

## Global Online User Manual

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## 1. Logging In for the First Time:

(This is only applicable for a new user who receives Global Online username/password via email/SMS and then logs into Global Online for the first time. Users who are already using Global Online do not need to read this section “**Logging in for the first Time**”).



- Go to Global Online login page.
- Type User ID and Login Password and click Login.
- When the user has logged into Global Online for the first time, the user will be required to accept Terms and Conditions. Click Accept to accept Terms and Conditions.
- The user will be required to verify his/her mobile number registered with Global Online.
- The user will then be required to change login password.
- After login password is successfully changed, the user will be logged out.
- Now, the user can login to Global Online and begin using available services.

### *a. Security Measures and Features:*

The following security measures are used by Global Online.

- **HTTPS protocol and VeriSign certificate:** Global Online uses HTTPS which is a secured HTTP protocol for online data transmission. In addition, Global Online uses VeriSign® certificate which encrypts the data transmitted during online activity. (VeriSign is a registered trademark of Symantec Inc., USA)
- **Disabling concurrent login:** When a user is logged in, the same user cannot log in from another browser or from another computer using the same set of username and login password.
- **User account blocked after three consecutive failed login attempts:** In order to prevent unauthorized access to Global Online, a user account will be blocked after three consecutive failed login attempts. **The Global Online user must contact Global Online administrator to unblock his/her user account.**
- **Inactive session timed out:** Inactive sessions of 3 to 5 minutes are timed out.
- **Different passwords for login and transactions:** Global Online has two passwords for a user account. The login password is required to login to Global Online. The **One Time Password (OTP)** or transaction password is required to do transactions. By default, for all Global Online users, transactions must be

## Global Online User Manual

done through OTP option. However, if the user decides to use transaction password instead of OTP, the user must contact Global Online administrator and request the option of transaction password be enabled for transactions.

- **One Time Password (OTP) as an additional security feature:** For each transaction initiated by a user, a unique system generated **One Time Password (OTP)** is sent via SMS to the user's mobile phone number which is registered with Global Online. Then the user must use this OTP to proceed with the transaction. For another transaction, the user receives another system generated OTP and so on. In addition, as an added security feature, if the OTP is not used within few minutes then it will expire.
- **Periodic login password change requirements:** Global Online requires periodic password changes to add more security to online banking. The login password expires once every three months. However, the transaction password never expires.

### *b. Menu Access:*

These are the menus available to a normal internet banking user. The menus visible to the user will be based on what menu items were selected when the user filled out the Global Online application form.

**Account**  
**Fund Transfer**  
**Request**  
**Utility Payment**  
**Message**  
**Setting**  
**History**

### *c. Accounts and Transactions:*

In Global IME Bank, one customer can have multiple accounts. For example, a customer has one savings account and one loan account. All accounts that a customer has can be displayed in Global Online. However, transactions are limited to Operative Account(s). An **Operative Account** in Global Online is a saving or current account opened in local currency, which is in Nepalese Rupees.

## 2. Account:

In this section the user can see information of his/her accounts and also account details.

For example, if a Global IME Bank customer holds one or more accounts, a single Global Online user account can access all these accounts.

### *a. Account - > Information:*

The user can see a snapshot of all accounts that the customer has.

Here,

**S. No:** If there is only one account for this customer, then S. No. is 1. If the customer has multiple accounts, these accounts will be listed in the order 2, 3, 4, and so on.

**Account Number:** The actual account number.

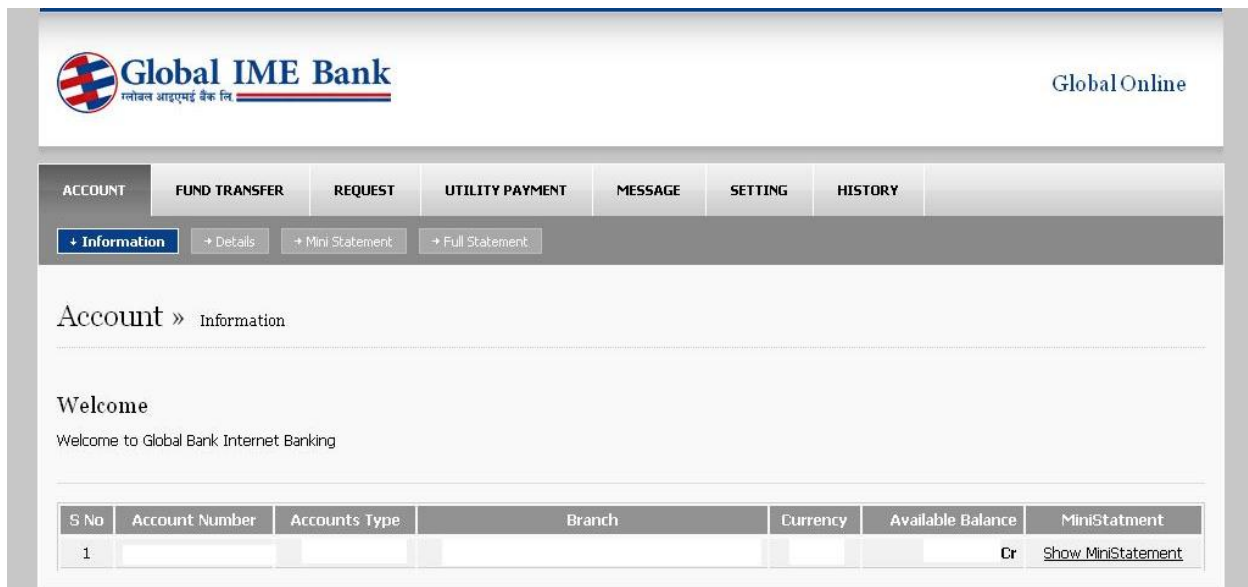
**Account Type:** The type of account.

**Branch:** The Global IME Bank branch where the account was opened at.

**Currency:** The currency in which the account was opened at.

**Available Balance:** The actual available balance of the account.

**MiniStatement:** A link called **Show MiniStatement** when clicked displays a mini statement of the specified account.



The screenshot shows the Global IME Bank Global Online interface. At the top, there is a navigation menu with options: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT, MESSAGE, SETTING, and HISTORY. Below this, there are buttons for '+ Information', '+ Details', '+ Mini Statement', and '+ Full Statement'. The main content area displays 'Account » Information' and a 'Welcome' message: 'Welcome to Global Bank Internet Banking'. At the bottom, there is a table with the following columns: S No, Account Number, Accounts Type, Branch, Currency, Available Balance, and MiniStatment. The table contains one row with the following data: S No: 1, Account Number: [redacted], Accounts Type: [redacted], Branch: [redacted], Currency: [redacted], Available Balance: Cr, and MiniStatment: Show MiniStatement.

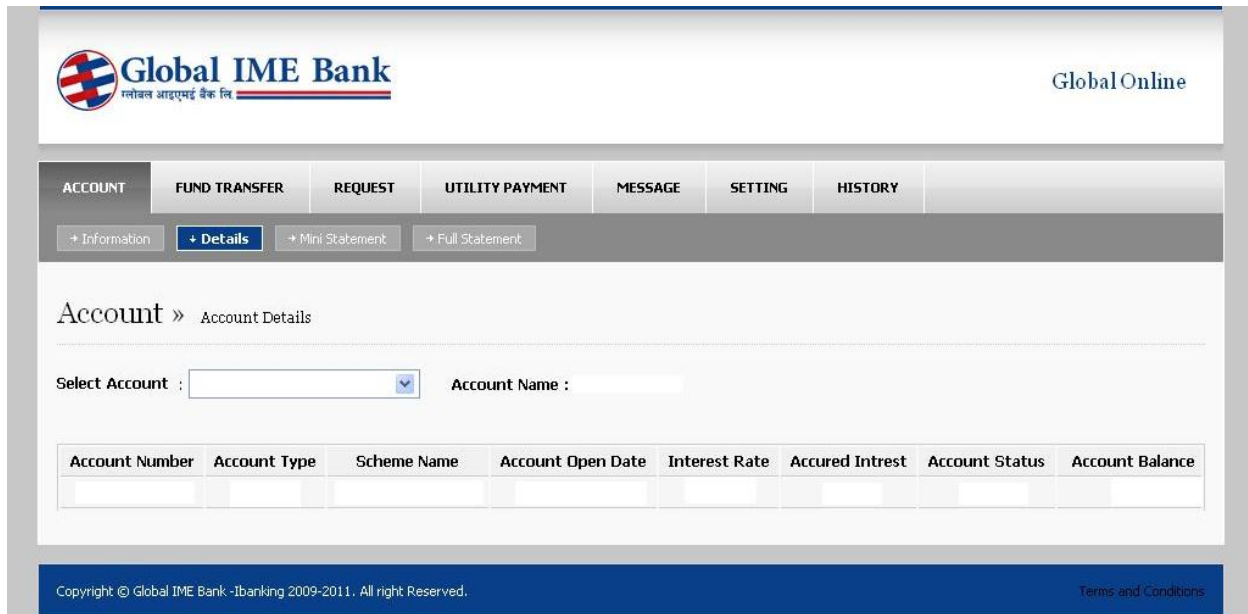
S No	Account Number	Accounts Type	Branch	Currency	Available Balance	MiniStatment
1	[redacted]	[redacted]	[redacted]	[redacted]	Cr	Show MiniStatement

### ***b. Account -> Details:***

In this section, the user can select his/her accounts from the list and get information each such account.

Here,

<b>Account Number:</b>	The account number.
<b>Account Type:</b>	The type of account.
<b>Scheme Name:</b>	The name of the scheme under which the account was opened.
<b>Account Open Date:</b>	The date in which the account was opened.
<b>Interest Rate:</b>	The interest to be given if the account is a deposit account or the interest charged if the account is a loan account.
<b>Accured Interest:</b>	The interest payable to / receivable from this account depending on the type of account.
<b>Account Status:</b>	The status of account whether it is active, dormant, etc.
<b>Account Balance:</b>	The actual account balance.



