

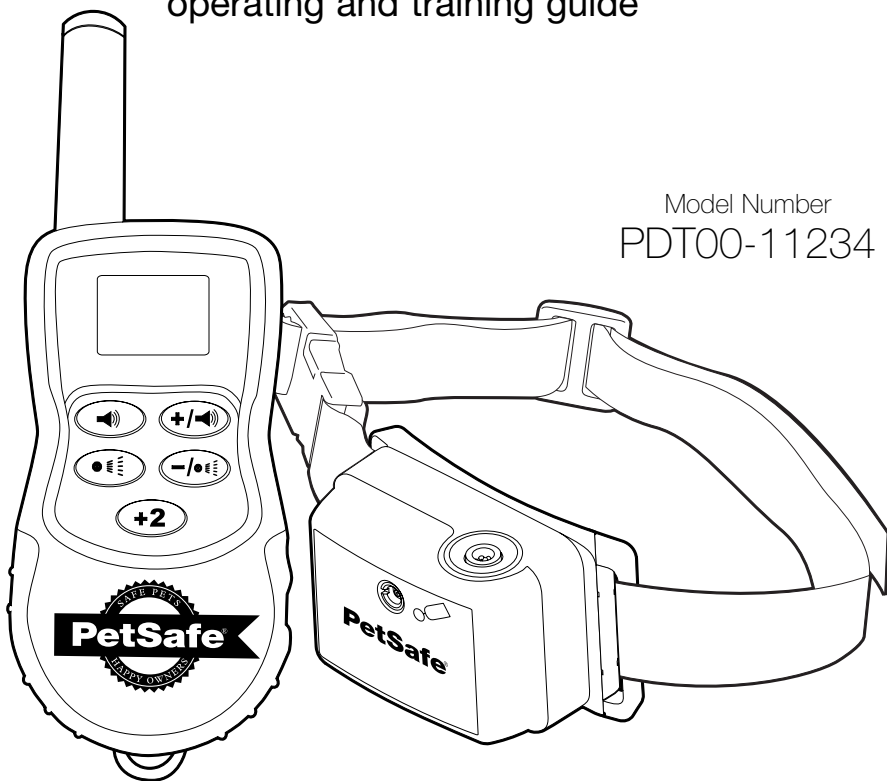


protect. **teach.** love.™

Elite Remote Spray Trainer

operating and training guide

Model Number
PDT00-11234



PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

Important Safety Information

Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

⚠ WARNING

Risk of explosion. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

⚠ WARNING

Not for use with aggressive dogs. Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

⚠ CAUTION

Safety during on-leash training. It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

⚠ CAUTION

Do not expose the device to freezing temperatures -32°F or 0°C or to conditions warmer than 113°F or 45°C. Do not leave the unit in direct sunlight. Never leave the unit in a car where the device can heat up to high temperatures 113°F or 45°C.

AEROSOLS:

- : Keep out of reach of children.
- : Contents of the refill can and the spray collar are under pressure.
- : Use only in a well ventilated area. Use only as directed.
- : May explode if heated, do not heat. Do not expose to temperatures over 113°F or 45°C.
- : Do not burn. Do not dispose of in fire, even when empty.
- : Keep out of direct sunlight.
- : Do not leave the aerosol can in a vehicle where temperature could exceed 113°F or 45°C.
- : Store in a cool location.
- : Keep away from sparks or flame. Do not smoke while refilling.
- : Do not puncture. Contact of liquid propellant with skin may cause frostbite.
- : Do not ingest. In case of accident, seek medical care. If swallowed, call a poison control center immediately.

The PetSafe® Elite Remote Spray Trainer is not a toy. Keep it away from the reach of children. Use it only for its pet training purpose.

CAUTION

Risk of skin damage. Please read and follow the instructions in this manual.

Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- : Avoid leaving the collar on the dog for more than 12 hours per day.
- : When possible reposition the collar on the pet's neck every 1 to 2 hours.
- : Check the fit to prevent excessive pressure; follow the instructions in this manual.
- : Never connect a lead to the electronic collar.
- : When using a separate collar for a lead, don't put pressure on the electronic collar.
- : Wash the dog's neck area weekly with a damp cloth.
- : Examine the neck area daily for signs of a rash or a sore.
- : If a rash or sore is found, discontinue use of the collar until the skin has healed.
- : If the condition persists beyond 48 hours, see your veterinarian.
- : For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the neck area. If redness or sores are found, discontinue use until the skin has fully healed.

The PetSafe® Elite Remote Spray Trainer must be used only on healthy dogs. We recommend that you take your dog to a veterinarian before using the collar if he is not in good health.

