# INSTALLER/CONSUMER SAFETY INFORMATION

PLEASE READ THIS MANUAL BEFORE INSTALLING AND USING APPLIANCE

# WARNING! IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLO-SION MAY RESULT CAUSING PROPERTY DAMAGE, PER-SONAL INJURY OR LOSS OF LIFE.

# FOR YOUR SAFETY Installation and service must be performed by a qualified installer, service agency or the gas supplier.

# WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
  Do not touch any electric switch:
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from your neighbor's phone. Follow the gas suppliers instructions.
- If you cannot reach your gas supplier call the fire department.

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.

# Gas Fireplace Insert Models: A125 A132



# Homeowner's Installation and Operating Manual





INSTALLER: Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.

# Table of Contents

### PLEASE READ THE INSTALLATION & OPERATING INSTRUCTIONS BEFORE USING THIS APPLIANCE. Thank you and congratulations on your purchase of a CFM Corporation fireplace insert. IMPORTANT - Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible fire hazard and will void the manufacturers' warranty.

#### Installation & Operating Instruction

	Important Curing/Burning Instructions	3
	Insert Applications	
	Fireplace & Trim Dimensions	4
	Locating Your Fireplace Insert	5
	Mantels	5
	Framing & Finishing	5
	Combustion Air	6
	Zero Clearance Applications	6
	Gas Specifications	6
	Gas Inlet & Manifold Pressures	6
	High Elevations	6
	Preparation	6
	Gas Line Installation	6
	Gas Supply Pressures	
	Installation of Remote Switch for RN/RP Gas Valves	
	Adjustment of Leveling Bar	
	Venting Instructions	
	Common Flue Installations	9
	Liner Installation	
	Draft Relief Opening	
	Test Chimney Draw	
	Vent Safety System	
	Fan Kit Installation	
	Fan Removal Instructions	10
Operating Ir	nstructions	
	General Glass Information	11
	Louvre Removal	11
	Glass Cleaning	11
	Glass Frame Removal	11
	Installation of Logs and Ember Material	11
	Large Lava Rock Placement	12
	Flame Adjustment	12
	Flame Characteristics	13
	First Firing	13
	Lighting & Operating Instructions	
	Troubleshooting Gas Control (820 Millivolt Gas Valve)	15
	Troubleshooting Gas Control (Honeywell)	16
Maintenanc	9	
	Cleaning the Standing Pilot Control System	17
	Brass Cleaning	
Poplacomor	it Parts	
•		10
Optional Ac		
	Ceramic Refractory	20
	Zero Clearance Kit	
	Remote Controls	20
	Trim Options	
Warranty		31

# **Installation & Operating Instructions**

This gas appliance should be installed by a gualified installer, preferably NFI or WETT (Canada) certified, in accordance with local building codes and with current CSA-B149.1 Installation codes for Gas Burning Appliances and Equipment. For U.S. Installations follow local codes and/or the current National Fuel Gas Code ANSI Z223.1/NFPA 54.

In the Commonwealth of Massachusetts, all gas fittings and installation of this heater shall only be done by a licensed gas fitter or licensed plumber.

### FOR SAFE INSTALLATION AND OPERATION OF YOUR GAS FIREPLACE PLEASE NOTE THE FOLLOWING:

- 1. This appliance gives off high temperatures and should be located out of high traffic areas and away from furniture and draperies.
- 2. Children and adults should be alerted to the hazards of the high surface temperatures of this appliance and should stay away to avoid burns or ignition of clothing.
- 3. CAUTION: Due to high glass surface temperature children should be carefully supervised when in the same room as fireplace.



HOT GLASS WILL CAUSE BURNS.

DO NOT TOUCH GLASS UNTIL COOLED.

NEVER ALLOW CHILDREN TO TOUCH GLASS.

- 4. Under no circumstances should this appliance be modified. Parts removed for servicing should be replaced prior to operating this appliance again.
- 5. Installation and any repairs to this appliance should be carried out by a qualified installer, preferably NFI or WETT (Canada) certified. A professional service person should be contacted to inspect this appliance annually. Make it a practice to have all of your gas appliances checked annually. More frequent cleaning may be required due to excess lint and dust from carpeting, bedding material, etc.
- 6. Control compartments, burners and air passages in this appliance should be kept clean and free of dust and lint. Make sure that the gas valve and pilot light are turned off before you attempt to clean this unit.
- 7. The venting system (chimney) of this appliance should be checked at least once a year and if needed your venting system should be cleaned.
- 8. Keep the area around your appliance clear of combustible materials, gasoline and other flammable vapor and liquids. This appliance should not be used as a drying rack for clothing, nor should Christmas stockings or decorations be hung in the area of it.
- 9. Under no circumstances should any solid fuels (wood, coal, paper or cardboard etc.) be used in this appliance.
- 10. The flow of combustion and ventilation air must not be obstructed in any way.

- 11. These appliances are certified for installation in a solid fuel burning fireplace unless using the model HEZC Zero Clearance Kit. When the zero clearance kit is used, and the appliance is installed directly on carpeting, vinyl tile or any combustible material other than wood, the appliance must be installed on a metal or wood panel extending the full width and depth of the appliance.
- 12. This appliance requires adequate ventilation and combustion air to operate properly.

### WARNING: Check with your electronics manufacturer before installing a television or other electronic device above this fireplace.

A125 / A132 **Certified To** ANSI Z 21.88-2005 / CSA 2.33-2005 Vented Gas Fireplace Heaters

# **IMPORTANT:**

### PLEASE READ THE FOLLOWING CAREFULLY

It is normal for fireplaces fabricated of steel to give off some expansion and/or contraction noises during the start up or cool down cycle. Similar noises are found with your furnace heat exchanger or car engine.

It is not unusual for your gas fireplace to give off some odor the first time it is burned. This is due to the curing of the paint and any undetected oil from the manufacturing process.

### Please ensure that your room is well ventilated - open all windows.

It is recommended that you burn your fireplace for at least six (6) the first time you use it. If optional fan kit has been installed, place fan in the "OFF" position during this time.

Proposition 65 Warning: Fuels used in gas, woodburning or oil fired appliances, and the products of combustion of such fuels, contain chemicals known to the State of California to cause cancer, birth defects and other reproductive harm.

California Health & Safety Code Sec. 25249.6

# Insert Applications

Before installing the gas fireplace insert consideration must be given to the functioning needs of the fireplace. The size of the fireplace cavity, the design of the chimney for effective venting should be determined. The availability of the gas supply as well as electricity for the insert fan must be confirmed.



