

TuneCrack

User's Manual (v1.01 – October 2015)

www.AlgorithmsAndDataStructures.com, F. Rudin



TuneCrack (TCR)

User's Manual

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TuneCrack

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Welcome to TuneCrack (TCR)

TuneCrack stands for: Crack the tuning problem – Learn to tune instruments precisely. Tuning is often underestimated because it is only used to bring the instruments in accordance with each other before a performance begins. It is not part of a performance, nor does it demand much time to do. If the tuning is done, everything that follows is relative to that tuning arrangement. Therefore tuning is often considered a necessary side-step in the whole process of music-making.

However, the tuning process is a crucial step, and therefore cannot be skipped or done hastily. That is why we have developed the product TuneCrack. Tuning is a listening skill: You have to listen to a pitched reference sound and then adjust your instrument accordingly. The first step is to take over, or transfer the reference sound to your ear, keeping it securely in mind. The second step is to compare this reference sound with an appropriate sound of your instrument. If there is no match you have to take action by lowering or raising the pitch on your instrument.

TuneCrack has exercises to improve your listening skill and your pitch-transfer skill.

Your listening skill is improved by training with the Precision Listening Method. Your task using the Precision Listening Method is to differentiate ever-smaller pitch deviations. Since the standard Western system, the equal-tempered tuning system, is most often used, the training focuses on deviations between these notes, thus improving your absolute pitch recognition skill. However, the method goes beyond this. Tuning is a relative skill and one tunes an instrument relative to another instrument. However, the pitch of another instrument may not lie on the equal-tempered scale; therefore, exercises in the Precision Listening Method require you to match the pitch to an arbitrary frequency.

Your pitch-transfer skill is practiced using the Pitch Keeper Method. The Pitch Keeper Method increases the time between the two sounds you must compare. To keep a pitch in mind you must first develop the means to transfer a sound from the instrument where you play it to an independent hearing of it in your ear. In the beginning that may seem very easy, but as the time between the notes increases, you may suddenly realize you have not really taken over the sound in your memory—or at least not well enough. Going back over shorter times between pitches lets you identify and perfect the skill of “taking over a pitch.” Because singing is the closest connection we have to monitor whether we have internalized, - thus know a pitch by ear -, the program lets you sing back the notes and identifies which pitch you sang. To ensure you have transferred the correct pitch, the program gives you feedback with a colored pitchline.

To internalize a pitch is not something that can be learned overnight. That means, in becoming a tuning master, you will observe progress, but also setbacks. It is important that the progress and setbacks are recorded over a long time period. As long as you recover from the setbacks and continue to improve your ability to retain a pitch for an increasing amount of time, you should use our methods to build confidence in your ear. For this reason the program collects statistical data on how precisely you can remember a pitch after a certain period elapses. Tracking your results over a longer period allows reflections on the performance, and lets you recognize trends. You can overcome weak points by setting short-term measures. Strengths in your pitch retention allow you to promote your strong side: giving you reference points to build upon.

If you are playing the lead tuning instrument—(usually the oboe in an orchestra, or piano in smaller ensembles) in which case every instrument in your group is tuned relative to your instrument—then tuning is less important, as everyone else has to tune their instrument to yours. Otherwise tuning will accompany you your whole life. Therefore, to improve the tuning process is a tremendous help in your musical career. Training in tuning well fosters the most crucial skill in music: listening.

What is unique to TuneCrack?

Our Precision Listening Method, introduced with Listening Music Teacher, contains exercises to train you to hear pitch differences to a deviation of one cent. To better compare the differences, the program allows you to decrease the delay time between the two notes. TuneCrack introduces the Pitch Keeper Method, which focuses on the other direction: transferring a pitch to retain in your ear. Thus the time between hearing the two notes is slowly increased. By keeping the reference sound in mind for longer, you will feel less need to replay it in the program during the tuning process. Because the Pitch Keeper Method also achieves a precision beyond half-steps, you will gain the necessary confidence to stay on track and keep the sound in mind with enough precision.

The progress tracking of the method allows you to build a Pitch Retention Curve. This curve shows you your personal Absolute Pitch Point: the length of time after hearing a pitch where you still remember it to the required precision of 50 cents. If this length of time grows to longer than a day, then you can claim absolute pitch for those notes, as you are able to remember the exact pitch without a reference sound.

Contact

We hope you will spend many enjoyable hours with TuneCrack. Your comments and input are most welcome. Please mail them to:



Installation Macintosh

Requirements

Before you begin, make sure your computer has enough RAM to power the program quickly enough. To have a good performance at least a G4 with 1 GB of RAM and an adequate graphic card is required. A Mac Mini G4 with 1.25 GHz and 1 GB of RAM, or later version will suffice. This program was tested with Mac OS X 10.4.11 and OS X 10.10.5.

You must have an appropriate microphone connected to your computer. Check the relevant manuals on how to connect a microphone. A Mac Mini G4, for example, does not have a microphone input; you have to use additional hardware, such as a computer-compatible USB device capable of handling microphone inputs. Important: A “line in” is not the same as a microphone input. If you do not have a microphone input you might need a pre-amplifier.

Getting and unpacking the disk image

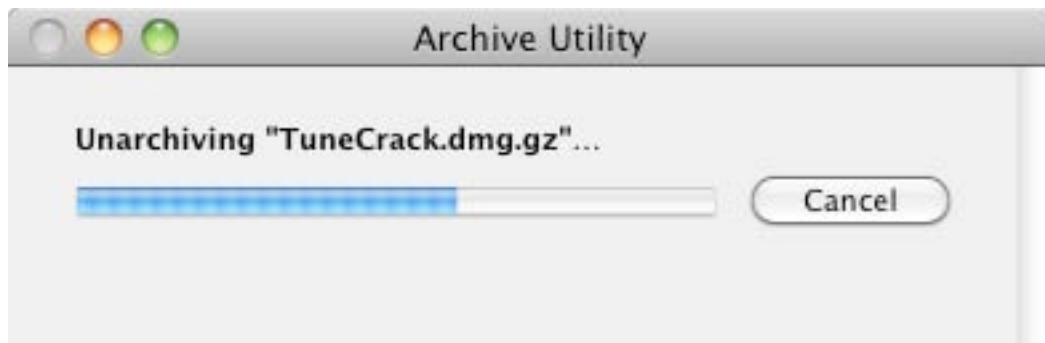
First, download the compressed disk-image-file. In your browser go to www.TuneCrack.com and download the newest version.

Warning: The file has about 80 MB and takes about 1/4 hour on a low-speed DSL line. After the download has completed you should see an icon on your desktop that looks like this:



TuneCrack.dmg.gz

Second, decompress the file. Double-click on it; the Archive Utility appears.



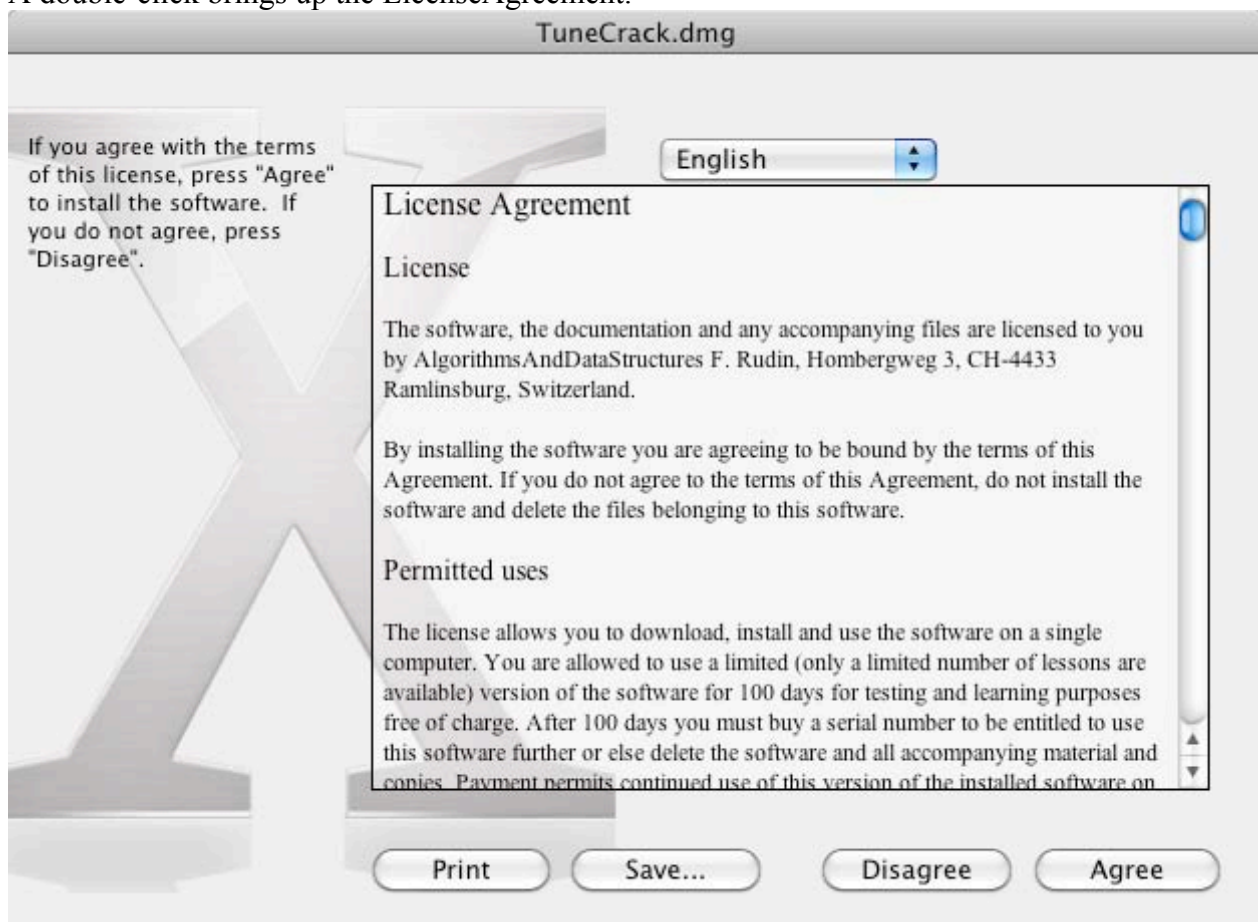
After this task is completed, double-click on the new icon that was created.



The Disk Image gets mounted. On the desktop you should see the following icon:



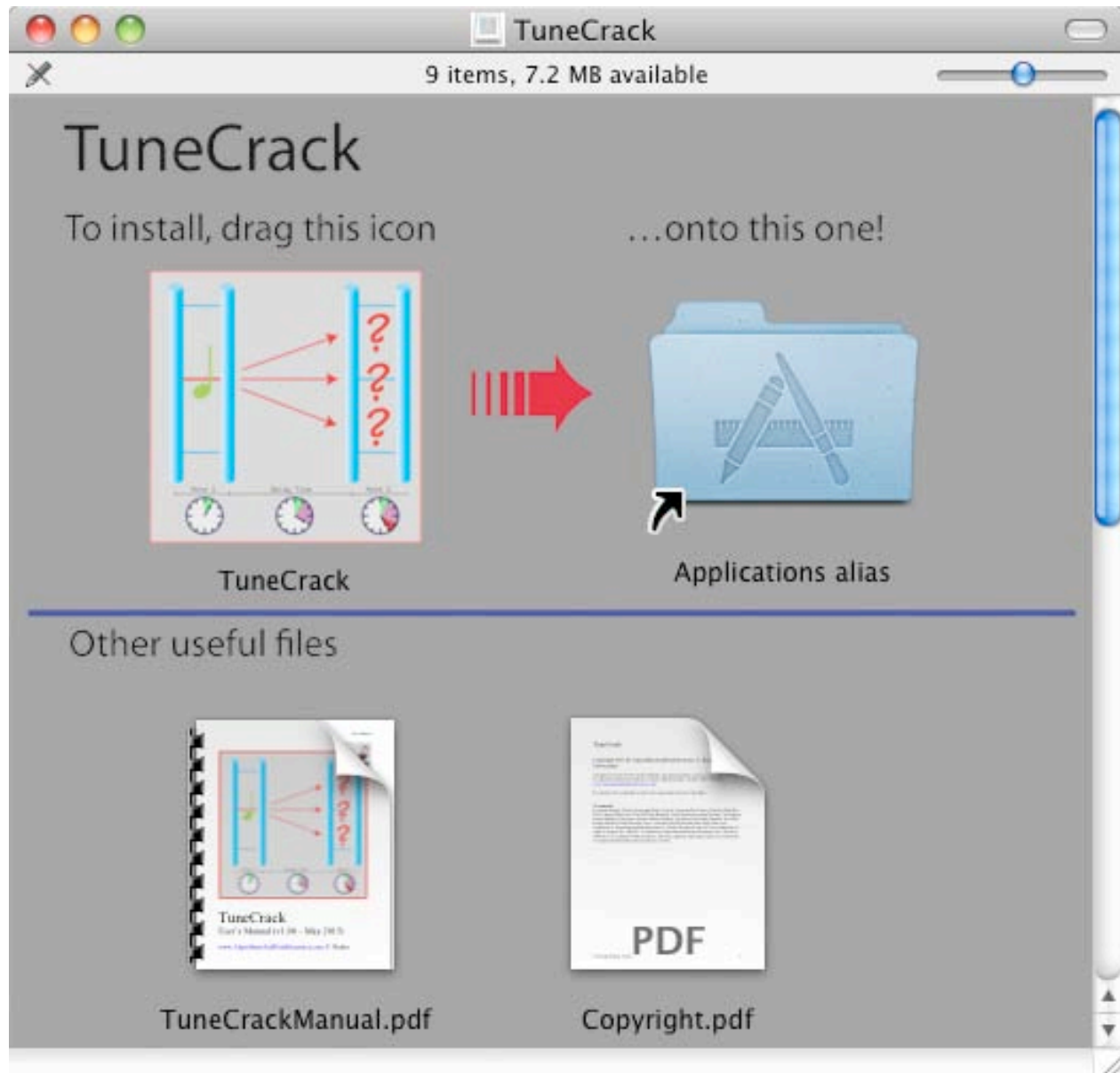
A double-click brings up the LicenseAgreement.



Installation

Read the License Agreement. You must agree to the terms or discard the downloaded files.

If you agree, the installer window opens. Drag the TuneCrack icon to the Application alias folder.



If you followed the instructions, TuneCrack is installed in your applications Folder.

Uninstalling TuneCrack

In the Finder click on Applications and drag the Icon for TuneCrack to the Trash.

Installation Windows

Requirements

Before you begin, you may want to make sure your computer has enough RAM to power the program. To have a good performance an Intel core Duo with 1 GB of RAM and an adequate graphic card is required. The program has been tested on Windows XP, Vista, and Windows 7/8/10.

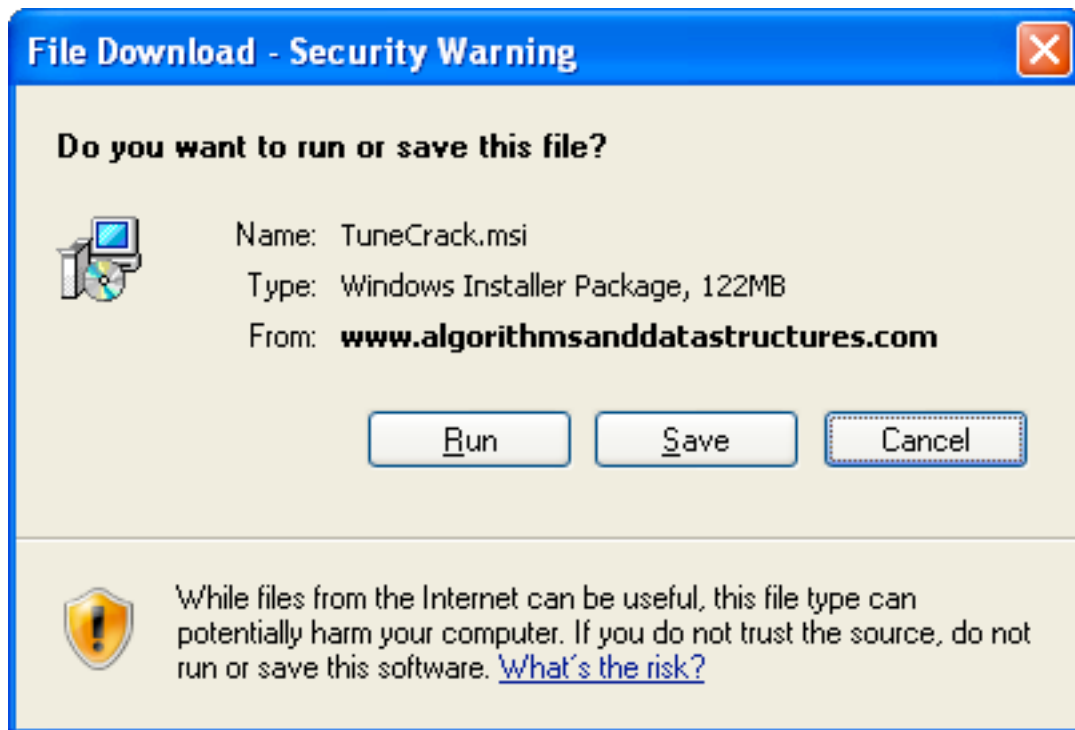
You also need QuickTime, which is downloadable.

You must have an appropriate microphone connected to your computer. Check the relevant manuals on how to connect a microphone to your computer. Some PCs have no microphone input, in which case you must use additional hardware, such as a computer-compatible USB device capable of handling microphone inputs. Important: the “line in” is not the same as a microphone input. If you do not have a microphone input you will need a pre-amplifier.

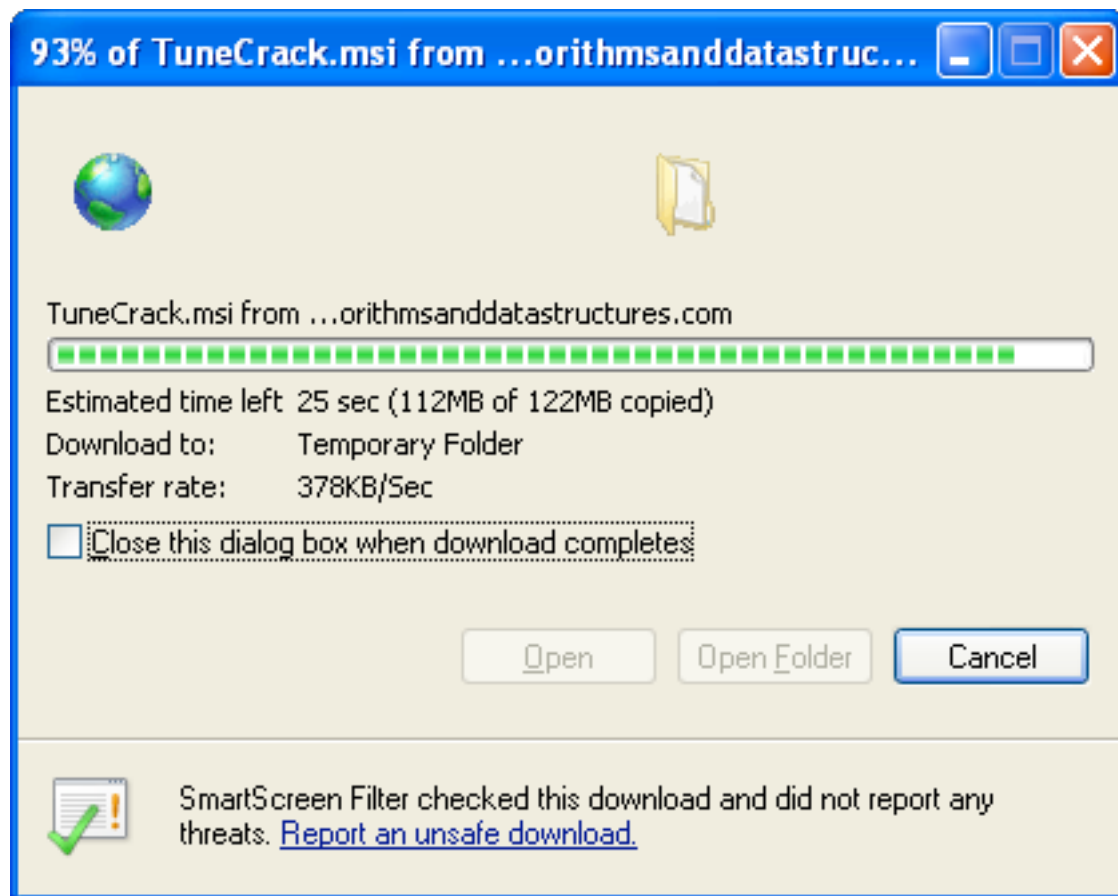
Getting the installation file

The first step is to download the compressed installation file (.msi). In your browser go to www.TuneCrack.com and download the actual version under the download-tab.

