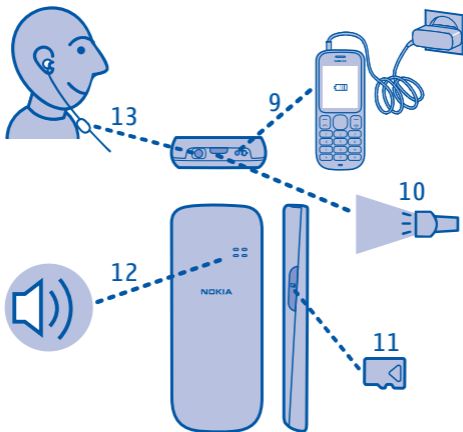
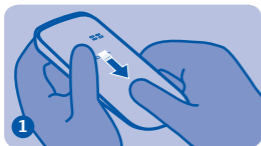

Nokia 101 User Guide

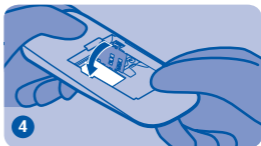


- 9 Charger connector
- 10 Flashlight
- 11 Memory card slot
- 12 Loudspeaker
- 13 Headset connector

Insert the SIM card and battery



Slide the back cover down.



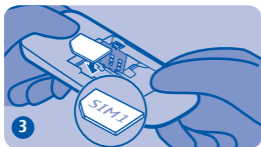
Close the SIM card holder.



Open the SIM card holder.



Slide SIM2 under the metal part.



Insert SIM1.

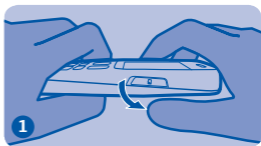


Make sure the plastic tab holds the SIM card in place.

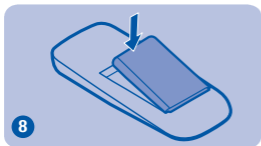
Insert a memory card



7
Line up the contacts.



1
Open the cover of the memory card slot. See vi) in General information.



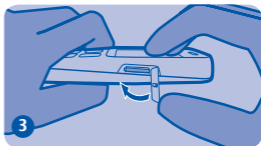
8
Push the battery in.



2
Make sure the contact area is facing up, and push the card in.

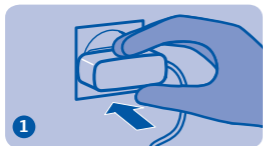


9
Slide the back cover up.

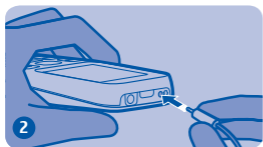


3
Close the cover.

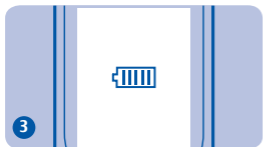
Charge the battery



1 Connect the charger to a wall outlet.

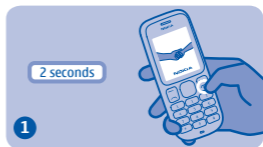


2 Connect the charger to the phone.



3 The phone indicates a full charge. You can use the phone while charging.

Switch on



1 Press and hold the power key .



2 Set which SIM card to use. Press **OK**. See v) in General Information.



3 To set the hour, press up or down. You can also press the number keys.



To set the minutes, press right, and then press up or down. Press **OK**.



The phone is ready to use.



The time is changed.



To set the date, press up or down. Press **OK**.

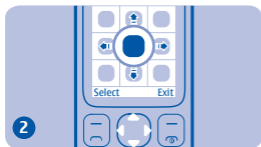
Explore your phone



To see the available functions, press **Menu**.



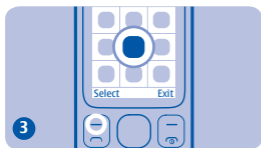
To select an item, press **Select**.



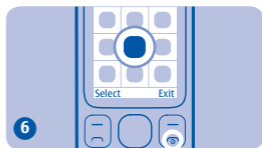
To go to a function, press the scroll key up, down, left, or right.



To return to the previous view, press **Back**.

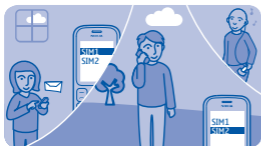


To select the function, press **Select**.

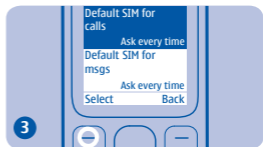


To return to the home screen, press **Home**.

Select a SIM card for calls and messages



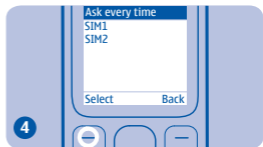
You can use two SIM cards, and share your phone with your family.



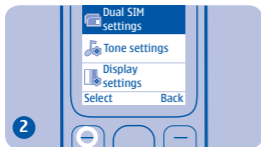
Select **Default SIM for calls**.



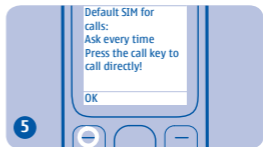
Press **Menu**. Select **Settings**.



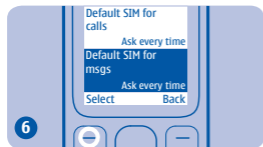
Select **Ask every time**.



Select **Dual SIM settings**. See v) in General Information.



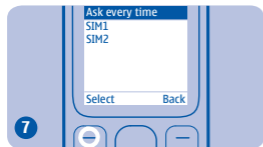
Your phone asks which SIM card to use when you make a call.



