K10 Royale

user guide

User Guide for the Kyocera K10 Royale Phone

This manual is based on the production version of the Kyocera K483JLC phone. Software changes may have occurred after this printing. Kyocera reserves the right to make changes in technical and product specifications without prior notice. The products and equipment described in this documentation are manufactured under license from QUALCOMM Incorporated under one or more of the following U.S. patents:

4,901,307	5,056,109	5,099,204	5,101,501	5,103,459
5,107,225	5,109,390	5,193,094	5,228,054	5,257,283
5,265,119	5,267,261	5,267,262	5,280,472	5,283,536
5,289,527	5,307,405	5,309,474	5,337,338	5,339,046
5,341,456	5,383,219	5,392,287	5,396,516	D356,560
5,408,697	5,414,728	5,414,796	5,416,797	5,426,392
5,437,055	D361,065	5,442,322	5,442,627	5,452,473
5,461,639	5,469,115	5,469,471	5,471,497	5,475,870
5,479,475	5,483,696	5,485,486	5,487,175	5,490,165
5,497,395	5,499,280	5,504,773	5,506,865	5,509,015
5,509,035	5,511,067	5,511,073	5,513,176	5,515,177
5,517,323	5,519,761	5,528,593	5,530,928	5,533,011
5,535,239	5,539,531	5,544,196	5,544,223	5,546,459
5,548,812	5,559,881	5,559,865	5,561,618	5,564,083
5,566,000	5,566,206	5,566,357	5,568,483	5,574,773
5,574,987	D375,740	5,576,662	5,577,022	5,577,265
D375,737	5,588,043	D376,804	5,589,756	5,590,069
5,590,406	5,590,408	5,592,548	5,594,718	5,596,570
5,600,754	5,602,834	5,602,833	5,603,096	5,604,459
5,604,730	5,608,722	5,614,806	5,617,060	5,621,752
5,621,784	5,621,853	5,625,876	5,627,857	5,629,955
5,629,975	5,638,412	5,640,414	5,642,398	5,644,591
5,644,596	5,646,991	5,652,814	5,654,979	5,655,220
5,657,420	5,659,569	5,663,807	5,666,122	5,673,259
5,675,581	5,675,644	5,680,395	5,687,229	D386,186
5,689,557	5,691,974	5,692,006	5,696,468	5,697,055
5,703,902	5,704,001	5,708,448	5,710,521	5,710,758
5,710,768	5,710,784	5,715,236	5,715,526	5,722,044
5,722,053	5,722,061	5,722,063	5,724,385	5,727,123
5,729,540	5,732,134	5,732,341	5,734,716	5,737,687
5,737,708	5,742,734	D393,856	5,748,104	5,751,725
5,751,761	5,751,901	5,754,533	5,754,542	5,754,733
5,757,767	5,757,858	5,758,266	5,761,204	5,764,687
5,774,496	5,777,990	5,778,024	5,778,338	5,781,543
5,781,856	5,781,867	5,784,406	5,784,532	5,790,589
5,790,632	5,793,338	D397,110	5,799,005	5,799,254
5,802,105	5,805,648	5,805,843	5,812,036	5,812,094
5,812,097	5,812,538	5,812,607	5,812,651	5,812,938
5,818,871	5,822,318	5,825,253	5,828,348	5,828,661
5,835,065	5,835,847	5,839,052	5,841,806	5,842,124
5,844,784	5,844,885	5,844,899	5,844,985	5,848,063
5,848,099	5,850,612	5,852,421	5,854,565	5,854,786
5,857,147	5,859,612	5,859,838	5,859,840	5,861,844
5,862,471	5,862,474	5,864,760	5,864,763	5,867,527
5,867,763	5,870,427	5,870,431	5,870,674	5,872,481
5,872,774	5,872,775	5,872,823	5,877,942	5,878,036
5,870,631	5,881,053	5,881,368	5,884,157	5,884,193
5,884,196	5,892,178	5,892,758	5,892,774	5,892,816
5,892,916	5,893,035	D407,701	5,898,920	5,903,554
5,903,862	D409,561	5,907,167	5,909,434	5,910,752
5,911,128	5,912,882	D410,893	5,914,950	5,915,235
5,917,708	5,917,811	5,917,812	5,917,837	5,920,284
D411,823	5,923,650	5,923,705	5,926,143	5,926,470
5,926,500	5,926,786	5,930,230	5,930,692	

Other patents pending.

The Kyocera Wireless Corp. ("KWC") products described in this manual may include copyrighted KWC and third party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for KWC and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the KWC products may not be modified, reverse engineered, distributed or reproduced in any manner not permitted by law.

Furthermore, the purchase of the KWC products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents or patent applications of KWC or any third party software provider, except for the normal, non-exclusive royalty-free license to use that arises by operation of law in the sale of a product.

Kyocera is a registered trademark of Kyocera Corporation. Virgin, the Virgin signature, and the Virgin Mobile trademark and logo are registered trademarks of Virgin Enterprises Ltd. Openwave is a trademark of Openwave Systems Incorporated. eZiText is a registered trademark of Zi Corporation. Java is a trademark of Sun Microsystems, Inc. All other trademarks are the property of their respective owners.

FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved phone case, TXLCC10042B; belt clip, TXLCC10047B; and sport clip, TXLCC10045B. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 22.5 mm separation distance including the antenna and the user's body.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.* Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The body-worn

---

SAR values were obtained by using Kyocera Wireless Corp. [KWC] supplied and approved phone case, TXLCC10042B; belt clip, TXLCC10047B; and sport clip, TXLCC10045B. Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section **http://www.fcc.gov/oet/fccid** after searching on the FCC ID: OVFKWC-K4X3

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at **http://www.wow-com.com**.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution
The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Optimize your phone's performance
Use the guidelines on page 2 to learn how to optimize the performance and life of your phone and battery.

Air bags
If your vehicle has an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Medical devices
Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult Virgin Mobile or call the customer service line to discuss alternatives.

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death. Areas with a potentially explosive atmosphere are often, but not always, clearly marked.

They include:

• fueling areas such as gas stations
• below deck on boats
• transfer or storage facilities for fuel or chemicals
• vehicles using liquefied petroleum gas, such as propane or butane
• areas where the air contains chemicals or particles such as grain, dust, or metal powders
• any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera Wireless Corp. approved accessories with Kyocera Wireless Corp. phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone. To shop online for phone accessories, visit **www.kyocera-wireless.com/store** and **www.virginmobile.usa.com**.

To order by phone, call (800) 349-4188 (U.S.A. only) or (858) 882-1410.

093 453 037

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. The Virgin Mobile network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

E911 Mandates
Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Battery and charger specifications

Charger	Input	Output
CV90-60858-01	100-240 VAC / 50/60 Hz	4.5 V 1.5 A
CV90-60859-1	120 VAC / 60 Hz	5.2 V 400 mA
Standard Battery CV90-K3040: 3.7 V / 900 mAh		

CONTENTS

1 GETTING STARTED

Your phone comes with a removable lithium ion (LiIon) battery. **Fully charge the battery before using the phone.**

Installing the battery

To install the battery:

1. Hold the phone face down.

2. Use your fingernail to pull the circular latch toward the bottom of the phone and pull the battery door away.

3. Place the battery in the phone casing with the metal contacts toward the top of the phone.

4. Place the battery door notches in the openings near the bottom of the phone.

5. Press the circular latch until it clicks.
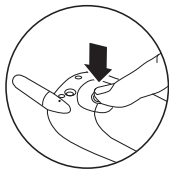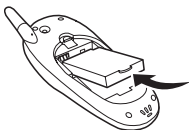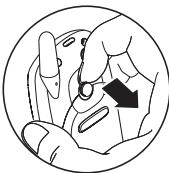
Charging the battery

You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

1. Connect the AC adapter to the jack on the lower-right side of the phone.

2. Plug the adapter into a wall outlet.
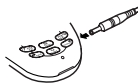
The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged
- Fully charged

Note: If you use the phone while the AC adapter is connected, the battery is not being charged.

Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

Removing the battery

1. Turn off the phone.

2. Follow the instructions on this page to remove and replace the battery and battery door.

Caring for the battery

General safety guidelines

- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire. It could explode!

Common causes of battery drain

- Playing games.
- Keeping backlight on.
- Operating in digital mode when far away from a base station or cell site.
- Using accessories such as the hands-free headset.
- Operating when no service is available or when service is available intermittently.
- High earpiece and ringtone volume settings.
- Repeating sound, vibration, or lighted alerts.

Purchasing accessories

To purchase accessories for your new phone, such as a hands-free headset, carrying case, or car power adapter, please visit **www.virginmobileusa.com**.

Replacing the faceplate

Your K10 Royale phone has a removable faceplate.

Visit **www.virginmobileusa.com** to shop for faceplates or to find stores that carry Virgin Mobile products.

