

**Rubbermaid**®

**Healthcare**

# Telemedicine Wall-Mounted Solution

User Manual



Increasing the Capacity to Care™

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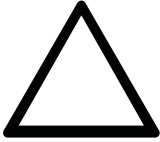

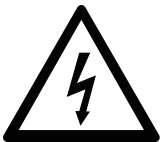
# Summary of Warnings

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-  The power system is designed for enclosure mounted equipment only. Do not connect equipment that is not mounted to the enclosure to the power system outlets. Do not connect enclosure mounted equipment directly into a power source that is not mounted to the enclosure.
-  Power cord, power system and enclosure are for INDOOR use only. DO NOT OPERATE OUTDOORS.
-  Keep power cord away from water. DO NOT PLUG CORD INTO OUTLET IF WET.
-  DO NOT OPERATE POWER SYSTEM IF WET. If your enclosure becomes wet, unplug it immediately, wipe off any excess liquid, and allow it to dry before using again.
-  EQUIPMENT not suitable for use in the presence of a FLAMMABLE ANAESTHETIC FIXTURE WITH AIR, or WITH METERED OXYGEN OR NITROUS OXIDE.
-  Inspect power cord before each use. DO NOT USE CORD IF DAMAGED.
-  Fully insert power cord plug into outlet. DO NOT unplug by pulling on cord. DO NOT remove, bend or modify any metal prongs or pins of enclosure power cord.
-  DO NOT use excessive force to make connections.
-  DO NOT ALLOW CORD TO OVERHEAT
-  Only authorized personnel, experienced with servicing electrical equipment should open the power system.
-  Do not use an electrical extension cord with the enclosure.
-  Do not use a flammable cleaner on the wall enclosure as it can result in fire or explosion.
-  Do not touch or unplug the camera or display power cord while touching the patient

# Summary of Warnings

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Symbol	Signal Word	Level of Hazard
	<b>IMPORTANT</b>	Indicates a situation that does not present any hazard but is very important in maintaining a well functioning cart.
	<b>ATTENTION</b>	Consult accompanying document to avoid a potentially hazardous situation which may result in minor or moderate injury.
	<b>ELECTRICAL</b>	Indicates an impending electrical hazard which, if not avoided, may result in personal injury, fire and/or death.

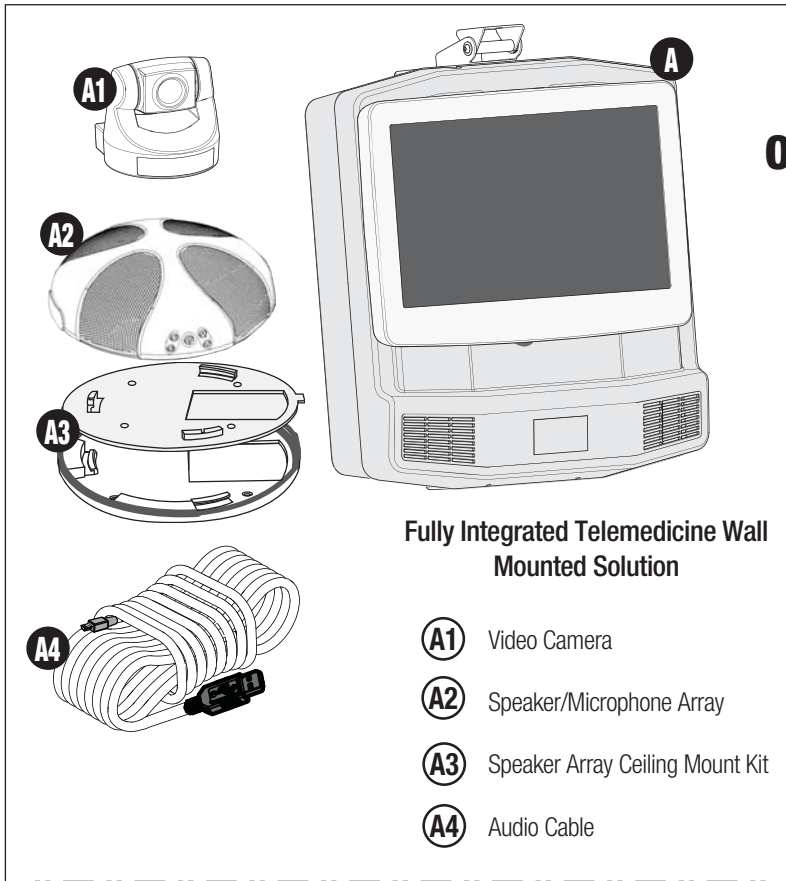
### **DISPOSAL**

Dispose of this enclosure according to local guidelines and regulations for waste. Contact **Rubbermaid** Customer Service for more information: 1-888-859-8294

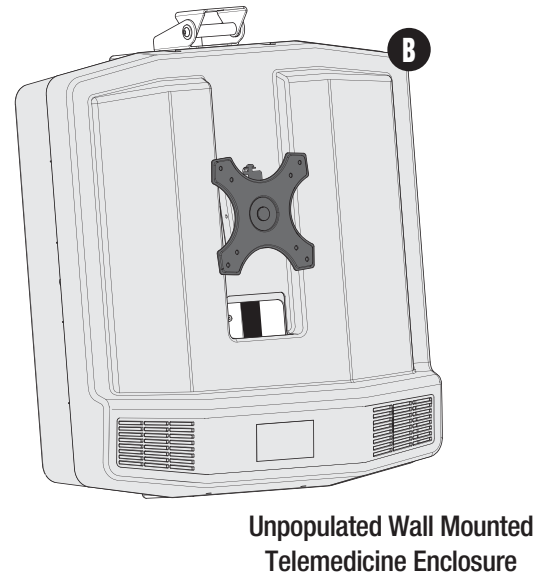
### **Transport/Storage**

Care should be taken to transport and store this system within a temperature range of 32° F to 90° F (0° C to 32° C); Pressure 500 hPa to 1060 hPa; Humidity 20% RH to 95% RH non-condensing

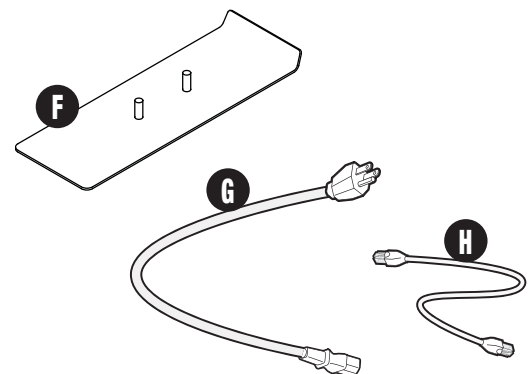
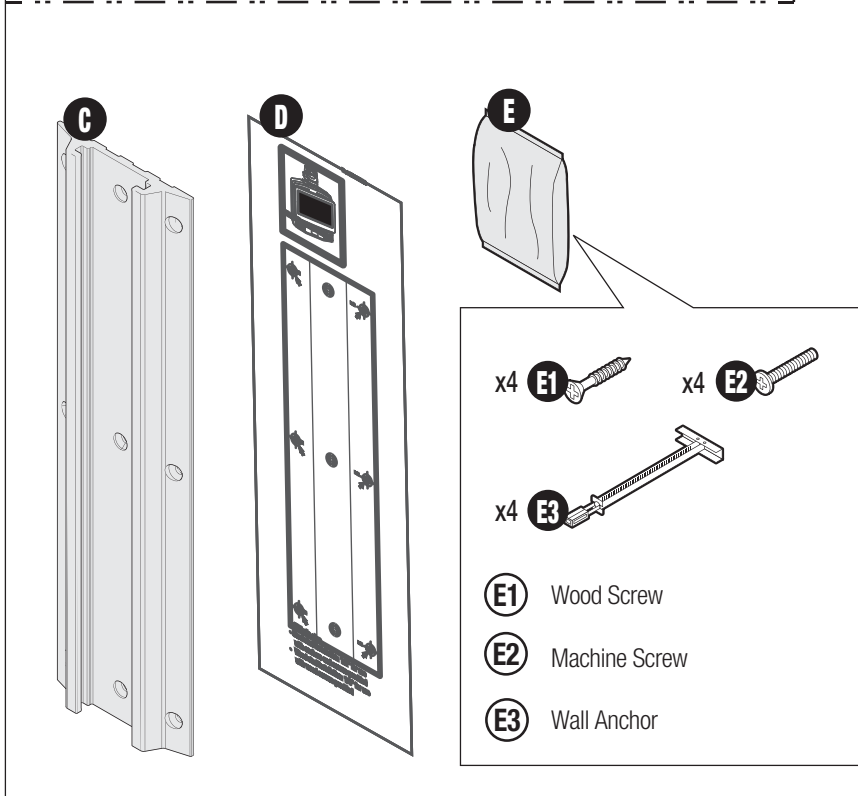
# Box Contents