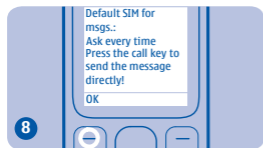
Select **Default SIM for msgs.**



Tip: To open Dual SIM settings from the home screen, press and hold *.



Select **Ask every time.**

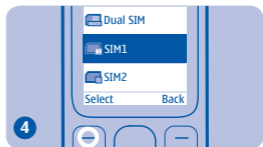


Your phone asks which SIM card to use when you send a message.

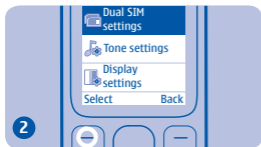
Use one SIM card only



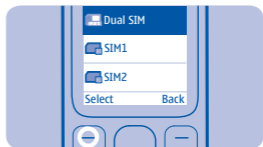
To save battery power, use only SIM1. Press **Menu**. Select **Settings**.



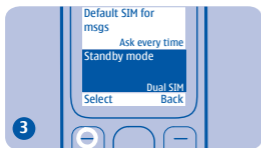
Select **SIM1**. SIM2 is disconnected from the network.



Select **Dual SIM settings**.



Tip: To activate both SIM cards, repeat steps 1-3, and select **Dual SIM**.



Select **Standby mode**.



Tip: To open Dual SIM settings from the home screen, press and hold *.

Lock or unlock keypad



To avoid accidental pressing of keys, use the keypad lock.



Press **Menu**, and then quickly press *****.



The keypad locks. To unlock the keypad, repeat step 1.

Make or answer a call



Make a call to a number that you have.



Enter the phone number.



If asked, select the SIM card to use.

Change the volume



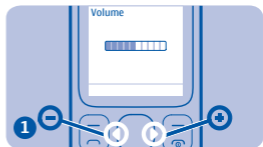
Press .



Is the volume too loud during a call or when listening to the radio?




A friend's phone rings. To answer, press .



Press left for quieter, right for louder.



You can enjoy chatting with your friend. To end the call, press .



Better.

Use the loudspeaker

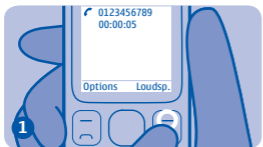


Others in the room can join in with a call.

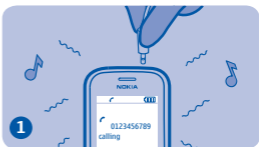
Use the headset



You can make a hands-free call with a headset.



During a call, press **Loudsp.**



Connect a headset.



Place the phone on a table.



Make a call.

Switch off

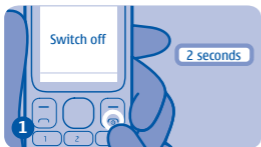


To save battery power, switch the phone off.

Save a name and number



Add a friend's number to your phone.



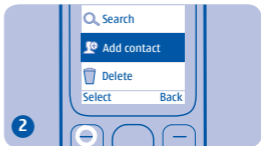
Press and hold the power key .



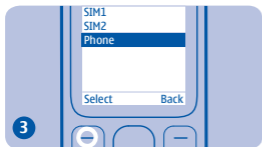
Press **Menu**. Select **Contacts**.



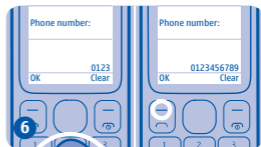
The phone switches off.



Select **Add contact**.



3 Select where to save the contact.



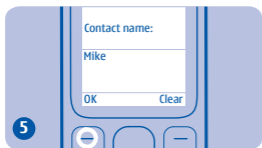
6 Enter the phone number. Press **OK**.



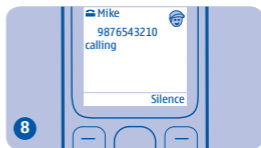
4 Write the name.



7 Go to a picture, and press **Use**.



5 Press **OK**.



8 When you receive a call, the name, number, and picture are shown.

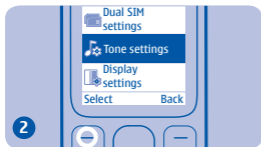
Change the ringtone



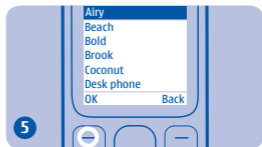
Press **Menu**. Select **Settings**.



To listen to the sound of a ringtone, go to the ringtone.



Select **Tone settings**.



Press **OK**.



Select **Ringing tone** and a SIM card.



The ringtone is selected.

Flashlight



Tip: To select different ringtones for SIM1 and SIM2, repeat steps 3-5.



Tip: You can select an MP3 song as a ringtone.



Use the flashlight if you need more light. See iii) in General Information.



To use the flashlight, press up twice.

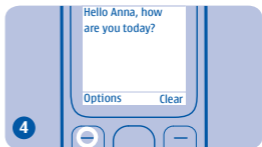


To switch the flashlight off, press up once.

Send and receive messages



Press **Menu**. Select **Messages**.



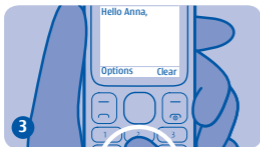
Press **Options**, and select **Send**. See i) in General Information.



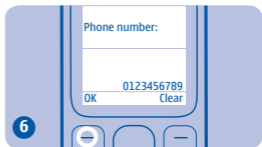
Select **Create message**.



If asked, select which SIM card to use. See v) in General Information.



To write your message, press the keys.

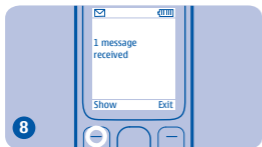


Enter a phone number. Press **OK**.