To remove the faceplate and replace it with a new one:

1. Place your thumbnail under the small lip at the bottom of the faceplate.
2. Lift the faceplate away from the phone.
3. Remove the keypad from the old faceplate.
4. Lay the keypad inside the new faceplate, fitting the keys into the holes.
5. Align the hinges at the top of the faceplate with the slots near the top of the phone.
6. Press the faceplate at the bottom until it latches into place.
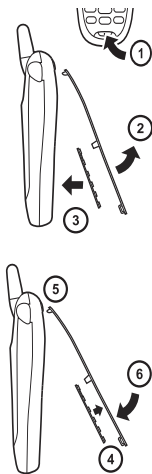
Performing basic functions

To...	From the home screen
Turn the phone on	Press the red phone key (☎). An hourglass appears followed by Virgin Mobile's logo.
Turn the phone off	Press and hold the red phone key (☎) until the Virgin Mobile logo appears.
Make a call	Enter the number and press the green phone key (☎).
End a call	Press the red phone key (☎).
Answer a call	Press the green phone key (☎).
Access voicemail	Press and hold the (1☎) key and follow the system prompts. Contact Virgin Mobile for details about their voicemail system.
Verify your phone number	Select **Menu → Settings → Phone Info.** Press ◈ down to scroll through the information.
Silence an incoming call	Press (☎) then (☎) to answer.
Access VirginXL	Press ◈ left.
Access your Contacts list	Press ◈ down.
Access text messaging	Press ◈ right.
Check your balance	Press ◈ up.
Turn the flashlight on	Press and hold (ock).
Turn the flashlight off	Release (ock).

Getting to know your phone

① **Flashlight** can be turned on by pressing ⌾, or using the **Tools** menu.

② **Jack** for **hands-free Headset** (sold separately) only. ⚠

③ **Home screen**. Press ⊙ to select **Menu**.

④ **OK key** selects a menu item or option.

⑤ **Navigation key** scrolls through lists and positions the cursor. Also accesses shortcuts from the home screen.

⑥ **Send/Talk key** starts or answers a call. Press once to activate voice dialing, twice to view a list of recent calls, and three times to redial the last dialed number.

⑦ **Keypad** for entering numbers, letters, or symbols. Press and hold ⌨ to access your voicemail.

⑧ *** Shift key** changes the text mode in text entry.

⑨ **Antenna** (does not extend).

⑩ **Back key** erases the last character in text entry, turns on the flashlight, or returns to the previous menu.

⑪ **End/Power key** turns the phone on or off, ends a call or browser session, or returns you to the home screen.

⑫ **Space # key** enters a space during text entry.

⑬ **Jack** for AC adapter (included). ⚠

⑭ **0 Next key** cycles through word choices during text entry. (See "Entering words quickly" on page 16)
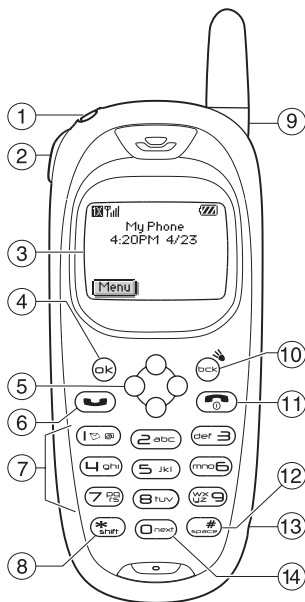
⚠ **Warning:** Inserting an accessory into the incorrect jack will damage the phone.

Using menus

The contents of the main menu are as follows:

$ My Account

Allows you to view your balance and Top-Up your account.

⊠ Messaging

Send Txt Msg
Inbox
Virgin Alerts
Outbox
Saved
Voicemail
Erase Msgs
Msg Settings

VXL VirginXL

Launches VirginXL and provides access to exclusive content.

▯ My Stuff

More @ VirginXL
My ringtones
My games
My graphics

▤ Contacts

View All
Add New
Find Name
Add Voice Dial
Speed Dial List
Voice Dial List
Business List
Personal List
Information

◉ Recent Calls

Incoming Calls
Outgoing Calls
Missed Calls
Erase Lists

▥ Settings

Sounds
Display
Keyguard
Call Options
Security
Other
Phone Info

⌱ Tools

Scheduler
Alarm Clock
Tip Calculator
Calculator
World Clock
Timer
Stopwatch
Flashlight

Navigating through menus

In this guide, an arrow → tells you to select an option from a menu.

For example, **Menu → Settings** means select **Menu** then select the **Settings** option. From the home screen, press ⊙ to select **Menu**.

To change the way the menus appear, see "Choosing a different menu view" on page 32.

- Press ⊙ to select a menu or menu item.
- Press ⬱ left, right, up, or down to view menus.
- Press ⬍ up or down to view menu items.
- Press ⊙ to back up a menu level.
- Press ☎ to return to the home screen.

Using shortcuts

From the home screen, you can access shortcuts by pressing ⟨⊙⟩ in different directions. The following shortcuts are automatically programmed into your phone:

- **Left** launches VirginXL.
- **Right** accesses the text messaging menu.
- **Down** displays your Contacts list.
- **Up** checks the balance of your Virgin Mobile account.

Understanding screen icons

These icons may appear on your phone's screen.

Icon	Description
D	The phone is operating in IS95 digital mode.
Y.ll	The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.
C	A call is in progress.
✕	The phone is not receiving a signal. You cannot make or receive calls.
✉	You have a text message, voicemail, or page.(A blinking icon indicates an urgent message, voicemail, or page.)
▨	The battery is fully charged. The more black bars, the greater the charge.
⏰	The alarm clock is set.
🔒	The phone is in privacy mode.
⬆⬇	Data services are available and active on your phone.
⬆	(blinking) The phone is sending data.
⬇	(blinking) The phone is receiving data.
⬆⬇	Data service is available, but the phone is dormant.
Menu	The phone is at the home screen. To access the menus, press ⟨OK⟩.
⌨	Keyguard is on. The keypad is locked.
☀	The phone is set to light up instead of ring.
📳	The phone is set to vibrate or to vibrate and then ring.
⊕	Position location is set to Virgin Mobile and to emergency services.
⊛	Position location is set to emergency services only.

2   MY ACCOUNT

You can manage your Virgin Mobile account directly from your phone. The basic tasks are summarized in this chapter. For more information about your account, go to **www.virginmobile.com** or dial *VM on your Virgin Mobile phone.

Checking your account balance

You can check your Virgin Mobile account status in one of two ways:

- From the home screen, press $\diamondsuit$ up.

  -or-

  Select **Menu → My Account**.

  – Your balance appears, along with a recommended Top-Up date and the number of minutes you've used that day.

  – When your account is low or empty, you will receive a notification to Top-Up.
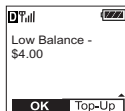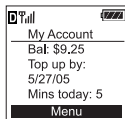
Top-Up your account

Top-Up is how you increase your Virgin Mobile account balance. It's like putting gas in your tank before you hit the road. You can Top-Up your Virgin Mobile account right from your phone. First, you need to register your debit or credit card at **www.virginmobileusa.com** or buy a Top-Up card from one of the thousands of stores that carry them.

When your balance is low, Top-Up your account from your phone as follows:

1. Select **Menu → My Account**.
2. Use the navigation key $\diamondsuit$ to scroll down to the **Top-Up** link and press $\textcircled{OK}$.
3. Scroll down and select either **Top-Up Card** or **Credit Card**.
4. Follow the simple instructions to Top-Up your account.

To find a store near you that sells Top-Up cards, select **Find a Store** from the Top-Up menu.
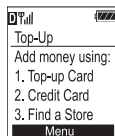
Note: You can also Top-Up over the Web at **www.virginmobileusa.com**.

For more information

For more information about your Virgin Mobile account or Virgin Mobile service, visit **www.virginmobileusa.com** or contact Virgin Mobile at 888-322-1122.

3 VIRGINXL

Accessing VirginXL

With VirginXL, you can access a variety of exclusive music, entertainment, and information services from your K10 Royale phone. Download the latest games, ringtones, wallpapers, screensavers, and other content.

VirginXL offers much for you to explore and new VirginXL features are added all the time. Check Virgin Mobile's Web site at **www.virginmobileusa.com** for availability and pricing.

To launch VirginXL:

- From the home screen, press ◇◇ left.

  - or -

  Select **Menu → VirginXL**.

  Note: You cannot receive incoming calls during a VirginXL session. All incoming calls are automatically sent to your voicemail.

To end a VirginXL session

- Press 🔘 from any VirginXL page.

Navigating VirginXL

- Press ◇◇ up or down to scroll through items and to highlight one.
- Press ⊙ⓚ to select a VirginXL menu item or option.
- Press ⊙ⓒ to go back one screen.

Note: A scroll bar on the right side of the screen indicates that there is more text. Press ◇◇ down to go to the next screen of text. Press ⊙ⓒ to move back one screen.

4   MY STUFF

More @ VirginXL

Select **Menu → My Stuff → More @ VirginXL** to launch VirginXL and shop for ringtones, games, graphics, and more.

For more information about navigating VirginXL, see "Navigating VirginXL" on page 8.

My ringtones

The My ringtones folder stores your downloaded ringtones. You can download up to 20 of the latest ringtones to your K10 Royale from the Virgin Mobile website at **www.virginmobileusa.com** or directly from your phone using VirginXL.

Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press $\diamondsuit$ left to launch VirginXL and then search for ringtones.
2. Follow the prompts to purchase and download the selected ringtone.

Downloaded ringtones are stored in the My Stuff → My ringtones folder in your phone from newest to oldest.

Assigning downloaded ringtones

1. Select **Menu → My Stuff → My ringtones**.
2. Select a ringtone and press $\textcircled{\tiny{OK}}$.

3. Press $\diamondsuit$ right to highlight **Assign** and press $\textcircled{\tiny{OK}}$. The message "Ringtone setting changed." appears.