			25		420
			25		132
	A1	263/4"	(680 mm)	265%"	(676 mm)
	B1	38½"	(978 mm)	38¾"	(957 mm)
	A2	291/4"	(743 mm)	29"	(737 mm)
Т	B2	431⁄2"	(1105 mm)	<b>41</b> <sup>15</sup> ⁄16"	(1065 mm)
R	A3	-	-	33"	(838 mm)
I M	B3	-	-	44"	(1118 mm)
IVI	A4	-	-	28"	(712 mm)
	B4	-	-	40%"	(1041 mm)
	A5	-	-	301⁄2"	(775 mm)
	B5	-	-	46"	(1171 mm)
	С	25¼"	(641 mm)	283⁄4"	(730 mm)
	D	173⁄8"	(441 mm)	17¼"	(438 mm)
F	E	13¾"	(349 mm)	15%"	(397 mm)
l i l	F	15"	(381 mm)	171⁄8"	(435 mm)
R	G	19¼"	(489 mm)	201⁄2"	(521 mm)
E	Н	17½"	(445 mm)	20"	(508 mm)
Р	J	97⁄8"	(251 mm)	12¼"	(311 mm)
L A	K	261⁄4"	(667 mm)	35"	(889 mm)
Ċ	L	25"	(635 mm)	265%"	(676 mm)
Ē	М	11⁄4"	(32 mm)	81⁄2"	(216 mm)
	Ν	30"	(762 mm)	37½"	(952 mm)
	0	<b>17</b> ¾"	(451 mm)	19½"	(486 mm)
	Р	<b>24</b> ½"	(616 mm)	271⁄4"	(692 mm)
MO	Q	17¾"	(451 mm)	21"	(533 mm)
ΙP	R	25"	(635 mm)	28"	(711 mm)
NE	S	13¾"	(349 mm)	16"	(407 mm)
I N M I	Т	<b>17</b> ½"	(445 mm)	17¾"	(451 mm)
UN	U	14"	(356 mm)	16½"	(419 mm)
MG	V	17¾"	(451 mm)	201⁄4"	(514 mm)

- R Fireplace Opening Width Q Fireplace Opening Height
- S Depth of Insert
- T Firebox Width at Insert Depth (S)
- U Firebox Depth at Insert Back Height (V)
- V Insert Back Height
- 1 = SS or SSD Trim
- 2 = SL or SLD Trim
- 3 = SXL Trim
- 4 = BSL Trim
- 5 = BXL Trim



Fig. 1 Locating unit with zero clearance kit.

- A) Flat on wallC) Island
- B) Cross cornerD) \*Room divider
- C) IslandE) \*Flat on wall corner
- F) Chase installation

### NOTE: (Fig. 1)

\* When you install your fireplace in (D) Room divider or (E) Flat on wall corner positions, a minimum of 6" (X) (153mm) clearance must be maintained from the perpendicular wall and the outer edge of the trim.

### Mantels

When the unit is installed into a woodburning fireplace, the minimum distance the mantel can be placed above the fireplace is governed by local building codes applicable to woodburning fireplaces. Consult local authorities having jurisdiction for these clearances.

For applications requiring the use of a Zero Clearance Kit, the minimum height a mantel can be installed above the fireplace is 24" (610 mm) from the top of the upper louvres. The maximum mantel depth is 8" (203 mm). (Fig. 2)



The underside of the mantel will become warm. Use only finishes which are heat resistant and do not discolor.



Fig. 2 Minimum mantel height above fireplace.

# Framing & Finishing

For Zero Clearance Kit applications, it is important to determine the finished facing material before beginning to frame. This will allow for the thickness of the finishing material between the frame and the fireplace trim.

Similarly, consideration must be given to the 1" inch depth of the air inlet channel sitting on the fireplace base. Finishing material for the hearth should be flush with the top of the air inlet channel.

If the fireplace is installed at floor level a noncombustible hearth must extend a minimum 12" (305 mm) in front of the fireplace.

If the fireplace is recessed into the wall and at least 12" (305 mm) above floor level, no hearth is required.

A 3" diameter (for A125) or 4" diameter (for A132) Class 'B' vent must be used when installing the fireplace insert along with the Zero Clearance Kit. The vent system must be a minimum height of 12' (3.7 m)



The use of wallpaper adjacent to this fireplace is not recommended as high temperatures given off by this fireplace may adversely effect the binders in the adhesive used to apply the wallpaper.



Fig. 3 Insert framing dimensions.

# **Combustion Air**

It is very important that an adequate air supply is available when the unit is being operated. Since most homes of today are tightly sealed and insulated, additional make-up air is usually necessary.

This fireplace has been designed to operate by drawing air in from the front and outer perimeters of the fireplace. The air provides combustion air ensuring a clean burning flame, dilution air for proper venting, as well as the air which the fan circulates over the firebox/heat exchanger system.

**NOTE:** Insulating around the fireplace will result in overheating and possible malfunctioning of the circulating fan.

# Zero Clearance Applications

# An alternate air supply is recommended with this component.

For installation other than in existing woodburning fireplaces such as new construction or renovation projects, a Zero Clearance Kit must be used. The kit enables these inserts to be installed in combustible environments. Whenever using a Zero Clearance Kit, consideration must be given to the dimensions of the Zero Clearance Kit and the requirements of the Air Kit when planning out the installation.

	Gas Specifications				
			Max.	Min.	
	Fuel	Gas	Input	Input	
Model	Туре	Control	BTU/hr	BTU/hr	
A125RN	Natural	Millivolt	20,000	14,000	
		Hi/Lo			
A125RP	Propane	Millivolt	20,000	15,000	
		Hi/Lo			
A132RN	Natural	Millivolt	30,000	21,000	
		Hi/Lo			
A132RP	Propane	Millivolt	30,000	22,500	
		Hi/Lo			

# Gas Inlet & Manifold Pressures

	Natural	LP
Minimum Inlet Pressure	5.5" w.c.	11.0" w.c.
Maximum Inlet Pressure	14.0" w.c.	14.0" w.c.
Manifold Pressure	3.5" w.c.	10.0" w.c.



Do not use this appliance if any part of it has been under water. Immediately call a qualified service technician to inspect the unit and replace any part of the control which has been under water.

# **High Elevations**

Input ratings are shown in BTU per hour and are certified without deration for elevations up to 4,500 feet (1,370m) above sea level.

For elevations above 4,500 feet (1,370m) in USA, installations must be in accordance with the current ANSI Z223.1/NFPA 54 and/or local codes having jurisdiction.

In Canada, please consult provincial and/or local authorities having jurisdiction for installations at elevations above 4,500 feet (1,370m).

These gas inserts are approved for installation in solid fuel burning masonry or zero clearance fireplaces.

# Preparation

Before beginning, remove glass door and logs from unit. Also check to make sure there is no hidden damage to the unit. Take a minute and plan out the gas, venting and electrical route. It is best to start with the gas line first followed by the chimney liner. (Refer to Page 8)

# **Gas Line Installation**



When purging the gas line, the front glass must be removed.

If gas piping from the source to the heater location has not been accomplished, install the required pipe. Consult local plumbing code to assure proper pipe size.