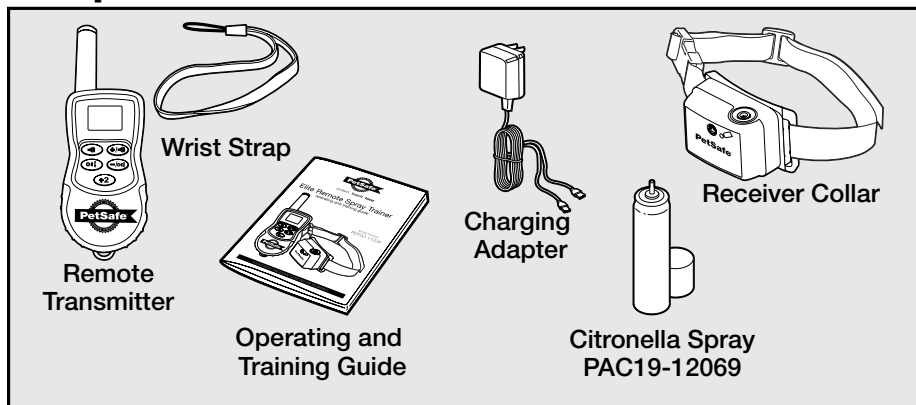
Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. If you have any questions about our products or training your pet, please visit our website at www.petsafe.net or contact our Customer Care Center at 1-800-732-2677.

To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net.

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Components



Features

- : 15 levels include 8 levels of spray and 7 levels of tone + spray
- : Tone button reinforces good behavior
- : Up to 400 yard range
- : Waterproof Handheld Remote and Receiver Collar
- : All batteries are rechargeable

Other Items You May Need

- : Scissors
- : Non-metallic collar and 10-foot leash for training

How the System Works

The PetSafe® Elite Remote Spray Trainer has been proven safe, comfortable, and effective for pets of any size. This system assists you in controlling your pet without a leash in a range up to 400 yards. There are 15 levels of spray, a tone button, or spray including tone to reinforce training. At the push of a button, the Handheld Remote sends a signal activating the Receiver Collar to spray. Using the Elite Remote Spray Trainer consistently and correctly, many misbehaviors that your pet exhibits can be corrected and any basic obedience commands can be taught.

Key Definitions

Handheld Remote: Transmits the signal to the Receiver Collar. It is waterproof.

Digital Display

Level of Spray: Shows Dog 1 or Dog 2 level of spray (Low-1 to High-15). Also indicates +2 Boost.

Dog 1: The active collar symbol will display to indicate Dog 1.

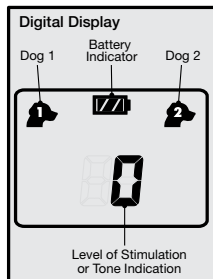
Dog 2: Dog 1 and Dog 2 symbols will be displayed (additional purchase required for 2 dog system).

Tone: The spray level will flash when the Tone button or Spray button is pressed.

Battery Indicator: The battery indicator provides constant awareness of your battery's power level.

1d or 2d: This appears when programming for the 2-Dog mode.

Note: The Digital Display symbols are shown in more detail on pages 9 and 10.



Button Definitions (factory default settings for Dog 1 mode)

Tone - Upper Left Button (Green):

Produces a training tone from the collar. No spray is delivered.

Spray - Lower Left Button (Purple): Delivers continuous spray up to 10 seconds long.

Spray Up - Upper Right Button (Grey):

Adjust the spray level UP through a range of levels from Low-1 to High-15. Also becomes the Tone Button in Two Dog Mode.

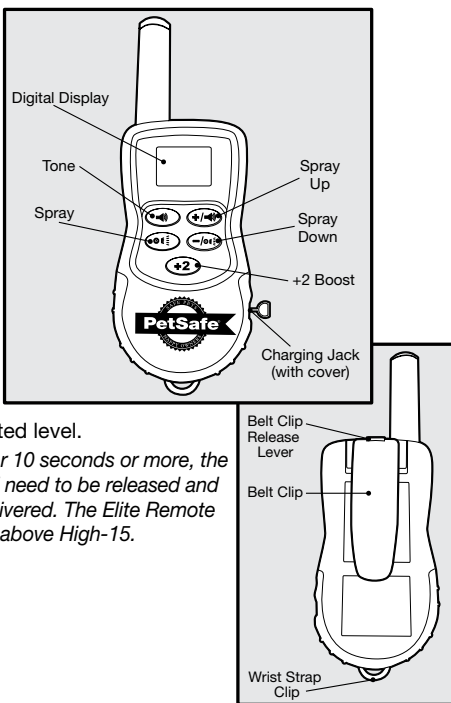
Spray Down - Lower Right Button (Grey):

Adjust the spray level DOWN through a range of levels from High-15 to Low-1. Also becomes the Spray Button in Two Dog Mode.

Note: See Two Dog System on page 14 for Dog 2 mode.

+2 Boost (Red): Delivers continuous spray that is 2 levels higher than the currently selected level.

Note: When a Continuous Spray button is held for 10 seconds or more, the Handheld Remote will "time-out." The button will need to be released and pressed again before additional Spray can be delivered. The Elite Remote Training systems will never exceed a Spray Level above High-15.



Receiver Collar: Delivers spray or tone on a signal from the Handheld Remote. All Elite Trainers are waterproof.