Note: The downloaded ringtone will also be listed in the Ringtones folder and available to assign to individual contacts or as the Personal or Business ringer. See "Saving a contact entry" on page 19 and "Specifying ringtones for different callers" on page 31.

My games/more

You can download the latest games to your K10 Royale from the Virgin Mobile website at **www.virginmobileusa.com** or directly from your phone using VirginXL.
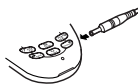
Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press $\diamondsuit$ left to launch VirginXL and then search for games.
2. Follow the prompts to purchase and download the selected game.

Downloaded games are stored in the My Stuff → My games folder in your phone.

My graphics

The My graphics folder stores your downloaded graphics. Download the latest wallpapers and screensavers to your K10 Royale from the Virgin Mobile website at **www.virginmobileusa.com** or directly from your phone using VirginXL.

Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press ◈ left to launch VirginXL and then search for graphics.
2. Follow the prompts to purchase and download the selected graphic.
3. Press ⬤ to return to the home screen.

The downloaded graphic will be stored in the My Stuff → My graphics folder in your phone.

Note: Downloaded graphics are stored in order of newest to oldest and can be assigned as either screensavers or wallpaper.

Assigning downloaded graphics

1. Select **Menu → My Stuff → My graphics**.
2. Scroll to the graphic you want to assign as a wallpaper or screensaver and press ◉ to select it.
3. Press ◈ right to highlight **Assign** and press ◉.
4. Select **Wallpaper** or **Screensaver** and press ◉.

5 MAKING AND ANSWERING CALLS

Making a call

1. Make sure you are in an area where a signal can be received. Look for the 📶 symbol on the home screen.

   Note: The more bars you see in the 📶 symbol, the clearer the reception. If there are no bars, try moving to a location where the reception is better.

2. Enter the phone number and press 🔄 to place the call.

3. Press 📵 to end the call.

Tip: To call a number using your phone's voice recognition feature, see "Calling using voice tags" on page 37.

Redialing a number

To redial the last number you called, press 🔄 three times. If a message prompts you to speak a name, press 🔄 two more times.

Calling a saved number

Use your Contacts directory to quickly find a saved phone number.

1. Select **Menu → Contacts**.

2. Select **View All**.

3. Scroll through the list to find the contact you want to call and press ⊙.

4. Select the contact's number to call and press 🔄 to dial.

For more about finding contact information, see page 21.

Answering a call

When a call comes in, the phone rings, vibrates, or lights up (depending on your settings). The phone number of the caller appears if it is not a restricted number. If the number is stored in your Contacts directory, the contact name appears with the number.

• To answer the call, press 🔄.

Silencing an incoming call

To quickly silence an incoming call:

• Press 📵 to silence the call and send the caller to voicemail.

  - or -

• Press 📵 to silence the call and then press 🔄 to answer it.

Either action silences only the current call. The next call will ring according to your settings.

Adjusting the volume during a call

• To adjust the earpiece volume during a call, press 🔘 up or down.

Calling emergency services

Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described below.

- Dial your 3-digit emergency code and press $\fbox{}$.

You can call emergency services even if your phone is locked, has no balance, or your account is restricted. When you call, your phone enters **Emergency mode**. This gives the emergency service exclusive access to your phone to call you back if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

To exit Emergency mode

When you have completed the emergency call:

1. Press $\fbox{OK}$ to select **Exit**.
2. Press $\fbox{OK}$ again to confirm your choice.

Note: To determine who has access to your location, see "Setting position location" on page 36.

Dealing with missed calls

When you have missed a call, "Missed Call" appears on your screen unless the caller leaves a voicemail message.

- Press $\fbox{OK}$ or $\fbox{}$ to clear the screen.

  - or -

1. Press $\fbox{}$ right to select **Missed Calls** and view the missed calls list. The missed call is indicated with a flashing $\square\!\!\!X$.
2. Press $\fbox{OK}$ to view additional details of the call, such as the caller's number, name, time, and duration of the call.

Note: If the caller left a voicemail message, select **Call** to retrieve the message, or select **Ignore** to clear the screen.

Setting missed call alerts

You can set an alert to beep every five minutes after you have missed a call or have a voicemail message.

- Select **Menu** → **Settings** → **Sounds** → **Missed Call** → **Enabled**.
- To turn off the alert when it rings, press $\fbox{OK}$ or $\fbox{}$.
- To cancel the alert, select **Menu** → **Settings** → **Sounds** → **Missed Call** → **Disabled**.

Viewing recent call details

Details on the last 29 calls you made or received are stored in the Recent Calls list. You can get details on the caller's name and phone number, along with the time and length of the call. Icons indicate the types of calls in the list:

$\square\!\!\!\rightarrow$ Outgoing call $\square\!\!\!\leftarrow$ Incoming call

$\square\!\!\!X$ Missed call (flashing)

### Viewing recent calls

1. Select **Menu → Recent Calls**.
2. Select a list: **Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Press ✧ down to scroll through the list and then press ⊙ to select a recent call.
4. Press ✧ right to select an option:
   - **Time**—Displays the time, date, and duration of the call.
   - **Number**—Displays the caller's number (for an incoming call), or the number you called (for an outgoing call).
   - **Prepend**—Places the cursor at the beginning of the phone number, so you can add an area code.
   - **Save New**—Save the phone number as a contact.
   - **Add to**—Add the phone number to a saved contact.
5. Press ⬤ to return to the home screen.

Note: If the phone number has been classified as "secret," you must enter your 4-digit lock code to view or edit it. For information on the lock code, see "Changing your lock code" on page 34. To classify a phone number as secret, see "Saving a contact entry" on page 19.

Erasing recent calls

To erase all entries within a recent calls list:

1. Select **Menu → Recent Calls → Erase Lists**.
2. Select an option: **Incoming Calls**, **Outgoing Calls**, **Missed Calls**, or **Erase All** and press ⊙.
3. Press ✧ right and press ⊙ to select **Yes**.
4. Press ⬤ to return to the home screen.

Speed dialing

Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it.

- To save a phone number as a new contact and add a speed dial location, see "Saving a contact entry" on page 19.
- To add a speed dial location to a saved contact, see "Editing or erasing a contact" on page 20.

Using speed dialing

To call a contact that has a speed dial location:

- From the home screen, enter the contact's one- or two-digit speed-dialing location and press ⬤.

1-Touch dialing

1-Touch dialing is the fastest way to call a saved contact.

Note: You must (1) enable 1-Touch dialing on your phone and (2) have a speed dial location assigned to a contact. To assign a speed dial location to a contact, see "Saving a contact entry" on page 19 or "Editing or erasing a contact" on page 20.

Enabling 1-Touch dialing

1. Select **Menu → Settings → Other → Convenience → 1-Touch Dialing→ Enabled**.
2. Press <img_ref id="0" /> to return to the home screen.

Using 1-Touch dialing

To call a contact that has a speed dial location:

- From the home screen, press and hold a speed dialing location. If it is a two-digit location, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press briefly, then press and hold.

Setting up voicemail

Before your phone can receive voicemail messages, you must first set up a password and record a personal greeting. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

1. From the home screen, press and hold to call your voicemail number.
2. Follow the system prompts to record a greeting and complete the system setup.

Note: If you are having trouble accessing your voicemail, contact Virgin Mobile.

Checking voicemail messages

When a voice message is received, your screen will display the notification: "New Messages [x] New Voicemail" (The number of messages will be displayed.) This text remains for about five minutes. After that, look for the ✉ symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see "New Message" on your screen

1. Press ⊙ to select **Call**. This initiates a call to your voicemail number.
2. Follow the prompts to retrieve the message.

For more information about your voicemail service, contact Virgin Mobile.

If you see the ✉ symbol

1. Press and hold to call to your voicemail number.
2. Follow the prompts to retrieve the message.

Note: You can set the phone to beep, light up, or play a tune every five minutes to remind you that you have a voicemail message. See "Setting message alerts" on page 36.

Locking the keypad

Keyguard locks your keypad to prevent accidental key presses when the phone is turned on and a call is not in progress. You can still answer or silence an incoming call.

1. Select **Menu → Settings → Keyguard**.

2. Highlight an option and press $\odot$. You can set the phone to lock the keypad immediately, or automatically if no key is pressed after 30 seconds, 1 minute, or 5 minutes.

3. Press $\textcircled{\scriptsize{=}}$ to return to the home screen.

To unlock the keypad:

- Press $\textcircled{\scriptsize{1}}$ $\textcircled{\scriptsize{2abc}}$ $\textcircled{\scriptsize{def3}}$ in this order.

Tracking calls

You can track the number and duration of calls made from and received by your phone.

1. Select **Menu → Settings → Other → Call Information.**

2. Select a timer:

   – **Recent Calls**—Tracks all calls made from and received by your phone since this timer was last reset. To reset this timer, highlight **Reset** and press $\odot$.

   – **All Calls Timer**—Tracks all calls made from and received by your phone. This timer cannot be reset.

3. Press $\textcircled{\scriptsize{=}}$ to return to the home screen.

Timing your calls

You can set your phone to beep 10 seconds before each minute passes when you are on a call.

- Select **Menu → Settings → Sounds → Minute Alert → Enabled**.

