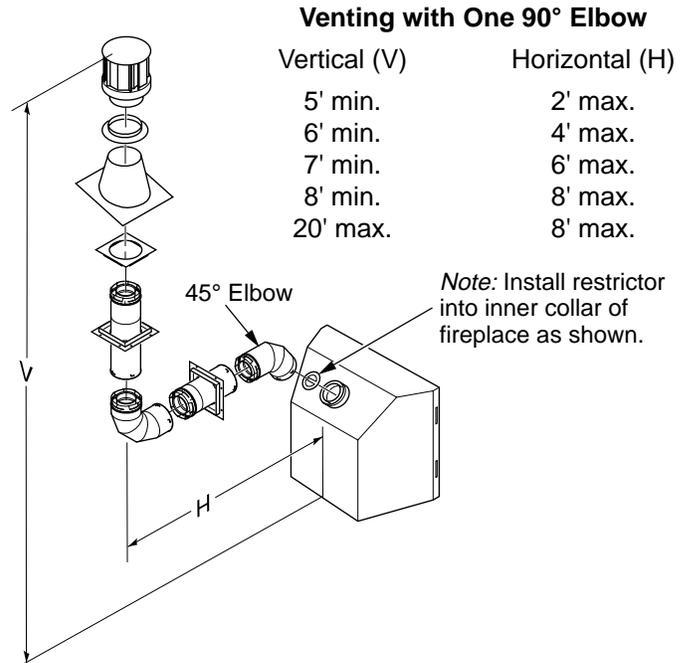


Figure 22 - Vertical Venting Configuration Using One 90° Elbow (Vertical Round High Wind Termination Shown)

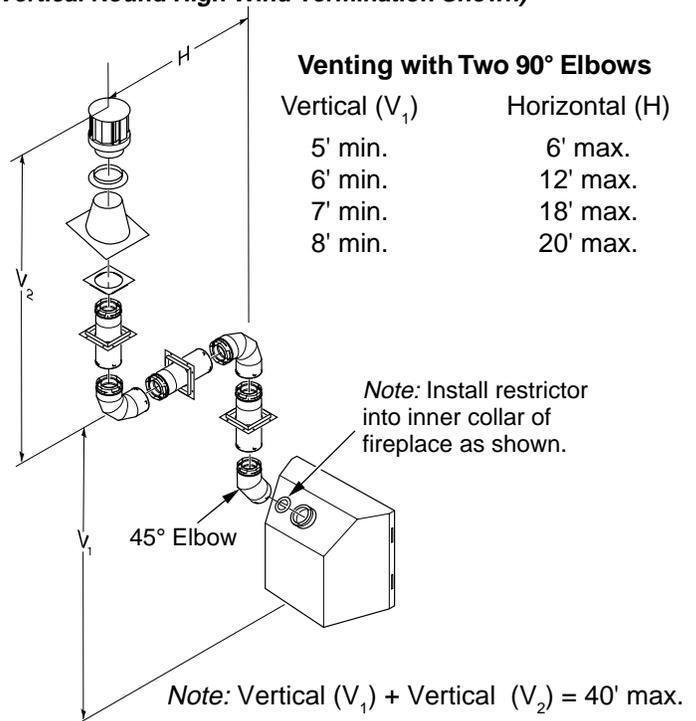


Figure 23 - Vertical Venting Configuration Using Two 90° Elbows (Vertical Round High Wind Termination Shown)

**VENTING INSTALLATION INSTRUCTIONS**

*Continued*

**HIGH ALTITUDE INSTALLATION**

Your DESA direct-vent fireplace has been tested and approved for elevations from 0-2000 feet (USA) and elevations from 0-4500 feet (Canada).

When installing this fireplace at an elevation above 2000 feet (in the USA), you may need to decrease the input rating by changing the existing burner orifice to a smaller size. Reduce input 4% for each 1000 feet above sea level. Check with your local gas company for proper orifice size identification.

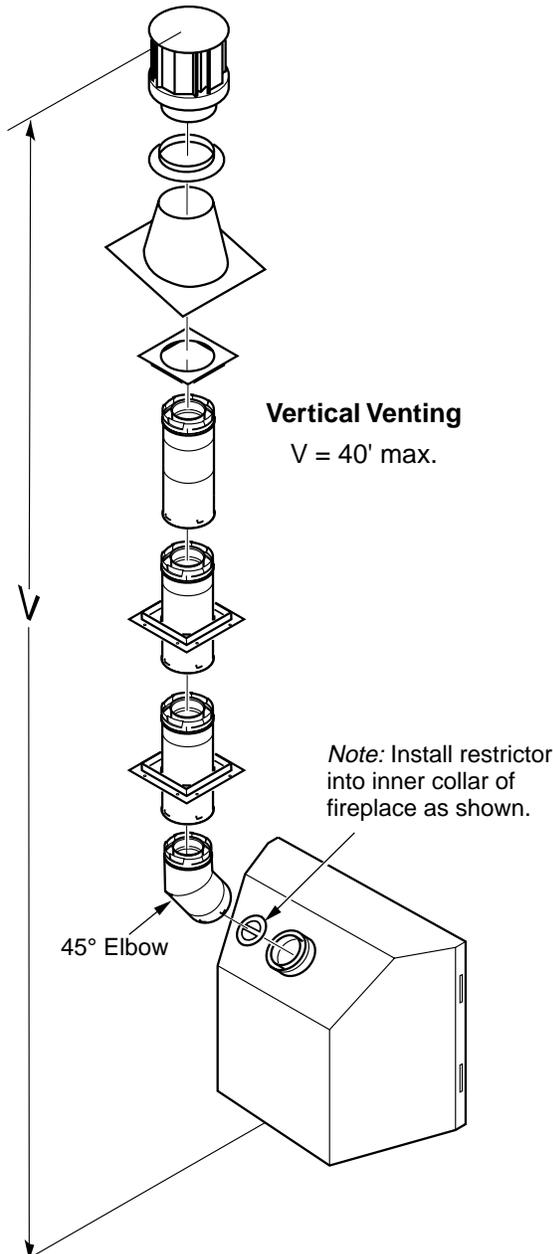
When installing this fireplace at an elevation above 4500 feet (in Canada), check with local authorities.

Consult your local gas company to help determine the proper orifice for your location.

For assistance with any high altitude installation contact DESA's Customer Service Department at 1-866-672-6040.

**PARTS LISTS FOR VENTING KITS AND COMPONENTS FOR V42 AND VV42 SERIES  
DESA (5/8") Pipe & Vent Kits**

| Number   | Description   |
|----------|---|
| P58-6    | 6" Section Double Wall Pipe, Galvanized                         |
| P58-12   | 12" Section Double Wall Pipe, Galvanized                        |
| P58-24   | 24" Section Double Wall Pipe, Galvanized                        |
| P58-36   | 36" Section Double Wall Pipe, Galvanized                        |
| P58-48   | 48" Section Double Wall Pipe, Galvanized                        |
| PA58-712 | Adjustable 7"-12" Section Double Wall Pipe, Galvanized          |
| FPA58-6  | 6" Duravent Collar to FMI Pipe Adaptor (6" collar/Pipe Section) |
| DPA58-6  | 6" FMI Collar to Pipe Duravent Adaptor (6" collar/Pipe Section) |
| E58-45   | 45 deg. Elbow, Galvanized                                       |
| E58-90   | 90 deg. Elbow, Galvanized                                       |
| FSE58-45 | 45 deg. Starter Elbow, Galvanized (Duravent Collar to FMI Pipe) |
| DSE58-45 | 45 deg. Starter Elbow, Galvanized (FMI Collar to Duravent Pipe) |
| VKG-58   | Ground Floor Vent Kit   |
| VKB-58   | Basement Vent Kit   |
| VKS-58   | Snorkel Vent Kit  |
| VKR-58   | Roof Vent Kit   |
| VKC-58   | Corner Vent Kit   |
| HTK      | Horizontal Round Termination Kit                                |
| HT-58    | Horizontal Round Termination, Galvanized                        |
| HTS-58   | Horizontal Square Termination, Galvanized                       |
| VT-58    | Vertical Round Termination, Galvanized                          |
| ST-58-14 | 14" Snorkel Termination, Galvanized                             |
| ST-58-36 | 36" Snorkel Termination, Galvanized                             |
| SC-58    | Storm Collar, Galvanized  |
| WF-58    | Wall Firestop, Galvanized                                       |
| RF-58-6  | Roof Flashing - 0 to 6/12 Pitch, Galvanized                     |
| RF-58-12 | Roof Flashing - 6/12 to 12/12 Pitch, Galvanized                 |
| VR-58    | Vertical Restrictor, Galvanized                                 |
| S-58     | Vinyl Siding Standoff, Galvanized                               |
| WS-58    | Wall Strap  |
| CS-58    | Cathedral Ceiling Support                                       |



**Figure 24 - Vertical Venting Configuration With No Horizontal Run (Vertical Round High Wind Termination Shown)**

**VENTING INSTALLATION INSTRUCTIONS**

**Parts Lists for Venting Kits and Components for V42 and VV42 Series (Cont.)**  
**Parts Lists for Venting Kits and Components for (V)V421 Model Series**  
**Parts Lists for Venting Kits and Components for CHDV Model Series**

## VENTING INSTALLATION INSTRUCTIONS

### Continued

#### PARTS LISTS FOR VENTING KITS AND COMPONENTS FOR V42 AND VV42 SERIES (CONT.)

##### Number Description

|       |                                      |
|-------|--------------------------------------|
| FP-58 | Firestop Plate                       |
| SF-58 | Stucco Flashing - For use with HTS-5 |

#### PARTS LISTS FOR VENTING KITS AND COMPONENTS FOR (V)V421 MODEL SERIES

##### DESA (5/8") Pipe & Vent Kits

##### Number Description

|       |  |
|-------|--|
| 01492 | Horizontal Square Termination Kit<br>Includes: 45° Elbow (Through 5" Wall), Wall Firestop, Horizontal Square Termination |
| 01493 | Basic Vertical Termination Kit<br>Includes: Vertical Termination, Adjustable Flashing, Storm Collar                      |
| 01491 | Horizontal Round Termination Kit<br>Includes: Round Termination, Wall Firestop, and 45° Elbow (Through 5" Wall)          |
| 01497 | 12" Section Coaxial Pipe - Galvanized (4)  |
| 01498 | 18" Section Coaxial Pipe - Galvanized (4)  |
| 01499 | 24" Section Coaxial Pipe - Galvanized (4)  |
| 01500 | 36" Section Coaxial Pipe - Galvanized (4)  |
| 01501 | 48" Section Coaxial Pipe - Galvanized (4)  |
| 01513 | 6" Section Coaxial Pipe - Galvanized (4)   |
| 01606 | Adjustable 17"-24" Section Coaxial Pipe - Galvanized (4)   |
| F8030 | Adjustable 7"-12" Section Coaxial Pipe - Galvanized (6)  |
| D1032 | Adjustable 7"-12" Section Coaxial Pipe - Galvanized (1)  |

##### DESA Elbows

##### Number Description

|       |                            |
|-------|----------------------------|
| 01502 | 45° Elbow - Galvanized (4) |
| 01503 | 90° Elbow - Galvanized (4) |

##### DESA Terminations

##### Number Description

|       |  |
|-------|--|
| 01494 | Vertical Round Termination - Galvanized (1)    |
| 01495 | Horizontal Round Termination - Galvanized (1)  |
| 01496 | Horizontal Square Termination - Galvanized (1) |
| 01798 | Vertical Round High Wind Termination (1)       |
| 01800 | Horizontal Square High Wind Termination (1)    |
| 01801 | 14" Snorkel Termination - Galvanized (1)       |
| 01802 | 36" Snorkel Termination - Galvanized (1)       |

##### DESA Venting Accessories

##### Number Description

|       |  |
|-------|--|
| 01504 | Firestop Plate (4)                                   |
| 01505 | Adjustable Roof Flashing [0 - 8/12] - Galvanized (6) |
| 01506 | Steep Pitch Flashing 9/12 to 12/12 - Galvanized (6)  |

|       |  |
|-------|--|
| 01507 | Storm Collar - Galvanized (4)                |
| 01508 | Wall Strap (4)                               |
| 01514 | Combustible Siding Standoff - Galvanized (1) |
| 01607 | Wall Firestop - Galvanized (4)               |
| VR-58 | Vertical Restrictor - Galvanized             |

#### PARTS LISTS FOR VENTING KITS AND COMPONENTS FOR CHDV MODEL SERIES

##### DESA (5/8") Pipe & Vent Kits

##### Number Description

|             |  |
|-------------|--|
| SDHTSK-58   | Horizontal Square Termination Kit<br>Includes: 45° Elbow (Through 5" Wall), Wall Firestop, Horizontal Square Termination |
| SDHTBK-58   | Basic Vertical Termination Kit<br>Includes: Vertical Termination, Adjustable Flashing, Storm Collar                      |
| SDHTRK-58   | Horizontal Round Termination Kit<br>Includes: Round Termination, Wall Firestop, and 45° Elbow (Through 5" Wall)          |
| SDP58-12    | 12" Section Coaxial Pipe - Galvanized (1)  |
| SDP58-18    | 18" Section Coaxial Pipe - Galvanized (1)  |
| SDP58-24    | 24" Section Coaxial Pipe - Galvanized (1)  |
| SDP58-36    | 36" Section Coaxial Pipe - Galvanized (1)  |
| SDP58-48    | 48" Section Coaxial Pipe - Galvanized (1)  |
| SDP58-6     | 6" Section Coaxial Pipe - Galvanized (1)   |
| SDAP58-1724 | Adjustable 17"-24" Section Coaxial Pipe - Galvanized (1)   |
| SDAP58-712  | Adjustable 7"-12" Section Coaxial Pipe - Galvanized (1)  |