Global IME Bank  
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Global Online

ACCOUNT | FUND TRANSFER | REQUEST | UTILITY PAYMENT | MESSAGE | SETTING | HISTORY

+ Information | **+ Details** | + Mini Statement | + Full Statement

Account » Account Details

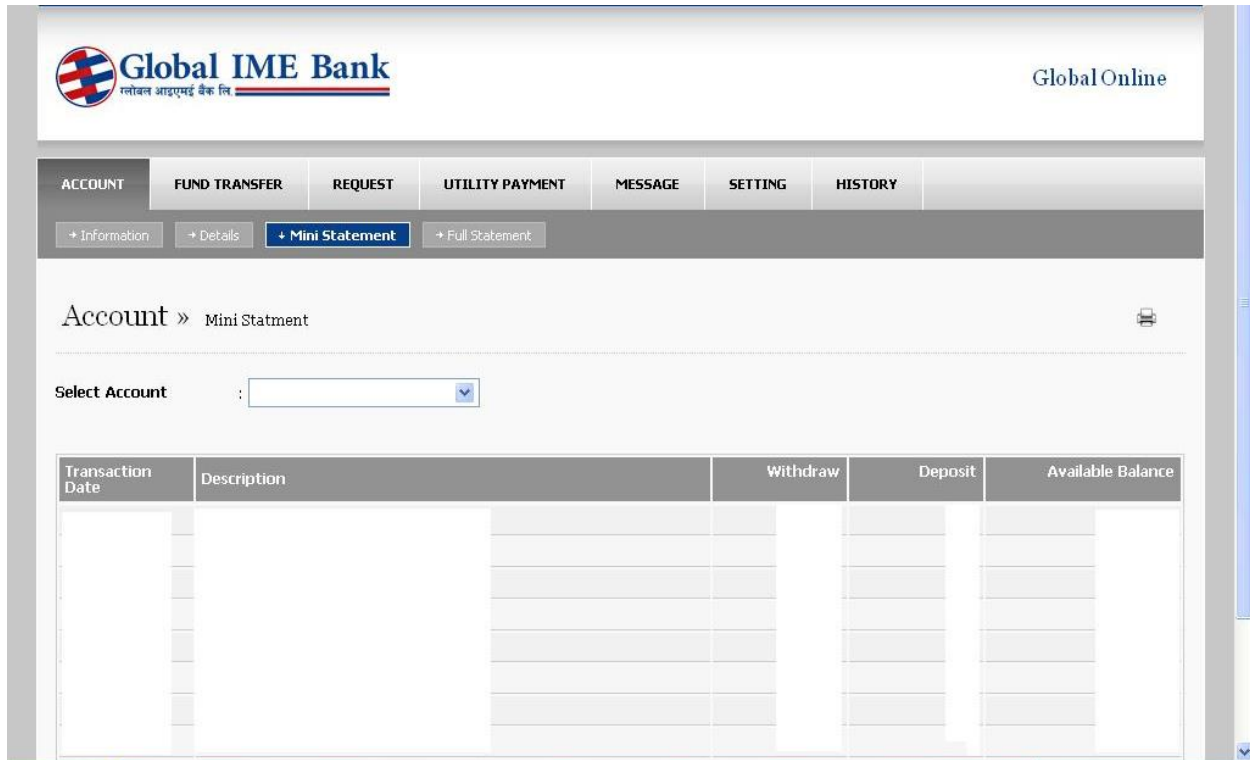
Select Account :  Account Name :

Account Number	Account Type	Scheme Name	Account Open Date	Interest Rate	Accured Intrest	Account Status	Account Balance

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### c. Account - > Mini Statement:

The user must select an account from the list and the last ten transactions for this selected account will be displayed. However, this feature is available for deposit account(s) only.



Global IME Bank Global Online

ACCOUNT FUND TRANSFER REQUEST UTILITY PAYMENT MESSAGE SETTING HISTORY

+ Information + Details + Mini Statement + Full Statement

Account » Mini Statment

Select Account :

Transaction Date	Description	Withdraw	Deposit	Available Balance

Here,

**Transaction Date:** The date of the given transaction.

**Description:** The transaction description.

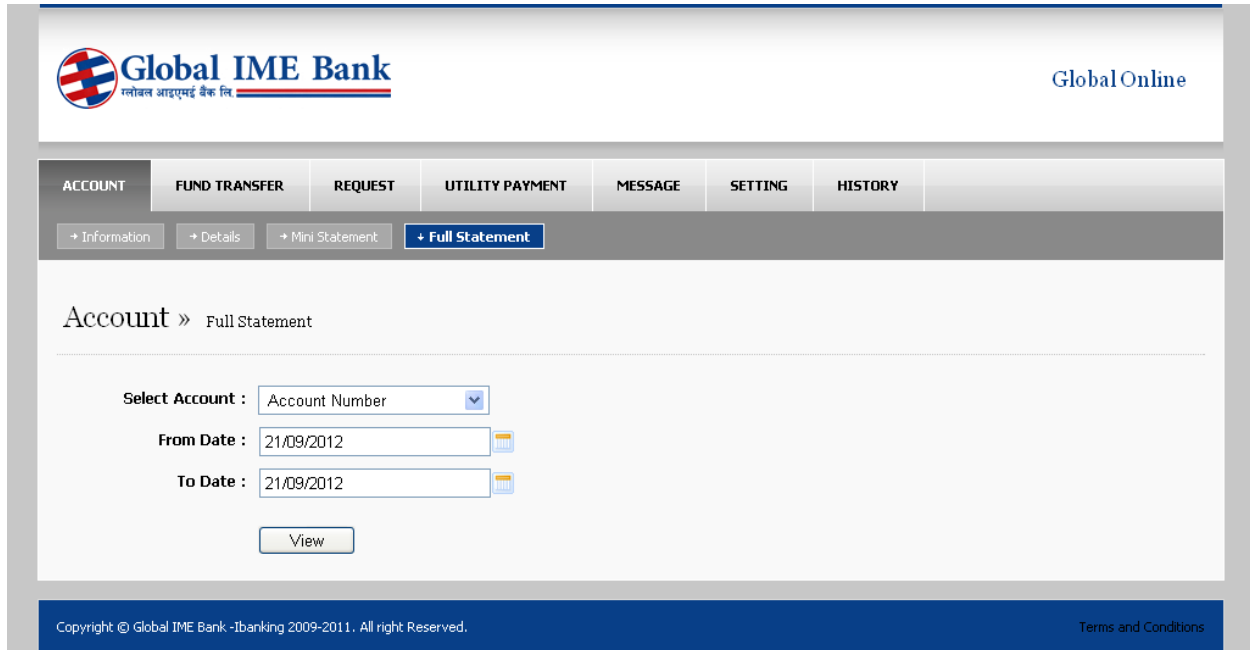
**Withdraw:** The amount withdrawn from the account for this transaction.

**Deposit:** The amount deposited from the account for this transaction.

**Available Balance:** The balance of this account after the transaction has committed.

**d. Account - > Full Statement:**

The user can see a report of account statement for a particular account by selecting from and to dates.



The screenshot shows the Global IME Bank online banking interface. At the top, the bank's logo and name are displayed. Below the logo, the text 'GlobalOnline' is visible. A navigation menu contains several options: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT, MESSAGE, SETTING, and HISTORY. Under the 'ACCOUNT' menu, there are sub-options: Information, Details, Mini Statement, and Full Statement (which is highlighted in blue). Below the navigation menu, the page title is 'Account » Full Statement'. The main content area contains a form with the following fields: 'Select Account' (a dropdown menu showing 'Account Number'), 'From Date' (a text input field with '21/09/2012' and a calendar icon), and 'To Date' (a text input field with '21/09/2012' and a calendar icon). A 'View' button is located below the date fields. At the bottom of the page, there is a footer with the text 'Copyright © Global IME Bank -Ibanking 2009-2011. All right Reserved.' and a link to 'Terms and Conditions'.

Here,

- Select Account:** Select an account from the list.  
**From Date:** Select the date from which the account statement is to be seen.  
**To Date:** Select the date till which the account statement is to be seen.  
**View:** Click on View to see the account statement.

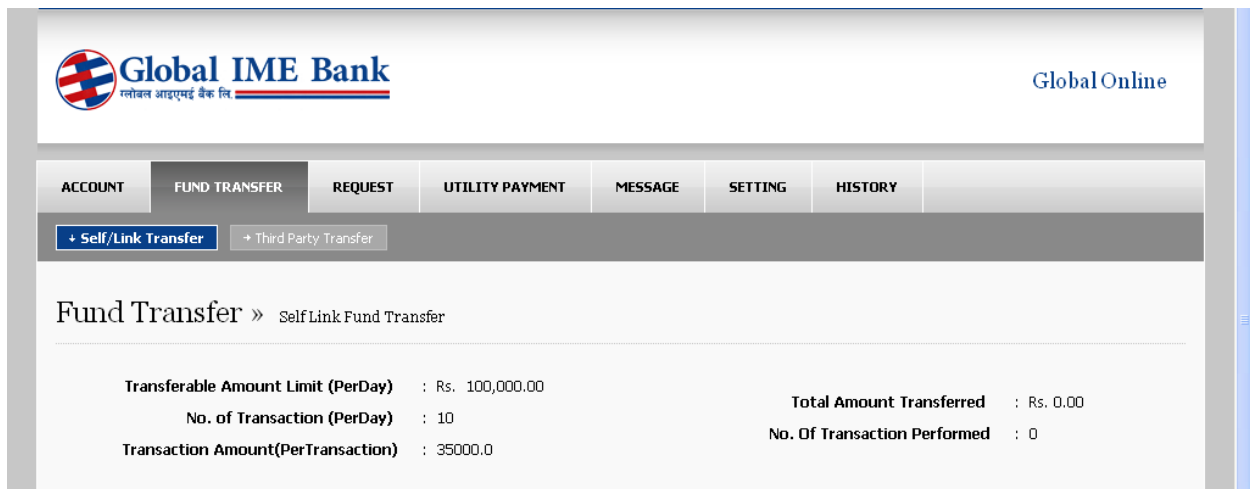
**Note:**

In From Date and To Date, the user can click the calendar icons he user can select a date from the calendar and it will be displayed on From Date or To Date.