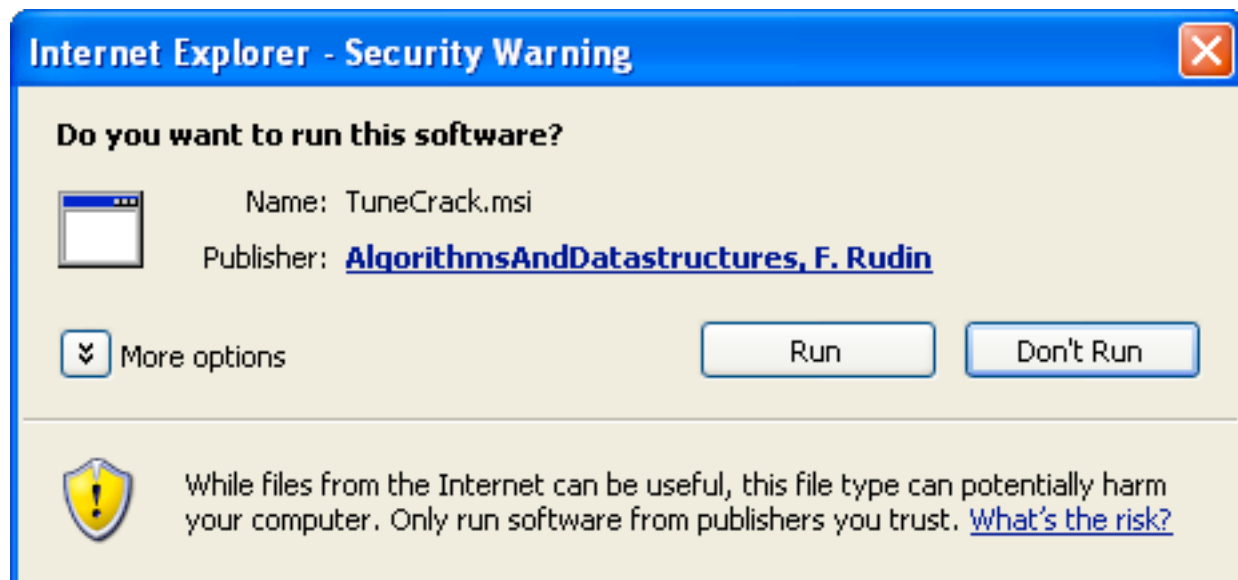
Warning: The file has about 80 MB; this will take about 1/4 hour on a low-speed DSL line:



Click “Run.” The actual download starts.



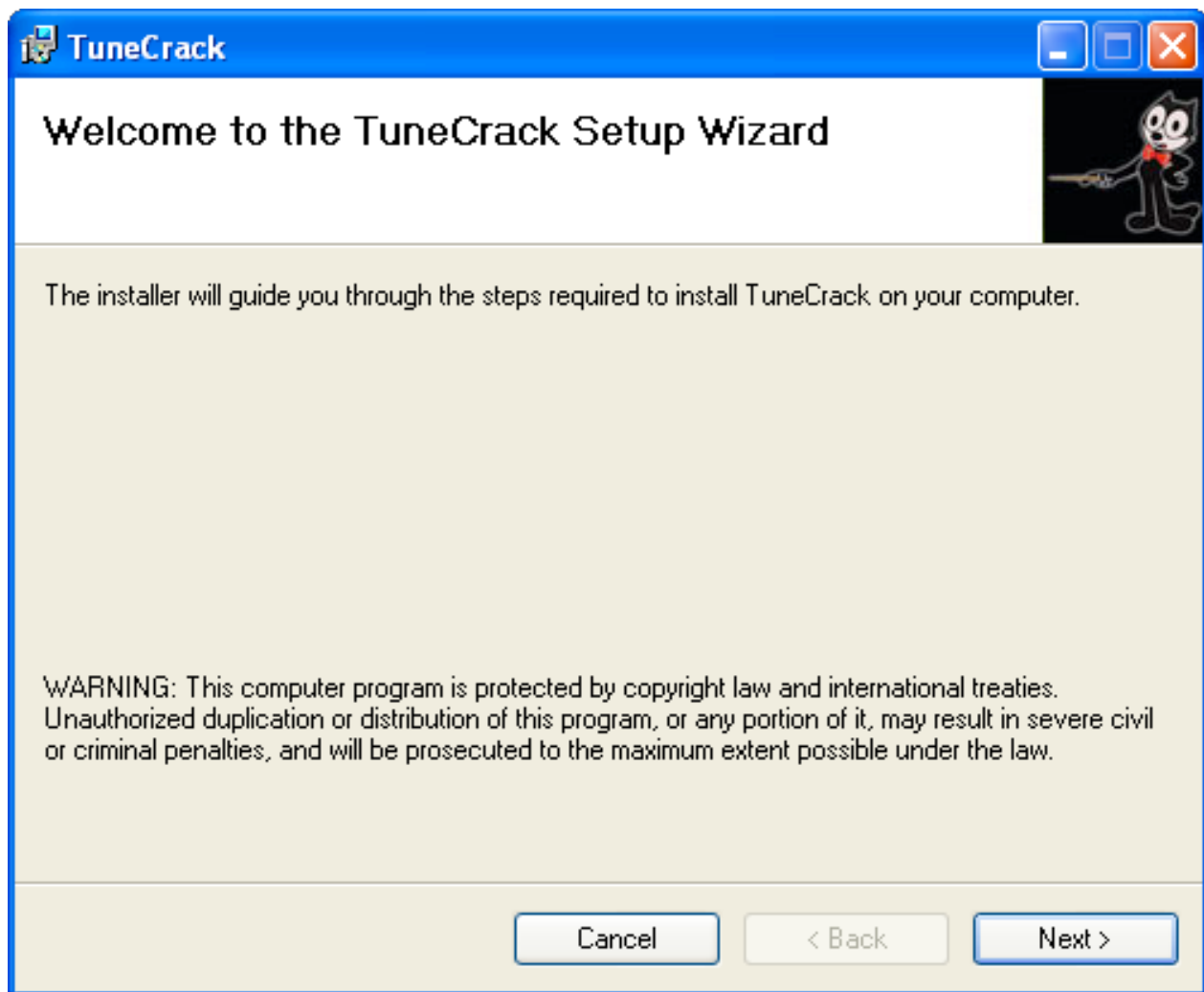
When the download finishes the following Security Warning appears:



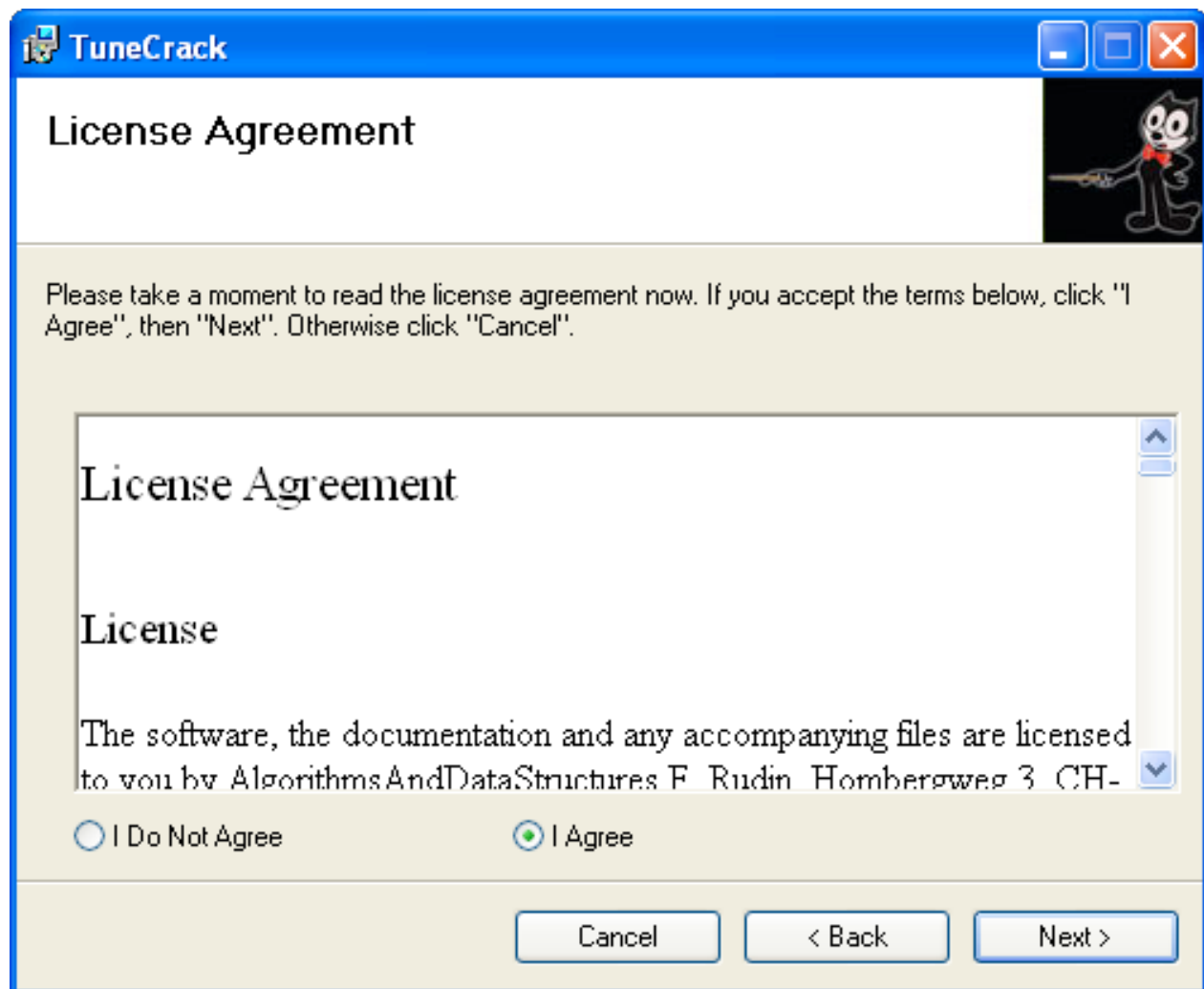
Click "Run" to continue the installation.

The Setup Wizard Window opens:

TuneCrack

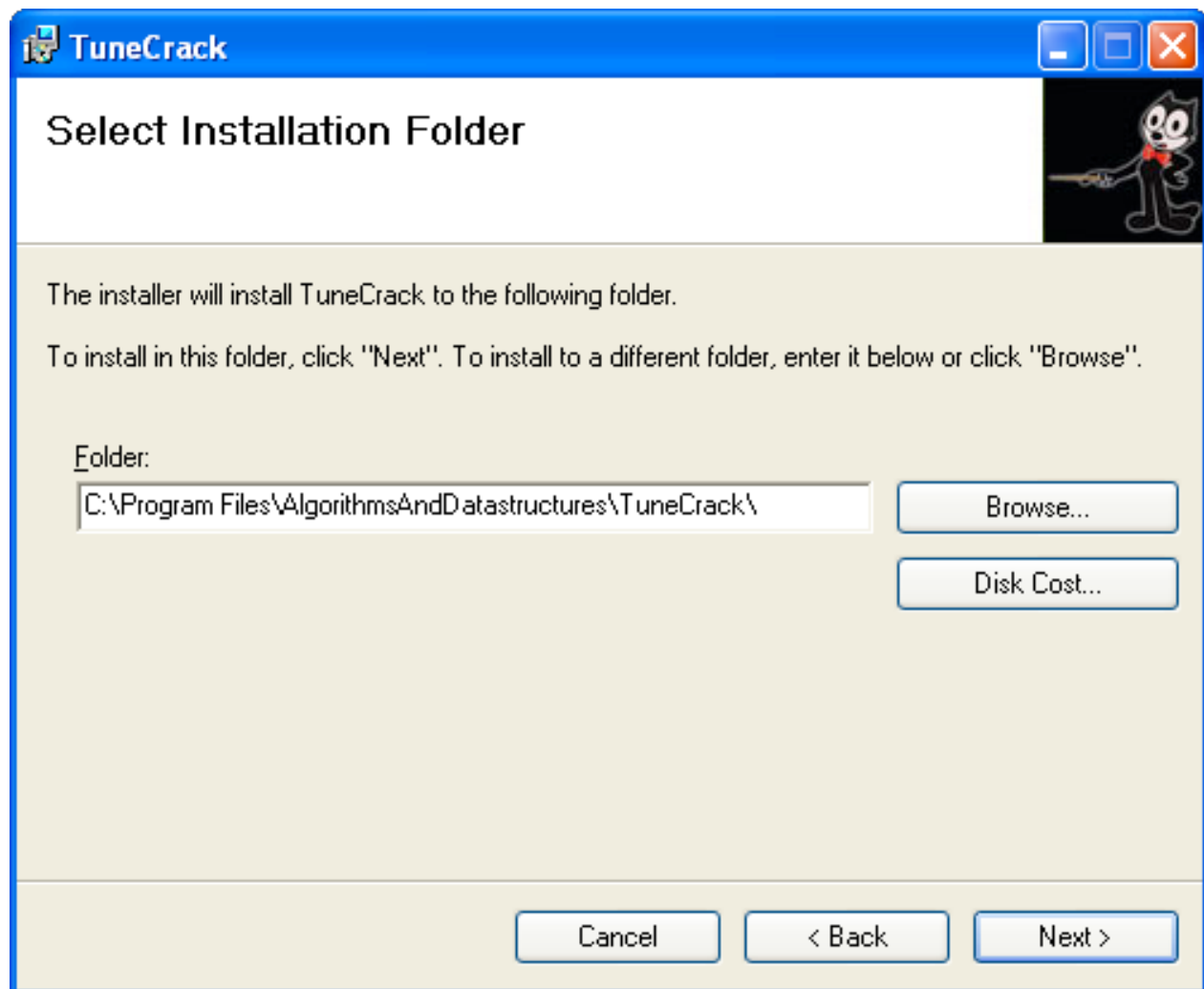


Click Next. The License Agreement appears.



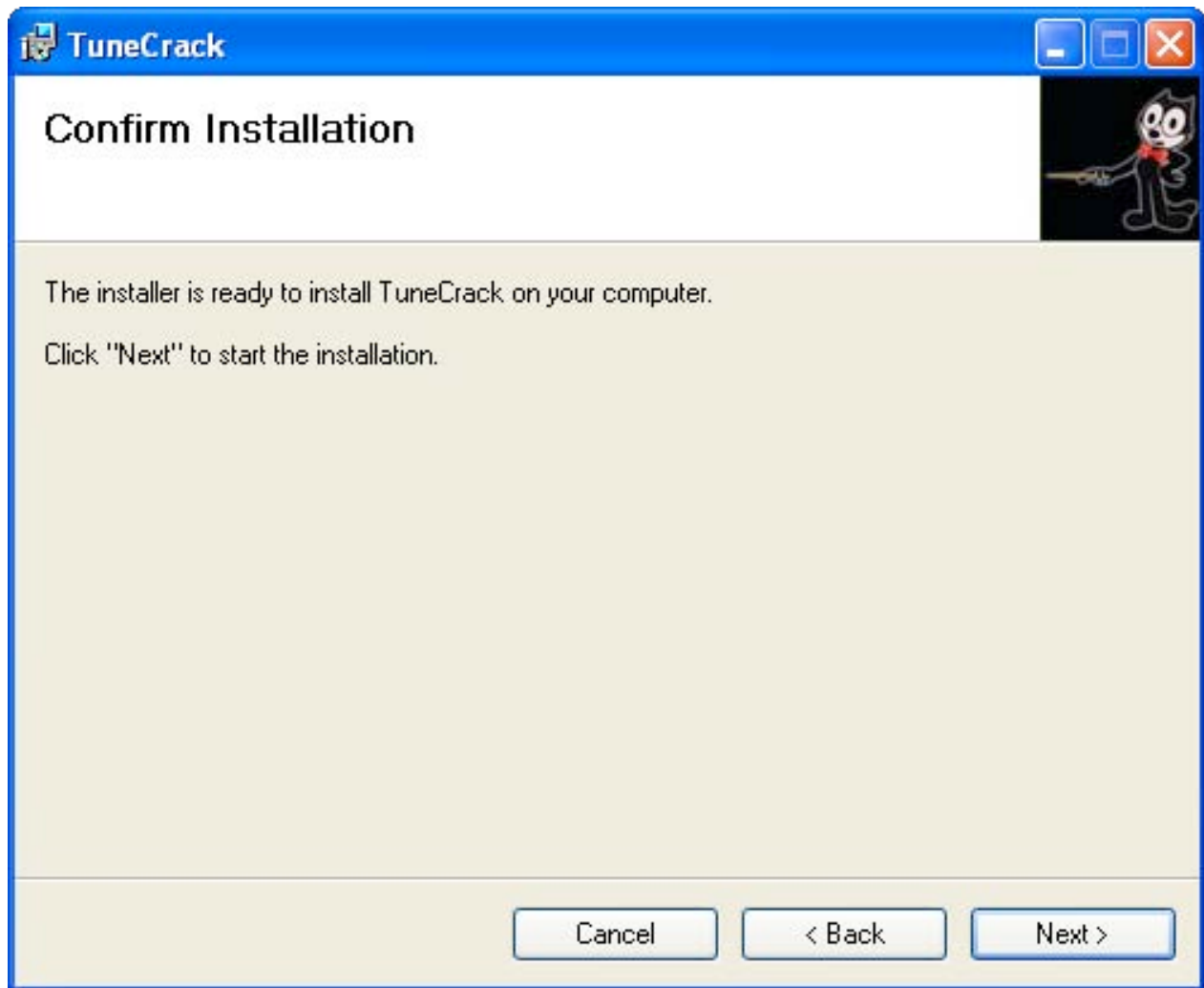
Read the License Agreement and the Copyright before installing. Click "I agree" if you agree with our License Agreement.

The "Select Installation Folder" dialog appears. By default the application will be installed under C:\Program Files\AlgorithmsAndDatastructures\TuneCrack.

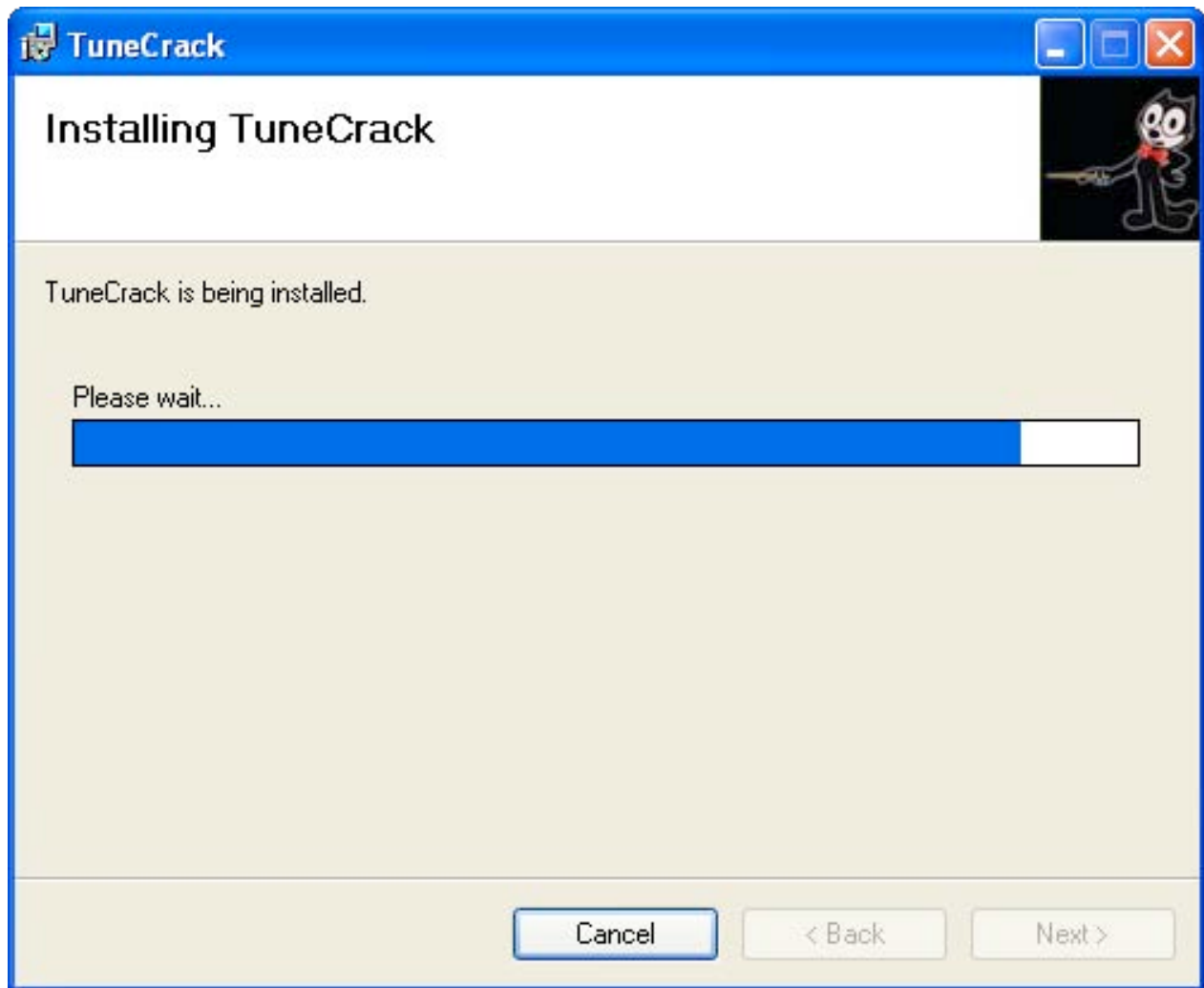


Choose your folder location and click “Everyone,” so that persons with a separate login on your computer can also run the program.

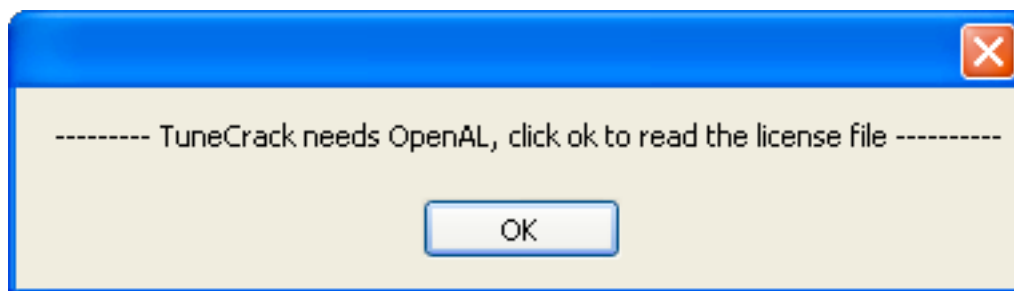
The confirmation Window appears:



Click "Next" to start the Installation:



TuneCrack uses OpenAL for sound.