The gas pipeline can be brought in through the rear or the base of the heater.

**NOTE:** The gas line connection can be made of either properly tinned 3/8" copper tubing, 3/8" rigid pipe or an approved flex connector then reduced to 3/8" to the heater. Some municipalities have additional local codes, it is always best to consult your local authority and the CSA- B149.1 installation code.

**U.S. Installations** consult the current National Fuel Gas Code, ANSI Z223.1/NFPA 54.

The gas control inlet is 3/8" N.P.T. therefore the 1/2" rigid gas line must be reduced to 3/8" N.P.T. A typical installation layout for rigid pipe is shown in Figure 4.



Always check for gas leaks with a mild soap and water solution. Do not use an open flame for leak testing.

The gas control is equipped with a captured screw type pressure test point, therefore it is not necessary to provide a 1/8" test point up stream of the control.

When using copper or flex connector, use only approved fittings. **Always provide a union** when using black iron pipe so the gas line can be easily disconnected for burner or fan servicing. See gas specifications for pressure details and ratings.

**NOTE:** If flex connector is used, it must be kept inside of the heater.



Fig. 4 Typical gas line installation.

# Gas Supply Pressures

This heater must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure equal to or less than 1/2 psig (3.45kPa).

The heater and its individual shut-off valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psig (3.45kPa).

# Installation of Remote Switch for RN/RP Gas Valves

- 1. Thread wire through gas inlet opening on the right side of fireplace. Do not cut wire or insulation on metal edges.
- 2. Slide switch assembly from the back, between subframe and trim, then fasten the screw. (Fig. 5)
- 3. For left side installation reverse switch position in bracket and repeat Step 2. (Fig. 6)
- 4. Connect wiring to gas valve (Fig. 7a,b) and switch.







Fig. 6 Left side switch installation.







Fig. 7b ON/OFF switch wiring.



CAUTION: Do not wire millivolt remote wall switch for gas fireplace to a 120 V power supply.

# Adjustment of Leveling Bar (If Required)

- 1. Determine height of adjustment.
- 2. Loosen the four (4) screws. (Fig. 8)
- 3. Set bar at proper height and tighten the screws.
- 4. Add the two (2) extra screws to prevent any movement.
- **NOTE:** Leveling bar only applies to A132.



### Fig. 8 Adjust leveling bar on A132 only.

# **Venting Instructions**

### **Canadian Installations:**

The venting system must be installed in accordance with the current CSA-B149.1 installation code, and the authority having jurisdiction.

### **U.S.A. Installations:**

The venting system must be installed in accordance with the current National Fuel Gas Code, ANSI Z223.1/ NFPA 54.

Minimum clearances to combustible materials is 1" (25 mm) for B Vent (use of single wall vent is not allowed).

As with any natural draft appliances, the vent cap must always extend a minimum of 2' (610 mm) above any structure within a 10' (3 m) horizontal plane. (Fig. 9)

A minimum 12' (3.7 m) vent height is required to effectively vent this fireplace.



Fig. 9 Example of the 2', 3', 10' rule.

# Venting and Installation



Installer must attach red warning label to fireplace.

# WARNING

This fireplace has been converted for use with gas only and cannot be used for burning wood or solid fuels unless all original parts have been replaced and the fireplace has been re-approved by the authority having jurisdiction.



Cutting any sheet metal parts of the fireplace, in which the gas fireplace insert is to be installed, is prohibited.

Ensure there are no obstructions to side air passages of decorative trim once installed on insert.

# WARNING

Some factory built fireplaces have air passages on face of fireplace for zero clearance capabilities. All trim kits are designed so as to allow airflow to these passages. Under no circumstances should these passages be blocked.

- 1. Gas inserts are designed for recessed installations into solid fuel masonry or factory built noncombustible fireplaces that have been installed in accordance with the National, Provincial, State and local building codes.
- Measure for minimum fireplace opening requirement on Page 4 of this installation manual. (If firebrick [refractory] is removed from a factory built fireplace in order to gain minimum gas fireplace insert opening requirements, a minimum of 1/4" (6 mm) air space is required between the gas insert fireplace's outer casing and the inner wall of the factory built fireplace).
- 3. To assure top performance, safety and efficiency, all inserts must be installed with an approved 4" diameter flue liner, with exception of A125, which should be installed with an approved 3" liner, as per CSA-B.149 or National Fuel Code ANSI Z223/NFPA 54.
- 4. Flue damper must be fully blocked in the open position or removed for installation.
- 5. The chimney must be clean and in good working order and constructed of noncombustible materials.
- 6. Make sure that all chimney cleanouts fit properly so air cannot leak into the chimney.
- 7. Glass door, screen kits and log grate may be removed for installation of insert into factory built fireplace.
- 8. Install the insert without the trim frame and make all gas, venting and electrical connections.
- 9. Install decorative trim frame. Please refer to Frame Assembly and Mounting instructions In this manual.

# **Common Flue Installations**

In some areas it is possible to vent more than one gas fireplace into the same flue. You must ensure the flue being shared has the proper capacity to handle both fireplaces. Check installation codes for venting capacity information.

As always it is best to check with the authority having jurisdiction prior to commencement of the installation.

# Liner Installation

Insert liner from top of chimney through the damper opening and attach to 3" flue collar (for A125); 4" flue collar (for A132). For best results use three (3) sheet metal screws and a hose clamp.

For natural draft inserts, packing fibreglass insulation around the liner in the damper area will isolate the fireplace cavity from the chimney and prevent drafts and noises during operation.

In case the fireplace opening is only minimum height (17½" for A125) (20" for A132) and access from the front is not possible, remove the flue collar plate - unscrew and slide out from the back of the unit. Now attach the liner to the flue collar, lift up and simply slide flue collar plate back onto the unit top. It is important the plate is completely inserted and the front screw is fastened again in order to line up the flue outlet and the liner properly. (Fig. 10)



If fireplace lintel is wider than 8" (203 mm), the height of the fireplace opening must be 25" (635 mm) to allow for a 90° offset elbow to be installed.



Fig. 10 Remove flue collar plate and attach to flue collar.

# Draft Relief Opening

This insert is equipped with a draft-relief opening which receives its dilution air supply through the opening behind the louvres. These openings must not be obstructed or altered in any way. (Fig. 11)

### Test Chimney Draw

A "Chimney Draw" test must be made before the installation is complete.

- 1. Close all doors and windows in the home and start exhaust fans in the kitchen and bathroom.
- 2. Light unit and operate for 5 minutes.
- Hold an ignited match or cigarette in front of the unit. Refer to Figure 11 for the location of the draft hood opening.
- 4. Check to make sure smoke from the match or cigarette is drawn into the fireplace. If it is not, turn the unit off and check for causes creating the lack of adequate draft.



Fig. 11 Hold an ignited match in front of fireplace.