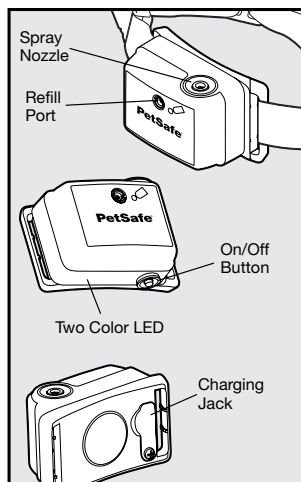
Spray Nozzle: Where the spray ejects when signal is received from the Handheld Remote.

Refill Port: Where the spray is refilled.

On/Off Button: Momentarily pressing and holding this button turns the Receiver Collar on and off.

Receiver Indicator Light: Indicates when the Receiver Collar has been turned on or off and also serves as a low-battery indicator.

Charging Jacks: For connecting the charger. Although the Handheld Remote and Receiver Collar are waterproof without the charger covers, keep the covers in place when not charging to keep debris out of the openings.



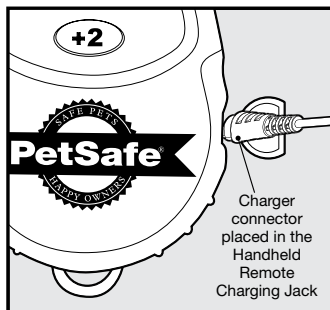
Operating Guide

Step 1

Prepare the Handheld Remote

Charge the Handheld Remote

1. Lift the rubber cover protecting the Handheld Remote Charging Jack.
2. Connect one of the charger connectors to the Handheld Remote Charging Jack.
3. Plug the charger into a standard wall outlet.
4. Charge the Handheld Remote for 5 hours for the first charge. Recharges take only 3-4 hours. *Note: The Battery Indicator will scroll while charging and will become solid when fully charged.*
5. When charging is completed, replace the rubber cover.



Note: Approximate battery life between charges is 40 to 60 hours, depending on frequency of use.

Turning ON the Remote

Power up the Remote by pressing any button. You will see the display turn on when you press any button.

Remote Digital Display

The display stays on for 1 minute after a button is pressed. After 1 minute with no buttons pressed, the display shuts off and the Remote goes into battery conservation mode. Pressing any button will cause the display to turn back on. The various display symbols are explained below.

	Numeric readout	Displays the spray level for Dog 1 or Dog 2.
	Dog 1/ Dog 2	The symbol displayed is the active dog receiver collar. See Two Dog System on page 13.
	Tone or Spray	When pressing Tone or Spray the Dog 1 or Dog 2 symbol will appear in bold or emphasized.
	Tone Only	When pressing Tone Only for Dog 1 or Dog 2 the number zero appears.
	Battery Indicator	The battery indicator provides constant awareness of your battery's power level. See Battery Indicator for more detailed information.

Note: Factory preset is for Dog 1 mode, you will not see the Dog 2 symbol unless the unit is programmed for Dog 2 (see Two Dog System on page 13).

Battery Indicator



Battery is at $\frac{2}{3}$ to Full capacity. Remote is fully functional.



Battery is at $\frac{1}{3}$ capacity. Remote is still fully functional.



Battery is at $\frac{1}{6}$ capacity. Remote will operate the Receiver, but should be recharged as soon as possible.



Battery is almost dead. Remote is unable to operate the Receiver.

When the Battery Indicator shows the low battery symbol ($\frac{1}{6}$ capacity), recharge your Remote soon. When the battery outline is displayed, the Remote's battery is unable to power transmissions to the Receiver. Remote must be recharged to regain operation.

Handheld Remote Functions for Dog 1

Remote Function	Button Color	Digital Display Response
Upper Left Button	Green	Tone Only
Lower Left Button	Purple	Spray
Upper Right Button	Grey	Spray level Up
Lower Right Button	Grey	Spray level Down
Boost Button	Red	+2 above selected Spray Level

See **Two Dog System** on page 13 for Handheld Remote functions in **Dog 2 mode**.

Handheld Remote Belt Clip

To remove:

1. Press and hold the Release Lever on the Belt Clip, pulling away from the Remote.
2. Slide the Belt Clip out of the insert.

To replace:

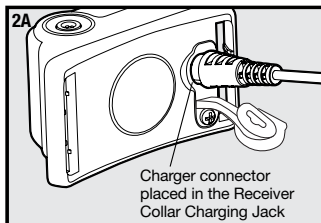
1. Slide the Belt Clip into the insert until it clicks, locking into place.

Step 2

Prepare the Receiver Collar

Charge the Receiver Collar

1. Lift the rubber cover protecting the Receiver Collar Charging Jack.
2. Connect the charger connector to the Receiver Collar Charging Jack (2A).
3. Plug the charger into a standard wall outlet.
4. Charge the Receiver Collar until the Green Indicator Light comes on and is solid. Recharges take only 4-5 hours.
5. When charging is completed replace the rubber cover.



To turn the Receiver Collar On

1. Press and hold the On/Off Button until the Green LED comes on and the Receiver Collar beeps low to high.
2. Release the On/Off Button. The Green LED will flash once every 5 seconds until the Receiver Collar is turned off. The flashing light indicates the Receiver Collar is ready to receive a signal from the Handheld Remote.
3. Once the Receiver Collar has been turned on, press the Tone Button of the Handheld Remote. Upon pressing, the Receiver Collar should beep for as long as the Tone Button is pressed. If it does not, see “To Pair the Handheld Remote and the Receiver Collar” in the Troubleshooting section.

