

Call Today : +91-8130-900050


an iso 9001:2008 company

Aegis Voice Logging Solutions



Reliable Robust Market Proven

www.aegisinformatics.com

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About Aegis



Based at New Delhi, we **Aegis Informatics Pvt. Ltd.** are one of the eminent provider of a diverse range of **Voice Logging solutions**. Our products are known for accurate results, high operation efficiency and reliable performance , these are widely demanded by our clients. Moreover, we give prime importance on the quality and after sales service of our Voice Logging products.

About Aegis

Research & Development

Our strong R&D is our back bone. By virtue of having full command on hardware and software we have been introducing innovative Voice Logging solutions with high field stability

Our Workforce

We have been successfully supplying quality approved range of Voice Logging Solution. This has only been made possible with the assistance of our expert team of professionals who is working dedicatedly towards meeting the defined project guidelines.

Our team of Technical Support includes well-trained engineers who keep themselves updated with the latest technologies in the segment and works closely with our sales and marketing staff to make certain the highest efficiency in relation to solving our customers problems. Besides, our technical support team provide customers the highest quality training for our customers and carries out installations of products.

Moreover, our support team members are always there for our customers to assist and help them in any issues regarding products

About Aegis

Customer Satisfaction

We have been successful in becoming a one stop solution provider of Voice Logging Solution, our consistent service standards as well as the ability to understand the specific requirements of our customers have helped us to gain a strong foothold in our industry sector. Along with this, the competitive prices of the products and services offered as well as prompt response to client's queries has also enabled us in gaining the trust of our customers

Today, Aegis Voice Logging Solutions has a wide customer base, servicing clients in government, manufacturing, telecommunications, call centres, public safety, financial services and many other industries. Aegis Voice Logging Solutions prides itself on our ability to offer cost saving and affordable call recording software to multiple industries

Benefit of Voice Logging Solutions

- **Improve Business Operations**

The cost for **business** operations continuously rises each year. It is important to streamline and properly structure your company so that **costs are kept at a minimum** and production time increases. With Aegis Voice Logger, you Can **record and Monitor Calls** from your employees, you can monitor and organize their workflow.

- **Improve Quality Control**

Quality Control testing is an important piece to any business .With Aegis Voice Logging Solution, managers and owners can **monitor** the daily interaction between **employees and customer**.

- **Reduce Business Liability**

For every business there is some risk of **liability**. A **customer dispute**, a claim of **mis-information**, or a failure to adhere to specific **regulations**. All of these scenarios can be mitigated and in some instances completely avoided with a **quality Call recording system**.

By **monitoring** and **recording** all inbound and outbound calls, businesses can reduce their liability by staying ahead of any potential conflicts. Most call recordings can be used in a court of law if required. No longer does it become a “he said, she said” scenario. **Proof of all information exchanged** via the phone is easily accessible with our powerful search features. Providing you a tool that protects your company **24/7**.

Benefit of Voice Logging Solution

- **Sales Training and Monitoring**

A **sales training tool** that is usually overlooked is your **call recording system**. In an instant, you can **listen** to and **monitor calls** made by your sales team on the front lines. that show a positive or negative progression with your **sales agent** and have data to understand why they are failing or succeeding.

- **Customer Satisfaction**

customers are the backbone of any business . With the increase in social media and accessibility to computers and the internet; your customers now have a more powerful voice than ever before. For businesses this could be a scary thought, but for most, they see it as an opportunity. With so much competition and overwhelming amount of information on the world-wide-web, there is still one thing that can make a company stand out. When using a **call recording system**, you are on the front lines of your **customer service department**. Quickly discover problems and monitor employees who are not representing your business the way you see fit. With live monitoring and recording of calls, you can **catch issues before they escalate**.

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Why Choose Aegis Voice Logging Solutions?