# Vent Safety System

These inserts are equipped with a vent safety shut down switch. This switch is factory installed, wired and tested. Check and make sure the switch and wires are in the proper position. The safety switch is heat activated and wired in series with the pilot system. (Fig. 12)



### Fig. 12 Vent safety switch.



Operation of this fireplace when not connected to a properly installed and maintained venting system or tampering with the vent safety shutoff system can result in carbon monoxide (CO) poisoning and possibly death.

# Fan Kit Installation

115 Volt, 60 Hz. 56W

The fan kit includes the following: fan, temperature sensor, speed control and a 6 ft. cord. The following explains how to start and set the fan for automatic operation.

- 1. Plug in the electrical cord.
- 2. Start gas fire see lighting procedures.
- 3. Turn on fan speed control.
- 4. Wait until the unit has warmed up sufficiently to activate the temperature sensor.
- 5. Once fan starts, adjust speed control to desired fan speed. The fan will now automatically come on every time the fireplace is in operation. Should the fan not be needed simply turn off the speed control.



The appliance, when installed must be electrically connected and grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code.



For U.S.A. installations, follow local codes and the national electrical code, ANSI/ NFPA No. 70.



Should this fan require servicing, the power supply must be disconnected. For rewiring of any replacement components refer to Figures 13 & 14.

# **Fan Removal Instructions**

- 1. Turn off gas and electricity.
- 2. Remove the front glass.
- 3. Remove the logs.
- 4. Remove burner assembly and rear log support plate.
- 5. Remove the fan mounting nuts (2). (Fig. 13)
- 6. Slip off the electrical connector at the motor.
- 7. Lift out the fan.
- 8. To reinstall, reverse procedure.





Fig. 14 Wiring diagram RN/RP.

# **Operating Instructions**

# **General Glass Information**



Only ceramic glass approved by CFM Corporation may be used for replacement on this unit.

- 1. The use of substitute glass will void all product warranties.
- 2. Care must be taken to avoid breakage of the glass.
- 3. Under no circumstances should this appliance be operated without glass properly installed, or with any cracked or broken glass. Replacement of any glass assembly as supplied by the manufacturer should be done by a licensed qualified service person.





Fig. 15 Louvre removal.

# **Glass Cleaning**

It will be necessary to clean the glass periodically. During start-up, condensation, which is normal, forms on the inside of the glass and causes lint, dust and other airborne particles to cling to the glass surface. Also initial paint curing may deposit a slight film on the glass. It is therefore recommended the glass be cleaned two or three times with a non-ammonia household cleaner and warm water (we recommend gas fireplace glass cleaner). After that the glass should be cleaned two or three times during each heating season depending on the circumstances present.



Clean glass after first two weeks of operation.

# Glass Frame Removal

- Remove the top louvre. (Refer to "Louvre Removal" section)
- 2. Open access door.
- 3. Remove two (2) machine screws from the bottom of glass frame. (Fig. 16)
- 4. Lift up and unhook glass frame at the top.



Before remounting glass frame, brass trim must be installed. Refer to "Frame Mounting" section.





# Installation of Logs and Ember Material

Refer to Figures 17 & 18

- 1. Remove front glass. (Refer to "Glass Removal" section)
- 2. Remove logs from packaging.
- 3. Place left rear log (N15 or N17) by using the log's bottom holes to locate it into the two pin studs located on the left side of the rear log support.
- 4. Place right rear log (N16 or N18) by using the log's bottom holes to locate it into the two pin studs located on the right side of the rear log support.
- Place front right log (N14 or N20) onto locator notches. Ensure the log is securely in place.
- 6. A125: Place front left log (N13) onto locator. Ensure the log is securely in place.

A132: Place front left log (N19) against the back of the left burner heat shield and the front edges of the log should be flat against the front deflector.

7. Place ember material on to the front area of the burner.

# Top logs must be placed properly into notches.



counterclockwise

to decrease

flame height

Fig. 20 Flame adjustment knob for Honeywell Valve.

For fireplaces equipped with HI/LO valves, flame adjustment is accomplished by rotating the HI/LO adjustment knob located near the center of the gas control. (Figs. 19 or 20)

Turn clockwise

to increase

flame height

# **Flame Characteristics**

It is important to periodically perform a visual check of the pilot and the burner flames. Compare them to the Figure 21 and Figure 22 or 23. If any of the flames appear abnormal call a service person.



Fig. 21 Correct pilot flame appearance.

# **First Firing**

Upon completing the gas line connection, a small amount of air will be in the lines. When first lighting unit with pilot light, it will take a few minutes to purge themselves of this air. Once the purging is complete, the pilot and burner will light and operate as indicated in the instruction manual. Subsequent lightings of the heater will not require such purging.

When lit for the first time, the appliance will emit a slight odor for awhile. This is due to paint and lubricants used in the manufacturing process. After each lighting, vapor may condense and fog the glass; this moisture disappears within a few minutes of burning.





# Lighting and Operating Instructions

# WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This heater has a pilot which must be lit manually. When lighting the pilot follow these instructions exactly.
- B. BEFORE LIGHTING smell all around the heater area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

# WHAT TO DO IF YOU SMELL GAS

- Do not try to light any fireplace
- Do not touch any electric switch
- Do not use any phone in your building
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's

### instructions.

- If you cannot reach your gas supplier, call the Fire Department
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, do not try to repair it, call a qualified service technician. Applying force or any attempted repair may result in a fire or explosion.
- D. Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect the heater and to replace any part of the control system and any gas control which has been under water.

# **Lighting Instructions**

- 1. **STOP!** Read the safety information above.
- 2. Turn off all electrical power to the fireplace.
- For MN/MP/TN/TP appliances ONLY, go on to Step 4. For RN/RP appliances turn the On/Off switch to "OFF" position or set thermostat to lowest level.
- 4. Open control access panel.
- 5. Push in gas control knob slightly and turn clockwise to "**OFF**".



- Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information above. If you do not smell gas, go to the next step.
- 7. Remove glass door before lighting pilot. (See Glass Frame Removal section).
- 8. Visibly locate pilot by the main burner.
- Turn knob on gas control counterclockwise
   to "PILOT".

 Push the control knob all the way in and hold. Immediately light the pilot by repeatedly depressing the piezo spark ignitor until a flame appears. Continue to hold the control knob in for about one (1) minute after the pilot is lit. Release knob and it will pop back up. Pilot should remain lit. If it goes out, repeat steps 5 through 8.



- If knob does not pop up when released, stop and immediately call your service technician or gas supplier.
- If after several tries, the pilot will not stay lit, turn the gas control knob to " " and call your service technician or gas supplier.
- 11. Replace glass door.
- 12. Turn gas control knob to "ON" position.
- 13. For RN/RP appliances turn the On/Off switch to "**ON**" position or set thermostat to desired setting.
- 14. Turn on all electrical power to the fireplace.

