

User Manual For



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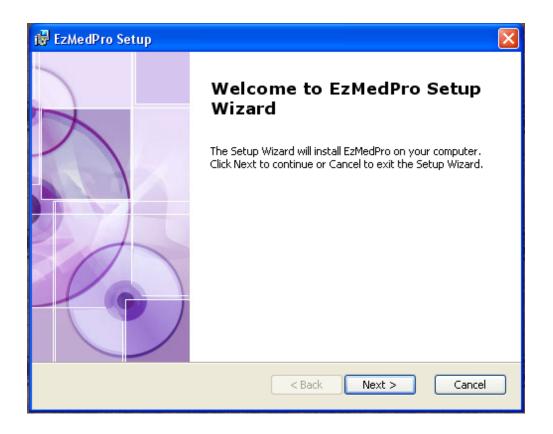
INSTALLATION

Download EzMedPro from http://www.dsoftsystem.com

Go to the download Tab and Download EzMedPro for Windows, Linux or Mac OSX.

Windows Install

- 1- The download file is ezmedpro.exe or ezinstall.exe.
- 2- Double click on the downloaded file:



4- The Readme message will appear.

| 🛃 EzMedPro Setup |
|--|
| Read me file Please read the following text carefully |
| Welcome to DSOFT SYSTEMS, Inc. EzMedPro is Practice Management Software. You can start using it immediately. A trial license is granted to you for a period of 30 days which after you shall purchase a license to continue using EzMedPro. The Initial release of EzMedPro provides EMR (Electronic Medical Record) for mental health field, Scheduling, Insurance Payers Management, Billing, HCFA and Medical Record Printing. |
| Advanced Installer |

5- Accept the license

| 🔂 EzMedPro Setup | × |
|--|---|
| End-User License Agreement | 1 |
| Please read the following license agreement carefully | |
| End Hann Lingung Americant | |
| End-User License Agreement | |
| Please read this agreement carefully before using EzMedPro. By installing and using our software, you acknowledge that you have read this agreement, understand it and agree to be bound by its terms and conditions. | |
| DSOFT SYSTEMS Inc. grants customer a 30 day free trial license 🛛 🚽 | |
| ● I accept the terms in the License Agreement | |
| \bigcirc I do not accept the terms in the License Agreement | |
| Advanced Installer | _ |
| < Back Next > Cancel | J |

6- Choose the folder to Install EzMedPro

| 😼 EzMedPro Setup | |
|---|----------------------|
| Select Installation Folder This is the folder where EzMedPro will be installed. | |
| To install in this folder, click "Next". To install to a different folder, ent "Browse". | er it below or click |
| Eolder: C:\Program Files\DSOFT SYSTEMS\EzMedPro\ | |
| | Browse |
| | |
| Advanced Installer | Cancel |

- 7- A Screen showing the install in progress will appear
- 8 -The Install is complete screen will appear with a check box to start EzMedPro.



9- The install has created a shortcut in your desktop.

10- The first time you start EzMedPro, A Wizard will guide to create you company, provider, load CPT and ICD codes.

EzMedPro Setup

When EzMedPro is started for the first time, the wizard screen will appear to help guide to setup EzMedPro.

| e 📃 | |
|---|--|
| EXCEPTION Manage with Excellence | |
| This Wizard will help you setup the basics for EzMedPro to get started. | |
| This wizard will help you create : | |
| - Company, If you don't have a company, Use the provider Name | |
| - Create a Provider, The NPI is required for Insurance Filing | |
| - Setup EzMedPro as Standalone or Network | |
| | |
| Click Next to setup EzMedPro Server | |
| Cancel Cancel Finish | |

Click Next.

Environment Setup

EzMedPro can be setup in standalone or on networked mode.

In standalone mode, only one machine can use the medical database. The database is integrated with EzMedPro.

In Networked mode, the database is installed separately and many EzMedPro instances installed on separate machines can share the same data.

Setup Mode:

| ø | × |
|---|--------------|
| Network | Server Setup |
| Please choose standalone if and enter Network Setup if y two or more machines. Standalone Setup Network Sertup Server Name of IP address | |
| Shared Folder | |
| | |
| | |
| Next | Cancel |
| Next | Cancel |

Network Setup

To setup Network Mode, you need to download the Network Database.

The network Database is only available on Windows platform. After Installing the Network database, RESTART your machine.

EzMedPro can be installed on MAC OSX 10.5+ 64 bits, Linux and Windows.

| Ø | |
|--|----------------------|
| Server Setu | p MENU |
| This menu allows you to setup EzMedPro in : | |
| - Standalone mode (One sing | gle machine) OR |
| - Networked mode (two or m | ore machines) |
| Please select your configuration: Standalone Mode Networked Mode | |
| Database Server Name or IP address | localhost |
| Shared Folder | M:data |
| Shared folder is used to load document into | o a shared location. |
| Save | Cancel |

To Setup Networked Mode, Chose the Network Setup as shown above.

Enter the server name or the IP address of the server where the Database is installed. Enter the Shared Folder is no longer required.

Click Next

http://www.dsoftsystems.com

Standalone Mode

In Standalone mode, only one machine can access the data. For security reasons, only one EzMedPro instance can access the embedded database.

| ø | | × |
|---|--------------|--------|
| Network | Server Setup | |
| Please choose standalone if and enter Network Setup if two or more machines. Standalone Setup Network Sertup Server Name of IP address | | |
| Shared Folder | | |
| | | |
| | | |
| Next | | Cancel |

Click Next

Environment Setup

After you have chosen the Setup Mode, EzMedPro will connect to the database and setup your environment.

| 0 | | |
|--------|---|--|
| | EXAMPLE PRO Manage with Excellence | |
| | This Wizard will help you setup the basics for EzMedPro to get started. | |
| Cancel | << Back Next >> Finish | |

If your database has not been setup, you will need to provide your company information as well as the first medical provider.

| 0 | | |
|--------|---|--|
| | EXAMPRO Manage with Excellence | |
| | This Wizard will help you setup the basics for EzMedPro to get started. | |
| Cancel | < <back next="">> Finish</back> | |

Click NEXT and a Window creates a company will show as below.

| ø | X |
|----------------------|-------------------------|
| Company Name | |
| Address | |
| City | |
| State | |
| ZIP Code | |
| EIN or Tax ID Number | |
| NPI | |
| Phone | Fax |
| | |
| Office Manager | |
| Manager Email | |
| | |
| | |
| Sa | ve Delete Update Cancel |
| | |
| | |
| | |
| | |

Enter the information Company Name, Address fields; EIN and Group NPI are required information.

If you don't have the Group NPI, Enter the main provider's NPI.

Click Save.

| 0 | | |
|--------|---|---|
| | EXAMPRO Manage with Excellence | |
| | This Wizard will help you setup the basics for EzMedPro to get started. Now, we will add a TRIAL SAMPLE of CPT, HCPCS and ICD Codes | |
| Cancel | << Back Next >> Finis | h |

A Trial version of CPT, HCPCS and ICD codes will be added to the database.

Click NEXT

http://www.dsoftsystems.com

| 0 | | × |
|--|---|---|
| EXAMPRO Manage with Excellence | | |
| This Wizard will help you setup the basics for EzMedPro to get started. Now, we will create the provider | | |
| Cancel << Back Next >> Finish | h | |

Click NEXT

A Window to create a Provider will show as follows:

Medical Practice Management Software

EzMedPro

| Provider Information | n | X |
|----------------------|------------------------|--|
| Practice | Unified Healing, LLC 🔻 | Same address as the practice |
| Provider First Name | Joe | MD 👻 |
| Provider Initial | Ρ | |
| Provider Last Name | Black | Provider Speciality |
| Street | 3785 Grove St. | Mental Health : PHYSICIAN : General Physician |
| City | Denver | PSYCHIATRY : Mental Health |
| State | со | TEST : TEST TEST2 : TEST 2 |
| ZIP Code | 80211 | |
| SS# | | |
| NPI | | |
| License # | 123456778 | DEA # 7878787878 |
| Phone | 720-327-8226 | Fax |
| Email | | |
| Taxonomy Code | 787878787 | Lookup 🛛 Accept Medicare |
| | | |
| | Save | Delete |
| | | |
| | | |
| | | |

Click Lookup Button to get the correct Taxonomy code.

Click Save

| 0 | | |
|--------|---|-----|
| | EXCEPTION Manage with Excellence | |
| | This Wizard will help you setup the basics for EzMedPro to get started. The setup is complete | |
| Cancel | << Back Next >> Fin | ish |

Change Setup Mode

To change the setup mode from Network to Standalone, Backup your database first into a file. Go to Options \rightarrow Server Setup

| 🛛 EZ M | IED PRO | | | | |
|---------|---|-----|-----|--------------------|---|
| System | Options Abo | out | | | |
| Select | Global Opt Billing Opti Email Optic | | App | ointment Scheduler | |
| Alerts | | | | Description | 1 |
| Patient | .s | | | | |
| Provide | ers | | | | |
| Payer: | 5 | | | | |
| Repor | t | | | | |
| Billing | 3 | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

EzMedPro setup section explain how to setup Network or Standalone mode.

