



POS Cashier User Manual

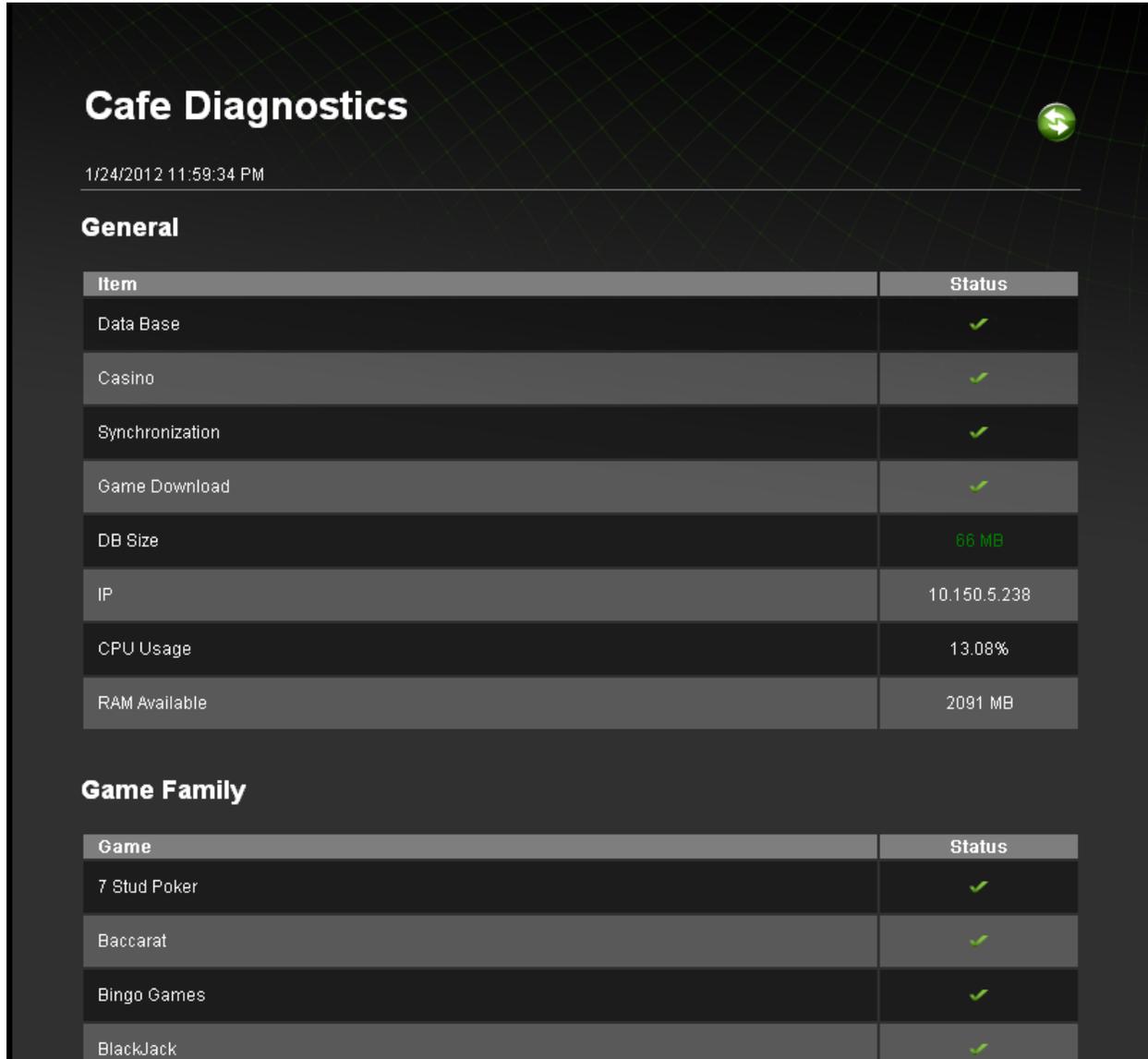
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Cafe Diagnostics Page

The Diagnostics Page reports data about the RTG StandAlone Casino installation on the machine.

The diagnostics page includes two sections: “General” and “Game Family”.