Note: To extend the life of the battery, turn the Receiver Collar off when it is not in use.

Turning the Receiver Collar Off

1. Press and hold the On/Off button until the Red LED comes on and the Receiver Collar beeps high to low. Release the On/Off Button.

To extend the life between charging cycles, turn the Receiver Collar off when it is not in use. Approximate battery life between charges is 40-50 hours, depending on frequency of use.

Rechargeable Batteries

- : The rechargeable Lithium Ion batteries are not memory sensitive and do not require depletion before charging.
- : The batteries come partially charged from the factory, but will require a full charge before the first use.
- : When storing the unit for long periods, remember to regularly give batteries a full charge (4 hours). This should be done once every 4 to 6 weeks.
- : The Elite Trainers are equipped with a safety feature to prevent over charging.
- : If your equipment has not been charged for an extended period, you may experience a decrease in battery life the first few uses. Afterwards, the battery life will return to previous capacity levels.
- : You should expect hundreds of recharge cycles from your batteries. However, all rechargeable batteries lose capacity over time relative to the number of recharge cycles they experience. This is normal. If your operating time drops to half of the original life, contact the Customer Care Center to purchase a new battery.
- : When a battery needs replacement, contact our Customer Care Center or visit our website. Please do not open the Receiver Collar or Handheld Remote.



WARNING Do not attempt to cut into or pry open the battery. Be sure to discard the used battery properly.

Receiver Indicator Light – Function and Response

Receiver Function	Indicator Light Response	Receiver Beeper Response
Receiver Collar is turned ON	Green LED flashes one time	Beeps low to high
Unit is on	Green LED flashes once every five seconds	None
Spray activation	Red LED flashes between corrections when transmitter button is held down	None
Low battery condition	Red LED flashes three times every five seconds	None
Tone being received	Green LED flashes	Tone beep

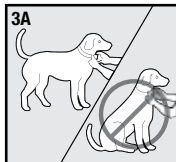
Step 3

Fit the Receiver Collar

Important: The proper fit and placement of your Receiver Collar is important for effective operation.

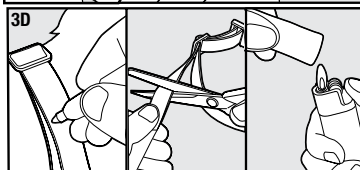
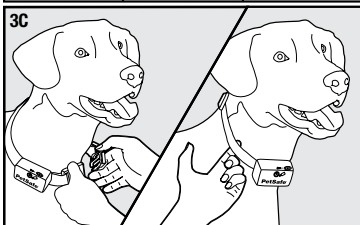
To assure a proper fit, please follow these steps:

1. Make sure that the Receiver Collar is turned off.
2. Start with your dog standing comfortably (3A).
3. Place the Receiver Collar on your dog's neck close to the ears. Center the Receiver underneath your dog's neck, touching the skin (3B). Make sure the PetSafe® logo on the front of the unit is upright. *Note: It is sometimes necessary to trim the hair along the path of the spray. It is important that the spray reaches your dog's snout to be effective.*



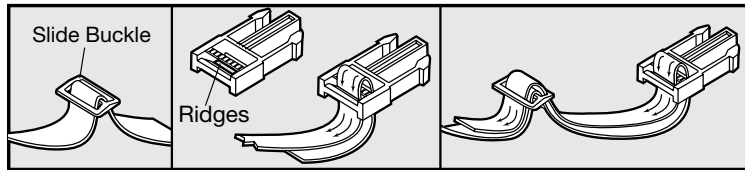
CAUTION Do not shave the pet's neck as this may increase the risk of skin irritation.

4. Check the tightness of the Receiver Collar by inserting one finger between the collar and your dog's neck (3C). The fit should be snug but not constricting.
5. Allow your dog to wear the Receiver Collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar.
6. Trim the collar as follows: (3D)
 - a. Mark the desired length of the collar with a pen. Allow for growth if your dog is young or grows a thick winter coat.
 - b. Remove the Receiver Collar from your dog and cut off excess.
 - c. Before placing the Receiver Collar back onto your dog, seal the edge of the cut collar by applying a flame along the frayed edge.



CAUTION The Receiver Collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the collar on too long could lead to skin irritation. Please refer to page 2 for additional information.

To Re-Thread the Collar



- : The slide buckle prevents the collar from becoming loose around your pet's neck.
- : The ridges must be facing up; the collar will slip if it is not properly threaded.