- Our Logging systems can record a broad range of line types: Analog, proprietary digital PBX, T1/E1, ISDN, and VoIP
- Scalable and Flexible solutions
- Voice recording software that is easy to use
- Non-proprietary PC hardware for ease of maintenance and scaling. Our systems support hardware from several manufacturers. Allowing you the freedom to upgrade and expand with the hardware of your choice
- Not-restrictive licensing: You pay for it once and you own it. Software can be moved to another PC,
- Near 1% return rate in 5 years of business
- *Live Monitoring*: Supervisors can monitor calls using Pass word Protected security permission
- Reliable systems running 24/7
- Visual and audio alarms
- Capture caller ID, dialed numbers, SMDR
- No mandatory yearly service contracts
- Remote client software

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Aegis USB & PCI Voice Logger



Configuration:

AVSL-01U	01 Port
AVSL-02U	02 Ports
AVSL-04U	04 Ports
AVSL-08U	08 Ports

Upto 8 USB Loggers can run in single software



Configuration:

AVSL-08P	08 Ports
AVSL-16P	16 Ports
AVSL-32P	32 Ports

Upto 8 PCI Loggers can run in single software



Configuration:

AVSL-01PP	01 PRI
AVSL-02PP	02 PRI

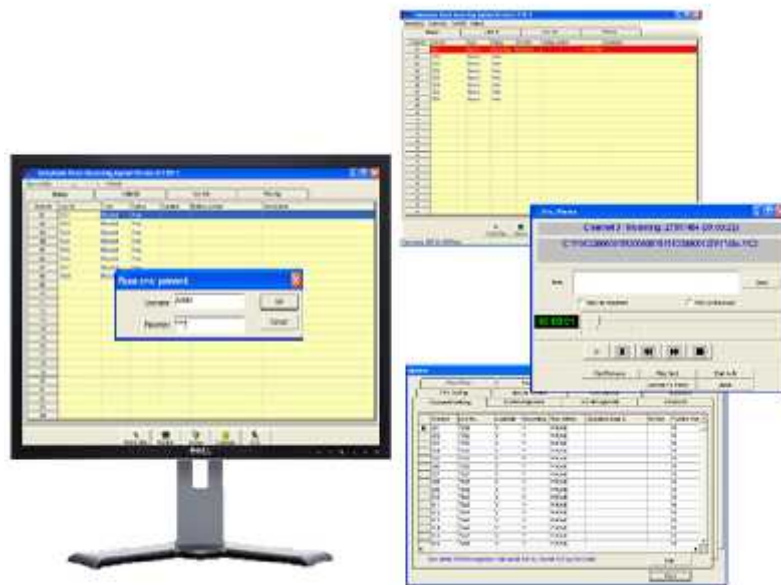
Upto 8 Cards can run in single software

Key Features of USB & PCI Voice Logger

- **Auto record of all incoming and outgoing call** as compressed .WAV files so you can hold on to them without taking up too much space in your computer or laptop
- **Record Unanswered Call** number if not attended
- **Searching of Previous Call** Data by phone number, time, date, or even by customer name through the context storage id. This makes searching for Data much easier than other PC Phone Recorders.
- **Auto recording circularly** If system hard disk will be fully occupied , it will delete previous record content so that system can operate continuously .
- **AGC and Auto Echo** Cancellation Aegis Voice Logger have Auto Gain Control and Auto Echo Cancellation which give Crystal Clear Voice Recording
- **Incoming call pop-up:** Aegis Voice Logger provides an Incoming Pop-up alert facility. The pop-up will appear every time a call lands on any Extensions, with details of the customer/caller. The pop-up provides information Like Name of Customer, address and phone number , Previous Points of Discussion of the customer/ caller and helps the Extension user/ agent to promptly react to the caller. With the help of this facility you can update your customer data base
- **Client Server or LAN Query** Aegis Logger available with Client Server Software. It is specially design for authorized person to listen ,Monitor , Download and Tag with remark any Online or Recorded File at own PC through LAN.

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Min PC Requirement



Operating System	Vista/Window XP/Window 7/Window 8
CPU	Pentium Dual Core
RAM	2 GB and above
Hard Disk	500 GB and Above
Connectivity Mode	USB Port Upto 8 / PCI Slot above 8

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USB , PCI & PRI Voice Logger Technical Specifications

Recording channels	8,16,32
Recording interface	PCI Port
Voice file	.WAV
Recording File Compression	8 Time
Start recording mode	timing, reversed polarity, keying, Voice Activated
Off hook detect voltage	<(15-30)V
On hook detect voltage	>(15-30)V
CID detected signal	DTMF/FSK
CID detect intensity range	0 dB to -32dB
Affected Frequency range	100 Hz to 3400 Hz
Input impedance	600 ohms or 5.1Mohms
Signal-to-crosstalk ratio	> 70 dB
S/N ratio	> 70 dB
Operating current	500MA
Maximum current	2A
Rating power consumption	5W
Operating Temperature	0°C to 40°C
Operating Humidity	10% to 90 %
<u>Accessories</u>	Connecting Cable, RJ-11 Connectors, software and User Manual CD