Cafe Diagnostics 

1/24/2012 11:59:34 PM

General

Item	Status
Data Base	✓
Casino	✓
Synchronization	✓
Game Download	✓
DB Size	66 MB
IP	10.150.5.238
CPU Usage	13.08%
RAM Available	2091 MB

Game Family

Game	Status
7 Stud Poker	✓
Baccarat	✓
Bingo Games	✓
BlackJack	✓

Both sections will report an item to have been correctly installed and in working order when a check mark (✓) appears in the status column, an ex (✗) indicates something is wrong with the item.

The chart below shows a brief description of the items listed in the Diagnostics Page:

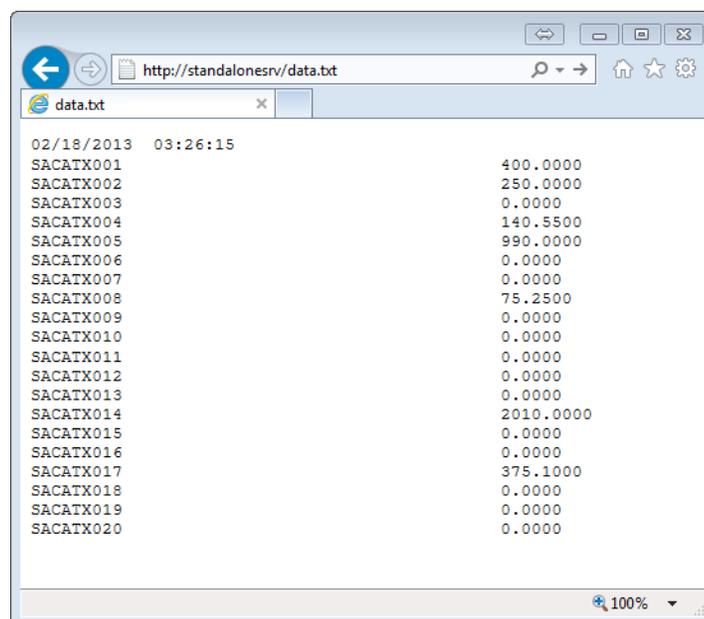
	Description
Data Base	Indicates if database was well configures and ready for use by the Casino. If the status of this item is not in working order, then Game Family sections will not be displayed.
Casino	Indicates if casino installation was successful and is ready for play.
Synchronization	Indicates if connection between local and external servers is available to synchronize pending deposits and withdrawals.
Game Download	Indicates if game suite installation was successful and is ready for play.
DB Size	<ul style="list-style-type: none"> • Reports size of Database in the machine in use. • This figure appears in green to report a safe size to run the casino. • This figure will appear in red when capacity reaches 8 GB. At this point, this item must be reported.
IP	Reports the IP of the machine in use.
CPU Usage	Percentage indicating how much of the processor's capacity is in use by the system. 100% means no more capacity to run programs. When this indicator begins to approach 100%, this item must be reported.
RAM Available	Unused RAM in bytes.
Game Family Section	This section reports is family games are in working order and ready for play.

Accessing the Diagnostics Page

On most configurations, you can reach the diagnostics page, by entering <http://standalonesrv/Diagnostics.asp> in an internet browser.

Balance Recovery after Wipe

The Players' Balances can be retrieved after the system has been Wiped. Player IDs and current Balances will be written to a file immediately before the Wipe is performed. You can access this file by entering <http://standalonesrv/data.txt> in an internet browser.



Cafe Cashier

Overview

The Cafe Cashier is an application to manage the Café, which is created with the following:

- 100 players, using the following naming format: <PREFIX> 001 – <PREFIX> 100¹
- 5 cashiers, using the following naming format: <PREFIX> 01 – <PREFIX> 05

Managing a Café involves three actions:

- **Making Deposits into Player's Account** – When real money is received from a player, it is reflected by making a deposit into a Cafe Playing Station whose password will be given to the player to log in and start play.
- **Making Withdrawals from a Player's Account** – When a player decides to end play and the station shows balance higher than zero, make a withdrawal to cash the player out of the Café and ready the Station for new players.
- **View the Cafe Cashier Report.** – The report is great tool when cashing up on shift end.