6 ENTERING LETTERS, NUMBERS, AND SYMBOLS

You can enter letters, numbers, and symbols in contacts, text messages, and the banner that appears on your phone's home screen.

Understanding text entry screens

The text entry mode (and capitalization setting, when applicable) are indicated by icons.

text entry field

characters remaining

capitalization setting   *text entry mode*
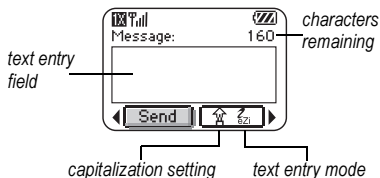
Text entry modes

There are five text entry modes:

- A   Case Change mode
- 1₂3 Number mode
- a♭c Normal text mode
- eℤi Rapid text entry mode
- &?! Symbol mode

Note: The mode you start in depends on the task you are trying to complete. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 17.

Entering numbers

- To enter a number while in the number mode, 1₂3 , press a number key once.
- To enter a number while in a text mode, a♭c or eℤi, press and hold a number key until the number appears on the screen.

a♭c Entering words letter by letter

Use normal text mode to enter letters.

1. Press a key once for the first letter on that key, twice for the second letter, and so on.
2. Wait for the cursor to move right and enter the next letter.
3. To enter a space, press (space#).

eℤi Entering words quickly

When you press a series of keys using eℤi mode, (QuickText) eℤi checks its dictionary of common words and guesses at the word you are trying to spell.

1. For each letter of the word you want, press the key once. For example, to enter the word "any" press: (2abc) → (mno6) → (wxy9).
2. If the word doesn't match what you want, press (next) to look at other word matches.
3. When you see the word you want, press (space#).

&?! **Entering symbols**

While entering text, you can enter symbols by pressing (1⌨) until you see the symbol you want. This method provides access to the following symbols: **. @ ? ! - , & : '**

To access the full set of symbols:

1. From the text entry screen, press ◈ right to highlight the current mode and press (ok) to enter the menu.
2. Select &?! **Symbols**.
3. Press ◈ down to view the list of symbols.
4. Press the number key corresponding to the symbol you want.

Changing modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in a_bc mode, you must change to 1_23 mode, enter the numbers, and then change back to a_bc mode to complete the address.

To change text entry modes:

• Press ◈ right to highlight the current text mode, press (ok) to enter the menu, then select a different mode.

  - or -

  Press (*shift) until the icon for the mode you want appears.

Capitalization settings

Three capitalization settings are available in a_bc and e_Zi modes:

A Capitalize next letter

a Lower case next letter

⇧ Capitalize first letter of every word (in a contact) or sentence (in a text message)

If you do not see an icon, all letters will be in lower case.

To change capitalization settings:

• Press (*shift) until the icon for the setting you want appears.

Setting default text entry mode

You can set the default text entry mode to appear in message text entry screens.

1. Select **Menu → Messaging → Msg Settings → Text Entry**.
2. Select **Normal Alpha** or **Rapid Mode** and press (ok).
3. Press (⌨) to return to the home screen.

Quick reference to text entry

This table gives general instructions for entering letters, numbers, and symbols.

To...	Do this...
Enter a letter	Use a_bc mode and press a key until you see the letter you want. For more information, see page 16.
Enter a number	Use 1₂3 mode and press a key once to enter its number. For more options, see page 16.
Enter a symbol	Use a_bc mode and press (📷) until you find the symbol you want. See page 17.
Enter a space	Press (space#).
Erase a character	Press (bck).
Erase all characters	Press and hold (bck).
Move the cursor right or left	Press ⬖ up or down.
Change text entry modes	Highlight the text softkey, then press and hold (*shift).
Capitalize the next letter	In a_bc mode, press (*shift). Choose A.
Lowercase the next letter	In a_bc mode, press (*shift). Choose a.
Capitalize the first letter of each word	In a_bc mode, press (*shift). Choose ⬘.
Highlight an option at the bottom of the screen	Press ⬖ left or right.

7 STORING CONTACTS

Use your phone's Contacts directory to store information about a person or company. Your phone can hold, on average, about 200 phone numbers.

Saving a contact entry

To save a contact, take these steps:

1. From the home screen, enter the area code and phone number you want to save and press ⓞⓚ.

   - or -

   Select **Menu → Contacts → Add New,** select an option, and press ⓞⓚ.

2. Press ⓞⓚ to select **Save New**.

3. Enter a name for the contact. If you need to learn how to enter letters, see page 16.

4. Press ⓞⓚ to save the contact.

   -or-

   Press ⊙ right twice to select **Options** and press ⓞⓚ.

5. Use ⊙ to scroll through the following options:

   – **Save** stores the information and returns you to the home screen.

   – **Link Ringtone** or **Unlink Ringtone** allows you to add or remove a ringtone to identify an incoming call from this contact.

   – **Link Picture** or **Unlink Picture** allows you to add or remove a picture to identify an incoming call from this contact.

   – **Number Type** offers option types for your number: **work**, **home**, **mobile**, **pager**, or **fax**. The number type appears as an icon next to the number in the Contacts directory.

   – **Add Voice Dial** allows you to assign a voice dial tag to the number so that you can dial it using voice recognition (VR). For more information, see page 37.

   – **Speed Dialing** lets you select a speed dialing location from the list and assign it to your number.

   – **Secret** locks a phone number. Select **Yes**. If a phone number is locked, you must enter your 4-digit lock code (see page 34) to view or edit the number.

   – **Primary Number** classifies this number as the primary number for the contact.

   – **Classify Contact** classifies the contact as **Personal** or **Business.** (See page 31 to set the phone to ring differently for personal and business calls.)

6. Press ⓞⓚ to return to the contact entry screen.

7. Press ⓞⓚ to select **Save**. A check mark and the word "Saved" appear..

Adding a code or extension

When you save the phone number of an automated service, you may include a pause to stop dialing; for example, where you would wait to dial an extension.

1. Enter the first portion of the phone number.
2. Press ⬢ right to scroll through the options at the bottom of the screen.
3. Press ⊙ to select a type of pause.
   – ⏱ A **Time Pause**—Stops dialing for two seconds, then continues to dial.
   – ⊕ A **Hard Pause**—Stops dialing until you select **Release**.
4. Enter the remaining numbers.
5. Select **Save New**. (See "Saving a contact entry" on page 19.)

Editing or erasing a contact

To make changes to a contact, take these steps.

1. Select **Menu → Contacts**.
2. Select **View All** or **Find Name** to find the contact you want to edit.
3. Highlight the contact to edit and press ⊙.
4. Press ⊙ to select **Options**.
5. Highlight an option and press ⊙:
   – **Add New** to add a number, address, or note.
   – **Link Ringtone** or **Unlink Ringtone** to select or remove a ringtone to identify an incoming call from this contact.
   – **Link Picture** or **Unlink Picture** to select or remove a picture to identify an incoming call from this contact.
   – **Erase Contact** to erase the entire contact.
   – **Edit Name** to edit the name of the contact.
   – **Classify Contact** as Personal or Business.
   – **Exit** without making changes.
6. Enter the new information.
7. Press ⊙ to select **Save**, if necessary.

Note: To erase all saved contacts, see page 35.

Editing a phone number

1. Select **Menu → Contacts**.
2. Select **View All** or **Find Name** to find the contact you want to edit.
3. Highlight the contact to edit and press ⊙.
4. Press ⬢ down to highlight the phone number you want to edit and press ⊙.
5. Highlight an option for the phone number and press ⊙:
   – **Send Text Msg** to send a text message to the phone number you selected.
   – **View Number** to see the phone number you selected.
   – **Add Voice Dial** to record a voice dial tag for voice recognition (VR). For more information, see page 37.
   – **Speed Dialing** to assign or remove the location you use to speed dial the number.

– **Edit Type** to assign a type: **work**, **home**, **mobile**, **pager**, or **fax**. The type icon appears next to the phone number in the Contacts list.

– **Erase Number** to erase the number from the contact.

– **Erase Voice Dial** to erase the voice dial tag associated with the number.

– **Edit Number** to change the phone number.

– **Edit Voice Dial** to record a new voice dial tag.

– **Secret** to make the number secret so that it will not appear on the screen until the lock code is entered. Secret numbers can be called without a lock code. (For more information, see "Limiting calls" on page 35.)

– **Primary Number** to make this number the first one that shows up when you open the contact.

– **Prepend** to move the cursor to the beginning of the number so you can add the area code.

– **Exit** to exit without making changes.

6. Enter the new information and follow the prompts.

7. Press $\circledcirc$ to select **Save**, if necessary.

Finding contact information

To find a phone number or contact, (1) check the Frequent List, (2) search the Contacts directory, or (3) use Fast Find.

Checking the Frequent List or the All Contacts List

From the home screen, press $\overset{\circlearrowleft}{\otimes}\overset{\circlearrowright}{\otimes}$ down to see the last 15 of your most frequently called contacts (if you have enabled the Frequent List setting). You also see the All Contacts list if you scroll down past the double line.

To enable the Frequent List setting

• Select **Menu → Settings → Other → Convenience → Frequent List → Enabled**.

Searching the Contacts directory

1. Select **Menu → Contacts**.

2. Select a search method:

– **View All**—List all saved contacts.