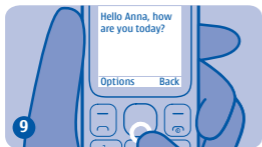
Write text



The message is sent.



To read a message, press **Show**.



To view the rest of the message, press down.

Press a key repeatedly until the letter is shown.

Change the writing language: select **Menu > Settings > Phone settings > Language**, the language, and **OK**. See iv) in General Information.

Insert a space: press **0**.

Change a word: press ***** repeatedly until the word is shown.

Insert a number: press and hold the number key.

Insert a special character: press and hold *****.

Change the text input method: press **#** repeatedly.

Use predictive text: select **Options > Dictionary** and the language. Press a key for each letter. When the word is shown, press **0**. Start writing the next word.

Stop using predictive text: select **Options > Dictionary > Dictionary off**.

Set an alarm



Use your phone as an alarm clock to wake you up.



To set the hour, press up or down.



Press **Menu**. Select **Clock**.



To set the minutes, press right and then up or down.



Select **Alarm time**.



Press **OK**.

Set a reminder



The alarm is ready.



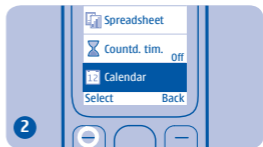
Set a reminder to meet your friends.



An alarm sounds at the set time. Press **Stop**.



Press **Menu**. Select **Extras**.



Select **Calendar**.



Go to the date, and press **Options**.



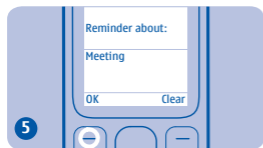
To set an alarm, select **Alarm on**.



Select **Add reminder**.



To set the hour and minutes, press up or down.



Write a name for the reminder.

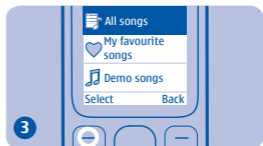


Press **OK**. The alarm is ready.

Listen to music



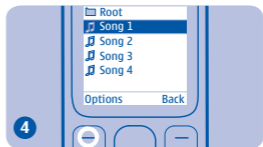
Enjoy your music on the go. Make sure a memory card is in your phone.



Press **Options**. Select **All songs**.



Press **Menu**. Select **Music**.



Select a song.



Select **Mp3 Music player**.



Press **Options**. Select **Play**.

Listen to the radio



Tip: To go to the previous or next song, press 2 or 8. To pause, press 5.



Use your phone to listen to the radio. See ii) in General Information.



Tip: Press left for quieter, right for louder, down to add as a favourite.



Connect a headset. The headset cable works as the radio antenna.



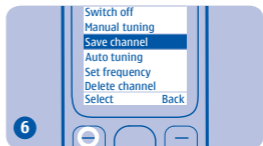
Tip: You can also press up to play or pause and 4 or 6 to control the volume.



Press **Menu**. Select **Music**.



Select **Radio**. The radio is on.



To save the channel, press **Options**, and select **Save channel**.



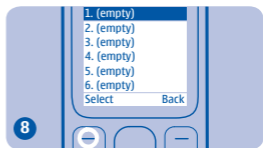
To automatically find radio channels, press **OK**.



Write a name for the channel, and press **OK**.



To select the next channel, press down.



Select an empty channel. To save more channels, repeat steps 5–7.

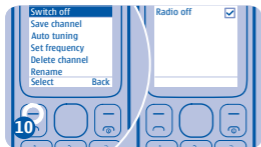
Calculator



To use the loudspeaker, press **Options**, and select **Loudspeaker**.



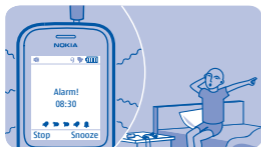
Use your phone to make a calculation.



To close the radio, press **Options**, and select **Switch off**.



Press **Menu**. Select **Extras**.



Tip: Wake up to the radio. Press **Options**, and select **Clock radio**.

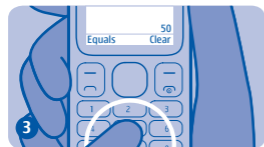


Select **Calculator**.

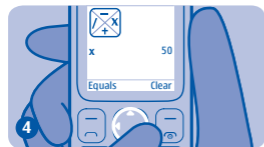
Nokia original accessories

For availability of approved accessories, check with your dealer.

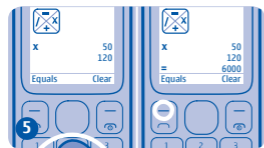
An extensive range of accessories is available for your device. For more details, see www.nokia-asia.com/accessories.



To enter numbers, press the keys.



To change a function, use the scroll key.



Enter the second number, and press Equals.

Practical rules about accessories

- Keep all accessories out of the reach of small children.
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
- Check regularly that accessories installed in a vehicle are mounted and are operating properly.
- Installation of any complex car accessories must be made by qualified personnel only.

Battery

Type: BL-5CB


Talk time:



Up to 4.6 hours.

Standby:

Up to 412 hours.

 **Important:** Battery talk and stand-by times are estimates and only possible under optimal network conditions. Actual battery talk and standby times depend on SIM cards, features used, battery age and condition, temperatures to which battery is exposed, network conditions, and many other factors, and may be significantly shorter than those specified above. Ringing tones, hands free call handling, use in digital mode, and other features will also consume the battery, and the amount of time a device is used for calls will affect its stand-by time. Likewise, the amount of time that the device is turned on and in the standby mode will affect its talk time.

General information

Read these simple guidelines. Not following them may be dangerous or illegal. For further information, read the complete user guide.