Backup and Restore Database

Backup

To backup the database, Start EzMedPro, and Go System \rightarrow Backup and Restore \rightarrow Backup

| ø | |
|----------|---|
| | DATA BACKUP |
| FileName | Enter the file name where to backup the database Documents and Settings\ZYZ\EzMedPro_Backup_20091108 Browse |
| | Backup Cancel |

Click Backup

```
EzMedPro
```

Restore

To restore the database, Start EzMedPro, and Go System \rightarrow Backup and Restore \rightarrow Restore

| ø | | |
|--------------------|--|--------|
| | DATA RESTORATION | |
| | Enter the file name containing the backup data | |
| Select backup File | | Browse |
| | | |
| | Restore | Cancel |

Setup Company

The following Medical Billing Software can be used by any medical practice, family practice, mental health, nursing and chiropractic practice. This medical billing and scheduling software is easy to use and can perform appointment scheduling, case management, patient management, electronic medical record, mental health management, nursing management, HCFA form and scheduling report functions. This medical office software is easy to use and simple to get started. The user can start by selecting the

| EZ MED | tions About H | Help | | | |
|-----------|--------------------------|--------------|-----------------------|---|---------|
| Setup Cor | npany | E MELBOUCI 🗸 | Appointment Scheduler | | |
| CPT & Dia | gnostics Code | | | J | |
| User Setu | P | | Descri | ntion | Action |
| License | | | | OOLITTLE has not been billed for the session on 11/10/2 | |
| Exit | | | | | Go to F |
| Payers | 11/10/2007 | | MERRY | WAY has not been billed for the session on 09/10/2007 | Gotol |
| Report | 11/11/2007 | | | | Go to I |
| Billing | 11/08/2007 | | SUZY V | VHO has not been billed for the session on 11/08/2007 | Go to |
| | 11/23/2007 | | SLOWI | LEAK has not been billed for the session on 11/05/2007 | Go to I |
| | 11/23/2007 | | SLOW | LEAK has not been billed for the session on 11/05/2007 | Go to I |
| | 10/23/2007 | | DOUG | EDWARDS has not been billed for the session on 10/25/2007 | Goto |
| | 11/01/2007 | | DOUG | EDWARDS has not been billed for the session on 10/25/2007 | Go to |
| | 11/23/2007 | | | EDWARDS has not been billed for the session on 10/25/2007 | |
| | 11/15/2007 | | | EDWARDS has not been billed for the session on 10/25/2007 | |
| | 11/26/2007 | | | LEAK has not been billed for the session on 11/05/2007 | Go to |
| | 12/09/2007 | | | LEAK has not been billed for the session on 11/05/2007 | Go to |
| | 12/06/2007 | | | EDWARDS has not been billed for the session on 10/25/2007 | |
| | 38/28/2005 | | | Y DOO has not been billed for the session on 08/28/2005 | Go to |
| | 38/28/2005 | | | Y DOO has not been billed for the session on 08/28/2005 | Go to |
| | 10/13/2007 | | | Y DOO has not been billed for the session on 08/28/2007 | Go to |
| | 38/25/2007 | | | SISTER has not been billed for the session on 08/23/2007 | Go to |
| | 38/30/2007 | | | SISTER has not been billed for the session on 08/23/2007 | Goto |
| | 09/27/2007 40/44/2007 | | | ST has not been billed for the session on 01/25/1998 | Go to |
| | | | Refresh | Clear | |

System drop down menu.

Then select **Setup Company**. Click on **New Company** tab and fill in information.

| ø | | |
|----------------------|-----------------------------|-----------|
| Company Name | Address | EIN |
| Unified Healing, LLC | 3785 Grove St. Denver 80211 | 200927313 |
| | · | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| New Company | Edit Company | Close |
| | | |
| | | |
| | | |

Click New Company Button to create your company.

| ø | |
|---|--------|
| Company Name Address City State ZIP Code EIN or Tax ID Number NPI | |
| Phone | Fax |
| Office Manager Manager Email | |
| Sa | Cancel |

Then select **save** button. The medical, family, mental health, chiropractor or nursing company name, address, and EIN number should be displayed in the table above. Then click the **Close** button.

CPT and Diagnostic Codes

In this management software for healthcare, select the **System** drop down menu. Then select **CPT and Diagnostic Codes**.

Under the **Speciality** tab is where you enter your medical Speciality such as mental health, general medicine, pediatrics, etc. and a description of that Speciality.

| a | |
|---------------------------------------|-------------------|
| Speciality CPT Codes Diagnostic Codes | |
| Category Name | Description |
| Mental Health | |
| PHYSICIAN | General Physician |
| PSYCHIATRY | Mental Health |
| TEST | TEST |
| TEST2 | TEST 2 |
| Add Speciality Edit Speciality | delete Close |

To add Speciality, Click Add Speciality Button.

| Close |
|-------|
| |
| |

CPT Codes

| OPT Code | Description | Category | Price | |
|--------------|-----------------------------------|-----------|--------|--|
| 171T | Insertion of posterior spinous pr | PHYSICIAN | 100.00 | |
| 172T | Insertion of posterior spinous pr | PHYSICIAN | 100.00 | |
| 173T | Monitoring of intraocular pressur | PHYSICIAN | 100.00 | |
| 174T | Computer-aided detection (| PHYSICIAN | 100.00 | |
| 175T | Computer-aided detection | PHYSICIAN | 100.00 | |
| 176T | Transluminal dilation of aqueous | PHYSICIAN | 100.00 | |
| 177T | Transluminal dilation of aqueous | PHYSICIAN | 100.00 | |
| 178T | Electrocardiogram | PHYSICIAN | 100.00 | |
| 179T | Electrocardiogram | PHYSICIAN | 100.00 | |
| 180T | Electrocardiogram | PHYSICIAN | 100.00 | |
| Add new Code | Edit Code | Delete | Close | |

To Add CPT Code, Click Add new Code

The window below will appear, fill in the information and click save. Enter the description and price in the subsequent boxes. Make sure and highlight the correct Categoryt in the **Speciality** box and **save** the data. The number, description and price should be listed in the CPT table

| <u>\$</u> | | X |
|-------------|--|-------|
| | CPT and PCHCS Codes | |
| CPT Code | 87873 | |
| Description | XYZ ISSUE | |
| Price | 96.00 | |
| Speciality | Mental Health: PHYSICIAN: General Physician PSYCHIATRY: Mental Health TEST: TEST TEST2: TEST 2 | |
| Save | | Close |

ICD and Diagnostic codes

Click on Diagnostic Codes Tab

| 0 | | | x |
|---------------------------------------|-------------------------------------|-----------|---|
| Speciality CPT Codes Diagnostic Codes | | | |
| Diagnostic Code | Description | Category | |
| 034.0 | Strep throat | PHYSICIAN | |
| 053.9 | Herpes zoster, NOS | PHYSICIAN | |
| 054.9 | Herpes simplex, any site | PHYSICIAN | |
| 075 | Infectious mononucleosis | PHYSICIAN | |
| 078.10 | Warts, all sites | PHYSICIAN | |
| 079.99 | Viral infection, unspec. | PHYSICIAN | |
| 110.1 | Onychomycosis | PHYSICIAN | |
| 216.9 | Skin, unspec. | PHYSICIAN | |
| 239.2 | Skin, soft tissue neoplasm, unspec. | PHYSICIAN | |
| 242.90 | Hyperthyroidism, NOS | PHYSICIAN | - |
| Add new Code | Edit Delete | Close | |

To add a new code, Click Add new Code Button.

| <u>\$</u> | |
|------------------------|--|
| Diagnotics | s and ICD Codes |
| Diagnostic Code | |
| Diagnostic Description | |
| Speciality | Mental Health: PHYSICIAN: General Physician PSYCHIATRY: Mental Health TEST: TEST TEST2: TEST 2 |
| Save | Cancel |

Enter the number in the box labeled **Diagnostic Code**. Fill in the description of that diagnostic code and highlight the correct Speciality. Then press **Save**

New User

To add new users to this medical practice software, pull down the **Systems** Menu and click on **User Setup.**

| ø | | | \mathbf{X} |
|------------|-----------|--------------------------|--------------|
| First Name | Last Name | Email | Phone |
| danielle | Melbouci | danielle@dsofttechnologi | 720-333-2222 |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Add New U | ser Edi | t User | Close |
| | | | |
| | | | |
| | | | |

Then click on Add New User.

| 0 | | X |
|------------|------------------------------|-----------|
| | Office Manager or a Provider | |
| | | |
| First Name | | Last Name |
| Email | | Tel. |
| | | |
| User Name | | |
| Password | | |
| | | |
| | | |
| | Save | Cancel |
| | | |

Fill out the corresponding information and click **Save.** The user's first name, last name, emails and phone # should be listed in the table. Press **Close** to exit.

To edit user information in this patient management software, highlight the user information needing to be edited in the table. Once highlighted, click on **Edit User**, make the needed changes and then press **Save**. The changes should be reflected in the existing screen. Then press Close to exit the screen.