– **Find Name**—Locate a specific name. Enter part of the contact name, then select **Find**.

– **Speed Dial List, Voice Dial List, Business List,** or **Personal List**—Select a contact from a list.

3. Scroll down until you find the name you want, then press $\circledcirc$.

– To call the contact, highlight the number and press $\bullet$.

– To display contact information, press $\circledcirc$.

Setting Fast Find

With Fast Find, you can press one or two keys to view close matches of the number you are looking for.

• Select **Menu → Settings → Other→ Convenience → Fast Find → Enabled**.

Using Fast Find

1. From the home screen, press the keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.

2. Press ⬩⬩ down to scroll through matching entries.

3. Press ⊙ to view contact details.

   - or -

   Press ☎ to call the number.

   - or -

   Press ⬩⬩ right once and press ⊙ to send a text message. See "Sending text messages" on page 23.

Viewing contacts

The following icons may appear next to information in your Contact entries.

🏢	work	@	email address
🏠	home	✉	street address
📱	mobile	🌀	Web page URL
📟	pager	📒	note
📠	fax		

8 SENDING AND RECEIVING TEXT MESSAGES

This chapter describes how to send, receive, and erase text messages from your phone. For information on voicemail messages, see page 14.

Important: The features and menus described in this chapter may vary depending on services available in your area. Check with Virgin Mobile for details and possible usage charges.

Sending text messages

You can only send text messages to phones that are capable of receiving them or to email addresses.

Writing a message

To send a text message to a single recipient:

1. Select **Menu → Messaging → Send Txt Msg**.

   - or -

   Press right to access the Messaging shortcut.

2. Choose a method to enter the recipient's phone number or email address:

   – Select a saved number from the **Recent List**, **Contacts List**, or **Groups**. For more about group lists, see page 27.

   – Enter a **New Address** manually. (To learn how to enter text, see page 16.)

3. To add another recipient to this message, choose a method:

   – Press right to select **Options** then select **Recent List**, **Contacts**, or **Group Lists**.

   – Enter a space or comma after the first number then enter another recipient manually.

4. When you have finished entering addresses, highlight **Next** and press .

5. Enter the message. To learn how to enter text, see page 16. To add special features such as smiley faces, see "Including emoticons and prewritten text".

   Note: The maximum character limit for a text message appears above the text entry screen and counts down as you enter characters, until it reaches 0.

6. When you have completed the message, press to select **Send**.

Including emoticons and prewritten text

Depending on the services available from Virgin Mobile, you may include smiley faces and prewritten messages in your text messages.

1. From the text entry screen, press right twice, select **Options → Insert...** and select from the options:

- **Emoticons** to select a smiley face icon by pressing the key corresponding to the desired icon's number. If the recipient's phone does not support the same technology as your phone, the icons will appear to them in a simplified form.
- **QuickText** to select a prewritten message. Highlight one from the list and press ⊙⃝ to select **Insert**. (To edit or create new prewritten messages, see page 28.)

2. When you have completed the message, you can send it immediately or set sending options. To send it immediately, highlight **Send** and press ⊙⃝. To set sending options, see the following procedure.

Setting sending options

When you are ready to send a message, you have several options for how and when you want the message to be received.

1. Once you have completed the message, press ⊙⃝ right to highlight **Options** and press ⊙⃝:
   - **Insert** enhances your message with smiley faces and prewritten text.
   - **Add Address** returns to the "To" screen to add another recipient without losing the message text. Enter the new address, then select **Next** to return to the message entry screen.

- **Msg Receipt** alerts you when the recipient has received your message.

Note: Msg. Receipt works only when "Save to Outbox" setting is enabled. See "Viewing the Outbox" on page 25.

- **Callback Number** allows you to include a callback number with the message to let the recipient know at what number they can call you back. Select **Yes** to include your own number, or **Edit** to enter a different callback number.
- **Save Message** saves the message in your **Saved** folder. This prevents the message from being deleted if you have activated AutoErase, and enables you to send the message to others.
- **Save QuickText** saves the message you have just entered as a prewritten message, then returns to the message entry screen so you can send the message.

2. When you have finished setting options, press ⌫ to return to the message window.
3. Highlight **Send** and press ⊙⃝.

Adding a signature

This setting allows you to create signature text. The signature does not appear in the message creation screen; however, it is included at the end of all outgoing messages and is counted as characters in your text message.

To create a signature:

1. Select **Menu → Messaging → Msg Settings→ Signature**.

2. Enter your signature in the text field.

3. Press $\circledcirc$ to save the setting.

If you cannot send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See "Erasing messages" on page 27.

Receiving incoming calls while creating messages

- If you don't wish to answer the call, select **Silence**. The caller is sent to voicemail and you return to the text message you were creating when the call came in.

- To answer the call, press $\bigcirc$. The message you were working on will be stored in the **Saved** folder. To return to the message, select **Menu → Messaging → Saved**, select it, and press $\circledcirc$ to resume text entry.

Viewing the Outbox

To automatically save your outgoing messages in your Outbox, you must first enable the **Save to Outbox** feature.

To automatically save your outgoing messages:

- Select **Menu → Messaging → Msg Settings→ Save to Outbox → Enabled**.

To view the Outbox:

1. Select **Menu → Messaging → Outbox**.

2. Press $\diamondsuit$ up or down through the list of messages. One of the following symbols appears next to each message:

⧖	The message is pending and will be sent when possible. You can cancel delivery of the message.
✕	The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.
☑	The message has been sent. You cannot cancel delivery of the message.
🗐	The message has been sent to more than one recipient.
☐	The message has never been sent, or has not been sent since it was last modified. You can cancel delivery of the message.

Retrieving text messages

When a text message is received, your screen will display text similar to: "New messages [X] Text Msg." This text will remain for approximately five minutes. After that, look for the ✉ symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see the "New Message" note

You can choose to:

- **View** the message—Select a message, press ⊙ⓚ, and scroll down to read it.
- **Ignore** the message—Press ⟨⟩ right and press ⊙ⓚ.
- Clear the screen—Press ⟨ⓑⓒⓚ⟩.

Note: If you receive a new message while you are reading a message, the new message replaces the one you are reading. The older message is stored in the Inbox. Select **Menu → Messaging → Inbox** to access it.

If you see the ✉ symbol

If the ✉ symbol is blinking, the message is urgent.

1. Select **Menu → Messaging → Inbox**.

   A list of all your received messages appears. New, unread messages appear in *italics*.

2. Press ⟨⟩ up or down to scroll through the list of messages.

3. Press ⊙ⓚ to read a message.

Reading the message

1. If the text message is long, press ⟨⟩ down to view the entire message.

   Note: Message length is limited according to Virgin Mobile's service. An incoming message that exceeds the limit may be truncated.

2. When you are finished, you can **Reply** to the sender, **Erase** the message, **Save** the message to your Saved folder, or set additional **Options** for the message:

   - View **Sender** information.
   - **Forward** the message.
   - **Reply with Copy** to reply to the message with a copy of the original attached.
   - **Save as QuickText** to save the text from the message as QuickText, which you can insert into other messages. (For more about QuickText, see page 28.)

3. Select **Done**.

Setting message alerts

You can set your phone to alert you of incoming text messages or pages. For more information, see "Setting message alerts" on page 36.

Erasing messages

It's a good idea to erase old messages, as messages take up memory in your phone.

You have the option of erasing text messages and pages as you send or read them, erasing them one-at-a-time from the list in the Outbox or Inbox, or erasing them all at once.

Erasing single messages

1. Select **Menu → Messaging**.
2. Press $\diamondsuit$ down and press $\textcircled{ok}$ to select the type of text message you want to erase (**Inbox, Outbox,** or **Saved**).
3. Press $\textcircled{ok}$ to select the message to erase.
4. Press $\diamondsuit$ right to select **Erase** and press $\textcircled{ok}$. A notification appears: "Erase this message?"
5. Select **Yes** to erase the message and press $\textcircled{ok}$.

Note: You can erase a scheduled message from the Outbox, but you cannot cancel delivery of the message.

Erasing all messages

1. Select **Menu → Messaging → Erase Msgs**.
2. Press $\diamondsuit$ up or down and press $\textcircled{ok}$ to select an option:
   – **Inbox** erases all messages in your Inbox.
   – **Outbox** erases all messages in your Outbox.

– **Saved Folder** erases all messages in your Saved folder.
– **All Messages** erases all text messages in all folders listed above.

3. A notification appears: "Erase all messages?" Select **Yes** to erase messages or **No** to cancel and press $\textcircled{ok}$.

Erasing messages automatically

Use this setting to have old messages automatically erased from the Inbox when memory is low.

1. Select **Menu → Messaging → Msg Settings → Auto-Erase.**
2. Select **Old Inbox Msgs** and press $\textcircled{ok}$.

Creating group lists

You can create and save a list of multiple recipients. Your K10 Royale phone stores five group lists with up to 10 recipients per list.

1. Select **Menu → Messaging → Msg Settings → Groups → Create New**.
2. Enter a name for the list. For help entering text, see page 16.
3. Press $\textcircled{ok}$ to select **Next**.
4. To enter the first phone number or email address, select an option and press $\textcircled{ok}$:
   – **Recent List**—Select numbers from your Recent List.

- **New Address**—Enter the phone number or email address yourself. To learn how to enter text, see page 16.
- **Contacts List**—Select contacts from your phone book.