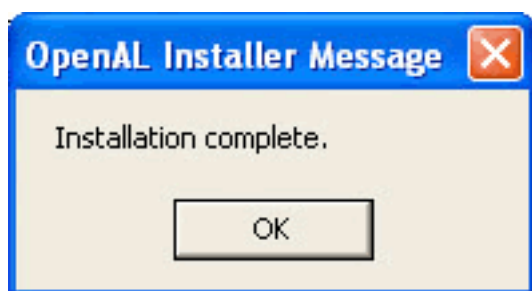


Click "Ok" and you will be presented with the OpenAL License Agreement:

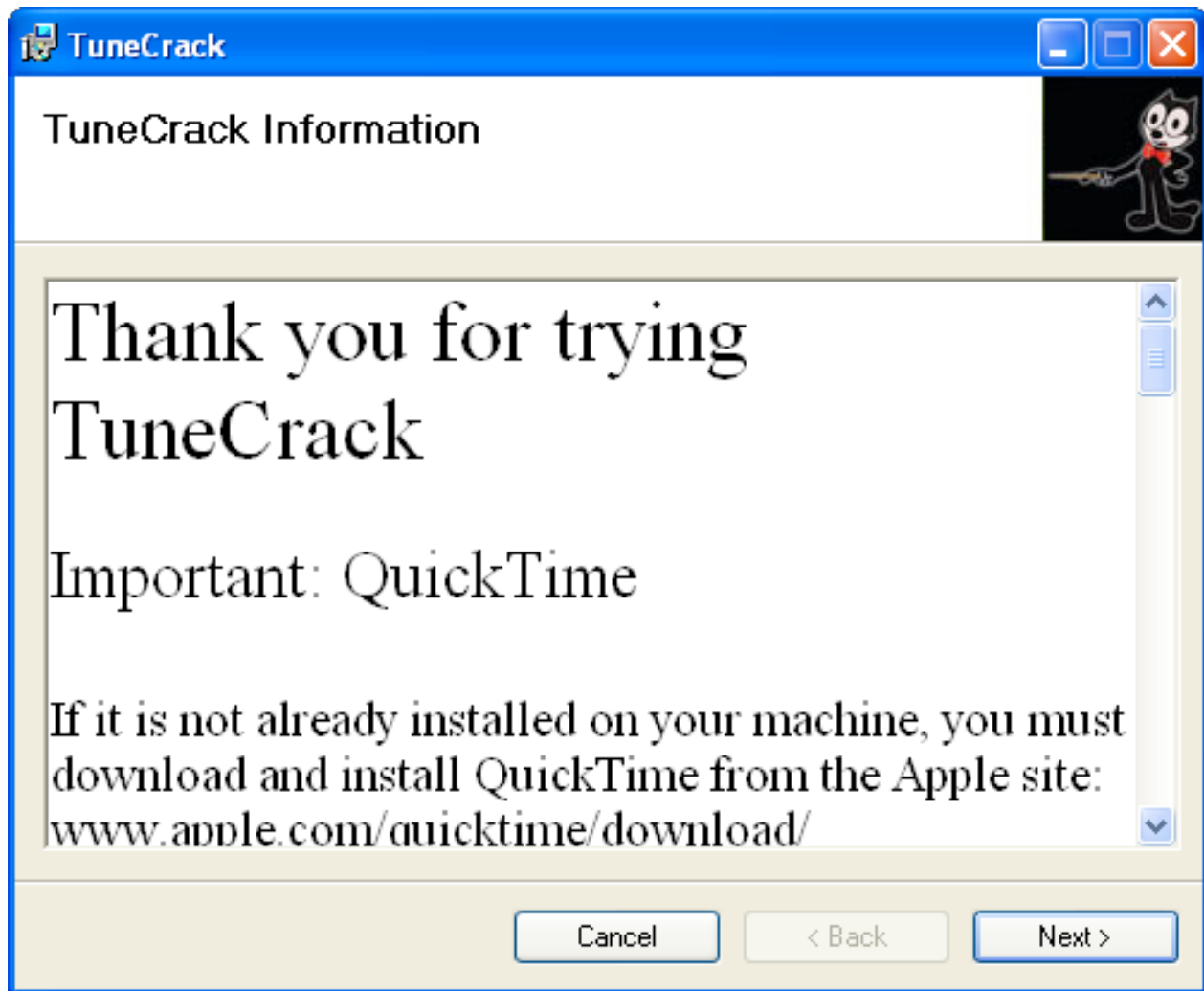


Click "OK" if you not already have installed OpenAL.

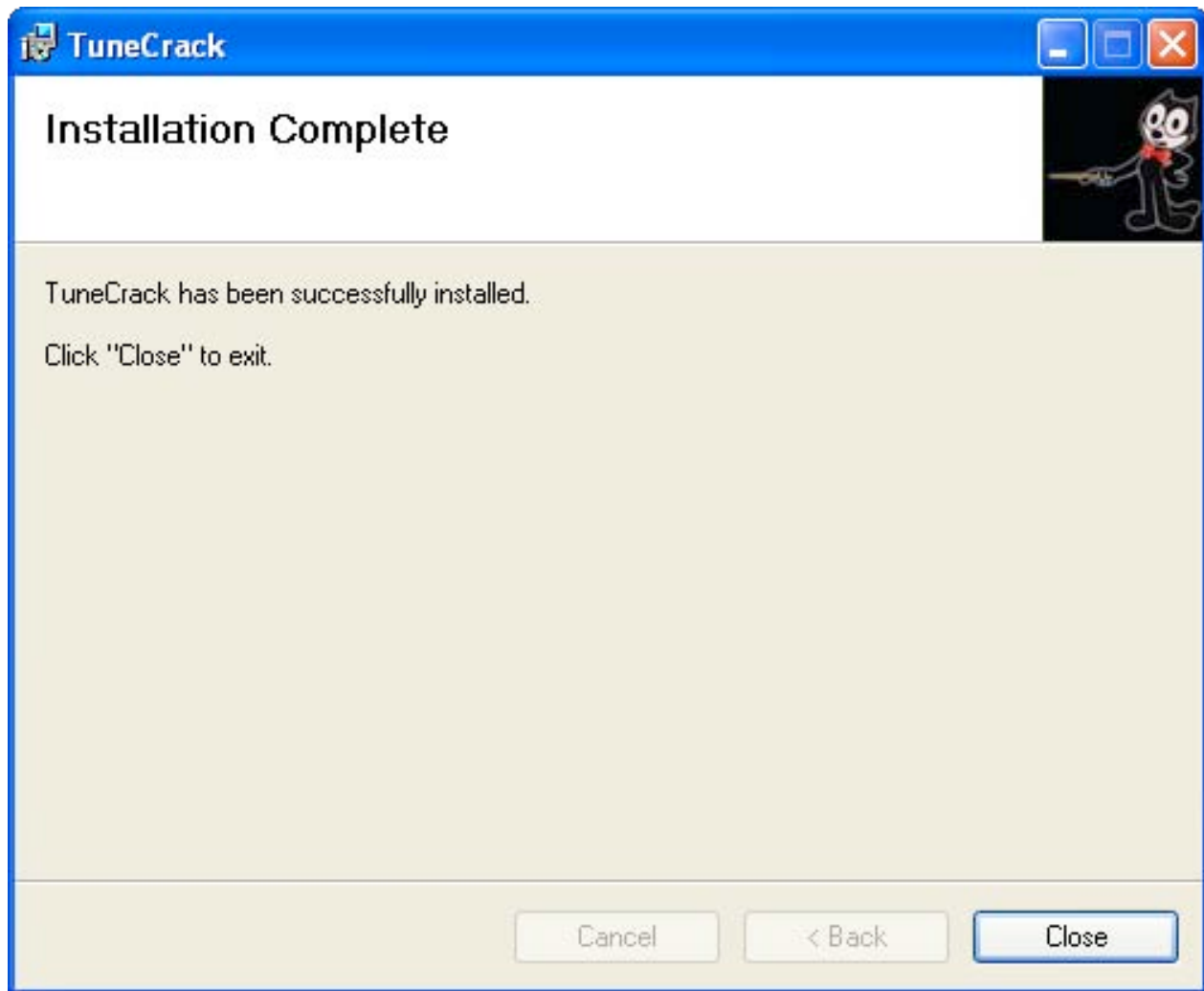
The OpenAL Installer informs you about the installation:



The installation is finished.



Browse through the ReadMe file, and then click "Next."



Click "Close."

On the Desktop you should find a Shortcut to TuneCrack:



Uninstalling TuneCrack

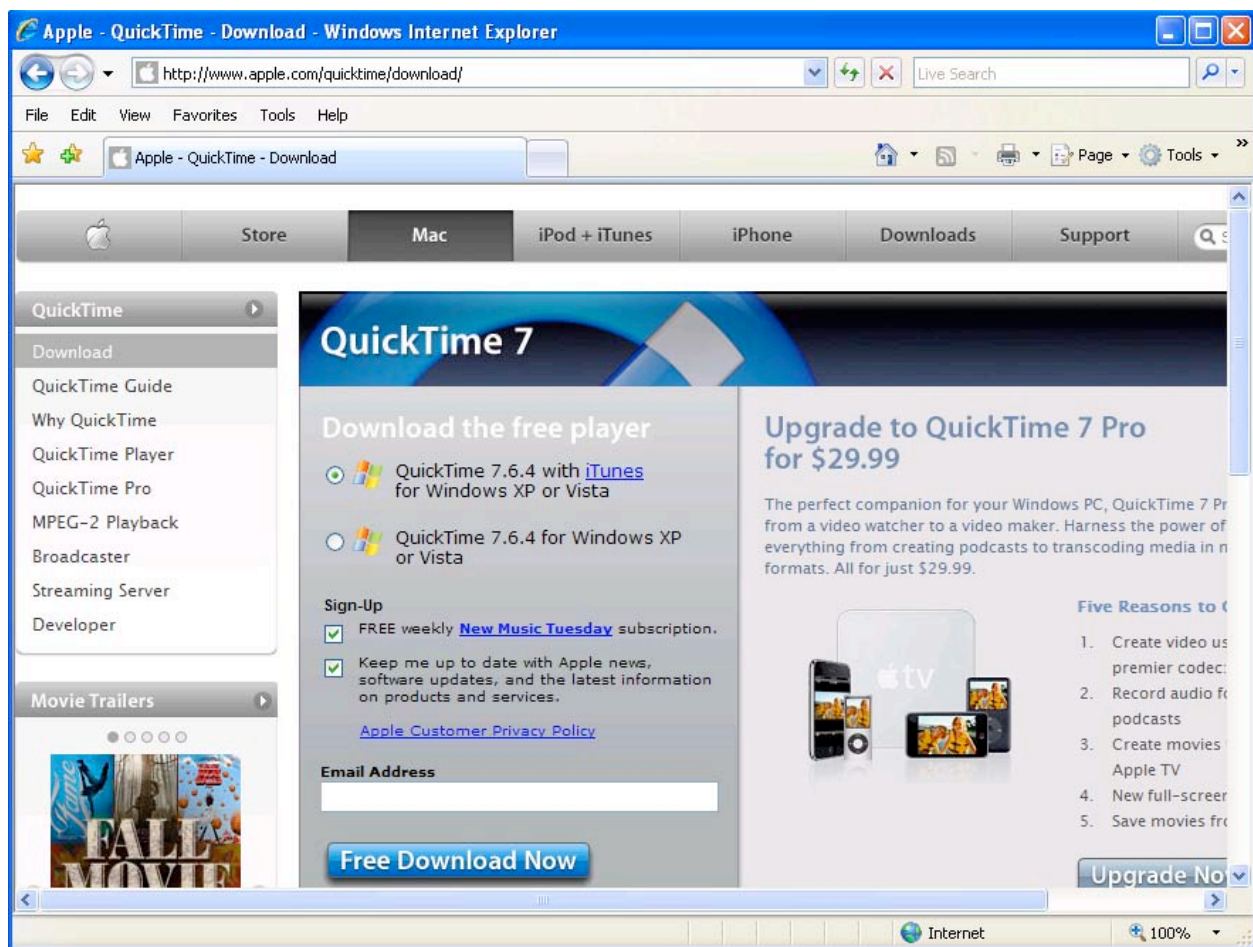
If you need to do so, use Uninstall from the Add/Remove Software Control Panel.

QuickTime

This software uses Apple's QuickTime. On Macintosh computers this software is pre-installed, but on Windows QuickTime is not installed by default unless you have installed QuickTime or iTunes already, in which case you do not have to install QuickTime again. However, it is always best for running the program smoothly to have the newest version.

You will need Windows XP with Service Pack 2 or Windows Vista, Windows 7/8/10 to install QuickTime.

In the Internet Browser enter <http://www.apple.com/quicktime/download>. You will be presented with a page like this:

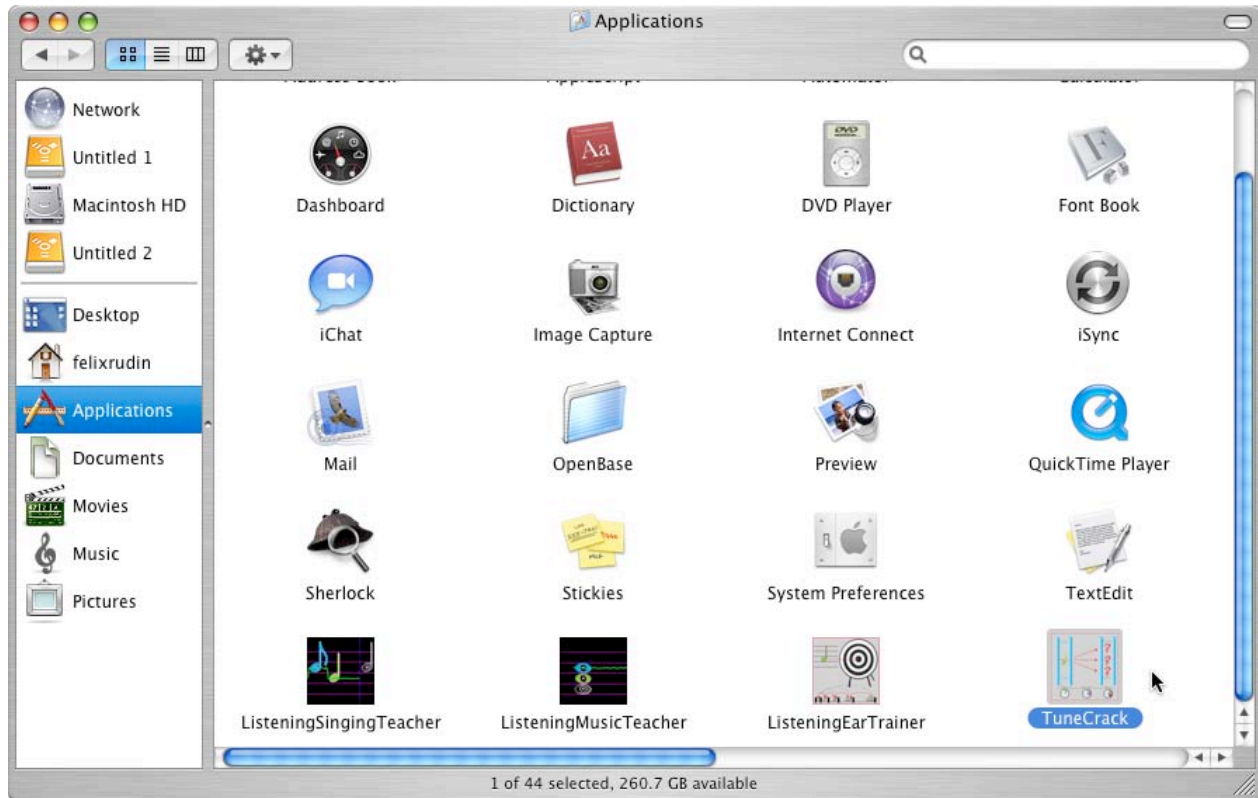


Choose if you want to install QuickTime with iTunes, or QuickTime separately. Click “Free Download Now” and follow the installation instructions.

After installing QuickTime, you will be ready to use TuneCrack.

First Time Use

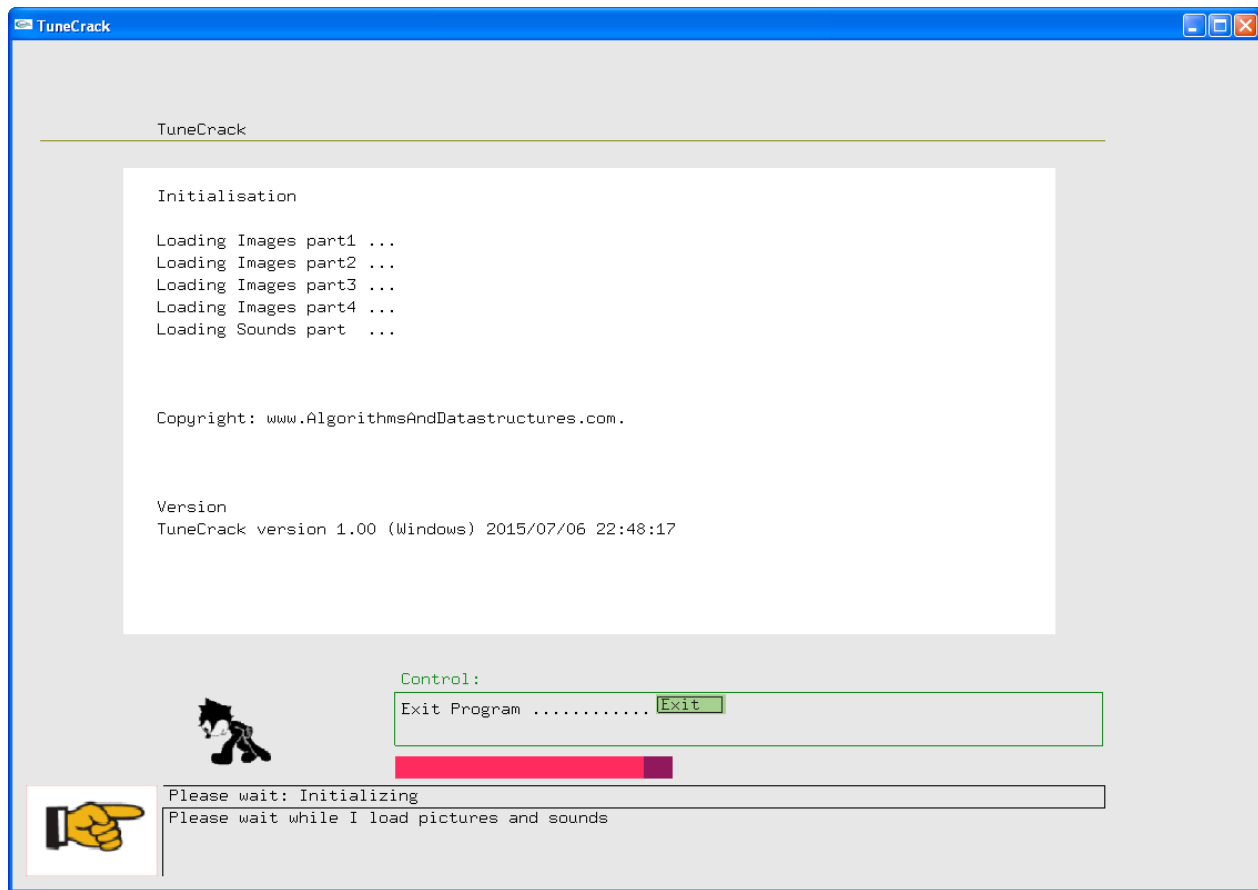
Macintosh: Double-click the application TuneCrack in the Applications folder:



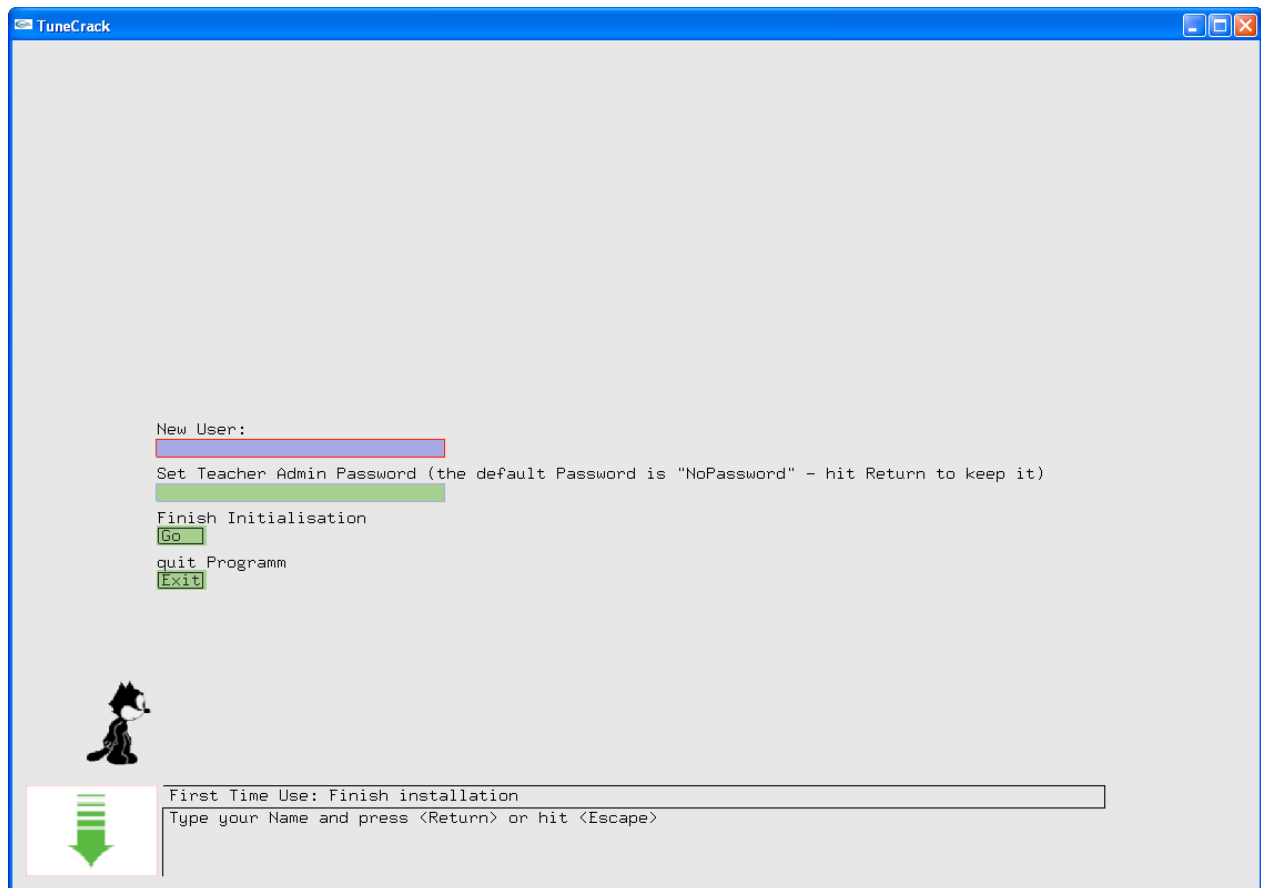
Windows: Double-click the shortcut on your Desktop:



The application starts initializing by loading images and sounds.