##### DESA Elbows

##### Number Description

|          |                            |
|----------|----------------------------|
| SDE58-45 | 45° Elbow - Galvanized (1) |
| SDE58-90 | 90° Elbow - Galvanized (1) |

##### DESA Terminations

##### Number Description

|           |  |
|-----------|--|
| SDVT-58   | Vertical Round Termination - Galvanized (1)    |
| SDHT-58   | Horizontal Round Termination - Galvanized (1)  |
| SDHTS-58  | Horizontal Square Termination - Galvanized (1) |
| SDVSWT-58 | Vertical Round High Wind Termination (1)       |
| SDHSWT-58 | Horizontal Square High Wind Termination (1)    |
| SDST14-58 | 14" Snorkel Termination - Galvanized (1)       |
| SDST36-58 | 36" Snorkel Termination - Galvanized (1)       |

##### DESA Venting Accessories

##### Number Description

|          |  |
|----------|--|
| SDFSP-58 | Firestop Plate (1)                                   |
| SDAF-58  | Adjustable Roof Flashing [0 - 8/12] - Galvanized (1) |
| SDSC-58  | Storm Collar - Galvanized (1)                        |
| SDWS-58  | Wall Strap (1)                                       |
| SDS-58   | Combustible Siding Standoff - Galvanized (1)         |
| SDSPF-58 | Steep Pitch Flashing [9/12 - 12/12] - Galvanized (1) |
| SDWFS-58 | Wall Firestop - Galvanized (1)                       |
| VR-58    | Vertical Restrictor - Galvanized (1)                 |

**For more information, visit [www.desatech.com](http://www.desatech.com)**

# FIREPLACE INSTALLATION

## CHECK GAS TYPE

Use proper gas type for the fireplace unit you are installing. If your gas supply is not correct, do not install fireplace. See retailer where you purchased the fireplace for proper fireplace according to your gas type.

## INSTALLING OPTIONAL BLOWER ACCESSORIES

**NOTICE:** The CHDV42NRA model fireplace comes with the BKT Blower already installed as standard equipment. If you have a CHDV42NRA model fireplace, proceed to *Installing Gas Piping to Fireplace Locations*, page 19.

**NOTICE:** If installing blower in an existing fireplace with gas connections, shut off gas supply and disconnect heater from gas supply. Contact a qualified service person to do this.

**⚠ WARNING:** If there is a duplex electrical outlet installed in the right side of the bottom of the fireplace base area, be sure that the electrical power to the outlet is turned off before proceeding with blower installation. Failure to do this may result in serious injury.

### Model BK Installation

Follow all instructions provided in the blower accessory kit.

1. Attach the power cord to the blower motor by firmly pushing the two female terminals at the end of the power cord onto the two spade terminals on the blower motor (see Figure 25).
2. Attach green ground wire from power cord to blower housing using screw provided (see Figure 25). Tighten screws securely.

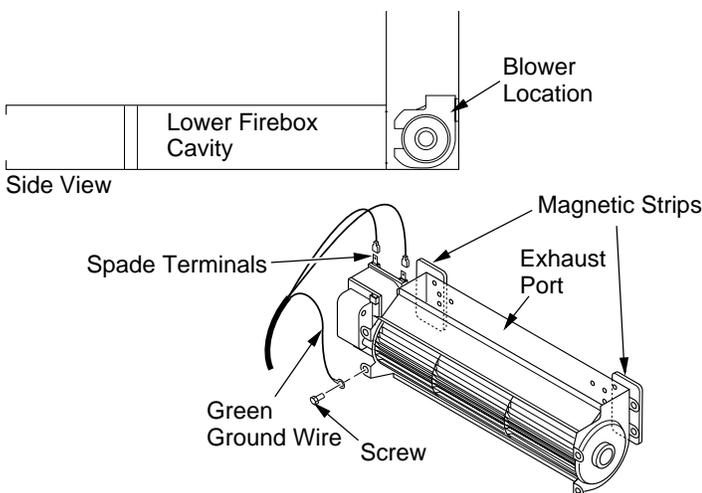


Figure 25 - Blower Model BK

3. Place the blower against the lower rear wall of the firebox outer wrapper with the exhaust port directed upward. The blower will fit inside the back opening and be held in position against the back wall by the magnets (see Figure 25).
4. Be certain that all wire terminals are securely attached to terminals on blower motor and that the screw retaining the green ground wire is tight.
5. Mount speed control box to switch bracket by placing the plastic control shaft forward through the round opening in the switch bracket (see Figure 26).
6. While supporting speed control, secure control shaft with lock nut by pushing and turning lock nut with pliers clockwise until it is tight against front panel. Place control knob provided on shaft.
7. Turn on power to duplex outlet if previously turned off per the warning in column 1.
8. Plug in blower power cord.
  - a. If your firebox is installed as a freestanding unit with an accessory mantel, determine whether the power cord will exit the left side or the right side of the firebox. Route power cord through exit hole and plug the power cord into a wall receptacle near the firebox.
  - b. If your firebox installation is recessed and/or pre-wired, plug the power cord into the duplex outlet provided. Refer to your firebox owner's manual for instructions on wiring the duplex outlet.

**⚠ CAUTION:** Never touch the blower wheel while in operation.

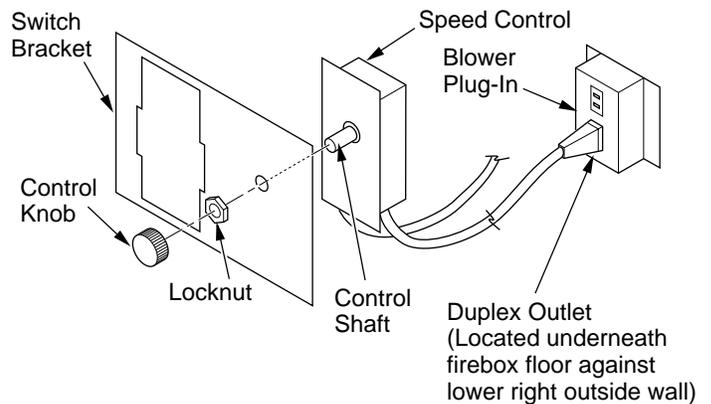
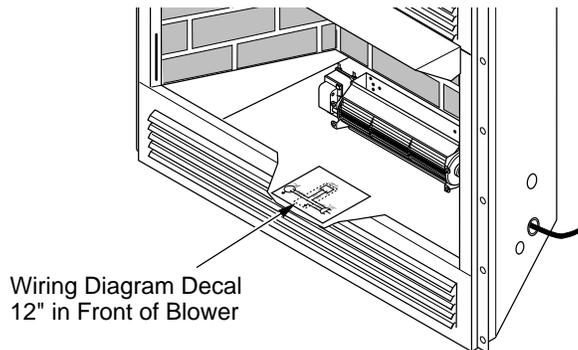


Figure 26 - Attaching Speed Control to Firebox

## FIREPLACE INSTALLATION

### Continued

- Check to make sure that the power cord is completely clear of the blower wheel and that there are no other foreign objects in blower wheel. Turn blower on and check for operation. Turn blower off by turning knob fully counterclockwise before continuing.
- Peel off the backing paper and stick the supplied wiring diagram decal on the firebox bottom approximately 12" in front of the blower (see Figure 27).



**Figure 27 - Location of Wiring Diagram Decal (Model May Vary From Illustration)**

### Model BKT Installation

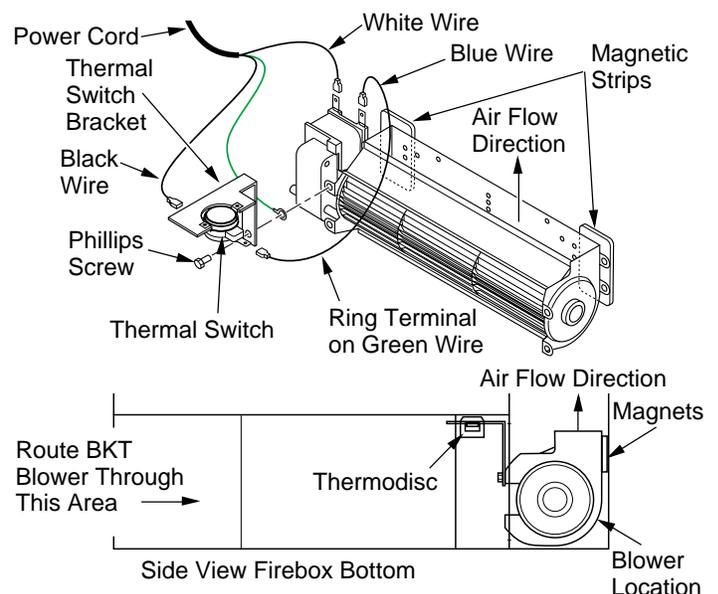
**Note:** When installing the BKT thermostatically-controlled blower, you must first secure the thermal switch bracket to the blower if it has not already been factory installed.

- Place the green ground wire with ring terminal between the bottom hole on the thermal switch bracket and the top ear hole on the blower assembly. Insert the phillips screw into all three pieces and tighten securely (see Figure 28).
- Connect wire harness and power cord terminals. Connect the blue jumper wire to the blower motor terminal and the right side terminal of the thermal switch. Connect the black wire to the left side of the thermal switch and the white wire to the other remaining blower motor terminal.

**Note:** The power cord outer insulation sleeve may have to be stripped slightly to allow enough wire length to reach and make all connections. **DO NOT** trim excessive length away. Just enable enough to make all connections securely.

- Place the blower against the lower rear wall of the firebox outer wrapper with the exhaust port directed upward and the thermodisc positioned up near the fireplace bottom. The thermodisc must be oriented near the fireplace bottom as shown in Figure 28 in order to sense temperature and properly operate. The blower will be held in position against the back wall by the magnets incorporated onto the blower housing (see Figure 28).

- Be certain that all wire terminals are securely attached to terminals on blower motor and thermal switch, and that the screw for the thermodisc bracket and green ground wire is tight.
- Mount the speed control box against the mounting plate provided in the lower fireplace cavity by placing the plastic control shaft forward through the round hole (see Figure 26, page 17).
- While supporting speed control, secure control shaft with lock nut by pushing and turning lock nut with pliers clockwise until it is tight against mounting plate. Place control knob provided on shaft (see Figure 26, page 17).
- Check to make sure that the power cord is completely clear of the blower wheel and that there are no other foreign objects in blower wheel. Also double check all wire leads and make sure wire routing is not pinched or in a precarious position. Correct accordingly.
- Turn on power to duplex outlet if previously turned off per the warning in column 1, page 17.
- Plug in blower power cord to duplex outlet.
- The blower will only run when the speed control knob is in the ON position and the thermal switch senses temperature after the fireplace begins to heat up. The blower speed can be adjusted by rotating the control knob. To turn off, turn knob fully counterclockwise until it clicks off. If the blower is ON and has been running with the fireplace operating, the blower will continue to run for a short time after the fireplace has been turned off. As the thermal switch cools down, the blower shuts down automatically.
- Peel off the backing paper and stick the supplied wiring diagram decal on the firebox bottom approximately 12" in front of the blower (see Figure 27).



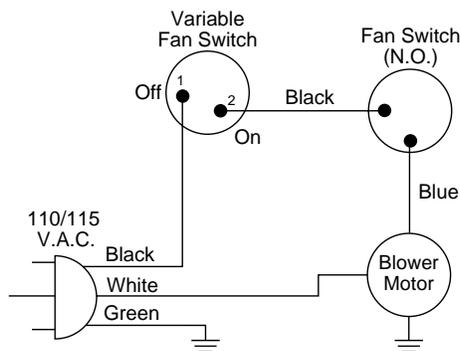
**Figure 28 - Blower Model BKT**

# FIREPLACE INSTALLATION

*Continued*

## Blower Wiring Diagram

**⚠ CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.



**Figure 29 - Blower Wiring Diagram for Thermostat-Controlled Models**

## INSTALLING GAS PIPING TO FIREPLACE LOCATION

**⚠ WARNING:** A qualified service person must connect fireplace to gas supply. Follow all local codes.

**⚠ CAUTION:** For propane/LP units, never connect fireplace directly to the propane/LP supply. This heater requires an external regulator (not supplied). Install the external regulator between the fireplace and propane/LP supply.

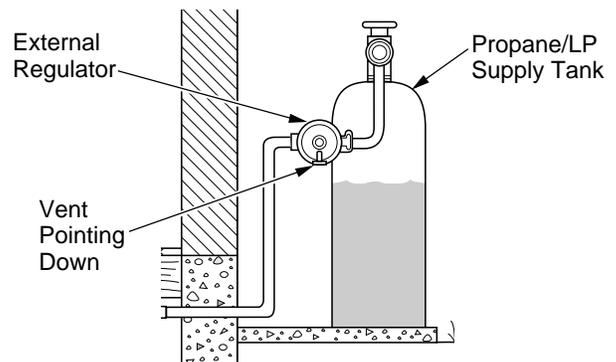
### Installation Items Needed

Before installing fireplace, make sure you have the items listed below.