Recording channels	2,4,8
Recording interface	USB Port
Voice file	.WAV
Recording File Compression	8 Time
Start recording mode	timing, reversed polarity, keying, Voice Activated
Off hook detect voltage	<(15-30)V
On hook detect voltage	>(15-30)V
CID detected signal	DTMF/FSK
CID detect intensity range	0 dB to -32dB
Affected Frequency range	100 Hz to 3400 Hz
Input impedance	600 ohms or 5.1Mohms
Signal-to-crosstalk ratio	> 70 dB
S/N ratio	> 70 dB
Operating current	500MA
Maximum current	2A
Rating power consumption	5W
Operating Temperature	0°C to 40°C
Operating Humidity	10% to 90 %
<u>Accessories</u>	Connectors, software and User Manual CD

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ASVL-01 Aegis 1 Port Standalone Voice Logger



ASVL-01 is a single line Plug and play standalone Voice Logger (Without PC) with 1.5" backlit screen. Equipped with 2 GB SD-Card records up to 5600 minutes recording. ASVL-01 have provision of In-built speaker to play recording from device itself

- **SD card storage capacity:** AVSL-01 is available with 2GB SD card and can be expandable up to 32 GB
- **AGC and Auto Echo Cancellation:** ASVL-01 have Auto Gain Control and Auto Echo Cancellation which give Crystal Clear Voice Recording
- **High quality speaker:** High-powered speaker allows to playback telephone recording clearly.
- **Built-in sensitive microphone:** Built-in sensitive microphone allows you to record voice memo in AVSL-01 directly.
- **Complete call log:** Call logging with type, date, time, incoming-outgoing numbers, call duration and important flag mark.
- **Various search options:** Search call records by date time, call type or phone number
- **Auto recording circularly :** If SD Card storage is fully occupied , it will delete previous record content so that ASVL-01 can operate continuously .
- **Integrate management:** Play, search, back up, and email wav file via USB connection to PC or SD card reader. Battery AAA operated
- **Power option:** 5V DC Power adapter or AAA Battery

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ASVL-01 Appearance



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ASVL-04 Aegis 4 Port Standalone Voice Logger



ASVL-04 is a 4 Ports Plug and play standalone Voice Logger (Without PC) with Touch Screen panel. Just click the screen, ASVL-04 will guide you to the configuration, records searching, live monitoring and playback of the phone conversation Equipped with 4 GB SD-Card records upto 14000 minutes recording. ASVL-04 have provision of In-built speaker to play recording from device itself

- **SD card storage capacity:** ASVL-04 is available with 4GB SD card and can be expandable up to 32 GB.
- **AGC and Auto Echo Cancellation:** ASVL-04 have Auto Gain Control and Auto Echo Cancellation which give Crystal Clear Voice Recording
- **High quality speaker:** High-powered speaker allows to playback telephone recording clearly.
- **Complete call log:** Call logging with type, date, time, incoming-outgoing numbers, call duration and important flag mark.
- **Various search options:** Search call records by date time, call type or phone number
- **Auto recording circularly:** If SD Card storage is fully occupied , it will delete previous record content so that ASVL-04 can operate continuously.
- **Integrate management:** Play, search, back up, and email wav file via USB connection to PC

ASVL-01 Appearance

APPEARANCE

Is easy to operate with its 3.5" touch screen and user friendly interface. Allows user to playback the audio file search the records intuitively



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ASVL-32 Aegis 32 Port Standalone Voice Logger



Can record the wired telephone up to 32 channels. With the networking facility, users can easily access the system via their own PC from within the office, a central maintenance centre or any place in the world with internet access.