The first time you start the application the following dialog box appears:



First you must enter a User Name. The name may consist of a First and Last Name, separated by a blank space or a comma. Only American Standard Characters are allowed.

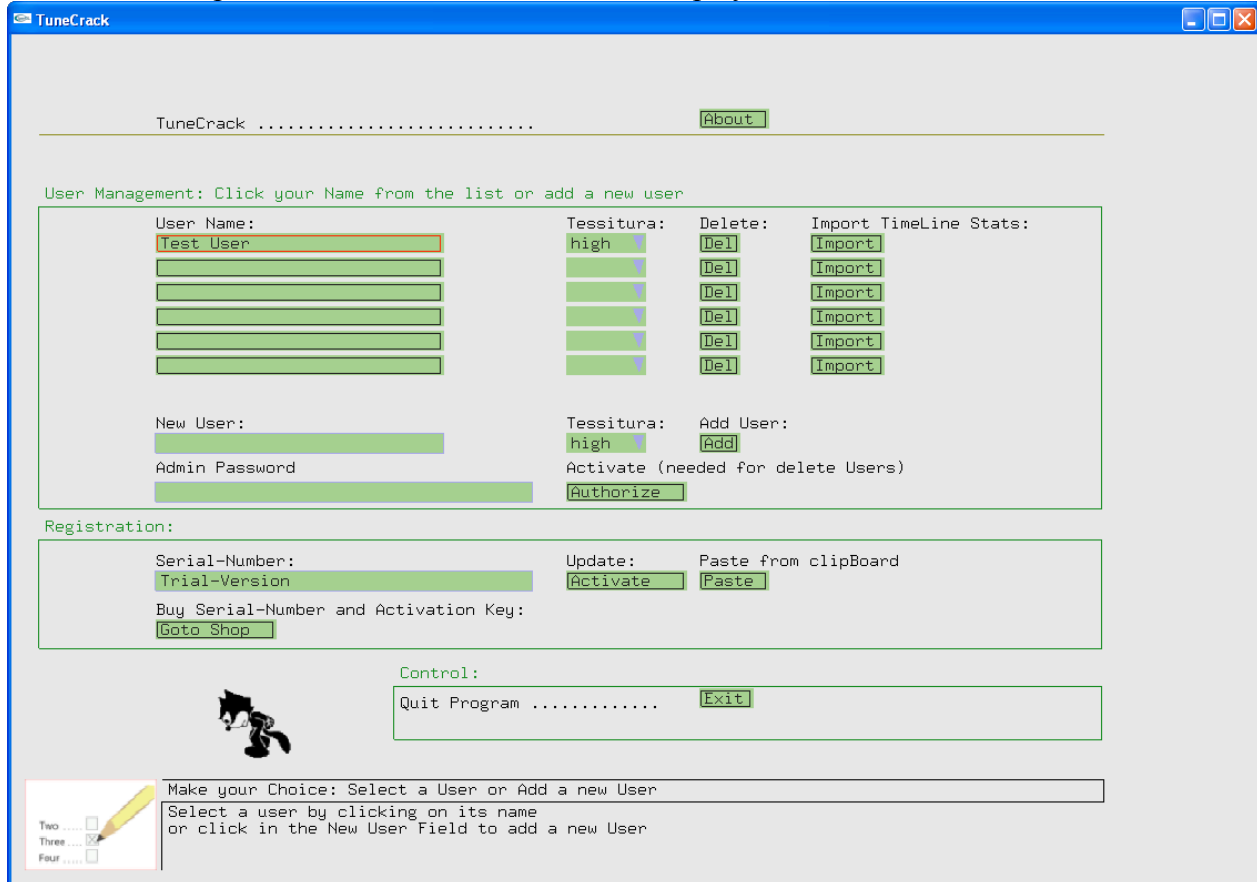
If you want a password, other than the default Admin Password "NoPassword," change it. Please be aware that the password is case sensitive and must have at least 5 characters. If you forget or lose your password you must reinstall the application in order to delete users in the "Select User"s dialog (see below).

When you are done, click "Go" to continue.

Clicking "Exit" will leave the program in its current state, so it will ask you again for the name as when you first opened it.

Select User

In order to collect statistics for a particular user, the program must know which user it is working with. Therefore please select the user from the list displayed.



If you are not on the list, add your name by clicking in the New User field and typing it in. Select a tessitura (see next paragraph) and click “Add.” Your name should now appear and you can select it.

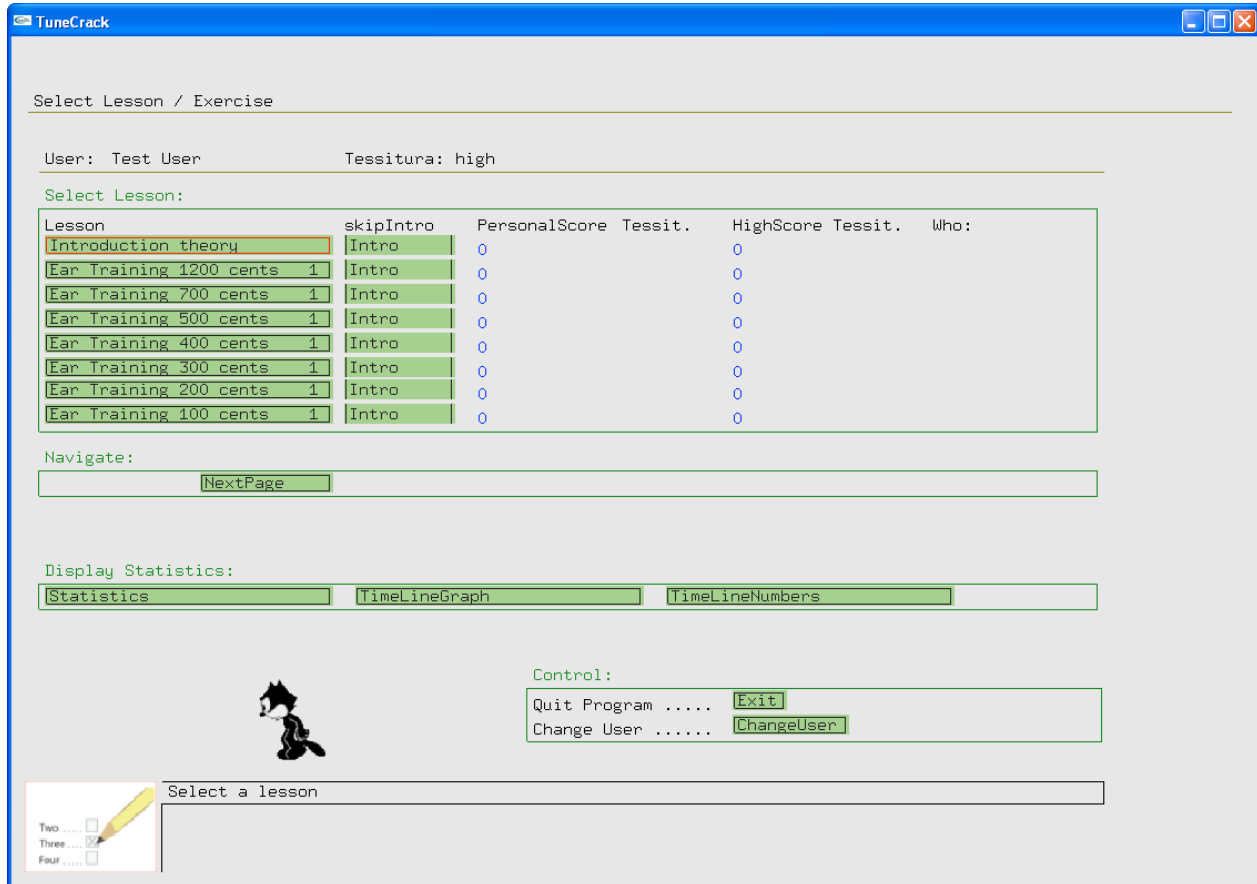
To adjust the exercises to the user’s vocal range, the user must select one, called a tessitura here. “High” designates soprano, “medium” baritone, and “low” bass. You can change the tessitura anytime by going back to this dialog box. The tessitura has no effect on the pitch recognition exercises chosen; it only displays the notes in a range suitable for your voice. If your voice spans a wide range (3 octaves or more), you may go through the exercises in all tessitura modes.

If you want to delete a user, you must enter the Admin Password and click “Authorize.” Then click the “Del” Button next to the particular user you want to delete.

The registration process is explained in the last chapter.
For now, simply select your desired tessitura and then click on your name.

Select Lesson/Exercise

After selecting your name, the Select Lesson dialog box is presented:



In the Select Lesson frame you should select the desired lesson/exercise. To the right of the lesson/exercise buttons you'll find a button that allows you to skip the explanations given for a particular lesson/exercise. Clicking a button in the column SkipIntro will change the button to read, "Skip," or if it is already on "Skip" it will be reset to "Intro."

Next to the "Skip/Intro" buttons you will see your personal high score and the tessitura in which you reached that score for a given lesson. The scores are colored as follows:

- **blue:** You reached less than one third of the possible points
- **green:** You reached the basic level
- **yellow:** You reached more then two thirds of the possible points
- **red:** You have more then 90 % correct answers
-

As an additional encouragement, the highest score of competing players is included to the right.

In the navigation frame you'll find the "PreviousPage" and "NextPage" buttons, which allow you to page through the lessons/exercises.

Clicking on the “Statistics” button will bring you to the Statistics Section, which is explained in the Statistics chapter.

The first lesson, entitled “Introduction Theory,” is introductory and explanatory only. The lesson gives no exercises to practice, nor do you earn points.

All other lessons give exercises in which you can earn points. They are presented after the introductory lesson.

Introductory Lesson

The introductory lesson is animated and explains the concept of tuning and how the program works.

Introduction: Tuning is a relative skill

This lesson gives a short overview of what tuning is, what absolute and relative pitch have in common—i.e., where they meet—and introduces you to our methods, “Precision Listening” and “Pitch Keeper.”

What is relative pitch?

The word “relative” is defined as follows (the top entry in a Google search): “. . . considered in relation or in proportion to something else.” This implies that “relative” cannot exist without something to relate to. In the case of pitch, this means any pitch might be taken as a reference pitch, and a second pitch can be described relative to the first.

In the picture below, the first pitch played was an F3 sharp (red step, F#3). The second pitch played was higher (red step, A3). With the words “higher,” “lower,” or “same note,” we can describe the second note relative to the first note. This classification is the most basic skill of defining relative pitch.

Introduction: Welcome

This classification is the base skill of relative pitch.

Learn how the program works

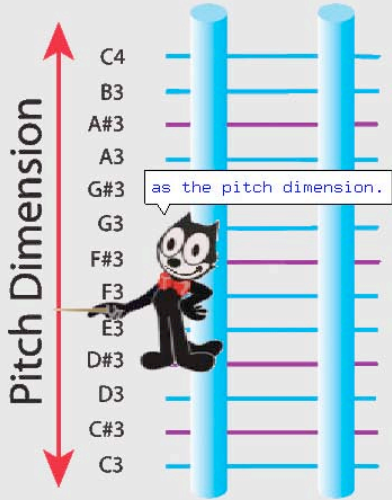
Navigation:

Change Topic [PreviousPage](#) [NextPage](#)


Quit Introduction ... [Quit](#)

Going forward or backwards we have a measurable distance of some kind. Thus we can introduce the pitch dimension.

Introduction: Welcome



as the pitch dimension.

 Learn how the program works

Navigation:

Change Topic [PreviousPage](#) [NextPage](#)

Quit Introduction ... [Quit](#)

In this dimension the simplest thing we can express is the direction in which we are going: higher, lower, or same note.

Introduction: Welcome

Pitch Dimension

C4
B3
A#3
A3
G#3
G3
F#3
F3
E3
D#3
D3
C#3
C3

to describe the sounds
by their relative direction:

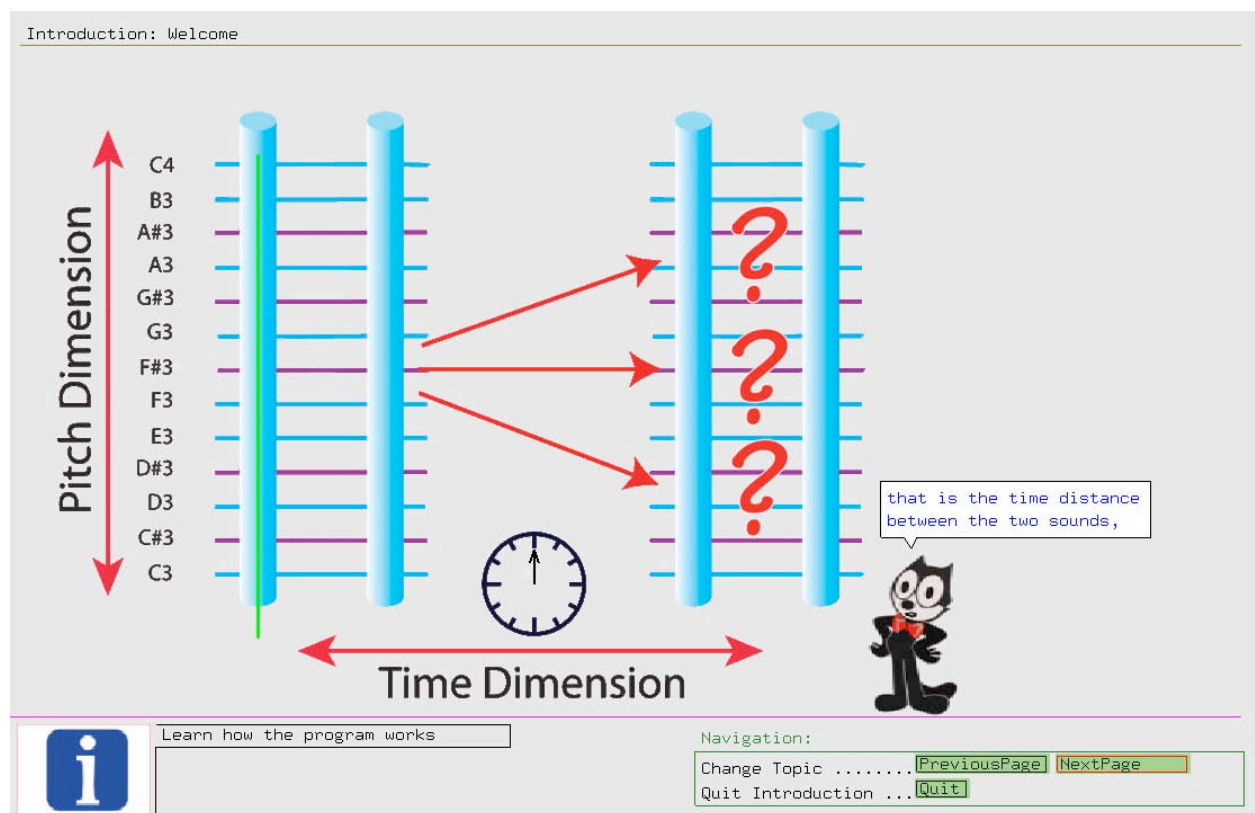
Learn how the program works

Navigation:

Change Topic [PreviousPage](#) [NextPage](#)

Quit Introduction ... [Quit](#)

Presented with two sounds, described relative to each other in a timely fashion—one note played after the other—we can look at the time dimension.

Time dimension

In the following picture we have colored the elapsed time on the timeline for the first note in green, the delay time between the notes in purple, and the second note in red.


Introduction: Welcome

Pitch Dimension

C4
B3
A#3
A3
G#3
G3
F#3
F3
E3
D#3
D3
C#3
C3

Time Dimension

then, we can test our sound memory.

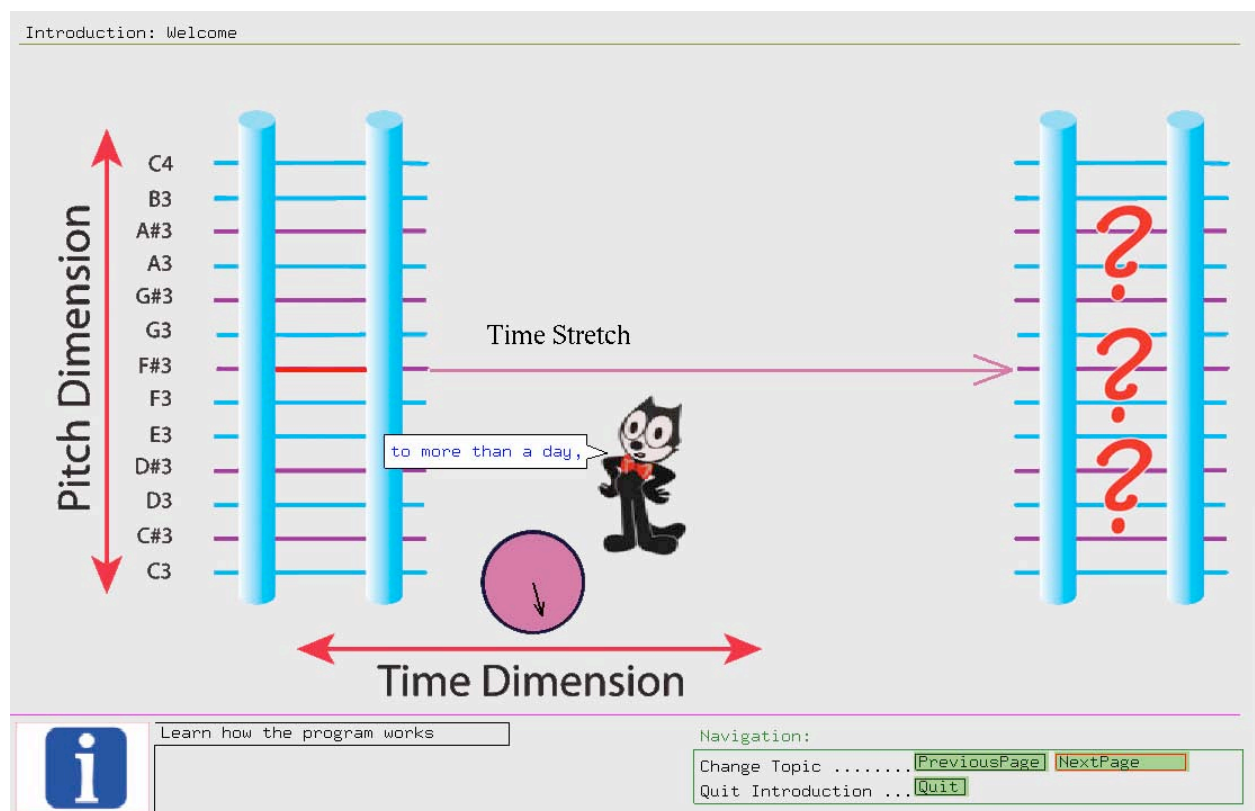
 Learn how the program works

Navigation:

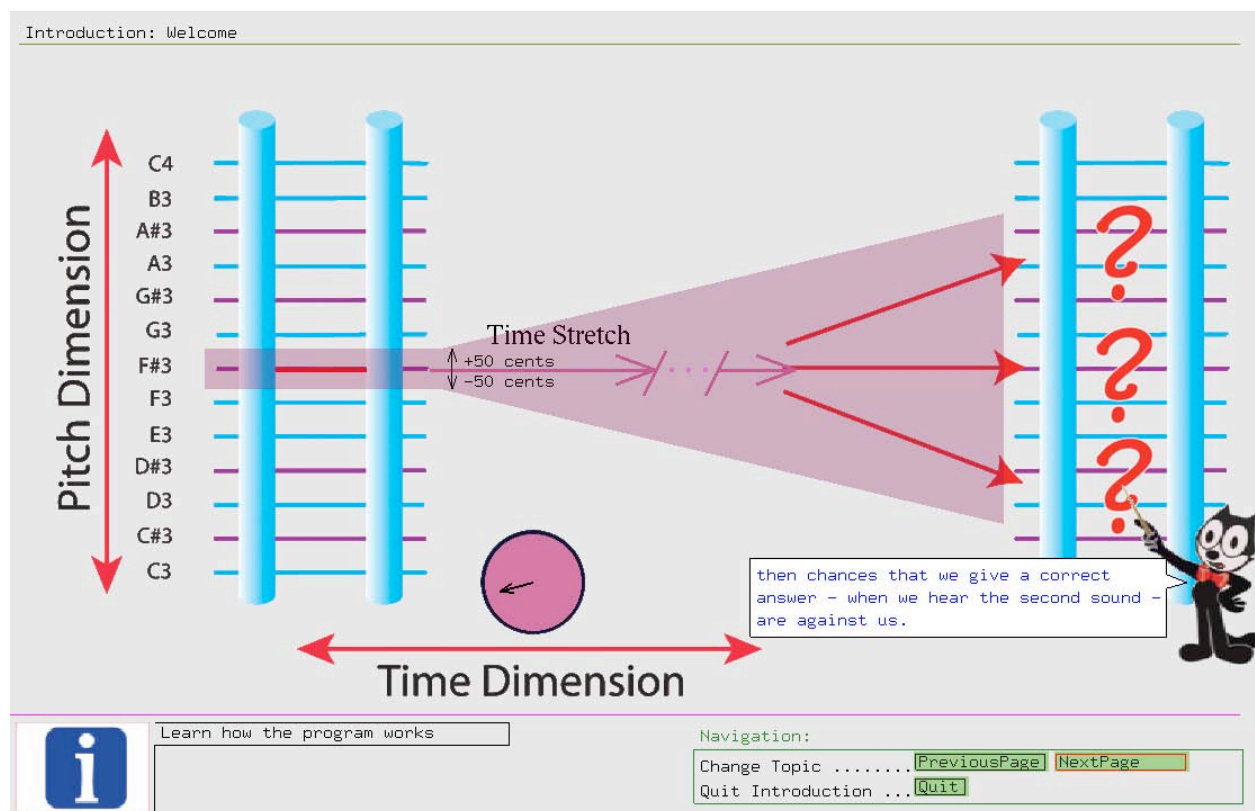
Change Topic [PreviousPage](#) [NextPage](#)

Quit Introduction ... [Quit](#)

By stretching the time between the notes, we can test our sound memory. To be able to comprehend whether the second sound is higher, lower, or the same, we have to keep the first sound in memory as a reference. Therefore, increasing the time between the sounds to compare allows us to test our sound memory—or how long we can keep the first note in memory.



