



GS 001

Owner's Manual & Warranty



B-170 TUSCANY GRANDE



DO NOT RETURN MERCHANDISE DIRECTLY TO YOUR ORIGINAL SELLING STORE.
CALL MSPA AFTER SALES SERVICE CENTER FOR ANY PRODUCT QUESTIONS.
CONTACT US AT info@the-mspa.com

www.the-mspa.com

IMPORTANT SAFETY INSTRUCTIONS

WARNING

For your own safety and that of your equipment, make sure to take the following precautions. Failure to follow warning notices and instruction may result in property damage, serious injury or death. Improper installation or operation will void the warranty

When installation and using this equipment, basic safety precautions should always be followed, including the following:

Risk of Electric Shock

WARNING: If the power cord is damaged, purchase a replacement immediately from the manufacturer, MSpa after sale service center or contact a licensed electrician to replace the cord.

WARNING: DO NOT use an extension cord to connect spa tub to the power plug; provide a properly located receptacle.

DANGER: DO NOT permit any electrical appliances, such as a light, telephone, radio, television, etc, within 1.5m (5 feet) of the spa tub. No appliances are allowed to locate above the spa tub.

WARNING: Electrical parts (except the one with extra-low voltage below 12V) must be inaccessible to occupants in the spa tub.

WARNING: Electrical parts incorporating any electrical components (except remote control devices) must be properly located so they will not fall into the spa tub.

WARNING: Earthed appliances must be permanently connected to fixed wiring.

WARNING: It is important only to use a 16A (13A for UK) power supply.

WARNING: The appliance should be supplied through a residual current device (RCD) with a rated tripping current not exceeding 30 mA. RCD must be tested before each use.

WARNING: Carrying out appropriate equipotential bonding.

WARNING: Make sure the residential electrical connection box is located safely (at least 2m) away from the spa pool.

WARNING: Make sure the floor is capable of supporting the expected load.

WARNING: An adequate drainage system must be provided to deal with overflow water.

WARNING: DO NOT leave the spa tub empty for an extended period; this could damage the spa tub.

WARNING: Disconnection must be incorporated in the fixed wiring in accordance with national or local wiring rules. The disconnection must be intended to ensure a all-pole disconnection.

WARNING: Spray head must not be used in the spa tub.

WARNING: DO NOT connect the spa tub hose to any taps or fittings other than those specified in the user manual.

WARNING: Electric installations should fulfill the local requirements or standards.

WARNING: DO NOT use the spa tub when it rains, thunders or lightens.

WARNING: This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

WARNING: Children should be supervised to ensure that they do not play with the appliance.

WARNING: To reduce the risk of injury, DO NOT permit children to use this product unless they are closely supervised all the times.

DANGER: Risk of Accidental Drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this hot spa tub unless they are supervised at all times.

DANGER: Risk of Accidental Drowning. Always have the spa locked with its top cover after each use.

WARNING: DO NOT bury cord. Locate cord to minimize improper use of lawn mowers, hedge trimmers or other equipments.

WARNING: DO NOT over pressing down or uplifting the control panel device. Do not put any heavy on control panel device after installation.

WARNING: Pets must be kept away from the spa tub to avoid any potential damage.

WARNING: Open the spa top cover when the bubble function is operating.

WARNING: DO NOT turn on the spa tub when the water is frozen.

WARNING: Use only approved spa tub accessories. Use of improper or non-approved accessory will void the manufacturer's warranty.

WARNING: RISK OF ELECTRIC SHOCK - Install at least 1.5m (5 feet) from all metal surfaces.

WARNING: RISK OF ELECTRIC SHOCK - Never operate any electrical appliances when the spa tub is in use or when your body is wet. Never place any electric appliance, such as a light, telephone, radio, or television, within 1.5m(5 feet) of spa tub.

WARNING: During pregnancy, soaking in hot water may cause damage to the fetus. Limit use to 10 minutes at a time.

WARNING: Do not expose the spa tub under sunshine directly.

WARNING: Absolutely NO diving or walking on the spa top cover.

WARNING: TO REDUCE THE RISK OF INJURY:

A. The water in the spa tub should never exceed 42°C (108°F). Water temperature between 38°C (100 °F) and 42°C (108 °F) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa tub use exceeds 10 minutes.

B. Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit hot spa tub water temperatures to 38°C (100°F). If pregnant, please consult your physician before using the hot spa tub.

C. Before entering the spa tub, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature regulating devices may vary as much as +/- 2°C (5°F).

D. The use of alcohol, drugs, or medication before or during hot spa tub use may lead to unconsciousness with the possibility of drowning.