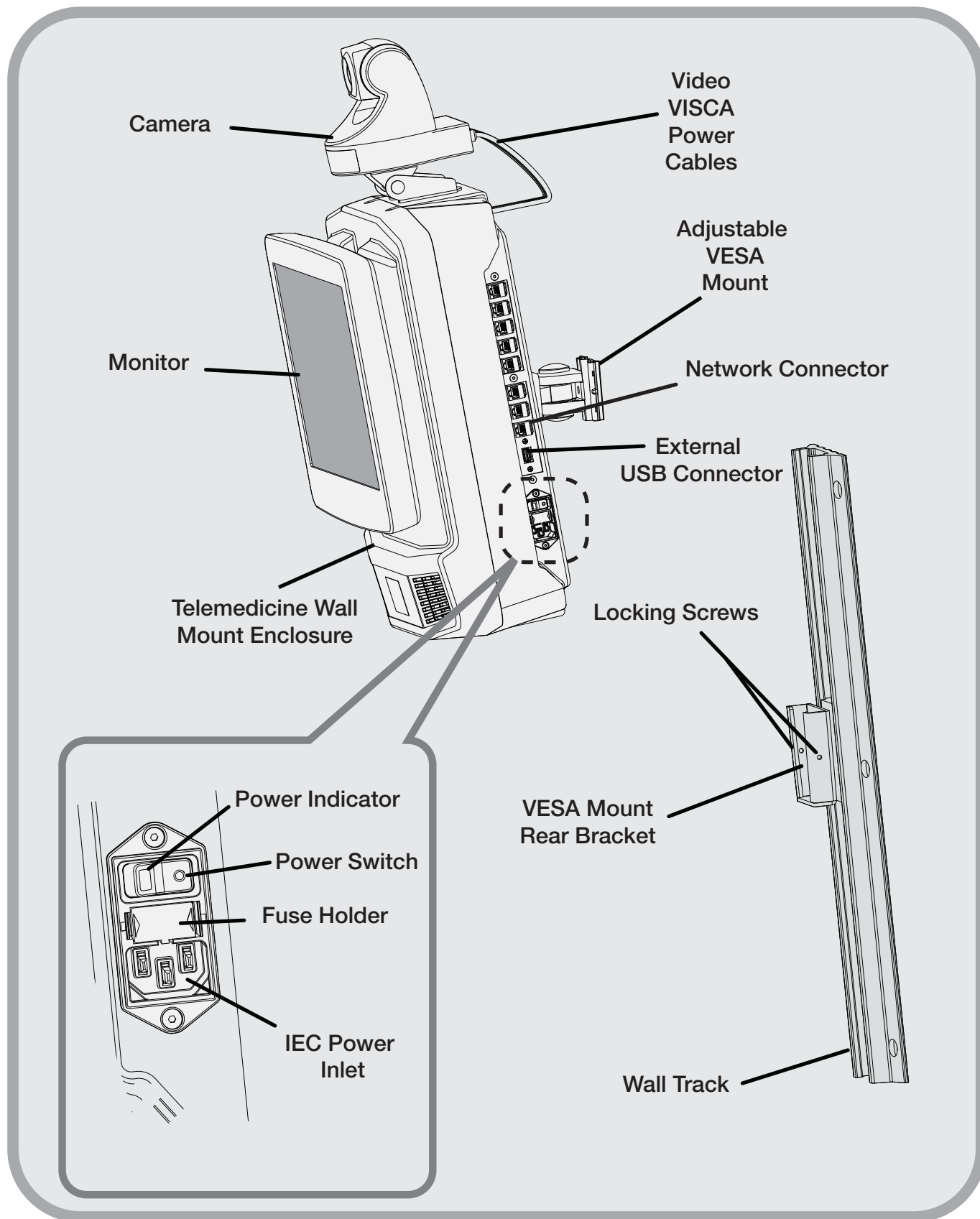
OR



- (A)** Fully Integrated Telemedicine Wall Mounted Solution
- (B)** Unpopulated Wall Mounted Telemedicine Enclosure
- (C)** Wall Track
- (D)** Wall Track Mounting Template
- (E)** Wall Track Mounting Hardware
- (F)** Front Monitor Mount Blank
- (G)** Power Cord
- (H)** Network Cable



# Component Layout



# Get Started

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Ready the Telemedicine Wall Mounted Solution for operation as follows:

1. Compare the contents of the shipping carton with the Box Contents section on page 6.
2. If you have not already done so, design and prepare the Telemedicine Event Room.
  - See— [http://www.vidyo.com/documents/support/v2.2/VidyoRoom\\_User's\\_Guide\\_2.2.pdf](http://www.vidyo.com/documents/support/v2.2/VidyoRoom_User's_Guide_2.2.pdf)
3. Install the necessary electrical, network, and audio/visual services to support the Telemedicine Wall Mounted Solution.
4. Install the speaker/microphone array and route the cable to the Wall Mounted Solution.
  - Use the documentation provided with the Speaker Array and Ceiling Mount Kit which is also available at— <http://www.phnxaudio.com/rfv-28.aspx> and <http://www.phnxaudio.com/rfv-16.aspx>
5. If necessary, integrate the Telemedicine system. See— page 29
6. If necessary, mount the camera to the telemedicine system. See - page
7. Mount the Wall Track. See— page 10
8. Install the Rear Mount. See—page 11
9. Place the Wall Mounted Solution in the Wall Mount and make the necessary cable connections. See— page 12
10. Power the Wall Mounted Solution. See— page 23
11. Configure the teleconferencing system.
  - The VideoRoom User Guide is available at— [http://www.vidyo.com/documents/support/v2.2/VidyoRoom\\_User's\\_Guide\\_2.2.pdf](http://www.vidyo.com/documents/support/v2.2/VidyoRoom_User's_Guide_2.2.pdf)

The Telemedicine Wall Mounted Solution is ready.

## Enclosure Installation

### PLACEMENT OF THE ENCLOSURE

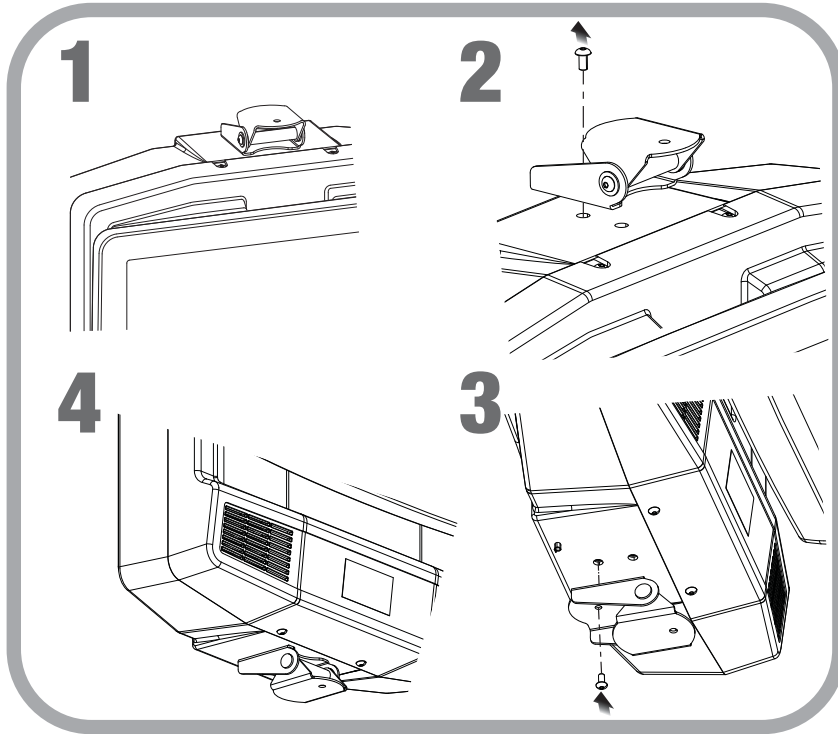
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The Telemedicine Wall Mounted Solution should be located so that the camera can provide good coverage of the patient or conference area. It may be necessary to install electrical, audio, and USB service in close proximity to the enclosure mounting area.



# Enclosure Installation

## MOVE THE CAMERA MOUNT



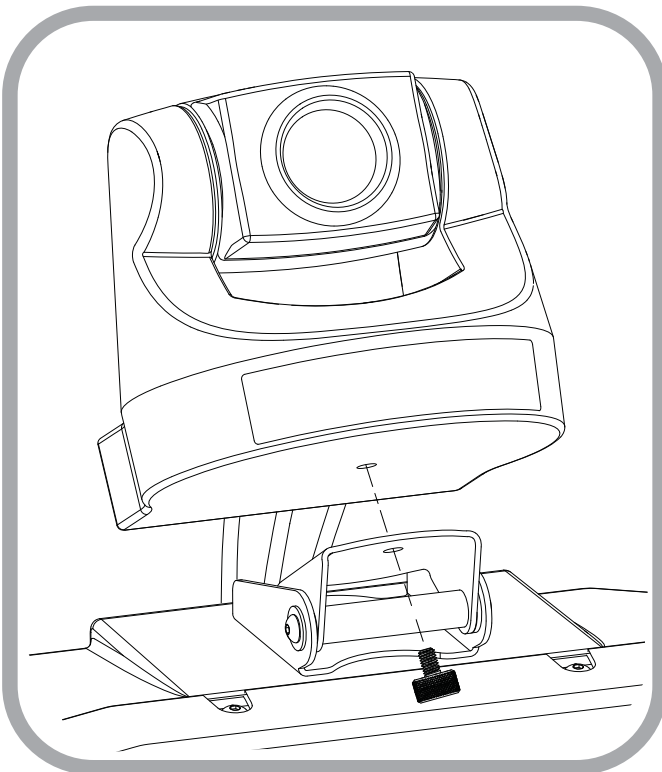
The camera may be mounted at the top or bottom of the enclosure. The camera mount is moved as shown to facilitate mounting the camera in the desired location.

To move the camera mount:

- Remove the screw and camera mount from the original enclosure location.
- Position the camera mount in the desired location.
- Install the screw and camera mount in the new location on the enclosure.
- The camera mount is ready.