SWITCH OFF IN RESTRICTED AREAS

Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.



INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



QUALIFIED SERVICE

Only qualified personnel may install or repair this product.



KEEP YOUR DEVICE DRY

Your device is not water-resistant. Keep it dry.



PROTECT YOUR HEARING

Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Battery removing

Switch the device off and disconnect the charger before removing the battery.

Product and safety information

Feature specific instructions



Important: Do not use a mini-UICC SIM card, also known as a micro-SIM card, a micro-SIM card with an adapter, or a SIM card that has a mini-UICC cutout (see figure) in this device. A micro SIM card is smaller than the standard SIM card. This device does not support the use of micro-SIM cards and use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.



Your device may have internal and external antennas. Avoid touching the antenna area unnecessarily while the antenna is transmitting or receiving. Contact with antennas affects the communication quality and may cause a higher power level during operation and may reduce the battery life.

i) You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly.

Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

ii) To listen to the radio, you need to attach a compatible headset to the device. The headset acts as an antenna.

iii) Do not shine the flashlight in anyone's eyes.

iv) Sending and receiving messages in some languages is a network service. For availability, contact your service provider. Send messages only to devices that support the selected language.

v) Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, sending or receiving a message, or uploading or downloading data, the other is unavailable.

vi) Use only compatible memory cards approved by Nokia for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Your device supports microSD cards with a capacity of up to 16 GB.



! **Important:** Do not remove the memory card when an application is using it. Doing so may damage the memory card and the device, and corrupt data stored on the card.

Network services and costs

Your device is approved for use on the EGSM 900 and 1800 MHz networks.

To use the device, you need a subscription with a service provider.

Using network services and downloading content to your device requires a network connection and may result in data traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you protect your warranty coverage.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and allow the device to dry.

- Do not store the device in cold temperatures.
- Do not attempt to open the device other than as instructed in the user guide.
- Unauthorised modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Switch off the device and remove the battery from time to time for optimum performance.
- Keep your device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important information.

Recycle

Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Check how to recycle your Nokia products at www.nokia.com/recycling.

Batteries and chargers


Battery and charger information

Your device is intended for use with a BL-5CB rechargeable battery. Nokia may make additional battery models available for this device. Always use original Nokia batteries.

This device is intended for use when supplied with power from the following chargers:

AC-3. The exact Nokia charger model number may vary depending on the plug type, identified by E, X, AR, U, A, C, K, or B.

The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

 **Important:** Talk and standby times are estimates only. Actual times are affected by, for example, network conditions, device settings, features being used, battery condition, and temperature.

Battery safety

Always switch the device off and disconnect the charger before removing the battery. When you unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it from the electrical plug and the device. Do not leave a fully charged battery connected to a charger, as overcharging may shorten the battery's lifetime. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F). Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the

battery, for example, if you carry a spare battery in your pocket. Short-circuiting may damage the battery or the connecting object.

Do not dispose of batteries in a fire as they may explode. Dispose of batteries according to local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, open, crush, bend, puncture, or shred cells or batteries. If a battery leaks, do not let battery liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help.

Do not modify, remanufacture, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved batteries or incompatible chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre for inspection before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors.

Additional safety information

Emergency calls

Make an emergency call

1. Ensure the device is switched on.

2. Check for adequate signal strength. You may also need to do the following:

- Insert a SIM card.
 - Remove call restrictions you have activated for your device, such as call barring, fixed dialling, or closed user group.
 - Ensure your device is not in an offline or flight profile.
3. To clear the display, press the end key as many times as needed.
 4. Enter the official emergency number for your present location. Emergency call numbers vary by location.
 5. Press the call key.
 6. Give the necessary information as accurately as possible. Do not end the call until given permission to do so.



Important: Activate both cellular and internet calls, if your device supports internet calls. The device may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless device for essential communications like medical emergencies.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with the function of inadequately protected

medical devices. Consult a physician or the manufacturer of the medical device to determine whether they are adequately shielded from external radio frequency energy.

Implanted medical devices

Manufacturers of medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and an implanted medical device, such as a pacemaker or implanted cardioverter defibrillator, to avoid potential interference with the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Turn the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Hearing



Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Operating environment

This device meets radio frequency exposure guidelines in the normal use position at the ear or at least 1.5 centimetre (5/8 inch) away from the body. Any carry case, belt clip, or holder for body-worn operation should not contain metal and should position the device the above-stated distance from your body.

To send data files or messages requires a quality connection to the network. Data files or messages may be delayed until such a connection is available. Follow the separation distance instructions until the transmission is completed.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection, electronic antilock braking, electronic speed control, and air bag systems. For more information, check with the manufacturer of your vehicle or its equipment.

Only qualified personnel should install the device in a vehicle. Faulty installation or service may be dangerous and may invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts, or accessories. Remember that air bags inflate with great force. Do not



place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch off your device in any area with a potentially explosive atmosphere, for example near gas pumps at service stations. Sparks in such areas could cause an explosion or fire resulting in bodily injury or death. Observe restrictions in fuel service stations, storage, and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include areas where you would be advised to turn off your vehicle engine, below deck on boats, chemical transfer or storage facilities and where the air contains chemicals or particles such as grain, dust, or metal powders. You should check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) to determine if this device can be safely used in their vicinity.

Certification information (SAR) **This mobile device meets guidelines for exposure to radio waves.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station.

The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 1.28 W/kg.

Use of device accessories may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at www.nokia.com.