E. Individual suffering from obesity or a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a hot spa tub.

F. Individual using medication should consult a physician before using the hot spa tub since some medication may induce drowsiness, while other medication may affect heart rate, blood pressure, and circulation.

WARNING: TO REDUCE THE RISK OF INJURY- DO NOT fill water with temperatures exceed 40 °C (104 °F) into the spa tub directly.

WARNING: The use of alcohol, drugs, or medication can greatly increase the risk of fatal hyperthermia in hot spa tubs. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 37°C(98.6 °F). The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of hyperthermia include failure to perceive heat; failure to recognize the need to exit spa; unawareness of impending hazard; fetal damage in pregnant women; physical inability to exit the spa; and unconsciousness resulting in the danger of drowning.

CONSULT YOUR PHYSICIAN FOR RECOMMENDATIONS

CAUTION: The spa should not be setup or left out in temperature lower than 4°C if the heater is not operating.

CAUTION: Never use the spa tub when you are alone.

CAUTION: People with infectious diseases should not use the spa tub.

CAUTION: Do not use the spa tub immediately following strenuous exercises.

CAUTION: Always enter and exit the spa slowly and cautiously. Caution of wet floor.

CAUTION: To avoid damage to the pump, never turn on the spa tub unless the it is filled with water.


CAUTION: Leave the spa tub immediately once feel uncomfortable or sleepy.

CAUTION: Never add water to chemical. You can add chemicals to the water to avoid strong fumes or violent reactions that may result in hazardous chemical spray.

CAUTION: Place the spa tub only on a properly prepared site that can withstand the floor loading requirement of the tub.

NOTE: Please examine equipments before use. See the after sales service centers listed on the last page if you have any questions of damaged products or missing parts. Verify that the equipment components represent the models that you intended to purchase.

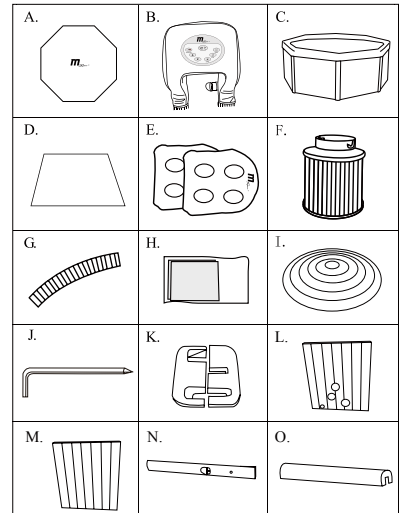
PURCHASE INFORMATION

Style No. (color)	Item No.	Seating Capacity	Water Capacity	Weight	Dimensions
B-170 Brown	A081077	5-6 	1200 Ltr/320 gal.	79 kgs/174 lbs. dry; 1279 kgs/2814 lbs. filled with water	1.93m x 1.93m x 0.73mH/ 76" x 76" x 29"H
Control System	Heater	Massage air blower	Filter pump	Accessories	Warranty
220-240V, 50Hz	1500W/2.04HP	620W/0.85HP	12V/60W 2000L/530gal/H	Temp barrier mat; Filter cartridge; Inflatable bladder; Seat cushion	12 months for spa pool liner; 12 months for electric part; 24 months for rigid wall frames
Type	Packing Qty	Packing Size	Set up time	The warning	
Above ground spa	1 Set	80*59*61CM 73*70*36CM	15 minutes	*The use of the pool means the respect of the security mentioned in the guide for use and maintenance*.	

INSTRUCTIONS

NOTE: Ensure to check all parts are present.

- A: Aluminium foil top lid and key(4pcs) 1set
- B: Control panel 1set
- C: Spa Liner 1pc
- D: Temp barrier mat 1pc
- E: Seat cushion 4pcs
- F: Filter cartridge 2pcs
- G: Drainage hose 1pc
- H: Repair kit 1set
- I: Inflatable bladder 1pc
- J: Nail to fix the control box 2pcs
- K: Foam connection and PU leather strip set
- L: Joint Panel 1pc
- M: Skirt 7pcs
- N: Corner Beam 8pcs
- O: Comfort Rail 8pcs



A. Site Requirements

WARNING: The floor has to be capable of supporting the expected load of the spa tub.

WARNING: An adequate drainage system has to be provided to deal with overflow water.

IMPORTANT: It is extremely important to make sure the spa tub is placed on a structurally-sound surface which will support the weight of the spa, water, and occupants. Flat, smooth and supporting surface is required. Uneven or unsound surfaces can damage the tub and void your warranty. Regardless, it is your responsibility to make sure the site is properly prepared, whether on the ground, on a floor, deck, patio or slab. Level the surface before filling spa with water.

a) Indoor Installation:

Indoor installations have special considerations, be aware of following requirements.