### 3. Fund Transfer:

This menu allows the user to do fund transfer to other Global IME Banks deposit accounts. There are two menus here: **Self/Link Transfer** and **Third Party Transfer**.

In this page, the user can also see the transaction amount limit set by Global Online administrator and also view the number of transactions and amount transferred today.



<b>Transferable Amount Limit (PerDay)</b>	: Rs. 100,000.00	<b>Total Amount Transferred</b>	: Rs. 0.00
<b>No. of Transaction (PerDay)</b>	: 10	<b>No. Of Transaction Performed</b>	: 0
<b>Transaction Amount(PerTransaction)</b>	: 35000.0		

Here,

**Transferable Amount Limit (PerDay):**

The total amount limit that can be transferred in a day.

**No. of Transaction (PerDay):**

The total number of transactions that can be done in a day.

**Transaction Amount (Per Transaction):**

The maximum amount that can be transferred in a transaction.

In addition, the user can see the following that exhibit how many transactions were done today and how much amount was transferred today.

**Total Amount Transferred:**

The total amount (in all transactions done today) that has been transferred today.

**No. of Transaction Performed:**

The number of transactions that have been done today.

**Note:**

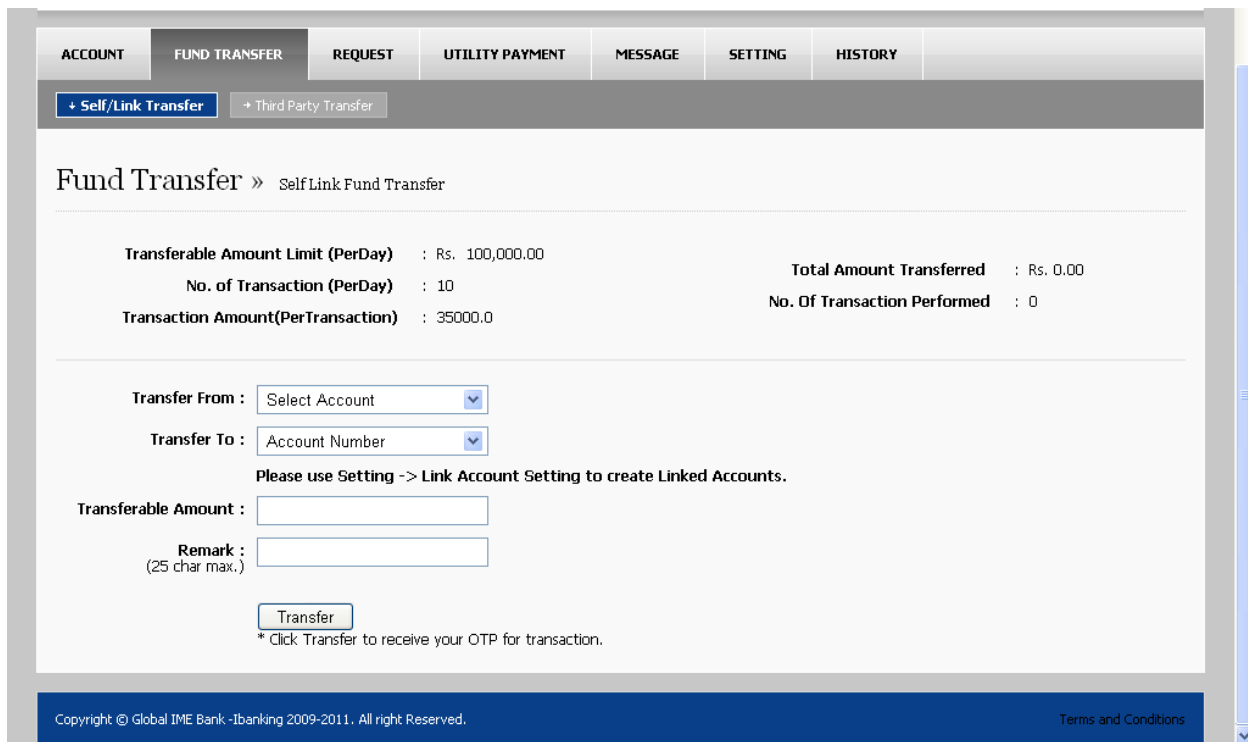
Fund transfer is not possible between the same accounts. Also, fund transfer can be done to a saving or current account only, which is in local currency.



### ***a. Fund Transfer - > Self / Link Transfer:***

This is a menu where the user can transfer funds from one account to another account. In order to user this menu, the user must have created a list of accounts where the funds are to be transferred to. The accounts in this list are called linked accounts.

The user must use **Setting - > Link Transfer Setting** to create at least one linked account before using this **Self Link Fund Transfer** menu.



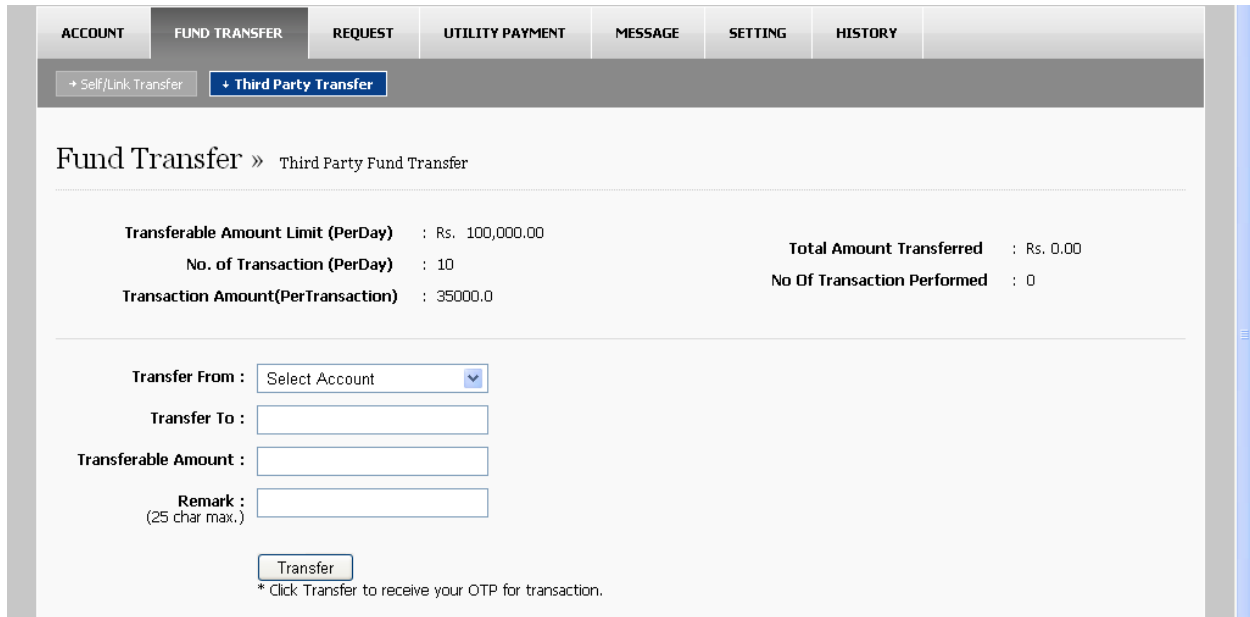
Here,

**Transfer From:** Select the account from which fund is to be transferred.  
**Transfer To:** Select the account to which fund is to be transferred.  
**Transferable Amount:** Enter amount to be transferred.  
**Remarks:** Enter transaction remarks which should be of 25 characters maximum.

Click on **Transfer** to receive the One Time Password (OTP) for this transaction. When you receive the OTP in your mobile phone via SMS, then proceed with the transaction.

### ***b. Fund Transfer - > Third Party Transfer:***

Unlike Self Link Transfer, this menu can be used to transfer fund to an account that does not exist in Linked Account list. In this menu, the user can transfer fund to any saving or current account. Like Self Link Fund Transfer, the user cannot transfer funds from the same account to the same account.



ACCOUNT	FUND TRANSFER	REQUEST	UTILITY PAYMENT	MESSAGE	SETTING	HISTORY
+ Self/Link Transfer    + Third Party Transfer						
<b>Fund Transfer » Third Party Fund Transfer</b>						
<b>Transferable Amount Limit (PerDay)</b> : Rs. 100,000.00		<b>Total Amount Transferred</b> : Rs. 0.00				
<b>No. of Transaction (PerDay)</b> : 10		<b>No Of Transaction Performed</b> : 0				
<b>Transaction Amount(PerTransaction)</b> : 35000.0						
<b>Transfer From :</b> <input type="text" value="Select Account"/>						
<b>Transfer To :</b> <input type="text"/>						
<b>Transferable Amount :</b> <input type="text"/>						
<b>Remark :</b> <input type="text"/> (25 char max.)						
<input type="button" value="Transfer"/>						
<small>* Click Transfer to receive your OTP for transaction.</small>						

Here,

- Transfer From:** Select the account from where the fund is to be transferred.
- Transfer To:** Enter the account number to which the fund is to be transferred.
- Transferable Amount:** Enter the amount to be transferred.
- Remarks:** Enter the transaction remarks which should be 25 characters or less.