ALERTS Management

| EZ MED System Op | PRO tions About Help | | |
|---------------------|-------------------------|---|-----------------|
| Select pro | vider DANIELLE MELBOUCI | Scheduler | |
| Alerts | Event Date | Description | Action |
| Patients | 11/10/2007 | DAVE DOOLITTLE has not been billed for the session on 11/10/2 | Go to Patient t |
| Providers | 11/10/2007 | | Go to Patient f |
| Payers | 11/10/2007 | MERRY WAY has not been billed for the session on 09/10/2007 | Go to Patient f |
| Report | 11/11/2007 | | Go to Patient |
| Billing | 11/08/2007 | SUZY WHO has not been billed for the session on 11/08/2007 | Go to Patient |
| oning | 11/23/2007 | SLOW LEAK has not been billed for the session on 11/05/2007 | Go to Patient |
| | 11/23/2007 | SLOW LEAK has not been billed for the session on 11/05/2007 | Go to Patient |
| | 10/23/2007 | DOUG EDWARDS has not been billed for the session on 10/25/2007 | Go to Patient |
| | 11/01/2007 | DOUG EDWARDS has not been billed for the session on 10/25/2007 | Go to Patient |
| | 11/23/2007 | DOUG EDWARDS has not been billed for the session on 10/25/2007 | Go to Patient |
| | 11/15/2007 | DOUG EDWARDS has not been billed for the session on 10/25/2007 | Go to Patient |
| | 11/26/2007 | SLOW LEAK has not been billed for the session on 11/05/2007 | Go to Patient |
| | 12/09/2007 | SLOW LEAK has not been billed for the session on 11/05/2007 | Go to Patient |
| | 12/06/2007 | DOUG EDWARDS has not been billed for the session on 10/25/2007 | Go to Patient |
| | 38/28/2005 | SHAGGY_DOO has not been billed for the session on 08/28/2005 | Go to Patient |
| | 38/28/2005 | SHAGGY DOO has not been billed for the session on 08/28/2005 | Go to Patient |
| | 10/13/2007 | SHAGGY DOO has not been billed for the session on 08/28/2007 | Go to Patient |
| | 38/25/2007 | LITTLE SISTER has not been billed for the session on 08/23/2007 | Go to Patient |
| | 38/30/2007 | LITTLE SISTER has not been billed for the session on 08/23/2007 | Go to Patient |
| | 39/27/2007 | ERIN LIST has not been billed for the session on 01/25/1998 | Go to Patient |
| | 40/44/2007 | 1000ANTEE has not been billed for the section on 40/44/2007 | Go to Pationt |
| | | | |
| | R | efresh Clear | |

Once EzMedPro has started, Alerts will show up if there are unbilled accounts. In order to address these items, please go to the **Patient** tab; select the appropriate patient and bill. Once billed, click the refresh button to update the Alerts.

SCHEDULING

Appointment Scheduler

To start scheduling in this management software for healthcare, press the Appointment Scheduler button from any screen.

| | | tments - DANIEL | | | | | |
|-----------------------|---------------|-----------------|---------------|---------------------------------|------------------------------|---------------|----------|
| L | DANIELLE MELB | OUCI 🔽 🛛 Day Vi | ew Week Vi | ew Month Vi | ew Group View | w Sat, Oct 25 | Today |
| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| 7 ⁰⁰ | | | | | | | |
| 30 | | | 7:30 AM-10:30 | | | | |
| 3 ⁰⁰ | | | Not Available | | | | |
| 30 | | | | | | | |
| 9 00 | | 9:00 AM-10:00 | | 9:00 AM-10:00 | | | |
| 30 | | SUZY WHO | | RHINESTONE CO | | | |
| 00 | | | | | 10:00 AM-11:0 DOUG EDWARD | | |
| 30 | | | | 10:30 AM-11:30 DAVE DOOLITTL | DOOG EDWARD | | |
| 1 00 | | | | DAVE DOOLITIN | | | |
| 30 | | | | | | | |
| 2 ⁰⁰ 30 | | | | | 12:00 PM-1:00 SHAGGY DOO | | |
| | | | | | | | |
| 300 30 | | | | | | | |
| .00 | | | | | | | |
| $4\frac{30}{30}$ | | | | | | | |
| | | | | | | | |
| 5 ⁰⁰ 30 | | | | | | | |
| 00 | | | | | | | |
| 6 30 | | | | | | | |
| 7 ⁰⁰ | | | | | | | |
| 3 0 | | | | | | | |
| 8 ⁰⁰ | | | | | | | |
| ° 30 | | | | | | | |
| 00 | | | | | | | |

Double click on the time slot to and an Appointment Details Screen will show.

Use the SEARCH button to select an existing patient. For new patients, enter their details.

| 0 | | | |
|------------------------------------|---|--|--|
| Session Scheduling Notes Recurring | Appointment | | |
| | Patient Group Search First Name Last Name Address City ZIP State Phone Cell | RHINESTONE COWBOY 1 WILD WILD WEST AVE COMMERCE CITY 00000 CO 0000-0000 000-000-0000 | Schedule Confirm Called Cancelled No Show Out Of Office |
| Cancel | Comp | lete Session Cha | rge No Show |

The user can view appointments in Day View, Week View, Month View, or Group View. Group View allows the user to see all providers in a weekly view format. This allows for easy and clear appointment scheduling.

The picture below show two providers on monthly view next to each other:

| 0 | EZMedPro A | ppointme | nts - DAN | HELLE M | ELBOUCI | b. | | | | | | | | | × |
|-----|------------------------------|---------------------|-----------------------|---------------------|-----------|-----|---------|---------|----------------------|------------|------------------|-----------------------|------|-------|---|
| | All Providers DANIELLE ME | ELBOUCI | | | Week View | Mon | th View | Group V | 'iew Sat | , Oct 25 🗌 | Today | Show Da | ates | Close | |
| | Joe Black All Providers | | Tue | ELLE MELB Wed | Thu | Fri | Sat | Sun | Mon | Tue | Joe Black Wed | Thu | Fri | Sat | |
| 117 | 00 | | | | | | | | | | | | | | ^ |
| | 30 | | 7:30 AM- Not Avail | | | | | | | | | | | | - |
| 08 | 00 | | Hot Avail | | | | | | | | | 8:00 AM- Not Avail | | | - |
| | 30 | | | | | | | | 8:30 AM- HAPPY NE | | | | | | - |
| 09 | 00 30 | 9:00 AM- SUZY WH | | 9:00 AM- RHINEST | | | | | | | | | | | - |
| | 00 | | | | 10:00 AM | | | | 9:45 AM- | | | | | | - |
| 10 | 30 | | | 10:30 AN | | | | | OLIVE OI | | | | | | - |
| | 00 | | | DAVE DO | | | | | | | | | | | - |
| 11 | 30 | | | | | | | | | | | | | | |
| 1.2 | 00 | | | | 12:00 PM | | | | | | | | | | |
| 12 | 30 | | | | SHAGGY | | | | | | | | | | |
| 13 | 00 | | | | | | | | | | | | | | ≡ |
| 13 | 30 | | | | | | | | | | | | | | |
| 14 | 00 | | | | | | | | | | | | | | _ |
| | | | | | | | | | | | | | | | _ |
| 1.5 | 00 | | | | | | | | | | | | | | - |
| - | 30 | | | | | | | | | | | | | | |
| 16 | 00 | | | | | | | | | | | | | | - |
| | 30 00 | | | | | | | | | | | | | | - |
| 17 | 30 | | | | | | | | | | | | | | - |
| | 00 | | | | | | | | | | | | | | - |
| 18 | 30 | | | | | | | | | | | | | | ~ |

The Today button will automatically bring you back to today's date in this medical scheduling software. The Show Dates button will allow a monthly calendar to appear in the center of the screen. The user can use the Show Dates button to find any particular date by clicking the single arrow (month) or double arrow (year) buttons. Once the month and year are found, the user can then click on the day and the schedule will automatically go to that date and show it in whatever view you have selected. To remove the calendar from the screen simply clicks the Hide Dates button. To create an appointment simply double click on the time preferred. A Session Scheduling screen will appear.

Populate all required fields and press schedule. This will save the appointment. The appointment will then show up on the schedule in blue.

To make this appointment reoccurring go to Reoccurring Appointment tab and select the frequency and either the Number of Times or Repeat Until button. Select the number of times the user wants the appointment to repeat or select a date for the date to *repeat until* to make this appointment occur until the selected date. If a patient confirms an appointment, double click on the appointment time and press the confirm button. This will change the appointment color to green. Repeat this for the Called, Cancelled, and No show buttons as well. Each button will change the appointment to a different color so that the appointments are color coded therefore the user can recognize what might be happening with a patient's appointment at a glance. The user can also left click on the appointment to accomplish the same functions.

Setting the Session Length

On the main page of this medical office software, main menu, go to options ---> Global Options

Round up start session by will round up the session length by number of minute specified.

For example, if the value is set to 15 Minutes, when you double click on the calendar, depending on the position of the mouse, the session can start at 9:00, 9:15, 9:30 or 9:45. You can always overwrite the start any time.

Session Length: Is the length of the visit per patient.

| ø | | | X |
|----------------------------|---------------|-------|---|
| Round up start session by | 15 Min | Save | |
| Session Length | 60 Min | Close | |
| Check Alert every | 15 Min | | |
| 🔲 Enable Login and User at | uthentication | | |

PATIENTS Management

Patient Details

New Patients

To enter a new patient into this mental health/medical practice software, simply click on the **Patient** tab. The patient information screen will pop up. If this screen is populated, please click the **New Patient** button in the left hand side of the screen to clear it. Then enter the information to populate the screen. **Please note** the social security and home telephone numbers must be filled out if you do not have one please enter a factious (000-00-0000) one so that you can continue to move down the screen.