- Verify the supporting floor structure will accommodate the filled weight of the spa with occupants. A qualified contractor or a structural engineer can help to determine the requirements. The floor where the spa tub is installed must be a non-slip and flat surface.
- A proper drain is essential to indoor installation. Select flooring which provides a good grip for wet feet.
- Humidity is a naturally side effect of indoor spa installation. Determine the effects of airborne moisture on exposed wood, paper and etc in the proposed location. The room should be properly ventilated to allow moisture to escape. Installation of a bathroom fan or other venting system is a good idea to prevent excess condensation in the room.

Note: Do not install the spa tub on a carpet or any other materials that could be damaged by moisture.

b) Outdoor Installation:

WARNING: TO AVOID THE ELECTRIC SHOCK, DO NOT USE THE SPA IN THE RAINS.

It is important to install the spa tub on a firm level surface. If the spa tub is installed outdoors, make sure there are no sharp objects that could damage the unit. The surface must be flat so the spa tub will be placed firmly and properly.

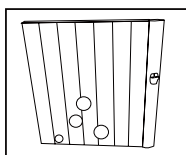
- If outdoors, make sure that the site has adequate drainage so water splashed out during filling, emptying or using the spa will not be able to pool around the spa.
- Do not leave the spa tub exposed to direct sunshine for an extended period.

Note:

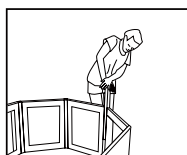
1. It is important only to use a 16A (13A for UK) power supply.
2. If have to use an extension cord/connecting cable, please make sure it is for 16A (13A for UK) purpose and for outdoor use.
3. For safety reasons, set up spa tub at least a few meters away from power supply and within line of sight of the spa for safety.

B. Assembly

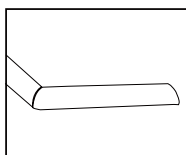
Required number of personal for assembly: Spa tub installation requires a licensed electrician and an ordinary installation individual.



(A)



(B)



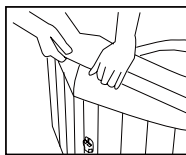
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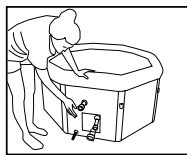
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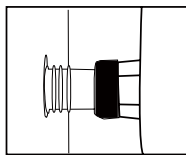
(E-1)



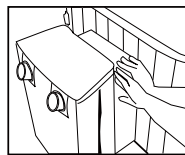
(E-2)



(F-1)



(F-2)



(F-3)

A. Before proceeding any further, please find Joint Panel and be sure that this is where you wish to locate your control box. The first side of the spa is where the control box will be connected and located. Also note, the Corner Beams shall face outward with the side including buckle plate, and snap end is up, otherwise the assembly will be failed finally.

B. Slide Corner Beams onto each side of the Joint Panel. Then continue attaching Skirts and Corner Beams until eight sides of the spa are in place. Slide Skirt into the eighth side of the spa so that it rests on the Corner Beams. Please double check and ensure that eight sides of the spa are in place.

C. Place Comfort Rails around the top of the spa skirts. Please note the shorter side of Comfort Rail shall face to the spa pool.

D. Place the temp barrier mat inside spa. Temp barrier mat can prevent heat loss from bottom of the unit and provide better heat preservation with together of the inflatable bladder being used. It is possible to install and leave the spa tub outside at a temperature below 4°C, but only if the water temperature inside the pool is higher than 4°C and water in pipe is not frozen. The spa tub can be operated in cold weather with temperature down to maximum -10°C if the unit is properly set up and no frozen water inside the control box, pipes or spa pool. It's helpful to put temp barrier mat in between the spa pool and the ground. Similar mat which is made of foam material or other materials with temp barrier function can also be used.

E. Place the Liner inside the spa.

Note: The pipes protruding from the Liner shall face to the Joint Panel and go through the holes of it. Stretch the coloured portion of the Liner over the Comfort Rails and snap onto the metal snaps on the Corner Beams. Once all

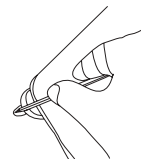
eight snaps have been fixed, you may have to readjust the Comfort Rails so they sit squarely on top of the Skirt. Do this by undoing each snap, repositioning the Foam, and redoing each snap, one at a time.

Note: Push the bottom edges of the Liner tight to the Skirt to remove any wrinkles in the Liner.