5. Highlight a contact and press ⊙.

6. Press ⟡ right twice, select **Options**, and choose from the options to add other group members.

7. When finished, press ⟡ right to select **Done** and press ⊙.

To send a message to your new group, see "Sending text messages" on page 23.

Creating and editing prewritten messages (QuickText)

Your phone comes with prewritten (QuickText) messages, such as "Call me," which you can insert into the body of a text message. You can edit these messages and create new ones. Your phone stores up to 20 QuickText messages, with up to 100 characters per message.

1. Select **Menu** → **Messaging** → **Msg Settings** → **QuickText**.

2. To create a new pre-written message, highlight **New QuickText** and press ⊙.

   -or-

   To edit an existing pre-written text, highlight the text and press ⊙.

3. Enter or edit the text and press ⊙ to select **Done**. For help entering text, see page 16.

   Note: You can also save a message you are writing or an incoming message as QuickText. For directions, see "Setting sending options" on page 24 or "Reading the message" on page 26.

9 CUSTOMIZING YOUR PHONE

The contents of the **Settings** menu are as follows.

Sounds
Ringtones
Ring Mode
  Vibrate Only
  Vibrate, Ring
  Lights Only
  Norm. Sounds
Ringtone Vol.
Business Ring
Personal Ring
Earpiece Volume
Key Volume
Key Length
Missed Call
Smart Sound
Minute Alert

Display
Graphics
  Screen Saver
  Wallpaper
  Color Themes
Menu Style
  Graphic
  List
Greeting Banner
Contrast
Backlighting
Flashing Lights
Auto-Hyphen
Time Format

Keyguard
Call Options
Add Voice Dial
Erase Voice Dial
Voice Training
Voice Wake-Up
Voice Answer
Call Answer

Security
Lock Phone
Limit Calls
Lock Code
Erase Contacts
Emergency #'s

Other
Msg Settings
  Sounds
  Groups
  QuickText
  Text Entry
  Signature
  Save to Outbox
  Auto-Erase
  Callback Number
  Msg Receipt
Network
  Location
TTY
Call Information
  Recent Calls
  All Calls Timer
Convenience
  Fast Find
  Frequent List
  1-Touch Dialing
  Web Prompt
Accessories
  Pwr Backlight
  Headset Ring

Phone Info
Displays your phone number, software version, PRI version, ESN, technology, SID, browser info, and screen icons.

Silencing all sounds

Your phone is set to make sounds when you receive calls, press keys, navigate through menus, and receive alerts (such as new messages).

You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Setting the phone to vibrate or light up

1. Select **Menu → Settings → Sounds → Ring Mode**.

2. Choose an option and press $\circledcirc$:

   – **Vibrate Only**—The phone vibrates for the duration of the incoming call or other alert. $\textcircled{\textbf{?}}$ appears.

   – **Vibrate, Ring**—The phone vibrates for the first 10 seconds and then rings for the remainder of the incoming call or other alert. $\textcircled{\textbf{?}}$ appears.

   – **Lights Only**—The phone lights up for the duration of the incoming call or other alert. $\textcircled{\textbf{?}}$ appears.

   – **Norm. Sounds**—The phone rings for the incoming call or alert (in effect, returns phone to a non-silent mode).

3. Press $\textcircled{\textbf{?}}$ to return to the home screen.

Note: The phone rings when attached to an external power source (such as a charger), even if all sounds are silenced.

To turn sounds back on:

• Select **Menu → Settings → Sounds → Ring Mode → Norm. Sounds.**

Choosing a different ringtone

Your K10 Royale phone comes with pre-loaded ringtones you can choose to use for incoming calls.

1. Select **Menu → Settings → Sounds → Ringtones**.

2. Scroll down the list to hear the different ringtones.

3. Press $\circledcirc$ to select a ringtone from the list.

Importing additional ringtones

You can download up to 20 additional ringtones to your phone through VirginXL, depending on available memory.

Find hundreds of ringtones to choose from at **www.virginmobileusa.com** or right from the VirginXL menu on your phone. Check with Virgin Mobile for any charges that apply.

Note: After downloading a ringtone to your phone, you still need to choose it as the one you want to hear when the phone rings.

Specifying ringtones for different callers

You can assign ringtones to identify calls from different phone numbers saved in your Contacts directory.

To assign a ringtone to an individual contact, see page 19.

To assign a ringtone to a class of contacts:

1. Select **Menu → Settings → Sounds**.
2. Highlight **Business Ring** or **Personal Ring** and press $\circledcirc$.
3. Select a ringtone and press $\circledcirc$.

Note: To classify a contact as Business or Personal, see page 19.

Adjusting volume

You can adjust the volume of the earpiece, the ringtone, or the tones you hear when the keys are pressed.

Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press $\circledcirc$ up or down to find a comfortable level.

Adjusting the ringtone volume

This setting adjusts the volume for incoming calls as well as the Timer, Scheduler Alert, and Alarm Clock.

1. Select **Menu → Settings → Sounds → Ringtone Vol.**
2. Press $\circledcirc$ right to increase the volume, or left to decrease the volume.
3. Press $\circledcirc$ to save your changes.

Changing the key tones

You can change the volume and duration of the tones the phone makes when you press the keys.

1. Select **Menu → Settings → Sounds** and choose **Key Volume** or **Key Length**.
2. Press $\circledcirc$ down to select your desired setting and press $\circledcirc$.

Setting your frequent contacts list

You can set the phone to display a list of your most frequently called contacts.

1. Select **Menu → Settings → Other → Convenience → Frequent List → Enabled**.

2. Press <img_ref> to return to the home screen.

The next time you press ⬡ down to access your Contacts list shortcut, the Frequent list will appear, followed by your Contacts list.

Personalizing the screen

Changing your banner

The banner is the personal label for your phone. It appears on the home screen above the time and date. The banner can be up to 14 characters long.

1. Select **Menu → Settings → Display → Greeting Banner**.

2. Press ⬡ right and press ⊙ to select **Edit**.

3. Press ⌫ to clear the screen.

4. Enter your new text. See "Entering Letters, Numbers, and Symbols" on page 16.

5. Press ⊙ to save your changes.

Choosing a different menu view

You can change the appearance of the menus you see when you select **Menu** from the home screen.

1. Select **Menu → Settings → Display → Menu Style**.

2. Select and option and press ⊙:
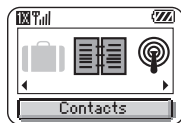
Graphic   **List**
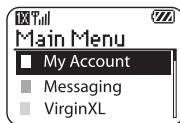
3. Press <img_ref> to return to the home screen. The next time you press ⊙, you will see the menu view you selected.

Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can change when and how backlighting lights up.

1. Select **Menu → Settings → Display → Backlighting**.

2. Select an option from the list and press ⊙:

   – **5 seconds, 10 seconds** (Default)**, 30 seconds**, or **1 minute** turns backlighting on for 5, 10, or 30 seconds, or 1 minute, after your last keypress.

- **5 sec. in call**, **10 sec. in call**, **30 sec. in call**, or **1 min in call** turns backlighting on for the duration of a call, and for 5, 10, or 30 seconds, or 1 minute, after your last keypress. **Note:** These three settings drain the battery more quickly and reduce talk and standby times.

Setting power backlighting

You can set backlighting to remain on when an external power source, such as the AC adapter, is used with your phone.

Note: Power backlighting may not be available with some accessories. Check with Virgin Mobile.

1. Select **Menu → Settings → Other → Accessories → Pwr Backlight**.
2. Select **Always On** to keep backlighting on. (The battery charges more slowly when power backlighting is on.)

Setting backlighting to flash

You can set the backlighting on your phone to flash in a certain style when an incoming call is received. When this setting is activated, the lights will flash, even if you silence the ringtone.

1. Select **Menu → Settings → Display → Flashing Lights**.
2. Select from **Fast Flash**, **Slow Flash**, **Heartbeat**, or **Rhythm**. As you highlight the options, a sample of each flash is provided.

3. Press $\circledcirc$ to select your option.

Caution: A small percentage of users may be photo sensitive to flashing lights. In rare cases, exposure to flashing lights, under certain circumstances, may produce seizures. While such an event is not known to occur with mobile phone use, and the K10 Royale phone is designed to minimize the possibility of any such occurrence, those who believe they may be photo sensitive should not enable the Flashing Lights feature.

Changing the display contrast

1. Select **Menu → Settings → Display → Contrast**.
2. Select the level of contrast you want.

Selecting a screensaver

Screensavers work only from the home screen and are activated 10 seconds after the last keypress. Incoming calls and alerts override screensavers.

1. Select **Menu → Settings → Display → Graphics → Screen Saver**.
2. Highlight a screensaver and press $\circledcirc$.
3. Press $\textcircled{\scriptsize\ensuremath{\frown}}$ to return to the home screen. Wait 10 seconds to view the screensaver you chose.

Note: You can assign downloaded graphics as screensavers. See "My graphics" on page 10.

Selecting wallpaper

Wallpapers appear as background images on your home screen.

1. Select **Menu → Settings → Display → Graphics → Wallpaper**.
2. Scroll through the options and press ⊙ to select one. A sample of the image appears.
3. Press ⊙ to select **Assign** and accept the image.
4. Press ⊙ to return to the home screen.