If we stretch the delay time between the notes to a day (or more), then we can test to see if we have absolute pitch or not. Absolute pitch is the ability to name the pitch of a note without having to listen for a reference sound. We can assume that remembering a reference sound for more than a day means having absolute pitch, because sounds are memorized and recalled with enough precision. If we cannot remember the pitch to a precision of the required 50 cents (for absolute pitch), then we likely cannot give a correct answer when we hear the second sound.



Only if we can answer the relative pitch questions correctly and consistently for a longer period, only then we can start building an absolute pitch repertoire.

Introduction: Welcome

Pitch Dimension

Time Stretch

+50 cents

-50 cents

Time Dimension

then, we can start building:
an absolute pitch repertoire.

Learn how the program works

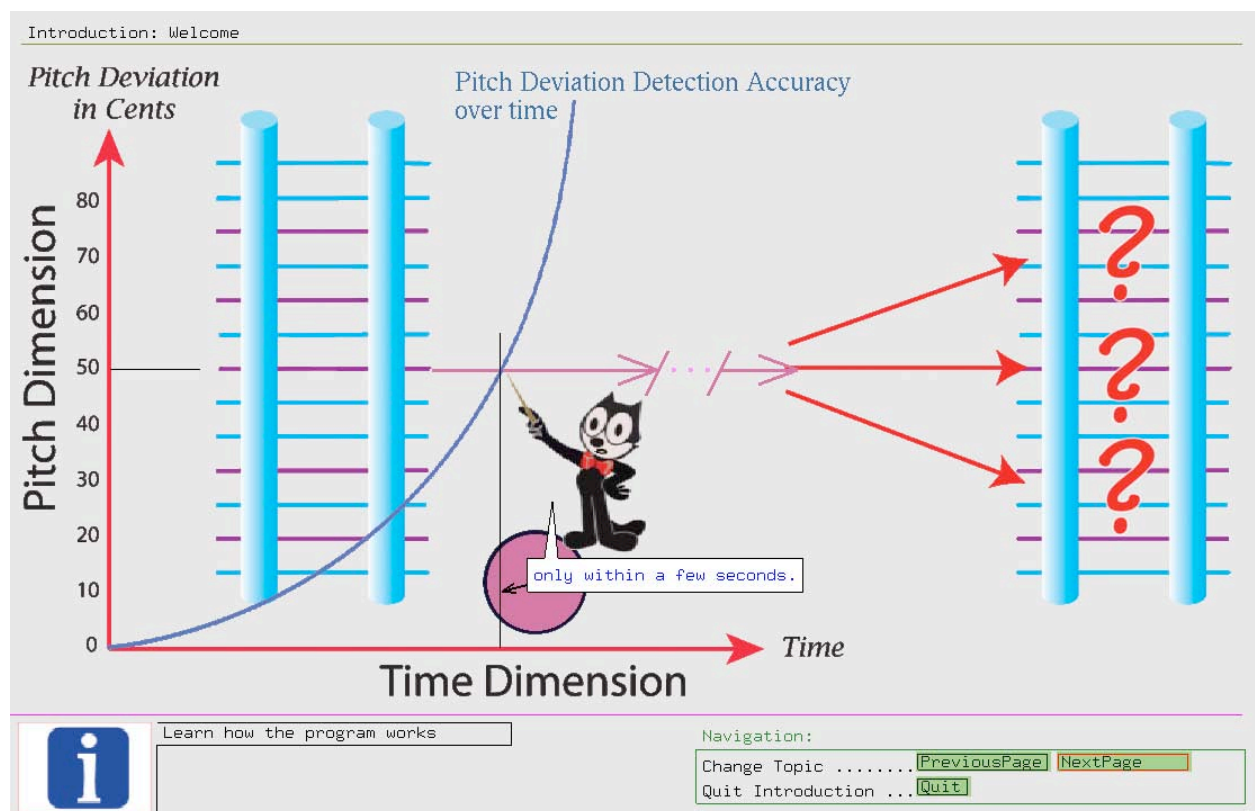
Navigation:

Change Topic [PreviousPage](#) [NextPage](#)

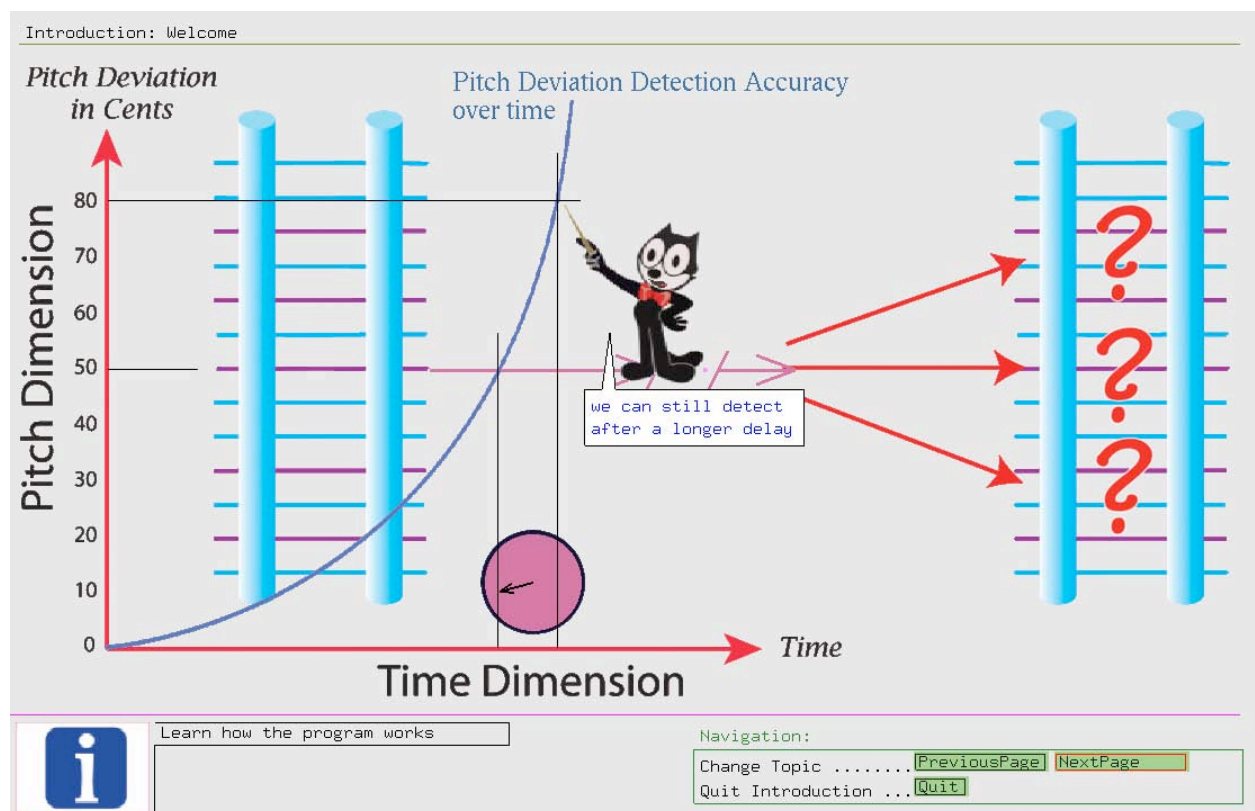
Quit Introduction ... [Quit](#)

Distinguishing between relative pitch detection, accuracy, and time

If we build a pitch retention curve in relation to the pitch distances, we can observe that untrained listeners can identify the pitch dimension only within a few seconds to the precision of 50 cents.

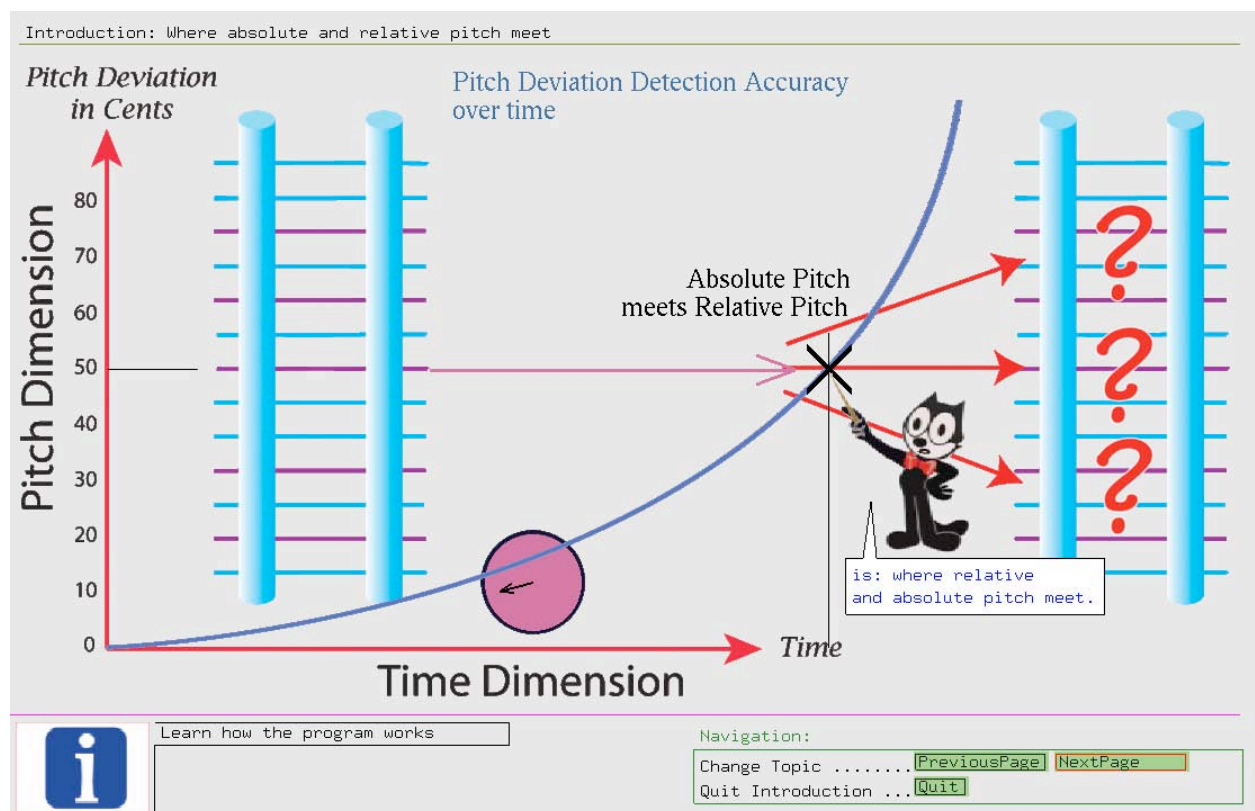


However, larger pitch deviations we can still detect after a longer delay.

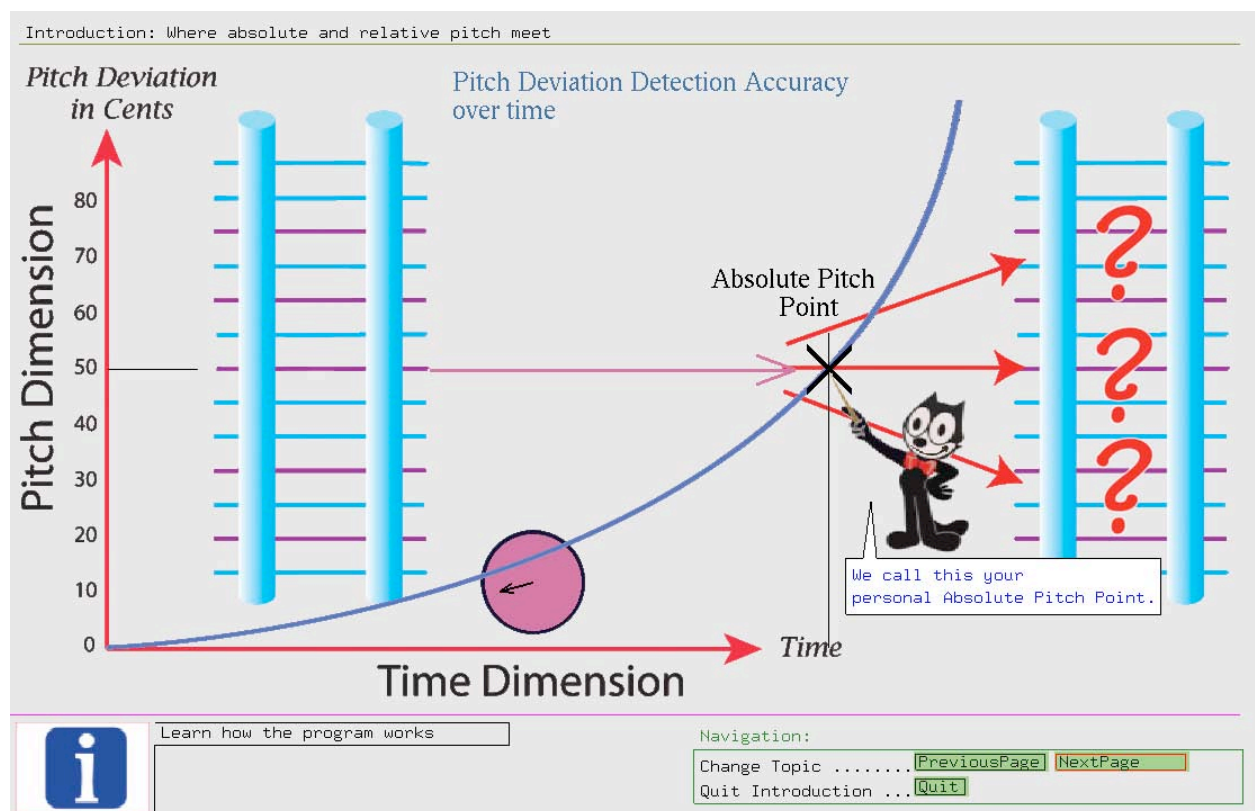


Fortunately, with training you can also increase that time for deviations of 50 cents.

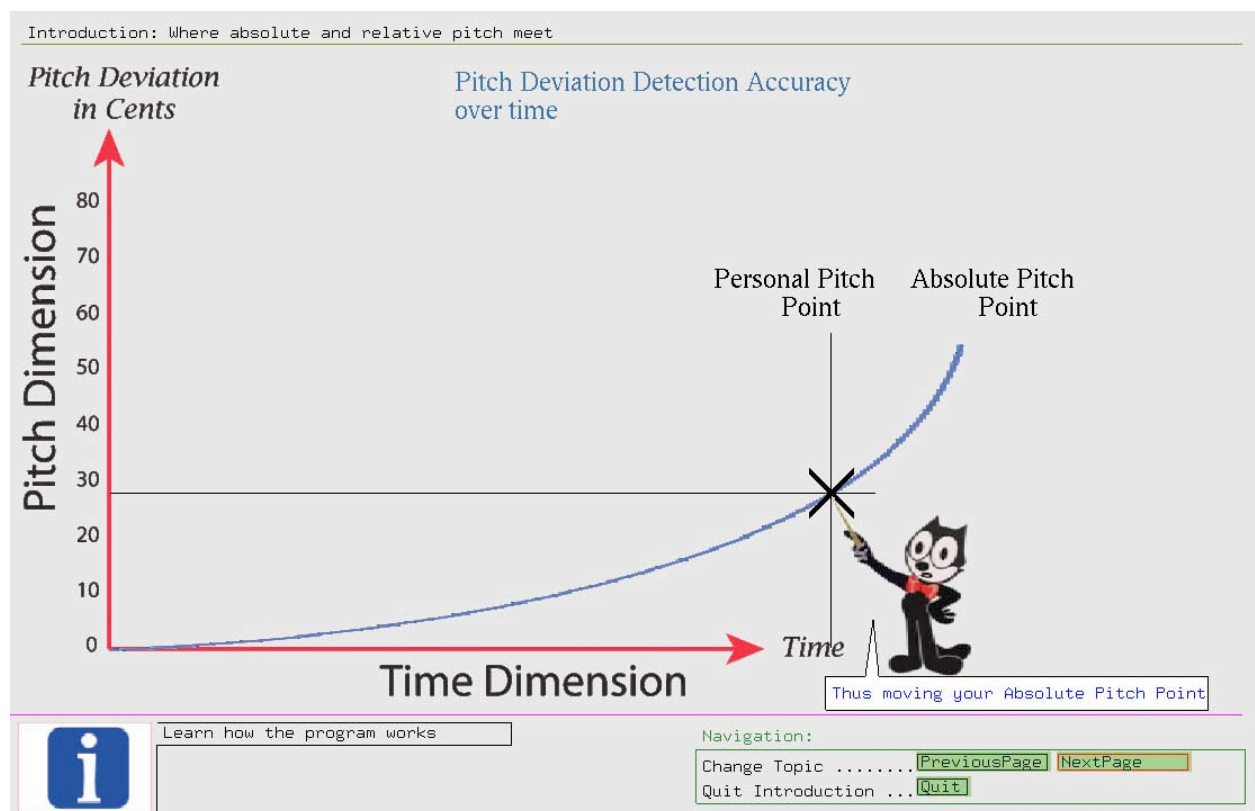
The period in which your memory can still identify the pitch dimension accurately—within 50 cents—for the second sound is where absolute and relative pitch meet.



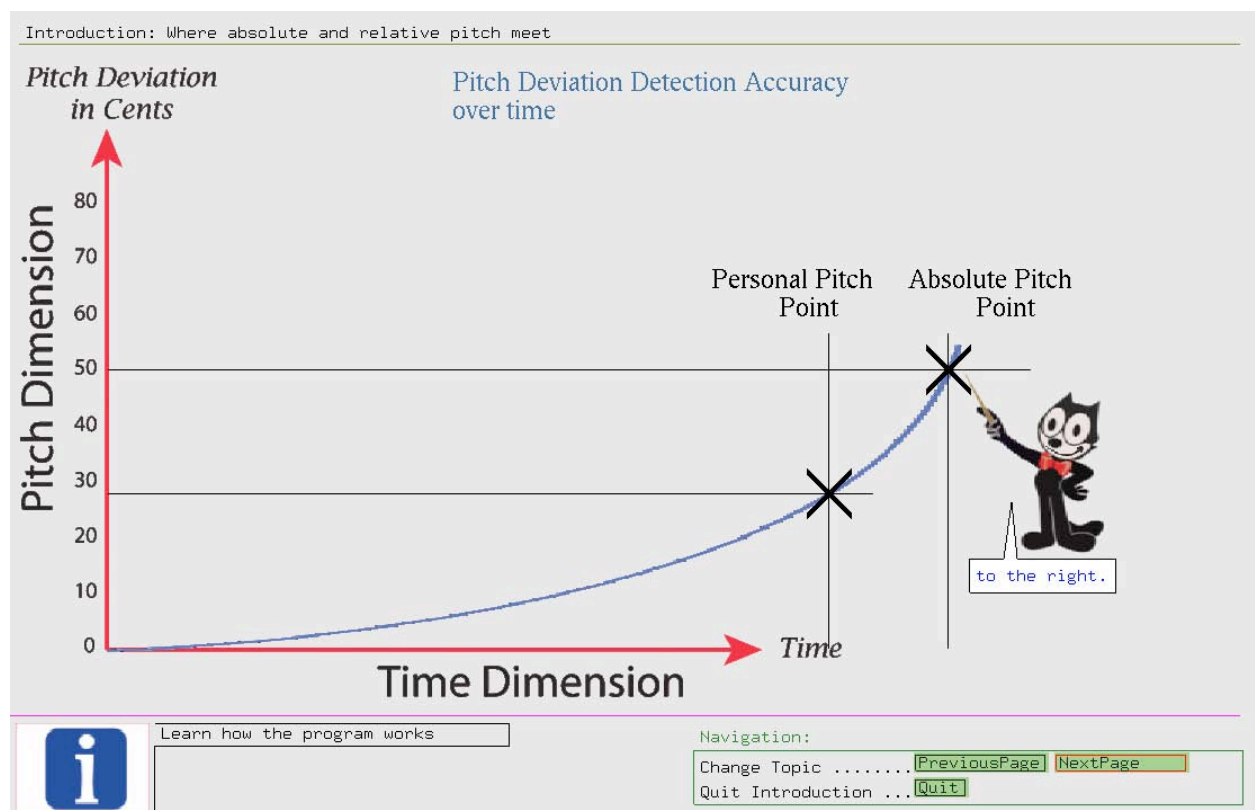
We call this your personal Absolute Pitch Point. Because the point relates to a certain time, it is not absolute pitch. However, it expresses the point in time where you fulfill the pitch dimension for absolute pitch. In this way, you have a direct and observable measure of where you are on the road to absolute pitch.