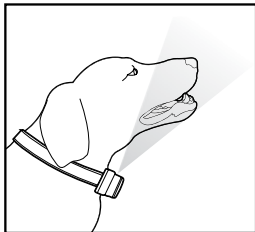
Ensure a Proper Spray Pattern

For the PetSafe® Elite Remote Spray Trainer to perform properly, the nozzle must be positioned correctly and there must be a clear path from the Spray Nozzle to your dog's snout. Follow these steps:

1. Make sure the PetSafe® logo on the front of the unit is upright and the Spray Nozzle is angled out and pointing up towards the dog's snout.
2. For long-haired dogs, it may be necessary to trim the neck hairs along the path of the spray. It is important that the spray reaches the dog's snout to be effective.

CAUTION

Do not shave the pet's neck as this may increase the risk of skin irritation.

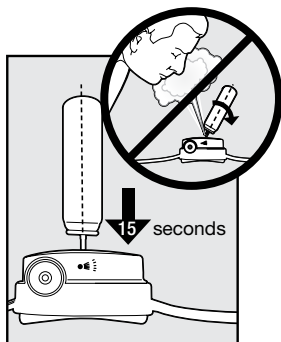


To Fill and Refill the Spray

- : Remove the collar from your dog and turn the unit off.
- : Ensure the refill port is clean. *Note: If any dirt or debris enters the refill port when refilling, it could cause the unit to become clogged and malfunction.*
- : Hold the spray can upright and firmly press the nozzle down into the Refill Port. Hold for 15 seconds and remove. *Note: If spray leaks out, you may need to press harder to complete the seal.*
- : For optimal performance the Receiver Collar should be refilled before each use.
- : Never fill the device while your dog is wearing it because it may damage the Refill Port.
- : It is important that your dog's hair doesn't block the Spray Nozzle. Try tying a bandanna (handkerchief) around your dog's neck, then place the spray collar over it. If necessary, you may also consider trimming a little of the long hair around the dog's neck for better spray effect.
- : Never fill the Remote Spray Trainer with any substance other than the one provided by the manufacturer. Using another substance, as well as opening the device, will void the manufacturer's warranty.
- : The spray from the Remote Spray Trainer may stick to the hair under your dogs snout. Clean your dog's hair weekly with a washcloth and a mild hand soap. Rinse and dry your dog's neck thoroughly.
- : If the spray accumulates on the Remote Spray Trainer, wipe the receiver clean with a damp cloth and dry thoroughly.

CAUTION

Do not puncture or incinerate the spray collar or the refill canister. Do not expose to extreme heat or store at temperatures above 113°F.



Refill canisters are available. Choose from citronella or unscented spray. Contact the Customer Care Center or visit our web site at www.petsafe.net to locate a retailer near you.

Find the Best Spray Level for Your Pet

The Spray Trainer has fifteen (15) different Spray Levels (8 levels of spray and 7 levels of tone + spray). This allows you to choose the amount of spray that is best for your pet. *Note: Always start at the lowest level and work your way up.*

Once you have placed the Receiver Collar on your pet, it is time to find the Spray Level that is best for your pet. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

1. Press the Tone Button. If your pet reacts to this, you may use this button for training. Simply substitute the Tone Button whenever Spray Button is used in the Training Guide section. If your pet shows no reaction, go to the next step.
2. Starting at Level 1, press the Spray Button continuously for 2 to 3 seconds.
3. If your pet shows no reaction, go to the next Spray Level and repeat the process.
4. Repeat each Spray Level several times before moving to the next level.
5. **YOUR PET SHOULD NOT VOCALIZE OR PANIC. IF THIS HAPPENS, GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.**
6. If your pet continues to show no response at Level 8, check the fit of the Receiver Collar, then continue at levels 9-15.

If all of these steps have been done and your pet continues to show no reaction to the spray stimulation, contact the Customer Care Center.

Spray Level	Spray Type
1	1 Short spray
2	2 Short sprays
3	3 Short sprays
4	4 Short sprays
5	5 Short sprays
6	6 Short sprays
7	7 Short sprays
8	8 Short sprays
9	Tone + 1 short spray
10	Tone + 2 short sprays
11	Tone + 3 short sprays
12	Tone + 4 short sprays
13	Tone + 5 short sprays
14	Tone + 6 short sprays
15	Tone + 7 short sprays

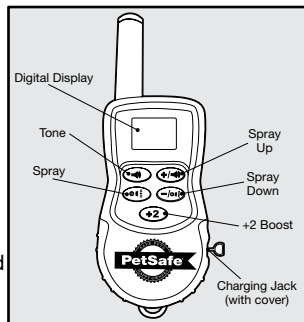
Step 4

Two Dog System

Note: If you wish to add another receiver collar to the training system, ADD-A-DOG® collars are available through our Customer Care Center.

To Add Dog 2 Handheld Remote

1. Press the Spray Down (lower right) button consecutively until "2d" appears on the Digital Display.
2. After the "2d" appears press the +2 Boost button.
3. Set Dog 1 Spray level to the desired level using the Spray Up and Down buttons.
4. Press the +2 Boost to lock the correction level for Dog 1.
5. Set Dog 2 Spray level to the desired level using the Spray Up and Down buttons.
6. Press the +2 Boost to lock the correction level for Dog 2.