F. Connect the control box fittings to the pipes protruding from the Liner. Be sure that the rubber gaskets are in place on the control box fittings. Hand tighten only, holding each pipe steady and twisting only the fittings. Fit the foam connection pieces between the spa and control box until it hold firm. Wrap the foam connection piece with the PU leather strip.

To make the control box stands firmly, please use nails to fix the control box onto the floor.

Don't install Mspa onto the lawn as grass may cause air pump damped and rusted which could result the air pump works improperly and will void your warranty.

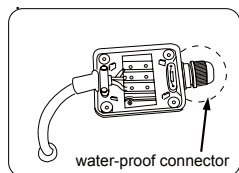


The connecting cable must be above H07RN-F 1.0mm²

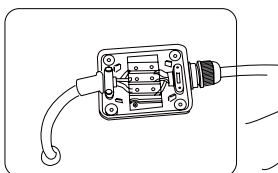
Warning: The process should be only carried out by licensed electricians.

Warning: water-proof connector & seal ring in terminal box should not be missed.

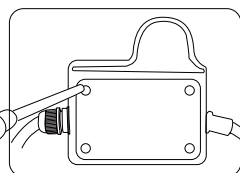
Warning: Class I product should only be connected to a properly grounded socket



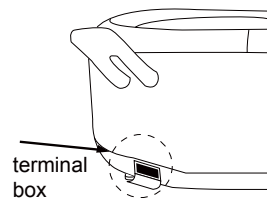
1)



2)



3)



terminal box

- 1) Use a screwdriver to take the terminal box out from the control box, and then open the cover of the terminal box.
- 2) Connect the wire to the terminal box according to the mark of the lines. Make sure the wires are well fastened.
- 3) Tighten its water-proof connector, fix external power cord, put the cover to the terminal box and fasten it with screws.
- 4) Put the terminal box back into the control box.
- 5) Connect external power cord to power supply.



Natural line



Live line



Protection Earth line

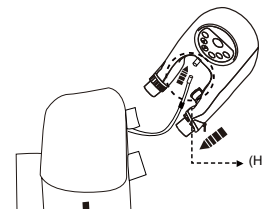


External Equipotential Bonding

G. Screw the control panel onto the spa, fasten the ring to the pipe adaptor.

Precautions:

1. When using the spa tub outside, air pipe can not be taken off. Do not use the spa tub in rains as air pump will not working properly.
2. The two O-ring part on the air pipe is important to get the spa tub working properly. Lost of the O-rings could cause air pump rusted or not working properly. Missing of the O-rings also affects bubbling function.

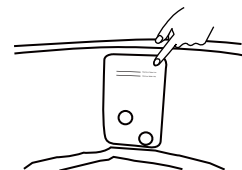


(G)

H. Connect the pin plugs. Make sure that plugs are properly matched together, screw a cap, and then you'll see yellow light on control panel, no bent or wet for the pin inside male connector which will cause failure connection.

I. Fill the Spa

Fill the spa with water from your garden hose to approximately 2-3cm, again, push the bottom edges of the Liner tight to the Skirt to remove any wrinkles in the Liner. Continue filling until it reaches the area between two water lines printed inside the Spa wall.



(I)

WARNING:

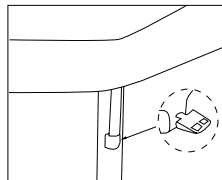
1. FILL IN WATER CAREFULLY ESPECIALLY FOR THE FIRST TIME OF USE. WATER LEVEL MUST REACH THE MINIMUM WATER LINE BUT NOT EXCEED THE MAXIMUM WATER LINE, OTHERWISE IT MAY CAUSE PUMP FAILURE.

2. PLEASE AVOID WATER SPILLAGE WHICH WILL CAUSE DAMAGE TO THE ELECTRIC PARTS.

Warning: to avoid function failure and damage to the control system, please do not operate until spa is filled with water to the minimum water mark.

K. Place Spa Cover on the spa. Screw Safety Clasps directly into Corner Beams, using locking straps to locate Safety Clasp position.

NOTE: Lock up spa cover after each use.



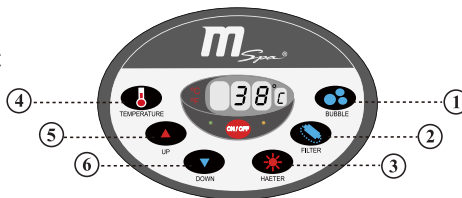
POWER PACK OPERATION

Warning: to avoid function failure and damage, please do not operate until spa is filled with water to the minimum water mark.