If the patient is 18 years old or older, the View Guardian button will disappear.

| e EZ MED PRO | |
|---|------------------------------------|
| System Options About Help | |
| Select provider DANIELLE MELBOUCI | heduler |
| Alerts Details Clinical Info Patient Bills Patient Payments | |
| Patients Providers New Patient Groups FirstName | Middle Last Name |
| Report Street | |
| Billing City Patient Lookup | State ZIP |
| DOB | 2008 V Oct V 25 V SS# |
| First Name | O Male O Female |
| OR Home Tel. | |
| SSN Cell | Email Reminder |
| OR Fax | Email |
| Account # Marital Sta | us Single V Work Status Employed V |
| Lookup | |
| BAR CANDY 08/03/1989 BAY HAZEL 01/28/1963 BAY HAZEL 01/28/1963 | g Provider View Guardian |
| BRAD MARIE 10/22/1963 | NPI Insurance Information |
| | |
| DOOLITTLE DAVE 07/16/1 Provider | DANIELLE MELBOUCI |
| EDWARDS DOUG 02/02/1 | |
| ELWAY JULIE 02/02/2008 | |
| FLOWERS LISA 03/07/19: | Save Delete |
| | |

Guardian

If the patient is a minor please click on the **View Guardian** button and populated the screen with your data. You can then print out consent to treat that minor by pressing the **Print Form** button.

| 🛓 Conscent | |
|--|--------------------------------|
| First Name Last Name Date of Birth | Initial |
| Address City ZIP Code Phone | Same Address as Patient State |
| Save | Delete Close Print Form |

Patient Insurance

If using insurance, please click the **Insurance Information** button. Click on **New Insurance** and the insurance information screen will pop up.

Please select the insurance name and status. **Please note** the insurance name is populated by preentering the insurance companies' information under the **Payers** tab from the main menu. Please search for the **Payers** tab heading in this document for more information. Then populate the rest of the screen. If the relation to the insured is self the insured street, city, telephone #, ss# will be automatically populated. Press save to secure data.

| Insurance Inform | ation 🔀 |
|----------------------|---|
| Insurance Name | Cigna |
| Relation To Insured | Self 🔽 Status Active Primary 🔽 |
| Insured ID Number | Group Or FECA Number |
| Insured First Name | Middle Insured Last name |
| DOB | 2008 V Oct V 25 V Female O Effective Date 2008 V Oct V 25 V Male O |
| | |
| Insured Street | |
| City | ZIP State |
| . Tel. Number | |
| Employer/School Name | |
| Plan | Copay \$ 35.00 |
| | Save Delete Close |

If a patient's insurance changes, click on the **Insurance Information** tab and then highlight the listed insurance that needs editing. Then click on **View Insurance** tab. The insurance information screen will pop up. Pull down the status menu and change from active primary to whatever change has occurred. Then save.

| 0 | Insurance Inform | ation | × |
|-----|----------------------|---|------------------------------|
| | Insurance Name | Cigna | ▼ |
| Re | lation To Insured | Self 💌 Statu | s Active Primary 💉 |
| Ins | sured ID Number | Group Or FECA Nur | nber |
| Ins | sured First Name | Middle Insured I | ast name |
| | DOB | 2008 🗸 Oct 💙 25 🗸 Female 💿 Effe Male 🔿 | ctive Date 2008 💟 Oct 💟 25 🔽 |
| | 0 | | |
| | Insurance Name | Status | Insurance Number |
| | United Behavioral He | alth Active Primary | 813195107 |
| | | | |
| Em | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | New Insurance View Insuranc | e Close |
| | | (Now insurance) | |

Emergency Contact

Emergency Contact can be filled out by simply clicking on the **Emergency Contact** button and populating the screen with the information.

| | Emergency Co | ntact | |
|---|--------------------|----------|--------|
| 2 | First Name | | Save |
| | Last Name Tel # | | Delete |
| | Cell | | Close |
| | Relationship | Spouse 🗸 | |

Groups

Click on the Group button, and we can create a group and assign new patient to it:

| a | | X |
|------------------|------------------------------|------------------|
| Group Id | Group Name | |
| 1 | GROUP THERAPY | Create New Group |
| | | |
| Group Name | | |
| Select Customers | Add Current Patient To Group | |
| | | Save Group |
| | | Delete Group |
| | | Close |
| | Remove Patient From Group | |
| | | |
| | | |
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| | | |

Clinical Information Management

Click on Clinical Info Tab.

This easy to use medical management software allows the user to locate patients quickly within the system. If a patient has already been selected from the **Details** tab then the patients' name will be listed and ready to enter clinical data. If not please click the **Search** button and fill out the patients name or id # in the pop up menu.

| Patient Sea | arch | | |
|---|---|---|--------|
| First Name | | | Search |
| Last Name OR | | | |
| SS# | |] | |
| OR Account # | |] | |
| BAR CANDY 08 BAY HAZEL 01 BRAD MARIE 10 COWBOY RHIN DOOLITTLE DA | /28/1963 D/22/1963 ESTONE 01/16/1956 | | Select |
| DOO SHAGGY EDWARDS DOL ELWAY JULIE O FLOWERS LISA GLAZE YUMMY HOPPER CLYDE | 01/28/1956 JG 02/02/1963 J2/02/2008 03/07/1970 / 10/14/1956 | | |
| L | | | |

Once the patient's name is display on the screen, highlight it and press **Select**. The patient data is loaded and displayed on all the tabs.

| ez med pro | | | | |
|--|--------------------------------|--------------------|--|--------------|
| System Options About | | | | |
| Select provider DANIELLE M | ELBOUCI | 07, | AVE DOOLITTLE /16/1963 count #: 294912 | |
| Alerts Details Clinical Info | Patient Bills Patient Payments | | | |
| Patients Providers Search | Session Id 4653056 | Date 11/10/2007 | Time Not Scheduled | Sta Not I |
| Payers Report Billing View Visit | | 11102001 | Not Schodared | HOL |
| New Visit Visit History | | | | |
| Intake Session Patient History | | | | |
| Medication Labs | | | | |
| Print HCFA Print Intake Print Med Record | | << Back | | Next >> |

The Session Id screen should then be populated with any prior clinical session entries. If the patient is new, then start by clicking the **New Visit Button**.

To create a new Visit, Click New Visit

To view previous visit Select by highlighting it and the press View Visit

To View the list of previous visits, press Visit History

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EzMedPro
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New Visit

Click New Visit button.

| Pregnancy or | | | | |
|----------------------|------------|----------|---------------------------|-----------------|
| Illness/Injury Date | 2007 🔽 Nov | 🗸 10 🔽 🗌 | is Patient Unable to work | View Date |
| First Symptom Date | 2007 🔽 Nov | 💙 10 💙 🗌 | Outside Labs | View Lab result |
| Condition Related To | Other 🔽 | | Patient Hospitalized | View Date |
| Authorization # | | | Referring NPI | |
| MEDICAID Code | | | Referring Provider | |
| MEDICAID Orig Ref # | | | Local Use Auth # | |
| | CDT Cod | | Diana | |
| CPT and | CPT Code | | Diagnostic | |
| Diagnostic | | | | |
| Codes | | | | |
| | | dd | Remove | edit |
| | | | | |
| | Save | | Delete | Clinical Notes |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Please populate any data the needs to be used: Pregnancy or Illness/ Injury Date, First Symptom Date, Authorization #, Medicaid Code, etc. Some of this data will populate the HCFA form or used for Electronic claims.

Entering Procedure and Diagnostic

Press the **Add button** to add a Procedure. The Add Button is shown on the above picture.

| <u>\$</u> | | | | × |
|----------------------|--|------------|--|---|
| Date Of Service From | 2008 💟 Oct 💟 25 💟 | 🔲 To | 2008 👽 Oct 👽 25 💌 |] |
| Place Of Service | Office | * | | |
| | Emergency | | | |
| CPT Code | 90801: Psychiatric diagnositc interviev 🔨 | Diagnostic | 300.22: AGORAPHOBIA | |
| | 90802: Interactive psychiatric diagno: | Codes | 300.23: SOCIAL PHOBIA | |
| | 90804: Individual psychotherapy, 20- 90805: Individual psychotherapy, 20- | | 300.29: SPECIFIC PHOBIA 300.3: OBSESSIVE-COMPULSIVE D/O | |
| | 90806: Individual psychotherapy, 45- | | 300.6: DEPERSONALIZATION D/O | |
| | 90807: Individual psychotherapy, 45- 🥃 | | 300.7: BODY DYSMORPHIC D/O | |
| | | | | |
| Number of Unit/Days | 1 🗘 | | | |
| Charge | 40.00 | Provider | DANIELLE MELBOUCI | |
| CPT Modifier | | | | |
| | | | | |
| | | | | |
| | Add To List | | Cancel | |
| | | | | |
| | | | | |

Enter the appropriate **date of service**. The current date will automatically populate the screen unless changed as well as office for place of service.

Select the appropriate **CPT and Diagnostic Codes**. The amount charged entered in for the CPT code should populate the Charge field. The amount is set per CPT code. Main Many \rightarrow System \rightarrow CPT and Diagnostic Codes.

Please make sure everything else is correct.

If you wish to enter in dates of service from a certain date to a certain date click the **Top** box. To save and enter the information press **Add to List**.

The CPT and Diagnostic Code will then be listed in the corresponding box.