Dog 2 Receiver Collar

1. With the Receiver Collar off your pet, turn the Receiver Collar off.
2. Press and hold the On/Off button for 5 seconds.
3. The Receiver Collar will beep and the LED will flash.
4. On the Handheld Remote, press the Upper Right or Lower Right button.
5. The Receiver Collar will respond and pair.
6. If the Receiver Collar does not respond, please contact the Customer Care Center.

Handheld Remote Functions for Dog 2 Mode

Upper Left Button	Dog 1 Tone
Lower Left Button	Dog 1 Spray
Dog 1 +2 Boost	Press Boost and the Lower Left Button simultaneously
Upper Right Button	Dog 2 Tone
Lower Right Button	Dog 2 Spray
Dog 2 +2 Boost	Press Boost and the Lower Right Button simultaneously

Dog 1/Dog 2 Correction Levels

To change the correction level for Dog 1 or Dog 2, press and hold the +2 Boost for 5 seconds. The Dog 1 icon along with it's selected correction level will appear. You can now use the Upper Right button to increase the correction level for Dog 1 and the Lower Left button to decrease the correction level. Press the +2 Boost button to lock the correction level. Now you can adjust the Dog 2 correction level using the same method. Press the +2 Boost button to lock the correction level and return to normal 2 Dog operation.

Note: To view the currently selected correction level for Dog 1, press the +2 Boost button once and the display will show the Dog 1 symbol along with the selected correction level.

To view the currently selected correction level for Dog 2, press the +2 Boost button twice and the display will show the Dog 2 symbol along with the selected correction level.

To Remove Dog 2 from the Handheld Remote

Press and hold the +2 Boost button for 5 seconds. Press the Right Lower button until the "1d" symbol appears on the Digital Display. Press +2 Boost to exit the menu.



Step 5

To Pair Dog 1 Receiver Collar and the Handheld Remote

If your Receiver Collar does not beep when the Upper Left button of the Handheld Remote is pressed, or if the Receiver Collar is not responding to the Handheld Remote, follow these steps:

1. With the Receiver Collar off your pet, turn the Receiver Collar off.
2. Press and hold the On/Off button for 5 seconds.
3. The Receiver Collar will beep and the LED will flash.
4. Press the Tone button .
5. The Receiver Collar will respond and pair.
6. If the Receiver Collar does not respond, please contact the Customer Care Center.

Note: Pairing is for Dog 1 only.

Training Guide

General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with the training, your pet may become confused.
- Be consistent. Give your pet a tone or spray stimulation with each misbehavior.
- Do not over-correct your pet. Use as few sprays as possible to train your pet.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the training by hiding or acting fearful, redirect his attention to a simple and appropriate behavior such as the “Sit” command.
- Pets should be at least 6 months old before using the Trainer.
- Only let responsible family members use the Trainer. It is not a toy!

WARNING

Never use the Elite Remote Spray Trainer to correct or eliminate any form of aggressive behavior. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

Training Your Pet with Tone

Before using the Trainer to correct your pet, spend 10 to 15 minutes per day for 2 or 3 days helping him create the association of the tone with reward and praise. To accomplish this:

1. Push the Tone button for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting, or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the Tone button for 2 seconds following with praise.

Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the tone.

To Train using Spray Stimulation

You control the timing of the spray being applied to your pet. If you continue to press the Spray Button the spray will time out after 10 seconds. It will remain in time out until the button is released.

Note: For any of these training methods to be effective, they must be used consistently along with the command you are trying to teach your pet.

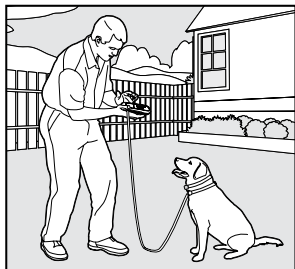
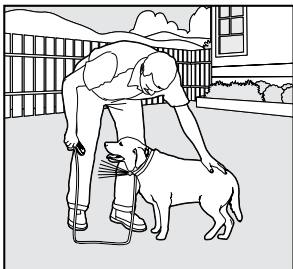
Teaching Basic Obedience

The “Sit” Command

1. Put a separate, non-metallic collar on your pet's neck BELOW the Receiver Collar, and attach a 10-foot leash.
2. Hold the leash and the Handheld Remote in one hand. Keep your other hand free to guide your pet into a “Sit” position.
3. Press and hold the Spray Button.
4. Immediately give the “Sit” command while continuing to hold the Spray Button.

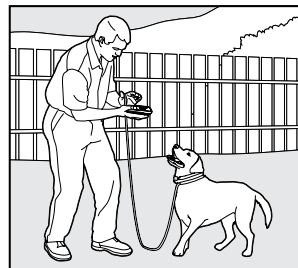
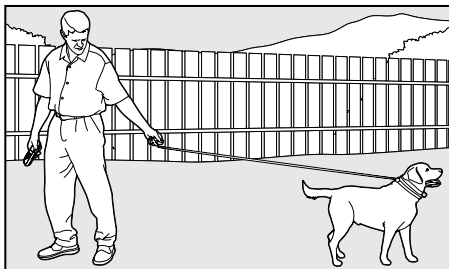
5. Release the Spray Button as soon as your pet is in position, and praise him.
6. Release your pet from the "Sit" command and play.
7. Repeat Steps 2 through 6.