It is the owner's responsibility to make sure the installation conditions are met and the following safety and warning rules are exercised. Any failure and damage which result from dry-run, water spillage, excessive humidity, or structural loading will void the warranty.

Control Panel:

LED Display: Once switched on, the LED panel displays the current water temperature automatically.



“ON/OFF” Button: To activate power pack.



“C/F” Button: To select temperature display (Celsius / Fahrenheit).



1. “BUBBLE” Button: To activate Bubbling system, which has a 20-minute auto shut off for 10 minutes feature. The light of bubble Button displays green when being activated.



2. “FILTER” Button: To activate Filtration system. The light of “FILTER” button displays green when the filtration system is activated.



3. “HEATER” Button: To activate Heating and Filtration system at the same time. (Filtration system cannot be turned off when heating)



4. “TEMPERATURE” Button: To set and display water temperature



5. “UP” Button: Increase temperature



6. “DOWN” Button: Lower temperature

NOTE: The set temperature defaults to 38°C (100°F) when first plugged in.

NOTE: Temperature can be adjusted between 20°C (68°F) and 42°C (108°F).

The control panel displays set temperature when press “TEMPERATURE” button once, and then displays current water temperature after 1 second.

When pressing “TEMPERATURE” for 3 seconds, LED starts to flash and then you can set your desired temperature by pressing up “▲” and down “▼” buttons. After temperature is set, you may press the temperature button again or leave it for 10 seconds and then it'll display current water temperature.

NOTE: In case when leaving spa under unattended working condition, you can press up “▲” & down “▼” buttons at the same time to lock the control panel to avoid any wrong operation by children. To unlock, press both buttons at same time again and after “D” sound, it unlocks automatically.

The Spa Cover must be in place for the spa to heat. Do not use filter cartridge when only to heat water or to ensure good heating performance.

The light of the “HEATER” button displays red when the heating system is activated.

NOTE: It’s normal that filtration system cannot be turned off individually when it is working.

NOTE: Filtration function can only be turned off by pressing “HEATER” button but not “FILTER” button.

The heater will be stopping heating until the current water temperature reaches the set temperature. After the set temperature is reached, the “FILTER” button will be off and “HEATER” button shows green. After the current water temperature drops 1°C below the set temperature, the heating system will restart and light turns into red. The “FILTER” button will be activated automatically at the same time. The heat increase rate is maximally 0.5 to 1.8°C(1-2°F) per hour.

Please note that the following conditions will lead to slow heating without heating phenomenon:

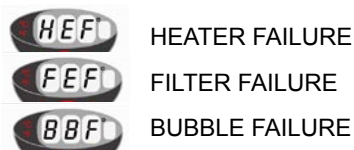
1. Environmental temperature lower than 10°C(50°F)
2. Outdoor wind force above Gentle breeze/F 3
3. Environmental temperature lower than 10°C(50°F) and wind power above Gentle breeze/F 3
4. Activate bubbling system when heating
5. Spa lid is not covered or improperly covered when heating

It is recommended to fill spa tub with luke warm water for quick heating and energy saving.

Function Failure Alarm on the Control Panel

When power pack doesn’t work properly, there will be corresponding error code displayed on the control panel in time:

Please check details from troubleshooting page.



Maintaining Spa Water

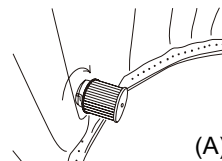
Poor water quality can be extremely hazardous to your health.

We recommend you do following things:

A: Please use filter cartridge.

Screw the filter onto the water inlet on the spa wall by turning it clockwise.

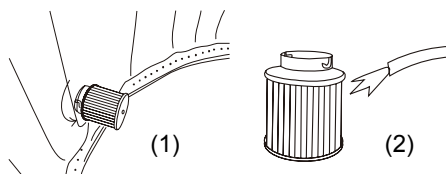
Note: Do not use filter cartridge when only to heat water or to ensure good heating performance. To avoid that the filter cartridge get damaged, do not use the filter when there are children or more than two persons in the pool. After finish using, replace the filter cartridge.



B: Clean your filter cartridge at least once a time after it worked continuously for 72~120 hours. The filter cartridge should be replaced at least once a month depending on use.

Please make sure to unplug the power pack from the electrical receptacle before the following actions.

1. Unscrew the filter cartridge by turning it counterclockwise.
2. The Filter Cartridge can be rinsed off with a garden hose and reused. However, if the Filter Cartridge remains soiled and discolored the Filter Cartridge should be replaced .



The MSpa filter cartridge has a lifetime of approx. 6 weeks even it’s well maintained. If the paper wall in the filter still looks new, it means the filter can be used for a few more weeks. We suggest preparing more than one filter so you can switch between the two filters when one of them is being cleaned. Make sure the filter must be totally dry up before use again. If dusts in the water looks obvious, change the filter frequently.