¹ The prefix is defined by the system

Cafe Cashier

Logging into the Cafe Cashier

To Log into the Cafe Cashier, follow these steps:

In your browser, go to corresponding web address for Cafe Cashier supplied by your Casino administrator

Enter your User Name

Enter your Password

Select the appropriate language (English is the default language)

Press the **Login** button



Cafe Login

User Name

Password

Language:

Logging out of the Cafe Cashier

- To Log out of the Cafe Cashier, click the Exit button (), on the upper right side of screen

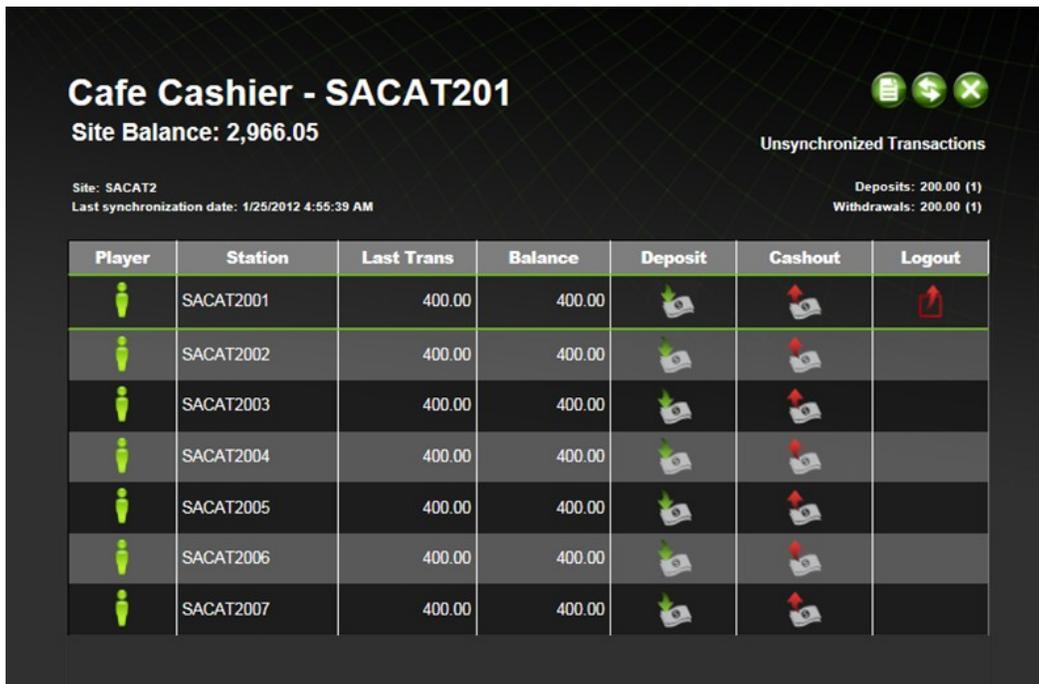
Managing the Cafe Cashier

Icon Descriptions

The following icons and other graphical artifacts that are used to convey messages, state changes, or initiate actions in the Cafe Cashier:

Icon	Location	description
	"Player" Column	Indicates an active player; i.e. a player with a funded account
	"Logout" Column	Indicates the active player with a funded account has logged in the Casino Client. Use this Icon to log out account/ player
	"Deposit" Column	Indicates deposits can be for this station. Click on this icon to make deposits.
	"Withdrawal" Column	Indicates withdrawals can be for this station. Click this icon to make withdrawals
	Upper right side of screen	Click this button to see the Cafe Cashier History Report
	Upper right side of screen	Click this button to refresh or update the view
	Upper right side of screen	Click this button to log out of the Cafe Cashier
	Upper Right Side Of Screen, While On The History Report	Click this button to return to the Cafe Cashier main page

The image below shows a sample Cafe Cashier screen:



Description of Header Information

The following is a description of the information that appears in the header of the:

Ref #	Description
1	The text at the top shows the Cafe Cashier user; and the text at the bottom indicates the site balance available for the Cafe to operate
2	Shows Site name, as well as date and time of the last deposits and withdrawals synchronization with the external server
3	Shows the unsynchronized deposits and withdrawals. In the example below: <ul style="list-style-type: none"> 200.00 is total amount of unsynchronized deposits for one (1) pending transaction 200.00 is total amount of unsynchronized withdrawals for two (2) pending transactions

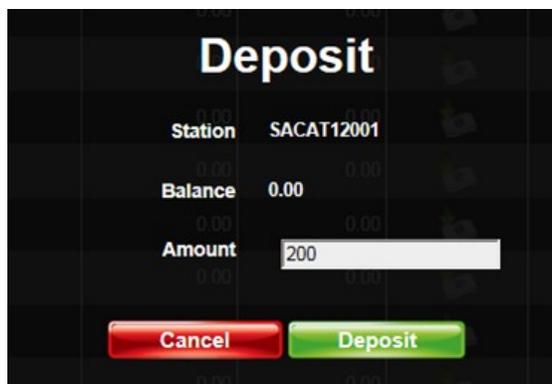


Deposit Funds into a Player's Account

To deposit (initial or additional) funds into a player's account for casino play using the Cafe Cashier, follow these steps:

1. From the Cafe Cashier main page, click the Deposit button () for the Station that the Player will be using during play.
2. On the Deposit dialog, enter the amount the Player is adding to the account.