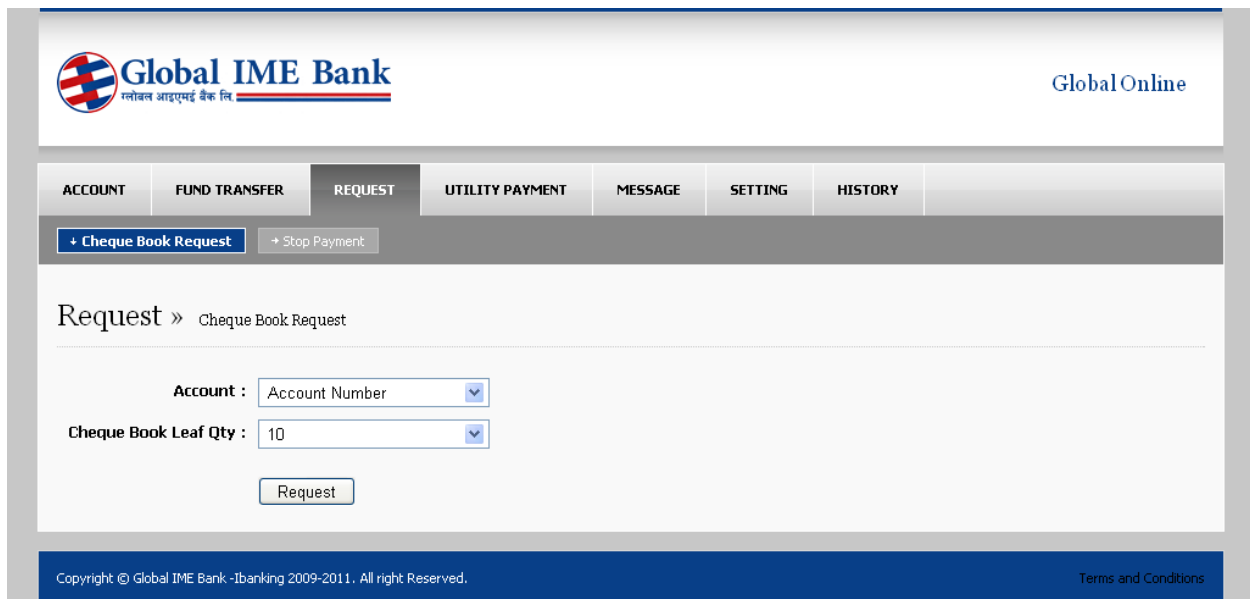
Click on **Transfer** to receive the One Time Password (OTP) for this transaction. When you receive the OTP in your mobile phone via SMS, then proceed with the transaction.

## 4. Request:

In this menu, the user can make two types of requests.

### *a. Request - > Cheque Book Request:*

The user can request cheque book for a selected account.



The screenshot displays the Global IME Bank online portal. At the top left is the bank's logo and name. On the right, it says "Global Online". Below this is a navigation menu with tabs for ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT, MESSAGE, SETTING, and HISTORY. The REQUEST tab is active. Underneath the REQUEST tab, there are two buttons: "+ Cheque Book Request" and "+ Stop Payment". The main content area shows "Request » Cheque Book Request". Below this, there are two dropdown menus: "Account : Account Number" and "Cheque Book Leaf Qty : 10". At the bottom of the form is a "Request" button. The footer contains copyright information and a link to "Terms and Conditions".

Here,

**Account:** Select the account number for which the cheque book is to be requested for.

**Cheque Book Leaf Qty:** Select the appropriate quantity from this list.

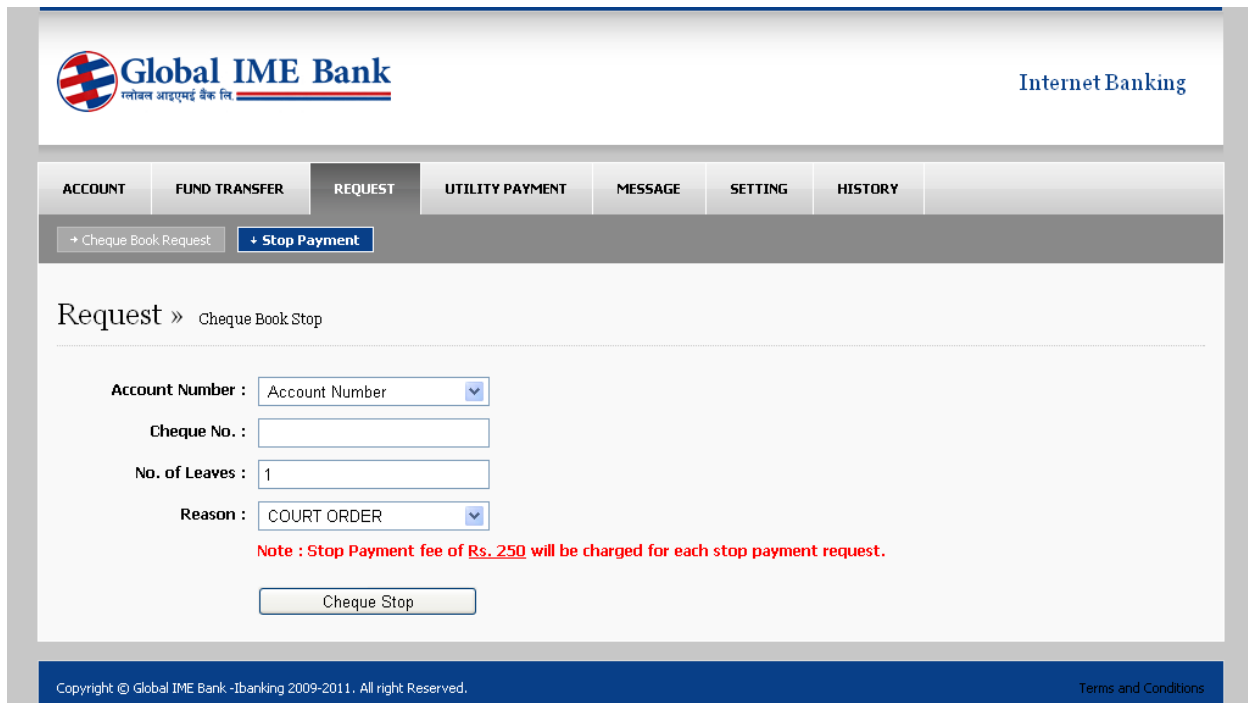
Click on **Request** to confirm request for cheque book.

***b. Request - > Stop Payment:***

The user can also request to stop payment for a certain cheque.

**Note:**

The bank charges certain fees for each stop payment request. Appropriate charge is displayed in the Stop Payment page.



The screenshot shows the 'Request' page in the Global IME Bank Internet Banking interface. The page has a navigation menu with options: ACCOUNT, FUND TRANSFER, REQUEST (selected), UTILITY PAYMENT, MESSAGE, SETTING, and HISTORY. Under the 'REQUEST' menu, there are two sub-options: '+ Cheque Book Request' and '+ Stop Payment' (highlighted in blue). The main content area is titled 'Request » Cheque Book Stop'. It contains a form with the following fields: 'Account Number' (a dropdown menu showing 'Account Number'), 'Cheque No.' (a text input field), 'No. of Leaves' (a text input field with the value '1'), and 'Reason' (a dropdown menu showing 'COURT ORDER'). Below the form, there is a red note: 'Note : Stop Payment fee of Rs. 250 will be charged for each stop payment request.' At the bottom of the form is a 'Cheque Stop' button. The footer of the page includes 'Copyright © Global IME Bank -IBanking 2009-2011. All right Reserved.' and a link to 'Terms and Conditions'.

Here,

**Account Number:** Select the account whose cheque payment is to be stopped.

**Cheque No.:** Enter the actual cheque number whose payment is to be stopped.

**No. of Leaves:** Enter the number of leaves for this cheque.

**Reason:** Select the appropriate reason from the list why the cheque payment is to be stopped.

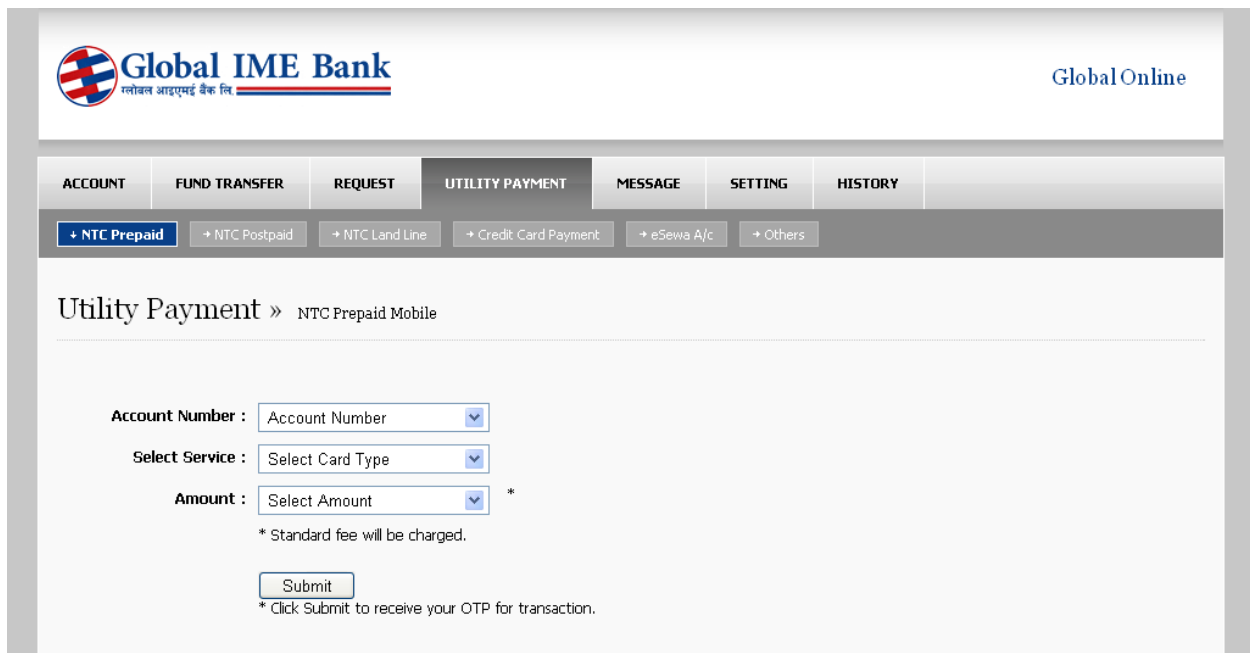
Click on **Cheque Stop** the stop payment for the specified cheque.

## 5. Utility Payment

This menu allows users to pay their bills to NTC. In addition, this menu allows payment to online payment service e-Sewa and payment to a Global IME Bank credit card.

