

# Tanzanite 120

# **TELEPHONE WITH KEY LOCK**



**USER MANUAL** 

862-02754

# **PRECAUTIONS**

Do not expose the telephone to direct sunlight or moisture.

Do not use the telephone in the bathroom.

Do not use the telephone outdoors.

Do not use the telephone during a lightning storm.

Do not install the telephone near open fires, heating appliances, air conditions, etc.

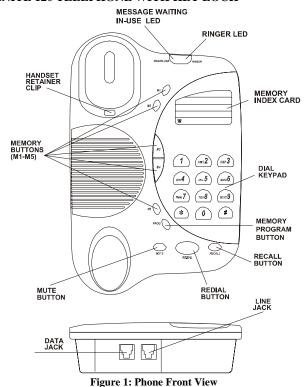
Do not drop the telephone or handle it roughly.

Do not allow magnetic objects to come into contact with the telephone receiver.

Do not use strong or abrasive cleaning agents to clean the telephone.

Use a soft damp cloth to clean the telephone.

# TANZANITE 120 TELEPHONE WITH KEY LOCK



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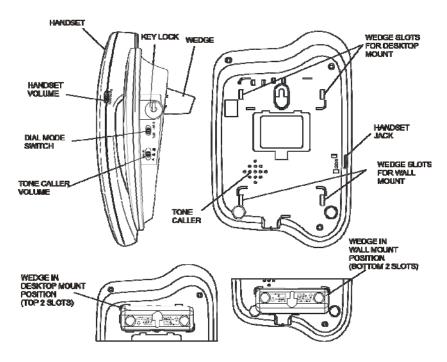


Figure 2: Phone Base

The Tanzanite 120 telephone with its high-tech design and modular handset and cord, offers a range of advanced technological features.

The Speed Dial facility allows you to store up to 5 telephone numbers (of up to 16 digits each). The numbers are stored in the "one touch" memory locations M1 to M5.

The Last Number Redial memory can store and display the last number (up to 32 digits) dialled via the keypad.

The telephone handset is hearing aid compatible. Refer to your hearing aid user manual for the operation of this facility.

The telephone was designed to operate in Tone and in Pulse dialing modes.

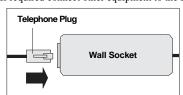
# 1. EQUIPMENT SUPPLIED

One Tanzanite 120 Phone
One Tanzanite 120 Handset
One Line cord
One Handset Curly Cord
2 x Keys - Keylock
Comprehensive User Guide

# 2. INSTALLING THE TELEPHONE

To connect the telephone line

Plug one end of the line cord into the LINE jack on the telephone and the other end into the wall socket (you will hear a click when the plug is inserted correctly). If required connect other equipment to the DATA jack, e.g. modem.







You will hear dial tone if the telephone is connected correctly. If you do not hear dial tone, check that the telephone plug is inserted correctly.

Depress and release the cradle switch a few times and press any keypad button between 0 and 9. If dial tone disappears, the telephone will operate on your type of exchange. If the dial tone does not disappear then check the dial mode is set to TONE.

# 3. SETTING THE DIAL MODE

The dial mode can be set by using the switch on the right side of the telephone. Set the switch to Tone for use in South Africa.

- Lift the handset
- Listen for dial tone
- Dial any number



If the dial tone disappears, you can leave your telephone set to Tone mode. If the dial tone remains then change the switch position back to pulse mode.

# 4. SETTING THE RINGER VOLUME CONTROL

The ringer volume control has three settings Low, Medium and High and can be set using the slider switch on the right side of the telephone base. Set the switch to the volume level required.



# 5. FEATURES

#### MITTE

Pressing the MUTE key during a call will disconnect the microphone, allowing you to have a private conversation without the other party hearing you. When the mute facility is activated, a beep tone is heard in the receiver.

Pressing MUTE again (or any other button on the keypad) reconnects the microphone allowing you to resume your telephone conversation. Replacing the handset also cancels the mute function. If the telephone is connected behind a PABX, pressing RECALL when Mute is activated will place the other party on hold.

#### REDIAL

Pressing the REDIAL key will automatically redial the last number dialed.

#### RECALI

The RECALL key is used with voice services and PABX systems to transfer, or place calls on hold. Refer to your PABX system manual for the operation of this facility.

#### VISUAL RINGING INDICATOR

The Ringing indicator lamp will light up when the phone is ringing to indicate an incoming call.

## HANDSET VOLUME CONTROL

The handset volume may be adjusted by using the NORM/HIGH switch on the side of the handset. You can set the volume louder by sliding the switch to the HIGH position or softer by sliding the switch to the NORM position.

#### DATA JACK

Next to the LINE jack is a DATA connection. This connection may be used for a second telephone or a modem.

## CHANGING THE DIALING MODE DURING A CALL

If the telephone is set to Pulse mode, you can change to Tone mode during a call by pressing the \* key. This is useful for Home Banking purposes, etc.

## MSG LED

The Telkom Basic Voicemail service must be active for this feature to be operational, ring 10219 for further details. When voicemail is active, the MSG LED flashes to show that you have a new voice mail message. The MSG LED will switch off, a few minutes after you have listened to your messages and gone on-hook.