Through ear training you can push your personal pitch point to the right, and down to smaller pitch deviations.



Therefore you move your Absolute Pitch Point to the right.



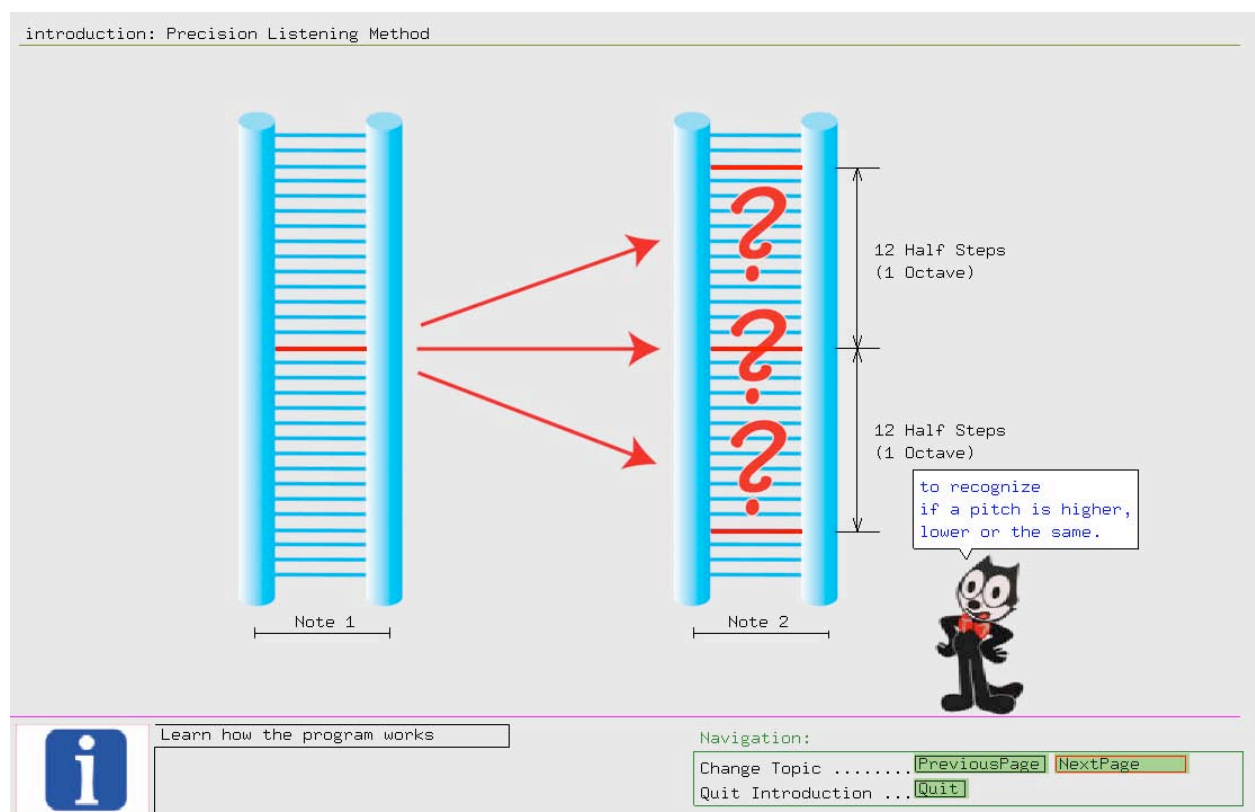
In terms of identifying the pitch dimension, it is easier to detect pitch deviations if the distance between pitches is large. Smaller pitch distances—to the cent—are more difficult to distinguish.

For the time dimension it is the other way round. A short period of time between two pitches makes it easier to distinguish them.

Precision Listening Method

To improve the skills in the pitch dimension, we have developed the Precision Listening Method.

In order that everyone might easily understand the tuning skills, we start by giving pitches that are far apart. In this way everyone can do the first tuning step, which is to successfully recognize if a pitch is higher, lower, or the same as the reference pitch.



In the exercises, the first note played—the reference pitch—is placed on the middle of the ladder.

introduction: Precision Listening Method


that will be placed on the middle of the first ladder.

Note 1

Note 2

12 Half Steps (1 Octave)

12 Half Steps (1 Octave)

 Learn how the program works

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When the note finishes playing, the listener should have retained the pitch component of the sound. You need this pitch component as a reference point for deciding its relationship to the second note.

introduction: Precision Listening Method

Decision Reference Point


12 Half Steps (1 Octave)

12 Half Steps (1 Octave)

That is: to detect a deviation and the direction of the deviation.

Note 1

Note 2

 Learn how the program works

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After the second note is played—in the first exercises: an octave higher, lower, or the same—you have to compare the two pitches and respond if the second note is higher, lower, or same note.

introduction: Precision Listening Method

Note 1

Note 2

The second note is:

higher

same

lower

or higher.

Learn how the program works

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Clicking an answer button reveals the correct answer. For notes an octave apart identifying the relationship should not be too difficult.

introduction: Sample Exercise Short Delay

C4 261.62 Hz

C5 523.25 Hz

For notes an octave apart this shouldn't be too difficult.

The second note is:

☒ Higher

☐ same

☐ lower

Correct Answer: Higher

Learn how the program works

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The next exercises reduce the interval distances until they are only a half step apart.

introduction: Sample Exercise Short Delay

1 Half Step (minor second)

1 Half Step (minor second)

They continue between the half steps.

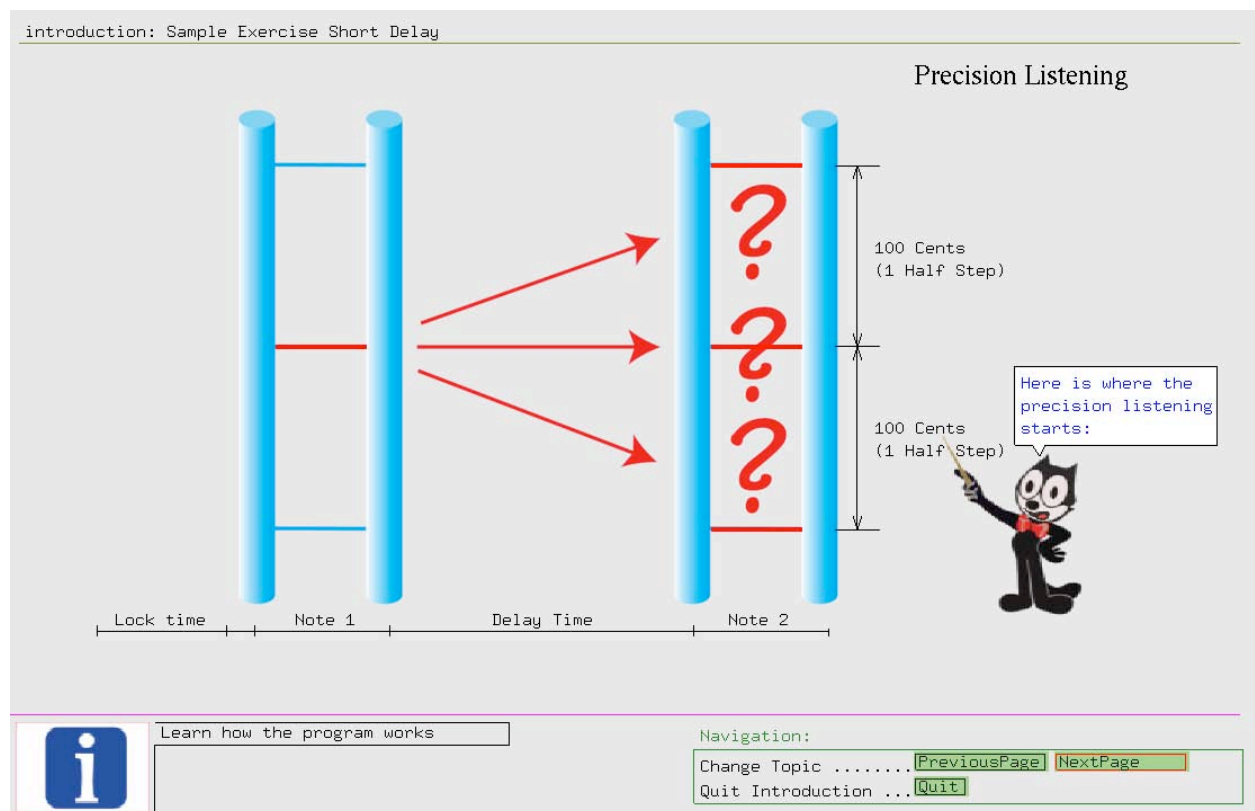
Learn how the program works

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Mastering intervals is only the beginning of the Precision Listening Method. Now, the method explores the sounds *between* the half step, looking for deviations in cents, instead of simply recognizing interval differences. This is like looking at the ladder with a magnifying glass.



As the exercises progress, the deviation of the second note from the first (or reference note) will decrease, until the deviation is only 7 cents.


introduction: Sample Exercise Short Delay

Precision Listening

Lock time Note 1 Delay Time Note 2

7 Cents
7 Cents

When the distances get very small,

 Learn how the program works

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When the distances get very small, you will likely have more difficulty distinguishing between the given pitches. Therefore, we have made the Delay Slider. By moving the slider to the right, the delay time between the notes decreases.

introduction: Sample Exercise Short Delay

The second note is:

higher
same
lower

Lock time Note 1 Delay Time Note 2

Play: Sequential Both WithReference Show: Frequency

Set Delay Time between notes: Factor: 1

Reference Note set to: 440 Hz

Minimum Delay used: 72

Learn how the program works

In this exercise the delay is now set to 72 ms.

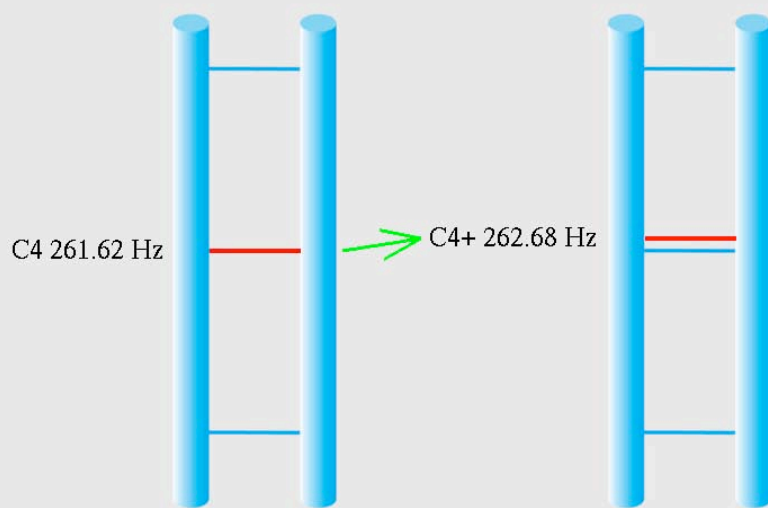
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Quit

Shorter times between the pitches make it easier to detect deviations.

In the exercise feedback answer screen the graph shows the amount of deviation from the reference note. For your convenience the frequencies of the pitches are also displayed beside the note name of the reference note.

introduction: Sample Exercise Short Delay



The second note is:

☒ higher

☐ same

☐ lower


Correct Answer: Higher

Lock time Note 1 Delay Time Note 2

Play: ☒ Sequential ☐ Both ☐ WithReference Show: ☒ Frequency

Set Delay Time between notes: Factor: 1

Reference Note set to: 440 Hz Minimum Delay used: 72

 Learn how the program works

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Quit Introduction ...

With the Delay Time Slider you enter the time dimension: you decrease the time between hearing the two sounds.

Pitch Keeper Method

To be able to remember a sound for a longer period helps in the tuning process; as long as you can keep the reference sound in memory, you can adjust your instrument until it is in tune with the reference sound. If you lose confidence in your memory, then you must review the reference sound. Therefore, we have developed the Pitch Keeper Method to improve sound retention.

Instead of making the period between giving the pitches shorter, we increase the delay between the sounds. This forces you to find a way to store and recall the reference pitch.

Because the screen size is limited, we cannot keep stretching the ladders further apart. Therefore, we have introduced a factor parameter. If the factor is set to 1 then the slider distance represents 1.5 seconds.

introduction: Sample Exercise Short Delay

Pitch Keeper Method

The second note is:

☐ Higher

☐ Same

☐ Lower

If the factor is 1 then the slider represents 1.5 seconds.

Play: ☐ Sequential ☐ Both ☐ WithReference Show: ☐ Frequency

Set Delay Time between notes: Factor: 1

Reference note set to: 440 Hz

Navigation:

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Quit Introduction ...

Learn how the program works

If we select 10 from the factor drop-down menu, then the time between slider endpoints represents 15 seconds.

introduction: Sample Exercise Short Delay

Pitch Keeper Method

The second note is:

Higher

same

lower

represents 15 seconds.

15 Seconds

Lock time Note 1 Delay Time Note 2

Play: Sequential Both WithReference Show: Frequency

Set Delay Time between notes: 10

Reference Note set to: 440 Hz

Minimum Delay used: 15000

Learn how the program works

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Quit Introduction ... Quit

Because remembering a pitched sound is not easy, we have to find means to experience the sound memory. Nothing is nearer to hearing a sound than producing it and we can use this relationship between hearing and executing a sound to increase the sound memory. So we encourage you to take over the pitch in your voice by singing.

If the delay time is larger than 10 seconds, then a training bar appears on the screen. This means as soon as the reference sound has finished playing you can start singing. Since accuracy in transferring the pitch to memory is crucial, we display your sung pitch on our colored pitch line.

introduction: Remember With Singing

Pitch Keeper Method

The diagram illustrates the Pitch Keeper Method. It shows two vertical blue bars representing a musical scale. A character is shown comparing the pitch of 'Note 1' (a green line) to 'Note 2' (a red line with three question marks). A speech bubble from the character says: 'too low, too high or on target.'. A timeline at the bottom shows the sequence: Lock time, Note 1, Delay Time, and Note 2. A 'Training' bar is shown below the timeline. On the right, a box asks 'The second note is:' with three options: 'higher', 'same', and 'lower'. At the bottom, there are controls for 'Play' (Sequential, Both, WithReference), 'Show' (Frequency), 'Reference Note set to: 440 Hz', 'Set Delay Time between notes:', 'Factor: 10', and 'Minimum Delay used: 15000'. There is also an information icon and a 'Learn how the program works' button.

too low,
too high
or on target.

Training

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: Hz

Set Delay Time between notes: Factor: Minimum Delay used: 15000

Learn how the program works

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Quit Introduction ...

In this way you can be confident that you have matched the pitch by ear.

Try to keep the vocal cord muscle positions you use to reproduce the pitch in mind. This process is also called muscle memory and will help you to decide whether the second pitch is higher, lower, or same note.

Five seconds before the second sound is due to play, the program sounds a white noise. This allows you to prepare for the tuning question.

introduction: Remember With Singing

Pitch Keeper Method

The second note is:

This allows you to prepare for the tuning question.

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: Hz

Set Delay Time between notes: Minimum Delay used: 15000

Learn how the program works

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Quit Introduction ...

Recall the muscle positions and try to sing or hum the previously sung sound. The better you remember and can reproduce the pitch, the easier it gets to describe the second pitch relative to the first. Since white noise has no distinct pitch, you cannot use it as a reference sound to determine the second pitch. This forces you to remember the first pitch accurately.

In this exercise type you have only three possible responses: lower, higher, or same note. In the next exercise type you have to answer the pitch challenge to the cent.

Match the Pitch

The last exercise for each delay setting is called “Match the Pitch.”

introduction: Precision To TheCent

Match the Pitch

Move the slider to match the note

If done click

is called match the pitch.

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: Hz

Set Delay Time between notes: Factor: Minimum Delay used: 1500

Learn how the program works

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Quit Introduction ...

In this type of exercise the first pitch deviates from the equal-tempered notes.

introduction: Precision To The Cent

Match the

The pitch is a random number of cents off.

Move the slider to match the note

If done click

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: 440 Hz

Set Delay Time between notes: Factor: 1 Minimum Delay used: 1500

Learn how the program works

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Quit Introduction ...

Your task is to match the pitch with the slider.

introduction: Precision To The Cent

Match the Pitch

Move the slider to match the note

If done click

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: 440 Hz

Set Delay Time between notes: Factor: 1 Minimum Delay used: 1500

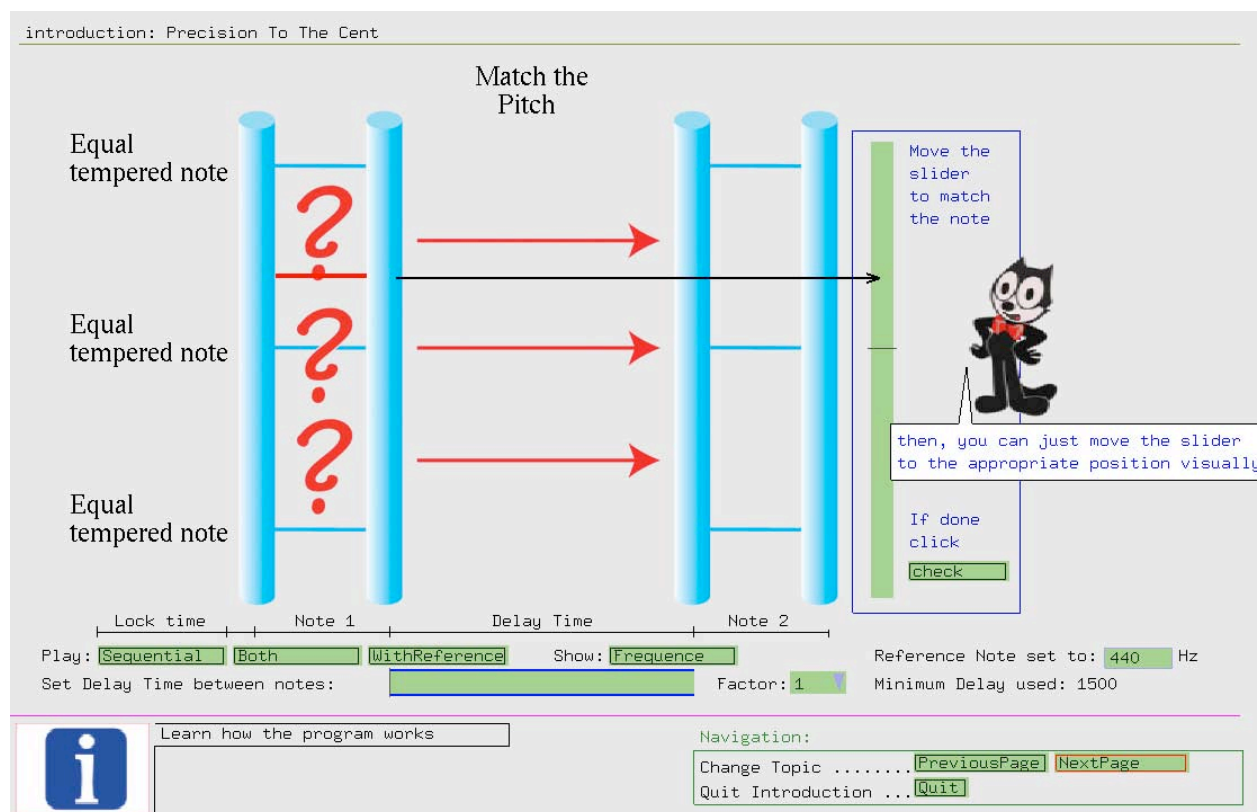
Learn how the program works

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Quit Introduction ...

If you have a good idea of where the pitch lies in between two equal-tempered notes, then you can just move the slider to the appropriate position visually.



However, the idea is that you keep the pitch in your ear and then aurally match it with the slider. As soon as you move the slider, the pitch position on the slider is played. The challenge is to maintain the pitch you had heard by ear, as the slider pitches may dominate the previous pitch, or interfere with your retention of that pitch.

There are two possible ways to memorize a pitch that lies outside the equal-tempered scale (or any other reference point):

1. You accurately store the sound in your short-term (or muscle) memory.
2. You remember the nearest equal-tempered pitch, and the given pitch's relative deviation to it.

For long-term situations, the second method is essentially writing the pitch down—that is, you are abstracting the sound to a well-known pitch and a deviation ratio to the next higher or lower well-known pitch—for example 4 tenth above E4.

introduction: Precision To The Cent

Match the Pitch

and a deviation ratio.
(in this case about 4/10 above E4)

E4 329.62 Hz

3/5

2/5

Move the slider to match the note


If done click

Lock time Note 1 Delay Time Note 2

Play: Show:

Set Delay Time between notes: Factor:

Reference Note set to: Hz
Minimum Delay used: 1500

 Learn how the program works

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Quit Introduction ...

Whereas the first method is like learning and transferring the sound to the long-term memory.

introduction: Precision To The Cent

Match the Pitch

Whereas the first method, is like learning and transferring the sound to the long term memory.

Move the slider to match the note


If done click

Lock time Note 1 Delay Time Note 2

Play: Show:

Set Delay Time between notes: Factor:

Reference Note set to: Hz
Minimum Delay used: 1500

 Learn how the program works

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Quit Introduction ...

Similar to the other exercises, you can also actively sing the pitch. Attention: Keep in mind that for this exercise the colored pitch line does not display the actual pitch position. The feedback is given relative to the sounded pitch around the middle step

introduction: Precision To The Cent

Match the Pitch

around the middle step.

Training Prepare

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: 440 Hz

Set Delay Time between notes: Factor: 1 Minimum Delay used: 1500

Learn how the program works

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Quit Introduction ...

in order to prevent solving the problem visually instead of aurally.

introduction: Precision To The Cent

Match the Pitch

visually instead of aurally.

Move the slider to match the note

If done click

Training Prepare

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: 440 Hz

Set Delay Time between notes: Factor: 1 Minimum Delay used: 1500

Learn how the program works

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Quit Introduction ...

To force you to practice pitch retention, the slider is blocked until after the time delay.

introduction: Precision To The Cent

Match the Pitch

Move the slider to match the note

To force you to train pitch retention, the slider is blocked until the delay time has passed.