### *a. Utility Payment - > NTC Prepaid:*

This menu is used to pay for NTC prepaid mobile. Upon successful payment, the user will see a pin number that can be used to recharge an NTC GSMA or CDMA mobile phone.



The screenshot shows the Global IME Bank GlobalOnline interface. The top navigation bar includes the bank logo and 'GlobalOnline' text. Below this is a menu with tabs: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT (selected), MESSAGE, SETTING, and HISTORY. Under the UTILITY PAYMENT tab, there are sub-options: + NTC Prepaid (selected), + NTC Postpaid, + NTC Land Line, + Credit Card Payment, + eSewa A/c, and + Others. The main content area is titled 'Utility Payment >> NTC Prepaid Mobile'. It contains three dropdown menus: 'Account Number' (with 'Account Number' selected), 'Select Service' (with 'Select Card Type' selected), and 'Amount' (with 'Select Amount' selected). Below these is a 'Submit' button and a note: '\* Standard fee will be charged.' and '\* Click Submit to receive your OTP for transaction.'

Here,

**Account Number:** Select the account number from where the fund is to be deducted for this transaction.

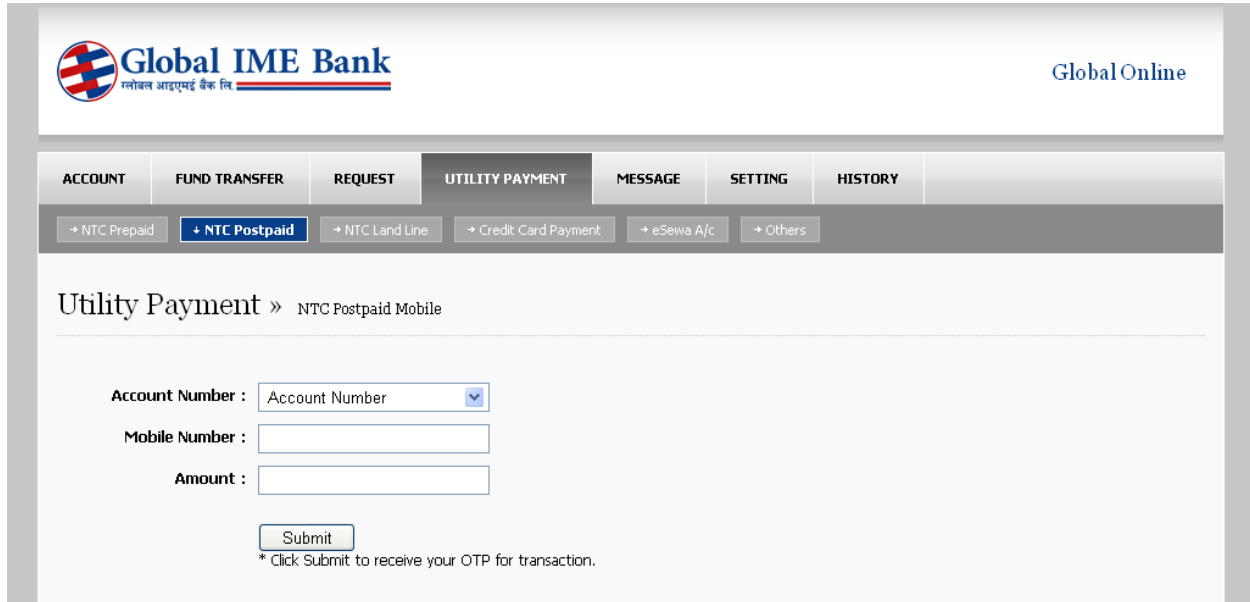
**Select Service:** Select either CDMA or GSM service from the list.

**Amount:** Select an amount from the list. When the transaction is successful, the user will receive an NTC prepaid mobile pin for this amount.

Click on **Submit** to receive the One Time Password (OTP) for this transaction. When you receive OTP in your mobile phone via SMS, then please proceed with the transaction. (**Note:** Standard fee will be charged for this transaction).

***b. Utility Payment - > NTC Postpaid:***

In this menu, the user can pay bills to NTC post paid mobile.



The screenshot shows the Global IME Bank Global Online interface. At the top, there is a navigation menu with options: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT (selected), MESSAGE, SETTING, and HISTORY. Below this, there are sub-menus for UTILITY PAYMENT: + NTC Prepaid, + NTC Postpaid (selected), + NTC Land Line, + Credit Card Payment, + eSewa A/c, and + Others. The main content area is titled "Utility Payment » NTC Postpaid Mobile". It contains three input fields: "Account Number" (a dropdown menu), "Mobile Number" (a text box), and "Amount" (a text box). Below these fields is a "Submit" button. A note below the button reads: "\* Click Submit to receive your OTP for transaction."

Here,

**Account Number:** Select the account from where the amount is to be deducted for this transaction.

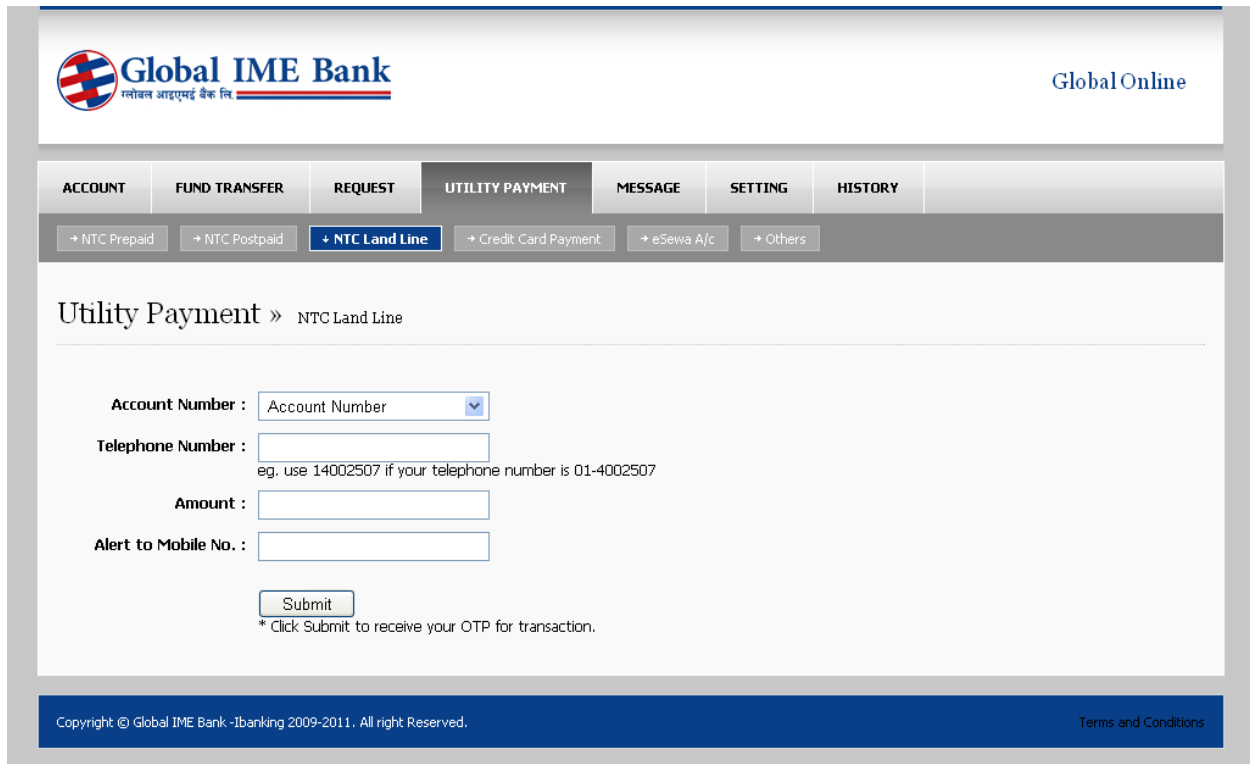
**Mobile Number:** Enter the mobile number whose bill is to be paid. This must be a valid NTC postpaid mobile number.

**Amount:** Enter the amount which is to be paid.

Click on **Submit** to receive the One Time Password (OTP) for this transaction. When you receive OTP in your mobile phone via SMS, then please proceed with the transaction.

### c. Utility Payment - > NTC Land Line:

User can also make payment to NTC land line phone.



The screenshot shows the 'Global Online' interface for 'Utility Payment'. The 'UTILITY PAYMENT' menu is active, and the 'NTC Land Line' option is selected. The form contains the following fields:

- Account Number :** A dropdown menu with 'Account Number' selected.
- Telephone Number :** A text input field with a note: 'eg. use 14002507 if your telephone number is 01-4002507'.
- Amount :** A text input field.
- Alert to Mobile No. :** A text input field.
- Submit** button.

Below the form, a note states: '\* Click Submit to receive your OTP for transaction.'