MANUFACTURER'S LIMITED WARRANTY

For Products purchased and intended for sale in India and the South East Asia Pacific region including Singapore, Malaysia, Brunei, Indonesia, Thailand, Philippines, Vietnam, Cambodia, Laos, Bangladesh, Sri Lanka, Nepal, Maldives, Kingdom of Bhutan, and the Pacific Islands but excluding Australia and New Zealand.

This Limited Warranty is in addition to, and does not affect your legal (statutory) rights under your applicable national laws relating to the sale of consumer products.

Nokia Corporation ("Nokia") provides this Limited Warranty to person who has purchased the Nokia product(s) included in the sales package ("Product").

Nokia warrants to you that during the warranty period Nokia or a Nokia authorised service company will in a commercially reasonable time remedy defects in materials, design and workmanship free of charge by repairing or, should Nokia in its absolute discretion deem it necessary, replacing the Product in accordance with this Limited Warranty (unless otherwise required by law). This Limited Warranty is only valid and enforceable in the country where you have purchased the Product provided that it is intended for sale in that country.

Warranty period

The warranty period starts at the time of Product's original purchase by the first end-user. The Product may consist of several different parts and different parts may be covered by a different warranty period (hereinafter "Warranty Period"). The different Warranty Periods are:

a) twelve (12) months for the mobile device and accessories (whether included in the mobile device sales package or sold separately) other than the consumable parts and accessories listed in (b) and (c) below;

b) six (6) months for the following consumable parts and accessories: batteries, chargers, desk stands, headsets, cables and covers; and

c) ninety (90) days for the media on which any software is provided, for example, CD-ROM or memory card

As far as your national laws permit, the Warranty Period will not be extended or renewed or otherwise affected due to subsequent resale, repair or replacement of the Product. However, repaired part(s) will be warranted for the remainder of the original Warranty Period or for sixty (60) days from the date of repair, whichever is longer.

How to get warranty service

If you wish to make a claim under the Limited Warranty, you may call the Nokia call centre (where this is available and please note national rates apply to calls) and/or where necessary, return your Product or the affected part (if it is not the entire Product) to a Nokia care centre or Nokia designated service location. Information about Nokia care centres, Nokia designated service locations and Nokia call centres can be found at local Nokia web pages where available.

You must return your Product or the affected part (if it is not the entire Product) to a Nokia care centre or Nokia designated service location before the expiry of the Warranty Period.

When making a Limited Warranty claim you have to present: a) the Product (or affected

part thereto), b) the legible and unmodified original proof of purchase, which clearly indicates the name and address of the seller, the date and place of purchase, the product type and the IMEI or other serial number.

This Limited Warranty extends only to the original first end-user of the Product and is not assignable or transferable to any subsequent purchaser/end-user.

What is not covered?

1. This Limited Warranty does not cover user manuals or any third party software, settings, content, data or links, whether included/downloaded in the Product, whether included during installment, assembly, shipping or at any other time in the delivery chain or otherwise and in any way acquired by you. To the extent permitted by applicable law(s), Nokia does not warrant that any Nokia software will meet your requirements, will work in combination with any hardware or software applications provided by a third party, that the operation of the software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.

2. This Limited Warranty does not cover a) normal wear and tear (including, without limitation, wear and tear of camera lenses, batteries or displays), b) transport costs, c) defects caused by rough handling (including, without limitation, defects caused by sharp items, by bending, compressing or dropping, etc.), d) defects or damage caused by misuse of the Product, including use that is contrary

to the instructions provided by Nokia (e.g. as set out in the Product's user guide) and/or e) other acts beyond the reasonable control of Nokia.

3. This Limited Warranty does not cover defects or alleged defects caused by the fact that the Product was used with, or connected to, a product, accessories, software and/or service not manufactured, supplied or authorised by Nokia or was used otherwise than for its intended use. Defects can be caused by viruses from your or from a third party's unauthorised access to services, other accounts, computer systems or networks. This unauthorised access can take place through hacking, password-mining or through a variety of other means.

4. This Limited Warranty does not cover defects caused by the fact that the battery has been short-circuited or by the fact that the seals of the battery enclosure or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified.

5. This Limited Warranty does not apply if the Product has been opened, modified or repaired by anyone other than an authorised service centre, if it is repaired using unauthorised spare parts or if the Product's serial number, the mobile accessory date code or the IMEI number has been removed, erased, defaced, altered or are illegible in any way and this shall be determined in the sole discretion of Nokia.

6. This Limited Warranty does not apply if the Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.

Other important notices

A third party, independent operator provides the SIM card and cellular and/or other network or system on which the Product operates. Therefore, Nokia will not accept responsibility under this warranty for the operation, availability, coverage, services or range of the cellular or other network or system. Before the Product can be repaired or replaced, the operator may need to unlock any SIM-lock or other lock that may have been added to lock the product to a specific network or operator. Accordingly, Nokia does not accept responsibility for any delays in warranty repairs or for the inability of Nokia to complete warranty repairs that are caused by the operator's delay or failure to unlock any SIM-lock or other lock.

Please remember to make backup copies or keep written records of all important content and data stored in your Product, because content and data may be lost during repair or replacement of the Product. Nokia, in a manner consistent with the provisions of the section entitled "Limitation of Nokia's Liability" below, to the extent permitted by applicable law(s), shall not under any circumstances be liable, either expressly or implied, for any damages or losses of any kind

whatsoever resulting from loss of, damage to, or corruption of, content or data during repair or replacement of the Product.

All parts of the Product or other equipment that Nokia has replaced shall become the property of Nokia. If the returned Product is found not to be covered by the terms and conditions of the Limited Warranty, Nokia and its authorised service companies reserve the right to charge a handling fee. When repairing or replacing the Product, Nokia may use products or parts that are new, equivalent to new or reconditioned.