To add another procedure to the session, to be listed on the same HCFA form repeat the process again starting with the **Add** button.

Once all the sessions are entered for this bill **press SAVE button to secure the data**.

Now the Intial Intake or Clinical Notes can be entered simply by pressing the button at the bottom right hand corner of the screen. Please be aware that if this is the initial session the Intake Session button will appear at the bottom of the screen.

If it is the first visit for the patient, **Initial Session button** will appear otherwise **Clinical Notes** will appear. Patient and medical record management has never been easier.

Intake Session

The Intake Session is the first patient session.

Patient History

Medical History of the patient, you can upload files if the patient provides a soft copy of it. You can copy and paste the information or entered it manually.

You can upload scanned files, PDF, Pictures, Xray pictures, and Word Documents.

| PATIENT FILES AND MEDICAL HISTORY |
|--|
| View/Enter the data Manually |
| View / Copy and paste the Data |
| |
| Upload File or View List of Uploaded Files |
| |
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Medication

This medical practice software allows the user to see all past and current prescriptions the patient has been on. To view the prescriptions or enter a new one simply click on **Medications** in the side bar menu and the window below will show on the right panel.

A window will pop up stating that no session was selected, do you want to view all the prescriptions for this patient?

Click yes and a screen will pop up showing all listed prescriptions.

http://www.dsoftsystems.com

| Session Pr | rescription | | Shov | v Prescription History | |
|-----------------------------|-----------------|-------------------|------------------------|------------------------|----------------|
| View Details New Medication | Date 11/10/2007 | Medication XYZ | Dosage 50mg per day | Refill 0 | Quantity 30 |
| | | | | | |

To add new Medication, Press New Medication button

| | Session Prescription | | Show Prescription History | |
|------------------------|----------------------|-----------|---------------------------|---|
| <u>\$</u> | CUSTO | DMER NAME | | |
| Date [Medication [| 2008 💟 Oct 💟 25 💟 | Dosage | | |
| Quantity [| | Refill | 0 🗘 | |
| Description | | | | |
| | Do Not substitute | | | |
| | Save Save and Print | Delete | Cancel |] |
| | | | | |

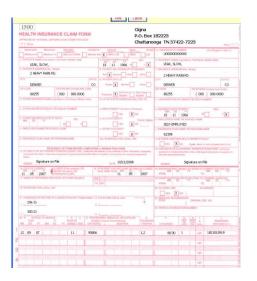
To view details regarding a particular prescription, highlight the intended prescription and click **View Details**.

To view a specific session click **View History** and highlight the session you want to view, then click **Medication** in the side bar menu.

Print HCFA

This management software for healthcare allows the user to print a HCFA form by clicking **View History** and highlighting the intended session.

Then click the **Print HCFA** button. A HCFA form will pop up with populated fields to print. Press **Print** to print HCFA form or **Cancel** to discontinue.



Print Intake

This allows the Intake or Initial Session form to be printed.

Print Medical Record

This easy to use medical record management software allows the session notes to be printed. Please note that each time you click this button, all the clinical notes completed will be printed.

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Patient Bills Tab

The patients bills tab in this medical billing software allows the user to have an overview an account including Total Charge, Total Adjustments, Total Received, Balance for a patient. It also includes details such as name, type, status, insurance, date, charge, adjustment, insurance payment, copay, payment and what's due on the account.

| Details Clinical Info Patien | t Bills Patient F | ayments | | | | | | | | | |
|------------------------------|-------------------|-----------------|----------------------|----------------------------|-----------------|--------|----------------|----------|---------------|--------------|-------|
| Patient Lookup | | | Print Invo | ice | | | | Patie | ent Statement | | |
| | Total Charge | | Т | otal Adjustment | s | | Total Received | | Baland | e | |
| | 50.0 | | 0.0 |) | | | | | 50.00 | | |
| View a Bill | | - | <i>a</i> | | | L cl | | | | | |
| | Name DOOLITTLE | Type Session | Status Not Billed | Insurance United Behavi | Date 11/10/2007 | Charge | e Adjustement | Ins Payt | Copay 0.00 | Payt 0.00 | 50.00 |
| | BOOLITILE | 36351011 | Not blied | onited benavi | 11/10/2007 | 30.00 | 0.00 | 0.00 | 0.00 | 0.0 | 00.00 |
| | | | | | | | | | | | |
| Patient Bills | | | | | | | | | | | |
| | | | | | | | | | | | |
| Patient Unpaid Bills | | | | | | | | | | | |
| | | | | | | | | | | | |
| Create Fee | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| Receive Payment | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | Back | | | | | 1 | Vext | | |
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Patient Lookup

If a patient has been selected from the **Details** tab then the patients' name will be listed and ready to enter clinical data. If not please click the **Patient Lookup** button and fill out the patients name, social security # or id # in the pop up menu. Once the patient's name is display on the screen, highlight it and press **Select**.

View a Bill

Allows the user to view a particular session by highlighting the intended session and pressing the View a Bill button.

| | Print Invoice | • | | | Patient Statement | |
|-----------------------|-------------------------|--------------|------------|------------|-------------------|-----------------|
| | DAVE DOOL | ITTLE | | | | Receive Payment |
| Total Charge | 50.00 | | | | | Save |
| Total Adjustments | 0.00 | Apply Adju | ustment | | | |
| Сорау | 0.00 | | | | | Delete |
| Payment Status | Not Billed | * | | | | |
| Notes | | | |] | | |
| Day Source | Status | Amount Recvd | Doub Turce | Date | Note | |
| Pay Source | Not Billed | 0.00 | Payt Type | 11/10/2007 | Note | |
| Total Received for th | his session 0,00 | • | | | | |
| | | | | | | |
| | • | | | | | |

Once on the Bill screen, the user can apply adjustments and record received payments. The user is also able to record notes on the account. The user is able to print an invoice for this particular session or a complete statement on the account from this screen.

Receiving Payments

The **Receive Payment** button allows the user to post received payments. This payment can be applied to a specific session by checking the show unpaid sessions box. Once the partially paid or unpaid session appear at the bottom of the screen, check the appropriate session to apply the payment to.

Enter the amount, the type of payment (cash, check or charge) and whether the payment is a copay, out of pocket payment or insurance payment.

If Insurance payment is selected, unpaid or partially paid sessions will appear at the bottom of the screen.

Please check the boxes the insurance payment applies to. This can also be done manually for copays and out of pocket payments by checking the box marked **Show Unpaid Sessions**.

| <u>گ</u> | | | | | | | |
|------------------|----------------|------------|------------|-----------------|------------|------------|---------------|
| Customer Name | DAVE DOOLITTLE | | | | | | |
| | | | | Amount Received | | | |
| Date Received | 2008 💌 Oct | 25 💌 | | Cash | | | |
| Payment Type | Copay 🖌 🖌 | | | Credit Card | | | |
| | | | | Check | | | |
| Note | | | | | | | |
| | | | | | | | |
| Show Unpaid Sess | | | | | | | |
| Pay | Session # | Date | Status | Orig Amt | Adjustment | Due | CPT Code |
| ✓ | 4685824A76 | 11/10/2007 | Not Billed | 50.00 | 0.00 | 50.00 | 90805 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | Save | J | Delete | Ca | ncel | Save And I | Print Receipt |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

Always save data in each screen.

Patient Bills

Patient Bills shows all the patient including the paid bills

Patient Unpaid Bills

This screen gives an overview of unpaid bills on the patient's account. Again **View a Bill** can be used here to open up a specific session to apply a payment or adjustment by highlighting the intended session and clicking the **View a Bill** button.

Create Fee

The Create Fee button in this medical billing software allows the user to create a fee, for example a no show charge, on the account. Go to Total Charge in the upper left hand corner and place the amount for charge. Then press save in the side bar menu on the right side of the screen.

Patient Payments

The **Patient Payments** tab gives an overview of all payments posted to a patient's account. The user can retrieve a patient's information by using Lookup Patient (see **Patient Lookup**). The user can review any posted payment by highlighting the payment and then clicking the **View Payment** button. The user can again use the Receive Payment button to post a payment and can print a receipt by highlighting the intended payment and clicking the **Print Receipt** button.

PROVIDERS TAB

This medical management software allows for multiple providers. The **Providers** tab allows the user to enter different providers.

| 🛛 EZ MED | PRO | | | | | |
|------------|---------------|-------------------------------|-----|-----------------------|-----------|-----------------------|
| System Op | otions | About | | | | |
| Select pro | vider | DANIELLE MELBOUCI | ~ | Appointment Scheduler | | |
| | | | | | | |
| Alerts | | | Fir | rst Name | Last Name | Address |
| Patients | | ✓✓ | DAN | NELLE | MELBOUCI | 3785 Grove St. Denver |
| Providers | \sum | | Joe | | Black | 3785 Grove St. Denver |
| Payers | \mathcal{V} | | | | | |
| Report | | | | | | |
| Billing | | | | | | |
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| | | | | Add New Provider | | Edit Provider |
| | | | | | | |
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| | | | | | | |

To edit a providers' information please highlight the provider in the Provider List Panel and click Edit Provider, make the changes in the pop up screen and press save.