# Enclosure Installation

## INSTALL THE CAMERA

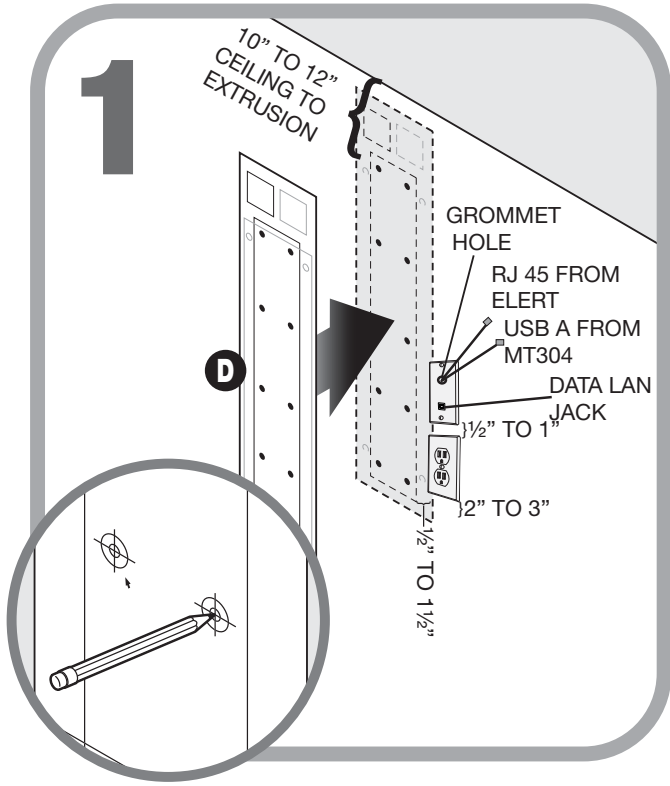


- Connect the cables to the camera.
- Connect the power cable.
- Connect the VISCA control cable.
- Connect the video cable.
- Use the mounting screw (provided with the camera) to mount the camera to the camera bracket as shown.

**Note:** If a mounting screw is not provided with the camera, refer to the camera documentation in order to acquire the correct size mounting screw.

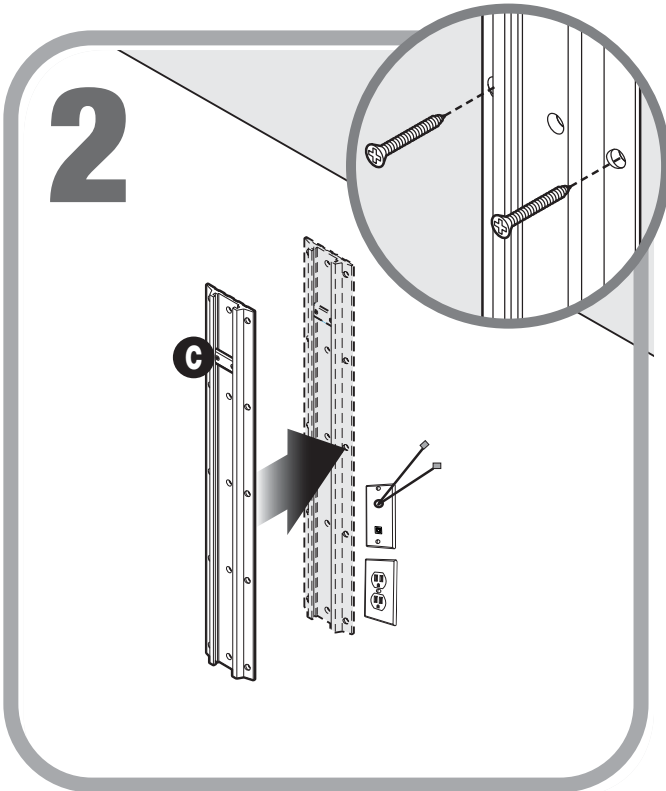
# Enclosure Installation

## WALL TRACK



### NOTE:

Consult the Engineer of Record regarding structural codes and utilities. Use the wall track template (C) to determine drill hole locations. Align the template with the floor, at the desired height from the floor. Mark and drill holes.



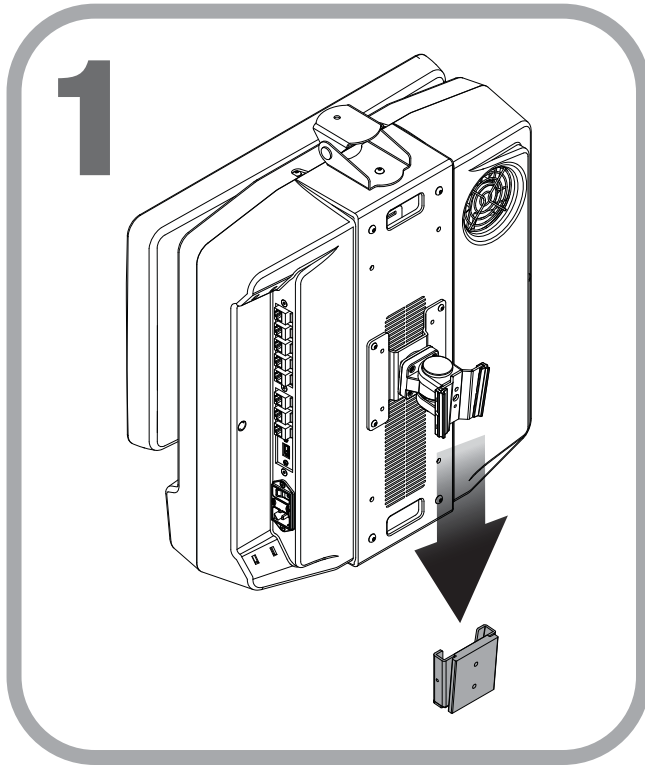
### NOTE:

Use part wall anchor (E3) and machine screws (E2) for steel stud installation. Use wood screws (E1) for wood studs.

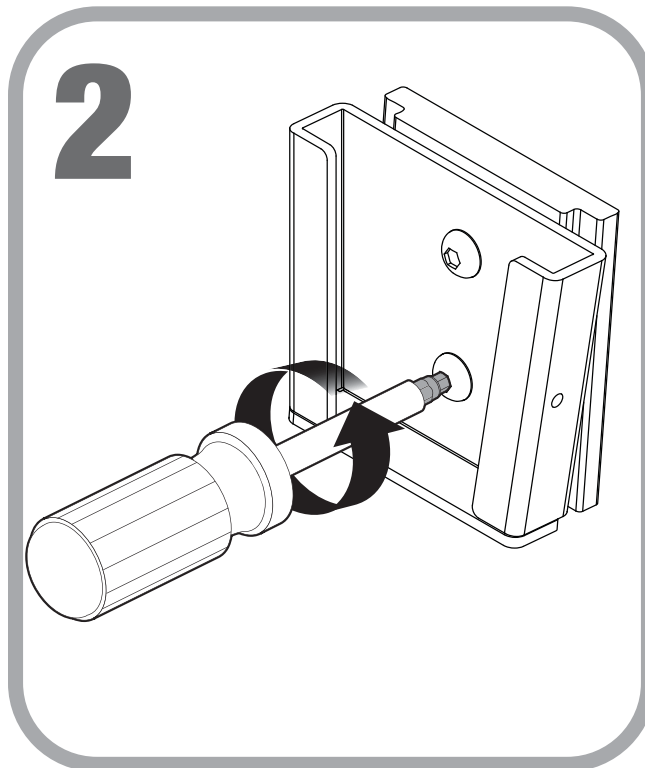
# Enclosure Installation

## REAR MOUNT

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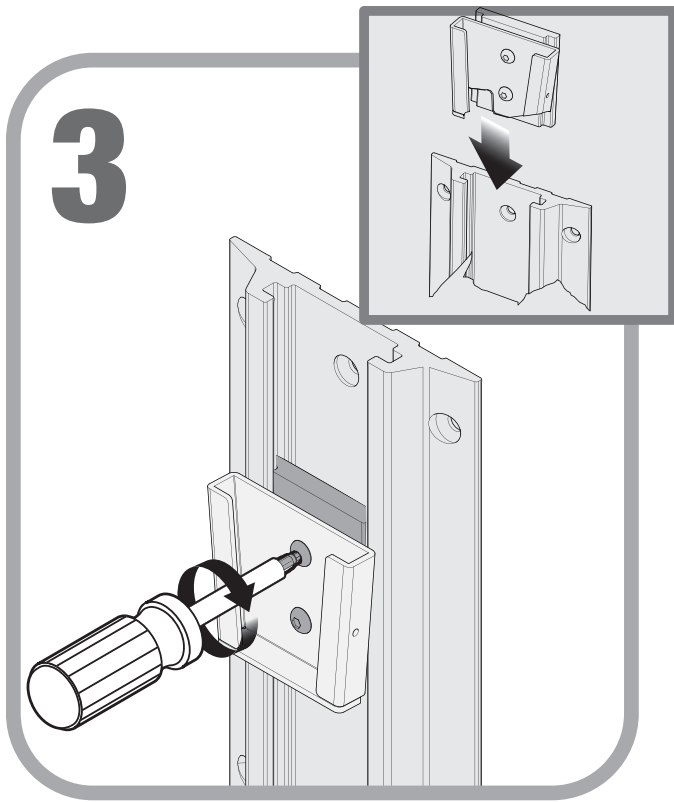
Remove the wall mount bracket from the enclosure mount assembly.