NOTE: Additional funds can be deposited to a Station that is already in use.



3. Click the Deposit button. If you click Cancel, none of the data entered will be saved, and the system will take you back to the Cafe Cashier main page.

NOTE: Funded stations display a green user icon () in the “Player” Column and a Cashout button in the “Withdrawal” Column.

Withdraw Funds from a Player’s Account

To withdraw funds from a player’s account, follow these steps:

1. From the Cafe Cashier main page, click the Cashout button () for the Station that the Player has been using.
2. On the Cashout dialog, the system will automatically prepare a cashout for the player’s remaining balance (no partial withdrawals can be made). Then click the Cashout button to confirm the action. If you click Cancel, the system will take you back to the Cafe Cashier main page.

NOTE: Cashed-out stations (reaching zero balance) become available for new players. And appear “blank” (no green user icon ()) in the Player “Column”.



Cafe Cashier Reports

View the Transaction History Report

The Transaction History Report shows all of the Cashier’s transactions with the Players’ Deposits and Cashouts for your Site.

To view the Transaction History Report in the Cafe Cashier, follow these steps:

1. From the Cafe Cashier main page, click the History Report () button on the upper right side of screen .
2. In the Transaction History Report page, enter the desired search criterion(a) – either one search criterion or a combination thereof to narrow down the search.

SEARCH CRITERIA

Date Shows a drop-down menu to choose from following dynamic ranges:

- Today → this is the default
- Yesterday
- This Week
- This Week (M-S)
- Last Week
- Last Week (M-S)

- Month to Date
- Last Month
- Year to Date
- Specific Range

Selecting a specific date range automatically sets the From and To fields.

From (date) Starting date of the range for which transactions will be displayed.

From (time) Starting time of the range for which transactions will be displayed. Default time is 00:00

To Ending date of the range for which transactions will be displayed

To (time) Ending time of the range for which transactions will be displayed. Default time is 23:59

3. Click the Search button, and the System will generate a list with the Transaction(s) that matches your predefined criteria.

NOTE: If you click Search without entering any information, the System will generate a list of all Transactions that meets the default values.

The Transaction History Report shows all transactions for the specified criteria. Each transaction is displayed in a row indicating the station number, date and time of the transaction, and the corresponding deposit or withdrawal amount in the appropriate column. A sample report is shown below:

Cafe Cashier - SACAT1201
Site Balance: 266.00

Site: SACAT12
Last synchronization date: 1/25/2012 4:10:15 AM

Unsyncronized Transactions
Deposits: 200.00 (1)
Withdrawals: 200.00 (1)