Your Product may contain country specific elements, including software. If the Product has been re-exported from its original destination country to another country, the Product may contain country specific elements that are not considered to be a defect under this Limited Warranty.

Limitation of Nokia's liability

This Limited Warranty is your sole and exclusive remedy against Nokia and Nokia's sole and exclusive liability in respect of defects in your Product. However, this Limited Warranty shall neither exclude nor limit i) any of your legal (statutory) rights under the applicable national laws or ii) any of your rights against the seller of the Product.

This Limited Warranty replaces all other Nokia warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort or otherwise, including, without limitation, and where permitted by

applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose. To the extent permitted by applicable law(s) Nokia does not assume any liability for loss of or damage to or corruption of data, for any loss of profit, loss of use of Products or functionality, loss of business, loss of contracts, loss of revenues or loss of anticipated savings, increased costs or expenses or for any indirect loss or damage, consequential loss or damage or special loss or damage. To the extent permitted by applicable law, Nokia's liability shall be limited to the purchase value of the Product. The above limitations shall not apply to death or personal injury resulting from Nokia's proven negligence.

Statutory obligations

This Limited Warranty must be read subject to any statutory provisions that imply warranties or conditions into this Limited Warranty that cannot be excluded, restricted or modified or cannot be excluded, restricted or modified except to a limited extent. If such statutory provisions apply, to the extent to which Nokia is able to do so, its liability under those provisions will be limited, at its option to, in the case of goods: the replacement of the goods or the supply of equivalent goods, the repair of the goods, the payment of the cost of replacing the goods or of acquiring equivalent goods, or the payment of the cost of having the goods repaired; and in the case of services: the supplying of the services again or the payment of the cost of having the services supplied again.



Note: Your Product is a sophisticated electronic device. Nokia strongly encourages you to familiarise yourself with the user guide and instructions provided with and for the Product. Please also note that the Product might contain high precision displays, camera lenses and other such parts, which could be scratched or otherwise damaged if not handled very carefully.

All warranty information, product features and specifications are subject to change without notice.

Nokia Corporation

Keilalahdentie 2-4

FIN-02150 Espoo

Finland

MANUFACTURER'S LIMITED WARRANTY (AUSTRALIA)



Note: This Manufacturer's Limited Warranty ("Warranty") is applicable only to authentic Nokia products sold through authorised Nokia retail channels from 31st March 2011, and which Nokia has intended for sale in Australia.



Note: This Warranty is in addition to and does not limit the rights you may have under

any mandatory consumer protection laws of your country.

Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

1. GENERAL

Nokia Corporation ("Nokia") provides this Warranty for the Nokia product(s) included in the original sales package ("Product"). Additional rights may arise under local law if the products are no longer in their original packaging.

Your Product is a sophisticated electronic device. Nokia strongly encourages you to read and follow its user guide. Please also note that your Product may contain parts, which can be damaged if not handled very carefully.

During the warranty period, Nokia or a Nokia Care Centre or Nokia authorised service centre will remedy defects in materials and workmanship free of charge and in a commercially reasonable time by either repairing or replacing your Product at its option. You may have other rights at local law during or after the warranty period. These are not excluded by this Warranty.

2. WARRANTY PERIOD

The warranty period starts when the Product is sold to an end user for the first time. This can be evidenced either by (i) the proof of purchase issued by the first retailer or (ii) the date Your Product has first been successfully registered by Nokia.

In this Warranty, Nokia warrants the items in the sales pack as follows:

(i) For the main device, twelve (12) months if you obtained the device from Vodafone, Hutchison or 3 or their dealers, and twenty four (24) months if you obtained the device elsewhere in Australia. To check the warranty status of your device, please go to www.nokia.com.au/warrantycheck;


(ii) Twelve (12) months for accessories (other than those listed below);

(iii) Six (6) months for the main device battery, charger, desk stands, headsets, cables and covers;

(iv) Twelve (12) months for the main device battery if the battery is integrated within the device and non-removable;

(v) Three (3) months for the CD-ROM and memory card.

No repair or replacement will renew or extend the warranty periods. However, original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the



original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.

3. HOW TO OBTAIN YOUR WARRANTY SERVICE

If you suspect that your Product may require service under this Warranty, please first go to www.nokia.com.au/support, and follow any instructions on how to troubleshoot the suspected issue and how to proceed. You can also call the Nokia Careline for assistance (national or premium rates may apply). You can find information about how to contact Nokia in the sales package or at www.nokia.com.au/contactus. If you call the Nokia Careline or use other available support, please have the following information readily available:

- Your name, address, telephone number, OVI user account details, and other contact information;
- Your Product type, name, model number, product code, and serial number, which are available from the sales package of your Product;
- Date and place of purchase, as well as the name of the retailer from whom your Product was first purchased; and
- A short description of the issue affecting your Product

You will need to deliver your Product to a Nokia Care Centre or Nokia authorised service centre at your own cost. If you visit a Nokia Care Centre or Nokia authorised service centre for assistance under this Warranty, please

remember to bring along a copy of the original proof of purchase.

If you wish to claim under this Warranty, you must inform Nokia or a Nokia Care Centre or Nokia authorised service centre of the issue affecting your Product within a reasonable time from noticing it and always before the applicable warranty period expires (see section 2 above). After the warranty period, you may have other rights at local law. These are not excluded by this Warranty.

Nokia recommends that you register your Product with Nokia or activate a Nokia user account, which may in some circumstances enable Nokia to provide you a more personalised warranty service.