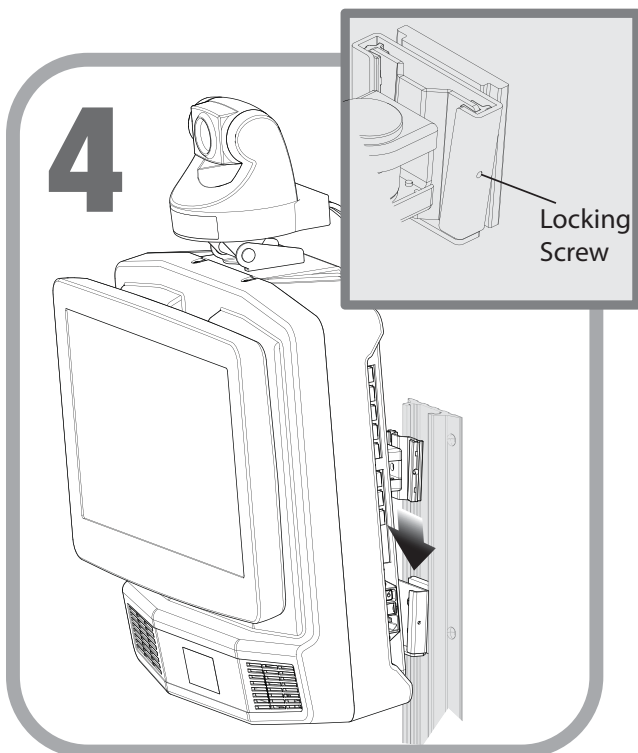
Loosen the 2 T-Nut screws enough to insert the T-Nut/Wall Mount assembly into the wall Track.

# Enclosure Installation

## REAR MOUNT



- Insert and position the T-Nut/Wall mount assembly on the Wall Track.
- Tighten the 2 T-Nut screws to lock the wall mount in position.



Insert the Telemedicine Wall Mounted Solution assembly into the wall mount as shown.

Tighten the locking screws to lock the VESA mount in position.

- Plug in the power cord.
- Plug in the network cable.
- Plug in the USB audio cable.

# VidyoRoom Configuration

## INITIAL SETUP OF THE VIDYOPORTAL

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The first use of the VidyoRoom requires configuration of the portal in order to enable the All In One Telemedicine Unit. This section describes setting up a new portal.

To begin, power on your VidyoRoom system.



The Account screen will display the default IP address for the VidyoPortal as well as the factory default user name and password. Change the user name and password as described below.

### **To enter VidyoPortal IP address, user name, and password:**

1. Enter the VidyoPortal IP address or URL. (You don't have to type the usual "http://".)
2. Enter the user name and password for the VidyoPortal.
3. Use the arrow buttons on the remote control to navigate to the Save button and then press the **OK** button on the remote control.

If you receive any errors, double check your user name, password, server address settings, and network configuration. For more information about how to change the network settings as well as the other settings for the VidyoRoom, see the "Changing the VidyoRoom Settings" section of the VidyoRoom User Guide ( [http://www.vidyo.com/documents/support/v2.2/VidyoRoom\\_User's\\_Guide\\_2.2.pdf](http://www.vidyo.com/documents/support/v2.2/VidyoRoom_User's_Guide_2.2.pdf) ).

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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2. In the IR Receiver field, select between using an internal IR receiver or an external IR receiver.
3. In the Auto answer field, select On if you want the VidyoRoom to automatically answer incoming calls.
4. In the Join/Exit tones field, select On if you want to hear a tone every time someone joins or leaves the conference.
5. In the Far end camera control field, you can determine whether or not users can control far-end cameras. For FECC to work, the cameras must be capable of electronic tilt and pan.
6. If you want to set an access code to prevent unauthorized access to your VidyoRoom configuration settings, select the Enable settings access code checkbox.

When a user accesses the settings from the VidyoPortal Home page, they must enter this access code to access the settings. If you select this checkbox, you must enter the access code in the Settings Access Code field.

7. Arrow to the Save button onscreen and press on the remote control.
8. To restart the VidyoRoom, select the Restart VidyoRoom button.

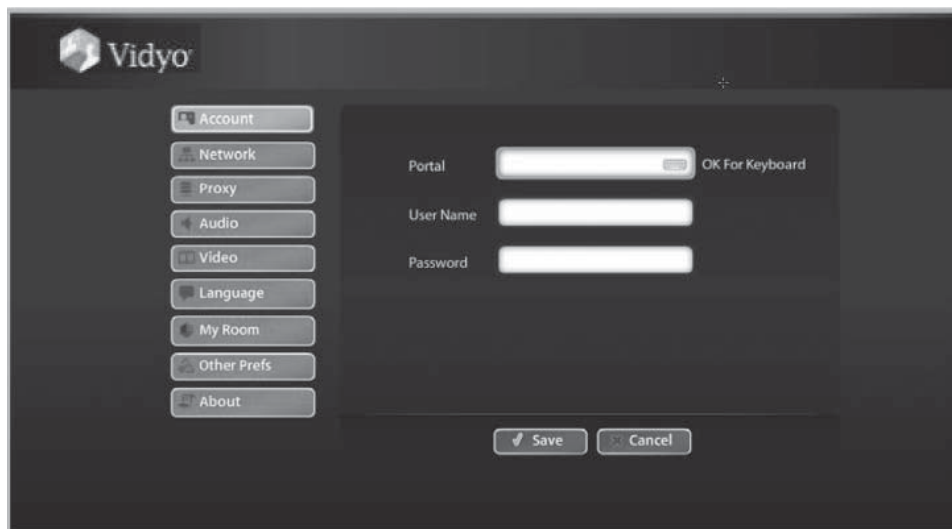
It will take several seconds for the VidyoRoom to restart.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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This chapter describes how to use the Settings Page to maintain and change VidyoRoom settings. To access the Settings page, arrow to the Settings link on the VidyoPortal Home page and press the **OK** button on the remote control.



### CHANGE THE ACCOUNT SETTINGS

You must enter the account settings when you first set up your VidyoRoom.

You will also have to enter the account settings if you re-image your VidyoRoom using the factory restore key (but not if you re-image using the Web Configuration pages or through the Recovery Console). For information about how to re-image a VidyoRoom, refer to the VidyoRoom Firmware Upgrade and Recovery Procedure Technical Note.

To change account settings:

1. Select the Account tab on the Settings page.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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2. In the Portal field, enter the IP address or fully qualified domain name for your VidyoRoom system.
3. In the User Name field, enter the VidyoRoom username.
4. In the Password field, enter the VidyoRoom password. You must specify a username and password in order to log into the VidyoRoom.
5. Arrow to the Save button onscreen and press on the remote control.

## CHANGE THE NETWORK SETTINGS

To change network settings:

2. Select the Network tab on the Settings page.

Your VidyoRoom is set to Use DHCP by default. This enables it to automatically obtain its IP address.





# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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2. To change your VidyoRoom network settings, select Use static IP address and enter your network's settings appropriately:

- IP Address
- Subnet Mask
- Default Gateway
- Primary DNS Server

3. To define a range of UDP ports for use with the VidyoRoom, enter the appropriate values in the UDP Start and UDP End fields.

4. Arrow to the Save button onscreen and press on the remote control.

## CHANGE THE PROXY SETTINGS

A VidyoProxy routes all data signals through a single port in order to traverse a firewall.

To change proxy settings:

1. Select the Proxy tab on the Settings page.



2. If you are using a VidyoProxy, select Use VidyoProxy.

3. Arrow to the Save button onscreen and press on the remote control.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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### CHANGE THE AUDIO SETTINGS

To change audio settings:

1. Select the Audio tab on the Settings page.

The audio settings for the various VidyoRoom models may vary slightly. The following illustration shows the Audio tab for the HD-220.



2. For most speakerphone systems, set both the microphone and speaker volumes to about 60% to start.

You can adjust the volume for each one separately.

3. Arrow to the Save button onscreen and press on the remote control.

### CHANGE THE VIDEO SETTINGS

#### To change video settings:

1. Select the Video tab on the Settings page.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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2. In the Displays field, select the number of displays.

Note: Dual display mode for the HD-100 is only for data sharing. The HD-100 supports 1024 x 768 (XGA) resolution for the data display.

3. In the Display Resolution field, select 720p or 1080p.

4. In the Max Tx Bandwidth field, select one of the maximum transmit bandwidth options.

5. In the Transmit Resolution field, select one of the transmit resolution options.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

These options differ based on the VidyoRoom model. For example, the HD-220 and HD-100 have a 1080p15 option, but the HD-50 does not. See page 57 for a list of the resolutions available for each VidyoRoom model.

6. If the Camera Control field is present for your VidyoRoom model, you can reset the camera or compensate for backlighting.

7. Arrow to the Save button onscreen and press on the remote control.

Note: An Administrator can set transmit and receive bandwidth limits for all users of any Group. This Group policy generally prevails. When a user is in a conference that includes a VidyoRoom, however, the VidyoRoom's transmit bandwidth will override the Group policy.

For example, let's say a Group policy is set at a maximum transmit and receive bandwidth of 1 Mbps for all members of the Group. The VidyoRoom, however, can transmit at 2 Mbps. Those participants whose Internet connections and computers can handle the higher bandwidth will receive 2 Mbps from the VidyoRoom.