# To Turn Off Gas To Heater

- 1. Turn the On/Off switch to "**OFF**" position or set the thermostat to lowest setting.
- Turn off all electric power to the fireplace if service is to be performed.
- 3. Open control access panel.
- 4. Push in gas control knob slightly and turn clockwise to "OFF". Do not force.
- 5. Close control access panel.

# **Troubleshooting the Gas Control System**

### SIT NOVA 820 Millivolt Valve

NOTE: Before trouble shooting the gas control system, be sure external gas shut off is in the "On" position.

WARNING:	Before doing any ga	s control service work,	remove glass front.
----------	---------------------	-------------------------	---------------------

SYMPTOM	POSSIBLE CAUSES	CORRECTIVE ACTION
1. Spark ignitor will not light	A. Defective or misaligned electrode at pilot.	Using a match, light pilot. If pilot lights, turn off pilot and push the red button again. If pilot will not light - check gap at electrode and pilot-should be 1/8" to have a strong spark.
	B. Defective ignitor (Push Button)	Push Piezo Ignitor Button. Check for spark at electrode and pilot. If no spark to pilot, and elec trode wire is properly connected, replace ignitor.
<ol> <li>Pilot will not stay lit after carefully following lighting instructions.</li> </ol>	<ul> <li>A. Defective pilot generator (thermocouple), remote wall switch.</li> </ul>	Check pilot flame. Must impinge on thermo couple/thermopile. Note: this pilot burner assem bly utilizes both-a thermocouple and a thermopile. The thermocouple operates the main valve operation (On and Off). Clean and or adjust pilot for maximum flame impingement on thermopile and thermocouple.
	B. Defective automatic valve	Turn valve knob to "Pilot". Maintain flow to pilot; milivolt meter should read greater than 10 mV. If the reading is okay and the pilot does not stay on, replace the gas valve. Note: An interrupter block (not supplied) must be used to conduct this test.
3. Pilot burning, no gas to main burner	A. Wall switch or wires defective	Check wall switch and wires for proper connec tions. Jumper wire accross terminals at wall switch, if burner comes on, replace defective wall switch. If okay, jumper wires across wall switch wires at valve, if burner comes on, wires are faulty or connections are bad.
	B. Thermopile may not be generating sufficient millivoltage.	<ol> <li>Be sure wire connections from thermopile at gas valve terminals are tight and thermopile is fully inserted into pilot bracket.</li> <li>One of the wall switch wires may be grounded. Remove wall switch wires from valve terminals if pilot now stays lit, trace wall switch wiring for ground. May be grounded to fireplace or gas supply.</li> <li>Check thermopile with millivolt meter. Take reading at thermopile terminals of gas valve. Should read 250-300 millivolts (minimum 150) while holding valve knob depressed in pilot position and wall switch "Off". Replace faulty thermopile if reading is below specified minimum.</li> </ol>
	C. Plugged burner orifice.	Check burner orifices for debris and remove.
	D. Defective automatic valve operator.	Turn valve knob to "On", place wall switch to "On" millivolt meter should read greater than 100 mV. If the reading is okay and the burner does not come on, replace the gas valve.
<ol> <li>Frequent pilot outage problem.</li> </ol>	A. Pilot flame may be too low or blowing (high) causing the pilot safety to drop out.	Clean and/or adjust pilot flame for maximum flame impingement on thermopile and thermocouple.
	B. Possible blockage of the vent terminal.	Check the vent terminal for blockage (recycling the flue gases)

# **Troubleshooting the Gas Control System**

# Honeywell Millivolt Valve



# Maintenance

### **Burner and Burner Compartment**

It is important to keep the burner and the burner compartment clean. At least once per year the logs and lava rock/ember material should be removed and the burner compartment vacuumed and wiped out. Remove and replace the logs as per the instructions in this manual.

Always handle the logs with care as they are fragile and may also be hot if the fireplace has been in use.

### **Fan Assembly**

The fan unit requires periodic cleaning. At least once per month in the operating season, open the lower louvre panels and wipe or vacuum the area around the fan to remove any build up of dust or lint.

# Cleaning the Standing Pilot Control System

The burner and control system consists of:

- main burner
   pilot burner
- gas orifice
   thermopile
- · combination millivolt gas valve

Most of these components may require only an occasional checkup and cleaning and some may require adjustment. If repair is necessary, it should be performed by a qualified technician. In order to properly clean the burner and pilot assembly, turn off the gas to the unit, remove the window frame panel and logs exposing the burner and pilot assembly. Clean all foreign materials from the top of the burner. Check to make sure that burner parts are clean. Visually inspect pilot. Brush or blow away any dust or lint accumulation. If pilot orifice is plugged, disassembly may be required to remove any foreign material from the orifice or tubing.

To obtain proper operation, it is imperative the pilot and burner's flame characteristics are steady, not lifting or floating.

Typically, the top 1/8" of the thermopile should be engulfed in the pilot flame. (Page 13, Fig. 25)

### **Brass Cleaning**

Clean the brass trim with a soft clean cloth, slightly dampened with lemon oil and buff with a soft dry cloth. Do not use brass polish or household cleaners as these products will damage the trim. Lemon oil can be obtained at supermarkets or hardware stores.



CFM Corporation reserves the right to make changes in design, materials, specifications, prices and discontinue colors and products at any time, without notice.

# A125, A132 Gas Insert

Ref.	Description	A125	A132
1.	Log Set Complete	10002906	10002916
1a.	Log Front Left	N13	N19
1b.	Log Front Right	N14	N20
1c.	Log Rear Left	N15	N17
1d.	Log Rear Right	N16	N18
2.	Ember Material (package)	51915	51915
3.	Lava Rock (package)	10001454	10001454
4.	Burner Housing w/Tiles (Nat. or Propane)	10002675	10002897
5.	Ceramic Tile (single)	57803	57803
6a.	Orifice Front Burner - Nat.	See Rating Plate for Orifice Size	
6b.	Orifice Front Burner - Prop.	See Rating Plate for Orifice Size	
7a.	Orifice Main Burner - Nat.	See Rating Plate for Orifice Size	
7b.	Orifice Main Burner - Prop.	See Rating Plate for Orifice Size	
8a.	Orifice Pilot SIT Top Convertible - Nat.	10002268	10002268
8b.	Orifice Pilot SIT Top Convertible - Prop.	10002269	10002269