4. WHAT THIS WARRANTY DOES NOT COVER

Nokia does not provide a Warranty for the following:

1. User guides
2. Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time
3. Nokia and third party services or enabling clients (please read the terms and conditions that may accompany the services to review your applicable rights and obligations)
4. Normal wear and tear

5. Reduced charging capacity of the battery, which is a result of the natural end of life process of batteries

6. Defects or damage caused by: (a) misuse, (b) not using your Product in accordance with the user guide, (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Nokia, (d) any products combined with your Product by a third party, or (e) other acts beyond Nokia's reasonable control

7. Damage caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems or networks

8. Damage caused by exposure of the Product to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.

9. Pixel defects in your Product's display that are within the scope of industry standards. For more information on pixel defects and industry standards, please go to www.nokia.com.

This Warranty is not valid if:

1. Your Product has been (a) opened, modified, or repaired without Nokia's authorisation, or (b) repaired with unauthorised spare parts.


2. Your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way, and this shall be determined in the sole discretion of Nokia.

3. The software your product runs on has been modified, except by Nokia.

In this Warranty, Nokia does not warrant that any Nokia software (including updates and upgrades) provided with, in, or for your Product will meet your requirements, work in combination with any hardware or software not provided by Nokia, that the operation of Nokia software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected. For Nokia software related defects, Nokia or a Nokia Care Centre or Nokia authorised service centre will make available the latest version of the Nokia software for reinstallation on your Product. Some Nokia software may be subject to separate licence terms. Please refer to www.nokia.com or the license terms, which apply to the Nokia software, for information on support that may be available for it. This Warranty does not cover transport costs.

5. OTHER IMPORTANT NOTICES

An independent operator provides the SIM card and the cellular or other network or system on which your Product operates. Therefore, Nokia does not assume any responsibility for the operation, availability, coverage, services, or range of the cellular or other networks or systems. Before Nokia or a Nokia Care Centre or Nokia authorised service



centre can repair or replace your Product, the operator may need to unlock the SIM-lock or other lock that may lock your Product to a specific network or operator. In these situations, please first contact your operator and request it to unlock your Product.

All parts of your Product that Nokia has replaced become Nokia's property. When repairing or replacing your Product, Nokia may use new or re-conditioned parts or products.

If this Warranty does not cover your Product or the service it requires, and you do not have a right to a repair or replacement under local law, Nokia, Nokia Care Centres and Nokia authorised service centres reserve the right to charge for the repair or replacement of your Product, as well as a handling fee.

Your Product may contain country specific elements, including software. The Warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if they would not be operational.

6. LIMITATION OF NOKIA'S LIABILITY

Subject to rights under local law(s) that cannot be excluded, Nokia shall not under any circumstances be liable, either expressly or implicitly, for any damages or losses of any kind whatsoever resulting from loss of,

damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was contributed to by your Product. There is always the risk of data loss, damage or corruption when using software. **Please note that you should always back up all data and content (including, without limitation, any licence numbers and activation codes) stored on your Product before taking your Product in for service since service activities will erase all data from your Product.**

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S) NOKIA SHALL NOT BE LIABLE FOR ANY LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE, EVEN IF IT IS NEGLIGENT. HOWEVER, LOCAL LAW MAY GIVE YOU ADDITIONAL REMEDIES IN DAMAGES THAT CANNOT BE EXCLUDED.

To the extent permitted by applicable law, Nokia's liability under this Warranty shall be limited to the purchase value of your Product.

Nokia Corporation

Keilalahdentie 2-4

FIN-02150 Espoo

Finland


www.nokia.com.au/warranty

Nokia Careline: 1300 366 733

Email: www.nokia.com.au/asknokia

MANUFACTURER'S LIMITED WARRANTY (NEW ZEALAND)

 **Note:** This Manufacturer's Limited Warranty ("Warranty") is applicable only to authentic Nokia products sold through authorised Nokia retail channels, and which Nokia has intended for sale in New Zealand.

 **Note:** This Warranty is in addition to and does not limit the rights you may have under any mandatory consumer protection laws of your country.

Our products come with consumer guarantees that cannot be excluded under the Consumer Guarantees Act 1993 (NZ). Under consumer guarantees you are entitled to a replacement or refund for a failure of substantial character and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a failure of substantial character. Where your Nokia product was supplied to you for business purposes, consumer guarantees under the Consumer Guarantees Act 1993 (NZ) will not apply.

1. GENERAL

Nokia Corporation ("Nokia") provides this Warranty for the Nokia product(s) included in the original sales package ("Product"). Additional rights may arise under local law if the products are no longer in their original packaging.

Your Product is a sophisticated electronic device. Nokia strongly encourages you to read and follow its user guide. Please also note that your Product may contain parts, which can be damaged if not handled very carefully.

During the warranty period, Nokia or a Nokia Care Centre or Nokia authorised service centre will remedy defects in materials and workmanship free of charge and in a commercially reasonable time by either repairing or replacing your Product at its option. You may have other rights at local law during or after the warranty period. These are not excluded by this Warranty.

2. WARRANTY PERIOD

The warranty period starts when the Product is sold to an end user for the first time. This can be evidenced either by (i) the proof of purchase issued by the first retailer or (ii) the date Your Product has first been successfully registered by Nokia.

In this Warranty, Nokia warrants the items in the sales pack as follows:

(i) Twelve (12) months for the main device;

(ii) Twelve (12) months for accessories (other than those listed below);

(iii) Six (6) months for the main device battery, charger, desk stands, headsets, cables and covers;

(iv) Twelve (12) months for the main device battery if the battery is integrated within the device and non-removable;

(v) Three (3) months for the CD-ROM and memory card.