To add a new provider simply click on the Add New Provider.

| Provider Informa | tion 🔀 |
|---------------------|--|
| Practice | Same address as the practice |
| Provider First Name | MD 🗸 |
| Provider Initial | |
| Provider Last Name | Provider Speciality |
| Street | Mental Health General Physician General Phy |
| City | |
| State | |
| ZIP Code | |
| SS# | |
| NPI | |
| License # | DEA # |
| Phone | Fax |
| Email | |
| Taxonomy Code | Accept Medicare |
| | |
| | Save Delete Close |
| | |

Fill out the above screen. Press save when completed.

PAYERS Management

This practice management software allows the user easy access to insurance information. The Payers Tab gives the user an overview of all the insurance companies entered into the software.

| Szrsoc Dulked belravbiai nealin GROUP REALTH PLAN P.O. B0X 5/37 Sail Lake Uity Szrsoc BLUE CROSSFULUE SHIELD GROUP HEALTH PLAN P.O. B0X 5/37 SBIL Lake Uity Report B22593 SRC-AETNA CO GROUP HEALTH PLAN PO. B0X 5/37 SBIL Lake Uity Check Claim Status | elect prov | vider DANIELLE MEL | BOUCI - Appointm | nent Scheduler | | |
|--|------------|--------------------|--------------------------|---------------------|-------------------------------|----------------------|
| B304 Cigna GROUP HEALTH PLAN P.O. Box 30755 Stal Lake Cty Payers 522592 BLUE CROSS/BLUE SHELD GROUP HEALTH PLAN P.O. Box 30755 Stal Lake Cty Billing 1111112 Aetna GROUP HEALTH PLAN P.O. Box 30755 Stal Lake Cty Billing 114112 Aetna GROUP HEALTH PLAN PO BOX 23759 COLUMBIA Billing 114112 Aetna GROUP HEALTH PLAN PO BOX 931075 EL PASO 1409024 ANTHEM BLUE CROSS BLUE GROUP HEALTH PLAN PO BOX 17849 DENVER Patient Information 255904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 146270 EDEN PRAIRE Patient Information 3768320 CORPHEALTH GROUP HEALTH PLAN PO BOX 14621 LEXINGTON Provider Information 3046272 GREAT WEST GROUP HEALTH PLAN PO BOX 14631 LEXINGTON Provider Information 5046272 GREAT WEST GROUP HEALTH PLAN PO BOX 14635 LEXINGTON Insurance Plan Description Insurance Plan Description Insurance Plan Description Check Claim Payment Check Claim Payment | | System Identifier | Company | Туре | Address | |
| Torvider 327680 United Behavioral Health GROUP HEALTH PLAN P.O. Box 30755 Salt Lake City Payers 822592 BLUE CROSS/BLUE SHIELD GROUP HEALTH PLAN P.O. Box 30755 Salt Lake City Billing 1114112 Aetna GROUP HEALTH PLAN P.O. Box 30755 Salt Lake City Billing 1114112 Aetna GROUP HEALTH PLAN PO BOX 23759 COLUMBIA 1409024 ANTHEM BLUE CROSS BLUE GROUP HEALTH PLAN PO BOX 17849 DENVER 2265903 CGIAN BEHAVIORAL HEALT GROUP HEALTH PLAN PO BOX 17849 DENVER 2255904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 17849 DENVER 2255904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 17849 DENVER 3768320 CORPHEALTH GROUP HEALTH PLAN PO BOX 18621 LEXINGTON Provider Information 3768320 CORPHEALTH PLAN PO BOX 14621 LEXINGTON Provider Information 5094848 HUMANA CLAIMS OFFICE GROUP HEALTH PLAN PO BOX 14635 LEXINGTON Insurance Plan Description Insurance Plan Description Check Claim Payment Check Claim Payment Check Claim Payment | | 98304 | Cigna | GROUP HEALTH PLAN | P.O. Box 182223 Chattanooga | Check Eligibility |
| Report 522593 SRC-AETNA CO GROUP HEALTH PLAN PO BOX 23759 COLUMBIA Billing 1114112 Aetna GROUP HEALTH PLAN PO BOX 23759 COLUMBIA 1109024 ANTHEM BLUE CROSS BLUE GROUP HEALTH PLAN PO BOX 981107 EL PASO 250992 CIGNA BEHAVIORAL HEALT GROUP HEALTH PLAN PO BOX 18420 EDNVER 2555904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 18621 EEXNGTON 3768320 CORPHEALTH GROUP HEALTH PLAN PO BOX 14631 EEXNGTON 5046272 GREAT WEST GROUP HEALTH PLAN 1000 GREAT-WEST DRIVE K 8094848 HUMANA CLAIMS OFFICE GROUP HEALTH PLAN PO BOX 14635 LEXINGTON Insurance Plan Description Check Claim Payment | roviders | 327680 | United Behavioral Health | GROUP HEALTH PLAN | P.O. Box 30755 Salt Lake City | |
| Image: Stock Link CO GROUP IFALLIT PLAN PO BOX 991107 EL PASO Billing 1409024 ANTHEM BLUE CROSS BLUE GROUP HEALTH PLAN PO BOX 991107 EL PASO 1409024 ANTHEM BLUE CROSS BLUE GROUP HEALTH PLAN PO BOX 17849 DENVER 2565904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 17849 DENVER 2555904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 1980 LATHAM 3211264 MHN GROUP HEALTH PLAN PO BOX 1980 LATHAM 3768320 CORPHEALTH GROUP HEALTH PLAN PO BOX 14621 LEXINGTON 3768320 CORPHEALTH PLAN 1000 GREAT-WES TORIVE K 5094848 HUMANA CLAIMS OFFICE GROUP HEALTH PLAN PO BOX 14635 LEXINGTON Insurance Plan Description Insurance Plan Description | Payers | 622592 | BLUE CROSS/BLUE SHIELD | GROUP HEALTH PLAN | P.O. BOX 5747 DENVER | |
| 1409024 ANTHEM BLUE CROSS BLUE GROUP HEALTH PLAN PO BOX 17849 DENVER 2260992 CIGNA BEHAVIORAL HEALT GROUP HEALTH PLAN PO BOX 148270 EDEN PRAIRE 2355904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 1980 LATHAM 3211284 MHN GROUP HEALTH PLAN PO BOX 14621 LEXINGTON 3768320 CORPHEALTH GROUP HEALTH PLAN 1300 SUMMIT AVE. SUITE Provider Information 5046272 GREAT WEST GROUP HEALTH PLAN 1000 GREAT-WEST DRIVE K Provider Information 5094448 HUMANA CLAIMS OFFICE GROUP HEALTH PLAN PO BOX 14635 LEXINGTON Insurance Plan Description | Report | 622593 | SRC-AETNA CO | GROUP HEALTH PLAN | PO BOX 23759 COLUMBIA | Check Claim Status |
| 2260992 CIGNA BEHAVIORAL HEALT GROUP HEALTH PLAN PO BOX 46270 EDEN PRAIRE Patient Information 2555904 VALUE OPTIONS GROUP HEALTH PLAN PO BOX 14621 EXINGTON Pol Box 14621 EXINGTON 3768320 CORPHEALTH GROUP HEALTH PLAN PO BOX 14621 EXINGTON Provider Information 5046272 GREAT WEST GROUP HEALTH PLAN 1000 GREAT-WEST DRIVE K Provider Information 5094848 HUMANA CLAIMS OFFICE GROUP HEALTH PLAN PO BOX 14635 LEXINGTON Insurance Plan Description | Billing | 1114112 | Aetna | GROUP HEALTH PLAN | PO BOX 981107 EL PASO | |
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| Check Claim Payment | | 6094848 | HUMANA CLAIMS OFFICE | GROUP HEALTH PLAN | PO BOX 14635 LEXINGTON | |
| Add New Insurance Edit | | | | | | Check Claim Payment |
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To Add new Insurance, click Add New Insurance button.

To Edit an Insurance Company, highlight the insurance you would like to edit and click Edit Button

Once clicked, a pop up screen will appear where the user can populate the insurance provider's information. Press **Save** once completed. This screen also allows for and Editing and Delete option. To Edit or Delete simply highlight the payer and then push the intended button. Remember to always save data once the information is edited.