# A125, A132 Gas Insert

Ref.	Description	A125	A132
9a.	Orifice Pilot PSE - Nat.	10001822	10001822
9b.	Orifice Pilot PSE - Prop.	10001823	10001823
10a.	Pilot Assembly SIT Top Convertible - Nat.	10002389	10002389
10b.	Pilot Assembly SIT Top Convertible - Prop.	10002390	10002390
11a.	Pilot Assembly PSE - Nat.	10001739	10001739
11b.	Pilot Assembly PSE - Prop.	10001740	10001740
12.	Pilot SIT Top Convertible	10002266	10002266
13.	Pilot w/Ignitor and Cable PSE	10001824	10001824
14.	Pilot Tubing w/Fittings	10001296	10001296
15.	Manifold Tubing w/Fittings	57318	57318
16.	Thermocouple w/Interrupter SIT	54912	54912
17.	Thermocouple w/Interrupter PSE	10001828	10001828
18.	Thermopile	51827	51827
19.	Eletrode Ignitor w/Cable SIT	10001297	10001297
20.	Ignitor Piezo SIT	52464	52464
21.	Ignitor Piezo Honeywell	20000062	20000062
22a.	Valve SIT 820 - Nat.	52677	52677
22b.	Valve SIT 820 - Prop.	52678	52678
23a.	Valve Honeywell - Nat.	10001782	10001782
23b.	Valve Honeywell - Prop.	10001759	10001759
24.	Fan w/Bracket	54103	54103
25.	Electrical Cord (6 ft.)	51865	51865
26.	FanTemperature Sensor	51704	51704
27.	Speed Control	51738	51738
28.	Speed Control Knob	51882	51882
29.	Glass w/Gasket	10002869	10002871
30.	Gasket Glass	57316	57316
31.	Frame Window	54455	57914
32.	Remote Switch	53606	53606
33.	Remote Wire Harness w/Terminals	10002582	10002582
34.	Vent Safety Switch	51866	51866
35.	Vent Safety Switch Wiring Harness	10003033	10003033
36.	Ceramic Refractory Kit (not shown)	JT2TB0	KT2TB0

# **Optional Accessories**

# **Ceramic Refractory**

### Optional for A125 and A132

### **Model Description**

RHE25CR Ceramic Firebox Liner

- 1. Remove front glass (Refer to Glass Frame Removal section)
- 2. Remove logs from unit.



3. Remove refractory from packaging.

Refractory are fragile and must be handled with care. Where at all possible, two hands should be used when handling.

- 4. Take center refractory and tilt so bottom edge slides into support angle in back of fireplace.
- 5. Now press center refractory to back side of fireplace and hold in place.
- 6. Take left or right refractory and align it so leading edge faces outward. Place refractory in fireplace side and slide it back to support center refractory.
- 7. Install metallic piece in the leading edge (A132 only).
- 8. Repeat Step 6 and 7 for remaining side refractory.

### When side refractory is installed correctly, the center refractory will be supported by the side refractory.

9. Fasten top tab supports against refractory to hold sides in place.



Fig. 24 Ceramic refractory.

# Zero Clearance Kit

For installations other than in existing woodburning fireplaces such as new construction or renovation projects, a Zero Clearance Kit must be used. The HEZC enables these inserts to be installed in combustible environments. It is recommended that an Air Kit (AKZC) be installed whenever using a Zero Clearance Kit. Consideration must be given to the dimensions of the Zero Clearance Kit and the requirements of the Air Kit when planning out the installation. Follow the instructions supplied with the Zero Clearance Kit carefully for proper installation.

### **Remote Controls**

Optional remote control units are available to control different functions of the appliance.

Model	Function(s) Controlled
RC1	ON/OFF
RC2	ON/OFF and Temperature
IMTFK	Wall mounted thermostat control

# A Trim Options for A125

A1 RHE25SSP, RHE25LP

### **Trim Assembly**

### RHE25SSP

- 1. Install trim channels (left and right sides). Use two screws to assemble each piece.
- 2. Slide on the trim top channel and fasten it from the back side.
- 3. Install the trim top deflector using two screws.
- 4. Remove ALL plastic protective covering from brass trim.



Fig. 25 Trim top deflector. HE25LP

- 1. To install the kit you do not have to remove any piece of brass, you just add the external pieces.
- 2. Remove the frame trim from the unit if it is already installed.
- 3. Install trim channels (left and right sides) by removing the two screws that hold the side brass trim and put them back to hold both parts.
- 4. Slide on the trim top channel and fasten it from the back side.

- 5. Remove the two screws that hold the top brass trim.
- 6. Install the two brackets to the studs in the bottom of the top channel. Use the nuts supplied with top trim channel.



A flat louvre kit OR a bay window kit need to be chosen to complete the installation.



CFM Corporation reserves the right to make changes in design, materials, specifications, prices and discontinue colors and products at any time, without notice.

### IMPORTANT: Only trim panel assemblies approved by CFM Corporation can be used on these products.

ALL repair parts will be available from your local dealer.

When ordering, always give the following information: Model and serial number, part description with finish and part number.

Key	Description	RHE25SSP	HE25LP <sup>(1)</sup>
1	Trim Frame Black	10001939	-
2	Trim Top Deflector	55099	-
3	Trim Top Channel <sup>(1)</sup>	55077	-
4	Trim Side Channel	55096	-
5	Trim Top Channel	-	55097
6	Trim Side Channel	-	55080
7	Fasteners Package		
	(Not Shown)	54618	57633

(1) LP trim to be used with SSP trim.

SSP trim dimensions are for openings smaller than  $26\frac{1}{2}$ " H x 38" W (673mm x 965mm).

LP trim dimensions are for openings smaller than 29" H x 41" W (736mm x 1040mm).

# A2 HE25FP Trim

### For use with A125

HE25FP Flat face louvres with polished window brass trim

# **Trim Assembly**

1. Remove the front glass (see "Glass Frame Removal" section).

- 2. Install top and bottom brass trim by using the shortest black screw. (Fig. 26 & 27)
- 3. Install bottom decorative plate by simply sliding it under the unit floor. No fastening is required for this installation. (Fig. 28) Be sure to remove protective cover.
- Install the bottom louvre assembly by fastening the hinges with four screws to the pre-punched holes in the cabinet.
- 5. Re-install the front glass.
- 6. Install the top louvre by using the hooks to hang it in place.



Fig. 26 Install top and bottom brass trim.







Fig. 28 Slide bottom decorative plate under unit floor.



CFM Corporation reserves the right to make changes in design, materials, specifications, prices and discontinue colors and products at any time, without notice.

### IMPORTANT: Only trim panel assemblies approved by CFM Corporation can be used on these products.

ALL repair parts will be available from your local dealer. When ordering, always give the following information: Model and serial number, part description with finish and part number.

Key	Description	HE25FP
1	Trim Window Top/Bottom	55098
2	Trim Bottom Channel	55079
3	Top Louvre Assembly	54603
4	Bottom Louvre Assembly	54604
5	Hinge	52356
6	Fasteners Package (Not Shown)	57916

# A3 HE25BTKP

### For use with A125

HE25BTKP Bay window kit with polished brass trim

Do not remove existing glass with frame.

# **Trim Assembly**

- 1. Reposition controls.
  - a. Remove the fan speed control box. (Fig. 29)
  - b. Attach the fan speed control box to the bracket (Fig. 30) and install the bracket into the cabinet.