- external regulator (supplied by installer)
- piping (check local codes)
- sealant (resistant to propane/LP gas)
- equipment shutoff valve \*
- test gauge connection \*
- sediment trap
- tee joint
- pipe wrench
- approved flexible gas line with gas connector (if allowed by local codes)

\* A CSA design-certified equipment shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the CSA design-certified equipment shutoff valve from your retailer.

For propane/LP connection only, the installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11 and 14 inches of water. If you do not reduce incoming gas pressure, fireplace regulator damage could occur. Install external regulator with the vent pointing down as shown in Figure 30. Pointing the vent down protects it from freezing rain or sleet.



**Figure 30 - External Regulator with Vent Pointing Down (Propane/LP Only)**

**⚠ CAUTION:** Use only new, black iron or steel pipe. Internally-tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of 1/2" inside diameter or greater to allow proper gas volume to fireplace. If pipe is too small, undue loss of volume will occur.

Installation must include an equipment shutoff valve, union, and plugged 1/8" NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from fireplace (see Figure 31, page 20).

**IMPORTANT:** Install main gas valve (equipment shutoff valve) in an accessible location. The main gas valve is for turning on or shutting off the gas to the appliance.

Check your building codes for any special requirements for locating equipment shutoff valve to fireplaces.

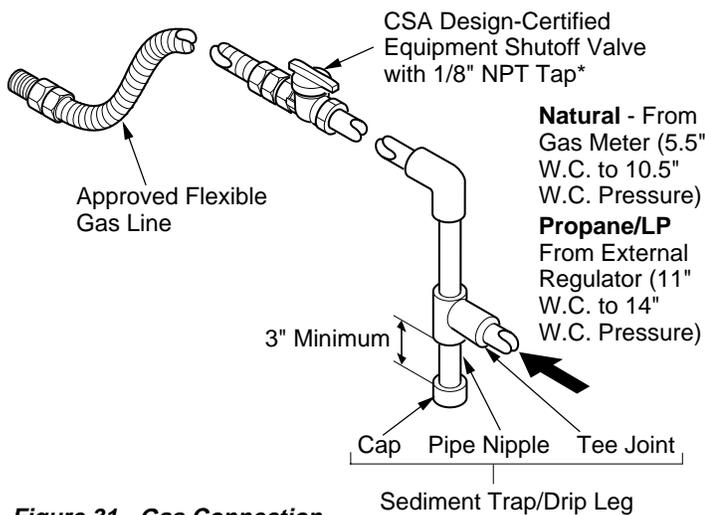
Apply pipe joint sealant lightly to male NPT threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged fireplace valves.

**⚠ WARNING:** Use pipe joint sealant that is resistant to liquid petroleum (LP) gas.

## FIREPLACE INSTALLATION

### Continued

We recommend that you install a sediment trap/drip leg in supply line as shown in Figure 31. Locate sediment trap/drip leg where it is within reach for cleaning. Install in piping system between fuel supply and fireplace. Locate sediment trap/drip leg where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into fireplace gas controls. If sediment trap/drip leg is not installed or is installed wrong, fireplace may not run properly.



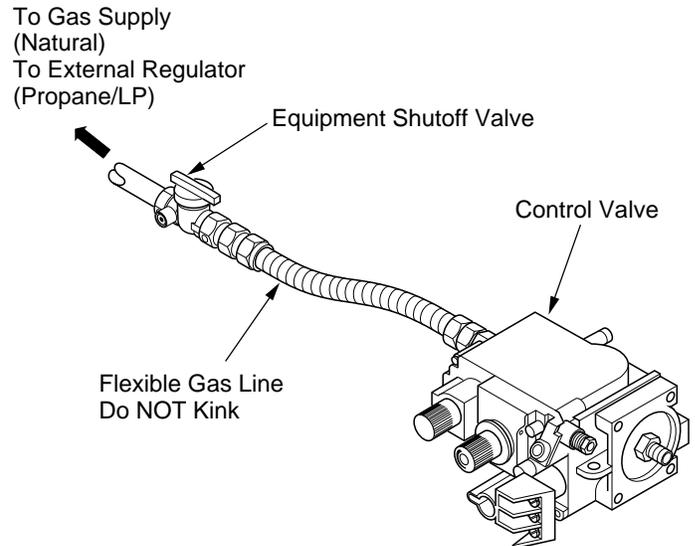
**Figure 31 - Gas Connection**

\* The CSA design-certified equipment shutoff valve may be supplied with the appliance or you can purchase it from your retailer.

## CONNECTING FIREPLACE TO GAS SUPPLY

### Installation Items Needed

- 5/16" hex socket wrench or nut-driver
  - sealant (resistant to propane/LP gas, not provided)
1. Open lower louver door panel by gently pulling forward.
  2. Route flexible gas line (provided by installer) from equipment shutoff valve to fireplace. Route flexible gas supply line through one of the access holes on side of fireplace.
  3. Attach flexible gas line from gas supply to control valve (see Figure 32).
  4. Check all gas connections for leaks. See *Checking Gas Connections*.



**Figure 32 - Connecting Flexible Gas Line to Millivolt Valve**

## CHECKING GAS CONNECTIONS

**⚠ WARNING: Test all gas piping and connections, internal and external to unit, for leaks after installing or servicing. Correct all leaks at once.**

**⚠ WARNING: Never use an open flame to check for a leak. Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.**

### Pressure Testing Gas Supply Piping System

#### Test Pressures In Excess Of 1/2 PSIG (3.5 kPa)

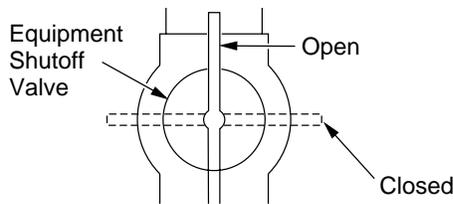
1. Disconnect fireplace and its individual equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 psig (3.5 kPa) will damage fireplace gas regulator.
2. Cap off open end of gas pipe where equipment shutoff valve was connected.
3. Pressurize supply piping system by either opening propane/LP supply tank valve for propane/LP gas fireplace or opening main gas valve located on or near gas meter for natural gas fireplace, or using compressed air.
4. Check all joints of gas supply piping system. Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.
5. Reconnect fireplace and equipment shutoff valve to gas supply. Check reconnected fittings for leaks.

# FIREPLACE INSTALLATION

## Continued

### Test Pressures Equal To or Less Than 1/2 PSIG (3.5 kPa)

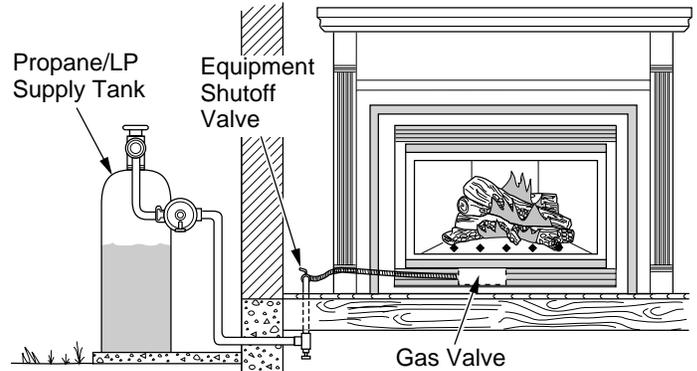
1. Close equipment shutoff valve (see Figure 33).
2. Pressurize supply piping system by either opening propane/LP supply tank valve for propane/LP gas fireplace or opening main gas valve located on or near gas meter for natural gas fireplace, or using compressed air.
3. Check all joints from propane/LP supply tank or gas meter to equipment shutoff valve (see Figure 34 for propane/LP or Figure 35 for natural gas). Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.



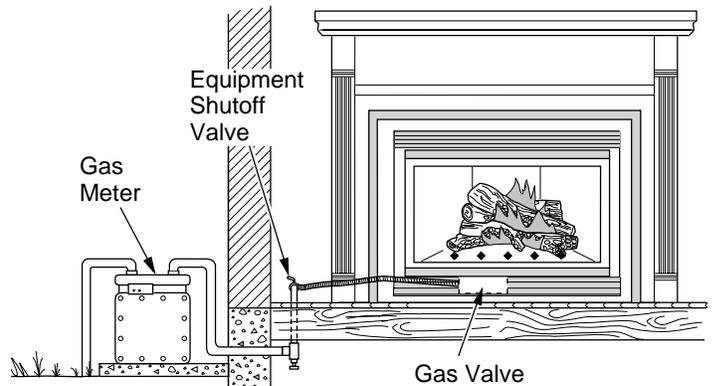
**Figure 33 - Equipment Shutoff Valve**

### Pressure Testing Fireplace Gas Connections

1. Open equipment shutoff valve (see Figure 33).
2. Open propane/LP supply tank valve for propane/LP fireplace or main gas valve located on or near gas meter for natural gas fireplace.
3. Make sure control knob of fireplace is in the OFF position.
4. Check all joints from equipment shutoff valve to gas valve (see Figure 34 for propane/LP or Figure 35 for natural gas). Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.
5. Light fireplace (see *Operating Fireplace*, pages 26 through 28). Check all other internal joints for leaks.
6. Turn off fireplace (see *To Turn Off Gas to Appliance*, page 26).



**Figure 34 - Checking Gas Joints for Propane/LP Gas Fireplace**



**Figure 35 - Checking Gas Joints for Natural Gas Fireplace**

## FIREPLACE INSTALLATION

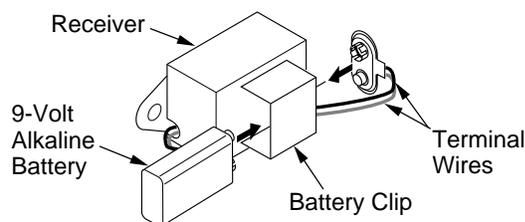
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### INSTALLING OPTIONAL WIRELESS HAND-HELD REMOTE CONTROL - (C)GHRCB AND (C)GHRCTB SERIES

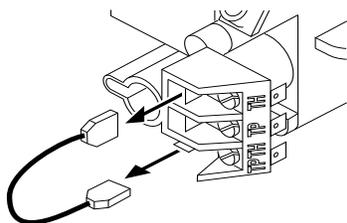
**NOTICE: Use only alkaline batteries (not included).**

#### Installing Remote Receiver

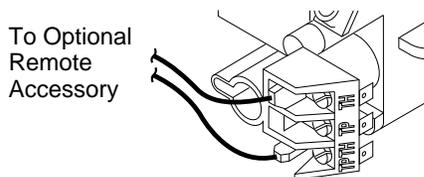
1. Open bottom louver and locate the switch bracket on the left.
2. Unscrew the switch bracket. Lean bracket forward so you are able to access the back of the remote receiver.
3. Locate the battery clip mounted on the back of the receiver. Slide a 9-volt alkaline battery (not included) through the clip (see Figure 36).
4. Attach the terminal wires to the battery.
5. Remove wire from TH to TPTH on control valve (see Figure 37).
6. Connect wires from receiver to TH and TPTH to control valve (see Figure 38).
7. Replace the switch bracket.



**Figure 36 - Attaching Alkaline Battery to Receiver**



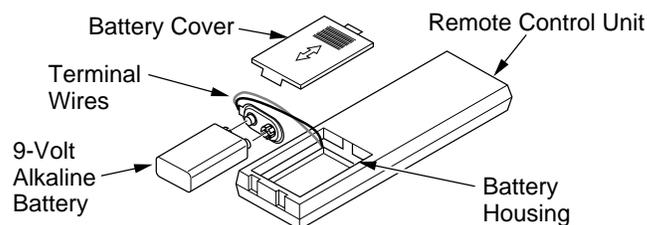
**Figure 37 - Disconnecting TH to TPTH Wire**



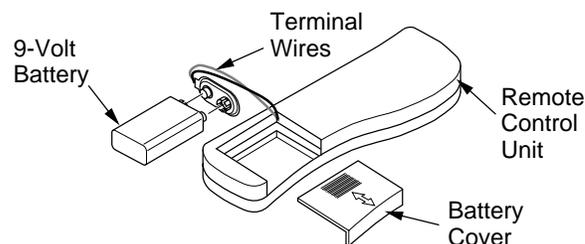
**Figure 38 - Control Valve Terminals**

#### Installing 9-Volt Alkaline Battery in Hand-Held Remote Control Unit

1. Remove battery cover on back of remote control unit.
2. Attach terminal wires to a 9-volt alkaline battery (not included). Place battery into the battery housing.
3. Replace battery cover onto remote control unit.



**Figure 39 - Installing Alkaline Battery in Hand-Held Remote Control Unit ((C)GHRCB)**



**Figure 40 - Installing Battery in Hand-Held Remote Control Unit ((C)GHRCTB Series)**

## FIREPLACE INSTALLATION

*Continued*

### REMOVING/REPLACING GLASS DOOR

**CAUTION:** Do not operate this fireplace with a broken glass door panel or without the glass door panel securely in place. For replacement part information see *Replacement Parts*, page 33.