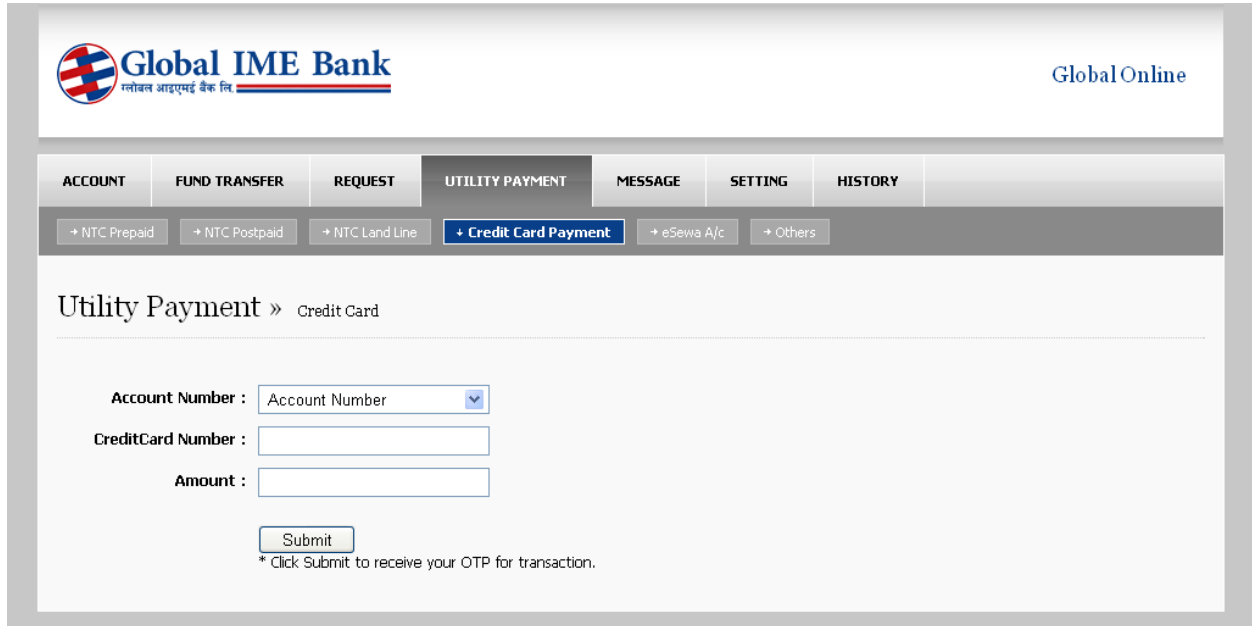
At the bottom of the page, there is a copyright notice: 'Copyright © Global IME Bank -iBanking 2009-2011. All right Reserved.' and a link for 'Terms and Conditions'.

- Account Number:** Select the account number from which the fund is to be deducted from.
- Telephone Number:** Enter the NTC land line telephone number whose bill is to be paid.
- Amount:** Enter the amount which is to be paid.
- Alert to Mobile No.:** Enter the NTC mobile number that should receive alert for this transaction.

Click on **Submit** to receive the One Time Password (OTP) for this transaction. When you receive OTP in your mobile phone via SMS, then please proceed with the transaction.

***d. Utility Payment - > Credit Card Payment:***

Using this menu, the user can also make payment to a Global IME Bank credit card.



The screenshot shows the Global IME Bank Global Online interface. At the top left is the bank logo and name. At the top right is 'Global Online'. Below this is a navigation menu with tabs: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT (selected), MESSAGE, SETTING, and HISTORY. Under the UTILITY PAYMENT tab, there are sub-menus: + NTC Prepaid, + NTC Postpaid, + NTC Land Line, + Credit Card Payment (selected), + eSewa A/c, and + Others. The main content area is titled 'Utility Payment » Credit Card'. It contains three input fields: 'Account Number' (a dropdown menu), 'CreditCard Number' (a text box), and 'Amount' (a text box). Below these fields is a 'Submit' button. A note below the button reads: '\* Click Submit to receive your OTP for transaction.'

Here,

**Account Number:** Select the account from where the credit card payment is to be made.

**CreditCard Number:** Enter the credit card number for which the payment is to be made.

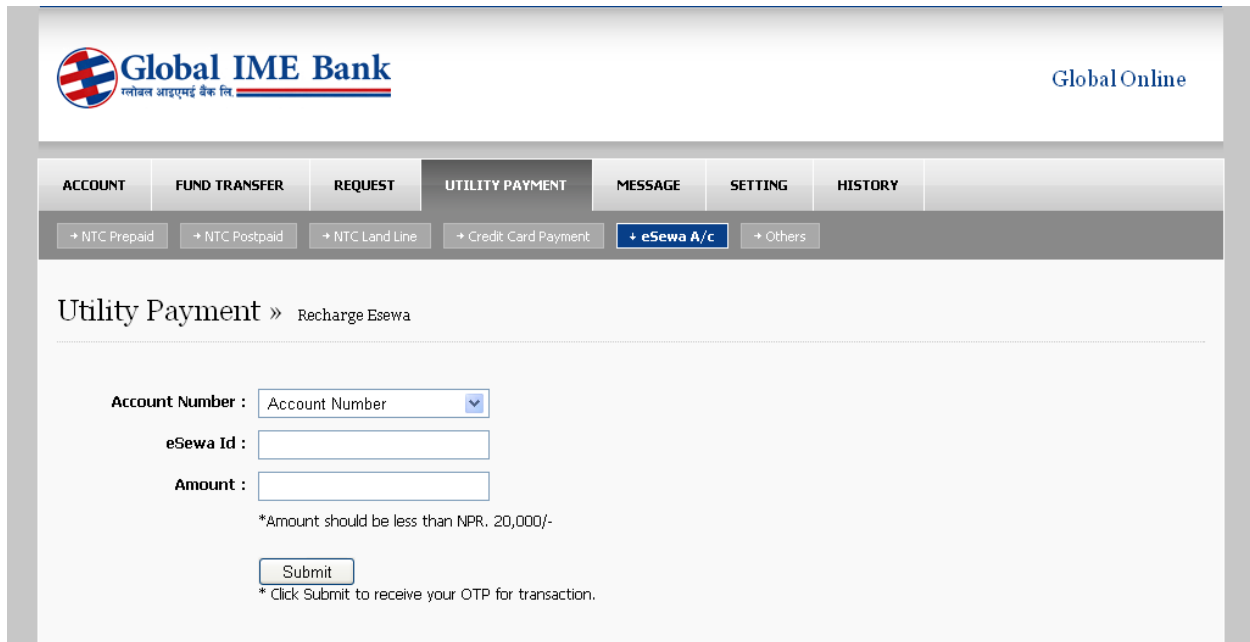
**Amount:** Enter the amount which is to be paid to the specified credit card.

Click on **Submit** to receive the One Time Password (OTP) for this transaction. When you receive OTP in your mobile phone via SMS, then please proceed with the transaction.



***e. Utility Payment - > eSewa A/c:***

The user can also recharge an eSewa account.



The screenshot shows the Global IME Bank online interface. At the top left is the bank logo and name. At the top right is 'Global Online'. Below this is a navigation menu with tabs: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT (selected), MESSAGE, SETTING, and HISTORY. Under the UTILITY PAYMENT tab, there are sub-links: + NTC Prepaid, + NTC Postpaid, + NTC Land Line, + Credit Card Payment, + eSewa A/c (highlighted), and + Others. The main content area is titled 'Utility Payment » Recharge Esewa'. It contains three input fields: 'Account Number' (a dropdown menu), 'eSewa Id', and 'Amount'. Below the 'Amount' field is a note: '\*Amount should be less than NPR. 20,000/-'. There is a 'Submit' button and a note below it: '\* Click Submit to receive your OTP for transaction.'

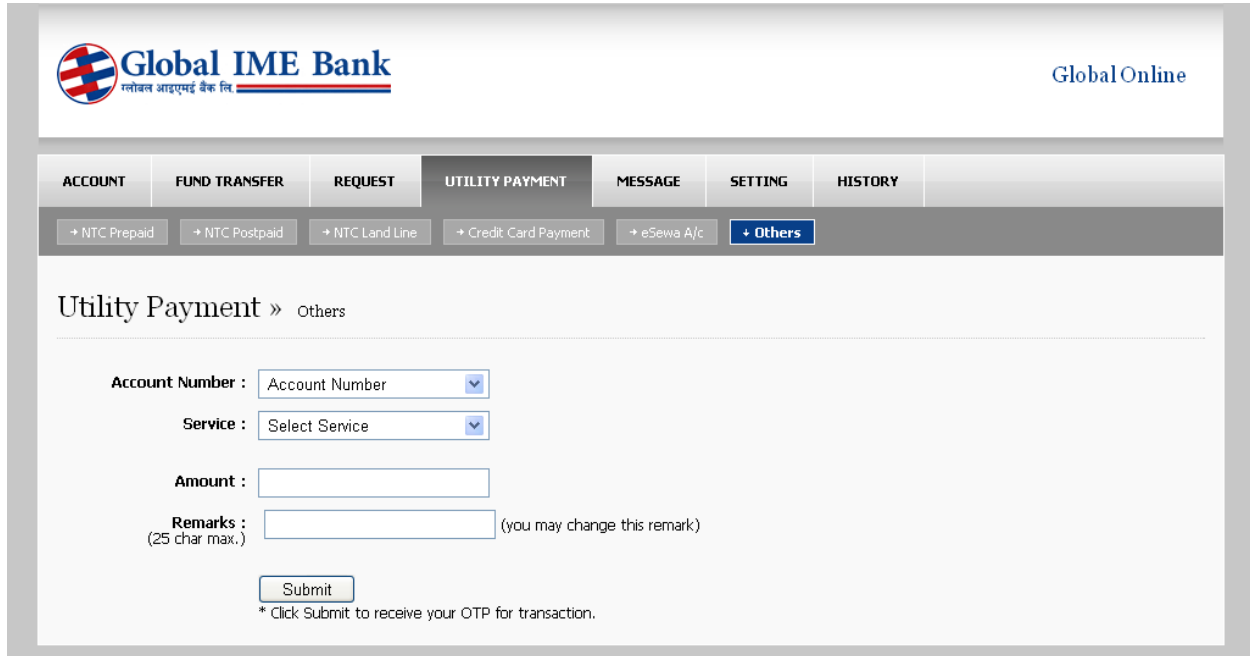
Here,

- Account Number:** Select the account from where eSewa account is to be recharged.
- eSewa Id:** Enter a valid eSewa Id.
- Amount:** Enter the amount to be recharged to eSewa.

Click on **Submit** to receive the One Time Password (OTP) for this transaction. When you receive OTP in your mobile phone via SMS, then please proceed with the transaction.

### *f. Utility Payment - > Others:*

The user can also select other third party payment services.



Here,

- Account Number:** Select the account from where fund is to be deducted.  
**Service:** Select the required service.  
**Amount:** Enter the amount to be used for this service  
**Remarks:** Enter the transaction remarks.