Note: You can assign downloaded graphics as wallpaper. See "My graphics" on page 10.

Selecting a color theme

You can change the look of your phone's display by selecting a color theme.

1. Select **Menu → Settings → Display → Graphics → Color Themes**.
2. Scroll through the options to see samples of the color themes.
3. Highlight an option and press ⊙.

Setting numbers to auto-hyphenate

When enabled, auto-hyphenation automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan:
For example, 1-222-333-4444.

To enable auto-hyphenation:

- Select **Menu → Settings → Display → Auto-Hyphen → Enabled**.

Choosing a different time/date format

1. Select **Menu → Settings → Display → Time Format**.
2. Highlight the option you want and press ⊙.
3. Press ⊙ to return to the home screen.

Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a 4-digit lock code.

Changing your lock code

The lock code is typically preset to 0000 or the last 4 digits of your phone number. To change your lock code, take these steps:

1. Select **Menu → Settings → Security**.
2. Enter your 4-digit lock code.
3. Select **Lock Code** and press ⊙. A message appears: "Change Code?"
4. Select **Yes** and press ⊙ to enter a new 4-digit code. Enter your new lock code again.

Locking your phone

When your phone is locked, you can call only emergency numbers or Virgin Mobile. You can still receive incoming calls.

1. Select **Menu → Settings → Security**.
2. Enter your 4-digit lock code.
3. Select **Lock Phone** and press ⊚.
4. Highlight an option and press ⊚:
   – **Never**—Does not lock the phone.
   – **On power up**—Locks the phone every time you turn it on.
   – **Now**—Locks the phone immediately.

Unlocking the phone

1. From the home screen, press ⊚ to select **Unlock**.
2. Enter your 4-digit lock code.

Designating emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

1. Select **Menu → Settings → Security**.
2. Enter your 4-digit lock code.
3. Select **Emergency #'s** and press ⊚.
4. Select an **Unassigned** slot and press ⊚.
5. Enter the phone number, including the area code. Do not enter 1 before the area code.
6. Select **Done** and press ⊚.

Notes:

- You can view these numbers only when entered for the first time.
- You cannot edit these numbers.
- To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored.

Limiting calls

You can limit the calls that can be made from your phone to only those that have been saved in your Contacts directory.

1. Select **Menu → Settings → Security**.
2. Enter your 4-digit lock code.
3. Highlight **Limit Calls** and press ⊚.
4. Highlight an option and press ⊚:
   – **No limit**, **Limit Out**, **Limit All**
5. Press 📵 to return to the home screen.

Erasing all contacts

1. Select **Menu → Settings → Security**.
2. Enter your 4-digit lock code.
3. Highlight **Erase Contacts** and press ⊚.
4. Select **Yes** to erase all contacts. A message appears: "Erase ALL contacts?"
5. Select **Yes** and press ⊚ to erase all contacts.

Setting message alerts

You can choose how you want be alerted of incoming voicemail, pages, or text messages.

1. Select **Menu → Settings → Other → Msg Settings → Sounds**.
2. Select the type of alert and press ⊙K: **Message Alert**, **Net Alert**, **Page Alert**, or **Voicemail Alert**.
3. Select an option and press ⊙K:
   - **Vibrate**, **Vibe remind**, **Beep**, **Beep remind**, **HiYa!**, **HiYa! remind**, **Rock**, **Rock remind**, **Happy**, or **Happy remind**—Set the phone to vibrate, beep, or play a tune once when a new message is received.
   - Options with **remind**—Set the phone to notify you when a new message is received and then again every five minutes. To stop a reminder alert, press ⊙K to select **Ignore**.
   - **Disabled**—Turn off message alerts.
4. Press ⏻ to return to the home screen.

Setting alerts for your headset

When a headset (sold separately) is attached to the phone, you can set alert sounds to originate from the headset.

1. Select **Menu → Settings → Other → Accessories → Headset Ring**.
2. Select **Out headset** to have alerts originate from the headset.
3. Press ⏻ to return to the home screen.

## Connecting to a TTY/TDD device

You can connect the phone to a TTY device for the hearing impaired. **Note:** Enable TTY only when using the phone with a TTY device.

1. Connect the TTY device to the phone.
2. Enter #️⃣ #️⃣ 8️⃣ᵗᵘᵛ 8️⃣ᵗᵘᵛ 9️⃣ʷˣʸᶻ from your keypad.
3. Press ⊙K to select the **TTY** option.

Note: TTY/TDD service may not be available. Check with Virgin Mobile for more information.

Setting position location

This setting allows you to share your location information with network services other than emergency services (911), in markets where service is implemented.

1. Select **Menu → Settings → Other → Network → Location**.
2. Select **911 Only** or **Location On**.
   - **911 Only** shares your position information only with emergency services when you call your 3-digit emergency code (911).
   - **Location On** (default) shares your position information with the Virgin Mobile network, in addition to emergency services.
3. Press ⏻ to return to the home screen.

For information on emergency calls, see "Calling emergency services" on page 12.

10 USING VOICE RECOGNITION

Voice recognition allows you to make and answer calls by speaking commands into the phone.

Note: You cannot use voice recognition to end a call; you must press 📞 .

Setting up voice dialing

To make or receive calls using voice recognition (voice dialing), contacts must be saved and have associated voice tags.

Creating a voice tag for a contact

1. Select **Menu → Contacts → Add Voice Dial**.
2. Follow the voice prompts to record a name for the contact.
3. Highlight an option and press 🔘:
   – **Add new**—Save a new contact to go with the voice tag. See "Saving a contact entry" on page 19.
   – **Add to existing**—Add the voice tag to a saved contact. Follow the onscreen prompts.

Viewing entries with voice tags

• Select **Menu → Contacts → Voice Dial List**. A list of all contacts with assigned voice tags appears.

Editing a voice tag

1. Select **Menu → Contacts → Voice Dial List**.
2. Highlight the contact you want to edit and press 🔘.
3. Highlight the phone number and press 🔘.
4. Select **Add Voice Dial**, **Edit Voice Dial**, or **Erase Voice Dial** and press 🔘.
5. Follow the prompts.

Calling using voice tags

1. If you haven't already done so, record a voice tag for the person you wish to call.
2. From the home screen, press 🔘. The phone responds: "Say a name."
3. Say the name of the person you want to call.
4. If the name you said matches a contact in the Voice Dial List, the phone responds: "Calling (Name)." Remain silent to make the call, or say "**No**" to cancel.

   Note: If the phone finds multiple voice tags that sound like the name you said, you will be asked to verify which name you want to call. Say "**Yes**" when you hear the correct name. Say "**No**" when you hear an incorrect name.
5. When you are finished, press 📞 . You cannot end the call with a voice command.

Using voice features with hands-free car kits

You can use voice commands to make a phone call or to answer the phone only if your phone is connected to a professionally installed Kyocera hands-free car kit (sold separately).

Note: The following features apply only to professionally installed Kyocera hands-free car kits unless noted.

Accessories for your K10 Royale phone can be found at **www.virginmobileusa.com** or **www.kyocera-wireless.com/store**.

Waking up the phone

If your phone is connected to a professionally installed Kyocera hands-free car kit, you can use a voice command to activate the phone to make a phone call.

Note: Voice Wake-up does not work with Keyguard active.

To activate the Voice Wake-up setting:

- Select **Menu → Settings → Call Options → Voice Wake-Up → With ext. pwr**.

To deactivate the Voice Wake-up setting:

- Select **Menu → Settings → Keyguard → Disabled**.

To wake up the phone:

1. Say "**Wake Up**" and listen for a tone.
2. Say "**Wake Up**" again until you hear two tones.

If the phone does not recognize your "Wake up" command, see "Training voice recognition" on page 39.

Note: The "Wake up" command can only be used with a car kit or headset (both sold separately).

Answering the phone

You can set the hands-free car kit to either (1) answer automatically or (2) ring until you press a key or answer using a voice command.

Answering automatically

To set your phone to answer automatically:

- Select **Menu → Settings → Call Options → Call Answer → After 5 secs**.

Note: This setting also works with the portable hands-free car kit.

Answering using voice commands

If Auto-Answer is turned off, you can use a voice command to answer an incoming call using the installed hands-free car kit.

To turn off Call Answer:

- Select **Menu → Settings → Call Options → Call Answer → Disabled**.

To activate the Voice Answer setting:

1. Select **Menu → Settings → Call Options → Voice Answer → Enabled**.
2. Select **Menu → Settings → Sounds → Ring Mode → Norm. Sounds**.

To answer a call:

When you receive an incoming call, the phone responds: "Incoming call, answer?" or "Incoming roam call, answer?" If the caller is recognized as a saved contact entry, then the phone says "Incoming call from (Name), answer?"

- Say "**Yes**" or press any key except <img_ref> .

Ignoring an incoming call

To ignore an incoming call, do one of the following:

- Say "**No**" and press <img_ref> to silence the alert.
- Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

Training voice recognition

If your phone is having trouble recognizing your voice, you can train it with the commands "**Yes**," "**No**," and "**Wake up**."

1. Select **Menu → Settings → Call Options**.
2. Select **Voice Training**.
3. Read the message and press (OK).
4. Select **Train All** and press (OK).
5. Follow the prompts for each word until training is complete.
6. Press <img_ref> to return to the home screen when voice training is complete.