**CAUTION:** Wear gloves and safety glasses while handling or removing broken glass. Do not remove if glass is hot. Keep children and pets away from glass.

**WARNING:** If fireplace has been running, turn off and unplug fireplace. Let cool before removing glass door or louvers.

#### Removing Louver Panels

Remove the top and bottom louver panels by simultaneously pulling both top end spring latches towards the center of the appliance until they are disengaged from the locating holes (see Figure 41). Repeat for bottom spring latches and pull the louvers outward. To install or replace items removed, simply reverse the procedures above.

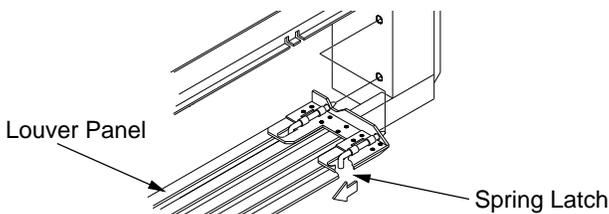


Figure 41 - Removing Louver Panel

#### Removing Glass Doors

If replacement of glass is necessary, the entire assembly, glass and frame, must be replaced. If glass is broken, wear gloves and tape the remaining fragments onto the frame.

1. Remove screen assembly by pushing the rod either left or right and then down and forward to remove screen/rod assembly from the firebox. Set assembly aside.
2. Lift up on latches to unlock. There are two on top of firebox and two below firebox that hold glass door in place (see Figure 42).
3. While holding glass door to prevent it from falling and causing injury, remove the five screws from the hinge located on the left side of door frame assembly (see Figure 42).
4. Remount the new frame at the hinge with five new screws before closing door. This will ensure seating of the gasket.
5. Close glass door frame. Lock latches by placing the bar under the tab on door and pushing down and back on latch (see Figure 42).

6. Replace screen/rod assembly by reversing step 1.
7. Replace louvers by reversing procedure under *Removing Louver Panels*.

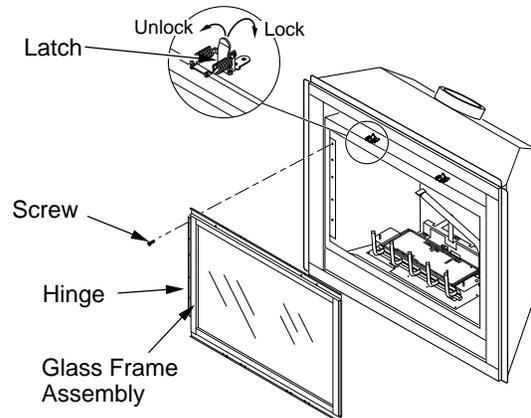


Figure 42 - Removing/Replacing Glass Door

#### Cleaning Glass Door

See *Cleaning and Maintenance* on page 29.

### INSTALLING OPTIONAL BRICK LINER MODELS BL42DA(SA) AND BL42DHA(SA)

**WARNING:** If fireplace has been running, turn off and unplug fireplace. Let cool before installing brick liner.

This brick liner kit is optional. You may purchase brick liner from your local retailer or see *Accessories*, page 38.

**CAUTION:** Always handle brick panels with two hands. Do not force brick panels into place. Excessive force will break brick panels.

1. Remove top and bottom louvers to allow access to door latches.
2. Unlock door latches and open glass door. See *Removing/Replacing Glass Door*, steps 1 and 2.
3. If installing brick liner in new fireplace, go to step 4. If installing brick liner in an existing fireplace, carefully remove logs, lava rock, and ember material.
4. Remove three screws from deflector shield on the inside top of firebox. Set shield and screws aside.

## FIREPLACE INSTALLATION

### Continued

5. Install rear brick panel first. Rest bottom edge of panel on back edge of grate (see Figure 43).
6. Install left side brick panel by sliding it between the grate and the side of the firebox (see Figure 44).
7. Install the right brick panel using the same method described in step 6.
8. Replace deflector shield using screws removed in step 4.
9. Follow instructions to install logs, lava rock, and ember material.
10. Close glass door and lock latches on top and bottom of door and replace screen. See *Removing/Replacing Glass Door*, steps 5 and 6, page 23.
11. Close top and bottom louvers.

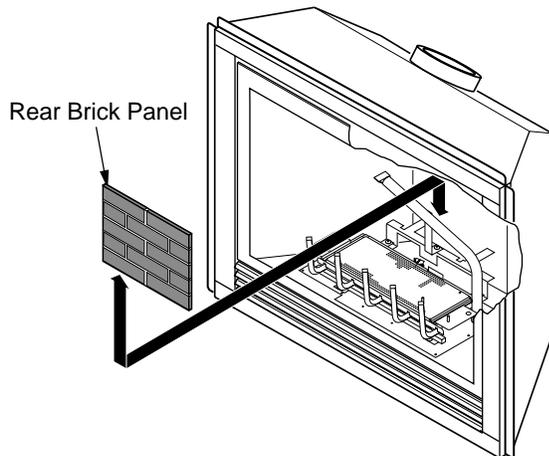


Figure 43 - Installing Rear Brick Panel

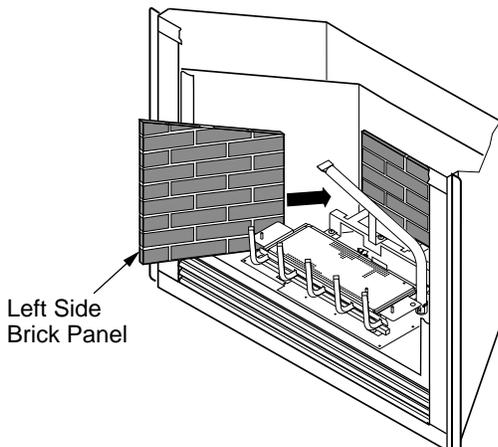


Figure 44 - Installing Left Side and Top Brick Panels

## INSTALLING LOGS, LAVA ROCK AND GLOWING EMBERS

Each log is marked with a number. These numbers will help you identify the log when installing. It is very important to install these logs exactly as instructed. Do not modify logs. Only use logs supplied with fireplace.

Open louvers, remove screen, unlock door latches, and open glass door. See *Removing/Replacing Glass Door*, steps 1 and 2 on page 23. Install logs according to instructions for fireplace model numbers.

1. Place log #1 (base log) onto pin on left front side of grate as shown in Figure 45.
2. Rest left side of log #2 (front log) onto top of log #1. Place right side of log onto second pin located on right side of grate (see Figure 46).
3. Place log #3 (rear log) onto pins on rear of grate as shown in Figure 47.

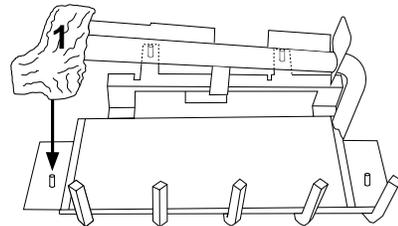


Figure 45 - Installing Log No. 1

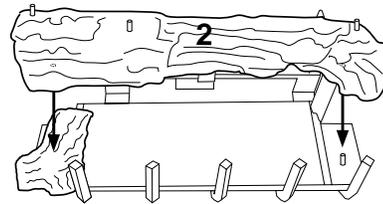


Figure 46 - Installing Log No. 2

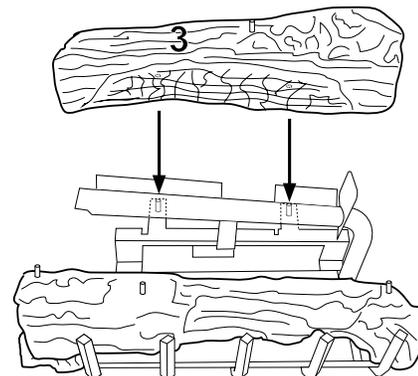


Figure 47 - Installing Log No. 3

## FIREPLACE INSTALLATION

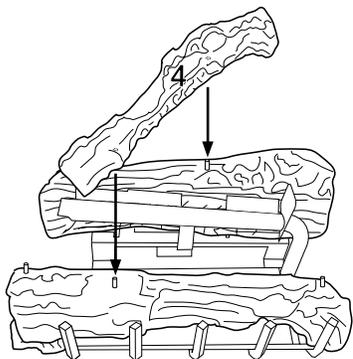
### Continued

4. Place log #4 (crossover log) onto pins from both logs #2 and #3 as shown in Figure 48.
5. Place log #5 (top log) onto right pin of front log (#2) and the smooth surface of crossover log (#4) as shown in Figure 49. Make sure it is seated properly.
6. Place log #6 (left log) onto left pin of front log (#2) and the smooth surface of rear log (#3) as shown in Figure 50. Make sure it is seated properly.
7. For (V)V42A series only, place log #7 onto right pin of top log (#5) as shown in Figure 50. Make sure it is seated properly.
8. Place lava rock along sides and front of firebox bottom in areas that are visible only. It is not necessary to use all of the lava rock provided.

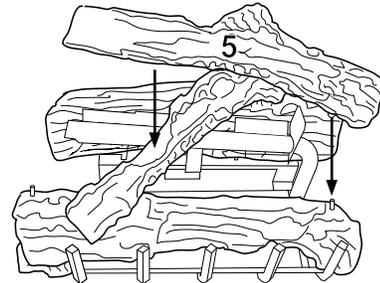
**NOTICE: Do not put lava rock on burner or under burner. Placing lava rock on burner will cause performance problems.**

9. Pull ember material apart into pieces no larger than a dime. Place these pieces loosely and sparingly directly onto the exposed section of the front burner and along the space between the burner and grate prongs (see Figure 51). This will create the glowing ember appearance as the flame touches the ember material. Do not block air slots by using too much ember material in one area. It is not necessary to use all of the ember material provided.
10. Close glass door, lock door latches, replace screen, and close louvers (see *Removing/Replacing Glass Door*, steps 5 through 7 on page 23).

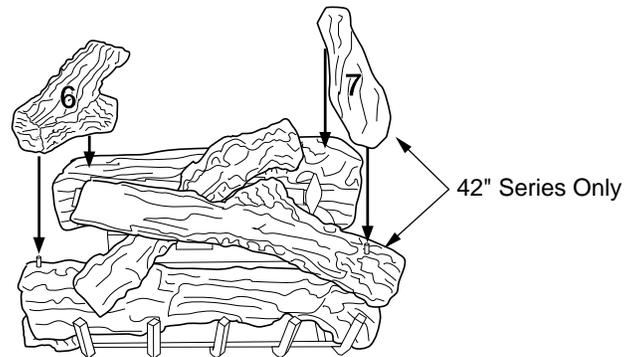
**⚠ WARNING: The glass door must be securely in place before running this fireplace. Do not run this fireplace if glass is missing or broken.**



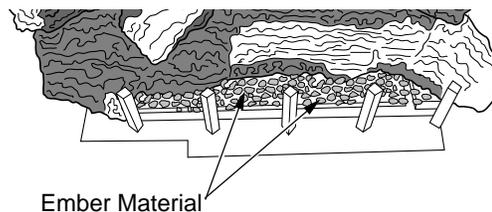
**Figure 48 - Installing Log No. 4**



**Figure 49 - Installing Log No. 5**



**Figure 50 - Installing Log No. 6 and Log No. 7**



**Figure 51 - Placing Ember Material on Burner**

**OPERATING FIREPLACE**

*For Your Safety Read Before Lighting  
Lighting Instructions  
To Turn Off Gas To Appliance  
Manual Lighting Procedure*

**OPERATING FIREPLACE****FOR YOUR SAFETY READ  
BEFORE LIGHTING**

**⚠ WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.
- B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

**WHAT TO DO IF YOU SMELL GAS**

- Do not try to light any appliance.
  - Do not touch any electric switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
  - D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

**LIGHTING  
INSTRUCTIONS**

1. **STOP!** Read the safety information above.
2. Open lower louver panel.
3. Disconnect the wire that runs from TH to TPTH from the control valve.
4. Turn off all electric power to the fireplace.
5. Push in gas control knob slightly and turn clockwise  to "OFF".
6. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, **STOP!** Follow "B" in the safety information above. If you don't smell gas, go to the next step.
7. The pilot is located by the main burner and should not require accessing for lighting.
8. Turn gas control knob counterclockwise  to "PILOT".
9. Push in gas control knob all the way and hold. Immediately light the pilot by repeatedly depressing the piezo spark ignitor until a flame appears. Continue to hold for about one (1) minute after the pilot is lit. Release gas control knob and it will pop back. Pilot should remain lit. If it goes out, repeat steps 5 through 8.

- If gas control knob does not pop up when released, stop and immediately call your service technician or gas supplier.
- If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your service technician or gas supplier.

10. Reconnect the wire that runs from TH to TPTH to the control valve.
11. Turn on all electric power to the fireplace.
12. Turn gas control knob counterclockwise  to "ON".
13. This valve is equipped with a HI/LO feature. Set fireplace input as desired.
14. Close lower louver panel.