Medical Practice Management Software

EzMedPro

| ø | |
|------------------------|------------------------------------|
| Insurance Type | GROUP HEALTH PLAN V Payer Id 62308 |
| Insurance Name | Cigna |
| Address | P.O. Box 182223 |
| City | Chattanooga |
| ZIP Code | 37422-7223 |
| State | TN |
| Customer Service Phone | 800-244-6224 |
| Fax | 570-496-2945 |
| Phone | |
| Email | |
| Web | www.cignabehavioral.com |
| Save | Delete Close |
| | |

REPORTS

This management software for healthcare allows the user to generate a weekly, monthly, or daily revenue or calendar report by simply pressing the **Report** button. The **Billing Report** gives total copays, payments, adjustments, and session costs for any specified time. Simply apply specific dates in the left hand side bar menu, click on week, month or day and click the **Billing Report** button. A report will be generated.

| Tabal Canada | | Tabal Davis asks | Tabal Addapter | .L | hal Causian anal |
|--------------|------------|------------------|-----------------|----------|------------------|
| Total Copays | | Total Payments | Total Adjustmer | | tal Session cost |
| 250.0 | | 354.4 | 0.0 | 103 | 95.0 |
| | | | | | |
| From Date | To Date | # of Patients | Received | Expected | Adjustment |
| Sun Dec 31 | Sat Jan 6 | # of Fadence | Kocowod | Expected | Hajaschione |
| Sun Jan 7 | Sat Jan 13 | | | | |
| Sun Jan 14 | Sat Jan 20 | | | | |
| 5un Jan 21 | Sat Jan 27 | | | | |
| 5un Jan 28 | Sat Feb 3 | | | | |
| 5un Feb 4 | Sat Feb 10 | | | | |
| Sun Feb 11 | Sat Feb 17 | | | | |
| Sun Feb 18 | Sat Feb 24 | 0.0 | | 960.0 | 0.0 |
| Sun Feb 25 | Sat Mar 3 | | | | |
| Sun Mar 4 | Sat Mar 10 | 25.0 | | 400.0 | 0.0 |
| Sun Mar 11 | Sat Mar 17 | | | | |
| Sun Mar 18 | Sat Mar 24 | | | | |
| Sun Mar 25 | Sat Mar 31 | | | | |
| Sun Apr 1 | Sat Apr 7 | | | | |
| Sun Apr 8 | Sat Apr 14 | | | | |
| Sun Apr 15 | Sat Apr 21 | | | | |
| Sun Apr 22 | Sat Apr 28 | | | | |
| Sun Apr 29 | Sat May 5 | | | | |

The **Calendar report** will generate the total number to appointments by week, month, or day using specified dates that can be adjusted in the left hand side bar menu. Simply chose the specific time frame (not exceeding 31 days) and chose week, month, or day and click **Calendar Report**. The scheduling report will show total appointments including total number of confirmed, new, and no show appointments.

| 💽 Week | | O Month | | Day |
|-------------------------|------------|------------------|-------------|-----|
| From Date | To Date | Status | Total Appts | |
| Sun Aug 12 | Sat Aug 18 | NEW | 1 | |
| Sun Aug 19 | Sat Aug 25 | CONFIRMED | 7 | |
| 5un Aug 26 | Sat Sep 1 | CANCELED | 1 | |
| | | CONFIRMED NEW | 6 | |
| 5un Sep 2 | Sat Sep 8 | CANCELED | 1 | |
| | | CONFIRMED NEW | 4 3 | |
| Sup Sop 0 | Cat Cap 1E | CANCELED | 2 | |
| Total Appointments: 196 | | | | |

Medical BILLING

| ez MED PRO | 0 | | | - | | | - | | - | | | |
|-----------------------|-----------------------------|---------------|----------------|-----------------|-----------|------|--------|-------------|----------|-------|------|-----|
| System Option | ns About | | | | _ | | | | | | | |
| Select provide | er DANIELLE MELBOUC | | Appointme | nt Scheduler | | | | | | | | |
| | ills Customer Balances Insu | irance EClaim | Insurance Payr | nents Patient F | ayments | | | | | | | |
| Patients Providers | | Name | Туре | Status | Insurance | Date | Charge | Slide Scale | Ins Payt | Copay | Payt | Due |
| Payers Report | Bills Per Period | | | | | | | | | | | |
| Billing | | | | | | | | | | | | |
| | Today's Bills | | | | | | | | | | | |
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| | Insurance EFILE | | | | | | | | | | | |
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Current Bills

This practice management software allows for easy billing overview and access.

http://www.dsoftsystems.com

| Bills Per Peridd Today's Bills Pirkt HCFA Insurance EFILE Insurance EFILE | | Name | Туре | Status | Insurance | Date | Charge | Adjustement | Ins Payt | Copay | Payt | Due |
|---|------------------|------|------|--------|-----------|------|--------|-------------|----------|-------|------|-----|
| Print HCFA Insurance EFILE | Bills Per Period | | | | | | | | | | | |
| Print HCFA Insurance EFILE | | | | | | | | | | | | |
| Print HCFA Insurance EFILE | Today's Bills | | | | | | | | | | | |
| Insurance EFILE | | | | | | | | | | | | |
| Insurance EFILE | | | | | | | | | | | | |
| Insurance EFILE | | | | | | | | | | | | |
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| Insurance EFILE | | | | | | | | | | | | |
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Bills Per Period

Bills Per Period button allows the user to see all unpaid bills during a certain time frame. Simply click on the **Bills Per Period** button and enter the dates for the time frame needed and push Retrieve. A table will follow showing name, type, status, etc.

Today's Bills

Today's Bills button allows the user to see all unpaid bills for the current day.

Print HCFA

Click Print HCFA form button:

| atem op | tions | About | | | | | | | | | | | |
|----------------------|-------|-----------------------|----------------|--------------|------------------|----------------|---------|--------|-------------|----------|-------|------|-------|
| elect pro | vider | DANIELLE MELBOU | ici 🔹 | Appointn | ient Scheduler | | | | | | | | |
| Alerts | Bills | Customer Balances In: | surance EClaim | Insurance Pa | yments Patient I | Payments | | | | | | | |
| Patients roviders | | | Name | Type | Status | Insurance | Date | Charge | Slide Scale | Ins Payt | Copay | Payt | Due |
| Payers | | Bills Per Period | COWBOY | Session | Not Billed | United Behavio | 1/14/09 | 50.00 | 0.00 | 0.00 | 0.00 | 0.00 | 50.00 |
| Report | | | COWBOY | Session | Not Billed | United Behavio | | 80.00 | 0.00 | 0.00 | 0.00 | 0.00 | 80.00 |
| Billing | | | BRAD | Session | Not Billed | BLUE CROSS/ | 1/14/09 | 40.00 | 0.00 | 0.00 | 0.00 | 0.00 | 40.00 |
| | | | | | | | | | | | | | |
| | | Print HCFA | | | | | | | | | | | |

This medical billing software allows the user to print any claim. Simply highlight the desired bill and click the **Print HCFA** button.

If no claim is highlighted, all the claims will be printed.

Electronic Claims

Setup clearing house

Click on Option and then Clearing House.

| m Options | About | | | | | | | | | | | |
|---------------------|---------------------------------|---------------|--------------|----------------|----------------|---------|--------|-------------|----------|-------|------|-------|
| | bal Options IELBOU | | Appointm | ent Scheduler | - | | | | | | | |
| | | urance EClaim | Insurance Pa | yments Patient | t Payments | | | | | | | |
| and a second second | ver Setup | Name | Туре | Status | Insurance | Date | Charge | Slide Scale | Ins Payt | Copay | Payt | Due |
| yes Clea | aring House | COWBOY | Session | Not Billed | United Behavio | 1/14/09 | 50.00 | 0.00 | 0.00 | 0.00 | 0.00 | 50.00 |
| port | Clearing House Setup | | Session | Not Billed | United Behavio | 1/14/09 | 80.00 | 0.00 | 0.00 | 0.00 | 0.00 | 80.00 |
| ling | Clear International Case Second | BRAD | Session | Not Billed | BLUE CROSS/ | 1/14/09 | 40.00 | 0.00 | 0.00 | 0.00 | 0.00 | 40.00 |
| | | | | | | | | | | | | |
| 1 | Print HCFA | | | | | | | | | | | |

| 0 | | | | × | | | | | |
|------------------------|-----------------|-------------|-------------|--------|--|--|--|--|--|
| Clearing House List | | | | | | | | | |
| CH Name | Receiver | Sender | Practice Id | | | | | | |
| Gateway EDI, Inc. | 431420764000000 | V2BG | 12345 | | | | | | |
| ETTCH4010 | ETTCH4010 | 1234 | | | | | | | |
| Free Medical Claims | XX | 00000005944 | | | | | | | |
| | | | | | | | | | |
| Add New Clearing House | Edit | | | Cancel | | | | | |

Choose one recommended clearing house from DSOFT SYSTEMS or you can create a new one.

Highlight one clearing house and click Edit.

| 0 | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| | ANSACTION SETTINGS | | | | | | | | |
| | | | | | | | | | |
| Practice Number (Loopp 1000A NM108) | 12345 | | | | | | | | |
| Interchange Sender Identifier (ISA06) | V2BG | | | | | | | | |
| Interchange Receiver Identifier (ISA08) | 431420764000000 | | | | | | | | |
| Sender Code (GS02) | V2BG | | | | | | | | |
| Receiving Application Code (GS03) | 431420764 | | | | | | | | |
| Clearing House or Receiver Name (Loop 1000B) | Gateway EDI, Inc. | | | | | | | | |
| Receiver Primary Id (Loop 1000B) | 431420764 | | | | | | | | |
| Edit | Set As Default Clearing House Production Flag | | | | | | | | |
| Advanced Transmission Settings | Remittance Time 0 Minutes | | | | | | | | |
| Save | Close Reset Delete | | | | | | | | |
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DSOFT SYSTEMS will provide you with **Practice Number**. Enter the number into the field "Practice Number Loop 1000A NM108".

Setup to Automatic Claim

In order to send automatically the file to the insurance companies through DSOFT SYSTEMS partners, check the box "Advanced Transmission Settings". The window below will appear to setup the username and password.

| 0 | | |
|--------------|---------------------|--|
| User Name | | Password |
| Hostname | sftp.gatewayedi.com | Port 22 |
| Claim Folder | claims | Eligibility Folder eligibility |
| Remit Folder | remits | ELigibility Reply eligibilityresponses |
| | Save | Close |

The username and password will be provided to you by DSOFT SYSTEMS.