12 Scheduler

The Scheduler allows you to schedule events and set reminder alerts.

Adding an event

1. Select **Menu → Tools → Scheduler**.
2. Select **View Month** and press ⊙K.
3. Select the date of your event and press ⊙K.
4. Select the time of your event and press ⊙K.
5. Enter a name for the event and press ⊙K. For help entering text, see page 16.
6. Set the event Start time, Duration, and Alarm and press ⊙K.
   – Press ⊙ up or down to select hour, minutes, and timing of alarm.
   – Press ⊙ left or right to move between fields.
7. Add a note to the event and press ⊙K. A confirmation "Event Added" appears and you return to the event you just added.

Viewing, editing, or erasing an event

1. Select **Menu → Tools → Scheduler**.
2. Select **View Day** or **View Month** to find the event you want to view, edit, or erase.

   Note: A dot is displayed on dates containing events.

3. Press ⊙ up, down, left, or right to highlight an event and press ⊙K to select it.
4. Press ⊙K at the event name.
5. Press ⊙ right to select **Edit**, **Erase**, or **New** and press ⊙K. Follow the prompts.
6. Press ☎ to return to the home screen or ⊙ to return to scheduler options.

Alarm Clock

Use the Alarm Clock to set an alert for a specific time.

Note: The alert occurs only if the phone is on.

1. Select **Menu → Tools → Alarm Clock → Set**.
   – Press ⊙ up or down to select an hour and minutes.
   – Press ⊙ left or right to switch between hours, minutes, and a.m./p.m.
   – Use the phone keypad to enter numbers.
2. Press ⊙K to select **Done** and save the setting. ⏰ appears on the home screen to indicate the alarm is set.
3. Press ☎ to return to the home screen.
4. When the alarm rings, select **Off** to turn off the alarm or **Snooze** to silence the alarm for 10 minutes.

✎ Tip Calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

1. Select **Menu → Tools → Tip Calculator**.
2. Enter the amount of your bill and press ⓄⓀ.
3. Select the amount you want to include as a tip (10%, 15%, 18%, 20%, Other) and press ⓄⓀ. Your total bill appears, including tip.
4. If you want to split the bill, press ✧ right and press ⓄⓀ to select **Split**, if not, press ⓄⓀ to select **Done**.
5. Press ⊙ⓒⓚ to clear the default of 2 guests.
6. Enter the number of guests and press ⓄⓀ. The amount each guest pays is calculated.
7. Press ⌧ to return to the home screen.

▦ Calculator

Use the calculator for basic mathematical equations.

1. Select **Menu → Tools → Calculator**.
2. Use the keypad to enter numbers.
3. Press ⓄⓀ to select mathematical operations.

=	equal	+	add	x	multiply
÷	divide	−	subtract	.	decimal point

C	Clear all numbers entered and display a zero.
MR	Display the value currently stored in memory.

M+	Add the displayed digit to the value stored in memory.
MC	Clear the value currently stored in memory.
±	Change the sign of the displayed number.
⊙ⓒⓚ	Clear one function or one digit from the screen. Hold down to clear all of the digits and operations and display a zero.
⌧	Exit the calculator and return to the home screen.

◉ World Clock

The World Clock lets you check times in cities around the world in relation to your local time.

1. Select **Menu → Tools → World Clock**.
2. Select a city or country in one of three ways:
   - Scroll through the list of available cities.
   - Search for a city by name.
   - Search for a country by name.

To select a city:

1. From the World Clock home screen, press ⓄⓀ to select **Cities**.
2. Scroll through the available cities list. (You can also use the number keys [2-9] to alphabetically tab through the list.)
3. Press ⓄⓀ to select a city.

To search by city:

1. From the World Clock home screen, press ✥ right to select **Search** and press ⓞⓚ.

2. Press ⓞⓚ to search by **City**. The Find City screen is displayed.

3. Enter the city name or the first few letters of the city, and press ⓞⓚ. For help see "Entering Letters, Numbers, and Symbols" on page 16.

4. Press ✥ down to scroll through the list, then press ⓞⓚ to select a city.

To search by Country:

1. From the World Clock home screen, press ✥ right to select **Search** and press ⓞⓚ.

2. Press ✥ down once and press ⓞⓚ to search by **Country**.

3. Enter the country name, or the first few letters of the country. For help see "Entering Letters, Numbers, and Symbols" on page 16.

4. Press ✥ to move through the list, then press ⓞⓚ to select a country.

⏲ Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

1. Select **Menu → Tools → Timer → Set**.

2. Press ✥ up or down to set the hours, minutes, and seconds. To switch fields, press ✥ left or right.

3. Select **Start** to begin the countdown. Select **Stop** to pause the countdown.

4. When the alarm rings, press ⬛ to silence it.

⏱ Stopwatch

1. Select **Menu → Tools → Stopwatch**.

2. Select **Start** to have the stopwatch begin counting.

3. Select **Stop** to stop counting.

4. Select **Reset** to set the counter back to zero and begin counting again.

5. Press ⌫ when finished.

♒ Flashlight

The flashlight is located on the top-left corner of your phone, near the headset jack.

You can turn on the flashlight in two ways:

• From the home screen, press and hold ⌫. The flashlight remains on until you release the key.

-or-

• Select **Menu → Tools → Flashlight → Turn On.**

The flashlight remains on for 15 minutes.

To turn it off select **Menu → Tools → Flashlight → Turn Off**.

12 GETTING HELP

Customer support

To contact Virgin Mobile's customer support department for information about your phone, account history, call coverage area, and specific features available to you, such as call forwarding or voicemail:

- Go to **www.virginmobileusa.com**.
- Dial *VM from your Virgin Mobile phone.
- Dial 888-322-1122 from any phone.

For questions about the phone features, refer to the materials provided with your phone, or visit **www.virginmobileusa.com**.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: **www.kyocera-wireless.com.**
- Email: **phone-help@kyocera-wireless.com**.
- Telephone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider: Virgin Mobile.

- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN). To locate the ESN, select **Menu → Settings → Phone Info**.

Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit **beta.kyocera-wireless.com**.

13 CONSUMER LIMITED WARRANTY

Kyocera Wireless Corp. ("KYOCERA") offers you a limited warranty that the enclosed product or products (the "Product") will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from an authorized supplier. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product.

KYOCERA shall, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by KYOCERA to be defective in material or workmanship, or if KYOCERA determines that it is unable to repair or replace such Product, KYOCERA shall refund the purchase price for such Product, provided that the subject Product (i) is returned, with transportation prepaid, to a KYOCERA authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period ("Proof of Purchase"). After the

one year warranty period, you must pay all shipping, parts and labor charges.

This limited warranty does not cover and is void with respect to the following: (i) any Product which has been improperly installed, repaired, maintained or modified; (ii) any Product which has been subjected to misuse (including any Product used in conjunction with hardware electrically or mechanically incompatible or used with accessories not approved by KYOCERA), abuse, accident, physical damage, abnormal operation, improper handling, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) any Product operated outside published maximum ratings; (iv) cosmetic damage; (v) any Product on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) cost of installation, removal or reinstallation; (vii) signal reception problems (unless caused by defects in material and workmanship); (viii) damage the result of fire, flood, acts of God or other acts which are not the fault of KYOCERA and which the Product is not specified to tolerate, including damage caused by mishandling, shipping and blown fuses; (ix) consumables (such as fuses); or (x) any Product which has been opened, repaired, modified or altered by anyone other than KYOCERA or a KYOCERA authorized service center.

USE ONLY KYOCERA APPROVED ACCESSORIES WITH KYOCERA PHONES. USE OF ANY UNAUTHORIZED ACCESSORIES MAY BE DANGEROUS AND WILL INVALIDATE THE PHONE WARRANTY IF SAID ACCESSORIES CAUSE DAMAGE OR A DEFECT TO THE PHONE.

KYOCERA SPECIFICALLY DISCLAIMS LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, PUNITIVE, EXEMPLARY, AGGRAVATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY THEREOF, WHETHER FORESEEABLE OR UNFORESEEABLE OF ANY KIND WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, UNANTICIPATED BENEFITS OR REVENUE, ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT) OR CONTRIBUTION OR INDEMNITY IN RESPECT OF ANY CLAIM RELATED TO A PRODUCT.

REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE RELATING TO A DEFECTIVE PRODUCT, AS PROVIDED UNDER THIS WARRANTY, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE LIMITED WARRANTY, AND SUBJECT TO THIS WARRANTY, THE PRODUCTS ARE APPROVED AND ACCEPTED BY YOU "AS IS". KYOCERA MAKES NO OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF ANY KIND, ORAL OR VERBAL, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF TRADE USAGE OR OUT OF A COURSE OF DEALING OR COURSE OF PERFORMANCE. NO DEALER, DISTRIBUTOR, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION OR ADDITION TO THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

For warranty service information, please call the following telephone number from anywhere in the continental United States and Canada: 1-800-349-4478 or 858-882-1401; or contact KYOCERA at the following address: 10300 Campus Point Drive, San Diego, California, 92121-1582, USA, Attention: Technical Support.

DO NOT RETURN YOUR PRODUCTS TO THE ABOVE ADDRESS. Please call or write for the location of the Kyocera Wireless Corp. authorized service center nearest you and for procedures for obtaining warranty service.

INDEX