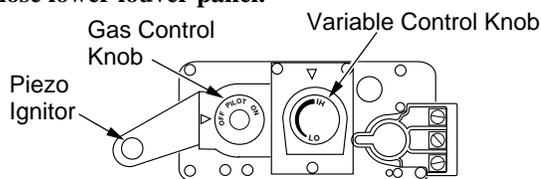


Figure 52 - Control Valve

**TO TURN OFF GAS  
TO APPLIANCE**

1. Open lower louver panel.
2. Set selector switch in the OFF position to prevent draining battery.
3. Turn off all electrical power to the appliance if service is to be performed.
4. Push in gas control knob slightly and turn clockwise  to "OFF".
5. Close lower louver panel.

**Shutting Off Burners Only (pilot stays lit)**

You may shut off the burners and keep the pilot lit by doing one of the following:

1. Turn gas control knob clockwise  to the PILOT position.
2. Set selector switch in the OFF position.

**MANUAL LIGHTING  
PROCEDURE**

1. Remove glass door (see *Removing/Replacing Glass Door*, page 23.)
2. Follow steps 1 through 8 under *Lighting Instructions*.
3. Depress gas control knob and light pilot with match.
4. Keep gas control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release gas control knob. Follow steps 10 through 14 under *Lighting Instructions*.
5. Replace glass door (see *Removing/Replacing Glass Door*, page 23).

**For more information, visit [www.desatech.com](http://www.desatech.com)**

## OPERATING FIREPLACE

Continued

### OPTIONAL HAND-HELD REMOTE OPERATION

**Note:** All remote control accessories must be purchased separately (see *Accessories*, page 38). Follow instructions included with the remote control.

**NOTICE:** You must light the pilot before using the hand-held remote control unit. See *Lighting Instructions*, page 26.

- After lighting, let pilot flame burn for about one minute. Turn control knob to ON position. Adjust flame adjustment knob anywhere between HI and LO. Slide the selector switch to the REMOTE position (see Figure 53). **Note:** The burner may light if hand-held remote was on when selector switch was last turned off. You can now turn the burner on and off with the hand-held remote control unit.

**IMPORTANT:** Do not leave the selector switch in the REMOTE or ON position when the pilot is not lit. This will drain the battery.

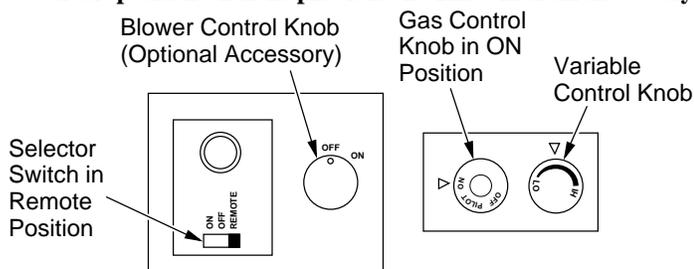


Figure 53 - Setting the Selector Switch, Gas Control Knob, and Variable Control Knob for Remote Operation

### ON/OFF SERIES (MODELS GHRCB AND CGHRCB)

Hold the control button on the hand-held remote until burner turns on. Hold the control button again until burner turns off (see Figure 54).

**TO LOCK** press both buttons on hand-held remote control until light stops flashing. Hand-held remote control is now locked. If the fire is on it will be turned off automatically. In the locked state, the light will not light up when any button is pressed.

**TO UNLOCK** press both buttons together on hand-held remote control until the light stops flashing. The hand-held remote is now unlocked.

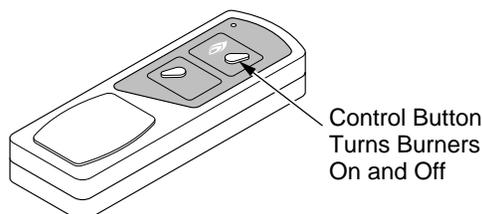


Figure 54 - On/Off Hand-Held Remote Control Unit (C)GHRCB

### THERMOSTAT SERIES (MODELS GHRCTB AND CGHRCTB)

The hand-held remote can be operated using either the manual mode (MANU) or thermostatic mode (AUTO) (see Figure 55). To select Fahrenheit/Centigrade mode display, carefully press the °C/°F mode button with the end of a paper clip or similar blunt object.

#### Manual Mode

- Press the POWER and LOCK buttons together to turn on the hand-held remote control.
- Press the MANU button to turn on the fireplace.
- Press the POWER and LOCK buttons together to turn off the fireplace.

#### Auto (Thermostatic) Mode

- Press the POWER and LOCK buttons together to turn on the hand-held remote control.
- Press AUTO button to select this mode.
- Set the desired room temperature by pressing the TEMP + or - buttons.
- Press the POWER and LOCK buttons together to turn off the fireplace

**Note:** Do not leave the hand-held remote in the AUTO mode close to the fireplace. The radiant heat from the fireplace will turn off the fireplace. Ideally, place the hand-held remote in the center of the room facing towards the fireplace.

**Note:** Do not hold the hand-held remote for a long time. Body temperature will affect its operation in the AUTO mode.

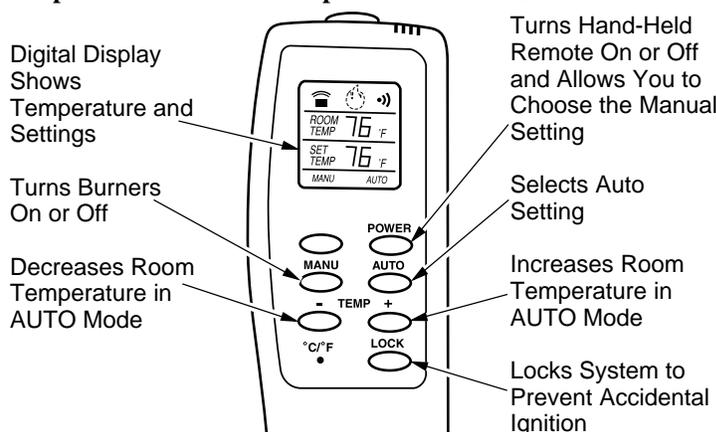


Figure 55 - Thermostat Hand-Held Remote Control Unit Selections (C)GHRCTB

#### Safety Features

When away from home for an extended period of time or as a child safety feature to prevent accidental ignition of the fireplace, the receiver ON/OFF/REMOTE switch should be in the OFF position.

#### Auto Shutoff Feature

- If the average room temperature exceeds 82 degrees Fahrenheit (28 degrees Centigrade), the hand-held remote control will perform a safety override and shut the fireplace off. This feature is not available in the MANU mode.

**OPERATING FIREPLACE***Optional Hand-Held Remote (Cont.)**Operating Optional GWMT1 Wall Mounted Thermostat**Operating Optional Blower Accessory***INSPECTING BURNERS***Pilot Assembly**Burner Flame Pattern***OPERATING FIREPLACE***Continued*

- The receiver continuously receives signals from the hand-held remote to control the room temperature. If the hand-held remote is misplaced, obstructed, or for any reason cannot transmit to the receiver, the receiver will shut off the fireplace after 8 minutes.

**Key Pad Lock Feature**

This feature allows the user to lock/unlock the keypad on the hand-held remote in the MANU or AUTO mode to prevent inadvertent operation (i.e. children operating the hand-held remote control, etc.). The keypad is locked in either on or off. Press the POWER and LOCK buttons together to turn the unit on or off.

**OPERATING OPTIONAL GWMT1 WALL MOUNTED THERMOSTAT**

**WARNING:** Do not connect the thermostat to a power source. Electrical shock and/or a fire hazard will occur.

Light the fireplace as instructed in *Lighting Instructions* on page 26. Set wall thermostat to desired temperature.

This thermostat has been electronically calibrated at the factory and requires no adjustment or leveling.

Upon installation, the thermostat must be allowed to stabilize at room temperature for a minimum of 30 minutes for proper operation.

To turn the fireplace off, adjust thermostat to the lowest setting and turn the gas control knob back to PILOT. The pilot will remain lit.

**IMPORTANT:** To turn the pilot off, turn the gas control knob on the heater to the OFF position.

**OPERATING OPTIONAL BLOWER ACCESSORY**

Locate the blower controls by opening the lower louver panel on the fireplace. Blower controls are located on the left side of the switch bracket to the left just inside the louver panel.

The BK manual blower and the BKT thermostatically-controlled blower have an ON setting and an OFF setting. The blower will only run when the switch is in the ON position. In the OFF position, the blower will not operate.

**Note for BKT Only:** If you are using BKT blower with optional thermostat (wall mounted or remote control) for the fireplace, your fireplace and blower will not turn on and off at the same time. The fireplace may run for several minutes before the blower turns on. After the heater modulates to the pilot position, the blower will continue to run. The blower will shut off after the firebox temperature decreases.

The blower helps distribute heated air from the fireplace. Periodically check the louvers of the firebox and remove any dust, dirt, or other obstructions that will hinder the flow of air.

**INSPECTING BURNERS**

Check pilot flame pattern and burner flame patterns often.

**PILOT ASSEMBLY**

The pilot assembly is factory preset for the proper flame height. Alterations may have occurred during shipping and handling. Call a qualified service person to readjust the pilot if necessary.

The height of the thermopile must be 3/8" to 1/2" above the pilot flame as shown in Figure 55. The thermocouple must be at a height of about 1/8" above the pilot flame. The flame from the pilot burner must extend beyond both the thermocouple and thermopile.

If you pilot assembly does not meet these requirements:

- turn fireplace off (see *To Turn Off Gas to Appliance*, page 26)
- see *Troubleshooting*, pages 30 through 32

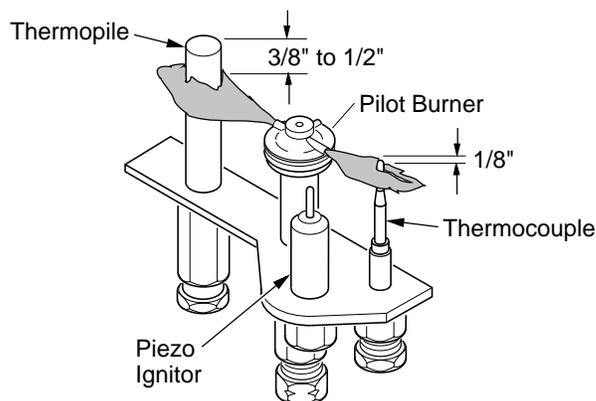


Figure 55 - Pilot Assembly

**BURNER FLAME PATTERN**

Burner flames will be steady; not lifting or floating. Flame patterns will be different from unit to unit and will vary depending on installation type and weather conditions.

If the vent configuration is installed incorrectly, the flames will lift or "ghost". This can be dangerous. Inspect the flames after installation to ensure proper installation and performance.

Figure 56 shows a typical flame pattern.

If burner flame pattern differs from that described:

- turn fireplace off (see *To Turn Off Gas to Appliance*, page 26)
- see *Troubleshooting*, pages 30 through 32

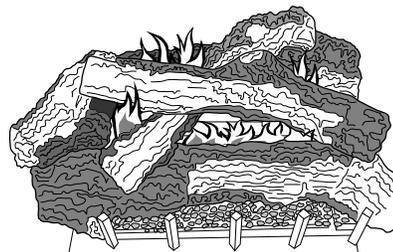


Figure 56 - Typical Flame Pattern

For more information, visit [www.desatech.com](http://www.desatech.com)

## CLEANING AND MAINTENANCE

**⚠ WARNING:** Turn off fireplace and let cool before cleaning.

**⚠ CAUTION:** You must keep control areas, burners, and circulating air passageways of fireplace clean. Inspect these areas of fireplace before each use. Have fireplace inspected yearly by a qualified service person. Fireplace may need more frequent cleaning due to excessive lint from carpeting, bedding material, pet hair, etc.

### GLASS DOOR

**⚠ WARNING:** Handle glass door panel with care. Do not strike, slam, or otherwise abuse glass. Do not operate fireplace with the glass door removed, cracked, or broken.

**⚠ WARNING:** Do not use abrasive cleaners as this may damage glass. Use a nonabrasive household glass cleaner to clean glass. Do not clean glass when hot.

Glass must be cleaned periodically. During start-up it is normal for condensation to form on the inside of the glass causing lint, dust, and other airborne particles to cling to the glass surface. During initial start-up a slight film may form on the glass due to paint curing. The glass should be cleaned several times with a non-ammonia, non-abrasive household cleaner and warm water after the first two weeks of operation. Thereafter, clean the glass two or three times during each heating season, depending on the usage and circumstances present. Refer to *Removing/Replacing Glass Door*, page 23 of this manual when removing glass door for cleaning.

**⚠ WARNING:** Only parts supplied by the manufacturer should be used when replacing broken or damaged glass door panel (see *Replacement Parts*, page 33). This glass door panel is a complete unit. No substitute materials may be used.

**⚠ CAUTION:** Wear gloves and safety glasses while handling or removing broken glass. Do not remove if glass is hot. Keep children and pets away from glass.

If glass has been broken, carefully remove glass door (see *Removing/Replacing Glass Door*, page 23). Vacuum all glass pieces with a shop vac.

**⚠ CAUTION:** Do not vacuum if pieces are hot.

Use only the tempered glass door replacement intended for this fireplace (see *Replacement Parts*, page 33 for detail on ordering). No substitutions may be made. See *Removing/Replacing Glass Door*, page 23 for instructions for replacing glass door.