#### IN-USE LED

The IN-USE LED is on when the telephone is in-use and goes out when you replace the handset.

# 6. MAKING AND ANSWERING CALLS

Lift the handse

Listen for dial tone

1 2 3 4 5 6

Listen for ringing tone



If the number you have dialed is busy or does not exist, you will hear a repeated tone (engaged) or a long continuous tone (number unobtainable). To make calls from a telephone connected to a PABX, consult your system manual. (See Section 10)

## 7. SPEED DIAL

The Speed Dial facility allows you to store up to 5 telephone numbers (of up to 16 digits each). The numbers are stored in the "one touch" memory locations M1 to M5.

If you make a mistake while entering a number, cancel the programming sequence by replacing the handset and start again.

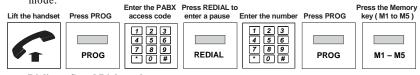
NOTE: During a programming sequence, if a period of 15 seconds or more elapses between each button depression, the sequence is cancelled and you must begin again.

The speed dial number that is currently in the memory location that you have chosen will be overwritten. The numbers programmed in the speed dial memory will be lost if there is no power on the phone for more than 3 minutes. You will then have to re-program the speed dial numbers.



#### Programming a number when connected to a PABX

When connected to a PABX you have to dial an access code to obtain an exchange line. There may be a short delay before the exchange line is available. Thus, when programming a speed dial number from a PABX phone it is usual to enter a "pause" to accommodate this delay. This is done using the REDIAL button's second function which is only available in the programming mode.



# Dialing a Speed Dial number

Dialing from One Touch Memories M1 to M5



# 8. RECALL BUTTON

The RECALL button is used with Voice Services (e.g. TalkPlus) and PABX systems to transfer, place calls on Hold etc. It is also referred to as "R" or FLASH and functions as Time Break Recall (TBR). Refer to your PABX system manual or your TalkPlus manual for the operation of this facility.

## 9. REDIAL BUTTON

Press the REDIAL button in normal mode will automatically redial he last number dialed via the keypad (up to 32 digits).

Lift the handse







## 10. PARALLEL WORKING

If the telephone is connected in parallel (two or more telephones on the same PABX/exchange line) and one of the other telephones is used simultaneously, correct operation cannot be guaranteed. It is, therefore, recommended that only one telephone be used at a time.

# 11. LOCKING AND UNLOCKING THE PHONE

The telephone can be locked to prevent unauthorized use. Use the key provided to lock the phone. You can still receive incoming calls when the phone is locked. Note that when the phone is locked only the memory locations M1-M5 will be able to dial out.



## 12. WALL MOUNTING

The key-slots on the underside of the telephone base can be used to mount the telephone directly onto a wall. The telephone base has a reversible handset retaining clip (see Figure 1 on page 2) for wall mounting. The wedge (see Figure 2 on page 3) should be removed and fitted at the bottom two wedge slots when wall mounting.

- To mount the phone against a wall, you need two screws (not supplied) with heads that fit into the keyhole slots in the bottom of the phone and wedge.
- Remove the wedge from the desk top position by pressing in on both ends to disengage the clips.
- c. On the base, pull out the handset retainer clip (see Figure 1 on page 2), turn it around and place in the opposite direction, so that the clip allows the handset to hang onto the base unit.
- Fit the wedge in wall mounting position so that the narrow end of the screw slot faces upwards.
- e. Drill two holes in the wall 100 mm apart and fit raw plugs if necessary.
- f. Thread a screw into each hole, letting the heads extend about 5 mm from the wall. Place the base on the 2 screws and slide downwards to engage the screws in the narrow portions of the slots.
- g. Connect phone to handset and telephone jack on wall as described in Installing the Telephone on page 4.

# 13. TROUBLESHOOTING CHECKLIST

After following the procedures in this manual, if you experience problems with the operation of your telephone, refer to the checklist below.

Problem	Action	Refer to
No Dial tone	Check that the telephone line cord is connected to the line jack on the phone and the wall socket	Section 2
The telephone rings too loudly/softly	Set the ringer volume	Section 3
Noise on the phone	Check for source of noise (e.g. cellphone, cordless phone, PC, etc). Move phone or source of noise	

# 14. CLEANING THE TELEPHONE

Use a soft damp cloth to lightly wipe the telephone. If the telephone is dirty use a mild detergent on the cloth. Do not use abrasive materials or solvents as these can damage the telephone surface and printing.

# 15. TECHNICAL SPECIFICATION

The telephone complies with ICASA Regulatory Requirements.

Recall: 100ms (typical)

Line Cord Plug: RJ11
Dialing Mode: DTMF and PULSE

NOTE: We reserve the right to make modification to the product to enhance features and functionality. User manual will change accordingly without notification.

# 16. SERVICE ENQUIRIES

For any service or product information queries relating to this telephone, please call our ShareCall number 08602HELPU (0860243578) or visit our website on <a href="https://www.phones4telkom.co.za">www.phones4telkom.co.za</a>.