Note: If your pet breaks the "Sit" command, repeat steps 3 through 6. Keep your pet close to you while teaching the "Sit" command.



The "Recall" Command

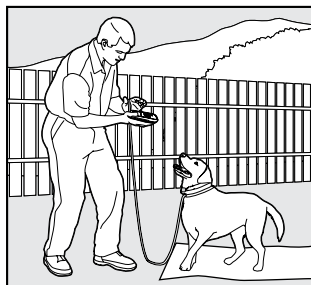
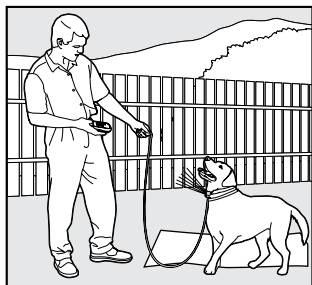
1. Put a separate, non-metallic collar on your pet's neck **BELOW** the Receiver Collar, and attach a 10-foot leash.
2. Hold your leash in one hand and the Handheld Remote in the other.
3. Wait for your pet to walk away from you.
4. Using the Recognition Level for your pet, press and hold the Spray Button while saying "Recall" and if necessary, use the leash to guide your pet toward you.
5. Immediately release the Spray Button as soon as your pet steps towards you, and praise him enthusiastically.
6. Quickly move backwards as your pet begins to walk toward you, praising him the entire time.
7. Repeat Steps 3 through 8.
8. Once your pet responds readily to the "Recall" command several times, back away from him without giving a command. When your pet turns toward you, give the command "Recall" (**WITHOUT SPRAY STIMULATION**) and praise him while you continue to back up. Stop moving backwards and praise your pet when he returns to you.
9. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.



The "Stay" Command

1. Put a separate, non-metallic collar on your pet's neck **BELOW** the Receiver Collar, and attach a 10-foot leash.
2. Visibly identify a designated area where you want your pet to sit by placing his bed or a large piece of cloth on the ground.

3. After identifying a place, put your pet in that area. Hold your leash in one hand and the Handheld Remote in the other.
4. Staying within approximately 3 feet, walk around the perimeter of the designated area. Do not say anything to your pet.
5. If your pet tries to leave that area, press and hold the Spray Button while saying "Stay", and if necessary use the leash to guide your pet onto the designated area.
6. Immediately release the Spray Button as soon as your pet returns to the area, and praise him enthusiastically.
7. Once your pet has settled for a few seconds, release him and play calmly.
8. Repeat steps 1 through 5 several times.



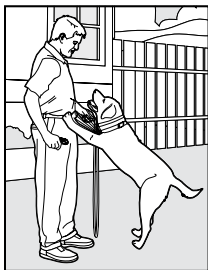
Eliminating Unwanted Behavior

Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

Note: It is best if your pet first understands the “Sit” command.

1. Choose your pet's Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press the Spray Button and give the command “Sit.”
3. Release the Spray Button immediately once your pet is sitting, and verbally praise him.
4. If your pet ignores the spray correction, increase the Spray Level by 1.
5. Practice this exercise in several different areas and use different people for distractions.

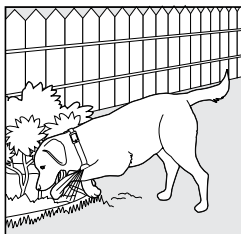
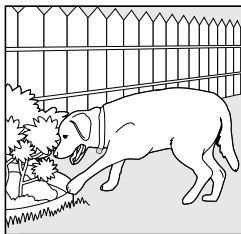


Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- : A cool, shaded area in which to lie down, and plenty of water.
- : An alternate activity, such as a favorite toy.
- : Plenty of play, exercise, and attention.
- : A yard free from rodents or prey that he may be trying to flush out.

1. Choose the Spray Level 1 higher than your pet's Recognition Level.
2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the spray correction with anything other than his digging. Your pet must be securely fenced in or contained during training.
3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
4. While your pet digs, press the Spray Button and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.
5. If your pet ignores the spray stimulation, increase the Spray Level by 1.
6. Continue to watch your pet, as he may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.



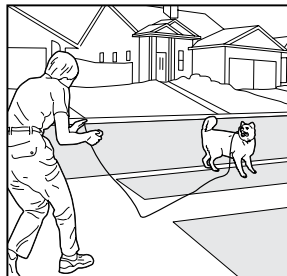
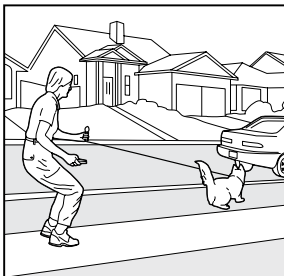
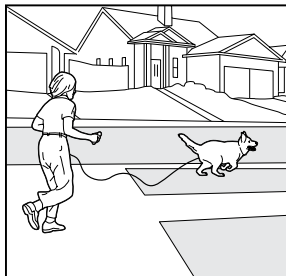
Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Recall" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

CAUTION

It is vitally important that you and your dog remain safe while carrying out this training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

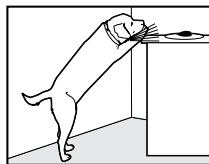
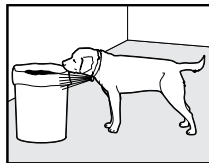
1. Choose the Spray Level 1 higher than your dog's Recognition Level.
2. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
3. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the Spray Button until he stops.
4. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Recall." Praise your dog as he comes to you.
5. Repeat the process until your dog responds consistently to the "Recall" command.



Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Elite Remote Spray Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

1. Choose the Spray Level 1 higher than your pet's Recognition Level.
2. Pick a temptation for your pet and position yourself where he cannot see you.
3. While your pet's mouth is touching the temptation, press and hold the Spray Button. Immediately release the button when your pet leaves the temptation.
4. Do not say anything, as you want your pet to associate the spray with his behavior, not you.
5. If your pet does not respond to the Spray Stimulation, increase the Spray Level by 1 and repeat the process.
6. Repeat this process in several different locations with different temptations.



Frequently Asked Questions

How old does my pet have to be before using the PetSafe® Elite Remote Spray Trainer?	: Your pet should be at least 6 months old and able to recognize basic obedience commands such as “Sit” or “Stay”.
Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?	: Probably not. You may need to reinforce training with the Receiver Collar from time to time.
Is the Receiver Collar waterproof?	: Yes. When charging the battery, be sure to keep the area free of dirt and debris.
Can I use the Elite Remote Spray Trainer on aggressive dogs or stop my dog from being aggressive?	: We do not recommend any of our products to be used on aggressive dogs. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.
Will I get exactly 400 yards of range with the Elite Remote Spray Trainer?	: The range of the Elite Remote Spray Trainer will vary according to terrain, weather, vegetation, as well as transmission from other radio devices.
Does the spray need to hit my dog's nose?	: No. The spray is very fine and simply creates a mist in the region of the snout.

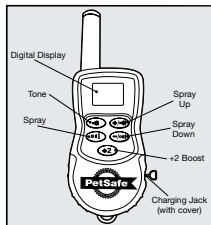
Troubleshooting

My pet does not respond when I press a button.	<ul style="list-style-type: none"> : Make sure the Receiver Collar has been turned on. : If your range has reduced from the first time you used the Remote Trainer, the battery(s) may be low in either the Handheld Remote or Receiver Collar. This is indicated by the Indicator Light or the LED flashing. : Increase the Spray Level by 1. See “Find the Best Spray Level for Your Pet.”
The Receiver Collar will not turn on.	: Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 2 hours. Subsequent charges only take 4-5 hours.
The Receiver Collar is not responding to the Handheld Remote.	<ul style="list-style-type: none"> : Verify the Receiver Collar is on. : See “To Pair the Handheld Remote and the Receiver Collar.” : If the Receiver Collar is still not responding, contact the Customer Care Center.

To Pair the Handheld Remote and Receiver Collar

If your Receiver Collar does not beep when the Upper Left Button of the Handheld Remote is pressed, or if you feel the Receiver Collar is not responding to the Handheld Remote:

1. With the Receiver Collar off your pet, turn the Receiver Collar off.
2. Press and hold the On/Off Button for 5 seconds.
3. The Receiver Collar will beep and the LED will flash.
4. Press the Tone button on the Handheld Remote.
5. The Receiver Collar will respond and pair.
6. If the Receiver Collar does not respond, please contact the Customer Care Center.



Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 8:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament or size/weight of your pet may not be suitable for this Product (please refer to "How the System Works" in this Operating Guide). Radio Systems Corporation recommends that this Product is not used if your pet is aggressive and accepts no liability for determining suitability in individual cases. If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.



Battery Disposal

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. At the end of the product life, please contact our Customer Care Center to receive instructions on proper disposal of the unit. Please do not dispose of the unit in household or municipal waste. For a listing of Customer Care Center telephone numbers in your area, visit our website at www.petsafe.net.

Perchlorate Battery

Perchlorate Material – special handling may apply.
See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Compliance



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems Corporation® may void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- : Reorient or relocate the receiving antenna.
- : Increase the separation between the equipment and the receiver.
- : Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- : Consult customer care, the dealer, or an experienced radio/TV technician for help.

ACMA - Australia

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

Warranty

One Year Non-Transferrable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.net and/or are available by contacting your local Customer Care Centre.

- : Radio Systems PetSafe Europe Ltd, 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, Ireland
- : Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows:

One Year Non-Transferrable Limited Warranty

What is covered: Radio Systems Australia Pty Ltd (hereinafter referred to as “Radio Systems”) warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An “original retail consumer purchaser” is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems’ sole discretion.

The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure

Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd Customer Care Centre at:

Radio Systems Australia Pty Ltd
PO Box 765, Mudgeeraba QLD 4213
Australia Residents: 1800 786 608
New Zealand Residents: 0800 543 054
Email: info@petsafeaustralia.com.au

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer’s own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

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Knoxville, TN 37932
1-800-732-2677
www.petsafe.net
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