## CHANGE THE LANGUAGE SETTINGS

To change language settings:

1. Select the Language tab on the Settings page.



The VidyoRoom is available in these 14 languages:

• English	• Chinese (Simplified)	• Chinese (Traditional)
• Finnish	• French	• German
• Italian	• Japanese	• Korean
• Thai	• Polish	• Portuguese
• Spanish	• Russian	

2. Select your preferred language.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

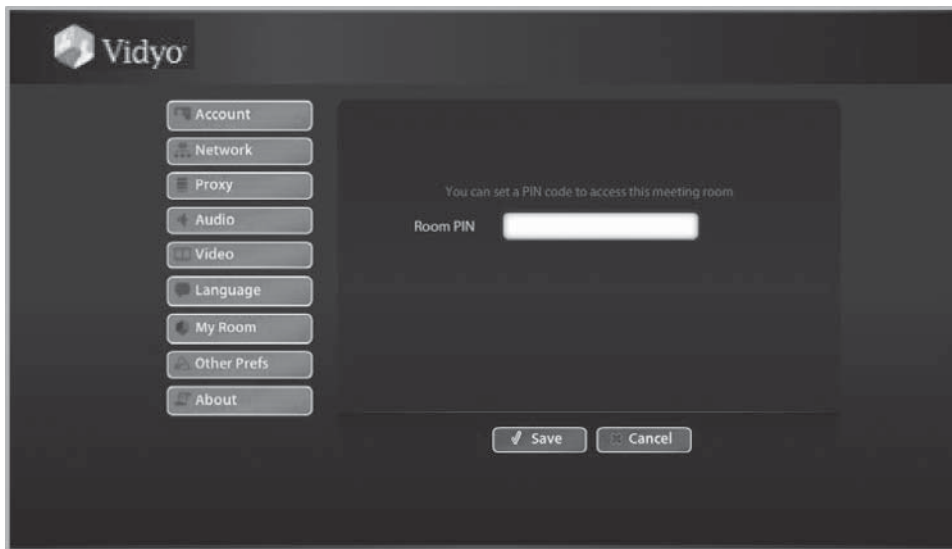
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3. Arrow to the Save button onscreen and press the OK button on the remote control.

### CHANGE THE MY ROOM SETTING

To change My Room settings:

1. Select the My Room tab on the Settings page.



2. To set your room to be PIN-protected, enter the PIN in the Room PIN field.

Participants will be prompted to type this PIN before being admitted to your VidyoRoom, so be sure to share your PIN with invited participants prior to the meeting.

3. Arrow to the Save button onscreen and press on the remote control.

### CHANGE OTHER PREFERENCES

To change other preferences:

1. Select the Other Prefs tab on the Settings page.

# VidyoRoom Configuration

## CHANGE THE VIDYOROOM SETTINGS

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### VIEWING THE ABOUT INFORMATION

The About page displays version and release information for your model of VidyoRoom.

To view the About information:

1. Select the About tab on the Settings page.



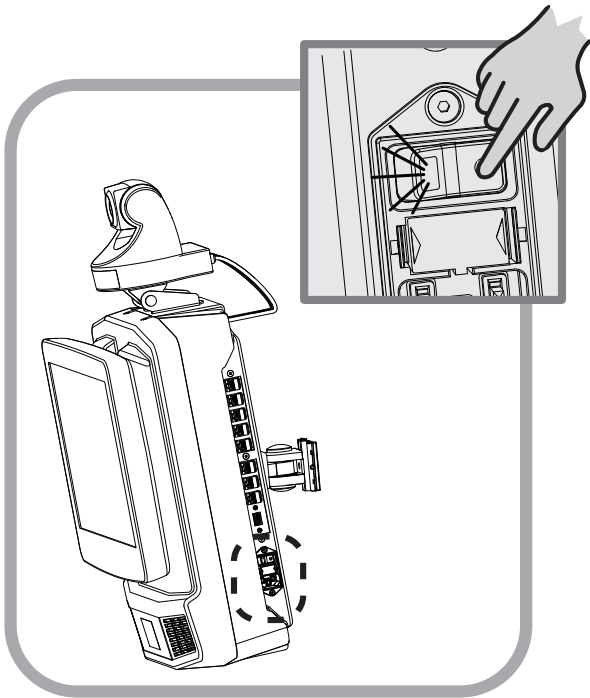
The About tab for the various VidyoRoom models may vary slightly. The following illustration shows a sample About tab for the HD-50 (note that this is a sample screenshot; therefore, it does not contain the VidyoRoom version number or the VidyoPortal version number).

For further information consult the VidyoRoom User Guide ( [http://www.vidyo.com/documents/support/v2.2/VidyoRoom\\_User's\\_Guide\\_2.2.pdf](http://www.vidyo.com/documents/support/v2.2/VidyoRoom_User's_Guide_2.2.pdf) ).

# Operation

## POWER ON THE WALL MOUNTED SOLUTION

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To power on the unit:

- Press down on the power switch.
  - o The power indicator will illuminate.
  - o The camera will pan and tilt then center itself.
  - o The monitor will display either the monitor splash or teleconferencing system boot screens, or it may be blank until the system finishes booting.

## VIDYOROOM INTERFACE DEVICES

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The devices listed below may be used to interface with the VidyoRoom

- The Vidyo Remote control
- The VidyoRemote web based application
- A standard USB key keyboard

Choose the method that best suits your application. The VidyoRoom will respond to more than one interface method.

The VidyoRoom remote control is most commonly used to access the VidyoRoom. The remote control provides quick key shortcuts for frequent VidyoRoom activities. (A standard USB keyboard may be connected to one of the USB ports on the VidyoRoom. The VidyoRemote web application may be used to access VidyoRoom. Open the VidyoRemote application in an internet browser.

This chapter describes the use of the remote control.

### **The Vidyo Remote Control**

The Vidyo Remote Control is used to navigate on-screen and perform other VidyoRoom control functions. The Vidyo Remote Control may be used in conjunction with the VidyoRemote application.

The function of certain buttons on the remote control changes when there is an active conference. The illustration on page 18 describes how the remote functions when there is no active conference. The illustration on page 19 describes how the remote functions when there is an active conference.

# Operation

## THE VIDYO REMOTE CONTROL - NOT IN CONFERENCE



### Connect

Start a conference from the Home page

### Arrows / OK

Use the arrow keys to navigate on-screen. The option you navigate to will be highlighted in green when activated. Press OK on the remote to select the option on-screen

### Volume / Mute / Selfview / Zoom

**Volume** — Not applicable



**Mute** — Not applicable



**Selfview** — Cycles through the Selfview modes: Single Screen Mode (shows preview) and Dual Screen Mode (shows the help screen on the first monitor and turns control to the camera while preview is shown on the second monitor)

**Zoom** — Acts as a page up/page down for scrolling through search results on-screen.

### Alpha-Numeric Keypad

Use these keys in conjunction with the input modes on-screen to key in user names, passwords, speed dials; and search terms.