- **Flexible Capacity:** ASVL Series consists of the 19" main chassis unit which allows the integration of the Max. 32 channel interface of SLT or CO Line
- **Hard Disk Driver:** With 500GB hard drives, the ASVL can record up to 15,000 channel hours.
- **Multi Recording Interface:** ASVL Series Voice Recording system is capable of recording PSTN lines as well as radio communications
- **Network Access:** The ASVL Series Voice Recorder is connected to the Network via a RJ45 LAN cable, The ASVL Series can easily be accessed by the Administrator or users with the client software "Client Server" on their own PC.
- **Multi-Level Users Authorization:** The ASVL Series Voice Recorder full user management this gives the administrator full rights to open/edit/delete user accounts and define the access level of each user.
- **CDR function:** The ASVL Series Voice Recording System can also record and report on Call details, such as call type, time & date, duration, telephone number. When a record is played back, all details of this call also show on the PC screen.
- **Multi-Conditional Search:** Client Server provides a user-friendly interface and flexible way to access the recorded conversations. Users can key in a variety of cues such as part of phone number, date range, inbound/outbound, call duration, number dialed , call ID- or a mix of these cues to find the calls easily.

Technical Specifications of ASVL032

- **Live Call Monitoring:** Administrators and the users who have authorization to do live monitoring are able to easily listen to a caller's conversation live on their own PC with just one click on the channel icon.
- **Phone Book:** The ASVL Series Voice Recorder has a Phone book feature that provides a "match" feature between phone number and names. While users review the CDR records, it will show both the telephone numbers and the names
- **System Alarm:** If the ASVL Series Voice Recorder encounters any abnormal problems, such as software issues or hard drive fails to write data, the system will generate an alert .
- **Statistic Chart:** A simple yet useful statistics chart shows the number of calls of each day, and each hour. The calls are calculated in 3 categories: incoming, outgoing and missed calls.

Recording channels	8,16,32
Recording interface	RJ-11
Available hard disk capacity	120-500GB
Maximum Recording Time	>8000H
Start recording mode	timing, reversed polarity, keying, Voice Activated
Off hook detect voltage	<(15-30)V
On hook detect voltage	>(15-30)V
CID detected signal	DTMF/FSK
CID detect intensity range	0 dB to -32dB
Affected Frequency range	100 Hz to 3400 Hz
Input impedance	600 ohms or5.1Mohms
Signal-to-crosstalk ratio	> 70 dB
S/N ratio	> 70 dB
Input voltage	DC19V
Input voltage range	DC18V-DC24V
Operating current	500MA
Maximum current	2A
Rating power consumption	10W
Battery type	2*12V/2C lead-acid batteries in series
Operating Temperature	0°C to 40°C
Operating Humidity	10% to 90 %
Network interface	RJ-45
Accessories	DC19v power adapter, software, User Manual
Dimension(L*W*H) CM	42.5*28.5*6.8cm
Packing dimension(L*W*H) CM	52.5*35.5*13.5cm
Net weight	4.8 Kg
Gross weight	6.2kg

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Request A Live Demo



Today, Aegis Voice Logging Solutions has a wide Share Broking Agencies customer base . Aegis Voice Logging Solutions prides itself on our ability to offer cost saving and affordable call Logging software

Schedule a live demo today with one of our customer service representatives. In less than 30 minutes you can have a full understanding of the power and simplicity Aegis Voice Logging Solutions can bring to your business.

Call Us:+91-8130-900050

Operating hours: 10am-6pm Monday-Saturday

Contact us via ns@aegisinformatics.com

Support & Maintenance

Today's complex technologies and heightened business needs make technical support more crucial than ever. Our competitive edge hinges on having a consistent, reliable service with the skill and experience at reasonable prices.

Aegis provides proactive, high quality service directly from its service center or indirectly by our local dealer. In the unlikely event that our dealer is unable to answer your questions, Aegis will provide any support for its telephone call logging you might need. We stand behind everything we do.

Aegis offers support plans that will fit your needs:

Remote Technical Support

10am - 6pm
Monday - Saturday
*exclusive of National
Holidays.

Remote Technical Support

24 hours a day, 7
days a week,
including all National
Holidays.



For Existing Aegis Customers Only

call the number below to begin the support session.

Customer Care No.: +91-8130960000 (10 Lines)

Hours: Monday-Saturday 10:00AM-6:00PM

E-mail: support@Aegisinformatics.com

Support Skype Id :

Call Today : +91-8130-900050

Contact Us



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**Thanks for giving your valuable time & Hope to have
business relation with your organisation**



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