C: Change water every few days or use appropriate pool chemicals. All spas require the use of pool chemicals. Please consult your local pool supply retailer for more information about chemical maintenance. Pay close attention to the chemical manufacturer’s instructions. Spa damage resulting from misuse of chemicals and mismanagement of spa water is not covered by the warranty.

- a. **Water Balance:** we recommend maintain your water pH between 7.2 and 7.8, total alkalinity between 80 and 120ppm and free chlorine between 3 to 5ppm. Use test strip to test your water chemistry before each use of the spa, no less than once per week. Low pH will damage to the spa and pump. Damaged resulting from chemical imbalance is not covered by the warranty.
- b. **Water Sanitation:** Water Sanitation is the responsibility of the spa owner, achieved through the regular and periodic (daily, if necessary) addition of an approved sanitizer. The sanitizer will chemically control the bacteria and viruses present in the fill water or introduced during use of the spa.

Note:

- 1. Leftover chemical from any sources should be used in the spa tub.**
- 2. Use chlorine powder not tablets to clean the water. Dissolve the power before pour into water.**
- 3. Do not mix the water with any bath oil or bath salt.**
- 4. Only use clean water to fill the spa tub. Salted water could damage the pump and filter.**

Special Notice on Water Treatment

Please read about water quality and filter in user manual. Always shower before you enter your MSpa!

Please use test strip to test your water chemistry before each use of the spa, no less than once per week. The pH level must be between 7.2 and 7.8, total alkalinity between 80 and 120ppm and free chlorine between 3 to 5ppm. Too low of a pH level will result in excessive wrinkles and damage to the spa pool as well as corrosion in the motor unit. Too high of a pH level(hard water) will result in scale incrustation, e.g. sheets of white coagulations inside the filter pump, which will lead to block and non-working of the filter pump.

If you have any questions regarding chemicals, please contact local spa and pool water treatment specialist stores.

It is the responsibility of the owner to properly maintain the chemical balance and sanitation of the water. Mspa is not responsible for any damages that result from improperly maintained water. Improper water maintenance may result in voiding the warranty.

Spa Cleaning

Detergent residues or dissolved solids from bathing suits and chemicals will gradually accumulated in the water. If any dirt is visible in the water, change the water and clean the pool. Use a mild cleaner to wash the inner vinyl of the spa tub and rinse with clean luke warm water.

NOTE: Do not use hard brushes or abrasive cleaners.

Drainage

1. Turn off all the buttons on the control panel.
2. Unscrew the valve on outside of the spa pool till it is detached from the drainage structure.
3. Connect the black drainage hose on to the drainage structure. Make sure it is well connected and the other end of the drainage hose is connected to a ground drain.
4. Pull and open the cover of the drainage structure inside of the spa pool, water will flow out from the drainage hose.
5. Tilt the spa until no water flow out to empty the spa completely.

DO NOT leave your MSpa full of water if you will be away for awhile and no one can take care of the pool. Drain the water before you leave and deflate the spa pool body a bit.

Spa Pool Repair

If the spa pool body is damaged, use the repair patch provided in the package. Clean and dry the damaged area in order to prevent dust and dirt from getting on the tacky glue. Apply glue to the PVC of the repair patch and quickly attach it onto the damaged surface. Smooth the surface to remove any air bubbles and allow it dry for roughly 3-10 minutes. A secure and unnoticeable can usually be made.

Spa Storage

After the spa is drained, operate the Bubble function for another 20 minutes to dry the bottom ring. Remove the control panel from the spa tub, disassemble filter pump from the bottom of control box so as shown in the video. Drain the water and clean off any scale incrustation, like white coagulations inside the filter pump. Then assemble filter pump, disassemble spa Skirts, fold your spa liner, and then put everything back into the package until next time you'll use. It's good to put some dryer.

NOTE:

1. In the process of dismantling the filter pump, please check that there should not be any sharp objects on the ground to damage the spa tub. The connector of the air pipe on the control box is exposed, please handle with extra care. You can put some underlay under the spa tub to ease the weight, this also helps avoiding damage of friction.
2. Consumers should keep the screws and other small parts during dismantling the filter pump. Any damage or missing parts caused by improper operation will void your warranty.

Make sure all water is drained from the spa tub and the control box. This is essential to extend the life of the spa. You could also use a vacuum or hair blower to suck up or blow out the water from the pipe and pump lines. Filter cartridge also needs to be removed. It is recommended to store the spa tub in the original packaging box. Store the tub in a warm and dry place.