Enter the User Name and Password and click Save

Setup the frequency to check for claim status

It is recommended to check for the status of the claims every 4 hours (240 minutes).

Enter 240 in the test area of Remittance Time highlight below.

| 0 | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| HIPAA TRANSACTION SETTINGS | | | | | | | | | |
| Practice Number (Loopp 1000A NM108) | 12345 | | | | | | | | |
| Interchange Sender Identifier (ISA06) Interchange Receiver Identifier (ISA08) | V2BG 431420764000000 | | | | | | | | |
| Sender Code (GS02) Receiving Application Code (GS03) | V2BG 431420764 | | | | | | | | |
| Clearing House or Receiver Name (Loop 1000B) Receiver Primary Id (Loop 1000B) | Gateway EDI, Inc. 431420764 | | | | | | | | |
| Edit | Set As Default Clearing House Production Flag | | | | | | | | |
| Advanced Transmission Settings | Remittance Time 0 Minutes | | | | | | | | |
| Save Close Reset Delete | | | | | | | | | |
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Generate Claim File

Click on **Insurance EFile** button.

| @ EZ MED PRO | | | | | | | | | | |
|------------------------------------|-------------------------|--------------------|----------------|------------|--------|-------------|----------|--------|------|-------|
| System Options About | | | | | | | | | | |
| Select provider DANIELLE MELBOU | ICI 👻 Appoi | ntment Scheduler | | | | | | | | |
| Alerts Bills Customer Balances Ins | surance EClaim Insuranc | e Payments Patient | Payments | | | | | | | |
| Patients Providers | Name Type | Status | Insurance | Date C | Charge | Slide Scale | Ins Payt | Copay | Payt | Due |
| Payers Bills Per Period | COWBOY Session | Not Billed | United Behavio | | | 0.00 | 0.00 | 0.00 | 0.00 | 50.00 |
| Report | COWBOY Session | Not Billed | United Behavio | | | 0.00 | 0.00 | 0.00 | 0.00 | 80.00 |
| Billing | BRAD Session | Not Billed | BLUE CROSS/ | 1/14/09 40 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 40.00 |
| Print HCFA | | | << Back | | | | | Next 2 | ~~ | |

A window to validate the claim file will appear/ You can change the file location and name.

| Enter Claim File | x |
|--|---|
| Make Sure you choose a directory where you save your claim file Enter the claim file name | |
| Claim File C:\Users\sadi\HIPAA_CLAIMS\CLAIMS\CLAIM_20100119.x12 Browse | |
| Save | |

Click Save.

Confirmation that the file was generated.

| INFO | × | |
|------|---|--|
| ? | The file was successfully generated C:\Users\sadi\HIPAA_CLAIMS\CLAIMS\CLAIM_20100119.x12 | |
| | ОК | |

Automatic Claim Filing

Click OK after the file was successfully created. To send the claims automatically through DSOFT SYSTEMS and its partners, Click "Yes".

| INFO | × |
|------|--|
| ? | DO you want to send the file to: Gateway EDI, Inc. |
| | Yes No |

Customer Balances

This healthcare practice software allows the user to view all accounts and current balances. Those accounts in white have zero balances. The accounts in green are overpaid and the accounts in red owe money.

| Account # | LastName , FirstName | Balance |
|-----------|----------------------|---------|
| 351969 | TIGHT, UP | 400.00 |
| 2097157 | WAY, MERRY | 40.00 |
| 1769473 | WHIP , MIRACLE | 720.00 |
| 5013504 | WHO, SUZY | 100.00 |

| | << Back | Next >> |
|---|---------|----------|
| L | | INCAL >> |

View Customer Bill

View Customer Bill button will take the user into a patient's billing account screen by highlighting the intended patient and clicking the button. To return here simply go to the BILLING tab and then to the Customer Balances tab.

| Account # | LastName , FirstName | Balance |
|---|---|------------------------------------|
| 351969 2097157 1769473 5013504 | TIGHT , UP WAY , MERRY WHIP , MIRACLE WHO , SUZY | 400.00 0.00 240.00 100.00 |
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View Customer Payments

View Customer Payments button will take the user into a patient's payment screen by highlighting the intended patient and clicking the button. To return here simply do to the BILLING tab and then to the Customer Balances tab.

View Customer Bill

This option shows the customer Bill.

| | | Print Invoid | æ | | | | | Patient Statem | ent | |
|-------------|---------|--------------|-----------------|------------|--------|--------------|----------|----------------|------|-------|
| Total Charg | e | | Total Adjustmen | ts | То | tal Received | | Balan | te | |
| 10.0 | | |).0 | | 40.0 | 00 | | 0.00 | | |
| | | | | | | | | | | |
| Name | Туре | Status | Insurance | Date | Charge | Adjustement | Ins Payt | Copay | Payt | Due |
| WAY | Session | Not Billed | Cigna | 11/10/2007 | 40.00 | 0.00 | 0.00 | 0.00 | 0.00 | 40.00 |
| WAY | Session | Not Billed | Cigna | 11/11/2007 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| | | | | | | | | | | |
| | | | | | | | | | | |

This affordable and easy to use practice management software is appropriate for medical, family, mental health, chiropractic, and nursing practices. It provides user friendly ways to manage appointments scheduling, electronic medical records, HCFA forms, patient/case management, and

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EzMedPro
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scheduling and billing reports. Thank you for choosing Ezmedpro and manage your healthcare practice with excellence.

Insurance Claims

Click on Insurance EClaim to view all the batch claims that were sent.

| @ EZ MED | PRO | | - and the second | | The second second | THE PLANE | |
|--|---|--------------------------------------|------------------------------|---|-------------------|-----------|--|
| System Op | tions About | | | | | | |
| Select pro | vider DANIELLE MELBOUCI | Appointment S | cheduler | | | | |
| Alerts Patients | Bills Customer Balances Insurance EClai | m Insurance Payments | s Patient Payments | | | | |
| Providers Payers Report Billing | Update Batch File Location | Claim File # 16 15 14 13 | Total Claims 3 3 3 3 3 3 3 3 | Created 1/19/10 8:05 PM 1/19/10 8:01 PM 1/19/10 8:00 PM 1/19/10 7:31 PM | Sent | Completed | Status Created Created Created Created |
| | View Claims For Batch | | < | Badk | | Next >> | |
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Insurance Payments

The Insurance Payments show the insurance payments.

| 0 | | | | | | EZ ME | D PRO | | | | _ + X |
|-------------------|-------------|---------------------|---------|---------------|--------------|----------|----------------|---------------|------------|------------|--------------|
| System | Opti | ons About | | | | | | | | | |
| Select pro | vider | Danielle Melbouci | ~ | Appointme | nt Scheduler | | | | | | |
| | | | | | | | 、 | | | | |
| Alerts | Bills | Customer Balances | Insuran | nce EClaim II | nsurance Pag | ments | Patient Paymen | ts | | | |
| Patients | Paye | r | | | Date | | Total Paid | Total Adjustm | PaymentMet | Number | Total Claims |
| Providers | DISN | EY BENEFITS INCORPO | ORATED | | 2002-10 |)-01 | 2438.2 | 1173.25 | FWT | 0124326845 | 4 |
| Payers | | | | | | | | | | | |
| Report Billing | | | | | | | | | | | |
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Customer Payments

To view the customer payments, Click on Customer Payment Tab.

There are 25 rows per page. Click next to see more payment.

| tients | bilis Customer balances Insurance ECI | aim Insurance Payments Patient Payments | | |
|--------|---|---|---------------|----------------|
| widers | | | | |
| | Name | Date | Payment Type | Payment Amount |
| | SAM RUN | 2009-12-12 | Out Of Pocket | 65.0 |
| | SAM RUN | 2009-12-12 | Copay | 25.0 |
| lling | DOW JONES | 2009-12-12 | Сорау | 25.0 |
| | DAVE DOOLITTLE | 2009-12-12 | Сорау | 20.0 |
| | DAVE DOOLITTLE | 2009-12-12 | Copay | 25.0 |
| | DOUG EDWARDS | 2009-12-12 | Copay | 25.0 |
| | RHINESTONE COWBOY | 2009-11-28 | Out Of Pocket | 80.0 |
| | HAZEL BAY | 2009-01-14 | Out Of Pocket | 80.0 |
| | HAZEL BAY | 2009-01-14 | Out Of Pocket | 10.0 |
| | HAZEL BAY | 2009-01-13 | Сорау | 30.0 |
| | HAZEL BAY | 2009-01-13 | Insurance | 40.0 |
| | HAZEL BAY | 2009-01-13 | Copay | 80.0 |
| | CANDY BAR | 2009-01-12 | Copay | 100.0 |
| | ROAD KILL | 2009-01-12 | Out Of Pocket | 80.0 |
| | MARIE BRAD | 2008-11-12 | Insurance | 50.0 |
| | MARIE BRAD | 2008-11-12 | Copay | 30.0 |
| | MARIE BRAD | 2008-11-11 | Copay | 15.0 |
| F | RHONDA MCSTEAM | 2008-10-26 | Out Of Pocket | 80.0 |
| | MERRY WAY | 2008-10-25 | Out Of Pocket | 40.0 |
| | MIRACLE WHIP | 2008-10-25 | Copay | 480.0 |
| 1 | DAVE DOOLITTLE | 2008-10-25 | Copay | 50.0 |