### Control Keypad



**Back** — Takes you to the previous screen in the VidyoRoom interface



**Manage** — Brings up the remote control Help screen



**Home** — Takes users to the home screen in the VidyoRoom interface



**Delete** — Acts as a backspace when typing in a form field



**Settings** — Brings up the Settings screen



**Toggle** — Not applicable

A — Multifunction Key

B — Multifunction Key

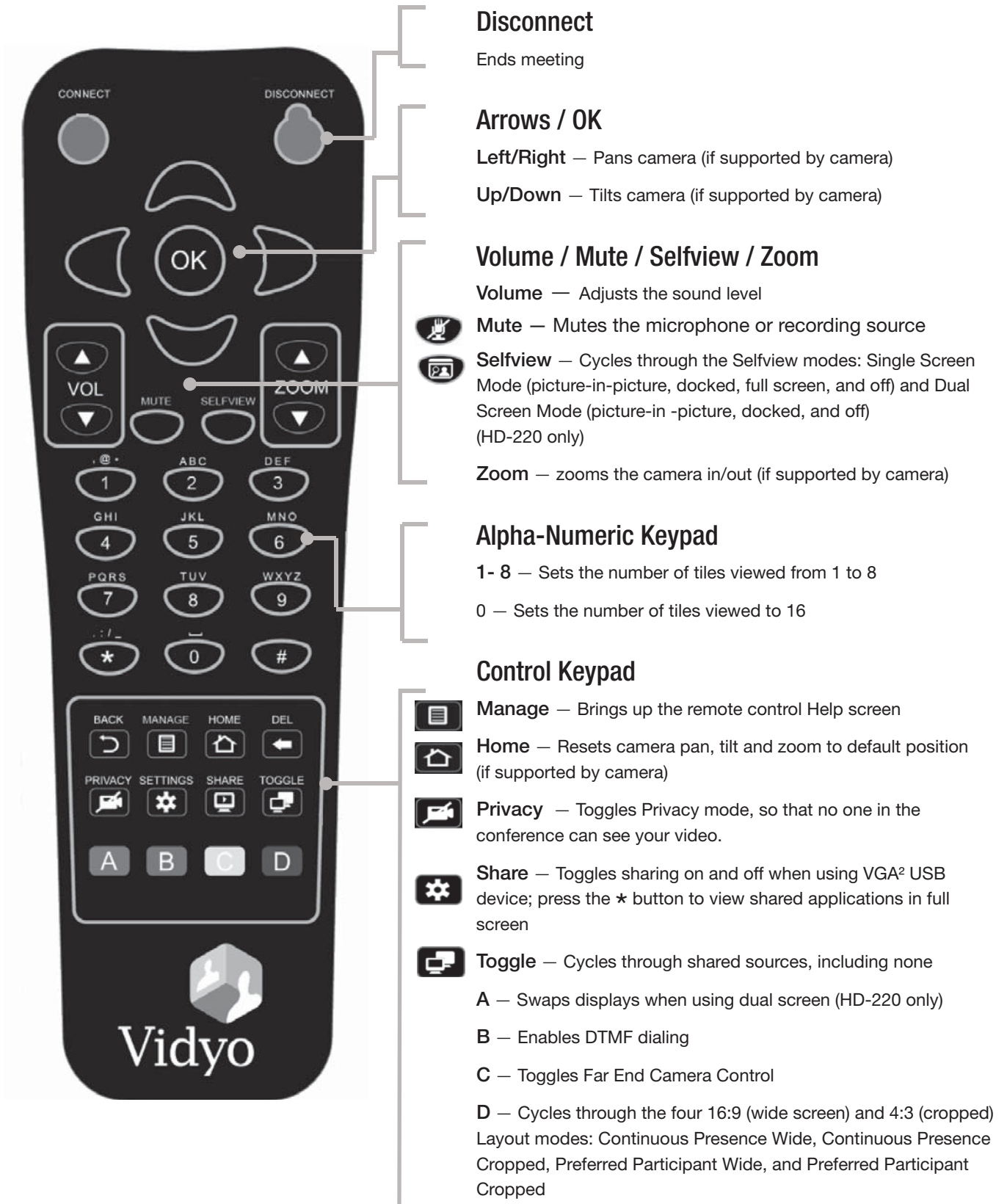
C — Multifunction Key

D — Multifunction Key



# Operation

## THE VIDYO REMOTE CONTROL - IN CONFERENCE

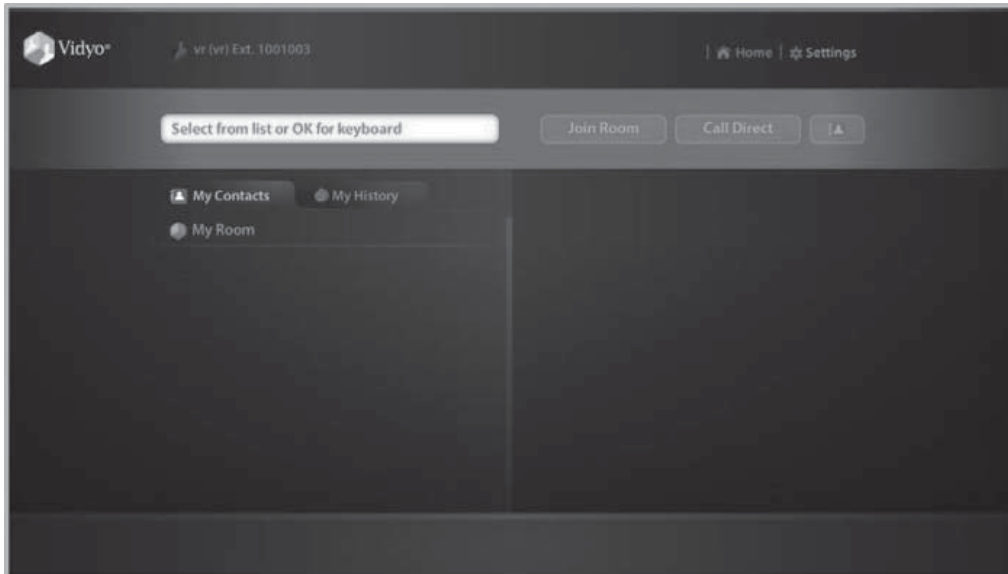


# Operation

## CONNECT TO A MEETING

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To join a meeting hosted from the VidyoRoom that you are currently in, arrow to My Room with the remote control and press OK button to join the meeting.



To join a meeting hosted in a different VidyoRoom, a Public Meeting Room, or by a desktop user:

1. Use the remote control to arrow to the Search field
2. Press OK button to display the onscreen keyboard.
3. Use the onscreen keyboard to enter the search name.

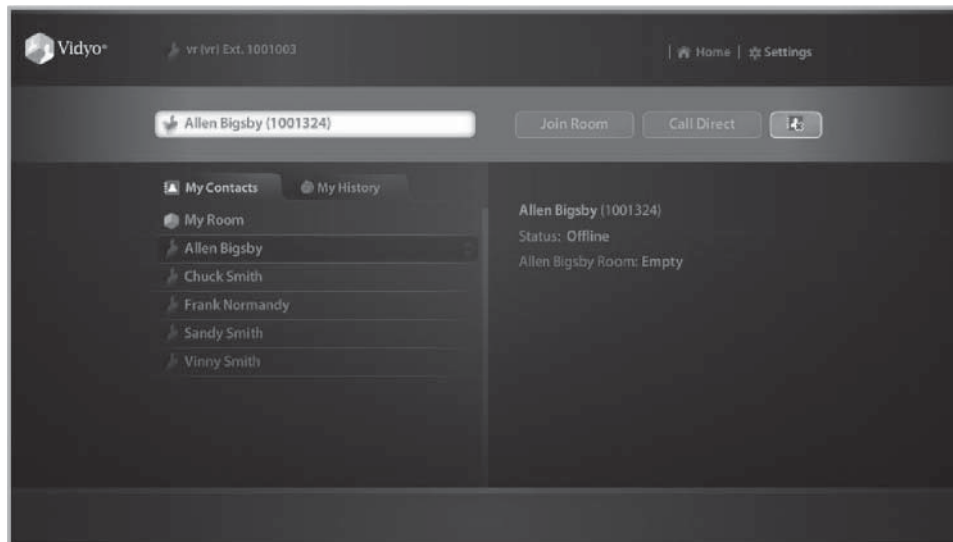
# Operation

## CONNECT TO A MEETING

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use the arrow buttons on the remote control to scroll the list. Then press the OK button to select from the list and join the meeting.

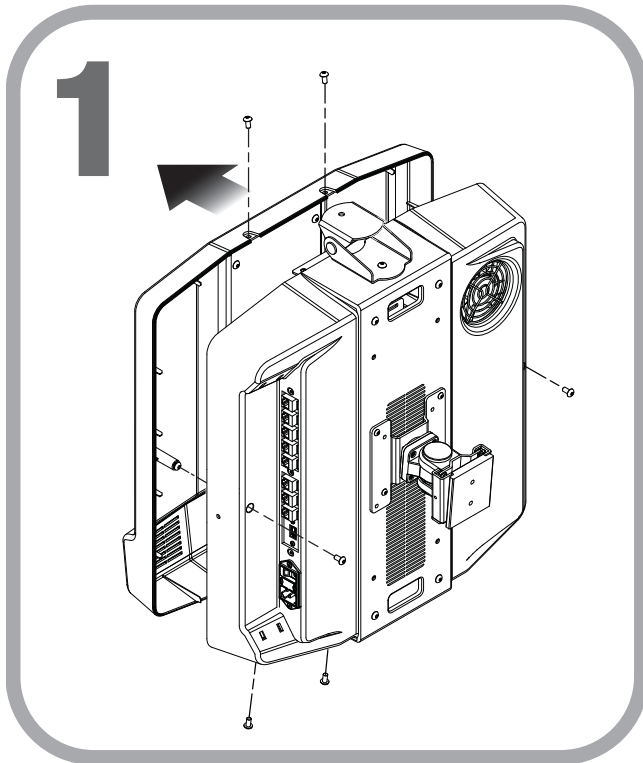


For further information consult the VidyoRoom User Guide ( [http://www.vidyo.com/documents/support/v2.2/VidyoRoom\\_User's\\_Guide\\_2.2.pdf](http://www.vidyo.com/documents/support/v2.2/VidyoRoom_User's_Guide_2.2.pdf) ).

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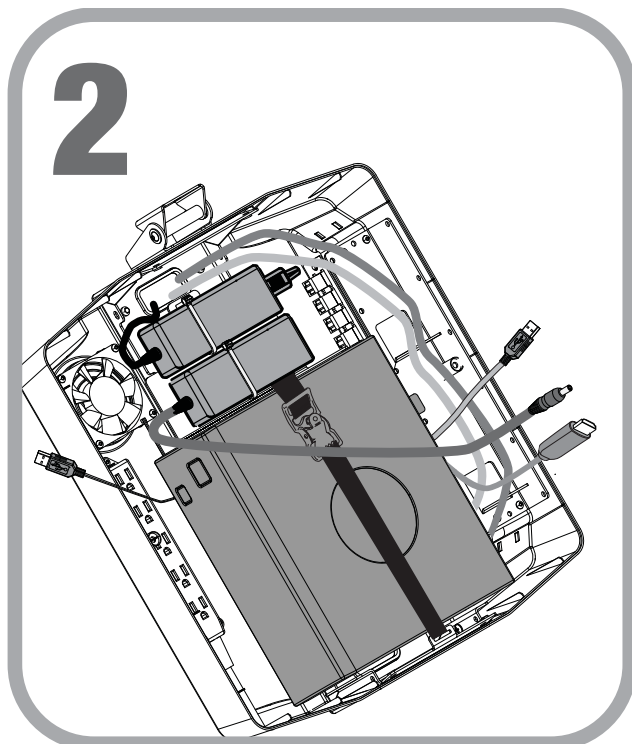
# Integration (UNPOPULATED TELEMEDICINE CABINET)

## INSTALL THE TELECONFERENCING AND OTHER TECHNOLOGY DEVICES



Remove the Front Cover.