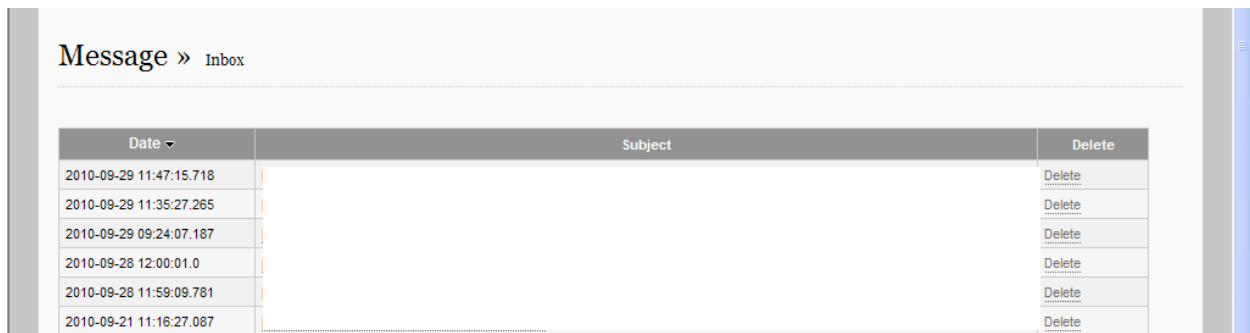
Click on **Submit** to receive the One Time Password (OTP) for the transaction. Once the OTP is received in your mobile phone, enter it to proceed with transaction.

## 6. Message:

Under this menu, the user can send/receive messages to/from Global Online administrator.

### *a. Message - > Inbox:*

In **Inbox** menu, the user can see a list of message sent to him/her by Global Online administrator.

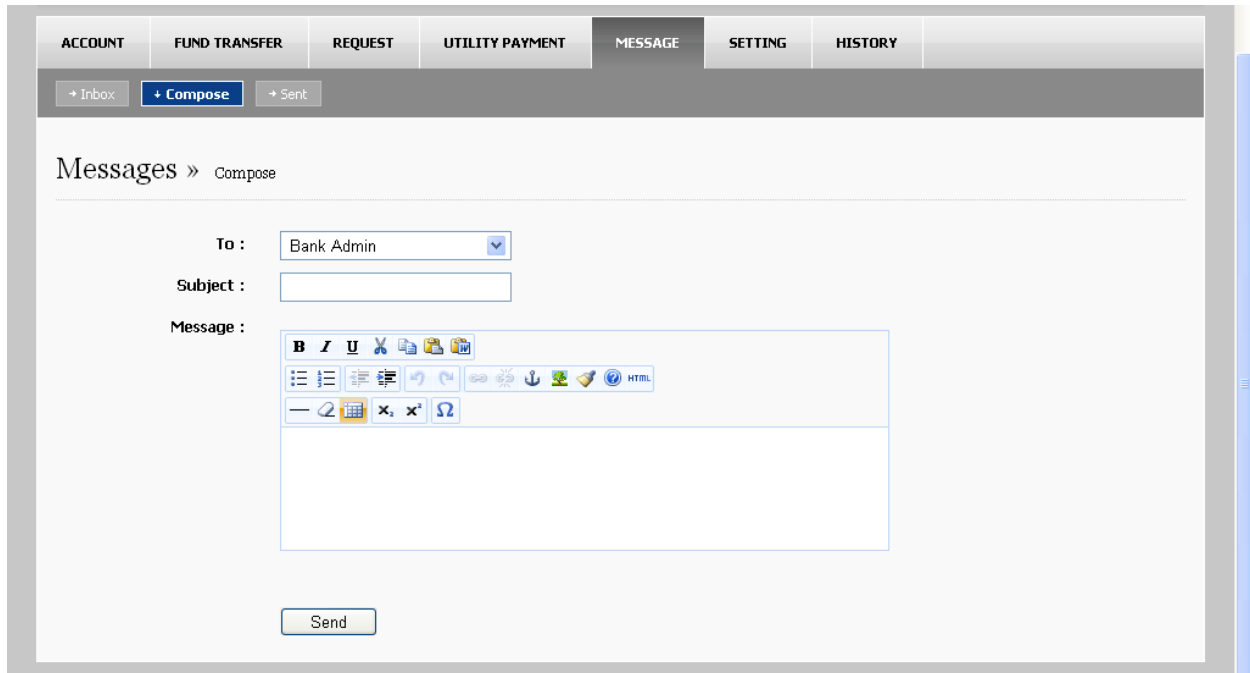


Date	Subject	Delete
2010-09-29 11:47:15.718		Delete
2010-09-29 11:35:27.265		Delete
2010-09-29 09:24:07.187		Delete
2010-09-28 12:00:01.0		Delete
2010-09-28 11:59:09.781		Delete
2010-09-21 11:16:27.087		Delete

If the user has received messages from Global Online Administrator, such messages can be viewed here. The user can click on “**Delete**” link next to a message to remove this message from inbox.

***b. Message - > Compose:***

In **Compose** menu, the user can compose and send messages to the Global Online administrator.



The screenshot shows the 'MESSAGE' tab selected in the top navigation bar. Below the navigation bar, there are buttons for '+ Inbox', '+ Compose' (highlighted), and '+ Sent'. The main content area is titled 'Messages >> Compose'. It features a 'To:' field with a dropdown menu set to 'Bank Admin', a 'Subject:' text input field, and a 'Message:' text area with a rich text editor toolbar. The toolbar includes icons for bold, italic, underline, link, unlink, list, and other text formatting options. A 'Send' button is located at the bottom of the message composition area.

Here,

**To:** The recipient of this message will always be Bank Admin, which is the Global Online administrator.

**Subject:** Please type the subject of the message.

**Message:** In the message box, please type the message.

Then click on **Send** to send the message.

**c. Message - > Sent:**

In **Sent** menu, the user can see a list of messages sent to Global Online administrator.

Messages » Sent

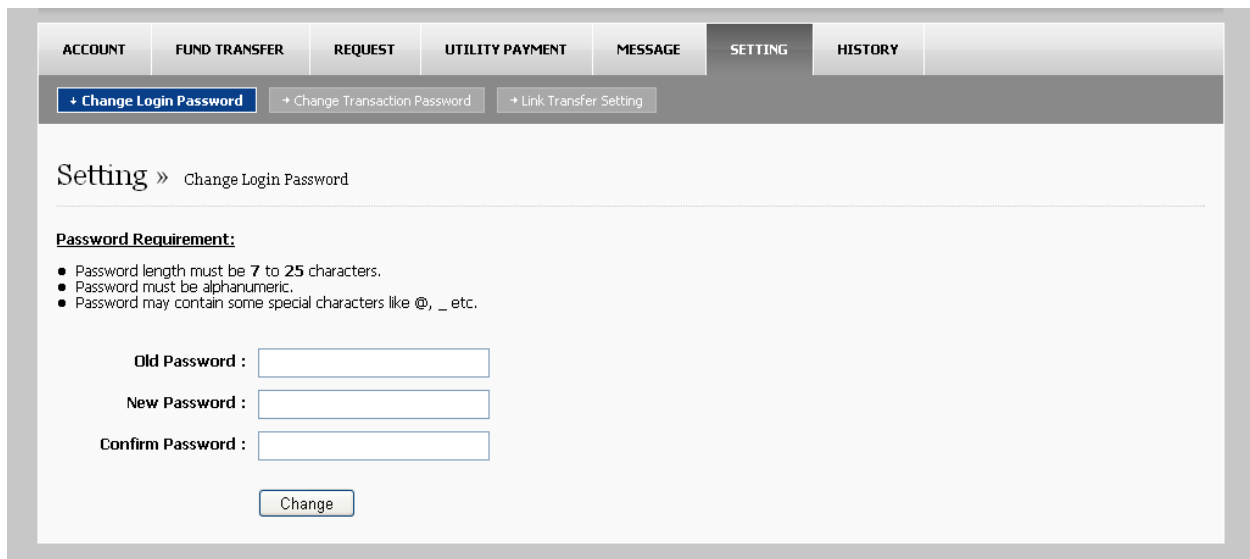
Date ▼	Subject	Delete
2010-09-29 09:25:09.031		Delete
2010-09-28 09:21:10.562		Delete
2010-09-21 11:17:07.102		Delete
2010-09-21 10:52:10.68		Delete
2010-09-21 10:51:57.243		Delete

If the user has sent messages to Global Online Administrator, such messages can be viewed here. The user can click on “**Delete**” link next to a message to remove this message from the list of sent messages.

## 7. Setting:

There are three items in this menu. The first one is for changing login password. The second one is for changing transaction password. The third one is for setting up linked accounts for fund transfer.

### a. Setting - > Change Login Password:



The screenshot shows the 'Setting' page with the following elements:

- Navigation tabs: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT, MESSAGE, **SETTING**, HISTORY.
- Sub-menu options: **+ Change Login Password**, + Change Transaction Password, + Link Transfer Setting.
- Page title: Setting » Change Login Password
- Password Requirement:**
  - Password length must be 7 to 25 characters.
  - Password must be alphanumeric.
  - Password may contain some special characters like @, \_ etc.
- Form fields:
  - Old Password :
  - New Password :
  - Confirm Password :
- Change button:

To change either login or transaction password, click Change Login Password or click Change Transaction Password.