NOTE: Make sure all components are completely dry and clean before packaging. Store the spa tub safely in a warm and dry condition. Exposure to sunshine is not recommended. Plastic can become brittle and susceptible to breakage when exposed to a sub-zero temperature environment. Icy weather or store below sub-zero temperature can severely damage the spa tub. Improper winterization of your MSpa may void your warranty.

Spa checklist before unpack the unit and re-use for the new season:


In order to have your MSpa run smoothly and easily for another new season, make sure you do the follow:

1. Check if there is water in the air pipe. If any water is found, dry the air pipe before operating the spa tub.
2. Connect control panel correctly, turn on the spa tub, check if LED displays correctly and if the signal cable is connected properly.
3. Press ON / OFF button on the control panel, open bubble function, check if it operates properly.
4. After doing the above steps, your MSpa should be ready for use. Enjoy it!

Any damage caused by improper storage or failure to do the checklist of reuse will void your warranty.

DISPOSAL



1. The marking  indicates that this product shall not be disposed with the general household waste. Please contact your local community about collection points or ask your dealer.
2. This product contains valuable materials that can be recycled and contributed to a sustainable environment.
3. For recovery, recycling and dismantling information for this product, please visit us at www.the-mspa.com


TROUBLESHOOTING

Mspa® strives to provide the most trouble-free spas on the market. If you experience any product related problems, do not hesitate to contact us or your local after sales service center.

Here are some helpful tips to help you to diagnose and rectify some common sources of trouble.

*For any spare parts you need for replacement, please refer to the warranty policy for replacing details.

*For any other unknown failures out of the list, please contact your national or regional MSpa service center.

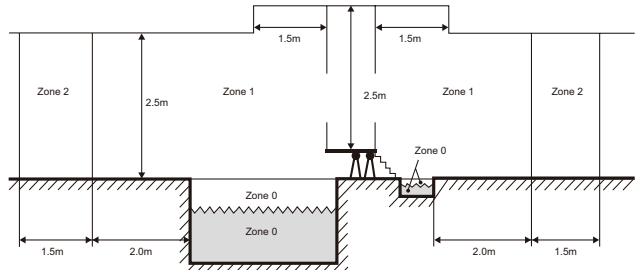
Problems	Probable Causes	Solutions
Control panel/display panel attends black without any power at all	Power switch of control box on outer spa pool isn't turned on.	Turn on the power switch by pressing upper button.
	"ON/OFF" button on control panel isn't turned on.	Press "ON/OFF" button, then you must be able to see the small light near "ON" is in green.
	Pin plug connection failure	Control the pin plug connection between the control box and the control panel. Please also check the ends of the plug if there is some failure of one of the pins etc..
	If it still doesn't work, please contact your country MSpa service center to get a new control panel and replace.	
Spa leakage	Inlet and outlet loose	If there are water leakage like tear drops, it's ok for use, and you only need to screw them tight.
	Drainage valve	Please check the o-ring and replace if necessary, and make screws tight if they loose.
Error code "HEF", "BBF", "FEF" in the display		Please cut the power supply off to your Mspa, and then plug in again, make sure the right connection of pin plugs, restart power pack operation. If it still doesn't work, please contact your country MSpa service center.
Error code "SPL" & "SPH" in the display	Pin plug connection failure	Please cut the power supply off to your Mspa, and then plug in again, make sure the right connection of pin plugs, restart power pack operation.
	SPL, temperature lower than zero degree	Please check if there is any water frozen inside the spa and control box, use warm water to melt and get water temperature higher than zero degree.
	SPH, abnormal high temperature	Do not use the spa. Please contact your country MSpa service center.

WATER PROTECTION LEVEL

Warning: Water protection levels of Appliance at different product zones are different see the following scheme.

NOTE - The measured zone dimensions are limited by walls and fixed partitions.

Figure 702A - Zone dimensions of swimming pools and paddling pools.



SAFETY & ANNOUNCEMENTS

- a. A local supplementary equipotent bonding shall connect all extraneous conductive parts in Zones 0,1 and 2 with protective conductors of all exposed conductive parts situated in these zones.
- b. The measures of protection by non-conducting location and by earth-free equipotent bonding are not permitted.
- c. Electrical equipment shall have at least the following degrees of protection:
In Zone 0: IPX8 In Zone 1: IPX5 In Zone 2: IPX4.
- d. Junction boxes shall not be installed in Zones 0 and 1 except in zone 1, where permitted for SELV circuits.
- e. In Zones 0 and 1, no switchgear and accessories shall be installed.
- f. The transformer must be located outside zone 1.