**⚠ WARNING:** Do not operate fireplace with the glass door removed, cracked, or broken.

### PILOT AND BURNERS

- Remove ember material before cleaning burners and replace when cleaning is complete.
- Burner and controls should be cleaned with compressed air to remove dust, dirt, or lint.
- Use a vacuum cleaner or small, soft bristled brush to remove excess dust, dirt, or lint.

### LOGS

- If you remove logs for cleaning, refer to *Installing Logs, Lava Rock, and Glowing Embers*, pages 24 and 25, to properly replace logs.
- Use a vacuum cleaner to remove any carbon buildup on logs.
- Replace log(s) if broken. See *Replacement Parts* on page 33.
- Replace ember material periodically as needed. See *Replacement Parts* on page 33.

### VENTING SYSTEM

Conduct annual inspection of the venting system following these guidelines:

1. Check areas of venting system that are exposed to the weather for corrosion (rust spots or streaks and, in extreme cases, holes). Have these items replaced immediately by a qualified service person.
2. Remove the vent cap and shine a flashlight into the vent. Remove any foreign material.
3. Check for evidence of excessive condensation. Continuous condensation can cause corrosion of caps, pipes, and fittings and can be caused by having excessive lateral runs, too many elbows, or exterior portions of the system being exposed to cold weather.
4. Inspect joints to verify that no pipe section or fitting has been disturbed and loosened. Check mechanical supports such as wall straps for rigidity.

## TROUBLESHOOTING

*Note:* For additional help, visit DESA's technical service web site at [www.desatech.com](http://www.desatech.com).

*Note:* All troubleshooting items are listed in order of operation.

**⚠ WARNING:** Turn off heater and let cool before servicing. Only a qualified service person should service and repair heater.

**⚠ CAUTION:** Never use a wire, needle, or similar object to clean pilot. This can damage pilot unit.

| OBSERVED PROBLEM  | POSSIBLE CAUSE  | REMEDY   |
|---|---|--|
| When ignitor button is pressed, there is no spark at pilot              | <ol style="list-style-type: none"> <li>Ignitor electrode not connected to ignitor cable</li> <li>Ignitor cable pinched or wet</li> <li>Piezo ignitor nut is loose</li> <li>Broken ignitor cable</li> <li>Bad piezo ignitor</li> <li>Ignitor electrode broken</li> <li>Ignitor electrode positioned wrong</li> </ol>   | <ol style="list-style-type: none"> <li>Reconnect ignitor cable</li> <li>Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry</li> <li>Tighten nut holding piezo ignitor. Nut is located behind the mounting bracket</li> <li>Replace ignitor cable</li> <li>Replace piezo ignitor</li> <li>Replace pilot assembly</li> <li>Replace pilot assembly</li> </ol>   |
| When ignitor button is pressed, there is spark at pilot but no ignition | <ol style="list-style-type: none"> <li>Gas supply turned off or equipment shutoff valve closed</li> <li>Gas control knob not in PILOT position</li> <li>Gas control knob not pressed in while in PILOT position</li> <li>Air in gas lines when installed</li> <li>Depleted gas supply (propane/LP models only)</li> <li>Pilot is clogged</li> <li>Gas regulator setting is not correct</li> </ol>   | <ol style="list-style-type: none"> <li>Turn on gas supply or open equipment shutoff valve</li> <li>Turn gas control knob to PILOT position</li> <li>Press in gas control knob while in PILOT position</li> <li>Continue holding down control knob. Repeat igniting operation until air is removed</li> <li>Contact local propane/LP gas company</li> <li>Clean pilot (see <i>Cleaning and Maintenance</i>, page 29) or replace pilot assembly</li> <li>Replace gas control</li> </ol>      |
| Pilot lights but flame goes out when control knob is released           | <ol style="list-style-type: none"> <li>Gas control knob not fully pressed in</li> <li>Gas control knob not pressed in long enough</li> <li>Equipment shutoff valve not fully open</li> <li>Pilot flame not touching thermocouple, which allows thermocouple to cool, causing pilot flame to go out. This problem could be caused by one or both of the following:               <ol style="list-style-type: none"> <li>Low gas pressure</li> <li>Dirty or partially clogged pilot</li> </ol> </li> <li>Thermocouple connection loose at control valve</li> <li>Thermocouple damaged</li> <li>Control valve damaged</li> </ol> | <ol style="list-style-type: none"> <li>Press in gas control knob fully</li> <li>After pilot lights, keep gas control knob pressed in 30 seconds</li> <li>Fully open equipment shutoff valve</li> <li>A) Contact local natural or propane/LP gas company<br/>B) Clean pilot (see <i>Cleaning and Maintenance</i>, page 29) or replace pilot assembly</li> <li>Hand tighten until snug, then tighten 1/4 turn more</li> <li>Replace pilot assembly</li> <li>Replace control valve</li> </ol> |

## TROUBLESHOOTING

### Continued

| OBSERVED PROBLEM   | POSSIBLE CAUSE  | REMEDY   |
|--|---|--|
| Burner does not light after pilot is lit   | <ol style="list-style-type: none"> <li>1. Burner orifice clogged</li> <li>2. Inlet gas pressure is too low</li> <li>3. Thermopile leads disconnected or improperly connected</li> <li>4. Thermopile is defective</li> </ol> | <ol style="list-style-type: none"> <li>1. Clean burner (see <i>Cleaning and Maintenance</i>, page 29) or replace burner orifice</li> <li>2. Contact local propane/LP or natural gas company</li> <li>3. Reconnect leads</li> <li>4. Replace thermopile</li> </ol>  |
| Delayed ignition burner  | <ol style="list-style-type: none"> <li>1. Manifold pressure is too low</li> <li>2. Burner porting or orifice clogged</li> </ol>   | <ol style="list-style-type: none"> <li>1. Contact local propane/LP or natural gas company</li> <li>2. Clean burner (see <i>Cleaning and Maintenance</i>, page 29) or replace burner orifice</li> </ol>   |
| Burner backfiring during combustion  | <ol style="list-style-type: none"> <li>1. Burner orifice is clogged or damaged</li> <li>2. Damaged burner</li> <li>3. Gas regulator defective</li> </ol>  | <ol style="list-style-type: none"> <li>1. Clean burner (see <i>Cleaning and Maintenance</i>, page 29) or replace burner orifice</li> <li>2. Replace damaged burner</li> <li>3. Replace gas control</li> </ol>  |
| Slight smoke or odor during initial operation                                      | <ol style="list-style-type: none"> <li>1. Residues from manufacturing processes and logs curing</li> </ol>  | <ol style="list-style-type: none"> <li>1. Problem will stop after a few hours of operation</li> </ol>  |
| Heater produces a whistling noise when burner is lit                               | <ol style="list-style-type: none"> <li>1. Turning gas control knob to HI position when burner is cold</li> <li>2. Air in gas line</li> <li>3. Dirty or partially clogged burner orifice</li> </ol>                          | <ol style="list-style-type: none"> <li>1. Turn gas control knob to LO position and let warm up for a minute</li> <li>2. Operate burner until air is removed from line. Have gas line checked by local propane/LP or natural gas company</li> <li>3. Clean burner (see <i>Cleaning and Maintenance</i>, page 29) or replace burner orifice</li> </ol> |
| Glass soots  | <ol style="list-style-type: none"> <li>1. Flame impingement on logs</li> <li>2. Debris around burner air mixer</li> </ol>   | <ol style="list-style-type: none"> <li>1. Adjust the log set so that the flame does not excessively impinge on it</li> <li>2. Inspect the opening at the base of the burner to see that it is NOT packed with any type of material</li> </ol>  |
| Fireplace produces a clicking/ticking noise just after burners are lit or shut off | <ol style="list-style-type: none"> <li>1. Metal expanding while heating or contracting while cooling</li> </ol>   | <ol style="list-style-type: none"> <li>1. This is common. If noise is excessive, contact qualified service person</li> </ol>   |
| Remote does not function   | <ol style="list-style-type: none"> <li>1. Battery is not installed or battery power is low</li> </ol>   | <ol style="list-style-type: none"> <li>1. Replace 9-volt batteries in receiver and remote control</li> </ol>   |

## TROUBLESHOOTING

*Continued*



**WARNING:** If you smell gas

- Shut off gas supply.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

| OBSERVED PROBLEM                                   | POSSIBLE CAUSE   | REMEDY   |
|--|--|--|
| Fireplace produces unwanted odors                  | 1. Gas leak. <b>See Warning statement above</b>  | 1. Locate and correct all leaks (see <i>Checking Gas Connections</i> , page 20)  |
| Fireplace shuts off in use                         | <ol style="list-style-type: none"> <li>1. High or gusting winds</li> <li>2. Low line pressure</li> <li>3. Pilot is partially clogged</li> <li>4. Inner vent pipe leaking exhaust gasses into system</li> <li>5. Glass too loose and air tight gasket leaks in corners after usage</li> <li>6. Bad thermopile or thermocouple</li> <li>7. Improper vent cap installation</li> </ol> | <ol style="list-style-type: none"> <li>1. Fireplace has been tested for up to 40mph winds. However, extreme conditions may occur. See <i>Lighting Instructions</i> on page 26</li> <li>2. Contact local propane/LP or natural gas company</li> <li>3. Clean pilot (see <i>Cleaning and Maintenance</i>, page 29)</li> <li>4. Locate and correct all leaks (see <i>Checking Gas Connections</i>, page 20)</li> <li>5. Tighten glass</li> <li>6. Replace faulty component</li> <li>7. Check for proper installation and freedom from debris or blockage</li> </ol> |
| Gas odor even when control knob is in OFF position | <ol style="list-style-type: none"> <li>1. Gas leak. <b>See Warning statement above</b></li> <li>2. Control valve defective</li> </ol>  | <ol style="list-style-type: none"> <li>1. Locate and correct all leaks (see <i>Checking Gas Connections</i>, page 20)</li> <li>2. Replace control valve</li> </ol>   |
| Gas odor during combustion                         | 1. Gas leak. <b>See Warning statement above</b>  | 1. Locate and correct all leaks (see <i>Checking Gas Connections</i> , page 20)  |
| Dark residue on logs or inside of fireplace        | <ol style="list-style-type: none"> <li>1. Improper log placement</li> <li>2. Air holes at burner inlet blocked</li> <li>3. Burner flame holes blocked</li> </ol>   | <ol style="list-style-type: none"> <li>1. Properly locate logs (see <i>Installing Logs, Lava Rock, and Glowing Embers</i>, pages 24 and 25)</li> <li>2. Clean out air holes at burner inlets. Periodically repeat as needed</li> <li>3. Remove blockage</li> </ol>   |

**For more information, visit [www.desatech.com](http://www.desatech.com)**

## REPLACEMENT PARTS

*Note:* Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

### PARTS UNDER WARRANTY

Contact authorized retailers of this product. If they can not supply original replacement part(s), call DESA's Customer Service Department at 1-866-672-6040.

When calling DESA, have ready

- your name
- your address
- model and serial numbers of your fireplace
- how fireplace was malfunctioning
- type of gas used (propane/LP or natural gas)
- purchase date

Usually, we will ask you to return the part to the factory.

### PARTS NOT UNDER WARRANTY

Contact authorized retailers of this product. If they can not supply original replacement part(s), call DESA at 1-866-672-6040 for referral information.

When calling DESA, have ready

- model number of your fireplace
- the replacement part number

## SPECIFICATIONS

|   | <b>(V)V42NA(1)</b>                             | <b>CHDV42NRA</b>                               | <b>(V)V42PA(1)</b>                             |
|---|--|--|--|
| Btu   | 25,000/<br>35,000 Btu/hr                       | 25,000/<br>35,000 Btu/hr                       | 23,000/<br>33,000 Btu/hr                       |
| Gas Type  | Natural  | Natural  | Propane/LP                                     |
| Ignition  | Piezo  | Piezo  | Piezo  |
| Manifold Pressure   | 3.5" w.c.                                      | 3.5" w.c.                                      | 10.0" w.c.                                     |
| Minimum Inlet Supply Pressure   | 5.5" w.c.                                      | 5.5" w.c.                                      | 11.0" w.c.                                     |
| Dimension, Inches/mm (HxWxD) Fireplace<br>(Actual size of firebox.<br>Measurements do not include<br>nailing flanges or standoffs). | 40" x 48" x 23 1/2"<br>1016 x 1219 x<br>599 mm | 40" x 48" x 23 1/2"<br>1016 x 1219 x<br>599 mm | 40" x 48" x 23 1/2"<br>1016 x 1219 x<br>599 mm |
| Carton  | 41" x 51" x 24"<br>1041 x 1295 x<br>610 mm     | 41" x 51" x 24"<br>1041 x 1295 x<br>610 mm     | 41" x 51" x 24"<br>1041 x 1295 x<br>610 mm     |
| Weight, lbs/kg*   |  |  |  |
| Fireplace   | 145 lbs/55 kg                                  | 215 lbs/97.5 kg                                | 145 lbs/55 kg                                  |
| Shipping  | 148 lbs/56 kg                                  | 218 lbs/99 kg                                  | 148 lbs/56 kg                                  |

\*For refractory lined models add 70 pounds.

## SERVICE HINTS

### When Gas Pressure Is Too Low

- pilot will not stay lit
- burners will have delayed ignition
- fireplace will not produce specified heat
- propane/LP gas supply might be low (propane/LP units only)

You may feel your gas pressure is too low. If so, contact your local gas supplier.