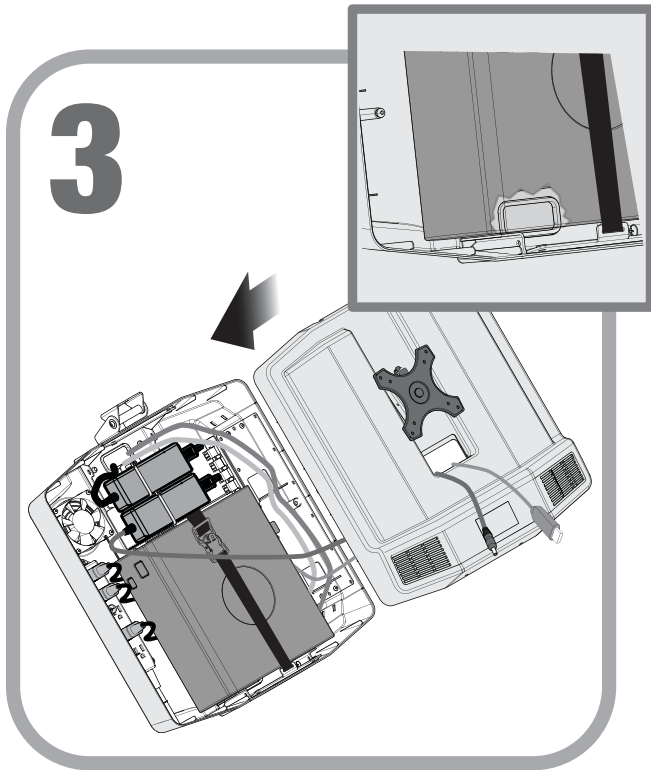
1. Remove 6 screws from the rear of the enclosure as shown.
2. Pull away the front cover.



- Install component power supplies as shown, use wire ties to secure them in position.
- Install the Teleconferencing Processor.
  1. Plug in the cables that you will need for your setup.
  2. Place the unit in the bracket
  3. Secure the unit in position with the web strap.
- Connect the enclosure cooling fan to a powered usb port.
- Connect the enclosure external USB connector to a USB port.

# Integration (UNPOPULATED TELEMEDICINE CABINET)

## INSTALL THE FRONT COVER



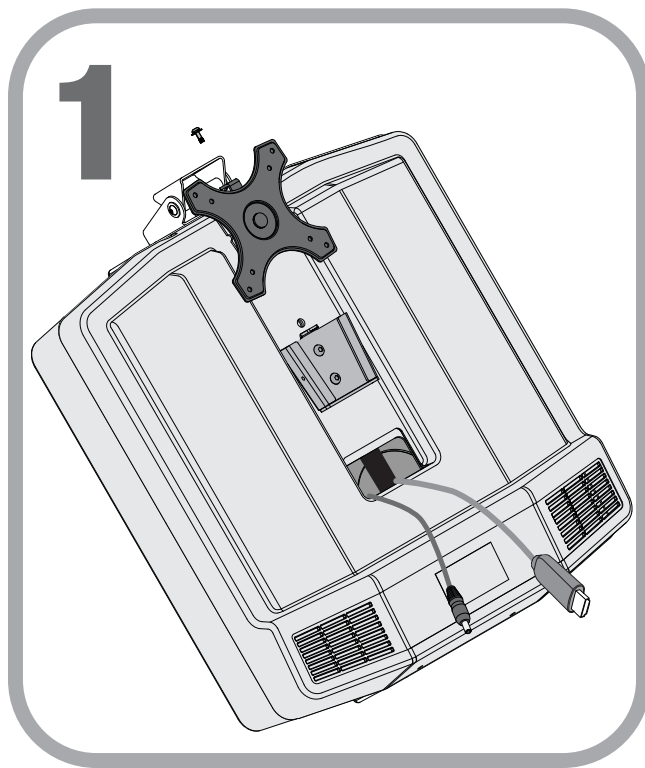
- Route the camera VISCA, video, and power cables through the port at the upper rear of the enclosure.
- Route the audiophone cable through the either the upper or lower rear ports.
- Route the power and video cables for the second monitor through the bottom rear cable port shown in the inset.
- Plug the AC power cords into the power strip.
- Route the primary monitor power and video cables through the port in the front cover as shown.



Use 6 screws to fasten the front cover to the enclosure assembly.

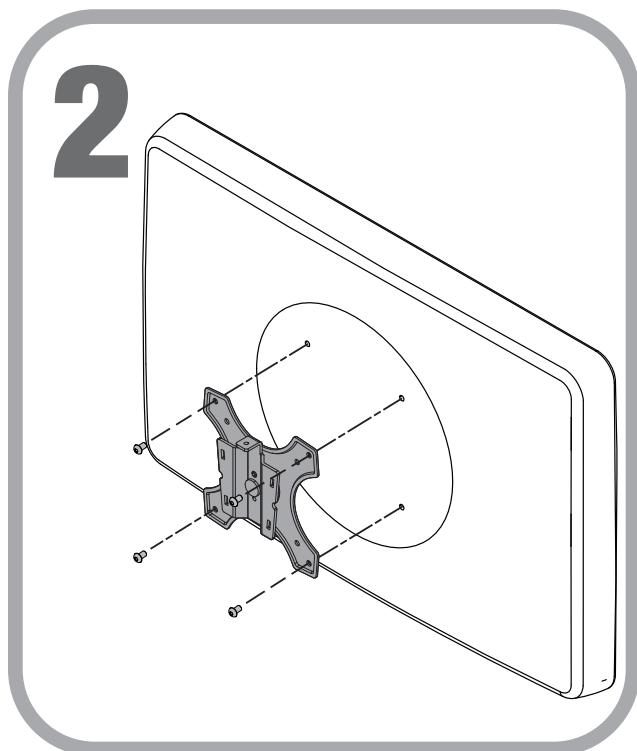
# Integration (UNPOPULATED TELEMEDICINE CABINET)

## INSTALL THE PRIMARY MONITOR



Remove the monitor mount from the front of the enclosure.

1. Remove the locking screw from the top of the monitor mount assembly.
2. Lift the monitor mount from rear bracket.



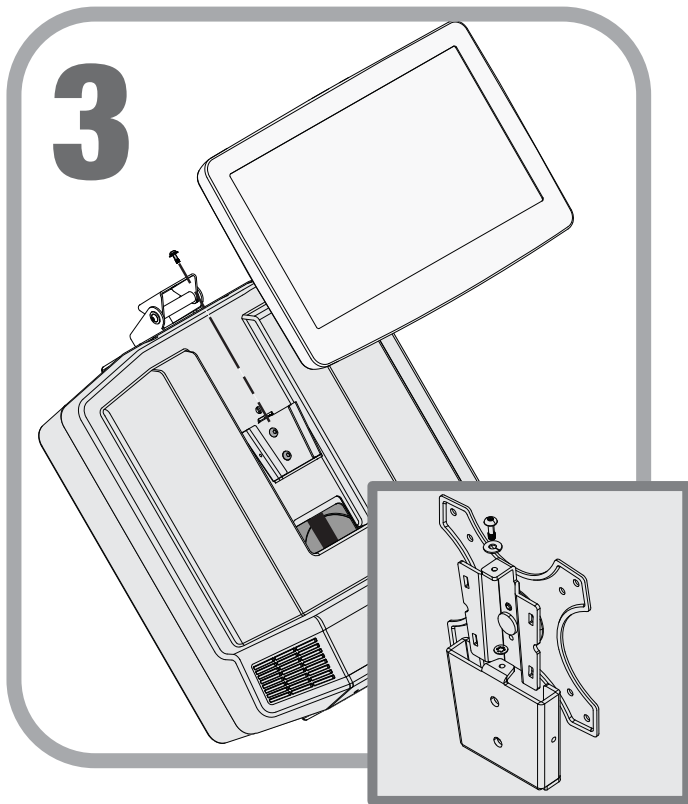
Use 4 screws to fasten the monitor mount to the rear of the monitor.

**Note:** Monitor mounting screws are provided with your monitor. If no screws are provided, correct mounting screw size is listed in the documentation provided with the monitor.

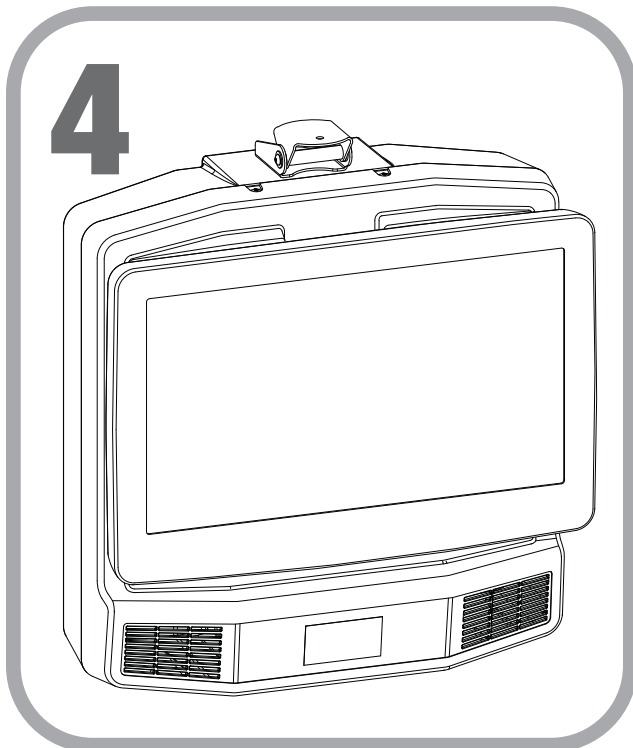
# Integration (UNPOPULATED TELEMEDICINE CABINET)

## INSTALL THE PRIMARY MONITOR

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- Connect the video and power cables to the monitor.
- Insert the monitor mount into the rear bracket as shown.
- Install the locking screw in the top of the monitor mount.