MSpa® products are designed with reliability and simplicity in mind. In addition, our internal Quality Assurance Team carefully inspects each unit thoroughly before it leaves our facility. Oriental Recreational Products (Shanghai) Co., Ltd. (ORPC) is pleased to extend this limited warranty coverage to the original purchaser of an MSpa® Product. This warranty is not transferable. The warranty period commences on the original purchase date through 12-24 months accordingly.

The Limited Warranty

This warranty is subject to the obligations, limitations and exclusion listed below:

1. Spa pool liner – **twelve (12) months** from original date of purchase.
2. Electric Parts (Control Box) – **twelve (12) months** from original date of purchase.
3. Spa rigid wall frames – **twenty four (24) months** from original date of purchase.

*Report damage after this time will be subject to rejection.

Repair/replacement parts purchased by the consumer from ORPC after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired at our discretion. No labor coverage is included within these parts.

Shipping Policy: Consumers are responsible for the shipping/freight when return the defect parts to MSpa authorized service center or ORPC. All subsidized labour costs of removal and reinstallation of parts might be subject to dealer service charges

Conditions:

This warranty applies to the original purchaser and terminates upon any transfer of ownership. ORPC's obligation under this warranty is only limited to replacing or repairing at ORPC's option once any part or parts of this unit which in our judgment show evidence of such defect.

All repairs for which warranty claims are made must be pre-authorized by ORPC through an accredited distributor or agent provided that the defective part be returned to the distributor or agent Transportation Prepaid, if requested.

All The authorized selling dealer is responsible for all in-field service work carried out on your MSpa® product. ORPC will not be liable for results or cost of workmanship from unauthorized service persons or dealers.

Warranty Registration is required. Warranty Registration Card can be only filled out by mail. All claims must be submitted to ORPC by authorized selling dealers. It is essential that all submitted claims provide all of the necessary information including customer name, purchase date, serial #, product model, problem, and part or parts requested, without this information the warranty will be invalid.

Warranty Cards must be completed and mailed to ORPC by authorized dealer within thirty (30) days from the original purchase date.

Limitations on Warranties

This warranty is a limited warranty. It does not extend to any product or damage to a product caused by or attributable to freight damage, abuse, misuse, or abnormal usage, or repairs not provided by ORPC authorized service personnel, to products used for commercial or rental purpose, or to products used as store display models.

Damages caused by or attributable to the following incidents are specially excluded:

- a. Any damage caused by the operation of the spa with water temperatures outside the range of 0°C-42°C/32°F-107.6°F (Europe/Australia) or 0°C-40°C/32°F-104°F (USA)
- b. Any damage caused by clogged, dirty or calcified filters
- c. Any damage that are purely aesthetic and do not hinder the function of the MSpa
- d. Any damage to the exterior resulting from improper maintenance or any damage to the exterior attributable to freight mishandling
- e. Overfilling
- f. Damage resulting from improper winterization
- g. Damage to the spa liner resulting from improper chemical treatment, damage to the spa resulting from exposure to extreme temperatures.
- h. Damage to the spa resulting from exposure to direct sunlight and ultraviolet rays while the spa is empty
- i. Damage to the pump, motor, plumbing and components due to improper maintenance, chemical treatment, or exposure
- j. Damage resulting from failure to properly follow user's manual installation, operating, or maintenance instructions.

Also exclude are spa accessories (optional), including but not restricted to the following:

- * Comfort set (headrests, cup holder)
- * Filter cartridge
- * Heat preservation mat
- * Seat cushion
- * Test trip
- * Bubble spa overall cover
- * Ice box
- * Foot bath
- * Led light
- * Plastic wood step

Any alterations to the spa will void this warranty. Alterations include but are not limited to: any component or plumbing change, electrical conversion, or addition of alternate sanitation or heating systems.

ORPC authorizes no other warranty beyond that specifically set forth above. ORPC is not responsible or liable for indirect, special or consequential damages arising out or in connection with the use or performance of the product or damages with respect to any economic loss, loss of or damage to property including water damage, loss of revenue, loss of enjoyment or use, costs of removal, installation or other consequential damages of whatsoever nature.

No agent, dealer, distributor or Service Company or other party is authorized to change or modify or extend the terms of this warranty.

Legal Rights

This warranty gives you specific legal rights and you may have other rights, which vary from country to country.

For warranty service contact, see the MSpa **After Service Center Contact List** in the User Manual.

Manufactured By:

**Oriental Recreational Products (Shanghai) Co., Ltd.
1699 Daye Road, Wuqiao, Fengxian
Shanghai, China**



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