### Only for RN/RP VALVE units:

c. Install the control knob extensions onto the appropriate control valve knobs. (Fig. 31)



On units fitted with a Honeywell brand control valve the location of the control knobs and the ignitor button may vary slightly from those shown in Figure 31. The Honeywell extension pieces are visually different in design and are not interchangeable with the RN/RP knobs shown in Figure 31.

- 2. Install the hanging brackets. (Fig. 32)
- 3. Install bracket on each side of the cabinet. Fig. 33)

- 4. Install the ceramic piece inside the bay window.
- 5. Install the bay window by hanging it onto the lower tabs of the hanging brackets. (Fig. 34)
- 6. Install top louvre by engaging the oblong holes with the upper tabs of the hanging brackets. (Fig. 35)
- 7. Install brass trim to the steel frame. (Fig. 36)



Fig. 29 Remove fan control box.



Fig. 30 Attach the control box to the bracket and install bracket into the cabinet.



Fig. 31 Install the knob extensions. (RN/RP models Only)



Fig. 32 Hanging bracket alignment.



Fig. 33 Bracket for HEBTKP.



**Fig. 34** Hang the window grille or the steel frame onto the lower tabs of the hanging brackets.



**Fig. 35** Engage the slots in the upper grille top louvre with the upper tabs of the hanging brackets.



Fig. 36 Attach magnets and brass trim to the steel frame.

# HE25BTKP Replacement Parts



CFM Corporation reserves the right to make changes in design, materials, specifications, prices and discontinue colors and products at any time, without notice.

### IMPORTANT: Only trim panel assemblies approved by CFM Corporation can be used on these products.

ALL repair parts will be available from your local dealer. When ordering, always give the following information: Model and serial number, part description with finish and part number.

Key	Description	HE25BTKP
1	Trim Window Top & Bottom	
	(w/magnets)	10000779
2	Top Louvre Assembly	10000780
3	Bottom Louvre Assembly	10000787
4	Control Door	10000786
5	Hinge	52356
6	Glass Side	10000388
7	Glass Front	10000389
8	Ceramic Refractory Bay	10000529
9	Extension Knob On/Off	
	(only for RN/RP valves)	55163
10	Extension Knob Hi/Lo	
	(only for RN/RP valves)	55162
11	Bracket Hanging Bay Window	1409129
12	Bracket Extension Rheostat	1409146
13	Bracket Mounting Bay Window	57877
14	Hardware Package (Not Shown)	10000530
15	Extension Knob Hi/Lo	
	(Honeywell Valve)	2000006
16	Extension Knob On/Off	
	(Honeywell Valve)	2000007
17	Extension Knob Piezo Ignitor	
	(Honeywell Valve)	20001427

# A4 Riser Kits

### For use with A125

- 1. Install the unit according to Homeowner's Manual.
- 2. Install the trim according to Installation Instructions.
- 3. Remove the two (2) screws at the bottom of the trim.
- 4. Install the riser at the bottom of the trim. (Fig. 37)
- Fasten the trim with the same two (2) screws removed in Step 3.

### **Riser Trim Dimensions**

	Length - A	Height - B	Depth - C
RHE25R1-Riser 1"	38.3" (973mm)	1" (25.6mm)	2.86" (72.8mm)
RHE25R-2Riser 2"	38.3" (973mm)	2" (50.9mm)	2.89" (73.6mm)
RHE25R5-Riser 5"	38.3" (973mm)	5" (127.9mm)	2.86" (72.8mm)



Fig. 37 RHEBSL, RHEBXL trim kit.

B Trim Options for A132

B1 RHESS, RHESL, RHESSD, RHESLD, & RHESXL Trims

### For use with A132

# Frame Assembly

# RHESS, RHESL, RHESSD, RHESLD and RHESXL

- 1. Lay trim top facing and trim side facings, face down on to an even surface such as a table or floor. Be sure not to scratch the painted surfaces.
- 2. Install the nuts and bolts. (Fig. 38)

# **Trim Assembly**

### RHESS, RHESL and RHESXL (Fig. 39)

- Install trim channels (left and right sides). Use two (2) screws to assemble each piece.
- 2. Slide on the trim top channel and fasten it from the back side.





- 3. Install the trim top deflector and use two (2) screws to fasten it. (Fig. 39 & 40)
- Remove ALL plastic protective covering from brass trim.







### Fig. 40 Trim top deflector.

### RHESSD and RHESLD (Fig. 41)

- Install trim channels (left and right sides). Use two (2) screws to assemble each piece.
- 2. Peel off plastic protective covering from top edges of the inner sides where they will be covered by the inner top trim facing.
- 3. Place the trim facing inner top in place (do not fasten it yet). Peel off the plastic protective covering from the bottom edge.

- 4. Install the trim top deflector and fasten it (will hold the inner top piece). Use two (2) screws to assemble them.
- Install trim channels (left and right sides). Use two (2) screws to assemble each piece.
- 6. Slide on the trim top channel and fasten it from the back side.
- 7. Remove **ALL** plastic protective covering from brass trim.



Fig. 41 RHESSD and RHESLD trim assembly.



A flat louvre kit OR a bay window kit need to be chosen to complete the installation.

# Frame Mounting General Information

The Decorative Front Frame should be installed last after all other work, such as gas connections, venting, etc., has been completed and thoroughly checked and tested for operation, leaks and proper installation requirements.

Fit decorative frame to the fireplace and fasten. (Fig. 42)



Fig. 42 Frame mounting.



Plastic on the trim must be removed before mounting onto the fireplace.



Glass must be tightly pressed against the front of the frame in order to prevent screws from damaging glass edges.

# RHESS, RHESL, RHESSD, RHESLD, RHESXL Trim Replacement Parts



# IMPORTANT: Only trim panel assemblies approved by CFM Corporation can be used on these products.

ALL repair parts will be available from your local dealer.

When ordering, always give the following information: Model and serial number, part description with finish and part number.

CFM Corporation reserves the right to make changes in design, materials, specifications, prices and discontinue colors and products at any time, without notice.