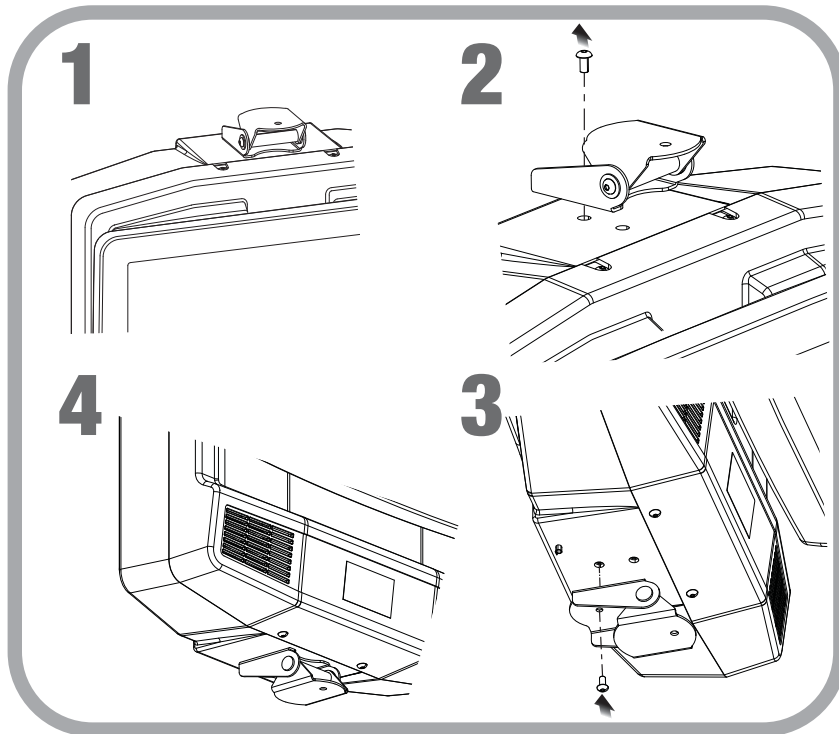


- Tuck any excess cable into the enclosure.



# Integration (UNPOPULATED TELEMEDICINE CABINET)

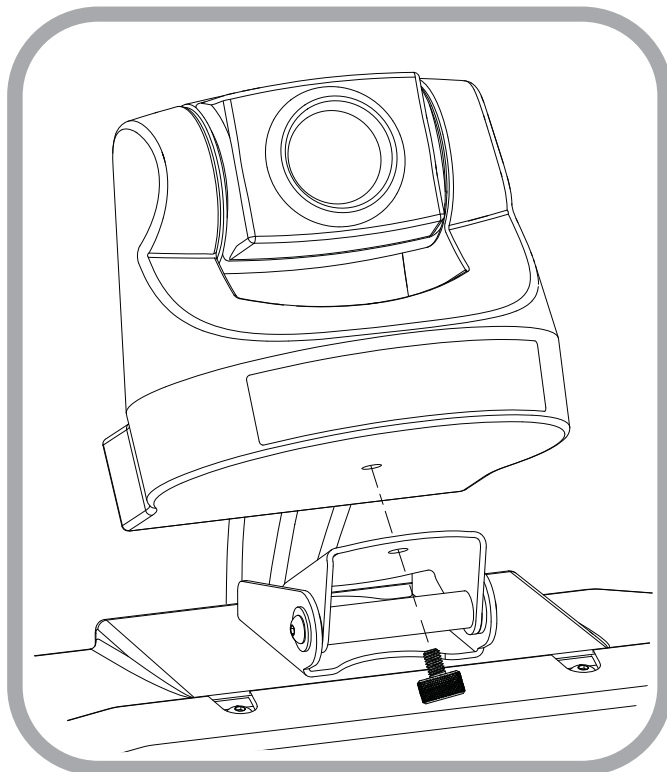
## MOVE THE CAMERA MOUNT



The camera may be mounted at the top or bottom of the enclosure. The camera mount is moved as shown to facilitate mounting the camera in the desired location.

To move the camera mount:

## INSTALL THE CAMERA



- Connect the cables to the camera.
- Connect the power cable.
- Connect the VISCA control cable.
- Connect the video cable.
- Use the mounting screw (provided with the camera) to mount the camera to the camera bracket as shown.

**Note:** If a mounting screw is not provided with the camera, refer to the camera documentation in order to acquire the correct size mounting screw.

# Service And Support

## SERVICE LEVEL COMMITMENT

Rubbermaid Healthcare is committed to providing best-in-class service. This document details our standard warranty and instructions on how to request service using our customer support system.

### SERVICE DETAILS:

Components generally requiring on-site technical assistance may include, but are not limited to: enclosure electronics, power system, and structural failures.

Components that generally do not warrant on-site technical assistance may include, but are not limited to: power cord and cables.

### REPLACEMENT PARTS AND/OR TO REQUEST SERVICE

Please visit our website at: [www.rubbermaidhealthcare.com](http://www.rubbermaidhealthcare.com)

Please call us at: 1-888-859-8294

Please Fax us at: 1-888-859-8297

Address: **Rubbermaid Healthcare**  
16905 Northcross Drive, Suite 120  
Huntersville, NC 28078  
[customer.service@rubbermaidhealthcare.com](mailto:customer.service@rubbermaidhealthcare.com)

# Maintenance And Cleaning

## MAINTENANCE



Unless it is covered in this manual, DO NOT service or make any modification or replace any parts on your cart. Only Rubbermaid approved technician should service or make modifications to the enclosure.



DO NOT use the enclosure if any pieces are missing or if there is any damage to the enclosure. In these cases, immediately contact Rubbermaid Customer Service for more information.

### Cables:

Always keep the cables neatly organized and be sure to route excess cables away from moving components with wire ties or cable clips.

### Fasteners:

If fasteners become loose please notify Rubbermaid Customer Service. If fasteners need to be tightened, do not over tighten screws. In addition to damaging the screw, components can be damaged.

### Power Cord:

Periodically inspect cord and plug to ensure plug is not bent and cable is not frayed.

## CLEANING

### CAUTION:



Because of the close proximity of electrical power and equipment, flammable cleaners should never be used on the cart!

- Verify that your enclosure is unplugged from the wall outlet before cleaning.
- Allow your enclosure to dry completely before plugging the power cord into a wall outlet.
- When cleaning the enclosure, wipe cleaners off of surface with a damp cloth and thoroughly dry.
- Never cover the enclosure or its components in liquid or allow liquids to flow into the cart.
- Never use steel wool or other abrasive material as these could damage the surface finish
- Before using any cleaner on the cart, first test on a small area to ensure that the surface is not harmed. These guidelines cannot guarantee infection control. The hospital's Infection Control administrator should be consulted for cleaning procedures and processes.

### RECOMMENDATIONS:

- Clean plastic components with diluted, non-abrasive solutions. Suggested cleaners are water, soap, diluted bleach and alcohol solutions.
- Remove pen and dry erase marker stains with a soft cloth and 91% isopropyl alcohol.
- Remove iodine stains with a soft cloth and any cleaners suggested above.



DO NOT use the following chemicals to clean your cart: Acetone, Mineral Spirits, Abrasive Cleansers, Paint Thinner or any other harsh or toxic chemicals.

# Environmental Data

The following critical environmental data that the Telemedicine Wall Mounted Solution has been tested to:

Operational Temperature Range: 0°C to +32°C

Storage Temperature Range: -20°C to +55°C

Humidity – Operational Range: 10% to 80% non-condensing

Humidity – Non Operational Range: 10% to 90% non-condensing

# Limited Warranty

Rubbermaid Healthcare is pleased to offer a one year warranty on durable components and electronic components (commencing on the date of receipt by client).

If during the warranty period this Rubbermaid Healthcare product proves defective in materials or workmanship under normal use by the original purchaser, please contact Rubbermaid Healthcare technical support at [www.rubbermaidhealthcare.com/service](http://www.rubbermaidhealthcare.com/service) (please be sure to complete all information, including product serial number, description of the issue and full contact information). Rubbermaid Healthcare will determine, in its sole discretion, how to best address your warranty issue, which may include sending you a replacement part or providing on site technical assistance. Rubbermaid Healthcare reserves the right to require proof of purchase prior to honoring any warranty request. This warranty does not cover product abuse, modification, failure to adhere to product instructions, improper operation/misuse. Rubbermaid Healthcare SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or country to country.

An extended warranty may be available for this product. Should you wish to purchase an extended warranty, please contact your Rubbermaid Healthcare sales representative.

# Statement of Use

The Rubbermaid Telemedicine Wall Mounted Solution is intended for operation by a professional healthcare provider. The Wall Mounted Solution may be used to achieve the following:

- Enable a remote clinician to consult with patients to assist in diagnosis.
- Enable a professional healthcare provider to have real-time images and audio sent and received from medical devices to allow a remote clinician to review the images, diagnose and provide care from a distance.
- Transport real-time images of patients, images and sounds from medical devices for educational and monitoring purposes.



1-888-859-8294  
[www.RubbermaidHealthcare.com](http://www.RubbermaidHealthcare.com)

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