If done click

Training Prepare

Lock time Note 1 Delay Time Note 2

Play: Show: Reference Note set to: 440 Hz

Set Delay Time between notes: Factor: 1 Minimum Delay used: 1500

Learn how the program works

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Quit Introduction ...

After that period you can position the slider. When you think you have matched the pitch, click on “Check.” The feedback screen will reveal the sounded pitch and your deviation in cents.

introduction: Precision To The Cent

Match the Pitch

E4+ 337.33 Hz

E4+ 331.51 Hz

30

and your deviation in cents.

Move the slider to match the note

Your Deviation: 30 Cents

If done click


Lock time Note 1 Delay Time Note 2

Play: Show:

Set Delay Time between notes: Factor:

Reference Note set to: Hz

Minimum Delay used: 1500

 Learn how the program works

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Quit Introduction ...

If you master this task to a zero-cent deviation you can accurately tune an instrument. So, start practicing and become a tuning crack: an expert at tuning.

introduction: Precision To The Cent

Tuning Crack

E4+ 337.33 Hz — 0 — E4+ 337.35 Hz

Move the slider to match the note

Your Deviation: 0 Cents

Good Work!

If done click [check](#)

So start your training and become a tuning crack.

Lock time Note 1 Delay Time Note 2

Play: [Sequential](#) [Both](#) [WithReference](#) Show: [Frequency](#) Reference Note set to: 440 Hz

Set Delay Time between notes: [\[slider\]](#) Factor: 1 Minimum Delay used: 1500

Learn how the program works

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Quit Introduction ... [Quit](#)

Exercises

As described in the introduction, there are two types of exercises:

1. Exercises giving a choice between pitch options.
2. Exercises in matching a pitch.

In order to track your progress the exercises are ordered by difficulty level and arranged in blocks.

Exercises choosing pitch options

The first exercise block concentrates on listening to pitches. Beginning with notes an octave apart they accustom you to listening to their differences. After the exercises have reached a half-step distance between two pitches—the smallest distance in the equal-tempered system—they continue with precision listening.

The screenshot displays the 'Ear Training: 50' interface. It features two sets of blue vertical bars representing musical staves. The first set has two bars with a red line connecting them, labeled 'Note 1'. The second set has two bars with three red question marks between them, labeled 'Note 2'. Red arrows point from the first set to the second. On the right, a box shows 'Exercises To Do: 20', 'Total Points: 0', and 'Points to earn: 34'. Below this, a box asks 'The second note is:' with three green buttons: 'higher', 'same', and 'lower'. At the bottom, a timeline shows 'Lock time', 'Note 1', 'Delay Time', and 'Note 2'. Below the timeline, there are controls for 'Play' (Sequential, Both, WithReference), 'Show' (Frequency), 'Reference Note set to: 440 Hz', 'Set Delay Time between notes:', 'Factor: 1', and 'Minimum Delay used: 1500'. A 'Navigation' box at the bottom right contains 'Quit Exercise ...' and a 'Quit' button. A small box on the bottom left shows a pencil icon and a list of checkboxes for 'Two', 'Three', and 'Four'.

When it gets too difficult to distinguish between the notes, you should use the Time Delay slider. Depending on the selected time delay, you will earn fewer or more points. However, you will still learn how to concentrate on recognizing pitch differences.

Other program buttons help you to more easily identify the notes:

The Play buttons:

- “Sequential”: will repeat the given notes. When the second note is played, this button is blocked until the delay time has passed. (Otherwise, it becomes easy to cheat with the delay time.)
- “Both”: will play the first and second sound simultaneously. Using this option reduces the amount of possible points.
- “With Reference”: will play each note together with a reference sound. Using this option reduces the amount of possible points.

The Show button:

- “Frequency”: shows the frequencies of the notes in Hertz. Using this button reduces the amount of possible points to one.

Reference Note set to field:

- With this field you can set the reference frequency played by selecting “Play with Reference.”

Factor drop-down menu:

- By clicking this button you can change the time delay. However, increasing the time will not give you more points, since the minimum delay used will stay as it was. Decreasing the delay allows you to listen with a shorter delay, but will also decrease the number of points possible.

If you have difficulties beyond 33 cents, don’t get stuck; continue with the next block. You can come back to the exercises later, when your listening and singing skills have improved.

Exercises by matching a pitch

The last exercise in each block is called “Match the Pitch.” This exercise tests your ear to the cent.

The screenshot shows the 'Ear Training' software interface. At the top, it says 'Ear Training:'. On the left, there are two blue vertical bars representing a piano keyboard. The first bar has three red question marks, and the second bar has three red arrows pointing to it. Below these bars is a timeline with labels: 'Lock time', 'Note 1', 'Delay Time', and 'Note 2'. Below the timeline, there are several controls: 'Play: Sequential', 'Both', 'WithReference', 'Show: Frequency', 'Set Delay Time between notes:', 'Factor: 1', 'Reference Note set to: 440 Hz', and 'Minimum Delay used: 1500'. On the right side, there are two boxes: 'Exercises To Do' with the value '20' and 'Total Points' with the value '0'. Below these is a box with 'Points to earn' and the value '33'. In the center, there is a green vertical slider with the text 'Move the slider to match the note' and 'If done click check'. At the bottom left, there is a hand icon pointing to a button labeled 'When Frequencies match, click "Check"'. At the bottom right, there is a 'Navigation:' section with a button labeled 'Quit Exercise ...' and a button labeled 'Quit'.

Instead of the buttons “Lower,” “Same,” and “Higher,” a slider and a “Check” button appear in this exercise. You must match the first given pitch with the slider. Once you have positioned the slider on your response, click “Check.” The other buttons appearing in this exercise are the same as in the “Exercises by Choice.”

For Match the Pitch exercises the pitches go beyond the equal-tempered tuning system. So be aware that these exercises are only listening exercises. This means if you want to take over the pitch by singing, repeat it on a hum instead of singing the proposed solfège syllable. This way you might more easily associate the solfège syllable precisely to the equal-tempered tuning system. It is easier to develop accuracy with a reference pitch if you have a few anchor points in mind. Remember, there are *only* 48 distinct notes in 4 octaves in the equal-tempered system. During the “Match the Pitch” exercises, stay aware of this deviation from the equal-tempered system and remember to build the pitch in relation to an equal-tempered note.

Exercises to retain a pitch

To practice improving your sound memory, the retention exercises here are also grouped in blocks.

The first block has a delay of 1.5 seconds between notes. This delay is adequate for distinguishing between half-steps.

The next block has a delay of 15 seconds between notes. If you have doubts when answering the question, lower the delay to 10 or to 5 seconds by using the Time Delay slider. Using the slider will repeat the question with the new, lower setting for the delay. When you master the question with a lower setting, try to slowly increase the delay again to 15 seconds. Once you master all intervals down to the half-step with a setting of 15 seconds, continue with the next block.

The third block has a delay of 150 seconds between the notes. Proceed the same way as for the previous block.

The last block has a delay of 1500 seconds. That is a very long time (25 mins.), you will not be sitting in front of the exercise waiting for the second note. The idea is that you do other tasks on your computer – preferably non-music related tasks (otherwise you have reference sounds) – and let the program awake you with the white noise alert. That means, you must already have found a way to store the pitch in your mind (otherwise you can't recall a pitch on demand). For this reason, the exercises in this block only test you if your retention of the pitch is precise enough. If so, chances are good that your retention will also last longer than a day.

Indeed, the problem in acquiring absolute pitch lies more in remembering a heard pitch than in simply listening to a given pitch. Because our exercises start with a delay of only 1.5 seconds, it is very likely you can remember it for this duration. Increasing this delay with a slider will show you the point where you are about to lose the sound pattern. Brought to this point, your brain will realize what you are trying to do. If you follow our advice in singing pitches out loud in order to remember them, most likely, as a solution, your brain will accept the storing of the vocal cord muscle positions by muscle memory. The pitch feedback you get helps to store the correct muscle positions.

Don't be disappointed, if this doesn't work the first time. To store muscle positions may take a trial-and-error phase. But usually the brain works for you, especially when there is feedback and a previous point that you have already mastered. If you can see where your abilities tend to lie, then it is only a question of your willingness to invest the necessary time for improving precision and speed.

Exercise scoring

The score for the exercises adjusts indefinitely according to your answers. When you start a specific level, you are given 20 exercises to complete; however, your score does not begin from zero each time. Instead the score continues from where you left off on previous exercises. There is a maximum number of points you can earn at each level, but reaching this maximum is not the goal per se. Ear training is a continuous process, just like learning a foreign language.

Once you have finished an exercise, you will automatically be transferred to the scoring screen:

Exercise Title: Lesson3		Exercise Type: EarTraining	
User: Test User		Tessitura: medium	

Score Overview:

Lesson:	PersonalScore	Tessit.	HighScore	Tessit.	Who:
Lesson3	0	medium	0		

This Exercise Score:

Your Score for this Exercise: 0


Evaluation:


Low score: try again -- Okay ?

 Your old personalHighScore was 0 no improvement this time 0
 Try to beat your score

Control:

Exit Program	<input type="button" value="Exit"/>
Choose new Lesson	<input type="button" value="ChangeLesson"/> <input type="button" value="RepeatLesson"/>





Check Your Progress

In the middle of this screen you will find the score you reached for a particular exercise. The scores are colored as follows:

- blue: You reached less than one third of the possible points
- green: You reached the basic level
- yellow: You reached more then two thirds of the possible points
- red: You have more then 90% correct answers
-

Below these scores you can view your previous high score, to gain encouragement to keep on improving.

The scoring screen allows you to track your progress. If several users are using the program, the person with the highest score is also listed. Take this challenge as an invitation to improve your

skill. You can also make two or more profiles for yourself: for example, as a morning user and as an evening user. In this way you can compare your performance depending on the time of day.

Statistics

Time Delay and Accuracy overview

The program collects statistics data to help you identify your weaknesses. In the “Select Lesson” screen, instead of choosing a lesson you can see the statistics by pressing the “Statistics” button.



The first page shows an overview of how well you performed for a specific time delay and accuracy. For each delay and accuracy of a completed exercise the achieved score is shown: Each field displays the ratio total misses and total successes in a graph bar. The green part represents the successful attempts and the red part missed attempts.

Because you can use a slider to set the delay, the display for the time axis is divided into ranges. The first range is from 0 to 0.5 seconds, the second from 0.5 to 1 second, the third from 1 to 1.5 seconds, and so on.

Because the exercises are grouped in four blocks and the first begins with a delay of 1.5 seconds, the overview usually looks like the above picture: For large pitch deviation – that is for octaves to half-steps – a lot of green fields mark your competence in this time delay. With smaller deviations at 1.5 seconds errors (red part) appear. As soon as difficulties arise you are advised to

use the slider and reduce the time between the notes. This usually leads to more green fields in the lower deviations of 20, 16, 12 and 7 cents for the shorter times of 1 second or 0.5 seconds.

In the above example no exercises were done for deviations larger than 25 cents for the durations of 1 or 0.5 seconds, since the person mastered these levels for 1.5 seconds.

The same applies to the next block: or the first exercises you will likely master before errors begin to occur. Again, by reducing the delay between the notes you will master the lower cent levels.

To get the actual numbers behind the graph fields, click the “Next Page” button. A numerical overview is displayed.


User: Test User
Tessitura: high

Note Statistics:

		Time between pitch-sounds in Seconds																					
Tol.	0.5	1	1.5	5	10	15	50	100	150	500	1000	1500											
Cents	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits	Pres: Hits											
1200	0	0	0	0	20	20	0	0	0	0	10	10	0	0	0	0	0	0	0	0	0	0	0
700	0	0	0	0	15	15	0	0	0	0	10	10	0	0	0	0	0	0	0	0	0	0	0
500	0	0	0	0	15	15	0	0	0	0	10	10	0	0	0	0	0	0	0	0	0	0	0
400	0	0	0	0	12	12	0	0	0	0	8	8	0	0	0	0	0	0	0	0	0	0	0
300	0	0	0	0	12	12	0	0	0	0	8	8	0	0	0	0	0	0	0	0	0	0	0
200	0	0	0	0	15	15	0	0	0	0	7	7	0	0	0	0	0	0	0	0	0	0	0
100	0	0	0	0	12	12	0	0	0	0	7	7	0	0	0	0	0	0	0	0	0	0	0
75	0	0	0	0	10	10	0	0	6	6	10	8	0	0	0	0	0	0	0	0	0	0	0
50	0	0	0	0	11	11	0	0	7	7	12	9	0	0	0	0	0	0	0	0	0	0	0
33	0	0	0	0	13	13	0	0	8	6	12	9	0	0	0	0	0	0	0	0	0	0	0
25	0	0	0	0	15	14	13	13	11	9	16	14	0	0	0	0	0	0	0	0	0	0	0
20	0	0	18	18	11	10	12	10	12	8	14	8	0	0	0	0	0	0	0	0	0	0	0
16	12	12	16	15	16	14	16	14	16	12	18	12	0	0	0	0	0	0	0	0	0	0	0
12	12	11	10	7	12	9	12	10	16	12	14	9	0	0	0	0	0	0	0	0	0	0	0
7	12	11	10	7	12	7	12	9	16	10	14	7	0	0	0	0	0	0	0	0	0	0	0

Navigation:

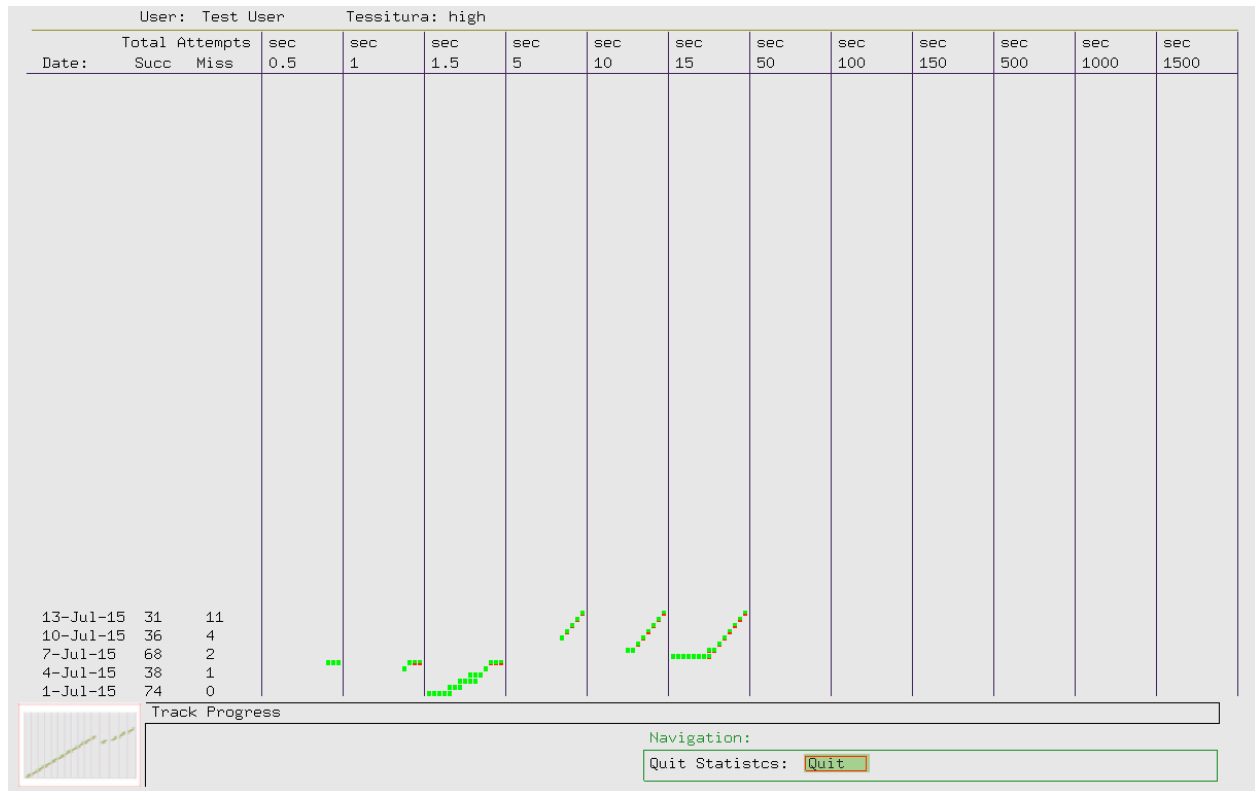
Change Page PreviousPage
Quit Statistics quit



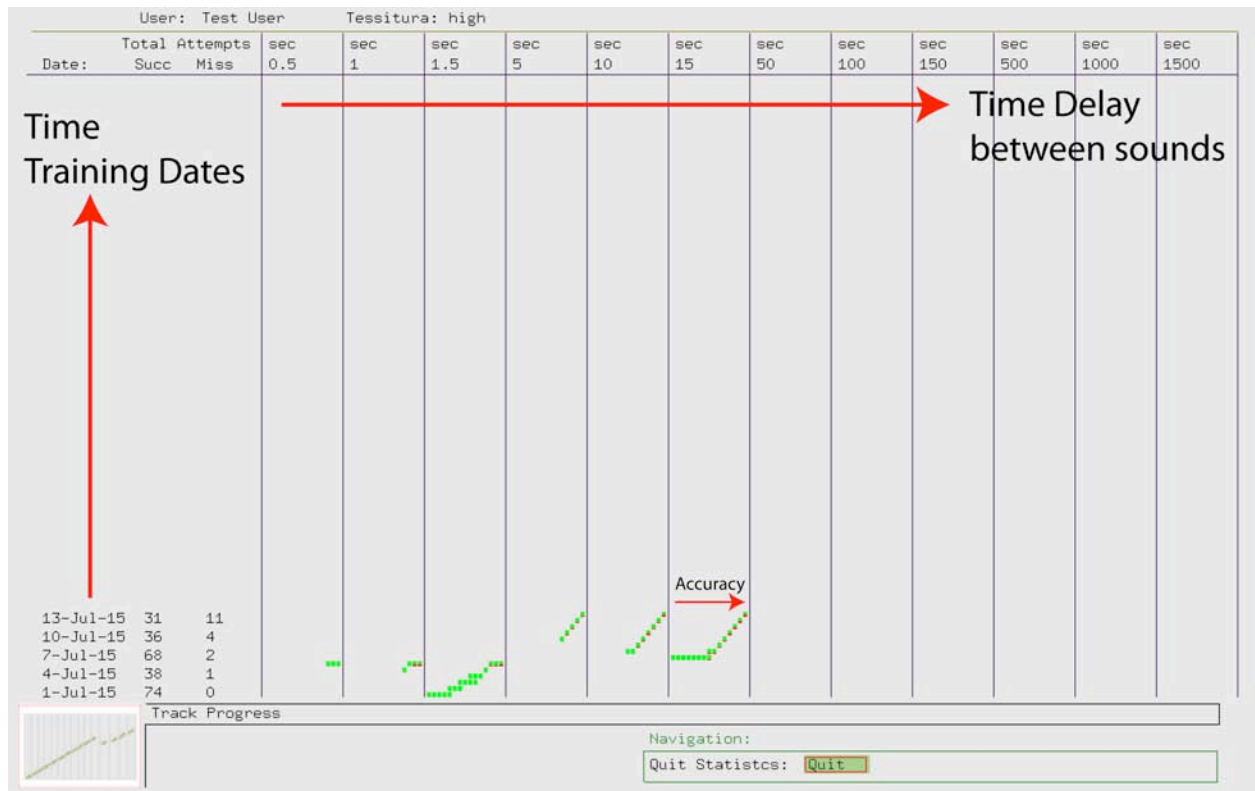
Recognize Trends

Timeline Graph Overview

You can get an overview of your activities during the last 100 days by clicking the “TimeLineGraph” button.

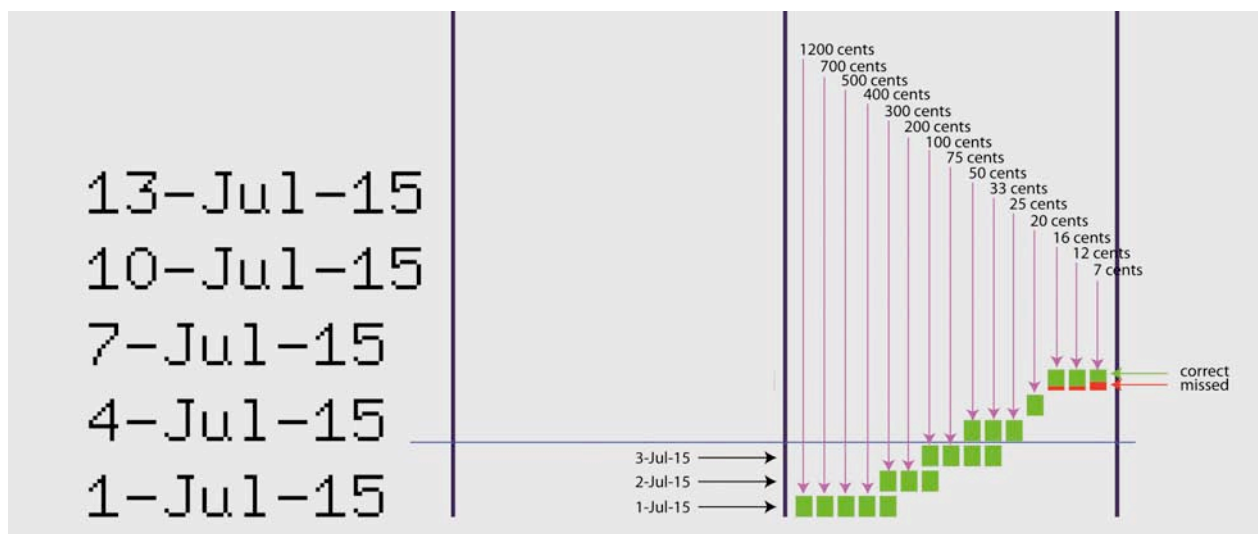


The timeline moves from bottom to top. From left to right the delay between notes increases.