## TECHNICAL SERVICE

You may have further questions about installation, operation, or troubleshooting. If so, contact DESA's Customer Service Department at 1-866-672-6040. When calling, please have your model and serial numbers of your heater ready.

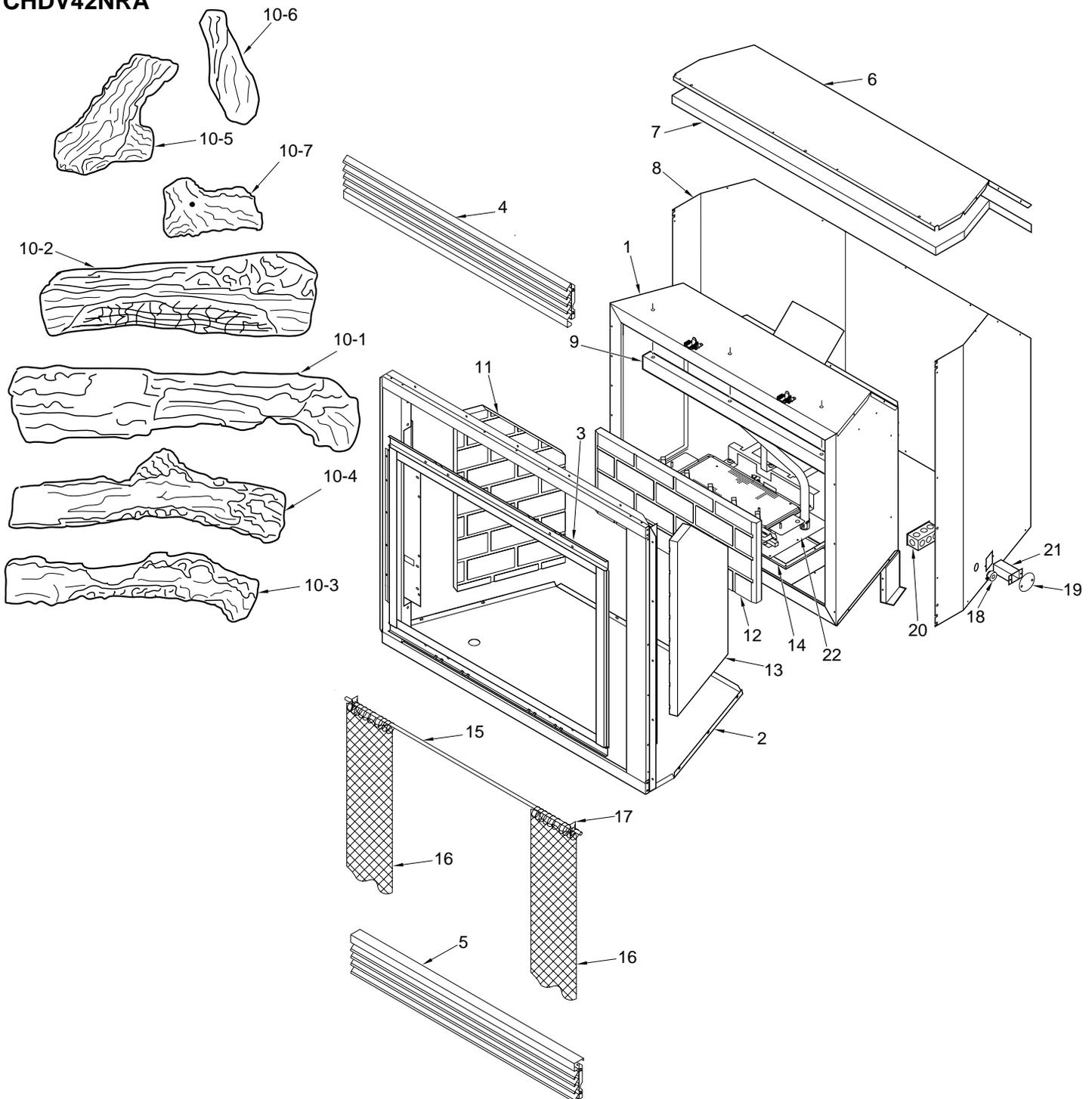
You can also visit DESA's technical service web site at [www.desatech.com](http://www.desatech.com).

**ILLUSTRATED PARTS BREAKDOWN**

(V)V42NA(1), (V)V42NSA(1), (V)V42NHA(1), (V)V42PA(1),  
(V)V42PSA(1), (V)V42PHA(1), CHDV42NRA

**ILLUSTRATED PARTS  
BREAKDOWN**

(V)V42NA(1), (V)V42NSA(1), (V)V42NHA(1),  
(V)V42PA(1), (V)V42PSA(1), (V)V42PHA(1),  
CHDV42NRA



For more information, visit [www.desatech.com](http://www.desatech.com)

## PARTS LIST

This list contains replaceable parts used in your fireplace. When ordering parts, follow the instructions listed under *Replacement Parts* on page 33 of this manual.

| KEY NO.                            | (V)V42NA(1)<br>(V)V42PA(1) | (V)V42NSA(1)<br>(V)V42NHA(1)<br>(V)V42PSA(1)<br>(V)V42PHA(1) | CHDV42NRA | DESCRIPTION   | QTY. |
|------------------------------------|----------------------------|--|-----------|---|------|
| 1                                  | **                         | **   | **        | Firebox Assembly  | 1    |
| 2                                  | **                         | **   | **        | Face Weldment   | 1    |
| 3                                  | 108328-01                  | 108328-01  | 108328-01 | Door Assembly<br>(V and CHDV Models Only)                 | 1    |
|                                    | 108328-02                  | 108328-02  | —         | Door Assembly (VV Models Only)                            | 1    |
| 4                                  | 108331-01                  | 108331-01  | 108331-01 | Top Louver Assy   | 1    |
| 5                                  | 108331-02                  | 108331-02  | 108331-02 | Bottom Louver Assy  | 1    |
| 6                                  | **                         | **   | **        | Fireplace Top   | 1    |
| 7                                  | **                         | **   | **        | Fireplace Top Insulation                                  | 1    |
| 8                                  | **                         | **   | **        | Fireplace Surround  | 1    |
| 9                                  | 109082-02                  | 109082-01  | 109082-01 | Heat Shield   | 1    |
| 10                                 | 108778-01                  | 108778-01  | 108778-01 | Log Set   | 1    |
| 10-1                               | 109396-01                  | 109396-01  | 109396-01 | Front Log (Log 1)   | 1    |
| 10-2                               | 109397-01                  | 109397-01  | 109397-01 | Rear Log (Log 2)  | 1    |
| 10-3                               | 109398-01                  | 109398-01  | 109398-01 | Crossover Log (Log 3)                                     | 1    |
| 10-4                               | 109399-01                  | 109399-01  | 109399-01 | Top Log (Log 4)   | 1    |
| 10-5                               | 109400-01                  | 109400-01  | 109400-01 | Left Log (Log 5)  | 1    |
| 10-6                               | 109401-02                  | 109401-02  | 109401-02 | Right Log (Log 6)   | 1    |
| 10-7                               | 109401-01                  | 109401-01  | 109401-01 | Base Log (Log 7)  | 1    |
| 11                                 | —                          | See Below  | See Below | Left Refractory Brick Panel                               | 1    |
| 12                                 | —                          | See Below  | See Below | Rear Refractory Brick Panel                               | 1    |
| 13                                 | —                          | See Below  | See Below | Right Refractory Brick Panel                              | 1    |
| 14                                 | 108374-01                  | 108374-01  | 108374-01 | Burner Base Gasket  | 1    |
| 15                                 | 108455-01                  | 108455-01  | 108455-01 | Screen Rod  | 1    |
| 16                                 | 108740-01                  | 108740-01  | 108740-01 | Screen  | 2    |
| 17                                 | 11418                      | 11418  | 11418     | Push-On Nut   | 2    |
| 18                                 | 14123                      | 14123  | 14123     | Strain Relief   | 1    |
| 19                                 | 21171                      | 21171  | 21171     | Gas Knock-Out Cover                                       | 2    |
| 20                                 | 24353                      | 24353  | 24353     | Handy Box Assembly  | 1    |
| 21                                 | 24460                      | 24460  | 24460     | Gas Conduit Assembly                                      | 1    |
| 22                                 | 108329-01                  | 108329-01  | 108329-01 | Burner Assembly (Natural Gas)                             | 1    |
|                                    | 108329-02                  | 108329-02  | —         | Burner Assembly (Propane/LP Gas)<br>(See pages 38 and 39) | 1    |
| <b>PARTS AVAILABLE - NOT SHOWN</b> |                            |  |           |   |      |
|                                    | 25487                      | 25487  | 25487     | Lava Rock/Bag Assy  | 1    |
|                                    | 27253                      | 27253  | 27253     | Notice Label  | 1    |
|                                    | 55240                      | 55240  | 55240     | Vent Label  | 1    |
|                                    | —                          | —  | BKT       | Blower Kit  | 1    |
|                                    | —                          | —  | PCDM-42V  | Conversion Kit  | 1    |

| REFRACTORY BRICK PANELS |                          |                                   |                          |                              |     |
|-------------------------|--------------------------|-----------------------------------|--------------------------|------------------------------|-----|
| V42NSA(1)<br>V42PSA(1)  | VV42NSA(1)<br>VV42PSA(1) | CHDV42NRA<br>V42NHA(1), V42PHA(1) | VV42NHA(1)<br>VV42PHA(1) | DESCRIPTION                  | QTY |
| 111299-02               | 111299-01                | 111302-02                         | 111302-01                | Left Refractory Brick Panel  | 1   |
| 111297-02               | 111297-01                | 111300-02                         | 111300-01                | Rear Refractory Brick Panel  | 1   |
| 111298-02               | 111298-01                | 111301-02                         | 111301-01                | Right Refractory Brick Panel | 1   |

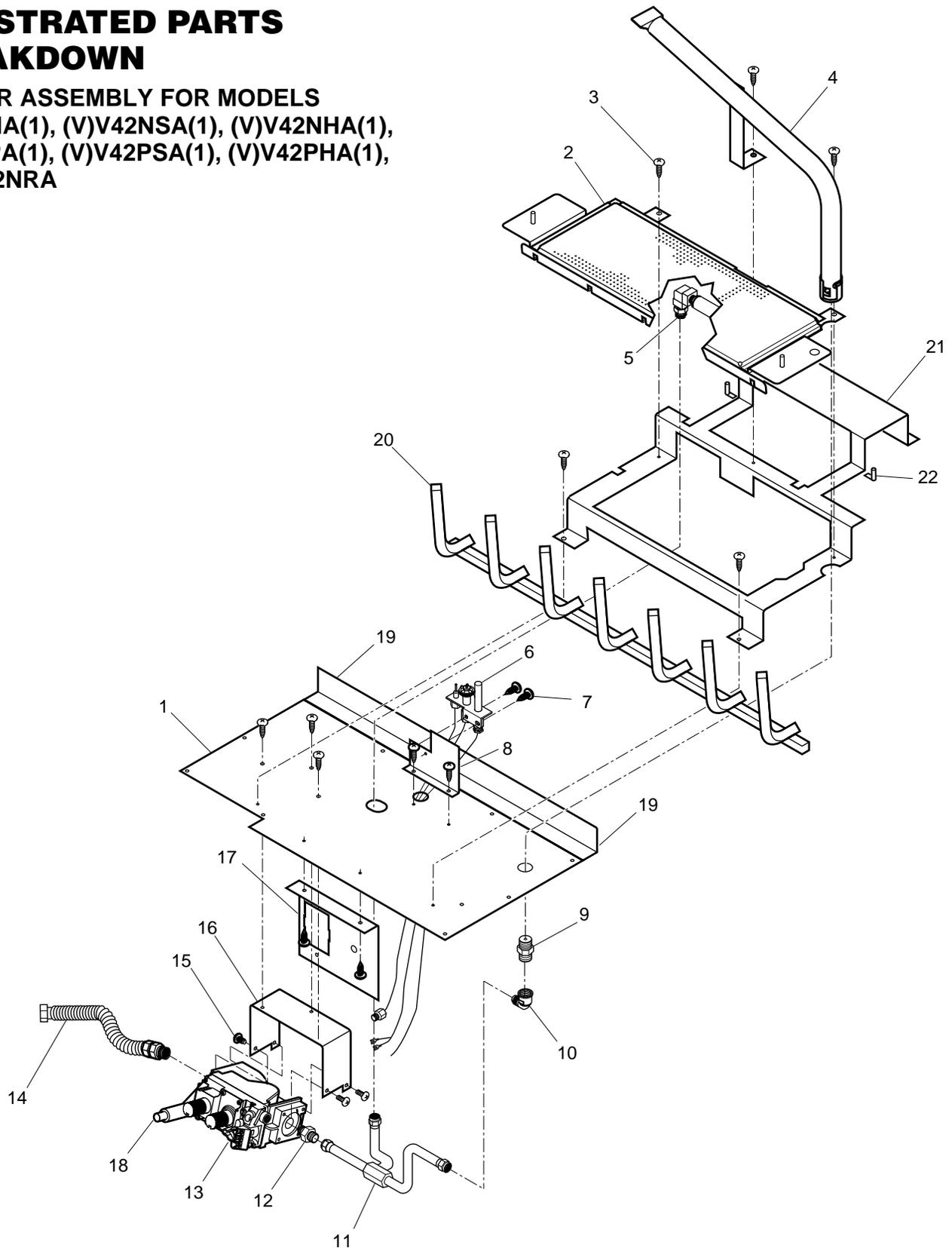
\*\* Part not available for field replacement.