Here,

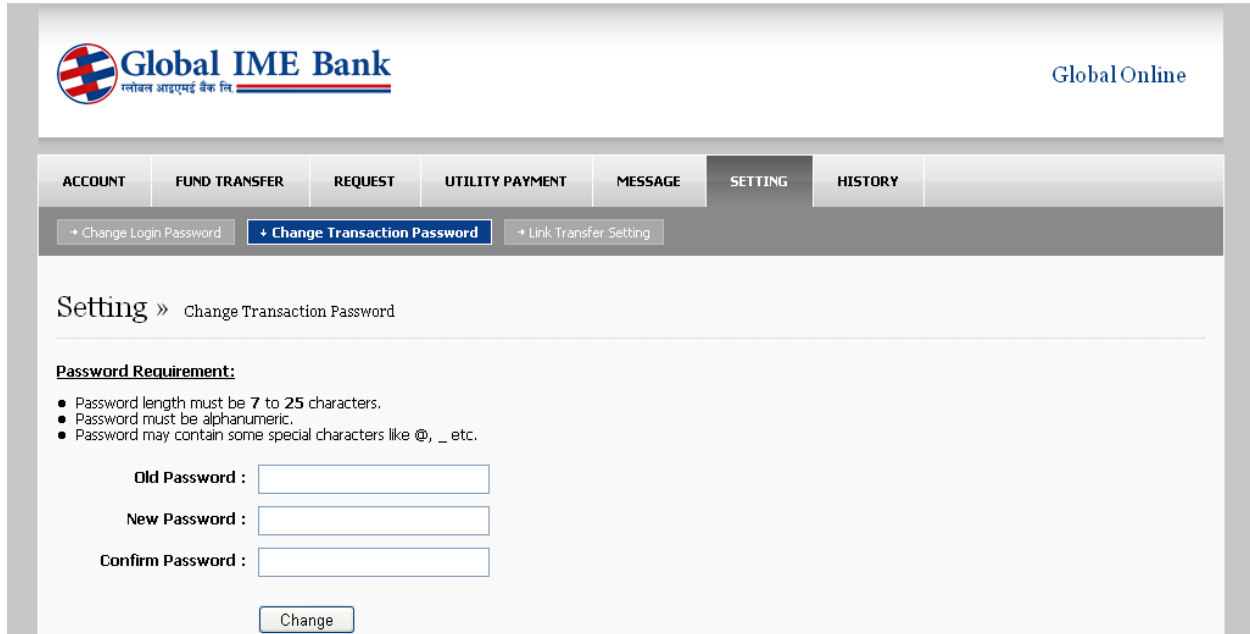
**Old Password:** Type the current login password.

**New Password:** Type the new login password.

**Confirm Password:** Type the new login password again to confirm.

Then click on **Change** to change the login password.

***b. Setting - > Change Transaction Password:***



The screenshot shows the Global IME Bank online user interface. At the top left is the bank's logo and name. At the top right is the text 'GlobalOnline'. Below this is a navigation menu with tabs for ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT, MESSAGE, SETTING, and HISTORY. The 'SETTING' tab is selected. Below the navigation menu are three buttons: '+ Change Login Password', '+ Change Transaction Password' (which is highlighted in blue), and '+ Link Transfer Setting'. The main content area is titled 'Setting » Change Transaction Password'. Underneath, there is a section for 'Password Requirement:' with three bullet points: 'Password length must be 7 to 25 characters.', 'Password must be alphanumeric.', and 'Password may contain some special characters like @, \_ etc.'. Below the requirements are three input fields labeled 'Old Password:', 'New Password:', and 'Confirm Password:'. At the bottom of these fields is a 'Change' button.

Here,

**Old Password:** Type the current transaction password.

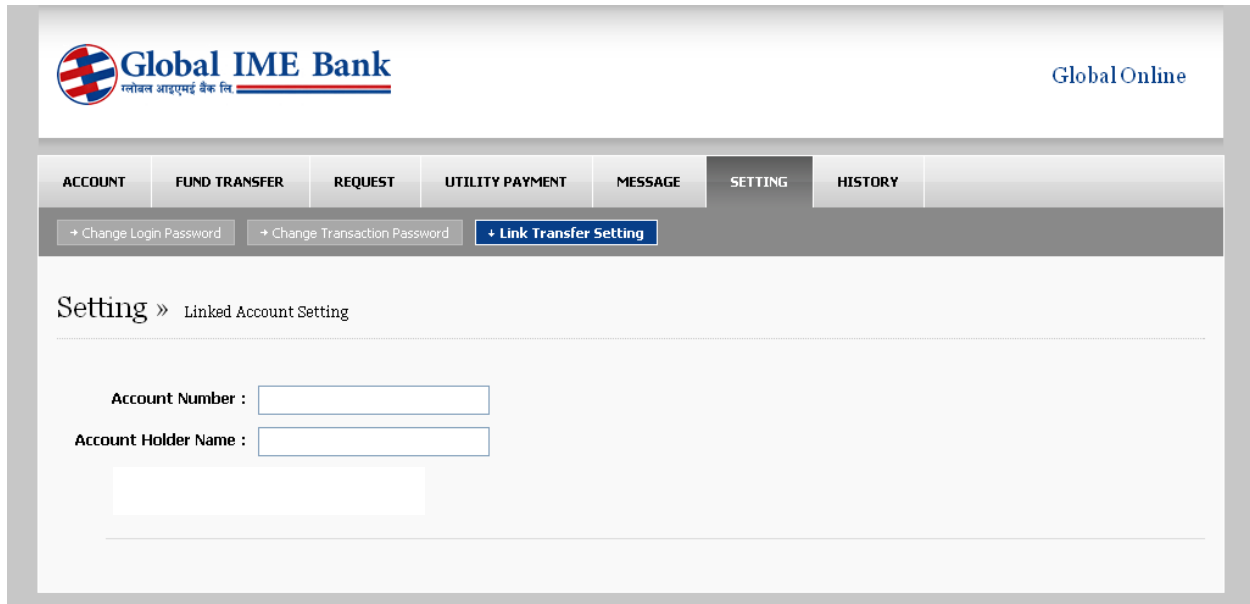
**New Password:** Type the new transaction password.

**Confirm Password:** Type the new transaction password again to confirm.

Then click on **Change** to change the transaction password.

***c. Setting -> Link Transfer Setting:***

In this menu, the user can add accounts to a list called Linked Accounts. By creating linked account or accounts here, the user does not have to type the account number every time the user does fund transfer through **Fund Transfer -> Self/Link Transfer**.



The screenshot displays the Global IME Bank Global Online interface. At the top left is the bank's logo and name. The top right corner shows 'Global Online'. Below the header is a navigation menu with tabs: ACCOUNT, FUND TRANSFER, REQUEST, UTILITY PAYMENT, MESSAGE, SETTING, and HISTORY. The 'SETTING' tab is active. Underneath the navigation menu are three buttons: '+ Change Login Password', '+ Change Transaction Password', and '+ Link Transfer Setting' (highlighted in blue). Below these buttons, the page title is 'Setting >> Linked Account Setting'. The main content area contains two input fields: 'Account Number : ' and 'Account Holder Name : '. There is also a large empty text area below these fields.

Here,

**Account Number:** The account number that is to be added to the list.

**Account Holder Name:** The account holder's name.

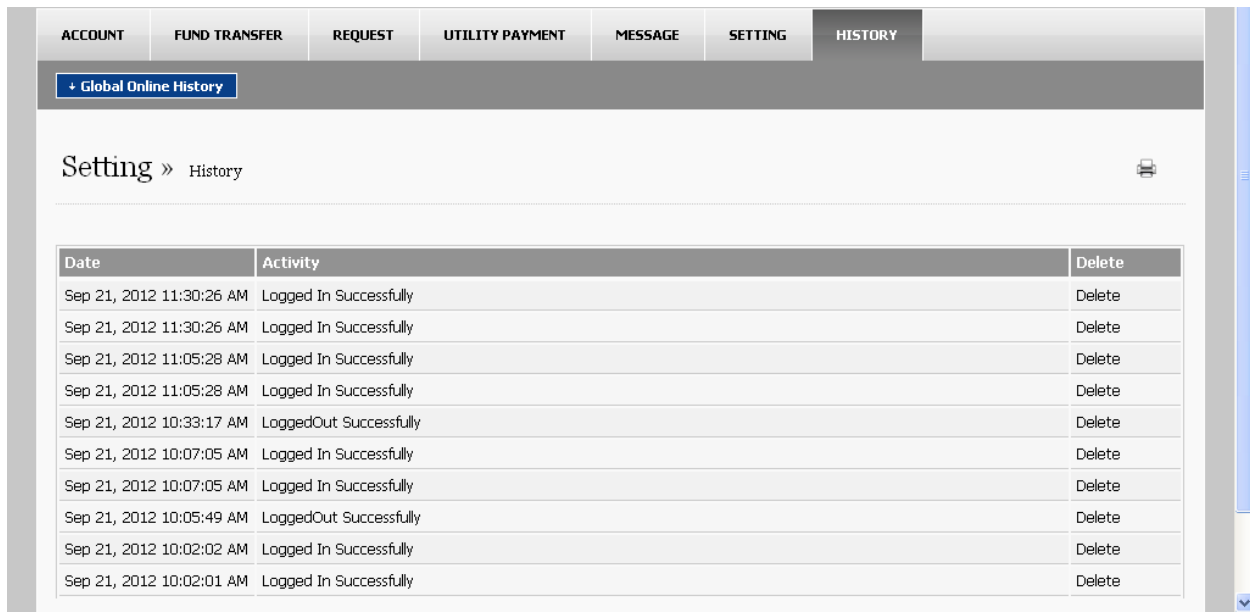
Click on Add to add this account information to the list.

If the user has already added account numbers to the list, such information will be displayed under **Account Information** list. The user can click on **Delete** link to remove an existing account number from the list.



## 8. History - > Global Online History:

This menu keeps track of the user's recent activities. The activities are sorted in the order newest on top.



Date	Activity	Delete
Sep 21, 2012 11:30:26 AM	Logged In Successfully	Delete
Sep 21, 2012 11:30:26 AM	Logged In Successfully	Delete
Sep 21, 2012 11:05:28 AM	Logged In Successfully	Delete
Sep 21, 2012 11:05:28 AM	Logged In Successfully	Delete
Sep 21, 2012 10:33:17 AM	LoggedOut Successfully	Delete
Sep 21, 2012 10:07:05 AM	Logged In Successfully	Delete
Sep 21, 2012 10:07:05 AM	Logged In Successfully	Delete
Sep 21, 2012 10:05:49 AM	LoggedOut Successfully	Delete
Sep 21, 2012 10:02:02 AM	Logged In Successfully	Delete
Sep 21, 2012 10:02:01 AM	Logged In Successfully	Delete

Here,

**Date:**

The exact date and time of a certain online activity.

**Activity:**

Description of the activity.

**Delete:**

By clicking on **Delete** link, the specified online activity can be removed from Global Online history.