Because space is limited, only every third date is displayed in the date column. However, the graphic fields represent each day. This means three dates are displayed on the graph per date line.

Also, within each delay range the correct and incorrect responses for each accuracy level are displayed.



With the help of this overview you can easily see how well you performed over time. The greener the picture the better your performance.


Timeline Numerical View

You can get a numerical view of your last 100 active days by clicking the “TimeLineNumbers” button.

User: Test UserTessitura: high

Timeline Statistics:

1200 Cents TotAttempts	0.5 sec		1 sec		1.5 sec		5 sec		10 sec		15 sec		50 sec		100 sec		150 sec		500 sec		1000 sec		1500 sec	
Date: Succ Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss	Succ	Miss
14-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7-Jul-15 10 0	0	0	0	0	0	0	0	0	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0
6-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2-Jul-15 0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1-Jul-15 20 0	0	0	0	0	20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Navigation:


Quit Statistics: [Quit](#)

Change Page: [Next Page](#)

Export Statistics: [Export](#)

Change Date: [Next Dates](#)

Track Progress



Here, for each accuracy level, a separate page is displayed. You can go through the accuracy levels by clicking “Next Page.”

To access other dates, click “Next Dates.”

Seeing your progress over time may motivate you to continue. Don’t give up just because you reach a plateau at times. Sometimes this repetition is necessary to digest new concepts. Try smaller time intervals and allow yourself a larger accuracy range. Remind yourself what you have already reached. Repeating these intervals will increase your confidence at these levels. Continue after taking a break.

We wish you good progress using our methods.

Export option

In the Timeline numerical view, you will also find a button labeled “Export.” With this button you can export your training results. This is useful if you have to change your computer for some reason, but want to keep tracking your progress. On the new computer you can import your data and continue from where you left off.

We also very much appreciate any feedback. Sending us your exported files after 100 training days helps us to improve our methods.

We hope to get sufficient feedback to establish the concept of muscle memory and the effectiveness of our methods for acquiring absolute pitch.

Thank you in advance for any feedback you may send us!

Learning Tips for TuneCrack

Microphone settings

For pitch exercises set the input level as high as needed, so you can sing comfortably without stressing your voice.

Environment

If possible, practice in a quiet room. Use a low noise computer and have as few as necessary electrical fields in the room; e.g., turn off your mobile phone and other equipment. Be aware that long microphone cables can cause audible disturbance. Finally, the room should have fresh air.

Recognize trends

Using the statistics, see if you have a tendency to sing some notes too high or too low.

Variety and confidence

Once you have reached a certain level, try to vary the exercises. Instead of solfège syllables, sing the notes using different vowels. Mastering other sounds adds flexibility and will increase your confidence.

Finding a music teacher

If you like music and want to express yourself on an instrument, it is recommended that you take lessons. In the beginning it is particularly important to be supervised with basic things like sitting comfortably, good posture, handling the instrument correctly, having a good sightline to the score, and relaxed execution. If you learn these things incorrectly, they can become big hindrances to making progress later when pieces get more difficult.

Practice times

As with learning another language, it is recommended that you practice in several short sessions rather than one long one. We also suggest taking a break every 15 minutes or so. Your experience will be enriched if you do an exercise in the morning, repeat it around mid-day, and then another time in the evening. You may find that your perceived recognition and performance, is different at various times of the day.

FAQ

What do I get for my money?

Your payment allows you continued use and access to all lessons on the computer where the software was installed. There is no warranty on the software, but we will try to fix any errors. If you discover a software fault, please notify us. However, tracking down errors on machines other than ours is very complicated; therefore, please use the software in the trial mode first.

Operating system changes may render the program unusable, and we give no guarantee that we can fix the program if used with another system/operating system version.

What happens if I do not register after 100 days?

You would be breaking the rules, but we hope you will not. Many people will try this program for free, and they are allowed to do so for 100 days. If you still want to use the program after 100 days, it would seem that the software is useful to you: therefore paying is only fair.

Where do I get support?

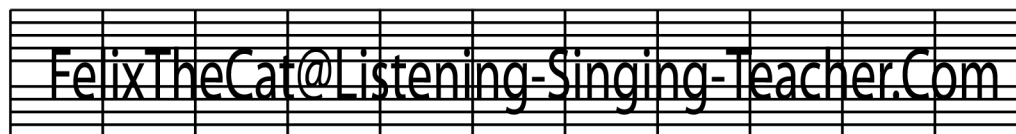
There is no telephone support hotline, but we are interested in improving the product. If you find errors or experience program crashes, let us know. Tell us also about documentation errors, sound errors, or any other suggestions for improvement of the program. If the program stops unexpectedly, see the system console log for error messages. If the problem can be documented by a recording, export the recording and send it along with an error description to the address given below.

Troubleshooting tips

Check to see if you can download a newer version with the same major version number. If so, back up your old version before installing the newer one and try reproducing the error.

If no pitch curve is displayed, check the sound control panel to see that the default input device is working correctly. If the input level is too low, increase it with the slider. If this does not work, you may have a microphone not suited for that input channel. Expensive microphones often need special pre-amplifiers. The input channel must support microphones; line-in input channels require a higher voltage signal than what is provided from standard microphones. There may also be a separate control panel for your digitizing device to adjust the sensitivity; check your hardware manuals. If you hear a lot of background noise, make sure nothing else is disturbing the audibility. If there are clicks, chirps or audible hissing, you might have unshielded microphone cables picking up electro-smog, or the microphone itself picking up a grumble from the 50/60 Hz power outlets. Try to reposition the microphone/cables. Make sure that the volume level display is in the correct range. If it is quiet the sound control panel should show zero input-level indicator lights (otherwise some electrical interferences are around).

Send all the information (e.g. Computer Model, RAM, graphic card, audio equipment) that might be helpful in resolving the problem to:



Can I print the statistics?

Unfortunately, this version does not contain a print feature. You must make hardcopies of the windows by pressing the Print button. (For Macs, use the application grab from the utilities folder—or press Command-Shift-3.)

Why the elaborate licensing terms? Is the use of software all at my sole risk?

In today's world, where everybody can sue everybody for everything, one has to be cautious. If you are a super soprano and can break glassware just by singing, please do not blame Listening Singing Teacher for your destroyed property; we will not pay for it in such circumstances. Even worse, if you are a bass who could destroy Jericho (Jericho was brought down by sound-waves, according to the Bible). Hopefully you do not live in New York City...

Software by its nature is complex, and computers are configured in different ways (some have problems of their own, so even the order in which you install the software may be important), so we cannot predict the behavior of the program. Therefore the risks of downloading, installing, or running the software are yours. If you fear that this software will destroy your computer or data, do not download, install, or run it. We cannot guarantee that the server from where you download the software is secure from hacking or that, during the transmission, no manipulations were made.

Do I have to be online to use the software?

No. You only have to be online to download the software and activate the serial number.

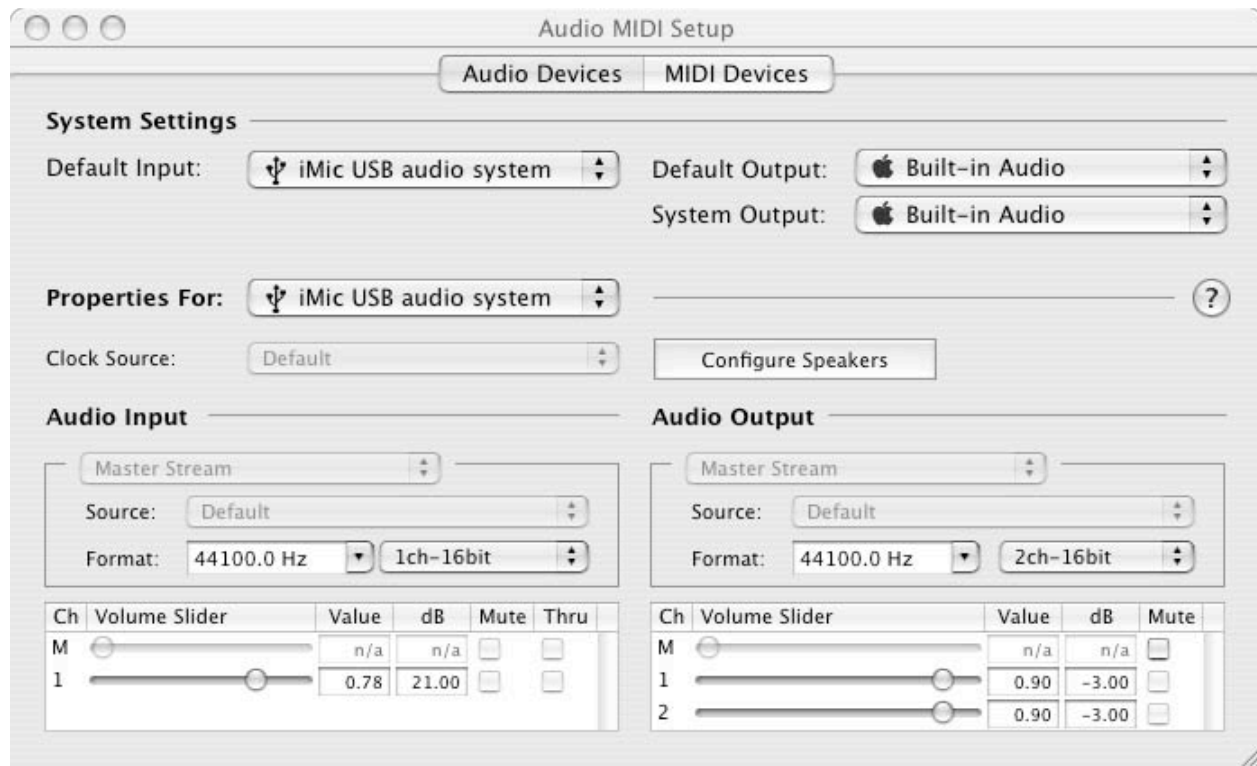
No sound for low notes

If you set the instrument to "Sinus," you need a good headset to hear the low notes. Mediocre loudspeakers can have difficulty reproducing frequencies below A2 (110 Hz). The Flute option has more overtones and thus will be easier to hear.

Microphone Input level too low, distortion or audio device not supported (Macintosh)

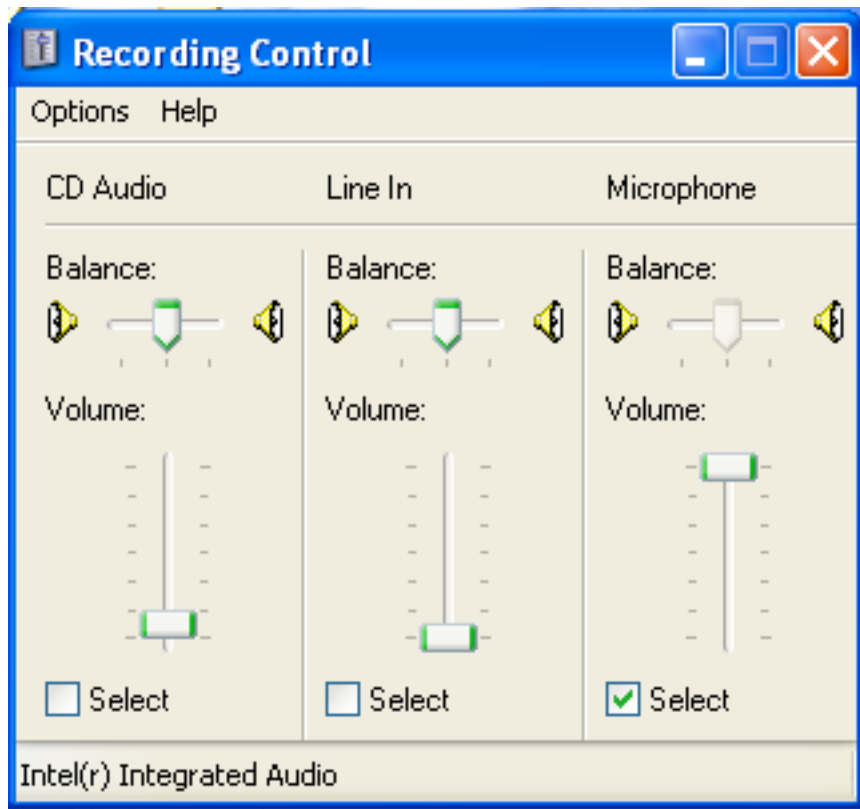
In the applications Utility Folder open "Audio Midi Setup," and Select the "Audio Devices" tab. From the "Default Input" drop-down Menu choose your microphone and in the "Properties For" also choose your microphone (see below). Drag the slider on the bottom of "Audio Input" to the right. Also make sure that the selected format is 44100.0 HZ and one channel 16 Bit (1ch-16 Bit).

Other audio applications (e.g. GarageBand) may reset the input level, the frequency, or the 16-Bit setting to 8 Bit. Be sure to check and set the following settings correctly:



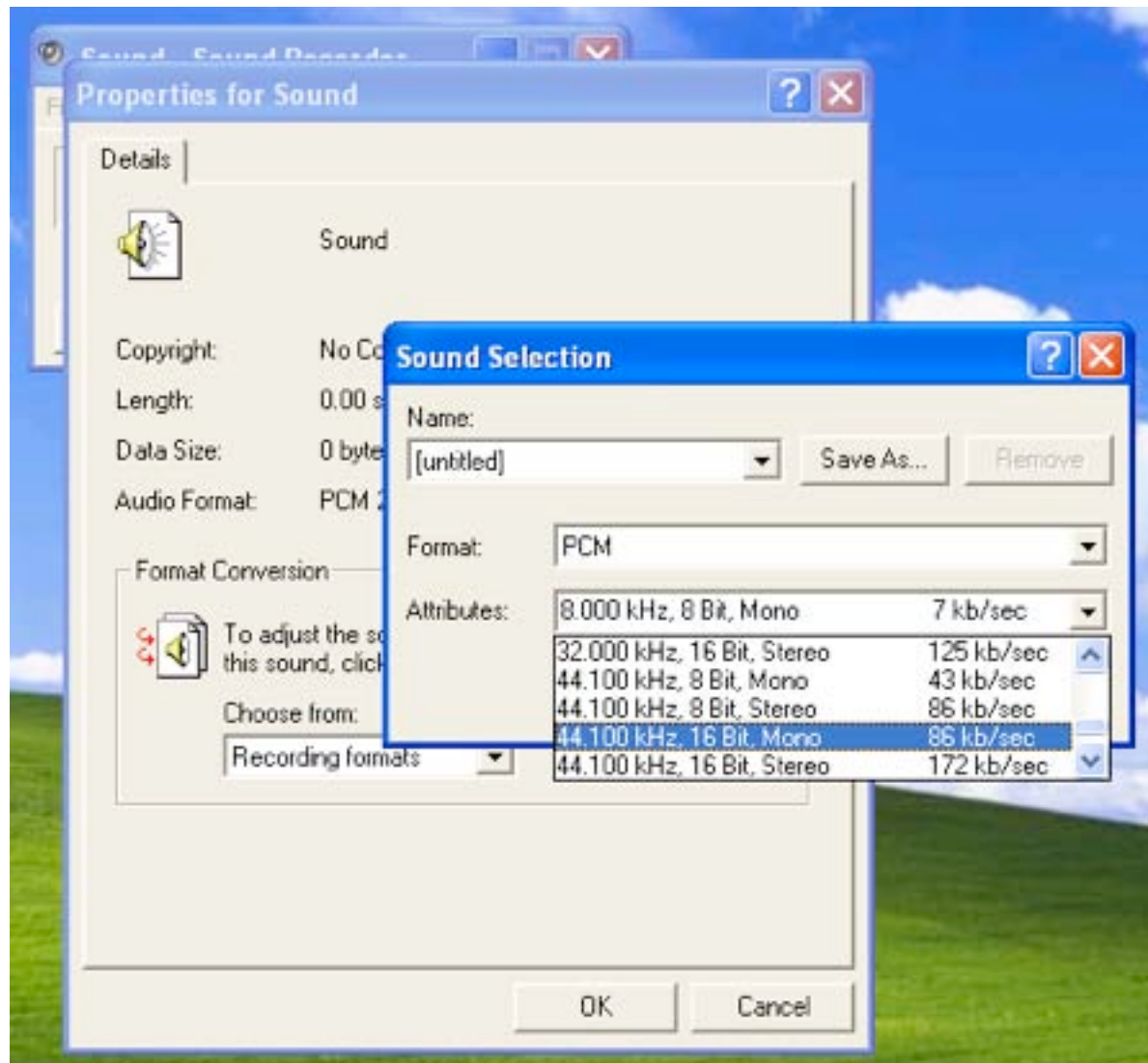
Microphone Input level too low, distortion or audio device not supported (Windows)

In the control panel choose “Sounds and Audio Devices.” Click on the Audio tab. Under Sound recording set the volume for the microphone to the maximum.



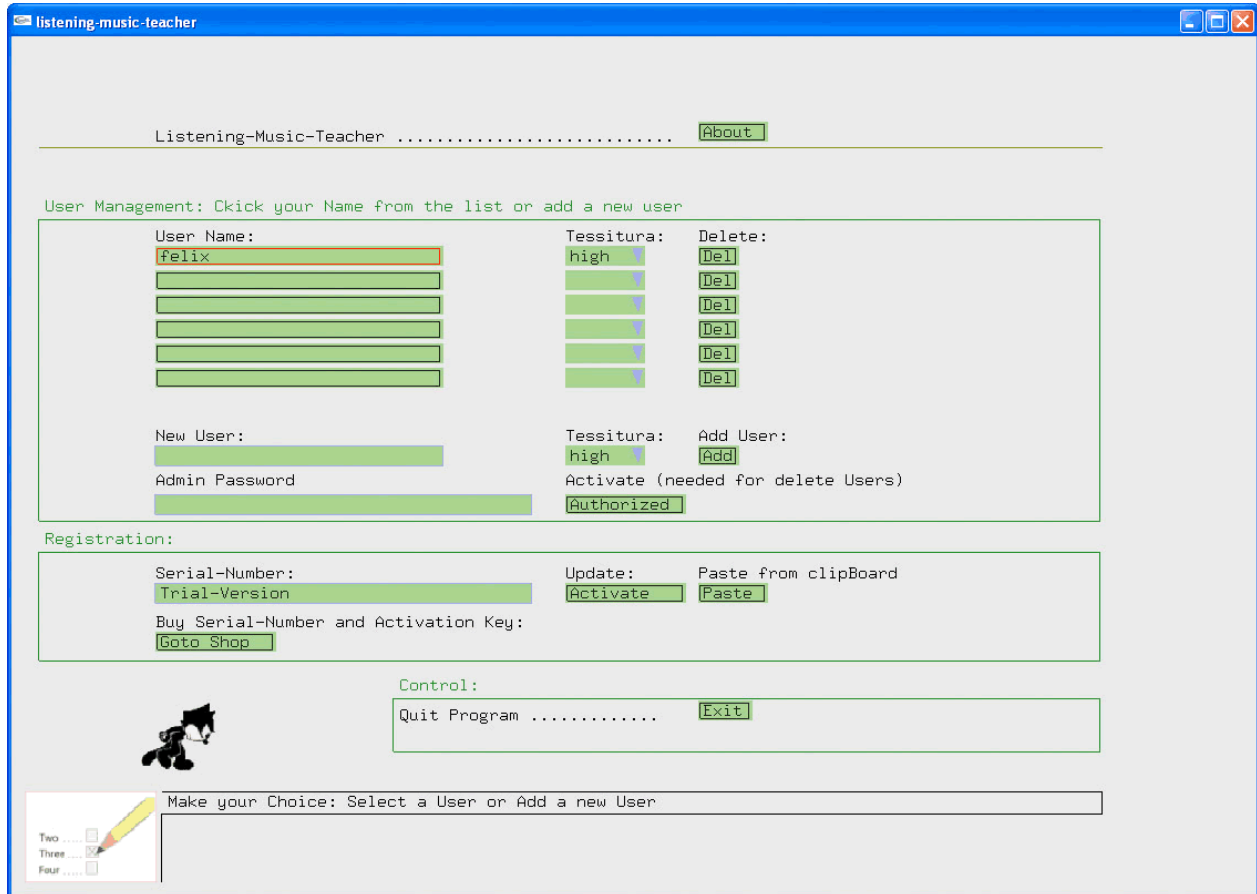
Also make sure that the Format is set to 44.100 kHz and 16 Bit Mono. Make a Test Recording with the “Sound Recorder” (Click on “Start” —> “All Programs” —> “Accessories” —> “Entertainment” —> “Sound Recorder”).

In the Sound Recorder, under the “File” menu, click on “Properties.” Under “Choose from” select “Recording formats” and click “Convert Now.” Set the Format to PCM and select “44.100 kHz 16 Bit, Mono.”



Registration

The fields for registration are in the “User Select” dialog box in the Registration frame.



The fields of the Registration frame are defined below:

- **Serial Number:**
Here you can enter a serial number manually. Normally you do not have to enter a number, because during the ordering process the serial number will be entered automatically. If you reinstall, you must enter the serial number again. We recommend that you paste the serial number from the order-confirmation email with the button labeled “Paste.”
- **Update:**
This button reads either “Activate” or “Deactivate.” If the product is not registered, you must go through an activation process by entering the serial number and then pressing “Activate.” The activation process requires an active Internet connection. If the Button reads “Deactivate” then the product is registered. Deactivation may allow you to transfer the program to another computer. However, be aware that no warranty guarantees this process functions (e.g., the other computer may have an unsupported OS; see License terms).

- Paste from ClipBoard:
This button allows you to paste the serial number from the clipboard. You must first mark and copy the serial number in the email, then return here to paste the serial number. You must still activate the serial number by pressing “Activate” (see above).
- Go to Shop:
If you use the product more than 10 hours you must buy it, or else delete it. To continue using the product, click on “Go to Shop” and follow the instructions.

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2. OpenAL on Windows

During the Installation you will be asked to accept the licence terms of Openal.

3. Glut32.dll (Windows only)

Glut32.dll is under LGPL (GNU Lesser General Public License):

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