No repair or replacement will renew or extend the warranty periods. However, original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.

3. HOW TO OBTAIN YOUR WARRANTY SERVICE

If you suspect that your Product may require service under this Warranty, please first go to www.nokia.co.nz/support, and follow any instructions on how to troubleshoot the suspected issue and how to proceed. You can also call the Nokia Careline for assistance (national or premium rates may apply). You can find information about how to contact Nokia in the sales package or at www.nokia.co.nz/contactus. If you call the Nokia Careline or use other available support, please have the following information readily available:

- Your name, address, telephone number, OVI user account details, and other contact information;
- Your Product type, name, model number, product code, and serial number, which are available from the sales package of your Product;
- Date and place of purchase, as well as the name of the retailer from whom your Product was first purchased; and
- A short description of the issue affecting your Product

You will need to deliver your Product to a Nokia Care Centre or Nokia authorised service centre at your own cost. If you visit a Nokia Care Centre or Nokia authorised service centre for assistance under this Warranty, please remember to bring along a copy of the original proof of purchase.

If you wish to claim under this Warranty, you must inform Nokia or a Nokia Care Centre or Nokia authorised service centre of the issue affecting your Product within a reasonable time from noticing it and always before the applicable warranty period expires (see section 2 above). After the warranty period, you may have other rights at local law. These are not excluded by this Warranty.

Nokia recommends that you register your Product with Nokia or activate a Nokia user account, which may in some circumstances enable Nokia to provide you a more personalised warranty service.

4. WHAT THIS WARRANTY DOES NOT COVER

Nokia does not provide a Warranty for the following:

1. User guides
2. Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time
3. Nokia and third party services or enabling clients (please read the terms and conditions that may accompany the services to review your applicable rights and obligations)
4. Normal wear and tear
5. Reduced charging capacity of the battery, which is a result of the natural end of life process of batteries
6. Defects or damage caused by: (a) misuse, (b) not using your Product in accordance with the user guide, (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Nokia, (d) any products combined with your Product by a third party, or (e) other acts beyond Nokia's reasonable control
7. Damage caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems or networks
8. Damage caused by exposure of the Product to moisture, to dampness or to extreme

thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products

9. Pixel defects in your Product's display that are within the scope of industry standards. For more information on pixel defects and industry standards, please go to www.nokia.com.

This Warranty is not valid if:

1. Your Product has been (a) opened, modified, or repaired without Nokia's authorisation, or (b) repaired with unauthorised spare parts.
2. Your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way, and this shall be determined in the sole discretion of Nokia.
3. The software your product runs on has been modified, except by Nokia.

In this Warranty, Nokia does not warrant that any Nokia software (including updates and upgrades) provided with, in, or for your Product will meet your requirements, work in combination with any hardware or software not provided by Nokia, that the operation of Nokia software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected. For Nokia software related defects, Nokia or a Nokia Care Centre or Nokia authorised service centre will make available the latest version of the Nokia

software for reinstallation on your Product. Some Nokia software may be subject to separate licence terms. Please refer to www.nokia.com or the license terms, which apply to the Nokia software, for information on support that may be available for it. This Warranty does not cover transport costs.

5. OTHER IMPORTANT NOTICES

An independent operator provides the SIM card and the cellular or other network or system on which your Product operates. Therefore, Nokia does not assume any responsibility for the operation, availability, coverage, services, or range of the cellular or other networks or systems. Before Nokia or a Nokia Care Centre or Nokia authorised service centre can repair or replace your Product, the operator may need to unlock the SIM-lock or other lock that may lock your Product to a specific network or operator. In these situations, please first contact your operator and request it to unlock your Product.

All parts of your Product that Nokia has replaced become Nokia's property. When repairing or replacing your Product, Nokia may use new or re-conditioned parts or products.

If this Warranty does not cover your Product or the service it requires, and you do not have a right to a repair or replacement under local law, Nokia, Nokia Care Centres and Nokia authorised service centres reserve the right to charge for the repair or replacement of your Product, as well as a handling fee.

Your Product may contain country specific elements, including software. The Warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if they would not be operational.

6. LIMITATION OF NOKIA'S LIABILITY

Subject to rights under local law(s) that cannot be excluded, Nokia shall not under any circumstances be liable, either expressly or implicitly, for any damages or losses of any kind whatsoever resulting from loss of, damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was contributed to by your Product. There is always the risk of data loss, damage or corruption when using software. **Please note that you should always back up all data and content (including, without limitation, any licence numbers and activation codes) stored on your Product before taking your Product in for service since service activities will erase all data from your Product.**

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S) NOKIA SHALL NOT BE LIABLE FOR ANY LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE,

EVEN IF IT IS NEGLIGENT. HOWEVER, LOCAL LAW MAY GIVE YOU ADDITIONAL REMEDIES IN DAMAGES THAT CANNOT BE EXCLUDED.

To the extent permitted by applicable law, Nokia's liability under this Warranty shall be limited to the purchase value of your Product.

Nokia Corporation

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FIN-02150 Espoo

Finland

www.nokia.co.nz/warranty

Nokia Careline: 0800 665 421 (0800 NOKIA1)

Email: www.nokia.co.nz/asknokia

DECLARATION OF CONFORMITY

CE 0434
CE 0168

Nokia is transitioning between EU Notified Bodies and this product has been approved as complying with EU regulations with both

Notified Bodies. Either of the CE marks shown may appear on the product during this transition period.


Hereby, NOKIA CORPORATION declares that this RM-769 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.nokia.com/global/declaration.

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