Date: Today From: 01/25/2012 00:00 To: 01/25/2012 23:59 Search

Transaction History
SACAT1201
1/25/2012 00:00:00 - 1/25/2012 23:59:00

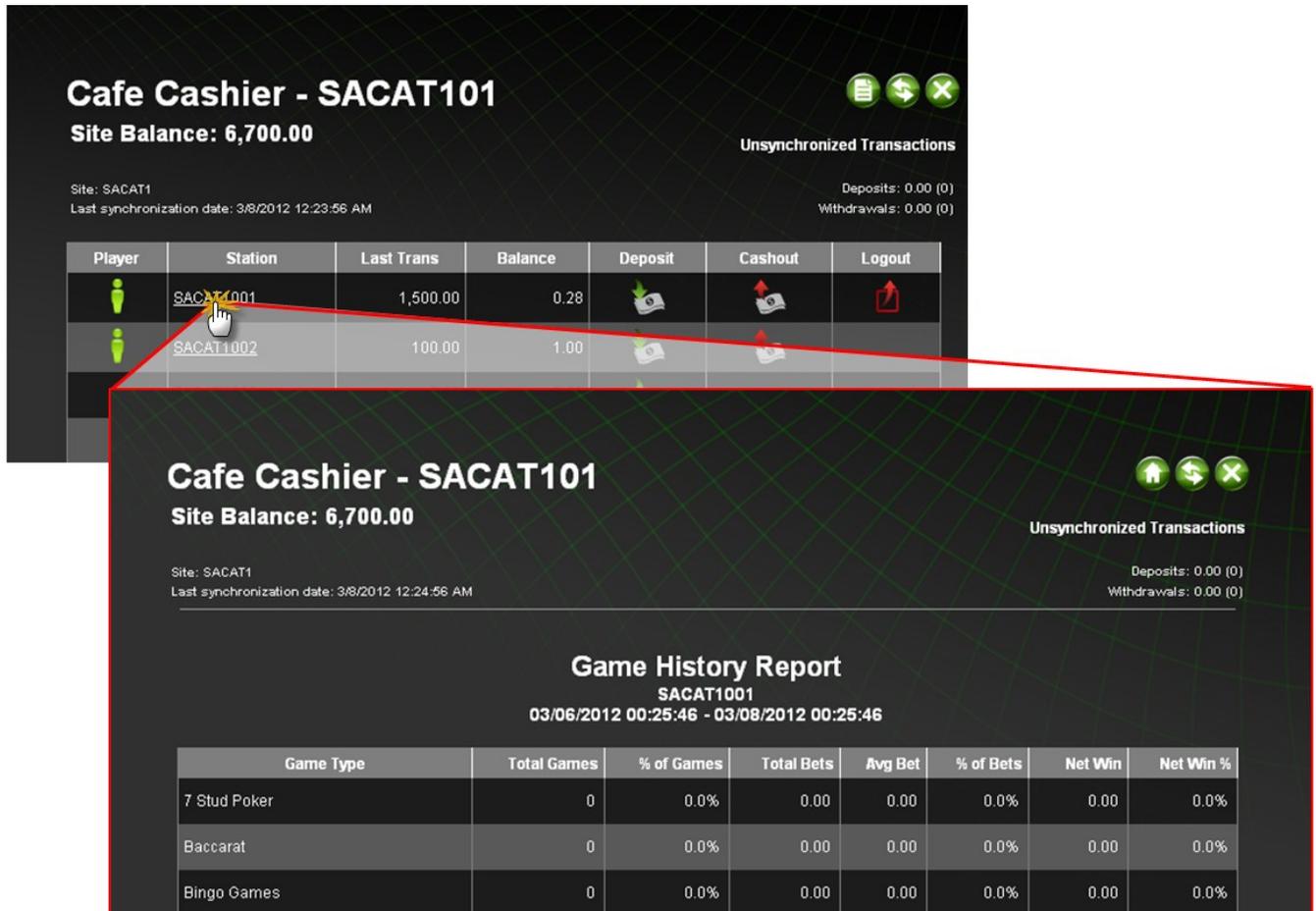
Station	Time	Deposits	Cashouts
SACAT12091	1/25/2012 00:01:10	100.00	
SACAT12001	1/25/2012 04:14:00	200.00	
SACAT12001	1/25/2012 04:14:20		200.00
		300.00	200.00

View Game History Report

The Game History Report shows all game activity for the station/player selected.

To view the Transaction History Report in the Cafe Cashier, follow these steps:

1. From the Cafe Cashier main page, click the Station name for which to generate a Game History Report .
2. The Game History Report will display showing: Total Games, % of Games, Total Bets, Avg Bet, % of Bets, Net Win, and Net Win %.



Cafe Cashier - SACAT101
 Site Balance: 6,700.00

Site: SACAT1
 Last synchronization date: 3/8/2012 12:23:56 AM

Unsyncronized Transactions
 Deposits: 0.00 (0)
 Withdrawals: 0.00 (0)

Player	Station	Last Trans	Balance	Deposit	Cashout	Logout
	SACAT1001	1,500.00	0.28			
	SACAT1002	100.00	1.00			

Cafe Cashier - SACAT101
 Site Balance: 6,700.00

Site: SACAT1
 Last synchronization date: 3/8/2012 12:24:56 AM

Unsyncronized Transactions
 Deposits: 0.00 (0)
 Withdrawals: 0.00 (0)

Game History Report
 SACAT1001
 03/06/2012 00:25:46 - 03/08/2012 00:25:46

Game Type	Total Games	% of Games	Total Bets	Avg Bet	% of Bets	Net Win	Net Win %
7 Stud Poker	0	0.0%	0.00	0.00	0.0%	0.00	0.0%
Baccarat	0	0.0%	0.00	0.00	0.0%	0.00	0.0%
Bingo Games	0	0.0%	0.00	0.00	0.0%	0.00	0.0%

View Real-Series Video Slots Game History

The Real-Series Video Slots Game History shows spin history for all RSVS games.