**ILLUSTRATED PARTS BREAKDOWN**

Models (V)V42NA(1), (V)V42NSA(1), (V)V42NHA(1), (V)V42PA(1),  
(V)V42PSA(1), (V)V42PHA(1), CHDV42NRA

**ILLUSTRATED PARTS  
BREAKDOWN**

**BURNER ASSEMBLY FOR MODELS**  
(V)V42NA(1), (V)V42NSA(1), (V)V42NHA(1),  
(V)V42PA(1), (V)V42PSA(1), (V)V42PHA(1),  
CHDV42NRA



For more information, visit [www.desatech.com](http://www.desatech.com)

## PARTS LIST

### BURNER ASSEMBLY FOR MODELS (V)V42NA(1), (V)V42NSA(1), (V)V42NHA(1), (V)V42PA(1) (V)V42PSA(1), (V)V42PHA(1), CHDV42NRA

This list contains replaceable parts used in your fireplace. When ordering parts, follow the instructions listed under *Replacement Parts* on page 33 of this manual.

| KEY NO. | PART NUMBER | DESCRIPTION                         | QTY. |
|---------|-------------|-------------------------------------|------|
| 1       | 108373-01   | Burner Assembly Base                | 1    |
| 2       | 108330-01   | Pan Burner Assembly                 | 1    |
| 3       | 11165       | Screw #10 x 5/8 MD TR BLK           | 12   |
| 4       | 108376-01   | Tube Burner                         | 1    |
| 5       | 104506-24   | Pan Burner Orifice (Natural Gas)    | 1    |
|         | 104506-20   | Pan Burner Orifice (Propane/LP Gas) | 1    |
| 6       | 108084-02   | Pilot Assembly (Natural Gas)        | 1    |
|         | 108084-03   | Pilot Assembly (Propane/LP Gas)     | 1    |
| 7       | 11102       | Screw #8-32 x 3/8 PPH Zinc          | 2    |
| 8       | 108755-01   | Pilot Bracket                       | 1    |
| 9       | 104506-25   | Tube Burner Orifice (Natural Gas)   | 1    |
|         | 104506-20   | Tube Burner Orifice (Propane/LPGas) | 1    |
| 10      | 14528       | Brass Elbow Fitting                 | 1    |
| 11      | 14554       | Tubing Assembly                     | 1    |
| 12      | 14500       | Brass Fitting                       | 1    |
| 13      | 14389       | Millivolt Valve (Natural Gas)       | 1    |
|         | 14390       | Millivolt Valve (Propane/LP Gas)    | 1    |
| 14      | 14253       | Flexible Gas Line                   | 1    |
| 15      | 11107       | Screw #10-32 x 1/4 PPH Zinc         | 4    |
| 16      | 26808       | Valve Bracket                       | 1    |
| 17      | 26827       | Switch Bracket                      | 1    |
| 18      | 14261       | Piezo Ignitor                       | 1    |
| 19      | 109144-02   | Air Baffle (Natural Gas Only)       | 2    |
| 20      | 108761-02   | Grate Assembly                      | 1    |
| 21      | 108346-01   | Grate Base                          | 1    |
| 22      | 11429       | Pin                                 | 2    |

## ACCESSORIES

**Notice:** All accessories may not be available for all fireplace models.

Purchase these fireplace accessories from your local retailer. If they can not supply these accessories, call DESA's Sales Department at 1-866-672-6040, for information. You can also write to the address listed on the back page of this manual.

### BRICK LINER (Not Shown)

**BL42DA** - Textured Refractory Brick Liner Kit

**BL42DSA** - Standard Refractory Brick Liner Kit

**BL42DHA** - Textured Refractory Herringbone Brick Liner Kit

**BL42DHSA** - Standard Refractory Herringbone Brick Liner Kit

This brick liner adds a touch of style to your direct-vent fireplace. Complete installation instructions included in this manual.

### FLEXIBLE GAS LINE CONNECTOR - GA5081 (Not Shown)

For all models.

### PROPANE/NATURAL GAS CONVERSION KIT (Not Shown) (Included with CHDV Models)

**PCDM-42V** - Propane/LP Gas Conversion Kit

**NCDM-42V** - Natural Gas Conversion Kit

### FACE/LOUVER PANEL KIT (Not Shown)

**FPD42** - Filligree Panel Kit - Black

**FPD42B** - Filligree Panel Kit - Brushed Brass

**FPD42P** - Filligree Panel Kit - Platinum

**FPD42PB** - Filligree Panel Kit - Polished Brass

**ELKD42B** - Extruded Panel Kit - Brushed Brass

**ELKD42P** - Extruded Panel Kit - Platinum

**ELKD42PB** - Extruded Panel Kit - Polished Brass

### LOUVER TRIM KIT (Rolled Louvers Only) (Not Shown)

**LT42B** - Rolled Louver Trim Kit - Brushed Brass

**LT42P** - Rolled Louver Trim Kit - Platinum

**LT42PB** - Rolled Louver Trim Kit - Polished Brass

### DEFLECTION HOOD (Not Shown)

**HD42** - Hood - Black (2" Brow)

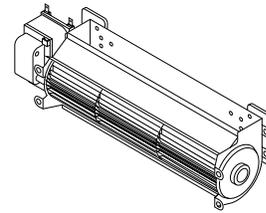
### PERIMETER TRIM KIT (Not Shown)

**PT42** - Perimeter Trim Kit - Black

**PT42B** - Perimeter Trim Kit - Brushed Brass

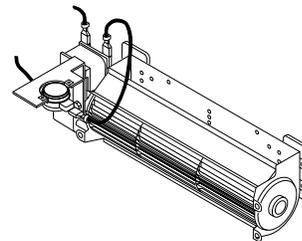
**PT42P** - Perimeter Trim Kit - Platinum

**PT42PB** - Perimeter Trim Kit - Polished Brass



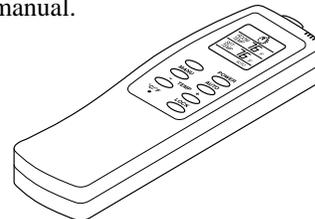
### MANUAL BLOWER KIT - BK

Manual variable control blower accessory provides better heat distribution. Complete installation and operation instructions included in this manual.



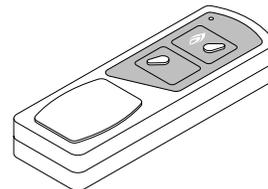
### THERMOSTATICALLY-CONTROLLED BLOWER KIT - BKT

Provides better heat distribution. Blower turns off and on automatically, as needed. Complete installation and operation instructions included in this manual.



### RECEIVER AND HAND-HELD THERMOSTAT REMOTE CONTROL KIT - (C)GHRCTB SERIES

Allows the fireplace to be operated in a manually or thermostatically-controlled mode. You can adjust your heat settings and turn the fireplace on or off without leaving the comfort of your easy chair.



### RECEIVER AND HAND-HELD ON/OFF REMOTE CONTROL KIT - (C)GHRCB SERIES

Allows the fireplace to be turned on and off conveniently.

### WALL MOUNTED THERMOSTAT CONTROL KIT - GWMT1 (Not Shown)

Allows easy wall access for thermostatic operation of your fireplace.

# OWNER'S REGISTRATION FORM

In order to provide better customer service for this and future purchases, we recommend that you register your product with us. You can register online at [www.desatech.com](http://www.desatech.com). If access to our website is not available to you, please complete this Owner's Registration Form and mail to the address on the back of this owner's manual. Please provide the following product information:

Brand: \_\_\_\_\_ (Comfort Glow, Vanguard, etc.)  
 Model: \_\_\_\_\_ (EFP33PR, VTGH33NR, etc.)  
 Date Purchased: \_\_\_\_\_ *Note: Keep receipt for warranty verification.*  
 Serial Number: \_\_\_\_\_ 7 or 9 digit number located on product or identification tag.  
 First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_ - \_\_\_\_\_  
 E-Mail: \_\_\_\_\_

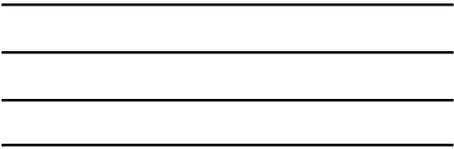
Please answer the following questions to register your product with DESA:

1. Where will the product be used?  
 Living/Family Room  Office/Warehouse  Utility Shed/Outbuilding  Garage  Bedroom  Bathroom  Other
2. If you bought this product yourself, did you plan to purchase this type of product before going into the store?  Yes  No
3. Who selected the product?  Male  Female  Both
4. What is the population of your area?  Under 10,000  10,000 to 25,000  25,000 to 50,000  50,000 to 100,000  
 100,000 to 250,000  Over 250,000
5. What is your primary source of heat?  Propane (LP Gas)  Fuel Oil  Wood  Natural Gas  Electric  Other
6. How was the product installed?  Professional Installer  Self  Other
7. Cost of product excluding sales tax? \$ \_\_\_\_\_
8. Cost to install product? \$ \_\_\_\_\_
9. Type of store where product was purchased?  Hardware  Propane Dealer  Natural Gas/Utility Co.  Home Center/Builder's Supply  
 Fireplace or Hearth Shop  Farm Store  Other
10. What motivated you to buy this product?  Sudden Cold Weather  Replace Older Model  D.I.Y. Home Project  
 Emergency Back-Up Heat  Heater was on Sale  Energy Savings/High Efficiency  Construction Project  Other
11. How did you learn about this product brand?  Advertising  Relative or Friend  Store Display  Other \_\_\_\_\_
12. Level of Education of Purchaser:  Some High School  Completed High School  Completed College  Completed Graduate School
13. Age of Purchaser:  Under 20  20 - 29  30 - 39  40 - 49  50 - 59  60 or Over
14. Buyer's total annual household income:  Under \$15,000  \$15,000 to \$19,999  \$20,000 to \$34,999  \$35,000 to \$49,999  
 \$50,000 to \$74,999  \$75,000 to \$99,999  \$100,000 and Over
15. Store where product was purchased:  
 Name: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_

16. In choosing this product, how important were the following:

|   | Not Important         | Somewhat Important    | Very Important        |
|---|-----------------------|-----------------------|-----------------------|
| Availability                            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Price                                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Brand Name                              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Overall Quality                         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Heat Output                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Made in USA                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Warranty                                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Local Service                           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Value for Price                         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Prior Brand Experience                  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Controls Location                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Thermostat, Remote, or Manual Operation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Ease of Operation                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Special Features                        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Salesperson's Recommendation            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Friend/Relative's Recommendation        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Portability                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Quiet Operation                         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

TAPE



Postage  
Required



2701 Industrial Drive  
P.O. Box 90004  
Bowling Green, KY 42102-9004

TAPE



# WARRANTY INFORMATION

## KEEP THIS WARRANTY

|                      |
|----------------------|
| Model _____          |
| Serial No. _____     |
| Date Purchased _____ |

Always specify model and serial numbers when communicating with the factory.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

### LIMITED WARRANTY DIRECT-VENT FIREPLACE

DESA warrants this product to be free from defects in materials and components for two (2) years from the date of first purchase, provided that the product has been properly installed, operated and maintained in accordance with all applicable instructions. To make a claim under this warranty the Bill of Sale or cancelled check must be presented.

This warranty is extended only to the original retail purchaser. This warranty covers the cost of part(s) required to restore this heater to proper operating condition and an allowance for labor when provided by a DESA Authorized Service Center. Warranty part(s) MUST be obtained through authorized retailers of this product and/or DESA who will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty. The heater MUST be installed by a qualified installer in accordance with all local codes and instructions furnished with the unit.

This warranty does not apply to parts that are not in original condition because of normal wear and tear, or parts that fail or become damaged as a result of misuse, accidents, lack of proper maintenance or defects caused by improper installation. Travel, diagnostic cost, labor, transportation and any and all such other costs related to repairing a defective heater will be the responsibility of the owner.

TO THE FULL EXTENT ALLOWED BY THE LAW OF THE JURISDICTION THAT GOVERNS THE SALE OF THE PRODUCT; THIS EXPRESS WARRANTY EXCLUDES ANY AND ALL OTHER EXPRESSED WARRANTIES AND LIMITS THE DURATION OF ANY AND ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO TWO (2) YEARS ON ALL COMPONENTS FROM THE DATE OF FIRST PURCHASE; AND DESA'S LIABILITY IS HEREBY LIMITED TO THE PURCHASE PRICE OF THE PRODUCT AND DESA SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES WHATSOEVER INCLUDING INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow a limitation on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, so the above limitation on implied warranties, or exclusion or limitation on damages may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

For information about this warranty write:



2701 Industrial Drive  
P.O. Box 90004  
Bowling Green, KY 42102-9004  
www.desatech.com



111906 01

NOT A UPC

111906-01  
Rev. A  
07/03

**For more information, visit [www.desatech.com](http://www.desatech.com)**