Key	Description	RHESS <sup>(2)</sup>	RHESL <sup>(3)</sup>	RHESSD <sup>(3)</sup>	RHESLD <sup>(3)</sup>	RHESXL <sup>(4)</sup>
1	Trim Frame Top, Flat Black	57929	57932	57929	57932	57935
2	Trim Frame Left, Flat Black	57927	57930	57927	57930	57933
3	Trim Frame Right, Flat Black	57928	57931	57928	57931	57934
4	Trim Top Deflector <sup>(1)</sup>	17634	17634	17634	17634	17634
5	Trim Top Channel <sup>(1)</sup>	50586	50587	17611	17612	52787
6	Trim Side Channel Left <sup>(1)</sup>	50589	50590	17623	17624	52788
7	Trim Facing Inner Top <sup>(1)</sup>	-	-	17609	17610	-
8	Trim Facing Inner Left <sup>(1)</sup>	-	-	17620	17619	-
9	Trim Facing Inner Right <sup>(1)</sup>	-	-	17622	17621	-
10	Fasteners Package (Not Shown)	55043	55043	55043	55043	55043

(1) Specify Finish (Antique or Polished Brass)

(2) SS and SSD trim dimensions are for openings smaller than 261/2"H x 38" W (673mm x 965mm)

(3) SL and SLD trim dimensions are for openings smaller than 29"H x 41" W (736mm x 1040mm)

(4) SXL trim dimensions are for openings smaller than 32"H x 43" W (813mm x 1092mm)

FP1264

# A4 Riser Kits

### For use with A125

- 1. Install the unit according to Homeowner's Manual.
- 2. Install the trim according to Installation Instructions.
- 3. Remove the two (2) screws at the bottom of the trim.
- 4. Install the riser at the bottom of the trim. (Fig. 56)
- 5. Fasten the trim with the same two (2) screws removed in Step 3.

### **Riser Trim Dimensions**

	Length - A	Height - B	Depth - C
RHE25R1-Riser 1"	42" (1067 mm)	1" (25 mm)	2.55" (64.8 mm)
RHE25R-2Riser 2"	42" (1067 mm)	2" (51 mm)	2.58" (65.6 mm)
RHE25R5-Riser 5"	42" (1067 mm)	5" (128 mm)	2.58" (65.6 mm)

**NOTE:** The riser kit should only be used with the RHEBSL and RHEBXL trim.

# **B6 Arch Door Kit**

HEADKA - Antique Brass Arch Door HEADKP - Polished Brass Arch Door



Fig. 56 RHEBSL, RHEBXL trim kit.

### PRODUCT COVERED BY THIS WARRANTY

All Vermont Castings gas stoves, gas inserts, and gas fireplaces, and all Majestic brand gas fireplaces equipped with an Insta-Flame Ceramic Burner, or standard steel tube burner.

#### **BASIC WARRANTY**

CFM Corporation (hereinafter referred to collectively as the Company) warrants that your new Vermont Castings or Majestic Gas Fireplace/ Stove is free from manufacturing and material defects for a period of one year from the date of purchase, subject to the following conditions and limitations.

#### EXTENDED LIFETIME WARRANTY

The heat exchanger, where applicable, and combustion chamber of every Vermont Castings or Majestic gas product is warranted for life against through wall perforation. All appliances equipped with an Insta-Flame Ceramic Burner have limited lifetime coverage on the ceramic burner plaque. Warrantees are made to the original owner subject to proof of purchase and the conditions and limitations listed on this Warranty Document

#### **COMPONENT WARRANTY**

CAST IRON: All external and internal cast iron parts are warranted for a period of three years.

Note: On porcelain enamel finished external parts and accessories The Company offers no Warranty on chipping of enamel surfaces. Inspect all product prior to accepting it for any damage to the enamel.

The salt air environment of coastal areas or a high humidity environment can be corrosive to the porcelain enamel finish. These conditions can cause rusting of the cast iron beneath the porcelain enamel finish, which will cause the finish to flake off.

Dye lot variations with replacement parts and/or accessories can occur and are not covered by warranty.

GLASS DOORS: Glass doors are covered for a period of one year. Glass doors are not warranted for breakage due to misuse or accident. Glass doors are not covered for discoloration or burned in stains due to environmental issues, or improper cleaning and maintenance.

BRASS PLATED PARTS AND ACCESSORIES: Brass parts should be cleaned with Lemon oil only. Brass cleaners cannot be used. Mortar mix and masonry cleaners may corrode the brass finish. The Company will not be responsible for, nor will it warrant any brass parts which are damaged by external chemicals or down draft conditions.

GAS VALVES: Gas valves are covered for a period of one year

ELECTRONIC AND MECHANICAL COMPONENTS: Electronic and mechanical components of the burner assembly are covered for one year. All steel tube burners are warranted for one year.

ACCESSORIES: Unless otherwise noted all components and CFM Corporation company supplied accessories are covered for a period of one year.

#### CONDITIONS AND LIMITATIONS

- This Vermont Castings or Majestic product must be installed or serviced by a qualified installer, preferably NFI or WETT (Canada) certified, as prescribed by the local jurisdiction. It must be installed and operated at all times in accordance with the Installation and Operating instructions furnished with the product. Any alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
- This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the Company.
- The customer must pay for any Authorized Dealer in-home travel fees or service charges for in-home repair work. It is the dealers option whether the repair work will be done in the customer's home or in the dealer's shop.
- If upon inspection, the damage is found to be the fault of the manufacturer, repairs will be authorized at no charge to the customer parts and/or labor.

- Any part and/or component replaced under the provisions of this warranty is covered for six months or the remainder of the original warranty, whichever is longest.
- This warranty is limited to the repair of or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the Company's inspection.
- The company may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s)
- Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the Company assume responsibility for same. Further, the Company will not be responsible for any incidental, indirect, or consequential damages except as provided by law.
- SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATIONS OF INCIDENTAL AND CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOUR CIRCUMSTANCES. THIS WARRANTY GIVES YOU SPECIFIC RIGHTSAND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.
- All other warranties-expressed or implied- with respect to the product, its components and accessories, or any obligations/liabilities on the part of the Company are hereby expressly excluded.
- The Company neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of this Vermont Castings or Majestic product
- The warranties as outlined within this document do not apply to chimney components or other non CFM Corporation accessories used in conjunction with the installation of this product ...
- Damage to the unit while in transit is not covered by this warranty but is subject to claim against the common carrier. Contact the dealer from whom you purchased your fireplace/stove (do not operate the appliance as this might negate the ability to process the claim with the carrier).
- The Company will not be responsible for:
  - a) Down drafts or spillage caused by environmental conditions such as near-by trees, buildings, roof tops, hills, or mountains.
  - Inadequate ventilation or negative air pressure caused by b) mechanical systems such as furnaces, fans, clothes dryers, etc.
- This warranty is void if:
  - a) The fireplace has been operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals.
  - The fireplace has been subjected to prolonged periods of dampness b) or condensation
  - Any damages to the fireplace, combustion chamber, heat C) exchanger or other components due to water, or weather damage, which is the result of but not limited to, improper chimney/venting installation
  - d) Any alteration, willful abuse, accident, or misuse of the product has occurred.

### IF WARRANTY SERVICE IS NEEDED...

- 1) Contact your supplier. Make sure you have your warranty, your sales receipt, and the model/serial number of your CFM Corporation product.
- 2) DO NOT ATTEMPT TO DO ANY SERVICE WORK YOURSELF.



We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

# **CFM** Corporation

2695 Meadowvale Blvd. • Mississauga, Ontario, Canada L5N 8A3 800-668-5323 • www.cfmcorp.com