To view the Real-Series Video Slots Game History in the Cafe Cashier, follow these steps:

1. From the Game History Report , click Real-Series Video Slots.
2. The Real-Series Video Slots Game History will display showing: Game ID, Lines, Bet, Payout, Machine, Game Mode, Date/Time Started, Parent, Auto, and Login.

Cafe Cashier - SACAT101
 Site Balance: 6,700.00

Site: SACAT1
 Last synchronization date: 3/8/2012 12:48:57 AM

Unsyncronized Transactions
 Deposits: 0.00 (0)
 Withdrawals: 0.00 (0)

Real Series Video Slots Game History

SACAT1001
 03/06/2012 00:49:21 - 03/08/2012 00:49:21

Game ID	Lines	Bet	Payout	Machine	Game Mode	Date/Time Started	Parent	Auto	Login
39532	25	1.00	0.20	Count Spectacular	Base Game	3/8/2012 12:21:39 AM	0	True	SACAT1001
39531	25	1.00	0.00	Count Spectacular	Base Game	3/8/2012 12:21:38 AM	0	True	SACAT1001
39530	25	1.00	0.00	Count Spectacular	Base Game	3/8/2012 12:21:36 AM	0	True	SACAT1001
39529	25	1.00	0.00	Count Spectacular	Base Game	3/8/2012 12:21:35 AM	0	True	SACAT1001
European Slot Poker		0	0.0%	0.00	0.00	0.0%	0.00	0.0%	
Keno		1	0.0%	1.00	0.00	0.0%	1.00	100.0%	
MultiHand Video Poker		0	0.0%	0.00	0.00	0.0%	0.00	0.0%	
Pai Gow Poker		0	0.0%	0.00	0.00	0.0%	0.00	0.0%	
Poker		0	0.0%	0.00	0.00	0.0%	0.00	0.0%	
Real-Series Video Slots		38533	100.0%	35,758.00	0.93	100.0%	2,498.72	7.0%	
Red Dog		0	0.0%	0.00	0.00	0.0%	0.00	0.0%	

The following chart shows the header descriptions for this report.

View <Specific RSVS> Report

The <Specific RSVS> Report shows RSVS activity for spin history details for the RSVS game selected

To view the <Specific RSVS> Report in the Cafe Cashier, follow these steps:

1. From the Game History Report , click Real-Series Video Slots.
2. The <Specific RSVS> Report will display showing: Line, Payout Type ID, Payout Base Amount, Payout Multiplier, Payout Total Amount, Jackpot, and Payout Name .

Cafe Cashier - SACAT101

Site Balance: 6,700.00

Site: SACAT1
Last synchronization date: 3/8/2012 1:11:59 AM




Unsyncronized Transactions

Deposits: 0.00 (0)
Withdrawals: 0.00 (0)

Count Spectacular

Login: SACAT1001
03/06/2012 01:12:24 - 03/08/2012 01:12:24
Game ID: 39532

Wheels				
1	2	3	4	5
Wolf	Maiden	Maiden	Wolf	Wolf
Door Knocker	Garlic	Garlic	Door Knocker	Garlic
Garlic	Ghoul	Lantern	Mirror	Maiden

Note: Only line(s) with payouts are displayed. If there are no wins for the spin, only one line is displayed with zero values.

Payout						
Line	Payout Type ID	Payout Base Amount	Payout Multiplier	Payout Total Amount	Jackpot	Payout Name
14	9	0.20	1	0.20	False	Three Garlic

Game ID	Lines	Bet	Payout	Machine	Game Mode	Date/Time Started	Balance	Site	Login
<u>39529</u>	25	1.00	0.20	Count Spectacular	Base Game	3/8/2012 12:21:39 AM	0	True	SACAT1001
3953	25	1.00	0.00	Count Spectacular	Base Game	3/8/2012 12:21:38 AM	0	True	SACAT1001
39530	25	1.00	0.00	Count Spectacular	Base Game	3/8/2012 12:21:36 AM	0	True	SACAT1001
39529	25	1.00	0.00	Count Spectacular	Base Game	3/8/2012 12:21:35 AM	0	True	SACAT1001